

	COL A23 SCH VIIIIC REPRIORTIZN POS	COL A24 SCH VIIIIC N/R 2014-15 POS	COL A25 SCH VIIIIC ANZ 2014-15 POS	AMOUNT	AMOUNT	AMOUNT	CODES
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>HOME & COMMUNITY SERVICES</u>							65100400
HEALTH AND HUMAN SERVICES							13
<u>LONG-TERM CARE</u>							<u>1303.00.00.00</u>
FUNDING REPRIORITIZATIONS							3D00000
SENIOR LEGAL HELPLINE							
REPRIORITIZATION - DEDUCT							3D00020
SPECIAL CATEGORIES							100000
G/A-COMMUNITY CARE/ELDERLY							100547
GENERAL REVENUE FUND -STATE				100,000-			1000 1

AGENCY ISSUE NARRATIVE:

SCHED VIIIIC REPRIORTIZN NARRATIVE: IT COMPONENT? NO
 Priority #2

The Florida Senior Legal Helpline (SLH) was established at the end of 2005 and is a statewide program that provides elderly Floridians with free legal advice, information and brief services via a toll-free telephone line. The SLH is also a central point of access for identifying issues with statewide impact such as unscrupulous consumer fraud scams targeting Seniors, and it provides further entry into the legal system for underserved and vulnerable Seniors by making coordinated referrals for extended legal representation from legal services providers in their communities that are funded under the federal Older Americans Act (Title IIIB).
 The Senior Legal Helpline is a unique, unduplicated program that has provided high-quality legal services to thousands of Florida Seniors since its inception. The SLH was established to meet the legal needs of vulnerable seniors: those who have very low income; language or transportation barriers; who live in communities with scarce resources; or who are too disabled to leave their homes.
 The Department has continued its support of the SLH by utilizing funding from the Community Care for the Elderly category (100547). The Department is proposing to reallocate \$100,000 from this category to the Contracted Services category (100777). This will ensure that the SLH continues within the community and available for our vulnerable seniors who need the legal assistance.
 The add-back issue code for this issue is 3D00040.

SENIOR LEGAL HELPLINE							3D00040
REPRIORITIZATION - ADD-BACK							100000
SPECIAL CATEGORIES							100777
CONTRACTED SERVICES							
GENERAL REVENUE FUND -STATE				100,000			1000 1

COL A23		COL A24		COL A25		CODES
SCH VIIIIC		SCH VIIIIC		SCH VIIIIC		
REPRIORTIZN	AMOUNT	N/R 2014-15	AMOUNT	ANZ 2014-15	AMOUNT	
POS		POS		POS		

ELDER AFFAIRS, DEPT OF						65000000
PGM: SERVICE TO ELDERS PGM						65100000
<u>HOME & COMMUNITY SERVICES</u>						65100400
HEALTH AND HUMAN SERVICES						13
<u>LONG-TERM CARE</u>						<u>1303.00.00.00</u>
FUNDING REPRIORITIZATIONS						3D00000
SENIOR LEGAL HELPLINE						
REPRIORITIZATION - ADD-BACK						3D00040

AGENCY ISSUE NARRATIVE:

SCHED VIIIIC REPRIORTIZN NARRATIVE:

IT COMPONENT? NO

Priority #2

The Florida Senior Legal Helpline (SLH) was established at the end of 2005 and is a statewide program that provides elderly Floridians with free legal advice, information and brief services via a toll-free telephone line. The SLH is also a central point of access for identifying issues with statewide impact such as unscrupulous consumer fraud scams targeting Seniors, and it provides further entry into the legal system for underserved and vulnerable Seniors by making coordinated referrals for extended legal representation from legal services providers in their communities that are funded under the federal Older Americans Act (Title IIIB).

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The Department has continued its support of the SLH by utilizing funding from the Community Care for the Elderly category (100547). The Department is proposing to reallocate \$100,000 from this category to the Contracted Services category (100777). This will ensure that the SLH continues within the community and available for our vulnerable seniors who need the legal assistance.

The deduct issue code for this issue is 3D00020.

COL A23		COL A24		COL A25		CODES
SCH VIIIIC	REPRIORTIZN	SCH VIIIIC	N/R 2014-15	SCH VIIIIC	ANZ 2014-15	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
ELDER AFFAIRS, DEPT OF						65000000
PGM: SERVICE TO ELDERS PGM						65100000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>						65100600
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
FUNDING REPRIORITIZATIONS						3D00000
EMAIL SYSTEM REPRIORITIZATION -						
DEDUCT						3D00030
EXPENSES						040000
GENERAL REVENUE FUND						
-STATE	135,000-					1000 1

AGENCY ISSUE NARRATIVE:

SCHED VIIIIC REPRIORTIZN NARRATIVE:

IT COMPONENT? NO

Priority #3

The Department of Elder Affairs found itself running an old unsupported e-mail system residing on old hardware that had to be upgraded, along with the e-mail software to avoid an e-mail system failure. A financial analysis of replacing hardware, software, and human resources required to set-up and maintain a new system. It became apparent that a cloud based solution offered the best return on investment. The Department seriously considered both Google and Microsoft as solutions. Microsoft was able to provide considerably more value relative to cost and was therefore selected. For the recurring cost of our old existing email alone, the Agency was able to leverage cloud based Office 365, which included several other key benefits not available in our previous system. First we were able to defer our storage cost by using SharePoint as a file storage system rather than using the typical network storage models used in the past. Additionally, SharePoint is a web based collaboration platform that will not only accommodate document storage but will allow document collaboration by managing check-in/check-out and multi-participant editing of documents. SharePoint is also a forms product, a workflow product, and a development platform where a variety of processes such as requests, authorizations, announcements, list, spreadsheets, and data can be automated. The real cost benefit for moving to the Office 365 platform will be after we have migrated the e-mail and storage requirements to Office 365 and we can then begin the process of automating our many internal processes.

This issue reprioritizes approximately \$135,000 within the Executive Direction and Support Services budget entity. The deduct and add-back issues net to zero within the same budget entity and category. The add-back issue code for this issue is 3D00060.

		COL A23	COL A24	COL A25	
		SCH VIIIIC	SCH VIIIIC	SCH VIIIIC	
		REPRIORTIZN	N/R 2014-15	ANZ 2014-15	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT
					CODES
ELDER AFFAIRS, DEPT OF					65000000
PGM: SERVICE TO ELDERS PGM					65100000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>					65100600
GOV OPERATIONS/SUPPORT					16
<u>INFORMATION TECHNOLOGY</u>					<u>1603.00.00.00</u>
FUNDING REPRIORITIZATIONS					3D00000
EMAIL SYSTEM REPRIORITIZATION -					
ADD-BACK					3D00060
EXPENSES					040000
GENERAL REVENUE FUND	-STATE	135,000			1000 1

AGENCY ISSUE NARRATIVE:

SCHED VIIIIC REPRIORTIZN NARRATIVE: IT COMPONENT? NO
 Priority #3

The Department of Elder Affairs found itself running an old unsupported e-mail system residing on old hardware that had to be upgraded, along with the e-mail software to avoid an e-mail system failure. A financial analysis of replacing hardware, software, and human resources required to set-up and maintain a new system. It became apparent that a cloud based solution offered the best return on investment. The Department seriously considered both Google and Microsoft as solutions. Microsoft was able to provide considerably more value relative to cost and was therefore selected. For the recurring cost of our old existing email alone, the Agency was able to leverage cloud based Office 365, which included several other key benefits not available in our previous system. First we were able to defer our storage cost by using SharePoint as a file storage system rather than using the typical network storage models used in the past. Additionally, SharePoint is a web based collaboration platform that will not only accommodate document storage but will allow document collaboration by managing check-in/check-out and multi-participant editing of documents. SharePoint is also a forms product, a workflow product, and a development platform where a variety of processes such as requests, authorizations, announcements, list, spreadsheets, and data can be automated. The real cost benefit for moving to the Office 365 platform will be after we have migrated the e-mail and storage requirements to Office 365 and we can then begin the process of automating our many internal processes. This issue reprioritizes approximately \$135,000 within the Executive Direction and Support Services budget entity. The deduct and add-back issues net to zero within the same budget entity and category. The deduct issue code for this issue is 3D00030.

	COL A23 SCH VIIIIC REPRIORTIZN POS	COL A24 SCH VIIIIC N/R 2014-15 POS	COL A25 SCH VIIIIC ANZ 2014-15 POS	AMOUNT	AMOUNT	AMOUNT	CODES
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
CONSUMER ADVOCATE SERVICES							65101000
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
FUNDING REPRIORITIZATIONS							3D00000
LONG TERM CARE OMBUDSMAN							
REPRIORITIZATION - DEDUCT							3D00010
SPECIAL CATEGORIES							100000
LONG TERM CARE OMBUD CNCL							103566
GENERAL REVENUE FUND -STATE				70,000-			1000 1

AGENCY ISSUE NARRATIVE:

SCHED VIIIIC REPRIORTIZN NARRATIVE:

IT COMPONENT? NO

Priority #1

Florida has 4,080 long-term care facilities with 170,551 beds. The number of facilities and beds has grown and is expected to continue to grow as the baby boomer population ages. Long-term care facilities include nursing homes, assisted living facilities and adult family care homes.

The Long-Term Care Ombudsman Program (LTCOP) performs visitations and assessments of long-term care facilities. An assessment is a series of interviews with residents and personal observations about the conditions in a facility which impact the rights, health, safety, and welfare of residents for the purpose of enhancing the quality of life for residents. A visitation is used to create a relationship of trust between the ombudsman and the resident which fosters communication about the resident's well-being as well as to provide information about the program and its services. All functions of the LTCOP are done primarily through a professional volunteer force. These volunteers go through a level 2 background check, a conflict of interest check, and certification training consisting of 20 hours of initial training and 10 hours of annual continuing education. Ombudsmen are reimbursed mileage and meals but do not receive salary or other benefits.

LTCOP is required by Florida Statute to administratively assess all nursing homes, assisted living facilities and adult family care homes at least once a year and is encouraged by a federal recommendation to complete three additional quarterly visits. This will cause a significant increase in ombudsmen travel cost.

LTCOP will undergo a reorganization that has the potential to yield savings in personnel costs and overhead costs. These savings will be redirected to meet the federal recommendation of quarterly visits to all nursing homes, assisted living facilities and adult family care homes. LTCOP anticipates that \$70,000 will be available for reallocation as a result of this reorganization effort.

The funds for these activities are all located within the Long-Term Care Ombudsman special category (103566), therefore, the deduct and add-back issues net to zero within the same budget entity and category. The add-back issue code for this issue is 3D00050.

	COL A23 SCH VIIIIC REPRIORTIZN POS	COL A24 SCH VIIIIC N/R 2014-15 POS	COL A25 SCH VIIIIC ANZ 2014-15 POS	AMOUNT	AMOUNT	AMOUNT	CODES
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>CONSUMER ADVOCATE SERVICES</u>							65101000
HEALTH AND HUMAN SERVICES							13
<u>SERVICES/MOST VULNERABLE</u>							<u>1304.00.00.00</u>
FUNDING REPRIORITIZATIONS							3D00000
LONG TERM CARE OMBUDSMAN							
REPRIORITIZATION - ADD-BACK							3D00050
SPECIAL CATEGORIES							100000
LONG TERM CARE OMBUD CNCL							103566
GENERAL REVENUE FUND -STATE				70,000			1000 1

AGENCY ISSUE NARRATIVE:

SCHED VIIIIC REPRIORTIZN NARRATIVE:
 Priority #1

IT COMPONENT? NO

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