

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	13,227,777			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	9,472,155			1000 1
-MATCH	247,710			1000 2
TOTAL GENERAL REVENUE FUND	9,719,865			1000
=====				
FEDERAL GRANTS TRUST FUND -FEDERL	481,596			2261 3
-RECPNT	5,273,259			2261 9
TOTAL FEDERAL GRANTS TRUST FUND	5,754,855			2261
=====				
OPERATING TRUST FUND -STATE	2,279,834			2510 1
=====				
TOTAL POSITIONS.....	259.00			
TOTAL APPRO.....	17,754,554			
=====				
OTHER PERSONAL SERVICES				030000
OPERATING TRUST FUND -STATE	73,740			2510 1
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	350,759			1000 1
-MATCH	14,771			1000 2
TOTAL GENERAL REVENUE FUND	365,530			1000
=====				
FEDERAL GRANTS TRUST FUND -FEDERL	28,674			2261 3
-RECPNT	433,052			2261 9
TOTAL FEDERAL GRANTS TRUST FUND	461,726			2261
=====				
OPERATING TRUST FUND -STATE	1,346,164			2510 1
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13 POS	AMOUNT	AGY REQ N/R FY 2012-13 POS	AMOUNT	AG REQ ANZ FY 2012-13 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: ADMIN SERVICES PGM							73010000
EXECUTIVE DIR/SUPPORT SVCS							73010100
GOV OPERATIONS/SUPPORT							16
EXEC LEADERSHIP/SUPPRT SVC							1602.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
EXPENSES							040000
TOTAL APPRO.....		2,173,420					
=====							
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -STATE		6,929					1000 1
OPERATING TRUST FUND -STATE		117,985					2510 1
TOTAL APPRO.....		124,914					
=====							
SPECIAL CATEGORIES							100000
TRANS TO DIV ADM HEARINGS							100565
FEDERAL GRANTS TRUST FUND -FEDERL		1,368,025					2261 3
OPERATING TRUST FUND -STATE		78,573					2510 1
-MATCH		704,723					2510 2
TOTAL OPERATING TRUST FUND		783,296					2510
TOTAL APPRO.....		2,151,321					
=====							
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		198,161					1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		281,028					2261 9
OPERATING TRUST FUND -STATE		1,053,170					2510 1
TOTAL APPRO.....		1,532,359					
=====							
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		93,815					1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		11,208					2261 9
OPERATING TRUST FUND -STATE		103,605					2510 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
TOTAL APPRO.....	208,628			
=====		=====		=====
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -STATE	1,494,341			1000 1
-MATCH	601			1000 2
TOTAL GENERAL REVENUE FUND	1,494,942			1000
=====		=====		=====
FEDERAL GRANTS TRUST FUND -FEDERL	7,340			2261 3
-RECPNT	154,878			2261 9
TOTAL FEDERAL GRANTS TRUST FUND	162,218			2261
=====		=====		=====
OPERATING TRUST FUND -STATE	254,939			2510 1
TOTAL APPRO.....	1,912,099			
=====		=====		=====
DATA PROCESSING SERVICES				210000
SOUTHWOOD SRC				210021
GENERAL REVENUE FUND -STATE	1,174			1000 1
=====		=====		=====
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	259.00			
TOTAL ISSUE.....	25,932,209			
TOTAL SALARY RATE.....	13,227,777			
=====		=====		=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ESTIMATED EXPENDITURES				1000000
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -STATE		2,217-		1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		265-		2261 9
OPERATING TRUST FUND -STATE		2,448-		2510 1
TOTAL APPRO.....		4,930-		
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				1001230
FY 2011-12 - EFFECTIVE 7/1/2011				010000
SALARIES AND BENEFITS				
GENERAL REVENUE FUND -STATE		397,943-		1000 1
-MATCH		10,413-		1000 2
TOTAL GENERAL REVENUE FUND		408,356-		1000
FEDERAL GRANTS TRUST FUND -FEDERL		18,222-		2261 3
-RECPNT		199,481-		2261 9
TOTAL FEDERAL GRANTS TRUST FUND		217,703-		2261
OPERATING TRUST FUND -STATE		86,247-		2510 1
TOTAL APPRO.....		712,306-		
DATA PROCESSING SERVICES				210000
SOUTHWOOD SRC				210021
GENERAL REVENUE FUND -STATE		17-		1000 1
TOTAL: FLORIDA RETIREMENT SYSTEM				1001230
CONTRIBUTION ADJUSTMENT FOR				
FY 2011-12 - EFFECTIVE 7/1/2011				
TOTAL ISSUE.....		712,323-		

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13 POS	AMOUNT	AGY REQ N/R FY 2012-13 POS	AMOUNT	AG REQ ANZ FY 2012-13 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: ADMIN SERVICES PGM							73010000
EXECUTIVE DIR/SUPPORT SVCS							73010100
GOV OPERATIONS/SUPPORT							16
EXEC LEADERSHIP/SUPPRT SVC							1602.00.00.00
ESTIMATED EXPENDITURES							1000000
MYFLORIDA NET CONTRACT RENEWAL							
SAVINGS							1005800
EXPENSES							040000
GENERAL REVENUE FUND -STATE		1,015-					1000 1
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		52,501-					1000 1
-MATCH		21-					1000 2
TOTAL GENERAL REVENUE FUND		52,522-					1000
FEDERAL GRANTS TRUST FUND -FEDERL		445-					2261 3
-RECPNT		9,387-					2261 9
TOTAL FEDERAL GRANTS TRUST FUND		9,832-					2261
OPERATING TRUST FUND -STATE		15,452-					2510 1
TOTAL APPRO.....		77,806-					
ADJUSTMENTS TO CURRENT YEAR							
ESTIMATED EXPENDITURES							1600000
BUDGET AMENDMENT REAPPROVAL -							
TRANSFER FUNDS FROM GENERAL TAX							
ADMINISTRATION TO EXECUTIVE							
DIRECTION - ADD							160F120
EXPENSES							040000
GENERAL REVENUE FUND -STATE		150,000					1000 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
BUDGET AMENDMENT REAPPROVAL -				
TRANSFER FUNDS FROM GENERAL TAX				
ADMINISTRATION TO EXECUTIVE				
DIRECTION - ADD				160F120
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -STATE		7,613		1000 1
TOTAL: BUDGET AMENDMENT REAPPROVAL -				160F120
TRANSFER FUNDS FROM GENERAL TAX				
ADMINISTRATION TO EXECUTIVE				
DIRECTION - ADD				
TOTAL ISSUE.....		157,613		

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This technical issue mirrors approved budget amendment EOG B7001 (Agency Log # 2012-73-02). It provides for the adjustment of the expense category between the General Tax Administration and Executive Direction and Support Services Programs in conjunction with the shifted responsibilities for records retention and storage.

This technical issue also mirrors approved budget amendment EOG B7003 (Agency Log # 2012-73-09), modified for the impact of start-up adjustments. It provides for the adjustment of the 107040 HR Contract category between the General Tax Administration and Executive Direction and Support Services Programs. The Department of Revenue has always housed all of its 107040 HR Contract appropriation in the Executive Direction and Support Services Program. This issue moves a small amount that was placed in the General Tax Administration Program to the Executive Direction and Support Services Program.

There are two codes associated with this technical issue: 160F120 (Add) and 160F110 (Deduct).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF BUDGET AMENDMENT -				
TRANSFER BETWEEN CATEGORIES IN				
EXECUTIVE DIRECTION AND SUPPORT				
SERVICES - DEDUCT				160F220
OPERATING CAPITAL OUTLAY				060000
OPERATING TRUST FUND -STATE		100,000-		2510 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical issue mirrors the request in the agency's budget amendment 2012-73-19. The Executive Direction and Support Services (EXE) Program is appropriated \$1,528,192 in the contracted services (100777) and \$124,914 in the operating capital outlay (060000) categories. Within the EXE program, the Office of the General Counsel (OGC) is responsible for payment of the Attorney General (AG) contract in the amount of over \$1,412,238 and the Department of State records management contract in the amount of about \$150,000 annually. EXE has other contracted services obligations amounting to an estimated \$50,000. The EXE program will have insufficient funds to meet their contracted services obligations for the current fiscal year. The Executive Direction and Support Services (EXE) program requests the transfer of \$100,000 in Operations Trust Funds (fund 2510) from the Operating Capital Outlay (OCO - 060000) category to Contracted Services (CS - 100777).

REAPPROVAL OF BUDGET AMENDMENT -
 TRANSFER BETWEEN CATEGORIES IN
 EXECUTIVE DIRECTION AND SUPPORT
 SERVICES - ADD
 SPECIAL CATEGORIES
 CONTRACTED SERVICES

160F230
 100000
 100777

OPERATING TRUST FUND -STATE		100,000		2510 1
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AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical issue mirrors the request in the agency's budget amendment 2012-73-19. The Executive Direction and Support Services (EXE) Program is appropriated \$1,528,192 in the contracted services (100777) and \$124,914 in the operating capital outlay (060000) categories. Within the EXE program, the Office of the General Counsel (OGC) is responsible for payment of the Attorney General (AG) contract in the amount of over \$1,412,238 and the Department of

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF BUDGET AMENDMENT -				
TRANSFER BETWEEN CATEGORIES IN				
EXECUTIVE DIRECTION AND SUPPORT				
SERVICES - ADD				160F230

State records management contract in the amount of about \$150,000 annually. EXE has other contracted services obligations amounting to an estimated \$50,000. The EXE program will have insufficient funds to meet their contracted services obligations for the current fiscal year. The Executive Direction and Support Services (EXE) program requests the transfer of \$100,000 in Operations Trust Funds (fund 2510) from the Operating Capital Outlay (OCO - 060000) category to Contracted Services (CS - 100777).

REAPPROVAL OF FIVE PERCENT BUDGET				
AMENDMENT-TRANSFER FUNDS IN				
SOUTHWOOD SHARED RESOURCE CENTER				
BETWEEN BUDGET ENTITIES - DEDUCT				160F300
DATA PROCESSING SERVICES				210000
SOUTHWOOD SRC				210021
GENERAL REVENUE FUND	-STATE	1,157-		1000 1

=====

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

There are two codes associated with this technical issue: 160F310 (Add) and 160F300 (Deduct). This technical issue mirrors approved budget amendment EOG B7039 (Agency Log # 2012-73-13) modified for the impact of start up adjustments, and provides for the adjustment of the Southwood Shared Resource Center (SSRC) category between the Executive Direction and Support Services Program, the Property Tax Oversight Program, the General Tax Administration Program, and the Information Services Program.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST	AGY REQ N/R	AGY REQ N/R	AGY REQ N/R	AG REQ ANZ	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: ADMIN SERVICES PGM							73010000
EXECUTIVE DIR/SUPPORT SVCS							73010100
GOV OPERATIONS/SUPPORT							16
EXEC LEADERSHIP/SUPPRT SVC							1602.00.00.00
ADJUSTMENTS TO CURRENT YEAR							
ESTIMATED EXPENDITURES							1600000
LEASE OR LEASE-PURCHASE OF							
EQUIPMENT - DEDUCT							160M100
EXPENSES							040000
GENERAL REVENUE FUND	-STATE	16,864-					1000 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

LEASE OR LEASE-PURCHASE OF							
EQUIPMENT - ADD							160M110
SPECIAL CATEGORIES							100000
LEASE/PURCHASE/EQUIPMENT							105281
GENERAL REVENUE FUND	-STATE	16,864					1000 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF BUDGET AMENDMENT -				
POSITION MOVES BETWEEN CHILD				
SUPPORT ENFORCEMENT AND EXECUTIVE				
DIRECTION - DEDUCT				1602040
SALARIES AND BENEFITS				010000
	1.00-			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This technical issue mirrors approved budget amendment EOG P0022 (Agency Log # 2012-73-07), and provides for the exchange of two full-time equivalent positions between the Child Support Enforcement Program and the Executive Direction and Support Services Program.

There are two codes associated with this technical issue: 1602050 (Add) and 1602040 (Deduct).

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
2212 OPERATIONS ANALYST II							
03378 001	1.00-					0.00	
TOTALS FOR ISSUE BY FUND	1.00-						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF BUDGET AMENDMENT -				
POSITION MOVES BETWEEN CHILD				
SUPPORT ENFORCEMENT AND EXECUTIVE				
DIRECTION - ADD				1602050
SALARIES AND BENEFITS				010000
	1.00			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical issue mirrors approved budget amendment EOG P0022 (Agency Log # 2012-73-07), and provides for the exchange of two full-time equivalent positions between the Child Support Enforcement Program and the Executive Direction and Support Services Program.

There are two codes associated with this technical issue: 1602050 (Add) and 1602040 (Deduct).

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1702 REVENUE MANAGER - SES							
04134 001	1.00					0.00	
TOTALS FOR ISSUE BY FUND							
	1.00						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
BUDGET AMENDMENT REAPPROVAL -				
TRANSFER SALARY FUNDS FROM				
INFORMATION SERVICES TO EXECUTIVE				1602120
DIRECTION - ADD				000000
SALARY RATE				
SALARY RATE.....	40,948			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND	1.00			
-STATE		55,935		1000 1
=====				
TOTAL: BUDGET AMENDMENT REAPPROVAL -				1602120
TRANSFER SALARY FUNDS FROM				
INFORMATION SERVICES TO EXECUTIVE				
DIRECTION - ADD				
TOTAL POSITIONS.....	1.00			
TOTAL ISSUE.....		55,935		
TOTAL SALARY RATE.....	40,948			
=====				

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical issue mirrors approved budget amendments EOG B7002 (Agency Log # 2012-73-04) and EOG P0021 (Agency Log # 2012-73-03), providing for the movement of one full time equivalent position, the associated rate, and the salary and benefits from the Information Services Program to Executive Direction and Support Services. Rate and salary adjustments were made so that the issue matches the budget amendment.

There are two codes associated with this technical issue: 1602120 (Add) and 1602110 (Deduct).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
BUDGET AMENDMENT REAPPROVAL -				
TRANSFER SALARY FUNDS FROM				
INFORMATION SERVICES TO EXECUTIVE				
DIRECTION - ADD				1602120

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA01 RATE & SALARY ADJ - BENEFITS NO FTE							
00868 002	0.00	363		46	409	0.00	409
2107 SYSTEMS PROJECT ANALYST							
00868 001	1.00	40,948		14,578	55,526	0.00	55,526
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							55,935
	1.00	41,311		14,624	55,935		55,935
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
00868 003		363-					
TOTAL SALARY RATE		363-					

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: ADMIN SERVICES PGM							73010000
EXECUTIVE DIR/SUPPORT SVCS							73010100
GOV OPERATIONS/SUPPORT							16
EXEC LEADERSHIP/SUPPRT SVC							1602.00.00.00
INTER-AGENCY REORGANIZATIONS -							17C0000
INFORMATION TECHNOLOGY							17C01C0
DEDUCT AGENCY DATA CENTER SERVICES							100000
FUNDING							107040
SPECIAL CATEGORIES							
TR/DMS/HR SVCS/STW CONTRCT							
GENERAL REVENUE FUND -STATE		712-					1000 1

AGENCY ISSUE NARRATIVE:
 2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 This issue deducts agency FTE and applicable appropriation categories used to operate, manage, maintain, and upgrade hardware and software associated with the equipment owned by the agency that is being consolidated into a primary data center.

STATEWIDE EMAIL CONSOLIDATION -							17C10C0
DEDUCT							100000
SPECIAL CATEGORIES							100777
CONTRACTED SERVICES							
GENERAL REVENUE FUND -STATE		5,569-					1000 1

AGENCY ISSUE NARRATIVE:
 2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 This issue deducts agency FTE and appropriation categories used to operate, manage, and maintain the agency's e-mail system.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
NONRECURRING EXPENDITURES				2100000
FUNDING OF EXECUTIVE DIRECTION				
STAFF AS NONRECURRING				2103001
SALARY RATE				000000
SALARY RATE.....	207,658-			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	6.00-			
	302,574-			1000 1
=====				
TOTAL: FUNDING OF EXECUTIVE DIRECTION				2103001
STAFF AS NONRECURRING				
TOTAL POSITIONS.....	6.00-			
TOTAL ISSUE.....	302,574-			
TOTAL SALARY RATE.....	207,658-			
=====				
WORKLOAD				3000000
RESTORE EXECUTIVE DIRECTION STAFF				
ON A RECURRING BASIS				3002150
SALARY RATE				000000
SALARY RATE.....	207,658			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	6.00			
	302,574			1000 1
=====				
TOTAL: RESTORE EXECUTIVE DIRECTION STAFF				3002150
ON A RECURRING BASIS				
TOTAL POSITIONS.....	6.00			
TOTAL ISSUE.....	302,574			
TOTAL SALARY RATE.....	207,658			
=====				

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The 2011 Legislature eliminated six full-time equivalent (FTE) positions in the Executive Direction and Support Services (EXE) Program on a recurring basis and restored them on a nonrecurring basis for the state fiscal year 2011-12. This issue requests the continuation of funding on a recurring basis.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				<u>1602.00.00.00</u>
WORKLOAD				3000000
RESTORE EXECUTIVE DIRECTION STAFF				
ON A RECURRING BASIS				3002150

Since fiscal year 2007-08, the EXE program has reduced total authorized positions by 80 FTE by moving some positions to other programs and eliminating others in an effort to comply with legislative reduction targets. The program also mitigated these reductions by realigning the workforce and improving process efficiencies where possible. The result has provided a lean workforce with streamlined processes. Any further reduction in resources will impact the support provided to the operational programs.

EXE provides direction and leadership for the department's operational programs and internal administrative services that give assistance and support to the operational programs. The program's processes continually work to improve services by identifying critical functions affecting the entire department and analyzing their effectiveness.

The Florida Statutes established an Office of Inspector General (OIG) in each state agency to provide a central point of coordination and responsibility for activities to promote accountability, integrity, and efficiency in government. To help Revenue carry out its mission, OIG provides services through three primary units: Investigations, Internal Audit, and Special Projects. These units provide the Executive Director and other members of Revenue's management team with fact-based information via reports, correspondence, and verbal input furthering the accountability, integrity, and efficiency of department operations and ensuring the safety of Revenue's employees.

The Office of General Counsel (OGC) provides legal support to the Department and coordinates all activities regarding litigation in various judicial or quasi-judicial tribunals. OGC provides legal advice and determinations regarding the proper interpretation and application of the law to the Department's various programs. Effective and expedient means for implementation and communication of the determinations are part of the legal analysis. General legal services are provided to support the everyday operations of the Department. The Bankruptcy Section, consisting of revenue specialists and support staff, assists several attorneys of the Legal Section who represent the Department as a creditor in federal bankruptcy proceedings. Claims and payments consist of taxes and unemployment compensation premiums owed the State as well as child-support payments received on behalf of custodial parents.

The Office of Legislative and Cabinet Services is the primary link between the Department and its "board of directors," the Governor and Cabinet, and between the Department and the Legislature. The office serves as the Department's liaison to the Governor and Cabinet and coordinates agency items on the Cabinet agenda and other issues. The office also manages the Department's legislative program by monitoring all legislative proposals that may affect tax or child support enforcement administration as well as assisting in the formulation of new or revised legislation. Additionally, the office monitors legislative issues that could potentially affect the employees or management of the Department.

Technical Assistance and Dispute Resolution (TADR) is where taxability determinations are made based on current State tax law and its relation to specific facts. These determinations result from a disputed agency action, an inquiry by a taxpayer (or its representative), or an inquiry by a Revenue employee. TADR also provides assistance to the legislature by analyzing the impact of new legislation on current tax law. Further, this office coordinates and drafts taxation rules for ultimate promulgation in the Florida Administrative Code.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
WORKLOAD				3000000
RESTORE EXECUTIVE DIRECTION STAFF				
ON A RECURRING BASIS				3002150

The Office of Tax Research is responsible for the development, analysis, and dissemination of tax and child support data to both internal and external customers. In support of the state's Revenue Estimating Conference and other government entities, the office produces projections of state and local tax collections, maintains econometric models of the state's economy as it impacts Florida's tax revenues, and produces fiscal impact analyses of existing tax exemptions. A report comparing monthly tax collections to their estimates is published by this office.

The Office of Taxpayer Rights Advocate is comprised of two functional areas: Taxpayer Rights Advocate and assisting in resolving complex child support matters. The mission of the Taxpayer Rights Advocate is to help taxpayers and child support customers promptly resolve problems that haven't been fixed through normal department administrative processes. This office is not a substitute for the department's normal administrative procedures for appealing a tax assessment or resolving child support issues. However, this office can provide assistance if a taxpayer, child support customer, or agency employee feels all the issues in the case weren't properly addressed.

The Office of Financial Management (OFM) oversees the department's operational accounting, procurement, facilities, mail delivery, contract management, and budget processes. Finance and accounting ensures that accounting principles are applied consistently throughout the department while processing, recording, and reporting the agency's financial transactions. The Purchasing and Facilities Management core process purpose is to negotiate and timely acquire, maintain, and provide accountability for the physical resources needed by employees in accordance with the law. Budget Management identifies, requests, and advocates for the resources necessary for the agency to fulfill its mission while allocating available financial resources and providing continuous support to ensure the programs have the allocations needed to maximize performance.

The Office of Workforce Management (OWM) provides guidance and support services for the agency to acquire, develop, and retain highly qualified, productive employees who are committed to achieving the mission of the Department. OWM consists of several functional areas including job design and organizational management, employee well-being, talent and growth management, benefits management, internal communications, and employee relations.

In the event that recurring funding is not available, non-recurring funding would allow the program to continue to provide services to the operating and support programs. The amount requested is the amount of funding that was restored on a non-recurring basis in FY 2011-12 Issue # 3002140.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
WORKLOAD				3000000
RESTORE EXECUTIVE DIRECTION STAFF				
ON A RECURRING BASIS				3002150

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							12,230
							12,230
							=====
NEW POSITIONS							
1467 PROFESSIONAL ACCOUNTANT							
N9000 001	6.00	207,658		82,686	290,344	0.00	290,344
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							290,344
	6.00	207,658		82,686	290,344		290,344
							=====

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: ADMIN SERVICES PGM							73010000
EXECUTIVE DIR/SUPPORT SVCS							73010100
GOV OPERATIONS/SUPPORT							16
EXEC LEADERSHIP/SUPPRT SVC							1602.00.00.00
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
COMPLIANCE WITH AGENCY FOR							
ENTERPRISE INFORMATION TECHNOLOGY							
RULE 71A-1							36329C0
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		356					1000 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

In November 2010, the Agency for Enterprise Information Technology (AEIT), Office of Information Security adopted Rule 71A-1, Florida Administrative Code. This rule directs agencies to adhere to prescribed minimum security requirements. The Department of Revenue (DOR) has assessed DOR's compliance with the directive in the rule. Based on DOR's finding, it was determined that deficiencies will occur primarily in DOR's responsibility to monitor, review and report. The rule mandates policies and procedures that place additional responsibilities on the agencies to manage and monitor to ensure compliance. These responsibilities will be supported with staff, hardware, software and services.

DOR is requesting one full time employee in the Information Services Program (ISP), to handle the increased workload. DOR is also requesting funding in expense to cover the purchase of software and in contracted services to provide the training for ISP's technology staff in order to meet the security requirements of Rule 71A-1. The remaining funding will cover the managed services costs from the primary data center.

New responsibilities are defined to review and perform security impact assessments with every new system release and system enhancement.

CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) OPERATIONS AND							
MAINTENANCE							36332C0
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
OPERATING TRUST FUND -STATE		712					2510 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue, Child Support Enforcement Program (CSE) has relied upon the Florida Online Recipient Integrated Data Access (FLORIDA) System for its information processing needs. FLORIDA is operated and maintained by the Florida Department of Children and Families (DCF) and the Northwood Shared Resource Center. The system is difficult and expensive to use and maintain and does not provide functionality and desired management reporting capabilities. An outgrowth of this situation is a proliferation of nonintegrated, stand-alone systems developed to provide needed functionality lacking in the FLORIDA system. This contributes to inefficiencies in core processes, data redundancy, and additional processing to synchronize disparate systems.

The Department has been developing a replacement system - the Child Support Enforcement Automated Management System (CAMS)- which is intended to greatly reduce these deficiencies. Migration from FLORIDA to CAMS is being accomplished in two phases. The first phase (Phase I) of CAMS was deployed in 2006. The system functionality for some compliance, location, and customer assistance components were moved from FLORIDA to CAMS. The second phase (Phase II) is planned for deployment in the spring of 2012. Phase II addresses the remaining CSE system components necessary to support case creation, case maintenance, paternity establishment, support order establishment and modification, payment processing and fund distribution, and remaining compliance and customer service activities not included in Phase I. The CAMS Phase II contract was awarded to Deloitte and started in February 2008. The implementation of CAMS Phase II replaces the legacy Title IV-D Child Support Enforcement component of the FLORIDA system. This request is for on-going resources required to operate and maintain CAMS and to phase out the current FLORIDA System data processing appropriations at the DCF Data Center (Category 210008) and the Northwood Shared Resource Center Categories (210022 and 210028).

Implementation of a major system such as CAMS requires additional maintenance during the system's initial two to three years of operation to refine software programs. After this period, the system transitions to a mature, steady state. The Department is requesting the realignment of \$12,561,797 in recurring funds for the operation and maintenance of the fully implemented steady state for the Child Support Enforcement Automated Management System. The Department also requests \$4,264,208 in non-recurring funds for FY 2012-13 to obtain contractual resources to assist with refinement and maintenance of the SAP application as well as \$302,794 in other one-time costs.

The Department's implementation of CAMS Phase II culminates the development effort to modernize and improve the state's Child Support Enforcement Program system. Since the implementation of Phase I in April 2006, the Program's matched appropriation for the FLORIDA system has decreased by \$8 million, from \$22.8 million in FY 2005-06 to \$14.8 million in FY 2011-12. These reductions resulted in a General Revenue savings of \$2.7 million. As a result of implementing CAMS, the Department requests realignment of \$12,561,797 of the Child Support Enforcement Program's recurring appropriations previously used to fund the operation and maintenance of the child support module of the FLORIDA system to now support the operation and maintenance of CAMS. The transition from the development phase to the operation and maintenance phase

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				73010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0

of CAMS will result in a further reduction of \$2,263,668 in the Child Support Enforcement Program budget, of which \$686,934 is General Revenue.

The operation and maintenance of CAMS is comprised of the following components: CAMS support staffing, CAMS mail processing, CAMS document printing, hardware and software maintenance, training and professional development, travel, operating expenses, and temporary maintenance of the CSE static FLORIDA database. These components are explained in the following cost analysis.

COST ANALYSIS

CAMS SUPPORT STAFFING:

The Department's staffing requirements to operate and maintain CAMS are estimated based upon the America's SAP User Group (ASUG) study of the post SAP implementation staffing needs. The Department proposes to utilize a combination of FTE and contractual resources to support CAMS. The Department intends to use existing FTE resources to satisfy the FTE requirement. A portion of the contractual resource requirements will also be satisfied within existing recurring resources.

The ASUG study relies upon a ratio between users of various SAP system components and the system staff required to support the functionality. Based upon the application of the ASUG study, the Department's initial staff requirements for post go-live and a steady state are shown below:

Area	Post Go-Live Resources	Steady State Resources
Functional	61	53
Business Warehouse	9	8
Financial Interfaces	6	6
Other Interfaces	15	15
Production/Analysis/Control	8	8
Technical/Basis/Security	49	44
e-Services	14	14
Total	162	148

The Department of Revenue has substantial knowledge of the SAP product suite. Many of the members of the Department's CAMS Project team have direct experience working either as a subcontractor to Deloitte (the implementation vendor for CAMS Phase I and II); as a Department employee during CAMS Phase I; or as a part of the Department's SUNTAX project team, which currently administers the state's General Tax Administration (GTA) functions using the SAP product suite. From a technical perspective, the Department has in-depth familiarity with the components of SAP that are being developed for

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0

use in the CAMS Phase II effort. The Department of Revenue's Information Services and CSE Programs are staffed with functional and technical resources supporting the CAMS Phase I operations and maintenance. Due to this institutional knowledge, the Department is reducing the initial staff requirements based upon the study as shown below:

Area	Post Go-Live Resources	Steady State Resources
Functional	61	53
Business Warehouse	9	8
Financial Interfaces	6	3
Other Interfaces	12	8
Production/Analysis/Control	8	8
Technical/Basis/Security	49	44
e-Services	1	1
Total	146	125

The Information Services Program (ISP) and CSE recurring resources in the system support area have been applied to this total need to determine the requested additional funding. The table below shows the application of current resources and the resulting need. The steady state need is requested on a recurring basis and the difference between steady state and post go-live need is requested on a non-recurring basis. It should be noted that it may take longer than one year to reach the steady state and that some or all of the non-recurring resources may be requested again in the Department's FY 2013-14 budget request.

Area	Current Resources	Recurring Resources Requested	Non-Recurring Resources Requested
Functional	38.1	14.9	8
Business Warehouse	5.6	2.4	1
Financial Interfaces	2.9	0.1	3
Other Interfaces	6.8	1.2	4
Production/Analysis/Control	4.3	3.7	
Technical/Basis/Security	32.5	11.5	5
e-Services	1	0	0
Total	91.2	33.8	21

The Department's current staffing resources are comprised of 63 CSE Program FTE, 12.5 ISP FTE, and 15.7 contractual resources. 33.8 additional contractual resources are needed to support the CAMS steady state (the 125 requirement less 91.2 current resources). The cost for each contractual position is based upon 1,976 hours being worked annually. The 11.5 FTE equivalent positions for technical/basis/security are at \$150 per hour for a cost of \$3,408,600. The 22.3 FTE

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: ADMIN SERVICES PGM							73010000
EXECUTIVE DIR/SUPPORT SVCS							73010100
GOV OPERATIONS/SUPPORT							16
EXEC LEADERSHIP/SUPPRT SVC							1602.00.00.00
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) OPERATIONS AND							
MAINTENANCE							36332C0

equivalent positions to support the other areas are at \$88 per hour for a cost of \$3,877,702. The total recurring cost for staffing is \$7,286,302. The rates are based upon the Department's current contracts for similar resources.

21 additional contractual resources are needed on a non-recurring basis to address maintenance issues during the initial implementation years. The basis for cost is the same used for the recurring requirement. The 5 FTE equivalent positions for technical/basis/security cost \$1,482,000. The 16 FTE equivalent positions to support the other areas cost \$2,782,208. The total non-recurring cost for staffing is \$4,264,208.

CAMS MAIL PROCESSING:

The General Tax Administration Program (GTA) processes incoming and outgoing mail produced by the CAMS system pursuant to a service level agreement and a federally approved cost allocation plan for billed central services. The responsibility for processing CSE outgoing mail shifts from the Department of Children and Families Data Center to GTA with the implementation of CAMS Phase II. Additionally, the CAMS implementation resulted in an increase in the volume of mail thus increasing reimbursement to GTA for processing services as well as postage costs. The table below displays the current level of expenditure and the anticipated rate for major mail processing cost groups. The projected postage costs include an anticipated 2.9% rate increase effective May 2012. The current postage costs include postage for mail that is currently processed by the DCF data center.

Mail Processing Cost Drivers:	Current Expenditures	Anticipated Expenditures	Additional Need
Outbound Mail Processing:	\$221,109	\$777,526	\$556,417
Inbound Mail Processing:	\$164,007	\$466,988	\$302,991
Imaging:	\$298,425	\$713,532	\$415,107
Postage:	\$1,734,096	\$4,114,644	\$2,308,548
Materials and Other Costs:	\$206,567	\$461,346	\$254,779
Total	2,624,204	6,534,046	\$3,909,842

CAMS DOCUMENT PRINTING:

The Information Services Program (ISP) print shop prints the outgoing mail pursuant to a service level agreement. The implementation of CAMS II will result in an increased volume of documents to be printed thus increasing the workload for the ISP print shop. ISP will require \$82,328 in OPS funding to manage the additional workload. Standard LBR expense and HR packages for 2 positions are requested as well. The total increased need for the print shop is \$95,438 recurring and \$7,296 non-recurring. The Department plans to prepare and submit a cost allocation plan for billed central services for the print shop which will enable ISP to bill CSE for the number of units allocable to CSE. The ISP appropriation will be requested in the Federal Grants Trust Fund and the double budget in CSE Expenses will be used to pay ISP for the services provided.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0

HARDWARE AND SOFTWARE MAINTENANCE:

The program had previously purchased and is maintaining the core SAP software that is the heart of the CAMS system. Maintenance is requested for the CAMS hardware and for ancillary software incorporated into the CAMS II design. The annual estimate is \$361,294 as displayed in the following table:

Item	Annual Cost	Function
SAN Maintenance	\$46,303	Data Storage
Server Maintenance	\$24,917	Servers

Total Hardware Maintenance	\$71,220	
HPQC	\$38,432	Test Management
Topcall	\$17,333	Faxing Software
Oracle User Productivity Kit	\$27,398	Development of Training Materials
SAB Business Objects	\$40,142	Reporting
SAP DQXI	\$139,944	Postal Software
Semantic Veritas	\$26,825	Data Backup

Total Software Maintenance	\$290,074	
Total Maintenance	\$361,294	

HARDWARE REPLACEMENT:

CAMS hardware is scheduled for a five year useful life. The total value of the hardware is \$2,253,647. Annual replacement costs are estimated to be \$450,729.

TRAINING/PROFESSIONAL DEVELOPMENT:

The Department is using a combination of state staff and contractors to operate the CAMS system. \$150,000 annually is requested to for training and professional development of state staff to work in the SAP environment.

TRAVEL:

When it is not possible or cost effective to bring the trainers to Tallahassee, from time to time it is necessary to send state staff to other locations to obtain the required training. \$60,000 annually is estimated as the recurring need.

OPERATING EXPENSE:

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				73010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0

\$247,480 is requested for the cost of telephones, rent, office supplies and other cost of day to day operations for the state staff and contractors who will be maintaining the system.

CSE STATIC FLORIDA DATABASE:

To assist in workforce transition and effective processing of activities during the transition, the Department plans to maintain a static FLORIDA system database, for six months after the February 2012 CAMS go-live date. This period will extend through August 2012. The anticipated non-recurring cost of maintaining the database includes \$150,510 for the DCF Data Center and \$148,988 for the NSRC for a total of \$299,498.

DELETE FLORIDA SYSTEM FUNDING

All recurring funding for the FLORIDA System in Category 210008 (\$11,588,047), Category 210022 (\$3,048,631), and Category (210028) is deleted.

The net reduction to the CSE Program's Recurring Budget is \$2,263,668 of which \$686,934 is General Revenue. Although the non-recurring request exceeds the reduction, the non-recurring request is made from 100% trust fund, so the GR savings will be realized in FY 2012-13.

CAMS IMPACT IF NOT FUNDED

The Department plans to implement CAMS Phase II during the spring of 2012. If the Department's request to realign \$12,561,797 of the Child Support Enforcement Program's recurring appropriations used to fund the operation and maintenance of the child support module of the FLORIDA system is not approved, the Department will be unable to fund CAMS recurring operational and maintenance costs. Thus, the Department would be unable to take all state and federal required child support enforcement activities to establish and enforce child support orders and disburse support payments. The impact to citizens of not funding CAMS is high. This degradation in services could result in a decline in the CSE Program's performance with regards to federal metrics which could result in reduced federal incentive earnings for the State.

The Federal Office of Child Support Enforcement has supported the phased implementation of CAMS with the understanding that all CSE functionality would eventually migrate off the FLORIDA system onto CAMS. Failure to fund CAMS operations and maintenance costs could potentially result in a failure to meet Federal certification requirements for a comprehensive, automated, statewide system as specified in Automated Systems for Child Support Enforcement: A Guide for States, published by the U.S. Department of Health and Human Services. Failure to meet system certification requirements may put the Department out of compliance with the federally required and approved Title IV-D state plan, which provides the basis for federal funding of Florida's Child Support Enforcement Program. Failure to meet federal requirements could jeopardize the Temporary Assistance for Needy Families (TANF) block grant. Additionally, failure to fund CAMS could result in a federal disallowance of all federal funds, \$139.5 million, expended in developing CAMS.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: ADMIN SERVICES PGM							73010000
EXECUTIVE DIR/SUPPORT SVCS							73010100
GOV OPERATIONS/SUPPORT							16
EXEC LEADERSHIP/SUPPRT SVC							1602.00.00.00
AUDIT FINDINGS AND RECOMMENDATIONS							4A00000
REQUIREMENTS TO VALIDATE COST OF							
SALE ADJUSTMENTS IN PROPERTY TAX							
OVERSIGHT							4A02030
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		712					1000 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

Florida law requires county property appraisers to consider the costs of selling a property when they develop that property's just valuation for property tax purposes. Currently, property appraisers are not required to provide the Department with a justification for cost of sale adjustments of 15 percent or less, per Rule 12D-8.002(4), Florida Administrative Code. Sixty-seven counties currently use an across-the-board adjustment of 15 percent for all property types.

The Auditor General has reported that the Department of Revenue (DOR) should review the validity of these adjustments. In Report No. 2010-013, Finding No.8 states: "DOR's policy of allowing 15 percent across-the-board adjustment has no documented basis." Further, the Auditor General recommended that: "DOR should collect and analyze pertinent market data which would accurately quantify the factors to be considered in developing...adjustments."

To conform to the findings of this audit, the Department estimates it would need to hire two additional Economic Analysts at an annual recurring cost of \$141,892.

The Department would estimate the cost of sale on an annual basis for each type of property in each county. The risks in implementing this process are: 1) an increased cost to the state; and 2) an increased reporting requirement by public officials, private businesses, and taxpayers.

The benefits of the Department calculating costs of sale are limited. For example, property appraisers, not the Department, have the statutory authority to assess property at its just value. It is unclear what sanction the Department could levy against a property appraiser who used a cost of sale percentage different than that estimated by the Department. In addition, the statutorily required "Roll-Back Rate" automatically adjusts millage rates to compensate for increases or decreases in property assessments. For instance, if a property appraiser chose to use a 5 percent cost of sale for all property instead of the current 15 percent, millage rates would adjust accordingly so property tax levies remained constant from one year to the next.

It is estimated that the program would need 18 to 24 months to fully implement this activity. This includes time required to hire and train new staff, devise new workflows that fit into our current processes, and collect a full year's worth of data for preliminary study and analysis.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				73010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
TOTAL: EXEC LEADERSHIP/SUPPRT SVC				<u>1602.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND		11,623,467		1000
TRUST FUNDS		13,720,558		2000
TOTAL POSITIONS.....	260.00			
TOTAL PROG COMP.....		25,344,025		
TOTAL SALARY RATE.....		13,268,725		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVSIGHT				73200000
COMPLIANCE DETERMINATION				73200500
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	5,434,843			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	125.00			
	7,273,893			1000 1
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE	11,455			1000 1
EXPENSES				040000
GENERAL REVENUE FUND -STATE	858,574			1000 1
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -STATE	16,012			1000 1
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	263,161			1000 1
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -STATE	159,225			1000 1
DATA PROCESSING SERVICES				210000
SOUTHWOOD SRC				210021
GENERAL REVENUE FUND -STATE	26,327			1000 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVRSIGHT				73200000
COMPLIANCE DETERMINATION				73200500
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	125.00			
TOTAL ISSUE.....	8,608,647			
TOTAL SALARY RATE.....	5,434,843			
=====				
CASUALTY INSURANCE PREMIUM				1001090
ADJUSTMENT				100000
SPECIAL CATEGORIES				103241
RISK MANAGEMENT INSURANCE				
GENERAL REVENUE FUND -STATE	3,763-			1000 1
=====				
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2011-12 - EFFECTIVE 7/1/2011				1001230
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	307,037-			1000 1
=====				
DATA PROCESSING SERVICES				210000
SOUTHWOOD SRC				210021
GENERAL REVENUE FUND -STATE	380-			1000 1
=====				
TOTAL: FLORIDA RETIREMENT SYSTEM				1001230
CONTRIBUTION ADJUSTMENT FOR				
FY 2011-12 - EFFECTIVE 7/1/2011				
TOTAL ISSUE.....	307,417-			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVSIGHT				73200000
COMPLIANCE DETERMINATION				73200500
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
MYFLORIDA NET CONTRACT RENEWAL				
SAVINGS				1005800
EXPENSES				040000
GENERAL REVENUE FUND -STATE		119-		1000 1

ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF FIVE PERCENT BUDGET				
AMENDMENT - TRANSFER BETWEEN				
CATEGORIES IN PROPERTY TAX				
OVERSIGHT PROGRAM - DEDUCT				160F280
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE		75,000-		1000 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

There are two codes associated with this technical issue: 160F290 (Add) and 160F280 (Deduct). This technical issue mirrors approved budget amendment EOG B7026 (Agency Log # 2012-73-12), and provides for the adjustment between the contracted services category and the salaries and benefits category within the Compliance Determination budget entity in the Property Tax Oversight Program.

REAPPROVAL OF FIVE PERCENT BUDGET				
AMENDMENT - TRANSFER BETWEEN				
CATEGORIES IN PROPERTY TAX				
OVERSIGHT PROGRAM - ADD				160F290
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		75,000		1000 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

There are two codes associated with this technical issue: 160F290 (Add) and 160F280 (Deduct). This technical issue

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVSIGHT				73200000
COMPLIANCE DETERMINATION				73200500
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF FIVE PERCENT BUDGET				
AMENDMENT - TRANSFER BETWEEN				
CATEGORIES IN PROPERTY TAX				
OVERSIGHT PROGRAM - ADD				160F290

mirrors approved budget amendment EOG B7026 (Agency Log # 2012-73-12), and provides for the adjustment between the contracted services category and the salaries and benefits category within the Compliance Determination budget entity in the Property Tax Oversight Program.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							75,000
							75,000
							=====

REAPPROVAL OF FIVE PERCENT BUDGET							
AMENDMENT-TRANSFER FUNDS IN							
SOUTHWOOD SHARED RESOURCE CENTER							
BETWEEN BUDGET ENTITIES - DEDUCT							160F300
DATA PROCESSING SERVICES							210000
SOUTHWOOD SRC							210021
GENERAL REVENUE FUND	-STATE	25,947-					1000 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

There are two codes associated with this technical issue: 160F310 (Add) and 160F300 (Deduct). This technical issue

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVSIGHT				73200000
COMPLIANCE DETERMINATION				73200500
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF FIVE PERCENT BUDGET				
AMENDMENT-TRANSFER FUNDS IN				
SOUTHWOOD SHARED RESOURCE CENTER				
BETWEEN BUDGET ENTITIES - DEDUCT				160F300

mirrors approved budget amendment EOG B7039 (Agency Log # 2012-73-13) modified for the impact of start up adjustments, and provides for the adjustment of the Southwood Shared Resource Center (SSRC) category between the Executive Direction and Support Services Program, the Property Tax Oversight Program, the General Tax Administration Program, and the Information Services Program.

LEASE OR LEASE-PURCHASE OF					
EQUIPMENT - DEDUCT					160M100
EXPENSES					040000
GENERAL REVENUE FUND	-STATE	21,500-			1000 1
		=====			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

LEASE OR LEASE-PURCHASE OF					
EQUIPMENT - ADD					160M110
SPECIAL CATEGORIES					100000
LEASE/PURCHASE/EQUIPMENT					105281
GENERAL REVENUE FUND	-STATE	21,500			1000 1
		=====			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVSIGHT				73200000
COMPLIANCE DETERMINATION				73200500
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
LEASE OR LEASE-PURCHASE OF				
EQUIPMENT - ADD				160M110

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

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There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

INTER-AGENCY REORGANIZATIONS -
 INFORMATION TECHNOLOGY
 STATEWIDE EMAIL CONSOLIDATION -
 DEDUCT
 SPECIAL CATEGORIES
 CONTRACTED SERVICES

17C0000
 17C10C0
 100000
 100777

GENERAL REVENUE FUND -STATE 2,376-

1000 1

=====

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

This issue deducts agency FTE and appropriation categories used to operate, manage, and maintain the agency's e-mail system.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVRSIGHT				73200000
COMPLIANCE DETERMINATION				73200500
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
AUDIT FINDINGS AND RECOMMENDATIONS				4A00000
REQUIREMENTS TO VALIDATE COST OF				
SALE ADJUSTMENTS IN PROPERTY TAX				
OVERSIGHT				4A02030
SALARY RATE				000000
SALARY RATE.....	97,830			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	2.00			
	128,986			1000 1
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	12,194	7,740		1000 1
=====				
TOTAL: REQUIREMENTS TO VALIDATE COST OF				4A02030
SALE ADJUSTMENTS IN PROPERTY TAX				
OVERSIGHT				
TOTAL POSITIONS.....	2.00			
TOTAL ISSUE.....	141,180	7,740		
TOTAL SALARY RATE.....	97,830			
=====				

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

Florida law requires county property appraisers to consider the costs of selling a property when they develop that property's just valuation for property tax purposes. Currently, property appraisers are not required to provide the Department with a justification for cost of sale adjustments of 15 percent or less, per Rule 12D-8.002(4), Florida Administrative Code. Sixty-seven counties currently use an across-the-board adjustment of 15 percent for all property types.

The Auditor General has reported that the Department of Revenue (DOR) should review the validity of these adjustments. In Report No. 2010-013, Finding No.8 states: "DOR's policy of allowing 15 percent across-the-board adjustment has no documented basis." Further, the Auditor General recommended that: "DOR should collect and analyze pertinent market data which would accurately quantify the factors to be considered in developing...adjustments."

To conform to the findings of this audit, the Department estimates it would need to hire two additional Economic Analysts at an annual recurring cost of \$141,892.

The Department would estimate the cost of sale on an annual basis for each type of property in each county. The risks in

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVRSIGHT				73200000
COMPLIANCE DETERMINATION				73200500
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
AUDIT FINDINGS AND RECOMMENDATIONS				4A00000
REQUIREMENTS TO VALIDATE COST OF				
SALE ADJUSTMENTS IN PROPERTY TAX				
OVERSIGHT				4A02030

implementing this process are: 1) an increased cost to the state; and 2) an increased reporting requirement by public officials, private businesses, and taxpayers.

The benefits of the Department calculating costs of sale are limited. For example, property appraisers, not the Department, have the statutory authority to assess property at its just value. It is unclear what sanction the Department could levy against a property appraiser who used a cost of sale percentage different than that estimated by the Department. In addition, the statutorily required "Roll-Back Rate" automatically adjusts millage rates to compensate for increases or decreases in property assessments. For instance, if a property appraiser chose to use a 5 percent cost of sale for all property instead of the current 15 percent, millage rates would adjust accordingly so property tax levies remained constant from one year to the next.

It is estimated that the program would need 18 to 24 months to fully implement this activity. This includes time required to hire and train new staff, devise new workflows that fit into our current processes, and collect a full year's worth of data for preliminary study and analysis.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
NEW POSITIONS							
1619 SENIOR REVENUE CONSULTANT							
N0248 001	2.00	97,830		31,155	128,985	0.00	128,985
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							128,985
	2.00	97,830		31,155	128,985		128,985

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVSIGHT				73200000
COMPLIANCE DETERMINATION				73200500
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
AUDIT FINDINGS AND RECOMMENDATIONS				4A00000
REQUIREMENTS TO VALIDATE COST OF				
SALE ADJUSTMENTS IN PROPERTY TAX				
OVERSIGHT				4A02030

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
NEW POSITIONS							
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							1
							<u>128,986</u>
							=====

TOTAL: GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
BY FUND TYPE							
GENERAL REVENUE FUND.....	127.00	8,410,205	7,740				1000
SALARY RATE.....		5,532,673					
		=====	=====	=====			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVR SIGHT				73200000
COMPLIANCE ASSISTANCE				73200700
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	2,373,761			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	3,247,945			1000 1
CERTIFICATION PROGRAM TF -STATE	204,841			2092 1
TOTAL POSITIONS.....	49.00			
TOTAL APPRO.....	3,452,786			
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE	9,715			1000 1
EXPENSES				040000
GENERAL REVENUE FUND -STATE	91,445			1000 1
AID TO LOCAL GOVERNMENTS				050000
AERIAL PHOTO AND MAPPING				050021
GENERAL REVENUE FUND -STATE	500,000			1000 1
CERTIFICATION PROGRAM TF -STATE	876,266			2092 1
TOTAL APPRO.....	1,376,266			
SPECIAL CATEGORIES				100000
PROP APP/TAX COLL CERT PRG				100049
CERTIFICATION PROGRAM TF -STATE	485,000			2092 1

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: PROPERTY TAX OVR SIGHT							73200000
COMPLIANCE ASSISTANCE							73200700
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE	195,901						1000 1
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE	73,690						1000 1
FIS CST COUNTIES CONS LAND							107038
GENERAL REVENUE FUND -STATE	537,260						1000 1
FISC CONSTRAINED COUNTIES							107039
GENERAL REVENUE FUND -STATE	25,000,000						1000 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	49.00						
TOTAL ISSUE.....	31,222,063						
TOTAL SALARY RATE.....	2,373,761						
CASUALTY INSURANCE PREMIUM							1001090
ADJUSTMENT							100000
SPECIAL CATEGORIES							103241
RISK MANAGEMENT INSURANCE							
GENERAL REVENUE FUND -STATE	1,741-						1000 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVRSIGHT				73200000
COMPLIANCE ASSISTANCE				73200700
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2011-12 - EFFECTIVE 7/1/2011				1001230
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	131,627-			1000 1
CERTIFICATION PROGRAM TF -STATE	7,472-			2092 1
TOTAL APPRO.....	139,099-			

ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
LEASE OR LEASE-PURCHASE OF				
EQUIPMENT - DEDUCT				160M100
EXPENSES				040000
GENERAL REVENUE FUND -STATE	500-			1000 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

LEASE OR LEASE-PURCHASE OF				
EQUIPMENT - ADD				160M110
SPECIAL CATEGORIES				100000
LEASE/PURCHASE/EQUIPMENT				105281
GENERAL REVENUE FUND -STATE	500			1000 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVSIGHT				73200000
COMPLIANCE ASSISTANCE				73200700
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
LEASE OR LEASE-PURCHASE OF				
EQUIPMENT - ADD				160M110

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

INTER-AGENCY REORGANIZATIONS -				
INFORMATION TECHNOLOGY				17C0000
STATEWIDE EMAIL CONSOLIDATION -				
DEDUCT				17C10C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND	-STATE	1,018-		1000 1

=====

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? YES

This issue deducts agency FTE and appropriation categories used to operate, manage, and maintain the agency's e-mail system.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVR SIGHT				73200000
COMPLIANCE ASSISTANCE				73200700
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
NONRECURRING EXPENDITURES				2100000
AID TO LOCAL GOVERNMENTS - AERIAL				
PHOTOGRAPHY/MAPPING				2103004
AID TO LOCAL GOVERNMENTS				050000
AERIAL PHOTO AND MAPPING				050021
GENERAL REVENUE FUND -STATE	500,000-			1000 1
=====				
FISCALLY CONSTRAINED COUNTIES -				
AD VALOREM TAX				2103066
SPECIAL CATEGORIES				100000
FIS CST COUNTIES CONS LAND				107038
GENERAL REVENUE FUND -STATE	537,260-			1000 1
=====				
FISC CONSTRAINED COUNTIES				107039
GENERAL REVENUE FUND -STATE	25,000,000-			1000 1
=====				
TOTAL: FISCALLY CONSTRAINED COUNTIES -				2103066
AD VALOREM TAX				
TOTAL ISSUE.....	25,537,260-			
=====				
WORKLOAD				3000000
AID TO LOCAL GOVERNMENTS - AERIAL				
PHOTOGRAPHY/MAPPING				3002000
AID TO LOCAL GOVERNMENTS				050000
AERIAL PHOTO AND MAPPING				050021
GENERAL REVENUE FUND -STATE	500,000			1000 1
=====				

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

Section 195.022, Florida Statutes, requires the Department of Revenue to prescribe and furnish aerial photographs and non-property ownership maps to property appraisers once every three years to ensure that all properties are listed on the tax roll(s).

During the 2008 Legislative Session, this statute was amended to require counties with a population greater than 25,000

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVSIGHT				73200000
COMPLIANCE ASSISTANCE				73200700
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
WORKLOAD				3000000
AID TO LOCAL GOVERNMENTS - AERIAL				
PHOTOGRAPHY/MAPPING				3002000

to pay for the cost of obtaining aerial photographs once every three years. This change reduced the state general revenue expenditures by approximately \$850,000 annually.

During the 2010-11 fiscal year, the Legislature eliminated the \$450,000 recurring aerial photography appropriation for counties with a population of 25,000 or less and replaced it with nonrecurring funding of \$450,000.

During the 2011-12 fiscal year, the nonrecurring aerial photography appropriation was increased to \$500,000 and with proviso language requiring the Department to provide photographs for counties with a population of 50,000 or less.

This issue requests \$500,000 in General Revenue funding to meet the Department's statutory requirement to provide aerial photographs to counties with a population of 25,000 or less on a three year cycle.

The following 16 counties have a population of 25,000 or less:

Bradford, Calhoun, Dixie, Franklin, Gilchrist, Glades, Gulf, Hamilton, Holmes, Jefferson, Lafayette, Liberty, Madison, Taylor, Union, and Washington.

TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	3,984,310			1000
TRUST FUNDS	1,558,635			2000
TOTAL POSITIONS.....	49.00			
TOTAL PROG COMP.....	5,542,945			
TOTAL SALARY RATE.....	2,373,761			
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13 POS	AMOUNT	AGY REQ N/R FY 2012-13 POS	AMOUNT	AG REQ ANZ FY 2012-13 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
CASE PROCESSING							73300600
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	27,139,606						
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -MATCH	11,511,774						1000 2
CSE APP FEE & PROG REV TF -MATCH	858,750						2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	24,821,286						2261 3
TOTAL POSITIONS.....	931.00						
TOTAL APPRO.....	37,191,810						
=====							
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -MATCH	10,059						1000 2
CSE APP FEE & PROG REV TF -MATCH	28,862						2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	321,396						2261 3
TOTAL APPRO.....	360,317						
=====							
EXPENSES							040000
GENERAL REVENUE FUND -MATCH	3,412,541						1000 2
CSE APP FEE & PROG REV TF -MATCH	7,014						2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	6,799,601						2261 3
TOTAL APPRO.....	10,219,156						
=====							
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -MATCH	17,193						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	67,000						2261 3
TOTAL APPRO.....	84,193						
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
CSE ANNUAL FEE				101137
GENERAL REVENUE FUND -STATE	1,980,000			1000 1
OPERATING TRUST FUND -STATE	1,049,598			2510 1
TOTAL APPRO.....	3,029,598			
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	5,717,093			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	2,435,745			2075 2
-FEDERL	7,376,861			2075 3
TOTAL CHILD SUPPORT INCENTIVE TF	9,812,606			2075
FEDERAL GRANTS TRUST FUND -FEDERL	25,186,229			2261 3
TOTAL APPRO.....	40,715,928			
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -MATCH	130,679			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	253,668			2261 3
TOTAL APPRO.....	384,347			
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	1,435,585			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	2,868,071			2261 3
TOTAL APPRO.....	4,303,656			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
DATA PROCESSING SERVICES				210000
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	367,440			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	713,702			2261 3
TOTAL APPRO.....	1,081,142			
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	931.00			
TOTAL ISSUE.....	97,370,147			
TOTAL SALARY RATE.....	27,139,606			
CASUALTY INSURANCE PREMIUM				1001090
ADJUSTMENT				100000
SPECIAL CATEGORIES				103241
RISK MANAGEMENT INSURANCE				
GENERAL REVENUE FUND -MATCH	3,088-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	5,995-			2261 3
TOTAL APPRO.....	9,083-			
FLORIDA RETIREMENT SYSTEM				1001230
CONTRIBUTION ADJUSTMENT FOR				010000
FY 2011-12 - EFFECTIVE 7/1/2011				
SALARIES AND BENEFITS				
GENERAL REVENUE FUND -MATCH	458,213-			1000 2
CSE APP FEE & PROG REV TF -MATCH	30,780-			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	941,483-			2261 3
TOTAL APPRO.....	1,430,476-			

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13 POS	AMOUNT	AGY REQ N/R FY 2012-13 POS	AMOUNT	AG REQ ANZ FY 2012-13 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
CASE PROCESSING							73300600
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
ESTIMATED EXPENDITURES							1000000
FLORIDA RETIREMENT SYSTEM							
CONTRIBUTION ADJUSTMENT FOR							
FY 2011-12 - EFFECTIVE 7/1/2011							1001230
SPECIAL CATEGORIES							100000
PUR/SVCS-CHILD SUPP ENF							102877
GENERAL REVENUE FUND -MATCH		251,585-					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		484,120-					2261 3
TOTAL APPRO.....		735,705-					
DATA PROCESSING SERVICES							210000
DCF DATA CENTER							210008
GENERAL REVENUE FUND -MATCH		23,462-					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		32,843-					2261 3
TOTAL APPRO.....		56,305-					
NORTHWOOD SRC (NSRC)							210022
GENERAL REVENUE FUND -MATCH		3,887-					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		7,484-					2261 3
TOTAL APPRO.....		11,371-					
TOTAL: FLORIDA RETIREMENT SYSTEM							1001230
CONTRIBUTION ADJUSTMENT FOR							
FY 2011-12 - EFFECTIVE 7/1/2011							
TOTAL ISSUE.....		2,233,857-					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
MYFLORIDA NET CONTRACT RENEWAL				
SAVINGS				1005800
EXPENSES				040000
GENERAL REVENUE FUND -MATCH		1,094-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		2,124-		2261 3
TOTAL APPRO.....		3,218-		
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
LEASE OR LEASE-PURCHASE OF				
EQUIPMENT - DEDUCT				160M100
EXPENSES				040000
GENERAL REVENUE FUND -MATCH		46,713-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		90,678-		2261 3
TOTAL APPRO.....		137,391-		

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
LEASE OR LEASE-PURCHASE OF				
EQUIPMENT - ADD				160M110
SPECIAL CATEGORIES				100000
LEASE/PURCHASE/EQUIPMENT				105281
GENERAL REVENUE FUND -MATCH	46,713			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	90,678			2261 3
TOTAL APPRO.....	137,391			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

REAPPROVAL OF BUDGET AMENDMENT -
 POSITION MOVES BETWEEN CHILD
 SUPPORT ENFORCEMENT AND EXECUTIVE
 DIRECTION - DEDUCT
 SALARIES AND BENEFITS

1602040
 010000

1.00-

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This technical issue mirrors approved budget amendment EOG P0022 (Agency Log # 2012-73-07), and provides for the exchange of two full-time equivalent positions between the Child Support Enforcement Program and the Executive Direction and Support Services Program.

There are two codes associated with this technical issue: 1602050 (Add) and 1602040 (Deduct).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF BUDGET AMENDMENT -				
POSITION MOVES BETWEEN CHILD				
SUPPORT ENFORCEMENT AND EXECUTIVE				
DIRECTION - DEDUCT				1602040

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1702 REVENUE MANAGER - SES							
04134 001	1.00-					0.00	
TOTALS FOR ISSUE BY FUND	1.00-						

REAPPROVAL OF BUDGET AMENDMENT -
 POSITION MOVES BETWEEN CHILD
 SUPPORT ENFORCEMENT AND EXECUTIVE
 DIRECTION - ADD
 SALARIES AND BENEFITS

1.00

1602050
 010000

AGENCY ISSUE NARRATIVE:
 2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical issue mirrors approved budget amendment EOG P0022 (Agency Log # 2012-73-07), and provides for the exchange of two full-time equivalent positions between the Child Support Enforcement Program and the Executive Direction and Support Services Program.

There are two codes associated with this technical issue: 1602050 (Add) and 1602040 (Deduct).

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
CASE PROCESSING							73300600
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR ESTIMATED EXPENDITURES							1600000
REAPPROVAL OF BUDGET AMENDMENT - POSITION MOVES BETWEEN CHILD SUPPORT ENFORCEMENT AND EXECUTIVE DIRECTION - ADD							1602050

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
2212 OPERATIONS ANALYST II							
03378 001	1.00					0.00	
TOTALS FOR ISSUE BY FUND	1.00						

CHILD SUPPORT ENFORCEMENT - IDENTIFICATION OF POSITION REDUCTION ADJUSTMENT - DEDUCT SALARY RATE							1602060 000000
SALARY RATE.....	32,930-						
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	1.00-	48,375-					1000 1
TOTAL: CHILD SUPPORT ENFORCEMENT - IDENTIFICATION OF POSITION REDUCTION ADJUSTMENT - DEDUCT TOTAL POSITIONS.....	1.00-						1602060
TOTAL ISSUE.....		48,375-					
TOTAL SALARY RATE.....	32,930-						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
CHILD SUPPORT ENFORCEMENT -				
IDENTIFICATION OF POSITION				
REDUCTION ADJUSTMENT - DEDUCT				1602060

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

In the 2011 General Appropriations Act, the Child Support Enforcement Program took a reduction of five positions in the 73300600 budget entity (issue # 33V0040). Four specific positions and one placeholder were identified for reduction in the Legislative Updates to the Current Position File exercise in EOG Memo 12-001. This issue identifies the remaining position for reduction. This will clean up the Position and Rate Ledger by eliminating the generic position and replacing it with the actual position.

There are two codes associated with this technical issue: 1602070 (Add) and 1602060 (Deduct).

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA01 RATE & SALARY ADJ - BENEFITS NO FTE							
03378 002	0.00	1,666-		209-	1,875-	0.00	1,875-
2212 OPERATIONS ANALYST II							
03378 001	1.00-	32,930-		13,570-	46,500-	0.00	46,500-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							48,375-
	1.00-	34,596-		13,779-	48,375-		48,375-

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
CHILD SUPPORT ENFORCEMENT -				
IDENTIFICATION OF POSITION				
REDUCTION ADJUSTMENT - DEDUCT				1602060

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
03378 003			1,666				
TOTAL SALARY RATE			1,666				

CHILD SUPPORT ENFORCEMENT -							
IDENTIFICATION OF POSITION							
REDUCTION ADJUSTMENT - ADD							1602070
SALARY RATE							000000
SALARY RATE.....	32,930						
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	1.00	48,375					1000 1
TOTAL: CHILD SUPPORT ENFORCEMENT -							1602070
IDENTIFICATION OF POSITION							
REDUCTION ADJUSTMENT - ADD							
TOTAL POSITIONS.....	1.00						
TOTAL ISSUE.....		48,375					
TOTAL SALARY RATE.....	32,930						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
CHILD SUPPORT ENFORCEMENT -				
IDENTIFICATION OF POSITION				
REDUCTION ADJUSTMENT - ADD				1602070

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

In the 2011 General Appropriations Act, the Child Support Enforcement Program took a reduction of five positions in the 73300600 budget entity (issue # 33V0040). Four specific positions and one placeholder were identified for reduction in the Legislative Updates to the Current Position File exercise in EOG Memo 12-001. This issue identifies the remaining position for reduction. This will clean up the Position and Rate Ledger by eliminating the generic position and replacing it with the actual position.

There are two codes associated with this technical issue: 1602070 (Add) and 1602060 (Deduct).

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA01 RATE & SALARY ADJ - BENEFITS NO FTE							
N9000 003	0.00	1,666		209	1,875	0.00	1,875
2212 OPERATIONS ANALYST II							
N9000 002	1.00	32,930		13,570	46,500	0.00	46,500
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							48,375
	1.00	34,596		13,779	48,375		48,375
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
CHILD SUPPORT ENFORCEMENT -				
IDENTIFICATION OF POSITION				
REDUCTION ADJUSTMENT - ADD				1602070

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N9000 004			1,666-				
TOTAL SALARY RATE			1,666-				

FEDERAL SPENDING AUTHORITY FOR							
SECTION 1115 GRANTS							1608060
OTHER PERSONAL SERVICES							030000
FEDERAL GRANTS TRUST FUND -FEDERL		9,516					2261 3
EXPENSES							040000
FEDERAL GRANTS TRUST FUND -FEDERL		24,384					2261 3
SPECIAL CATEGORIES							100000
PUR/SVCS-CHILD SUPP ENF							102877
FEDERAL GRANTS TRUST FUND -FEDERL		237,475					2261 3

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
FEDERAL SPENDING AUTHORITY FOR				
SECTION 1115 GRANTS				1608060
TOTAL: FEDERAL SPENDING AUTHORITY FOR				1608060
SECTION 1115 GRANTS				
TOTAL ISSUE.....	271,375			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Child Support Enforcement (CSE) program has three ongoing Section 1115 Federal Grant projects: CSE and Assets for Independence Collaboration, CSE and Duval County Prisoner Re-entry Collaboration and CSE Non-conventional Search and Identification of Delinquent Parents project. The CSE program has also applied for a Special Improvement Project (SIP) grant that is anticipated to be awarded in late fall of 2011.

The Live Chat SIP grant is expected to be awarded in late fall of 2011. The grant will allow CSE to contract with Florida State University to develop training and scripts for Live Chat operators in our call center to be able to interact with our clients via an internet based chat room. The project will use an available software application that will enable chatters to service several clients at one time. This is expected to increase our client contact as well as the clients satisfaction with services received.

CSE requests additional Federal spending authority in the amount of \$271,375 to fund the ongoing and anticipated Federal Grants. This will enable CSE to reach more customers, improve collections techniques and expand customer service delivery models in the State of Florida.

The Legislature appropriated \$118,921 in OPS and \$12,096 in Expenses on a recurring basis for FY 2010-11 for Section 1115 Grants. These funds are netted against the anticipated need for FY 2012-13 to calculate the additional need for spending authority for discretionary grants. The requested amount of \$271,375 in Federal grants spending authority (only) is comprised of \$125,326 in Title 1115 Federal grant award funds and the associated Federal IV-D match funds of \$243,280 less the \$131,017 in recurring funds. The requested amount also includes \$33,786 in SIP Federal Grant award funds that have no associated Federal Match.

The Child Support Enforcement Program does not have the spending authority in its budget to carry out the grants without adversely affecting program operations. If this issue is not funded, the program will have to identify additional operational reductions which would adversely affect services to the public.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
INTER-AGENCY REORGANIZATIONS -				17C0000
INFORMATION TECHNOLOGY				
STATEWIDE EMAIL CONSOLIDATION -				17C10C0
DEDUCT				060000
OPERATING CAPITAL OUTLAY				
GENERAL REVENUE FUND -MATCH		1,861-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		3,612-		2261 3
TOTAL APPRO.....		5,473-		
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH		6,305-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		12,239-		2261 3
TOTAL APPRO.....		18,544-		
TOTAL: STATEWIDE EMAIL CONSOLIDATION -				17C10C0
DEDUCT				
TOTAL ISSUE.....		24,017-		

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 This issue deducts agency FTE and appropriation categories used to operate, manage, and maintain the agency's e-mail system.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
NONRECURRING EXPENDITURES				2100000
PROGRAM IMPLEMENTATION OF THE				
FEDERAL DEFICIT REDUCTION ACT OF				
2005				2103009
SPECIAL CATEGORIES				100000
CSE ANNUAL FEE				101137
OPERATING TRUST FUND -STATE	1,049,598-			2510 1
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS AS NONRECURRING				2103047
SALARY RATE				000000
SALARY RATE.....	205,468-			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	114,803-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	222,852-			2261 3
TOTAL POSITIONS.....	10.00-			
TOTAL APPRO.....	337,655-			
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	6,977-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	13,542-			2261 3
TOTAL APPRO.....	20,519-			
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	22,735-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	44,133-			2261 3
TOTAL APPRO.....	66,868-			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
NONRECURRING EXPENDITURES				2100000
RESTORE CHILD SUPPORT ENFORCEMENT				2103047
POSITIONS AS NONRECURRING				2103047
TOTAL: RESTORE CHILD SUPPORT ENFORCEMENT				2103047
POSITIONS AS NONRECURRING				
TOTAL POSITIONS.....	10.00-			
TOTAL ISSUE.....		425,042-		
TOTAL SALARY RATE.....	205,468-			
=====				
CHILD SUPPORT AUTOMATED MANAGEMENT				2103067
SYSTEM (CAMS) - PHASE II				040000
EXPENSES				
GENERAL REVENUE FUND -MATCH	43,929-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	85,271-			2261 3
TOTAL APPRO.....	129,200-			
=====				
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -MATCH	1,734-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	3,366-			2261 3
TOTAL APPRO.....	5,100-			
=====				
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	1,510,084-			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	2,380,000-			2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	7,493,387-			2261 3
TOTAL APPRO.....	11,383,471-			
=====				
TOTAL: CHILD SUPPORT AUTOMATED MANAGEMENT				2103067
SYSTEM (CAMS) - PHASE II				
TOTAL ISSUE.....	11,517,771-			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100
SALARY RATE				000000
SALARY RATE.....	205,468			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	114,803			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	222,852			2261 3
TOTAL POSITIONS.....	10.00			
TOTAL APPRO.....	337,655			
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	6,977			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	13,542			2261 3
TOTAL APPRO.....	20,519			
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	22,735			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	44,133			2261 3
TOTAL APPRO.....	66,868			
TOTAL: RESTORE CHILD SUPPORT ENFORCEMENT				3002100
POSITIONS ON A RECURRING BASIS				
TOTAL POSITIONS.....	10.00			
TOTAL ISSUE.....	425,042			
TOTAL SALARY RATE.....	205,468			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The 2010 Legislature eliminated 21 Child Support Enforcement and 4 Miami-Dade Demonstration Project positions on a

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100

recurring basis and restored them on a non-recurring basis for State Fiscal Year (SFY) 2010-11. The 2011 Legislature again restored funding on a non-recurring basis for SFY 2011-12. The 2010 reduction issue was identified as having a significant adverse impact on collections if taken.

This issue requests the positions be restored on a recurring basis in SFY 2012-13 to forego significant negative impacts in providing child support enforcement services in Florida.

During SFY 2010-11, the Department of Revenue, Child Support Enforcement (CSE) Program distributed \$1.58 billion in child support collections. Of that amount, \$28.0 million was deposited directly into General Revenue as the state share of retained collections. \$1.40 billion of the total was distributed to families in Florida (with the balance being distributed to other states, other countries or the federal government). As a result of these payments, the State realized an estimated \$103.7 million cost avoidance benefit in reduction of costs for Public Assistance Programs such as Temporary Assistance for Needy Families (TANF) and Medicaid. The total benefit to the state treasury as a result of the CSE Program collection efforts was \$131.7 million (General Revenue deposits plus the state share of costs avoided). This benefit of \$131.7 million compares very favorably to the SFY 2011 General Revenue expenditures of \$65.7 million for the CSE Program. This achievement is the direct result of CSE staff efforts.

As shown in the following table, the CSE Program workload continues to grow each year over the past 4 state fiscal years.

SFY	Open Cases as of 6/30	Increase in Open	% Increase	Authorized FTE at Year-End	Cases Per FTE	New Requests For Services	% Increase
2007-08	790,303	31,384	4.14%	2,804	282	148,509	4.7%
2008-09	813,976	23,673	3.00%	2,778	293	159,310	7.3%
2009-10	852,166	38,190	4.69%	2,783	306	166,961	4.8%
2010-11	865,461	13,295	1.56%	2,763	313	165,473	-0.9%

NOTE: The above data include DOR, Manatee, and Miami-Dade.

The CSE Program's total open cases as of the end of the State Fiscal Year 2010-11 have increased by 75,158 or 9.5% over the previous 3 years and by 13,295 or 1.56% over the prior year. The increase of 38,190 new cases realized in SFY 2009-10 was a record for recent times, possibly due to the effects of the economic downturn. One measure of workload is the number of cases per FTE which grew by 31 cases or 11% over the past 3 years. CSE Program staff play essential roles in providing services to establish paternity and support, collecting and processing child support payments, and enforcing payment when needed. The number of new requests for services received during the year increased by 23,623 or 16.7% over the past 3 years. Reduction of the 25 positions given this growth in workload will adversely impact services to citizens of Florida and other states.

Funding these positions would avoid an estimated \$5.3 million reduction in child support collections, an estimated \$90

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
NEW POSITIONS							
1700 REVENUE SPECIALIST II							
N9000 001	10.00	205,468		120,146	325,614	0.00	325,614
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							110,709
2261 FEDERAL GRANTS TRUST FUND							214,905
	10.00	205,468		120,146	325,614		325,614

PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0
SPECIAL CATEGORIES							100000
PUR/SVCS-CHILD SUPP ENF							102877
CHILD SUPPORT INCENTIVE TF-MATCH	539,838	539,838					2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	1,047,920	1,047,920					2261 3
TOTAL APPRO.....	1,587,758	1,587,758					

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue, Child Support Enforcement Program (CSE) has relied upon the Florida Online Recipient

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

Integrated Data Access (FLORIDA) System for its information processing needs. FLORIDA is operated and maintained by the Florida Department of Children and Families (DCF) and the Northwood Shared Resource Center (NSRC). The system is difficult and expensive to use and maintain, and does not provide functionality and desired management reporting capabilities. An outgrowth of this situation is a proliferation of nonintegrated, stand-alone systems developed to provide needed functionality lacking in the FLORIDA system. This contributes to inefficiencies in core processes, data redundancy, and additional processing to synchronize disparate systems.

The Department has been developing a state-of-the-art Enterprise Resource Planning (ERP) environment using SAP -the Child Support Enforcement Automated Management System (CAMS) - which is intended to greatly reduce these deficiencies. Migration from FLORIDA to CAMS is being accomplished in two phases. The first phase (Phase I) of CAMS was deployed in 2006. The system functionality for some compliance, location, and customer assistance components were moved from FLORIDA to CAMS.

The approach incorporates an information technology equipment replacement cycle as equipment reaches an end-of-life state coupled with the SAP upgrade releases, thus ensuring CAMS remains a state-of-the-art ERP environment. The Department contracted with Northrop Grumman Information Technology for assistance in developing the CSE technical business requirements for Phase II for incorporation in an Invitation to Negotiate (ITN). Phase II addresses the remaining CSE system components necessary to support case creation, case maintenance, paternity establishment, support order establishment and modification, payment processing and fund distribution, and remaining compliance and customer service activities not included in Phase I. The ITN served as the basis for the Department to select the implementation vendor. The CAMS Phase II contract was awarded to Deloitte and started in February 2008.

During ITN development and the subsequent contract negotiations, Department staff developed workflows of the CSE business processes and system requirements. These workflows were used to document business process "as is" states and identify performance gaps resulting from FLORIDA system constraints. Deloitte started with the system requirements specified in the Department's ITN as a base and built upon these by conducting Joint Application Design (JAD) sessions through August 2008 with CSE subject matter experts. The information developed at the JAD sessions was used to determine the "to be" state and further clarifies and defines the ITN requirements - taking them down to a functional unit level in a Requirements Specification deliverable that was approved in the summer of 2009. This has resulted in the documentation of formal design specifications deliverable that was approved in the spring of 2010. These design specifications serve as the foundation for the system configuration and code in the SAP environment. The Department and Deloitte are now conducting a multi-phased testing effort including integration testing and user acceptance testing. After successful testing, the system will be piloted and then rolled-out to the users which will begin the operations and maintenance phase of the project. With the completion of CAMS Phase II, CAMS will replace the legacy Title IV-D automated system that is currently part of the FLORIDA system. The second phase (Phase II) is planned for deployment in the spring of 2012.

The implementation of CAMS Phase II replaces the legacy Title IV-D Child Support Enforcement component of the FLORIDA

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

system. This request is for \$4,669,876 in non-recurring funds, \$3,132,500 of which is to fund the CAMS Phase II implementation vendor's deliverables that are due during the first three months of SFY 2012-13. The specifics of this request are explained in the cost analysis below.

CAMS will do the following: automate routine activities that users perform manually; provide intelligent data flow based on robust programmable scenarios of business rules; use decision support software to validate data and provide automated workflow, location, and management reporting; migrate from batch processing to near real-time processing in some instances; provide a user-friendly graphical user interface (GUI); provide access/connectivity to a wide variety and number of users and managers; facilitate future changes through the use of an open architecture with built-in expansion and scalability features; provide the capability to communicate over the internet and maintain a bi-directional interface with the FLORIDA system to share public assistance data.

The improved automated functionality of CAMS is expected to enhance child support services provided by the Department to parents and children residing in Florida and other states. Additionally, CAMS is expected to result in improved performance as measured by federal performance measures, such as percent of current support collected in relation to child support owed, and percentage of cases in arrears that received a payment during the federal fiscal year. The Department's goal is to implement a child support enforcement system that will enable Florida to achieve its vision of being a program that makes a difference by ensuring families receive the child support they need and deserve.

Proposers to the CAMS Phase II ITN were allowed to propose a development methodology. Deloitte selected the Accelerated SAP (ASAP) methodology. This methodology consists of five broad phases: Project Preparation (Prep), Blueprint, Realization, Final Prep, and Go-Live and Support. The Realization phase can be broken down into the smaller units of Develop and Unit Testing, Integration Testing, and User Acceptance Testing. The current implementation schedule for the Phases is as follows:

Project Prep	Blueprint	Realization	Final Prep	Go-Live and Support
2 Months	19 Months	21 Months	6 Months	6 Months
FEB 08 - APR 08	APR 08 - OCT 09	NOV 09 - JUL 11	AUG 11 - JAN 12	FEB 12 - AUG 12

The Department is currently in the Final Preparation Phase.

The total amount requested for Fiscal Year 2012-13 is \$4,669,876, of which, \$3,132,500 is being requested to fund the CAMS Phase II implementation vendor's deliverables for the sixth year of development. The table below specifies the deliverables projected to be completed and paid for based upon the approved project schedule:

IMPLEMENTATION MILESTONES for FY 2011-12 and FY 2012-13

The current schedule provided for the Department's review includes the following payment milestones for FY 11-12:

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

	Date	Amount
FY 2011-12 Deliverables		
Document Acceptance Milestones		
B303 Operations and Maintenance Transition	07/01/11	1,147,500
(Note: Paid from FY 2010-11 funds.)		
B601 Installation and Initialization Plan	07/18/11	525,000
B602 Installation and Initialization Report	08/24/11	420,000
B404 Testing and Tuning Results	08/26/11	1,200,000
B701 User Manual	09/02/11	1,200,000
Update with Start of Final Preparation	09/06/11	
B206 Software Code and Release Notes		70,000
B803 CAMS Version and Release Report		300,000
Document Acceptance Milestones		
B211 Rollout Strategy Plan	09/13/11	675,000
B901 Federal Certification Compliance Narrative	09/15/11	750,000
B102 Formal Review Briefing Package	09/16/11	700,000
Update with Start of Final Preparation	09/20/11	
B001 Project Plan		510,000
B007 Project Schedule		270,000
B008 Requirements Management Plan		310,000
B010 Issue Management Plan		240,000
Document Acceptance Milestones		
B403 Acceptance Test Report	09/30/11	760,000
Update with Start of Final Preparation	10/04/11	
B212 Business Blueprint Document		300,000
B501 Communication Plan		50,000
Update with Start of Final Preparation	10/07/11	
B201 Requirements Specification		380,000
Acceptance and Update of Deliverable Group		
Training Group	10/12/11	
B004 Training Plan		210,000

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
B009 Training Schedule			200,000	
B701 User Manual			150,000	
B705 Training Materials			200,000	
Document Acceptance Milestones				
B603 Operational Use Readiness Report		10/17/11	350,000	
Update with Start of Final Preparation		10/18/11		
B502 Communication Material			35,000	
B503 Communication Report			150,000	
B801 Hardware and Software Purchase List			50,000	
Acceptance and Update of Deliverable Group				
Testing Group		10/21/11		
B006 Master Test Plan			350,000	
B202 Requirements Traceability			210,000	
B401 Acceptance Test Plan			150,000	
B402 Acceptance Test Scripts			200,000	
B403 Acceptance Test Report			95,000	
B404 Testing and Tuning Results			150,000	
Update with Start of Final Preparation		11/01/11		
B004 Training Plan			105,000	
B009 Training Schedule			100,000	
B205 Development Guidelines and Conventions			105,000	
B214 CAMS System Landscape			225,000	
Update with Start of Final Preparation		11/16/11		
B003 Risk Management Plan			97,500	
B006 Master Test Plan			175,000	
B215 Server Sizing Study Report			150,000	
B701 User Manual			75,000	
Document Acceptance Milestones				
B911 Federal Cert Compliance Documentation		11/29/11	750,000	
Update with Start of Final Preparation		12/02/11		
B002 Quality Management Plan			127,500	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
B401 Acceptance Test Plan			75,000	
B402 Acceptance Test Scripts			100,000	
B403 Acceptance Test Report			47,500	
B404 Testing and Tuning Results			75,000	
B705 Training Materials			100,000	
Document Acceptance Milestones				
B910 Federal Distribution Test Deck Documentation		12/08/11	750,000	
B802g Year 3 Software Maintenance		12/19/11	107,500	
Update with Start of Final Preparation		01/10/12		
B202 Requirements Traceability			105,000	
Document Acceptance Milestones				
B102 Formal Review Briefing Package		01/13/12	700,000	
Update with Go-Live and the End of Pilot		02/20/12		
B203 Interface Definition			615,000	
B204 Design Description			1,800,000	
Document Acceptance Milestones				
B912 Federal Certification Compliance		03/20/12	375,000	
B305 Transition Completion Report		04/05/12	340,000	
Update and Consistency at Completion		04/06/12		
B002 Quality Management Plan			42,500	
B003 Risk Management Plan			32,500	
Acceptance and Update of Deliverable Group				
Federal Certification Group		04/10/12		
B901 Federal Certification Compliance Narrative			150,000	
B910 Federal Distribution Test Deck Documentation			150,000	
B911 Federal Cert Compliance Documentation			150,000	
B912 Federal Certification Compliance			75,000	
Acceptance and Update of Deliverable Group				
Operations Preparation Group		04/26/12		

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
CASE PROCESSING							73300600
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0
B301 Disaster Recovery Plan						110,000	
B303 Operations and Maintenance Transition						135,000	
B305 Transition Completion Report						40,000	
B702 Technical Manual						70,000	
Document Acceptance Milestones							
B604 Deployment Completion Report			05/03/12			275,000	
Update and Consistency at Completion			05/11/12				
B001 Project Plan						170,000	
B004 Training Plan						105,000	
B009 Training Schedule						100,000	
B205 Development Guidelines and Conventions						105,000	
B206 Software Code and Release Notes						70,000	
B212 Business Blueprint Document						300,000	
B214 CAMS System Landscape						225,000	
B215 Server Sizing Study Report						150,000	
B402 Acceptance Test Scripts						100,000	
B403 Acceptance Test Report						47,500	
B701 User Manual						75,000	
B705 Training Materials						100,000	
Acceptance and Update of Deliverable Group							
Implementation Group			05/24/12				
B210 Data Conversion Schedule						405,000	
B211 Rollout Strategy Plan						405,000	
B601 Installation and Initialization Plan						187,500	
B602 Installation and Initialization Report						150,000	
B603 Operational Use Readiness Report						125,000	
Update and Consistency at Completion			06/18/12				
B007 Project Schedule						90,000	
B008 Requirements Management Plan						155,000	
B201 Requirements Specification						190,000	
B209 Data Conversion Plan						135,000	
B210 Data Conversion Schedule						135,000	
B401 Acceptance Test Plan						75,000	
B601 Installation and Initialization Plan						37,500	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
B602 Installation and Initialization Report			30,000	
Total FY 2011-12 Deliverables:			\$24,305,000	
FY 2012-13 Deliverables				
Update and Consistency at Completion				07/24/12
B006 Master Test Plan			175,000	
B202 Requirements Traceability			105,000	
B203 Interface Definition			205,000	
B204 Design Description			720,000	
B211 Rollout Strategy Plan			135,000	
B301 Disaster Recovery Plan			55,000	
B303 Operations and Maintenance Transition			67,500	
B603 Operational Use Readiness Report			25,000	
B702 Technical Manual			35,000	
B801 Hardware and Software Purchase List			50,000	
Update and Consistency at Completion				08/28/12
B010 Issue Management Plan			80,000	
B305 Transition Completion Report			20,000	
B404 Testing and Tuning Results			75,000	
B501 Communication Plan			50,000	
B502 Communication Materials			35,000	
B503 Communication Report			150,000	
B803 CAMS Version and Release Report			300,000	
B901 Federal Certification Compliance Narrative			100,000	
B910 Federal Distribution Test Deck Documentation			100,000	
B911 Federal Certification Compliance Documentation			100,000	
B912 Federal Certification Compliance			50,000	
Document Acceptance Milestones				
B904 Warranty Completion Report			500,000	09/05/12
Total FY 2012-13 Deliverables:			\$ 3,132,500	

The FY 2012-13 funding request also includes Enterprise costs associated with the CAMS Project. This includes project management activities, and other miscellaneous expenses. The table below itemizes the combined development costs.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

Development Tasks	FY 12-13 Request	Description
CAMS Phase II Implementation Contract	3,132,500	This provides funding to develop the system.
Management		
Quality Assurance Staff Augmentation	99,819	Funding for 3 contracted QA staff for 3 months
Project Management Office	844,598	Funding for 7 contracted PMO staff for 6 months
IV and V		
Contractor Cost	340,453	Federally required project monitoring contract for three months.
Miscellaneous Expense		
Critical CAMS/FLORIDA Expenditures	252,506	
TOTAL	\$ 4,669,876	

Displayed below are the start and end dates for the CAMS Phase I and II development and implementation vendor. The CAMS Phase I development and implementation vendor signed their negotiated contract October 2003. The CAMS Phase II development and implementation vendor signed their negotiated contract February 2008.

PROJECT START/END DATES:	CAMS I Development	10/2003 through 4/2006
	CAMS I Operations & Maintenance	began 4/2006
	CAMS I Warranty	4/2006 through 1/2007
	CAMS II Development	02/13/2008 through 02/01/2012
	CAMS II Warranty	02/02/2012 through 07/31/2012
	Federal Certification	12/30/2011 through 09/04/2012

Total Project Cost (by component / all years): Total projected cost estimates for CAMS Phase I development and CAMS Phase II development are reflected in the table below. The total investment for CAMS through FY 2012-13 is \$211.3 million. The state share of this investment is \$71.8 million and the federal share is \$139.5 million.

CAMS I FISCAL YEAR	APPROPRIATED (2)	EXPENDED
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	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
FY 01-02	6,251,985		1,470,897	
FY 02-03	13,394,884		2,288,798	
FY 03-04	23,781,757		13,679,532	
FY 04-05	15,849,609		11,668,481	
FY 05-06(1)	15,162,059		16,705,754	
FY 06-07	9,183,360		4,148,949	
TOTAL CAMS I EXPENDITURES			49,962,411	
CAMS II				
FY 05-06(1)	2,250,000		388,011	
FY 06-07	10,959,618		9,215,570	
FY 07-08	20,072,970		19,786,300	
FY 08-09	51,367,492		31,416,094	
FY 09-10	33,232,184		28,485,766	
FY 10-11	33,892,131		33,498,445	
FY 11-12(E)	33,875,791		33,875,791	
FY 12-13(E)	4,669,876		4,669,876	
TOTAL CAMS II EXPENDITURES			161,335,853	
CAMS I & II COMBINED				
FY 01-02	6,251,985		1,470,897	
FY 02-03	13,394,884		2,288,798	
FY 03-04	23,781,757		13,679,532	
FY 04-05	15,849,609		11,668,481	
FY 05-06	17,412,059		17,093,765	
FY 06-07	20,142,978		13,364,519	
FY 07-08	20,072,970		19,786,300	
FY 08-09	51,367,492		31,416,094	
FY 09-10	33,232,184		28,485,766	
FY 10-11	33,892,131		33,498,445	
FY 11-12(E)	33,875,791		33,875,791	
FY 12-13(E)	4,669,876		4,669,876	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
TOTAL PROJECTED COST FOR DEVELOPMENT				\$211,298,264
State Share				\$ 71,841,410
Federal Share				\$139,456,854

(Notes:) Table reflects development costs only, not operations and maintenance.

(1) Pursuant to direction from the Technology Review Workgroup, FY 2005-06 funds were reallocated from CAMS II to CAMS I, in lieu of requesting additional appropriation from administered funds.

(2) \$2,478,016 of the FY 2001-02 appropriation was recurring. This amount was available, in addition to the new non-recurring appropriations reflected on the table, for the CAMS I development effort during FYs 2002-03, 2003-04, 2004-05, and 2005-06. In FY 2006-07 these funds were used to offset the portion of the Department s recurring request that applied to funding increasing mailroom operations as a result of CAMS I implementation.

Currently, the Department pays \$4,614,978 to operate and maintain CAMS Phase I, and will pay the DCF and the NSRC \$14,825,465 for Child Support Enforcement Services on the DCF FLORIDA System in FY 2011-12, resulting in a total CAMS/FLORIDA operations and maintenance cost of \$19,440,443. Recurring funding needed for operating CAMS I and II combined is \$17,176,775 (\$4,614,718 currently appropriated plus \$12,561,797 requested in issue 26004C0 for FY 2012-13). This will result in a cost savings of \$2,263,668. Since the implementation of CAMS I in April 2006 the FLORIDA system appropriation has declined by \$8 million from \$22.8 million to \$14.8 million. Some of the decrease is due to a greater reliance on state staff funded from the base budget than is present in the current FLORIDA environment and the dedication of those staff to the operations and maintenance effort is not included in this cost analysis.

If this issue is not funded, the Department would be unable to pay its CAMS implementation vendor and other federally required contractual vendors associated with the project.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	495,196			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	843	843		2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	962,898	1,637		2261 3
TOTAL APPRO.....	1,458,937	2,480		
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -MATCH	52,104			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	101,143			2261 3
TOTAL APPRO.....	153,247			
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	904,845			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	492,943	492,943		2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	2,713,351	956,889		2261 3
TOTAL APPRO.....	4,111,139	1,449,832		
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	1,216,470-			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	17,399	17,399		2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	2,391,716-	33,775		2261 3
TOTAL APPRO.....	3,590,787-	51,174		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0
DATA PROCESSING SERVICES				210000
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	313,182-			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	16,760	16,760		2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	575,408-	32,536		2261 3
TOTAL APPRO.....	871,830-	49,296		
TOTAL: CHILD SUPPORT AUTOMATED MANAGEMENT				36332C0
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				
TOTAL ISSUE.....	1,260,706	1,552,782		

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue, Child Support Enforcement Program (CSE) has relied upon the Florida Online Recipient Integrated Data Access (FLORIDA) System for its information processing needs. FLORIDA is operated and maintained by the Florida Department of Children and Families (DCF) and the Northwood Shared Resource Center. The system is difficult and expensive to use and maintain and does not provide functionality and desired management reporting capabilities. An outgrowth of this situation is a proliferation of nonintegrated, stand-alone systems developed to provide needed functionality lacking in the FLORIDA system. This contributes to inefficiencies in core processes, data redundancy, and additional processing to synchronize disparate systems.

The Department has been developing a replacement system - the Child Support Enforcement Automated Management System (CAMS)- which is intended to greatly reduce these deficiencies. Migration from FLORIDA to CAMS is being accomplished in two phases. The first phase (Phase I) of CAMS was deployed in 2006. The system functionality for some compliance, location, and customer assistance components were moved from FLORIDA to CAMS. The second phase (Phase II) is planned for deployment in the spring of 2012. Phase II addresses the remaining CSE system components necessary to support case creation, case maintenance, paternity establishment, support order establishment and modification, payment processing and fund distribution, and remaining compliance and customer service activities not included in Phase I. The CAMS Phase II contract was awarded to Deloitte and started in February 2008. The implementation of CAMS Phase II replaces the legacy Title IV-D Child Support Enforcement component of the FLORIDA system. This request is for on-going resources required to operate and maintain CAMS and to phase out the current FLORIDA System data processing appropriations at the DCF Data Center (Category 210008) and the Northwood Shared Resource Center Categories (210022 and 210028).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0

Implementation of a major system such as CAMS requires additional maintenance during the system's initial two to three years of operation to refine software programs. After this period, the system transitions to a mature, steady state. The Department is requesting the realignment of \$12,561,797 in recurring funds for the operation and maintenance of the fully implemented steady state for the Child Support Enforcement Automated Management System. The Department also requests \$4,264,208 in non-recurring funds for FY 2012-13 to obtain contractual resources to assist with refinement and maintenance of the SAP application as well as \$302,794 in other one-time costs.

The Department's implementation of CAMS Phase II culminates the development effort to modernize and improve the state's Child Support Enforcement Program system. Since the implementation of Phase I in April 2006, the Program's matched appropriation for the FLORIDA system has decreased by \$8 million, from \$22.8 million in FY 2005-06 to \$14.8 million in FY 2011-12. These reductions resulted in a General Revenue savings of \$2.7 million. As a result of implementing CAMS, the Department requests realignment of \$12,561,797 of the Child Support Enforcement Program's recurring appropriations previously used to fund the operation and maintenance of the child support module of the FLORIDA system to now support the operation and maintenance of CAMS. The transition from the development phase to the operation and maintenance phase of CAMS will result in a further reduction of \$2,263,668 in the Child Support Enforcement Program budget, of which \$686,934 is General Revenue.

The operation and maintenance of CAMS is comprised of the following components: CAMS support staffing, CAMS mail processing, CAMS document printing, hardware and software maintenance, training and professional development, travel, operating expenses, and temporary maintenance of the CSE static FLORIDA database. These components are explained in the following cost analysis.

COST ANALYSIS

CAMS SUPPORT STAFFING:

The Department's staffing requirements to operate and maintain CAMS are estimated based upon the America's SAP User Group (ASUG) study of the post SAP implementation staffing needs. The Department proposes to utilize a combination of FTE and contractual resources to support CAMS. The Department intends to use existing FTE resources to satisfy the FTE requirement. A portion of the contractual resource requirements will also be satisfied within existing recurring resources.

The ASUG study relies upon a ratio between users of various SAP system components and the system staff required to support the functionality. Based upon the application of the ASUG study, the Department's initial staff requirements for post go-live and a steady state are shown below:

Area	Post Go-Live Resources	Steady State Resources
------	------------------------	------------------------

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0
Functional	61	53		
Business Warehouse	9	8		
Financial Interfaces	6	6		
Other Interfaces	15	15		
Production/Analysis/Control	8	8		
Technical/Basis/Security	49	44		
e-Services	14	14		
Total	162	148		

The Department of Revenue has substantial knowledge of the SAP product suite. Many of the members of the Department's CAMS Project team have direct experience working either as a subcontractor to Deloitte (the implementation vendor for CAMS Phase I and II); as a Department employee during CAMS Phase I; or as a part of the Department's SUNTAX project team, which currently administers the state's General Tax Administration (GTA) functions using the SAP product suite. From a technical perspective, the Department has in-depth familiarity with the components of SAP that are being developed for use in the CAMS Phase II effort. The Department of Revenue's Information Services and CSE Programs are staffed with functional and technical resources supporting the CAMS Phase I operations and maintenance. Due to this institutional knowledge, the Department is reducing the initial staff requirements based upon the study as shown below:

Area	Post Go-Live Resources	Steady State Resources
Functional	61	53
Business Warehouse	9	8
Financial Interfaces	6	3
Other Interfaces	12	8
Production/Analysis/Control	8	8
Technical/Basis/Security	49	44
e-Services	1	1
Total	146	125

The Information Services Program (ISP) and CSE recurring resources in the system support area have been applied to this total need to determine the requested additional funding. The table below shows the application of current resources and the resulting need. The steady state need is requested on a recurring basis and the difference between steady state and post go-live need is requested on a non-recurring basis. It should be noted that it may take longer than one year to reach the steady state and that some or all of the non-recurring resources may be requested again in the Department's FY 2013-14 budget request.

Area	Current Resources	Recurring Resources	Non-Recurring Resources
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	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0

		Requested	Requested
Functional	38.1	14.9	8
Business Warehouse	5.6	2.4	1
Financial Interfaces	2.9	0.1	3
Other Interfaces	6.8	1.2	4
Production/Analysis/Control	4.3	3.7	
Technical/Basis/Security	32.5	11.5	5
e-Services	1	0	0
Total	91.2	33.8	21

The Department's current staffing resources are comprised of 63 CSE Program FTE, 12.5 ISP FTE, and 15.7 contractual resources. 33.8 additional contractual resources are needed to support the CAMS steady state (the 125 requirement less 91.2 current resources). The cost for each contractual position is based upon 1,976 hours being worked annually. The 11.5 FTE equivalent positions for technical/basis/security are at \$150 per hour for a cost of \$3,408,600. The 22.3 FTE equivalent positions to support the other areas are at \$88 per hour for a cost of \$3,877,702. The total recurring cost for staffing is \$7,286,302. The rates are based upon the Department's current contracts for similar resources.

21 additional contractual resources are needed on a non-recurring basis to address maintenance issues during the initial implementation years. The basis for cost is the same used for the recurring requirement. The 5 FTE equivalent positions for technical/basis/security cost \$1,482,000. The 16 FTE equivalent positions to support the other areas cost \$2,782,208. The total non-recurring cost for staffing is \$4,264,208.

CAMS MAIL PROCESSING:

The General Tax Administration Program (GTA) processes incoming and outgoing mail produced by the CAMS system pursuant to a service level agreement and a federally approved cost allocation plan for billed central services. The responsibility for processing CSE outgoing mail shifts from the Department of Children and Families Data Center to GTA with the implementation of CAMS Phase II. Additionally, the CAMS implementation resulted in an increase in the volume of mail thus increasing reimbursement to GTA for processing services as well as postage costs. The table below displays the current level of expenditure and the anticipated rate for major mail processing cost groups. The projected postage costs include an anticipated 2.9% rate increase effective May 2012. The current postage costs include postage for mail that is currently processed by the DCF data center.

Mail Processing Cost Drivers:	Current Expenditures	Anticipated Expenditures	Additional Need
Outbound Mail Processing:	\$221,109	\$777,526	\$556,417
Inbound Mail Processing:	\$164,007	\$466,988	\$302,991

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0
Imaging:	\$298,425	\$713,532	\$415,107	
Postage:	\$1,734,096	\$4,114,644	\$2,308,548	
Materials and Other Costs:	\$206,567	\$461,346	\$254,779	
Total	2,624,204	6,534,046	\$3,909,842	

CAMS DOCUMENT PRINTING:

The Information Services Program (ISP) print shop prints the outgoing mail pursuant to a service level agreement. The implementation of CAMS II will result in an increased volume of documents to be printed thus increasing the workload for the ISP print shop. ISP will require \$82,328 in OPS funding to manage the additional workload. Standard LBR expense and HR packages for 2 positions are requested as well. The total increased need for the print shop is \$95,438 recurring and \$7,296 non-recurring. The Department plans to prepare and submit a cost allocation plan for billed central services for the print shop which will enable ISP to bill CSE for the number of units allocable to CSE. The ISP appropriation will be requested in the Federal Grants Trust Fund and the double budget in CSE Expenses will be used to pay ISP for the services provided.

HARDWARE AND SOFTWARE MAINTENANCE:

The program had previously purchased and is maintaining the core SAP software that is the heart of the CAMS system. Maintenance is requested for the CAMS hardware and for ancillary software incorporated into the CAMS II design. The annual estimate is \$361,294 as displayed in the following table:

Item	Annual Cost	Function
SAN Maintenance	\$46,303	Data Storage
Server Maintenance	\$24,917	Servers

Total Hardware Maintenance	\$71,220	
HPQC	\$38,432	Test Management
Topcall	\$17,333	Faxing Software
Oracle User Productivity Kit	\$27,398	Development of Training Materials
SAB Business Objects	\$40,142	Reporting
SAP DQXI	\$139,944	Postal Software
Semantic Veritas	\$26,825	Data Backup

Total Software Maintenance	\$290,074	

Total Maintenance	\$361,294	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0

HARDWARE REPLACEMENT:

CAMS hardware is scheduled for a five year useful life. The total value of the hardware is \$2,253,647. Annual replacement costs are estimated to be \$450,729.

TRAINING/PROFESSIONAL DEVELOPMENT:

The Department is using a combination of state staff and contractors to operate the CAMS system. \$150,000 annually is requested to for training and professional development of state staff to work in the SAP environment.

TRAVEL:

When it is not possible or cost effective to bring the trainers to Tallahassee, from time to time it is necessary to send state staff to other locations to obtain the required training. \$60,000 annually is estimated as the recurring need.

OPERATING EXPENSE:

\$247,480 is requested for the cost of telephones, rent, office supplies and other cost of day to day operations for the state staff and contractors who will be maintaining the system.

CSE STATIC FLORIDA DATABASE:

To assist in workforce transition and effective processing of activities during the transition, the Department plans to maintain a static FLORIDA system database, for six months after the February 2012 CAMS go-live date. This period will extend through August 2012. The anticipated non-recurring cost of maintaining the database includes \$150,510 for the DCF Data Center and \$148,988 for the NSRC for a total of \$299,498.

DELETE FLORIDA SYSTEM FUNDING

All recurring funding for the FLORIDA System in Category 210008 (\$11,588,047), Category 210022 (\$3,048,631), and Category (210028) is deleted.

The net reduction to the CSE Program's Recurring Budget is \$2,263,668 of which \$686,934 is General Revenue.

Although the non-recurring request exceeds the reduction, the non-recurring request is made from 100% trust fund, so the GR savings will be realized in FY 2012-13.

CAMS IMPACT IF NOT FUNDED

The Department plans to implement CAMS Phase II during the spring of 2012. If the Department's request to realign \$12,561,797 of the Child Support Enforcement Program's recurring appropriations used to fund the operation and maintenance of the child support module of the FLORIDA system is not approved, the Department will be unable to fund CAMS recurring operational and maintenance costs. Thus, the Department would be unable to take all state and federal required child support enforcement activities to establish and enforce child support orders and disburse support payments. The

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0

impact to citizens of not funding CAMS is high. This degradation in services could result in a decline in the CSE Program's performance with regards to federal metrics which could result in reduced federal incentive earnings for the State.

The Federal Office of Child Support Enforcement has supported the phased implementation of CAMS with the understanding that all CSE functionality would eventually migrate off the FLORIDA system onto CAMS. Failure to fund CAMS operations and maintenance costs could potentially result in a failure to meet Federal certification requirements for a comprehensive, automated, statewide system as specified in Automated Systems for Child Support Enforcement: A Guide for States, published by the U.S. Department of Health and Human Services. Failure to meet system certification requirements may put the Department out of compliance with the federally required and approved Title IV-D state plan, which provides the basis for federal funding of Florida's Child Support Enforcement Program. Failure to meet federal requirements could jeopardize the Temporary Assistance for Needy Families (TANF) block grant. Additionally, failure to fund CAMS could result in a federal disallowance of all federal funds, \$139.5 million, expended in developing CAMS.

CHILD SUPPORT ENFORCEMENT PROGRAM					4400000
INITIATIVES					
PROGRAM IMPLEMENTATION OF THE					
FEDERAL DEFICIT REDUCTION ACT OF					
2005					4400500
SPECIAL CATEGORIES					100000
CSE ANNUAL FEE					101137
GENERAL REVENUE FUND	-STATE	1,626,991	173,423		1000 1

=====

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

On February 8, 2006, the President signed into law The Deficit Reduction Act of 2005, which implemented a new mandate on states. Section 7310 of the Act requires that in the case of an individual who has never received public assistance and the State has collected and disbursed at least \$500 of support to the individual, the State shall impose an annual fee of \$25 for each case associated with the individual that meets this criteria. This provision was effective October 1, 2006. During the 2007 Legislative Session, the Legislature enacted legislation requiring the State to pay the federal portion of the annual fee (Section 409.2567, Florida Statutes as amended Section 6 of Chapter 2007-85, Laws of Florida.) Currently, \$1,980,000 in recurring General Revenue is appropriated in Category 101137 in Budget Entity 73300600 for the

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ N/R	AGY REQ N/R	AG REQ ANZ	AG REQ ANZ	
FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF						73000000
PGM: CHILD SUPPORT ENF PGM						73300000
CASE PROCESSING						73300600
HEALTH AND HUMAN SERVICES						13
SERVICES/MOST VULNERABLE						<u>1304.00.00.00</u>
CHILD SUPPORT ENFORCEMENT PROGRAM						4400000
INITIATIVES						
PROGRAM IMPLEMENTATION OF THE						
FEDERAL DEFICIT REDUCTION ACT OF						
2005						4400500

payment of the Federal Share. An estimated 191,288 cases will be eligible for the annual fee during Federal Fiscal Year (FFY) 2010-11 which will be paid in September 2011 resulting in a liability for the State totaling \$3,156,252. The Department will pay this liability using the \$1,980,000 appropriated in recurring General Revenue and \$1,049,598 in non-recurring Operating Trust Fund appropriated by the 2011 legislature. This combined with a prior year shortfall of \$46,769, will result in a funding shortfall of approximately \$173,423 life to date.

The Department estimates 208,095 cases will be eligible for the annual fee during FFY 2011-12 resulting in an estimated liability for the State totaling \$3,433,568. Compared to the recurring base funding of \$1,980,000, the estimated funding shortfall is \$1,453,568.

The Department requests an increase in recurring General Revenue of \$1,453,568 to fund the projected shortfall as well as \$173,423 in non-recurring General Revenue to pay the costs incurred greater than appropriation through September 30, 2011. The payment of estimated federal share of the fee totaling \$3,433,568 will be made in September 2011 for the estimated 208,095 cases subject to the mandatory \$25 fee. This payment is a federal, mandatory requirement. The additional funds are required to supplement the \$1,980,000 recurring General Revenue included in the Program's base funding. In the event recurring funding is not available, providing non-recurring funding would enable the Program to continue providing services to the public without degradation. If not funded, the Program must reduce services by \$4.3 million to generate the \$1.45 million to pay the federal share of the mandatory fee.

This estimate is based upon fifteen quarters of actual data (October 2007 through June 2011). A trend of the increase from June to September is calculated as well as a trend of Annual increase. Applying both trends to the number of cases eligible at 6/30/2010, it is estimated that 208,095 cases will meet the annual fee eligibility criteria on 9/30/2011. The 66% federal share of the fee is \$16.50 per eligible case which yields a total liability of \$3,433,568. This amount less the recurring base appropriation of \$1,980,000 results in a shortfall of \$1,453,568 which is needed to paid the federal share of the estimated fee.

Adherence to the Deficit Reduction Act of 2005 is mandatory. If the additional \$1,453,568 is not appropriated, the Department will have to provide funding from another state funding source within the CSE Program s operating budget. Diversion of these state funds would result in a concomitant loss of \$2,821,632 in federal matching funds. The total impact on the Child Support Enforcement Program would be an operating budget reduction of \$4,275,200. Based on the average filled salary rate for a CSE position, this amount funds salary and benefits for 91 CSE FTE. Thus, if this issue is not funded, there will be significant impact on the Department s ability to establish paternity; establish, modify and enforce support orders; collect and distribute child support, maintain and create cases, educate and assist customers. Failure to fund this issue would reduce child support collections by an estimated \$21.9 million, reduce retained child support deposits to General Revenue by \$0.4 million and increase the state share of public assistance costs by \$1.4 million. The combined adverse impact of \$1.8 million exceeds the \$1.45 million General Revenue cost of funding the recurring portion of this issue by approximately \$346 thousand. Additionally, the state would forgo

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
CHILD SUPPORT ENFORCEMENT PROGRAM				4400000
INITIATIVES				
PROGRAM IMPLEMENTATION OF THE				
FEDERAL DEFICIT REDUCTION ACT OF				
2005				4400500

\$2.8 million in federal matching funding if the \$1.45 million in General Revenue is not funded.

INCREASED COST TO STATE ATTORNEY'S				
OFFICE CONTRACT WITH CHILD SUPPORT				4401120
ENFORCEMENT				100000
SPECIAL CATEGORIES				102877
PUR/SVCS-CHILD SUPP ENF				
GENERAL REVENUE FUND -MATCH	31,044			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	60,263			2261 3
TOTAL APPRO.....	91,307			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The State Attorney's Office (SAO) provides Child Support Enforcement Services (CSE) in Miami-Dade County pursuant to a cost reimbursable contract with the Department of Revenue (DOR). The State Attorney's Office in the Tenth Circuit and the Attorney General provide legal services to the CSE Program in certain other areas of the state.

Due to non-renewal of the facility lease, all staff will move to new offices in the Miami-Dade Overtown Transit Village Tower II in Fall 2011. Miami-Dade County, the SAO's new landlord, has established a Single Unified Network for all network users occupying the facility and will charge a \$10 per active network port fee. Funding is not currently available in the State Attorney's Child Support Contract with the Department of Revenue. In addition, there will be FY 2012-13 private lease increases for all three partners. This issue requests funds for increased costs incurred by partner agencies.

Miami-Dade County's Single Unified Network includes management, maintenance and support for the main core router and floor switches, monitoring operations of equipment, securing SAO network traffic and maintaining a resilient network infrastructure. Technical support personnel will be on site to troubleshoot, configure, manage and complete network support requests, and to respond to network failures. Miami-Dade County personnel are required to obtain permission from the State Attorney's Office in order to access any portion of the CSE network.

The Miami-Dade SAO estimates 700 active network ports that will include all servers, pc's, printers, copiers and fax

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
CHILD SUPPORT ENFORCEMENT PROGRAM				4400000
INITIATIVES				
INCREASED COST TO STATE ATTORNEY'S				
OFFICE CONTRACT WITH CHILD SUPPORT				
ENFORCEMENT				4401120

machines at \$10 each per month for a total cost of \$84,000.

The lease increases are as follows:
 Miami SAO: \$7,307
 Tenth Circuit SAO: \$1,935
 Office of the Attorney General: \$11,275
 Total: \$20,517

This issue mirrors issues submitted by partner agencies.

If this issue is not funded, Partner agencies will have to absorb these fixed cost increases within their existing contract amounts adversely affecting services to customers.

TOTAL: SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	23,857,650	173,423		1000
TRUST FUNDS	63,513,090	3,140,540		2000
TOTAL POSITIONS.....	931.00			
TOTAL PROG COMP.....	87,370,740	3,313,963		
TOTAL SALARY RATE.....	27,139,606			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	2,413,762			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	1,275,510			1000 2
CSE APP FEE & PROG REV TF -MATCH	28,555			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	2,533,705			2261 3
TOTAL POSITIONS.....	79.00			
TOTAL APPRO.....	3,837,770			
=====				
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -MATCH	8,298			1000 2
CSE APP FEE & PROG REV TF -MATCH	8,720			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	33,036			2261 3
TOTAL APPRO.....	50,054			
=====				
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	163,556			1000 2
CSE APP FEE & PROG REV TF -MATCH	786			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	330,532			2261 3
TOTAL APPRO.....	494,874			
=====				
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -MATCH	5,859			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	13,761			2261 3
TOTAL APPRO.....	19,620			
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
REMITTANCE AND DISTN							73300700
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
TR GR TO CHILD SUPP ENFORC							101133
GENERAL REVENUE FUND -STATE	2,241,987						1000 1
PUR/SVCS-CHILD SUPP ENF							102877
GENERAL REVENUE FUND -MATCH	4,401,513						1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	2,310,000						2075 2
-FEDERL	6,759,997						2075 3
TOTAL CHILD SUPPORT INCENTIVE TF	9,069,997						2075
COURT/CSE COLL SYS TF -MATCH	1,618,998						2115 2
FEDERAL GRANTS TRUST FUND -FEDERL	22,584,361						2261 3
TOTAL APPRO.....	37,674,869						
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -MATCH	11,292						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	21,919						2261 3
TOTAL APPRO.....	33,211						
FINANCIAL ASSISTANCE PAYMT							110000
CHILD SUPPORT-POL SUBD							110042
CHILD SUPPORT INCENTIVE TF-FEDERL	750,000						2075 3

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	1,357,858			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	2,609,950			2261 3
TOTAL APPRO.....	3,967,808			
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	349,949			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	679,721			2261 3
TOTAL APPRO.....	1,029,670			
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	79.00			
TOTAL ISSUE.....	50,099,863			
TOTAL SALARY RATE.....	2,413,762			
CASUALTY INSURANCE PREMIUM				1001090
ADJUSTMENT				100000
SPECIAL CATEGORIES				103241
RISK MANAGEMENT INSURANCE				
GENERAL REVENUE FUND -MATCH	267-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	518-			2261 3
TOTAL APPRO.....	785-			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2011-12 - EFFECTIVE 7/1/2011				1001230
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	44,013-			1000 2
CSE APP FEE & PROG REV TF -MATCH	882-			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	86,406-			2261 3
TOTAL APPRO.....	131,301-			
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	22,192-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	29,887-			2261 3
TOTAL APPRO.....	52,079-			
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	3,702-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	7,127-			2261 3
TOTAL APPRO.....	10,829-			
TOTAL: FLORIDA RETIREMENT SYSTEM				1001230
CONTRIBUTION ADJUSTMENT FOR				
FY 2011-12 - EFFECTIVE 7/1/2011				
TOTAL ISSUE.....	194,209-			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
MYFLORIDA NET CONTRACT RENEWAL				
SAVINGS				1005800
EXPENSES				040000
GENERAL REVENUE FUND -MATCH		831-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		1,614-		2261 3
TOTAL APPRO.....		2,445-		

ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
LEASE OR LEASE-PURCHASE OF				
EQUIPMENT - DEDUCT				160M100
EXPENSES				040000
GENERAL REVENUE FUND -MATCH		2,026-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		3,933-		2261 3
TOTAL APPRO.....		5,959-		

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
LEASE OR LEASE-PURCHASE OF				
EQUIPMENT - ADD				160M110
SPECIAL CATEGORIES				100000
LEASE/PURCHASE/EQUIPMENT				105281
GENERAL REVENUE FUND -MATCH	2,026			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	3,933			2261 3
TOTAL APPRO.....	5,959			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

REAPPROVAL OF BUDGET AMENDMENT -
 CHILD SUPPORT ENFORCEMENT PROGRAM
 RATE TRANSFER - ADD
 SALARY RATE

1602030
 000000

SALARY RATE..... 100,000

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical issue mirrors approved budget amendment EOG P0023 (Agency Log # 2012-73-11), and provides for the adjustment of rate between budget entities within the Child Support Enforcement Program.

There are two codes associated with this technical issue: 1602030 (Add) and 1602020 (Deduct).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF BUDGET AMENDMENT -				
CHILD SUPPORT ENFORCEMENT PROGRAM				
RATE TRANSFER - ADD				1602030

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
NEW POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N9200 001		100,000					
TOTAL SALARY RATE		100,000					

INTER-AGENCY REORGANIZATIONS -							
INFORMATION TECHNOLOGY							17C0000
STATEWIDE EMAIL CONSOLIDATION -							
DEDUCT							17C10C0
OPERATING CAPITAL OUTLAY							060000

GENERAL REVENUE FUND -MATCH	162-						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	314-						2261 3
TOTAL APPRO.....	476-						

SPECIAL CATEGORIES							100000
PUR/SVCS-CHILD SUPP ENF							102877
GENERAL REVENUE FUND -MATCH	548-						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	1,065-						2261 3
TOTAL APPRO.....	1,613-						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
INTER-AGENCY REORGANIZATIONS -				17C0000
INFORMATION TECHNOLOGY				
STATEWIDE EMAIL CONSOLIDATION -				17C10C0
DEDUCT				
TOTAL: STATEWIDE EMAIL CONSOLIDATION -				17C10C0
DEDUCT				
TOTAL ISSUE.....	2,089-			

AGENCY ISSUE NARRATIVE:				
2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? YES				
This issue deducts agency FTE and appropriation categories used to operate, manage, and maintain the agency's e-mail system.				

NONRECURRING EXPENDITURES				2100000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS AS NONRECURRING				2103047
SALARY RATE				000000
SALARY RATE.....	16,736-			

SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	9,946-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	19,306-			2261 3
TOTAL POSITIONS.....	1.00-			
TOTAL APPRO.....	29,252-			

EXPENSES				040000
GENERAL REVENUE FUND -MATCH	603-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	1,170-			2261 3
TOTAL APPRO.....	1,773-			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
NONRECURRING EXPENDITURES				2100000
RESTORE CHILD SUPPORT ENFORCEMENT				2103047
POSITIONS AS NONRECURRING				2103047
TOTAL: RESTORE CHILD SUPPORT ENFORCEMENT				2103047
POSITIONS AS NONRECURRING				
TOTAL POSITIONS.....	1.00-			
TOTAL ISSUE.....		31,025-		
TOTAL SALARY RATE.....	16,736-			
=====				
CHILD SUPPORT AUTOMATED MANAGEMENT				2103067
SYSTEM (CAMS) - PHASE II				040000
EXPENSES				
GENERAL REVENUE FUND -MATCH	42,635-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	82,763-			2261 3
TOTAL APPRO.....	125,398-			
=====				
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -MATCH	1,683-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	3,267-			2261 3
TOTAL APPRO.....	4,950-			
=====				
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	1,465,670-			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	2,310,000-			2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	7,272,992-			2261 3
TOTAL APPRO.....	11,048,662-			
=====				
TOTAL: CHILD SUPPORT AUTOMATED MANAGEMENT				2103067
SYSTEM (CAMS) - PHASE II				
TOTAL ISSUE.....	11,179,010-			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100
SALARY RATE				000000
SALARY RATE.....	16,736			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	9,946			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	19,306			2261 3
TOTAL POSITIONS.....	1.00			
TOTAL APPRO.....	29,252			
=====				
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	603			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	1,170			2261 3
TOTAL APPRO.....	1,773			
=====				
TOTAL: RESTORE CHILD SUPPORT ENFORCEMENT				3002100
POSITIONS ON A RECURRING BASIS				
TOTAL POSITIONS.....	1.00			
TOTAL ISSUE.....	31,025			
TOTAL SALARY RATE.....	16,736			
=====				

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 The 2010 Legislature eliminated 21 Child Support Enforcement and 4 Miami-Dade Demonstration Project positions on a recurring basis and restored them on a non-recurring basis for State Fiscal Year (SFY) 2010-11. The 2011 Legislature again restored funding on a non-recurring basis for SFY 2011-12. The 2010 reduction issue was identified as having a significant adverse impact on collections if taken.

This issue requests the positions be restored on a recurring basis in SFY 2012-13 to forego significant negative impacts in providing child support enforcement services in Florida.

During SFY 2010-11, the Department of Revenue, Child Support Enforcement (CSE) Program distributed \$1.58 billion in child support collections. Of that amount, \$28.0 million was deposited directly into General Revenue as the state share of

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
REMITTANCE AND DISTN							73300700
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
WORKLOAD							3000000
RESTORE CHILD SUPPORT ENFORCEMENT							
POSITIONS ON A RECURRING BASIS							3002100

retained collections. \$1.40 billion of the total was distributed to families in Florida (with the balance being distributed to other states, other countries or the federal government). As a result of these payments, the State realized an estimated \$103.7 million cost avoidance benefit in reduction of costs for Public Assistance Programs such as Temporary Assistance for Needy Families (TANF) and Medicaid. The total benefit to the state treasury as a result of the CSE Program collection efforts was \$131.7 million (General Revenue deposits plus the state share of costs avoided). This benefit of \$131.7 million compares very favorably to the SFY 2011 General Revenue expenditures of \$65.7 million for the CSE Program. This achievement is the direct result of CSE staff efforts.

As shown in the following table, the CSE Program workload continues to grow each year over the past 4 state fiscal years.

SFY	Open Cases as of 6/30	Increase in Open	% Increase	Authorized FTE at Year-End	Cases Per FTE	New Requests For Services	% Increase
2007-08	790,303	31,384	4.14%	2,804	282	148,509	4.7%
2008-09	813,976	23,673	3.00%	2,778	293	159,310	7.3%
2009-10	852,166	38,190	4.69%	2,783	306	166,961	4.8%
2010-11	865,461	13,295	1.56%	2,763	313	165,473	-0.9%

NOTE: The above data include DOR, Manatee, and Miami-Dade.

The CSE Program's total open cases as of the end of the State Fiscal Year 2010-11 have increased by 75,158 or 9.5% over the previous 3 years and by 13,295 or 1.56% over the prior year. The increase of 38,190 new cases realized in SFY 2009-10 was a record for recent times, possibly due to the effects of the economic downturn. One measure of workload is the number of cases per FTE which grew by 31 cases or 11% over the past 3 years. CSE Program staff play essential roles in providing services to establish paternity and support, collecting and processing child support payments, and enforcing payment when needed. The number of new requests for services received during the year increased by 23,623 or 16.7% over the past 3 years. Reduction of the 25 positions given this growth in workload will adversely impact services to citizens of Florida and other states.

Funding these positions would avoid an estimated \$5.3 million reduction in child support collections, an estimated \$90 thousand reduction in retained child support deposits to General Revenue, and an increase in the state share of public assistance costs by \$349 thousand. This estimated revenue plus cost avoidance of \$439 thousand would exceed the General Revenue savings realized by not funding the positions by approximately \$84 thousand. Thus it is advantageous for the State to retain the positions. Additionally, the state would forgo \$689 thousand in federal funding to generate the \$355 thousand in General Revenue reductions.

In the event that recurring funding is not available, non-recurring funding would allow the program to continue to provide better services to the public which needs them more during a slow economy.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
			AMOUNT	
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100

The amount requested is the amount of funding that was reduced on a recurring basis in FY 2010-2011 Issue # 33B4310 and restored on a non-recurring basis in FY 2010-2011 Issue # 33N0030.

Costs of other benefit programs such as Temporary Assistance to Needy Families (TANF), Medicaid, and Food Stamps are reduced due to child support payments made to families. These payments affect the eligibility, enrollment, and benefit levels of child support recipients. The calculation is based upon the Child Support Cost Avoidance in 1999, Final Report (Prepared for: Department of Health and Human Services Administration for Children and Families Office of Child Support Enforcement By Laura Wheaton The Urban Institute, June 6, 2003.) The study computes an average reduction in transfer program benefits resulting from IV-D child support collections at a ratio of \$0.19 per \$1 of child support distributed to families. The study analyzed the following five programs with the resulting average benefit reduction per dollar of child support collected: TANF, \$0.055; Supplemental Security Income (SSI), \$0.010; Housing, \$0.010; Food Stamps, \$0.072; and Medicaid \$0.044. Total state cost avoidance is calculated as 100% of TANF cost avoidance plus 43.96% of the Medicaid cost avoidance.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							334
2261 FEDERAL GRANTS TRUST FUND							646

							980
							=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
NEW POSITIONS							
1700 REVENUE SPECIALIST II							
N9000 001	1.00	16,736		11,536	28,272	0.00	28,272
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							9,612
2261 FEDERAL GRANTS TRUST FUND							18,660
	1.00	16,736		11,536	28,272		28,272

PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0
SPECIAL CATEGORIES							100000
PUR/SVCS-CHILD SUPP ENF							102877
CHILD SUPPORT INCENTIVE TF-MATCH	523,960	523,960					2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	1,017,099	1,017,099					2261 3
TOTAL APPRO.....	1,541,059	1,541,059					

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue, Child Support Enforcement Program (CSE) has relied upon the Florida Online Recipient

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

Integrated Data Access (FLORIDA) System for its information processing needs. FLORIDA is operated and maintained by the Florida Department of Children and Families (DCF) and the Northwood Shared Resource Center (NSRC). The system is difficult and expensive to use and maintain, and does not provide functionality and desired management reporting capabilities. An outgrowth of this situation is a proliferation of nonintegrated, stand-alone systems developed to provide needed functionality lacking in the FLORIDA system. This contributes to inefficiencies in core processes, data redundancy, and additional processing to synchronize disparate systems.

The Department has been developing a state-of-the-art Enterprise Resource Planning (ERP) environment using SAP -the Child Support Enforcement Automated Management System (CAMS) - which is intended to greatly reduce these deficiencies. Migration from FLORIDA to CAMS is being accomplished in two phases. The first phase (Phase I) of CAMS was deployed in 2006. The system functionality for some compliance, location, and customer assistance components were moved from FLORIDA to CAMS.

The approach incorporates an information technology equipment replacement cycle as equipment reaches an end-of-life state coupled with the SAP upgrade releases, thus ensuring CAMS remains a state-of-the-art ERP environment. The Department contracted with Northrop Grumman Information Technology for assistance in developing the CSE technical business requirements for Phase II for incorporation in an Invitation to Negotiate (ITN). Phase II addresses the remaining CSE system components necessary to support case creation, case maintenance, paternity establishment, support order establishment and modification, payment processing and fund distribution, and remaining compliance and customer service activities not included in Phase I. The ITN served as the basis for the Department to select the implementation vendor. The CAMS Phase II contract was awarded to Deloitte and started in February 2008.

During ITN development and the subsequent contract negotiations, Department staff developed workflows of the CSE business processes and system requirements. These workflows were used to document business process "as is" states and identify performance gaps resulting from FLORIDA system constraints. Deloitte started with the system requirements specified in the Department's ITN as a base and built upon these by conducting Joint Application Design (JAD) sessions through August 2008 with CSE subject matter experts. The information developed at the JAD sessions was used to determine the "to be" state and further clarifies and defines the ITN requirements - taking them down to a functional unit level in a Requirements Specification deliverable that was approved in the summer of 2009. This has resulted in the documentation of formal design specifications deliverable that was approved in the spring of 2010. These design specifications serve as the foundation for the system configuration and code in the SAP environment. The Department and Deloitte are now conducting a multi-phased testing effort including integration testing and user acceptance testing. After successful testing, the system will be piloted and then rolled-out to the users which will begin the operations and maintenance phase of the project. With the completion of CAMS Phase II, CAMS will replace the legacy Title IV-D automated system that is currently part of the FLORIDA system. The second phase (Phase II) is planned for deployment in the spring of 2012.

The implementation of CAMS Phase II replaces the legacy Title IV-D Child Support Enforcement component of the FLORIDA

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
REMITTANCE AND DISTN							73300700
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0

system. This request is for \$4,669,876 in non-recurring funds, \$3,132,500 of which is to fund the CAMS Phase II implementation vendor's deliverables that are due during the first three months of SFY 2012-13. The specifics of this request are explained in the cost analysis below.

CAMS will do the following: automate routine activities that users perform manually; provide intelligent data flow based on robust programmable scenarios of business rules; use decision support software to validate data and provide automated workflow, location, and management reporting; migrate from batch processing to near real-time processing in some instances; provide a user-friendly graphical user interface (GUI); provide access/connectivity to a wide variety and number of users and managers; facilitate future changes through the use of an open architecture with built-in expansion and scalability features; provide the capability to communicate over the internet and maintain a bi-directional interface with the FLORIDA system to share public assistance data.

The improved automated functionality of CAMS is expected to enhance child support services provided by the Department to parents and children residing in Florida and other states. Additionally, CAMS is expected to result in improved performance as measured by federal performance measures, such as percent of current support collected in relation to child support owed, and percentage of cases in arrears that received a payment during the federal fiscal year. The Department's goal is to implement a child support enforcement system that will enable Florida to achieve its vision of being a program that makes a difference by ensuring families receive the child support they need and deserve.

Proposers to the CAMS Phase II ITN were allowed to propose a development methodology. Deloitte selected the Accelerated SAP (ASAP) methodology. This methodology consists of five broad phases: Project Preparation (Prep), Blueprint, Realization, Final Prep, and Go-Live and Support. The Realization phase can be broken down into the smaller units of Develop and Unit Testing, Integration Testing, and User Acceptance Testing. The current implementation schedule for the Phases is as follows:

Project Prep	Blueprint	Realization	Final Prep	Go-Live and Support
2 Months	19 Months	21 Months	6 Months	6 Months
FEB 08 - APR 08	APR 08 - OCT 09	NOV 09 - JUL 11	AUG 11 - JAN 12	FEB 12 - AUG 12

The Department is currently in the Final Preparation Phase.

The total amount requested for Fiscal Year 2012-13 is \$4,669,876, of which, \$3,132,500 is being requested to fund the CAMS Phase II implementation vendor's deliverables for the sixth year of development. The table below specifies the deliverables projected to be completed and paid for based upon the approved project schedule:

IMPLEMENTATION MILESTONES for FY 2011-12 and FY 2012-13

The current schedule provided for the Department's review includes the following payment milestones for FY 11-12:

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
REMITTANCE AND DISTN							73300700
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0

	Date	Amount
FY 2011-12 Deliverables		
Document Acceptance Milestones		
B303 Operations and Maintenance Transition	07/01/11	1,147,500
(Note: Paid from FY 2010-11 funds.)		
B601 Installation and Initialization Plan	07/18/11	525,000
B602 Installation and Initialization Report	08/24/11	420,000
B404 Testing and Tuning Results	08/26/11	1,200,000
B701 User Manual	09/02/11	1,200,000
Update with Start of Final Preparation	09/06/11	
B206 Software Code and Release Notes		70,000
B803 CAMS Version and Release Report		300,000
Document Acceptance Milestones		
B211 Rollout Strategy Plan	09/13/11	675,000
B901 Federal Certification Compliance Narrative	09/15/11	750,000
B102 Formal Review Briefing Package	09/16/11	700,000
Update with Start of Final Preparation	09/20/11	
B001 Project Plan		510,000
B007 Project Schedule		270,000
B008 Requirements Management Plan		310,000
B010 Issue Management Plan		240,000
Document Acceptance Milestones		
B403 Acceptance Test Report	09/30/11	760,000
Update with Start of Final Preparation	10/04/11	
B212 Business Blueprint Document		300,000
B501 Communication Plan		50,000
Update with Start of Final Preparation	10/07/11	
B201 Requirements Specification		380,000
Acceptance and Update of Deliverable Group		
Training Group	10/12/11	
B004 Training Plan		210,000

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
B009 Training Schedule			200,000	
B701 User Manual			150,000	
B705 Training Materials			200,000	
Document Acceptance Milestones				
B603 Operational Use Readiness Report		10/17/11	350,000	
Update with Start of Final Preparation		10/18/11		
B502 Communication Material			35,000	
B503 Communication Report			150,000	
B801 Hardware and Software Purchase List			50,000	
Acceptance and Update of Deliverable Group				
Testing Group		10/21/11		
B006 Master Test Plan			350,000	
B202 Requirements Traceability			210,000	
B401 Acceptance Test Plan			150,000	
B402 Acceptance Test Scripts			200,000	
B403 Acceptance Test Report			95,000	
B404 Testing and Tuning Results			150,000	
Update with Start of Final Preparation		11/01/11		
B004 Training Plan			105,000	
B009 Training Schedule			100,000	
B205 Development Guidelines and Conventions			105,000	
B214 CAMS System Landscape			225,000	
Update with Start of Final Preparation		11/16/11		
B003 Risk Management Plan			97,500	
B006 Master Test Plan			175,000	
B215 Server Sizing Study Report			150,000	
B701 User Manual			75,000	
Document Acceptance Milestones				
B911 Federal Cert Compliance Documentation		11/29/11	750,000	
Update with Start of Final Preparation		12/02/11		
B002 Quality Management Plan			127,500	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
B401 Acceptance Test Plan			75,000	
B402 Acceptance Test Scripts			100,000	
B403 Acceptance Test Report			47,500	
B404 Testing and Tuning Results			75,000	
B705 Training Materials			100,000	
Document Acceptance Milestones				
B910 Federal Distribution Test Deck Documentation		12/08/11	750,000	
B802g Year 3 Software Maintenance		12/19/11	107,500	
Update with Start of Final Preparation		01/10/12		
B202 Requirements Traceability			105,000	
Document Acceptance Milestones				
B102 Formal Review Briefing Package		01/13/12	700,000	
Update with Go-Live and the End of Pilot		02/20/12		
B203 Interface Definition			615,000	
B204 Design Description			1,800,000	
Document Acceptance Milestones				
B912 Federal Certification Compliance		03/20/12	375,000	
B305 Transition Completion Report		04/05/12	340,000	
Update and Consistency at Completion		04/06/12		
B002 Quality Management Plan			42,500	
B003 Risk Management Plan			32,500	
Acceptance and Update of Deliverable Group				
Federal Certification Group		04/10/12		
B901 Federal Certification Compliance Narrative			150,000	
B910 Federal Distribution Test Deck Documentation			150,000	
B911 Federal Cert Compliance Documentation			150,000	
B912 Federal Certification Compliance			75,000	
Acceptance and Update of Deliverable Group				
Operations Preparation Group		04/26/12		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
B301 Disaster Recovery Plan			110,000	
B303 Operations and Maintenance Transition			135,000	
B305 Transition Completion Report			40,000	
B702 Technical Manual			70,000	
Document Acceptance Milestones				
B604 Deployment Completion Report		05/03/12	275,000	
Update and Consistency at Completion		05/11/12		
B001 Project Plan			170,000	
B004 Training Plan			105,000	
B009 Training Schedule			100,000	
B205 Development Guidelines and Conventions			105,000	
B206 Software Code and Release Notes			70,000	
B212 Business Blueprint Document			300,000	
B214 CAMS System Landscape			225,000	
B215 Server Sizing Study Report			150,000	
B402 Acceptance Test Scripts			100,000	
B403 Acceptance Test Report			47,500	
B701 User Manual			75,000	
B705 Training Materials			100,000	
Acceptance and Update of Deliverable Group				
Implementation Group		05/24/12		
B210 Data Conversion Schedule			405,000	
B211 Rollout Strategy Plan			405,000	
B601 Installation and Initialization Plan			187,500	
B602 Installation and Initialization Report			150,000	
B603 Operational Use Readiness Report			125,000	
Update and Consistency at Completion		06/18/12		
B007 Project Schedule			90,000	
B008 Requirements Management Plan			155,000	
B201 Requirements Specification			190,000	
B209 Data Conversion Plan			135,000	
B210 Data Conversion Schedule			135,000	
B401 Acceptance Test Plan			75,000	
B601 Installation and Initialization Plan			37,500	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

B602 Installation and Initialization Report 30,000

Total FY 2011-12 Deliverables: \$24,305,000

FY 2012-13 Deliverables	Date	Amount
Update and Consistency at Completion	07/24/12	
B006 Master Test Plan		175,000
B202 Requirements Traceability		105,000
B203 Interface Definition		205,000
B204 Design Description		720,000
B211 Rollout Strategy Plan		135,000
B301 Disaster Recovery Plan		55,000
B303 Operations and Maintenance Transition		67,500
B603 Operational Use Readiness Report		25,000
B702 Technical Manual		35,000
B801 Hardware and Software Purchase List		50,000
Update and Consistency at Completion	08/28/12	
B010 Issue Management Plan		80,000
B305 Transition Completion Report		20,000
B404 Testing and Tuning Results		75,000
B501 Communication Plan		50,000
B502 Communication Materials		35,000
B503 Communication Report		150,000
B803 CAMS Version and Release Report		300,000
B901 Federal Certification Compliance Narrative		100,000
B910 Federal Distribution Test Deck Documentation		100,000
B911 Federal Certification Compliance Documentation		100,000
B912 Federal Certification Compliance		50,000
Document Acceptance Milestones		
B904 Warranty Completion Report	09/05/12	500,000
Total FY 2012-13 Deliverables:		\$ 3,132,500

The FY 2012-13 funding request also includes Enterprise costs associated with the CAMS Project. This includes project management activities, and other miscellaneous expenses. The table below itemizes the combined development costs.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST	AGY REQ N/R	AGY REQ N/R	AGY REQ ANZ	AGY REQ ANZ	AGY REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
REMITTANCE AND DISTN							73300700
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0

Development Tasks	FY 12-13 Request	Description
CAMS Phase II Implementation Contract	3,132,500	This provides funding to develop the system.
Management		
Quality Assurance Staff Augmentation	99,819	Funding for 3 contracted QA staff for 3 months
Project Management Office	844,598	Funding for 7 contracted PMO staff for 6 months
IV and V		
Contractor Cost	340,453	Federally required project monitoring contract for three months.
Miscellaneous Expense		
Critical CAMS/FLORIDA Expenditures	252,506	
TOTAL	\$ 4,669,876	

Displayed below are the start and end dates for the CAMS Phase I and II development and implementation vendor. The CAMS Phase I development and implementation vendor signed their negotiated contract October 2003. The CAMS Phase II development and implementation vendor signed their negotiated contract February 2008.

PROJECT START/END DATES:		
	CAMS I Development	10/2003 through 4/2006
	CAMS I Operations & Maintenance	began 4/2006
	CAMS I Warranty	4/2006 through 1/2007
	CAMS II Development	02/13/2008 through 02/01/2012
	CAMS II Warranty	02/02/2012 through 07/31/2012
	Federal Certification	12/30/2011 through 09/04/2012

Total Project Cost (by component / all years): Total projected cost estimates for CAMS Phase I development and CAMS Phase II development are reflected in the table below. The total investment for CAMS through FY 2012-13 is \$211.3 million. The state share of this investment is \$71.8 million and the federal share is \$139.5 million.

CAMS I

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
REMITTANCE AND DISTN							73300700
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0

FISCAL YEAR	APPROPRIATED (2)	EXPENDED
FY 01-02	6,251,985	1,470,897
FY 02-03	13,394,884	2,288,798
FY 03-04	23,781,757	13,679,532
FY 04-05	15,849,609	11,668,481
FY 05-06(1)	15,162,059	16,705,754
FY 06-07	9,183,360	4,148,949
TOTAL CAMS I EXPENDITURES		49,962,411

CAMS II		
FY 05-06(1)	2,250,000	388,011
FY 06-07	10,959,618	9,215,570
FY 07-08	20,072,970	19,786,300
FY 08-09	51,367,492	31,416,094
FY 09-10	33,232,184	28,485,766
FY 10-11	33,892,131	33,498,445
FY 11-12(E)	33,875,791	33,875,791
FY 12-13(E)	4,669,876	4,669,876
TOTAL CAMS II EXPENDITURES		161,335,853

CAMS I & II COMBINED		
FY 01-02	6,251,985	1,470,897
FY 02-03	13,394,884	2,288,798
FY 03-04	23,781,757	13,679,532
FY 04-05	15,849,609	11,668,481
FY 05-06	17,412,059	17,093,765
FY 06-07	20,142,978	13,364,519
FY 07-08	20,072,970	19,786,300
FY 08-09	51,367,492	31,416,094
FY 09-10	33,232,184	28,485,766
FY 10-11	33,892,131	33,498,445
FY 11-12(E)	33,875,791	33,875,791
FY 12-13(E)	4,669,876	4,669,876

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
TOTAL PROJECTED COST FOR DEVELOPMENT				\$211,298,264
State Share				\$ 71,841,410
Federal Share				\$139,456,854

(Notes:) Table reflects development costs only, not operations and maintenance.

(1) Pursuant to direction from the Technology Review Workgroup, FY 2005-06 funds were reallocated from CAMS II to CAMS I, in lieu of requesting additional appropriation from administered funds.

(2) \$2,478,016 of the FY 2001-02 appropriation was recurring. This amount was available, in addition to the new non-recurring appropriations reflected on the table, for the CAMS I development effort during FYs 2002-03, 2003-04, 2004-05, and 2005-06. In FY 2006-07 these funds were used to offset the portion of the Department's recurring request that applied to funding increasing mailroom operations as a result of CAMS I implementation.

Currently, the Department pays \$4,614,978 to operate and maintain CAMS Phase I, and will pay the DCF and the NSRC \$14,825,465 for Child Support Enforcement Services on the DCF FLORIDA System in FY 2011-12, resulting in a total CAMS/FLORIDA operations and maintenance cost of \$19,440,443. Recurring funding needed for operating CAMS I and II combined is \$17,176,775 (\$4,614,718 currently appropriated plus \$12,561,797 requested in issue 26004C0 for FY 2012-13). This will result in a cost savings of \$2,263,668. Since the implementation of CAMS I in April 2006 the FLORIDA system appropriation has declined by \$8 million from \$22.8 million to \$14.8 million. Some of the decrease is due to a greater reliance on state staff funded from the base budget than is present in the current FLORIDA environment and the dedication of those staff to the operations and maintenance effort is not included in this cost analysis.

If this issue is not funded, the Department would be unable to pay its CAMS implementation vendor and other federally required contractual vendors associated with the project.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	480,630			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	819	819		2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	934,578	1,589		2261 3
TOTAL APPRO.....	1,416,027	2,408		
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -MATCH	50,572			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	98,169			2261 3
TOTAL APPRO.....	148,741			
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	878,231			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	478,444	478,444		2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	2,633,546	928,744		2261 3
TOTAL APPRO.....	3,990,221	1,407,188		
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	1,150,607-			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	16,887	16,887		2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	2,174,420-	32,781		2261 3
TOTAL APPRO.....	3,308,140-	49,668		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0
DATA PROCESSING SERVICES				210000
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	298,274-			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	16,268	16,268		2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	547,421-	31,578		2261 3
TOTAL APPRO.....	829,427-	47,846		
TOTAL: CHILD SUPPORT AUTOMATED MANAGEMENT				36332C0
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				
TOTAL ISSUE.....	1,417,422	1,507,110		

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue, Child Support Enforcement Program (CSE) has relied upon the Florida Online Recipient Integrated Data Access (FLORIDA) System for its information processing needs. FLORIDA is operated and maintained by the Florida Department of Children and Families (DCF) and the Northwood Shared Resource Center. The system is difficult and expensive to use and maintain and does not provide functionality and desired management reporting capabilities. An outgrowth of this situation is a proliferation of nonintegrated, stand-alone systems developed to provide needed functionality lacking in the FLORIDA system. This contributes to inefficiencies in core processes, data redundancy, and additional processing to synchronize disparate systems.

The Department has been developing a replacement system - the Child Support Enforcement Automated Management System (CAMS)- which is intended to greatly reduce these deficiencies. Migration from FLORIDA to CAMS is being accomplished in two phases. The first phase (Phase I) of CAMS was deployed in 2006. The system functionality for some compliance, location, and customer assistance components were moved from FLORIDA to CAMS. The second phase (Phase II) is planned for deployment in the spring of 2012. Phase II addresses the remaining CSE system components necessary to support case creation, case maintenance, paternity establishment, support order establishment and modification, payment processing and fund distribution, and remaining compliance and customer service activities not included in Phase I. The CAMS Phase II contract was awarded to Deloitte and started in February 2008. The implementation of CAMS Phase II replaces the legacy Title IV-D Child Support Enforcement component of the FLORIDA system. This request is for on-going resources required to operate and maintain CAMS and to phase out the current FLORIDA System data processing appropriations at the DCF Data Center (Category 210008) and the Northwood Shared Resource Center Categories (210022 and 210028).

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
REMITTANCE AND DISTN							73300700
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) OPERATIONS AND							
MAINTENANCE							36332C0

Implementation of a major system such as CAMS requires additional maintenance during the system's initial two to three years of operation to refine software programs. After this period, the system transitions to a mature, steady state. The Department is requesting the realignment of \$12,561,797 in recurring funds for the operation and maintenance of the fully implemented steady state for the Child Support Enforcement Automated Management System. The Department also requests \$4,264,208 in non-recurring funds for FY 2012-13 to obtain contractual resources to assist with refinement and maintenance of the SAP application as well as \$302,794 in other one-time costs.

The Department's implementation of CAMS Phase II culminates the development effort to modernize and improve the state's Child Support Enforcement Program system. Since the implementation of Phase I in April 2006, the Program's matched appropriation for the FLORIDA system has decreased by \$8 million, from \$22.8 million in FY 2005-06 to \$14.8 million in FY 2011-12. These reductions resulted in a General Revenue savings of \$2.7 million. As a result of implementing CAMS, the Department requests realignment of \$12,561,797 of the Child Support Enforcement Program's recurring appropriations previously used to fund the operation and maintenance of the child support module of the FLORIDA system to now support the operation and maintenance of CAMS. The transition from the development phase to the operation and maintenance phase of CAMS will result in a further reduction of \$2,263,668 in the Child Support Enforcement Program budget, of which \$686,934 is General Revenue.

The operation and maintenance of CAMS is comprised of the following components: CAMS support staffing, CAMS mail processing, CAMS document printing, hardware and software maintenance, training and professional development, travel, operating expenses, and temporary maintenance of the CSE static FLORIDA database. These components are explained in the following cost analysis.

COST ANALYSIS

CAMS SUPPORT STAFFING:

The Department's staffing requirements to operate and maintain CAMS are estimated based upon the America's SAP User Group (ASUG) study of the post SAP implementation staffing needs. The Department proposes to utilize a combination of FTE and contractual resources to support CAMS. The Department intends to use existing FTE resources to satisfy the FTE requirement. A portion of the contractual resource requirements will also be satisfied within existing recurring resources.

The ASUG study relies upon a ratio between users of various SAP system components and the system staff required to support the functionality. Based upon the application of the ASUG study, the Department's initial staff requirements for post go-live and a steady state are shown below:

Area	Post Go-Live Resources	Steady State Resources
------	---------------------------	---------------------------

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0
Functional	61	53		
Business Warehouse	9	8		
Financial Interfaces	6	6		
Other Interfaces	15	15		
Production/Analysis/Control	8	8		
Technical/Basis/Security	49	44		
e-Services	14	14		
Total	162	148		

The Department of Revenue has substantial knowledge of the SAP product suite. Many of the members of the Department's CAMS Project team have direct experience working either as a subcontractor to Deloitte (the implementation vendor for CAMS Phase I and II); as a Department employee during CAMS Phase I; or as a part of the Department's SUNTAX project team, which currently administers the state's General Tax Administration (GTA) functions using the SAP product suite. From a technical perspective, the Department has in-depth familiarity with the components of SAP that are being developed for use in the CAMS Phase II effort. The Department of Revenue's Information Services and CSE Programs are staffed with functional and technical resources supporting the CAMS Phase I operations and maintenance. Due to this institutional knowledge, the Department is reducing the initial staff requirements based upon the study as shown below:

Area	Post Go-Live Resources	Steady State Resources
Functional	61	53
Business Warehouse	9	8
Financial Interfaces	6	3
Other Interfaces	12	8
Production/Analysis/Control	8	8
Technical/Basis/Security	49	44
e-Services	1	1
Total	146	125

The Information Services Program (ISP) and CSE recurring resources in the system support area have been applied to this total need to determine the requested additional funding. The table below shows the application of current resources and the resulting need. The steady state need is requested on a recurring basis and the difference between steady state and post go-live need is requested on a non-recurring basis. It should be noted that it may take longer than one year to reach the steady state and that some or all of the non-recurring resources may be requested again in the Department's FY 2013-14 budget request.

Area	Current Resources	Recurring Resources	Non-Recurring Resources
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	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0

		Requested	Requested
Functional	38.1	14.9	8
Business Warehouse	5.6	2.4	1
Financial Interfaces	2.9	0.1	3
Other Interfaces	6.8	1.2	4
Production/Analysis/Control	4.3	3.7	
Technical/Basis/Security	32.5	11.5	5
e-Services	1	0	0
Total	91.2	33.8	21

The Department's current staffing resources are comprised of 63 CSE Program FTE, 12.5 ISP FTE, and 15.7 contractual resources. 33.8 additional contractual resources are needed to support the CAMS steady state (the 125 requirement less 91.2 current resources). The cost for each contractual position is based upon 1,976 hours being worked annually. The 11.5 FTE equivalent positions for technical/basis/security are at \$150 per hour for a cost of \$3,408,600. The 22.3 FTE equivalent positions to support the other areas are at \$88 per hour for a cost of \$3,877,702. The total recurring cost for staffing is \$7,286,302. The rates are based upon the Department's current contracts for similar resources.

21 additional contractual resources are needed on a non-recurring basis to address maintenance issues during the initial implementation years. The basis for cost is the same used for the recurring requirement. The 5 FTE equivalent positions for technical/basis/security cost \$1,482,000. The 16 FTE equivalent positions to support the other areas cost \$2,782,208. The total non-recurring cost for staffing is \$4,264,208.

CAMS MAIL PROCESSING:

The General Tax Administration Program (GTA) processes incoming and outgoing mail produced by the CAMS system pursuant to a service level agreement and a federally approved cost allocation plan for billed central services. The responsibility for processing CSE outgoing mail shifts from the Department of Children and Families Data Center to GTA with the implementation of CAMS Phase II. Additionally, the CAMS implementation resulted in an increase in the volume of mail thus increasing reimbursement to GTA for processing services as well as postage costs. The table below displays the current level of expenditure and the anticipated rate for major mail processing cost groups. The projected postage costs include an anticipated 2.9% rate increase effective May 2012. The current postage costs include postage for mail that is currently processed by the DCF data center.

Mail Processing Cost Drivers:	Current Expenditures	Anticipated Expenditures	Additional Need
Outbound Mail Processing:	\$221,109	\$777,526	\$556,417
Inbound Mail Processing:	\$164,007	\$466,988	\$302,991

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0
Imaging:	\$298,425	\$713,532	\$415,107	
Postage:	\$1,734,096	\$4,114,644	\$2,308,548	
Materials and Other Costs:	\$206,567	\$461,346	\$254,779	
Total	2,624,204	6,534,046	\$3,909,842	

CAMS DOCUMENT PRINTING:

The Information Services Program (ISP) print shop prints the outgoing mail pursuant to a service level agreement. The implementation of CAMS II will result in an increased volume of documents to be printed thus increasing the workload for the ISP print shop. ISP will require \$82,328 in OPS funding to manage the additional workload. Standard LBR expense and HR packages for 2 positions are requested as well. The total increased need for the print shop is \$95,438 recurring and \$7,296 non-recurring. The Department plans to prepare and submit a cost allocation plan for billed central services for the print shop which will enable ISP to bill CSE for the number of units allocable to CSE. The ISP appropriation will be requested in the Federal Grants Trust Fund and the double budget in CSE Expenses will be used to pay ISP for the services provided.

HARDWARE AND SOFTWARE MAINTENANCE:

The program had previously purchased and is maintaining the core SAP software that is the heart of the CAMS system. Maintenance is requested for the CAMS hardware and for ancillary software incorporated into the CAMS II design. The annual estimate is \$361,294 as displayed in the following table:

Item	Annual Cost	Function
SAN Maintenance	\$46,303	Data Storage
Server Maintenance	\$24,917	Servers

Total Hardware Maintenance	\$71,220	
HPQC	\$38,432	Test Management
Topcall	\$17,333	Faxing Software
Oracle User Productivity Kit	\$27,398	Development of Training Materials
SAB Business Objects	\$40,142	Reporting
SAP DQXI	\$139,944	Postal Software
Semantic Veritas	\$26,825	Data Backup

Total Software Maintenance	\$290,074	

Total Maintenance	\$361,294	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0

HARDWARE REPLACEMENT:

CAMS hardware is scheduled for a five year useful life. The total value of the hardware is \$2,253,647. Annual replacement costs are estimated to be \$450,729.

TRAINING/PROFESSIONAL DEVELOPMENT:

The Department is using a combination of state staff and contractors to operate the CAMS system. \$150,000 annually is requested to for training and professional development of state staff to work in the SAP environment.

TRAVEL:

When it is not possible or cost effective to bring the trainers to Tallahassee, from time to time it is necessary to send state staff to other locations to obtain the required training. \$60,000 annually is estimated as the recurring need.

OPERATING EXPENSE:

\$247,480 is requested for the cost of telephones, rent, office supplies and other cost of day to day operations for the state staff and contractors who will be maintaining the system.

CSE STATIC FLORIDA DATABASE:

To assist in workforce transition and effective processing of activities during the transition, the Department plans to maintain a static FLORIDA system database, for six months after the February 2012 CAMS go-live date. This period will extend through August 2012. The anticipated non-recurring cost of maintaining the database includes \$150,510 for the DCF Data Center and \$148,988 for the NSRC for a total of \$299,498.

DELETE FLORIDA SYSTEM FUNDING

All recurring funding for the FLORIDA System in Category 210008 (\$11,588,047), Category 210022 (\$3,048,631), and Category (210028) is deleted.

The net reduction to the CSE Program's Recurring Budget is \$2,263,668 of which \$686,934 is General Revenue.

Although the non-recurring request exceeds the reduction, the non-recurring request is made from 100% trust fund, so the GR savings will be realized in FY 2012-13.

CAMS IMPACT IF NOT FUNDED

The Department plans to implement CAMS Phase II during the spring of 2012. If the Department's request to realign \$12,561,797 of the Child Support Enforcement Program's recurring appropriations used to fund the operation and maintenance of the child support module of the FLORIDA system is not approved, the Department will be unable to fund CAMS recurring operational and maintenance costs. Thus, the Department would be unable to take all state and federal required child support enforcement activities to establish and enforce child support orders and disburse support payments. The

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0

impact to citizens of not funding CAMS is high. This degradation in services could result in a decline in the CSE Program's performance with regards to federal metrics which could result in reduced federal incentive earnings for the State.

The Federal Office of Child Support Enforcement has supported the phased implementation of CAMS with the understanding that all CSE functionality would eventually migrate off the FLORIDA system onto CAMS. Failure to fund CAMS operations and maintenance costs could potentially result in a failure to meet Federal certification requirements for a comprehensive, automated, statewide system as specified in Automated Systems for Child Support Enforcement: A Guide for States, published by the U.S. Department of Health and Human Services. Failure to meet system certification requirements may put the Department out of compliance with the federally required and approved Title IV-D state plan, which provides the basis for federal funding of Florida's Child Support Enforcement Program. Failure to meet federal requirements could jeopardize the Temporary Assistance for Needy Families (TANF) block grant. Additionally, failure to fund CAMS could result in a federal disallowance of all federal funds, \$139.5 million, expended in developing CAMS.

TOTAL: SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	8,194,671			1000
TRUST FUNDS	33,485,135	3,048,169		2000
TOTAL POSITIONS.....	79.00			
TOTAL PROG COMP.....	41,679,806	3,048,169		
TOTAL SALARY RATE.....	2,513,762			
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13 POS	AMOUNT	AGY REQ N/R FY 2012-13 POS	AMOUNT	AG REQ ANZ FY 2012-13 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	22,056,221						
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -MATCH	10,224,790						1000 2
CSE APP FEE & PROG REV TF -MATCH	283,078						2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	20,493,757						2261 3
TOTAL POSITIONS.....	659.00						
TOTAL APPRO.....	31,001,625						
=====							
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -MATCH	54,935						1000 2
CSE APP FEE & PROG REV TF -MATCH	36,844						2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	178,158						2261 3
TOTAL APPRO.....	269,937						
=====							
EXPENSES							040000
GENERAL REVENUE FUND -MATCH	1,649,405						1000 2
CSE APP FEE & PROG REV TF -MATCH	2,411						2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	3,298,071						2261 3
TOTAL APPRO.....	4,949,887						
=====							
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -MATCH	11,585						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	90,988						2261 3
TOTAL APPRO.....	102,573						
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	5,795,928			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	2,319,556			2075 2
-FEDERL	7,741,480			2075 3
TOTAL CHILD SUPPORT INCENTIVE TF	10,061,036			2075
CSE APP FEE & PROG REV TF -MATCH	710,773			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	22,887,554			2261 3
TOTAL APPRO.....	39,455,291			
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -MATCH	93,082			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	180,690			2261 3
TOTAL APPRO.....	273,772			
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	1,193,607			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	2,276,941			2261 3
TOTAL APPRO.....	3,470,548			
SOUTHWOOD SRC				210021
GENERAL REVENUE FUND -MATCH	67,990			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	131,980			2261 3
TOTAL APPRO.....	199,970			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
DATA PROCESSING SERVICES				210000
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	329,744			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	640,478			2261 3
TOTAL APPRO.....	970,222			
NORTHWEST REGIONAL DC				210023
GENERAL REVENUE FUND -MATCH	219,609			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	426,299			2261 3
TOTAL APPRO.....	645,908			
NSRC DEPRECIATION				210028
FEDERAL GRANTS TRUST FUND -FEDERL	188,787			2261 3
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	659.00			
TOTAL ISSUE.....	81,528,520			
TOTAL SALARY RATE.....	22,056,221			
CASUALTY INSURANCE PREMIUM				1001090
ADJUSTMENT				100000
SPECIAL CATEGORIES				103241
RISK MANAGEMENT INSURANCE				
GENERAL REVENUE FUND -MATCH	2,200-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	4,270-			2261 3
TOTAL APPRO.....	6,470-			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2011-12 - EFFECTIVE 7/1/2011				1001230
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH		387,068-		1000 2
CSE APP FEE & PROG REV TF -MATCH		9,695-		2104 2
FEDERAL GRANTS TRUST FUND -FEDERL		763,649-		2261 3
TOTAL APPRO.....		1,160,412-		
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH		170,805-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		328,677-		2261 3
TOTAL APPRO.....		499,482-		
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH		19,507-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		26,074-		2261 3
TOTAL APPRO.....		45,581-		
SOUTHWOOD SRC				210021
GENERAL REVENUE FUND -MATCH		982-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		1,889-		2261 3
TOTAL APPRO.....		2,871-		
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH		3,488-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		6,715-		2261 3

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2011-12 - EFFECTIVE 7/1/2011				1001230
DATA PROCESSING SERVICES				210000
NORTHWOOD SRC (NSRC)				210022
TOTAL APPRO.....		10,203-		
TOTAL: FLORIDA RETIREMENT SYSTEM				1001230
CONTRIBUTION ADJUSTMENT FOR				
FY 2011-12 - EFFECTIVE 7/1/2011				
TOTAL ISSUE.....		1,718,549-		
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF FIVE PERCENT BUDGET				
AMENDMENT-TRANSFER FROM INFORMATION				
SERVICES PROGRAM TO CHILD SUPPORT				
ENFORCEMENT IN SALARIES - ADD				160F270
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH		15,531		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		30,148		2261 3
TOTAL APPRO.....		45,679		

AGENCY ISSUE NARRATIVE:
 2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 There are two codes associated with this technical issue: 160F270 (Add) and 160F260 (Deduct). This technical issue mirrors approved budget amendment EOG B7058 (Agency Log # 2012-73-16), and provides for the adjustment of the Salaries and Benefits category between the Information Services Program and the Child Support Enforcement Program.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF FIVE PERCENT BUDGET				
AMENDMENT-TRANSFER FROM INFORMATION				
SERVICES PROGRAM TO CHILD SUPPORT				
ENFORCEMENT IN SALARIES - ADD				160F270

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							15,531
2261 FEDERAL GRANTS TRUST FUND							30,148
							45,679
							=====

REAPPROVAL OF FIVE PERCENT BUDGET							
AMENDMENT - TRANSFER BETWEEN							
CATEGORIES IN CHILD SUPPORT							
ENFORCEMENT PROGRAM - DEDUCT							160F320
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -MATCH		15,531-					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		30,148-					2261 3
TOTAL APPRO.....		45,679-					

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 There are two codes associated with this technical issue: 160F330 (Add) and 160F320 (Deduct). This technical issue mirrors approved budget amendment EOG B7067 (Agency Log # 2012-73-17), and provides for the adjustment between the salaries and benefits category and the Northwest Regional Data Center category within the Establishment budget entity in the Child Support Enforcement Program.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF FIVE PERCENT BUDGET				
AMENDMENT - TRANSFER BETWEEN				
CATEGORIES IN CHILD SUPPORT				
ENFORCEMENT PROGRAM - DEDUCT				160F320

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							15,531-
2261 FEDERAL GRANTS TRUST FUND							30,148-
							45,679-
							=====

REAPPROVAL OF FIVE PERCENT BUDGET							
AMENDMENT - TRANSFER BETWEEN							
CATEGORIES IN CHILD SUPPORT							
ENFORCEMENT PROGRAM - ADD							160F330
DATA PROCESSING SERVICES							210000
NORTHWEST REGIONAL DC							210023
GENERAL REVENUE FUND -MATCH		15,531					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		30,148					2261 3
TOTAL APPRO.....		45,679					=====

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

There are two codes associated with this technical issue: 160F330 (Add) and 160F320 (Deduct). This technical issue mirrors approved budget amendment EOG B7067 (Agency Log # 2012-73-17), and provides for the adjustment between the salaries and benefits category and the Northwest Regional Data Center category within the Establishment budget entity in

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF FIVE PERCENT BUDGET				
AMENDMENT - TRANSFER BETWEEN				
CATEGORIES IN CHILD SUPPORT				
ENFORCEMENT PROGRAM - ADD				160F330

the Child Support Enforcement Program.

LEASE OR LEASE-PURCHASE OF					160M100
EQUIPMENT - DEDUCT					040000
EXPENSES					
GENERAL REVENUE FUND	-MATCH	20,391-			1000 2
FEDERAL GRANTS TRUST FUND	-FEDERL	39,582-			2261 3
TOTAL APPRO.....		59,973-			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

LEASE OR LEASE-PURCHASE OF					160M110
EQUIPMENT - ADD					100000
SPECIAL CATEGORIES					105281
LEASE/PURCHASE/EQUIPMENT					
GENERAL REVENUE FUND	-MATCH	20,391			1000 2
FEDERAL GRANTS TRUST FUND	-FEDERL	39,582			2261 3
TOTAL APPRO.....		59,973			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
LEASE OR LEASE-PURCHASE OF				
EQUIPMENT - ADD				160M110

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

REAPPROVAL OF BUDGET AMENDMENT -
 CHILD SUPPORT ENFORCEMENT PROGRAM
 RATE TRANSFER - DEDUCT
 SALARY RATE

1602020
 000000

SALARY RATE..... 100,000-

=====

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This technical issue mirrors approved budget amendment EOG P0023 (Agency Log # 2012-73-11), and provides for the adjustment of rate between budget entities within the Child Support Enforcement Program.

There are two codes associated with this technical issue: 1602030 (Add) and 1602020 (Deduct).

	COL A03 AGY REQUEST FY 2012-13	COL A04 AGY REQ N/R FY 2012-13	COL A05 AG REQ ANZ FY 2012-13	CODES
	POS AMOUNT	POS AMOUNT	POS AMOUNT	
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF BUDGET AMENDMENT -				
CHILD SUPPORT ENFORCEMENT PROGRAM				
RATE TRANSFER - DEDUCT				1602020

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
NEW POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N9200 001		100,000-					
TOTAL SALARY RATE		100,000-					

INTER-AGENCY REORGANIZATIONS -							
INFORMATION TECHNOLOGY							17C0000
STATEWIDE EMAIL CONSOLIDATION -							
DEDUCT							17C10C0
SALARY RATE							000000
SALARY RATE.....	38,773-						
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -MATCH		18,046-					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		35,031-					2261 3
TOTAL POSITIONS.....	1.00-						
TOTAL APPRO.....		53,077-					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
INTER-AGENCY REORGANIZATIONS -				17C0000
INFORMATION TECHNOLOGY				
STATEWIDE EMAIL CONSOLIDATION -				17C10C0
DEDUCT				060000
OPERATING CAPITAL OUTLAY				
GENERAL REVENUE FUND -MATCH		1,299-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		2,522-		2261 3
TOTAL APPRO.....		3,821-		
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH		4,403-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		8,547-		2261 3
TOTAL APPRO.....		12,950-		
TOTAL: STATEWIDE EMAIL CONSOLIDATION -				17C10C0
DEDUCT				
TOTAL POSITIONS.....	1.00-			
TOTAL ISSUE.....		69,848-		
TOTAL SALARY RATE.....	38,773-			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

This issue deducts agency FTE and appropriation categories used to operate, manage, and maintain the agency's e-mail system.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
INTER-AGENCY REORGANIZATIONS -				17C0000
INFORMATION TECHNOLOGY				
STATEWIDE EMAIL CONSOLIDATION -				17C10C0
DEDUCT				

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
NEW POSITIONS							
2052 DISTRIBUTED COMPUTER SYSTEMS ANALYST							
N9100 001	1.00-	38,773-		14,304-	53,077-	0.00	53,077-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							18,046-
2261 FEDERAL GRANTS TRUST FUND							35,031-
	1.00-	38,773-		14,304-	53,077-		53,077-

NONRECURRING EXPENDITURES	2100000
RESTORE CHILD SUPPORT ENFORCEMENT	
POSITIONS AS NONRECURRING	2103047
SALARY RATE	000000
SALARY RATE..... 162,307-	

SALARIES AND BENEFITS	010000
GENERAL REVENUE FUND -MATCH	81,387-
FEDERAL GRANTS TRUST FUND -FEDERL	157,986-
TOTAL POSITIONS..... 5.00-	
TOTAL APPRO..... 239,373-	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
NONRECURRING EXPENDITURES							2100000
RESTORE CHILD SUPPORT ENFORCEMENT							2103047
POSITIONS AS NONRECURRING							040000
EXPENSES							
GENERAL REVENUE FUND -MATCH	4,968-						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	9,644-						2261 3
TOTAL APPRO.....	14,612-						
SPECIAL CATEGORIES							100000
PUR/SVCS-CHILD SUPP ENF							102877
GENERAL REVENUE FUND -MATCH	16,191-						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	31,430-						2261 3
TOTAL APPRO.....	47,621-						
TOTAL: RESTORE CHILD SUPPORT ENFORCEMENT							2103047
POSITIONS AS NONRECURRING							
TOTAL POSITIONS.....	5.00-						
TOTAL ISSUE.....	301,606-						
TOTAL SALARY RATE.....	162,307-						
CHILD SUPPORT AUTOMATED MANAGEMENT							2103067
SYSTEM (CAMS) - PHASE II							040000
EXPENSES							
GENERAL REVENUE FUND -MATCH	42,635-						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	82,763-						2261 3
TOTAL APPRO.....	125,398-						
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -MATCH	1,683-						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	3,267-						2261 3
TOTAL APPRO.....	4,950-						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
NONRECURRING EXPENDITURES				2100000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				2103067
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	1,465,670-			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	2,310,000-			2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	7,272,992-			2261 3
TOTAL APPRO.....	11,048,662-			
TOTAL: CHILD SUPPORT AUTOMATED MANAGEMENT				2103067
SYSTEM (CAMS) - PHASE II				
TOTAL ISSUE.....	11,179,010-			
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100
SALARY RATE				000000
SALARY RATE.....	162,307			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	81,387			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	157,986			2261 3
TOTAL POSITIONS.....	5.00			
TOTAL APPRO.....	239,373			
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	4,968			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	9,644			2261 3
TOTAL APPRO.....	14,612			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	16,191			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	31,430			2261 3
TOTAL APPRO.....	47,621			
TOTAL: RESTORE CHILD SUPPORT ENFORCEMENT				3002100
POSITIONS ON A RECURRING BASIS				
TOTAL POSITIONS.....	5.00			
TOTAL ISSUE.....	301,606			
TOTAL SALARY RATE.....	162,307			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The 2010 Legislature eliminated 21 Child Support Enforcement and 4 Miami-Dade Demonstration Project positions on a recurring basis and restored them on a non-recurring basis for State Fiscal Year (SFY) 2010-11. The 2011 Legislature again restored funding on a non-recurring basis for SFY 2011-12. The 2010 reduction issue was identified as having a significant adverse impact on collections if taken.

This issue requests the positions be restored on a recurring basis in SFY 2012-13 to forego significant negative impacts in providing child support enforcement services in Florida.

During SFY 2010-11, the Department of Revenue, Child Support Enforcement (CSE) Program distributed \$1.58 billion in child support collections. Of that amount, \$28.0 million was deposited directly into General Revenue as the state share of retained collections. \$1.40 billion of the total was distributed to families in Florida (with the balance being distributed to other states, other countries or the federal government). As a result of these payments, the State realized an estimated \$103.7 million cost avoidance benefit in reduction of costs for Public Assistance Programs such as Temporary Assistance for Needy Families (TANF) and Medicaid. The total benefit to the state treasury as a result of the CSE Program collection efforts was \$131.7 million (General Revenue deposits plus the state share of costs avoided). This benefit of \$131.7 million compares very favorably to the SFY 2011 General Revenue expenditures of \$65.7 million for the CSE Program. This achievement is the direct result of CSE staff efforts.

As shown in the following table, the CSE Program workload continues to grow each year over the past 4 state fiscal years.

SFY | Open Cases | Increase | % Increase | Authorized FTE | Cases Per FTE | New Requests | % Increase

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
WORKLOAD							3000000
RESTORE CHILD SUPPORT ENFORCEMENT							
POSITIONS ON A RECURRING BASIS							3002100

	as of 6/30	in Open		at Year-End		For Services	
2007-08	790,303	31,384	4.14%	2,804	282	148,509	4.7%
2008-09	813,976	23,673	3.00%	2,778	293	159,310	7.3%
2009-10	852,166	38,190	4.69%	2,783	306	166,961	4.8%
2010-11	865,461	13,295	1.56%	2,763	313	165,473	-0.9%

NOTE: The above data include DOR, Manatee, and Miami-Dade.

The CSE Program's total open cases as of the end of the State Fiscal Year 2010-11 have increased by 75,158 or 9.5% over the previous 3 years and by 13,295 or 1.56% over the prior year. The increase of 38,190 new cases realized in SFY 2009-10 was a record for recent times, possibly due to the effects of the economic downturn. One measure of workload is the number of cases per FTE which grew by 31 cases or 11% over the past 3 years. CSE Program staff play essential roles in providing services to establish paternity and support, collecting and processing child support payments, and enforcing payment when needed. The number of new requests for services received during the year increased by 23,623 or 16.7% over the past 3 years. Reduction of the 25 positions given this growth in workload will adversely impact services to citizens of Florida and other states.

Funding these positions would avoid an estimated \$5.3 million reduction in child support collections, an estimated \$90 thousand reduction in retained child support deposits to General Revenue, and an increase in the state share of public assistance costs by \$349 thousand. This estimated revenue plus cost avoidance of \$439 thousand would exceed the General Revenue savings realized by not funding the positions by approximately \$84 thousand. Thus it is advantageous for the State to retain the positions. Additionally, the state would forgo \$689 thousand in federal funding to generate the \$355 thousand in General Revenue reductions.

In the event that recurring funding is not available, non-recurring funding would allow the program to continue to provide better services to the public which needs them more during a slow economy.

The amount requested is the amount of funding that was reduced on a recurring basis in FY 2010-2011 Issue # 33B4310 and restored on a non-recurring basis in FY 2010-2011 Issue # 33N0030.

Costs of other benefit programs such as Temporary Assistance to Needy Families (TANF), Medicaid, and Food Stamps are reduced due to child support payments made to families. These payments affect the eligibility, enrollment, and benefit levels of child support recipients. The calculation is based upon the Child Support Cost Avoidance in 1999, Final Report (Prepared for: Department of Health and Human Services Administration for Children and Families Office of Child Support Enforcement By Laura Wheaton The Urban Institute, June 6, 2003.) The study computes an average reduction in transfer program benefits resulting from IV-D child support collections at a ratio of \$0.19 per \$1 of child support distributed to families. The study analyzed the following five programs with the resulting average benefit reduction per dollar of child support collected: TANF, \$0.055; Supplemental Security Income (SSI), \$0.010; Housing, \$0.010; Food Stamps, \$0.072; and Medicaid \$0.044. Total state cost avoidance is calculated as 100% of TANF cost avoidance plus 43.96% of the Medicaid cost

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
WORKLOAD							3000000
RESTORE CHILD SUPPORT ENFORCEMENT							
POSITIONS ON A RECURRING BASIS							3002100

avoidance.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							3,234
2261 FEDERAL GRANTS TRUST FUND							6,277
							9,511
							=====

NEW POSITIONS

1700 REVENUE SPECIALIST II							
N9000 001	5.00	162,307		67,555	229,862	0.00	229,862
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							78,153
2261 FEDERAL GRANTS TRUST FUND							151,709
	5.00	162,307		67,555	229,862		229,862
							=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
CHILD SUPPORT INCENTIVE TF-MATCH	523,960	523,960		2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	1,017,099	1,017,099		2261 3
TOTAL APPRO.....	1,541,059	1,541,059		

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue, Child Support Enforcement Program (CSE) has relied upon the Florida Online Recipient Integrated Data Access (FLORIDA) System for its information processing needs. FLORIDA is operated and maintained by the Florida Department of Children and Families (DCF) and the Northwood Shared Resource Center (NSRC). The system is difficult and expensive to use and maintain, and does not provide functionality and desired management reporting capabilities. An outgrowth of this situation is a proliferation of nonintegrated, stand-alone systems developed to provide needed functionality lacking in the FLORIDA system. This contributes to inefficiencies in core processes, data redundancy, and additional processing to synchronize disparate systems.

The Department has been developing a state-of-the-art Enterprise Resource Planning (ERP) environment using SAP -the Child Support Enforcement Automated Management System (CAMS) - which is intended to greatly reduce these deficiencies. Migration from FLORIDA to CAMS is being accomplished in two phases. The first phase (Phase I) of CAMS was deployed in 2006. The system functionality for some compliance, location, and customer assistance components were moved from FLORIDA to CAMS.

The approach incorporates an information technology equipment replacement cycle as equipment reaches an end-of-life state coupled with the SAP upgrade releases, thus ensuring CAMS remains a state-of-the-art ERP environment. The Department contracted with Northrop Grumman Information Technology for assistance in developing the CSE technical business requirements for Phase II for incorporation in an Invitation to Negotiate (ITN). Phase II addresses the remaining CSE system components necessary to support case creation, case maintenance, paternity establishment, support order establishment and modification, payment processing and fund distribution, and remaining compliance and customer service activities not included in Phase I. The ITN served as the basis for the Department to select the implementation vendor. The CAMS Phase II contract was awarded to Deloitte and started in February 2008.

During ITN development and the subsequent contract negotiations, Department staff developed workflows of the CSE business processes and system requirements. These workflows were used to document business process "as is" states and identify performance gaps resulting from FLORIDA system constraints. Deloitte started with the system requirements specified in the Department's ITN as a base and built upon these by conducting Joint Application Design (JAD) sessions through August

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
	FY 2012-13		FY 2012-13		FY 2012-13		
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
<u>ESTABLISHMENT</u>							73300800
HEALTH AND HUMAN SERVICES							13
<u>SERVICES/MOST VULNERABLE</u>							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0

2008 with CSE subject matter experts. The information developed at the JAD sessions was used to determine the "to be" state and further clarifies and defines the ITN requirements - taking them down to a functional unit level in a Requirements Specification deliverable that was approved in the summer of 2009. This has resulted in the documentation of formal design specifications deliverable that was approved in the spring of 2010. These design specifications serve as the foundation for the system configuration and code in the SAP environment. The Department and Deloitte are now conducting a multi-phased testing effort including integration testing and user acceptance testing. After successful testing, the system will be piloted and then rolled-out to the users which will begin the operations and maintenance phase of the project. With the completion of CAMS Phase II, CAMS will replace the legacy Title IV-D automated system that is currently part of the FLORIDA system. The second phase (Phase II) is planned for deployment in the spring of 2012.

The implementation of CAMS Phase II replaces the legacy Title IV-D Child Support Enforcement component of the FLORIDA system. This request is for \$4,669,876 in non-recurring funds, \$3,132,500 of which is to fund the CAMS Phase II implementation vendor's deliverables that are due during the first three months of SFY 2012-13. The specifics of this request are explained in the cost analysis below.

CAMS will do the following: automate routine activities that users perform manually; provide intelligent data flow based on robust programmable scenarios of business rules; use decision support software to validate data and provide automated workflow, location, and management reporting; migrate from batch processing to near real-time processing in some instances; provide a user-friendly graphical user interface (GUI); provide access/connectivity to a wide variety and number of users and managers; facilitate future changes through the use of an open architecture with built-in expansion and scalability features; provide the capability to communicate over the internet and maintain a bi-directional interface with the FLORIDA system to share public assistance data.

The improved automated functionality of CAMS is expected to enhance child support services provided by the Department to parents and children residing in Florida and other states. Additionally, CAMS is expected to result in improved performance as measured by federal performance measures, such as percent of current support collected in relation to child support owed, and percentage of cases in arrears that received a payment during the federal fiscal year. The Department's goal is to implement a child support enforcement system that will enable Florida to achieve its vision of being a program that makes a difference by ensuring families receive the child support they need and deserve.

Proposers to the CAMS Phase II ITN were allowed to propose a development methodology. Deloitte selected the Accelerated SAP (ASAP) methodology. This methodology consists of five broad phases: Project Preparation (Prep), Blueprint, Realization, Final Prep, and Go-Live and Support. The Realization phase can be broken down into the smaller units of Develop and Unit Testing, Integration Testing, and User Acceptance Testing. The current implementation schedule for the Phases is as follows:

Project Prep	Blueprint	Realization	Final Prep	Go-Live and Support
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POS	COL A03	COL A04	COL A05	CODES
	AGY REQUEST FY 2012-13	AGY REQ N/R FY 2012-13	AG REQ ANZ FY 2012-13	
POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

2 Months	19 Months	21 Months	6 Months	6 Months
FEB 08 - APR 08	APR 08 - OCT 09	NOV 09 - JUL 11	AUG 11 - JAN 12	FEB 12 - AUG 12

The Department is currently in the Final Preparation Phase.

The total amount requested for Fiscal Year 2012-13 is \$4,669,876, of which, \$3,132,500 is being requested to fund the CAMS Phase II implementation vendor's deliverables for the sixth year of development. The table below specifies the deliverables projected to be completed and paid for based upon the approved project schedule:

IMPLEMENTATION MILESTONES for FY 2011-12 and FY 2012-13

The current schedule provided for the Department's review includes the following payment milestones for FY 11-12:

FY 2011-12 Deliverables	Date	Amount
Document Acceptance Milestones		
B303 Operations and Maintenance Transition (Note: Paid from FY 2010-11 funds.)	07/01/11	1,147,500
B601 Installation and Initialization Plan	07/18/11	525,000
B602 Installation and Initialization Report	08/24/11	420,000
B404 Testing and Tuning Results	08/26/11	1,200,000
B701 User Manual	09/02/11	1,200,000
Update with Start of Final Preparation	09/06/11	
B206 Software Code and Release Notes		70,000
B803 CAMS Version and Release Report		300,000
Document Acceptance Milestones		
B211 Rollout Strategy Plan	09/13/11	675,000
B901 Federal Certification Compliance Narrative	09/15/11	750,000
B102 Formal Review Briefing Package	09/16/11	700,000
Update with Start of Final Preparation	09/20/11	
B001 Project Plan		510,000
B007 Project Schedule		270,000
B008 Requirements Management Plan		310,000
B010 Issue Management Plan		240,000

Document Acceptance Milestones

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13 POS	AMOUNT	AGY REQ N/R FY 2012-13 POS	AMOUNT	AG REQ ANZ FY 2012-13 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0
B403 Acceptance Test Report				09/30/11		760,000	
Update with Start of Final Preparation				10/04/11			
B212 Business Blueprint Document						300,000	
B501 Communication Plan						50,000	
Update with Start of Final Preparation				10/07/11			
B201 Requirements Specification						380,000	
Acceptance and Update of Deliverable Group							
Training Group				10/12/11			
B004 Training Plan						210,000	
B009 Training Schedule						200,000	
B701 User Manual						150,000	
B705 Training Materials						200,000	
Document Acceptance Milestones							
B603 Operational Use Readiness Report				10/17/11		350,000	
Update with Start of Final Preparation				10/18/11			
B502 Communication Material						35,000	
B503 Communication Report						150,000	
B801 Hardware and Software Purchase List						50,000	
Acceptance and Update of Deliverable Group							
Testing Group				10/21/11			
B006 Master Test Plan						350,000	
B202 Requirements Traceability						210,000	
B401 Acceptance Test Plan						150,000	
B402 Acceptance Test Scripts						200,000	
B403 Acceptance Test Report						95,000	
B404 Testing and Tuning Results						150,000	
Update with Start of Final Preparation				11/01/11			
B004 Training Plan						105,000	
B009 Training Schedule						100,000	
B205 Development Guidelines and Conventions						105,000	
B214 CAMS System Landscape						225,000	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13 POS	AMOUNT	AGY REQ N/R FY 2012-13 POS	AMOUNT	AG REQ ANZ FY 2012-13 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0
Update with Start of Final Preparation					11/16/11		
B003 Risk Management Plan						97,500	
B006 Master Test Plan						175,000	
B215 Server Sizing Study Report						150,000	
B701 User Manual						75,000	
Document Acceptance Milestones							
B911 Federal Cert Compliance Documentation					11/29/11	750,000	
Update with Start of Final Preparation					12/02/11		
B002 Quality Management Plan						127,500	
B401 Acceptance Test Plan						75,000	
B402 Acceptance Test Scripts						100,000	
B403 Acceptance Test Report						47,500	
B404 Testing and Tuning Results						75,000	
B705 Training Materials						100,000	
Document Acceptance Milestones							
B910 Federal Distribution Test Deck Documentation					12/08/11	750,000	
B802g Year 3 Software Maintenance					12/19/11	107,500	
Update with Start of Final Preparation					01/10/12		
B202 Requirements Traceability						105,000	
Document Acceptance Milestones							
B102 Formal Review Briefing Package					01/13/12	700,000	
Update with Go-Live and the End of Pilot					02/20/12		
B203 Interface Definition						615,000	
B204 Design Description						1,800,000	
Document Acceptance Milestones							
B912 Federal Certification Compliance					03/20/12	375,000	
B305 Transition Completion Report					04/05/12	340,000	
Update and Consistency at Completion					04/06/12		

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0
B002 Quality Management Plan						42,500	
B003 Risk Management Plan						32,500	
Acceptance and Update of Deliverable Group							
Federal Certification Group			04/10/12				
B901 Federal Certification Compliance Narrative						150,000	
B910 Federal Distribution Test Deck Documentation						150,000	
B911 Federal Cert Compliance Documentation						150,000	
B912 Federal Certification Compliance						75,000	
Acceptance and Update of Deliverable Group							
Operations Preparation Group			04/26/12				
B301 Disaster Recovery Plan						110,000	
B303 Operations and Maintenance Transition						135,000	
B305 Transition Completion Report						40,000	
B702 Technical Manual						70,000	
Document Acceptance Milestones							
B604 Deployment Completion Report			05/03/12			275,000	
Update and Consistency at Completion			05/11/12				
B001 Project Plan						170,000	
B004 Training Plan						105,000	
B009 Training Schedule						100,000	
B205 Development Guidelines and Conventions						105,000	
B206 Software Code and Release Notes						70,000	
B212 Business Blueprint Document						300,000	
B214 CAMS System Landscape						225,000	
B215 Server Sizing Study Report						150,000	
B402 Acceptance Test Scripts						100,000	
B403 Acceptance Test Report						47,500	
B701 User Manual						75,000	
B705 Training Materials						100,000	
Acceptance and Update of Deliverable Group							
Implementation Group			05/24/12				
B210 Data Conversion Schedule						405,000	
B211 Rollout Strategy Plan						405,000	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0

B910 Federal Distribution Test Deck Documentation	100,000
B911 Federal Certification Compliance Documentation	100,000
B912 Federal Certification Compliance	50,000

Document Acceptance Milestones		
B904 Warranty Completion Report	09/05/12	500,000

Total FY 2012-13 Deliverables: \$ 3,132,500

The FY 2012-13 funding request also includes Enterprise costs associated with the CAMS Project. This includes project management activities, and other miscellaneous expenses. The table below itemizes the combined development costs.

Development Tasks	FY 12-13 Request	Description
CAMS Phase II Implementation Contract	3,132,500	This provides funding to develop the system.
Management		
Quality Assurance Staff Augmentation	99,819	Funding for 3 contracted QA staff for 3 months
Project Management Office	844,598	Funding for 7 contracted PMO staff for 6 months
IV and V		
Contractor Cost	340,453	Federally required project monitoring contract for three months.
Miscellaneous Expense		
Critical CAMS/FLORIDA Expenditures	252,506	
TOTAL	\$ 4,669,876	

Displayed below are the start and end dates for the CAMS Phase I and II development and implementation vendor. The CAMS Phase I development and implementation vendor signed their negotiated contract October 2003. The CAMS Phase II development and implementation vendor signed their negotiated contract February 2008.

PROJECT START/END DATES: CAMS I Development 10/2003 through 4/2006

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
CAMS I Operations & Maintenance			began 4/2006	
CAMS I Warranty			4/2006 through 1/2007	
CAMS II Development			02/13/2008 through 02/01/2012	
CAMS II Warranty			02/02/2012 through 07/31/2012	
Federal Certification			12/30/2011 through 09/04/2012	

Total Project Cost (by component / all years): Total projected cost estimates for CAMS Phase I development and CAMS Phase II development are reflected in the table below. The total investment for CAMS through FY 2012-13 is \$211.3 million. The state share of this investment is \$71.8 million and the federal share is \$139.5 million.

CAMS I		
FISCAL YEAR	APPROPRIATED (2)	EXPENDED
FY 01-02	6,251,985	1,470,897
FY 02-03	13,394,884	2,288,798
FY 03-04	23,781,757	13,679,532
FY 04-05	15,849,609	11,668,481
FY 05-06(1)	15,162,059	16,705,754
FY 06-07	9,183,360	4,148,949
TOTAL CAMS I EXPENDITURES		49,962,411
CAMS II		
FY 05-06(1)	2,250,000	388,011
FY 06-07	10,959,618	9,215,570
FY 07-08	20,072,970	19,786,300
FY 08-09	51,367,492	31,416,094
FY 09-10	33,232,184	28,485,766
FY 10-11	33,892,131	33,498,445
FY 11-12(E)	33,875,791	33,875,791
FY 12-13(E)	4,669,876	4,669,876
TOTAL CAMS II EXPENDITURES		161,335,853
CAMS I & II COMBINED		
FY 01-02	6,251,985	1,470,897

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
FY 02-03		13,394,884		2,288,798
FY 03-04		23,781,757		13,679,532
FY 04-05		15,849,609		11,668,481
FY 05-06		17,412,059		17,093,765
FY 06-07		20,142,978		13,364,519
FY 07-08		20,072,970		19,786,300
FY 08-09		51,367,492		31,416,094
FY 09-10		33,232,184		28,485,766
FY 10-11	33,892,131			33,498,445
FY 11-12(E)		33,875,791		33,875,791
FY 12-13(E)		4,669,876		4,669,876
TOTAL PROJECTED COST FOR DEVELOPMENT				\$211,298,264
State Share				\$ 71,841,410
Federal Share				\$139,456,854

(Notes:) Table reflects development costs only, not operations and maintenance.

(1) Pursuant to direction from the Technology Review Workgroup, FY 2005-06 funds were reallocated from CAMS II to CAMS I, in lieu of requesting additional appropriation from administered funds.

(2) \$2,478,016 of the FY 2001-02 appropriation was recurring. This amount was available, in addition to the new non-recurring appropriations reflected on the table, for the CAMS I development effort during FYs 2002-03, 2003-04, 2004-05, and 2005-06. In FY 2006-07 these funds were used to offset the portion of the Department s recurring request that applied to funding increasing mailroom operations as a result of CAMS I implementation.

Currently, the Department pays \$4,614,978 to operate and maintain CAMS Phase I, and will pay the DCF and the NSRC \$14,825,465 for Child Support Enforcement Services on the DCF FLORIDA System in FY 2011-12, resulting in a total CAMS/FLORIDA operations and maintenance cost of \$19,440,443. Recurring funding needed for operating CAMS I and II combined is \$17,176,775 (\$4,614,718 currently appropriated plus \$12,561,797 requested in issue 26004C0 for FY 2012-13). This will result in a cost savings of \$2,263,668. Since the implementation of CAMS I in April 2006 the FLORIDA system appropriation has declined by \$8 million from \$22.8 million to \$14.8 million. Some of the decrease is due to a greater reliance on state staff funded from the base budget than is present in the current FLORIDA environment and the dedication of those staff to the operations and maintenance effort is not included in this cost analysis.

If this issue is not funded, the Department would be unable to pay its CAMS implementation vendor and other federally

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

required contractual vendors associated with the project.

CHILD SUPPORT AUTOMATED MANAGEMENT					
SYSTEM (CAMS) OPERATIONS AND					
MAINTENANCE					36332C0
EXPENSES					040000
GENERAL REVENUE FUND -MATCH	480,630				1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	819	819			2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	934,578	1,589			2261 3
TOTAL APPRO.....	1,416,027	2,408			

OPERATING CAPITAL OUTLAY					060000
GENERAL REVENUE FUND -MATCH	50,572				1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	98,169				2261 3
TOTAL APPRO.....	148,741				

SPECIAL CATEGORIES					100000
PUR/SVCS-CHILD SUPP ENF					102877
GENERAL REVENUE FUND -MATCH	878,231				1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	478,444	478,444			2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	2,633,546	928,744			2261 3
TOTAL APPRO.....	3,990,221	1,407,188			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	1,011,426-			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	16,887	16,887		2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	1,892,798-	32,781		2261 3
TOTAL APPRO.....	2,887,337-	49,668		
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	281,052-			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	16,268	16,268		2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	513,994-	31,578		2261 3
TOTAL APPRO.....	778,778-	47,846		
TOTAL: CHILD SUPPORT AUTOMATED MANAGEMENT				36332C0
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				
TOTAL ISSUE.....	1,888,874	1,507,110		

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue, Child Support Enforcement Program (CSE) has relied upon the Florida Online Recipient Integrated Data Access (FLORIDA) System for its information processing needs. FLORIDA is operated and maintained by the Florida Department of Children and Families (DCF) and the Northwood Shared Resource Center. The system is difficult and expensive to use and maintain and does not provide functionality and desired management reporting capabilities. An outgrowth of this situation is a proliferation of nonintegrated, stand-alone systems developed to provide needed functionality lacking in the FLORIDA system. This contributes to inefficiencies in core processes, data redundancy, and additional processing to synchronize disparate systems.

The Department has been developing a replacement system - the Child Support Enforcement Automated Management System (CAMS)- which is intended to greatly reduce these deficiencies. Migration from FLORIDA to CAMS is being accomplished in two phases. The first phase (Phase I) of CAMS was deployed in 2006. The system functionality for some compliance,

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0

location, and customer assistance components were moved from FLORIDA to CAMS. The second phase (Phase II) is planned for deployment in the spring of 2012. Phase II addresses the remaining CSE system components necessary to support case creation, case maintenance, paternity establishment, support order establishment and modification, payment processing and fund distribution, and remaining compliance and customer service activities not included in Phase I. The CAMS Phase II contract was awarded to Deloitte and started in February 2008. The implementation of CAMS Phase II replaces the legacy Title IV-D Child Support Enforcement component of the FLORIDA system. This request is for on-going resources required to operate and maintain CAMS and to phase out the current FLORIDA System data processing appropriations at the DCF Data Center (Category 210008) and the Northwood Shared Resource Center Categories (210022 and 210028).

Implementation of a major system such as CAMS requires additional maintenance during the system's initial two to three years of operation to refine software programs. After this period, the system transitions to a mature, steady state. The Department is requesting the realignment of \$12,561,797 in recurring funds for the operation and maintenance of the fully implemented steady state for the Child Support Enforcement Automated Management System. The Department also requests \$4,264,208 in non-recurring funds for FY 2012-13 to obtain contractual resources to assist with refinement and maintenance of the SAP application as well as \$302,794 in other one-time costs.

The Department's implementation of CAMS Phase II culminates the development effort to modernize and improve the state's Child Support Enforcement Program system. Since the implementation of Phase I in April 2006, the Program's matched appropriation for the FLORIDA system has decreased by \$8 million, from \$22.8 million in FY 2005-06 to \$14.8 million in FY 2011-12. These reductions resulted in a General Revenue savings of \$2.7 million. As a result of implementing CAMS, the Department requests realignment of \$12,561,797 of the Child Support Enforcement Program's recurring appropriations previously used to fund the operation and maintenance of the child support module of the FLORIDA system to now support the operation and maintenance of CAMS. The transition from the development phase to the operation and maintenance phase of CAMS will result in a further reduction of \$2,263,668 in the Child Support Enforcement Program budget, of which \$686,934 is General Revenue.

The operation and maintenance of CAMS is comprised of the following components: CAMS support staffing, CAMS mail processing, CAMS document printing, hardware and software maintenance, training and professional development, travel, operating expenses, and temporary maintenance of the CSE static FLORIDA database. These components are explained in the following cost analysis.

COST ANALYSIS

CAMS SUPPORT STAFFING:

The Department's staffing requirements to operate and maintain CAMS are estimated based upon the America's SAP User Group (ASUG) study of the post SAP implementation staffing needs. The Department proposes to utilize a combination of FTE and contractual resources to support CAMS. The Department intends to use existing FTE resources to satisfy the FTE

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST	AGY REQ N/R	AGY REQ N/R	AGY REQ ANZ	AGY REQ ANZ	AGY REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) OPERATIONS AND							
MAINTENANCE							36332C0

requirement. A portion of the contractual resource requirements will also be satisfied within existing recurring resources.

The ASUG study relies upon a ratio between users of various SAP system components and the system staff required to support the functionality. Based upon the application of the ASUG study, the Department's initial staff requirements for post go-live and a steady state are shown below:

Area	Post Go-Live Resources	Steady State Resources
Functional	61	53
Business Warehouse	9	8
Financial Interfaces	6	6
Other Interfaces	15	15
Production/Analysis/Control	8	8
Technical/Basis/Security	49	44
e-Services	14	14
Total	162	148

The Department of Revenue has substantial knowledge of the SAP product suite. Many of the members of the Department's CAMS Project team have direct experience working either as a subcontractor to Deloitte (the implementation vendor for CAMS Phase I and II); as a Department employee during CAMS Phase I; or as a part of the Department's SUNTAX project team, which currently administers the state's General Tax Administration (GTA) functions using the SAP product suite. From a technical perspective, the Department has in-depth familiarity with the components of SAP that are being developed for use in the CAMS Phase II effort. The Department of Revenue's Information Services and CSE Programs are staffed with functional and technical resources supporting the CAMS Phase I operations and maintenance. Due to this institutional knowledge, the Department is reducing the initial staff requirements based upon the study as shown below:

Area	Post Go-Live Resources	Steady State Resources
Functional	61	53
Business Warehouse	9	8
Financial Interfaces	6	3
Other Interfaces	12	8
Production/Analysis/Control	8	8
Technical/Basis/Security	49	44
e-Services	1	1
Total	146	125

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) OPERATIONS AND							
MAINTENANCE							36332C0

The Information Services Program (ISP) and CSE recurring resources in the system support area have been applied to this total need to determine the requested additional funding. The table below shows the application of current resources and the resulting need. The steady state need is requested on a recurring basis and the difference between steady state and post go-live need is requested on a non-recurring basis. It should be noted that it may take longer than one year to reach the steady state and that some or all of the non-recurring resources may be requested again in the Department's FY 2013-14 budget request.

Area	Current Resources	Recurring Resources Requested	Non-Recurring Resources Requested
Functional	38.1	14.9	8
Business Warehouse	5.6	2.4	1
Financial Interfaces	2.9	0.1	3
Other Interfaces	6.8	1.2	4
Production/Analysis/Control	4.3	3.7	
Technical/Basis/Security	32.5	11.5	5
e-Services	1	0	0
Total	91.2	33.8	21

The Department's current staffing resources are comprised of 63 CSE Program FTE, 12.5 ISP FTE, and 15.7 contractual resources. 33.8 additional contractual resources are needed to support the CAMS steady state (the 125 requirement less 91.2 current resources). The cost for each contractual position is based upon 1,976 hours being worked annually. The 11.5 FTE equivalent positions for technical/basis/security are at \$150 per hour for a cost of \$3,408,600. The 22.3 FTE equivalent positions to support the other areas are at \$88 per hour for a cost of \$3,877,702. The total recurring cost for staffing is \$7,286,302. The rates are based upon the Department's current contracts for similar resources.

21 additional contractual resources are needed on a non-recurring basis to address maintenance issues during the initial implementation years. The basis for cost is the same used for the recurring requirement. The 5 FTE equivalent positions for technical/basis/security cost \$1,482,000. The 16 FTE equivalent positions to support the other areas cost \$2,782,208. The total non-recurring cost for staffing is \$4,264,208.

CAMS MAIL PROCESSING:

The General Tax Administration Program (GTA) processes incoming and outgoing mail produced by the CAMS system pursuant to a service level agreement and a federally approved cost allocation plan for billed central services. The responsibility for processing CSE outgoing mail shifts from the Department of Children and Families Data Center to GTA with the implementation of CAMS Phase II. Additionally, the CAMS implementation resulted in an increase in the volume of mail thus increasing reimbursement to GTA for processing services as well as postage costs. The table below displays the

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST	AGY REQ N/R	AGY REQ N/R	AGY REQ ANZ	AGY REQ ANZ	AGY REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) OPERATIONS AND							
MAINTENANCE							36332C0

current level of expenditure and the anticipated rate for major mail processing cost groups. The projected postage costs include an anticipated 2.9% rate increase effective May 2012. The current postage costs include postage for mail that is currently processed by the DCF data center.

Mail Processing Cost Drivers:	Current Expenditures	Anticipated Expenditures	Additional Need
Outbound Mail Processing:	\$221,109	\$777,526	\$556,417
Inbound Mail Processing:	\$164,007	\$466,988	\$302,991
Imaging:	\$298,425	\$713,532	\$415,107
Postage:	\$1,734,096	\$4,114,644	\$2,308,548
Materials and Other Costs:	\$206,567	\$461,346	\$254,779
Total	2,624,204	6,534,046	\$3,909,842

CAMS DOCUMENT PRINTING:

The Information Services Program (ISP) print shop prints the outgoing mail pursuant to a service level agreement. The implementation of CAMS II will result in an increased volume of documents to be printed thus increasing the workload for the ISP print shop. ISP will require \$82,328 in OPS funding to manage the additional workload. Standard LBR expense and HR packages for 2 positions are requested as well. The total increased need for the print shop is \$95,438 recurring and \$7,296 non-recurring. The Department plans to prepare and submit a cost allocation plan for billed central services for the print shop which will enable ISP to bill CSE for the number of units allocable to CSE. The ISP appropriation will be requested in the Federal Grants Trust Fund and the double budget in CSE Expenses will be used to pay ISP for the services provided.

HARDWARE AND SOFTWARE MAINTENANCE:

The program had previously purchased and is maintaining the core SAP software that is the heart of the CAMS system. Maintenance is requested for the CAMS hardware and for ancillary software incorporated into the CAMS II design. The annual estimate is \$361,294 as displayed in the following table:

Item	Annual Cost	Function
SAN Maintenance	\$46,303	Data Storage
Server Maintenance	\$24,917	Servers

Total Hardware Maintenance	\$71,220	
HPQC	\$38,432	Test Management
Topcall	\$17,333	Faxing Software

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0

Oracle User Productivity Kit	\$27,398	Development of Training Materials
SAB Business Objects	\$40,142	Reporting
SAP DQXI	\$139,944	Postal Software
Semantic Veritas	\$26,825	Data Backup

Total Software Maintenance	\$290,074	

Total Maintenance \$361,294

HARDWARE REPLACEMENT:

CAMS hardware is scheduled for a five year useful life. The total value of the hardware is \$2,253,647. Annual replacement costs are estimated to be \$450,729.

TRAINING/PROFESSIONAL DEVELOPMENT:

The Department is using a combination of state staff and contractors to operate the CAMS system. \$150,000 annually is requested to for training and professional development of state staff to work in the SAP environment.

TRAVEL:

When it is not possible or cost effective to bring the trainers to Tallahassee, from time to time it is necessary to send state staff to other locations to obtain the required training. \$60,000 annually is estimated as the recurring need.

OPERATING EXPENSE:

\$247,480 is requested for the cost of telephones, rent, office supplies and other cost of day to day operations for the state staff and contractors who will be maintaining the system.

CSE STATIC FLORIDA DATABASE:

To assist in workforce transition and effective processing of activities during the transition, the Department plans to maintain a static FLORIDA system database, for six months after the February 2012 CAMS go-live date. This period will extend through August 2012. The anticipated non-recurring cost of maintaining the database includes \$150,510 for the DCF Data Center and \$148,988 for the NSRC for a total of \$299,498.

DELETE FLORIDA SYSTEM FUNDING

All recurring funding for the FLORIDA System in Category 210008 (\$11,588,047), Category 210022 (\$3,048,631), and Category (210028) is deleted.

The net reduction to the CSE Program's Recurring Budget is \$2,263,668 of which \$686,934 is General Revenue.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0

Although the non-recurring request exceeds the reduction, the non-recurring request is made from 100% trust fund, so the GR savings will be realized in FY 2012-13.

CAMS IMPACT IF NOT FUNDED

The Department plans to implement CAMS Phase II during the spring of 2012. If the Department's request to realign \$12,561,797 of the Child Support Enforcement Program's recurring appropriations used to fund the operation and maintenance of the child support module of the FLORIDA system is not approved, the Department will be unable to fund CAMS recurring operational and maintenance costs. Thus, the Department would be unable to take all state and federal required child support enforcement activities to establish and enforce child support orders and disburse support payments. The impact to citizens of not funding CAMS is high. This degradation in services could result in a decline in the CSE Program's performance with regards to federal metrics which could result in reduced federal incentive earnings for the State.

The Federal Office of Child Support Enforcement has supported the phased implementation of CAMS with the understanding that all CSE functionality would eventually migrate off the FLORIDA system onto CAMS. Failure to fund CAMS operations and maintenance costs could potentially result in a failure to meet Federal certification requirements for a comprehensive, automated, statewide system as specified in Automated Systems for Child Support Enforcement: A Guide for States, published by the U.S. Department of Health and Human Services. Failure to meet system certification requirements may put the Department out of compliance with the federally required and approved Title IV-D state plan, which provides the basis for federal funding of Florida's Child Support Enforcement Program. Failure to meet federal requirements could jeopardize the Temporary Assistance for Needy Families (TANF) block grant. Additionally, failure to fund CAMS could result in a federal disallowance of all federal funds, \$139.5 million, expended in developing CAMS.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
CHILD SUPPORT ENFORCEMENT PROGRAM				4400000
INITIATIVES				
INCREASED COST TO STATE ATTORNEY'S				
OFFICE CONTRACT WITH CHILD SUPPORT				
ENFORCEMENT				4401120
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	4,491			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	8,719			2261 3
TOTAL APPRO.....	13,210			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The State Attorney's Office (SAO) provides Child Support Enforcement Services (CSE) in Miami-Dade County pursuant to a cost reimbursable contract with the Department of Revenue (DOR). The State Attorney's Office in the Tenth Circuit and the Attorney General provide legal services to the CSE Program in certain other areas of the state.

Due to non-renewal of the facility lease, all staff will move to new offices in the Miami-Dade Overtown Transit Village Tower II in Fall 2011. Miami-Dade County, the SAO's new landlord, has established a Single Unified Network for all network users occupying the facility and will charge a \$10 per active network port fee. Funding is not currently available in the State Attorney's Child Support Contract with the Department of Revenue. In addition, there will be FY 2012-13 private lease increases for all three partners. This issue requests funds for increased costs incurred by partner agencies.

Miami-Dade County's Single Unified Network includes management, maintenance and support for the main core router and floor switches, monitoring operations of equipment, securing SAO network traffic and maintaining a resilient network infrastructure. Technical support personnel will be on site to troubleshoot, configure, manage and complete network support requests, and to respond to network failures. Miami-Dade County personnel are required to obtain permission from the State Attorney's Office in order to access any portion of the CSE network.

The Miami-Dade SAO estimates 700 active network ports that will include all servers, pc's, printers, copiers and fax machines at \$10 each per month for a total cost of \$84,000.

The lease increases are as follows:

Miami SAO:	\$7,307
Tenth Circuit SAO:	\$1,935
Office of the Attorney General:	\$11,275
Total:	\$20,517

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
CHILD SUPPORT ENFORCEMENT PROGRAM				
INITIATIVES				4400000
INCREASED COST TO STATE ATTORNEY'S				
OFFICE CONTRACT WITH CHILD SUPPORT				
ENFORCEMENT				4401120

This issue mirrors issues submitted by partner agencies.

If this issue is not funded, Partner agencies will have to absorb these fixed cost increases within their existing contract amounts adversely affecting services to customers.

TOTAL: SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	17,659,866			1000
TRUST FUNDS	54,383,599	3,048,169		2000
TOTAL POSITIONS.....	658.00			
TOTAL PROG COMP.....	72,043,465	3,048,169		
TOTAL SALARY RATE.....	21,917,448			
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13 POS	AMOUNT	AGY REQ N/R FY 2012-13 POS	AMOUNT	AG REQ ANZ FY 2012-13 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
COMPLIANCE							73300900
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	20,735,572						
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -MATCH	10,305,436						1000 2
CSE APP FEE & PROG REV TF -MATCH	233,875						2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	19,796,753						2261 3
TOTAL POSITIONS.....	627.00						
TOTAL APPRO.....	30,336,064						
=====							
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -MATCH	10,001						1000 2
CSE APP FEE & PROG REV TF -MATCH	88,774						2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	191,755						2261 3
TOTAL APPRO.....	290,530						
=====							
EXPENSES							040000
GENERAL REVENUE FUND -MATCH	2,430,535						1000 2
CSE APP FEE & PROG REV TF -MATCH	3,125						2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	4,818,414						2261 3
TOTAL APPRO.....	7,252,074						
=====							
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -MATCH	8,544						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	83,644						2261 3
TOTAL APPRO.....	92,188						
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
COMPLIANCE				73300900
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	4,000,855			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	15,496			2075 2
-FEDERL	6,498,022			2075 3
TOTAL CHILD SUPPORT INCENTIVE TF	6,513,518			2075
CSE APP FEE & PROG REV TF -MATCH	371,449			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	12,183,277			2261 3
TOTAL APPRO.....	23,069,099			
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -MATCH	88,488			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	171,771			2261 3
TOTAL APPRO.....	260,259			
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	627.00			
TOTAL ISSUE.....	61,300,214			
TOTAL SALARY RATE.....	20,735,572			
CASUALTY INSURANCE PREMIUM				1001090
ADJUSTMENT				100000
SPECIAL CATEGORIES				103241
RISK MANAGEMENT INSURANCE				
GENERAL REVENUE FUND -MATCH	2,091-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	4,059-			2261 3
TOTAL APPRO.....	6,150-			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
COMPLIANCE				73300900
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2011-12 - EFFECTIVE 7/1/2011				1001230
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH		365,176-		1000 2
CSE APP FEE & PROG REV TF -MATCH		7,418-		2104 2
FEDERAL GRANTS TRUST FUND -FEDERL		717,102-		2261 3
TOTAL APPRO.....		1,089,696-		
MYFLORIDA NET CONTRACT RENEWAL				
SAVINGS				1005800
EXPENSES				040000
GENERAL REVENUE FUND -MATCH		1,053-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		2,044-		2261 3
TOTAL APPRO.....		3,097-		
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
LEASE OR LEASE-PURCHASE OF				
EQUIPMENT - DEDUCT				160M100
EXPENSES				040000
GENERAL REVENUE FUND -MATCH		29,864-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		57,971-		2261 3
TOTAL APPRO.....		87,835-		

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
COMPLIANCE				73300900
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
LEASE OR LEASE-PURCHASE OF				
EQUIPMENT - ADD				160M110
SPECIAL CATEGORIES				100000
LEASE/PURCHASE/EQUIPMENT				105281
GENERAL REVENUE FUND -MATCH	29,864			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	57,971			2261 3
TOTAL APPRO.....	87,835			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

INTER-AGENCY REORGANIZATIONS -				
INFORMATION TECHNOLOGY				17C0000
STATEWIDE EMAIL CONSOLIDATION -				
DEDUCT				17C10C0
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -MATCH	1,218-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	2,365-			2261 3
TOTAL APPRO.....	3,583-			

SPECIAL CATEGORIES

PUR/SVCS-CHILD SUPP ENF

100000
102877

GENERAL REVENUE FUND -MATCH	4,127-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	8,010-			2261 3

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
COMPLIANCE				73300900
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
INTER-AGENCY REORGANIZATIONS -				17C0000
INFORMATION TECHNOLOGY				17C10C0
STATEWIDE EMAIL CONSOLIDATION -				100000
DEDUCT				102877
SPECIAL CATEGORIES				
PUR/SVCS-CHILD SUPP ENF				
TOTAL APPRO.....	12,137-			
TOTAL: STATEWIDE EMAIL CONSOLIDATION -				17C10C0
DEDUCT				
TOTAL ISSUE.....	15,720-			

AGENCY ISSUE NARRATIVE:				
2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? YES				
This issue deducts agency FTE and appropriation categories used to operate, manage, and maintain the agency's e-mail system.				

NONRECURRING EXPENDITURES				2100000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS AS NONRECURRING				2103047
SALARY RATE				000000
SALARY RATE.....	152,474-			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	77,428-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	150,301-			2261 3
TOTAL POSITIONS.....	5.00-			
TOTAL APPRO.....	227,729-			
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	4,724-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	9,171-			2261 3

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
COMPLIANCE				73300900
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
NONRECURRING EXPENDITURES				2100000
RESTORE CHILD SUPPORT ENFORCEMENT				2103047
POSITIONS AS NONRECURRING				040000
EXPENSES				
TOTAL APPRO.....	13,895-			
=====				
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	15,396-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	29,885-			2261 3
TOTAL APPRO.....	45,281-			
=====				
TOTAL: RESTORE CHILD SUPPORT ENFORCEMENT				2103047
POSITIONS AS NONRECURRING				
TOTAL POSITIONS.....	5.00-			
TOTAL ISSUE.....	286,905-			
TOTAL SALARY RATE.....	152,474-			
=====				
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				3002100
POSITIONS ON A RECURRING BASIS				000000
SALARY RATE				
SALARY RATE.....	152,474			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	77,428			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	150,301			2261 3
TOTAL POSITIONS.....	5.00			
TOTAL APPRO.....	227,729			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
COMPLIANCE				73300900
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	4,724			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	9,171			2261 3
TOTAL APPRO.....	13,895			
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	15,396			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	29,885			2261 3
TOTAL APPRO.....	45,281			
TOTAL: RESTORE CHILD SUPPORT ENFORCEMENT				3002100
POSITIONS ON A RECURRING BASIS				
TOTAL POSITIONS.....	5.00			
TOTAL ISSUE.....	286,905			
TOTAL SALARY RATE.....	152,474			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The 2010 Legislature eliminated 21 Child Support Enforcement and 4 Miami-Dade Demonstration Project positions on a recurring basis and restored them on a non-recurring basis for State Fiscal Year (SFY) 2010-11. The 2011 Legislature again restored funding on a non-recurring basis for SFY 2011-12. The 2010 reduction issue was identified as having a significant adverse impact on collections if taken.

This issue requests the positions be restored on a recurring basis in SFY 2012-13 to forego significant negative impacts in providing child support enforcement services in Florida.

During SFY 2010-11, the Department of Revenue, Child Support Enforcement (CSE) Program distributed \$1.58 billion in child support collections. Of that amount, \$28.0 million was deposited directly into General Revenue as the state share of retained collections. \$1.40 billion of the total was distributed to families in Florida (with the balance being distributed to other states, other countries or the federal government). As a result of these payments, the State realized an estimated \$103.7 million cost avoidance benefit in reduction of costs for Public Assistance Programs such as Temporary Assistance for Needy Families (TANF) and Medicaid. The total benefit to the state treasury as a result of the

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
COMPLIANCE							73300900
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
WORKLOAD							3000000
RESTORE CHILD SUPPORT ENFORCEMENT							
POSITIONS ON A RECURRING BASIS							3002100

CSE Program collection efforts was \$131.7 million (General Revenue deposits plus the state share of costs avoided). This benefit of \$131.7 million compares very favorably to the SFY 2011 General Revenue expenditures of \$65.7 million for the CSE Program. This achievement is the direct result of CSE staff efforts.

As shown in the following table, the CSE Program workload continues to grow each year over the past 4 state fiscal years.

SFY	Open Cases as of 6/30	Increase in Open	% Increase	Authorized FTE at Year-End	Cases Per FTE	New Requests For Services	% Increase
2007-08	790,303	31,384	4.14%	2,804	282	148,509	4.7%
2008-09	813,976	23,673	3.00%	2,778	293	159,310	7.3%
2009-10	852,166	38,190	4.69%	2,783	306	166,961	4.8%
2010-11	865,461	13,295	1.56%	2,763	313	165,473	-0.9%

NOTE: The above data include DOR, Manatee, and Miami-Dade.

The CSE Program's total open cases as of the end of the State Fiscal Year 2010-11 have increased by 75,158 or 9.5% over the previous 3 years and by 13,295 or 1.56% over the prior year. The increase of 38,190 new cases realized in SFY 2009-10 was a record for recent times, possibly due to the effects of the economic downturn. One measure of workload is the number of cases per FTE which grew by 31 cases or 11% over the past 3 years. CSE Program staff play essential roles in providing services to establish paternity and support, collecting and processing child support payments, and enforcing payment when needed. The number of new requests for services received during the year increased by 23,623 or 16.7% over the past 3 years. Reduction of the 25 positions given this growth in workload will adversely impact services to citizens of Florida and other states.

Funding these positions would avoid an estimated \$5.3 million reduction in child support collections, an estimated \$90 thousand reduction in retained child support deposits to General Revenue, and an increase in the state share of public assistance costs by \$349 thousand. This estimated revenue plus cost avoidance of \$439 thousand would exceed the General Revenue savings realized by not funding the positions by approximately \$84 thousand. Thus it is advantageous for the State to retain the positions. Additionally, the state would forgo \$689 thousand in federal funding to generate the \$355 thousand in General Revenue reductions.

In the event that recurring funding is not available, non-recurring funding would allow the program to continue to provide better services to the public which needs them more during a slow economy.

The amount requested is the amount of funding that was reduced on a recurring basis in FY 2010-2011 Issue # 33B4310 and restored on a non-recurring basis in FY 2010-2011 Issue # 33N0030.

Costs of other benefit programs such as Temporary Assistance to Needy Families (TANF), Medicaid, and Food Stamps are

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
COMPLIANCE				73300900
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
NEW POSITIONS							
1700 REVENUE SPECIALIST II							
N9000 001	5.00	152,474		66,320	218,794	0.00	218,794
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							74,390
2261 FEDERAL GRANTS TRUST FUND							144,404
	5.00	152,474		66,320	218,794		218,794

TOTAL: SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
BY FUND TYPE							
GENERAL REVENUE FUND		16,470,194					1000
TRUST FUNDS		43,715,357					2000
TOTAL POSITIONS.....	627.00						
TOTAL PROG COMP.....		60,185,551					
TOTAL SALARY RATE.....		20,735,572					

=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	13,484,269			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	17,323,909			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	3,028,758			2261 9
OPERATING TRUST FUND -STATE	3,178,002			2510 1
TOTAL POSITIONS.....	426.50			
TOTAL APPRO.....	23,530,669			
OTHER PERSONAL SERVICES				030000
OPERATING TRUST FUND -STATE	22,157			2510 1
EXPENSES				040000
GENERAL REVENUE FUND -STATE	591,166			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	824,254			2261 9
OPERATING TRUST FUND -STATE	3,083,172			2510 1
TOTAL APPRO.....	4,498,592			
AID TO LOCAL GOVERNMENTS				050000
EMERGENCY DISTRIBUTIONS				050490
L/G HF-CT SALES TAX CL TF -STATE	16,367,042			2455 1
INMATE SUPPLEMENTAL DISTR				050491
L/G HF-CT SALES TAX CL TF -STATE	592,958			2455 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -STATE	40,988			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	5,377			2261 9
OPERATING TRUST FUND -STATE	140,466			2510 1
TOTAL APPRO.....	186,831			
SPECIAL CATEGORIES				100000
ADM OF UC TAX				100220
FEDERAL GRANTS TRUST FUND -RECPNT	387,700			2261 9
OPERATING TRUST FUND -STATE	242,300			2510 1
TOTAL APPRO.....	630,000			
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	642,346			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	278,242			2261 9
OPERATING TRUST FUND -STATE	722,581			2510 1
TOTAL APPRO.....	1,643,169			
PUR/SVCS - COLLECTION AGEN				102900
OPERATING TRUST FUND -STATE	97,049			2510 1
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -STATE	117,374			1000 1
OPERATING TRUST FUND -STATE	64,740			2510 1
TOTAL APPRO.....	182,114			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	426.50			
TOTAL ISSUE.....	47,750,581			
TOTAL SALARY RATE.....	13,484,269			
=====				
CASUALTY INSURANCE PREMIUM				1001090
ADJUSTMENT				100000
SPECIAL CATEGORIES				103241
RISK MANAGEMENT INSURANCE				
GENERAL REVENUE FUND -STATE	2,774-			1000 1
OPERATING TRUST FUND -STATE	1,530-			2510 1
TOTAL APPRO.....	4,304-			
=====				
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2011-12 - EFFECTIVE 7/1/2011				1001230
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	571,821-			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	90,026-			2261 9
OPERATING TRUST FUND -STATE	94,505-			2510 1
TOTAL APPRO.....	756,352-			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
BUDGET AMENDMENT REAPPROVAL -				
TRANSFER FUNDS FROM GENERAL TAX				
ADMINISTRATION TO EXECUTIVE				
DIRECTION - DEDUCT				160F110
EXPENSES				040000
GENERAL REVENUE FUND	-STATE	150,000-		1000 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This technical issue mirrors approved budget amendment EOG B7001 (Agency Log # 2012-73-02). It provides for the adjustment of the expense category between the General Tax Administration and Executive Direction and Support Services Programs in conjunction with the shifted responsibilities for records retention and storage.

There are two codes associated with this technical issue: 160F120 (Add) and 160F110 (Deduct).

LEASE OR LEASE-PURCHASE OF				
EQUIPMENT - DEDUCT				160M100
EXPENSES				040000
GENERAL REVENUE FUND	-STATE	20,036-		1000 1
OPERATING TRUST FUND	-STATE	4,964-		2510 1
TOTAL APPRO.....		25,000-		

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
TAX PROCESSING							73401000
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR							1600000
ESTIMATED EXPENDITURES							160M110
LEASE OR LEASE-PURCHASE OF							100000
EQUIPMENT - ADD							105281
SPECIAL CATEGORIES							
LEASE/PURCHASE/EQUIPMENT							
GENERAL REVENUE FUND -STATE	20,036						1000 1
OPERATING TRUST FUND -STATE	4,964						2510 1
TOTAL APPRO.....	25,000						

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

GENERAL TAX ADMINISTRATION							
REALIGNMENT - DEDUCT							1602500
SALARY RATE							000000
SALARY RATE.....	75,711-						
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	2.00-		95,802-				1000 1
TOTAL: GENERAL TAX ADMINISTRATION							1602500
REALIGNMENT - DEDUCT							
TOTAL POSITIONS.....	2.00-						
TOTAL ISSUE.....	95,802-						
TOTAL SALARY RATE.....	75,711-						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - DEDUCT				1602500

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across the General Tax Administration Program to reflect current workload. The adjustment of positions between budget entities allows authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. Periodically, the programs reassess the deployment of staff and then reassign them to maximize productivity.

This realignment of staff was reflected in FY 2011-12 budget amendment 2012-73-05 (EOG #Q0022).

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service performed. The Rate and the Salary and Benefits were adjusted to match the budget amendment.

There are two codes associated with this technical issue: 1602510 (Add) and 1602500 (Deduct).

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1700 REVENUE SPECIALIST II							
00132 001	1.00-	35,516-		13,895-	49,411-	0.00	49,411-
1701 REVENUE SPECIALIST III							
06525 001	1.00-	32,833-		13,558-	46,391-	0.00	46,391-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							95,802-
	2.00-	68,349-		27,453-	95,802-		95,802-

=====

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
TAX PROCESSING							73401000
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR							
ESTIMATED EXPENDITURES							1600000
GENERAL TAX ADMINISTRATION							
REALIGNMENT - DEDUCT							1602500

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
NEW POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N8001 001		7,362-					
TOTAL SALARY RATE		7,362-					

GENERAL TAX ADMINISTRATION							
REALIGNMENT - ADD							1602510
SALARY RATE							000000
SALARY RATE.....	209,844						
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	6.00	292,804					1000 1
TOTAL: GENERAL TAX ADMINISTRATION							1602510
REALIGNMENT - ADD							
TOTAL POSITIONS.....	6.00						
TOTAL ISSUE.....		292,804					
TOTAL SALARY RATE.....	209,844						

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across the General Tax Administration Program to

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - ADD				1602510

reflect current workload. The adjustment of positions between budget entities allows authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. Periodically, the programs reassess the deployment of staff and then reassign them to maximize productivity.

This realignment of staff was reflected in FY 2011-12 budget amendment 2012-73-05 (EOG #Q0022).

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service performed. The Rate and the Salary and Benefits were adjusted to match the budget amendment.

There are two codes associated with this technical issue: 1602510 (Add) and 1602500 (Deduct).

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
0003 CLERK SPECIALIST							
00675 001	1.00	22,485		12,258	34,743	0.00	34,743
0709 ADMINISTRATIVE ASSISTANT I							
01138 001	1.00	28,319		12,990	41,309	0.00	41,309
1701 REVENUE SPECIALIST III							
01607 001	1.00	27,926		12,941	40,867	0.00	40,867
1705 SENIOR TAX SPECIALIST							
06506 001	1.00	40,948		14,578	55,526	0.00	55,526
2234 GOVERNMENT OPERATIONS CONSULTANT I							
00351 001	1.00	41,402		14,634	56,036	0.00	56,036
01494 001	1.00	41,402		14,634	56,036	0.00	56,036

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - ADD				1602510

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							284,517
	6.00	202,482		82,035	284,517		284,517

NEW POSITIONS

RA01 RATE & SALARY ADJ - BENEFITS NO FTE	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
N8000 001	0.00	7,362		924	8,286	0.00	8,286

TOTALS FOR ISSUE BY FUND
 1000 GENERAL REVENUE FUND

	0.00	7,362		924	8,286		8,286
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OTHER SALARY AMOUNT
 1000 GENERAL REVENUE FUND

							1
							8,287

	COL A03 AGY REQUEST FY 2012-13	COL A04 AGY REQ N/R FY 2012-13	COL A05 AG REQ ANZ FY 2012-13	CODES
POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
INTER-AGENCY REORGANIZATIONS -				
INFORMATION TECHNOLOGY				17C0000
STATEWIDE EMAIL CONSOLIDATION -				
DEDUCT				17C10C0
SALARY RATE				000000
SALARY RATE.....	38,773-			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	1.00-			
		53,077-		1000 1
=====				
TOTAL: STATEWIDE EMAIL CONSOLIDATION -				17C10C0
DEDUCT				
TOTAL POSITIONS.....	1.00-			
TOTAL ISSUE.....		53,077-		
TOTAL SALARY RATE.....	38,773-			
=====				

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

This issue deducts agency FTE and appropriation categories used to operate, manage, and maintain the agency's e-mail system.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
NEW POSITIONS							
2052 DISTRIBUTED COMPUTER SYSTEMS ANALYST							
N9100 001	1.00-	38,773-		14,304-	53,077-	0.00	53,077-

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
INTER-AGENCY REORGANIZATIONS -				17C0000
INFORMATION TECHNOLOGY				
STATEWIDE EMAIL CONSOLIDATION -				17C10C0
DEDUCT				

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
NEW POSITIONS							
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							53,077-
	1.00-	38,773-		14,304-	53,077-		53,077-

NONRECURRING EXPENDITURES							2100000
RESTORE GENERAL TAX ADMINISTRATION							
POSITIONS AS NONRECURRING							2103048
SALARY RATE							000000
SALARY RATE.....	132,710-						
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	5.00-	200,558-					1000 1
TOTAL: RESTORE GENERAL TAX ADMINISTRATION							2103048
POSITIONS AS NONRECURRING							
TOTAL POSITIONS.....	5.00-						
TOTAL ISSUE.....		200,558-					
TOTAL SALARY RATE.....	132,710-						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
NONRECURRING EXPENDITURES				2100000
CONTINUATION OF EMERGENCY				
DISTRIBUTION TO COUNTIES				2103049
AID TO LOCAL GOVERNMENTS				050000
EMERGENCY DISTRIBUTIONS				050490
L/G HF-CT SALES TAX CL TF -STATE	200,000-			2455 1
UNEMPLOYMENT COMPENSATION - HB7005				2103050
SPECIAL CATEGORIES				100000
ADM OF UC TAX				100220
OPERATING TRUST FUND -STATE	242,300-			2510 1
CONTRACTED SERVICES				100777
FEDERAL GRANTS TRUST FUND -RECPNT	9,600-			2261 9
TOTAL: UNEMPLOYMENT COMPENSATION - HB7005				2103050
TOTAL ISSUE.....	251,900-			
WORKLOAD				3000000
INCREASE SPENDING AUTHORITY TO				
COLLECTION AGENCIES DUE TO				
COLLECTION ANALYTICS				3000100
SPECIAL CATEGORIES				100000
PUR/SVCS - COLLECTION AGEN				102900
OPERATING TRUST FUND -STATE	252,951			2510 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Florida Department of Revenue is responsible for administering 32 different taxes and collecting over \$35 billion in tax revenue. As part of the collections process, there are some outstanding accounts that the General Tax Administration Program (GTA) is not able to collect. After GTA has exhausted its efforts in attempting to collect the accounts receivables, it refers these liabilities to collection agencies to pursue. GTA receives whatever debts the collection agencies are able to collect and pays the collection agencies a percentage of the amount received. The percentage varies depending on what services are required. GTA pays the collection agencies out of the 102900 Purchase

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13 POS	AMOUNT	AGY REQ N/R FY 2012-13 POS	AMOUNT	AG REQ ANZ FY 2012-13 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
TAX PROCESSING							73401000
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
WORKLOAD							3000000
INCREASE SPENDING AUTHORITY TO							
COLLECTION AGENCIES DUE TO							
COLLECTION ANALYTICS							3000100

of Services - Collection Agencies appropriation category.

GTA will begin utilizing collection analytics in the second quarter of fiscal year 2011-12. Once this system is in place, accounts will be referred to the collection agencies quicker and will no longer be limited to a dollar maximum. The collection workflow will also allow accounts to be referred to the collection agencies once they have been in the service center for 90 days. In addition to these changes, unemployment compensation tax delinquencies and billings will be referred to the collection agencies.

The department currently has \$500,000 appropriated in the 102900 Purchase of Services - Collection Agencies appropriation category. During fiscal year 2010-11, the collection agencies brought in \$5,457,934 in additional revenue, and GTA paid them \$621,932 from the proceeds. In fiscal year 2010-11, GTA requested and was approved in budget amendment EOG# B7393 an increase of \$150,000 in this category. GTA will submit another budget amendment in fiscal year 2011-12 to ask for an even greater amount of additional spending authority. The Department of Revenue requests a recurring increase of \$1,000,000 in the 102900 Purchase of Services - Collection Agencies appropriation category, bringing the appropriation to \$1,500,000.

ONE STOP REGISTRATION							3000160
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
OPERATING TRUST FUND	-STATE		1				2510 1

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AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue and several other agencies, including but not limited to the Department of Business and Professional Regulation, Department of State, Department of Lottery, and the Department of Financial Services, are working together to create a one stop registration portal to make it easier for businesses to accomplish all registration requirements necessary across multiple state agencies. The Department of Revenue will be the lead/host agency for the development of the system. The costs incurred during the development and implementation of this system will be covered using the participating agencies' existing base appropriation. It is not anticipated that any new funding will be required of any of the participating agencies.

The purpose of including this issue narrative in the Department of Revenue's legislative budget request is to ensure the Department has the approval of the Governor and the Cabinet to expend existing departmental resources for the development

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
WORKLOAD				3000000
ONE STOP REGISTRATION				3000160

and implementation of this project.

RESTORE GENERAL TAX ADMINISTRATION				3002110
POSITIONS ON A RECURRING BASIS				000000
SALARY RATE				
SALARY RATE.....	132,710			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND	5.00			
-STATE	200,558			1000 1
=====				
TOTAL: RESTORE GENERAL TAX ADMINISTRATION				3002110
POSITIONS ON A RECURRING BASIS				
TOTAL POSITIONS.....	5.00			
TOTAL ISSUE.....	200,558			
TOTAL SALARY RATE.....	132,710			
=====				

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The 2010 Legislature eliminated 25 auditors on a recurring basis and then restored them with nonrecurring funding in Chapter 2010-152, Laws of Florida. The 2011 Legislature also continued to fund these positions on a nonrecurring basis for the 2011-12 fiscal year. If taken as a reduction, the loss of these FTE would have a significant adverse impact on General Tax Administration Program (GTA) operations.

While the specific positions slated for elimination at year-end have not been identified, it is anticipated that the vacancies/reductions would occur in areas such as the call center, return/remittance processing, refund processing, return reconciliation (math audit), distributions, registrations, SUNTAX or other business process support positions.

Between fiscal years 2000-01 and 2009-10, the Program reduced its workforce by 460.5 full-time equivalents (FTE) in efforts to comply with reduction strategies and economic impacts. During this same period, GTA took on an additional workload without funding of 289 FTE for Unemployment Compensation Tax and Communications Services Tax. Although legislative actions during the 2009-10 session provided spending authority for 25 new auditors, positions that provided taxpayer education in the statewide service centers were eliminated. An additional 18 FTE were reduced in the 2011-12 fiscal year. Current staffing levels (2,238 FTE) remain approximately 17% lower than 2000-01 staffing levels.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
TAX PROCESSING							73401000
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
WORKLOAD							3000000
RESTORE GENERAL TAX ADMINISTRATION							
POSITIONS ON A RECURRING BASIS							3002110

The department averages over 190,000 new tax registrations annually and maintains nearly 1,400,000 taxpayer accounts. Position reductions from our account management group, where registrations are processed and accounts are updated, will erode the department's ability to both timely register new taxpayers as well as timely update accounts in the case of address or status changes. This will result in an increase in returned mail due to out-of-date addresses, and the issuance of erroneous notices to taxpayers due to incorrect tax filing requirements.

Additionally, the department processes an annual average of 130,000 tax refunds for which interest must be paid by the state for refunds requiring more than 90 days to process. Currently, the department is able to process nearly 94% of these refunds within this time frame, minimizing the payment of interest. Any reduction in the workforce available to process these refunds will result in an indeterminate increase in the amount of interest that the state must pay.

General Tax Administration's call center handles approximately 1,000,000 incoming calls annually with world-class performance results in both the number and the timeliness of calls answered by a live agent. Any position reductions in this area will result in a degradation of service. Unanswered calls from taxpayers needing assistance will increase forcing callers to call back multiple times, wasting the taxpayers' time and overloading the call center with backlogged calls.

Counties and local governments depend on an accurate and timely distribution of funds processed by the department. Staff reductions to either the return reconciliation group, where the accuracy of tax returns filed is verified, or to the distributions group will degrade the ability to both timely reconcile tax returns with payments as well as ensure an accurate and timely distribution. Local governments, who already suffer from reduced income due to the recession, will be further put at risk of failing to provide required services.

Additionally, eliminating data entry/return processing positions will result in significant delays in the disposition of paper-filed returns and their corresponding payments, reducing the amount of interest earned by the state due to slower deposit times.

Reducing staffing for SUNTAX support will significantly impair efforts to enhance functionality related to taxpayer self-service options, as well as to perform other system enhancements timely.

The department is requesting that funding for the 25 positions be reinstated on a recurring basis, as the current funding is classified as nonrecurring general revenue. If the 25 positions are not reinstated on a recurring basis, then the department is requesting that the nonrecurring funding of the 25 positions is to be continued for one more year.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
WORKLOAD				3000000
RESTORE GENERAL TAX ADMINISTRATION				
POSITIONS ON A RECURRING BASIS				3002110

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N8010 001			3,562-				
TOTAL SALARY RATE			3,562-				
NEW POSITIONS							
1700 REVENUE SPECIALIST II							
N8010 001	5.00	136,272		64,286	200,558	0.00	200,558
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							200,558
	5.00	136,272		64,286	200,558		200,558

TOTAL: GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
BY FUND TYPE							
GENERAL REVENUE FUND		18,135,113					1000
TRUST FUNDS		28,649,789					2000
TOTAL POSITIONS.....	429.50						
TOTAL PROG COMP.....		46,784,902					
TOTAL SALARY RATE.....		13,579,629					

=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAXPAYER AID				73401100
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	5,112,545			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	6,532,609			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	145,401			2261 9
OPERATING TRUST FUND -STATE	376,047			2510 1
TOTAL POSITIONS.....	128.00			
TOTAL APPRO.....	7,054,057			
OTHER PERSONAL SERVICES				030000
OPERATING TRUST FUND -STATE	3,798			2510 1
EXPENSES				040000
GENERAL REVENUE FUND -STATE	888,571			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	312,822			2261 9
OPERATING TRUST FUND -STATE	683,133			2510 1
TOTAL APPRO.....	1,884,526			
OPERATING CAPITAL OUTLAY				060000
FEDERAL GRANTS TRUST FUND -RECPNT	2,161			2261 9
OPERATING TRUST FUND -STATE	54,485			2510 1
TOTAL APPRO.....	56,646			

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13 POS	AMOUNT	AGY REQ N/R FY 2012-13 POS	AMOUNT	AG REQ ANZ FY 2012-13 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
TAXPAYER AID							73401100
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		297,651					1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		126,315					2261 9
OPERATING TRUST FUND -STATE		138,216					2510 1
TOTAL APPRO.....		562,182					
PUR/SVCS - COLLECTION AGEN							102900
OPERATING TRUST FUND -STATE		39,000					2510 1
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		47,166					1000 1
OPERATING TRUST FUND -STATE		26,017					2510 1
TOTAL APPRO.....		73,183					
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	128.00						
TOTAL ISSUE.....		9,673,392					
TOTAL SALARY RATE.....		5,112,545					
CASUALTY INSURANCE PREMIUM							1001090
ADJUSTMENT							100000
SPECIAL CATEGORIES							103241
RISK MANAGEMENT INSURANCE							
GENERAL REVENUE FUND -STATE		1,115-					1000 1
OPERATING TRUST FUND -STATE		615-					2510 1
TOTAL APPRO.....		1,730-					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAXPAYER AID				73401100
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2011-12 - EFFECTIVE 7/1/2011				1001230
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		250,679-		1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		5,022-		2261 9
OPERATING TRUST FUND -STATE		12,993-		2510 1
TOTAL APPRO.....		268,694-		
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
LEASE OR LEASE-PURCHASE OF				
EQUIPMENT - DEDUCT				160M100
EXPENSES				040000
GENERAL REVENUE FUND -STATE		101,204-		1000 1
OPERATING TRUST FUND -STATE		20,796-		2510 1
TOTAL APPRO.....		122,000-		

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAXPAYER AID				73401100
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
LEASE OR LEASE-PURCHASE OF				
EQUIPMENT - ADD				160M110
SPECIAL CATEGORIES				100000
LEASE/PURCHASE/EQUIPMENT				105281
GENERAL REVENUE FUND -STATE	101,204			1000 1
OPERATING TRUST FUND -STATE	20,796			2510 1
TOTAL APPRO.....	122,000			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

GENERAL TAX ADMINISTRATION
 REALIGNMENT - DEDUCT
 SALARY RATE

1602500
 000000

SALARY RATE..... 80,007-

SALARIES AND BENEFITS

010000

GENERAL REVENUE FUND -STATE 2.00- 108,923-

1000 1

TOTAL: GENERAL TAX ADMINISTRATION

1602500

REALIGNMENT - DEDUCT

TOTAL POSITIONS..... 2.00-

TOTAL ISSUE..... 108,923-

TOTAL SALARY RATE..... 80,007-

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAXPAYER AID				73401100
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - DEDUCT				1602500

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across the General Tax Administration Program to reflect current workload. The adjustment of positions between budget entities allows authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. Periodically, the programs reassess the deployment of staff and then reassign them to maximize productivity.

This realignment of staff was reflected in FY 2011-12 budget amendment 2012-73-05 (EOG #Q0022).

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service performed. The Rate and the Salary and Benefits were adjusted to match the budget amendment.

There are two codes associated with this technical issue: 1602510 (Add) and 1602500 (Deduct).

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
2234 GOVERNMENT OPERATIONS CONSULTANT I							
00123 001	1.00-	39,728-		14,424-	54,152-	0.00	54,152-
02595 001	1.00-	38,946-		14,325-	53,271-	0.00	53,271-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							107,423-
	2.00-	78,674-		28,749-	107,423-		107,423-

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAXPAYER AID				73401100
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - DEDUCT				1602500

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
NEW POSITIONS							
RA01 RATE & SALARY ADJ - BENEFITS NO FTE							
N8002 001	0.00	1,333-		167-	1,500-	0.00	1,500-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND	0.00	1,333-		167-	1,500-		1,500-

GENERAL TAX ADMINISTRATION							
REALIGNMENT - ADD							1602510
SALARY RATE							000000
SALARY RATE.....	54,413						
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	2.00	78,614					1000 1
TOTAL: GENERAL TAX ADMINISTRATION							1602510
REALIGNMENT - ADD							
TOTAL POSITIONS.....	2.00						
TOTAL ISSUE.....		78,614					
TOTAL SALARY RATE.....	54,413						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAXPAYER AID				73401100
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - ADD				1602510

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across the General Tax Administration Program to reflect current workload. The adjustment of positions between budget entities allows authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. Periodically, the programs reassess the deployment of staff and then reassign them to maximize productivity.

This realignment of staff was reflected in FY 2011-12 budget amendment 2012-73-05 (EOG #Q0022).

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service performed. The Rate and the Salary and Benefits were adjusted to match the budget amendment.

There are two codes associated with this technical issue: 1602510 (Add) and 1602500 (Deduct).

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1700 REVENUE SPECIALIST II							
06662 001	1.00	26,540		12,767	39,307	0.00	39,307
06685 001	1.00	26,540		12,767	39,307	0.00	39,307
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							78,614
	2.00	53,080		25,534	78,614		78,614

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAXPAYER AID				73401100
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - ADD				1602510

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
NEW POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N8003 001		1,333					
TOTAL SALARY RATE		1,333					

WORKLOAD							3000000
INCREASE SPENDING AUTHORITY TO							
COLLECTION AGENCIES DUE TO							
COLLECTION ANALYTICS							3000100
SPECIAL CATEGORIES							100000
PUR/SVCS - COLLECTION AGEN							102900
OPERATING TRUST FUND	-STATE	11,000					2510 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Florida Department of Revenue is responsible for administering 32 different taxes and collecting over \$35 billion in tax revenue. As part of the collections process, there are some outstanding accounts that the General Tax Administration Program (GTA) is not able to collect. After GTA has exhausted its efforts in attempting to collect the accounts receivables, it refers these liabilities to collection agencies to pursue. GTA receives whatever debts the collection agencies are able to collect and pays the collection agencies a percentage of the amount received. The percentage varies depending on what services are required. GTA pays the collection agencies out of the 102900 Purchase of Services - Collection Agencies appropriation category.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAXPAYER AID				73401100
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
WORKLOAD				3000000
INCREASE SPENDING AUTHORITY TO				
COLLECTION AGENCIES DUE TO				
COLLECTION ANALYTICS				3000100

GTA will begin utilizing collection analytics in the second quarter of fiscal year 2011-12. Once this system is in place, accounts will be referred to the collection agencies quicker and will no longer be limited to a dollar maximum. The collection workflow will also allow accounts to be referred to the collection agencies once they have been in the service center for 90 days. In addition to these changes, unemployment compensation tax delinquencies and billings will be referred to the collection agencies.

The department currently has \$500,000 appropriated in the 102900 Purchase of Services - Collection Agencies appropriation category. During fiscal year 2010-11, the collection agencies brought in \$5,457,934 in additional revenue, and GTA paid them \$621,932 from the proceeds. In fiscal year 2010-11, GTA requested and was approved in budget amendment EOG# B7393 an increase of \$150,000 in this category. GTA will submit another budget amendment in fiscal year 2011-12 to ask for an even greater amount of additional spending authority. The Department of Revenue requests a recurring increase of \$1,000,000 in the 102900 Purchase of Services - Collection Agencies appropriation category, bringing the appropriation to \$1,500,000.

TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	7,483,894			1000
TRUST FUNDS	1,899,765			2000
TOTAL POSITIONS.....	128.00			
TOTAL PROG COMP.....	9,383,659			
TOTAL SALARY RATE.....	5,086,951			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	50,143,165			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	37,953,703			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	8,589,253			2261 9
OPERATING TRUST FUND -STATE	15,565,626			2510 1
TOTAL POSITIONS.....	1,156.00			
TOTAL APPRO.....	62,108,582			
=====				
OTHER PERSONAL SERVICES				030000
OPERATING TRUST FUND -STATE	11,147			2510 1
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	274,424			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	2,329,249			2261 9
OPERATING TRUST FUND -STATE	8,999,580			2510 1
TOTAL APPRO.....	11,603,253			
=====				
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -STATE	1,350			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	13,845			2261 9
OPERATING TRUST FUND -STATE	218,788			2510 1
TOTAL APPRO.....	233,983			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	1,255,053			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	652,281			2261 9
OPERATING TRUST FUND -STATE	1,442,984			2510 1
TOTAL APPRO.....	3,350,318			
PUR/SVCS - COLLECTION AGEN				102900
OPERATING TRUST FUND -STATE	249,900			2510 1
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -STATE	302,233			1000 1
OPERATING TRUST FUND -STATE	166,705			2510 1
TOTAL APPRO.....	468,938			
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -STATE	7,890			1000 1
DATA PROCESSING SERVICES				210000
SOUTHWOOD SRC				210021
GENERAL REVENUE FUND -STATE	50,333			1000 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	1,156.00			
TOTAL ISSUE.....	78,084,344			
TOTAL SALARY RATE.....	50,143,165			

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
COMPLIANCE DETERMINATION							73401200
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ESTIMATED EXPENDITURES							1000000
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE	7,143-						1000 1
OPERATING TRUST FUND -STATE	3,940-						2510 1
TOTAL APPRO.....	11,083-						
=====							
FLORIDA RETIREMENT SYSTEM							
CONTRIBUTION ADJUSTMENT FOR							
FY 2011-12 - EFFECTIVE 7/1/2011							1001230
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	2,101,760-						1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	361,555-						2261 9
OPERATING TRUST FUND -STATE	330,144-						2510 1
TOTAL APPRO.....	2,793,459-						
=====							
DATA PROCESSING SERVICES							210000
SOUTHWOOD SRC							210021
GENERAL REVENUE FUND -STATE	727-						1000 1
=====							
TOTAL: FLORIDA RETIREMENT SYSTEM							1001230
CONTRIBUTION ADJUSTMENT FOR							
FY 2011-12 - EFFECTIVE 7/1/2011							
TOTAL ISSUE.....	2,794,186-						
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -STATE		277-		1000 1
=====				
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
BUDGET AMENDMENT REAPPROVAL -				
TRANSFER FUNDS FROM GENERAL TAX				
ADMINISTRATION TO EXECUTIVE				
DIRECTION - DEDUCT				160F110
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -STATE		7,613-		1000 1
=====				

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical issue mirrors approved budget amendment EOG B7003 (Agency Log # 2012-73-09), modified for the impact of start-up adjustments. It provides for the adjustment of the 107040 HR Contract appropriation category between the General Tax Administration and Executive Direction and Support Services Programs. The Department of Revenue has always housed all of its 107040 HR Contract appropriation in the Executive Direction and Support Services Program. This issue moves a small amount that was placed in the General Tax Administration Program to the Executive Direction and Support Services Program.

There are two codes associated with this technical issue: 160F120 (Add) and 160F110 (Deduct).

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
COMPLIANCE DETERMINATION							73401200
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR							
ESTIMATED EXPENDITURES							1600000
REAPPROVAL OF FIVE PERCENT BUDGET							
AMENDMENT-TRANSFER FUNDS IN							
SOUTHWOOD SHARED RESOURCE CENTER							160F300
BETWEEN BUDGET ENTITIES - DEDUCT							210000
DATA PROCESSING SERVICES							210021
SOUTHWOOD SRC							
GENERAL REVENUE FUND	-STATE	49,606-					1000 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 There are two codes associated with this technical issue: 160F310 (Add) and 160F300 (Deduct). This technical issue mirrors approved budget amendment EOG B7039 (Agency Log # 2012-73-13) modified for the impact of start up adjustments, and provides for the adjustment of the Southwood Shared Resource Center (SSRC) category between the Executive Direction and Support Services Program, the Property Tax Oversight Program, the General Tax Administration Program, and the Information Services Program.

LEASE OR LEASE-PURCHASE OF							160M100
EQUIPMENT - DEDUCT							040000
EXPENSES							
GENERAL REVENUE FUND	-STATE	70,000-					1000 1
OPERATING TRUST FUND	-STATE	95,000-					2510 1
TOTAL APPRO.....		165,000-					

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
LEASE OR LEASE-PURCHASE OF				
EQUIPMENT - ADD				160M110
SPECIAL CATEGORIES				100000
LEASE/PURCHASE/EQUIPMENT				105281
GENERAL REVENUE FUND -STATE	70,000			1000 1
OPERATING TRUST FUND -STATE	95,000			2510 1
TOTAL APPRO.....	165,000			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

GENERAL TAX ADMINISTRATION -
 IDENTIFICATION OF POSITION
 REDUCTION ADJUSTMENTS - DEDUCT
 SALARY RATE

1602080
 000000

SALARY RATE..... 159,459-
 =====

SALARIES AND BENEFITS

010000

GENERAL REVENUE FUND -STATE 9.00- 273,738-
 =====

TOTAL: GENERAL TAX ADMINISTRATION -

1602080

IDENTIFICATION OF POSITION
 REDUCTION ADJUSTMENTS - DEDUCT
 TOTAL POSITIONS..... 9.00-
 TOTAL ISSUE..... 273,738-
 TOTAL SALARY RATE..... 159,459-
 =====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION -				
IDENTIFICATION OF POSITION				
REDUCTION ADJUSTMENTS - DEDUCT				1602080

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

In the 2011 General Appropriations Act, the General Tax Administration Program took a reduction of 17 positions in the 73401200 budget entity (issue # 33V0040). The 17 FTE were entered into a generic position with the specific positions to be identified later. Eight positions were identified for reduction and nine FTE were put in a placeholder position in the Legislative Updates to the Current Position File exercise in EOG Memo 12-001. This issue identifies the remaining nine positions for reduction. This will clean up the Position and Rate Ledger by eliminating the placeholder position and replacing it with actual positions.

There are two codes associated with this technical issue: 1602090 (Add) and 1602080 (Deduct).

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
0105 SECRETARY SPECIALIST							
02071 001	1.00-	20,736-		12,038-	32,774-	0.00	32,774-
2011 EDP TECHNICIAN							
06530 001	1.00-	20,736-		12,038-	32,774-	0.00	32,774-
0008 SENIOR CLERICAL SUPERVISOR - SES							
00043 001	1.00-	22,455-		13,414-	35,869-	0.00	35,869-
0159 RECORDS CENTER MANAGER - SES							
00130 001	1.00-	30,990-		14,490-	45,480-	0.00	45,480-
1702 REVENUE MANAGER - SES							
00354 001	1.00-	30,990-		14,490-	45,480-	0.00	45,480-
00656 001	1.00-	30,990-		14,490-	45,480-	0.00	45,480-
01930 001	1.00-	30,990-		14,490-	45,480-	0.00	45,480-
06574 001	1.00-	30,990-		14,490-	45,480-	0.00	45,480-
06639 001	1.00-	30,990-		14,490-	45,480-	0.00	45,480-

	COL A03 AGY REQUEST FY 2012-13 POS	COL A04 AGY REQ N/R FY 2012-13 POS	COL A05 AG REQ ANZ FY 2012-13 POS	AMOUNT	AMOUNT	AMOUNT	CODES
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
COMPLIANCE DETERMINATION							73401200
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR							
ESTIMATED EXPENDITURES							1600000
GENERAL TAX ADMINISTRATION -							
IDENTIFICATION OF POSITION							
REDUCTION ADJUSTMENTS - DEDUCT							1602080

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							374,297-
	9.00-	249,867-		124,430-	374,297-		374,297-

NEW POSITIONS

RA01 RATE & SALARY ADJ - BENEFITS NO FTE							
N0001 001	0.00	89,339		11,221	100,560	0.00	100,560
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							100,560
	0.00	89,339		11,221	100,560		100,560
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N0002 001		1,069					
TOTAL SALARY RATE		1,069					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION -				
IDENTIFICATION OF POSITION				
REDUCTION ADJUSTMENTS - DEDUCT				1602080

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
NEW POSITIONS							
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							1-
							100,559
							=====

GENERAL TAX ADMINISTRATION -							
IDENTIFICATION OF POSITION							
REDUCTION ADJUSTMENTS - ADD							1602090
SALARY RATE							000000
SALARY RATE.....	159,459						
	=====	=====	=====	=====			
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND	9.00						
-STATE		273,738					1000 1
	=====	=====	=====	=====			
TOTAL: GENERAL TAX ADMINISTRATION -							1602090
IDENTIFICATION OF POSITION							
REDUCTION ADJUSTMENTS - ADD							
TOTAL POSITIONS.....	9.00						
TOTAL ISSUE.....		273,738					
TOTAL SALARY RATE.....	159,459						
	=====	=====	=====	=====			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION -				
IDENTIFICATION OF POSITION				
REDUCTION ADJUSTMENTS - ADD				1602090

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 In the 2011 General Appropriations Act, the General Tax Administration Program took a reduction of 17 positions in the 73401200 budget entity (issue # 33V0040). The 17 FTE were entered into a generic position with the specific positions to be identified later. Eight positions were identified for reduction in the Legislative Updates to the Current Position File exercise in EOG Memo 12-001. This issue identifies the remaining nine positions for reduction. This will clean up the Position and Rate Ledger by eliminating the generic position and replacing it with actual positions.

There are two codes associated with this technical issue: 1602090 (Add) and 1602080 (Deduct).

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1503 TAX AUDITOR I							
N9000 001	9.00	167,761		105,977	273,738	0.00	273,738
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							273,738
	9.00	167,761		105,977	273,738		273,738

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION -				
IDENTIFICATION OF POSITION				
REDUCTION ADJUSTMENTS - ADD				1602090

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N0003 001		8,302-					
TOTAL SALARY RATE		8,302-					

GENERAL TAX ADMINISTRATION							
REALIGNMENT - DEDUCT							1602500
SALARY RATE							000000
SALARY RATE.....	282,079-						
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	8.00-	392,979-					1000 1
TOTAL: GENERAL TAX ADMINISTRATION							1602500
REALIGNMENT - DEDUCT							
TOTAL POSITIONS.....	8.00-						
TOTAL ISSUE.....		392,979-					
TOTAL SALARY RATE.....	282,079-						

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
COMPLIANCE DETERMINATION							73401200
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR							
ESTIMATED EXPENDITURES							1600000
GENERAL TAX ADMINISTRATION							
REALIGNMENT - DEDUCT							1602500

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across the General Tax Administration Program to reflect current workload. The adjustment of positions between budget entities allows authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. Periodically, the programs reassess the deployment of staff and then reassign them to maximize productivity.

This realignment of staff was reflected in FY 2011-12 budget amendment 2012-73-05 (EOG #Q0022).

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service performed. The Rate and the Salary and Benefits were adjusted to match the budget amendment.

There are two codes associated with this technical issue: 1602510 (Add) and 1602500 (Deduct).

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
0003 CLERK SPECIALIST							
00675 001	1.00-	22,485-		12,258-	34,743-	0.00	34,743-
0709 ADMINISTRATIVE ASSISTANT I							
01138 001	1.00-	28,319-		12,990-	41,309-	0.00	41,309-
1700 REVENUE SPECIALIST II							
06662 001	1.00-	26,540-		12,767-	39,307-	0.00	39,307-
06685 001	1.00-	26,540-		12,767-	39,307-	0.00	39,307-
1705 SENIOR TAX SPECIALIST							
06506 001	1.00-	40,948-		14,578-	55,526-	0.00	55,526-
2234 GOVERNMENT OPERATIONS CONSULTANT I							
00351 001	1.00-	41,402-		14,634-	56,036-	0.00	56,036-
01494 001	1.00-	41,402-		14,634-	56,036-	0.00	56,036-
2238 GOVERNMENT OPERATIONS CONSULTANT III							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
COMPLIANCE DETERMINATION							73401200
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR							
ESTIMATED EXPENDITURES							1600000
GENERAL TAX ADMINISTRATION							
REALIGNMENT - DEDUCT							1602500

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
01524 001	1.00-	43,507-		14,898-	58,405-	0.00	58,405-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							380,669-
	8.00-	271,143-		109,526-	380,669-		380,669-

NEW POSITIONS

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
RA01 RATE & SALARY ADJ - BENEFITS NO FTE							
N8004 001	0.00	10,936-		1,374-	12,310-	0.00	12,310-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							12,310-
	0.00	10,936-		1,374-	12,310-		12,310-

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - ADD				1602510
SALARY RATE				000000
SALARY RATE.....	79,285			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	2.00			
		95,802		1000 1
=====				
TOTAL: GENERAL TAX ADMINISTRATION				1602510
REALIGNMENT - ADD				
TOTAL POSITIONS.....	2.00			
TOTAL ISSUE.....		95,802		
TOTAL SALARY RATE.....	79,285			
=====				

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across the General Tax Administration Program to reflect current workload. The adjustment of positions between budget entities allows authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. Periodically, the programs reassess the deployment of staff and then reassign them to maximize productivity.

This realignment of staff was reflected in FY 2011-12 budget amendment 2012-73-05 (EOG #Q0022).

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service performed. The Rate and the Salary and Benefits were adjusted to match the budget amendment.

There are two codes associated with this technical issue: 1602510 (Add) and 1602500 (Deduct).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - ADD				1602510

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1700 REVENUE SPECIALIST II							
00132 001	1.00	35,516		13,895	49,411	0.00	49,411
1701 REVENUE SPECIALIST III							
06525 001	1.00	32,833		13,558	46,391	0.00	46,391
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							95,802
	2.00	68,349		27,453	95,802		95,802

NEW POSITIONS

RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS

N8005 001 10,936

TOTAL SALARY RATE

10,936

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST	AGY REQ N/R	AGY REQ N/R	AGY REQ ANZ	AGY REQ ANZ	AGY REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
COMPLIANCE DETERMINATION							73401200
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
INTER-AGENCY REORGANIZATIONS -							17C0000
INFORMATION TECHNOLOGY							17C01C0
DEDUCT AGENCY DATA CENTER SERVICES							040000
FUNDING							
EXPENSES							
GENERAL REVENUE FUND	-STATE	118,280-					1000 1

AGENCY ISSUE NARRATIVE:
 2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 This issue deducts agency FTE and applicable appropriation categories used to operate, manage, maintain, and upgrade hardware and software associated with the equipment owned by the agency that is being consolidated into a primary data center.

STATEWIDE EMAIL CONSOLIDATION -							17C10C0
DEDUCT							060000
OPERATING CAPITAL OUTLAY							
OPERATING TRUST FUND	-STATE	13,353-					2510 1
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND	-STATE	44,403-					1000 1
TOTAL: STATEWIDE EMAIL CONSOLIDATION -							17C10C0
DEDUCT							
TOTAL ISSUE.....		57,756-					

AGENCY ISSUE NARRATIVE:
 2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 This issue deducts agency FTE and appropriation categories used to operate, manage, and maintain the agency's e-mail system.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
NONRECURRING EXPENDITURES				2100000
RESTORE GENERAL TAX ADMINISTRATION				
POSITIONS AS NONRECURRING				2103048
SALARY RATE				000000
SALARY RATE.....	424,672-			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	16.00-			
	641,784-			1000 1
=====				
TOTAL: RESTORE GENERAL TAX ADMINISTRATION				2103048
POSITIONS AS NONRECURRING				
TOTAL POSITIONS.....	16.00-			
TOTAL ISSUE.....	641,784-			
TOTAL SALARY RATE.....	424,672-			
=====				
WORKLOAD				3000000
INCREASE SPENDING AUTHORITY TO				
COLLECTION AGENCIES DUE TO				
COLLECTION ANALYTICS				3000100
SPECIAL CATEGORIES				100000
PUR/SVCS - COLLECTION AGEN				102900
OPERATING TRUST FUND -STATE	500,100			2510 1
=====				

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Florida Department of Revenue is responsible for administering 32 different taxes and collecting over \$35 billion in tax revenue. As part of the collections process, there are some outstanding accounts that the General Tax Administration Program (GTA) is not able to collect. After GTA has exhausted its efforts in attempting to collect the accounts receivables, it refers these liabilities to collection agencies to pursue. GTA receives whatever debts the collection agencies are able to collect and pays the collection agencies a percentage of the amount received. The percentage varies depending on what services are required. GTA pays the collection agencies out of the 102900 Purchase of Services - Collection Agencies appropriation category.

GTA will begin utilizing collection analytics in the second quarter of fiscal year 2011-12. Once this system is in place, accounts will be referred to the collection agencies quicker and will no longer be limited to a dollar maximum. The collection workflow will also allow accounts to be referred to the collection agencies once they have been in the service center for 90 days. In addition to these changes, unemployment compensation tax delinquencies and billings will

POS	COL A03	COL A04	COL A05	CODES
	AGY REQUEST FY 2012-13	AGY REQ N/R FY 2012-13	AG REQ ANZ FY 2012-13	
AMOUNT	AMOUNT	AMOUNT		
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
WORKLOAD				3000000
INCREASE SPENDING AUTHORITY TO				
COLLECTION AGENCIES DUE TO				
COLLECTION ANALYTICS				3000100

be referred to the collection agencies.

The department currently has \$500,000 appropriated in the 102900 Purchase of Services - Collection Agencies appropriation category. During fiscal year 2010-11, the collection agencies brought in \$5,457,934 in additional revenue, and GTA paid them \$621,932 from the proceeds. In fiscal year 2010-11, GTA requested and was approved in budget amendment EOG# B7393 an increase of \$150,000 in this category. GTA will submit another budget amendment in fiscal year 2011-12 to ask for an even greater amount of additional spending authority. The Department of Revenue requests a recurring increase of \$1,000,000 in the 102900 Purchase of Services - Collection Agencies appropriation category, bringing the appropriation to \$1,500,000.

RESTORE GENERAL TAX ADMINISTRATION				3002110
POSITIONS ON A RECURRING BASIS				000000
SALARY RATE				
SALARY RATE.....	424,672			
=====				
SALARIES AND BENEFITS				010000
	16.00			
GENERAL REVENUE FUND -STATE	641,784			1000 1
=====				
TOTAL: RESTORE GENERAL TAX ADMINISTRATION				3002110
POSITIONS ON A RECURRING BASIS				
TOTAL POSITIONS.....	16.00			
TOTAL ISSUE.....	641,784			
TOTAL SALARY RATE.....	424,672			
=====				

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The 2010 Legislature eliminated 25 auditors on a recurring basis and then restored them with nonrecurring funding in Chapter 2010-152, Laws of Florida. The 2011 Legislature also continued to fund these positions on a nonrecurring basis for the 2011-12 fiscal year. If taken as a reduction, the loss of these FTE would have a significant adverse impact on General Tax Administration Program (GTA) operations.

While the specific positions slated for elimination at year-end have not been identified, it is anticipated that the

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
<u>COMPLIANCE DETERMINATION</u>				73401200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
WORKLOAD				3000000
RESTORE GENERAL TAX ADMINISTRATION				
POSITIONS ON A RECURRING BASIS				3002110

vacancies/reductions would occur in areas such as the call center, return/remittance processing, refund processing, return reconciliation (math audit), distributions, registrations, SUNTAX or other business process support positions.

Between fiscal years 2000-01 and 2009-10, the Program reduced its workforce by 460.5 full-time equivalents (FTE) in efforts to comply with reduction strategies and economic impacts. During this same period, GTA took on an additional workload without funding of 289 FTE for Unemployment Compensation Tax and Communications Services Tax. Although legislative actions during the 2009-10 session provided spending authority for 25 new auditors, positions that provided taxpayer education in the statewide service centers were eliminated. An additional 18 FTE were reduced in the 2011-12 fiscal year. Current staffing levels (2,238 FTE) remain approximately 17% lower than 2000-01 staffing levels.

The department averages over 190,000 new tax registrations annually and maintains nearly 1,400,000 taxpayer accounts. Position reductions from our account management group, where registrations are processed and accounts are updated, will erode the department's ability to both timely register new taxpayers as well as timely update accounts in the case of address or status changes. This will result in an increase in returned mail due to out-of-date addresses, and the issuance of erroneous notices to taxpayers due to incorrect tax filing requirements.

Additionally, the department processes an annual average of 130,000 tax refunds for which interest must be paid by the state for refunds requiring more than 90 days to process. Currently, the department is able to process nearly 94% of these refunds within this time frame, minimizing the payment of interest. Any reduction in the workforce available to process these refunds will result in an indeterminate increase in the amount of interest that the state must pay.

General Tax Administration's call center handles approximately 1,000,000 incoming calls annually with world-class performance results in both the number and the timeliness of calls answered by a live agent. Any position reductions in this area will result in a degradation of service. Unanswered calls from taxpayers needing assistance will increase forcing callers to call back multiple times, wasting the taxpayers' time and overloading the call center with backlogged calls.

Counties and local governments depend on an accurate and timely distribution of funds processed by the department. Staff reductions to either the return reconciliation group, where the accuracy of tax returns filed is verified, or to the distributions group will degrade the ability to both timely reconcile tax returns with payments as well as ensure an accurate and timely distribution. Local governments, who already suffer from reduced income due to the recession, will be further put at risk of failing to provide required services.

Additionally, eliminating data entry/return processing positions will result in significant delays in the disposition of paper-filed returns and their corresponding payments, reducing the amount of interest earned by the state due to slower deposit times.

Reducing staffing for SUNTAX support will significantly impair efforts to enhance functionality related to taxpayer self-service options, as well as to perform other system enhancements timely.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
WORKLOAD				3000000
RESTORE GENERAL TAX ADMINISTRATION				
POSITIONS ON A RECURRING BASIS				3002110

The department is requesting that funding for the 25 positions be reinstated on a recurring basis, as the current funding is classified as nonrecurring general revenue. If the 25 positions are not reinstated on a recurring basis, then the department is requesting that the nonrecurring funding of the 25 positions is to be continued for one more year.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N8011 001		11,398-					
TOTAL SALARY RATE		11,398-					
NEW POSITIONS							
1700 REVENUE SPECIALIST II							
N8011 001	16.00	436,070		205,714	641,784	0.00	641,784
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							641,784
	16.00	436,070		205,714	641,784		641,784

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
SAP MAINTENANCE COST INCREASE				36328C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
OPERATING TRUST FUND	-STATE	193,506		2510 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

In Fiscal Year 2008-09 the SAP maintenance cost for the Department of Revenue's (DOR) SUNTAX system was \$678,629. The maintenance cost has increased annually and is projected to be \$1,033,587 in Fiscal Year 2012-13. The budget allocation for this SAP maintenance is \$680,413 (divided between the General Tax Administration Program (GTA) and the Information Services Program (ISP)). The allocation has not increased since being established in Fiscal Year 2008-09. As a result, this cost, paid by GTA and ISP, is projected to be underfunded by \$352,452 in Fiscal Year 2012-13. We are requesting an increase in spending authority in the Operating Trust Fund by \$158,946 in ISP and \$193,506 in GTA.

TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND		37,218,000		1000
TRUST FUNDS		38,223,972		2000
TOTAL POSITIONS.....	1,150.00			
TOTAL PROG COMP.....	75,441,972			
TOTAL SALARY RATE.....	49,940,371			

=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	18,894,914			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	15,763,661			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	3,975,537			2261 9
OPERATING TRUST FUND -STATE	9,336,171			2510 1
TOTAL POSITIONS.....	528.50			
TOTAL APPRO.....	29,075,369			
=====				
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE	6,292			1000 1
OPERATING TRUST FUND -STATE	6,606			2510 1
TOTAL APPRO.....	12,898			
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	2,017,572			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	974,041			2261 9
OPERATING TRUST FUND -STATE	2,053,688			2510 1
TOTAL APPRO.....	5,045,301			
=====				
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -STATE	22,218			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	6,318			2261 9
OPERATING TRUST FUND -STATE	59,342			2510 1
TOTAL APPRO.....	87,878			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	653,207			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	310,497			2261 9
OPERATING TRUST FUND -STATE	433,371			2510 1
TOTAL APPRO.....	1,397,075			
PUR/SVCS - COLLECTION AGEN				102900
OPERATING TRUST FUND -STATE	114,051			2510 1
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -STATE	137,933			1000 1
OPERATING TRUST FUND -STATE	76,084			2510 1
TOTAL APPRO.....	214,017			
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	528.50			
TOTAL ISSUE.....	35,946,589			
TOTAL SALARY RATE.....	18,894,914			
CASUALTY INSURANCE PREMIUM				1001090
ADJUSTMENT				100000
SPECIAL CATEGORIES				103241
RISK MANAGEMENT INSURANCE				
GENERAL REVENUE FUND -STATE	3,260-			1000 1
OPERATING TRUST FUND -STATE	1,798-			2510 1
TOTAL APPRO.....	5,058-			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2011-12 - EFFECTIVE 7/1/2011				1001230
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	571,763-			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	129,823-			2261 9
OPERATING TRUST FUND -STATE	304,948-			2510 1
TOTAL APPRO.....	1,006,534-			
MYFLORIDA NET CONTRACT RENEWAL				
SAVINGS				1005800
EXPENSES				040000
GENERAL REVENUE FUND -STATE	3,098-			1000 1
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
LEASE OR LEASE-PURCHASE OF				
EQUIPMENT - DEDUCT				160M100
EXPENSES				040000
GENERAL REVENUE FUND -STATE	23,509-			1000 1
OPERATING TRUST FUND -STATE	6,491-			2510 1
TOTAL APPRO.....	30,000-			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
LEASE OR LEASE-PURCHASE OF				
EQUIPMENT - ADD				160M110
SPECIAL CATEGORIES				100000
LEASE/PURCHASE/EQUIPMENT				105281
GENERAL REVENUE FUND -STATE	23,509			1000 1
OPERATING TRUST FUND -STATE	6,491			2510 1
TOTAL APPRO.....	30,000			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

GENERAL TAX ADMINISTRATION				
REALIGNMENT - DEDUCT				1602500
SALARY RATE				000000
SALARY RATE.....	32,833-			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	1.00-	40,867-		1000 1
TOTAL: GENERAL TAX ADMINISTRATION				1602500
REALIGNMENT - DEDUCT				
TOTAL POSITIONS.....	1.00-			
TOTAL ISSUE.....		40,867-		
TOTAL SALARY RATE.....	32,833-			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - DEDUCT				1602500

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across the General Tax Administration Program to reflect current workload. The adjustment of positions between budget entities allows authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. Periodically, the programs reassess the deployment of staff and then reassign them to maximize productivity.

This realignment of staff was reflected in FY 2011-12 budget amendment 2012-73-05 (EOG #Q0022).

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service performed. The Rate and the Salary and Benefits were adjusted to match the budget amendment.

There are two codes associated with this issue: 1602510 (Add) and 1602500 (Deduct).

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1701 REVENUE SPECIALIST III							
01607 001	1.00-	27,926-		12,941-	40,867-	0.00	40,867-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							40,867-
	1.00-	27,926-		12,941-	40,867-		40,867-

POS	COL A03	COL A04	COL A05	CODES
	AGY REQUEST FY 2012-13	AGY REQ N/R FY 2012-13	AG REQ ANZ FY 2012-13	
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - DEDUCT				1602500

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13						
NEW POSITIONS						
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS						
N8008 001		4,907-				
TOTAL SALARY RATE		4,907-				

GENERAL TAX ADMINISTRATION						
REALIGNMENT - ADD						1602510
SALARY RATE						000000
SALARY RATE.....	127,088					
=====						
SALARIES AND BENEFITS						010000
GENERAL REVENUE FUND -STATE	3.00	171,351				1000 1
=====						
TOTAL: GENERAL TAX ADMINISTRATION						1602510
REALIGNMENT - ADD						
TOTAL POSITIONS.....	3.00					
TOTAL ISSUE.....		171,351				
TOTAL SALARY RATE.....	127,088					
=====						

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across the General Tax Administration Program to

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - ADD				1602510

reflect current workload. The adjustment of positions between budget entities allows authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. Periodically, the programs reassess the deployment of staff and then reassign them to maximize productivity.

This realignment of staff was reflected in FY 2011-12 budget amendment 2012-73-05 (EOG #Q0022).

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service performed. The Rate and the Salary and Benefits were adjusted to match the budget amendment.

There are two codes associated with this issue: 1602510 (Add) and 1602500 (Deduct).

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
2234 GOVERNMENT OPERATIONS CONSULTANT I							
00123 001	1.00	39,728		14,424	54,152	0.00	54,152
02595 001	1.00	38,946		14,325	53,271	0.00	53,271
2238 GOVERNMENT OPERATIONS CONSULTANT III							
01524 001	1.00	43,507		14,898	58,405	0.00	58,405
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							165,828
	3.00	122,181		43,647	165,828		165,828

=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - ADD				1602510

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
NEW POSITIONS							
RA01 RATE & SALARY ADJ - BENEFITS NO FTE							
N8007 001	0.00	4,907		616	5,523	0.00	5,523
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							5,523
	0.00	4,907		616	5,523		5,523

NONRECURRING EXPENDITURES							2100000
RESTORE GENERAL TAX ADMINISTRATION							
POSITIONS AS NONRECURRING							2103048
SALARY RATE							000000
SALARY RATE.....	106,168-						
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	4.00-						
		160,447-					1000 1
TOTAL: RESTORE GENERAL TAX ADMINISTRATION							2103048
POSITIONS AS NONRECURRING							
TOTAL POSITIONS.....	4.00-						
TOTAL ISSUE.....		160,447-					
TOTAL SALARY RATE.....	106,168-						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
WORKLOAD				3000000
INCREASE SPENDING AUTHORITY TO				
COLLECTION AGENCIES DUE TO				
COLLECTION ANALYTICS				3000100
SPECIAL CATEGORIES				100000
PUR/SVCS - COLLECTION AGEN				102900
OPERATING TRUST FUND				2510 1
-STATE	235,949			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Florida Department of Revenue is responsible for administering 32 different taxes and collecting over \$35 billion in tax revenue. As part of the collections process, there are some outstanding accounts that the General Tax Administration Program (GTA) is not able to collect. After GTA has exhausted its efforts in attempting to collect the accounts receivables, it refers these liabilities to collection agencies to pursue. GTA receives whatever debts the collection agencies are able to collect and pays the collection agencies a percentage of the amount received. The percentage varies depending on what services are required. GTA pays the collection agencies out of the 102900 Purchase of Services - Collection Agencies appropriation category.

GTA will begin utilizing collection analytics in the second quarter of fiscal year 2011-12. Once this system is in place, accounts will be referred to the collection agencies quicker and will no longer be limited to a dollar maximum. The collection workflow will also allow accounts to be referred to the collection agencies once they have been in the service center for 90 days. In addition to these changes, unemployment compensation tax delinquencies and billings will be referred to the collection agencies.

The department currently has \$500,000 appropriated in the 102900 Purchase of Services - Collection Agencies appropriation category. During fiscal year 2010-11, the collection agencies brought in \$5,457,934 in additional revenue, and GTA paid them \$621,932 from the proceeds. In fiscal year 2010-11, GTA requested and was approved in budget amendment EOG# B7393 an increase of \$150,000 in this category. GTA will submit another budget amendment in fiscal year 2011-12 to ask for an even greater amount of additional spending authority. The Department of Revenue requests a recurring increase of \$1,000,000 in the 102900 Purchase of Services - Collection Agencies appropriation category, bringing the appropriation to \$1,500,000.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
WORKLOAD				3000000
RESTORE GENERAL TAX ADMINISTRATION				
POSITIONS ON A RECURRING BASIS				3002110
SALARY RATE				000000
SALARY RATE.....	106,168			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	4.00			
	160,447			1000 1
TOTAL: RESTORE GENERAL TAX ADMINISTRATION				3002110
POSITIONS ON A RECURRING BASIS				
TOTAL POSITIONS.....	4.00			
TOTAL ISSUE.....	160,447			
TOTAL SALARY RATE.....	106,168			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The 2010 Legislature eliminated 25 auditors on a recurring basis and then restored them with nonrecurring funding in Chapter 2010-152, Laws of Florida. The 2011 Legislature also continued to fund these positions on a nonrecurring basis for the 2011-12 fiscal year. If taken as a reduction, the loss of these FTE would have a significant adverse impact on General Tax Administration Program (GTA) operations.

While the specific positions slated for elimination at year-end have not been identified, it is anticipated that the vacancies/reductions would occur in areas such as the call center, return/remittance processing, refund processing, return reconciliation (math audit), distributions, registrations, SUNTAX or other business process support positions.

Between fiscal years 2000-01 and 2009-10, the Program reduced its workforce by 460.5 full-time equivalents (FTE) in efforts to comply with reduction strategies and economic impacts. During this same period, GTA took on an additional workload without funding of 289 FTE for Unemployment Compensation Tax and Communications Services Tax. Although legislative actions during the 2009-10 session provided spending authority for 25 new auditors, positions that provided taxpayer education in the statewide service centers were eliminated. An additional 18 FTE were reduced in the 2011-12 fiscal year. Current staffing levels (2,238 FTE) remain approximately 17% lower than 2000-01 staffing levels.

The department averages over 190,000 new tax registrations annually and maintains nearly 1,400,000 taxpayer accounts. Position reductions from our account management group, where registrations are processed and accounts are updated, will erode the department's ability to both timely register new taxpayers as well as timely update accounts in the case of address or status changes. This will result in an increase in returned mail due to out-of-date addresses, and the issuance of erroneous notices to taxpayers due to incorrect tax filing requirements.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
WORKLOAD				3000000
RESTORE GENERAL TAX ADMINISTRATION				
POSITIONS ON A RECURRING BASIS				3002110

Additionally, the department processes an annual average of 130,000 tax refunds for which interest must be paid by the state for refunds requiring more than 90 days to process. Currently, the department is able to process nearly 94% of these refunds within this time frame, minimizing the payment of interest. Any reduction in the workforce available to process these refunds will result in an indeterminate increase in the amount of interest that the state must pay.

General Tax Administration's call center handles approximately 1,000,000 incoming calls annually with world-class performance results in both the number and the timeliness of calls answered by a live agent. Any position reductions in this area will result in a degradation of service. Unanswered calls from taxpayers needing assistance will increase forcing callers to call back multiple times, wasting the taxpayers' time and overloading the call center with backlogged calls.

Counties and local governments depend on an accurate and timely distribution of funds processed by the department. Staff reductions to either the return reconciliation group, where the accuracy of tax returns filed is verified, or to the distributions group will degrade the ability to both timely reconcile tax returns with payments as well as ensure an accurate and timely distribution. Local governments, who already suffer from reduced income due to the recession, will be further put at risk of failing to provide required services.

Additionally, eliminating data entry/return processing positions will result in significant delays in the disposition of paper-filed returns and their corresponding payments, reducing the amount of interest earned by the state due to slower deposit times.

Reducing staffing for SUNTAX support will significantly impair efforts to enhance functionality related to taxpayer self-service options, as well as to perform other system enhancements timely.

The department is requesting that funding for the 25 positions be reinstated on a recurring basis, as the current funding is classified as nonrecurring general revenue. If the 25 positions are not reinstated on a recurring basis, then the department is requesting that the nonrecurring funding of the 25 positions is to be continued for one more year.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
WORKLOAD				3000000
RESTORE GENERAL TAX ADMINISTRATION				
POSITIONS ON A RECURRING BASIS				3002110

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N8012 001			2,850-				
TOTAL SALARY RATE			2,850-				
NEW POSITIONS							
1700 REVENUE SPECIALIST II							
N8012 001	4.00	109,018		51,429	160,447	0.00	160,447
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							160,447
	4.00	109,018		51,429	160,447		160,447

TOTAL: GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
BY FUND TYPE							
GENERAL REVENUE FUND		18,153,246					1000
TRUST FUNDS		17,145,086					2000
TOTAL POSITIONS.....	530.50						
TOTAL PROG COMP.....		35,298,332					
TOTAL SALARY RATE.....		18,989,169					

=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	7,618,911			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	4,885,846			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	1,636,589			2261 9
OPERATING TRUST FUND -STATE	4,022,365			2510 1
TOTAL POSITIONS.....	175.00			
TOTAL APPRO.....	10,544,800			
=====				
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE	172,260			1000 1
OPERATING TRUST FUND -STATE	29,252			2510 1
TOTAL APPRO.....	201,512			
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	4,702			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	212,063			2261 9
OPERATING TRUST FUND -STATE	2,063,030			2510 1
TOTAL APPRO.....	2,279,795			
=====				
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -STATE	2,233			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	227,029			2261 9
OPERATING TRUST FUND -STATE	517,752			2510 1
TOTAL APPRO.....	747,014			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	688			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	1,977,349			2261 9
OPERATING TRUST FUND -STATE	2,040,174			2510 1
TOTAL APPRO.....	4,018,211			
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -STATE	3,002			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	11,232			2261 9
OPERATING TRUST FUND -STATE	12,506			2510 1
TOTAL APPRO.....	26,740			
DATA PROCESSING SERVICES				210000
OTHER DATA PROCESSING SVCS				210014
GENERAL REVENUE FUND -STATE	74,714			1000 1
OPERATING TRUST FUND -STATE	139,709			2510 1
TOTAL APPRO.....	214,423			
SOUTHWOOD SRC				210021
GENERAL REVENUE FUND -STATE	706,882			1000 1
OPERATING TRUST FUND -STATE	1,783,079			2510 1
TOTAL APPRO.....	2,489,961			
NORTHWEST REGIONAL DC				210023
GENERAL REVENUE FUND -STATE	141,067			1000 1
OPERATING TRUST FUND -STATE	241,927			2510 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
DATA PROCESSING SERVICES				210000
NORTHWEST REGIONAL DC				210023
TOTAL APPRO.....		382,994		
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	175.00			
TOTAL ISSUE.....		20,905,450		
TOTAL SALARY RATE.....		7,618,911		
CASUALTY INSURANCE PREMIUM				1001090
ADJUSTMENT				100000
SPECIAL CATEGORIES				103241
RISK MANAGEMENT INSURANCE				
GENERAL REVENUE FUND -STATE		71-		1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		265-		2261 9
OPERATING TRUST FUND -STATE		296-		2510 1
TOTAL APPRO.....		632-		
FLORIDA RETIREMENT SYSTEM				1001230
CONTRIBUTION ADJUSTMENT FOR				010000
FY 2011-12 - EFFECTIVE 7/1/2011				
SALARIES AND BENEFITS				
GENERAL REVENUE FUND -STATE		200,018-		1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		60,342-		2261 9
OPERATING TRUST FUND -STATE		148,332-		2510 1
TOTAL APPRO.....		408,692-		
DATA PROCESSING SERVICES				210000
SOUTHWOOD SRC				210021
GENERAL REVENUE FUND -STATE		10,205-		1000 1
OPERATING TRUST FUND -STATE		25,517-		2510 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2011-12 - EFFECTIVE 7/1/2011				1001230
DATA PROCESSING SERVICES				210000
SOUTHWOOD SRC				210021
TOTAL APPRO.....	35,722-			
TOTAL: FLORIDA RETIREMENT SYSTEM				1001230
CONTRIBUTION ADJUSTMENT FOR				
FY 2011-12 - EFFECTIVE 7/1/2011				
TOTAL ISSUE.....	444,414-			
MYFLORIDA NET CONTRACT RENEWAL				
SAVINGS				1005800
EXPENSES				040000
GENERAL REVENUE FUND -STATE	3,702-			1000 1
OPERATING TRUST FUND -STATE	1,642-			2510 1
TOTAL APPRO.....	5,344-			
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF FIVE PERCENT BUDGET				
AMENDMENT - TRANSFER BETWEEN				
CATEGORIES IN INFORMATION SERVICES				
PROGRAM - DEDUCT				160F240
DATA PROCESSING SERVICES				210000
NORTHWEST REGIONAL DC				210023
GENERAL REVENUE FUND -STATE	45,679-			1000 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 There are two codes associated with this technical issue: 160F250 (Add) and 160F240 (Deduct). This technical issue mirrors approved budget amendment EOG B7047 (Agency Log # 2012-73-15), and provides for the adjustment between the Northwest Regional Data Center category and the salaries and benefits category within the Information Tecnology budget entity in the Information Services Program.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF FIVE PERCENT BUDGET				
AMENDMENT - TRANSFER BETWEEN				
CATEGORIES IN INFORMATION SERVICES				
PROGRAM - ADD				160F250
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND	-STATE	45,679		1000 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 There are two codes associated with this technical issue: 160F250 (Add) and 160F240 (Deduct). This technical issue mirrors approved budget amendment EOG B7047 (Agency Log # 2012-73-15), and provides for the adjustment between the Northwest Regional Data Center category and the salaries and benefits category within the Information Tecnology budget entity in the Information Services Program.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							45,679
1000 GENERAL REVENUE FUND							45,679
							=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF FIVE PERCENT BUDGET				
AMENDMENT-TRANSFER FROM INFORMATION				
SERVICES PROGRAM TO CHILD SUPPORT				
ENFORCEMENT IN SALARIES - DEDUCT				160F260
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	15,531-			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	30,148-			2261 9
TOTAL APPRO.....	45,679-			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 There are two codes associated with this technical issue: 160F270 (Add) and 160F260 (Deduct). This technical issue mirrors approved budget amendment EOG B7058 (Agency Log # 2012-73-16), and provides for the adjustment of the Salaries and Benefits category between the Information Services Program and the Child Support Enforcement Program.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							15,531-
2261 FEDERAL GRANTS TRUST FUND							30,148-
							45,679-
							=====

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13 POS	AMOUNT	AGY REQ N/R FY 2012-13 POS	AMOUNT	AG REQ ANZ FY 2012-13 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: INFO SERVS PROGRAM							73710000
INFORMATION TECHNOLOGY							73710100
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							1603.00.00.00
ADJUSTMENTS TO CURRENT YEAR ESTIMATED EXPENDITURES							1600000
REAPPROVAL OF FIVE PERCENT BUDGET AMENDMENT-TRANSFER FUNDS IN SOUTHWOOD SHARED RESOURCE CENTER BETWEEN BUDGET ENTITIES - ADD							160F310
DATA PROCESSING SERVICES							210000
SOUTHWOOD SRC							210021
GENERAL REVENUE FUND -STATE		76,710					1000 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 There are two codes associated with this technical issue: 160F310 (Add) and 160F300 (Deduct). This technical issue mirrors approved budget amendment EOG B7039 (Agency Log # 2012-73-13) modified for the impact of start up adjustments, and provides for the adjustment of the Southwood Shared Resource Center (SSRC) category between the Executive Direction and Support Services Program, the Property Tax Oversight Program, the General Tax Administration Program, and the Information Services Program.

LEASE OR LEASE-PURCHASE OF EQUIPMENT - DEDUCT EXPENSES							160M100 040000
FEDERAL GRANTS TRUST FUND -RECPNT		7,100-					2261 9
OPERATING CAPITAL OUTLAY							060000
OPERATING TRUST FUND -STATE		240,000-					2510 1
TOTAL: LEASE OR LEASE-PURCHASE OF EQUIPMENT - DEDUCT							160M100
TOTAL ISSUE.....		247,100-					

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
LEASE OR LEASE-PURCHASE OF				
EQUIPMENT - DEDUCT				160M100

signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

LEASE OR LEASE-PURCHASE OF				
EQUIPMENT - ADD				160M110
SPECIAL CATEGORIES				100000
LEASE/PURCHASE/EQUIPMENT				105281
FEDERAL GRANTS TRUST FUND -RECPNT	7,100			2261 9
OPERATING TRUST FUND -STATE	240,000			2510 1
TOTAL APPRO.....	247,100			
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical issue is submitted as required by Laws of Florida, chapter 2011-45 (Senate Bill 1314) that was enacted and signed into law during the 2011 session. The bill requires agencies to identify lease/purchase expenditures and move the estimated amounts into a new category (105281) to provide greater visibility to the Legislature.

There are two codes associated with this technical issue: 160M110 (Add) and 160M100 (Deduct).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
BUDGET AMENDMENT REAPPROVAL -				
TRANSFER SALARY FUNDS FROM				
INFORMATION SERVICES TO EXECUTIVE				1602110
DIRECTION - DEDUCT				000000
SALARY RATE				
SALARY RATE.....	40,948-			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND	1.00-			
-STATE	55,935-			1000 1
	=====	=====	=====	
TOTAL: BUDGET AMENDMENT REAPPROVAL -				1602110
TRANSFER SALARY FUNDS FROM				
INFORMATION SERVICES TO EXECUTIVE				
DIRECTION - DEDUCT				
TOTAL POSITIONS.....	1.00-			
TOTAL ISSUE.....	55,935-			
TOTAL SALARY RATE.....	40,948-			
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This technical issue mirrors approved budget amendments EOG B7002 (Agency Log # 2012-73-04) and EOG P0021 (Agency Log # 2012-73-03), providing for the movement of one full time equivalent position, the associated rate, and the salary and benefits from the Information Services Program to Executive Direction and Support Services. Rate and salary adjustments were made so that the issue matches the budget amendment.

There are two codes associated with this technical issue: 1602120 (Add) and 1602110 (Deduct).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
BUDGET AMENDMENT REAPPROVAL -				
TRANSFER SALARY FUNDS FROM				
INFORMATION SERVICES TO EXECUTIVE				
DIRECTION - DEDUCT				1602110

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA01 RATE & SALARY ADJ - BENEFITS NO FTE							
00868 002	0.00	363-		46-	409-	0.00	409-
2107 SYSTEMS PROJECT ANALYST							
00868 001	1.00-	40,948-		14,578-	55,526-	0.00	55,526-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							55,935-
	1.00-	41,311-		14,624-	55,935-		55,935-
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
00868 003		363					
TOTAL SALARY RATE		363					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				<u>1603.00.00.00</u>
INTER-AGENCY REORGANIZATIONS -				
INFORMATION TECHNOLOGY				17C0000
DEDUCT AGENCY DATA CENTER SERVICES				
FUNDING				17C01C0
SALARY RATE				000000
SALARY RATE.....	94,271-			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND	-STATE	2.00-	124,978-	
		=====	=====	1000 1
EXPENSES				040000
OPERATING TRUST FUND	-STATE	13,110-		
		=====	=====	2510 1
TOTAL: DEDUCT AGENCY DATA CENTER SERVICES				17C01C0
FUNDING				
TOTAL POSITIONS.....	2.00-			
TOTAL ISSUE.....		138,088-		
TOTAL SALARY RATE.....	94,271-			
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

This issue deducts agency FTE and applicable appropriation categories used to operate, manage, maintain, and upgrade hardware and software associated with the equipment owned by the agency that is being consolidated into a primary data center.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
INTER-AGENCY REORGANIZATIONS -				17C0000
INFORMATION TECHNOLOGY				
DEDUCT AGENCY DATA CENTER SERVICES				
FUNDING				17C01C0

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
2052 DISTRIBUTED COMPUTER SYSTEMS ANALYST							
C1386 001	1.00-	39,272-		14,366-	53,638-	0.00	53,638-
2113 SYSTEMS PROGRAMMER II							
C1731 001	1.00-	54,999-		16,341-	71,340-	0.00	71,340-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							124,978-
	2.00-	94,271-		30,707-	124,978-		124,978-

ADD SERVICES PROVIDED BY PRIMARY
 DATA CENTER
 DATA PROCESSING SERVICES
 SOUTHWOOD SRC

17C02C0
 210000
 210021

GENERAL REVENUE FUND -STATE 257,080

1000 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

This issue indicates the amounts needed in the 210021 Southwood Shared Resource Center (SSRC) Data Processing Services appropriation category in the agency's budget to pay for data center services provided at the primary data center.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
INTER-AGENCY REORGANIZATIONS -				17C0000
INFORMATION TECHNOLOGY				
STATEWIDE EMAIL CONSOLIDATION -				17C10C0
DEDUCT				000000
SALARY RATE				
SALARY RATE.....	38,773-			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND	-STATE	53,077-		1000 1
=====				
EXPENSES				040000
OPERATING TRUST FUND	-STATE	65,039-		2510 1
=====				
OPERATING CAPITAL OUTLAY				060000
OPERATING TRUST FUND	-STATE	1,906-		2510 1
=====				
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
FEDERAL GRANTS TRUST FUND -RECPNT		2,302-		2261 9
OPERATING TRUST FUND	-STATE	189,111-		2510 1

TOTAL APPRO.....		191,413-		
=====				
TOTAL: STATEWIDE EMAIL CONSOLIDATION -				17C10C0
DEDUCT				
TOTAL POSITIONS.....	1.00-			
TOTAL ISSUE.....		311,435-		
TOTAL SALARY RATE.....	38,773-			
=====				

AGENCY ISSUE NARRATIVE:
 2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 This issue deducts agency FTE and appropriation categories used to operate, manage, and maintain the agency's e-mail system.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13	POS	AGY REQ N/R FY 2012-13	POS	AG REQ ANZ FY 2012-13	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: INFO SERVS PROGRAM							73710000
INFORMATION TECHNOLOGY							73710100
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							1603.00.00.00
INTER-AGENCY REORGANIZATIONS -							17C0000
INFORMATION TECHNOLOGY							
STATEWIDE EMAIL CONSOLIDATION -							17C10C0
DEDUCT							

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
NEW POSITIONS							
2052 DISTRIBUTED COMPUTER SYSTEMS ANALYST							
N9100 001	1.00-	38,773-		14,304-	53,077-	0.00	53,077-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							53,077-
	1.00-	38,773-		14,304-	53,077-		53,077-

STATEWIDE EMAIL CONSOLIDATION -							
ADD							17C11C0
DATA PROCESSING SERVICES							210000
SOUTHWOOD SRC							210021
FEDERAL GRANTS TRUST FUND -RECPNT		76,007					2261 9
OPERATING TRUST FUND -STATE		466,898					2510 1
TOTAL APPRO.....		542,905					

AGENCY ISSUE NARRATIVE:
 2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 This issue is for amounts needed in the appropriate Data Processing Services appropriation category in the agency to pay for its statewide e-mail service.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST	AGY REQ N/R	AGY REQ N/R	AGY REQ N/R	AG REQ ANZ	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: INFO SERVS PROGRAM							73710000
INFORMATION TECHNOLOGY							73710100
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							1603.00.00.00
PROGRAM OR SERVICE-LEVEL							3630000
INFORMATION TECHNOLOGY							36327C0
PRIMARY DATA CENTER FUNDING							210000
DATA PROCESSING SERVICES							210021
SOUTHWOOD SRC							
GENERAL REVENUE FUND	-STATE	852,359					1000 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

Data Center Consolidation, Chapter 282, Florida Statutes, prescribes the migration and consolidation of agency hardware and supporting services to one of three Primary Data Centers approved by the Agency for Enterprise Information Technology (AEIT). The Department of Revenue's migration to Shared Transitional Services (STS), at the Southwood Shared Resource Center (SSRC), was completed in Fiscal Year 2010-11.

The SSRC will be eliminating their STS service and migrating all current customers to Managed Services platforms. This migration has been projected to increase the cost to the agency in the amount of \$852,359. This cost increase is calculated to be the difference between the total of the projected SSRC funding and email consolidation add back, and the total projected costs based on the July 2011 bill. Below is a breakdown of the calculation.

Fiscal Year 2012-13 Projected Base Appropriation	\$2,728,048
Email Consolidation Add Back (Issue 17C11C0)	\$ 709,393
Projected Appropriation Amount for Fiscal Year 2012-13	\$3,437,441

SSRC and Email Consolidation Costs Projected for Fiscal Year 2012-13:

Managed Services Estimate based on July 2011 Bill	
(\$249,869 * 1.03 * 12 months)	\$3,088,384
Email Projected Costs	\$ 709,393
4% email Charge	\$ 21,716
Pass Thru's based on July 2011 Bill:	
July Renewals (\$337,007 * 1.10) + other items (\$8,300 * 12)	\$ 470,308
Total Estimated Costs	\$4,289,442

Shortfall for Fiscal Year 2012-13 being requested \$ 852,359

This migration is scheduled to occur during FY 11-12.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2012-13 POS	AMOUNT	AGY REQ N/R FY 2012-13 POS	AMOUNT	AG REQ ANZ FY 2012-13 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: INFO SERVS PROGRAM							73710000
INFORMATION TECHNOLOGY							73710100
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							1603.00.00.00
PROGRAM OR SERVICE-LEVEL							3630000
INFORMATION TECHNOLOGY							36328C0
SAP MAINTENANCE COST INCREASE							100000
SPECIAL CATEGORIES							100777
CONTRACTED SERVICES							
OPERATING TRUST FUND	-STATE	158,946					2510 1

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 In Fiscal Year 2008-09 the SAP maintenance cost for the Department of Revenue's (DOR) SUNTAX system was \$678,629. The maintenance cost has increased annually and is projected to be \$1,033,587 in Fiscal Year 2012-13. The budget allocation for this SAP maintenance is \$680,413 (divided between the General Tax Administration Program (GTA) and the Information Services Program (ISP)). The allocation has not increased since being established in Fiscal Year 2008-09. If this issue is not funded, the impact to the programs would require them to reassess the funding usage in Contracted Services Category in order to meet the increased cost demands. As a result, this cost, paid by GTA and ISP, is projected to be underfunded by \$352,452 in Fiscal Year 2012-13. We are requesting an increase in spending authority in the Operating Trust Fund by \$158,946 in ISP and \$193,506 in GTA.

COMPLIANCE WITH AGENCY FOR
 ENTERPRISE INFORMATION TECHNOLOGY
 RULE 71A-1

SALARY RATE							36329C0
SALARY RATE.....		40,948					000000
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND	-STATE	55,526					1000 1
EXPENSES							040000
GENERAL REVENUE FUND	-STATE	5,000	5,000				1000 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
COMPLIANCE WITH AGENCY FOR				
ENTERPRISE INFORMATION TECHNOLOGY				
RULE 71A-1				36329C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND	-STATE	56,000	50,000	1000 1
TOTAL: COMPLIANCE WITH AGENCY FOR				36329C0
ENTERPRISE INFORMATION TECHNOLOGY				
RULE 71A-1				
TOTAL POSITIONS.....	1.00			
TOTAL ISSUE.....		116,526	55,000	
TOTAL SALARY RATE.....	40,948			

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

In November 2010, the Agency for Enterprise Information Technology (AEIT), Office of Information Security adopted Rule 71A-1, Florida Administrative Code. This rule directs agencies to adhere to prescribed minimum security requirements. The Department of Revenue (DOR) has assessed DOR's compliance with the directive in the rule. Based on DOR's finding, it was determined that deficiencies will occur primarily in DOR's responsibility to monitor, review and report. The rule mandates policies and procedures that place additional responsibilities on the agencies to manage and monitor to ensure compliance. These responsibilities will be supported with staff, hardware, software and services.

DOR is requesting one full time employee in the Information Services Program (ISP), to handle the increased workload. DOR is also requesting funding in expense to cover the purchase of software and in contracted services to provide the training for ISP's technology staff in order to meet the security requirements of Rule 71A-1. The remaining funding will cover the managed services costs from the primary data center.

New responsibilities are defined to review and perform security impact assessments with every new system release and system enhancement.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
COMPLIANCE WITH AGENCY FOR				
ENTERPRISE INFORMATION TECHNOLOGY				
RULE 71A-1				36329C0

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2012-13							
NEW POSITIONS							
2107 SYSTEMS PROJECT ANALYST							
N0248 001	1.00	40,948		14,578	55,526	0.00	55,526
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							55,526
	1.00	40,948		14,578	55,526		55,526

SUNTAX DATA ARCHIVING							36330C0
EXPENSES							040000
OPERATING TRUST FUND	-STATE	200,000	200,000				2510 1
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
OPERATING TRUST FUND	-STATE	300,000	236,000				2510 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				<u>1603.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				3630000
INFORMATION TECHNOLOGY				36330C0
SUNTAX DATA ARCHIVING				210000
DATA PROCESSING SERVICES				210021
SOUTHWOOD SRC				
OPERATING TRUST FUND -STATE	60,000	54,000		2510 1
TOTAL: SUNTAX DATA ARCHIVING				36330C0
TOTAL ISSUE.....	560,000	490,000		

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The need to implement a data archiving solution for the SUNTAX system is critical and is mandated by Florida Administrative Code 71-A (see F.A.C 71A-1.015 Maintenance and F.A.C 71A-1.016 Media Protection). The SUNTAX system is based upon SAP software. Within the SAP environment, data cannot simply be deleted, rather it must be archived in an SAP-approved manner before it is deleted.

With the increased amount of data currently on the SUNTAX system and growing daily, the current size of the database is 3.5 terabytes and will likely be over five terabytes before this effort is complete. The size of SUNTAX also has a significant impact on nightly backups. The current backup window is 10 hours for a full backup and will likely require 12 hours before this effort is complete. Unfortunately, this critical issue is rarely addressed during initial system construction and if not addressed, can significantly affect the performance of SUNTAX.

INFORMATION SHARING WITH CONSUMER
 REPORTING AGENCIES
 SPECIAL CATEGORIES
 CONTRACTED SERVICES

36331C0
 100000
 100777

OPERATING TRUST FUND -STATE	50,440	37,000		2510 1
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DATA PROCESSING SERVICES
 SOUTHWOOD SRC

210000
 210021

OPERATING TRUST FUND -STATE	154,920	8,000		2510 1
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	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
INFORMATION SHARING WITH CONSUMER				
REPORTING AGENCIES				36331C0
DATA PROCESSING SERVICES				210000
NORTHWEST REGIONAL DC				210023
OPERATING TRUST FUND	-STATE	44,600	23,000	2510 1
TOTAL: INFORMATION SHARING WITH CONSUMER				36331C0
REPORTING AGENCIES				
TOTAL ISSUE.....		249,960	68,000	

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

Effective June 27, 2011, the legislature authorized electronic access to employer quarterly wage information by consumer reporting agencies pursuant to Chapter 2011-235, Laws of Florida. The Agency for Workforce Innovation (AWI) currently contracts with the Department of Revenue (DOR) for unemployment tax collection services which includes the quarterly wage data information. A third party data sharing agreement will be required for each consumer reporting agency that will be receiving the electronic wage data. The Department of Economic Opportunity (DEO), DOR, and the consumer reporting agencies will enter into contracts that govern the duties and responsibilities of each party. The consumer reporting agencies are required to reimburse all costs associated with designing, installing, and administration of the electronic-access program. The Department of Revenue needs spending authority in the Operating Trust Fund (2510) for these costs.

The Department of Revenue requests the following funding:

\$154,920 (\$8,000 nonrecurring) in the 210021 Southwood Shared Resource Center (SSRC) appropriation category in the Operating Trust Fund (2510) in the 73710100 budget entity. These funds will be used for equipment and software that will be located in the SSRC.

\$44,600 (\$23,000 nonrecurring) in the 210023 Northwest Regional Data Center (NWRDC) appropriation category in the Operating Trust Fund (2510) in the 73710100 budget entity. These funds will be used for backup and recovery equipment and software that will be located with the NWRDC.

\$50,440 (\$37,000 nonrecurring) in the 100777 Contracted Services appropriation category in the Operating Trust Fund (2510) in the 73710100 budget entity. These funds will be used for application development and project management costs within the Information Services Program (ISP).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0
OTHER PERSONAL SERVICES				030000
FEDERAL GRANTS TRUST FUND -RECPNT	82,328			2261 9
=====				
EXPENSES				040000
FEDERAL GRANTS TRUST FUND -RECPNT	20,406	7,296		2261 9
=====				
TOTAL: CHILD SUPPORT AUTOMATED MANAGEMENT				36332C0
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				
TOTAL ISSUE.....	102,734	7,296		
=====				

AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue, Child Support Enforcement Program (CSE) has relied upon the Florida Online Recipient Integrated Data Access (FLORIDA) System for its information processing needs. FLORIDA is operated and maintained by the Florida Department of Children and Families (DCF) and the Northwood Shared Resource Center. The system is difficult and expensive to use and maintain and does not provide functionality and desired management reporting capabilities. An outgrowth of this situation is a proliferation of nonintegrated, stand-alone systems developed to provide needed functionality lacking in the FLORIDA system. This contributes to inefficiencies in core processes, data redundancy, and additional processing to synchronize disparate systems.

The Department has been developing a replacement system - the Child Support Enforcement Automated Management System (CAMS)- which is intended to greatly reduce these deficiencies. Migration from FLORIDA to CAMS is being accomplished in two phases. The first phase (Phase I) of CAMS was deployed in 2006. The system functionality for some compliance, location, and customer assistance components were moved from FLORIDA to CAMS. The second phase (Phase II) is planned for deployment in the spring of 2012. Phase II addresses the remaining CSE system components necessary to support case creation, case maintenance, paternity establishment, support order establishment and modification, payment processing and fund distribution, and remaining compliance and customer service activities not included in Phase I. The CAMS Phase II contract was awarded to Deloitte and started in February 2008. The implementation of CAMS Phase II replaces the legacy Title IV-D Child Support Enforcement component of the FLORIDA system. This request is for on-going resources required to operate and maintain CAMS and to phase out the current FLORIDA System data processing appropriations at the DCF Data Center (Category 210008) and the Northwood Shared Resource Center Categories (210022 and 210028).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				<u>1603.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0

Implementation of a major system such as CAMS requires additional maintenance during the system's initial two to three years of operation to refine software programs. After this period, the system transitions to a mature, steady state. The Department is requesting the realignment of \$12,561,797 in recurring funds for the operation and maintenance of the fully implemented steady state for the Child Support Enforcement Automated Management System. The Department also requests \$4,264,208 in non-recurring funds for FY 2012-13 to obtain contractual resources to assist with refinement and maintenance of the SAP application as well as \$302,794 in other one-time costs.

The Department's implementation of CAMS Phase II culminates the development effort to modernize and improve the state's Child Support Enforcement Program system. Since the implementation of Phase I in April 2006, the Program's matched appropriation for the FLORIDA system has decreased by \$8 million, from \$22.8 million in FY 2005-06 to \$14.8 million in FY 2011-12. These reductions resulted in a General Revenue savings of \$2.7 million. As a result of implementing CAMS, the Department requests realignment of \$12,561,797 of the Child Support Enforcement Program's recurring appropriations previously used to fund the operation and maintenance of the child support module of the FLORIDA system to now support the operation and maintenance of CAMS. The transition from the development phase to the operation and maintenance phase of CAMS will result in a further reduction of \$2,263,668 in the Child Support Enforcement Program budget, of which \$686,934 is General Revenue.

The operation and maintenance of CAMS is comprised of the following components: CAMS support staffing, CAMS mail processing, CAMS document printing, hardware and software maintenance, training and professional development, travel, operating expenses, and temporary maintenance of the CSE static FLORIDA database. These components are explained in the following cost analysis.

COST ANALYSIS

CAMS SUPPORT STAFFING:

The Department's staffing requirements to operate and maintain CAMS are estimated based upon the America's SAP User Group (ASUG) study of the post SAP implementation staffing needs. The Department proposes to utilize a combination of FTE and contractual resources to support CAMS. The Department intends to use existing FTE resources to satisfy the FTE requirement. A portion of the contractual resource requirements will also be satisfied within existing recurring resources.

The ASUG study relies upon a ratio between users of various SAP system components and the system staff required to support the functionality. Based upon the application of the ASUG study, the Department's initial staff requirements for post go-live and a steady state are shown below:

Area	Post Go-Live Resources	Steady State Resources
------	------------------------	------------------------

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				<u>1603.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0
Functional	61	53		
Business Warehouse	9	8		
Financial Interfaces	6	6		
Other Interfaces	15	15		
Production/Analysis/Control	8	8		
Technical/Basis/Security	49	44		
e-Services	14	14		
Total	162	148		

The Department of Revenue has substantial knowledge of the SAP product suite. Many of the members of the Department's CAMS Project team have direct experience working either as a subcontractor to Deloitte (the implementation vendor for CAMS Phase I and II); as a Department employee during CAMS Phase I; or as a part of the Department's SUNTAX project team, which currently administers the state's General Tax Administration (GTA) functions using the SAP product suite. From a technical perspective, the Department has in-depth familiarity with the components of SAP that are being developed for use in the CAMS Phase II effort. The Department of Revenue's Information Services and CSE Programs are staffed with functional and technical resources supporting the CAMS Phase I operations and maintenance. Due to this institutional knowledge, the Department is reducing the initial staff requirements based upon the study as shown below:

Area	Post Go-Live Resources	Steady State Resources
Functional	61	53
Business Warehouse	9	8
Financial Interfaces	6	3
Other Interfaces	12	8
Production/Analysis/Control	8	8
Technical/Basis/Security	49	44
e-Services	1	1
Total	146	125

The Information Services Program (ISP) and CSE recurring resources in the system support area have been applied to this total need to determine the requested additional funding. The table below shows the application of current resources and the resulting need. The steady state need is requested on a recurring basis and the difference between steady state and post go-live need is requested on a non-recurring basis. It should be noted that it may take longer than one year to reach the steady state and that some or all of the non-recurring resources may be requested again in the Department's FY 2013-14 budget request.

Area	Current Resources	Recurring Resources	Non-Recurring Resources
------	-------------------	---------------------	-------------------------

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0

		Requested	Requested
Functional	38.1	14.9	8
Business Warehouse	5.6	2.4	1
Financial Interfaces	2.9	0.1	3
Other Interfaces	6.8	1.2	4
Production/Analysis/Control	4.3	3.7	
Technical/Basis/Security	32.5	11.5	5
e-Services	1	0	0
Total	91.2	33.8	21

The Department's current staffing resources are comprised of 63 CSE Program FTE, 12.5 ISP FTE, and 15.7 contractual resources. 33.8 additional contractual resources are needed to support the CAMS steady state (the 125 requirement less 91.2 current resources). The cost for each contractual position is based upon 1,976 hours being worked annually. The 11.5 FTE equivalent positions for technical/basis/security are at \$150 per hour for a cost of \$3,408,600. The 22.3 FTE equivalent positions to support the other areas are at \$88 per hour for a cost of \$3,877,702. The total recurring cost for staffing is \$7,286,302. The rates are based upon the Department's current contracts for similar resources.

21 additional contractual resources are needed on a non-recurring basis to address maintenance issues during the initial implementation years. The basis for cost is the same used for the recurring requirement. The 5 FTE equivalent positions for technical/basis/security cost \$1,482,000. The 16 FTE equivalent positions to support the other areas cost \$2,782,208. The total non-recurring cost for staffing is \$4,264,208.

CAMS MAIL PROCESSING:

The General Tax Administration Program (GTA) processes incoming and outgoing mail produced by the CAMS system pursuant to a service level agreement and a federally approved cost allocation plan for billed central services. The responsibility for processing CSE outgoing mail shifts from the Department of Children and Families Data Center to GTA with the implementation of CAMS Phase II. Additionally, the CAMS implementation resulted in an increase in the volume of mail thus increasing reimbursement to GTA for processing services as well as postage costs. The table below displays the current level of expenditure and the anticipated rate for major mail processing cost groups. The projected postage costs include an anticipated 2.9% rate increase effective May 2012. The current postage costs include postage for mail that is currently processed by the DCF data center.

Mail Processing Cost Drivers:	Current Expenditures	Anticipated Expenditures	Additional Need
Outbound Mail Processing:	\$221,109	\$777,526	\$556,417
Inbound Mail Processing:	\$164,007	\$466,988	\$302,991

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0
Imaging:	\$298,425	\$713,532	\$415,107	
Postage:	\$1,734,096	\$4,114,644	\$2,308,548	
Materials and Other Costs:	\$206,567	\$461,346	\$254,779	
Total	2,624,204	6,534,046	\$3,909,842	

CAMS DOCUMENT PRINTING:

The Information Services Program (ISP) print shop prints the outgoing mail pursuant to a service level agreement. The implementation of CAMS II will result in an increased volume of documents to be printed thus increasing the workload for the ISP print shop. ISP will require \$82,328 in OPS funding to manage the additional workload. Standard LBR expense and HR packages for 2 positions are requested as well. The total increased need for the print shop is \$95,438 recurring and \$7,296 non-recurring. The Department plans to prepare and submit a cost allocation plan for billed central services for the print shop which will enable ISP to bill CSE for the number of units allocable to CSE. The ISP appropriation will be requested in the Federal Grants Trust Fund and the double budget in CSE Expenses will be used to pay ISP for the services provided.

HARDWARE AND SOFTWARE MAINTENANCE:

The program had previously purchased and is maintaining the core SAP software that is the heart of the CAMS system. Maintenance is requested for the CAMS hardware and for ancillary software incorporated into the CAMS II design. The annual estimate is \$361,294 as displayed in the following table:

Item	Annual Cost	Function
SAN Maintenance	\$46,303	Data Storage
Server Maintenance	\$24,917	Servers

Total Hardware Maintenance	\$71,220	
HPQC	\$38,432	Test Management
Topcall	\$17,333	Faxing Software
Oracle User Productivity Kit	\$27,398	Development of Training Materials
SAB Business Objects	\$40,142	Reporting
SAP DQXI	\$139,944	Postal Software
Semantic Veritas	\$26,825	Data Backup

Total Software Maintenance	\$290,074	

Total Maintenance	\$361,294	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				<u>1603.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0

HARDWARE REPLACEMENT:

CAMS hardware is scheduled for a five year useful life. The total value of the hardware is \$2,253,647. Annual replacement costs are estimated to be \$450,729.

TRAINING/PROFESSIONAL DEVELOPMENT:

The Department is using a combination of state staff and contractors to operate the CAMS system. \$150,000 annually is requested to for training and professional development of state staff to work in the SAP environment.

TRAVEL:

When it is not possible or cost effective to bring the trainers to Tallahassee, from time to time it is necessary to send state staff to other locations to obtain the required training. \$60,000 annually is estimated as the recurring need.

OPERATING EXPENSE:

\$247,480 is requested for the cost of telephones, rent, office supplies and other cost of day to day operations for the state staff and contractors who will be maintaining the system.

CSE STATIC FLORIDA DATABASE:

To assist in workforce transition and effective processing of activities during the transition, the Department plans to maintain a static FLORIDA system database, for six months after the February 2012 CAMS go-live date. This period will extend through August 2012. The anticipated non-recurring cost of maintaining the database includes \$150,510 for the DCF Data Center and \$148,988 for the NSRC for a total of \$299,498.

DELETE FLORIDA SYSTEM FUNDING

All recurring funding for the FLORIDA System in Category 210008 (\$11,588,047), Category 210022 (\$3,048,631), and Category (210028) is deleted.

The net reduction to the CSE Program's Recurring Budget is \$2,263,668 of which \$686,934 is General Revenue.

Although the non-recurring request exceeds the reduction, the non-recurring request is made from 100% trust fund, so the GR savings will be realized in FY 2012-13.

CAMS IMPACT IF NOT FUNDED

The Department plans to implement CAMS Phase II during the spring of 2012. If the Department's request to realign \$12,561,797 of the Child Support Enforcement Program's recurring appropriations used to fund the operation and maintenance of the child support module of the FLORIDA system is not approved, the Department will be unable to fund CAMS recurring operational and maintenance costs. Thus, the Department would be unable to take all state and federal required child support enforcement activities to establish and enforce child support orders and disburse support payments. The

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2012-13	FY 2012-13	FY 2012-13	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) OPERATIONS AND				
MAINTENANCE				36332C0

impact to citizens of not funding CAMS is high. This degradation in services could result in a decline in the CSE Program's performance with regards to federal metrics which could result in reduced federal incentive earnings for the State.

The Federal Office of Child Support Enforcement has supported the phased implementation of CAMS with the understanding that all CSE functionality would eventually migrate off the FLORIDA system onto CAMS. Failure to fund CAMS operations and maintenance costs could potentially result in a failure to meet Federal certification requirements for a comprehensive, automated, statewide system as specified in Automated Systems for Child Support Enforcement: A Guide for States, published by the U.S. Department of Health and Human Services. Failure to meet system certification requirements may put the Department out of compliance with the federally required and approved Title IV-D state plan, which provides the basis for federal funding of Florida's Child Support Enforcement Program. Failure to meet federal requirements could jeopardize the Temporary Assistance for Needy Families (TANF) block grant. Additionally, failure to fund CAMS could result in a federal disallowance of all federal funds, \$139.5 million, expended in developing CAMS.

DATA CENTER CONSOLIDATION				55C0000
ADDITIONAL RESOURCES REQUIRED TO				
SUPPORT CONSOLIDATION OF EMAIL				
SERVICES				55C04C0
DATA PROCESSING SERVICES				210000
SOUTHWOOD SRC				210021
OPERATING TRUST FUND	-STATE	166,488	89,364	2510 1

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AGENCY ISSUE NARRATIVE:

2012-2013 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

This issue is for additional resources that are necessary to accomplish the e-mail consolidation and pay for the agency's statewide e-mail service.

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* BPEADL01                               STATISTICAL INFORMATION                09/14/2011 15:02:01 *
* BUDGET PERIOD: 2002-2013                EXHIBIT A, D AND D-3A LIST REQUEST          LAR 73      SP   *
* COMPILE DATE: 06/30/2011                COMPILE TIME: 11:54:18                      PAGE:      1   *
*****
*                                     SAVE INITIALS:      SAVE DEPARTMENT: 07      SAVE ID: ED3A
* -----
* SELECT CODES AND ACCUMULATION LEVELS WHERE ALLOWED.  WHEN NO CODE IS SELECTED, ALL CODES WILL BE REPORTED.
* ITEMIZATION OF EXPENDITURE:                IOE ACCUMULATION LEVEL: 0 (1=OPER/FCO, 2=IOE, 0=MERGED)
* MERGE GROUPS (Y/N): Y
* BUDGET ENTITY OR GROUP/ACCUMULATION LEVEL (DEP, DIV, BUR, SUB, LBE, MRG):
*   1-7:                LBE
*   8-14:
*   15-21:
*   22-27:
* EXCLUDE:
*
* PROGRAM COMPONENT/ACCUMULATION LEVEL (1, 2, 3, 4 OR 5 FOR 2, 4, 6, 8 OR 10 DIGITS, 6=MERGE POLICY, 0=MERGED):
*   5
*
* APPROPRIATION CATEGORY OR GROUP/ACCUMULATION LEVEL (1=MAJOR, 2=MINOR, 0=MERGED):
*   2
*
* FUND GROUPS SET:                OR FUND:                FUNDING SOURCE IDENTIFIER:                MERGE FSI (Y/N): N
* FCO (Y/N): Y                FTE (Y/N): Y                SALARY RATE (Y/N): Y
* -----
* ISSUE CODE OR GROUP/ACCUMULATION LEVEL (1, 2 OR 3 FOR 1, 3 OR 7 CHARACTERS, 0=MERGED):
*   3
*
* REPORT OPTION: 1
* 1=EAD REPORT
* 2=SCHEDULE IV/IT ISSUES                COLUMN SELECTION: A03                A04                A05                CODES
* 3=STATEWIDE ISSUES
* 4=SCHEDULE VIIIA ISSUES                REPORT COLUMNS WITH CALCULATION DIFFERENCE ONLY (Y/N): N THAT EXCEED:
*
* LEVELS OF TOTALS: (N=NO TOTAL, L=LINE TOTAL, T=BY FUND TYPE, D=BY DETAIL FUND, B=BY DETAIL FUND AND FUND TYPE,
* G=FUND GROUP LINE TOTALS, E=BY DETAIL FUND AND FUND GROUP)
* RUN: N                ITEM OF EXP: N                GROUP: N                DEPARTMENT: N                DIVISION: N                BUREAU: N
* SUB-BUREAU: N                LBE: T                POLICY AREA: N                PROG COMP: T                D3A SUM ISSUE: N                D3A DETAIL ISSUE: L
* MAJOR APP CAT: N                MINOR APP CAT: D
*
* APPROPRIATION CATEGORY TITLES: S (S=SHORT, L=LONG)                REPORT SEQUENCE: DEPT/BUDGET ENTITY: N A=ALPHABETICAL
*                                     PROGRAM COMPONENT: N N=NUMERICAL
* -----
* DEPARTMENT NARRATIVE SET:
* BUDGET ENTITY NARRATIVE SET:                PROGRAM COMPONENT NARRATIVE (Y/N): N
*
* ISSUE/ACTIVITY NARRATIVE SET: A1                PRIORITY ISSUE NARRATIVE SET (1-9):
*
* INCLUDE POSITION DATA (Y/N): Y
*
* PRINT COLUMN CODES (Y/N): Y
*
* PAGE BREAKS: LBE PRC
* (IOE, GRP, DEP, DIV,                REPORT HEADING:                EXHIBIT D-3A
* BUR, SUB, LBE, PRC,                EXPENDITURES BY
* SIS, ISC)                ISSUE AND APPROPRIATION CATEGORY
* -----

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* BPEADL01                               STATISTICAL INFORMATION                      09/14/2011 15:02:01 *
* BUDGET PERIOD: 2002-2013                EXHIBIT A, D AND D-3A LIST REQUEST                LAR 73      SP  *
* COMPILE DATE: 06/30/2011                COMPILE TIME: 11:54:18                                PAGE:      2  *
*****
*
* TOTAL RECORDS READ FROM SORT:           708
* TOTAL RECORDS READ FROM CARD:           43
* TOTAL PAF RECORDS READ:                 83
* TOTAL OAF RECORDS READ:                 20
* TOTAL IEF RECORDS READ:                 0
* TOTAL BGF RECORDS READ:                 0
* TOTAL BEF RECORDS READ:                 30
* TOTAL PCF RECORDS READ:                 24
* TOTAL ICF RECORDS READ:                 237
* TOTAL INF RECORDS READ:                 3,480
* TOTAL ACF RECORDS READ:                 45
* TOTAL FCF RECORDS READ:                 9
* TOTAL FSF RECORDS READ:                 10
* TOTAL PCN RECORDS READ:                 0
* TOTAL BEN RECORDS READ:                 0
* TOTAL DPC RECORDS READ:                 146
* TOTAL RECORDS IN ERROR:                 0
*
*****
*
* BUDGET ENTITIES SELECTED:
*   1-9: 73
*   10-18:
*   19-27:
*
*****

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