

COL A93 SCH VIIIB-2 REDUCTIONS			CODES
POS	AMOUNT		
REVENUE, DEPARTMENT OF			73000000
PGM: CHILD SUPPORT ENF PGM			73300000
CASE PROCESSING			73300600
HEALTH AND HUMAN SERVICES			13
SERVICES/MOST VULNERABLE			<u>1304.00.00.00</u>
PROGRAM REDUCTIONS			33V0000
CHILD SUPPORT ENFORCEMENT REDUCTION OF DATA PROCESSING COSTS DUE TO CHILD SUPPORT AUTOMATED MANAGEMENT SYSTEM (CAMS) IMPLEMENTATION			33V0210
DATA PROCESSING SERVICES			210000
DCF DATA CENTER			210008
GENERAL REVENUE FUND -MATCH	195,653-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	409,737-		2261 3
TOTAL APPRO.....	605,390-		
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NORTHWOOD SRC (NSRC)			210022
GENERAL REVENUE FUND -MATCH	50,371-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	98,274-		2261 3
TOTAL APPRO.....	148,645-		
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TOTAL: CHILD SUPPORT ENFORCEMENT REDUCTION OF DATA PROCESSING COSTS DUE TO CHILD SUPPORT AUTOMATED MANAGEMENT SYSTEM (CAMS) IMPLEMENTATION			33V0210
TOTAL ISSUE.....	754,035-		
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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-2 NARR 12-13 NARRATIVE: IT COMPONENT? NO  
 PRIORITY #03

The Child Support Enforcement Automated Management System (CAMS) Phase II is scheduled to be implemented during February 2012. This will result in the migration from the Florida Online Recipient Integrated Data Access (FLORIDA) System maintained and operated by the Florida Department of Children and Families (DCF) and the Northwood Shared Resource Center (NSRC). This migration will result in a net recurring reduction of \$2,263,668 (\$686,934 General Revenue) in the Child Support Enforcement Program Data Processing Services appropriation for DCF and NSRC.

For the past 11 years, the Department has been developing a replacement system - the Child Support Enforcement Automated Management System (CAMS). The Department's implementation of CAMS Phase II culminates this development effort to modernize and improve the state's Child Support Enforcement Program system. The implementation of CAMS Phase II replaces

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REDUCTIONS		
POS	AMOUNT	CODES
REVENUE, DEPARTMENT OF		73000000
PGM: CHILD SUPPORT ENF PGM		73300000
CASE PROCESSING		73300600
HEALTH AND HUMAN SERVICES		13
SERVICES/MOST VULNERABLE		1304.00.00.00
PROGRAM REDUCTIONS		33V0000
CHILD SUPPORT ENFORCEMENT REDUCTION		
OF DATA PROCESSING COSTS DUE TO		
CHILD SUPPORT AUTOMATED MANAGEMENT		
SYSTEM (CAMS) IMPLEMENTATION		33V0210

the legacy Title IV-D Child Support Enforcement component of the FLORIDA system. CAMS will be operated and maintained by the Department of Revenue in conjunction with the Northwest Regional Data Center. Since the implementation of CAMS I in April 2006 the FLORIDA system appropriation has declined by \$8 million from \$22.8 million to \$14.8 million. These reductions resulted in a General Revenue savings of \$2.7 million.

Currently, the Department pays \$4,614,978 to operate and maintain CAMS Phase I, and will pay the DCF and the NSRC \$14,825,465 for Child Support Enforcement Services on the DCF FLORIDA System in FY 2011-12, resulting in a total CAMS/FLORIDA operations and maintenance cost of \$19,440,443. It is assumed that once CAMS becomes the single federally certified state system, there will be no Child Support costs for the FLORIDA System. Recurring funding needed for operating CAMS I and II combined is \$17,176,775 (\$4,614,718 currently appropriated plus \$12,561,797 requested in issue 26004C0 for FY 2012-13). Issue 33V0210 will remove the FLORIDA system appropriations resulting in a net cost savings of \$2,263,668.

The improved automated functionality of CAMS is expected to enhance child support services provided by the Department to parents and children residing in Florida and other states. CAMS is expected to result in improved performance as measured by federal performance measures, such as percent of current support collected in relation to child support owed, and percentage of cases in arrears that received a payment during the federal fiscal year. The Department's goal is to implement a child support enforcement system that will enable Florida to achieve its vision of being a program that makes a difference by ensuring families receive the child support they need and deserve.

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REQUIRE CUSTODIAL PARENT TO PAY		
MANDATORY ANNUAL FEE FROM CHILD		
SUPPORT COLLECTED - ADD		33V0220
SPECIAL CATEGORIES		100000
PUR/SVCS-CHILD SUPP ENF		102877
CSE APP FEE & PROG REV TF -MATCH	151,510	2104 2
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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-2 NARR 12-13 NARRATIVE:  
 PRIORITY #12

IT COMPONENT? NO

COL A93 SCH VIIIB-2 REDUCTIONS		CODES
POS	AMOUNT	
REVENUE, DEPARTMENT OF		73000000
PGM: CHILD SUPPORT ENF PGM		73300000
CASE PROCESSING		73300600
HEALTH AND HUMAN SERVICES		13
SERVICES/MOST VULNERABLE		<u>1304.00.00.00</u>
PROGRAM REDUCTIONS		33V0000
REQUIRE CUSTODIAL PARENT TO PAY		
MANDATORY ANNUAL FEE FROM CHILD		
SUPPORT COLLECTED - ADD		33V0220

The federal Deficit Reduction Act (DRA) of 2005 requires the collection of a mandatory \$25 annual fee for non-assistance individuals who receive at least \$500 in Child Support collections during a federal fiscal year. The State could generate additional revenue by shifting responsibility for payment of the annual fee from the State to the custodial parent. The Department would deduct the fee from collections received for custodial parents. This would result in a reduction in the Child Support Enforcement Program recurring General Revenue of \$1,980,000, and a fund shift of \$151,510 from General Revenue to the Child Support Enforcement Application and Program Revenue Trust Fund in SFY 2012-13.

The DRA mandates an annual fee of \$25 for every non-assistance individual (a person who has never received Title IV-A Temporary Assistance for Needy Families assistance) that receives distributions of at least \$500 during a federal fiscal year. The fee is payable for each child support case associated with the individual that satisfies this requirement. States have the option of charging the fee to the custodial or non-custodial parent, recouping the fee from collections paid to the custodial parent, or paying the federal share of the fee from state funds. The State elected to pay the federal share of the fee from state funds. If responsibility for payment of the fee was shifted to the custodial parent, the State would still be responsible for payment of the federal share for some cases including food stamp only, foster care, international, or cases that received at least \$500 but less than \$525 in support payments.

The estimated number of cases in FFY 2011-12 that will be subject to the fee is 208,095. The State's liability for the federal share of the collection is estimated to be \$3,433,568 under current law. The Department was originally appropriated \$1,980,000 in recurring General Revenue to pay this liability. The Department is submitting a Legislative Budget Request issue requesting an additional \$1,453,568 of recurring General Revenue to pay the estimated liability for FFY 2011-12.

The State could opt to shift responsibility for payment of the mandatory \$25 annual fee to custodial parents by recouping it from collections beginning October 1, 2012. This would reduce child support payments to families by \$25 per case that met the requirement for the annual fee which could create a hardship for some families. If the State opts to shift responsibility for the fee to the custodial parent, the Department would revise its D-3A issue requesting the additional \$1,453,568 in recurring General Revenue funding to a non-recurring request issue. The program is currently appropriated \$1,980,000 in recurring General Revenue. The Department could submit an issue for SFY 2012-13 requesting these funds become non-recurring. The combination of these funds would be used to pay the State's FFY 2011-12 liability in September 2012.

For FFY 2012-13 and beyond, the State would still be required to pay the federal share of the fee for all eligible food stamp only, foster care, or international cases as the state is prohibited from charging the fee on these cases. Additionally, the state would be required to pay the federal share of the fee for some cases from which collections are allowed that may have no or less than \$25 in subsequent payments after the \$500 threshold is met. The total estimated fees to be collected on 208,095 cases are \$5,202,375 of which the federal share is \$3,433,568. The Department estimates the collectable amount of the total fees to be \$3,585,078. After paying the federal share of the uncollectable portion of the fee from the state share of fees collected, \$151,510 could be shifted from General Revenue to the Child Support

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                COL A93
                SCH VIIIB-2
                REDUCTIONS
                POS      AMOUNT
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REVENUE, DEPARTMENT OF                                73000000
PGM: CHILD SUPPORT ENF PGM                            73300000
CASE PROCESSING                                       73300600
HEALTH AND HUMAN SERVICES                             13
SERVICES/MOST VULNERABLE                             1304.00.00.00
PROGRAM REDUCTIONS                                    33V0000
REQUIRE CUSTODIAL PARENT TO PAY
MANDATORY ANNUAL FEE FROM CHILD
SUPPORT COLLECTED - ADD                                33V0220
  
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Enforcement Application and Program Revenue Trust Fund to pay program operational costs. This when combined with federal matching funds would pay for \$445,618 in program operational costs.

There are two codes associated with this technical issue: 33V0220 (Add) and 33V0230 (Deduct).

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REQUIRE CUSTODIAL PARENT TO PAY
MANDATORY ANNUAL FEE FROM CHILD
SUPPORT COLLECTED - DEDUCT                            33V0230
SPECIAL CATEGORIES                                    100000
CSE ANNUAL FEE                                        101137

GENERAL REVENUE FUND    -MATCH    1,980,000-
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PUR/SVCS-CHILD SUPP ENF                                102877

GENERAL REVENUE FUND    -MATCH    151,510-
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TOTAL: REQUIRE CUSTODIAL PARENT TO PAY                33V0230
MANDATORY ANNUAL FEE FROM CHILD
SUPPORT COLLECTED - DEDUCT
TOTAL ISSUE..... 2,131,510-
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AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 12-13 NARRATIVE:  
 PRIORITY #12

IT COMPONENT? NO

The federal Deficit Reduction Act (DRA) of 2005 requires the collection of a mandatory \$25 annual fee for non-assistance individuals who receive at least \$500 in Child Support collections during a federal fiscal year. The State could generate additional revenue by shifting responsibility for payment of the annual fee from the State to the custodial parent. The Department would deduct the fee from collections received for custodial parents. This would result in a reduction in the Child Support Enforcement Program recurring General Revenue of \$1,980,000, and a fund shift of \$151,510 from General Revenue to the Child Support Enforcement Application and Program Revenue Trust Fund in SFY 2012-13.

COL A93 SCH VIIIB-2 REDUCTIONS		CODES
POS	AMOUNT	
REVENUE, DEPARTMENT OF		73000000
PGM: CHILD SUPPORT ENF PGM		73300000
CASE PROCESSING		73300600
HEALTH AND HUMAN SERVICES		13
SERVICES/MOST VULNERABLE		<u>1304.00.00.00</u>
PROGRAM REDUCTIONS		33V0000
REQUIRE CUSTODIAL PARENT TO PAY		
MANDATORY ANNUAL FEE FROM CHILD		
SUPPORT COLLECTED - DEDUCT		33V0230

The DRA mandates an annual fee of \$25 for every non-assistance individual (a person who has never received Title IV-A Temporary Assistance for Needy Families assistance) that receives distributions of at least \$500 during a federal fiscal year. The fee is payable for each child support case associated with the individual that satisfies this requirement. States have the option of charging the fee to the custodial or non-custodial parent, recouping the fee from collections paid to the custodial parent, or paying the federal share of the fee from state funds. The State elected to pay the federal share of the fee from state funds. If responsibility for payment of the fee was shifted to the custodial parent, the State would still be responsible for payment of the federal share for some cases including food stamp only, foster care, international, or cases that received at least \$500 but less than \$525 in support payments.

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There are two codes associated with this technical issue: 33V0220 (Add) and 33V0230 (Deduct).

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COL A93			
SCH VIIIB-2			
REDUCTIONS			
POS	AMOUNT		CODES
REVENUE, DEPARTMENT OF			73000000
PGM: CHILD SUPPORT ENF PGM			73300000
CASE PROCESSING			73300600
HEALTH AND HUMAN SERVICES			13
SERVICES/MOST VULNERABLE			<u>1304.00.00.00</u>
PROGRAM REDUCTIONS			33V0000
REDUCTION IN LEASE COSTS THROUGH			
OFFICE CONSOLIDATIONS IN CHILD			
SUPPORT ENFORCEMENT PROGRAM			33V0240
EXPENSES			040000
GENERAL REVENUE FUND	-MATCH	9,509-	1000 2
FEDERAL GRANTS TRUST FUND	-FEDERL	18,458-	2261 3
TOTAL APPRO.....		27,967-	
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AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 12-13 NARRATIVE: IT COMPONENT? NO  
 PRIORITY #05

The Child Support Enforcement (CSE) Program could save \$68,234 in private lease cost in FY 2012-13 by closing the Kissimmee Service Site effective July 1, 2012. The current lease will expire January 31, 2013.

The Child Support Enforcement Program is centralizing its customer service delivery for the Orlando metro-area. Currently, three service sites provide services in the Orlando area. Two are private leases and one is located in a Department of Management Services (DMS) facility, the Hurston Building. A new Customer Service Center private lease is being negotiated with a target completion date of May 1, 2012. The private leases for the existing sites expire April 30, 2012 and January 31, 2013 (the Kissimmee lease) and will not be renewed. Staff will be relocated to the new Customer Service Center and the Hurston Building.

The Department proposes early termination of the Kissimmee lease which is scheduled to expire on January 31, 2013. The proposed termination date is July 1, 2012 which would result in an annual savings of \$68,234, \$23,200 of which is General Revenue. Early termination of the Kissimmee lease will enable the Program to realize the full benefits of the consolidation of services and reduction of private lease costs. Staff will be able to complete the transition sooner and files will be consolidated in the Hurston Building. This issue will require proviso language specifying non-appropriation of funds for the lease if this issue is accepted.

There would be minimum impact on services provided to customers. Customers desiring to meet with Program customer service staff will be required to travel to the new Orlando Customer Service Center for services. Cancellation of the lease will impact the landlord for the remaining seven months of the lease contract in the amount of \$68,234.

This issue proposes a total recurring General Revenue reduction of \$23,200.

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COL A93			
SCH VIIIB-2			
REDUCTIONS			
POS	AMOUNT		CODES
REVENUE, DEPARTMENT OF			73000000
PGM: CHILD SUPPORT ENF PGM			73300000
CASE PROCESSING			73300600
HEALTH AND HUMAN SERVICES			13
SERVICES/MOST VULNERABLE			<u>1304.00.00.00</u>
PROGRAM REDUCTIONS			33V0000
ELIMINATE CHILD SUPPORT ENFORCEMENT			
1-800-KIDS LINE			33V0250
EXPENSES			040000
GENERAL REVENUE FUND	-MATCH	238,000-	1000 2
FEDERAL GRANTS TRUST FUND	-FEDERL	462,000-	2261 3
TOTAL APPRO.....		700,000-	

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-2 NARR 12-13 NARRATIVE:  
 PRIORITY #09

IT COMPONENT? NO

The Child Support Enforcement (CSE) Program could potentially save \$700,000 in recurring cost by eliminating the toll free 1-800 KIDS line and replacing it with a local phone number tied to the program's Customer Contact Center (CCC).

The 1-800 KIDS line provides agent assisted case specific information and automated educational messages to customers. The line is available 5-days a week from 7 AM until 7 PM. The KIDS line averages over 4 million minutes of phone air time per month. Approximately 15.4 million phone calls are made to the 1-800 KIDS line annually.

CSE is offering to replace the 1-800 KIDS line with a local phone number effective 07/01/12. Customers could no longer call toll free to the CCC. Customers outside the local calling area would be responsible for long distance phone charges when contacting the CCC.

There are recurring costs associated with the installation of additional T1 lines to accommodate the volume of incoming calls to a local customer contact phone line. An estimated 25 T1 lines at a monthly recurring cost of \$600 per T1 line totaling \$15,000 monthly would be needed. The savings of \$60,000 monthly is based upon an average monthly cost for the KIDS line of \$75,000 less the \$15,000 for the T1 lines.

There will be non-recurring costs associated with replacing the 1-800 KIDS line wherever it appears on forms and notices generated by the Child Support Automated Management System (CAMS). It is anticipated that all changes can be accomplished through configuration of the CAMS software at minimal cost and within existing resources.

Customers outside the local calling area would have to absorb the cost of long distance charges when contacting the Customer Contact Center. Customers who have limited cellular call plans or use land lines could be significantly impacted. Some of these customers would be unable to afford this cost, resulting in calls not being made. Calls result in valuable information being provided to the Department that allows the Department to proceed on cases and not receiving this information would adversely affect collections. There would be little impact to customers who have cellular telephones with unlimited minutes.

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COL A93 SCH VIIIB-2 REDUCTIONS			CODES
POS	AMOUNT		
REVENUE, DEPARTMENT OF			73000000
PGM: CHILD SUPPORT ENF PGM			73300000
CASE PROCESSING			73300600
HEALTH AND HUMAN SERVICES			13
SERVICES/MOST VULNERABLE			<u>1304.00.00.00</u>
PROGRAM REDUCTIONS			33V0000
ELIMINATE CHILD SUPPORT ENFORCEMENT			
AUTOMATIC PAYMENT LINE			33V0270
EXPENSES			040000
GENERAL REVENUE FUND -MATCH	61,200-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	118,800-		2261 3
TOTAL APPRO.....	180,000-		

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-2 NARR 12-13 NARRATIVE: IT COMPONENT? NO  
 PRIORITY #06

The Child Support Enforcement (CSE) Program could potentially save \$180,000 in recurring cost by eliminating the toll free Automatic Payment Line (APL).

Currently, the Automatic Payment Line provides to customers payment information including date of collection, amount of current support and spousal support, amount applied to arrears, total amount collected, amount retained by the State and amount issued to the customer. CSE is mandated to provide a monthly notice of assigned support collections. The average monthly cost for the Automatic Payment Line is \$15,000.

CSE could eliminate the toll free Automatic Payment Line effective 07/01/12. Currently, customers have a number of ways to obtain this information besides the APL, including e-Services, State Disbursement Unit APL, and MyFloridaCounty.com website (operated by the Florida Association of Court Clerks).

There will be non-recurring costs associated with eliminating the Automatic Payment Line where it appears on forms and notices generated by the Child Support Enforcement Automated Management System (CAMS). It is anticipated that all changes can be accomplished through configuration of the CAMS software at minimal cost.

There would be a low impact on how services are provided to customers, as customers would have other alternatives to obtain the payment information. Potentially, some customers who currently receive information via the APL may call agent assisted lines resulting in increased workload for Customer Contact Center (CCC) staff.

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COL A93 SCH VIIIB-2 REDUCTIONS		CODES
POS	AMOUNT	
REVENUE, DEPARTMENT OF		73000000
PGM: CHILD SUPPORT ENF PGM		73300000
CASE PROCESSING		73300600
HEALTH AND HUMAN SERVICES		13
SERVICES/MOST VULNERABLE		<u>1304.00.00.00</u>
FUND SHIFT		3400000
CHILD SUPPORT ENFORCEMENT PROGRAM		
FEE FOR REVIEW AND MODIFICATION OF		
TITLE IV-D CHILD SUPPORT ORDERS -		
ADD		3400110
SPECIAL CATEGORIES		100000
PUR/SVCS-CHILD SUPP ENF		102877
CSE APP FEE & PROG REV TF -MATCH	391,000	2104 2
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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-2 NARR 12-13 NARRATIVE:  
 PRIORITY #11

IT COMPONENT? NO

This issue would require a \$100 fee for the Department's review and modification services. The fee would be payable in advance by the person requesting services, which include: issuing forms and notices to the parties; collection and analysis of financial information; calculation of the child support guideline amount; and legal or administrative action to modify the support order as appropriate. The fee would be charged in all cases, except those that the Department is required to review at least once every three years (cash assistance cases). The \$100 amount is based on the fees charged by Georgia and Iowa.

The Department does not currently charge a fee for review and modification services. Parents typically request support order review and modification when the financial circumstances of the parties have changed. As an alternative to using the Department's services, parents may obtain private attorney services or file their own action in circuit court. This may impact legal aid organizations and self-help centers in the courts. In a private action to modify a support order, the party filing the petition would ordinarily be required to pay \$100 for the filing fee, summons, and sheriff service of process.

The Legislature could enact legislation to charge a \$100 fee to parents requesting review and modification of their Title IV-D child support order effective July 1, 2012.

Customers seeking review and modification services would be required to pay the \$100 fee in advance to receive the services effective July 1, 2012. The issue would generate approximately \$1.15 million in revenue, of which \$391,000 would be the state share. The Department received approximately 23,000 review requests last fiscal year. The estimated revenue amount assumes that the Department would only receive 11,500 review requests, as some parents would decide not to pay the fee. The state share would be deposited into the Child Support Enforcement Application and Program Revenue Trust Fund. When matched with federal funds, this change could fund potentially \$1.15 million of the CSE Program administrative costs. This could create a hardship for some obligors who have experienced a change in financial circumstances.

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 COL A93  
 SCH VIIIB-2  
 REDUCTIONS  
 POS AMOUNT CODES  
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REVENUE, DEPARTMENT OF		73000000
PGM: CHILD SUPPORT ENF PGM		73300000
CASE PROCESSING		73300600
HEALTH AND HUMAN SERVICES		13
SERVICES/MOST VULNERABLE		<u>1304.00.00.00</u>
FUND SHIFT		3400000
CHILD SUPPORT ENFORCEMENT PROGRAM		
FEE FOR REVIEW AND MODIFICATION OF		
TITLE IV-D CHILD SUPPORT ORDERS -		
ADD		3400110

An estimated \$391,000 of Purchase of Service General Revenue appropriations would be shifted to the Child Support Enforcement Application and Program Revenue Trust Fund from General Revenue.

There are two codes associated with this technical issue: 3400110 (Add) and 3400120 (Deduct).

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CHILD SUPPORT ENFORCEMENT PROGRAM			
FEE FOR REVIEW AND MODIFICATION OF			
TITLE IV-D CHILD SUPPORT ORDERS -			
DEDUCT			3400120
SPECIAL CATEGORIES			100000
PUR/SVCS-CHILD SUPP ENF			102877
GENERAL REVENUE FUND	-MATCH	391,000-	1000 2

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-2 NARR 12-13 NARRATIVE:  
 PRIORITY #11

IT COMPONENT? NO

This issue would require a \$100 fee for the Department's review and modification services. The fee would be payable in advance by the person requesting services, which include: issuing forms and notices to the parties; collection and analysis of financial information; calculation of the child support guideline amount; and legal or administrative action to modify the support order as appropriate. The fee would be charged in all cases, except those that the Department is required to review at least once every three years (cash assistance cases). The \$100 amount is based on the fees charged by Georgia and Iowa.

The Department does not currently charge a fee for review and modification services. Parents typically request support order review and modification when the financial circumstances of the parties have changed. As an alternative to using the Department's services, parents may obtain private attorney services or file their own action in circuit court. This may impact legal aid organizations and self-help centers in the courts. In a private action to modify a support order, the party filing the petition would ordinarily be required to pay \$100 for the filing fee, summons, and sheriff service of process.

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POS	AMOUNT	CODES
REVENUE, DEPARTMENT OF		73000000
PGM: CHILD SUPPORT ENF PGM		73300000
CASE PROCESSING		73300600
HEALTH AND HUMAN SERVICES		13
SERVICES/MOST VULNERABLE		<u>1304.00.00.00</u>
FUND SHIFT		3400000
CHILD SUPPORT ENFORCEMENT PROGRAM		
FEE FOR REVIEW AND MODIFICATION OF		
TITLE IV-D CHILD SUPPORT ORDERS -		
DEDUCT		3400120

The Legislature could enact legislation to charge a \$100 fee to parents requesting review and modification of their Title IV-D child support order effective July 1, 2012.

Customers seeking review and modification services would be required to pay the \$100 fee in advance to receive the services effective July 1, 2012. The issue would generate approximately \$1.15 million in revenue, of which \$391,000 would be the state share. The Department received approximately 23,000 review requests last fiscal year. The estimated revenue amount assumes that the Department would only receive 11,500 review requests, as some parents would decide not to pay the fee. The state share would be deposited into the Child Support Enforcement Application and Program Revenue Trust Fund. When matched with federal funds, this change could fund potentially \$1.15 million of the CSE Program administrative costs. This could create a hardship for some obligors who have experienced a change in financial circumstances.

An estimated \$391,000 of Purchase of Service General Revenue appropriations would be shifted to the Child Support Enforcement Application and Program Revenue Trust Fund from General Revenue.

There are two codes associated with this technical issue: 3400110 (Add) and 3400120 (Deduct).

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REINSTATEMENT OF THE TWENTY FIVE DOLLAR APPLICATION FEE FOR CHILD SUPPORT ENFORCEMENT SERVICES - ADD SPECIAL CATEGORIES		3400140 100000 102877
PUR/SVCS-CHILD SUPP ENF		
CSE APP FEE & PROG REV TF -MATCH	266,263	2104 2
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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-2 NARR 12-13 NARRATIVE: IT COMPONENT? NO  
 PRIORITY #10

The State could reinstate the \$25 application fee for individuals who apply for Child Support Enforcement services and do not receive public assistance. This could potentially generate an estimated \$266,263 in additional General Revenue. The estimated revenue would be eligible for federal matching funds and potentially could fund \$783,125 of the CSE Program

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POS	AMOUNT	
REVENUE, DEPARTMENT OF		73000000
PGM: CHILD SUPPORT ENF PGM		73300000
CASE PROCESSING		73300600
HEALTH AND HUMAN SERVICES		13
SERVICES/MOST VULNERABLE		<u>1304.00.00.00</u>
FUND SHIFT		3400000
REINSTATEMENT OF THE TWENTY FIVE DOLLAR APPLICATION FEE FOR CHILD SUPPORT ENFORCEMENT SERVICES - ADD		3400140

administrative costs.

Federal law requires a one-time application fee of up to \$25 for applicants for Title IV-D child support services who do not receive public assistance. The State would be required to remit \$16.50 (66% of the \$25) for each applicant to the Federal Government. The 2005 Legislature reduced the fee to \$1 and waived it for applicants. The Legislature could reinstate the \$25 fee for non-assistance applicants effective July 1, 2012.

Applicants who do not receive public assistance would be required to pay the \$25 fee in order to receive child support services effective July 1, 2012. Approximately 31,325 applications for services could potentially be impacted which would result in families paying an estimated \$783,125 in application fees. This change is estimated to increase revenue to the Child Support Enforcement Application and Program Revenue Trust Fund by an estimated \$266,263 (34% of the fees). When matched with federal funds, the change could fund potentially \$783,125 of the CSE Program administrative costs. There would be a modest increase in workload associated with processing an estimated 31,325 payments.

An estimated \$266,263 of Purchase of Service General Revenue appropriations would be shifted to the Child Support Enforcement Application and Program Revenue Trust Fund from General Revenue.

There are two codes associated with this technical issue: 3400140 (Add) and 3400150 (Deduct).

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REINSTATEMENT OF THE TWENTY FIVE DOLLAR APPLICATION FEE FOR CHILD SUPPORT ENFORCEMENT SERVICES - DEDUCT		3400150
SPECIAL CATEGORIES		100000
PUR/SVCS-CHILD SUPP ENF		102877
GENERAL REVENUE FUND -MATCH	266,263-	1000 2
	=====	

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-2 NARR 12-13 NARRATIVE:  
 PRIORITY #10

IT COMPONENT? NO

COL A93 SCH VIIIB-2 REDUCTIONS		
POS	AMOUNT	CODES
REVENUE, DEPARTMENT OF		73000000
PGM: CHILD SUPPORT ENF PGM		73300000
CASE PROCESSING		73300600
HEALTH AND HUMAN SERVICES		13
SERVICES/MOST VULNERABLE		<u>1304.00.00.00</u>
FUND SHIFT		3400000
REINSTATEMENT OF THE TWENTY FIVE DOLLAR APPLICATION FEE FOR CHILD SUPPORT ENFORCEMENT SERVICES - DEDUCT		3400150

The State could reinstate the \$25 application fee for individuals who apply for Child Support Enforcement services and do not receive public assistance. This could potentially generate an estimated \$266,263 in additional General Revenue. The estimated revenue would be eligible for federal matching funds and potentially could fund \$783,125 of the CSE Program administrative costs.

Federal law requires a one-time application fee of up to \$25 for applicants for Title IV-D child support services who do not receive public assistance. The State would be required to remit \$16.50 (66% of the \$25) for each applicant to the Federal Government. The 2005 Legislature reduced the fee to \$1 and waived it for applicants. The Legislature could reinstate the \$25 fee for non-assistance applicants effective July 1, 2012.

Applicants who do not receive public assistance would be required to pay the \$25 fee in order to receive child support services effective July 1, 2012. Approximately 31,325 applications for services could potentially be impacted which would result in families paying an estimated \$783,125 in application fees. This change is estimated to increase revenue to the Child Support Enforcement Application and Program Revenue Trust Fund by an estimated \$266,263 (34% of the fees). When matched with federal funds, the change could fund potentially \$783,125 of the CSE Program administrative costs. There would be a modest increase in workload associated with processing an estimated 31,325 payments.

An estimated \$266,263 of Purchase of Service General Revenue appropriations would be shifted to the Child Support Enforcement Application and Program Revenue Trust Fund from General Revenue.

There are two codes associated with this technical issue: 3400140 (Add) and 3400150 (Deduct).

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TOTAL: SERVICES/MOST VULNERABLE		<u>1304.00.00.00</u>
BY FUND TYPE		
GENERAL REVENUE FUND	3,343,506-	1000
TRUST FUNDS	298,496-	2000
	-----	
TOTAL PROG COMP.....	3,642,002-	
	=====	

COL A93 SCH VIIIB-2 REDUCTIONS			CODES
POS	AMOUNT		
REVENUE, DEPARTMENT OF			73000000
PGM: CHILD SUPPORT ENF PGM			73300000
REMITTANCE AND DISTN			73300700
HEALTH AND HUMAN SERVICES			13
SERVICES/MOST VULNERABLE			<u>1304.00.00.00</u>
PROGRAM REDUCTIONS			33V0000
CHILD SUPPORT ENFORCEMENT REDUCTION			
OF DATA PROCESSING COSTS DUE TO			
CHILD SUPPORT AUTOMATED MANAGEMENT			
SYSTEM (CAMS) IMPLEMENTATION			33V0210
DATA PROCESSING SERVICES			210000
DCF DATA CENTER			210008
GENERAL REVENUE FUND -MATCH	185,059-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	372,862-		2261 3
TOTAL APPRO.....	557,921-		
=====			
NORTHWOOD SRC (NSRC)			210022
GENERAL REVENUE FUND -MATCH	47,973-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	93,595-		2261 3
TOTAL APPRO.....	141,568-		
=====			
TOTAL: CHILD SUPPORT ENFORCEMENT REDUCTION			33V0210
OF DATA PROCESSING COSTS DUE TO			
CHILD SUPPORT AUTOMATED MANAGEMENT			
SYSTEM (CAMS) IMPLEMENTATION			
TOTAL ISSUE.....	699,489-		
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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-2 NARR 12-13 NARRATIVE: IT COMPONENT? NO  
 PRIORITY #03

The Child Support Enforcement Automated Management System (CAMS) Phase II is scheduled to be implemented during February 2012. This will result in the migration from the Florida Online Recipient Integrated Data Access (FLORIDA) System maintained and operated by the Florida Department of Children and Families (DCF) and the Northwood Shared Resource Center (NSRC). This migration will result in a net recurring reduction of \$2,263,668 (\$686,934 General Revenue) in the Child Support Enforcement Program Data Processing Services appropriation for DCF and NSRC.

For the past 11 years, the Department has been developing a replacement system - the Child Support Enforcement Automated Management System (CAMS). The Department's implementation of CAMS Phase II culminates this development effort to modernize and improve the state's Child Support Enforcement Program system. The implementation of CAMS Phase II replaces

COL A93 SCH VIIIB-2 REDUCTIONS		CODES
POS	AMOUNT	
REVENUE, DEPARTMENT OF		73000000
PGM: CHILD SUPPORT ENF PGM		73300000
REMITTANCE AND DISTN		73300700
HEALTH AND HUMAN SERVICES		13
SERVICES/MOST VULNERABLE		1304.00.00.00
PROGRAM REDUCTIONS		33V0000
CHILD SUPPORT ENFORCEMENT REDUCTION		
OF DATA PROCESSING COSTS DUE TO		
CHILD SUPPORT AUTOMATED MANAGEMENT		
SYSTEM (CAMS) IMPLEMENTATION		33V0210

the legacy Title IV-D Child Support Enforcement component of the FLORIDA system. CAMS will be operated and maintained by the Department of Revenue in conjunction with the Northwest Regional Data Center. Since the implementation of CAMS I in April 2006 the FLORIDA system appropriation has declined by \$8 million from \$22.8 million to \$14.8 million. These reductions resulted in a General Revenue savings of \$2.7 million.

Currently, the Department pays \$4,614,978 to operate and maintain CAMS Phase I, and will pay the DCF and the NSRC \$14,825,465 for Child Support Enforcement Services on the DCF FLORIDA System in FY 2011-12, resulting in a total CAMS/FLORIDA operations and maintenance cost of \$19,440,443. It is assumed that once CAMS becomes the single federally certified state system, there will be no Child Support costs for the FLORIDA System. Recurring funding needed for operating CAMS I and II combined is \$17,176,775 (\$4,614,718 currently appropriated plus \$12,561,797 requested in issue 26004C0 for FY 2012-13). Issue 33V0210 will remove the FLORIDA system appropriations resulting in a net cost savings of \$2,263,668.

The improved automated functionality of CAMS is expected to enhance child support services provided by the Department to parents and children residing in Florida and other states. CAMS is expected to result in improved performance as measured by federal performance measures, such as percent of current support collected in relation to child support owed, and percentage of cases in arrears that received a payment during the federal fiscal year. The Department's goal is to implement a child support enforcement system that will enable Florida to achieve its vision of being a program that makes a difference by ensuring families receive the child support they need and deserve.

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REDUCTION IN LEASE COSTS THROUGH			
OFFICE CONSOLIDATIONS IN CHILD			
SUPPORT ENFORCEMENT PROGRAM			33V0240
EXPENSES			040000

GENERAL REVENUE FUND	-MATCH	827-	1000	2
FEDERAL GRANTS TRUST FUND	-FEDERL	1,606-	2261	3
		-----		
TOTAL APPRO.....		2,433-		
		=====		

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-2 NARR 12-13 NARRATIVE: IT COMPONENT? NO  
 PRIORITY #05

COL A93		
SCH VIIIB-2		
REDUCTIONS		
POS	AMOUNT	CODES
REVENUE, DEPARTMENT OF		73000000
PGM: CHILD SUPPORT ENF PGM		73300000
REMITTANCE AND DISTN		73300700
HEALTH AND HUMAN SERVICES		13
SERVICES/MOST VULNERABLE		<u>1304.00.00.00</u>
PROGRAM REDUCTIONS		33V0000
REDUCTION IN LEASE COSTS THROUGH		
OFFICE CONSOLIDATIONS IN CHILD		
SUPPORT ENFORCEMENT PROGRAM		33V0240

The Child Support Enforcement (CSE) Program could save \$68,234 in private lease cost in FY 2012-13 by closing the Kissimmee Service Site effective July 1, 2012. The current lease will expire January 31, 2013.

The Child Support Enforcement Program is centralizing its customer service delivery for the Orlando metro-area. Currently, three service sites provide services in the Orlando area. Two are private leases and one is located in a Department of Management Services (DMS) facility, the Hurston Building. A new Customer Service Center private lease is being negotiated with a target completion date of May 1, 2012. The private leases for the existing sites expire April 30, 2012 and January 31, 2013 (the Kissimmee lease) and will not be renewed. Staff will be relocated to the new Customer Service Center and the Hurston Building.

The Department proposes early termination of the Kissimmee lease which is scheduled to expire on January 31, 2013. The proposed termination date is July 1, 2012 which would result in an annual savings of \$68,234, \$23,200 of which is General Revenue. Early termination of the Kissimmee lease will enable the Program to realize the full benefits of the consolidation of services and reduction of private lease costs. Staff will be able to complete the transition sooner and files will be consolidated in the Hurston Building. This issue will require proviso language specifying non-appropriation of funds for the lease if this issue is accepted.

There would be minimum impact on services provided to customers. Customers desiring to meet with Program customer service staff will be required to travel to the new Orlando Customer Service Center for services. Cancellation of the lease will impact the landlord for the remaining seven months of the lease contract in the amount of \$68,234.

This issue proposes a total recurring General Revenue reduction of \$23,200.

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REDUCE CHILD SUPPORT ENFORCEMENT		
CLERK OF COURT COLLECTION TRUST		
FUND		33V0260
SPECIAL CATEGORIES		100000
PUR/SVCS-CHILD SUPP ENF		102877
COURT/CSE COLL SYS TF	-MATCH	161,900-
	=====	2115 2



COL A93 SCH VIIIB-2 REDUCTIONS		
POS	AMOUNT	CODES
		73000000
REVENUE, DEPARTMENT OF		73300000
PGM: CHILD SUPPORT ENF PGM		73300700
REMITTANCE AND DISTN		13
HEALTH AND HUMAN SERVICES		<u>1304.00.00.00</u>
SERVICES/MOST VULNERABLE		33V0000
PROGRAM REDUCTIONS		
REDUCE CHILD SUPPORT ENFORCEMENT		
CLERK OF COURT COLLECTION TRUST		
FUND		33V0260

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AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 12-13 NARRATIVE:  
 PRIORITY #13

IT COMPONENT? NO

This issue would reduce Purchase of Service budget in the Clerk of Court Child Support Enforcement Collection System Trust Fund by \$161,900.

Pursuant to s. 61.181(2)(b) F. S., this fund is used exclusively for the development, implementation, and operation of the Clerk of Court Child Support Enforcement Collection System to be operated by the depositories, including the automation of civil case information necessary for the State Case Registry. The Department is required to contract with the Florida Association of Court Clerks and the depositories to design, establish, operate, upgrade, and maintain the automation of the depositories to include but not limited to, the provision of on line electronic transfer of information to the IV-D agency (the Department of Revenue).

The state's liability is capped. Pursuant to s. 61.181(2)(b) F. S., the department's obligation to fund the automation of the depositories is limited to the state share of funds available in the Clerk of the Court Child Support Enforcement Collection System Trust Fund. Current revenues are insufficient to pay the full amount of the appropriation.

The Purchase of Service budget in the Clerk of Court Collection Trust Fund would be reduced by \$161,900. There is no impact on the provision of services, the reduction would come from unfunded budget, and there is no impact on General Revenue.

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TOTAL: SERVICES/MOST VULNERABLE		<u>1304.00.00.00</u>
BY FUND TYPE		
GENERAL REVENUE FUND	233,859-	1000
TRUST FUNDS	629,963-	2000
	-----	
TOTAL PROG COMP.....	863,822-	
	=====	

COL A93			
SCH VIIIB-2			
REDUCTIONS			
POS	AMOUNT		CODES
REVENUE, DEPARTMENT OF			73000000
PGM: CHILD SUPPORT ENF PGM			73300000
ESTABLISHMENT			73300800
HEALTH AND HUMAN SERVICES			13
SERVICES/MOST VULNERABLE			<u>1304.00.00.00</u>
PROGRAM REDUCTIONS			33V0000
CHILD SUPPORT ENFORCEMENT REDUCTION			
OF DATA PROCESSING COSTS DUE TO			
CHILD SUPPORT AUTOMATED MANAGEMENT			
SYSTEM (CAMS) IMPLEMENTATION			33V0210
DATA PROCESSING SERVICES			210000
DCF DATA CENTER			210008
GENERAL REVENUE FUND -MATCH	162,674-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	325,288-		2261 3
TOTAL APPRO.....	487,962-		
=====			
NORTHWOOD SRC (NSRC)			210022
GENERAL REVENUE FUND -MATCH	45,204-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	88,191-		2261 3
TOTAL APPRO.....	133,395-		
=====			
NSRC DEPRECIATION			210028
FEDERAL GRANTS TRUST FUND -FEDERL	188,787-		2261 3
=====			
TOTAL: CHILD SUPPORT ENFORCEMENT REDUCTION			33V0210
OF DATA PROCESSING COSTS DUE TO			
CHILD SUPPORT AUTOMATED MANAGEMENT			
SYSTEM (CAMS) IMPLEMENTATION			
TOTAL ISSUE.....	810,144-		
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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-2 NARR 12-13 NARRATIVE: IT COMPONENT? NO  
 PRIORITY #03

The Child Support Enforcement Automated Management System (CAMS) Phase II is scheduled to be implemented during February 2012. This will result in the migration from the Florida Online Recipient Integrated Data Access (FLORIDA) System maintained and operated by the Florida Department of Children and Families (DCF) and the Northwood Shared Resource Center (NSRC). This migration will result in a net recurring reduction of \$2,263,668 (\$686,934 General Revenue) in the Child

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 COL A93  
 SCH VIIIB-2  
 REDUCTIONS  
 POS AMOUNT  
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REVENUE, DEPARTMENT OF	73000000
PGM: CHILD SUPPORT ENF PGM	73300000
ESTABLISHMENT	73300800
HEALTH AND HUMAN SERVICES	13
SERVICES/MOST VULNERABLE	<u>1304.00.00.00</u>
PROGRAM REDUCTIONS	33V0000
CHILD SUPPORT ENFORCEMENT REDUCTION	
OF DATA PROCESSING COSTS DUE TO	
CHILD SUPPORT AUTOMATED MANAGEMENT	
SYSTEM (CAMS) IMPLEMENTATION	33V0210

Support Enforcement Program Data Processing Services appropriation for DCF and NSRC.

For the past 11 years, the Department has been developing a replacement system - the Child Support Enforcement Automated Management System (CAMS). The Department's implementation of CAMS Phase II culminates this development effort to modernize and improve the state's Child Support Enforcement Program system. The implementation of CAMS Phase II replaces the legacy Title IV-D Child Support Enforcement component of the FLORIDA system. CAMS will be operated and maintained by the Department of Revenue in conjunction with the Northwest Regional Data Center. Since the implementation of CAMS I in April 2006 the FLORIDA system appropriation has declined by \$8 million from \$22.8 million to \$14.8 million. These reductions resulted in a General Revenue savings of \$2.7 million.

Currently, the Department pays \$4,614,978 to operate and maintain CAMS Phase I, and will pay the DCF and the NSRC \$14,825,465 for Child Support Enforcement Services on the DCF FLORIDA System in FY 2011-12, resulting in a total CAMS/FLORIDA operations and maintenance cost of \$19,440,443. It is assumed that once CAMS becomes the single federally certified state system, there will be no Child Support costs for the FLORIDA System. Recurring funding needed for operating CAMS I and II combined is \$17,176,775 (\$4,614,718 currently appropriated plus \$12,561,797 requested in issue 26004C0 for FY 2012-13). Issue 33V0210 will remove the FLORIDA system appropriations resulting in a net cost savings of \$2,263,668.

The improved automated functionality of CAMS is expected to enhance child support services provided by the Department to parents and children residing in Florida and other states. CAMS is expected to result in improved performance as measured by federal performance measures, such as percent of current support collected in relation to child support owed, and percentage of cases in arrears that received a payment during the federal fiscal year. The Department's goal is to implement a child support enforcement system that will enable Florida to achieve its vision of being a program that makes a difference by ensuring families receive the child support they need and deserve.

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REDUCTION IN LEASE COSTS THROUGH			
OFFICE CONSOLIDATIONS IN CHILD			
SUPPORT ENFORCEMENT PROGRAM			33V0240
EXPENSES			040000
GENERAL REVENUE FUND -MATCH	6,640-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	12,889-		2261 3
	-----		
TOTAL APPRO.....	19,529-		
	=====		

COL A93		
SCH VIIIB-2		
REDUCTIONS		
POS	AMOUNT	CODES
REVENUE, DEPARTMENT OF		73000000
PGM: CHILD SUPPORT ENF PGM		73300000
ESTABLISHMENT		73300800
HEALTH AND HUMAN SERVICES		13
SERVICES/MOST VULNERABLE		<u>1304.00.00.00</u>
PROGRAM REDUCTIONS		33V0000
REDUCTION IN LEASE COSTS THROUGH		
OFFICE CONSOLIDATIONS IN CHILD		
SUPPORT ENFORCEMENT PROGRAM		33V0240

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AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 12-13 NARRATIVE:  
 PRIORITY #05

IT COMPONENT? NO

The Child Support Enforcement (CSE) Program could save \$68,234 in private lease cost in FY 2012-13 by closing the Kissimmee Service Site effective July 1, 2012. The current lease will expire January 31, 2013.

The Child Support Enforcement Program is centralizing its customer service delivery for the Orlando metro-area. Currently, three service sites provide services in the Orlando area. Two are private leases and one is located in a Department of Management Services (DMS) facility, the Hurston Building. A new Customer Service Center private lease is being negotiated with a target completion date of May 1, 2012. The private leases for the existing sites expire April 30, 2012 and January 31, 2013 (the Kissimmee lease) and will not be renewed. Staff will be relocated to the new Customer Service Center and the Hurston Building.

The Department proposes early termination of the Kissimmee lease which is scheduled to expire on January 31, 2013. The proposed termination date is July 1, 2012 which would result in an annual savings of \$68,234, \$23,200 of which is General Revenue. Early termination of the Kissimmee lease will enable the Program to realize the full benefits of the consolidation of services and reduction of private lease costs. Staff will be able to complete the transition sooner and files will be consolidated in the Hurston Building. This issue will require proviso language specifying non-appropriation of funds for the lease if this issue is accepted.

There would be minimum impact on services provided to customers. Customers desiring to meet with Program customer service staff will be required to travel to the new Orlando Customer Service Center for services. Cancellation of the lease will impact the landlord for the remaining seven months of the lease contract in the amount of \$68,234.

This issue proposes a total recurring General Revenue reduction of \$23,200.

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COL A93			
SCH VIIIB-2			
REDUCTIONS			
POS	AMOUNT		CODES
REVENUE, DEPARTMENT OF			73000000
PGM: CHILD SUPPORT ENF PGM			73300000
ESTABLISHMENT			73300800
HEALTH AND HUMAN SERVICES			13
SERVICES/MOST VULNERABLE			1304.00.00.00
PROGRAM REDUCTIONS			33V0000
ELIMINATE RESTRICTED DELIVERY OF			
ADMINISTRATIVE PATERNITY AND			
SUPPORT ACTIONS VIA CERTIFIED MAIL			33V0280
EXPENSES			040000
GENERAL REVENUE FUND	-MATCH	42,082-	1000 2
FEDERAL GRANTS TRUST FUND	-FEDERL	81,689-	2261 3
TOTAL APPRO.....		123,771-	
		=====	

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-2 NARR 12-13 NARRATIVE: IT COMPONENT? NO  
 PRIORITY #08

This issue would require an amendment to current law to allow Administrative Paternity and/or Support Actions to be sent by certified mail rather than certified mail, restricted delivery.

Under current law, notice of administrative paternity and/or support actions must be sent by certified mail, restricted delivery (Sections 409.256(4) and 409.2563(4), F.S.) at a cost of \$5.59 for certified mail plus an additional \$4.50 for restricted delivery. According to the US Postal Service, Restricted Delivery ensures that your mail is only delivered to the person you specify, or to the person authorized in writing to sign for intended recipient. The reality has been that often the mail carrier accepts the signature of individuals other than the person to whom the mail is addressed. The statutes requiring service by certified mail, restricted delivery also requires the department to take additional action to contact the addressee to confirm that he or she received the mail in question when someone other than the addressee signs the green card receipt.

Requesting restricted delivery adds an additional \$4.50 to the cost for each certified mail return receipt requested. During FFY 2010-11 the Department sent out an estimated 18,337 notices of administrative paternity and/or support actions as of 5/31/11. The cost for this time period would be \$82,516. The annualized total cost would be \$123,772. The Department continues to expand its use of administrative paternity and support tools to cope with a growing caseload in need of orders.

The Legislature would need to amend sections 409.256(4) and 409.2563(4), F.S. to remove the requirement to use restricted delivery when using certified mail service, effective July 1, 2012. Removing the requirement to use restricted delivery will not impact successful certified mail service for the department as explained in the background information. It will save the department \$4.50 for each certified mail request.

This issue assumes that a Fiscal Year 2012-13 issue was approved and statutory changes are effective July 1, 2012.

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COL A93 SCH VIIIB-2 REDUCTIONS		CODES
POS	AMOUNT	
REVENUE, DEPARTMENT OF		73000000
PGM: CHILD SUPPORT ENF PGM		73300000
ESTABLISHMENT		73300800
HEALTH AND HUMAN SERVICES		13
SERVICES/MOST VULNERABLE		<u>1304.00.00.00</u>
TOTAL: SERVICES/MOST VULNERABLE		<u>1304.00.00.00</u>
BY FUND TYPE		
GENERAL REVENUE FUND	256,600-	1000
TRUST FUNDS	696,844-	2000
TOTAL PROG COMP.....	953,444-	
	=====	
COMPLIANCE		73300900
HEALTH AND HUMAN SERVICES		13
SERVICES/MOST VULNERABLE		<u>1304.00.00.00</u>
PROGRAM REDUCTIONS		33V0000
REDUCTION IN LEASE COSTS THROUGH		
OFFICE CONSOLIDATIONS IN CHILD		
SUPPORT ENFORCEMENT PROGRAM		33V0240
EXPENSES		040000
GENERAL REVENUE FUND -MATCH	6,224-	1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	12,081-	2261 3
TOTAL APPRO.....	18,305-	
	=====	

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-2 NARR 12-13 NARRATIVE:  
 PRIORITY #05

IT COMPONENT? NO

The Child Support Enforcement (CSE) Program could save \$68,234 in private lease cost in FY 2012-13 by closing the Kissimmee Service Site effective July 1, 2012. The current lease will expire January 31, 2013.

The Child Support Enforcement Program is centralizing its customer service delivery for the Orlando metro-area. Currently, three service sites provide services in the Orlando area. Two are private leases and one is located in a Department of Management Services (DMS) facility, the Hurston Building. A new Customer Service Center private lease is being negotiated with a target completion date of May 1, 2012. The private leases for the existing sites expire April 30, 2012 and January 31, 2013 (the Kissimmee lease) and will not be renewed. Staff will be relocated to the new Customer Service Center and the Hurston Building.

The Department proposes early termination of the Kissimmee lease which is scheduled to expire on January 31, 2013. The proposed termination date is July 1, 2012 which would result in an annual savings of \$68,234, \$23,200 of which is General Revenue. Early termination of the Kissimmee lease will enable the Program to realize the full benefits of the

COL A93 SCH VIIIB-2 REDUCTIONS		
POS	AMOUNT	CODES
REVENUE, DEPARTMENT OF		73000000
PGM: CHILD SUPPORT ENF PGM		73300000
COMPLIANCE		73300900
HEALTH AND HUMAN SERVICES		13
SERVICES/MOST VULNERABLE		1304.00.00.00
PROGRAM REDUCTIONS		33V0000
REDUCTION IN LEASE COSTS THROUGH		
OFFICE CONSOLIDATIONS IN CHILD		
SUPPORT ENFORCEMENT PROGRAM		33V0240

consolidation of services and reduction of private lease costs. Staff will be able to complete the transition sooner and files will be consolidated in the Hurston Building. This issue will require proviso language specifying non-appropriation of funds for the lease if this issue is accepted.

There would be minimum impact on services provided to customers. Customers desiring to meet with Program customer service staff will be required to travel to the new Orlando Customer Service Center for services. Cancellation of the lease will impact the landlord for the remaining seven months of the lease contract in the amount of \$68,234.

This issue proposes a total recurring General Revenue reduction of \$23,200.

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REDUCTION IN MAIL COSTS BY ALLOWING CHILD SUPPORT ENFORCEMENT PROGRAM TO SEND NOTICES BY REGULAR MAIL EXPENSES		33V0290 040000
GENERAL REVENUE FUND -MATCH	16,352-	1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	31,744-	2261 3
TOTAL APPRO.....	48,096-	

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-2 NARR 12-13 NARRATIVE: IT COMPONENT? NO  
 PRIORITY #07

This issue will require an amendment to current law to allow deemed income deduction notices and the continuation of support notice to be sent by regular rather than certified mail.

Currently, Sections 61.1301 and 409.2574, Florida Statutes require continuation of support notices and deemed income deduction notices be sent by certified mail at a cost of \$5.59 per piece. In Fiscal Year 2010-11, 6,420 deemed income deduction notices and 2,919 continuation of support notices were mailed out by the program for a total cost of \$52,205.

The Legislature would need to amend Sections 61.1301 and 409.2574, Florida Statutes to allow deemed income deduction notices and continuation of support notices to be sent by regular mail rather than certified mail. This will provide a

COL A93 SCH VIIIB-2 REDUCTIONS		CODES
POS	AMOUNT	
REVENUE, DEPARTMENT OF		73000000
PGM: CHILD SUPPORT ENF PGM		73300000
COMPLIANCE		73300900
HEALTH AND HUMAN SERVICES		13
SERVICES/MOST VULNERABLE		<u>1304.00.00.00</u>
PROGRAM REDUCTIONS		33V0000
REDUCTION IN MAIL COSTS BY ALLOWING		
CHILD SUPPORT ENFORCEMENT PROGRAM		
TO SEND NOTICES BY REGULAR MAIL		33V0290

more efficient process for notifying customers. Notices currently being printed at the Southwood location would be diverted to print at the Taxworld GTA mailroom location along with the rest of the CAMS notices and would be sent by regular postage rates from that location. The printing location change reprogramming could be accomplished within a week. The regular mail cost would be \$0.44 per notice, a savings of \$5.15.

This issue assumes a Fiscal Year 2012 -13 issue was approved and the statutory changes are effective July 1, 2012.

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TOTAL: SERVICES/MOST VULNERABLE		<u>1304.00.00.00</u>
BY FUND TYPE		
GENERAL REVENUE FUND	22,576-	1000
TRUST FUNDS	43,825-	2000
	-----	
TOTAL PROG COMP.....	66,401-	
	=====	

PGM: GENERAL TAX ADMIN PGM		73400000
TAXPAYER AID		73401100
GOV OPERATIONS/SUPPORT		16
GOVERNMENTAL OPERATIONS		<u>1601.00.00.00</u>
FUND SHIFT		3400000
INCREASE IN RETURNED ITEM FEE - ADD		3400230
SALARIES AND BENEFITS		010000
OPERATING TRUST FUND	-STATE	2510 1
	1,200,000	
	=====	

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-2 NARR 12-13 NARRATIVE:  
 PRIORITY #14

IT COMPONENT? NO

This issue proposes to increase the returned item (bad checks) fee from the current 5% (minimum \$15, maximum \$150) to 10% (minimum \$30, maximum \$300). Current law (Ch. 215.34(2), F.S.) provides for a fee of 5% of the amount of a returned item (bad check) with a minimum fee of \$15 and a maximum fee of \$150 per item. Proceeds from the fee are deposited into the same fund as the collected item. Current collections from this fee average \$1.3 million annually, of which \$1.2 million is General Revenue. The fee amount has been unchanged for at least the last 16 years, and is below the banking industry



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 COL A93  
 SCH VIIIB-2  
 REDUCTIONS  
 POS AMOUNT  
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REVENUE, DEPARTMENT OF	73000000
PGM: GENERAL TAX ADMIN PGM	73400000
TAXPAYER AID	73401100
GOV OPERATIONS/SUPPORT	16
GOVERNMENTAL OPERATIONS	<u>1601.00.00.00</u>
FUND SHIFT	3400000
INCREASE IN RETURNED ITEM FEE - ADD	3400230

standard of a minimum of \$30.

This proposal increases the returned item fee from the current 5% to 10%, with a minimum amount of \$30 and a maximum of \$300. To implement this strategy, statutory change would be required. If the necessary law change was made to Ch. 215.34(2), then all state agencies that collect fees or taxes would be impacted, and the increase in total revenues would be substantially higher. Alternatively, the statutory language change could be inserted into Ch. 213. F.S., making this fee amount only applicable to taxes administered by the Department of Revenue.

Returned check fees would increase from the current \$1.3 million (\$1.2 million GR) annually to \$2.8 million (\$2.4 million GR) annually. The issue provides for a fund shift from fees collected from General Revenue taxes to the department's Operating Trust Fund for the first \$1.2 million of returned item fees collected, with any excess deposited directly into General Revenue. Operationally, there would be little or no impact and minimal SUNTAX programming would be required.

There are two codes associated with this issue: 3400230 (Add) and 3400240 (Deduct).

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POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
-----							
A93 - SCH VIIIB-2 REDUCTIONS							
NEW POSITIONS							
RA01 RATE & SALARY ADJ - BENEFITS NO FTE							
N8030 001	0.00	1,066,099		133,902	1,200,001	0.00	1,200,001
-----							
TOTALS FOR ISSUE BY FUND							
2510 OPERATING TRUST FUND							1,200,001
-----							
	0.00	1,066,099		133,902	1,200,001		1,200,001
=====							

COL A93  
 SCH VIIIB-2  
 REDUCTIONS  
 POS AMOUNT

CODES  
 73000000  
 73400000  
 73401100  
 16  
 1601.00.00.00  
 3400000  
 3400230

REVENUE, DEPARTMENT OF  
 PGM: GENERAL TAX ADMIN PGM  
 TAXPAYER AID  
 GOV OPERATIONS/SUPPORT  
 GOVERNMENTAL OPERATIONS  
 FUND SHIFT  
 INCREASE IN RETURNED ITEM FEE - ADD

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS						
NEW POSITIONS						
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS						
N8031 001	1,066,099-					
TOTAL SALARY RATE	1,066,099-					
OTHER SALARY AMOUNT						
2510 OPERATING TRUST FUND						1-
						1,200,000

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INCREASE IN RETURNED ITEM FEE -  
 DEDUCT  
 SALARIES AND BENEFITS

3400240  
 010000

GENERAL REVENUE FUND -STATE 1,200,000-

1000 1

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-2 NARR 12-13 NARRATIVE:  
 PRIORITY #14

IT COMPONENT? NO

This issue proposes to increase the returned item (bad checks) fee from the current 5% (minimum \$15, maximum \$150) to 10% (minimum \$30, maximum \$300). Current law (Ch. 215.34(2), F.S.) provides for a fee of 5% of the amount of a returned item (bad check) with a minimum fee of \$15 and a maximum fee of \$150 per item. Proceeds from the fee are deposited into the same fund as the collected item. Current collections from this fee average \$1.3 million annually, of which \$1.2 million

COL A93 SCH VIII B-2 REDUCTIONS		CODES
POS	AMOUNT	
REVENUE, DEPARTMENT OF		73000000
PGM: GENERAL TAX ADMIN PGM		73400000
TAXPAYER AID		73401100
GOV OPERATIONS/SUPPORT		16
GOVERNMENTAL OPERATIONS		1601.00.00.00
FUND SHIFT		3400000
INCREASE IN RETURNED ITEM FEE -		
DEDUCT		3400240

is General Revenue. The fee amount has been unchanged for at least the last 16 years, and is below the banking industry standard of a minimum of \$30.

This proposal increases the returned item fee from the current 5% to 10%, with a minimum amount of \$30 and a maximum of \$300. To implement this strategy, statutory change would be required. If the necessary law change was made to Ch. 215.34(2), then all state agencies that collect fees or taxes would be impacted, and the increase in total revenues would be substantially higher. Alternatively, the statutory language change could be inserted into Ch. 213. F.S., making this fee amount only applicable to taxes administered by the Department of Revenue.

Returned check fees would increase from the current \$1.3 million (\$1.2 million GR) annually to \$2.8 million (\$2.4 million GR) annually. The issue provides for a fund shift from fees collected from General Revenue taxes to the department's Operating Trust Fund for the first \$1.2 million of returned item fees collected, with any excess deposited directly into General Revenue. Operationally, there would be little or no impact and minimal SUNTAX programming would be required.

There are two codes associated with this issue: 3400230 (Add) and 3400240 (Deduct).

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POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIII B-2 REDUCTIONS							
NEW POSITIONS							
RA01 RATE & SALARY ADJ - BENEFITS NO FTE							
N8032 001	0.00	1,066,099-		133,902-	1,200,001-	0.00	1,200,001-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							1,200,001-
	0.00	1,066,099-		133,902-	1,200,001-		1,200,001-

COL A93  
 SCH VIIIB-2  
 REDUCTIONS  
 POS AMOUNT  
 -----

CODES  
 73000000  
 73400000  
 73401100  
 16  
1601.00.00.00  
 3400000  
 3400240

REVENUE, DEPARTMENT OF  
 PGM: GENERAL TAX ADMIN PGM  
 TAXPAYER AID  
 GOV OPERATIONS/SUPPORT  
 GOVERNMENTAL OPERATIONS  
 FUND SHIFT  
 INCREASE IN RETURNED ITEM FEE -  
 DEDUCT

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
NEW POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N8033 001		1,066,099					
TOTAL SALARY RATE		1,066,099					

OTHER SALARY AMOUNT  
 1000 GENERAL REVENUE FUND

1  
 -----  
 1,200,000-  
 =====

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TOTAL: GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
BY FUND TYPE							
GENERAL REVENUE FUND		1,200,000-					1000
TRUST FUNDS		1,200,000					2000
TOTAL PROG COMP.....		-----					=====

COL A93			
SCH VIIIB-2			
REDUCTIONS			
POS	AMOUNT		CODES
REVENUE, DEPARTMENT OF			73000000
PGM: GENERAL TAX ADMIN PGM			73400000
COMPLIANCE DETERMINATION			73401200
GOV OPERATIONS/SUPPORT			16
GOVERNMENTAL OPERATIONS			1601.00.00.00
PROGRAM REDUCTIONS			33V0000
GENERAL TAX ADMINISTRATION -			
REDUCTION IN CONTRACTED SERVICES			33V0310
SPECIAL CATEGORIES			100000
CONTRACTED SERVICES			100777
GENERAL REVENUE FUND	-STATE	82,260-	1000 1
		=====	

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AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 12-13 NARRATIVE: IT COMPONENT? NO  
 PRIORITY #01

The General Tax Administration Program (GTA) has contracted with SunGard for data recovery services in the event that deposit and image processing could not be performed at GTA's Tallahassee location due to a natural disaster. In the event that the SunGard services are required, they would provide equipment to perform the deposit and image functions at another location.

GTA has purchased the appropriate equipment needed to perform this function and serve as backup to Tallahassee if necessary. The in-state field offices have been equipped with remote deposit processing equipment, and the out-of-state offices should have the equipment added by the end of June 2012. Contracted Services savings will be realized and the SunGard contract will no longer be necessary once the hardware has been installed for disaster recovery services.

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FUND SHIFT			3400000
FUND SHIFT SALARIES IN GENERAL TAX			
ADMINISTRATION FROM GENERAL REVENUE			
TO FEDERAL GRANTS TRUST FUND - ADD			3400210
SALARIES AND BENEFITS			010000
FEDERAL GRANTS TRUST FUND -RECPNT		2,000,000	2261 9
		=====	

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AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 12-13 NARRATIVE: IT COMPONENT? NO  
 PRIORITY #04

The General Tax Administration Program (GTA) has a contract with the Agency for Workforce Innovation (AWI) to handle

COL A93 SCH VIIIB-2 REDUCTIONS		CODES
POS	AMOUNT	
REVENUE, DEPARTMENT OF		73000000
PGM: GENERAL TAX ADMIN PGM		73400000
COMPLIANCE DETERMINATION		73401200
GOV OPERATIONS/SUPPORT		16
GOVERNMENTAL OPERATIONS		1601.00.00.00
FUND SHIFT		3400000
FUND SHIFT SALARIES IN GENERAL TAX ADMINISTRATION FROM GENERAL REVENUE TO FEDERAL GRANTS TRUST FUND - ADD		3400210

unemployment compensation tax (UT) services. The current appropriation in the federal grants trust fund (2261) is not sufficient to cover the funds GTA receives from the current AWI billing. In fiscal Year 2008-09, a budget amendment to increase salary appropriation in 2261 was approved for \$1,000,000. At that time, approximately 310 full time equivalent (FTE) positions were being funded from the federal grants trust fund as a result of billing AWI for UT services. As of the 2009-10 federal fiscal year, GTA billed AWI for 345 FTE positions.

This proposal shifts \$2,000,000 in salary appropriation in the 73401200 Compliance Determination budget entity from general revenue to the federal grants trust fund. The 2010-11 federal fiscal year contract agreement between the Department of Revenue and AWI totaled \$24,936,305. There is an indication that the contract for the 2011-12 fiscal year will continue at a comparable rate and would allow for a recurring fund shift at this level.

There are two codes associated with this issue: 3400210 (Add) and 3400220 (Deduct).

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POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
NEW POSITIONS							
RA01 RATE & SALARY ADJ - BENEFITS NO FTE							
N8025 001	0.00	1,776,831		223,170	2,000,001	0.00	2,000,001
TOTALS FOR ISSUE BY FUND							
2261 FEDERAL GRANTS TRUST FUND							2,000,001
	0.00	1,776,831		223,170	2,000,001		2,000,001

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 COL A93  
 SCH VIIIB-2  
 REDUCTIONS  
 POS AMOUNT  
 -----

REVENUE, DEPARTMENT OF	73000000
PGM: GENERAL TAX ADMIN PGM	73400000
COMPLIANCE DETERMINATION	73401200
GOV OPERATIONS/SUPPORT	16
GOVERNMENTAL OPERATIONS	<u>1601.00.00.00</u>
FUND SHIFT	3400000
FUND SHIFT SALARIES IN GENERAL TAX	
ADMINISTRATION FROM GENERAL REVENUE	
TO FEDERAL GRANTS TRUST FUND - ADD	3400210

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
	-----	-----	-----	-----	-----	-----	-----
A93 - SCH VIIIB-2 REDUCTIONS							
NEW POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N8026 001		1,776,831-					
TOTAL SALARY RATE		1,776,831-					
	=====	=====	=====	=====	=====		=====
OTHER SALARY AMOUNT							
2261 FEDERAL GRANTS TRUST FUND							1-
							-----
							2,000,000
							=====

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FUND SHIFT SALARIES IN GENERAL TAX							
ADMINISTRATION FROM GENERAL REVENUE							
TO FEDERAL GRANTS TRUST FUND -							
DEDUCT							3400220
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND	-STATE	2,000,000-					1000 1
		=====					

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-2 NARR 12-13 NARRATIVE: IT COMPONENT? NO  
 PRIORITY #04

The General Tax Administration Program (GTA) has a contract with the Agency for Workforce Innovation (AWI) to handle

COL A93 SCH VIIIB-2 REDUCTIONS		CODES
POS	AMOUNT	
REVENUE, DEPARTMENT OF		73000000
PGM: GENERAL TAX ADMIN PGM		73400000
COMPLIANCE DETERMINATION		73401200
GOV OPERATIONS/SUPPORT		16
GOVERNMENTAL OPERATIONS		1601.00.00.00
FUND SHIFT		3400000
FUND SHIFT SALARIES IN GENERAL TAX ADMINISTRATION FROM GENERAL REVENUE TO FEDERAL GRANTS TRUST FUND - DEDUCT		3400220

unemployment compensation tax (UT) services. The current appropriation in the federal grants trust fund (2261) is not sufficient to cover the funds GTA receives from the current AWI billing. In fiscal Year 2008-09, a budget amendment to increase salary appropriation in 2261 was approved for \$1,000,000. At that time, approximately 310 full time equivalent (FTE) positions were being funded from the federal grants trust fund as a result of billing AWI for UT services. As of the 2009-10 federal fiscal year, GTA billed AWI for 345 FTE positions.

This proposal shifts \$2,000,000 in salary appropriation in the 73401200 Compliance Determination budget entity from general revenue to the federal grants trust fund. The 2010-11 federal fiscal year contract agreement between the Department of Revenue and AWI totaled \$24,936,305. There is an indication that the contract for the 2011-12 fiscal year will continue at a comparable rate and would allow for a recurring fund shift at this level.

There are two codes associated with this issue: 3400210 (Add) and 3400220 (Deduct).

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS						
NEW POSITIONS						
RA01 RATE & SALARY ADJ - BENEFITS NO FTE						
N8027 001	0.00	1,776,831-	223,170-	2,000,001-	0.00	2,000,001-
TOTALS FOR ISSUE BY FUND						
1000 GENERAL REVENUE FUND						2,000,001-
	0.00	1,776,831-	223,170-	2,000,001-		2,000,001-



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 COL A93  
 SCH VIIIB-2  
 REDUCTIONS  
 POS AMOUNT  
 -----

REVENUE, DEPARTMENT OF	73000000
PGM: GENERAL TAX ADMIN PGM	73400000
COMPLIANCE DETERMINATION	73401200
GOV OPERATIONS/SUPPORT	16
GOVERNMENTAL OPERATIONS	<u>1601.00.00.00</u>
FUND SHIFT	3400000
FUND SHIFT SALARIES IN GENERAL TAX ADMINISTRATION FROM GENERAL REVENUE TO FEDERAL GRANTS TRUST FUND - DEDUCT	3400220

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
	-----	-----	-----	-----	-----	-----	-----
A93 - SCH VIIIB-2 REDUCTIONS							
NEW POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N8028 001		1,776,831					
TOTAL SALARY RATE		1,776,831					
		=====					=====
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							1
							-----
							2,000,000-
							=====

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GENERAL TAX ADMINISTRATION - REDUCE							
COLLECTION ALLOWANCE AND SIMPLIFY							
SUBMISSION FOR COMMUNICATIONS							
SERVICES TAX - ADD							3400250
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE	6,200,000						2510 1
	=====						

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-2 NARR 12-13 NARRATIVE: IT COMPONENT? NO  
 PRIORITY #15

COL A93		
SCH VIIIB-2		
REDUCTIONS		
POS	AMOUNT	CODES
REVENUE, DEPARTMENT OF		73000000
PGM: GENERAL TAX ADMIN PGM		73400000
COMPLIANCE DETERMINATION		73401200
GOV OPERATIONS/SUPPORT		16
GOVERNMENTAL OPERATIONS		<u>1601.00.00.00</u>
FUND SHIFT		3400000
GENERAL TAX ADMINISTRATION - REDUCE		
COLLECTION ALLOWANCE AND SIMPLIFY		
SUBMISSION FOR COMMUNICATIONS		
SERVICES TAX - ADD		3400250

The Florida Legislature enacted the 2000 Communications Services Tax Simplification Law in part to meet the need for greater administrative efficiency in the taxation of communication services. Prior to the new law, communication services were subject to as many as seven different taxes and fees imposed and administered to varying degrees by 404 municipalities, 67 counties, and the state. A collection allowance of 0.75% is allowed if the communications services provider notifies the department that they are using a qualified database or other approved method to situs their customers. All others are allowed a 0.25% collection allowance.

Since the imposition of the tax, however, the department has found that multi-jurisdictional service providers (taxpayers) have been unable or unwilling to provide situsing data for a given audit period, thus creating the potential for taxes collected to not be accurately distributed to local jurisdictions. Since the purpose of the collection allowance was primarily intended to defray the costs associated with maintaining a qualified database with complete and accurate records, it is recommended the collection allowance should be reduced to 0.25% for all tax filers with a maximum allowable collection allowance of \$1,000. In conjunction with the decrease in collection allowance, the department is recommending changes in the distribution of the local communication services tax which will reduce the reporting burden on the service providers. The distribution changes would help to reduce the monthly variances that the local jurisdictions receive.

The current aggregate collection allowances taken annually by taxpayers are \$15.7 million. Reduction of this allowance to 0.25% with a maximum of \$1,000 would reduce the aggregate collection allowance taken by \$14.7 million to \$1.0 million, resulting in an increase of \$6.2 million in GR, \$3.0 million PECO, and \$5.5 million for local governments. This would allow for the deposit of \$6.2 million annually into General Tax Administration's Operating Trust Fund to offset General Revenue funding. Local governments and the PECO fund would also benefit financially from this change. Changes would need to be made to Ch. 202.28 F.S. to implement this proposal.

There are two codes associated with this technical issue: 3400250 (Add) and 3400260 (Deduct).

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 COL A93  
 SCH VIIIB-2  
 REDUCTIONS  
 POS AMOUNT  
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REVENUE, DEPARTMENT OF	73000000
PGM: GENERAL TAX ADMIN PGM	73400000
COMPLIANCE DETERMINATION	73401200
GOV OPERATIONS/SUPPORT	16
GOVERNMENTAL OPERATIONS	<u>1601.00.00.00</u>
FUND SHIFT	3400000
GENERAL TAX ADMINISTRATION - REDUCE	
COLLECTION ALLOWANCE AND SIMPLIFY	
SUBMISSION FOR COMMUNICATIONS	
SERVICES TAX - ADD	3400250

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
	-----	-----	-----	-----	-----	-----	-----
A93 - SCH VIIIB-2 REDUCTIONS							
NEW POSITIONS							
RA01 RATE & SALARY ADJ - BENEFITS NO FTE							
N8035 001	0.00	5,508,174		691,826	6,200,000	0.00	6,200,000
	-----	-----	-----	-----	-----	-----	-----
TOTALS FOR ISSUE BY FUND							
2510 OPERATING TRUST FUND							6,200,000
	-----	-----	-----	-----	-----	-----	-----
	0.00	5,508,174		691,826	6,200,000		6,200,000
	=====	=====	=====	=====	=====		=====
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N8036 001		5,508,174-					
	-----	-----	-----	-----	-----		-----
TOTAL SALARY RATE		5,508,174-					
	=====	=====	=====	=====	=====		=====

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GENERAL TAX ADMINISTRATION - REDUCE							
COLLECTION ALLOWANCE AND SIMPLIFY							
SUBMISSION FOR COMMUNICATIONS							
SERVICES TAX - DEDUCT							3400260
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND	-STATE	6,200,000-					1000 1
		=====					

COL A93 SCH VIIIB-2 REDUCTIONS		
POS	AMOUNT	CODES
REVENUE, DEPARTMENT OF		73000000
PGM: GENERAL TAX ADMIN PGM		73400000
COMPLIANCE DETERMINATION		73401200
GOV OPERATIONS/SUPPORT		16
GOVERNMENTAL OPERATIONS		1601.00.00.00
FUND SHIFT		3400000
GENERAL TAX ADMINISTRATION - REDUCE		
COLLECTION ALLOWANCE AND SIMPLIFY		
SUBMISSION FOR COMMUNICATIONS		
SERVICES TAX - DEDUCT		3400260
*****		

AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 12-13 NARRATIVE:  
 PRIORITY #15

IT COMPONENT? NO

The Florida Legislature enacted the 2000 Communications Services Tax Simplification Law in part to meet the need for greater administrative efficiency in the taxation of communication services. Prior to the new law, communication services were subject to as many as seven different taxes and fees imposed and administered to varying degrees by 404 municipalities, 67 counties, and the state. A collection allowance of 0.75% is allowed if the communications services provider notifies the department that they are using a qualified database or other approved method to situs their customers. All others are allowed a 0.25% collection allowance.

Since the imposition of the tax, however, the department has found that multi-jurisdictional service providers (taxpayers) have been unable or unwilling to provide situsing data for a given audit period, thus creating the potential for taxes collected to not be accurately distributed to local jurisdictions. Since the purpose of the collection allowance was primarily intended to defray the costs associated with maintaining a qualified database with complete and accurate records, it is recommended the collection allowance should be reduced to 0.25% for all tax filers with a maximum allowable collection allowance of \$1,000. In conjunction with the decrease in collection allowance, the department is recommending changes in the distribution of the local communication services tax which will reduce the reporting burden on the service providers. The distribution changes would help to reduce the monthly variances that the local jurisdictions receive.

The current aggregate collection allowances taken annually by taxpayers are \$15.7 million. Reduction of this allowance to 0.25% with a maximum of \$1,000 would reduce the aggregate collection allowance taken by \$14.7 million to \$1.0 million, resulting in an increase of \$6.2 million in GR, \$3.0 million PECO, and \$5.5 million for local governments. This would allow for the deposit of \$6.2 million annually into General Tax Administration's Operating Trust Fund to offset General Revenue funding. Local governments and the PECO fund would also benefit financially from this change. Changes would need to be made to Ch. 202.28 F.S. to implement this proposal.

There are two codes associated with this technical issue: 3400250 (Add) and 3400260 (Deduct).

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 COL A93  
 SCH VIIIB-2  
 REDUCTIONS  
 POS AMOUNT  
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REVENUE, DEPARTMENT OF	73000000
PGM: GENERAL TAX ADMIN PGM	73400000
COMPLIANCE DETERMINATION	73401200
GOV OPERATIONS/SUPPORT	16
GOVERNMENTAL OPERATIONS	<u>1601.00.00.00</u>
FUND SHIFT	3400000
GENERAL TAX ADMINISTRATION - REDUCE	
COLLECTION ALLOWANCE AND SIMPLIFY	
SUBMISSION FOR COMMUNICATIONS	
SERVICES TAX - DEDUCT	3400260

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
	-----	-----	-----	-----	-----	-----	-----
A93 - SCH VIIIB-2 REDUCTIONS							
NEW POSITIONS							
RA01 RATE & SALARY ADJ - BENEFITS NO FTE							
N8037 001	0.00	5,508,174-		691,826-	6,200,000-	0.00	6,200,000-
	-----	-----	-----	-----	-----	-----	-----
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							6,200,000-
	-----	-----	-----	-----	-----	-----	-----
	0.00	5,508,174-		691,826-	6,200,000-		6,200,000-
	=====	=====	=====	=====	=====		=====
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N8038 001		5,508,174					
	-----	-----	-----	-----	-----		-----
TOTAL SALARY RATE		5,508,174					
	=====	=====	=====	=====	=====		=====

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ELIMINATION OF SALES TAX COLLECTION		
ALLOWANCE FOR PAPER FILERS - ADD		3400270
SALARIES AND BENEFITS		010000
OPERATING TRUST FUND -STATE	13,700,000	2510 1
	=====	

COL A93 SCH VIIIB-2 REDUCTIONS		
POS	AMOUNT	CODES
REVENUE, DEPARTMENT OF		73000000
PGM: GENERAL TAX ADMIN PGM		73400000
COMPLIANCE DETERMINATION		73401200
GOV OPERATIONS/SUPPORT		16
GOVERNMENTAL OPERATIONS		1601.00.00.00
FUND SHIFT		3400000
ELIMINATION OF SALES TAX COLLECTION		
ALLOWANCE FOR PAPER FILERS - ADD		3400270
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AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 12-13 NARRATIVE:  
 PRIORITY #16

IT COMPONENT? NO

This issue proposes to eliminate the collection allowance for sales tax filers that file via paper return. Taxpayers filing and paying electronically would retain their current collection allowance. Current law (Ch. 212.12(1), F.S.) provides for a collection allowance of 2.5% of the first \$1,200 remitted on a timely-filed return (\$30 maximum). This allowance is for all sales tax filers regardless of their filing media.

For the last several years, the department has aggressively campaigned to encourage taxpayers to file their returns and pay their taxes electronically. Electronic filing reduces the rate of incorrect or incomplete returns, plus has the added benefit of faster deposits into the state treasury. Paper tax returns must be opened, sorted, and processed manually. This proposal eliminates the collection allowance for taxpayers filing via paper.

Since the collection allowance allowed is "taken off the top" of tax returns filed, a portion of it (approximately 14%) would otherwise be available for distribution to the counties with local option taxes reported on the return. Since the maximum collection allowance per return is \$30, the general revenue portion is approximately \$25.71, with the remainder, \$4.29, being the local option and half-cent portion. If the collection allowance was eliminated altogether for paper filers, approximately \$2.4 million in additional revenues would become available to counties with local option taxes.

The department's proposal will continue to encourage the use of electronic return submission. The collection allowance that was retained by taxpayers that filed paper returns was approximately \$16.7 million for the 2010-11 fiscal year.

Based on the past few years of history, and assuming a 18% decrease in the number of paper filers due to the law change, the annualized decrease in collection allowances allowed would be \$13.7 million. The department is proposing to use the \$13.7 million in its operations trust fund to reduce general revenue funding in the Salaries and Benefits appropriation category in the 73401200 budget entity.

The number of paper-filed returns has decreased by 4% over the past fiscal year. Assuming this is a continuing trend, revenue impacts could decline at the rate of \$3 million - \$4 million annually. The language in Ch. 212.12(1) would need to be changed to implement this proposal.

212.12(1)(c), Florida Statutes allows taxpayers to donate their collection allowance to the Educational Enhancement Trust Fund (EETF). During the 2010-11 fiscal year, taxpayers elected to donate \$808,944 to the EETF. \$256,000 of the \$808,944 was contributed by paper filers. If the collection allowance for paper filers is eliminated, there will be a negative impact to the EETF.

COL A93 SCH VIIIB-2 REDUCTIONS		CODES
POS	AMOUNT	
REVENUE, DEPARTMENT OF		73000000
PGM: GENERAL TAX ADMIN PGM		73400000
COMPLIANCE DETERMINATION		73401200
GOV OPERATIONS/SUPPORT		16
GOVERNMENTAL OPERATIONS		<u>1601.00.00.00</u>
FUND SHIFT		3400000
ELIMINATION OF SALES TAX COLLECTION		
ALLOWANCE FOR PAPER FILERS - ADD		3400270

There are two codes associated with this issue: 3400270 (Add) and 3400280 (Deduct).

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POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
NEW POSITIONS							
RA01 RATE & SALARY ADJ - BENEFITS NO FTE							
N8020 001	0.00	12,171,287		1,528,713	13,700,000	0.00	13,700,000
TOTALS FOR ISSUE BY FUND							
2510 OPERATING TRUST FUND							13,700,000
	0.00	12,171,287		1,528,713	13,700,000		13,700,000
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N8023 001		12,171,287-					
TOTAL SALARY RATE		12,171,287-					

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COL A93		
SCH VIIIB-2		
REDUCTIONS		
POS	AMOUNT	CODES
REVENUE, DEPARTMENT OF		73000000
PGM: GENERAL TAX ADMIN PGM		73400000
COMPLIANCE DETERMINATION		73401200
GOV OPERATIONS/SUPPORT		16
GOVERNMENTAL OPERATIONS		<u>1601.00.00.00</u>
FUND SHIFT		3400000
ELIMINATION OF SALES TAX COLLECTION		
ALLOWANCE FOR PAPER FILERS - DEDUCT		3400280
SALARIES AND BENEFITS		010000
GENERAL REVENUE FUND	-STATE 13,700,000-	1000 1
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AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 12-13 NARRATIVE: IT COMPONENT? NO  
 PRIORITY #16

This issue proposes to eliminate the collection allowance for sales tax filers that file via paper return. Taxpayers filing and paying electronically would retain their current collection allowance. Current law (Ch. 212.12(1), F.S.) provides for a collection allowance of 2.5% of the first \$1,200 remitted on a timely-filed return (\$30 maximum). This allowance is for all sales tax filers regardless of their filing media.

For the last several years, the department has aggressively campaigned to encourage taxpayers to file their returns and pay their taxes electronically. Electronic filing reduces the rate of incorrect or incomplete returns, plus has the added benefit of faster deposits into the state treasury. Paper tax returns must be opened, sorted, and processed manually. This proposal eliminates the collection allowance for taxpayers filing via paper.

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The department's proposal will continue to encourage the use of electronic return submission. The collection allowance that was retained by taxpayers that filed paper returns was approximately \$16.7 million for the 2010-11 fiscal year.

Based on the past few years of history, and assuming a 18% decrease in the number of paper filers due to the law change, the annualized decrease in collection allowances allowed would be \$13.7 million. The department is proposing to use the \$13.7 million in its operations trust fund to reduce general revenue funding in the Salaries and Benefits appropriation category in the 73401200 budget entity.

The number of paper-filed returns has decreased by 4% over the past fiscal year. Assuming this is a continuing trend, revenue impacts could decline at the rate of \$3 million - \$4 million annually. The language in Ch. 212.12(1) would need to be changed to implement this proposal.

212.12(1)(c), Florida Statutes allows taxpayers to donate their collection allowance to the Educational Enhancement Trust



COL A93 SCH VIIIB-2 REDUCTIONS		CODES
POS	AMOUNT	
REVENUE, DEPARTMENT OF		73000000
PGM: GENERAL TAX ADMIN PGM		73400000
COMPLIANCE DETERMINATION		73401200
GOV OPERATIONS/SUPPORT		16
GOVERNMENTAL OPERATIONS		1601.00.00.00
FUND SHIFT		3400000
ELIMINATION OF SALES TAX COLLECTION		
ALLOWANCE FOR PAPER FILERS - DEDUCT		3400280

Fund (EETF). During the 2010-11 fiscal year, taxpayers elected to donate \$808,944 to the EETF. \$256,000 of the \$808,944 was contributed by paper filers. If the collection allowance for paper filers is eliminated, there will be a negative impact to the EETF.

There are two codes associated with this issue: 3400270 (Add) and 3400280 (Deduct).

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POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
NEW POSITIONS							
RA01 RATE & SALARY ADJ - BENEFITS NO FTE							
N8021 001	0.00	12,171,287-		1,528,713-	13,700,000-	0.00	13,700,000-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							13,700,000-
	0.00	12,171,287-		1,528,713-	13,700,000-		13,700,000-
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N8022 001		12,171,287					
TOTAL SALARY RATE		12,171,287					

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COL A93		
SCH VIIIB-2		
REDUCTIONS		
POS	AMOUNT	CODES
REVENUE, DEPARTMENT OF		73000000
PGM: GENERAL TAX ADMIN PGM		73400000
COMPLIANCE DETERMINATION		73401200
GOV OPERATIONS/SUPPORT		16
GOVERNMENTAL OPERATIONS		<u>1601.00.00.00</u>
TOTAL: GOVERNMENTAL OPERATIONS		<u>1601.00.00.00</u>
BY FUND TYPE		
GENERAL REVENUE FUND	21,982,260-	1000
TRUST FUNDS	21,900,000	2000
TOTAL PROG COMP.....	82,260-	
	=====	
COMPLIANCE RESOLUTION		73401300
GOV OPERATIONS/SUPPORT		16
GOVERNMENTAL OPERATIONS		<u>1601.00.00.00</u>
PROGRAM REDUCTIONS		33V0000
EXPENSE REDUCTION DUE TO POSTAGE		
METER SHARING		33V0320
EXPENSES		040000
GENERAL REVENUE FUND -STATE	4,276-	1000 1
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AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 12-13 NARRATIVE:  
 PRIORITY #02

IT COMPONENT? NO

The General Tax Administration Program (GTA) anticipates savings of postage meter rental expenses as a result of service centers co-locating with the Child Support Enforcement Program (CSE). The Tampa, Sarasota, and Port Richey offices implemented the change effective July 1, 2011. This issue reduces GTA's expense appropriation in the 73401300 budget entity by \$4,276.

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