

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	13,246,270			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	9,478,102			1000 1
-MATCH	245,110			1000 2
TOTAL GENERAL REVENUE FUND	9,723,212			1000
=====				
FEDERAL GRANTS TRUST FUND -FEDERL	476,250			2261 3
-RECPNT	5,166,591			2261 9
TOTAL FEDERAL GRANTS TRUST FUND	5,642,841			2261
=====				
OPERATING TRUST FUND -STATE	2,254,539			2510 1
=====				
TOTAL POSITIONS.....	259.00			
TOTAL APPRO.....	17,620,592			
=====				
OTHER PERSONAL SERVICES				030000
OPERATING TRUST FUND -STATE	118,740			2510 1
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	427,172			1000 1
-MATCH	14,771			1000 2
TOTAL GENERAL REVENUE FUND	441,943			1000
=====				
FEDERAL GRANTS TRUST FUND -FEDERL	28,674			2261 3
-RECPNT	433,052			2261 9
TOTAL FEDERAL GRANTS TRUST FUND	461,726			2261
=====				
OPERATING TRUST FUND -STATE	2,345,446			2510 1
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
EXPENSES				040000
TOTAL APPRO.....		3,249,115		
=====				
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -STATE		6,929		1000 1
OPERATING TRUST FUND -STATE		5,422,409		2510 1
TOTAL APPRO.....		5,429,338		
=====				
SPECIAL CATEGORIES				100000
TRANS TO DIV ADM HEARINGS				100565
FEDERAL GRANTS TRUST FUND -FEDERL		1,503,196		2261 3
OPERATING TRUST FUND -STATE		86,339		2510 1
-MATCH		774,374		2510 2
TOTAL OPERATING TRUST FUND		860,713		2510
TOTAL APPRO.....		2,363,909		
=====				
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE		198,161		1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		281,028		2261 9
OPERATING TRUST FUND -STATE		1,408,085		2510 1
TOTAL APPRO.....		1,887,274		
=====				
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -STATE		93,815		1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		11,208		2261 9
OPERATING TRUST FUND -STATE		80,718		2510 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
TOTAL APPRO.....	185,741			
=====				
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -STATE	1,684,112			1000 1
-MATCH	677			1000 2
TOTAL GENERAL REVENUE FUND	1,684,789			1000
=====				
FEDERAL GRANTS TRUST FUND -FEDERL	8,306			2261 3
-RECPNT	175,266			2261 9
TOTAL FEDERAL GRANTS TRUST FUND	183,572			2261
=====				
OPERATING TRUST FUND -STATE	288,499			2510 1
TOTAL APPRO.....	2,156,860			
=====				
DATA PROCESSING SERVICES				210000
SOUTHWOOD SRC				210021
GENERAL REVENUE FUND -STATE	1,305			1000 1
=====				
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	259.00			
TOTAL ISSUE.....	33,012,874			
TOTAL SALARY RATE.....	13,246,270			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ESTIMATED EXPENDITURES				1000000
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
OPERATING TRUST FUND -STATE	22,887			2510 1
=====				
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2010-11 - EFFECTIVE 7/1/2010				1001220
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	57,352			1000 1
-MATCH	1,482			1000 2
TOTAL GENERAL REVENUE FUND	58,834			1000
FEDERAL GRANTS TRUST FUND -FEDERL	3,395			2261 3
-RECPNT	36,832			2261 9
TOTAL FEDERAL GRANTS TRUST FUND	40,227			2261
OPERATING TRUST FUND -STATE	16,068			2510 1
TOTAL APPRO.....	115,129			
=====				
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2010-11 - EFFECTIVE 12/1/2010				1001810
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	43,424			1000 1
-MATCH	1,123			1000 2
TOTAL GENERAL REVENUE FUND	44,547			1000
FEDERAL GRANTS TRUST FUND -FEDERL	2,182			2261 3
-RECPNT	23,663			2261 9
TOTAL FEDERAL GRANTS TRUST FUND	25,845			2261
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ESTIMATED EXPENDITURES				1000000
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2010-11 - EFFECTIVE 12/1/2010				1001810
SALARIES AND BENEFITS				010000
OPERATING TRUST FUND -STATE	10,323			2510 1
TOTAL APPRO.....	80,715			
ELIMINATION OF AGENCY PAYALL				
STATUS - EFFECTIVE 7/1/2010				1001820
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	21,865-			1000 1
-MATCH	565-			1000 2
TOTAL GENERAL REVENUE FUND	22,430-			1000
FEDERAL GRANTS TRUST FUND -FEDERL	1,137-			2261 3
-RECPNT	12,328-			2261 9
TOTAL FEDERAL GRANTS TRUST FUND	13,465-			2261
OPERATING TRUST FUND -STATE	5,379-			2510 1
TOTAL APPRO.....	41,274-			
ADJUSTMENT TO STATE LIFE INSURANCE				
CONTRIBUTION RATE FOR FY 2010-11 -				
EFFECTIVE 12/1/2010				1001920
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	5,456-			1000 1
-MATCH	141-			1000 2
TOTAL GENERAL REVENUE FUND	5,597-			1000
FEDERAL GRANTS TRUST FUND -FEDERL	381-			2261 3
-RECPNT	4,134-			2261 9
TOTAL FEDERAL GRANTS TRUST FUND	4,515-			2261

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ESTIMATED EXPENDITURES				1000000
ADJUSTMENT TO STATE LIFE INSURANCE				
CONTRIBUTION RATE FOR FY 2010-11 -				
EFFECTIVE 12/1/2010				1001920
SALARIES AND BENEFITS				010000
OPERATING TRUST FUND -STATE	1,803-			2510 1
TOTAL APPRO.....	11,915-			
SUNCOM SERVICES RATE REDUCTION				1005600
EXPENSES				040000
GENERAL REVENUE FUND -STATE	10,413-			1000 1
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - DEDUCT				1602560
SALARY RATE				000000
SALARY RATE.....	88,077-			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	41,188-			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	79,954-			2261 9
TOTAL POSITIONS.....	2.00-			
TOTAL APPRO.....	121,142-			
TOTAL: DEPARTMENT WIDE - ACROSS PROGRAMS				1602560
REALIGNMENT REAPPROVAL - DEDUCT				
TOTAL POSITIONS.....	2.00-			
TOTAL ISSUE.....	121,142-			
TOTAL SALARY RATE.....	88,077-			

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across programs to reflect current workload. The

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - DEDUCT				1602560

Department's realignment of positions between budget entities allows its authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. The Department's programs are organized by process and its functions are appropriated at the service level. Periodically, the Department's programs reassess the deployment of staff and then reassign them to maximize productivity.

The realignment of staff is reflected in FY 2010-11 budget amendments 2011-73-01 (EOG #P0025), 2011-73-02 (EOG #B7001), 2011-73-06 (EOG #P0027), 2011-73-07 (EOG #P0028), 2011-73-08 (EOG #B7005), 2011-73-09 (EOG #P0029), 2011-73-10 (EOG #B7006), 2011-73-11 (EOG #P0030), and 2011-73-12 (EOG #B7023). This technical issue is needed to properly reflect the changes in appropriations to current processes.

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service provided.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
2225 GOVERNMENT ANALYST II							
00933 001	1.00-	46,381-		17,977-	64,358-	0.00	64,358-
2234 GOVERNMENT OPERATIONS CONSULTANT I							
01803 001	1.00-	36,371-		16,133-	52,504-	0.00	52,504-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							39,733-
2261 FEDERAL GRANTS TRUST FUND							77,129-
	2.00-	82,752-		34,110-	116,862-		116,862-

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - DEDUCT				1602560

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N7050 001		5,325-					
TOTAL SALARY RATE		5,325-					
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							1,455-
2261 FEDERAL GRANTS TRUST FUND							2,825-
							121,142-

DEPARTMENT WIDE - ACROSS PROGRAMS							
REALIGNMENT REAPPROVAL - ADD							1602570
SALARY RATE							000000
SALARY RATE.....	175,343						
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	124,233						1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	125,458						2261 9
TOTAL POSITIONS.....	6.00						
TOTAL APPRO.....	249,691						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - ADD				1602570
TOTAL: DEPARTMENT WIDE - ACROSS PROGRAMS				1602570
REALIGNMENT REAPPROVAL - ADD				
TOTAL POSITIONS.....	6.00			
TOTAL ISSUE.....		249,691		
TOTAL SALARY RATE.....	175,343			

=====

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across programs to reflect current workload. The Department's realignment of positions between budget entities allows its authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. The Department's programs are organized by process and its functions are appropriated at the service level. Periodically, the Department's programs reassess the deployment of staff and then reassign them to maximize productivity.

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This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service provided.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - ADD				1602570

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
0003 CLERK SPECIALIST							
00050 001	1.00	23,011		13,672	36,683	0.00	36,683
0004 SENIOR CLERK							
05677 001	1.00	33,953		15,688	49,641	0.00	49,641
05680 001	1.00	21,533		13,400	34,933	0.00	34,933
6366 MOTOR VEHICLE OPERATOR							
00825 001	1.00	19,430		13,013	32,443	0.00	32,443
1618 REVENUE ADMINISTRATOR II - SES							
05460 001	1.00	36,468		17,317	53,785	0.00	53,785
1620 REVENUE ADMINISTRATOR III - SES							
05347 001	1.00	40,948		18,144	59,092	0.00	59,092
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							136,259
2261 FEDERAL GRANTS TRUST FUND							130,318
	6.00	175,343		91,234	266,577		266,577

OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							12,026-
2261 FEDERAL GRANTS TRUST FUND							4,860-
							249,691

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: ADMIN SERVICES PGM							73010000
EXECUTIVE DIR/SUPPORT SVCS							73010100
GOV OPERATIONS/SUPPORT							16
EXEC LEADERSHIP/SUPPRT SVC							<u>1602.00.00.00</u>
NONRECURRING EXPENDITURES							2100000
RELOCATION - CO-LOCATION OF							
DEPARTMENT OF REVENUE STAFF TO							2103069
SOUTHWOOD COMPLEX							030000
OTHER PERSONAL SERVICES							
OPERATING TRUST FUND	-STATE	45,000-					2510 1
=====							
EXPENSES							040000
OPERATING TRUST FUND	-STATE	999,282-					2510 1
=====							
OPERATING CAPITAL OUTLAY							060000
OPERATING TRUST FUND	-STATE	5,304,424-					2510 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
OPERATING TRUST FUND	-STATE	354,915-					2510 1
=====							
TOTAL: RELOCATION - CO-LOCATION OF							2103069
DEPARTMENT OF REVENUE STAFF TO							
SOUTHWOOD COMPLEX							
TOTAL ISSUE.....		6,703,621-					
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: ADMIN SERVICES PGM							73010000
EXECUTIVE DIR/SUPPORT SVCS							73010100
GOV OPERATIONS/SUPPORT							16
EXEC LEADERSHIP/SUPPRT SVC							<u>1602.00.00.00</u>
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS							26A0000
STATE HEALTH INSURANCE ADJUSTMENT FOR FY 2010-11 - 5 MONTHS							
ANNUALIZATION							26A1810
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	31,017						1000 1
-MATCH	802						1000 2
TOTAL GENERAL REVENUE FUND	31,819						1000
FEDERAL GRANTS TRUST FUND -FEDERL	1,559						2261 3
-RECPNT	16,902						2261 9
TOTAL FEDERAL GRANTS TRUST FUND	18,461						2261
OPERATING TRUST FUND -STATE	7,374						2510 1
TOTAL APPRO.....	57,654						
STATE LIFE INSURANCE ADJUSTMENT FOR FY 2010-11 - 5 MONTHS							
ANNUALIZATION							26A1920
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	3,897-						1000 1
-MATCH	101-						1000 2
TOTAL GENERAL REVENUE FUND	3,998-						1000
FEDERAL GRANTS TRUST FUND -FEDERL	272-						2261 3
-RECPNT	2,953-						2261 9
TOTAL FEDERAL GRANTS TRUST FUND	3,225-						2261
OPERATING TRUST FUND -STATE	1,288-						2510 1
TOTAL APPRO.....	8,511-						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
PROPERTY TAX OVERSIGHT PROGRAM				4600000
ADJUSTMENT OF ANNUAL PAYMENT TO THE				
DIVISION OF ADMINISTRATIVE HEARINGS				4600100
SPECIAL CATEGORIES				100000
TRANS TO DIV ADM HEARINGS				100565
FEDERAL GRANTS TRUST FUND -FEDERL	286,241			2261 3
OPERATING TRUST FUND -STATE	42,299-			2510 1
-MATCH	147,457			2510 2
TOTAL OPERATING TRUST FUND	105,158			2510
TOTAL APPRO.....	391,399			

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue is appropriated an annual amount to reimburse the Division of Administrative Hearings (DOAH) for its services to the Department. These services include personnel and other administrative hearings. With the implementation of administrative paternity establishment in the Child Support Enforcement Program (CSE), a significant portion of the Department's costs are directly attributed to CSE and are increasing annually.

In order to reduce the burden on state taxpayers and fully utilize Federal funding participation in child support enforcement services, the Department identifies the CSE portion of the bill and assigns those costs using fund source indicators (FSI) of 2 (Operations Trust Fund) and 3 (Federal Grants Trust Fund). The portion that remains is appropriated using a fund source indicator of 1(Operations Trust Fund). These funding amounts and associated FSI must be adjusted annually.

This issue is requesting \$955,874 as follows:

FY 2010-11 Appropriation	\$2,363,909
FY 2011-12 Anticipated Expenses (based on actual 09-10)	(\$2,755,308)
Anticipated Deficit for FY 09-10	(\$955,874)

Operations Trust Fund, FSI 1	(\$42,299)
Operations Trust Fund, FSI 2	\$147,457
Federal Grants Trust Fund, FSI 3	\$286,241

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				73010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
PROPERTY TAX OVERSIGHT PROGRAM				4600000
ADJUSTMENT OF ANNUAL PAYMENT TO THE				
DIVISION OF ADMINISTRATIVE HEARINGS				4600100
Issue #4600100 Total Request			\$391,399	

TOTAL: EXEC LEADERSHIP/SUPPRT SVC				<u>1602.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	12,325,961			1000
TRUST FUNDS	14,707,512			2000
TOTAL POSITIONS.....	263.00			
TOTAL PROG COMP.....	27,033,473			
TOTAL SALARY RATE.....	13,333,536			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVSIGHT				73200000
COMPLIANCE DETERMINATION				73200500
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	5,546,943			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	128.00	7,328,512		1000 1
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE	12,455			1000 1
EXPENSES				040000
GENERAL REVENUE FUND -STATE	962,934			1000 1
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -STATE	16,012			1000 1
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	278,161			1000 1
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -STATE	141,758			1000 1
DATA PROCESSING SERVICES				210000
SOUTHWOOD SRC				210021
GENERAL REVENUE FUND -STATE	41,534			1000 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVR SIGHT				73200000
COMPLIANCE DETERMINATION				73200500
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	128.00			
TOTAL ISSUE.....	8,781,366			
TOTAL SALARY RATE.....	5,546,943			
=====				
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -STATE	17,467			1000 1
=====				
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2010-11 - EFFECTIVE 7/1/2010				1001220
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	45,083			1000 1
=====				
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2010-11 - EFFECTIVE 12/1/2010				1001810
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	43,664			1000 1
=====				
ELIMINATION OF AGENCY PAYALL				
STATUS - EFFECTIVE 7/1/2010				1001820
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	6,217-			1000 1
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: PROPERTY TAX OVR SIGHT							73200000
COMPLIANCE DETERMINATION							73200500
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE LIFE INSURANCE							
CONTRIBUTION RATE FOR FY 2010-11 -							
EFFECTIVE 12/1/2010							1001920
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	2,332-						1000 1
SUNCOM SERVICES RATE REDUCTION							1005600
EXPENSES							040000
GENERAL REVENUE FUND -STATE	5,360-						1000 1
ADJUSTMENTS TO CURRENT YEAR							
ESTIMATED EXPENDITURES							1600000
DEPARTMENT WIDE - ACROSS PROGRAMS							
REALIGNMENT REAPPROVAL - DEDUCT							1602560
SALARY RATE							000000
SALARY RATE.....	89,888-						
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	2.00- 127,778-						1000 1
TOTAL: DEPARTMENT WIDE - ACROSS PROGRAMS							1602560
REALIGNMENT REAPPROVAL - DEDUCT							
TOTAL POSITIONS.....	2.00-						
TOTAL ISSUE.....	127,778-						
TOTAL SALARY RATE.....	89,888-						

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across programs to reflect current workload. The Department's realignment of positions between budget entities allows its authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. The Department's programs are organized by process and its functions are appropriated at the service level. Periodically, the Department's programs reassess the deployment of staff and then reassign them to maximize productivity.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVSIGHT				73200000
COMPLIANCE DETERMINATION				73200500
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - DEDUCT				1602560

The realignment of staff is reflected in FY 2010-11 budget amendments 2011-73-01 (EOG #P0025), 2011-73-02 (EOG #B7001), 2011-73-06 (EOG #P0027), 2011-73-07 (EOG #P0028), 2011-73-08 (EOG #B7005), 2011-73-09 (EOG #P0029), 2011-73-10 (EOG #B7006), 2011-73-11 (EOG #P0030), and 2011-73-12 (EOG #B7023). This technical issue is needed to properly reflect the changes in appropriations to current processes.

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POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
2225 GOVERNMENT ANALYST II							
00535 001	1.00-	46,381-		17,977-	64,358-	0.00	64,358-
4461 SENIOR APPRAISER							
02601 001	1.00-	43,507-		17,448-	60,955-	0.00	60,955-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							125,313-
	2.00-	89,888-		35,425-	125,313-		125,313-
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							2,465-
							127,778-

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVSIGHT				73200000
COMPLIANCE DETERMINATION				73200500
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - ADD				1602570
SALARY RATE				000000
SALARY RATE.....	36,468			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	1.00			
		53,438		1000 1
=====				
TOTAL: DEPARTMENT WIDE - ACROSS PROGRAMS				1602570
REALIGNMENT REAPPROVAL - ADD				
TOTAL POSITIONS.....	1.00			
TOTAL ISSUE.....		53,438		
TOTAL SALARY RATE.....	36,468			
=====				

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

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	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVSIGHT				73200000
COMPLIANCE DETERMINATION				73200500
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - ADD				1602570

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1618 REVENUE ADMINISTRATOR II - SES							
00597 001	1.00	36,468		17,317	53,785	0.00	53,785
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							53,785
	1.00	36,468		17,317	53,785		53,785
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							347-
							53,438

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: PROPERTY TAX OVSIGHT							73200000
COMPLIANCE DETERMINATION							73200500
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS							26A0000
STATE HEALTH INSURANCE ADJUSTMENT FOR FY 2010-11 - 5 MONTHS							
ANNUALIZATION							26A1810
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	31,189						1000 1
=====							
STATE LIFE INSURANCE ADJUSTMENT FOR FY 2010-11 - 5 MONTHS							
ANNUALIZATION							26A1920
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	1,666-						1000 1
=====							
TOTAL: GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
BY FUND TYPE							
GENERAL REVENUE FUND.....	127.00						
SALARY RATE.....	8,828,854						1000
	5,493,523						
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVR SIGHT				73200000
COMPLIANCE ASSISTANCE				73200700
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	2,309,986			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	3,134,208			1000 1
CERTIFICATION PROGRAM TF -STATE	202,468			2092 1
TOTAL POSITIONS.....	48.00			
TOTAL APPRO.....	3,336,676			
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE	9,715			1000 1
EXPENSES				040000
GENERAL REVENUE FUND -STATE	97,445			1000 1
AID TO LOCAL GOVERNMENTS				050000
AERIAL PHOTO AND MAPPING				050021
GENERAL REVENUE FUND -STATE	500,000			1000 1
CERTIFICATION PROGRAM TF -STATE	876,266			2092 1
TOTAL APPRO.....	1,376,266			
SPECIAL CATEGORIES				100000
PROP APP/TAX COLL CERT PRG				100049
CERTIFICATION PROGRAM TF -STATE	485,000			2092 1

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12 POS	AMOUNT	AGY REQ N/R FY 2011-12 POS	AMOUNT	AG REQ ANZ FY 2011-12 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: PROPERTY TAX OVRSIGHT							73200000
COMPLIANCE ASSISTANCE							73200700
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		245,901					1000 1
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		65,606					1000 1
FIS CST COUNTIES CONS LAND							107038
GENERAL REVENUE FUND -STATE		2,791,000					1000 1
FISC CONSTRAINED COUNTIES							107039
GENERAL REVENUE FUND -STATE		25,159,000					1000 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	48.00						
TOTAL ISSUE.....		33,566,609					
TOTAL SALARY RATE.....		2,309,986					
CASUALTY INSURANCE PREMIUM							1001090
ADJUSTMENT							100000
SPECIAL CATEGORIES							103241
RISK MANAGEMENT INSURANCE							
GENERAL REVENUE FUND -STATE		8,084					1000 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVRSIGHT				73200000
COMPLIANCE ASSISTANCE				73200700
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2010-11 - EFFECTIVE 7/1/2010				1001220
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	18,340			1000 1
CERTIFICATION PROGRAM TF -STATE	1,397			2092 1
TOTAL APPRO.....	19,737			
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2010-11 - EFFECTIVE 12/1/2010				1001810
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	13,516			1000 1
CERTIFICATION PROGRAM TF -STATE	873			2092 1
TOTAL APPRO.....	14,389			
ELIMINATION OF AGENCY PAYALL				
STATUS - EFFECTIVE 7/1/2010				1001820
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	4,449-			1000 1
CERTIFICATION PROGRAM TF -STATE	298-			2092 1
TOTAL APPRO.....	4,747-			
ADJUSTMENT TO STATE LIFE INSURANCE				
CONTRIBUTION RATE FOR FY 2010-11 -				
EFFECTIVE 12/1/2010				1001920
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	1,449-			1000 1
CERTIFICATION PROGRAM TF -STATE	130-			2092 1
TOTAL APPRO.....	1,579-			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVR SIGHT				73200000
COMPLIANCE ASSISTANCE				73200700
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - DEDUCT				1602560
SALARY RATE				000000
SALARY RATE.....	108,808-			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND	3.00-			
-STATE		160,622-		1000 1
=====				
TOTAL: DEPARTMENT WIDE - ACROSS PROGRAMS				1602560
REALIGNMENT REAPPROVAL - DEDUCT				
TOTAL POSITIONS.....	3.00-			
TOTAL ISSUE.....		160,622-		
TOTAL SALARY RATE.....	108,808-			
=====				

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

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	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVSIGHT				73200000
COMPLIANCE ASSISTANCE				73200700
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - DEDUCT				1602560

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
2209 OPERATIONS ANALYST I							
01313 001	1.00-	27,926-		14,578-	42,504-	0.00	42,504-
2225 GOVERNMENT ANALYST II							
00578 001	1.00-	46,381-		17,977-	64,358-	0.00	64,358-
2234 GOVERNMENT OPERATIONS CONSULTANT I							
00587 001	1.00-	34,501-		15,789-	50,290-	0.00	50,290-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							157,152-
	3.00-	108,808-		48,344-	157,152-		157,152-
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							3,470-
							160,622-

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVR SIGHT				73200000
COMPLIANCE ASSISTANCE				73200700
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - ADD				1602570
SALARY RATE				000000
SALARY RATE.....	172,583			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	4.00			
		239,782		1000 1
=====				
TOTAL: DEPARTMENT WIDE - ACROSS PROGRAMS				1602570
REALIGNMENT REAPPROVAL - ADD				
TOTAL POSITIONS.....	4.00			
TOTAL ISSUE.....		239,782		
TOTAL SALARY RATE.....	172,583			
=====				

AGENCY ISSUE NARRATIVE:

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	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVRSIGHT				73200000
COMPLIANCE ASSISTANCE				73200700
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - ADD				1602570

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1702 REVENUE MANAGER - SES							
06814 001	1.00	30,989		16,306	47,295	0.00	47,295
2053 DISTRIBUTED COMPUTER SYSTEMS ADMIN - SES							
05996 001	1.00	43,507		18,616	62,123	0.00	62,123
2133 DATA PROCESSING MANAGER - SES							
04240 001	1.00	46,381		19,146	65,527	0.00	65,527
6004 TRAINING & RESEARCH MANAGER - SES							
06049 001	1.00	46,381		19,146	65,527	0.00	65,527
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							240,472
	4.00	167,258		73,214	240,472		240,472
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N7050 001		5,325					
TOTAL SALARY RATE		5,325					
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							690-
							239,782

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12 POS	AMOUNT	AGY REQ N/R FY 2011-12 POS	AMOUNT	AG REQ ANZ FY 2011-12 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: PROPERTY TAX OVSIGHT							73200000
COMPLIANCE ASSISTANCE							73200700
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
NONRECURRING EXPENDITURES							2100000
FISCALLY CONSTRAINED COUNTIES -							
AD VALOREM TAX							2103066
SPECIAL CATEGORIES							100000
FIS CST COUNTIES CONS LAND							107038
GENERAL REVENUE FUND -STATE		2,791,000-					1000 1
=====							
FISC CONSTRAINED COUNTIES							107039
GENERAL REVENUE FUND -STATE		25,159,000-					1000 1
=====							
TOTAL: FISCALLY CONSTRAINED COUNTIES -							2103066
AD VALOREM TAX							
TOTAL ISSUE.....		27,950,000-					
=====							
AERIAL PHOTOGRAPHY							2103075
AID TO LOCAL GOVERNMENTS							050000
AERIAL PHOTO AND MAPPING							050021
GENERAL REVENUE FUND -STATE		500,000-					1000 1
=====							
ANNUALIZATION OF ADMINISTERED							
FUNDS APPROPRIATIONS							26A0000
STATE HEALTH INSURANCE ADJUSTMENT							
FOR FY 2010-11 - 5 MONTHS							
ANNUALIZATION							26A1810
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		9,654					1000 1
CERTIFICATION PROGRAM TF -STATE		624					2092 1

TOTAL APPRO.....		10,278					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: PROPERTY TAX OVR SIGHT				73200000
COMPLIANCE ASSISTANCE				73200700
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
STATE LIFE INSURANCE ADJUSTMENT				
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				26A1920
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		1,035-		1000 1
CERTIFICATION PROGRAM TF -STATE		93-		2092 1
TOTAL APPRO.....		1,128-		
TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND		3,674,696		1000
TRUST FUNDS		1,566,107		2000
TOTAL POSITIONS.....	49.00			
TOTAL PROG COMP.....		5,240,803		
TOTAL SALARY RATE.....		2,373,761		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	27,161,355			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	11,365,308			1000 2
CSE APP FEE & PROG REV TF -MATCH	841,488			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	24,446,881			2261 3
TOTAL POSITIONS.....	937.00			
TOTAL APPRO.....	36,653,677			
=====				
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -MATCH	59,699			1000 2
CSE APP FEE & PROG REV TF -MATCH	62,862			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	356,835			2261 3
TOTAL APPRO.....	479,396			
=====				
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	3,577,822			1000 2
CSE APP FEE & PROG REV TF -MATCH	7,014			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	6,970,890			2261 3
TOTAL APPRO.....	10,555,726			
=====				
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -MATCH	261,592			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	514,372			2261 3
TOTAL APPRO.....	775,964			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
CSE ANNUAL FEE				101137
GENERAL REVENUE FUND -STATE	1,980,000			1000 1
OPERATING TRUST FUND -STATE	725,225			2510 1
TOTAL APPRO.....	2,705,225			
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	3,486,703			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	3,482,035			2075 2
-FEDERL	7,376,861			2075 3
TOTAL CHILD SUPPORT INCENTIVE TF	10,858,896			2075
FEDERAL GRANTS TRUST FUND -FEDERL	25,272,515			2261 3
TOTAL APPRO.....	39,618,114			
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -MATCH	116,342			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	225,841			2261 3
TOTAL APPRO.....	342,183			
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	1,430,086			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	2,858,517			2261 3
TOTAL APPRO.....	4,288,603			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
DATA PROCESSING SERVICES				210000
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	366,537			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	711,515			2261 3
TOTAL APPRO.....	1,078,052			
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	937.00			
TOTAL ISSUE.....	96,496,940			
TOTAL SALARY RATE.....	27,161,355			
CASUALTY INSURANCE PREMIUM				1001090
ADJUSTMENT				100000
SPECIAL CATEGORIES				103241
RISK MANAGEMENT INSURANCE				
GENERAL REVENUE FUND -MATCH	14,337			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	27,827			2261 3
TOTAL APPRO.....	42,164			
FLORIDA RETIREMENT SYSTEM				1001220
CONTRIBUTION ADJUSTMENT FOR				010000
FY 2010-11 - EFFECTIVE 7/1/2010				
SALARIES AND BENEFITS				
GENERAL REVENUE FUND -MATCH	78,389			1000 2
CSE APP FEE & PROG REV TF -MATCH	6,821			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	129,990			2261 3
TOTAL APPRO.....	215,200			

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
CASE PROCESSING							73300600
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
ESTIMATED EXPENDITURES							1000000
FLORIDA RETIREMENT SYSTEM							
CONTRIBUTION ADJUSTMENT FOR							
FY 2010-11 - EFFECTIVE 7/1/2010							1001220
SPECIAL CATEGORIES							100000
PUR/SVCS-CHILD SUPP ENF							102877
GENERAL REVENUE FUND -MATCH	44,873						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	87,106						2261 3
TOTAL APPRO.....	131,979						
DATA PROCESSING SERVICES							210000
DCF DATA CENTER							210008
GENERAL REVENUE FUND -MATCH	2,897						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	5,566						2261 3
TOTAL APPRO.....	8,463						
NORTHWOOD SRC (NSRC)							210022
GENERAL REVENUE FUND -MATCH	447						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	1,197						2261 3
TOTAL APPRO.....	1,644						
TOTAL: FLORIDA RETIREMENT SYSTEM							1001220
CONTRIBUTION ADJUSTMENT FOR							
FY 2010-11 - EFFECTIVE 7/1/2010							
TOTAL ISSUE.....	357,286						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2010-11 - EFFECTIVE 12/1/2010				1001810
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH		79,269		1000 2
CSE APP FEE & PROG REV TF -MATCH		6,700		2104 2
FEDERAL GRANTS TRUST FUND -FEDERL		166,881		2261 3
TOTAL APPRO.....		252,850		
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH		36,131		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		70,136		2261 3
TOTAL APPRO.....		106,267		
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH		2,070		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		3,375		2261 3
TOTAL APPRO.....		5,445		
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH		342		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		778		2261 3
TOTAL APPRO.....		1,120		
TOTAL: ADJUSTMENT TO STATE HEALTH				1001810
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2010-11 - EFFECTIVE 12/1/2010				
TOTAL ISSUE.....		365,682		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ELIMINATION OF AGENCY PAYALL				
STATUS - EFFECTIVE 7/1/2010				1001820
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	8,620-			1000 2
CSE APP FEE & PROG REV TF -MATCH	754-			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	18,778-			2261 3
TOTAL APPRO.....	28,152-			
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	602-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	1,015-			2261 3
TOTAL APPRO.....	1,617-			
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	80-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	188-			2261 3
TOTAL APPRO.....	268-			
TOTAL: ELIMINATION OF AGENCY PAYALL				1001820
STATUS - EFFECTIVE 7/1/2010				
TOTAL ISSUE.....	30,037-			
ADJUSTMENT TO STATE LIFE INSURANCE				
CONTRIBUTION RATE FOR FY 2010-11 -				
EFFECTIVE 12/1/2010				1001920
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	1,451-			1000 2
CSE APP FEE & PROG REV TF -MATCH	170-			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	4,248-			2261 3

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ADJUSTMENT TO STATE LIFE INSURANCE				
CONTRIBUTION RATE FOR FY 2010-11 -				
EFFECTIVE 12/1/2010				1001920
SALARIES AND BENEFITS				010000
TOTAL APPRO.....	5,869-			
=====				
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	409-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	793-			2261 3
TOTAL APPRO.....	1,202-			
=====				
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	201-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	457-			2261 3
TOTAL APPRO.....	658-			
=====				
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	29-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	91-			2261 3
TOTAL APPRO.....	120-			
=====				
TOTAL: ADJUSTMENT TO STATE LIFE INSURANCE				1001920
CONTRIBUTION RATE FOR FY 2010-11 -				
EFFECTIVE 12/1/2010				
TOTAL ISSUE.....	7,849-			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
SUNCOM SERVICES RATE REDUCTION				1005600
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	21,248-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	41,246-			2261 3
TOTAL APPRO.....	62,494-			
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - DEDUCT				1602560
SALARY RATE				000000
SALARY RATE.....	147,791-			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	72,515-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	140,765-			2261 3
TOTAL POSITIONS.....	4.00-			
TOTAL APPRO.....	213,280-			
TOTAL: DEPARTMENT WIDE - ACROSS PROGRAMS				1602560
REALIGNMENT REAPPROVAL - DEDUCT				
TOTAL POSITIONS.....	4.00-			
TOTAL ISSUE.....	213,280-			
TOTAL SALARY RATE.....	147,791-			

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across programs to reflect current workload. The Department's realignment of positions between budget entities allows its authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. The Department's programs are organized by process and its functions are appropriated at the service level. Periodically, the Department's programs reassess the deployment of staff and then reassign them to maximize productivity.

The realignment of staff is reflected in FY 2010-11 budget amendments

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - DEDUCT				1602560

2011-73-01 (EOG #P0025), 2011-73-02 (EOG #B7001), 2011-73-06 (EOG #P0027), 2011-73-07 (EOG #P0028), 2011-73-08 (EOG #B7005), 2011-73-09 (EOG #P0029), 2011-73-10 (EOG #B7006), 2011-73-11 (EOG #P0030), and 2011-73-12 (EOG #B7023). This technical issue is needed to properly reflect the changes in appropriations to current processes.

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service provided.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
0004 SENIOR CLERK							
05677 001	1.00-	33,953-		15,688-	49,641-	0.00	49,641-
1618 REVENUE ADMINISTRATOR II - SES							
00597 001	1.00-	36,468-		17,317-	53,785-	0.00	53,785-
1702 REVENUE MANAGER - SES							
06814 001	1.00-	30,989-		16,306-	47,295-	0.00	47,295-
2133 DATA PROCESSING MANAGER - SES							
04240 001	1.00-	46,381-		19,146-	65,527-	0.00	65,527-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							73,524-
2261 FEDERAL GRANTS TRUST FUND							142,724-
	4.00-	147,791-		68,457-	216,248-		216,248-

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
CASE PROCESSING							73300600
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR ESTIMATED EXPENDITURES							1600000
DEPARTMENT WIDE - ACROSS PROGRAMS REALIGNMENT REAPPROVAL - DEDUCT							1602560

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							1,009
2261 FEDERAL GRANTS TRUST FUND							1,959
							213,280

DEPARTMENT WIDE - ACROSS PROGRAMS REALIGNMENT REAPPROVAL - ADD							1602570
SALARY RATE							000000
SALARY RATE..... 127,263							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -MATCH 62,058							1000 2
FEDERAL GRANTS TRUST FUND -FEDERL 120,464							2261 3
TOTAL POSITIONS..... 3.00							
TOTAL APPRO..... 182,522							
TOTAL: DEPARTMENT WIDE - ACROSS PROGRAMS REALIGNMENT REAPPROVAL - ADD							1602570
TOTAL POSITIONS..... 3.00							
TOTAL ISSUE..... 182,522							
TOTAL SALARY RATE..... 127,263							

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ N/R	AGY REQ N/R	AG REQ ANZ	AG REQ ANZ	
FY 2011-12	FY 2011-12	FY 2011-12	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF						73000000
PGM: CHILD SUPPORT ENF PGM						73300000
CASE PROCESSING						73300600
HEALTH AND HUMAN SERVICES						13
SERVICES/MOST VULNERABLE						1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR						
ESTIMATED EXPENDITURES						1600000
DEPARTMENT WIDE - ACROSS PROGRAMS						
REALIGNMENT REAPPROVAL - ADD						1602570

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across programs to reflect current workload. The Department's realignment of positions between budget entities allows its authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. The Department's programs are organized by process and its functions are appropriated at the service level. Periodically, the Department's programs reassess the deployment of staff and then reassign them to maximize productivity.

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POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
2225 GOVERNMENT ANALYST II							
00535 001	1.00	46,381		17,977	64,358	0.00	64,358
00933 001	1.00	46,381		17,977	64,358	0.00	64,358
2234 GOVERNMENT OPERATIONS CONSULTANT I							
00587 001	1.00	34,501		15,789	50,290	0.00	50,290

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
CASE PROCESSING							73300600
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR ESTIMATED EXPENDITURES							1600000
DEPARTMENT WIDE - ACROSS PROGRAMS REALIGNMENT REAPPROVAL - ADD							1602570

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							60,863
2261 FEDERAL GRANTS TRUST FUND							118,143
	3.00	127,263		51,743	179,006		179,006
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							1,195
2261 FEDERAL GRANTS TRUST FUND							2,321
							182,522

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
CASE PROCESSING							73300600
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
NONRECURRING EXPENDITURES							2100000
PROGRAM IMPLEMENTATION OF THE FEDERAL DEFICIT REDUCTION ACT OF 2005							2103009
SPECIAL CATEGORIES							100000
CSE ANNUAL FEE							101137
OPERATING TRUST FUND -STATE	725,225-						2510 1
CHILD SUPPORT AUTOMATED MANAGEMENT SYSTEM (CAMS) - PHASE II EXPENSES							2103067 040000
GENERAL REVENUE FUND -MATCH	59,443-						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	115,385-						2261 3
TOTAL APPRO.....	174,828-						
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -MATCH	232,198-						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	450,738-						2261 3
TOTAL APPRO.....	682,936-						
SPECIAL CATEGORIES							100000
PUR/SVCS-CHILD SUPP ENF							102877
GENERAL REVENUE FUND -MATCH	200,000-						1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	3,426,290-						2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	7,039,269-						2261 3
TOTAL APPRO.....	10,665,559-						
TOTAL: CHILD SUPPORT AUTOMATED MANAGEMENT SYSTEM (CAMS) - PHASE II							2103067
TOTAL ISSUE.....	11,523,323-						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
NONRECURRING EXPENDITURES				2100000
CHILD SUPPORT VACANT POSITIONS				2103076
SALARY RATE				000000
SALARY RATE.....	205,468-			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	112,384-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	218,158-			2261 3
TOTAL POSITIONS.....	10.00-			
TOTAL APPRO.....	330,542-			
=====				
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	6,977-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	13,542-			2261 3
TOTAL APPRO.....	20,519-			
=====				
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	22,735-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	44,133-			2261 3
TOTAL APPRO.....	66,868-			
=====				
TOTAL: CHILD SUPPORT VACANT POSITIONS				2103076
TOTAL POSITIONS.....	10.00-			
TOTAL ISSUE.....	417,929-			
TOTAL SALARY RATE.....	205,468-			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
NONRECURRING EXPENDITURES				2100000
CHILD SUPPORT ENFORCEMENT FUNDING				
FOR FISCAL YEAR 2010-11 FROM				
AMERICAN RECOVERY AND REINVESTMENT				
ACT OF 2009				2103077
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
FEDERAL GRANTS TRUST FUND -FEDERL	918,693-			2261 3
PRICE LEVEL INCREASES				2300000
UNITED STATES POSTAGE INCREASE				2302300
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	22,489			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	43,655			2261 3
TOTAL APPRO.....	66,144			

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This issue is requesting \$471,288 in conjunction with an anticipated postal rate increase for FY 2011-12. Of this amount, \$214,838 is general revenue, \$156,450 is in Federal trust funds, and \$100,000 is in operational trust funds.

The Department of Revenue operates a significant mail services process in both the General Tax Administration Program and the Child Support Enforcement Program, with smaller amounts in other programs. The Child Support Enforcement (CSE) Program is required by federal regulations to mail notices, letters, and legal documents to non-custodial parents, custodial parents, other departments, outside agencies, and other states. The General Tax Administration (GTA) Program mails Taxpayer Information Pamphlets (TIP's), curtailment of delinquent tax notices and other communications to its clients.

New Federal rules allow the United States Postal Service (USPS) to increase rates each July based upon the current Consumer Price Index (CPI) without formal action from its Board of Governors. Prices for mailing services are adjusted annually each May. The Department anticipates the US Postal Service to increase its rates by 5% effective January 2011. The total anticipated increase of \$471,288 is included in this request.

Funding this issue allows the Department to continue mailing Taxpayer Information Pamphlets (TIP's), delinquent tax notices, diminished payment notices of child support obligations going to non-custodial parents, as well as federally required documents associated with establishing paternity, establishing and modifying support orders, enforcement of support orders, and processing receipts and disbursements to families.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
CASE PROCESSING							73300600
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
PRICE LEVEL INCREASES							2300000
UNITED STATES POSTAGE INCREASE							2302300

If this issue is not funded, the increase in postal expenditures for FY 2011-12 would have to be funded from other expense appropriations adversely affecting training and daily operations. Without an increase in postage the Department will have to reduce communications with taxpayers and clients. Ultimately, a reduction in out-going mail could negatively impact tax collections and child support collections.

ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS							26A0000
STATE HEALTH INSURANCE ADJUSTMENT FOR FY 2010-11 - 5 MONTHS							26A1810
ANNUALIZATION SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -MATCH	56,621						1000 2
CSE APP FEE & PROG REV TF -MATCH	4,786						2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	119,201						2261 3
TOTAL APPRO.....	180,608						
SPECIAL CATEGORIES							100000
PUR/SVCS-CHILD SUPP ENF							102877
GENERAL REVENUE FUND -MATCH	25,808						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	50,097						2261 3
TOTAL APPRO.....	75,905						
DATA PROCESSING SERVICES							210000
DCF DATA CENTER							210008
GENERAL REVENUE FUND -MATCH	1,479						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	2,411						2261 3
TOTAL APPRO.....	3,890						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
STATE HEALTH INSURANCE ADJUSTMENT				
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				26A1810
DATA PROCESSING SERVICES				210000
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	244			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	556			2261 3
TOTAL APPRO.....	800			
TOTAL: STATE HEALTH INSURANCE ADJUSTMENT				26A1810
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				
TOTAL ISSUE.....	261,203			
STATE LIFE INSURANCE ADJUSTMENT				
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				26A1920
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	1,036-			1000 2
CSE APP FEE & PROG REV TF -MATCH	121-			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	3,034-			2261 3
TOTAL APPRO.....	4,191-			
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	292-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	566-			2261 3
TOTAL APPRO.....	858-			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ANNUALIZATION OF ADMINISTERED				26A0000
FUNDS APPROPRIATIONS				
STATE LIFE INSURANCE ADJUSTMENT				
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				26A1920
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH		144-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		326-		2261 3
TOTAL APPRO.....		470-		
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH		21-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		65-		2261 3
TOTAL APPRO.....		86-		
TOTAL: STATE LIFE INSURANCE ADJUSTMENT				26A1920
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				
TOTAL ISSUE.....		5,605-		
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100
SALARY RATE				000000
SALARY RATE.....		205,468		
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH		114,803		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		222,852		2261 3
TOTAL POSITIONS.....		10.00		
TOTAL APPRO.....		337,655		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	6,977			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	13,542			2261 3
TOTAL APPRO.....	20,519			
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	22,735			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	44,133			2261 3
TOTAL APPRO.....	66,868			
TOTAL: RESTORE CHILD SUPPORT ENFORCEMENT				3002100
POSITIONS ON A RECURRING BASIS				
TOTAL POSITIONS.....	10.00			
TOTAL ISSUE.....	425,042			
TOTAL SALARY RATE.....	205,468			

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The 2010 Legislature eliminated 21 Child Support Enforcement and 4 Miami-Dade Demonstration Project positions on a recurring basis and restored them on a non-recurring basis for State Fiscal Year (SFY) 2010-11. This reduction issue was identified as having a significant adverse impact on collections if taken.

During SFY 2009-10, the Department of Revenue, Child Support Enforcement (CSE) Program distributed \$1.47 billion in child support collections. Of that amount, \$26.4 million was deposited directly into General Revenue as the state share of retained collections. \$1.28 billion of the total was distributed to families in Florida (with the balance being distributed to other states, other countries or the federal government). As a result of these payments, the State realized an estimated \$95.9 million cost avoidance benefit in reduction of costs for Public Assistance Programs such as Temporary Assistance for Needy Families (TANF) and Medicaid. The total benefit to the state treasury as a result of the CSE Program collection efforts was \$122.0 million (General Revenue deposits plus the state share of costs avoided). This benefit of \$122.0 million compares very favorably to the SFY 2010 General Revenue expenditures of \$52.8 million for the CSE Program. This achievement is the direct result of CSE staff efforts.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
CASE PROCESSING							73300600
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
WORKLOAD							3000000
RESTORE CHILD SUPPORT ENFORCEMENT							
POSITIONS ON A RECURRING BASIS							3002100

This issue requests the positions be restored on a recurring basis in SFY 2011-12 to forego significant negative impacts in providing child support enforcement services in Florida. As shown in the following table, the CSE Program workload continues to grow each year over the past 5 state fiscal years.

Fiscal Year	Open Cases as of 6/30			Increase in Open Cases			% Increase			FTE on June 30	Cases Per FTE
	Total	Obligated	Unobligated	Total	Obligated	Unobligated	Total	Obligated	Unobligated		
2004-05	708,851	508,221	200,630	25,381	30,974	-5,593	3.71%	6.49%	-2.71%	2,795	254
2005-06	736,395	540,710	195,685	27,544	32,489	-4,945	3.89%	6.39%	-2.46%	2,804	263
2006-07	758,919	566,081	192,838	22,524	25,371	-2,847	3.06%	4.69%	-1.45%	2,804	271
2007-08	790,303	583,543	206,760	31,384	17,462	13,992	4.14%	3.08%	7.22%	2,804	282
2008-09	813,976	596,159	217,817	23,673	12,616	11,057	3.00%	2.16%	5.35%	2,778	293
2009-10	852,166	624,879	227,287	38,190	28,720	9,470	4.69%	4.82%	4.35%	2,783	306

NOTE: Cases and FTE include DOR, Manatee, and Miami-Dade cases and positions.

The CSE Program's total open cases as of the end of the State Fiscal Year 2009-10 have increased by 143,315 or 20.2% over the previous 5 years and by 38,190 or 4.7% over the prior year. The increase of 38,190 new cases was a record for recent times, possibly due to the effects of the economic downturn. The total caseload consists of obligated cases, cases with an order for support, and unobligated cases, cases requiring determination of paternity and establishment of an order for support. Obligated cases have increase 23% over the past five years while unobligated cases increased 13.3%. One measure of workload is the number of cases per FTE which grew by 52 cases or 20.7% over the past 5 years. CSE Program staff play essential roles in providing services to establish paternity and support, collecting and processing child support payments, and enforcing payment when needed. Reduction of the 25 positions given this growth in workload will adversely impact services to citizens of Florida and other states.

Funding these positions would avoid an estimated \$5 million reduction in child support collections, an estimated \$94 thousand reduction in retained child support deposits to General Revenue, and an increase in the state share of public assistance costs by \$325 thousand. This estimated revenue plus cost avoidance of \$419 thousand would exceed the General Revenue savings realized by not funding the positions by approximately \$60 thousand. Thus it is advantageous for the State to retain the positions.

It could be argued that reduction of vacant positions should not affect performance: Although the positions removed will be vacant, the removal of the vacant positions will quickly impact the number of filled positions available to process the increasing workload. Vacant positions are simply a factor of the Program's 11.6% annual turnover rate and the average 10 week duration of the hiring process to fill vacant positions. The Program's current vacancy pool is 98 positions; a reduction of 21 positions will reduce the pool of vacancies available to be filled. This would in turn result in approximately 21 fewer filled positions after the 10 week average hire time.

In the event that recurring funding is not available, non-recurring funding would allow the program to continue to provide better services to the public which needs them more during a slow economy.

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ ANZ				
FY 2011-12	FY 2011-12	FY 2011-12				
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF						73000000
PGM: CHILD SUPPORT ENF PGM						73300000
CASE PROCESSING						73300600
HEALTH AND HUMAN SERVICES						13
SERVICES/MOST VULNERABLE						1304.00.00.00
WORKLOAD						3000000
RESTORE CHILD SUPPORT ENFORCEMENT						
POSITIONS ON A RECURRING BASIS						3002100

The amount requested is the amount of funding that was reduced on a recurring basis in FY 2010-2011 Issue # 33B4310 and restored on a non-recurring basis in FY 2010-2011 Issue # 33N0030.

Costs of other benefit programs such as Temporary Assistance to Needy Families (TANF), Medicaid, and Food Stamps are reduced due to child support payments made to families. These payments affect the eligibility, enrollment, and benefit levels of child support recipients. The calculation is based upon the Child Support Cost Avoidance in 1999, Final Report (Prepared for: Department of Health and Human Services Administration for Children and Families Office of Child Support Enforcement By Laura Wheaton The Urban Institute, June 6, 2003.) The study computes an average reduction in transfer program benefits resulting from IV-D child support collections at a ratio of \$0.19 per \$1 of child support distributed to families. The study analyzed the following five programs with the resulting average benefit reduction per dollar of child support collected: TANF, \$0.055; Supplemental Security Income (SSI), \$0.010; Housing, \$0.010; Food Stamps, \$0.072; and Medicaid \$0.044. Total state cost avoidance is calculated as 100% of TANF cost avoidance plus 44.55% of the Medicaid cost avoidance.

If this issue is not funded, there will be significant impact on the Department's ability to establish paternity; establish, modify and enforce support orders; collect and distribute child support, maintain and create cases, educate and assist customers. Failure to fund this issue would reduce child support collections by an estimated \$5.0 million, reduce retained child support deposits to General Revenue by \$94 thousand and increase the state share of public assistance costs by \$325 thousand. The combined adverse impact of \$419 thousand exceeds the General Revenue savings by approximately \$60 thousand. Additionally, the state would forgo \$679 thousand in federal funding to generate the \$349 thousand in General Revenue reductions.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1700 REVENUE SPECIALIST II							
N0001 001	10.00	205,468		132,187	337,655	0.00	337,655

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							114,803
2261 FEDERAL GRANTS TRUST FUND							222,852
	10.00	205,468		132,187	337,655		337,655

PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0
EXPENSES							040000
GENERAL REVENUE FUND -MATCH		43,929	43,929				1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		85,271	85,271				2261 3
TOTAL APPRO.....		129,200	129,200				
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -MATCH		1,734	1,734				1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		3,366	3,366				2261 3
TOTAL APPRO.....		5,100	5,100				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	1,510,084	1,510,084		1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	2,380,000	2,380,000		2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	7,493,387	7,493,387		2261 3
TOTAL APPRO.....	11,383,471	11,383,471		
TOTAL: CHILD SUPPORT AUTOMATED MANAGEMENT				36321C0
SYSTEM (CAMS) - PHASE II				
TOTAL ISSUE.....	11,517,771	11,517,771		

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue, Child Support Enforcement Program (CSE) relies upon the Florida Online Recipient Integrated Data Access (FLORIDA) System for its information processing needs. FLORIDA is operated and maintained by the Florida Department of Children and Families (DCF). The system is difficult and expensive to use and maintain and does not provide functionality and desired management reporting capabilities. An outgrowth of this situation is a proliferation of nonintegrated, stand-alone systems developed to provide user-desired functionality lacking in the FLORIDA system. This contributes to inefficiencies in core processes, data redundancy, and additional processing to synchronize disparate systems. The Child Support Enforcement Automated Management System (CAMS) is intended to greatly reduce these deficiencies.

Migration from FLORIDA to CAMS is being accomplished in two phases. The first phase (Phase I) of CAMS was deployed in 2006. The system functionality for some compliance, location, and customer assistance components are no longer performed by FLORIDA and are operating on CAMS. The second phase (Phase II) of CAMS addresses the remaining CSE system components necessary to support case creation, case maintenance, paternity establishment, support order establishment and modification, payment processing and fund distribution, and remaining compliance and customer service activities not included in Phase I. The CAMS Phase II contract was awarded to Deloitte and started in February 2008. As CAMS Phase II comes online, routine establishment and enforcement activities and tasks will be automated and streamlined.

INFORMATION TECHNOLOGY SERVICE

The Department of Revenue enjoys the relatively unique position of having a vast amount of institutional knowledge of the SAP product suite. Many of the members of the Department's CAMS Project team have direct experience working either as a subcontractor to Deloitte (the implementation vendor for CAMS Phase I and II); as a Department employee during CAMS Phase

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

I development; or as a part of the Department's SUNTAX project team, which currently administers the state's General Tax Administration functions using the SAP product suite. From a technical perspective, the Department enjoys in-depth familiarity with the components of SAP that are being developed for use in the CAMS Phase II effort.

The Department has acquired the skill sets and has developed the enterprise planning infrastructure that will help guide, along with the implementation partner's collaboration, the successful completion of this project. The Department will replace the CSE functionality of the FLORIDA system by contracting with Deloitte, a seasoned and globally recognized SAP Implementation Services provider, to manage the implementation of the final phase of CAMS. Deloitte brings project management, functional, and technical resources to the project.

The Department of Revenue's Information Services and CSE Programs are staffed with functional and technical resources supporting the CAMS Phase I operations and maintenance. Any changes or enhancements that are needed in the CAMS Phase I system, either from configuration or development, must be done within the Development environment first, and then transported to the Quality Assurance and Testing environment for testing and verification before introducing the change into the Production environment. These non-production Development and Quality Assurance and Testing systems, for both Customer Relationship Management (CRM) and Business Intelligence (BI), comprise the critical path for modifications and enhancements to the live production environment.

PLANNED APPROACH TO SOLVING THE BUSINESS PROBLEM

The Department is in the process of developing a state-of-the-art Enterprise Resource Planning (ERP) environment using SAP. The approach to achieving the goal with CAMS Phase II is based on sound industry best practices and real experience gained from the CAMS Phase I and SUNTAX implementations. The approach incorporates an information technology equipment replacement cycle as equipment reaches an end-of-life state coupled with the SAP upgrade releases thus ensuring CAMS remains a state-of-the-art ERP environment. The Department contracted with Northrop Grumman Information Technology for assistance in developing the CSE technical business requirements for Phase II for incorporation in an Invitation to Negotiate (ITN). The ITN served as the basis for the Department to select the implementation vendor.

During ITN development and the subsequent contract negotiations, Department staff developed workflows of the CSE business processes and system requirements. These workflows were used to document business process "as is" states and identify performance gaps resulting from FLORIDA system constraints. Deloitte started with the system requirements specified in the Department's ITN as a base and built upon these by conducting Joint Application Design (JAD) sessions through August 2008 with CSE subject matter experts. The information developed at the JAD sessions was used to determine the "to be" state and further clarifies and defines the ITN requirements - taking them down to a functional unit level in a Requirements Specification deliverable that was approved in the summer of 2009. This has resulted in the documentation of formal design specifications deliverable that was approved in the spring of 2010. These design specifications now serve as the foundation for the system configuration and code in the SAP environment. Once the system is realized technically, the Department and Deloitte will conduct a multi-phased testing effort including integration testing and user acceptance testing. After successful testing, the system will be piloted and then rolled-out to the user population

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

which will begin operations and maintenance of the system. With the completion of CAMS Phase II, CAMS will replace the legacy Title IV-D automated system that is currently part of the FLORIDA system.

BENEFITS TO BE ACHIEVED

The Department expects CAMS will do the following: automate routine activities that users perform manually; provide intelligent data flow based on robust programmable scenarios of business rules; use decision support software to validate data and provide automated workflow, location, and management reporting; migrate from batch processing to "near real-time" processing in some instances; provide a user-friendly graphical user interface (GUI); provide access/connectivity to a wide variety and number of users and managers; facilitate future changes through the use of an open architecture with built-in expansion and scalability features; provide the capability to communicate over the internet and maintain a bi-directional interface with the FLORIDA system to share public assistance data.

The improved automated functionality of CAMS is expected to enhance child support services provided by the Department to parents and children residing in Florida and other states. Additionally, CAMS is expected to result in improved performance as measured by federal performance measures, such as percent of current support collected in relation to child support owed, and percentage of cases in arrears that received a payment during the federal fiscal year. The Department's goal is to implement a child support enforcement system that will enable Florida to achieve its vision of being a program that makes a difference by ensuring families receive the child support they need and deserve.

ASSUMPTIONS AND CONSTRAINTS

In order to receive Federal Financial Participation (FFP), the CAMS project must comply with specified rules and regulations regarding planning and procurement documents and contracts. The CAMS team has identified the following assumptions and constraints:

Project Assumptions

- 1) The CAMS project will continue to receive State and Federal funding to develop and complete all phases of the project.
- 2) The choice of an SAP Solution will allow the Department to maximize its use of SAP in the SUNTAX and CAMS environments and realize a cost savings through leveraging existing Department capabilities.
- 3) The Florida Legislature will support CAMS through approval of spending authority.
- 4) The CSE Program will submit and gain federal approval of Advance Planning Document (APD) Updates as required to continue federal financial participation.
- 5) The new system will interface with the FLORIDA legacy system throughout development of CAMS.
- 6) The resulting CAMS system will meet federal certification requirements specified by the federal Office of Child Support Enforcement (OCSE) to allow the CSE Program to continue to receive federal funding.

Project Constraint

The Department and the federal OCSE recognize staffing as a constraint to the project. Additional staffing and implementation of alternative supplements to CAMS staff (through contracts) are being employed.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

IMPLEMENTATION TIMELINE

Proposers to the CAMS Phase II ITN were allowed to propose a development methodology. Deloitte selected the Accelerated SAP (ASAP) methodology. This methodology consists of five broad phases: Project Preparation (Prep), Blueprint, Realization, Final Prep, and Go-Live and Support. The Realization phase can be broken down into the smaller units of Develop & Unit Testing, Integration Testing, and User Acceptance Testing. The current implementation schedule for the Phases is as follows:

Project Prep	Blueprint	Realization	Final Prep	Go-Live and Support
2 Months	19 Months	21 Months	6 Months	6 Months
FEB '08-APR '08	APR '08-OCT '09	NOV '09-JUL '11	AUG '11-JAN '12	FEB '12-AUG '12

The Department is currently in the Realization Phase.

Cost Analysis

The total amount requested for Fiscal Year 2011-12 is \$33,875,791, of which, \$24,305,000 is being requested to fund the CAMS Phase II implementation vendor's deliverables for the fourth year of development and \$9,570,791 to fund enterprise costs associated with the CAMS project. The table below specifies the deliverables projected to be completed and paid for based upon the approved project schedule:

IMPLEMENTATION MILESTONES for FY 2010-11 and FY 2011-12

The current schedule provided for the Department's review includes the following payment milestones for FY 10-11.

FY 2010-11 Deliverables	Date	Amount
Document Acceptance Milestones		
B501 Communication Plan	07/19/10	800,000
B204 Design Description	10/15/10	4,320,000
Acceptance and Update of Deliverable Group		
Architecture and Functional Design Group	10/29/10	
B203 Interface Definition		205,000
Document Acceptance Milestones		
B102 Technical Design Formal Review	11/04/10	700,000
B211 Rollout Strategy Plan	11/08/10	675,000
B502 Communication Materials	11/24/10	560,000

Acceptance and Update of Deliverable Group

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
Implementation Group		12/08/10		
B209 Data Conversion Plan			405,000	
Document Acceptance Milestones				
B802f Year 2 Software Maintenance		12/08/10	107,500	
B802d Second Hardware Purchase		12/30/10	1,949,485	
B802e Second Software Purchase		12/30/10	134,200	
B402 Acceptance Test Scripts		01/24/11	1,600,000	
B102 Test Readiness Review Formal Review		01/28/11	700,000	
B206 Software Code & Release Notes		02/04/11	420,000	
Acceptance and Update of Deliverable Group				
Technical Design and Development Group		02/25/11		
B204 Design Description			360,000	
B206 Software Code & Release Notes			140,000	
Document Acceptance Milestones				
B503 Communication Report		03/16/11	2,400,000	
B009 Master Training Schedule		03/22/11	1,600,000	
B210 Data Conversion Schedule		03/25/11	2,160,000	
Acceptance and Update of Deliverable Group				
Communications Group		04/13/11		
B501 Communication Plan			100,000	
B502 Communication Materials			70,000	
B503 Communication Report			300,000	
Document Acceptance Milestones				
B702 Technical Manual		05/16/11	595,000	
B705 Training Materials		06/16/11	1,600,000	
B207 Problem Status Reports (7 monthly payments of \$100,000)			700,000	
B1001 Monthly Facilities (9 monthly payments of \$33,533)			301,797	
CR-0111 Adobe Forms			57,000	
Subtotal FY 2010-11 Implementation Vendor Costs			\$22,959,982	
FY 2011-12 Deliverables		Date	Amount	
Document Acceptance Milestones				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
B303 Operations & Maintenance Transition		07/01/11	1,147,500	
B601 Installation and Initialization Plan		07/18/11	525,000	
B102 Formal Review Briefing Package		07/25/11	700,000	
B404 Testing & Tuning Results		07/29/11	1,200,000	
B602 Installation and Initialization Report		08/24/11	420,000	
Update with Start of Final Preparation		09/06/11		
B206 Software Code & Release Notes			70,000	
B803 CAMS Version and Release Report			300,000	
Document Acceptance Milestones				
B211 Rollout Strategy Plan		09/13/11	675,000	
B901 Federal Certification Compliance Narrative		09/15/11	750,000	
Update with Start of Final Preparation		09/20/11		
B001 Project Plan			510,000	
B007 Project Schedule			270,000	
B008 Requirements Management Plan			310,000	
B010 Issue Management Plan			240,000	
Document Acceptance Milestones				
B701 User Manual		09/21/11	1,200,000	
B403 Acceptance Test Report		09/30/11	760,000	
Update with Start of Final Preparation		10/04/11		
B212 Business Blueprint Document			300,000	
B501 Communication Plan			50,000	
Update with Start of Final Preparation		10/07/11		
B201 Requirements Specification			380,000	
Acceptance and Update of Deliverable Group				
Training Group		10/12/11		
B004 Training Plan			210,000	
B009 Training Schedule			200,000	
B701 User Manual			75,000	
B705 Training Materials			200,000	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
Document Acceptance Milestones				
B603 Operational Use Readiness Report		10/17/11	350,000	
Update with Start of Final Preparation		10/18/11		
B502 Communication Material			35,000	
B503 Communication Report			150,000	
B701 User Manual			75,000	
B801 Hardware & Software Purchase List			50,000	
Acceptance and Update of Deliverable Group				
Testing Group		10/21/11		
B006 Master Test Plan			350,000	
B202 Requirements Traceability			210,000	
B401 Acceptance Test Plan			150,000	
B402 Acceptance Test Scripts			200,000	
B403 Acceptance Test Report			95,000	
B404 Testing & Tuning Results			150,000	
Document Acceptance Milestones				
B102 Formal Review Briefing Package		10/28/11	700,000	
Update with Start of Final Preparation		11/01/11		
B004 Training Plan			105,000	
B009 Training Schedule			100,000	
B205 Development Guidelines & Conventions			105,000	
B214 CAMS System Landscape			225,000	
Update with Start of Final Preparation		11/16/11		
B003 Risk Management Plan			97,500	
B006 Master Test Plan			175,000	
B215 Server Sizing Study Report			150,000	
Document Acceptance Milestones				
B911 Federal Cert Compliance Documentation		11/29/11	750,000	
Update with Start of Final Preparation		12/02/11		
B002 Quality Management Plan			127,500	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
B401 Acceptance Test Plan			75,000	
B402 Acceptance Test Scripts			100,000	
B403 Acceptance Test Report			47,500	
B404 Testing & Tuning Results			75,000	
Document Acceptance Milestones				
B910 Federal Distribution Test Deck Documentation		12/08/11	750,000	
B802g Year 3 Software Maintenance		12/19/11	107,500	
Update with Start of Final Preparation		02/08/12		
B202 Requirements Traceability			105,000	
Update with Go-Live and the End of Pilot		02/20/12		
B203 Interface Definition			615,000	
B204 Design Description			1,800,000	
Document Acceptance Milestones				
B912 Federal Certification Compliance		03/20/12	375,000	
B305 Transition Completion Report		04/05/12	340,000	
Update and Consistency at Completion		04/06/12		
B002 Quality Management Plan			42,500	
B003 Risk Management Plan			32,500	
Acceptance and Update of Deliverable Group				
Federal Certification Group		04/10/12		
B901 Federal Certification Compliance Narrative			150,000	
B910 Federal Distribution Test Deck Documentation			150,000	
B911 Federal Cert Compliance Documentation			150,000	
B912 Federal Certification Compliance			75,000	
Acceptance and Update of Deliverable Group				
Operations Preparation Group		04/26/12		
B301 Disaster Recovery Plan			110,000	
B303 Operations & Maintenance Transition			135,000	
B305 Transition Completion Report			40,000	
B702 Technical Manual			70,000	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST	AGY REQ N/R	AGY REQ N/R	AGY REQ ANZ	AGY REQ ANZ		
	FY 2011-12	FY 2011-12	FY 2011-12	FY 2011-12	FY 2011-12		
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
CASE PROCESSING							73300600
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0
Document Acceptance Milestones							
B604 Deployment Completion Report			05/03/12	275,000			
Update and Consistency at Completion			05/11/12				
B001 Project Plan				170,000			
B004 Training Plan				105,000			
B009 Training Schedule				100,000			
B205 Development Guidelines & Conventions				105,000			
B206 Software Code & Release Notes				70,000			
B212 Business Blueprint Document				300,000			
B214 CAMS System Landscape				225,000			
B215 Server Sizing Study Report				150,000			
B402 Acceptance Test Scripts				100,000			
B403 Acceptance Test Report				47,500			
B701 User Manual				75,000			
B705 Training Materials				100,000			
Acceptance and Update of Deliverable Group							
Implementation Group			05/24/12				
B210 Data Conversion Schedule				405,000			
B211 Rollout Strategy Plan				405,000			
B601 Installation and Initialization Plan				187,500			
B602 Installation and Initialization Report				150,000			
B603 Operational Use Readiness Report				125,000			
Update and Consistency at Completion			06/18/12				
B007 Project Schedule				90,000			
B008 Requirements Management Plan				155,000			
B201 Requirements Specification				190,000			
B209 Data Conversion Plan				135,000			
B210 Data Conversion Schedule				135,000			
B401 Acceptance Test Plan				75,000			
B601 Installation and Initialization Plan				37,500			
B602 Installation and Initialization Report				30,000			
Total FY 2011-12 Deliverables:				\$24,305,000			

The FY 2011-12 funding request also includes Enterprise costs associated with the CAMS Project. This includes project

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

management activities, training, travel, and other miscellaneous expenses. The table below itemizes the combined development costs.

Development Tasks	FY 11-12 Request	Description
CAMS Phase II Implementation Contract	24,305,000	This provides funding to develop the system.
Data Center Development Support Contract Testers	2,399,793	This provides funding to support system testers
Program Management		
Technical Assist. Staff Augmentation	1,971,958	Funding for 9 contracted tech. staff
Quality Assurance Staff Augmentation	436,800	Funding for 3 contracted QA staff
Project Management Office	1,624,842	Funding for 6 contracted PMO staff
Travel		
State Travel	132,518	Cost estimation based on historical travel for CAMS
Training		
CAMS Professional Development	198,000	Estimated cost to provide SAP and other training in support of CAMS
IV&V		
Contractor Cost	1,361,811	Federally required project monitoring contract
Miscellaneous Expense		
State Cost	247,478	Rent, office supplies, CAMS staff software & hardware, office furniture, etc.
Hardware - OCO	15,000	
ACS Contract Amendment	84,760	
FACC Contract Amendment	87,808	
Critical CAMS/FLORIDA Expenditures	1,010,023	
TOTAL	\$33,875,791	

Displayed below are the start and end dates for the CAMS Phase I and II development and implementation vendor. The CAMS Phase I development and implementation vendor signed their negotiated contract October 2003. The CAMS Phase II development and implementation vendor signed their negotiated contract February 2008.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

PROJECT START/END DATES:		
	CAMS I Development	10/2003 through 4/2006
	CAMS I Operations & Maintenance	began 4/2006
	CAMS I Warranty	4/2006 through 1/2007
	CAMS II Development	02/13/2008 through 02/01/2012
	CAMS II Warranty	02/02/2012 through 07/31/2012
	Federal Certification	12/30/2011 through 09/04/2012

Total Project Cost (by component / all years): Total projected cost estimates for CAMS Phase I development and CAMS Phase II development are reflected in the table below. The total investment for CAMS through FY 2012-13 is \$212.5 million. The state share of this investment is \$72.3 million and the federal share is \$140.2 million.

CAMS I		
FISCAL YEAR	APPROPRIATED (2)	EXPENDED
FY 01-02	6,251,985	1,470,897
FY 02-03	13,394,884	2,288,798
FY 03-04	23,781,757	13,679,532
FY 04-05	15,849,609	11,668,481
FY 05-06(1)	15,162,059	16,705,754
FY 06-07	9,183,360	4,148,949

TOTAL CAMS I EXPENDITURES \$49,962,411

CAMS II		
FY 05-06(1)	2,250,000	388,011
FY 06-07	10,959,618	9,215,570
FY 07-08	20,072,970	19,786,300
FY 08-09	51,367,492	31,416,094
FY 09-10	33,232,184	28,485,766
FY 10-11(E)	33,892,131	33,892,131
FY 11-12(E)	33,875,791	33,875,791
FY 12-13(E)	5,493,308	5,493,308

TOTAL CAMS II EXPENDITURES \$162,552,971

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
CASE PROCESSING							73300600
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0

CAMS I & II COMBINED	AMOUNT	AMOUNT	AMOUNT
FY 01-02	6,251,985		1,470,897
FY 02-03	13,394,884		2,288,798
FY 03-04	23,781,757		13,679,532
FY 04-05	15,849,609		11,668,481
FY 05-06	17,412,059		17,093,765
FY 06-07	20,142,978		13,364,519
FY 07-08	20,072,970		19,786,300
FY 08-09	51,367,492		31,416,094
FY 09-10	33,232,184		28,485,766
FY 10-11(E)	33,892,131		33,892,131
FY 11-12(E)	33,875,791		33,875,791
FY 12-13(E)	5,493,308		5,493,308

TOTAL PROJECTED COST FOR DEVELOPMENT \$212,515,382

State Share \$72,313,184
 Federal Share \$140,202,198

(Notes:) Table reflects development costs only, not operations and maintenance.
 (1) Pursuant to direction from the Technology Review Workgroup, FY 2005-06 funds were reallocated from CAMS II to CAMS I, in lieu of requesting additional appropriation from administered funds.
 (2) \$2,478,016 of the FY 2001-02 appropriation was recurring. This amount was available, in addition to the new non-recurring appropriations reflected on the table, for the CAMS I development effort during FYs 2002-03, 2003-04, 2004-05, & 2005-06. In FY 2006-07 these funds were used to offset the portion of the Department's recurring request that applied to funding increasing mailroom operations as a result of CAMS I implementation.

COST IMPACT TO EXISTING AGENCY OPERATIONS AND SYSTEM MAINTENANCE
 Currently, the Department pays \$4,909,480 to operate and maintain CAMS Phase I, and will pay the Department of Children and Families (DCF) and the Northwood Shared Resource Center (NSRC) \$15,011,833 for Child Support Enforcement Services on the DCF FLORIDA System in FY 2011-12, resulting in a total cost of \$19,921,313. It is assumed that once CAMS becomes the single federally certified state system, there will be no Child Support costs for the FLORIDA System. Total CAMS operations & maintenance (O&M) costs for CAMS I & II combined are still under development, however based upon the Best

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

and Final Offer (BAFO) estimate provided by the implementation vendor, the Department is currently projecting the amount to be \$13,919,688. Some of the decrease is due to a greater reliance on state staff funded from the base budget than is present in the current FLORIDA environment and the dedication of those staff to the O&M effort is not included in this cost analysis.

CAMS IMPACT IF NOT FUNDED

If funding is not received, the Department of Revenue will continue to operate and maintain two large systems, FLORIDA and CAMS, to support the CSE Program. This effort requires hardware, software and staffing to support each system and the complex interface linking them. The risk of data integrity issues for both systems is increased with the interface remaining in place.

The Federal Office of Child Support Enforcement has supported the phased implementation of CAMS with the understanding that all CSE functionality would eventually migrate off the FLORIDA system onto CAMS. At this point in the phased implementation, with functionality split between CAMS and FLORIDA, the system may not meet Federal certification requirements for a comprehensive, automated, statewide system as specified in Automated Systems for Child Support Enforcement: A Guide for States, published by the U.S. Department of Health & Human Services. Failure to meet system certification requirements may put the Department out of compliance with the federally required and approved state plan, which provides the basis for federal funding of Florida's Child Support Enforcement Program. Failure to meet federal requirements could jeopardize the Temporary Assistance for Needy Families (TANF) block grant.

If not funded, the Department of Revenue will not realize an estimated a \$6.0 million annual cost savings resulting from the consolidation of all operations and maintenance activities onto CAMS. Additionally, the Department will continue to be heavily dependent upon the FLORIDA system for the majority of its information processing needs. FLORIDA is operated and maintained by the Florida Department of Children and Families (DCF).

The impact to users of not funding CAMS is high. Users must currently toggle between both systems to view case and member data and in some cases wait for updates to occur between the two systems before being able to take the next appropriate action for the case. The Department may not be able to realize additional collections and associated financial benefits resulting from the streamlining of the order establishment process until CAMS is fully operational. Customer service and the ability to manage cases may decline without the advantages that automation in CAMS will bring over current system and manual processes. Additionally, FLORIDA does not provide functionality and the desired management reporting capabilities envisioned for the full CAMS system. CAMS system performance will remain impacted with batch schedule limitations imposed by having to wait for FLORIDA financial processing to be completed each night before CAMS can begin certain batch processing. CAMS also remains limited in the amount of data it can process at a given time due to downstream FLORIDA processing impacts.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
AMERICAN RECOVERY AND REINVESTMENT ACT OF 2009				40S0000
REPLACEMENT OF AMERICAN RECOVERY AND REINVESTMENT ACT (ARRA) FUNDS WITH STATE SHARE TO MAINTAIN BASE LEVEL FUNDING				40S0100
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND				1000 2
	-MATCH	918,693		
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The 2009 legislature shifted \$14,544,659 of Child Support Enforcement (CSE) Program appropriations from General Revenue to the Federal Grants Trust Fund as a result of the temporary incentive matching provisions of the American Recovery and Reinvestment Act of 2009 (ARRA). Although these funds were available on a non-recurring basis the fund shift in the Appropriations Act was recurring. The 2010 legislature restored on a recurring basis \$12,001,788 in General Revenue and funded the remaining \$2,542,871 from the Federal Grants Trust Fund on a non-recurring basis using the September 2010 Quarter's ARRA funding. The incentive matching provisions of the ARRA expired September 30, 2010, leaving a funding gap in the CSE Program's recurring base.

This issue requests the restoration of the \$2,542,871 in recurring General Revenue.

This General Revenue combined with federal matching funds provides a total of \$7,479,032 of the CSE Program's recurring base. Loss of this funding would severely reduce the CSE Program's ability to provide services to the public. Based on the average filled salary rate for a CSE position, this amount funds salary and benefits for 163 CSE FTE, or 7.05 % of the CSE FTE.

The amount of \$2,542,871 is based upon the \$14,544,659 amount that was shifted in FY 2009-10 issue #34S0030 less the \$12,001,788 restored in SFY 2010-11 issue #40S0100.

Funding this issue would avoid an estimated \$36.3 million reduction in child support collections, an estimated \$0.7 million reduction in retained child support deposits to General Revenue, and an increase in the state share of public assistance costs of \$2.3 million. This estimated revenue plus cost avoidance of \$3.0 million would exceed the General Revenue savings realized by not funding the issue by approximately \$0.5 million. Thus it is advantageous for the State to fund the issue.

Costs of other benefit programs such as Temporary Assistance to Needy Families (TANF), Medicaid, and Food Stamps are reduced due to child support payments made to families. These payments affect the eligibility, enrollment, and benefit levels of child support recipients. The calculation is based upon the Child Support Cost Avoidance in 1999, Final Report (Prepared for: Department of Health and Human Services Administration for Children and Families Office of Child Support

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
CASE PROCESSING							73300600
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
AMERICAN RECOVERY AND REINVESTMENT ACT OF 2009							40S0000
REPLACEMENT OF AMERICAN RECOVERY AND REINVESTMENT ACT (ARRA) FUNDS WITH STATE SHARE TO MAINTAIN BASE LEVEL FUNDING							40S0100

Enforcement By Laura Wheaton The Urban Institute, June 6, 2003.) The study computes an average reduction in transfer program benefits resulting from IV-D child support collections at a ratio of \$0.19 per \$1 of child support distributed to families. The study analyzed the following five programs with the resulting average benefit reduction per dollar of child support collected: TANF, \$0.055; Supplemental Security Income (SSI), \$0.010; Housing, \$0.010; Food Stamps, \$0.072; and Medicaid \$0.044. Total state cost avoidance is calculated as 100% of TANF cost avoidance plus 44.55% of the Medicaid cost avoidance.

In the event that recurring funding is not available, non-recurring funding would allow the program to continue to provide better services to the public which needs them more during a slow economy.

If this issue is not funded, there will be significant impact on the Department's ability to establish paternity; establish, modify and enforce support orders; collect and distribute child support, maintain and create cases, educate and assist customers. Failure to fund this issue would reduce child support collections by an estimated \$36.3 million, reduce retained child support deposits to General Revenue by \$0.7 million and increase the state share of public assistance costs by \$2.3 million. The combined adverse impact of \$3.0 million exceeds the \$2.5 million General Revenue cost of funding this issue savings by approximately \$0.5 thousand. Additionally, the state would forgo \$4.9 million in federal matching funding if the \$2.5 million in General Revenue were not restored.

CHILD SUPPORT ENFORCEMENT PROGRAM INITIATIVES							4400000
FEDERAL SPENDING AUTHORITY FOR SECTION 1115 GRANTS							4400140
OTHER PERSONAL SERVICES							030000
FEDERAL GRANTS TRUST FUND -FEDERL	126,921		126,921				2261 3
=====	=====		=====				
EXPENSES							040000
FEDERAL GRANTS TRUST FUND -FEDERL	19,133		19,133				2261 3
=====	=====		=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
CHILD SUPPORT ENFORCEMENT PROGRAM				
INITIATIVES				4400000
FEDERAL SPENDING AUTHORITY FOR				
SECTION 1115 GRANTS				4400140
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
FEDERAL GRANTS TRUST FUND -FEDERL	252,937	252,937		2261 3
TOTAL: FEDERAL SPENDING AUTHORITY FOR				4400140
SECTION 1115 GRANTS				
TOTAL ISSUE.....	398,991	398,991		

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Child Support Enforcement (CSE) Program has applied for two additional demonstration grants that are anticipated to be awarded in late Fall of 2010.

The CSE and Assets for Independence (AFI) Collaboration Grant is expected to be awarded in the late Fall of 2010. The collaboration is intended to provide CSE education and outreach services to two AFI funded organizations in Duval and Nassau Counties and the people they serve. Family Foundations and Northeast Florida Community Action Agency are the two AFI funded organizations selected as partners for this project. Project strategies include adding CSE information to financial education curricula, agency cross-trainings and presentations and CSE case management for AFI service recipients.

The CSE Non-conventional Search & Identification of Delinquent Parents Grant is also expected to be awarded in the late fall of 2010. The grant is intended to develop innovative technology to increase positive locate results for parents who are not paying as ordered through a partnership with the Florida State University, Electronic Crime Investigative Technologies Laboratory (FSU). The project responds to the funding priority, "Projects to Avoid Increasing Delinquencies (PAID) through Collaborations with Other Agencies or Programs". Florida CSE wishes to add to the ranks of promising PAID practices a new, innovative and automated locate software tool that uses new internet sources to improve locate results for cases where all tools have been exhausted. New locate information is needed to allow CSE to move forward with case enforcement actions which could ultimately lead to more parents paying towards their child support obligations and reducing past-due balances owed to families. The project focuses on a subset of cases with orders but could also be used to impact CSE cases statewide and could be replicated nationally.

CSE requests additional Federal spending authority in the amount of \$398,991 to fund the anticipated Federal Grants. This will enable CSE to reach more customers and make them aware of the services that we provide and therefore potentially increase the amount of paternity establishments, medical support and collections for IV-D child support cases in the State of Florida.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
CHILD SUPPORT ENFORCEMENT PROGRAM				4400000
INITIATIVES				
FEDERAL SPENDING AUTHORITY FOR				
SECTION 1115 GRANTS				4400140

The requested amount of \$398,991 in Federal grants spending authority (only) is comprised of \$135,657 in Title 1115 Federal grant award funds and the associated Federal IV-D match funds of \$263,334. The Federal Government has suspended the State matching share for all grants initially awarded in this year (2010). The annual cost of this will fund one OPS Operations Analyst II, one OPS Government Analyst II, one OPS Administrative Assistant II and one OPS part-time Systems Tester, associated expenses, evaluation and development contracts for both projects.

The Child Support Program does not have the surplus funds in its operating budget to continue the grants without the additional Federal spending authority requested. If the federal spending authority is not approved, the program would have to divert funding from other operational needs in order to continue funding the grants. This would adversely affect services to the public.

PROGRAM IMPLEMENTATION OF THE FEDERAL DEFICIT REDUCTION ACT OF 2005				4400500
SPECIAL CATEGORIES				100000
CSE ANNUAL FEE				101137
GENERAL REVENUE FUND	-STATE	1,049,598		1000 1

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

On February 8, 2006, the President signed into law The Deficit Reduction Act of 2005, which implemented a new mandate on states. Section 7310 of the Act requires that in the case of an individual who has never received public assistance and the State has collected and disbursed at least \$500 of support to the individual, the State shall impose an annual fee of \$25 for each case associated with the individual that meets this criteria. This provision was effective October 1, 2006. During the 2007 Legislative Session, the Legislature enacted legislation requiring the State to pay the federal portion (\$16.50) of the annual fee (Section 409.2567, Florida Statutes, as amended by Section 6 of Chapter 2007-85, Laws of Florida.) Currently, \$1,980,000 in recurring General Revenue is appropriated in Category 101137 in Budget Entity 73300600 for the payment of the Federal Share. 167,582 cases were eligible for the annual fee during Federal Fiscal Year (FFY) 2009-10 which will be paid in September 2010 resulting in a liability for the State totaling \$2,765,103. The Department will pay this liability using the \$1,980,000 appropriated in recurring General Revenue and \$725,225 in non-recurring General Revenue appropriated by the 2010 legislature. This will result in a funding shortfall of approximately \$60,000.

The Department estimates 183,612 cases will be eligible for the annual fee during FFY 2010-11 resulting in an estimated

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
CHILD SUPPORT ENFORCEMENT PROGRAM				4400000
INITIATIVES				
PROGRAM IMPLEMENTATION OF THE				
FEDERAL DEFICIT REDUCTION ACT OF				
2005				4400500

liability for the State totaling \$3,029,598. This will result in an estimated funding shortfall of \$1,049,598.

The Department requests an increase in recurring General Revenue of \$1,049,598 to fund the projected shortfall. The additional funds are required to supplement the \$1,980,000 recurring General Revenue included in the Program's base funding. The payment of the estimated federal share of the fee totaling \$3,029,598 will be made in September 2011 for the estimated 183,612 cases subject to the mandatory \$25 fee, of which \$16.50 is the federal share. This payment is a federal, mandatory requirement. In the event recurring funding is not available, non-recurring funding would allow the program to continue to provide better services to the public which needs them more during a slow economy.

This estimate is based upon eleven quarters of actual data (October 2007 through June 2010). A trend of the increase from June to September is calculated as well as a trend of Annual increase. Applying both trends to the number of cases eligible at 6/30/2010, it is estimated that 183,612 cases will meet the annual fee eligibility criteria on 9/30/2011. The 66% federal share of the fee is \$16.50 per eligible case which yields a total liability of \$3,029,598. This amount less the recurring base appropriation of \$1,980,000 results in a shortfall of \$1,049,598 which is needed to paid the federal share of the estimated fee.

Adherence to the Deficit Reduction Act of 2005 is mandatory. If the additional \$1,049,598 is not appropriated, the Department will have to provide funding from another state funding source within the Child Support Enforcement (CSE) Program's operating budget. Diversion of these state funds would result in a concomitant loss of \$2,037,455 in federal matching funds. The total impact on the CSE Program would be an operating budget reduction of \$3,087,053. Based on the average filled salary rate for a CSE position, this amount funds salary and benefits for 67 CSE FTE.

Thus, if this issue is not funded, there will be significant impact on the Department's ability to establish paternity; establish, modify and enforce support orders; collect and distribute child support, maintain and create cases, educate and assist customers. Failure to fund this issue would reduce child support collections by an estimated \$15.0 million, reduce retained child support deposits to General Revenue by \$0.3 million and increase the state share of public assistance costs by \$1.0 million. The combined adverse impact of \$1.3 million exceeds the \$1.05 million General Revenue cost of funding this issue savings by approximately \$208 thousand. Additionally, the state would forgo \$2.0 million in federal matching funding if the \$1.05 million in General Revenue is not funded.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
CASE PROCESSING				73300600
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
TOTAL: SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	25,999,711	1,555,747		1000
TRUST FUNDS	72,177,890	10,361,015		2000
TOTAL POSITIONS.....	936.00			
TOTAL PROG COMP.....	98,177,601	11,916,762		
TOTAL SALARY RATE.....	27,140,827			
	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	2,435,295			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	1,266,940			1000 2
CSE APP FEE & PROG REV TF -MATCH	28,117			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	2,514,255			2261 3
TOTAL POSITIONS.....	80.00			
TOTAL APPRO.....	3,809,312			
=====				
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -MATCH	8,298			1000 2
CSE APP FEE & PROG REV TF -MATCH	8,720			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	33,036			2261 3
TOTAL APPRO.....	50,054			
=====				
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	191,876			1000 2
CSE APP FEE & PROG REV TF -MATCH	786			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	373,993			2261 3
TOTAL APPRO.....	566,655			
=====				
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -MATCH	230,776			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	447,976			2261 3
TOTAL APPRO.....	678,752			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
TR GR TO CHILD SUPP ENFORC				101133
GENERAL REVENUE FUND -STATE	2,241,987			1000 1
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	2,469,100			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	3,319,635			2075 2
-FEDERL	6,759,997			2075 3
TOTAL CHILD SUPPORT INCENTIVE TF	10,079,632			2075
COURT/CSE COLL SYS TF -MATCH	1,618,998			2115 2
FEDERAL GRANTS TRUST FUND -FEDERL	22,842,164			2261 3
TOTAL APPRO.....	37,009,894			
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -MATCH	10,053			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	19,514			2261 3
TOTAL APPRO.....	29,567			
FINANCIAL ASSISTANCE PAYMT				110000
CHILD SUPPORT-POL SUBD				110042
CHILD SUPPORT INCENTIVE TF-MATCH	750,000			2075 2

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	1,352,656			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	2,601,257			2261 3
TOTAL APPRO.....	3,953,913			
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	349,086			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	677,637			2261 3
TOTAL APPRO.....	1,026,723			
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	80.00			
TOTAL ISSUE.....	50,116,857			
TOTAL SALARY RATE.....	2,435,295			
CASUALTY INSURANCE PREMIUM				1001090
ADJUSTMENT				100000
SPECIAL CATEGORIES				103241
RISK MANAGEMENT INSURANCE				
GENERAL REVENUE FUND -MATCH	1,239			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	2,405			2261 3
TOTAL APPRO.....	3,644			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2010-11 - EFFECTIVE 7/1/2010				1001220
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH		6,550		1000 2
CSE APP FEE & PROG REV TF -MATCH		172		2104 2
FEDERAL GRANTS TRUST FUND -FEDERL		15,318		2261 3
TOTAL APPRO.....		22,040		
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH		2,740		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		5,065		2261 3
TOTAL APPRO.....		7,805		
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH		426		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		1,140		2261 3
TOTAL APPRO.....		1,566		
TOTAL: FLORIDA RETIREMENT SYSTEM				1001220
CONTRIBUTION ADJUSTMENT FOR				
FY 2010-11 - EFFECTIVE 7/1/2010				
TOTAL ISSUE.....		31,411		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2010-11 - EFFECTIVE 12/1/2010				1001810
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH		7,751		1000 2
CSE APP FEE & PROG REV TF -MATCH		173		2104 2
FEDERAL GRANTS TRUST FUND -FEDERL		15,382		2261 3
TOTAL APPRO.....		23,306		
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH		1,958		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		3,071		2261 3
TOTAL APPRO.....		5,029		
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH		326		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		741		2261 3
TOTAL APPRO.....		1,067		
TOTAL: ADJUSTMENT TO STATE HEALTH				1001810
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2010-11 - EFFECTIVE 12/1/2010				
TOTAL ISSUE.....		29,402		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ELIMINATION OF AGENCY PAYALL				
STATUS - EFFECTIVE 7/1/2010				1001820
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	906-			1000 2
CSE APP FEE & PROG REV TF -MATCH	21-			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	1,861-			2261 3
TOTAL APPRO.....	2,788-			
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	569-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	924-			2261 3
TOTAL APPRO.....	1,493-			
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	76-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	179-			2261 3
TOTAL APPRO.....	255-			
TOTAL: ELIMINATION OF AGENCY PAYALL				1001820
STATUS - EFFECTIVE 7/1/2010				
TOTAL ISSUE.....	4,536-			
ADJUSTMENT TO STATE LIFE INSURANCE				
CONTRIBUTION RATE FOR FY 2010-11 -				
EFFECTIVE 12/1/2010				1001920
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	184-			1000 2
CSE APP FEE & PROG REV TF -MATCH	6-			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	509-			2261 3

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ADJUSTMENT TO STATE LIFE INSURANCE				
CONTRIBUTION RATE FOR FY 2010-11 -				
EFFECTIVE 12/1/2010				1001920
SALARIES AND BENEFITS				010000
TOTAL APPRO.....	699-			
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	190-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	416-			2261 3
TOTAL APPRO.....	606-			
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	27-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	86-			2261 3
TOTAL APPRO.....	113-			
TOTAL: ADJUSTMENT TO STATE LIFE INSURANCE				1001920
CONTRIBUTION RATE FOR FY 2010-11 -				
EFFECTIVE 12/1/2010				
TOTAL ISSUE.....	1,418-			
SUNCOM SERVICES RATE REDUCTION				1005600
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	1,918-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	3,722-			2261 3
TOTAL APPRO.....	5,640-			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - DEDUCT				1602560
SALARY RATE				000000
SALARY RATE.....	21,533-			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	10,279-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	19,955-			2261 3

TOTAL POSITIONS.....	1.00-			
TOTAL APPRO.....	30,234-			
=====				
TOTAL: DEPARTMENT WIDE - ACROSS PROGRAMS				1602560
REALIGNMENT REAPPROVAL - DEDUCT				
TOTAL POSITIONS.....	1.00-			
TOTAL ISSUE.....	30,234-			
TOTAL SALARY RATE.....	21,533-			
=====				

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across programs to reflect current workload. The Department's realignment of positions between budget entities allows its authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. The Department's programs are organized by process and its functions are appropriated at the service level. Periodically, the Department's programs reassess the deployment of staff and then reassign them to maximize productivity.

The realignment of staff is reflected in FY 2010-11 budget amendments

2011-73-01 (EOG #P0025), 2011-73-02 (EOG #B7001), 2011-73-06 (EOG #P0027), 2011-73-07 (EOG #P0028), 2011-73-08 (EOG #B7005), 2011-73-09 (EOG #P0029), 2011-73-10 (EOG #B7006), 2011-73-11 (EOG #P0030), and 2011-73-12 (EOG #B7023). This technical issue is needed to properly reflect the changes in appropriations to current processes.

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service provided.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - DEDUCT				1602560

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
0004 SENIOR CLERK							
05680 001	1.00-	21,533-		13,400-	34,933-	0.00	34,933-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							11,877-
2261 FEDERAL GRANTS TRUST FUND							23,056-
	1.00-	21,533-		13,400-	34,933-		34,933-
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							1,598
2261 FEDERAL GRANTS TRUST FUND							3,101
							30,234-

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
NONRECURRING EXPENDITURES				2100000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				2103067
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	57,692-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	111,992-			2261 3
TOTAL APPRO.....	169,684-			
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -MATCH	225,370-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	437,482-			2261 3
TOTAL APPRO.....	662,852-			
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	200,000-			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	3,319,635-			2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	6,832,233-			2261 3
TOTAL APPRO.....	10,351,868-			
TOTAL: CHILD SUPPORT AUTOMATED MANAGEMENT				2103067
SYSTEM (CAMS) - PHASE II				
TOTAL ISSUE.....	11,184,404-			
CHILD SUPPORT VACANT POSITIONS				2103076
SALARY RATE				000000
SALARY RATE.....	16,736-			

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
REMITTANCE AND DISTN							73300700
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
NONRECURRING EXPENDITURES							2100000
CHILD SUPPORT VACANT POSITIONS							2103076
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -MATCH	9,713-						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	18,854-						2261 3
TOTAL POSITIONS.....	1.00-						
TOTAL APPRO.....	28,567-						
EXPENSES							040000
GENERAL REVENUE FUND -MATCH	603-						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	1,170-						2261 3
TOTAL APPRO.....	1,773-						
TOTAL: CHILD SUPPORT VACANT POSITIONS							2103076
TOTAL POSITIONS.....	1.00-						
TOTAL ISSUE.....	30,340-						
TOTAL SALARY RATE.....	16,736-						
CHILD SUPPORT ENFORCEMENT FUNDING FOR FISCAL YEAR 2010-11 FROM AMERICAN RECOVERY AND REINVESTMENT ACT OF 2009							2103077
SPECIAL CATEGORIES							100000
PUR/SVCS-CHILD SUPP ENF							102877
FEDERAL GRANTS TRUST FUND -FEDERL	691,413-						2261 3

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PRICE LEVEL INCREASES				2300000
UNITED STATES POSTAGE INCREASE				2302300
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	2,002			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	3,885			2261 3
TOTAL APPRO.....	5,887			

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This issue is requesting \$471,288 in conjunction with an anticipated postal rate increase for FY 2011-12. Of this amount, \$214,838 is general revenue, \$156,450 is in Federal trust funds, and \$100,000 is in operational trust funds.

The Department of Revenue operates a significant mail services process in both the General Tax Administration Program and the Child Support Enforcement Program, with smaller amounts in other programs. The Child Support Enforcement (CSE) Program is required by federal regulations to mail notices, letters, and legal documents to non-custodial parents, custodial parents, other departments, outside agencies, and other states. The General Tax Administration (GTA) Program mails Taxpayer Information Pamphlets (TIP's), curtailment of delinquent tax notices and other communications to its clients.

New Federal rules allow the United States Postal Service (USPS) to increase rates each July based upon the current Consumer Price Index (CPI) without formal action from its Board of Governors. Prices for mailing services are adjusted annually each May. The Department anticipates the US Postal Service to increase its rates by 5% effective May 2011. The total anticipated increase of \$471,288 is included in this request.

Funding this issue allows the Department to continue mailing Taxpayer Information Pamphlets (TIP's), delinquent tax notices, diminished payment notices of child support obligations going to non-custodial parents, as well as federally required documents associated with establishing paternity, establishing and modifying support orders, enforcement of support orders, and processing receipts and disbursements to families.

If this issue is not funded, the increase in postal expenditures for FY 2011-12 would have to be funded from other expense appropriations adversely affecting training and daily operations. Without an increase in postage the Department will have to reduce communications with taxpayers and clients. Ultimately, a reduction in out-going mail could negatively impact tax collections and child support collections.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
STATE HEALTH INSURANCE ADJUSTMENT				
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				26A1810
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	5,536			1000 2
CSE APP FEE & PROG REV TF -MATCH	124			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	10,987			2261 3
TOTAL APPRO.....	16,647			
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	1,399			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	2,194			2261 3
TOTAL APPRO.....	3,593			
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	233			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	529			2261 3
TOTAL APPRO.....	762			
TOTAL: STATE HEALTH INSURANCE ADJUSTMENT				26A1810
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				
TOTAL ISSUE.....	21,002			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ANNUALIZATION OF ADMINISTERED				26A0000
FUNDS APPROPRIATIONS				
STATE LIFE INSURANCE ADJUSTMENT				
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				26A1920
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	131-			1000 2
CSE APP FEE & PROG REV TF -MATCH	4-			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	364-			2261 3
TOTAL APPRO.....	499-			
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	136-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	297-			2261 3
TOTAL APPRO.....	433-			
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	19-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	61-			2261 3
TOTAL APPRO.....	80-			
TOTAL: STATE LIFE INSURANCE ADJUSTMENT				26A1920
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				
TOTAL ISSUE.....	1,012-			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100
SALARY RATE				000000
SALARY RATE.....	16,736			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	9,946			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	19,306			2261 3
TOTAL POSITIONS.....	1.00			
TOTAL APPRO.....	29,252			
=====				
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	603			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	1,170			2261 3
TOTAL APPRO.....	1,773			
=====				
TOTAL: RESTORE CHILD SUPPORT ENFORCEMENT				3002100
POSITIONS ON A RECURRING BASIS				
TOTAL POSITIONS.....	1.00			
TOTAL ISSUE.....	31,025			
TOTAL SALARY RATE.....	16,736			
=====				

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 The 2010 Legislature eliminated 21 Child Support Enforcement and 4 Miami-Dade Demonstration Project positions on a recurring basis and restored them on a non-recurring basis for State Fiscal Year (SFY) 2010-11. This reduction issue was identified as having a significant adverse impact on collections if taken.

During SFY 2009-10, the Department of Revenue, Child Support Enforcement (CSE) Program distributed \$1.47 billion in child support collections. Of that amount, \$26.4 million was deposited directly into General Revenue as the state share of retained collections. \$1.28 billion of the total was distributed to families in Florida (with the balance being distributed to other states, other countries or the federal government). As a result of these payments, the State realized an estimated \$95.9 million cost avoidance benefit in reduction of costs for Public Assistance Programs such as Temporary Assistance for Needy Families (TANF) and Medicaid. The total benefit to the state treasury as a result of the

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
REMITTANCE AND DISTN							73300700
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
WORKLOAD							3000000
RESTORE CHILD SUPPORT ENFORCEMENT							
POSITIONS ON A RECURRING BASIS							3002100

CSE Program collection efforts was \$122.0 million (General Revenue deposits plus the state share of costs avoided). This benefit of \$122.0 million compares very favorably to the SFY 2010 General Revenue expenditures of \$52.8 million for the CSE Program. This achievement is the direct result of CSE staff efforts.

This issue requests the positions be restored on a recurring basis in SFY 2011-12 to forego significant negative impacts in providing child support enforcement services in Florida. As shown in the following table, the CSE Program workload continues to grow each year over the past 5 state fiscal years.

Fiscal Year	Open Cases as of 6/30			Increase in Open Cases			% Increase			FTE on June 30	Cases Per FTE
	Total	Obligated	Unobligated	Total	Obligated	Unobligated	Total	Obligated	Unobligated		
2004-05	708,851	508,221	200,630	25,381	30,974	-5,593	3.71%	6.49%	-2.71%	2,795	254
2005-06	736,395	540,710	195,685	27,544	32,489	-4,945	3.89%	6.39%	-2.46%	2,804	263
2006-07	758,919	566,081	192,838	22,524	25,371	-2,847	3.06%	4.69%	-1.45%	2,804	271
2007-08	790,303	583,543	206,760	31,384	17,462	13,992	4.14%	3.08%	7.22%	2,804	282
2008-09	813,976	596,159	217,817	23,673	12,616	11,057	3.00%	2.16%	5.35%	2,778	293
2009-10	852,166	624,879	227,287	38,190	28,720	9,470	4.69%	4.82%	4.35%	2,783	306

NOTE: Cases and FTE include DOR, Manatee, and Miami-Dade cases and positions.

The CSE Program's total open cases as of the end of the State Fiscal Year 2009-10 have increased by 143,315 or 20.2% over the previous 5 years and by 38,190 or 4.7% over the prior year. The increase of 38,190 new cases was a record for recent times, possibly due to the effects of the economic downturn. The total caseload consists of obligated cases, cases with an order for support, and unobligated cases, cases requiring determination of paternity and establishment of an order for support. Obligated cases have increase 23% over the past five years while unobligated cases increased 13.3%. One measure of workload is the number of cases per FTE which grew by 52 cases or 20.7% over the past 5 years. CSE Program staff play essential roles in providing services to establish paternity and support, collecting and processing child support payments, and enforcing payment when needed. Reduction of the 25 positions given this growth in workload will adversely impact services to citizens of Florida and other states.

Funding these positions would avoid an estimated \$5 million reduction in child support collections, an estimated \$94 thousand reduction in retained child support deposits to General Revenue, and an increase in the state share of public assistance costs by \$325 thousand. This estimated revenue plus cost avoidance of \$419 thousand would exceed the General Revenue savings realized by not funding the positions by approximately \$60 thousand. Thus it is advantageous for the State to retain the positions.

It could be argued that reduction of vacant positions should not affect performance: Although the positions removed will be vacant, the removal of the vacant positions will quickly impact the number of filled positions available to process the increasing workload. Vacant positions are simply a factor of the Program's 11.6% annual turnover rate and the average 10 week duration of the hiring process to fill vacant positions. The Program's current vacancy pool is 98 positions; a reduction of 21 positions will reduce the pool of vacancies available to be filled. This would in turn

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100

result in approximately 21 fewer filled positions after the 10 week average hire time.

In the event that recurring funding is not available, non-recurring funding would allow the program to continue to provide better services to the public which needs them more during a slow economy.

The amount requested is the amount of funding that was reduced on a recurring basis in FY 2010-2011 Issue # 33B4310 and restored on a non-recurring basis in FY 2010-2011 Issue # 33N0030.

Costs of other benefit programs such as Temporary Assistance to Needy Families (TANF), Medicaid, and Food Stamps are reduced due to child support payments made to families. These payments affect the eligibility, enrollment, and benefit levels of child support recipients. The calculation is based upon the Child Support Cost Avoidance in 1999, Final Report (Prepared for: Department of Health and Human Services Administration for Children and Families Office of Child Support Enforcement By Laura Wheaton The Urban Institute, June 6, 2003.) The study computes an average reduction in transfer program benefits resulting from IV-D child support collections at a ratio of \$0.19 per \$1 of child support distributed to families. The study analyzed the following five programs with the resulting average benefit reduction per dollar of child support collected: TANF, \$0.055; Supplemental Security Income (SSI), \$0.010; Housing, \$0.010; Food Stamps, \$0.072; and Medicaid \$0.044. Total state cost avoidance is calculated as 100% of TANF cost avoidance plus 44.55% of the Medicaid cost avoidance.

If this issue is not funded, there will be significant impact on the Department's ability to establish paternity; establish, modify and enforce support orders; collect and distribute child support, maintain and create cases, educate and assist customers. Failure to fund this issue would reduce child support collections by an estimated \$5.0 million, reduce retained child support deposits to General Revenue by \$94 thousand and increase the state share of public assistance costs by \$325 thousand. The combined adverse impact of \$419 thousand exceeds the General Revenue savings by approximately \$60 thousand. Additionally, the state would forgo \$679 thousand in federal funding to generate the \$349 thousand in General Revenue reductions.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1700 REVENUE SPECIALIST II							
N0001 001	1.00	16,736		12,516	29,252	0.00	29,252
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							9,946
2261 FEDERAL GRANTS TRUST FUND							19,306
	1.00	16,736		12,516	29,252		29,252

FUND SHIFT							3400000
FUND SHIFT FOR FSI CHANGE TO							
FINANCIAL ASSISTANCE PAYMENT FOR							
CHILD SUPPORT - POLITICAL							
SUBDIVISION - DEDUCT							3403810
FINANCIAL ASSISTANCE PAYMT							110000
CHILD SUPPORT-POL SUBD							110042
CHILD SUPPORT INCENTIVE TF-MATCH	750,000-						2075 2

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 The Department of Revenue, Child Support Enforcement Program currently is appropriated \$750,000 in budget entity 73300700, in the Child Support Incentive Trust Fund (2075), in Category 110042 (Child Support Political Subdivision) for transmitting to Political Subdivisions their share of the federal performance incentive funds as required by

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
FUND SHIFT				3400000
FUND SHIFT FOR FSI CHANGE TO				
FINANCIAL ASSISTANCE PAYMENT FOR				
CHILD SUPPORT - POLITICAL				
SUBDIVISION - DEDUCT				3403810

42USC654(22). Currently these funds have a Fund Source Identifier (FSI) of 2(State Funds/Match). In actuality these funds are federal funds and subject to the same restrictions as other federal performance incentive funds.

Change the Fund Source Identifier from 2 to 3. Because the funds being transmitted to the Political Subdivisions are 100% Federal Funds, The FSI should be 3 (Federal).

The \$750,000 being re-characterized is the entire appropriation for incentive payments to political subdivisions.

If this issue is not approved the FSI for this appropriation will not correctly reflect the nature of the funds or the restrictions upon their use.

FUND SHIFT FOR FSI CHANGE TO				
FINANCIAL ASSISTANCE PAYMENT FOR				
CHILD SUPPORT - POLITICAL				
SUBDIVISION - ADD				3403820
FINANCIAL ASSISTANCE PAYMT				110000
CHILD SUPPORT-POL SUBD				110042
CHILD SUPPORT INCENTIVE TF-FEDERL	750,000			2075 3

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue, Child Support Enforcement Program currently is appropriated \$750,000 in budget entity 73300700, in the Child Support Incentive Trust Fund (2075), in Category 110042 (Child Support Political Subdivision) for transmitting to Political Subdivisions their share of the federal performance incentive funds as required by 42USC654(22). Currently these funds have a Fund Source Identifier (FSI) of 2(State Funds/Match). In actuality these funds are federal funds and subject to the same restrictions as other federal performance incentive funds.

Change the Fund Source Identifier from 2 to 3. Because the funds being transmitted to the Political Subdivisions are 100% Federal Funds, The FSI should be 3 (Federal).

The \$750,000 being re-characterized is the entire appropriation for incentive payments to political subdivisions.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
FUND SHIFT				3400000
FUND SHIFT FOR FSI CHANGE TO				
FINANCIAL ASSISTANCE PAYMENT FOR				
CHILD SUPPORT - POLITICAL				
SUBDIVISION - ADD				3403820

If this issue is not approved the FSI for this appropriation will not correctly reflect the nature of the funds or the restrictions upon their use.

PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
EXPENSES				040000

GENERAL REVENUE FUND	-MATCH	42,635	42,635	1000 2
FEDERAL GRANTS TRUST FUND	-FEDERL	82,763	82,763	2261 3
TOTAL APPRO.....		125,398	125,398	

OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND	-MATCH	1,683	1,683	1000 2
FEDERAL GRANTS TRUST FUND	-FEDERL	3,267	3,267	2261 3
TOTAL APPRO.....		4,950	4,950	

SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND	-MATCH	1,465,670	1,465,670	1000 2
CHILD SUPPORT INCENTIVE TF-MATCH		2,310,000	2,310,000	2075 2
FEDERAL GRANTS TRUST FUND	-FEDERL	7,272,992	7,272,992	2261 3
TOTAL APPRO.....		11,048,662	11,048,662	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
TOTAL: CHILD SUPPORT AUTOMATED MANAGEMENT				36321C0
SYSTEM (CAMS) - PHASE II				
TOTAL ISSUE.....	11,179,010	11,179,010		

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 The Department of Revenue, Child Support Enforcement Program (CSE) relies upon the Florida Online Recipient Integrated Data Access (FLORIDA) System for its information processing needs. FLORIDA is operated and maintained by the Florida Department of Children and Families (DCF). The system is difficult and expensive to use and maintain and does not provide functionality and desired management reporting capabilities. An outgrowth of this situation is a proliferation of nonintegrated, stand-alone systems developed to provide user-desired functionality lacking in the FLORIDA system. This contributes to inefficiencies in core processes, data redundancy, and additional processing to synchronize disparate systems. The Child Support Enforcement Automated Management System (CAMS) is intended to greatly reduce these deficiencies.

Migration from FLORIDA to CAMS is being accomplished in two phases. The first phase (Phase I) of CAMS was deployed in 2006. The system functionality for some compliance, location, and customer assistance components are no longer performed by FLORIDA and are operating on CAMS. The second phase (Phase II) of CAMS addresses the remaining CSE system components necessary to support case creation, case maintenance, paternity establishment, support order establishment and modification, payment processing and fund distribution, and remaining compliance and customer service activities not included in Phase I. The CAMS Phase II contract was awarded to Deloitte and started in February 2008. As CAMS Phase II comes online, routine establishment and enforcement activities and tasks will be automated and streamlined.

INFORMATION TECHNOLOGY SERVICE

The Department of Revenue enjoys the relatively unique position of having a vast amount of institutional knowledge of the SAP product suite. Many of the members of the Department's CAMS Project team have direct experience working either as a subcontractor to Deloitte (the implementation vendor for CAMS Phase I and II); as a Department employee during CAMS Phase I development; or as a part of the Department's SUNTAX project team, which currently administers the state's General Tax Administration functions using the SAP product suite. From a technical perspective, the Department enjoys in-depth familiarity with the components of SAP that are being developed for use in the CAMS Phase II effort.

The Department has acquired the skill sets and has developed the enterprise planning infrastructure that will help guide, along with the implementation partner's collaboration, the successful completion of this project. The Department will replace the CSE functionality of the FLORIDA system by contracting with Deloitte, a seasoned and globally recognized SAP Implementation Services provider, to manage the implementation of the final phase of CAMS. Deloitte brings project

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

management, functional, and technical resources to the project.

The Department of Revenue's Information Services and CSE Programs are staffed with functional and technical resources supporting the CAMS Phase I operations and maintenance. Any changes or enhancements that are needed in the CAMS Phase I system, either from configuration or development, must be done within the Development environment first, and then transported to the Quality Assurance and Testing environment for testing and verification before introducing the change into the Production environment. These non-production Development and Quality Assurance and Testing systems, for both Customer Relationship Management (CRM) and Business Intelligence (BI), comprise the critical path for modifications and enhancements to the live production environment.

PLANNED APPROACH TO SOLVING THE BUSINESS PROBLEM

The Department is in the process of developing a state-of-the-art Enterprise Resource Planning (ERP) environment using SAP. The approach to achieving the goal with CAMS Phase II is based on sound industry best practices and real experience gained from the CAMS Phase I and SUNTAX implementations. The approach incorporates an information technology equipment replacement cycle as equipment reaches an end-of-life state coupled with the SAP upgrade releases thus ensuring CAMS remains a state-of-the-art ERP environment. The Department contracted with Northrop Grumman Information Technology for assistance in developing the CSE technical business requirements for Phase II for incorporation in an Invitation to Negotiate (ITN). The ITN served as the basis for the Department to select the implementation vendor.

During ITN development and the subsequent contract negotiations, Department staff developed workflows of the CSE business processes and system requirements. These workflows were used to document business process "as is" states and identify performance gaps resulting from FLORIDA system constraints. Deloitte started with the system requirements specified in the Department's ITN as a base and built upon these by conducting Joint Application Design (JAD) sessions through August 2008 with CSE subject matter experts. The information developed at the JAD sessions was used to determine the "to be" state and further clarifies and defines the ITN requirements - taking them down to a functional unit level in a Requirements Specification deliverable that was approved in the summer of 2009. This has resulted in the documentation of formal design specifications deliverable that was approved in the spring of 2010. These design specifications now serve as the foundation for the system configuration and code in the SAP environment. Once the system is realized technically, the Department and Deloitte will conduct a multi-phased testing effort including integration testing and user acceptance testing. After successful testing, the system will be piloted and then rolled-out to the user population which will begin operations and maintenance of the system. With the completion of CAMS Phase II, CAMS will replace the legacy Title IV-D automated system that is currently part of the FLORIDA system.

BENEFITS TO BE ACHIEVED

The Department expects CAMS will do the following: automate routine activities that users perform manually; provide intelligent data flow based on robust programmable scenarios of business rules; use decision support software to validate data and provide automated workflow, location, and management reporting; migrate from batch processing to "near real-time" processing in some instances; provide a user-friendly graphical user interface (GUI); provide

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

access/connectivity to a wide variety and number of users and managers; facilitate future changes through the use of an open architecture with built-in expansion and scalability features; provide the capability to communicate over the internet and maintain a bi-directional interface with the FLORIDA system to share public assistance data.

The improved automated functionality of CAMS is expected to enhance child support services provided by the Department to parents and children residing in Florida and other states. Additionally, CAMS is expected to result in improved performance as measured by federal performance measures, such as percent of current support collected in relation to child support owed, and percentage of cases in arrears that received a payment during the federal fiscal year. The Department's goal is to implement a child support enforcement system that will enable Florida to achieve its vision of being a program that makes a difference by ensuring families receive the child support they need and deserve.

ASSUMPTIONS AND CONSTRAINTS

In order to receive Federal Financial Participation (FFP), the CAMS project must comply with specified rules and regulations regarding planning and procurement documents and contracts. The CAMS team has identified the following assumptions and constraints:

Project Assumptions

- 1) The CAMS project will continue to receive State and Federal funding to develop and complete all phases of the project.
- 2) The choice of an SAP Solution will allow the Department to maximize its use of SAP in the SUNTAX and CAMS environments and realize a cost savings through leveraging existing Department capabilities.
- 3) The Florida Legislature will support CAMS through approval of spending authority.
- 4) The CSE Program will submit and gain federal approval of Advance Planning Document (APD) Updates as required to continue federal financial participation.
- 5) The new system will interface with the FLORIDA legacy system throughout development of CAMS.
- 6) The resulting CAMS system will meet federal certification requirements specified by the federal Office of Child Support Enforcement (OCSE) to allow the CSE Program to continue to receive federal funding.

Project Constraint

The Department and the federal OCSE recognize staffing as a constraint to the project. Additional staffing and implementation of alternative supplements to CAMS staff (through contracts) are being employed.

IMPLEMENTATION TIMELINE

Proposers to the CAMS Phase II ITN were allowed to propose a development methodology. Deloitte selected the Accelerated SAP (ASAP) methodology. This methodology consists of five broad phases: Project Preparation (Prep), Blueprint, Realization, Final Prep, and Go-Live and Support. The Realization phase can be broken down into the smaller units of Develop & Unit Testing, Integration Testing, and User Acceptance Testing. The current implementation schedule for the Phases is as follows:

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
REMITTANCE AND DISTN							73300700
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0

Project Prep 2 Months FEB '08-APR '08	Blueprint 19 Months APR '08-OCT '09	Realization 21 Months NOV '09-JUL '11	Final Prep 6 Months AUG '11-JAN '12	Go-Live and Support 6 Months FEB '12-AUG '12
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The Department is currently in the Realization Phase.

Cost Analysis

The total amount requested for Fiscal Year 2011-12 is \$33,875,791, of which, \$24,305,000 is being requested to fund the CAMS Phase II implementation vendor's deliverables for the fourth year of development and \$9,570,791 to fund enterprise costs associated with the CAMS project. The table below specifies the deliverables projected to be completed and paid for based upon the approved project schedule:

IMPLEMENTATION MILESTONES for FY 2010-11 and FY 2011-12

The current schedule provided for the Department's review includes the following payment milestones for FY 10-11.

FY 2010-11 Deliverables	Date	Amount
Document Acceptance Milestones		
B501 Communication Plan	07/19/10	800,000
B204 Design Description	10/15/10	4,320,000
Acceptance and Update of Deliverable Group		
Architecture and Functional Design Group	10/29/10	
B203 Interface Definition		205,000
Document Acceptance Milestones		
B102 Technical Design Formal Review	11/04/10	700,000
B211 Rollout Strategy Plan	11/08/10	675,000
B502 Communication Materials	11/24/10	560,000
Acceptance and Update of Deliverable Group		
Implementation Group	12/08/10	
B209 Data Conversion Plan		405,000
Document Acceptance Milestones		
B802f Year 2 Software Maintenance	12/08/10	107,500
B802d Second Hardware Purchase	12/30/10	1,949,485
B802e Second Software Purchase	12/30/10	134,200
B402 Acceptance Test Scripts	01/24/11	1,600,000

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12 POS	AMOUNT	AGY REQ N/R FY 2011-12 POS	AMOUNT	AG REQ ANZ FY 2011-12 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
REMITTANCE AND DISTN							73300700
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0
B102 Test Readiness Review Formal Review			01/28/11			700,000	
B206 Software Code & Release Notes			02/04/11			420,000	
Acceptance and Update of Deliverable Group							
Technical Design and Development Group			02/25/11				
B204 Design Description						360,000	
B206 Software Code & Release Notes						140,000	
Document Acceptance Milestones							
B503 Communication Report			03/16/11			2,400,000	
B009 Master Training Schedule			03/22/11			1,600,000	
B210 Data Conversion Schedule	03/25/11		2,160,000				
Acceptance and Update of Deliverable Group							
Communications Group			04/13/11				
B501 Communication Plan						100,000	
B502 Communication Materials						70,000	
B503 Communication Report						300,000	
Document Acceptance Milestones							
B702 Technical Manual			05/16/11			595,000	
B705 Training Materials			06/16/11			1,600,000	
B207 Problem Status Reports (7 monthly payments of \$100,000)						700,000	
B1001 Monthly Facilities (9 monthly payments of \$33,533)						301,797	
CR-0111 Adobe Forms						57,000	
Subtotal FY 2010-11 Implementation Vendor Costs						\$22,959,982	
FY 2011-12 Deliverables			Date			Amount	
Document Acceptance Milestones							
B303 Operations & Maintenance Transition			07/01/11			1,147,500	
B601 Installation and Initialization Plan			07/18/11			525,000	
B102 Formal Review Briefing Package			07/25/11			700,000	
B404 Testing & Tuning Results			07/29/11			1,200,000	
B602 Installation and Initialization Report			08/24/11			420,000	
Update with Start of Final Preparation			09/06/11				
B206 Software Code & Release Notes						70,000	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
REMITTANCE AND DISTN							73300700
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0
B803 CAMS Version and Release Report						300,000	
Document Acceptance Milestones							
B211 Rollout Strategy Plan			09/13/11			675,000	
B901 Federal Certification Compliance Narrative			09/15/11			750,000	
Update with Start of Final Preparation			09/20/11				
B001 Project Plan						510,000	
B007 Project Schedule						270,000	
B008 Requirements Management Plan						310,000	
B010 Issue Management Plan						240,000	
Document Acceptance Milestones							
B701 User Manual			09/21/11			1,200,000	
B403 Acceptance Test Report			09/30/11			760,000	
Update with Start of Final Preparation			10/04/11				
B212 Business Blueprint Document						300,000	
B501 Communication Plan						50,000	
Update with Start of Final Preparation			10/07/11				
B201 Requirements Specification						380,000	
Acceptance and Update of Deliverable Group							
Training Group			10/12/11				
B004 Training Plan						210,000	
B009 Training Schedule						200,000	
B701 User Manual						75,000	
B705 Training Materials						200,000	
Document Acceptance Milestones							
B603 Operational Use Readiness Report			10/17/11			350,000	
Update with Start of Final Preparation			10/18/11				
B502 Communication Material						35,000	
B503 Communication Report						150,000	
B701 User Manual						75,000	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
REMITTANCE AND DISTN							73300700
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0
B801 Hardware & Software Purchase List							50,000
Acceptance and Update of Deliverable Group							
Testing Group			10/21/11				
B006 Master Test Plan							350,000
B202 Requirements Traceability							210,000
B401 Acceptance Test Plan							150,000
B402 Acceptance Test Scripts							200,000
B403 Acceptance Test Report							95,000
B404 Testing & Tuning Results							150,000
Document Acceptance Milestones							
B102 Formal Review Briefing Package			10/28/11				700,000
Update with Start of Final Preparation			11/01/11				
B004 Training Plan							105,000
B009 Training Schedule							100,000
B205 Development Guidelines & Conventions							105,000
B214 CAMS System Landscape							225,000
Update with Start of Final Preparation			11/16/11				
B003 Risk Management Plan							97,500
B006 Master Test Plan							175,000
B215 Server Sizing Study Report							150,000
Document Acceptance Milestones							
B911 Federal Cert Compliance Documentation			11/29/11				750,000
Update with Start of Final Preparation			12/02/11				
B002 Quality Management Plan							127,500
B401 Acceptance Test Plan							75,000
B402 Acceptance Test Scripts							100,000
B403 Acceptance Test Report							47,500
B404 Testing & Tuning Results							75,000
Document Acceptance Milestones							
B910 Federal Distribution Test Deck Documentation			12/08/11				750,000
B802g Year 3 Software Maintenance			12/19/11				107,500

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
Update with Start of Final Preparation		02/08/12		
B202 Requirements Traceability			105,000	
Update with Go-Live and the End of Pilot		02/20/12		
B203 Interface Definition			615,000	
B204 Design Description			1,800,000	
Document Acceptance Milestones				
B912 Federal Certification Compliance		03/20/12	375,000	
B305 Transition Completion Report		04/05/12	340,000	
Update and Consistency at Completion		04/06/12		
B002 Quality Management Plan			42,500	
B003 Risk Management Plan			32,500	
Acceptance and Update of Deliverable Group				
Federal Certification Group		04/10/12		
B901 Federal Certification Compliance Narrative			150,000	
B910 Federal Distribution Test Deck Documentation			150,000	
B911 Federal Cert Compliance Documentation			150,000	
B912 Federal Certification Compliance			75,000	
Acceptance and Update of Deliverable Group				
Operations Preparation Group		04/26/12		
B301 Disaster Recovery Plan			110,000	
B303 Operations & Maintenance Transition			135,000	
B305 Transition Completion Report			40,000	
B702 Technical Manual			70,000	
Document Acceptance Milestones				
B604 Deployment Completion Report		05/03/12	275,000	
Update and Consistency at Completion		05/11/12		
B001 Project Plan			170,000	
B004 Training Plan			105,000	
B009 Training Schedule			100,000	
B205 Development Guidelines & Conventions			105,000	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
REMITTANCE AND DISTN							73300700
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0
B206 Software Code & Release Notes							70,000
B212 Business Blueprint Document							300,000
B214 CAMS System Landscape							225,000
B215 Server Sizing Study Report							150,000
B402 Acceptance Test Scripts							100,000
B403 Acceptance Test Report							47,500
B701 User Manual							75,000
B705 Training Materials							100,000
Acceptance and Update of Deliverable Group							
Implementation Group			05/24/12				
B210 Data Conversion Schedule							405,000
B211 Rollout Strategy Plan							405,000
B601 Installation and Initialization Plan							187,500
B602 Installation and Initialization Report							150,000
B603 Operational Use Readiness Report							125,000
Update and Consistency at Completion			06/18/12				
B007 Project Schedule							90,000
B008 Requirements Management Plan							155,000
B201 Requirements Specification							190,000
B209 Data Conversion Plan							135,000
B210 Data Conversion Schedule							135,000
B401 Acceptance Test Plan							75,000
B601 Installation and Initialization Plan							37,500
B602 Installation and Initialization Report							30,000
Total FY 2011-12 Deliverables:							\$24,305,000

The FY 2011-12 funding request also includes Enterprise costs associated with the CAMS Project. This includes project management activities, training, travel, and other miscellaneous expenses. The table below itemizes the combined development costs.

Development Tasks	FY 11-12 Request	Description
CAMS Phase II Implementation Contract	24,305,000	This provides funding to develop the system.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
Data Center Development Support Contract Testers		2,399,793		This provides funding to support system testers
Program Management				
Technical Assist. Staff Augmentation		1,971,958		Funding for 9 contracted tech. staff
Quality Assurance Staff Augmentation		436,800		Funding for 3 contracted QA staff
Project Management Office		1,624,842		Funding for 6 contracted PMO staff
Travel				
State Travel		132,518		Cost estimation based on historical travel for CAMS
Training				
CAMS Professional Development		198,000		Estimated cost to provide SAP and other training in support of CAMS
IV&V				
Contractor Cost		1,361,811		Federally required project monitoring contract
Miscellaneous Expense				
State Cost		247,478		Rent, office supplies, CAMS staff software & hardware, office furniture, etc.
Hardware - OCO		15,000		
ACS Contract Amendment		84,760		
FACC Contract Amendment		87,808		
Critical CAMS/FLORIDA Expenditures		1,010,023		
TOTAL		\$33,875,791		

Displayed below are the start and end dates for the CAMS Phase I and II development and implementation vendor. The CAMS Phase I development and implementation vendor signed their negotiated contract October 2003. The CAMS Phase II development and implementation vendor signed their negotiated contract February 2008.

PROJECT START/END DATES:	CAMS I Development	10/2003 through 4/2006
	CAMS I Operations & Maintenance	began 4/2006
	CAMS I Warranty	4/2006 through 1/2007
CAMS II Development	02/13/2008 through 02/01/2012	
	CAMS II Warranty	02/02/2012 through 07/31/2012
	Federal Certification	12/30/2011 through 09/04/2012

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
REMITTANCE AND DISTN							73300700
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0

Total Project Cost (by component / all years): Total projected cost estimates for CAMS Phase I development and CAMS Phase II development are reflected in the table below. The total investment for CAMS through FY 2012-13 is \$212.5 million. The state share of this investment is \$72.3 million and the federal share is \$140.2 million.

CAMS I FISCAL YEAR	APPROPRIATED (2)	EXPENDED
FY 01-02	6,251,985	1,470,897
FY 02-03	13,394,884	2,288,798
FY 03-04	23,781,757	13,679,532
FY 04-05	15,849,609	11,668,481
FY 05-06(1)	15,162,059	16,705,754
FY 06-07	9,183,360	4,148,949

TOTAL CAMS I EXPENDITURES \$49,962,411

CAMS II	APPROPRIATED (2)	EXPENDED
FY 05-06(1)	2,250,000	388,011
FY 06-07	10,959,618	9,215,570
FY 07-08	20,072,970	19,786,300
FY 08-09	51,367,492	31,416,094
FY 09-10	33,232,184	28,485,766
FY 10-11(E)	33,892,131	33,892,131
FY 11-12(E)	33,875,791	33,875,791
FY 12-13(E)	5,493,308	5,493,308

TOTAL CAMS II EXPENDITURES \$162,552,971

CAMS I & II COMBINED	APPROPRIATED (2)	EXPENDED
FY 01-02	6,251,985	1,470,897
FY 02-03	13,394,884	2,288,798
FY 03-04	23,781,757	13,679,532
FY 04-05	15,849,609	11,668,481
FY 05-06	17,412,059	17,093,765

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
REMITTANCE AND DISTN							73300700
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0
FY 06-07		20,142,978				13,364,519	
FY 07-08		20,072,970				19,786,300	
FY 08-09		51,367,492				31,416,094	
FY 09-10		33,232,184				28,485,766	
FY 10-11(E)		33,892,131				33,892,131	
FY 11-12(E)		33,875,791				33,875,791	
FY 12-13(E)		5,493,308				5,493,308	
TOTAL PROJECTED COST FOR DEVELOPMENT						\$212,515,382	
State Share						\$72,313,184	
Federal Share						\$140,202,198	

(Notes:) Table reflects development costs only, not operations and maintenance.

(1) Pursuant to direction from the Technology Review Workgroup, FY 2005-06 funds were reallocated from CAMS II to CAMS I, in lieu of requesting additional appropriation from administered funds.

(2) \$2,478,016 of the FY 2001-02 appropriation was recurring. This amount was available, in addition to the new non-recurring appropriations reflected on the table, for the CAMS I development effort during FYs 2002-03, 2003-04, 2004-05, & 2005-06. In FY 2006-07 these funds were used to offset the portion of the Department's recurring request that applied to funding increasing mailroom operations as a result of CAMS I implementation.

COST IMPACT TO EXISTING AGENCY OPERATIONS AND SYSTEM MAINTENANCE

Currently, the Department pays \$4,909,480 to operate and maintain CAMS Phase I, and will pay the Department of Children and Families (DCF) and the Northwood Shared Resource Center (NSRC) \$15,011,833 for Child Support Enforcement Services on the DCF FLORIDA System in FY 2011-12, resulting in a total cost of \$19,921,313. It is assumed that once CAMS becomes the single federally certified state system, there will be no Child Support costs for the FLORIDA System. Total CAMS operations & maintenance (O&M) costs for CAMS I & II combined are still under development, however based upon the Best and Final Offer (BAFO) estimate provided by the implementation vendor, the Department is currently projecting the amount to be \$13,919,688. Some of the decrease is due to a greater reliance on state staff funded from the base budget than is present in the current FLORIDA environment and the dedication of those staff to the O&M effort is not included in this cost analysis.

CAMS IMPACT IF NOT FUNDED

If funding is not received, the Department of Revenue will continue to operate and maintain two large systems, FLORIDA and CAMS, to support the CSE Program. This effort requires hardware, software and staffing to support each system and

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

the complex interface linking them. The risk of data integrity issues for both systems is increased with the interface remaining in place.

The Federal Office of Child Support Enforcement has supported the phased implementation of CAMS with the understanding that all CSE functionality would eventually migrate off the FLORIDA system onto CAMS. At this point in the phased implementation, with functionality split between CAMS and FLORIDA, the system may not meet Federal certification requirements for a comprehensive, automated, statewide system as specified in Automated Systems for Child Support Enforcement: A Guide for States, published by the U.S. Department of Health & Human Services. Failure to meet system certification requirements may put the Department out of compliance with the federally required and approved state plan, which provides the basis for federal funding of Florida's Child Support Enforcement Program. Failure to meet federal requirements could jeopardize the Temporary Assistance for Needy Families (TANF) block grant.

If not funded, the Department of Revenue will not realize an estimated a \$6.0 million annual cost savings resulting from the consolidation of all operations and maintenance activities onto CAMS. Additionally, the Department will continue to be heavily dependent upon the FLORIDA system for the majority of its information processing needs. FLORIDA is operated and maintained by the Florida Department of Children and Families (DCF).

The impact to users of not funding CAMS is high. Users must currently toggle between both systems to view case and member data and in some cases wait for updates to occur between the two systems before being able to take the next appropriate action for the case. The Department may not be able to realize additional collections and associated financial benefits resulting from the streamlining of the order establishment process until CAMS is fully operational. Customer service and the ability to manage cases may decline without the advantages that automation in CAMS will bring over current system and manual processes. Additionally, FLORIDA does not provide functionality and the desired management reporting capabilities envisioned for the full CAMS system. CAMS system performance will remain impacted with batch schedule limitations imposed by having to wait for FLORIDA financial processing to be completed each night before CAMS can begin certain batch processing. CAMS also remains limited in the amount of data it can process at a given time due to downstream FLORIDA processing impacts.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
REMITTANCE AND DISTN							73300700
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
AMERICAN RECOVERY AND REINVESTMENT ACT OF 2009							40S0000
REPLACEMENT OF AMERICAN RECOVERY AND REINVESTMENT ACT (ARRA) FUNDS WITH STATE SHARE TO MAINTAIN BASE LEVEL FUNDING							40S0100
SPECIAL CATEGORIES							100000
PUR/SVCS-CHILD SUPP ENF							102877
GENERAL REVENUE FUND							1000 2
	-MATCH	691,413					

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The 2009 legislature shifted \$14,544,659 of Child Support Enforcement (CSE) Program appropriations from General Revenue to the Federal Grants Trust Fund as a result of the temporary incentive matching provisions of the American Recovery and Reinvestment Act of 2009 (ARRA). Although these funds were available on a non-recurring basis the fund shift in the Appropriations Act was recurring. The 2010 legislature restored on a recurring basis \$12,001,788 in General Revenue and funded the remaining \$2,542,871 from the Federal Grants Trust Fund on a non-recurring basis using the September 2010 Quarter's ARRA funding. The incentive matching provisions of the ARRA expired September 30, 2010, leaving a funding gap in the CSE Program's recurring base.

This issue requests the restoration of the \$2,542,871 in recurring General Revenue.

This General Revenue combined with federal matching funds provides a total of \$7,479,032 of the CSE Program's recurring base. Loss of this funding would severely reduce the CSE Program's ability to provide services to the public. Based on the average filled salary rate for a CSE position, this amount funds salary and benefits for 163 CSE FTE, or 7.05 % of the CSE FTE.

The amount of \$2,542,871 is based upon the \$14,544,659 amount that was shifted in FY 2009-10 issue #34S0030 less the \$12,001,788 restored in SFY 2010-11 issue #40S0100.

Funding this issue would avoid an estimated \$36.3 million reduction in child support collections, an estimated \$0.7 million reduction in retained child support deposits to General Revenue, and an increase in the state share of public assistance costs of \$2.3 million. This estimated revenue plus cost avoidance of \$3.0 million would exceed the General Revenue savings realized by not funding the issue by approximately \$0.5 million. Thus it is advantageous for the State to fund the issue.

Costs of other benefit programs such as Temporary Assistance to Needy Families (TANF), Medicaid, and Food Stamps are reduced due to child support payments made to families. These payments affect the eligibility, enrollment, and benefit levels of child support recipients. The calculation is based upon the Child Support Cost Avoidance in 1999, Final Report (Prepared for: Department of Health and Human Services Administration for Children and Families Office of Child Support

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
REMITTANCE AND DISTN				73300700
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
AMERICAN RECOVERY AND REINVESTMENT ACT OF 2009				40S0000
REPLACEMENT OF AMERICAN RECOVERY AND REINVESTMENT ACT (ARRA) FUNDS WITH STATE SHARE TO MAINTAIN BASE LEVEL FUNDING				40S0100

Enforcement By Laura Wheaton The Urban Institute, June 6, 2003.) The study computes an average reduction in transfer program benefits resulting from IV-D child support collections at a ratio of \$0.19 per \$1 of child support distributed to families. The study analyzed the following five programs with the resulting average benefit reduction per dollar of child support collected: TANF, \$0.055; Supplemental Security Income (SSI), \$0.010; Housing, \$0.010; Food Stamps, \$0.072; and Medicaid \$0.044. Total state cost avoidance is calculated as 100% of TANF cost avoidance plus 44.55% of the Medicaid cost avoidance.

In the event that recurring funding is not available, non-recurring funding would allow the program to continue to provide better services to the public which needs them more during a slow economy.

If this issue is not funded, there will be significant impact on the Department's ability to establish paternity; establish, modify and enforce support orders; collect and distribute child support, maintain and create cases, educate and assist customers. Failure to fund this issue would reduce child support collections by an estimated \$36.3 million, reduce retained child support deposits to General Revenue by \$0.7 million and increase the state share of public assistance costs by \$2.3 million. The combined adverse impact of \$3.0 million exceeds the \$2.5 million General Revenue cost of funding this issue savings by approximately \$0.5 thousand. Additionally, the state would forgo \$4.9 million in federal matching funding if the \$2.5 million in General Revenue were not restored.

TOTAL: SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	9,855,069	1,509,988		1000
TRUST FUNDS	40,305,585	9,669,022		2000
TOTAL POSITIONS.....	79.00			
TOTAL PROG COMP.....	50,160,654	11,179,010		
TOTAL SALARY RATE.....	2,413,762			
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12 POS	AMOUNT	AGY REQ N/R FY 2011-12 POS	AMOUNT	AG REQ ANZ FY 2011-12 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	22,082,245						
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -MATCH	10,115,063						1000 2
CSE APP FEE & PROG REV TF -MATCH	278,702						2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	20,180,047						2261 3
TOTAL POSITIONS.....	663.00						
TOTAL APPRO.....	30,573,812						
=====							
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -MATCH	62,075						1000 2
CSE APP FEE & PROG REV TF -MATCH	43,644						2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	205,218						2261 3
TOTAL APPRO.....	310,937						
=====							
EXPENSES							040000
GENERAL REVENUE FUND -MATCH	1,769,814						1000 2
CSE APP FEE & PROG REV TF -MATCH	2,411						2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	3,440,204						2261 3
TOTAL APPRO.....	5,212,429						
=====							
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -MATCH	270,560						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	525,203						2261 3
TOTAL APPRO.....	795,763						
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	3,629,107			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	3,391,445			2075 2
-FEDERL	7,741,480			2075 3
TOTAL CHILD SUPPORT INCENTIVE TF	11,132,925			2075
CSE APP FEE & PROG REV TF -MATCH	710,773			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	23,439,554			2261 3
TOTAL APPRO.....	38,912,359			
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -MATCH	82,871			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	160,868			2261 3
TOTAL APPRO.....	243,739			
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	1,189,034			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	2,269,357			2261 3
TOTAL APPRO.....	3,458,391			
SOUTHWOOD SRC				210021
GENERAL REVENUE FUND -MATCH	35,279			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	68,482			2261 3
TOTAL APPRO.....	103,761			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
DATA PROCESSING SERVICES				210000
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	328,932			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	638,514			2261 3
TOTAL APPRO.....	967,446			
NORTHWEST REGIONAL DC				210023
GENERAL REVENUE FUND -MATCH	219,609			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	426,299			2261 3
TOTAL APPRO.....	645,908			
NSRC DEPRECIATION				210028
FEDERAL GRANTS TRUST FUND -FEDERL	188,787			2261 3
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	663.00			
TOTAL ISSUE.....	81,413,332			
TOTAL SALARY RATE.....	22,082,245			
CASUALTY INSURANCE PREMIUM				1001090
ADJUSTMENT				100000
SPECIAL CATEGORIES				103241
RISK MANAGEMENT INSURANCE				
GENERAL REVENUE FUND -MATCH	10,211			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	19,822			2261 3
TOTAL APPRO.....	30,033			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2010-11 - EFFECTIVE 7/1/2010				1001220
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH		58,397		1000 2
CSE APP FEE & PROG REV TF -MATCH		1,893		2104 2
FEDERAL GRANTS TRUST FUND -FEDERL		137,270		2261 3
TOTAL APPRO.....		197,560		
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH		49,581		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		96,245		2261 3
TOTAL APPRO.....		145,826		
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH		2,409		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		4,419		2261 3
TOTAL APPRO.....		6,828		
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH		401		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		1,074		2261 3
TOTAL APPRO.....		1,475		
TOTAL: FLORIDA RETIREMENT SYSTEM				1001220
CONTRIBUTION ADJUSTMENT FOR				
FY 2010-11 - EFFECTIVE 7/1/2010				
TOTAL ISSUE.....		351,689		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2010-11 - EFFECTIVE 12/1/2010				1001810
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	61,884			1000 2
CSE APP FEE & PROG REV TF -MATCH	1,702			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	123,432			2261 3
TOTAL APPRO.....	187,018			
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	11,340			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	22,012			2261 3
TOTAL APPRO.....	33,352			
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	1,721			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	2,679			2261 3
TOTAL APPRO.....	4,400			
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	308			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	698			2261 3
TOTAL APPRO.....	1,006			
TOTAL: ADJUSTMENT TO STATE HEALTH				1001810
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2010-11 - EFFECTIVE 12/1/2010				
TOTAL ISSUE.....	225,776			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ELIMINATION OF AGENCY PAYALL				
STATUS - EFFECTIVE 7/1/2010				1001820
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	10,109-			1000 2
CSE APP FEE & PROG REV TF -MATCH	288-			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	20,862-			2261 3
TOTAL APPRO.....	31,259-			
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	500-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	806-			2261 3
TOTAL APPRO.....	1,306-			
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	72-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	168-			2261 3
TOTAL APPRO.....	240-			
TOTAL: ELIMINATION OF AGENCY PAYALL				1001820
STATUS - EFFECTIVE 7/1/2010				
TOTAL ISSUE.....	32,805-			
ADJUSTMENT TO STATE LIFE INSURANCE				
CONTRIBUTION RATE FOR FY 2010-11 -				
EFFECTIVE 12/1/2010				1001920
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	2,247-			1000 2
CSE APP FEE & PROG REV TF -MATCH	86-			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	6,232-			2261 3

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ADJUSTMENT TO STATE LIFE INSURANCE				
CONTRIBUTION RATE FOR FY 2010-11 -				
EFFECTIVE 12/1/2010				1001920
SALARIES AND BENEFITS				010000
TOTAL APPRO.....	8,565-			
=====				
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	2,829-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	5,491-			2261 3
TOTAL APPRO.....	8,320-			
=====				
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	167-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	363-			2261 3
TOTAL APPRO.....	530-			
=====				
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	26-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	81-			2261 3
TOTAL APPRO.....	107-			
=====				
TOTAL: ADJUSTMENT TO STATE LIFE INSURANCE				1001920
CONTRIBUTION RATE FOR FY 2010-11 -				
EFFECTIVE 12/1/2010				
TOTAL ISSUE.....	17,522-			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
SUNCOM SERVICES RATE REDUCTION				1005600
EXPENSES				040000
GENERAL REVENUE FUND -MATCH		15,081-		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		29,275-		2261 3
TOTAL APPRO.....		44,356-		
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF BUDGET AMENDMENT TO				
TRANSFER BETWEEN CATEGORIES IN				
CHILD SUPPORT ENFORCEMENT - ADD				160F090
DATA PROCESSING SERVICES				210000
SOUTHWOOD SRC				210021
GENERAL REVENUE FUND -MATCH		37,881		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		73,535		2261 3
TOTAL APPRO.....		111,416		

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

When capturing the Department's costs as part of the Full Service Transition, an error was made in the Contracted Services Category in Budget Entities 73401200 and 73300800. The Contracted Services costs for 73401200 were put into 73300800 and vice versa.

The purpose of this issue is to correctly align the appropriation in Budget Entity 73300800. It is important to note that the Department is not reducing the amount in the Data Processing Services - Southwood Shared Resource Center (210021) Category at the Department level. We are simply reducing the amount in 73401200 and increasing it in 73300800 - the net result is zero. This transfer of appropriation is reflected in Budget Amendment 2011-73-20 (EOG# 7088).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF BUDGET AMENDMENT TO				
TRANSFER BETWEEN CATEGORIES IN				
CHILD SUPPORT ENFORCEMENT - DEDUCT				160F100
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	37,881-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	73,535-			2261 3
TOTAL APPRO.....	111,416-			

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

When capturing the Department's costs as part of the Full Service Transition, an error was made in the Contracted Services Category in Budget Entities 73401200 and 73300800. The Contracted Services costs for 73401200 were put into 73300800 and vice versa.

The purpose of this issue is to correctly align the appropriation in Budget Entity 73300800. It is important to note that the Department is not reducing the amount in the Data Processing Services - Southwood Shared Resource Center (210021) Category at the Department level. We are simply reducing the amount in 73401200 and increasing it in 73300800 - the net result is zero. This transfer of appropriation is reflected in Budget Amendment 2011-73-20 (EOG# 7088).

REAPPROVAL OF BUDGET AMENDMENT
 EOG#P0033 TO TRANSFER RATE FROM
 CHILD SUPPORT ENFORCEMENT TO
 INFORMATION SERVICES - DEDUCT
 SALARY RATE

1600050
 000000

SALARY RATE..... 16,504-

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

In the 2010-11 fiscal year, a budget amendment was done moving \$8,252 in rate from the Information Services Program (ISP) to the Child Support Enforcement Program (CSE). This amendment was Agency Log # 2010-73-13 and EOG Log # P0034. This amendment should have been nonrecurring, but was mistakenly marked recurring. Due to a series of errors, the amendment was put into the LBR in two different sets of issue codes. Both sets of issues (1600020/1600030 and 2000010/2000020) were

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF BUDGET AMENDMENT				
E0G#P0033 TO TRANSFER RATE FROM				
CHILD SUPPORT ENFORCEMENT TO				
INFORMATION SERVICES - DEDUCT				1600050

picked up in the General Appropriations Act, so the issue got double-counted. The end result was that \$16,504 in recurring rate was moved from ISP to CSE when only \$8,252 in nonrecurring rate should have been moved just for fiscal year 2009-10.

The purpose of this issue is to fix these problems by moving \$16,504 in recurring rate back to ISP from CSE. This transfer of rate is reflected in FY 2010-11 budget amendment 2011-73-14 (EOG#P0033).

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
NEW POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N0001 001		16,504-					
TOTAL SALARY RATE		16,504-					

DEPARTMENT WIDE - ACROSS PROGRAMS							
REALIGNMENT REAPPROVAL - DEDUCT							1602560
SALARY RATE							000000
SALARY RATE.....	126,356-						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - DEDUCT				1602560
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	61,457-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	119,299-			2261 3
TOTAL POSITIONS.....	3.00-			
TOTAL APPRO.....	180,756-			
TOTAL: DEPARTMENT WIDE - ACROSS PROGRAMS				1602560
REALIGNMENT REAPPROVAL - DEDUCT				
TOTAL POSITIONS.....	3.00-			
TOTAL ISSUE.....	180,756-			
TOTAL SALARY RATE.....	126,356-			

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across programs to reflect current workload. The Department's realignment of positions between budget entities allows its authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. The Department's programs are organized by process and its functions are appropriated at the service level. Periodically, the Department's programs reassess the deployment of staff and then reassign them to maximize productivity.

The realignment of staff is reflected in FY 2010-11 budget amendments 2011-73-01 (EOG #P0025), 2011-73-02 (EOG #B7001), 2011-73-06 (EOG #P0027), 2011-73-07 (EOG #P0028), 2011-73-08 (EOG #B7005), 2011-73-09 (EOG #P0029), 2011-73-10 (EOG #B7006), 2011-73-11 (EOG #P0030), and 2011-73-12 (EOG #B7023). This technical issue is needed to properly reflect the changes in appropriations to current processes.

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service provided.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR							1600000
ESTIMATED EXPENDITURES							
DEPARTMENT WIDE - ACROSS PROGRAMS							1602560
REALIGNMENT REAPPROVAL - DEDUCT							

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1618 REVENUE ADMINISTRATOR II - SES							
05460 001	1.00-	36,468-		17,317-	53,785-	0.00	53,785-
2053 DISTRIBUTED COMPUTER SYSTEMS ADMIN - SES							
05996 001	1.00-	43,507-		18,616-	62,123-	0.00	62,123-
6004 TRAINING & RESEARCH MANAGER - SES							
06049 001	1.00-	46,381-		19,146-	65,527-	0.00	65,527-

TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							61,688-
2261 FEDERAL GRANTS TRUST FUND							119,747-
	3.00-	126,356-		55,079-	181,435-		181,435-
							=====

OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							231
2261 FEDERAL GRANTS TRUST FUND							448

							180,756-
							=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - ADD				1602570
SALARY RATE				000000
SALARY RATE.....	117,814			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	58,245			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	113,064			2261 3
TOTAL POSITIONS.....	3.00			
TOTAL APPRO.....	171,309			
	=====	=====	=====	
TOTAL: DEPARTMENT WIDE - ACROSS PROGRAMS				1602570
REALIGNMENT REAPPROVAL - ADD				
TOTAL POSITIONS.....	3.00			
TOTAL ISSUE.....	171,309			
TOTAL SALARY RATE.....	117,814			
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across programs to reflect current workload. The Department's realignment of positions between budget entities allows its authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. The Department's programs are organized by process and its functions are appropriated at the service level. Periodically, the Department's programs reassess the deployment of staff and then reassign them to maximize productivity.

The realignment of staff is reflected in FY 2010-11 budget amendments 2011-73-01 (EOG #P0025), 2011-73-02 (EOG #B7001), 2011-73-06 (EOG #P0027), 2011-73-07 (EOG #P0028), 2011-73-08 (EOG #B7005), 2011-73-09 (EOG #P0029), 2011-73-10 (EOG #B7006), 2011-73-11 (EOG #P0030), and 2011-73-12 (EOG #B7023). This technical issue is needed to properly reflect the changes in appropriations to current processes.

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service provided.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR							1600000
ESTIMATED EXPENDITURES							
DEPARTMENT WIDE - ACROSS PROGRAMS							1602570
REALIGNMENT REAPPROVAL - ADD							

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
2209 OPERATIONS ANALYST I							
01313 001	1.00	27,926		14,578	42,504	0.00	42,504
2225 GOVERNMENT ANALYST II							
00578 001	1.00	46,381		17,977	64,358	0.00	64,358
4461 SENIOR APPRAISER							
02601 001	1.00	43,507		17,448	60,955	0.00	60,955
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							57,058
2261 FEDERAL GRANTS TRUST FUND							110,759
	3.00	117,814		50,003	167,817		167,817

OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							1,187
2261 FEDERAL GRANTS TRUST FUND							2,305
							171,309

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
NONRECURRING EXPENDITURES				2100000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				2103067
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	57,692-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	111,992-			2261 3
TOTAL APPRO.....	169,684-			
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -MATCH	225,370-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	437,482-			2261 3
TOTAL APPRO.....	662,852-			
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	137,746-			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	3,381,889-			2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	6,832,233-			2261 3
TOTAL APPRO.....	10,351,868-			
TOTAL: CHILD SUPPORT AUTOMATED MANAGEMENT				2103067
SYSTEM (CAMS) - PHASE II				
TOTAL ISSUE.....	11,184,404-			
CHILD SUPPORT VACANT POSITIONS				2103076
SALARY RATE				000000
SALARY RATE.....	162,307-			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
NONRECURRING EXPENDITURES				2100000
CHILD SUPPORT VACANT POSITIONS				2103076
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	80,036-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	155,364-			2261 3
TOTAL POSITIONS.....	5.00-			
TOTAL APPRO.....	235,400-			
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	4,968-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	9,644-			2261 3
TOTAL APPRO.....	14,612-			
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	16,191-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	31,430-			2261 3
TOTAL APPRO.....	47,621-			
TOTAL: CHILD SUPPORT VACANT POSITIONS				2103076
TOTAL POSITIONS.....	5.00-			
TOTAL ISSUE.....	297,633-			
TOTAL SALARY RATE.....	162,307-			
CHILD SUPPORT ENFORCEMENT FUNDING				
FOR FISCAL YEAR 2010-11 FROM				
AMERICAN RECOVERY AND REINVESTMENT				
ACT OF 2009				2103077
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
FEDERAL GRANTS TRUST FUND -FEDERL	932,765-			2261 3

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PRICE LEVEL INCREASES				2300000
UNITED STATES POSTAGE INCREASE				2302300
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	15,980			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	31,020			2261 3
TOTAL APPRO.....	47,000			

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This issue is requesting \$471,288 in conjunction with an anticipated postal rate increase for FY 2011-12. Of this amount, \$214,838 is general revenue, \$156,450 is in Federal trust funds, and \$100,000 is in operational trust funds.

The Department of Revenue operates a significant mail services process in both the General Tax Administration Program and the Child Support Enforcement Program, with smaller amounts in other programs. The Child Support Enforcement (CSE) Program is required by federal regulations to mail notices, letters, and legal documents to non-custodial parents, custodial parents, other departments, outside agencies, and other states. The General Tax Administration (GTA) Program mails Taxpayer Information Pamphlets (TIP's), curtailment of delinquent tax notices and other communications to its clients.

New Federal rules allow the United States Postal Service (USPS) to increase rates each July based upon the current Consumer Price Index (CPI) without formal action from its Board of Governors. Prices for mailing services are adjusted annually each May. The Department anticipates the US Postal Service to increase its rates by 5% effective May 2011. The total anticipated increase of \$471,288 is included in this request.

Funding this issue allows the Department to continue mailing Taxpayer Information Pamphlets (TIP's), delinquent tax notices, diminished payment notices of child support obligations going to non-custodial parents, as well as federally required documents associated with establishing paternity, establishing and modifying support orders, enforcement of support orders, and processing receipts and disbursements to families.

If this issue is not funded, the increase in postal expenditures for FY 2011-12 would have to be funded from other expense appropriations adversely affecting training and daily operations. Without an increase in postage the Department will have to reduce communications with taxpayers and clients. Ultimately, a reduction in out-going mail could negatively impact tax collections and child support collections.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ANNUALIZATION OF ADMINISTERED				26A0000
FUNDS APPROPRIATIONS				
STATE HEALTH INSURANCE ADJUSTMENT				
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				26A1810
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	44,203			1000 2
CSE APP FEE & PROG REV TF -MATCH	1,216			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	88,166			2261 3
TOTAL APPRO.....	133,585			
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	8,100			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	15,723			2261 3
TOTAL APPRO.....	23,823			
DATA PROCESSING SERVICES				210000
DCF DATA CENTER				210008
GENERAL REVENUE FUND -MATCH	1,229			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	1,914			2261 3
TOTAL APPRO.....	3,143			
NORTHWOOD SRC (NSRC)				210022
GENERAL REVENUE FUND -MATCH	220			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	499			2261 3
TOTAL APPRO.....	719			
TOTAL: STATE HEALTH INSURANCE ADJUSTMENT				26A1810
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				
TOTAL ISSUE.....	161,270			

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS							26A0000
STATE LIFE INSURANCE ADJUSTMENT FOR FY 2010-11 - 5 MONTHS							
ANNUALIZATION							26A1920
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -MATCH	1,605-						1000 2
CSE APP FEE & PROG REV TF -MATCH	61-						2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	4,451-						2261 3
TOTAL APPRO.....	6,117-						
SPECIAL CATEGORIES							100000
PUR/SVCS-CHILD SUPP ENF							102877
GENERAL REVENUE FUND -MATCH	2,021-						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	3,922-						2261 3
TOTAL APPRO.....	5,943-						
DATA PROCESSING SERVICES							210000
DCF DATA CENTER							210008
GENERAL REVENUE FUND -MATCH	119-						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	259-						2261 3
TOTAL APPRO.....	378-						
NORTHWOOD SRC (NSRC)							210022
GENERAL REVENUE FUND -MATCH	19-						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	58-						2261 3
TOTAL APPRO.....	77-						
TOTAL: STATE LIFE INSURANCE ADJUSTMENT FOR FY 2010-11 - 5 MONTHS ANNUALIZATION							26A1920
TOTAL ISSUE.....	12,515-						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100
SALARY RATE				000000
SALARY RATE.....	162,307			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	81,387			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	157,986			2261 3
TOTAL POSITIONS.....	5.00			
TOTAL APPRO.....	239,373			
=====				
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	4,968			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	9,644			2261 3
TOTAL APPRO.....	14,612			
=====				
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	16,191			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	31,430			2261 3
TOTAL APPRO.....	47,621			
=====				
TOTAL: RESTORE CHILD SUPPORT ENFORCEMENT				3002100
POSITIONS ON A RECURRING BASIS				
TOTAL POSITIONS.....	5.00			
TOTAL ISSUE.....	301,606			
TOTAL SALARY RATE.....	162,307			
=====				

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The 2010 Legislature eliminated 21 Child Support Enforcement and 4 Miami-Dade Demonstration Project positions on a

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
WORKLOAD							3000000
RESTORE CHILD SUPPORT ENFORCEMENT							
POSITIONS ON A RECURRING BASIS							3002100

recurring basis and restored them on a non-recurring basis for State Fiscal Year (SFY) 2010-11. This reduction issue was identified as having a significant adverse impact on collections if taken.

During SFY 2009-10, the Department of Revenue, Child Support Enforcement (CSE) Program distributed \$1.47 billion in child support collections. Of that amount, \$26.4 million was deposited directly into General Revenue as the state share of retained collections. \$1.28 billion of the total was distributed to families in Florida (with the balance being distributed to other states, other countries or the federal government). As a result of these payments, the State realized an estimated \$95.9 million cost avoidance benefit in reduction of costs for Public Assistance Programs such as Temporary Assistance for Needy Families (TANF) and Medicaid. The total benefit to the state treasury as a result of the CSE Program collection efforts was \$122.0 million (General Revenue deposits plus the state share of costs avoided). This benefit of \$122.0 million compares very favorably to the SFY 2010 General Revenue expenditures of \$52.8 million for the CSE Program. This achievement is the direct result of CSE staff efforts.

This issue requests the positions be restored on a recurring basis in SFY 2011-12 to forego significant negative impacts in providing child support enforcement services in Florida. As shown in the following table, the CSE Program workload continues to grow each year over the past 5 state fiscal years.

Fiscal Year	Open Cases as of 6/30			Increase in Open Cases			% Increase			FTE on June 30	Cases Per FTE
	Total	Obligated	Unobligated	Total	Obligated	Unobligated	Total	Obligated	Unobligated		
2004-05	708,851	508,221	200,630	25,381	30,974	-5,593	3.71%	6.49%	-2.71%	2,795	254
2005-06	736,395	540,710	195,685	27,544	32,489	-4,945	3.89%	6.39%	-2.46%	2,804	263
2006-07	758,919	566,081	192,838	22,524	25,371	-2,847	3.06%	4.69%	-1.45%	2,804	271
2007-08	790,303	583,543	206,760	31,384	17,462	13,992	4.14%	3.08%	7.22%	2,804	282
2008-09	813,976	596,159	217,817	23,673	12,616	11,057	3.00%	2.16%	5.35%	2,778	293
2009-10	852,166	624,879	227,287	38,190	28,720	9,470	4.69%	4.82%	4.35%	2,783	306

NOTE: Cases and FTE include DOR, Manatee, and Miami-Dade cases and positions.

The CSE Program's total open cases as of the end of the State Fiscal Year 2009-10 have increased by 143,315 or 20.2% over the previous 5 years and by 38,190 or 4.7% over the prior year. The increase of 38,190 new cases was a record for recent times, possibly due to the effects of the economic downturn. The total caseload consists of obligated cases, cases with an order for support, and unobligated cases, cases requiring determination of paternity and establishment of an order for support. Obligated cases have increase 23% over the past five years while unobligated cases increased 13.3%. One measure of workload is the number of cases per FTE which grew by 52 cases or 20.7% over the past 5 years. CSE Program staff play essential roles in providing services to establish paternity and support, collecting and processing child support payments, and enforcing payment when needed. Reduction of the 25 positions given this growth in workload will adversely impact services to citizens of Florida and other states.

Funding these positions would avoid an estimated \$5 million reduction in child support collections, an estimated \$94 thousand reduction in retained child support deposits to General Revenue, and an increase in the state share of public

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ ANZ				
FY 2011-12	FY 2011-12	FY 2011-12				
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF						73000000
PGM: CHILD SUPPORT ENF PGM						73300000
ESTABLISHMENT						73300800
HEALTH AND HUMAN SERVICES						13
SERVICES/MOST VULNERABLE						<u>1304.00.00.00</u>
WORKLOAD						3000000
RESTORE CHILD SUPPORT ENFORCEMENT						
POSITIONS ON A RECURRING BASIS						3002100

assistance costs by \$325 thousand. This estimated revenue plus cost avoidance of \$419 thousand would exceed the General Revenue savings realized by not funding the positions by approximately \$60 thousand. Thus it is advantageous for the State to retain the positions.

It could be argued that reduction of vacant positions should not affect performance: Although the positions removed will be vacant, the removal of the vacant positions will quickly impact the number of filled positions available to process the increasing workload. Vacant positions are simply a factor of the Program's 11.6% annual turnover rate and the average 10 week duration of the hiring process to fill vacant positions. The Program's current vacancy pool is 98 positions; a reduction of 21 positions will reduce the pool of vacancies available to be filled. This would in turn result in approximately 21 fewer filled positions after the 10 week average hire time.

In the event that recurring funding is not available, non-recurring funding would allow the program to continue to provide better services to the public which needs them more during a slow economy.

The amount requested is the amount of funding that was reduced on a recurring basis in FY 2010-2011 Issue # 33B4310 and restored on a non-recurring basis in FY 2010-2011 Issue # 33N0030.

Costs of other benefit programs such as Temporary Assistance to Needy Families (TANF), Medicaid, and Food Stamps are reduced due to child support payments made to families. These payments affect the eligibility, enrollment, and benefit levels of child support recipients. The calculation is based upon the Child Support Cost Avoidance in 1999, Final Report (Prepared for: Department of Health and Human Services Administration for Children and Families Office of Child Support Enforcement By Laura Wheaton The Urban Institute, June 6, 2003.) The study computes an average reduction in transfer program benefits resulting from IV-D child support collections at a ratio of \$0.19 per \$1 of child support distributed to families. The study analyzed the following five programs with the resulting average benefit reduction per dollar of child support collected: TANF, \$0.055; Supplemental Security Income (SSI), \$0.010; Housing, \$0.010; Food Stamps, \$0.072; and Medicaid \$0.044. Total state cost avoidance is calculated as 100% of TANF cost avoidance plus 44.55% of the Medicaid cost avoidance.

If this issue is not funded, there will be significant impact on the Department's ability to establish paternity; establish, modify and enforce support orders; collect and distribute child support, maintain and create cases, educate and assist customers. Failure to fund this issue would reduce child support collections by an estimated \$5.0 million, reduce retained child support deposits to General Revenue by \$94 thousand and increase the state share of public assistance costs by \$325 thousand. The combined adverse impact of \$419 thousand exceeds the General Revenue savings by approximately \$60 thousand. Additionally, the state would forgo \$679 thousand in federal funding to generate the \$349 thousand in General Revenue reductions.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1700 REVENUE SPECIALIST II							
N0001 001	5.00	162,307		77,066	239,373	0.00	239,373
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							81,387
2261 FEDERAL GRANTS TRUST FUND							157,986
	5.00	162,307		77,066	239,373		239,373

PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0
EXPENSES							040000
GENERAL REVENUE FUND -MATCH		42,635		42,635			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		82,763		82,763			2261 3
TOTAL APPRO.....		125,398		125,398			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -MATCH	1,683	1,683		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	3,267	3,267		2261 3
TOTAL APPRO.....	4,950	4,950		
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	1,465,670	1,465,670		1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	2,310,000	2,310,000		2075 2
FEDERAL GRANTS TRUST FUND -FEDERL	7,272,992	7,272,992		2261 3
TOTAL APPRO.....	11,048,662	11,048,662		
TOTAL: CHILD SUPPORT AUTOMATED MANAGEMENT				36321C0
SYSTEM (CAMS) - PHASE II				
TOTAL ISSUE.....	11,179,010	11,179,010		

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue, Child Support Enforcement Program (CSE) relies upon the Florida Online Recipient Integrated Data Access (FLORIDA) System for its information processing needs. FLORIDA is operated and maintained by the Florida Department of Children and Families (DCF). The system is difficult and expensive to use and maintain and does not provide functionality and desired management reporting capabilities. An outgrowth of this situation is a proliferation of nonintegrated, stand-alone systems developed to provide user-desired functionality lacking in the FLORIDA system. This contributes to inefficiencies in core processes, data redundancy, and additional processing to synchronize disparate systems. The Child Support Enforcement Automated Management System (CAMS) is intended to greatly reduce these deficiencies.

Migration from FLORIDA to CAMS is being accomplished in two phases. The first phase (Phase I) of CAMS was deployed in 2006. The system functionality for some compliance, location, and customer assistance components are no longer performed by FLORIDA and are operating on CAMS. The second phase (Phase II) of CAMS addresses the remaining CSE system components necessary to support case creation, case maintenance, paternity establishment, support order establishment and modification, payment processing and fund distribution, and remaining compliance and customer service activities not

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

included in Phase I. The CAMS Phase II contract was awarded to Deloitte and started in February 2008. As CAMS Phase II comes online, routine establishment and enforcement activities and tasks will be automated and streamlined.

INFORMATION TECHNOLOGY SERVICE

The Department of Revenue enjoys the relatively unique position of having a vast amount of institutional knowledge of the SAP product suite. Many of the members of the Department's CAMS Project team have direct experience working either as a subcontractor to Deloitte (the implementation vendor for CAMS Phase I and II); as a Department employee during CAMS Phase I development; or as a part of the Department's SUNTAX project team, which currently administers the state's General Tax Administration functions using the SAP product suite. From a technical perspective, the Department enjoys in-depth familiarity with the components of SAP that are being developed for use in the CAMS Phase II effort.

The Department has acquired the skill sets and has developed the enterprise planning infrastructure that will help guide, along with the implementation partner's collaboration, the successful completion of this project. The Department will replace the CSE functionality of the FLORIDA system by contracting with Deloitte, a seasoned and globally recognized SAP Implementation Services provider, to manage the implementation of the final phase of CAMS. Deloitte brings project management, functional, and technical resources to the project.

The Department of Revenue's Information Services and CSE Programs are staffed with functional and technical resources supporting the CAMS Phase I operations and maintenance. Any changes or enhancements that are needed in the CAMS Phase I system, either from configuration or development, must be done within the Development environment first, and then transported to the Quality Assurance and Testing environment for testing and verification before introducing the change into the Production environment. These non-production Development and Quality Assurance and Testing systems, for both Customer Relationship Management (CRM) and Business Intelligence (BI), comprise the critical path for modifications and enhancements to the live production environment.

PLANNED APPROACH TO SOLVING THE BUSINESS PROBLEM

The Department is in the process of developing a state-of-the-art Enterprise Resource Planning (ERP) environment using SAP. The approach to achieving the goal with CAMS Phase II is based on sound industry best practices and real experience gained from the CAMS Phase I and SUNTAX implementations. The approach incorporates an information technology equipment replacement cycle as equipment reaches an end-of-life state coupled with the SAP upgrade releases thus ensuring CAMS remains a state-of-the-art ERP environment. The Department contracted with Northrop Grumman Information Technology for assistance in developing the CSE technical business requirements for Phase II for incorporation in an Invitation to Negotiate (ITN). The ITN served as the basis for the Department to select the implementation vendor.

During ITN development and the subsequent contract negotiations, Department staff developed workflows of the CSE business processes and system requirements. These workflows were used to document business process "as is" states and identify performance gaps resulting from FLORIDA system constraints. Deloitte started with the system requirements specified in

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

the Department's ITN as a base and built upon these by conducting Joint Application Design (JAD) sessions through August 2008 with CSE subject matter experts. The information developed at the JAD sessions was used to determine the "to be" state and further clarifies and defines the ITN requirements - taking them down to a functional unit level in a Requirements Specification deliverable that was approved in the summer of 2009. This has resulted in the documentation of formal design specifications deliverable that was approved in the spring of 2010. These design specifications now serve as the foundation for the system configuration and code in the SAP environment. Once the system is realized technically, the Department and Deloitte will conduct a multi-phased testing effort including integration testing and user acceptance testing. After successful testing, the system will be piloted and then rolled-out to the user population which will begin operations and maintenance of the system. With the completion of CAMS Phase II, CAMS will replace the legacy Title IV-D automated system that is currently part of the FLORIDA system.

BENEFITS TO BE ACHIEVED

The Department expects CAMS will do the following: automate routine activities that users perform manually; provide intelligent data flow based on robust programmable scenarios of business rules; use decision support software to validate data and provide automated workflow, location, and management reporting; migrate from batch processing to "near real-time" processing in some instances; provide a user-friendly graphical user interface (GUI); provide access/connectivity to a wide variety and number of users and managers; facilitate future changes through the use of an open architecture with built-in expansion and scalability features; provide the capability to communicate over the internet and maintain a bi-directional interface with the FLORIDA system to share public assistance data.

The improved automated functionality of CAMS is expected to enhance child support services provided by the Department to parents and children residing in Florida and other states. Additionally, CAMS is expected to result in improved performance as measured by federal performance measures, such as percent of current support collected in relation to child support owed, and percentage of cases in arrears that received a payment during the federal fiscal year. The Department's goal is to implement a child support enforcement system that will enable Florida to achieve its vision of being a program that makes a difference by ensuring families receive the child support they need and deserve.

ASSUMPTIONS AND CONSTRAINTS

In order to receive Federal Financial Participation (FFP), the CAMS project must comply with specified rules and regulations regarding planning and procurement documents and contracts. The CAMS team has identified the following assumptions and constraints:

Project Assumptions

- 1) The CAMS project will continue to receive State and Federal funding to develop and complete all phases of the project.
- 2) The choice of an SAP Solution will allow the Department to maximize its use of SAP in the SUNTAX and CAMS environments and realize a cost savings through leveraging existing Department capabilities.
- 3) The Florida Legislature will support CAMS through approval of spending authority.
- 4) The CSE Program will submit and gain federal approval of Advance Planning Document (APD) Updates as required to

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0

continue federal financial participation.

5) The new system will interface with the FLORIDA legacy system throughout development of CAMS.

6) The resulting CAMS system will meet federal certification requirements specified by the federal Office of Child Support Enforcement (OCSE) to allow the CSE Program to continue to receive federal funding.

Project Constraint

The Department and the federal OCSE recognize staffing as a constraint to the project. Additional staffing and implementation of alternative supplements to CAMS staff (through contracts) are being employed.

IMPLEMENTATION TIMELINE

Proposers to the CAMS Phase II ITN were allowed to propose a development methodology. Deloitte selected the Accelerated SAP (ASAP) methodology. This methodology consists of five broad phases: Project Preparation (Prep), Blueprint, Realization, Final Prep, and Go-Live and Support. The Realization phase can be broken down into the smaller units of Develop & Unit Testing, Integration Testing, and User Acceptance Testing. The current implementation schedule for the Phases is as follows:

Project Prep	Blueprint	Realization	Final Prep	Go-Live and Support
2 Months	19 Months	21 Months	6 Months	6 Months
FEB '08-APR '08	APR '08-OCT '09	NOV '09-JUL '11	AUG '11-JAN '12	FEB '12-AUG '12

The Department is currently in the Realization Phase.

Cost Analysis

The total amount requested for Fiscal Year 2011-12 is \$33,875,791, of which, \$24,305,000 is being requested to fund the CAMS Phase II implementation vendor's deliverables for the fourth year of development and \$9,570,791 to fund enterprise costs associated with the CAMS project. The table below specifies the deliverables projected to be completed and paid for based upon the approved project schedule:

IMPLEMENTATION MILESTONES for FY 2010-11 and FY 2011-12

The current schedule provided for the Department's review includes the following payment milestones for FY 10-11.

FY 2010-11 Deliverables	Date	Amount
Document Acceptance Milestones		
B501 Communication Plan	07/19/10	800,000
B204 Design Description	10/15/10	4,320,000
Acceptance and Update of Deliverable Group		
Architecture and Functional Design Group	10/29/10	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12 POS	AMOUNT	AGY REQ N/R FY 2011-12 POS	AMOUNT	AG REQ ANZ FY 2011-12 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0
B203 Interface Definition						205,000	
Document Acceptance Milestones							
B102 Technical Design Formal Review			11/04/10	700,000			
B211 Rollout Strategy Plan			11/08/10	675,000			
B502 Communication Materials			11/24/10	560,000			
Acceptance and Update of Deliverable Group							
Implementation Group			12/08/10				
B209 Data Conversion Plan				405,000			
Document Acceptance Milestones							
B802f Year 2 Software Maintenance			12/08/10	107,500			
B802d Second Hardware Purchase			12/30/10	1,949,485			
B802e Second Software Purchase			12/30/10	134,200			
B402 Acceptance Test Scripts			01/24/11	1,600,000			
B102 Test Readiness Review Formal Review			01/28/11	700,000			
B206 Software Code & Release Notes			02/04/11	420,000			
Acceptance and Update of Deliverable Group							
Technical Design and Development Group			02/25/11				
B204 Design Description				360,000			
B206 Software Code & Release Notes				140,000			
Document Acceptance Milestones							
B503 Communication Report			03/16/11	2,400,000			
B009 Master Training Schedule			03/22/11	1,600,000			
B210 Data Conversion Schedule	03/25/11	2,160,000					
Acceptance and Update of Deliverable Group							
Communications Group			04/13/11				
B501 Communication Plan				100,000			
B502 Communication Materials				70,000			
B503 Communication Report				300,000			
Document Acceptance Milestones							
B702 Technical Manual			05/16/11	595,000			
B705 Training Materials			06/16/11	1,600,000			

	COL A03 AGY REQUEST FY 2011-12 POS	COL A04 AGY REQ N/R FY 2011-12 POS	COL A05 AG REQ ANZ FY 2011-12 POS	AMOUNT	AMOUNT	AMOUNT	CODES
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0
B207 Problem Status Reports (7 monthly payments of \$100,000)				700,000			
B1001 Monthly Facilities (9 monthly payments of \$33,533)				301,797			
CR-0111 Adobe Forms				57,000			
Subtotal FY 2010-11 Implementation Vendor Costs					\$22,959,982		
FY 2011-12 Deliverables			Date		Amount		
Document Acceptance Milestones							
B303 Operations & Maintenance Transition			07/01/11	1,147,500			
B601 Installation and Initialization Plan			07/18/11	525,000			
B102 Formal Review Briefing Package			07/25/11	700,000			
B404 Testing & Tuning Results			07/29/11	1,200,000			
B602 Installation and Initialization Report			08/24/11	420,000			
Update with Start of Final Preparation			09/06/11				
B206 Software Code & Release Notes				70,000			
B803 CAMS Version and Release Report				300,000			
Document Acceptance Milestones							
B211 Rollout Strategy Plan			09/13/11	675,000			
B901 Federal Certification Compliance Narrative			09/15/11	750,000			
Update with Start of Final Preparation			09/20/11				
B001 Project Plan				510,000			
B007 Project Schedule				270,000			
B008 Requirements Management Plan				310,000			
B010 Issue Management Plan				240,000			
Document Acceptance Milestones							
B701 User Manual			09/21/11	1,200,000			
B403 Acceptance Test Report			09/30/11	760,000			
Update with Start of Final Preparation			10/04/11				
B212 Business Blueprint Document				300,000			
B501 Communication Plan				50,000			
Update with Start of Final Preparation			10/07/11				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0
B201 Requirements Specification						380,000	
Acceptance and Update of Deliverable Group							
Training Group			10/12/11				
B004 Training Plan						210,000	
B009 Training Schedule						200,000	
B701 User Manual						75,000	
B705 Training Materials						200,000	
Document Acceptance Milestones							
B603 Operational Use Readiness Report			10/17/11			350,000	
Update with Start of Final Preparation			10/18/11				
B502 Communication Material						35,000	
B503 Communication Report						150,000	
B701 User Manual						75,000	
B801 Hardware & Software Purchase List						50,000	
Acceptance and Update of Deliverable Group							
Testing Group			10/21/11				
B006 Master Test Plan						350,000	
B202 Requirements Traceability						210,000	
B401 Acceptance Test Plan						150,000	
B402 Acceptance Test Scripts						200,000	
B403 Acceptance Test Report						95,000	
B404 Testing & Tuning Results						150,000	
Document Acceptance Milestones							
B102 Formal Review Briefing Package			10/28/11			700,000	
Update with Start of Final Preparation			11/01/11				
B004 Training Plan						105,000	
B009 Training Schedule						100,000	
B205 Development Guidelines & Conventions						105,000	
B214 CAMS System Landscape						225,000	
Update with Start of Final Preparation			11/16/11				
B003 Risk Management Plan						97,500	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0
B006 Master Test Plan						175,000	
B215 Server Sizing Study Report						150,000	
Document Acceptance Milestones							
B911 Federal Cert Compliance Documentation			11/29/11			750,000	
Update with Start of Final Preparation			12/02/11				
B002 Quality Management Plan						127,500	
B401 Acceptance Test Plan						75,000	
B402 Acceptance Test Scripts						100,000	
B403 Acceptance Test Report						47,500	
B404 Testing & Tuning Results						75,000	
Document Acceptance Milestones							
B910 Federal Distribution Test Deck Documentation			12/08/11			750,000	
B802g Year 3 Software Maintenance			12/19/11			107,500	
Update with Start of Final Preparation			02/08/12				
B202 Requirements Traceability						105,000	
Update with Go-Live and the End of Pilot			02/20/12				
B203 Interface Definition						615,000	
B204 Design Description						1,800,000	
Document Acceptance Milestones							
B912 Federal Certification Compliance			03/20/12			375,000	
B305 Transition Completion Report			04/05/12			340,000	
Update and Consistency at Completion			04/06/12				
B002 Quality Management Plan						42,500	
B003 Risk Management Plan						32,500	
Acceptance and Update of Deliverable Group							
Federal Certification Group			04/10/12				
B901 Federal Certification Compliance Narrative						150,000	
B910 Federal Distribution Test Deck Documentation						150,000	
B911 Federal Cert Compliance Documentation						150,000	
B912 Federal Certification Compliance						75,000	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
Acceptance and Update of Deliverable Group				
Operations Preparation Group		04/26/12		
B301 Disaster Recovery Plan			110,000	
B303 Operations & Maintenance Transition			135,000	
B305 Transition Completion Report			40,000	
B702 Technical Manual			70,000	
Document Acceptance Milestones				
B604 Deployment Completion Report		05/03/12	275,000	
Update and Consistency at Completion		05/11/12		
B001 Project Plan			170,000	
B004 Training Plan			105,000	
B009 Training Schedule			100,000	
B205 Development Guidelines & Conventions			105,000	
B206 Software Code & Release Notes			70,000	
B212 Business Blueprint Document			300,000	
B214 CAMS System Landscape			225,000	
B215 Server Sizing Study Report			150,000	
B402 Acceptance Test Scripts			100,000	
B403 Acceptance Test Report			47,500	
B701 User Manual			75,000	
B705 Training Materials			100,000	
Acceptance and Update of Deliverable Group				
Implementation Group		05/24/12		
B210 Data Conversion Schedule			405,000	
B211 Rollout Strategy Plan			405,000	
B601 Installation and Initialization Plan			187,500	
B602 Installation and Initialization Report			150,000	
B603 Operational Use Readiness Report			125,000	
Update and Consistency at Completion		06/18/12		
B007 Project Schedule			90,000	
B008 Requirements Management Plan			155,000	
B201 Requirements Specification			190,000	
B209 Data Conversion Plan			135,000	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0

B210 Data Conversion Schedule					135,000	
B401 Acceptance Test Plan					75,000	
B601 Installation and Initialization Plan					37,500	
B602 Installation and Initialization Report					30,000	

Total FY 2011-12 Deliverables: \$24,305,000

The FY 2011-12 funding request also includes Enterprise costs associated with the CAMS Project. This includes project management activities, training, travel, and other miscellaneous expenses. The table below itemizes the combined development costs.

Development Tasks	FY 11-12 Request	Description
CAMS Phase II Implementation Contract	24,305,000	This provides funding to develop the system.
Data Center Development Support Contract Testers	2,399,793	This provides funding to support system testers
Program Management		
Technical Assist. Staff Augmentation	1,971,958	Funding for 9 contracted tech. staff
Quality Assurance Staff Augmentation	436,800	Funding for 3 contracted QA staff
Project Management Office	1,624,842	Funding for 6 contracted PMO staff
Travel		
State Travel	132,518	Cost estimation based on historical travel for CAMS
Training		
CAMS Professional Development	198,000	Estimated cost to provide SAP and other training in support of CAMS
IV&V		
Contractor Cost	1,361,811	Federally required project monitoring contract
Miscellaneous Expense		
State Cost	247,478	Rent, office supplies, CAMS staff software & hardware, office furniture, etc.
Hardware - OCO	15,000	
ACS Contract Amendment	84,760	
FACC Contract Amendment	87,808	
Critical CAMS/FLORIDA Expenditures	1,010,023	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0
TOTAL			\$33,875,791				

Displayed below are the start and end dates for the CAMS Phase I and II development and implementation vendor. The CAMS Phase I development and implementation vendor signed their negotiated contract October 2003. The CAMS Phase II development and implementation vendor signed their negotiated contract February 2008.

PROJECT START/END DATES:	CAMS I Development	10/2003 through 4/2006
	CAMS I Operations & Maintenance	began 4/2006
	CAMS I Warranty	4/2006 through 1/2007
CAMS II Development	02/13/2008 through 02/01/2012	
	CAMS II Warranty	02/02/2012 through 07/31/2012
	Federal Certification	12/30/2011 through 09/04/2012

Total Project Cost (by component / all years): Total projected cost estimates for CAMS Phase I development and CAMS Phase II development are reflected in the table below. The total investment for CAMS through FY 2012-13 is \$212.5 million. The state share of this investment is \$72.3 million and the federal share is \$140.2 million.

CAMS I	APPROPRIATED (2)	EXPENDED
FISCAL YEAR		
FY 01-02	6,251,985	1,470,897
FY 02-03	13,394,884	2,288,798
FY 03-04	23,781,757	13,679,532
FY 04-05	15,849,609	11,668,481
FY 05-06(1)	15,162,059	16,705,754
FY 06-07	9,183,360	4,148,949
TOTAL CAMS I EXPENDITURES		\$49,962,411
CAMS II		
FY 05-06(1)	2,250,000	388,011
FY 06-07	10,959,618	9,215,570

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) - PHASE II				36321C0
FY 07-08		20,072,970		19,786,300
FY 08-09		51,367,492		31,416,094
FY 09-10		33,232,184		28,485,766
FY 10-11(E)		33,892,131		33,892,131
FY 11-12(E)		33,875,791		33,875,791
FY 12-13(E)		5,493,308		5,493,308
TOTAL CAMS II EXPENDITURES				\$162,552,971
CAMS I & II COMBINED				
FY 01-02		6,251,985		1,470,897
FY 02-03		13,394,884		2,288,798
FY 03-04		23,781,757		13,679,532
FY 04-05		15,849,609		11,668,481
FY 05-06		17,412,059		17,093,765
FY 06-07		20,142,978		13,364,519
FY 07-08		20,072,970		19,786,300
FY 08-09		51,367,492		31,416,094
FY 09-10		33,232,184		28,485,766
FY 10-11(E)		33,892,131		33,892,131
FY 11-12(E)		33,875,791		33,875,791
FY 12-13(E)		5,493,308		5,493,308
TOTAL PROJECTED COST FOR DEVELOPMENT				\$212,515,382
State Share				\$72,313,184
Federal Share				\$140,202,198

(Notes:) Table reflects development costs only, not operations and maintenance.

(1) Pursuant to direction from the Technology Review Workgroup, FY 2005-06 funds were reallocated from CAMS II to CAMS I, in lieu of requesting additional appropriation from administered funds.

(2) \$2,478,016 of the FY 2001-02 appropriation was recurring. This amount was available, in addition to the new non-recurring appropriations reflected on the table, for the CAMS I development effort during FYs 2002-03, 2003-04, 2004-05, & 2005-06. In FY 2006-07 these funds were used to offset the portion of the Department's recurring request that

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0

applied to funding increasing mailroom operations as a result of CAMS I implementation.

COST IMPACT TO EXISTING AGENCY OPERATIONS AND SYSTEM MAINTENANCE

Currently, the Department pays \$4,909,480 to operate and maintain CAMS Phase I, and will pay the Department of Children and Families (DCF) and the Northwood Shared Resource Center (NSRC) \$15,011,833 for Child Support Enforcement Services on the DCF FLORIDA System in FY 2011-12, resulting in a total cost of \$19,921,313. It is assumed that once CAMS becomes the single federally certified state system, there will be no Child Support costs for the FLORIDA System. Total CAMS operations & maintenance (O&M) costs for CAMS I & II combined are still under development, however based upon the Best and Final Offer (BAFO) estimate provided by the implementation vendor, the Department is currently projecting the amount to be \$13,919,688. Some of the decrease is due to a greater reliance on state staff funded from the base budget than is present in the current FLORIDA environment and the dedication of those staff to the O&M effort is not included in this cost analysis.

CAMS IMPACT IF NOT FUNDED

If funding is not received, the Department of Revenue will continue to operate and maintain two large systems, FLORIDA and CAMS, to support the CSE Program. This effort requires hardware, software and staffing to support each system and the complex interface linking them. The risk of data integrity issues for both systems is increased with the interface remaining in place.

The Federal Office of Child Support Enforcement has supported the phased implementation of CAMS with the understanding that all CSE functionality would eventually migrate off the FLORIDA system onto CAMS. At this point in the phased implementation, with functionality split between CAMS and FLORIDA, the system may not meet Federal certification requirements for a comprehensive, automated, statewide system as specified in Automated Systems for Child Support Enforcement: A Guide for States, published by the U.S. Department of Health & Human Services. Failure to meet system certification requirements may put the Department out of compliance with the federally required and approved state plan, which provides the basis for federal funding of Florida's Child Support Enforcement Program. Failure to meet federal requirements could jeopardize the Temporary Assistance for Needy Families (TANF) block grant.

If not funded, the Department of Revenue will not realize an estimated a \$6.0 million annual cost savings resulting from the consolidation of all operations and maintenance activities onto CAMS. Additionally, the Department will continue to be heavily dependent upon the FLORIDA system for the majority of its information processing needs. FLORIDA is operated and maintained by the Florida Department of Children and Families (DCF).

The impact to users of not funding CAMS is high. Users must currently toggle between both systems to view case and member data and in some cases wait for updates to occur between the two systems before being able to take the next appropriate action for the case. The Department may not be able to realize additional collections and associated financial benefits resulting from the streamlining of the order establishment process until CAMS is fully operational. Customer service and the ability to manage cases may decline without the advantages that automation in CAMS will bring.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
ESTABLISHMENT							73300800
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
CHILD SUPPORT AUTOMATED MANAGEMENT							
SYSTEM (CAMS) - PHASE II							36321C0

over current system and manual processes. Additionally, FLORIDA does not provide functionality and the desired management reporting capabilities envisioned for the full CAMS system. CAMS system performance will remain impacted with batch schedule limitations imposed by having to wait for FLORIDA financial processing to be completed each night before CAMS can begin certain batch processing. CAMS also remains limited in the amount of data it can process at a given time due to downstream FLORIDA processing impacts.

AMERICAN RECOVERY AND REINVESTMENT ACT OF 2009							40S0000
REPLACEMENT OF AMERICAN RECOVERY AND REINVESTMENT ACT (ARRA) FUNDS WITH STATE SHARE TO MAINTAIN BASE LEVEL FUNDING							40S0100
SPECIAL CATEGORIES							100000
PUR/SVCS-CHILD SUPP ENF							102877
GENERAL REVENUE FUND	-MATCH	932,765					1000 2

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The 2009 legislature shifted \$14,544,659 of Child Support Enforcement (CSE) Program appropriations from General Revenue to the Federal Grants Trust Fund as a result of the temporary incentive matching provisions of the American Recovery and Reinvestment Act of 2009 (ARRA). Although these funds were available on a non-recurring basis the fund shift in the Appropriations Act was recurring. The 2010 legislature restored on a recurring basis \$12,001,788 in General Revenue and funded the remaining \$2,542,871 from the Federal Grants Trust Fund on a non-recurring basis using the September 2010 Quarter's ARRA funding. The incentive matching provisions of the ARRA expired September 30, 2010, leaving a funding gap in the CSE Program's recurring base.

This issue requests the restoration of the \$2,542,871 in recurring General Revenue.

This General Revenue combined with federal matching funds provides a total of \$7,479,032 of the CSE Program's recurring base. Loss of this funding would severely reduce the CSE Program's ability to provide services to the public. Based on the average filled salary rate for a CSE position, this amount funds salary and benefits for 163 CSE FTE, or 7.05 % of the CSE FTE.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
<u>ESTABLISHMENT</u>				73300800
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
AMERICAN RECOVERY AND REINVESTMENT ACT OF 2009				40S0000
REPLACEMENT OF AMERICAN RECOVERY AND REINVESTMENT ACT (ARRA) FUNDS WITH STATE SHARE TO MAINTAIN BASE LEVEL FUNDING				40S0100

The amount of \$2,542,871 is based upon the \$14,544,659 amount that was shifted in FY 2009-10 issue #34S0030 less the \$12,001,788 restored in SFY 2010-11 issue #40S0100.

Funding this issue would avoid an estimated \$36.3 million reduction in child support collections, an estimated \$0.7 million reduction in retained child support deposits to General Revenue, and an increase in the state share of public assistance costs of \$2.3 million. This estimated revenue plus cost avoidance of \$3.0 million would exceed the General Revenue savings realized by not funding the issue by approximately \$0.5 million. Thus it is advantageous for the State to fund the issue.

Costs of other benefit programs such as Temporary Assistance to Needy Families (TANF), Medicaid, and Food Stamps are reduced due to child support payments made to families. These payments affect the eligibility, enrollment, and benefit levels of child support recipients. The calculation is based upon the Child Support Cost Avoidance in 1999, Final Report (Prepared for: Department of Health and Human Services Administration for Children and Families Office of Child Support Enforcement By Laura Wheaton The Urban Institute, June 6, 2003.) The study computes an average reduction in transfer program benefits resulting from IV-D child support collections at a ratio of \$0.19 per \$1 of child support distributed to families. The study analyzed the following five programs with the resulting average benefit reduction per dollar of child support collected: TANF, \$0.055; Supplemental Security Income (SSI), \$0.010; Housing, \$0.010; Food Stamps, \$0.072; and Medicaid \$0.044. Total state cost avoidance is calculated as 100% of TANF cost avoidance plus 44.55% of the Medicaid cost avoidance.

In the event that recurring funding is not available, non-recurring funding would allow the program to continue to provide better services to the public which needs them more during a slow economy.

If this issue is not funded, there will be significant impact on the Department's ability to establish paternity; establish, modify and enforce support orders; collect and distribute child support, maintain and create cases, educate and assist customers. Failure to fund this issue would reduce child support collections by an estimated \$36.3 million, reduce retained child support deposits to General Revenue by \$0.7 million and increase the state share of public assistance costs by \$2.3 million. The combined adverse impact of \$3.0 million exceeds the \$2.5 million General Revenue cost of funding this issue savings by approximately \$0.5 thousand. Additionally, the state would forgo \$4.9 million in federal matching funding if the \$2.5 million in General Revenue were not restored.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
ESTABLISHMENT				73300800
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
TOTAL: SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	19,953,617	1,509,988		1000
TRUST FUNDS	62,157,417	9,669,022		2000
TOTAL POSITIONS.....	663.00			
TOTAL PROG COMP.....	82,111,034	11,179,010		
TOTAL SALARY RATE.....	22,057,199			
	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
COMPLIANCE				73300900
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	20,741,127			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	10,199,177			1000 2
CSE APP FEE & PROG REV TF -MATCH	232,280			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	19,495,733			2261 3
TOTAL POSITIONS.....	631.00			
TOTAL APPRO.....	29,927,190			
=====				
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -MATCH	16,841			1000 2
CSE APP FEE & PROG REV TF -MATCH	88,774			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	205,015			2261 3
TOTAL APPRO.....	310,630			
=====				
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	2,527,539			1000 2
CSE APP FEE & PROG REV TF -MATCH	3,125			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	4,922,061			2261 3
TOTAL APPRO.....	7,452,725			
=====				
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -MATCH	43,091			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	83,644			2261 3
TOTAL APPRO.....	126,735			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
COMPLIANCE				73300900
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	4,086,422			1000 2
CHILD SUPPORT INCENTIVE TF-MATCH	15,496			2075 2
-FEDERL	6,498,022			2075 3
TOTAL CHILD SUPPORT INCENTIVE TF	6,513,518			2075
CSE APP FEE & PROG REV TF -MATCH	371,449			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	12,227,154			2261 3
TOTAL APPRO.....	23,198,543			
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -MATCH	78,781			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	152,927			2261 3
TOTAL APPRO.....	231,708			
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	631.00			
TOTAL ISSUE.....	61,247,531			
TOTAL SALARY RATE.....	20,741,127			
CASUALTY INSURANCE PREMIUM				1001000
ADJUSTMENT				100000
SPECIAL CATEGORIES				103241
RISK MANAGEMENT INSURANCE				
GENERAL REVENUE FUND -MATCH	9,707			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	18,844			2261 3
TOTAL APPRO.....	28,551			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
COMPLIANCE				73300900
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2010-11 - EFFECTIVE 7/1/2010				1001220
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH		55,928		1000 2
CSE APP FEE & PROG REV TF -MATCH		686		2104 2
FEDERAL GRANTS TRUST FUND -FEDERL		129,279		2261 3
TOTAL APPRO.....		185,893		
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2010-11 - EFFECTIVE 12/1/2010				1001810
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH		59,707		1000 2
CSE APP FEE & PROG REV TF -MATCH		621		2104 2
FEDERAL GRANTS TRUST FUND -FEDERL		117,109		2261 3
TOTAL APPRO.....		177,437		
ELIMINATION OF AGENCY PAYALL				
STATUS - EFFECTIVE 7/1/2010				1001820
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH		9,801-		1000 2
CSE APP FEE & PROG REV TF -MATCH		106-		2104 2
FEDERAL GRANTS TRUST FUND -FEDERL		19,892-		2261 3
TOTAL APPRO.....		29,799-		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
COMPLIANCE				73300900
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ADJUSTMENT TO STATE LIFE INSURANCE				
CONTRIBUTION RATE FOR FY 2010-11 -				
EFFECTIVE 12/1/2010				1001920
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	2,033-			1000 2
CSE APP FEE & PROG REV TF -MATCH	29-			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	5,546-			2261 3
TOTAL APPRO.....	7,608-			
SUNCOM SERVICES RATE REDUCTION				1005600
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	13,578-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	26,358-			2261 3
TOTAL APPRO.....	39,936-			
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - DEDUCT				1602560
SALARY RATE				000000
SALARY RATE.....	40,948-			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	20,072-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	38,965-			2261 3
TOTAL POSITIONS.....	1.00-			
TOTAL APPRO.....	59,037-			
TOTAL: DEPARTMENT WIDE - ACROSS PROGRAMS				1602560
REALIGNMENT REAPPROVAL - DEDUCT				
TOTAL POSITIONS.....	1.00-			
TOTAL ISSUE.....	59,037-			
TOTAL SALARY RATE.....	40,948-			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
COMPLIANCE				73300900
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - DEDUCT				1602560

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across programs to reflect current workload. The Department's realignment of positions between budget entities allows its authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. The Department's programs are organized by process and its functions are appropriated at the service level. Periodically, the Department's programs reassess the deployment of staff and then reassign them to maximize productivity.

The realignment of staff is reflected in FY 2010-11 budget amendments

2011-73-01 (EOG #P0025), 2011-73-02 (EOG #B7001), 2011-73-06 (EOG #P0027), 2011-73-07 (EOG #P0028), 2011-73-08 (EOG #B7005), 2011-73-09 (EOG #P0029), 2011-73-10 (EOG #B7006), 2011-73-11 (EOG #P0030), and 2011-73-12 (EOG #B7023). This technical issue is needed to properly reflect the changes in appropriations to current processes.

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service provided.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1620 REVENUE ADMINISTRATOR III - SES							
05347 001	1.00-	40,948-		18,144-	59,092-	0.00	59,092-

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
COMPLIANCE				73300900
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - DEDUCT				1602560

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							20,091-
2261 FEDERAL GRANTS TRUST FUND							39,001-
	1.00-	40,948-		18,144-	59,092-		59,092-
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							19
2261 FEDERAL GRANTS TRUST FUND							36
							59,037-

DEPARTMENT WIDE - ACROSS PROGRAMS							
REALIGNMENT REAPPROVAL - ADD							1602570
SALARY RATE							000000
SALARY RATE.....	36,371						

SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -MATCH	18,941						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	36,770						2261 3
TOTAL POSITIONS.....	1.00						
TOTAL APPRO.....	55,711						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
COMPLIANCE				73300900
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - ADD				1602570
TOTAL: DEPARTMENT WIDE - ACROSS PROGRAMS				1602570
REALIGNMENT REAPPROVAL - ADD				
TOTAL POSITIONS.....	1.00			
TOTAL ISSUE.....		55,711		
TOTAL SALARY RATE.....	36,371			

=====

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across programs to reflect current workload. The Department's realignment of positions between budget entities allows its authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. The Department's programs are organized by process and its functions are appropriated at the service level. Periodically, the Department's programs reassess the deployment of staff and then reassign them to maximize productivity.

The realignment of staff is reflected in FY 2010-11 budget amendments 2011-73-01 (EOG #P0025), 2011-73-02 (EOG #B7001), 2011-73-06 (EOG #P0027), 2011-73-07 (EOG #P0028), 2011-73-08 (EOG #B7005), 2011-73-09 (EOG #P0029), 2011-73-10 (EOG #B7006), 2011-73-11 (EOG #P0030), and 2011-73-12 (EOG #B7023). This technical issue is needed to properly reflect the changes in appropriations to current processes.

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service provided.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
COMPLIANCE							73300900
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
ADJUSTMENTS TO CURRENT YEAR							1600000
ESTIMATED EXPENDITURES							
DEPARTMENT WIDE - ACROSS PROGRAMS							1602570
REALIGNMENT REAPPROVAL - ADD							

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
2234 GOVERNMENT OPERATIONS CONSULTANT I							
01803 001	1.00	36,371		16,133	52,504	0.00	52,504
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							17,851
2261 FEDERAL GRANTS TRUST FUND							34,653
	1.00	36,371		16,133	52,504		52,504
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							1,090
2261 FEDERAL GRANTS TRUST FUND							2,117
							55,711

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
COMPLIANCE				73300900
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
NONRECURRING EXPENDITURES				2100000
CHILD SUPPORT VACANT POSITIONS				2103076
SALARY RATE				000000
SALARY RATE.....	152,474-			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	76,100-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	147,724-			2261 3
TOTAL POSITIONS.....	5.00-			
TOTAL APPRO.....	223,824-			
=====				
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	4,724-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	9,171-			2261 3
TOTAL APPRO.....	13,895-			
=====				
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	15,396-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	29,885-			2261 3
TOTAL APPRO.....	45,281-			
=====				
TOTAL: CHILD SUPPORT VACANT POSITIONS				2103076
TOTAL POSITIONS.....	5.00-			
TOTAL ISSUE.....	283,000-			
TOTAL SALARY RATE.....	152,474-			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
COMPLIANCE				73300900
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
PRICE LEVEL INCREASES				2300000
UNITED STATES POSTAGE INCREASE				2302300
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	14,367			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	27,890			2261 3
TOTAL APPRO.....	42,257			

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This issue is requesting \$471,288 in conjunction with an anticipated postal rate increase for FY 2011-12. Of this amount, \$214,838 is general revenue, \$156,450 is in Federal trust funds, and \$100,000 is in operational trust funds.

The Department of Revenue operates a significant mail services process in both the General Tax Administration Program and the Child Support Enforcement Program, with smaller amounts in other programs. The Child Support Enforcement (CSE) Program is required by federal regulations to mail notices, letters, and legal documents to non-custodial parents, custodial parents, other departments, outside agencies, and other states. The General Tax Administration (GTA) Program mails Taxpayer Information Pamphlets (TIP's), curtailment of delinquent tax notices and other communications to its clients.

New Federal rules allow the United States Postal Service (USPS) to increase rates each July based upon the current Consumer Price Index (CPI) without formal action from its Board of Governors. Prices for mailing services are adjusted annually each May. The Department anticipates the US Postal Service to increase its rates by 5% effective May 2011. The total anticipated increase of \$471,288 is included in this request.

Funding this issue allows the Department to continue mailing Taxpayer Information Pamphlets (TIP's), delinquent tax notices, diminished payment notices of child support obligations going to non-custodial parents, as well as federally required documents associated with establishing paternity, establishing and modifying support orders, enforcement of support orders, and processing receipts and disbursements to families.

If this issue is not funded, the increase in postal expenditures for FY 2011-12 would have to be funded from other expense appropriations adversely affecting training and daily operations. Without an increase in postage the Department will have to reduce communications with taxpayers and clients. Ultimately, a reduction in out-going mail could negatively impact tax collections and child support collections.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
COMPLIANCE				73300900
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
STATE HEALTH INSURANCE ADJUSTMENT				
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				26A1810
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	42,648			1000 2
CSE APP FEE & PROG REV TF -MATCH	444			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	83,649			2261 3
TOTAL APPRO.....	126,741			
STATE LIFE INSURANCE ADJUSTMENT				
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				26A1920
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	1,452-			1000 2
CSE APP FEE & PROG REV TF -MATCH	21-			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	3,961-			2261 3
TOTAL APPRO.....	5,434-			
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100
SALARY RATE				000000
SALARY RATE.....	152,474			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	77,428			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	150,301			2261 3
TOTAL POSITIONS.....	5.00			
TOTAL APPRO.....	227,729			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
COMPLIANCE				73300900
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	4,724			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	9,171			2261 3
TOTAL APPRO.....	13,895			
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	15,396			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	29,885			2261 3
TOTAL APPRO.....	45,281			
TOTAL: RESTORE CHILD SUPPORT ENFORCEMENT				3002100
POSITIONS ON A RECURRING BASIS				
TOTAL POSITIONS.....	5.00			
TOTAL ISSUE.....	286,905			
TOTAL SALARY RATE.....	152,474			

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The 2010 Legislature eliminated 21 Child Support Enforcement and 4 Miami-Dade Demonstration Project positions on a recurring basis and restored them on a non-recurring basis for State Fiscal Year (SFY) 2010-11. This reduction issue was identified as having a significant adverse impact on collections if taken.

During SFY 2009-10, the Department of Revenue, Child Support Enforcement (CSE) Program distributed \$1.47 billion in child support collections. Of that amount, \$26.4 million was deposited directly into General Revenue as the state share of retained collections. \$1.28 billion of the total was distributed to families in Florida (with the balance being distributed to other states, other countries or the federal government). As a result of these payments, the State realized an estimated \$95.9 million cost avoidance benefit in reduction of costs for Public Assistance Programs such as Temporary Assistance for Needy Families (TANF) and Medicaid. The total benefit to the state treasury as a result of the CSE Program collection efforts was \$122.0 million (General Revenue deposits plus the state share of costs avoided). This benefit of \$122.0 million compares very favorably to the SFY 2010 General Revenue expenditures of \$52.8 million for the CSE Program. This achievement is the direct result of CSE staff efforts.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
COMPLIANCE							73300900
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
WORKLOAD							3000000
RESTORE CHILD SUPPORT ENFORCEMENT							
POSITIONS ON A RECURRING BASIS							3002100

This issue requests the positions be restored on a recurring basis in SFY 2011-12 to forego significant negative impacts in providing child support enforcement services in Florida. As shown in the following table, the CSE Program workload continues to grow each year over the past 5 state fiscal years.

Fiscal Year	Open Cases as of 6/30			Increase in Open Cases			% Increase			FTE on June 30	Cases Per FTE
	Total	Obligated	Unobligated	Total	Obligated	Unobligated	Total	Obligated	Unobligated		
2004-05	708,851	508,221	200,630	25,381	30,974	-5,593	3.71%	6.49%	-2.71%	2,795	254
2005-06	736,395	540,710	195,685	27,544	32,489	-4,945	3.89%	6.39%	-2.46%	2,804	263
2006-07	758,919	566,081	192,838	22,524	25,371	-2,847	3.06%	4.69%	-1.45%	2,804	271
2007-08	790,303	583,543	206,760	31,384	17,462	13,992	4.14%	3.08%	7.22%	2,804	282
2008-09	813,976	596,159	217,817	23,673	12,616	11,057	3.00%	2.16%	5.35%	2,778	293
2009-10	852,166	624,879	227,287	38,190	28,720	9,470	4.69%	4.82%	4.35%	2,783	306

NOTE: Cases and FTE include DOR, Manatee, and Miami-Dade cases and positions.

The CSE Program's total open cases as of the end of the State Fiscal Year 2009-10 have increased by 143,315 or 20.2% over the previous 5 years and by 38,190 or 4.7% over the prior year. The increase of 38,190 new cases was a record for recent times, possibly due to the effects of the economic downturn. The total caseload consists of obligated cases, cases with an order for support, and unobligated cases, cases requiring determination of paternity and establishment of an order for support. Obligated cases have increase 23% over the past five years while unobligated cases increased 13.3%. One measure of workload is the number of cases per FTE which grew by 52 cases or 20.7% over the past 5 years. CSE Program staff play essential roles in providing services to establish paternity and support, collecting and processing child support payments, and enforcing payment when needed. Reduction of the 25 positions given this growth in workload will adversely impact services to citizens of Florida and other states.

Funding these positions would avoid an estimated \$5 million reduction in child support collections, an estimated \$94 thousand reduction in retained child support deposits to General Revenue, and an increase in the state share of public assistance costs by \$325 thousand. This estimated revenue plus cost avoidance of \$419 thousand would exceed the General Revenue savings realized by not funding the positions by approximately \$60 thousand. Thus it is advantageous for the State to retain the positions.

It could be argued that reduction of vacant positions should not affect performance: Although the positions removed will be vacant, the removal of the vacant positions will quickly impact the number of filled positions available to process the increasing workload. Vacant positions are simply a factor of the Program's 11.6% annual turnover rate and the average 10 week duration of the hiring process to fill vacant positions. The Program's current vacancy pool is 98 positions; a reduction of 21 positions will reduce the pool of vacancies available to be filled. This would in turn result in approximately 21 fewer filled positions after the 10 week average hire time.

In the event that recurring funding is not available, non-recurring funding would allow the program to continue to provide better services to the public which needs them more during a slow economy.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: CHILD SUPPORT ENF PGM							73300000
COMPLIANCE							73300900
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
WORKLOAD							3000000
RESTORE CHILD SUPPORT ENFORCEMENT							
POSITIONS ON A RECURRING BASIS							3002100

The amount requested is the amount of funding that was reduced on a recurring basis in FY 2010-2011 Issue # 33B4310 and restored on a non-recurring basis in FY 2010-2011 Issue # 33N0030.

Costs of other benefit programs such as Temporary Assistance to Needy Families (TANF), Medicaid, and Food Stamps are reduced due to child support payments made to families. These payments affect the eligibility, enrollment, and benefit levels of child support recipients. The calculation is based upon the Child Support Cost Avoidance in 1999, Final Report (Prepared for: Department of Health and Human Services Administration for Children and Families Office of Child Support Enforcement By Laura Wheaton The Urban Institute, June 6, 2003.) The study computes an average reduction in transfer program benefits resulting from IV-D child support collections at a ratio of \$0.19 per \$1 of child support distributed to families. The study analyzed the following five programs with the resulting average benefit reduction per dollar of child support collected: TANF, \$0.055; Supplemental Security Income (SSI), \$0.010; Housing, \$0.010; Food Stamps, \$0.072; and Medicaid \$0.044. Total state cost avoidance is calculated as 100% of TANF cost avoidance plus 44.55% of the Medicaid cost avoidance.

If this issue is not funded, there will be significant impact on the Department's ability to establish paternity; establish, modify and enforce support orders; collect and distribute child support, maintain and create cases, educate and assist customers. Failure to fund this issue would reduce child support collections by an estimated \$5.0 million, reduce retained child support deposits to General Revenue by \$94 thousand and increase the state share of public assistance costs by \$325 thousand. The combined adverse impact of \$419 thousand exceeds the General Revenue savings by approximately \$60 thousand. Additionally, the state would forgo \$679 thousand in federal funding to generate the \$349 thousand in General Revenue reductions.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1700 REVENUE SPECIALIST II							
N0001 001	5.00	152,474		75,255	227,729	0.00	227,729

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: CHILD SUPPORT ENF PGM				73300000
COMPLIANCE				73300900
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
WORKLOAD				3000000
RESTORE CHILD SUPPORT ENFORCEMENT				
POSITIONS ON A RECURRING BASIS				3002100

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							77,428
2261 FEDERAL GRANTS TRUST FUND							150,301
	5.00	152,474		75,255	227,729		227,729

TOTAL: SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
BY FUND TYPE							
GENERAL REVENUE FUND	17,107,541						1000
TRUST FUNDS	44,618,671						2000
TOTAL POSITIONS.....	631.00						
TOTAL PROG COMP.....	61,726,212						
TOTAL SALARY RATE.....	20,736,550						

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	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12 POS	AMOUNT	AGY REQ N/R FY 2011-12 POS	AMOUNT	AG REQ ANZ FY 2011-12 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
TAX PROCESSING							73401000
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	11,488,703						
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	17,246,424						1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	2,988,438						2261 9
OPERATING TRUST FUND -STATE	257,293						2510 1
TOTAL POSITIONS.....	380.50						
TOTAL APPRO.....	20,492,155						
=====							
OTHER PERSONAL SERVICES							030000
OPERATING TRUST FUND -STATE	22,157						2510 1
=====							
EXPENSES							040000
GENERAL REVENUE FUND -STATE	591,166						1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	824,254						2261 9
OPERATING TRUST FUND -STATE	3,083,172						2510 1
TOTAL APPRO.....	4,498,592						
=====							
AID TO LOCAL GOVERNMENTS							050000
EMERGENCY DISTRIBUTIONS							050490
L/G HF-CT SALES TAX CL TF -STATE	16,167,042						2455 1
=====							
INMATE SUPPLEMENTAL DISTR							050491
L/G HF-CT SALES TAX CL TF -STATE	592,958						2455 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
TAX PROCESSING							73401000
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -STATE	40,988						1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	5,377						2261 9
OPERATING TRUST FUND -STATE	140,466						2510 1
TOTAL APPRO.....	186,831						
SPECIAL CATEGORIES							100000
ADM OF UC TAX							100220
FEDERAL GRANTS TRUST FUND -RECPNT	751,530						2261 9
OPERATING TRUST FUND -STATE	449,517						2510 1
TOTAL APPRO.....	1,201,047						
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE	910,078						1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	268,642						2261 9
OPERATING TRUST FUND -STATE	722,581						2510 1
TOTAL APPRO.....	1,901,301						
PUR/SVCS - COLLECTION AGEN							102900
OPERATING TRUST FUND -STATE	97,049						2510 1
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE	117,374						1000 1
OPERATING TRUST FUND -STATE	44,762						2510 1
TOTAL APPRO.....	162,136						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	380.50			
TOTAL ISSUE.....	45,321,268			
TOTAL SALARY RATE.....	11,488,703			
=====				
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
OPERATING TRUST FUND -STATE	19,978			2510 1
=====				
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2010-11 - EFFECTIVE 7/1/2010				1001220
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	77,379			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	15,798			2261 9
OPERATING TRUST FUND -STATE	1,365			2510 1
TOTAL APPRO.....	94,542			
=====				
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2010-11 - EFFECTIVE 12/1/2010				1001810
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	93,041			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	16,118			2261 9
OPERATING TRUST FUND -STATE	1,393			2510 1
TOTAL APPRO.....	110,552			
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
TAX PROCESSING							73401000
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ESTIMATED EXPENDITURES							1000000
ELIMINATION OF AGENCY PAYALL							
STATUS - EFFECTIVE 7/1/2010							1001820
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	12,807-						1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	2,296-						2261 9
OPERATING TRUST FUND -STATE	198-						2510 1
TOTAL APPRO.....	15,301-						
ADJUSTMENT TO STATE LIFE INSURANCE							
CONTRIBUTION RATE FOR FY 2010-11 -							
EFFECTIVE 12/1/2010							1001920
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	1,964-						1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	474-						2261 9
OPERATING TRUST FUND -STATE	41-						2510 1
TOTAL APPRO.....	2,479-						
ADJUSTMENTS TO CURRENT YEAR							
ESTIMATED EXPENDITURES							1600000
GENERAL TAX ADMINISTRATION							
REALIGNMENT - DEDUCT							1602500
SALARY RATE							000000
SALARY RATE.....	170,884-						
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE	3.00-						2510 1
237,046-							
TOTAL: GENERAL TAX ADMINISTRATION							1602500
REALIGNMENT - DEDUCT							
TOTAL POSITIONS.....	3.00-						
TOTAL ISSUE.....	237,046-						
TOTAL SALARY RATE.....	170,884-						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - DEDUCT				1602500

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across the General Tax Administration program to reflect current workload. The adjustment of positions between budget entities allows its authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. Periodically, the Department's programs reassess the deployment of staff and then reassign them to maximize productivity.

This realignment of staff was reflected in FY 2010-11 budget amendment 2011-73-03 (EOG #Q0021).

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service performed.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
2234 GOVERNMENT OPERATIONS CONSULTANT I							
00351 001	1.00-	58,856-		20,275-	79,131-	0.00	79,131-
01494 001	1.00-	53,244-		19,241-	72,485-	0.00	72,485-
1706 TAX SPECIALIST ADMINISTRATOR - SES							
00178 001	1.00-	63,182-		22,248-	85,430-	0.00	85,430-
TOTALS FOR ISSUE BY FUND							
2510 OPERATING TRUST FUND							237,046-
	3.00-	175,282-		61,764-	237,046-		237,046-

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - DEDUCT				1602500

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
NEW POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N0001 001		4,398					
TOTAL SALARY RATE		4,398					

GENERAL TAX ADMINISTRATION							
REALIGNMENT - ADD							1602510
SALARY RATE							000000
SALARY RATE.....	2,269,110						
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE	53.00	3,154,270					2510 1
TOTAL: GENERAL TAX ADMINISTRATION							1602510
REALIGNMENT - ADD							
TOTAL POSITIONS.....	53.00						
TOTAL ISSUE.....		3,154,270					
TOTAL SALARY RATE.....	2,269,110						

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across the General Tax Administration program to

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - ADD				1602510

reflect current workload. The adjustment of positions between budget entities allows its authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. Periodically, the Department's programs reassess the deployment of staff and then reassign them to maximize productivity.

This realignment of staff was reflected in FY 2010-11 budget amendment 2011-73-03 (EOG #Q0021).

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service performed.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
0093 SENIOR WORD PROCESSING SYSTEMS OPERATOR							
00285 001	1.00	18,595		12,860	31,455	0.00	31,455
00740 001	1.00	22,526		13,583	36,109	0.00	36,109
0712 ADMINISTRATIVE ASSISTANT II							
00425 001	1.00	47,383		18,162	65,545	0.00	65,545
1503 TAX AUDITOR I							
01967 001	1.00	34,520		15,793	50,313	0.00	50,313
06509 001	1.00	31,650		15,264	46,914	0.00	46,914
1506 TAX AUDITOR II							
00398 001	1.00	31,975		15,324	47,299	0.00	47,299
00478 001	1.00	53,835		19,350	73,185	0.00	73,185
00519 001	1.00	33,008		15,514	48,522	0.00	48,522
01516 001	1.00	43,792		17,500	61,292	0.00	61,292
01525 001	1.00	36,608		16,178	52,786	0.00	52,786
01672 001	1.00	30,532		15,058	45,590	0.00	45,590
01706 001	1.00	30,532		15,058	45,590	0.00	45,590
01750 001	1.00	35,118		15,903	51,021	0.00	51,021
01989 001	1.00	31,510		15,239	46,749	0.00	46,749
02420 001	1.00	41,942		17,160	59,102	0.00	59,102

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - ADD				1602510

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
03079 001	1.00	37,975		16,429	54,404	0.00	54,404
06510 001	1.00	30,532		15,058	45,590	0.00	45,590
06511 001	1.00	30,532		15,058	45,590	0.00	45,590
06791 001	1.00	30,532		15,058	45,590	0.00	45,590
1509 TAX AUDITOR III							
00500 001	1.00	39,966		16,795	56,761	0.00	56,761
00720 001	1.00	37,111		16,270	53,381	0.00	53,381
00747 001	1.00	36,020		16,069	52,089	0.00	52,089
00777 001	1.00	36,660		16,186	52,846	0.00	52,846
00843 001	1.00	38,879		16,595	55,474	0.00	55,474
01157 001	1.00	34,930		15,868	50,798	0.00	50,798
01520 001	1.00	38,532		16,532	55,064	0.00	55,064
01986 001	1.00	36,669		16,188	52,857	0.00	52,857
02079 001	1.00	45,997		17,907	63,904	0.00	63,904
02080 001	1.00	36,281		16,116	52,397	0.00	52,397
02376 001	1.00	38,540		16,533	55,073	0.00	55,073
03080 001	1.00	34,930		15,868	50,798	0.00	50,798
06512 001	1.00	38,907		16,600	55,507	0.00	55,507
1510 TAX AUDITOR IV							
01464 001	1.00	40,906		16,969	57,875	0.00	57,875
01847 001	1.00	40,381		16,872	57,253	0.00	57,253
02028 001	1.00	40,381		16,872	57,253	0.00	57,253
02610 001	1.00	47,000		18,092	65,092	0.00	65,092
1700 REVENUE SPECIALIST II							
01076 001	1.00	25,954		14,214	40,168	0.00	40,168
1705 SENIOR TAX SPECIALIST							
00938 001	1.00	47,851		18,249	66,100	0.00	66,100
02310 001	1.00	51,578		18,935	70,513	0.00	70,513
02916 001	1.00	48,688		18,403	67,091	0.00	67,091
03071 001	1.00	48,057		18,286	66,343	0.00	66,343

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
TAX PROCESSING							73401000
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR							1600000
ESTIMATED EXPENDITURES							
GENERAL TAX ADMINISTRATION							1602510
REALIGNMENT - ADD							

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
06790 001	1.00	47,851		18,249	66,100	0.00	66,100
2125 COMPUTER AUDIT ANALYST							
02393 001	1.00	44,933		17,710	62,643	0.00	62,643
1512 TAX AUDIT SUPERVISOR - SES							
00928 001	1.00	47,813		19,411	67,224	0.00	67,224
01116 001	1.00	41,949		18,328	60,277	0.00	60,277
01705 001	1.00	49,397		19,703	69,100	0.00	69,100
1513 SENIOR TAX AUDIT ADMINISTRATOR - SES							
00360 001	1.00	76,185		24,648	100,833	0.00	100,833
1618 REVENUE ADMINISTRATOR II - SES							
03284 001	1.00	51,074		20,013	71,087	0.00	71,087
1707 REVENUE PROGRAM ADMINISTRATOR I - SES							
00719 001	1.00	65,062		22,595	87,657	0.00	87,657
00943 001	1.00	57,474		21,194	78,668	0.00	78,668
06695 001	1.00	69,572		23,427	92,999	0.00	92,999
2236 OPERATIONS & MGMT CONSULTANT II - SES							
00100 001	1.00	52,116		20,205	72,321	0.00	72,321
9094 REFUNDS & REVENUE DISTRIBUT PROCESS MGR							
01111 001	1.00	90,742		27,336	118,078	0.00	118,078
TOTALS FOR ISSUE BY FUND							
2510 OPERATING TRUST FUND							3,154,270
	53.00	2,231,483		922,787	3,154,270		3,154,270

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
TAX PROCESSING							73401000
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR							
ESTIMATED EXPENDITURES							1600000
GENERAL TAX ADMINISTRATION							
REALIGNMENT - ADD							1602510

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
NEW POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N0002 001		37,627					
TOTAL SALARY RATE		37,627					

DEPARTMENT WIDE - ACROSS PROGRAMS							
REALIGNMENT REAPPROVAL - DEDUCT							1602560
SALARY RATE							000000
SALARY RATE.....	42,441-						
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	2.00-	59,604-					1000 1
TOTAL: DEPARTMENT WIDE - ACROSS PROGRAMS							1602560
REALIGNMENT REAPPROVAL - DEDUCT							
TOTAL POSITIONS.....	2.00-						
TOTAL ISSUE.....		59,604-					
TOTAL SALARY RATE.....	42,441-						

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across programs to reflect current workload. The

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
DEPARTMENT WIDE - ACROSS PROGRAMS				
REALIGNMENT REAPPROVAL - DEDUCT				1602560

Department's realignment of positions between budget entities allows its authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. The Department's programs are organized by process and its functions are appropriated at the service level. Periodically, the Department's programs reassess the deployment of staff and then reassign them to maximize productivity.

The realignment of staff is reflected in FY 2010-11 budget amendments 2011-73-01 (EOG #P0025), 2011-73-02 (EOG #B7001), 2011-73-06 (EOG #P0027), 2011-73-07 (EOG #P0028), 2011-73-08 (EOG #B7005), 2011-73-09 (EOG #P0029), 2011-73-10 (EOG #B7006), 2011-73-11 (EOG #P0030), and 2011-73-12 (EOG #B7023). This technical issue is needed to properly reflect the changes in appropriations to current processes.

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service provided.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
0003 CLERK SPECIALIST							
00050 001	1.00-	23,011-		13,672-	36,683-	0.00	36,683-
6366 MOTOR VEHICLE OPERATOR							
00825 001	1.00-	19,430-		13,013-	32,443-	0.00	32,443-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							69,126-
	2.00-	42,441-		26,685-	69,126-		69,126-

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
TAX PROCESSING							73401000
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR							
ESTIMATED EXPENDITURES							1600000
DEPARTMENT WIDE - ACROSS PROGRAMS							
REALIGNMENT REAPPROVAL - DEDUCT							1602560

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							9,522
							59,604-
							=====

NONRECURRING EXPENDITURES							2100000
GENERAL TAX ADMINISTRATION VACANT POSITIONS							2103078
SALARY RATE							000000
SALARY RATE.....	132,710-						=====
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	5.00-						1000 1
	200,558-						=====
TOTAL: GENERAL TAX ADMINISTRATION VACANT POSITIONS							2103078
TOTAL POSITIONS.....	5.00-						
TOTAL ISSUE.....	200,558-						
TOTAL SALARY RATE.....	132,710-						=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
NONRECURRING EXPENDITURES				2100000
UMEMPLOYMENT COMPENSATION TAX				
ADMINISTRATIVE SUPPORT FOR				
EMPLOYER QUARTERLY CONTRIBUTIONS				2103079
SPECIAL CATEGORIES				100000
ADM OF UC TAX				100220
FEDERAL GRANTS TRUST FUND -RECPNT	363,830-			2261 9
OPERATING TRUST FUND -STATE	449,517-			2510 1
TOTAL APPRO.....	813,347-			
GENERAL FLORIDA TAX CREDIT				
SCHOLARSHIP PROGRAM - SB 2126				2103080
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	140,494-			1000 1
PRICE LEVEL INCREASES				2300000
UNITED STATES POSTAGE INCREASE				2302300
EXPENSES				040000
GENERAL REVENUE FUND -STATE	160,000			1000 1
OPERATING TRUST FUND -STATE	100,000			2510 1
TOTAL APPRO.....	260,000			

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This issue is requesting \$471,288 in conjunction with an anticipated postal rate increase for FY 2011-12. Of this amount, \$214,838 is general revenue, \$156,450 is in Federal trust funds, and \$100,000 is in operational trust funds.

The Department of Revenue operates a significant mail services process in both the General Tax Administration Program and the Child Support Enforcement Program, with smaller amounts in other programs. The Child Support Enforcement (CSE) Program is required by federal regulations to mail notices, letters, and legal documents to non-custodial parents, custodial parents, other departments, outside agencies, and other states. The General Tax Administration (GTA) Program mails Taxpayer Information Pamphlets (TIP's), curtailment of delinquent tax notices and other communications to its clients.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
PRICE LEVEL INCREASES				2300000
UNITED STATES POSTAGE INCREASE				2302300

New Federal rules allow the United States Postal Service (USPS) to increase rates each July based upon the current Consumer Price Index (CPI) without formal action from its Board of Governors. Prices for mailing services are adjusted annually each May. The Department anticipates the US Postal Service to increase its rates by 5% effective May 2011. The total anticipated increase of \$471,288 is included in this request.

Funding this issue allows the Department to continue mailing Taxpayer Information Pamphlets (TIP's), delinquent tax notices, diminished payment notices of child support obligations going to non-custodial parents, as well as federally required documents associated with establishing paternity, establishing and modifying support orders, enforcement of support orders, and processing receipts and disbursements to families.

If this issue is not funded, the increase in postal expenditures for FY 2011-12 would have to be funded from other expense appropriations adversely affecting training and daily operations. Without an increase in postage the Department will have to reduce communications with taxpayers and clients. Ultimately, a reduction in out-going mail could negatively impact tax collections and child support collections.

ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS				26A0000
STATE HEALTH INSURANCE ADJUSTMENT FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION SALARIES AND BENEFITS				26A1810 010000
GENERAL REVENUE FUND -STATE	66,458			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	11,513			2261 9
OPERATING TRUST FUND -STATE	995			2510 1
TOTAL APPRO.....	78,966			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
STATE LIFE INSURANCE ADJUSTMENT				
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				26A1920
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	1,403-			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	339-			2261 9
OPERATING TRUST FUND -STATE	29-			2510 1
TOTAL APPRO.....	1,771-			
WORKLOAD				3000000
RESTORE GENERAL TAX ADMINISTRATION				
POSITIONS ON A RECURRING BASIS				3002110
SALARY RATE				000000
SALARY RATE.....	132,710			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	5.00			1000 1
	200,558			
TOTAL: RESTORE GENERAL TAX ADMINISTRATION				3002110
POSITIONS ON A RECURRING BASIS				
TOTAL POSITIONS.....	5.00			
TOTAL ISSUE.....	200,558			
TOTAL SALARY RATE.....	132,710			

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 The 2010 Legislature eliminated on a recurring basis and restored as non-recurring funding for 25 positions by Chapter 2010-152, Laws of Florida (Specific Appropriation 3117, Conference Report on HB 5001). If taken as a reduction, the loss of these FTE would have a significant adverse impact on General Tax Administration operations.

While the specific positions slated for elimination at year-end have not been identified, it is anticipated that the vacancies/reductions would occur in areas such as the call center, return/remittance processing, refund processing, return reconciliation (math audit), distributions, registrations, SUNTAX or other business process support positions.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
WORKLOAD				3000000
RESTORE GENERAL TAX ADMINISTRATION				
POSITIONS ON A RECURRING BASIS				3002110

The department averages over 190,000 new tax registrations annually and maintains nearly 1,400,000 taxpayer accounts. Position reductions from our account management group, where registrations are processed and accounts updated, will erode the department's ability to both timely register new taxpayers as well as to timely update accounts in the case of address or status changes. This will result in an increase in returned mail due to out-of-date addresses, and the issuance of erroneous notices to taxpayers due to incorrect tax filing requirements.

Additionally, the department processes an annual average of 130,000 tax refunds for which interest must be paid by the state for refunds requiring more than 90 days to process. Currently, the department is able to process nearly 90% of these refunds within this time frame, minimizing the payment of interest. Any reduction in the workforce available to process these refunds will result in an indeterminate increase in the amount of interest that the state must pay.

General Tax Administration's call center handles approximately 1,000,000 incoming calls annually with world-class performance results in the both number and the timeliness of calls answered by a live agent. Any position reductions in this area will result in a degradation of service. Unanswered calls from taxpayers needing assistance will increase forcing callers to call back multiple times wasting the taxpayer's time and overloading the call center with backlogged calls.

Counties and local governments depend on an accurate and timely distribution of funds processed by the department. Staff reductions to either the return reconciliation group, where the accuracy of tax returns filed is verified, or to the distributions group will degrade the ability to both timely reconcile tax returns with payments as well as insure an accurate and timely distribution. Local governments, who already suffer from reduced income due to the recession, will be further put at risk of failing to provide required services.

Additionally, eliminating data entry/return processing positions will result in significant delays in the disposition of paper-filed returns and their corresponding payments, reducing the amount of interest earned by the state due to slower deposit times.

Reducing staffing for SUNTAX support will significantly impair efforts to enhance functionality related to taxpayer self service options as well as to perform other system enhancements timely.

Between fiscal years 2000-01 and 2007-08 the Program reduced its workforce by 395 full-time equivalents (FTE) in efforts to comply with reduction strategies and economic impacts. Further position cuts necessitated by the economic climate during the 2008-09 and 2009-10 fiscal years amounted to an additional 65.5 FTE. Although legislative actions during the 2009-10 session provided spending authority for 25 new auditors, positions that provided taxpayer education in the statewide service centers were eliminated. The Program received general revenue (GR) funding for an additional 25 auditors during the 2010-11 session; however, current staffing levels (2,258 FTE) remain approximately 16% lower than 2000-01 staffing levels.

The department is requesting that funding for the 25 positions be re-instated on a recurring basis as the current funding

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
WORKLOAD				3000000
RESTORE GENERAL TAX ADMINISTRATION				
POSITIONS ON A RECURRING BASIS				3002110

is classified as nonrecurring general revenue. If the 25 positions are not re-instated on a recurring basis, then the department is requesting that the non-recurring funding of the 25 positions is to be continued for one more year.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
NEW POSITIONS							
1700 REVENUE SPECIALIST II							
N0001 001	5.00	129,529		71,029	200,558	0.00	200,558
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							200,558
	5.00	129,529		71,029	200,558		200,558
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N0005 001		3,181					
TOTAL SALARY RATE		3,181					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAX PROCESSING				73401000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
CONTINUATION OF DISTRIBUTIONS TO LOCAL GOVERNMENTS				5000000
CONTINUATION OF EMERGENCY DISTRIBUTION TO COUNTIES				5006080
AID TO LOCAL GOVERNMENTS				050000
EMERGENCY DISTRIBUTIONS				050490
L/G HF-CT SALES TAX CL TF -STATE	732,958			2455 1

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue is required by 218.65 Florida Statutes, to distribute a portion of the funds deposited into the Local Government Half-Cent Sales Tax Clearing trust Fund to certain counties based upon participation criteria. Based upon current estimates of the Office of Economic and Demographic Research (EDR), the following is requested. This issue should be revised based upon the most current revenue estimates.

Requested FY 2011-12

FY 2011-12 Estimated Expenditures	\$16,900,000
FY 2010-11 Authority	\$16,167,042
Request for Increased Authority (Issue Total)	<u>\$732,958</u>

TOTAL: GOVERNMENTAL OPERATIONS		<u>1601.00.00.00</u>
BY FUND TYPE		
GENERAL REVENUE FUND	19,086,636	1000
TRUST FUNDS	29,415,856	2000
TOTAL POSITIONS.....	428.50	
TOTAL PROG COMP.....	48,502,492	
TOTAL SALARY RATE.....	13,544,488	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAXPAYER AID				73401100
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	5,452,592			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	6,445,680			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	143,355			2261 9
OPERATING TRUST FUND -STATE	839,588			2510 1
TOTAL POSITIONS.....	138.00			
TOTAL APPRO.....	7,428,623			
=====				
OTHER PERSONAL SERVICES				030000
OPERATING TRUST FUND -STATE	3,798			2510 1
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	888,571			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	312,822			2261 9
OPERATING TRUST FUND -STATE	683,133			2510 1
TOTAL APPRO.....	1,884,526			
=====				
OPERATING CAPITAL OUTLAY				060000
FEDERAL GRANTS TRUST FUND -RECPNT	2,161			2261 9
OPERATING TRUST FUND -STATE	54,485			2510 1
TOTAL APPRO.....	56,646			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAXPAYER AID				73401100
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	320,938			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	126,315			2261 9
OPERATING TRUST FUND -STATE	138,216			2510 1
TOTAL APPRO.....	585,469			
PUR/SVCS - COLLECTION AGEN				102900
OPERATING TRUST FUND -STATE	39,000			2510 1
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -STATE	47,166			1000 1
OPERATING TRUST FUND -STATE	17,989			2510 1
TOTAL APPRO.....	65,155			
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	138.00			
TOTAL ISSUE.....	10,063,217			
TOTAL SALARY RATE.....	5,452,592			
CASUALTY INSURANCE PREMIUM				1001090
ADJUSTMENT				100000
SPECIAL CATEGORIES				103241
RISK MANAGEMENT INSURANCE				
OPERATING TRUST FUND -STATE	8,028			2510 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAXPAYER AID				73401100
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2010-11 - EFFECTIVE 7/1/2010				1001220
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		37,064		1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		972		2261 9
OPERATING TRUST FUND -STATE		5,689		2510 1
TOTAL APPRO.....		43,725		
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2010-11 - EFFECTIVE 12/1/2010				1001810
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		34,943		1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		777		2261 9
OPERATING TRUST FUND -STATE		4,550		2510 1
TOTAL APPRO.....		40,270		
ELIMINATION OF AGENCY PAYALL				
STATUS - EFFECTIVE 7/1/2010				1001820
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		6,583-		1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		152-		2261 9
OPERATING TRUST FUND -STATE		887-		2510 1
TOTAL APPRO.....		7,622-		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAXPAYER AID				73401100
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ADJUSTMENT TO STATE LIFE INSURANCE				
CONTRIBUTION RATE FOR FY 2010-11 -				
EFFECTIVE 12/1/2010				1001920
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	2,015-			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	62-			2261 9
OPERATING TRUST FUND -STATE	365-			2510 1
TOTAL APPRO.....	2,442-			
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF BUDGET AMENDMENT				
MOVING POSITION FROM GENERAL TAX				
ADMINISTRATION TO INFORMATION				
SERVICES - DEDUCT				1600070
SALARY RATE				000000
SALARY RATE.....	43,507-			
SALARIES AND BENEFITS				010000
OPERATING TRUST FUND -STATE	1.00-			2510 1
	62,067-			
TOTAL: REAPPROVAL OF BUDGET AMENDMENT				1600070
MOVING POSITION FROM GENERAL TAX				
ADMINISTRATION TO INFORMATION				
SERVICES - DEDUCT				
TOTAL POSITIONS.....	1.00-			
TOTAL ISSUE.....		62,067-		
TOTAL SALARY RATE.....	43,507-			

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue is organized by programs and the functions of the programs are appropriated at the service level. Periodically, the programs reassess the deployment of staff to maximize productivity. When work flow functions are reassessed, it often requires the realignment of positions by moving FTE from one budget entity to another.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAXPAYER AID				73401100
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF BUDGET AMENDMENT				
MOVING POSITION FROM GENERAL TAX				
ADMINISTRATION TO INFORMATION				
SERVICES - DEDUCT				1600070

The purpose of this issue is to realign its appropriation to reflect its current processes. In this instance, the Department of Revenue is requesting the authority to move FTE between the General Tax Administration Program and the Information Services Program. The realignment of staff is consistent with legislative policy and allows the department to make the most efficient and effective use of existing staff resources. This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service performed.

This realignment is reflected in budget amendments 2011-73-17 (EOG# P0037) and 2011-73-18 (EOG# B7080).

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1706 TAX SPECIALIST ADMINISTRATOR - SES							
02762 001	1.00-	43,459-		18,608-	62,067-	0.00	62,067-
TOTALS FOR ISSUE BY FUND							
2510 OPERATING TRUST FUND							62,067-
	1.00-	43,459-		18,608-	62,067-		62,067-

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAXPAYER AID				73401100
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF BUDGET AMENDMENT				
MOVING POSITION FROM GENERAL TAX				
ADMINISTRATION TO INFORMATION				
SERVICES - DEDUCT				1600070

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
NEW POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N0009 001			48-				
TOTAL SALARY RATE			48-				

GENERAL TAX ADMINISTRATION							
REALIGNMENT - DEDUCT							1602500
SALARY RATE							000000
SALARY RATE.....	382,844-						
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE	11.00-	533,263-					2510 1
TOTAL: GENERAL TAX ADMINISTRATION							1602500
REALIGNMENT - DEDUCT							
TOTAL POSITIONS.....	11.00-						
TOTAL ISSUE.....		533,263-					
TOTAL SALARY RATE.....	382,844-						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAXPAYER AID				73401100
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - DEDUCT				1602500

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across the General Tax Administration program to reflect current workload. The adjustment of positions between budget entities allows its authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. Periodically, the Department's programs reassess the deployment of staff and then reassign them to maximize productivity.

This realignment of staff was reflected in FY 2010-11 budget amendment 2011-73-03 (EOG #Q0021).

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service performed.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1700 REVENUE SPECIALIST II							
00109 001	1.00-	26,782-		14,367-	41,149-	0.00	41,149-
00223 001	1.00-	31,964-		15,322-	47,286-	0.00	47,286-
01561 001	1.00-	25,088-		14,055-	39,143-	0.00	39,143-
06775 001	1.00-	23,354-		13,736-	37,090-	0.00	37,090-
1701 REVENUE SPECIALIST III							
00239 001	1.00-	29,852-		14,933-	44,785-	0.00	44,785-
01658 001	1.00-	30,821-		15,111-	45,932-	0.00	45,932-
1703 TAX SPECIALIST I							
01683 001	1.00-	34,654-		15,817-	50,471-	0.00	50,471-
02217 001	1.00-	34,700-		15,826-	50,526-	0.00	50,526-
1704 TAX SPECIALIST II							
02455 001	1.00-	45,876-		17,885-	63,761-	0.00	63,761-
2107 SYSTEMS PROJECT ANALYST							
02595 001	1.00-	40,154-		16,831-	56,985-	0.00	56,985-

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAXPAYER AID				73401100
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - DEDUCT				1602500

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1618 REVENUE ADMINISTRATOR II - SES							
00718 001	1.00-	38,452-		17,683-	56,135-	0.00	56,135-
TOTALS FOR ISSUE BY FUND							
2510 OPERATING TRUST FUND							533,263-
	11.00-	361,697-		171,566-	533,263-		533,263-
NEW POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N0008 001				21,147-			
TOTAL SALARY RATE				21,147-			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAXPAYER AID				73401100
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - ADD				1602510
SALARY RATE				000000
SALARY RATE.....	86,304			
=====				
SALARIES AND BENEFITS				010000
OPERATING TRUST FUND -STATE	2.00			
		119,813		2510 1
=====				
TOTAL: GENERAL TAX ADMINISTRATION				1602510
REALIGNMENT - ADD				
TOTAL POSITIONS.....	2.00			
TOTAL ISSUE.....		119,813		
TOTAL SALARY RATE.....	86,304			
=====				

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This technical amendment provides for the realignment of workforce across the General Tax Administration program to reflect current workload. The adjustment of positions between budget entities allows its authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. Periodically, the Department's programs reassess the deployment of staff and then reassign them to maximize productivity.

This realignment of staff was reflected in FY 2010-11 budget amendment 2011-73-03 (EOG #Q0021).

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service performed.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAXPAYER AID				73401100
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - ADD				1602510

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1427 ACCOUNTANT I							
00329 001	1.00	21,068		13,315	34,383	0.00	34,383
1706 TAX SPECIALIST ADMINISTRATOR - SES							
00178 001	1.00	63,182		22,248	85,430	0.00	85,430
TOTALS FOR ISSUE BY FUND							
2510 OPERATING TRUST FUND							119,813
	2.00	84,250		35,563	119,813		119,813

NEW POSITIONS

RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS

N0007 001 2,054

TOTAL SALARY RATE 2,054

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
TAXPAYER AID				73401100
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
STATE HEALTH INSURANCE ADJUSTMENT				
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				26A1810
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	24,959			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	555			2261 9
OPERATING TRUST FUND -STATE	3,250			2510 1
TOTAL APPRO.....	28,764			
STATE LIFE INSURANCE ADJUSTMENT				
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				26A1920
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	1,439-			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	44-			2261 9
OPERATING TRUST FUND -STATE	261-			2510 1
TOTAL APPRO.....	1,744-			
TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	7,789,284			1000
TRUST FUNDS	1,907,395			2000
TOTAL POSITIONS.....	128.00			
TOTAL PROG COMP.....	9,696,679			
TOTAL SALARY RATE.....	5,112,545			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	50,628,927			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	38,341,404			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	8,458,327			2261 9
OPERATING TRUST FUND -STATE	15,131,771			2510 1
TOTAL POSITIONS.....	1,172.00			
TOTAL APPRO.....	61,931,502			
=====				
OTHER PERSONAL SERVICES				030000
OPERATING TRUST FUND -STATE	11,147			2510 1
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	915,389			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	2,329,249			2261 9
OPERATING TRUST FUND -STATE	9,049,917			2510 1
TOTAL APPRO.....	12,294,555			
=====				
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -STATE	1,350			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	13,845			2261 9
OPERATING TRUST FUND -STATE	218,788			2510 1
TOTAL APPRO.....	233,983			
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
COMPLIANCE DETERMINATION							73401200
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE	1,403,006						1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	652,281						2261 9
OPERATING TRUST FUND -STATE	1,442,984						2510 1
TOTAL APPRO.....	3,498,271						
PUR/SVCS - COLLECTION AGEN							102900
OPERATING TRUST FUND -STATE	249,900						2510 1
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE	302,233						1000 1
OPERATING TRUST FUND -STATE	115,261						2510 1
TOTAL APPRO.....	417,494						
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE	8,892						1000 1
DATA PROCESSING SERVICES							210000
SOUTHWOOD SRC							210021
GENERAL REVENUE FUND -STATE	176,956						1000 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	1,172.00						
TOTAL ISSUE.....	78,822,700						
TOTAL SALARY RATE.....	50,628,927						

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
COMPLIANCE DETERMINATION							73401200
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ESTIMATED EXPENDITURES							1000000
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE	51,444						2510 1
=====							
FLORIDA RETIREMENT SYSTEM							
CONTRIBUTION ADJUSTMENT FOR							
FY 2010-11 - EFFECTIVE 7/1/2010							1001220
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	153,483						1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	67,051						2261 9
OPERATING TRUST FUND -STATE	224,290						2510 1
TOTAL APPRO.....	444,824						
=====							
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2010-11 - EFFECTIVE 12/1/2010							1001810
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	160,046						1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	45,787						2261 9
OPERATING TRUST FUND -STATE	129,358						2510 1
TOTAL APPRO.....	335,191						
=====							
ELIMINATION OF AGENCY PAYALL							
STATUS - EFFECTIVE 7/1/2010							1001820
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	33,068-						1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	7,549-						2261 9
OPERATING TRUST FUND -STATE	13,501-						2510 1
TOTAL APPRO.....	54,118-						
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ADJUSTMENT TO STATE LIFE INSURANCE				
CONTRIBUTION RATE FOR FY 2010-11 -				
EFFECTIVE 12/1/2010				1001920
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		10,197-		1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		4,123-		2261 9
OPERATING TRUST FUND -STATE		10,610-		2510 1
TOTAL APPRO.....		24,930-		
SUNCOM SERVICES RATE REDUCTION				1005600
EXPENSES				040000
GENERAL REVENUE FUND -STATE		38,768-		1000 1
OPERATING TRUST FUND -STATE		50,337-		2510 1
TOTAL APPRO.....		89,105-		
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF BUDGET AMENDMENT TO				
TRANSFER BETWEEN CATEGORIES IN				
GENERAL TAX ADMINISTRATION - ADD				160F070
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE		111,416		1000 1

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

When capturing the Department's costs as part of the Full Service Transition, an error was made in the Contracted Services Category in Budget Entities 73401200 and 73300800. The Contracted Services costs for 73401200 were put into 73300800 and vice versa.

The purpose of this issue is to correctly align the appropriation in Budget Entity 73401200. It is important to note that the Department is not reducing the amount in the Data Processing Services - Southwood Shared Resource Center (210021) Category at the Department level. We are simply reducing the amount in 73401200 and increasing it in 73300800 -

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF BUDGET AMENDMENT TO				
TRANSFER BETWEEN CATEGORIES IN				
GENERAL TAX ADMINISTRATION - ADD				160F070

the net result is zero. This transfer of appropriation is reflected in Budget Amendment 2011-73-19 (EOG# 7087).

REAPPROVAL OF BUDGET AMENDMENT TO				
TRANSFER BETWEEN CATEGORIES IN				
GENERAL TAX ADMINISTRATION - DEDUCT				160F080
DATA PROCESSING SERVICES				210000
SOUTHWOOD SRC				210021
GENERAL REVENUE FUND	-STATE	111,416-		1000 1

=====

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

When capturing the Department's costs as part of the Full Service Transition, an error was made in the Contracted Services Category in Budget Entities 73401200 and 73300800. The Contracted Services costs for 73401200 were put into 73300800 and vice versa.

The purpose of this issue is to correctly align the appropriation in Budget Entity 73401200. It is important to note that the Department is not reducing the amount in the Data Processing Services - Southwood Shared Resource Center (210021) Category at the Department level. We are simply reducing the amount in 73401200 and increasing it in 73300800 - the net result is zero. This transfer of appropriation is reflected in Budget Amendment 2011-73-19 (EOG# 7087).

GENERAL TAX ADMINISTRATION				
REALIGNMENT - DEDUCT				1602500
SALARY RATE				000000
SALARY RATE.....		332,156-		

=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - DEDUCT				1602500
SALARIES AND BENEFITS				010000
	7.00-			
OPERATING TRUST FUND		-STATE	460,782-	2510 1
TOTAL: GENERAL TAX ADMINISTRATION				1602500
REALIGNMENT - DEDUCT				
TOTAL POSITIONS.....	7.00-			
TOTAL ISSUE.....		460,782-		
TOTAL SALARY RATE.....	332,156-			

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This technical amendment provides for the realignment of workforce across the General Tax Administration program to reflect current workload. The adjustment of positions between budget entities allows its authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. Periodically, the Department's programs reassess the deployment of staff and then reassign them to maximize productivity.

This realignment of staff was reflected in FY 2010-11 budget amendment 2011-73-03 (EOG #Q0021).

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service performed.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
0108 ADMINISTRATIVE SECRETARY							
02913 001	1.00-	24,101-		13,874-	37,975-	0.00	37,975-
2224 GOVERNMENT ANALYST I							
06500 001	1.00-	44,073-		17,553-	61,626-	0.00	61,626-
2238 GOVERNMENT OPERATIONS CONSULTANT III							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - DEDUCT				1602500

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
01162 001	1.00-	43,141-		17,380-	60,521-	0.00	60,521-
1618 REVENUE ADMINISTRATOR II - SES							
01895 001	1.00-	37,346-		17,478-	54,824-	0.00	54,824-
03284 001	1.00-	51,074-		20,013-	71,087-	0.00	71,087-
1707 REVENUE PROGRAM ADMINISTRATOR I - SES							
03056 001	1.00-	77,531-		24,897-	102,428-	0.00	102,428-
2236 OPERATIONS & MGMT CONSULTANT II - SES							
00100 001	1.00-	52,116-		20,205-	72,321-	0.00	72,321-
TOTALS FOR ISSUE BY FUND							
2510 OPERATING TRUST FUND							460,782-
	7.00-	329,382-		131,400-	460,782-		460,782-

NEW POSITIONS

RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS

N0003 001 2,774-

TOTAL SALARY RATE

2,774-

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - ADD				1602510
SALARY RATE				000000
SALARY RATE.....	345,259			
=====				
SALARIES AND BENEFITS				010000
OPERATING TRUST FUND -STATE	8.00			
		480,280		2510 1
=====				
TOTAL: GENERAL TAX ADMINISTRATION				1602510
REALIGNMENT - ADD				
TOTAL POSITIONS.....	8.00			
TOTAL ISSUE.....		480,280		
TOTAL SALARY RATE.....	345,259			
=====				

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across the General Tax Administration program to reflect current workload. The adjustment of positions between budget entities allows its authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. Periodically, the Department's programs reassess the deployment of staff and then reassign them to maximize productivity.

This realignment of staff was reflected in FY 2010-11 budget amendment 2011-73-03 (EOG #Q0021).

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service performed.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - ADD				1602510

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
0709 ADMINISTRATIVE ASSISTANT I							
01949 001	1.00	33,398		15,586	48,984	0.00	48,984
1506 TAX AUDITOR II							
03121 001	1.00	30,532		15,058	45,590	0.00	45,590
1703 TAX SPECIALIST I							
01683 001	1.00	34,654		15,817	50,471	0.00	50,471
1704 TAX SPECIALIST II							
02455 001	1.00	45,876		17,885	63,761	0.00	63,761
2107 SYSTEMS PROJECT ANALYST							
00288 001	1.00	54,888		19,544	74,432	0.00	74,432
2212 OPERATIONS ANALYST II							
00098 001	1.00	30,394		15,032	45,426	0.00	45,426
2234 GOVERNMENT OPERATIONS CONSULTANT I							
00351 001	1.00	58,856		20,275	79,131	0.00	79,131
01494 001	1.00	53,244		19,241	72,485	0.00	72,485
TOTALS FOR ISSUE BY FUND							
2510 OPERATING TRUST FUND							480,280
	8.00	341,842		138,438	480,280		480,280

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
COMPLIANCE DETERMINATION							73401200
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR							
ESTIMATED EXPENDITURES							1600000
GENERAL TAX ADMINISTRATION							
REALIGNMENT - ADD							1602510

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
NEW POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N0004 001		3,417					
TOTAL SALARY RATE		3,417					

NONRECURRING EXPENDITURES							2100000
GENERAL TAX ADMINISTRATION VACANT POSITIONS							2103078
SALARY RATE							000000
SALARY RATE.....	424,672-						
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	16.00-	641,784-					1000 1
TOTAL: GENERAL TAX ADMINISTRATION VACANT POSITIONS							2103078
TOTAL POSITIONS.....	16.00-						
TOTAL ISSUE.....		641,784-					
TOTAL SALARY RATE.....	424,672-						

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST	AGY REQ N/R	AGY REQ N/R	AGY REQ ANZ	AGY REQ ANZ	AGY REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: GENERAL TAX ADMIN PGM							73400000
COMPLIANCE DETERMINATION							73401200
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
NONRECURRING EXPENDITURES							2100000
TAXATION - HB 5801							2103081
EXPENSES							040000
GENERAL REVENUE FUND -STATE		96,925-					1000 1
PRICE LEVEL INCREASES							2300000
UNITED STATES POSTAGE INCREASE							2302300
EXPENSES							040000
FEDERAL GRANTS TRUST FUND -RECPNT		50,000					2261 9

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This issue is requesting \$471,288 in conjunction with an anticipated postal rate increase for FY 2011-12. Of this amount, \$214,838 is general revenue, \$156,450 is in Federal trust funds, and \$100,000 is in operational trust funds.

The Department of Revenue operates a significant mail services process in both the General Tax Administration Program and the Child Support Enforcement Program, with smaller amounts in other programs. The Child Support Enforcement (CSE) Program is required by federal regulations to mail notices, letters, and legal documents to non-custodial parents, custodial parents, other departments, outside agencies, and other states. The General Tax Administration (GTA) Program mails Taxpayer Information Pamphlets (TIP's), curtailment of delinquent tax notices and other communications to its clients.

New Federal rules allow the United States Postal Service (USPS) to increase rates each July based upon the current Consumer Price Index (CPI) without formal action from its Board of Governors. Prices for mailing services are adjusted annually each May. The Department anticipates the US Postal Service to increase its rates by 5% effective May 2011. The total anticipated increase of \$471,288 is included in this request.

Funding this issue allows the Department to continue mailing Taxpayer Information Pamphlets (TIP's), delinquent tax notices, diminished payment notices of child support obligations going to non-custodial parents, as well as federally required documents associated with establishing paternity, establishing and modifying support orders, enforcement of support orders, and processing receipts and disbursements to families.

If this issue is not funded, the increase in postal expenditures for FY 2011-12 would have to be funded from other expense appropriations adversely affecting training and daily operations. Without an increase in postage the Department will have to reduce communications with taxpayers and clients. Ultimately, a reduction in out-going mail could negatively impact tax collections and child support collections.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
STATE HEALTH INSURANCE ADJUSTMENT				
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				26A1810
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	114,319			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	32,705			2261 9
OPERATING TRUST FUND -STATE	92,399			2510 1
TOTAL APPRO.....	239,423			
STATE LIFE INSURANCE ADJUSTMENT				
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				26A1920
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	7,284-			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	2,945-			2261 9
OPERATING TRUST FUND -STATE	7,579-			2510 1
TOTAL APPRO.....	17,808-			
WORKLOAD				3000000
RESTORE GENERAL TAX ADMINISTRATION				
POSITIONS ON A RECURRING BASIS				3002110
SALARY RATE				000000
SALARY RATE.....	424,672			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	16.00	641,784		1000 1
TOTAL: RESTORE GENERAL TAX ADMINISTRATION				3002110
POSITIONS ON A RECURRING BASIS				
TOTAL POSITIONS.....	16.00			
TOTAL ISSUE.....		641,784		
TOTAL SALARY RATE.....	424,672			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
WORKLOAD				3000000
RESTORE GENERAL TAX ADMINISTRATION				
POSITIONS ON A RECURRING BASIS				3002110

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The 2010 Legislature eliminated on a recurring basis and restored as non-recurring funding for 25 positions by Chapter 2010-152, Laws of Florida (Specific Appropriation 3117, Conference Report on HB 5001). If taken as a reduction, the loss of these FTE would have a significant adverse impact on General Tax Administration operations.

While the specific positions slated for elimination at year-end have not been identified, it is anticipated that the vacancies/reductions would occur in areas such as the call center, return/remittance processing, refund processing, return reconciliation (math audit), distributions, registrations, SUNTAX or other business process support positions.

The department averages over 190,000 new tax registrations annually and maintains nearly 1,400,000 taxpayer accounts. Position reductions from our account management group, where registrations are processed and accounts updated, will erode the department's ability to both timely register new taxpayers as well as to timely update accounts in the case of address or status changes. This will result in an increase in returned mail due to out-of-date addresses, and the issuance of erroneous notices to taxpayers due to incorrect tax filing requirements.

Additionally, the department processes an annual average of 130,000 tax refunds for which interest must be paid by the state for refunds requiring more than 90 days to process. Currently, the department is able to process nearly 90% of these refunds within this time frame, minimizing the payment of interest. Any reduction in the workforce available to process these refunds will result in an indeterminate increase in the amount of interest that the state must pay.

General Tax Administration's call center handles approximately 1,000,000 incoming calls annually with world-class performance results in the both number and the timeliness of calls answered by a live agent. Any position reductions in this area will result in a degradation of service. Unanswered calls from taxpayers needing assistance will increase forcing callers to call back multiple times wasting the taxpayer's time and overloading the call center with backlogged calls.

Counties and local governments depend on an accurate and timely distribution of funds processed by the department. Staff reductions to either the return reconciliation group, where the accuracy of tax returns filed is verified, or to the distributions group will degrade the ability to both timely reconcile tax returns with payments as well as insure an accurate and timely distribution. Local governments, who already suffer from reduced income due to the recession, will be further put at risk of failing to provide required services.

Additionally, eliminating data entry/return processing positions will result in significant delays in the disposition of paper-filed returns and their corresponding payments, reducing the amount of interest earned by the state due to slower deposit times.

Reducing staffing for SUNTAX support will significantly impair efforts to enhance functionality related to taxpayer self

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
WORKLOAD				3000000
RESTORE GENERAL TAX ADMINISTRATION				
POSITIONS ON A RECURRING BASIS				3002110

service options as well as to perform other system enhancements timely.

Between fiscal years 2000-01 and 2007-08 the Program reduced its workforce by 395 full-time equivalents (FTE) in efforts to comply with reduction strategies and economic impacts. Further position cuts necessitated by the economic climate during the 2008-09 and 2009-10 fiscal years amounted to an additional 65.5 FTE. Although legislative actions during the 2009-10 session provided spending authority for 25 new auditors, positions that provided taxpayer education in the statewide service centers were eliminated. The Program received general revenue (GR) funding for an additional 25 auditors during the 2010-11 session; however, current staffing levels (2,258 FTE) remain approximately 16% lower than 2000-01 staffing levels.

The department is requesting that funding for the 25 positions be re-instated on a recurring basis as the current funding is classified as nonrecurring general revenue. If the 25 positions are not re-instated on a recurring basis, then the department is requesting that the non-recurring funding of the 25 positions is to be continued for one more year.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
NEW POSITIONS							
1700 REVENUE SPECIALIST II							
N0002 001	16.00	414,490		227,294	641,784	0.00	641,784
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							641,784
	16.00	414,490		227,294	641,784		641,784

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE DETERMINATION				73401200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
WORKLOAD				3000000
RESTORE GENERAL TAX ADMINISTRATION				
POSITIONS ON A RECURRING BASIS				3002110

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
NEW POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N0007 001			10,182				
TOTAL SALARY RATE			10,182				

TOTAL: GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
BY FUND TYPE							
GENERAL REVENUE FUND		41,390,836					1000
TRUST FUNDS		38,289,358					2000
TOTAL POSITIONS.....	1,173.00						
TOTAL PROG COMP.....		79,680,194					
TOTAL SALARY RATE.....	50,642,030						

=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	20,709,703			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	15,553,986			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	3,919,601			2261 9
OPERATING TRUST FUND -STATE	11,692,607			2510 1
TOTAL POSITIONS.....	570.50			
TOTAL APPRO.....	31,166,194			
=====				
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE	6,292			1000 1
OPERATING TRUST FUND -STATE	6,606			2510 1
TOTAL APPRO.....	12,898			
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	2,275,038			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	974,041			2261 9
OPERATING TRUST FUND -STATE	2,053,688			2510 1
TOTAL APPRO.....	5,302,767			
=====				
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -STATE	22,218			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	6,318			2261 9
OPERATING TRUST FUND -STATE	59,342			2510 1
TOTAL APPRO.....	87,878			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	704,314			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	310,497			2261 9
OPERATING TRUST FUND -STATE	433,371			2510 1
TOTAL APPRO.....	1,448,182			
PUR/SVCS - COLLECTION AGEN				102900
OPERATING TRUST FUND -STATE	114,051			2510 1
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -STATE	137,933			1000 1
OPERATING TRUST FUND -STATE	52,606			2510 1
TOTAL APPRO.....	190,539			
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	570.50			
TOTAL ISSUE.....	38,322,509			
TOTAL SALARY RATE.....	20,709,703			
CASUALTY INSURANCE PREMIUM				1001090
ADJUSTMENT				100000
SPECIAL CATEGORIES				103241
RISK MANAGEMENT INSURANCE				
OPERATING TRUST FUND -STATE	23,478			2510 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2010-11 - EFFECTIVE 7/1/2010				1001220
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		82,430		1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		24,491		2261 9
OPERATING TRUST FUND -STATE		73,044		2510 1
TOTAL APPRO.....		179,965		
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2010-11 - EFFECTIVE 12/1/2010				1001810
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		83,658		1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		21,090		2261 9
OPERATING TRUST FUND -STATE		62,903		2510 1
TOTAL APPRO.....		167,651		
ELIMINATION OF AGENCY PAYALL				
STATUS - EFFECTIVE 7/1/2010				1001820
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		10,704-		1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		2,792-		2261 9
OPERATING TRUST FUND -STATE		8,327-		2510 1
TOTAL APPRO.....		21,823-		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ADJUSTMENT TO STATE LIFE INSURANCE				
CONTRIBUTION RATE FOR FY 2010-11 -				
EFFECTIVE 12/1/2010				1001920
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		3,188-		1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		1,118-		2261 9
OPERATING TRUST FUND -STATE		3,334-		2510 1
TOTAL APPRO.....		7,640-		
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - DEDUCT				1602500
SALARY RATE				000000
SALARY RATE.....		2,344,137-		
SALARIES AND BENEFITS				010000
OPERATING TRUST FUND -STATE		56.00-		2510 1
		3,259,677-		
TOTAL: GENERAL TAX ADMINISTRATION				1602500
REALIGNMENT - DEDUCT				
TOTAL POSITIONS.....		56.00-		
TOTAL ISSUE.....		3,259,677-		
TOTAL SALARY RATE.....		2,344,137-		

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across the General Tax Administration program to reflect current workload. The adjustment of positions between budget entities allows its authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. Periodically, the Department's programs reassess the deployment of staff and then reassign them to maximize productivity.

This realignment of staff was reflected in FY 2010-11 budget amendment 2011-73-03 (EOG #Q0021).

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - DEDUCT				1602500

service performed.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
0093 SENIOR WORD PROCESSING SYSTEMS OPERATOR							
00285 001	1.00-	18,595-		12,860-	31,455-	0.00	31,455-
00740 001	1.00-	22,526-		13,583-	36,109-	0.00	36,109-
0709 ADMINISTRATIVE ASSISTANT I							
01949 001	1.00-	33,398-		15,586-	48,984-	0.00	48,984-
0712 ADMINISTRATIVE ASSISTANT II							
00425 001	1.00-	47,383-		18,162-	65,545-	0.00	65,545-
1427 ACCOUNTANT I							
00329 001	1.00-	21,068-		13,315-	34,383-	0.00	34,383-
1503 TAX AUDITOR I							
01967 001	1.00-	34,520-		15,793-	50,313-	0.00	50,313-
06509 001	1.00-	31,650-		15,264-	46,914-	0.00	46,914-
1506 TAX AUDITOR II							
00398 001	1.00-	31,975-		15,324-	47,299-	0.00	47,299-
00478 001	1.00-	53,835-		19,350-	73,185-	0.00	73,185-
00519 001	1.00-	33,008-		15,514-	48,522-	0.00	48,522-
00777 001	1.00-	36,660-		16,186-	52,846-	0.00	52,846-
01516 001	1.00-	43,792-		17,500-	61,292-	0.00	61,292-
01525 001	1.00-	36,608-		16,178-	52,786-	0.00	52,786-
01672 001	1.00-	30,532-		15,058-	45,590-	0.00	45,590-
01706 001	1.00-	30,532-		15,058-	45,590-	0.00	45,590-
01750 001	1.00-	35,118-		15,903-	51,021-	0.00	51,021-
01989 001	1.00-	31,510-		15,239-	46,749-	0.00	46,749-
02420 001	1.00-	41,942-		17,160-	59,102-	0.00	59,102-
03079 001	1.00-	37,975-		16,429-	54,404-	0.00	54,404-
03121 001	1.00-	30,532-		15,058-	45,590-	0.00	45,590-

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - DEDUCT				1602500

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
06510 001	1.00-	30,532-		15,058-	45,590-	0.00	45,590-
06511 001	1.00-	30,532-		15,058-	45,590-	0.00	45,590-
06791 001	1.00-	30,532-		15,058-	45,590-	0.00	45,590-
1509 TAX AUDITOR III							
00500 001	1.00-	39,966-		16,795-	56,761-	0.00	56,761-
00720 001	1.00-	37,111-		16,270-	53,381-	0.00	53,381-
00747 001	1.00-	36,020-		16,069-	52,089-	0.00	52,089-
00843 001	1.00-	38,879-		16,595-	55,474-	0.00	55,474-
01157 001	1.00-	34,930-		15,868-	50,798-	0.00	50,798-
01520 001	1.00-	38,532-		16,532-	55,064-	0.00	55,064-
01986 001	1.00-	36,669-		16,188-	52,857-	0.00	52,857-
02079 001	1.00-	45,997-		17,907-	63,904-	0.00	63,904-
02080 001	1.00-	36,281-		16,116-	52,397-	0.00	52,397-
02376 001	1.00-	38,540-		16,533-	55,073-	0.00	55,073-
03080 001	1.00-	34,930-		15,868-	50,798-	0.00	50,798-
06512 001	1.00-	38,907-		16,600-	55,507-	0.00	55,507-
1510 TAX AUDITOR IV							
01464 001	1.00-	40,906-		16,969-	57,875-	0.00	57,875-
01847 001	1.00-	40,381-		16,872-	57,253-	0.00	57,253-
02028 001	1.00-	40,381-		16,872-	57,253-	0.00	57,253-
02610 001	1.00-	47,000-		18,092-	65,092-	0.00	65,092-
1700 REVENUE SPECIALIST II							
01076 001	1.00-	25,954-		14,214-	40,168-	0.00	40,168-
1705 SENIOR TAX SPECIALIST							
00938 001	1.00-	47,851-		18,249-	66,100-	0.00	66,100-
02310 001	1.00-	51,578-		18,935-	70,513-	0.00	70,513-
02916 001	1.00-	48,688-		18,403-	67,091-	0.00	67,091-
03071 001	1.00-	48,057-		18,286-	66,343-	0.00	66,343-
06790 001	1.00-	47,851-		18,249-	66,100-	0.00	66,100-
2107 SYSTEMS PROJECT ANALYST							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - DEDUCT				1602500

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
NEW POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N0005 001		45,564-					
TOTAL SALARY RATE		45,564-					

GENERAL TAX ADMINISTRATION							
REALIGNMENT - ADD							1602510
SALARY RATE							000000
SALARY RATE.....	529,348						
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE	14.00	736,405					2510 1
TOTAL: GENERAL TAX ADMINISTRATION							1602510
REALIGNMENT - ADD							
TOTAL POSITIONS.....	14.00						
TOTAL ISSUE.....		736,405					
TOTAL SALARY RATE.....	529,348						

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This technical amendment provides for the realignment of workforce across the General Tax Administration program to

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - ADD				1602510

reflect current workload. The adjustment of positions between budget entities allows its authorized staff to accurately reflect the budget entities and sub-processes where the staff is currently working. Periodically, the Department's programs reassess the deployment of staff and then reassign them to maximize productivity.

This realignment of staff was reflected in FY 2010-11 budget amendment 2011-73-03 (EOG #Q0021).

This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service performed.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
0108 ADMINISTRATIVE SECRETARY							
02913 001	1.00	24,101		13,874	37,975	0.00	37,975
1700 REVENUE SPECIALIST II							
00109 001	1.00	26,782		14,367	41,149	0.00	41,149
00223 001	1.00	31,964		15,322	47,286	0.00	47,286
01561 001	1.00	25,088		14,055	39,143	0.00	39,143
06775 001	1.00	23,354		13,736	37,090	0.00	37,090
1701 REVENUE SPECIALIST III							
00239 001	1.00	29,852		14,933	44,785	0.00	44,785
01658 001	1.00	30,821		15,111	45,932	0.00	45,932
1703 TAX SPECIALIST I							
02217 001	1.00	34,700		15,826	50,526	0.00	50,526
2107 SYSTEMS PROJECT ANALYST							
02595 001	1.00	40,154		16,831	56,985	0.00	56,985
2224 GOVERNMENT ANALYST I							
06500 001	1.00	44,073		17,553	61,626	0.00	61,626
2238 GOVERNMENT OPERATIONS CONSULTANT III							
01162 001	1.00	43,141		17,380	60,521	0.00	60,521
1618 REVENUE ADMINISTRATOR II - SES							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
GENERAL TAX ADMINISTRATION				
REALIGNMENT - ADD				1602510

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
00718 001	1.00	38,452		17,683	56,135	0.00	56,135
01895 001	1.00	37,346		17,478	54,824	0.00	54,824
1707 REVENUE PROGRAM ADMINISTRATOR I - SES							
03056 001	1.00	77,531		24,897	102,428	0.00	102,428
TOTALS FOR ISSUE BY FUND							
2510 OPERATING TRUST FUND							736,405
	14.00	507,359		229,046	736,405		736,405

NEW POSITIONS

RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS

N0006 001 21,989

TOTAL SALARY RATE 21,989

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
NONRECURRING EXPENDITURES				2100000
GENERAL TAX ADMINISTRATION VACANT				
POSITIONS				2103078
SALARY RATE				000000
SALARY RATE.....	106,168-			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	4.00-			
	160,447-			1000 1
=====				
TOTAL: GENERAL TAX ADMINISTRATION VACANT				2103078
POSITIONS				
TOTAL POSITIONS.....	4.00-			
TOTAL ISSUE.....	160,447-			
TOTAL SALARY RATE.....	106,168-			
=====				
ANNUALIZATION OF ADMINISTERED				26A0000
FUNDS APPROPRIATIONS				
STATE HEALTH INSURANCE ADJUSTMENT				
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				26A1810
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	59,756			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	15,064			2261 9
OPERATING TRUST FUND -STATE	44,931			2510 1
TOTAL APPRO.....	119,751			
=====				
STATE LIFE INSURANCE ADJUSTMENT				26A1920
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				010000
SALARIES AND BENEFITS				
GENERAL REVENUE FUND -STATE	2,277-			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	799-			2261 9
OPERATING TRUST FUND -STATE	2,381-			2510 1
TOTAL APPRO.....	5,457-			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
WORKLOAD				3000000
RESTORE GENERAL TAX ADMINISTRATION				
POSITIONS ON A RECURRING BASIS				3002110
SALARY RATE				000000
SALARY RATE.....	106,168			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	4.00			
	160,447			1000 1
=====				
TOTAL: RESTORE GENERAL TAX ADMINISTRATION				3002110
POSITIONS ON A RECURRING BASIS				
TOTAL POSITIONS.....	4.00			
TOTAL ISSUE.....	160,447			
TOTAL SALARY RATE.....	106,168			
=====				

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The 2010 Legislature eliminated on a recurring basis and restored as non-recurring funding for 25 positions by Chapter 2010-152, Laws of Florida (Specific Appropriation 3117, Conference Report on HB 5001). If taken as a reduction, the loss of these FTE would have a significant adverse impact on General Tax Administration operations.

While the specific positions slated for elimination at year-end have not been identified, it is anticipated that the vacancies/reductions would occur in areas such as the call center, return/remittance processing, refund processing, return reconciliation (math audit), distributions, registrations, SUNTAX or other business process support positions.

The department averages over 190,000 new tax registrations annually and maintains nearly 1,400,000 taxpayer accounts. Position reductions from our account management group, where registrations are processed and accounts updated, will erode the department's ability to both timely register new taxpayers as well as to timely update accounts in the case of address or status changes. This will result in an increase in returned mail due to out-of-date addresses, and the issuance of erroneous notices to taxpayers due to incorrect tax filing requirements.

Additionally, the department processes an annual average of 130,000 tax refunds for which interest must be paid by the state for refunds requiring more than 90 days to process. Currently, the department is able to process nearly 90% of these refunds within this time frame, minimizing the payment of interest. Any reduction in the workforce available to process these refunds will result in an indeterminate increase in the amount of interest that the state must pay.

General Tax Administration's call center handles approximately 1,000,000 incoming calls annually with world-class performance results in the both number and the timeliness of calls answered by a live agent. Any position reductions in this area will result in a degradation of service. Unanswered calls from taxpayers needing assistance will increase

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
WORKLOAD				3000000
RESTORE GENERAL TAX ADMINISTRATION				
POSITIONS ON A RECURRING BASIS				3002110

forcing callers to call back multiple times wasting the taxpayer's time and overloading the call center with backlogged calls.

Counties and local governments depend on an accurate and timely distribution of funds processed by the department. Staff reductions to either the return reconciliation group, where the accuracy of tax returns filed is verified, or to the distributions group will degrade the ability to both timely reconcile tax returns with payments as well as insure an accurate and timely distribution. Local governments, who already suffer from reduced income due to the recession, will be further put at risk of failing to provide required services.

Additionally, eliminating data entry/return processing positions will result in significant delays in the disposition of paper-filed returns and their corresponding payments, reducing the amount of interest earned by the state due to slower deposit times.

Reducing staffing for SUNTAX support will significantly impair efforts to enhance functionality related to taxpayer self service options as well as to perform other system enhancements timely.

Between fiscal years 2000-01 and 2007-08 the Program reduced its workforce by 395 full-time equivalents (FTE) in efforts to comply with reduction strategies and economic impacts. Further position cuts necessitated by the economic climate during the 2008-09 and 2009-10 fiscal years amounted to an additional 65.5 FTE. Although legislative actions during the 2009-10 session provided spending authority for 25 new auditors, positions that provided taxpayer education in the statewide service centers were eliminated. The Program received general revenue (GR) funding for an additional 25 auditors during the 2010-11 session; however, current staffing levels (2,258 FTE) remain approximately 16% lower than 2000-01 staffing levels.

The department is requesting that funding for the 25 positions be re-instated on a recurring basis as the current funding is classified as nonrecurring general revenue. If the 25 positions are not re-instated on a recurring basis, then the department is requesting that the non-recurring funding of the 25 positions is to be continued for one more year.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: GENERAL TAX ADMIN PGM				73400000
COMPLIANCE RESOLUTION				73401300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
WORKLOAD				3000000
RESTORE GENERAL TAX ADMINISTRATION				
POSITIONS ON A RECURRING BASIS				3002110

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
NEW POSITIONS							
1700 REVENUE SPECIALIST II							
N0003 001	4.00	103,624		56,823	160,447	0.00	160,447
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							160,447
	4.00	103,624		56,823	160,447		160,447
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N0009 001		2,544					
TOTAL SALARY RATE		2,544					

TOTAL: GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
BY FUND TYPE							
GENERAL REVENUE FUND		18,909,456					1000
TRUST FUNDS		17,345,706					2000
TOTAL POSITIONS.....	528.50						
TOTAL PROG COMP.....		36,255,162					
TOTAL SALARY RATE.....	18,894,914						

=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	7,793,620			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	5,623,769			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	1,614,609			2261 9
OPERATING TRUST FUND -STATE	3,463,164			2510 1
TOTAL POSITIONS.....	182.00			
TOTAL APPRO.....	10,701,542			
=====				
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE	172,260			1000 1
OPERATING TRUST FUND -STATE	29,252			2510 1
TOTAL APPRO.....	201,512			
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	4,702			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	212,063			2261 9
OPERATING TRUST FUND -STATE	2,101,360			2510 1
TOTAL APPRO.....	2,318,125			
=====				
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -STATE	2,233			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	34,094			2261 9
OPERATING TRUST FUND -STATE	767,752			2510 1
TOTAL APPRO.....	804,079			
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12 POS	AMOUNT	AGY REQ N/R FY 2011-12 POS	AMOUNT	AG REQ ANZ FY 2011-12 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: INFO SERVS PROGRAM							73710000
INFORMATION TECHNOLOGY							73710100
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		688					1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		784,476					2261 9
OPERATING TRUST FUND -STATE		2,240,174					2510 1
TOTAL APPRO.....		3,025,338					
=====							
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		3,002					1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		11,232					2261 9
OPERATING TRUST FUND -STATE		9,572					2510 1
TOTAL APPRO.....		23,806					
=====							
DATA PROCESSING SERVICES							210000
OTHER DATA PROCESSING SVCS							210014
GENERAL REVENUE FUND -STATE		74,714					1000 1
OPERATING TRUST FUND -STATE		139,709					2510 1
TOTAL APPRO.....		214,423					
=====							
SOUTHWOOD SRC							210021
GENERAL REVENUE FUND -STATE		758,287					1000 1
OPERATING TRUST FUND -STATE		1,804,277					2510 1
TOTAL APPRO.....		2,562,564					
=====							
NORTHWEST REGIONAL DC							210023
GENERAL REVENUE FUND -STATE		141,067					1000 1
OPERATING TRUST FUND -STATE		241,927					2510 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
DATA PROCESSING SERVICES				210000
NORTHWEST REGIONAL DC				210023
TOTAL APPRO.....		382,994		
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	182.00			
TOTAL ISSUE.....		20,234,383		
TOTAL SALARY RATE.....		7,793,620		
CASUALTY INSURANCE PREMIUM				1001090
ADJUSTMENT				100000
SPECIAL CATEGORIES				103241
RISK MANAGEMENT INSURANCE				
OPERATING TRUST FUND -STATE		2,934		2510 1
FLORIDA RETIREMENT SYSTEM				
CONTRIBUTION ADJUSTMENT FOR				
FY 2010-11 - EFFECTIVE 7/1/2010				1001220
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		33,188		1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		11,231		2261 9
OPERATING TRUST FUND -STATE		24,085		2510 1
TOTAL APPRO.....		68,504		
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2010-11 - EFFECTIVE 12/1/2010				1001810
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		28,425		1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		8,163		2261 9
OPERATING TRUST FUND -STATE		17,504		2510 1
TOTAL APPRO.....		54,092		

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2011-12	POS	AGY REQ N/R FY 2011-12	POS	AG REQ ANZ FY 2011-12	POS	
REVENUE, DEPARTMENT OF							73000000
PGM: INFO SERVS PROGRAM							73710000
INFORMATION TECHNOLOGY							73710100
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ELIMINATION OF AGENCY PAYALL							
STATUS - EFFECTIVE 7/1/2010							1001820
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	6,708-						1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	1,994-						2261 9
OPERATING TRUST FUND -STATE	4,275-						2510 1
TOTAL APPRO.....	12,977-						
ADJUSTMENT TO STATE LIFE INSURANCE							
CONTRIBUTION RATE FOR FY 2010-11 -							
EFFECTIVE 12/1/2010							1001920
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	1,827-						1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	730-						2261 9
OPERATING TRUST FUND -STATE	1,565-						2510 1
TOTAL APPRO.....	4,122-						
SUNCOM SERVICES RATE REDUCTION							1005600
EXPENSES							040000
OPERATING TRUST FUND -STATE	38,330-						2510 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF BUDGET AMENDMENT				
EOG#P0033 TO TRANSFER RATE FROM				
CHILD SUPPORT ENFORCEMENT TO				
INFORMATION SERVICES - ADD				1600040
SALARY RATE				000000
SALARY RATE.....	16,504			

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

In the 2010-11 fiscal year, a budget amendment was done moving \$8,252 in rate from the Information Services Program (ISP) to the Child Support Enforcement Program (CSE). This amendment was Agency Log # 2010-73-13 and EOG Log # P0034. This amendment should have been nonrecurring, but was mistakenly marked recurring. Due to a series of errors, the amendment was put into the LBR in two different sets of issue codes. Both sets of issues (1600020/1600030 and 2000010/2000020) were picked up in the General Appropriations Act, so the issue got double-counted. The end result was that \$16,504 in recurring rate was moved from ISP to CSE when only \$8,252 in nonrecurring rate should have been moved just for fiscal year 2009-10.

The purpose of this issue is to fix these problems by moving \$16,504 in recurring rate back to ISP from CSE. This transfer of rate is reflected in FY 2010-11 budget amendment 2011-73-14 (EOG#P0033).

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
NEW POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N0001 001		16,504					
TOTAL SALARY RATE		16,504					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF BUDGET AMENDMENT				
MOVING POSITION FROM GENERAL TAX				
ADMINISTRATION TO INFORMATION				
SERVICES - ADD				1600060
SALARY RATE				000000
SALARY RATE.....	43,507			
=====				
SALARIES AND BENEFITS				010000
OPERATING TRUST FUND	1.00			
-STATE		62,067		2510 1
=====				
TOTAL: REAPPROVAL OF BUDGET AMENDMENT				1600060
MOVING POSITION FROM GENERAL TAX				
ADMINISTRATION TO INFORMATION				
SERVICES - ADD				
TOTAL POSITIONS.....	1.00			
TOTAL ISSUE.....		62,067		
TOTAL SALARY RATE.....	43,507			
=====				

AGENCY ISSUE NARRATIVE:

2011-2012 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue is organized by programs and the functions of the programs are appropriated at the service level. Periodically, the programs reassess the deployment of staff to maximize productivity. When work flow functions are reassessed, it often requires the realignment of positions by moving FTE from one budget entity to another.

The purpose of this issue is to realign its appropriation to reflect its current processes. In this instance, the Department of Revenue is requesting the authority to move FTE between the General Tax Administration Program and the Information Services Program. The realignment of staff is consistent with legislative policy and allows the department to make the most efficient and effective use of existing staff resources. This issue will have no impact on actual services being delivered but will more accurately capture the costs of each service performed.

This realignment is reflected in budget amendments 2011-73-17 (EOG# P0037) and 2011-73-18 (EOG# B7080).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF BUDGET AMENDMENT				
MOVING POSITION FROM GENERAL TAX				
ADMINISTRATION TO INFORMATION				
SERVICES - ADD				1600060

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2011-12							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1706 TAX SPECIALIST ADMINISTRATOR - SES							
02762 001	1.00	43,459		18,608	62,067	0.00	62,067
TOTALS FOR ISSUE BY FUND							
2510 OPERATING TRUST FUND							62,067
	1.00	43,459		18,608	62,067		62,067

NEW POSITIONS

RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS

N0002 001 48

TOTAL SALARY RATE 48

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2011-12	FY 2011-12	FY 2011-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
INFORMATION TECHNOLOGY				73710100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				<u>1603.00.00.00</u>
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
STATE HEALTH INSURANCE ADJUSTMENT				
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				26A1810
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	20,304			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	5,831			2261 9
OPERATING TRUST FUND -STATE	12,503			2510 1
TOTAL APPRO.....	38,638			
STATE LIFE INSURANCE ADJUSTMENT				
FOR FY 2010-11 - 5 MONTHS				
ANNUALIZATION				26A1920
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	1,305-			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	521-			2261 9
OPERATING TRUST FUND -STATE	1,118-			2510 1
TOTAL APPRO.....	2,944-			
TOTAL: INFORMATION TECHNOLOGY				<u>1603.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	6,852,799			1000
TRUST FUNDS	13,549,446			2000
TOTAL POSITIONS.....	183.00			
TOTAL PROG COMP.....	20,402,245			
TOTAL SALARY RATE.....	7,853,631			