

|   | COL A90<br>SCH VIII B-1<br>REDUCTIONS | COL A91<br>SCH VIII B-1<br>NR FY10-11 | COL A92<br>SCH VIII B-1<br>ANZ FY10-11 | CODES         |
|---|---------------------------------------|---------------------------------------|--|---------------|
| POS   | AMOUNT                                | POS                                   | AMOUNT                                 |               |
| PUBLIC SERVICE COMMISSION   |                                       |                                       |  | 61000000      |
| PRG: COMMISSIONERS/ADMIN  |                                       |                                       |  | 61020000      |
| EXC DIRECTION/SUPPORT SRVS  |                                       |                                       |  | 61020200      |
| GOV OPERATIONS/SUPPORT  |                                       |                                       |  | 16            |
| EXEC LEADERSHIP/SUPPRT SVC  |                                       |                                       |  | 1602.00.00.00 |
| SCHEDULE VIII B REDUCTIONS -<br>OPERATING                                     |                                       |                                       |  | 33B0000       |
| REDUCE THE NUMBER OF MANAGERIAL<br>AND/OR ADMINISTRATIVE SUPPORT STAFF        |                                       |                                       |  | 33B0190       |
| SALARY RATE   |                                       |                                       |  | 000000        |
| SALARY RATE.....  | 196,200-                              |                                       |  |               |
| =====   |                                       |                                       |  |               |
| SALARIES AND BENEFITS   |                                       |                                       |  | 010000        |
| REGULATORY TRUST FUND -STATE  | 6.00-<br>144,471-                     |                                       | 144,471-                               | 2573 1        |
| =====   |                                       |                                       |  |               |
| EXPENSES  |                                       |                                       |  | 040000        |
| REGULATORY TRUST FUND -STATE  | 17,448-                               |                                       | 17,448-                                | 2573 1        |
| =====   |                                       |                                       |  |               |
| SPECIAL CATEGORIES  |                                       |                                       |  | 100000        |
| TR/DMS/HR SVCS/STW CONTRCT  |                                       |                                       |  | 107040        |
| REGULATORY TRUST FUND -STATE  | 1,068-                                |                                       | 1,068-                                 | 2573 1        |
| =====   |                                       |                                       |  |               |
| TOTAL: REDUCE THE NUMBER OF MANAGERIAL<br>AND/OR ADMINISTRATIVE SUPPORT STAFF |                                       |                                       |  | 33B0190       |
| TOTAL POSITIONS.....  | 6.00-                                 |                                       |  |               |
| TOTAL ISSUE.....  | 162,987-                              |                                       | 162,987-                               |               |
| TOTAL SALARY RATE.....  | 196,200-                              |                                       |  |               |
| =====   |                                       |                                       |  |               |

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AGENCY ISSUE NARRATIVE:

SCH VIII B-1 NARR 10-11 NARRATIVE:  
 Priority #13

IT COMPONENT? NO

In the event of a major reduction of the Public Service Commission's budget resulting in the loss of professional staff positions, there would be a corresponding reduction in the positions that provide support in such areas as information technology services, court reporting, Commission Clerk services, reference library, and administrative services such as HR, accounting, facilities management, print shop, mailroom, etc.

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|  | COL A90<br>SCH VIIIB-1<br>REDUCTIONS | COL A91<br>SCH VIIIB-1<br>NR FY10-11 | COL A92<br>SCH VIIIB-1<br>ANZ FY10-11 | CODES         |
|--|--------------------------------------|--------------------------------------|---------------------------------------|---------------|
|  | POS AMOUNT                           | POS AMOUNT                           | POS AMOUNT                            |               |
| PUBLIC SERVICE COMMISSION  |                                      |                                      |                                       | 61000000      |
| PRG: COMMISSIONERS/ADMIN   |                                      |                                      |                                       | 61020000      |
| EXC DIRECTION/SUPPORT SRVS   |                                      |                                      |                                       | 61020200      |
| GOV OPERATIONS/SUPPORT   |                                      |                                      |                                       | 16            |
| EXEC LEADERSHIP/SUPPRT SVC   |                                      |                                      |                                       | 1602.00.00.00 |
| SCHEDULE VIIIB REDUCTIONS -<br>OPERATING                               |                                      |                                      |                                       | 33B0000       |
| REDUCE THE NUMBER OF MANAGERIAL<br>AND/OR ADMINISTRATIVE SUPPORT STAFF |                                      |                                      |                                       | 33B0190       |

POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIIIB-1 REDUCTIONS              |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| 0045 RECORDS TECHNICIAN                   |       |           |           |          |          |         |                              |
| N0036 001                                 | 1.00- | 25,422-   |           | 14,117-  | 39,539-  | 50.00   | 19,769-                      |
| 0120 STAFF ASSISTANT                      |       |           |           |          |          |         |                              |
| N0039 001                                 | 1.00- | 23,483-   |           | 13,759-  | 37,242-  | 50.00   | 18,621-                      |
| 2043 OFFICE AUTOMATION SPECIALIST II      |       |           |           |          |          |         |                              |
| N0040 001                                 | 1.00- | 42,986-   |           | 17,352-  | 60,338-  | 50.00   | 30,169-                      |
| 2103 COMPUTER PROGRAMMER ANALYST II       |       |           |           |          |          |         |                              |
| N0041 001                                 | 1.00- | 36,468-   |           | 16,152-  | 52,620-  | 50.00   | 26,310-                      |
| 2234 GOVERNMENT OPERATIONS CONSULTANT I   |       |           |           |          |          |         |                              |
| N0035 001                                 | 1.00- | 42,362-   |           | 17,237-  | 59,599-  | 50.00   | 29,799-                      |
| 7688 COMMISSION DEPUTY CLERK I            |       |           |           |          |          |         |                              |
| N0038 001                                 | 1.00- | 25,479-   |           | 14,127-  | 39,606-  | 50.00   | 19,803-                      |
| TOTALS FOR ISSUE BY FUND                  |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |       |           |           |          |          |         | 144,471-                     |
|   | 6.00- | 196,200-  |           | 92,744-  | 288,944- |         | 144,471-                     |

|  | COL A90<br>SCH VIIIB-1<br>REDUCTIONS | COL A91<br>SCH VIIIB-1<br>NR FY10-11 | COL A92<br>SCH VIIIB-1<br>ANZ FY10-11 | CODES         |
|--|--------------------------------------|--------------------------------------|---------------------------------------|---------------|
| POS  | AMOUNT                               | POS                                  | AMOUNT                                |               |
| PUBLIC SERVICE COMMISSION  |                                      |                                      |                                       | 61000000      |
| PRG: COMMISSIONERS/ADMIN   |                                      |                                      |                                       | 61020000      |
| EXC DIRECTION/SUPPORT SRVS   |                                      |                                      |                                       | 61020200      |
| GOV OPERATIONS/SUPPORT   |                                      |                                      |                                       | 16            |
| EXEC LEADERSHIP/SUPPRT SVC   |                                      |                                      |                                       | 1602.00.00.00 |
| SCHEDULE VIIIB REDUCTIONS -<br>OPERATING                               |                                      |                                      |                                       | 33B0000       |
| REDUCE THE NUMBER OF MANAGERIAL<br>AND/OR ADMINISTRATIVE SUPPORT STAFF |                                      |                                      |                                       | 33B0190       |

POSITION DETAIL OF SALARIES AND BENEFITS:

|  | FTE | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|--|-----|-----------|-----------|----------|----------|---------|------------------------------|
| A92 - SCH VIIIB-1 ANZ FY10-11                                    |     |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS<br>OTHER SALARY AMOUNT |     |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                                       |     |           |           |          |          |         | 144,471-                     |
|  |     |           |           |          |          |         | 144,471-                     |
|  |     |           |           |          |          |         | =====                        |

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|   |         |         |       |         |  |  |         |
|---|---------|---------|-------|---------|--|--|---------|
| REDUCE HARD COPY DISTRIBUTION<br>OF CONSUMER EDUCATIONAL BROCHURES<br>AND MATERIALS |         |         |       |         |  |  | 33B0530 |
| SALARY RATE   |         |         |       |         |  |  | 000000  |
| SALARY RATE.....  | 82,137- |         |       |         |  |  |         |
|   | =====   | =====   | ===== | =====   |  |  |         |
| SALARIES AND BENEFITS   |         |         |       |         |  |  | 010000  |
| REGULATORY TRUST FUND -STATE  | 2.00-   | 58,066- |       | 58,066- |  |  | 2573 1  |
|   | =====   | =====   |       | =====   |  |  |         |
| EXPENSES  |         |         |       |         |  |  | 040000  |
| REGULATORY TRUST FUND -STATE  |         | 6,508-  |       | 6,508-  |  |  | 2573 1  |
|   | =====   | =====   |       | =====   |  |  |         |

|                                      | COL A90     | COL A91     | COL A92     |               |
|--------------------------------------|-------------|-------------|-------------|---------------|
|                                      | SCH VIIIB-1 | SCH VIIIB-1 | SCH VIIIB-1 |               |
|                                      | REDUCTIONS  | NR FY10-11  | ANZ FY10-11 |               |
| POS                                  | AMOUNT      | POS         | AMOUNT      | POS           |
|                                      |             |             |             | AMOUNT        |
|                                      |             |             |             | CODES         |
| PUBLIC SERVICE COMMISSION            |             |             |             | 61000000      |
| PRG: COMMISSIONERS/ADMIN             |             |             |             | 61020000      |
| EXC DIRECTION/SUPPORT SRVS           |             |             |             | 61020200      |
| GOV OPERATIONS/SUPPORT               |             |             |             | 16            |
| EXEC LEADERSHIP/SUPPRT SVC           |             |             |             | 1602.00.00.00 |
| SCHEDULE VIIIB REDUCTIONS -          |             |             |             |               |
| OPERATING                            |             |             |             | 33B0000       |
| REDUCE HARD COPY DISTRIBUTION        |             |             |             |               |
| OF CONSUMER EDUCATIONAL BROCHURES    |             |             |             |               |
| AND MATERIALS                        |             |             |             | 33B0530       |
| SPECIAL CATEGORIES                   |             |             |             | 100000        |
| TR/DMS/HR SVCS/STW CONTRCT           |             |             |             | 107040        |
| REGULATORY TRUST FUND -STATE         | 356-        |             | 356-        | 2573 1        |
| TOTAL: REDUCE HARD COPY DISTRIBUTION |             |             |             | 33B0530       |
| OF CONSUMER EDUCATIONAL BROCHURES    |             |             |             |               |
| AND MATERIALS                        |             |             |             |               |
| TOTAL POSITIONS.....                 | 2.00-       |             |             |               |
| TOTAL ISSUE.....                     |             | 64,930-     | 64,930-     |               |
| TOTAL SALARY RATE.....               | 82,137-     |             |             |               |

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-1 NARR 10-11 NARRATIVE: IT COMPONENT? NO  
 Priority #3

Through the PSC's Library Outreach campaign, Customer Meetings, Service Hearings, and the PSC Web site order form, consumers receive educational information on utility-related matters, energy and water conservation, and the Link-Up and Lifeline discount telephone programs. In just one month, Florida's public libraries requested more than 6,000 PSC brochures due to demand from their patrons. PSC brochures also assist consumers at our Customer Meetings and Service Hearings to understand the ratemaking process and the charges on their utility bills. Reducing brochure distribution would also be detrimental to Florida's senior and underprivileged populations, who often don't have computer access and rely on printed materials.

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|   | COL A90<br>SCH VIIIB-1<br>REDUCTIONS | COL A91<br>SCH VIIIB-1<br>NR FY10-11 | COL A92<br>SCH VIIIB-1<br>ANZ FY10-11 | CODES         |
|---|--------------------------------------|--------------------------------------|---------------------------------------|---------------|
|   | POS AMOUNT                           | POS AMOUNT                           | POS AMOUNT                            |               |
| PUBLIC SERVICE COMMISSION   |                                      |                                      |                                       | 61000000      |
| PRG: COMMISSIONERS/ADMIN  |                                      |                                      |                                       | 61020000      |
| EXC DIRECTION/SUPPORT SRVS  |                                      |                                      |                                       | 61020200      |
| GOV OPERATIONS/SUPPORT  |                                      |                                      |                                       | 16            |
| EXEC LEADERSHIP/SUPPRT SVC  |                                      |                                      |                                       | 1602.00.00.00 |
| SCHEDULE VIIIB REDUCTIONS -<br>OPERATING  |                                      |                                      |                                       | 33B0000       |
| REDUCE HARD COPY DISTRIBUTION<br>OF CONSUMER EDUCATIONAL BROCHURES<br>AND MATERIALS |                                      |                                      |                                       | 33B0530       |

POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIIIB-1 REDUCTIONS              |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| 0442 REGULATORY CONSULTANT                |       |           |           |          |          |         |                              |
| N0005 001                                 | 1.00- | 49,440-   |           | 18,541-  | 67,981-  | 50.00   | 33,990-                      |
| N0006 001                                 | 1.00- | 32,697-   |           | 15,456-  | 48,153-  | 50.00   | 24,076-                      |
| TOTALS FOR ISSUE BY FUND                  |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |       |           |           |          |          |         | 58,066-                      |
|   | 2.00- | 82,137-   |           | 33,997-  | 116,134- |         | 58,066-                      |

A92 - SCH VIIIB-1 ANZ FY10-11

|   |  |  |  |  |  |  |         |
|---|--|--|--|--|--|--|---------|
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |  |  |  |  |  |  |         |
| OTHER SALARY AMOUNT                       |  |  |  |  |  |  |         |
| 2573 REGULATORY TRUST FUND                |  |  |  |  |  |  | 58,066- |
|   |  |  |  |  |  |  | 58,066- |

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|   | COL A90<br>SCH VIII B-1<br>REDUCTIONS | COL A91<br>SCH VIII B-1<br>NR FY10-11 | COL A92<br>SCH VIII B-1<br>ANZ FY10-11 | CODES         |
|---|---------------------------------------|---------------------------------------|--|---------------|
| POS                                       | AMOUNT                                | POS                                   | AMOUNT                                 |               |
| PUBLIC SERVICE COMMISSION                 |                                       |                                       |  | 61000000      |
| PRG: COMMISSIONERS/ADMIN                  |                                       |                                       |  | 61020000      |
| EXC DIRECTION/SUPPORT SRVS                |                                       |                                       |  | 61020200      |
| GOV OPERATIONS/SUPPORT                    |                                       |                                       |  | 16            |
| EXEC LEADERSHIP/SUPPRT SVC                |                                       |                                       |  | 1602.00.00.00 |
| SCHEDULE VIII B REDUCTIONS -<br>OPERATING |                                       |                                       |  | 33B0000       |
| REDUCE CONSUMER OUTREACH                  |                                       |                                       |  | 33B0540       |
| SALARY RATE                               |                                       |                                       |  | 000000        |
| SALARY RATE.....                          | 91,837-                               |                                       |  |               |
| =====                                     |                                       |                                       |  |               |
| SALARIES AND BENEFITS                     |                                       |                                       |  | 010000        |
| REGULATORY TRUST FUND -STATE              | 2.00-<br>63,810-                      |                                       | 63,810-                                | 2573 1        |
| =====                                     |                                       |                                       |  |               |
| EXPENSES                                  |                                       |                                       |  | 040000        |
| REGULATORY TRUST FUND -STATE              | 6,508-                                |                                       | 6,508-                                 | 2573 1        |
| =====                                     |                                       |                                       |  |               |
| SPECIAL CATEGORIES                        |                                       |                                       |  | 100000        |
| TR/DMS/HR SVCS/STW CONTRCT                |                                       |                                       |  | 107040        |
| REGULATORY TRUST FUND -STATE              | 356-                                  |                                       | 356-                                   | 2573 1        |
| =====                                     |                                       |                                       |  |               |
| TOTAL: REDUCE CONSUMER OUTREACH           |                                       |                                       |  | 33B0540       |
| TOTAL POSITIONS.....                      | 2.00-                                 |                                       |  |               |
| TOTAL ISSUE.....                          | 70,674-                               |                                       | 70,674-                                |               |
| TOTAL SALARY RATE.....                    | 91,837-                               |                                       |  |               |
| =====                                     |                                       |                                       |  |               |

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AGENCY ISSUE NARRATIVE:  
 SCH VIII B-1 NARR 10-11 NARRATIVE:  
 Priority #4

IT COMPONENT? NO

PSC outreach efforts target populations that can most benefit from our services. Three annual outreach projects National Consumer Protection Week, National Lifeline Awareness Week, and Library Outreach reach a broad spectrum of Florida's residents, from children to seniors in both urban and rural areas. Lifeline events and PSC customer meetings reach those who specifically need assistance, through energy and water conservation or discounted telephone programs. Reducing consumer outreach in these challenging economic times would be detrimental to Florida's utility customers who are seeking ways to better manage their utility bills.

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|                              | COL A90<br>SCH VIII B-1<br>REDUCTIONS | COL A91<br>SCH VIII B-1<br>NR FY10-11 | COL A92<br>SCH VIII B-1<br>ANZ FY10-11 |                      |
|------------------------------|---------------------------------------|---------------------------------------|--|----------------------|
| POS                          | AMOUNT                                | POS                                   | AMOUNT                                 | POS                  |
|                              |                                       |                                       |  | CODES                |
| PUBLIC SERVICE COMMISSION    |                                       |                                       |  | 61000000             |
| PRG: COMMISSIONERS/ADMIN     |                                       |                                       |  | 61020000             |
| EXC DIRECTION/SUPPORT SRVS   |                                       |                                       |  | 61020200             |
| GOV OPERATIONS/SUPPORT       |                                       |                                       |  | 16                   |
| EXEC LEADERSHIP/SUPPRT SVC   |                                       |                                       |  | <u>1602.00.00.00</u> |
| SCHEDULE VIII B REDUCTIONS - |                                       |                                       |  |                      |
| OPERATING                    |                                       |                                       |  | 33B0000              |
| REDUCE CONSUMER OUTREACH     |                                       |                                       |  | 33B0540              |

POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIII B-1 REDUCTIONS             |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| 0442 REGULATORY CONSULTANT                |       |           |           |          |          |         |                              |
| N0007 001                                 | 1.00- | 45,385-   |           | 17,794-  | 63,179-  | 50.00   | 31,589-                      |
| N0008 001                                 | 1.00- | 46,452-   |           | 17,991-  | 64,443-  | 50.00   | 32,221-                      |
| TOTALS FOR ISSUE BY FUND                  |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |       |           |           |          |          |         | 63,810-                      |
|   | 2.00- | 91,837-   |           | 35,785-  | 127,622- |         | 63,810-                      |

A92 - SCH VIII B-1 ANZ FY10-11

|   |  |  |  |  |  |  |         |
|---|--|--|--|--|--|--|---------|
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |  |  |  |  |  |  |         |
| OTHER SALARY AMOUNT                       |  |  |  |  |  |  |         |
| 2573 REGULATORY TRUST FUND                |  |  |  |  |  |  | 63,810- |
|   |  |  |  |  |  |  | 63,810- |

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|                                   |        |          |  |          |  |  |                      |
|-----------------------------------|--------|----------|--|----------|--|--|----------------------|
| TOTAL: EXEC LEADERSHIP/SUPPRT SVC |        |          |  |          |  |  | <u>1602.00.00.00</u> |
| BY FUND TYPE                      |        |          |  |          |  |  |                      |
| TRUST FUNDS.....                  | 10.00- | 298,591- |  | 298,591- |  |  | 2000                 |
| SALARY RATE.....                  |        | 370,174- |  |          |  |  |                      |

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|   | COL A90<br>SCH VIIIB-1<br>REDUCTIONS | COL A91<br>SCH VIIIB-1<br>NR FY10-11 | COL A92<br>SCH VIIIB-1<br>ANZ FY10-11 | CODES         |
|---|--------------------------------------|--------------------------------------|---------------------------------------|---------------|
|   | POS AMOUNT                           | POS AMOUNT                           | POS AMOUNT                            |               |
| PUBLIC SERVICE COMMISSION   |                                      |                                      |                                       | 61000000      |
| PRG: COMMISSIONERS/ADMIN  |                                      |                                      |                                       | 61020000      |
| LEGAL SERVICES  |                                      |                                      |                                       | 61020300      |
| PUBLIC PROTECTION   |                                      |                                      |                                       | 12            |
| CONSUMER SAFETY/PROTECTION  |                                      |                                      |                                       | 1205.00.00.00 |
| SCHEDULE VIIIB REDUCTIONS -<br>OPERATING                                      |                                      |                                      |                                       | 33B0000       |
| REDUCE THE NUMBER OF MANAGERIAL<br>AND/OR ADMINISTRATIVE SUPPORT STAFF        |                                      |                                      |                                       | 33B0190       |
| SALARY RATE   |                                      |                                      |                                       | 000000        |
| SALARY RATE.....  | 37,744-                              |                                      |                                       |               |
|   | =====                                | =====                                | =====                                 |               |
| SALARIES AND BENEFITS   |                                      |                                      |                                       | 010000        |
| REGULATORY TRUST FUND -STATE  | 1.00-<br>27,065-                     |                                      | 27,065-                               | 2573 1        |
|   | =====                                | =====                                | =====                                 |               |
| EXPENSES  |                                      |                                      |                                       | 040000        |
| REGULATORY TRUST FUND -STATE  | 3,254-                               |                                      | 3,254-                                | 2573 1        |
|   | =====                                | =====                                | =====                                 |               |
| SPECIAL CATEGORIES  |                                      |                                      |                                       | 100000        |
| TR/DMS/HR SVCS/STW CONTRCT  |                                      |                                      |                                       | 107040        |
| REGULATORY TRUST FUND -STATE  | 178-                                 |                                      | 178-                                  | 2573 1        |
|   | =====                                | =====                                | =====                                 |               |
| TOTAL: REDUCE THE NUMBER OF MANAGERIAL<br>AND/OR ADMINISTRATIVE SUPPORT STAFF |                                      |                                      |                                       | 33B0190       |
| TOTAL POSITIONS.....  | 1.00-                                |                                      |                                       |               |
| TOTAL ISSUE.....  | 30,497-                              |                                      | 30,497-                               |               |
| TOTAL SALARY RATE.....  | 37,744-                              |                                      |                                       |               |
|   | =====                                | =====                                | =====                                 |               |

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AGENCY ISSUE NARRATIVE:

SCH VIIIB-1 NARR 10-11 NARRATIVE: IT COMPONENT? NO  
 Priority #13

In the event of a major reduction of the Public Service Commission's budget resulting in the loss of professional staff positions, there would be a corresponding reduction in the positions that provide support in such areas as information technology services, court reporting, Commission Clerk services, reference library, and administrative services such as HR, accounting, facilities management, print shop, mailroom, etc.

SCH VIIIB-1 NARR 10-11 NARRATIVE:

Priority #13 IT COMPONENT? NO



|  | COL A90<br>SCH VIII B-1<br>REDUCTIONS | COL A91<br>SCH VIII B-1<br>NR FY10-11 | COL A92<br>SCH VIII B-1<br>ANZ FY10-11 | CODES                |
|--|---------------------------------------|---------------------------------------|--|----------------------|
| POS  | AMOUNT                                | POS                                   | AMOUNT                                 |                      |
| PUBLIC SERVICE COMMISSION  |                                       |                                       |  | 61000000             |
| PRG: COMMISSIONERS/ADMIN   |                                       |                                       |  | 61020000             |
| <u>LEGAL SERVICES</u>  |                                       |                                       |  | 61020300             |
| PUBLIC PROTECTION  |                                       |                                       |  | 12                   |
| <u>CONSUMER SAFETY/PROTECTION</u>                                      |                                       |                                       |  | <u>1205.00.00.00</u> |
| SCHEDULE VIII B REDUCTIONS -<br>OPERATING                              |                                       |                                       |  | 33B0000              |
| REDUCE THE NUMBER OF MANAGERIAL<br>AND/OR ADMINISTRATIVE SUPPORT STAFF |                                       |                                       |  | 33B0190              |

In the event of a major reduction of the Public Service Commission's budget resulting in the loss of professional staff positions, there would be a corresponding reduction in the positions that provide support in such areas as information technology services, court reporting, Commission Clerk services, reference library, and administrative services such as HR, accounting, facilities management, print shop, mailroom, etc.

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POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIII B-1 REDUCTIONS             |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| 2224 GOVERNMENT ANALYST I                 |       |           |           |          |          |         |                              |
| N0042 001                                 | 1.00- | 37,744-   |           | 16,386-  | 54,130-  | 50.00   | 27,065-                      |
| TOTALS FOR ISSUE BY FUND                  |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |       |           |           |          |          |         | 27,065-                      |
|   | 1.00- | 37,744-   |           | 16,386-  | 54,130-  |         | 27,065-                      |

|  | COL A90<br>SCH VIII B-1<br>REDUCTIONS | COL A91<br>SCH VIII B-1<br>NR FY10-11 | COL A92<br>SCH VIII B-1<br>ANZ FY10-11 | CODES         |
|--|---------------------------------------|---------------------------------------|--|---------------|
|  | POS AMOUNT                            | POS AMOUNT                            | POS AMOUNT                             |               |
| PUBLIC SERVICE COMMISSION  |                                       |                                       |  | 61000000      |
| PRG: COMMISSIONERS/ADMIN   |                                       |                                       |  | 61020000      |
| LEGAL SERVICES   |                                       |                                       |  | 61020300      |
| PUBLIC PROTECTION  |                                       |                                       |  | 12            |
| CONSUMER SAFETY/PROTECTION   |                                       |                                       |  | 1205.00.00.00 |
| SCHEDULE VIII B REDUCTIONS -<br>OPERATING                              |                                       |                                       |  | 33B0000       |
| REDUCE THE NUMBER OF MANAGERIAL<br>AND/OR ADMINISTRATIVE SUPPORT STAFF |                                       |                                       |  | 33B0190       |

POSITION DETAIL OF SALARIES AND BENEFITS:

|  | FTE | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|--|-----|-----------|-----------|----------|----------|---------|------------------------------|
| A92 - SCH VIII B-1 ANZ FY10-11                                   |     |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS<br>OTHER SALARY AMOUNT |     |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                                       |     |           |           |          |          |         | 27,065-                      |
|  |     |           |           |          |          |         | 27,065-                      |
|  |     |           |           |          |          |         | =====                        |

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|  |        |                  |  |         |  |  |                   |
|--|--------|------------------|--|---------|--|--|-------------------|
| DECLINE TO PROCESS ARBITRATION<br>REQUESTS THAT COULD BE ARBITRATED<br>BY THE FEDERAL COMMUNICATIONS<br>COMMISSION |        |                  |  |         |  |  | 33B0290<br>000000 |
| SALARY RATE  |        | 99,084-          |  |         |  |  |                   |
| SALARY RATE.....   |        | =====            |  |         |  |  |                   |
| SALARIES AND BENEFITS  |        |                  |  |         |  |  | 010000            |
| REGULATORY TRUST FUND  | -STATE | 2.00-<br>69,271- |  | 69,271- |  |  | 2573 1            |
|  |        | =====            |  | =====   |  |  |                   |
| EXPENSES   |        |                  |  |         |  |  | 040000            |
| REGULATORY TRUST FUND  | -STATE | 6,508-           |  | 6,508-  |  |  | 2573 1            |
|  |        | =====            |  | =====   |  |  |                   |

|                                       | COL A90      | COL A91      | COL A92      |               |
|---------------------------------------|--------------|--------------|--------------|---------------|
|                                       | SCH VIIIIB-1 | SCH VIIIIB-1 | SCH VIIIIB-1 |               |
|                                       | REDUCTIONS   | NR FY10-11   | ANZ FY10-11  |               |
| POS                                   | AMOUNT       | POS          | AMOUNT       | POS           |
|                                       |              |              |              | AMOUNT        |
|                                       |              |              |              | CODES         |
| PUBLIC SERVICE COMMISSION             |              |              |              | 61000000      |
| PRG: COMMISSIONERS/ADMIN              |              |              |              | 61020000      |
| LEGAL SERVICES                        |              |              |              | 61020300      |
| PUBLIC PROTECTION                     |              |              |              | 12            |
| CONSUMER SAFETY/PROTECTION            |              |              |              | 1205.00.00.00 |
| SCHEDULE VIIIIB REDUCTIONS -          |              |              |              |               |
| OPERATING                             |              |              |              | 33B0000       |
| DECLINE TO PROCESS ARBITRATION        |              |              |              |               |
| REQUESTS THAT COULD BE ARBITRATED     |              |              |              |               |
| BY THE FEDERAL COMMUNICATIONS         |              |              |              |               |
| COMMISSION                            |              |              |              | 33B0290       |
| SPECIAL CATEGORIES                    |              |              |              | 100000        |
| TR/DMS/HR SVCS/STW CONTRCT            |              |              |              | 107040        |
| REGULATORY TRUST FUND                 | -STATE       | 356-         |              | 2573 1        |
| TOTAL: DECLINE TO PROCESS ARBITRATION |              |              |              | 33B0290       |
| REQUESTS THAT COULD BE ARBITRATED     |              |              |              |               |
| BY THE FEDERAL COMMUNICATIONS         |              |              |              |               |
| COMMISSION                            |              |              |              |               |
| TOTAL POSITIONS.....                  | 2.00-        |              |              |               |
| TOTAL ISSUE.....                      |              | 76,135-      |              | 76,135-       |
| TOTAL SALARY RATE.....                | 99,084-      |              |              |               |

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIIB-1 NARR 10-11 NARRATIVE: IT COMPONENT? NO  
 Priority #8

An interconnection agreement is a contract between a local exchange company such as AT&T, Embarq, or Verizon and a competitive carrier which governs the wholesale relationship between the two carriers. If negotiations fail, carriers can request arbitration from the Public Service Commission, which hears the dispute and, based on evidence, determines the resolution of the dispute. If carriers cannot come to the Commission for arbitration, they would petition the Federal Communications Commission (FCC) for a decision on the disputed issues. The arbitration petition would be filed pursuant to federal law, and the FCC would not be required to consider state law. The FCC, rather than the PSC, would resolve any subsequent allegation of contract breach, which would strip the state of its ability to address anticompetitive behavior by one or more parties under the contract. The PSC would lose control of making a decision that could impact Florida's competitive telecommunications market.

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|  | COL A90<br>SCH VIIIB-1<br>REDUCTIONS | COL A91<br>SCH VIIIB-1<br>NR FY10-11 | COL A92<br>SCH VIIIB-1<br>ANZ FY10-11 | CODES                |
|--|--------------------------------------|--------------------------------------|---------------------------------------|----------------------|
| POS  | AMOUNT                               | POS                                  | AMOUNT                                |                      |
| PUBLIC SERVICE COMMISSION  |                                      |                                      |                                       | 61000000             |
| PRG: COMMISSIONERS/ADMIN   |                                      |                                      |                                       | 61020000             |
| <u>LEGAL SERVICES</u>  |                                      |                                      |                                       | 61020300             |
| PUBLIC PROTECTION  |                                      |                                      |                                       | 12                   |
| <u>CONSUMER SAFETY/PROTECTION</u>  |                                      |                                      |                                       | <u>1205.00.00.00</u> |
| SCHEDULE VIIIB REDUCTIONS -<br>OPERATING   |                                      |                                      |                                       | 33B0000              |
| DECLINE TO PROCESS ARBITRATION<br>REQUESTS THAT COULD BE ARBITRATED<br>BY THE FEDERAL COMMUNICATIONS<br>COMMISSION |                                      |                                      |                                       | 33B0290              |

POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIIIB-1 REDUCTIONS              |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| 7736 ATTORNEY                             |       |           |           |          |          |         |                              |
| N0018 001                                 | 1.00- | 39,084-   |           | 17,799-  | 56,883-  | 50.00   | 28,441-                      |
| 7738 SENIOR ATTORNEY                      |       |           |           |          |          |         |                              |
| N0017 001                                 | 1.00- | 60,000-   |           | 21,660-  | 81,660-  | 50.00   | 40,830-                      |
| -----                                     |       |           |           |          |          |         |                              |
| TOTALS FOR ISSUE BY FUND                  |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |       |           |           |          |          |         | 69,271-                      |
|   | 2.00- | 99,084-   |           | 39,459-  | 138,543- |         | 69,271-                      |
|   | ===== | =====     | =====     | =====    | =====    |         | =====                        |

A92 - SCH VIIIB-1 ANZ FY10-11

|   |  |  |  |  |  |  |         |
|---|--|--|--|--|--|--|---------|
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |  |  |  |  |  |  |         |
| OTHER SALARY AMOUNT                       |  |  |  |  |  |  |         |
| 2573 REGULATORY TRUST FUND                |  |  |  |  |  |  | 69,271- |
|   |  |  |  |  |  |  | -----   |
|   |  |  |  |  |  |  | 69,271- |
|   |  |  |  |  |  |  | =====   |

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|  | COL A90      | COL A91      | COL A92      |               |
|--|--------------|--------------|--------------|---------------|
|  | SCH VIIIIB-1 | SCH VIIIIB-1 | SCH VIIIIB-1 |               |
|  | REDUCTIONS   | NR FY10-11   | ANZ FY10-11  |               |
| POS  | AMOUNT       | POS          | AMOUNT       | POS           |
|  |              |              |              | AMOUNT        |
|  |              |              |              | CODES         |
| PUBLIC SERVICE COMMISSION                  |              |              |              | 61000000      |
| PRG: COMMISSIONERS/ADMIN                   |              |              |              | 61020000      |
| LEGAL SERVICES                             |              |              |              | 61020300      |
| PUBLIC PROTECTION                          |              |              |              | 12            |
| CONSUMER SAFETY/PROTECTION                 |              |              |              | 1205.00.00.00 |
| SCHEDULE VIIIIB REDUCTIONS -               |              |              |              |               |
| OPERATING                                  |              |              |              | 33B0000       |
| ELIMINATE MONITORING AND EVALUATION        |              |              |              |               |
| OF WHOLESALE TELECOMMUNICATIONS            |              |              |              |               |
| SERVICES                                   |              |              |              | 33B0410       |
| SALARY RATE                                |              |              |              | 000000        |
| SALARY RATE.....                           | 53,530-      |              |              |               |
|  | =====        | =====        | =====        |               |
| SALARIES AND BENEFITS                      |              |              |              | 010000        |
| REGULATORY TRUST FUND                      | 1.00-        |              |              |               |
| -STATE                                     | 36,998-      |              | 36,998-      | 2573 1        |
|  | =====        | =====        | =====        |               |
| EXPENSES                                   |              |              |              | 040000        |
| REGULATORY TRUST FUND                      |              |              |              |               |
| -STATE                                     | 3,254-       |              | 3,254-       | 2573 1        |
|  | =====        | =====        | =====        |               |
| SPECIAL CATEGORIES                         |              |              |              | 100000        |
| TR/DMS/HR SVCS/STW CONTRCT                 |              |              |              | 107040        |
| REGULATORY TRUST FUND                      |              |              |              |               |
| -STATE                                     | 178-         |              | 178-         | 2573 1        |
|  | =====        | =====        | =====        |               |
| TOTAL: ELIMINATE MONITORING AND EVALUATION |              |              |              | 33B0410       |
| OF WHOLESALE TELECOMMUNICATIONS            |              |              |              |               |
| SERVICES                                   |              |              |              |               |
| TOTAL POSITIONS.....                       | 1.00-        |              |              |               |
| TOTAL ISSUE.....                           | 40,430-      |              | 40,430-      |               |
| TOTAL SALARY RATE.....                     | 53,530-      |              |              |               |
|  | =====        | =====        | =====        |               |

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIIB-1 NARR 10-11 NARRATIVE:  
 Priority #5

IT COMPONENT? NO

The Public Service Commission developed wholesale performance measurement plans for the ongoing evaluation of operations support systems provided by incumbent local exchange carriers to competitive carriers. The performance measurement plans provide a standard against which competitors and the PSC can measure performance to detect and correct any degradation of service provided to the competing carriers. Elimination of this activity may result in a less competitive local market resulting in fewer competitors to offer choice to consumers.

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|                                     | COL A90<br>SCH VIII B-1<br>REDUCTIONS | COL A91<br>SCH VIII B-1<br>NR FY10-11 | COL A92<br>SCH VIII B-1<br>ANZ FY10-11 |                      |
|-------------------------------------|---------------------------------------|---------------------------------------|--|----------------------|
|                                     | POS                                   | AMOUNT                                | POS                                    | AMOUNT               |
| PUBLIC SERVICE COMMISSION           |                                       |                                       |  | 61000000             |
| PRG: COMMISSIONERS/ADMIN            |                                       |                                       |  | 61020000             |
| <u>LEGAL SERVICES</u>               |                                       |                                       |  | 61020300             |
| PUBLIC PROTECTION                   |                                       |                                       |  | 12                   |
| <u>CONSUMER SAFETY/PROTECTION</u>   |                                       |                                       |  | <u>1205.00.00.00</u> |
| SCHEDULE VIII B REDUCTIONS -        |                                       |                                       |  |                      |
| OPERATING                           |                                       |                                       |  | 33B0000              |
| ELIMINATE MONITORING AND EVALUATION |                                       |                                       |  |                      |
| OF WHOLESALE TELECOMMUNICATIONS     |                                       |                                       |  |                      |
| SERVICES                            |                                       |                                       |  | 33B0410              |

POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIII B-1 REDUCTIONS             |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| 7738 SENIOR ATTORNEY                      |       |           |           |          |          |         |                              |
| N0009 001                                 | 1.00- | 53,530-   |           | 20,466-  | 73,996-  | 50.00   | 36,998-                      |
| TOTALS FOR ISSUE BY FUND                  |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |       |           |           |          |          |         | 36,998-                      |
|   | 1.00- | 53,530-   |           | 20,466-  | 73,996-  |         | 36,998-                      |

A92 - SCH VIII B-1 ANZ FY10-11

|   |  |  |  |  |  |  |         |
|---|--|--|--|--|--|--|---------|
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |  |  |  |  |  |  |         |
| OTHER SALARY AMOUNT                       |  |  |  |  |  |  |         |
| 2573 REGULATORY TRUST FUND                |  |  |  |  |  |  | 36,998- |
|   |  |  |  |  |  |  | 36,998- |

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|   | COL A90      | COL A91      | COL A92      |               |
|---|--------------|--------------|--------------|---------------|
|   | SCH VIIIIB-1 | SCH VIIIIB-1 | SCH VIIIIB-1 |               |
|   | REDUCTIONS   | NR FY10-11   | ANZ FY10-11  |               |
| POS                                       | AMOUNT       | POS          | AMOUNT       | POS           |
|   |              |              |              | AMOUNT        |
|   |              |              |              | CODES         |
| PUBLIC SERVICE COMMISSION                 |              |              |              | 61000000      |
| PRG: COMMISSIONERS/ADMIN                  |              |              |              | 61020000      |
| LEGAL SERVICES                            |              |              |              | 61020300      |
| PUBLIC PROTECTION                         |              |              |              | 12            |
| CONSUMER SAFETY/PROTECTION                |              |              |              | 1205.00.00.00 |
| SCHEDULE VIIIIB REDUCTIONS -              |              |              |              |               |
| OPERATING                                 |              |              |              | 33B0000       |
| REDUCE NUMBER OF CUSTOMER MEETINGS        |              |              |              |               |
| AND SERVICE HEARINGS AND HOLD IN          |              |              |              |               |
| TALLAHASSEE VERSUS SERVICE                |              |              |              |               |
| TERRITORY                                 |              |              |              | 33B0420       |
| SALARY RATE                               |              |              |              | 000000        |
| SALARY RATE.....                          | 42,992-      |              |              |               |
|   | =====        | =====        | =====        |               |
| SALARIES AND BENEFITS                     |              |              |              | 010000        |
| REGULATORY TRUST FUND                     | -STATE       | 1.00-        |              |               |
|   |              | 30,756-      | 30,756-      | 2573 1        |
|   | =====        | =====        | =====        |               |
| EXPENSES                                  |              |              |              | 040000        |
| REGULATORY TRUST FUND                     | -STATE       | 3,254-       | 3,254-       | 2573 1        |
|   | =====        | =====        | =====        |               |
| SPECIAL CATEGORIES                        |              |              |              | 100000        |
| TR/DMS/HR SVCS/STW CONTRCT                |              |              |              | 107040        |
| REGULATORY TRUST FUND                     | -STATE       | 178-         | 178-         | 2573 1        |
|   | =====        | =====        | =====        |               |
| TOTAL: REDUCE NUMBER OF CUSTOMER MEETINGS |              |              |              | 33B0420       |
| AND SERVICE HEARINGS AND HOLD IN          |              |              |              |               |
| TALLAHASSEE VERSUS SERVICE                |              |              |              |               |
| TERRITORY                                 |              |              |              |               |
| TOTAL POSITIONS.....                      | 1.00-        |              |              |               |
| TOTAL ISSUE.....                          |              | 34,188-      | 34,188-      |               |
| TOTAL SALARY RATE.....                    | 42,992-      |              |              |               |
|   | =====        | =====        | =====        |               |

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIIB-1 NARR 10-11 NARRATIVE: IT COMPONENT? NO  
 Priority #11

The Public Service Commission conducts customer meetings and service hearings for every petition for a rate increase filed by a utility. These meetings and hearings are held in the service territory of the utility so consumers can better understand the utility's request and the regulatory process, and can meet with commissioners to express their concerns. Reducing the number of meetings and holding them in Tallahassee instead of in the service territory will result in

| COL A90                            |              | COL A91      |            | COL A92     |        | CODES         |
|------------------------------------|--------------|--------------|------------|-------------|--------|---------------|
| SCH VIII B-1                       | SCH VIII B-1 | SCH VIII B-1 | NR FY10-11 | ANZ FY10-11 | AMOUNT |               |
| POS                                | AMOUNT       | POS          | AMOUNT     | POS         | AMOUNT |               |
| PUBLIC SERVICE COMMISSION          |              |              |            |             |        | 61000000      |
| PRG: COMMISSIONERS/ADMIN           |              |              |            |             |        | 61020000      |
| LEGAL SERVICES                     |              |              |            |             |        | 61020300      |
| PUBLIC PROTECTION                  |              |              |            |             |        | 12            |
| CONSUMER SAFETY/PROTECTION         |              |              |            |             |        | 1205.00.00.00 |
| SCHEDULE VIII B REDUCTIONS -       |              |              |            |             |        |               |
| OPERATING                          |              |              |            |             |        | 33B0000       |
| REDUCE NUMBER OF CUSTOMER MEETINGS |              |              |            |             |        |               |
| AND SERVICE HEARINGS AND HOLD IN   |              |              |            |             |        |               |
| TALLAHASSEE VERSUS SERVICE         |              |              |            |             |        |               |
| TERRITORY                          |              |              |            |             |        | 33B0420       |

consumers being less informed on pending utility petitions. Also, commissioners will have less direct input from and involvement with the utility's customers.

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POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIII B-1 REDUCTIONS             |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| 7736 ATTORNEY                             |       |           |           |          |          |         |                              |
| N0032 001                                 | 1.00- | 42,992-   |           | 18,521-  | 61,513-  | 50.00   | 30,756-                      |
| TOTALS FOR ISSUE BY FUND                  |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |       |           |           |          |          |         | 30,756-                      |
|   | 1.00- | 42,992-   |           | 18,521-  | 61,513-  |         | 30,756-                      |



|                                    | COL A90      |            | COL A91      |            | COL A92      |             | CODES                |
|------------------------------------|--------------|------------|--------------|------------|--------------|-------------|----------------------|
|                                    | SCH VIIIIB-1 | REDUCTIONS | SCH VIIIIB-1 | NR FY10-11 | SCH VIIIIB-1 | ANZ FY10-11 |                      |
|                                    | POS          | AMOUNT     | POS          | AMOUNT     | POS          | AMOUNT      |                      |
| PUBLIC SERVICE COMMISSION          |              |            |              |            |              |             | 61000000             |
| PRG: COMMISSIONERS/ADMIN           |              |            |              |            |              |             | 61020000             |
| LEGAL SERVICES                     |              |            |              |            |              |             | 61020300             |
| PUBLIC PROTECTION                  |              |            |              |            |              |             | 12                   |
| CONSUMER SAFETY/PROTECTION         |              |            |              |            |              |             | <u>1205.00.00.00</u> |
| SCHEDULE VIIIIB REDUCTIONS -       |              |            |              |            |              |             |                      |
| OPERATING                          |              |            |              |            |              |             | 33B0000              |
| REDUCE NUMBER OF CUSTOMER MEETINGS |              |            |              |            |              |             |                      |
| AND SERVICE HEARINGS AND HOLD IN   |              |            |              |            |              |             |                      |
| TALLAHASSEE VERSUS SERVICE         |              |            |              |            |              |             |                      |
| TERRITORY                          |              |            |              |            |              |             | 33B0420              |

POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A92 - SCH VIIIIB-1 ANZ FY10-11            |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| OTHER SALARY AMOUNT                       |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |       |           |           |          |          |         | 30,756-                      |
|   |       |           |           |          |          |         | -----                        |
|   |       |           |           |          |          |         | 30,756-                      |
|   |       |           |           |          |          |         | =====                        |
| *****                                     |       |           |           |          |          |         |                              |
| TOTAL: CONSUMER SAFETY/PROTECTION         |       |           |           |          |          |         | <u>1205.00.00.00</u>         |
| BY FUND TYPE                              |       |           |           |          |          |         |                              |
| TRUST FUNDS.....                          | 5.00- |           |           |          |          |         | 2000                         |
| SALARY RATE.....                          |       | 181,250-  |           | 181,250- |          |         |                              |
|   |       | 233,350-  |           |          |          |         |                              |
|   |       | =====     |           | =====    |          |         |                              |

|   | COL A90<br>SCH VIIIB-1<br>REDUCTIONS | COL A91<br>SCH VIIIB-1<br>NR FY10-11 | COL A92<br>SCH VIIIB-1<br>ANZ FY10-11 | CODES         |
|---|--------------------------------------|--------------------------------------|---------------------------------------|---------------|
| POS   | AMOUNT                               | POS                                  | AMOUNT                                |               |
| PUBLIC SERVICE COMMISSION   |                                      |                                      |                                       | 61000000      |
| PRG: UTIL REG/COMSUM/ASST   |                                      |                                      |                                       | 61030000      |
| UTILITY REGULATION  |                                      |                                      |                                       | 61030100      |
| PUBLIC PROTECTION   |                                      |                                      |                                       | 12            |
| CONSUMER SAFETY/PROTECTION  |                                      |                                      |                                       | 1205.00.00.00 |
| SCHEDULE VIIIB REDUCTIONS -<br>OPERATING                                      |                                      |                                      |                                       | 33B0000       |
| REDUCE THE NUMBER OF MANAGERIAL<br>AND/OR ADMINISTRATIVE SUPPORT STAFF        |                                      |                                      |                                       | 33B0190       |
| SALARY RATE   |                                      |                                      |                                       | 000000        |
| SALARY RATE.....  | 58,777-                              |                                      |                                       |               |
|   | =====                                | =====                                | =====                                 |               |
| SALARIES AND BENEFITS   |                                      |                                      |                                       | 010000        |
| REGULATORY TRUST FUND -STATE  | 2.00-<br>44,236-                     |                                      | 44,236-                               | 2573 1        |
|   | =====                                | =====                                | =====                                 |               |
| EXPENSES  |                                      |                                      |                                       | 040000        |
| REGULATORY TRUST FUND -STATE  | 5,816-                               |                                      | 5,816-                                | 2573 1        |
|   | =====                                | =====                                | =====                                 |               |
| SPECIAL CATEGORIES  |                                      |                                      |                                       | 100000        |
| TR/DMS/HR SVCS/STW CONTRCT  |                                      |                                      |                                       | 107040        |
| REGULATORY TRUST FUND -STATE  | 356-                                 |                                      | 356-                                  | 2573 1        |
|   | =====                                | =====                                | =====                                 |               |
| TOTAL: REDUCE THE NUMBER OF MANAGERIAL<br>AND/OR ADMINISTRATIVE SUPPORT STAFF |                                      |                                      |                                       | 33B0190       |
| TOTAL POSITIONS.....  | 2.00-                                |                                      |                                       |               |
| TOTAL ISSUE.....  | 50,408-                              |                                      | 50,408-                               |               |
| TOTAL SALARY RATE.....  | 58,777-                              |                                      |                                       |               |
|   | =====                                | =====                                | =====                                 |               |

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-1 NARR 10-11 NARRATIVE: IT COMPONENT? NO  
 Priority #13

In the event of a major reduction of the Public Service Commission's budget resulting in the loss of professional staff positions, there would be a corresponding reduction in the positions that provide support in such areas as information technology services, court reporting, Commission Clerk services, reference library, and administrative services such as HR, accounting, facilities management, print shop, mailroom, etc.

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| COL A90                             |             | COL A91     |             | COL A92     |             | CODES         |
|-------------------------------------|-------------|-------------|-------------|-------------|-------------|---------------|
| SCH VIIIB-1                         | SCH VIIIB-1 | SCH VIIIB-1 | SCH VIIIB-1 | SCH VIIIB-1 | SCH VIIIB-1 |               |
| REDUCTIONS                          | NR FY10-11  | NR FY10-11  | NR FY10-11  | ANZ FY10-11 | ANZ FY10-11 |               |
| POS                                 | AMOUNT      | POS         | AMOUNT      | POS         | AMOUNT      |               |
| PUBLIC SERVICE COMMISSION           |             |             |             |             |             | 61000000      |
| PRG: UTIL REG/COMSUM/ASST           |             |             |             |             |             | 61030000      |
| UTILITY REGULATION                  |             |             |             |             |             | 61030100      |
| PUBLIC PROTECTION                   |             |             |             |             |             | 12            |
| CONSUMER SAFETY/PROTECTION          |             |             |             |             |             | 1205.00.00.00 |
| SCHEDULE VIIIB REDUCTIONS -         |             |             |             |             |             |               |
| OPERATING                           |             |             |             |             |             | 33B0000       |
| REDUCE THE NUMBER OF MANAGERIAL     |             |             |             |             |             |               |
| AND/OR ADMINISTRATIVE SUPPORT STAFF |             |             |             |             |             | 33B0190       |

POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIIIB-1 REDUCTIONS              |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| 0105 SECRETARY SPECIALIST                 |       |           |           |          |          |         |                              |
| N0044 001                                 | 1.00- | 22,309-   |           | 13,544-  | 35,853-  | 50.00   | 17,926-                      |
| 3122 RESEARCH ASSOCIATE                   |       |           |           |          |          |         |                              |
| N0043 001                                 | 1.00- | 36,468-   |           | 16,152-  | 52,620-  | 50.00   | 26,310-                      |
| TOTALS FOR ISSUE BY FUND                  |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |       |           |           |          |          |         | 44,236-                      |
|   | 2.00- | 58,777-   |           | 29,696-  | 88,473-  |         | 44,236-                      |

A92 - SCH VIIIB-1 ANZ FY10-11

|   |  |  |  |  |  |  |         |
|---|--|--|--|--|--|--|---------|
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |  |  |  |  |  |  |         |
| OTHER SALARY AMOUNT                       |  |  |  |  |  |  |         |
| 2573 REGULATORY TRUST FUND                |  |  |  |  |  |  | 44,236- |
|   |  |  |  |  |  |  | 44,236- |

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|                                       | COL A90      | COL A91      | COL A92      |               |
|---------------------------------------|--------------|--------------|--------------|---------------|
|                                       | SCH VIIIIB-1 | SCH VIIIIB-1 | SCH VIIIIB-1 |               |
|                                       | REDUCTIONS   | NR FY10-11   | ANZ FY10-11  |               |
| POS                                   | AMOUNT       | POS          | AMOUNT       | POS           |
|                                       |              |              |              | AMOUNT        |
|                                       |              |              |              | CODES         |
| PUBLIC SERVICE COMMISSION             |              |              |              | 61000000      |
| PRG: UTIL REG/COMSUM/ASST             |              |              |              | 61030000      |
| UTILITY REGULATION                    |              |              |              | 61030100      |
| PUBLIC PROTECTION                     |              |              |              | 12            |
| CONSUMER SAFETY/PROTECTION            |              |              |              | 1205.00.00.00 |
| SCHEDULE VIIIIB REDUCTIONS -          |              |              |              |               |
| OPERATING                             |              |              |              | 33B0000       |
| DECLINE TO PROCESS ARBITRATION        |              |              |              |               |
| REQUESTS THAT COULD BE ARBITRATED     |              |              |              |               |
| BY THE FEDERAL COMMUNICATIONS         |              |              |              |               |
| COMMISSION                            |              |              |              | 33B0290       |
| SALARY RATE                           |              |              |              | 000000        |
| SALARY RATE.....                      | 101,488-     |              |              |               |
|                                       | =====        | =====        | =====        |               |
| SALARIES AND BENEFITS                 |              |              |              | 010000        |
| REGULATORY TRUST FUND                 | -STATE       | 2.00-        |              |               |
|                                       |              | 69,525-      | 69,525-      | 2573 1        |
|                                       |              | =====        | =====        |               |
| EXPENSES                              |              |              |              | 040000        |
| REGULATORY TRUST FUND                 | -STATE       | 6,508-       | 6,508-       | 2573 1        |
|                                       |              | =====        | =====        |               |
| SPECIAL CATEGORIES                    |              |              |              | 100000        |
| TR/DMS/HR SVCS/STW CONTRCT            |              |              |              | 107040        |
| REGULATORY TRUST FUND                 | -STATE       | 356-         | 356-         | 2573 1        |
|                                       |              | =====        | =====        |               |
| TOTAL: DECLINE TO PROCESS ARBITRATION |              |              |              | 33B0290       |
| REQUESTS THAT COULD BE ARBITRATED     |              |              |              |               |
| BY THE FEDERAL COMMUNICATIONS         |              |              |              |               |
| COMMISSION                            |              |              |              |               |
| TOTAL POSITIONS.....                  | 2.00-        |              |              |               |
| TOTAL ISSUE.....                      |              | 76,389-      | 76,389-      |               |
| TOTAL SALARY RATE.....                | 101,488-     |              |              |               |
|                                       | =====        | =====        | =====        |               |

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIIB-1 NARR 10-11 NARRATIVE: IT COMPONENT? NO  
 Priority #8

An interconnection agreement is a contract between a local exchange company such as AT&T, Embarq, or Verizon and a competitive carrier which governs the wholesale relationship between the two carriers. If negotiations fail, carriers can request arbitration from the Public Service Commission, which hears the dispute and, based on evidence, determines the resolution of the dispute. If carriers cannot come to the Commission for arbitration, they would petition the Federal

|                                   | COL A90      | COL A91      | COL A92      |               |
|-----------------------------------|--------------|--------------|--------------|---------------|
|                                   | SCH VIIIIB-1 | SCH VIIIIB-1 | SCH VIIIIB-1 |               |
|                                   | REDUCTIONS   | NR FY10-11   | ANZ FY10-11  |               |
| POS                               | AMOUNT       | POS          | AMOUNT       | POS           |
|                                   |              |              |              | AMOUNT        |
|                                   |              |              |              | CODES         |
| PUBLIC SERVICE COMMISSION         |              |              |              | 61000000      |
| PRG: UTIL REG/COMSUM/ASST         |              |              |              | 61030000      |
| UTILITY REGULATION                |              |              |              | 61030100      |
| PUBLIC PROTECTION                 |              |              |              | 12            |
| CONSUMER SAFETY/PROTECTION        |              |              |              | 1205.00.00.00 |
| SCHEDULE VIIIIB REDUCTIONS -      |              |              |              |               |
| OPERATING                         |              |              |              | 33B0000       |
| DECLINE TO PROCESS ARBITRATION    |              |              |              |               |
| REQUESTS THAT COULD BE ARBITRATED |              |              |              |               |
| BY THE FEDERAL COMMUNICATIONS     |              |              |              |               |
| COMMISSION                        |              |              |              | 33B0290       |

Communications Commission (FCC) for a decision on the disputed issues. The arbitration petition would be filed pursuant to federal law, and the FCC would not be required to consider state law. The FCC, rather than the PSC, would resolve any subsequent allegation of contract breach, which would strip the state of its ability to address anti-competitive behavior by one or more parties under the contract. The PSC would lose control of making a decision that could impact Florida's competitive telecommunications market.

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POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIIIIB-1 REDUCTIONS             |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| 1643 REGULATORY ANALYST III               |       |           |           |          |          |         |                              |
| N0015 001                                 | 1.00- | 38,988-   |           | 16,616-  | 55,604-  | 50.00   | 27,802-                      |
| 3215 ECONOMIC ANALYST                     |       |           |           |          |          |         |                              |
| N0016 001                                 | 1.00- | 62,500-   |           | 20,946-  | 83,446-  | 50.00   | 41,723-                      |
| TOTALS FOR ISSUE BY FUND                  |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |       |           |           |          |          |         | 69,525-                      |
|   | 2.00- | 101,488-  |           | 37,562-  | 139,050- |         | 69,525-                      |

|  | COL A90<br>SCH VIII B-1<br>REDUCTIONS | COL A91<br>SCH VIII B-1<br>NR FY10-11 | COL A92<br>SCH VIII B-1<br>ANZ FY10-11 | CODES         |
|--|---------------------------------------|---------------------------------------|--|---------------|
| POS  | AMOUNT                                | POS                                   | AMOUNT                                 |               |
| PUBLIC SERVICE COMMISSION  |                                       |                                       |  | 61000000      |
| PRG: UTIL REG/COMSUM/ASST  |                                       |                                       |  | 61030000      |
| UTILITY REGULATION   |                                       |                                       |  | 61030100      |
| PUBLIC PROTECTION  |                                       |                                       |  | 12            |
| CONSUMER SAFETY/PROTECTION   |                                       |                                       |  | 1205.00.00.00 |
| SCHEDULE VIII B REDUCTIONS -<br>OPERATING  |                                       |                                       |  | 33B0000       |
| DECLINE TO PROCESS ARBITRATION<br>REQUESTS THAT COULD BE ARBITRATED<br>BY THE FEDERAL COMMUNICATIONS<br>COMMISSION |                                       |                                       |  | 33B0290       |

POSITION DETAIL OF SALARIES AND BENEFITS:

|  | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE<br>% | LAPSED SALARIES<br>AND BENEFITS |
|--|-------|-----------|-----------|----------|----------|------------|---------------------------------|
| A92 - SCH VIII B-1 ANZ FY10-11   |       |           |           |          |          |            |                                 |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS<br>OTHER SALARY AMOUNT           |       |           |           |          |          |            |                                 |
| 2573 REGULATORY TRUST FUND   |       |           |           |          |          |            | 69,525-                         |
|  |       |           |           |          |          |            | 69,525-                         |
|  |       |           |           |          |          |            | =====                           |
| *****  |       |           |           |          |          |            |                                 |
| ELIMINATE REVIEW OF<br>INTEREXCHANGE TELECOMMUNICATIONS<br>COMPANY TARIFFS |       |           |           |          |          |            | 33B0400<br>000000               |
| SALARY RATE  |       |           |           |          |          |            |                                 |
| SALARY RATE.....   |       | 39,879-   |           |          |          |            |                                 |
|  |       | =====     | =====     | =====    |          |            |                                 |
| SALARIES AND BENEFITS  |       |           |           |          |          |            | 010000                          |
| REGULATORY TRUST FUND  | 1.00- |           |           |          |          |            |                                 |
| -STATE   |       | 28,329-   |           | 28,329-  |          |            | 2573 1                          |
|  |       | =====     | =====     | =====    |          |            |                                 |
| EXPENSES   |       |           |           |          |          |            | 040000                          |
| REGULATORY TRUST FUND  |       |           |           |          |          |            |                                 |
| -STATE   |       | 3,254-    |           | 3,254-   |          |            | 2573 1                          |
|  |       | =====     | =====     | =====    |          |            |                                 |

|   | COL A90<br>SCH VIIIB-1<br>REDUCTIONS | COL A91<br>SCH VIIIB-1<br>NR FY10-11 | COL A92<br>SCH VIIIB-1<br>ANZ FY10-11 | CODES         |
|---|--------------------------------------|--------------------------------------|---------------------------------------|---------------|
| POS   | AMOUNT                               | POS                                  | AMOUNT                                |               |
| PUBLIC SERVICE COMMISSION   |                                      |                                      |                                       | 61000000      |
| PRG: UTIL REG/COMSUM/ASST   |                                      |                                      |                                       | 61030000      |
| UTILITY REGULATION  |                                      |                                      |                                       | 61030100      |
| PUBLIC PROTECTION   |                                      |                                      |                                       | 12            |
| CONSUMER SAFETY/PROTECTION  |                                      |                                      |                                       | 1205.00.00.00 |
| SCHEDULE VIIIB REDUCTIONS -<br>OPERATING  |                                      |                                      |                                       | 33B0000       |
| ELIMINATE REVIEW OF<br>INTEREXCHANGE TELECOMMUNICATIONS<br>COMPANY TARIFFS        |                                      |                                      |                                       | 33B0400       |
| SPECIAL CATEGORIES  |                                      |                                      |                                       | 100000        |
| TR/DMS/HR SVCS/STW CONTRCT  |                                      |                                      |                                       | 107040        |
| REGULATORY TRUST FUND -STATE  | 178-                                 |                                      | 178-                                  | 2573 1        |
| TOTAL: ELIMINATE REVIEW OF<br>INTEREXCHANGE TELECOMMUNICATIONS<br>COMPANY TARIFFS |                                      |                                      |                                       | 33B0400       |
| TOTAL POSITIONS.....  | 1.00-                                |                                      |                                       |               |
| TOTAL ISSUE.....  | 31,761-                              |                                      | 31,761-                               |               |
| TOTAL SALARY RATE.....  | 39,879-                              |                                      |                                       |               |

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIB-1 NARR 10-11 NARRATIVE: IT COMPONENT? NO  
 Priority #1

Interexchange Telecommunications Companies (IXCs) file tariffs with the Public Service Commission stating all the charges to consumers. The tariffs are maintained for use in responding to consumer complaints. Elimination of this requirement would handicap the PSC in responding to consumer complaints. Consumers may be charged more than expected and not receive the services desired. Complaints may not be addressed in a meaningful way. In FY 2009-10 there were 358 IXC billing complaints filed with the PSC.

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POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIIIB-1 REDUCTIONS              |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| 1643 REGULATORY ANALYST III               |       |           |           |          |          |         |                              |
| N0001 001                                 | 1.00- | 39,879-   |           | 16,780-  | 56,659-  | 50.00   | 28,329-                      |

|                                  | COL A90     | COL A91     | COL A92     |               |
|----------------------------------|-------------|-------------|-------------|---------------|
|                                  | SCH VIIIB-1 | SCH VIIIB-1 | SCH VIIIB-1 |               |
|                                  | REDUCTIONS  | NR FY10-11  | ANZ FY10-11 |               |
| POS                              | AMOUNT      | POS         | AMOUNT      | POS           |
|                                  |             |             |             | AMOUNT        |
|                                  |             |             |             | CODES         |
| PUBLIC SERVICE COMMISSION        |             |             |             | 61000000      |
| PRG: UTIL REG/CONSUM/ASST        |             |             |             | 61030000      |
| UTILITY REGULATION               |             |             |             | 61030100      |
| PUBLIC PROTECTION                |             |             |             | 12            |
| CONSUMER SAFETY/PROTECTION       |             |             |             | 1205.00.00.00 |
| SCHEDULE VIIIB REDUCTIONS -      |             |             |             |               |
| OPERATING                        |             |             |             | 33B0000       |
| ELIMINATE REVIEW OF              |             |             |             |               |
| INTEREXCHANGE TELECOMMUNICATIONS |             |             |             |               |
| COMPANY TARIFFS                  |             |             |             | 33B0400       |

POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIIIB-1 REDUCTIONS              |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| TOTALS FOR ISSUE BY FUND                  |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |       |           |           |          |          |         | 28,329-                      |
|   | 1.00- | 39,879-   |           | 16,780-  | 56,659-  |         | 28,329-                      |

A92 - SCH VIIIB-1 ANZ FY10-11

|   |  |  |  |  |  |  |         |
|---|--|--|--|--|--|--|---------|
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |  |  |  |  |  |  |         |
| OTHER SALARY AMOUNT                       |  |  |  |  |  |  |         |
| 2573 REGULATORY TRUST FUND                |  |  |  |  |  |  | 28,329- |
|   |  |  |  |  |  |  | 28,329- |

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|  | COL A90      | COL A91      | COL A92      |               |
|--|--------------|--------------|--------------|---------------|
|  | SCH VIIIIB-1 | SCH VIIIIB-1 | SCH VIIIIB-1 |               |
|  | REDUCTIONS   | NR FY10-11   | ANZ FY10-11  |               |
| POS  | AMOUNT       | POS          | AMOUNT       | POS           |
|  |              |              |              | AMOUNT        |
|  |              |              |              | CODES         |
| PUBLIC SERVICE COMMISSION                  |              |              |              | 61000000      |
| PRG: UTIL REG/COMSUM/ASST                  |              |              |              | 61030000      |
| UTILITY REGULATION                         |              |              |              | 61030100      |
| PUBLIC PROTECTION                          |              |              |              | 12            |
| CONSUMER SAFETY/PROTECTION                 |              |              |              | 1205.00.00.00 |
| SCHEDULE VIIIIB REDUCTIONS -               |              |              |              |               |
| OPERATING                                  |              |              |              | 33B0000       |
| ELIMINATE MONITORING AND EVALUATION        |              |              |              |               |
| OF WHOLESALE TELECOMMUNICATIONS            |              |              |              |               |
| SERVICES                                   |              |              |              | 33B0410       |
| SALARY RATE                                |              |              |              | 000000        |
| SALARY RATE.....                           | 77,310-      |              |              |               |
|  | =====        | =====        | =====        |               |
| SALARIES AND BENEFITS                      |              |              |              | 010000        |
| REGULATORY TRUST FUND                      | 1.00-        |              |              |               |
| -STATE                                     | 51,082-      |              | 51,082-      | 2573 1        |
|  | =====        | =====        | =====        |               |
| EXPENSES                                   |              |              |              | 040000        |
| REGULATORY TRUST FUND                      |              |              |              |               |
| -STATE                                     | 3,254-       |              | 3,254-       | 2573 1        |
|  | =====        | =====        | =====        |               |
| SPECIAL CATEGORIES                         |              |              |              | 100000        |
| TR/DMS/HR SVCS/STW CONTRCT                 |              |              |              | 107040        |
| REGULATORY TRUST FUND                      |              |              |              |               |
| -STATE                                     | 178-         |              | 178-         | 2573 1        |
|  | =====        | =====        | =====        |               |
| TOTAL: ELIMINATE MONITORING AND EVALUATION |              |              |              | 33B0410       |
| OF WHOLESALE TELECOMMUNICATIONS            |              |              |              |               |
| SERVICES                                   |              |              |              |               |
| TOTAL POSITIONS.....                       | 1.00-        |              |              |               |
| TOTAL ISSUE.....                           | 54,514-      |              | 54,514-      |               |
| TOTAL SALARY RATE.....                     | 77,310-      |              |              |               |
|  | =====        | =====        | =====        |               |

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIIB-1 NARR 10-11 NARRATIVE:  
 Priority #5

IT COMPONENT? NO

The Public Service Commission developed wholesale performance measurement plans for the ongoing evaluation of operations support systems provided by incumbent local exchange carriers to competitive carriers. The performance measurement plans provide a standard against which competitors and the PSC can measure performance to detect and correct any degradation of service provided to the competing carriers. Elimination of this activity may result in a less competitive local market resulting in fewer competitors to offer choice to consumers.

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|  | COL A90<br>SCH VIIIIB-1<br>REDUCTIONS | COL A91<br>SCH VIIIIB-1<br>NR FY10-11 | COL A92<br>SCH VIIIIB-1<br>ANZ FY10-11 |               |
|--|---------------------------------------|---------------------------------------|--|---------------|
|  | POS                                   | AMOUNT                                | POS                                    | AMOUNT        |
| PUBLIC SERVICE COMMISSION  |                                       |                                       |  | 61000000      |
| PRG: UTIL REG/COMSUM/ASST  |                                       |                                       |  | 61030000      |
| UTILITY REGULATION   |                                       |                                       |  | 61030100      |
| PUBLIC PROTECTION  |                                       |                                       |  | 12            |
| CONSUMER SAFETY/PROTECTION   |                                       |                                       |  | 1205.00.00.00 |
| SCHEDULE VIIIIB REDUCTIONS -<br>OPERATING  |                                       |                                       |  | 33B0000       |
| ELIMINATE MONITORING AND EVALUATION<br>OF WHOLESALE TELECOMMUNICATIONS<br>SERVICES |                                       |                                       |  | 33B0410       |

POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIIIIB-1 REDUCTIONS             |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| 2440 SENIOR ANALYST-PSC                   |       |           |           |          |          |         |                              |
| N0010 001                                 | 1.00- | 77,310-   |           | 24,855-  | 102,165- | 50.00   | 51,082-                      |
| TOTALS FOR ISSUE BY FUND                  |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |       |           |           |          |          |         | 51,082-                      |
|   | 1.00- | 77,310-   |           | 24,855-  | 102,165- |         | 51,082-                      |

A92 - SCH VIIIIB-1 ANZ FY10-11

|   |  |  |  |  |  |  |         |
|---|--|--|--|--|--|--|---------|
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |  |  |  |  |  |  |         |
| OTHER SALARY AMOUNT                       |  |  |  |  |  |  |         |
| 2573 REGULATORY TRUST FUND                |  |  |  |  |  |  | 51,082- |
|   |  |  |  |  |  |  | 51,082- |

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|   | COL A90      | COL A91      | COL A92      |               |
|---|--------------|--------------|--------------|---------------|
|   | SCH VIIIIB-1 | SCH VIIIIB-1 | SCH VIIIIB-1 |               |
|   | REDUCTIONS   | NR FY10-11   | ANZ FY10-11  |               |
| POS                                       | AMOUNT       | POS          | AMOUNT       | POS           |
|   |              |              |              | AMOUNT        |
|   |              |              |              | CODES         |
| PUBLIC SERVICE COMMISSION                 |              |              |              | 61000000      |
| PRG: UTIL REG/COMSUM/ASST                 |              |              |              | 61030000      |
| UTILITY REGULATION                        |              |              |              | 61030100      |
| PUBLIC PROTECTION                         |              |              |              | 12            |
| CONSUMER SAFETY/PROTECTION                |              |              |              | 1205.00.00.00 |
| SCHEDULE VIIIIB REDUCTIONS -              |              |              |              |               |
| OPERATING                                 |              |              |              | 33B0000       |
| REDUCE NUMBER OF CUSTOMER MEETINGS        |              |              |              |               |
| AND SERVICE HEARINGS AND HOLD IN          |              |              |              |               |
| TALLAHASSEE VERSUS SERVICE                |              |              |              |               |
| TERRITORY                                 |              |              |              | 33B0420       |
| SALARY RATE                               |              |              |              | 000000        |
| SALARY RATE.....                          | 72,704-      |              |              |               |
|   | =====        | =====        | =====        |               |
| SALARIES AND BENEFITS                     |              |              |              | 010000        |
| REGULATORY TRUST FUND                     | -STATE       | 2.00-        |              |               |
|   |              | 52,481-      | 52,481-      | 2573 1        |
|   |              | =====        | =====        |               |
| EXPENSES                                  |              |              |              | 040000        |
| REGULATORY TRUST FUND                     | -STATE       | 6,508-       | 6,508-       | 2573 1        |
|   |              | =====        | =====        |               |
| SPECIAL CATEGORIES                        |              |              |              | 100000        |
| TR/DMS/HR SVCS/STW CONTRCT                |              |              |              | 107040        |
| REGULATORY TRUST FUND                     | -STATE       | 356-         | 356-         | 2573 1        |
|   |              | =====        | =====        |               |
| TOTAL: REDUCE NUMBER OF CUSTOMER MEETINGS |              |              |              | 33B0420       |
| AND SERVICE HEARINGS AND HOLD IN          |              |              |              |               |
| TALLAHASSEE VERSUS SERVICE                |              |              |              |               |
| TERRITORY                                 |              |              |              |               |
| TOTAL POSITIONS.....                      | 2.00-        |              |              |               |
| TOTAL ISSUE.....                          |              | 59,345-      | 59,345-      |               |
| TOTAL SALARY RATE.....                    | 72,704-      |              |              |               |
|   | =====        | =====        | =====        |               |

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIIB-1 NARR 10-11 NARRATIVE: IT COMPONENT? NO  
 Priority #11

The Public Service Commission conducts customer meetings and service hearings for every petition for a rate increase filed by a utility. These meetings and hearings are held in the service territory of the utility so consumers can better understand the utility's request and the regulatory process, and can meet with commissioners to express their concerns. Reducing the number of meetings and holding them in Tallahassee instead of in the service territory will result in

|   | COL A90<br>SCH VIIIB-1<br>REDUCTIONS | COL A91<br>SCH VIIIB-1<br>NR FY10-11 | COL A92<br>SCH VIIIB-1<br>ANZ FY10-11 | CODES         |
|---|--------------------------------------|--------------------------------------|---------------------------------------|---------------|
| POS   | AMOUNT                               | POS                                  | AMOUNT                                |               |
| PUBLIC SERVICE COMMISSION   |                                      |                                      |                                       | 61000000      |
| PRG: UTIL REG/COMSUM/ASST   |                                      |                                      |                                       | 61030000      |
| UTILITY REGULATION  |                                      |                                      |                                       | 61030100      |
| PUBLIC PROTECTION   |                                      |                                      |                                       | 12            |
| CONSUMER SAFETY/PROTECTION  |                                      |                                      |                                       | 1205.00.00.00 |
| SCHEDULE VIIIB REDUCTIONS -<br>OPERATING  |                                      |                                      |                                       | 33B0000       |
| REDUCE NUMBER OF CUSTOMER MEETINGS<br>AND SERVICE HEARINGS AND HOLD IN<br>TALLAHASSEE VERSUS SERVICE<br>TERRITORY |                                      |                                      |                                       | 33B0420       |

consumers being less informed on pending utility petitions. Also, commissioners will have less direct input from and involvement with the utility's customers.

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POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIIIB-1 REDUCTIONS              |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| 1642 REGULATORY ANALYST II<br>N0031 001   | 1.00- | 34,502-   |           | 15,789-  | 50,291-  | 50.00   | 25,145-                      |
| 1643 REGULATORY ANALYST III<br>N0030 001  | 1.00- | 38,202-   |           | 16,470-  | 54,672-  | 50.00   | 27,336-                      |
| TOTALS FOR ISSUE BY FUND                  |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |       |           |           |          |          |         | 52,481-                      |
|   | 2.00- | 72,704-   |           | 32,259-  | 104,963- |         | 52,481-                      |

|   | COL A90<br>SCH VIIIB-1<br>REDUCTIONS | COL A91<br>SCH VIIIB-1<br>NR FY10-11 | COL A92<br>SCH VIIIB-1<br>ANZ FY10-11 | CODES         |
|---|--------------------------------------|--------------------------------------|---------------------------------------|---------------|
| POS   | AMOUNT                               | POS                                  | AMOUNT                                |               |
| PUBLIC SERVICE COMMISSION   |                                      |                                      |                                       | 61000000      |
| PRG: UTIL REG/COMSUM/ASST   |                                      |                                      |                                       | 61030000      |
| UTILITY REGULATION  |                                      |                                      |                                       | 61030100      |
| PUBLIC PROTECTION   |                                      |                                      |                                       | 12            |
| CONSUMER SAFETY/PROTECTION  |                                      |                                      |                                       | 1205.00.00.00 |
| SCHEDULE VIIIB REDUCTIONS -<br>OPERATING  |                                      |                                      |                                       | 33B0000       |
| REDUCE NUMBER OF CUSTOMER MEETINGS<br>AND SERVICE HEARINGS AND HOLD IN<br>TALLAHASSEE VERSUS SERVICE<br>TERRITORY |                                      |                                      |                                       | 33B0420       |

POSITION DETAIL OF SALARIES AND BENEFITS:

|  | FTE | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|--|-----|-----------|-----------|----------|----------|---------|------------------------------|
| A92 - SCH VIIIB-1 ANZ FY10-11                                    |     |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS<br>OTHER SALARY AMOUNT |     |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                                       |     |           |           |          |          |         | 52,481-                      |
|  |     |           |           |          |          |         | 52,481-                      |
|  |     |           |           |          |          |         | =====                        |

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|   |          |                   |       |          |  |  |         |
|---|----------|-------------------|-------|----------|--|--|---------|
| ELIMINATE THE PUBLIC SERVICE<br>COMMISSION'S CONSUMER CALL CENTER |          |                   |       |          |  |  | 33B0440 |
| SALARY RATE   |          |                   |       |          |  |  | 000000  |
| SALARY RATE.....  | 178,770- |                   |       |          |  |  |         |
|   | =====    | =====             | ===== | =====    |  |  |         |
| SALARIES AND BENEFITS   |          |                   |       |          |  |  | 010000  |
| REGULATORY TRUST FUND   | -STATE   | 6.00-<br>134,736- |       | 134,736- |  |  | 2573 1  |
|   |          | =====             |       | =====    |  |  |         |
| EXPENSES  |          |                   |       |          |  |  | 040000  |
| REGULATORY TRUST FUND   | -STATE   | 73,680-           |       | 73,680-  |  |  | 2573 1  |
|   |          | =====             |       | =====    |  |  |         |

|                                     | COL A90     | COL A91     | COL A92     |               |
|-------------------------------------|-------------|-------------|-------------|---------------|
|                                     | SCH VIIIB-1 | SCH VIIIB-1 | SCH VIIIB-1 |               |
|                                     | REDUCTIONS  | NR FY10-11  | ANZ FY10-11 |               |
| POS                                 | AMOUNT      | POS         | AMOUNT      | POS           |
|                                     |             |             |             | AMOUNT        |
|                                     |             |             |             | CODES         |
| PUBLIC SERVICE COMMISSION           |             |             |             | 61000000      |
| PRG: UTIL REG/COMSUM/ASST           |             |             |             | 61030000      |
| UTILITY REGULATION                  |             |             |             | 61030100      |
| PUBLIC PROTECTION                   |             |             |             | 12            |
| CONSUMER SAFETY/PROTECTION          |             |             |             | 1205.00.00.00 |
| SCHEDULE VIIIB REDUCTIONS -         |             |             |             |               |
| OPERATING                           |             |             |             | 33B0000       |
| ELIMINATE THE PUBLIC SERVICE        |             |             |             |               |
| COMMISSION'S CONSUMER CALL CENTER   |             |             |             | 33B0440       |
| SPECIAL CATEGORIES                  |             |             |             | 100000        |
| TR/DMS/HR SVCS/STW CONTRCT          |             |             |             | 107040        |
| REGULATORY TRUST FUND -STATE        | 1,068-      |             | 1,068-      | 2573 1        |
| TOTAL: ELIMINATE THE PUBLIC SERVICE |             |             |             | 33B0440       |
| COMMISSION'S CONSUMER CALL CENTER   |             |             |             |               |
| TOTAL POSITIONS.....                | 6.00-       |             |             |               |
| TOTAL ISSUE.....                    | 209,484-    |             | 209,484-    |               |
| TOTAL SALARY RATE.....              | 178,770-    |             |             |               |

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AGENCY ISSUE NARRATIVE:

SCH VIIIB-1 NARR 10-11 NARRATIVE:  
 Priority #9

IT COMPONENT? NO

The Public Service Commission's consumer call center is a central contact location where consumers can call toll free regarding utility services. Complaints identified during these calls are routed through trained staff to the appropriate location for resolution; in FY 2009-10 more than 81,000 customer complaints and information requests were closed. The centralization of phone complaints is critical for early detection of general industry trends (such as slamming and cramming) as well as a particular utility's performance. Elimination of the call center will dramatically reduce the number of complaints closed and will increase the number of state agencies and offices receiving complaints. Without centralization and handling of these complaints, consumers will call other state agencies and state offices such as the Attorney General and possibly legislators, resulting in longer resolution times. The lack of centralized handling by the PSC will result in increased consumer dissatisfaction with complaint resolution, and a decrease in the ability of consumers to obtain information. In addition, early detection of trends in industry and utility performance that may require enforcement action would not be possible.

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| COL A90                           |             | COL A91     |             | COL A92     |             | CODES         |
|-----------------------------------|-------------|-------------|-------------|-------------|-------------|---------------|
| SCH VIIIB-1                       | SCH VIIIB-1 | SCH VIIIB-1 | SCH VIIIB-1 | SCH VIIIB-1 | SCH VIIIB-1 |               |
| REDUCTIONS                        | NR FY10-11  | ANZ FY10-11 | ANZ FY10-11 | ANZ FY10-11 | ANZ FY10-11 |               |
| POS                               | AMOUNT      | POS         | AMOUNT      | POS         | AMOUNT      |               |
| PUBLIC SERVICE COMMISSION         |             |             |             |             |             | 61000000      |
| PRG: UTIL REG/CONSUM/ASST         |             |             |             |             |             | 61030000      |
| UTILITY REGULATION                |             |             |             |             |             | 61030100      |
| PUBLIC PROTECTION                 |             |             |             |             |             | 12            |
| CONSUMER SAFETY/PROTECTION        |             |             |             |             |             | 1205.00.00.00 |
| SCHEDULE VIIIB REDUCTIONS -       |             |             |             |             |             |               |
| OPERATING                         |             |             |             |             |             | 33B0000       |
| ELIMINATE THE PUBLIC SERVICE      |             |             |             |             |             |               |
| COMMISSION'S CONSUMER CALL CENTER |             |             |             |             |             | 33B0440       |

POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIIIB-1 REDUCTIONS                |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS   |       |           |           |          |          |         |                              |
| 0440 REGULATORY SPECIALIST I                |       |           |           |          |          |         |                              |
| N0019 001                                   | 1.00- | 25,479-   |           | 14,127-  | 39,606-  | 50.00   | 19,803-                      |
| N0020 001                                   | 1.00- | 25,479-   |           | 14,127-  | 39,606-  | 50.00   | 19,803-                      |
| N0021 001                                   | 1.00- | 25,479-   |           | 14,127-  | 39,606-  | 50.00   | 19,803-                      |
| N0022 001                                   | 1.00- | 25,479-   |           | 14,127-  | 39,606-  | 50.00   | 19,803-                      |
| 0444 REGULATORY SPECIALIST III              |       |           |           |          |          |         |                              |
| N0023 001                                   | 1.00- | 34,230-   |           | 15,740-  | 49,970-  | 50.00   | 24,985-                      |
| 0443 REGULATORY PROGRAM ADMINISTRATOR - SES |       |           |           |          |          |         |                              |
| N0024 001                                   | 1.00- | 42,624-   |           | 18,454-  | 61,078-  | 50.00   | 30,539-                      |
| TOTALS FOR ISSUE BY FUND                    |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                  |       |           |           |          |          |         | 134,736-                     |
|   | 6.00- | 178,770-  |           | 90,702-  | 269,472- |         | 134,736-                     |

|                                   | COL A90     | COL A91     | COL A92     |               |
|-----------------------------------|-------------|-------------|-------------|---------------|
|                                   | SCH VIIIB-1 | SCH VIIIB-1 | SCH VIIIB-1 |               |
|                                   | REDUCTIONS  | NR FY10-11  | ANZ FY10-11 |               |
| POS                               | AMOUNT      | POS         | AMOUNT      | POS           |
|                                   |             |             |             | AMOUNT        |
|                                   |             |             |             | CODES         |
| PUBLIC SERVICE COMMISSION         |             |             |             | 61000000      |
| PRG: UTIL REG/COMSUM/ASST         |             |             |             | 61030000      |
| UTILITY REGULATION                |             |             |             | 61030100      |
| PUBLIC PROTECTION                 |             |             |             | 12            |
| CONSUMER SAFETY/PROTECTION        |             |             |             | 1205.00.00.00 |
| SCHEDULE VIIIB REDUCTIONS -       |             |             |             |               |
| OPERATING                         |             |             |             | 33B0000       |
| ELIMINATE THE PUBLIC SERVICE      |             |             |             |               |
| COMMISSION'S CONSUMER CALL CENTER |             |             |             | 33B0440       |

POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-----|-----------|-----------|----------|----------|---------|------------------------------|
| A92 - SCH VIIIB-1 ANZ FY10-11             |     |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |     |           |           |          |          |         |                              |
| OTHER SALARY AMOUNT                       |     |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |     |           |           |          |          |         | 134,736-                     |
|   |     |           |           |          |          |         | -----                        |
|   |     |           |           |          |          |         | 134,736-                     |
|   |     |           |           |          |          |         | =====                        |

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|                                  |        |         |  |         |  |  |         |
|----------------------------------|--------|---------|--|---------|--|--|---------|
| ELIMINATE PAY TELEPHONE          |        |         |  |         |  |  |         |
| EVALUATIONS, 911 TEST CALLS,     |        |         |  |         |  |  |         |
| TESTING OF PREPAID CALLING CARDS |        |         |  |         |  |  |         |
| AND POLE INSPECTIONS             |        |         |  |         |  |  | 33B0460 |
| SALARY RATE                      |        |         |  |         |  |  | 000000  |
| SALARY RATE.....                 | 2.00-  | 82,079- |  |         |  |  |         |
|                                  |        | =====   |  |         |  |  |         |
| SALARIES AND BENEFITS            |        |         |  |         |  |  | 010000  |
| REGULATORY TRUST FUND            | -STATE | 58,033- |  | 58,033- |  |  | 2573 1  |
|                                  |        | =====   |  | =====   |  |  |         |
| EXPENSES                         |        |         |  |         |  |  | 040000  |
| REGULATORY TRUST FUND            | -STATE | 6,508-  |  | 6,508-  |  |  | 2573 1  |
|                                  |        | =====   |  | =====   |  |  |         |



|                                  | COL A90      | COL A91      | COL A92      |               |
|----------------------------------|--------------|--------------|--------------|---------------|
|                                  | SCH VIII B-1 | SCH VIII B-1 | SCH VIII B-1 |               |
|                                  | REDUCTIONS   | NR FY10-11   | ANZ FY10-11  |               |
| POS                              | AMOUNT       | POS          | AMOUNT       | POS           |
|                                  |              |              |              | AMOUNT        |
|                                  |              |              |              | CODES         |
| PUBLIC SERVICE COMMISSION        |              |              |              | 61000000      |
| PRG: UTIL REG/COMSUM/ASST        |              |              |              | 61030000      |
| UTILITY REGULATION               |              |              |              | 61030100      |
| PUBLIC PROTECTION                |              |              |              | 12            |
| CONSUMER SAFETY/PROTECTION       |              |              |              | 1205.00.00.00 |
| SCHEDULE VIII B REDUCTIONS -     |              |              |              |               |
| OPERATING                        |              |              |              | 33B0000       |
| ELIMINATE PAY TELEPHONE          |              |              |              |               |
| EVALUATIONS, 911 TEST CALLS,     |              |              |              |               |
| TESTING OF PREPAID CALLING CARDS |              |              |              |               |
| AND POLE INSPECTIONS             |              |              |              | 33B0460       |
| SPECIAL CATEGORIES               |              |              |              | 100000        |
| TR/DMS/HR SVCS/STW CONTRCT       |              |              |              | 107040        |
| REGULATORY TRUST FUND            | -STATE       | 356-         |              | 2573 1        |
|                                  | =====        | =====        | =====        |               |
| TOTAL: ELIMINATE PAY TELEPHONE   |              |              |              | 33B0460       |
| EVALUATIONS, 911 TEST CALLS,     |              |              |              |               |
| TESTING OF PREPAID CALLING CARDS |              |              |              |               |
| AND POLE INSPECTIONS             |              |              |              |               |
| TOTAL POSITIONS.....             | 2.00-        |              |              |               |
| TOTAL ISSUE.....                 |              | 64,897-      |              | 64,897-       |
| TOTAL SALARY RATE.....           | 82,079-      |              |              |               |
|                                  | =====        | =====        | =====        |               |

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AGENCY ISSUE NARRATIVE:  
 SCH VIII B-1 NARR 10-11 NARRATIVE: IT COMPONENT? NO  
 Priority #6

The Public Service Commission conducts numerous tests and inspections related to the telecommunications industry. Pay telephones are inspected to ensure they have dial tone, meet ADA standards, are well maintained and offer directory assistance; 911 calls are tested for connection, answer time, and address verification. Prepaid calling cards are tested for accuracy of rates, times, surcharges and expiration. Poles are inspected for visible damage, downed lines, vegetation or unsafe condition. Elimination of these activities may well result in decline of the quality and condition of pay telephone service, failure of 911 calls to be completed in a timely manner and consumers being overcharged for calls using prepaid cards. In addition, many problems with poles may go undetected resulting in service failures or downed poles during inclement weather.

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|   | COL A90<br>SCH VIIIB-1<br>REDUCTIONS | COL A91<br>SCH VIIIB-1<br>NR FY10-11 | COL A92<br>SCH VIIIB-1<br>ANZ FY10-11 | CODES         |
|---|--------------------------------------|--------------------------------------|---------------------------------------|---------------|
| POS   | AMOUNT                               | POS                                  | AMOUNT                                |               |
| PUBLIC SERVICE COMMISSION   |                                      |                                      |                                       | 61000000      |
| PRG: UTIL REG/CONSUM/ASST   |                                      |                                      |                                       | 61030000      |
| UTILITY REGULATION  |                                      |                                      |                                       | 61030100      |
| PUBLIC PROTECTION   |                                      |                                      |                                       | 12            |
| CONSUMER SAFETY/PROTECTION  |                                      |                                      |                                       | 1205.00.00.00 |
| SCHEDULE VIIIB REDUCTIONS -<br>OPERATING  |                                      |                                      |                                       | 33B0000       |
| ELIMINATE PAY TELEPHONE<br>EVALUATIONS, 911 TEST CALLS,<br>TESTING OF PREPAID CALLING CARDS<br>AND POLE INSPECTIONS |                                      |                                      |                                       | 33B0460       |

POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIIIB-1 REDUCTIONS              |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| 4627 ENGINEERING SPECIALIST I             |       |           |           |          |          |         |                              |
| N0012 001                                 | 1.00- | 36,227-   |           | 16,107-  | 52,334-  | 50.00   | 26,167-                      |
| 4633 ENGINEERING SPECIALIST III           |       |           |           |          |          |         |                              |
| N0011 001                                 | 1.00- | 45,852-   |           | 17,880-  | 63,732-  | 50.00   | 31,866-                      |
| -----                                     |       |           |           |          |          |         |                              |
| TOTALS FOR ISSUE BY FUND                  |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |       |           |           |          |          |         | 58,033-                      |
|   | 2.00- | 82,079-   |           | 33,987-  | 116,066- |         | 58,033-                      |
|   | ===== | =====     | =====     | =====    | =====    |         | =====                        |

A92 - SCH VIIIB-1 ANZ FY10-11

|   |  |  |  |  |  |  |         |
|---|--|--|--|--|--|--|---------|
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |  |  |  |  |  |  |         |
| OTHER SALARY AMOUNT                       |  |  |  |  |  |  |         |
| 2573 REGULATORY TRUST FUND                |  |  |  |  |  |  | 58,033- |
|   |  |  |  |  |  |  | -----   |
|   |  |  |  |  |  |  | 58,033- |
|   |  |  |  |  |  |  | =====   |

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|   | COL A90<br>SCH VIII B-1<br>REDUCTIONS | COL A91<br>SCH VIII B-1<br>NR FY10-11 | COL A92<br>SCH VIII B-1<br>ANZ FY10-11 | CODES         |
|---|---------------------------------------|---------------------------------------|--|---------------|
|   | POS AMOUNT                            | POS AMOUNT                            | POS AMOUNT                             |               |
| PUBLIC SERVICE COMMISSION               |                                       |                                       |  | 61000000      |
| PRG: UTIL REG/COMSUM/ASST               |                                       |                                       |  | 61030000      |
| UTILITY REGULATION                      |                                       |                                       |  | 61030100      |
| PUBLIC PROTECTION                       |                                       |                                       |  | 12            |
| CONSUMER SAFETY/PROTECTION              |                                       |                                       |  | 1205.00.00.00 |
| SCHEDULE VIII B REDUCTIONS -            |                                       |                                       |  |               |
| OPERATING                               |                                       |                                       |  | 33B0000       |
| REDUCE FREQUENCY OF SURVEILLANCE        |                                       |                                       |  |               |
| REPORT REVIEWS                          |                                       |                                       |  | 33B0470       |
| SALARY RATE                             |                                       |                                       |  | 000000        |
| SALARY RATE.....                        | 73,325-                               |                                       |  |               |
|   | =====                                 | =====                                 | =====                                  |               |
| SALARIES AND BENEFITS                   |                                       |                                       |  | 010000        |
| REGULATORY TRUST FUND -STATE            | 2.00- 52,850-                         |                                       | 52,850-                                | 2573 1        |
|   | =====                                 | =====                                 | =====                                  |               |
| EXPENSES                                |                                       |                                       |  | 040000        |
| REGULATORY TRUST FUND -STATE            | 5,816-                                |                                       | 5,816-                                 | 2573 1        |
|   | =====                                 | =====                                 | =====                                  |               |
| SPECIAL CATEGORIES                      |                                       |                                       |  | 100000        |
| TR/DMS/HR SVCS/STW CONTRCT              |                                       |                                       |  | 107040        |
| REGULATORY TRUST FUND -STATE            | 356-                                  |                                       | 356-                                   | 2573 1        |
|   | =====                                 | =====                                 | =====                                  |               |
| TOTAL: REDUCE FREQUENCY OF SURVEILLANCE |                                       |                                       |  | 33B0470       |
| REPORT REVIEWS                          |                                       |                                       |  |               |
| TOTAL POSITIONS.....                    | 2.00-                                 |                                       |  |               |
| TOTAL ISSUE.....                        | 59,022-                               |                                       | 59,022-                                |               |
| TOTAL SALARY RATE.....                  | 73,325-                               |                                       |  |               |
|   | =====                                 | =====                                 | =====                                  |               |

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AGENCY ISSUE NARRATIVE:

SCH VIII B-1 NARR 10-11 NARRATIVE:  
 Priority #12

IT COMPONENT? NO

The Commission has the statutory responsibility to ensure utility rates are fair and reasonable. One way this obligation is met is by evaluating the financial status of utilities on a routine basis and ensuring utilities are not earning an excessive profit (above their authorized rate of return range). This "Earnings Surveillance Program" involves the review of certain financial information that is required to be filed with the Commission. Reducing the number of reviews may result in overearnings not being detected for some period of time. If overearnings are undetected, utilities will earn excess revenue and customers will pay excessive rates until the overearnings are detected and steps are taken to refund money and reduce rates.

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|                                  | COL A90<br>SCH VIIIB-1<br>REDUCTIONS | COL A91<br>SCH VIIIB-1<br>NR FY10-11 | COL A92<br>SCH VIIIB-1<br>ANZ FY10-11 | CODES         |
|----------------------------------|--------------------------------------|--------------------------------------|---------------------------------------|---------------|
| POS                              | AMOUNT                               | POS                                  | AMOUNT                                |               |
| PUBLIC SERVICE COMMISSION        |                                      |                                      |                                       | 61000000      |
| PRG: UTIL REG/COMSUM/ASST        |                                      |                                      |                                       | 61030000      |
| UTILITY REGULATION               |                                      |                                      |                                       | 61030100      |
| PUBLIC PROTECTION                |                                      |                                      |                                       | 12            |
| CONSUMER SAFETY/PROTECTION       |                                      |                                      |                                       | 1205.00.00.00 |
| SCHEDULE VIIIB REDUCTIONS -      |                                      |                                      |                                       |               |
| OPERATING                        |                                      |                                      |                                       | 33B0000       |
| REDUCE FREQUENCY OF SURVEILLANCE |                                      |                                      |                                       |               |
| REPORT REVIEWS                   |                                      |                                      |                                       | 33B0470       |

POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIIIB-1 REDUCTIONS              |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| 0709 ADMINISTRATIVE ASSISTANT I           |       |           |           |          |          |         |                              |
| N0034 001                                 | 1.00- | 31,552-   |           | 15,246-  | 46,798-  | 50.00   | 23,399-                      |
| 1644 REGULATORY ANALYST IV                |       |           |           |          |          |         |                              |
| N0033 001                                 | 1.00- | 41,773-   |           | 17,129-  | 58,902-  | 50.00   | 29,451-                      |
| TOTALS FOR ISSUE BY FUND                  |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |       |           |           |          |          |         | 52,850-                      |
|   | 2.00- | 73,325-   |           | 32,375-  | 105,700- |         | 52,850-                      |

A92 - SCH VIIIB-1 ANZ FY10-11

|   |  |  |  |  |  |  |         |
|---|--|--|--|--|--|--|---------|
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |  |  |  |  |  |  |         |
| OTHER SALARY AMOUNT                       |  |  |  |  |  |  |         |
| 2573 REGULATORY TRUST FUND                |  |  |  |  |  |  | 52,850- |
|   |  |  |  |  |  |  | 52,850- |

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|                              | COL A90      | COL A91      | COL A92      |               |
|------------------------------|--------------|--------------|--------------|---------------|
|                              | SCH VIII B-1 | SCH VIII B-1 | SCH VIII B-1 |               |
|                              | REDUCTIONS   | NR FY10-11   | ANZ FY10-11  |               |
| POS                          | AMOUNT       | POS          | AMOUNT       | POS           |
|                              |              |              |              | AMOUNT        |
|                              |              |              |              | CODES         |
| PUBLIC SERVICE COMMISSION    |              |              |              | 61000000      |
| PRG: UTIL REG/COMSUM/ASST    |              |              |              | 61030000      |
| UTILITY REGULATION           |              |              |              | 61030100      |
| PUBLIC PROTECTION            |              |              |              | 12            |
| CONSUMER SAFETY/PROTECTION   |              |              |              | 1205.00.00.00 |
| SCHEDULE VIII B REDUCTIONS - |              |              |              |               |
| OPERATING                    |              |              |              | 33B0000       |
| ELIMINATE REPORTS            |              |              |              | 33B0550       |
| SALARY RATE                  |              |              |              | 000000        |
| SALARY RATE.....             | 71,971-      |              |              |               |
|                              | =====        | =====        | =====        |               |
| SALARIES AND BENEFITS        |              |              |              | 010000        |
| REGULATORY TRUST FUND        | 2.00-        |              |              |               |
| -STATE                       | 52,048-      |              | 52,048-      | 2573 1        |
|                              | =====        | =====        | =====        |               |
| EXPENSES                     |              |              |              | 040000        |
| REGULATORY TRUST FUND        |              |              |              |               |
| -STATE                       | 6,508-       |              | 6,508-       | 2573 1        |
|                              | =====        | =====        | =====        |               |
| SPECIAL CATEGORIES           |              |              |              | 100000        |
| TR/DMS/HR SVCS/STW CONTRCT   |              |              |              | 107040        |
| REGULATORY TRUST FUND        |              |              |              |               |
| -STATE                       | 356-         |              | 356-         | 2573 1        |
|                              | =====        | =====        | =====        |               |
| TOTAL: ELIMINATE REPORTS     |              |              |              | 33B0550       |
| TOTAL POSITIONS.....         | 2.00-        |              |              |               |
| TOTAL ISSUE.....             | 58,912-      |              | 58,912-      |               |
| TOTAL SALARY RATE.....       | 71,971-      |              |              |               |
|                              | =====        | =====        | =====        |               |

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AGENCY ISSUE NARRATIVE:  
 SCH VIII B-1 NARR 10-11 NARRATIVE: IT COMPONENT? NO  
 Priority #2

Eliminate the Production of the Report to the Legislature on Status of Competition in the Telecommunications Market, the Annual Lifeline Report, and the Annual Telecommunications Relay Access System Act (TASA) Report. Currently the Commission undertakes the production of these reports and provides them to the Legislature annually. Each of these reports offers information that is not otherwise available and no other agency has the authority to ask for most of the information. Most of the germane information for the Status of Competition report is not public information and is filed on a confidential basis to be aggregated. The information for the Lifeline and TASA reports is not reported on a Florida basis in such detail anywhere else.

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|                              | COL A90<br>SCH VIII B-1<br>REDUCTIONS | COL A91<br>SCH VIII B-1<br>NR FY10-11 | COL A92<br>SCH VIII B-1<br>ANZ FY10-11 | CODES         |
|------------------------------|---------------------------------------|---------------------------------------|--|---------------|
| POS                          | AMOUNT                                | POS                                   | AMOUNT                                 |               |
| PUBLIC SERVICE COMMISSION    |                                       |                                       |  | 61000000      |
| PRG: UTIL REG/COMSUM/ASST    |                                       |                                       |  | 61030000      |
| UTILITY REGULATION           |                                       |                                       |  | 61030100      |
| PUBLIC PROTECTION            |                                       |                                       |  | 12            |
| CONSUMER SAFETY/PROTECTION   |                                       |                                       |  | 1205.00.00.00 |
| SCHEDULE VIII B REDUCTIONS - |                                       |                                       |  |               |
| OPERATING                    |                                       |                                       |  | 33B0000       |
| ELIMINATE REPORTS            |                                       |                                       |  | 33B0550       |

POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIII B-1 REDUCTIONS             |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| 1642 REGULATORY ANALYST II                |       |           |           |          |          |         |                              |
| N0002 001                                 | 1.00- | 34,501-   |           | 15,789-  | 50,290-  | 50.00   | 25,145-                      |
| N0003 001                                 | 1.00- | 37,470-   |           | 16,336-  | 53,806-  | 50.00   | 26,903-                      |
| TOTALS FOR ISSUE BY FUND                  |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |       |           |           |          |          |         | 52,048-                      |
|   | 2.00- | 71,971-   |           | 32,125-  | 104,096- |         | 52,048-                      |

A92 - SCH VIII B-1 ANZ FY10-11

|   |  |  |  |  |  |  |         |
|---|--|--|--|--|--|--|---------|
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |  |  |  |  |  |  |         |
| OTHER SALARY AMOUNT                       |  |  |  |  |  |  |         |
| 2573 REGULATORY TRUST FUND                |  |  |  |  |  |  | 52,048- |
|   |  |  |  |  |  |  | 52,048- |

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|                                      | COL A90      | COL A91      | COL A92      |               |
|--------------------------------------|--------------|--------------|--------------|---------------|
|                                      | SCH VIIIIB-1 | SCH VIIIIB-1 | SCH VIIIIB-1 |               |
|                                      | REDUCTIONS   | NR FY10-11   | ANZ FY10-11  |               |
| POS                                  | AMOUNT       | POS          | AMOUNT       | POS           |
|                                      |              |              |              | AMOUNT        |
|                                      |              |              |              | CODES         |
| PUBLIC SERVICE COMMISSION            |              |              |              | 61000000      |
| PRG: UTIL REG/COMSUM/ASST            |              |              |              | 61030000      |
| UTILITY REGULATION                   |              |              |              | 61030100      |
| PUBLIC PROTECTION                    |              |              |              | 12            |
| CONSUMER SAFETY/PROTECTION           |              |              |              | 1205.00.00.00 |
| SCHEDULE VIIIIB REDUCTIONS -         |              |              |              |               |
| OPERATING                            |              |              |              | 33B0000       |
| ELIMINATE SERVICE EVALUATIONS        |              |              |              | 33B0560       |
| SALARY RATE                          |              |              |              | 000000        |
| SALARY RATE.....                     | 94,761-      |              |              |               |
|                                      | =====        | =====        | =====        |               |
| SALARIES AND BENEFITS                |              |              |              | 010000        |
| REGULATORY TRUST FUND                | 2.00-        |              |              |               |
| -STATE                               | 65,542-      |              | 65,542-      | 2573 1        |
|                                      | =====        | =====        | =====        |               |
| EXPENSES                             |              |              |              | 040000        |
| REGULATORY TRUST FUND                |              |              |              |               |
| -STATE                               | 6,508-       |              | 6,508-       | 2573 1        |
|                                      | =====        | =====        | =====        |               |
| SPECIAL CATEGORIES                   |              |              |              | 100000        |
| TR/DMS/HR SVCS/STW CONTRCT           |              |              |              | 107040        |
| REGULATORY TRUST FUND                |              |              |              |               |
| -STATE                               | 356-         |              | 356-         | 2573 1        |
|                                      | =====        | =====        | =====        |               |
| TOTAL: ELIMINATE SERVICE EVALUATIONS |              |              |              | 33B0560       |
| TOTAL POSITIONS.....                 | 2.00-        |              |              |               |
| TOTAL ISSUE.....                     | 72,406-      |              | 72,406-      |               |
| TOTAL SALARY RATE.....               | 94,761-      |              |              |               |
|                                      | =====        | =====        | =====        |               |

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIIB-1 NARR 10-11 NARRATIVE: IT COMPONENT? NO  
 Priority #7

The PSC conducts tests and inspection of the telecommunications industry for safety, answer times, dial tone, correct rates, and other items related to quality of basic telephone service. Without the evaluations, the quality of service to consumers in Florida will decline. The type of evaluation varies by company type. Some of the items incumbent local exchange companies (ILECs) are evaluated on include grounding, repair time for outages, repair for service affecting problems, appropriate refunds for service issues, correct directory assistance information, and the amount of time a consumer must wait to talk to a live person upon request when calling the company. Under a Memorandum of Understanding, the PSC does 911 test calls to measure answer time as established by the Department of Management Services. The 911 testing would be eliminated leaving a void for ensuring consumers have readily accessible 911 service. If all service evaluations are eliminated consumers may experience electrical safety problems caused by improper grounds; failure to receive billing credits for commission approved service guarantee programs and improper charges for services that were

|                               | COL A90<br>SCH VIIIIB-1<br>REDUCTIONS | COL A91<br>SCH VIIIIB-1<br>NR FY10-11 | COL A92<br>SCH VIIIIB-1<br>ANZ FY10-11 | CODES         |
|-------------------------------|---------------------------------------|---------------------------------------|--|---------------|
| POS                           | AMOUNT                                | POS                                   | AMOUNT                                 |               |
| PUBLIC SERVICE COMMISSION     |                                       |                                       |  | 61000000      |
| PRG: UTIL REG/COMSUM/ASST     |                                       |                                       |  | 61030000      |
| UTILITY REGULATION            |                                       |                                       |  | 61030100      |
| PUBLIC PROTECTION             |                                       |                                       |  | 12            |
| CONSUMER SAFETY/PROTECTION    |                                       |                                       |  | 1205.00.00.00 |
| SCHEDULE VIIIIB REDUCTIONS -  |                                       |                                       |  |               |
| OPERATING                     |                                       |                                       |  | 33B0000       |
| ELIMINATE SERVICE EVALUATIONS |                                       |                                       |  | 33B0560       |

not provided.

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POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIIIIB-1 REDUCTIONS             |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| 4633 ENGINEERING SPECIALIST III           |       |           |           |          |          |         |                              |
| N0013 001                                 | 1.00- | 44,577-   |           | 17,645-  | 62,222-  | 50.00   | 31,111-                      |
| 4635 ENGINEERING SPECIALIST IV            |       |           |           |          |          |         |                              |
| N0014 001                                 | 1.00- | 50,184-   |           | 18,678-  | 68,862-  | 50.00   | 34,431-                      |
| TOTALS FOR ISSUE BY FUND                  |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |       |           |           |          |          |         | 65,542-                      |
|   | 2.00- | 94,761-   |           | 36,323-  | 131,084- |         | 65,542-                      |

A92 - SCH VIIIIB-1 ANZ FY10-11

CHANGES TO CURRENTLY AUTHORIZED POSITIONS  
 OTHER SALARY AMOUNT  
 2573 REGULATORY TRUST FUND

65,542-  
 -----  
 65,542-  
 =====

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|                                   | COL A90      | COL A91      | COL A92      |                      |
|-----------------------------------|--------------|--------------|--------------|----------------------|
|                                   | SCH VIII B-1 | SCH VIII B-1 | SCH VIII B-1 |                      |
|                                   | REDUCTIONS   | NR FY10-11   | ANZ FY10-11  |                      |
|                                   | POS          | AMOUNT       | POS          | AMOUNT               |
|                                   | POS          | AMOUNT       | POS          | AMOUNT               |
|                                   |              |              |              | CODES                |
| PUBLIC SERVICE COMMISSION         |              |              |              | 61000000             |
| PRG: UTIL REG/COMSUM/ASST         |              |              |              | 61030000             |
| <u>UTILITY REGULATION</u>         |              |              |              | 61030100             |
| PUBLIC PROTECTION                 |              |              |              | 12                   |
| <u>CONSUMER SAFETY/PROTECTION</u> |              |              |              | <u>1205.00.00.00</u> |
| TOTAL: CONSUMER SAFETY/PROTECTION |              |              |              | <u>1205.00.00.00</u> |
| BY FUND TYPE                      |              |              |              |                      |
| TRUST FUNDS.....                  | 22.00-       |              |              |                      |
| SALARY RATE.....                  |              | 737,138-     |              | 737,138-             |
|                                   |              | 851,064-     |              | 2000                 |
|                                   | =====        | =====        | =====        |                      |

|   | COL A90<br>SCH VIIIIB-1<br>REDUCTIONS | COL A91<br>SCH VIIIIB-1<br>NR FY10-11 | COL A92<br>SCH VIIIIB-1<br>ANZ FY10-11 | CODES         |
|---|---------------------------------------|---------------------------------------|--|---------------|
| POS   | AMOUNT                                | POS                                   | AMOUNT                                 |               |
| PUBLIC SERVICE COMMISSION   |                                       |                                       |  | 61000000      |
| PRG: UTIL REG/CONSUM/ASST   |                                       |                                       |  | 61030000      |
| AUDITING/PERF ANALYSIS  |                                       |                                       |  | 61030300      |
| PUBLIC PROTECTION   |                                       |                                       |  | 12            |
| CONSUMER SAFETY/PROTECTION  |                                       |                                       |  | 1205.00.00.00 |
| SCHEDULE VIIIIB REDUCTIONS -<br>OPERATING                           |                                       |                                       |  | 33B0000       |
| REDUCE THE PUBLIC SERVICE<br>COMMISSION'S FIELD OFFICE STAFF        |                                       |                                       |  | 33B0430       |
| SALARY RATE   |                                       |                                       |  | 000000        |
| SALARY RATE.....  | 151,531-                              |                                       |  |               |
| =====   |                                       |                                       |  |               |
| SALARIES AND BENEFITS   |                                       |                                       |  | 010000        |
| REGULATORY TRUST FUND -STATE  | 4.00-<br>108,588-                     |                                       | 108,588-                               | 2573 1        |
| =====   |                                       |                                       |  |               |
| EXPENSES  |                                       |                                       |  | 040000        |
| REGULATORY TRUST FUND -STATE  | 12,324-                               |                                       | 12,324-                                | 2573 1        |
| =====   |                                       |                                       |  |               |
| SPECIAL CATEGORIES  |                                       |                                       |  | 100000        |
| TR/DMS/HR SVCS/STW CONTRCT  |                                       |                                       |  | 107040        |
| REGULATORY TRUST FUND -STATE  | 712-                                  |                                       | 712-                                   | 2573 1        |
| =====   |                                       |                                       |  |               |
| TOTAL: REDUCE THE PUBLIC SERVICE<br>COMMISSION'S FIELD OFFICE STAFF |                                       |                                       |  | 33B0430       |
| TOTAL POSITIONS.....  | 4.00-                                 |                                       |  |               |
| TOTAL ISSUE.....  | 121,624-                              |                                       | 121,624-                               |               |
| TOTAL SALARY RATE.....  | 151,531-                              |                                       |  |               |
| =====   |                                       |                                       |  |               |

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AGENCY ISSUE NARRATIVE:  
 SCH VIIIIB-1 NARR 10-11 NARRATIVE: IT COMPONENT? NO  
 Priority #10

The Public Service Commission currently has three field offices located in Tampa, Miami, and Tallahassee. Field office staff consists of auditors and safety engineers who must travel to the regulated utilities' facilities throughout the state to perform their respective job functions. Reducing the number of field office staff would require the remaining field office and Tallahassee headquarters staff to absorb more duties and responsibilities and increase their travel to accomplish the necessary company audits and safety evaluations. These changes may have a negative impact on quality and efficiencies of the audit and safety programs.

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| COL A90                         |             | COL A91     |            | COL A92     |             | CODES         |
|---------------------------------|-------------|-------------|------------|-------------|-------------|---------------|
| SCH VIIIB-1                     | SCH VIIIB-1 | SCH VIIIB-1 | NR FY10-11 | SCH VIIIB-1 | ANZ FY10-11 |               |
| POS                             | AMOUNT      | POS         | AMOUNT     | POS         | AMOUNT      |               |
| PUBLIC SERVICE COMMISSION       |             |             |            |             |             | 61000000      |
| PRG: UTIL REG/COMSUM/ASST       |             |             |            |             |             | 61030000      |
| AUDITING/PERF ANALYSIS          |             |             |            |             |             | 61030300      |
| PUBLIC PROTECTION               |             |             |            |             |             | 12            |
| CONSUMER SAFETY/PROTECTION      |             |             |            |             |             | 1205.00.00.00 |
| SCHEDULE VIIIB REDUCTIONS -     |             |             |            |             |             |               |
| OPERATING                       |             |             |            |             |             | 33B0000       |
| REDUCE THE PUBLIC SERVICE       |             |             |            |             |             |               |
| COMMISSION'S FIELD OFFICE STAFF |             |             |            |             |             | 33B0430       |

POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIIIB-1 REDUCTIONS              |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| 0120 STAFF ASSISTANT                      |       |           |           |          |          |         |                              |
| N0026 001                                 | 1.00- | 24,085-   |           | 13,871-  | 37,956-  | 50.00   | 18,978-                      |
| 1469 PROFESSIONAL ACCOUNTANT SPECIALIST   |       |           |           |          |          |         |                              |
| N0025 001                                 | 1.00- | 47,738-   | 1,270-    | 18,461-  | 67,469-  | 50.00   | 33,734-                      |
| 1642 REGULATORY ANALYST II                |       |           |           |          |          |         |                              |
| N0028 001                                 | 1.00- | 34,501-   | 646-      | 15,908-  | 51,055-  | 50.00   | 25,527-                      |
| 1644 REGULATORY ANALYST IV                |       |           |           |          |          |         |                              |
| N0027 001                                 | 1.00- | 42,021-   | 1,270-    | 17,408-  | 60,699-  | 50.00   | 30,349-                      |
| -----                                     |       |           |           |          |          |         |                              |
| TOTALS FOR ISSUE BY FUND                  |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |       |           |           |          |          |         | 108,588-                     |
|   | 4.00- | 148,345-  | 3,186-    | 65,648-  | 217,179- |         | 108,588-                     |
|   | ===== | =====     | =====     | =====    | =====    |         | =====                        |

|  | COL A90<br>SCH VIIIB-1<br>REDUCTIONS | COL A91<br>SCH VIIIB-1<br>NR FY10-11 | COL A92<br>SCH VIIIB-1<br>ANZ FY10-11 | CODES         |
|--|--------------------------------------|--------------------------------------|---------------------------------------|---------------|
| POS  | AMOUNT                               | POS                                  | AMOUNT                                |               |
| PUBLIC SERVICE COMMISSION                                    |                                      |                                      |                                       | 61000000      |
| PRG: UTIL REG/CONSUM/ASST                                    |                                      |                                      |                                       | 61030000      |
| AUDITING/PERF ANALYSIS                                       |                                      |                                      |                                       | 61030300      |
| PUBLIC PROTECTION  |                                      |                                      |                                       | 12            |
| CONSUMER SAFETY/PROTECTION                                   |                                      |                                      |                                       | 1205.00.00.00 |
| SCHEDULE VIIIB REDUCTIONS -<br>OPERATING                     |                                      |                                      |                                       | 33B0000       |
| REDUCE THE PUBLIC SERVICE<br>COMMISSION'S FIELD OFFICE STAFF |                                      |                                      |                                       | 33B0430       |

POSITION DETAIL OF SALARIES AND BENEFITS:

|  | FTE | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|--|-----|-----------|-----------|----------|----------|---------|------------------------------|
| A92 - SCH VIIIB-1 ANZ FY10-11                                    |     |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS<br>OTHER SALARY AMOUNT |     |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                                       |     |           |           |          |          |         | 108,588-                     |
|  |     |           |           |          |          |         | 108,588-                     |
|  |     |           |           |          |          |         | =====                        |

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|                              |         |         |       |         |  |  |         |
|------------------------------|---------|---------|-------|---------|--|--|---------|
| ELIMINATE REPORTS            |         |         |       |         |  |  | 33B0550 |
| SALARY RATE                  |         |         |       |         |  |  | 000000  |
| SALARY RATE.....             | 40,767- |         |       |         |  |  |         |
|                              | =====   | =====   | ===== | =====   |  |  |         |
| SALARIES AND BENEFITS        |         |         |       |         |  |  | 010000  |
| REGULATORY TRUST FUND -STATE | 1.00-   | 28,855- |       | 28,855- |  |  | 2573 1  |
|                              | =====   | =====   | ===== | =====   |  |  |         |
| EXPENSES                     |         |         |       |         |  |  | 040000  |
| REGULATORY TRUST FUND -STATE |         | 3,254-  |       | 3,254-  |  |  | 2573 1  |
|                              | =====   | =====   | ===== | =====   |  |  |         |
| SPECIAL CATEGORIES           |         |         |       |         |  |  | 100000  |
| TR/DMS/HR SVCS/STW CONTRCT   |         |         |       |         |  |  | 107040  |
| REGULATORY TRUST FUND -STATE |         | 178-    |       | 178-    |  |  | 2573 1  |
|                              | =====   | =====   | ===== | =====   |  |  |         |

|  | COL A90<br>SCH VIIIB-1<br>REDUCTIONS | COL A91<br>SCH VIIIB-1<br>NR FY10-11 | COL A92<br>SCH VIIIB-1<br>ANZ FY10-11 | CODES         |
|--|--------------------------------------|--------------------------------------|---------------------------------------|---------------|
| POS                                      | AMOUNT                               | POS                                  | AMOUNT                                |               |
| PUBLIC SERVICE COMMISSION                |                                      |                                      |                                       | 61000000      |
| PRG: UTIL REG/COMSUM/ASST                |                                      |                                      |                                       | 61030000      |
| AUDITING/PERF ANALYSIS                   |                                      |                                      |                                       | 61030300      |
| PUBLIC PROTECTION                        |                                      |                                      |                                       | 12            |
| CONSUMER SAFETY/PROTECTION               |                                      |                                      |                                       | 1205.00.00.00 |
| SCHEDULE VIIIB REDUCTIONS -<br>OPERATING |                                      |                                      |                                       | 33B0000       |
| ELIMINATE REPORTS                        |                                      |                                      |                                       | 33B0550       |
| TOTAL: ELIMINATE REPORTS                 |                                      |                                      |                                       | 33B0550       |
| TOTAL POSITIONS.....                     | 1.00-                                |                                      |                                       |               |
| TOTAL ISSUE.....                         |                                      | 32,287-                              | 32,287-                               |               |
| TOTAL SALARY RATE.....                   | 40,767-                              |                                      |                                       |               |

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AGENCY ISSUE NARRATIVE:

SCH VIIIB-1 NARR 10-11 NARRATIVE: IT COMPONENT? NO  
 Priority #2

Eliminate the Production of the Report to the Legislature on Status of Competition in the Telecommunications Market, the Annual Lifeline Report, and the Annual Telecommunications Relay Access System Act (TASA) Report. Currently the Commission undertakes the production of these reports and provides them to the Legislature annually. Each of these reports offers information that is not otherwise available and no other agency has the authority to ask for most of the information. Most of the germane information for the Status of Competition report is not public information and is filed on a confidential basis to be aggregated. The information for the Lifeline and TASA reports is not reported on a Florida basis in such detail any where else.

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POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A90 - SCH VIIIB-1 REDUCTIONS                |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS   |       |           |           |          |          |         |                              |
| 4630 ENGINEERING SPECIALIST II<br>N0004 001 | 1.00- | 40,767-   |           | 16,944-  | 57,711-  | 50.00   | 28,855-                      |
| TOTALS FOR ISSUE BY FUND                    |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                  |       |           |           |          |          |         | 28,855-                      |
|   | 1.00- | 40,767-   |           | 16,944-  | 57,711-  |         | 28,855-                      |

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|                                   | COL A90      | COL A91      | COL A92      |                      |
|-----------------------------------|--------------|--------------|--------------|----------------------|
|                                   | SCH VIIIIB-1 | SCH VIIIIB-1 | SCH VIIIIB-1 |                      |
|                                   | REDUCTIONS   | NR FY10-11   | ANZ FY10-11  |                      |
| POS                               | AMOUNT       | POS          | AMOUNT       | POS                  |
|                                   |              |              |              | AMOUNT               |
|                                   |              |              |              | CODES                |
| PUBLIC SERVICE COMMISSION         |              |              |              | 61000000             |
| PRG: UTIL REG/COMSUM/ASST         |              |              |              | 61030000             |
| AUDITING/PERF ANALYSIS            |              |              |              | 61030300             |
| <u>PUBLIC PROTECTION</u>          |              |              |              | 12                   |
| <u>CONSUMER SAFETY/PROTECTION</u> |              |              |              | <u>1205.00.00.00</u> |
| SCHEDULE VIIIIB REDUCTIONS -      |              |              |              |                      |
| OPERATING                         |              |              |              | 33B0000              |
| ELIMINATE REPORTS                 |              |              |              | 33B0550              |

POSITION DETAIL OF SALARIES AND BENEFITS:

|   | FTE   | BASE RATE | ADDITIVES | BENEFITS | SUBTOTAL | LAPSE % | LAPSED SALARIES AND BENEFITS |
|---|-------|-----------|-----------|----------|----------|---------|------------------------------|
| A92 - SCH VIIIIB-1 ANZ FY10-11            |       |           |           |          |          |         |                              |
| CHANGES TO CURRENTLY AUTHORIZED POSITIONS |       |           |           |          |          |         |                              |
| OTHER SALARY AMOUNT                       |       |           |           |          |          |         |                              |
| 2573 REGULATORY TRUST FUND                |       |           |           |          |          |         | 28,855-                      |
|   |       |           |           |          |          |         | -----                        |
|   |       |           |           |          |          |         | 28,855-                      |
|   |       |           |           |          |          |         | =====                        |
| *****                                     |       |           |           |          |          |         |                              |
| TOTAL: CONSUMER SAFETY/PROTECTION         |       |           |           |          |          |         | <u>1205.00.00.00</u>         |
| BY FUND TYPE                              |       |           |           |          |          |         |                              |
| TRUST FUNDS.....                          | 5.00- | 153,911-  |           | 153,911- |          |         | 2000                         |
| SALARY RATE.....                          |       | 192,298-  |           |          |          |         |                              |
|   | ===== | =====     |           | =====    |          |         |                              |