

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: COMMISSIONERS/ADMIN				61020000
EXC DIRECTION/SUPPORT SRVS				61020200
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE THE NUMBER OF MANAGERIAL				
AND/OR ADMINISTRATIVE SUPPORT STAFF				33B0190
SALARIES AND BENEFITS				010000
REGULATORY TRUST FUND -STATE	144,471-			2573 1
EXPENSES				040000
REGULATORY TRUST FUND -STATE	17,448-			2573 1
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
REGULATORY TRUST FUND -STATE	1,068-			2573 1
TOTAL: REDUCE THE NUMBER OF MANAGERIAL				33B0190
AND/OR ADMINISTRATIVE SUPPORT STAFF				
TOTAL ISSUE.....	162,987-			

AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 11-12 NARRATIVE: IT COMPONENT? NO
 Priority #13

In the event of a major reduction of the Public Service Commission's budget resulting in the loss of professional staff positions, there would be a corresponding reduction in the positions that provide support in such areas as information technology services, court reporting, Commission Clerk services, reference library, and administrative services such as HR, accounting, facilities management, print shop, mailroom, etc.

	COL A93	COL A94	COL A95		
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2		
	REDUCTIONS	NR FY11-12	ANZ FY11-12		
POS	AMOUNT	POS	AMOUNT	POS	
				AMOUNT	
				CODES	
PUBLIC SERVICE COMMISSION					61000000
PRG: COMMISSIONERS/ADMIN					61020000
EXC DIRECTION/SUPPORT SRVS					61020200
GOV OPERATIONS/SUPPORT					16
EXEC LEADERSHIP/SUPPRT SVC					1602.00.00.00
SCHEDULE VIIIB REDUCTIONS -					
OPERATING					33B0000
REDUCE THE NUMBER OF MANAGERIAL					
AND/OR ADMINISTRATIVE SUPPORT STAFF					33B0190

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
2573 REGULATORY TRUST FUND							144,471-
							144,471-
							=====

REDUCE HARD COPY DISTRIBUTION OF CONSUMER EDUCATIONAL BROCHURES AND MATERIALS							33B0530
SALARIES AND BENEFITS							010000
REGULATORY TRUST FUND -STATE		58,066-					2573 1
EXPENSES							040000
REGULATORY TRUST FUND -STATE		6,508-					2573 1
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
REGULATORY TRUST FUND -STATE		356-					2573 1
TOTAL: REDUCE HARD COPY DISTRIBUTION OF CONSUMER EDUCATIONAL BROCHURES AND MATERIALS							33B0530
TOTAL ISSUE.....		64,930-					=====

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: COMMISSIONERS/ADMIN				61020000
EXC DIRECTION/SUPPORT SRVS				61020200
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE HARD COPY DISTRIBUTION				
OF CONSUMER EDUCATIONAL BROCHURES				
AND MATERIALS				33B0530

AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 11-12 NARRATIVE: IT COMPONENT? NO
 Priority #3

Through the PSC's Library Outreach campaign, Customer Meetings, Service Hearings, and the PSC Web site order form, consumers receive educational information on utility-related matters, energy and water conservation, and the Link-Up and Lifeline discount telephone programs. In just one month, Florida's public libraries requested more than 6,000 PSC brochures due to demand from their patrons. PSC brochures also assist consumers at our Customer Meetings and Service Hearings to understand the ratemaking process and the charges on their utility bills. Reducing brochure distribution would also be detrimental to Florida's senior and underprivileged populations, who often don't have computer access and rely on printed materials.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
2573 REGULATORY TRUST FUND							58,066-

							58,066-
							=====

	COL A93 SCH VIIIIB-2 REDUCTIONS	COL A94 SCH VIIIIB-2 NR FY11-12	COL A95 SCH VIIIIB-2 ANZ FY11-12	CODES
POS	AMOUNT	POS	AMOUNT	
PUBLIC SERVICE COMMISSION				61000000
PRG: COMMISSIONERS/ADMIN				61020000
EXC DIRECTION/SUPPORT SRVS				61020200
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
SCHEDULE VIIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE CONSUMER OUTREACH				33B0540
SALARIES AND BENEFITS				010000
REGULATORY TRUST FUND -STATE	63,810-			2573 1
EXPENSES				040000
REGULATORY TRUST FUND -STATE	6,508-			2573 1
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
REGULATORY TRUST FUND -STATE	356-			2573 1
TOTAL: REDUCE CONSUMER OUTREACH				33B0540
TOTAL ISSUE.....	70,674-			

AGENCY ISSUE NARRATIVE:

SCH VIIIIB-2 NARR 11-12 NARRATIVE:
 Priority #4

IT COMPONENT? NO

PSC outreach efforts target populations that can most benefit from our services. Three annual outreach projects National Consumer Protection Week, National Lifeline Awareness Week, and Library Outreach reach a broad spectrum of Florida's residents, from children to seniors in both urban and rural areas. Lifeline events and PSC customer meetings reach those who specifically need assistance, through energy and water conservation or discounted telephone programs. Reducing consumer outreach in these challenging economic times would be detrimental to Florida's utility customers who are seeking ways to better manage their utility bills.

	COL A93 SCH VIII B-2 REDUCTIONS	COL A94 SCH VIII B-2 NR FY11-12	COL A95 SCH VIII B-2 ANZ FY11-12	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: COMMISSIONERS/ADMIN				61020000
EXC DIRECTION/SUPPORT SRVS				61020200
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
SCHEDULE VIII B REDUCTIONS -				
OPERATING				33B0000
REDUCE CONSUMER OUTREACH				33B0540

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIII B-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
2573 REGULATORY TRUST FUND							63,810-
							63,810-
							=====

REDUCE INFORMATION TECHNOLOGY							
SUPPORT							33B0600
SALARY RATE							000000
SALARY RATE.....	117,466-						
	=====	=====	=====	=====			
SALARIES AND BENEFITS							010000
REGULATORY TRUST FUND	-STATE	2.00-	157,971-				2573 1
		=====	=====	=====			
EXPENSES							040000
REGULATORY TRUST FUND	-STATE		13,110-				2573 1
		=====	=====	=====			
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
REGULATORY TRUST FUND	-STATE		712-				2573 1
		=====	=====	=====			

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: COMMISSIONERS/ADMIN				61020000
EXC DIRECTION/SUPPORT SRVS				61020200
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE INFORMATION TECHNOLOGY				33B0600
SUPPORT				33B0600
TOTAL: REDUCE INFORMATION TECHNOLOGY				33B0600
SUPPORT				
TOTAL POSITIONS.....	2.00-			
TOTAL ISSUE.....		171,793-		
TOTAL SALARY RATE.....	117,466-			

AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 11-12 NARRATIVE: IT COMPONENT? NO
 Priority #17

All official matters to be decided by the Commission are filed with the agency's Clerk, given a docket number, and scheduled for various actions including final disposition. All documents related to a particular filing are maintained in the Clerk's docket file and are available electronically online. The data processing system that provides management of dockets and the documents contained in a filing, as well as posting of documents online, is an in-house system written and maintained by Commission IT staff. Further, IT staff provides the maintenance and support for records retrieval in response to public records requests. Reductions of staffing in this area could negatively impact the maintenance and updating of the agency's custom programming systems and records retrieval operations resulting in record keeping errors and less efficient operations of the agency.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
2109 SYSTEMS PROJECT CONSULTANT							
N0053 001	1.00-	62,304-		20,910-	83,214-	0.00	83,214-
2125 COMPUTER AUDIT ANALYST							
N0054 001	1.00-	55,162-		19,595-	74,757-	0.00	74,757-

	COL A93 SCH VIIIIB-2 REDUCTIONS	COL A94 SCH VIIIIB-2 NR FY11-12	COL A95 SCH VIIIIB-2 ANZ FY11-12	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: COMMISSIONERS/ADMIN				61020000
EXC DIRECTION/SUPPORT SRVS				61020200
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
SCHEDULE VIIIIB REDUCTIONS - OPERATING				33B0000
REDUCE INFORMATION TECHNOLOGY SUPPORT				33B0600

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
TOTALS FOR ISSUE BY FUND							
2573 REGULATORY TRUST FUND							157,971-
	2.00-	117,466-		40,505-	157,971-		157,971-

ADDITIONAL REDUCTIONS TO MANAGERIAL AND/OR ADMINISTRATIVE SUPPORT							33B0620
SALARY RATE							000000
SALARY RATE.....	131,956-						
SALARIES AND BENEFITS							010000
REGULATORY TRUST FUND -STATE	3.00-	185,736-					2573 1
EXPENSES							040000
REGULATORY TRUST FUND -STATE		18,307-					2573 1

	COL A93 SCH VIIIB-2 REDUCTIONS	COL A94 SCH VIIIB-2 NR FY11-12	COL A95 SCH VIIIB-2 ANZ FY11-12	
	POS	AMOUNT	POS	AMOUNT
PUBLIC SERVICE COMMISSION				61000000
PRG: COMMISSIONERS/ADMIN				61020000
EXC DIRECTION/SUPPORT SRVS				61020200
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
SCHEDULE VIIIB REDUCTIONS - OPERATING				33B0000
ADDITIONAL REDUCTIONS TO MANAGERIAL AND/OR ADMINISTRATIVE SUPPORT				33B0620
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
REGULATORY TRUST FUND -STATE		1,068-		2573 1
TOTAL: ADDITIONAL REDUCTIONS TO MANAGERIAL AND/OR ADMINISTRATIVE SUPPORT				33B0620
TOTAL POSITIONS.....	3.00-			
TOTAL ISSUE.....		205,111-		
TOTAL SALARY RATE.....	131,956-			

AGENCY ISSUE NARRATIVE:
 SCH VIIIB-2 NARR 11-12 NARRATIVE: IT COMPONENT? NO
 Priority #19

In the event additional budget reductions to a 15% level is deemed appropriate, additional positions have been identified. See Issue number 13.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
0004 SENIOR CLERK							
N0059 001	1.00-	30,862-		15,119-	45,981-	0.00	45,981-
2234 GOVERNMENT OPERATIONS CONSULTANT I							
N0060 001	1.00-	46,865-		18,066-	64,931-	0.00	64,931-
9591 DIR STRATEGIC ANALYSIS & GOV AFFAIRS-PSC							
N0058 001	1.00-	54,229-		20,595-	74,824-	0.00	74,824-

	COL A93	COL A94	COL A95		
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2		
	REDUCTIONS	NR FY11-12	ANZ FY11-12		
POS	AMOUNT	POS	AMOUNT	POS	
				AMOUNT	
				CODES	
PUBLIC SERVICE COMMISSION					61000000
PRG: COMMISSIONERS/ADMIN					61020000
EXC DIRECTION/SUPPORT SRVS					61020200
GOV OPERATIONS/SUPPORT					16
EXEC LEADERSHIP/SUPPRT SVC					<u>1602.00.00.00</u>
SCHEDULE VIIIB REDUCTIONS -					
OPERATING					33B0000
ADDITIONAL REDUCTIONS TO MANAGERIAL					
AND/OR ADMINISTRATIVE SUPPORT					33B0620

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
TOTALS FOR ISSUE BY FUND							
2573 REGULATORY TRUST FUND							185,736-
	3.00-	131,956-		53,780-	185,736-		185,736-

TOTAL: EXEC LEADERSHIP/SUPPRT SVC							<u>1602.00.00.00</u>
BY FUND TYPE							
TRUST FUNDS.....	5.00-	675,495-					2000
SALARY RATE.....		249,422-					

=====

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: COMMISSIONERS/ADMIN				61020000
LEGAL SERVICES				61020300
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE THE NUMBER OF MANAGERIAL				
AND/OR ADMINISTRATIVE SUPPORT STAFF				33B0190
SALARIES AND BENEFITS				010000
REGULATORY TRUST FUND	-STATE	27,065-		2573 1
EXPENSES				040000
REGULATORY TRUST FUND	-STATE	3,254-		2573 1
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
REGULATORY TRUST FUND	-STATE	178-		2573 1
TOTAL: REDUCE THE NUMBER OF MANAGERIAL				33B0190
AND/OR ADMINISTRATIVE SUPPORT STAFF				
TOTAL ISSUE.....		30,497-		

AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 11-12 NARRATIVE: IT COMPONENT? NO
 Priority #13

In the event of a major reduction of the Public Service Commission's budget resulting in the loss of professional staff positions, there would be a corresponding reduction in the positions that provide support in such areas as information technology services, court reporting, Commission Clerk services, reference library, and administrative services such as HR, accounting, facilities management, print shop, mailroom, etc.

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: COMMISSIONERS/ADMIN				61020000
LEGAL SERVICES				61020300
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE THE NUMBER OF MANAGERIAL				
AND/OR ADMINISTRATIVE SUPPORT STAFF				33B0190

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
2573 REGULATORY TRUST FUND							27,065-
							27,065-
							=====

DECLINE TO PROCESS ARBITRATION							
REQUESTS THAT COULD BE ARBITRATED							
BY THE FEDERAL COMMUNICATIONS							
COMMISSION							33B0290
SALARIES AND BENEFITS							010000
REGULATORY TRUST FUND	-STATE	69,271-					2573 1
		=====					
EXPENSES							040000
REGULATORY TRUST FUND	-STATE	6,508-					2573 1
		=====					
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
REGULATORY TRUST FUND	-STATE	356-					2573 1
		=====					

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: COMMISSIONERS/ADMIN				61020000
<u>LEGAL SERVICES</u>				61020300
PUBLIC PROTECTION				12
<u>CONSUMER SAFETY/PROTECTION</u>				<u>1205.00.00.00</u>
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
DECLINE TO PROCESS ARBITRATION				
REQUESTS THAT COULD BE ARBITRATED				
BY THE FEDERAL COMMUNICATIONS				
COMMISSION				33B0290
TOTAL: DECLINE TO PROCESS ARBITRATION				33B0290
REQUESTS THAT COULD BE ARBITRATED				
BY THE FEDERAL COMMUNICATIONS				
COMMISSION				
TOTAL ISSUE.....		76,135-		

AGENCY ISSUE NARRATIVE:
 SCH VIIIB-2 NARR 11-12 NARRATIVE:
 Priority #8

IT COMPONENT? NO

An interconnection agreement is a contract between a local exchange company such as AT&T, Embarq, or Verizon and a competitive carrier which governs the wholesale relationship between the two carriers. If negotiations fail, carriers can request arbitration from the Public Service Commission, which hears the dispute and, based on evidence, determines the resolution of the dispute. If carriers cannot come to the Commission for arbitration, they would petition the Federal Communications Commission (FCC) for a decision on the disputed issues. The arbitration petition would be filed pursuant to federal law, and the FCC would not be required to consider state law. The FCC, rather than the PSC, would resolve any subsequent allegation of contract breach, which would strip the state of its ability to address anticompetitive behavior by one or more parties under the contract. The PSC would lose control of making a decision that could impact Florida's competitive telecommunications market.

	COL A93 SCH VIIIB-2 REDUCTIONS	COL A94 SCH VIIIB-2 NR FY11-12	COL A95 SCH VIIIB-2 ANZ FY11-12	CODES
POS	AMOUNT	POS	AMOUNT	
PUBLIC SERVICE COMMISSION				61000000
PRG: COMMISSIONERS/ADMIN				61020000
LEGAL SERVICES				61020300
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS - OPERATING				33B0000
DECLINE TO PROCESS ARBITRATION REQUESTS THAT COULD BE ARBITRATED BY THE FEDERAL COMMUNICATIONS COMMISSION				33B0290

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
2573 REGULATORY TRUST FUND							69,271-

							69,271-
							=====

ELIMINATE MONITORING AND EVALUATION OF WHOLESALE TELECOMMUNICATIONS SERVICES							33B0410 010000
SALARIES AND BENEFITS							
REGULATORY TRUST FUND -STATE		36,998-					2573 1
		=====					
EXPENSES							040000
REGULATORY TRUST FUND -STATE		3,254-					2573 1
		=====					
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
REGULATORY TRUST FUND -STATE		178-					2573 1
		=====					

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: COMMISSIONERS/ADMIN				61020000
LEGAL SERVICES				61020300
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
ELIMINATE MONITORING AND EVALUATION				
OF WHOLESALE TELECOMMUNICATIONS				
SERVICES				33B0410
TOTAL: ELIMINATE MONITORING AND EVALUATION				33B0410
OF WHOLESALE TELECOMMUNICATIONS				
SERVICES				
TOTAL ISSUE.....	40,430-			

=====

AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 11-12 NARRATIVE: IT COMPONENT? NO
 Priority #5

The Public Service Commission developed wholesale performance measurement plans for the ongoing evaluation of operations support systems provided by incumbent local exchange carriers to competitive carriers. The performance measurement plans provide a standard against which competitors and the PSC can measure performance to detect and correct any degradation of service provided to the competing carriers. Elimination of this activity may result in a less competitive local market resulting in fewer competitors to offer choice to consumers.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
2573 REGULATORY TRUST FUND							36,998-

							36,998-
							=====

	COL A93 SCH VIIIB-2 REDUCTIONS	COL A94 SCH VIIIB-2 NR FY11-12	COL A95 SCH VIIIB-2 ANZ FY11-12	CODES
POS	AMOUNT	POS	AMOUNT	
PUBLIC SERVICE COMMISSION				61000000
PRG: COMMISSIONERS/ADMIN				61020000
LEGAL SERVICES				61020300
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE NUMBER OF CUSTOMER MEETINGS				
AND SERVICE HEARINGS AND HOLD IN				
TALLAHASSEE VERSUS SERVICE				
TERRITORY				33B0420
SALARIES AND BENEFITS				010000
REGULATORY TRUST FUND -STATE	30,756-			2573 1
EXPENSES				040000
REGULATORY TRUST FUND -STATE	3,254-			2573 1
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
REGULATORY TRUST FUND -STATE	178-			2573 1
TOTAL: REDUCE NUMBER OF CUSTOMER MEETINGS				33B0420
AND SERVICE HEARINGS AND HOLD IN				
TALLAHASSEE VERSUS SERVICE				
TERRITORY				
TOTAL ISSUE.....	34,188-			

AGENCY ISSUE NARRATIVE:
 SCH VIIIB-2 NARR 11-12 NARRATIVE:
 Priority #11

IT COMPONENT? NO

The Public Service Commission conducts customer meetings and service hearings for every petition for a rate increase filed by a utility. These meetings and hearings are held in the service territory of the utility so consumers can better understand the utility's request and the regulatory process, and can meet with commissioners to express their concerns. Reducing the number of meetings and holding them in Tallahassee instead of in the service territory will result in consumers being less informed on pending utility petitions. Also, commissioners will have less direct input from and involvement with the utility's customers.

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: COMMISSIONERS/ADMIN				61020000
LEGAL SERVICES				61020300
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE NUMBER OF CUSTOMER MEETINGS				
AND SERVICE HEARINGS AND HOLD IN				
TALLAHASSEE VERSUS SERVICE				
TERRITORY				33B0420

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
2573 REGULATORY TRUST FUND							30,756-

							30,756-
							=====

REDUCE OVERSIGHT OF COST RECOVERY							
CLAUSES							33B0610
SALARY RATE							000000
SALARY RATE.....	53,000-						
	=====						
SALARIES AND BENEFITS							010000
REGULATORY TRUST FUND	-STATE	1.00-	73,369-				2573 1
		=====	=====				
EXPENSES							040000
REGULATORY TRUST FUND	-STATE		6,555-				2573 1
		=====	=====				

	COL A93 SCH VIII B-2 REDUCTIONS	COL A94 SCH VIII B-2 NR FY11-12	COL A95 SCH VIII B-2 ANZ FY11-12		CODES
	POS	AMOUNT	POS	AMOUNT	
PUBLIC SERVICE COMMISSION					61000000
PRG: COMMISSIONERS/ADMIN					61020000
<u>LEGAL SERVICES</u>					61020300
PUBLIC PROTECTION					12
<u>CONSUMER SAFETY/PROTECTION</u>					<u>1205.00.00.00</u>
SCHEDULE VIII B REDUCTIONS -					
OPERATING					33B0000
REDUCE OVERSIGHT OF COST RECOVERY					
CLAUSES					33B0610
SPECIAL CATEGORIES					100000
TR/DMS/HR SVCS/STW CONTRCT					107040
REGULATORY TRUST FUND -STATE		356-			2573 1
TOTAL: REDUCE OVERSIGHT OF COST RECOVERY					33B0610
CLAUSES					
TOTAL POSITIONS.....	1.00-				
TOTAL ISSUE.....		80,280-			
TOTAL SALARY RATE.....	53,000-				

AGENCY ISSUE NARRATIVE:

SCH VIII B-2 NARR 11-12 NARRATIVE: IT COMPONENT? NO
 Priority #18

The Commission conducts annual cost recovery proceedings in the electric and gas industries. These proceeding involve cost recovery for certain nuclear preconstruction costs, fuel costs, environmental costs, conservation costs, capacity costs and purchase gas costs. Company cost filings are reviewed and audited to ensure only reasonable and prudent costs are recoverable by rate payers. A reduction in any of the review of any of the cost recovery clauses increases the probability that inappropriate costs are recovered by ratepayers.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIII B-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
7738 SENIOR ATTORNEY							
N0057 001	1.00-	53,000-		20,369-	73,369-	0.00	73,369-

	COL A93 SCH VIIIIB-2 REDUCTIONS	COL A94 SCH VIIIIB-2 NR FY11-12	COL A95 SCH VIIIIB-2 ANZ FY11-12	
	POS	AMOUNT	POS	AMOUNT
PUBLIC SERVICE COMMISSION				61000000
PRG: COMMISSIONERS/ADMIN				61020000
<u>LEGAL SERVICES</u>				61020300
PUBLIC PROTECTION				12
<u>CONSUMER SAFETY/PROTECTION</u>				1205.00.00.00
SCHEDULE VIIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE OVERSIGHT OF COST RECOVERY				
CLAUSES				33B0610

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
TOTALS FOR ISSUE BY FUND							
2573 REGULATORY TRUST FUND							73,369-
	1.00-	53,000-		20,369-	73,369-		73,369-

ADDITIONAL REDUCTIONS TO MANAGERIAL AND/OR ADMINISTRATIVE SUPPORT							33B0620
SALARY RATE							000000
SALARY RATE.....	56,790-						
SALARIES AND BENEFITS							010000
REGULATORY TRUST FUND	-STATE	1.00-	77,857-				2573 1
EXPENSES							040000
REGULATORY TRUST FUND	-STATE		6,555-				2573 1

	COL A93 SCH VIIIB-2 REDUCTIONS POS	COL A94 SCH VIIIB-2 NR FY11-12 POS	COL A95 SCH VIIIB-2 ANZ FY11-12 POS	AMOUNT	AMOUNT	AMOUNT	CODES
PUBLIC SERVICE COMMISSION							61000000
PRG: COMMISSIONERS/ADMIN							61020000
LEGAL SERVICES							61020300
PUBLIC PROTECTION							12
CONSUMER SAFETY/PROTECTION							1205.00.00.00
SCHEDULE VIIIB REDUCTIONS - OPERATING							33B0000
ADDITIONAL REDUCTIONS TO MANAGERIAL AND/OR ADMINISTRATIVE SUPPORT							33B0620
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
REGULATORY TRUST FUND -STATE		356-					2573 1
TOTAL: ADDITIONAL REDUCTIONS TO MANAGERIAL AND/OR ADMINISTRATIVE SUPPORT							33B0620
TOTAL POSITIONS.....	1.00-						
TOTAL ISSUE.....		84,768-					
TOTAL SALARY RATE.....	56,790-						

AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 11-12 NARRATIVE: IT COMPONENT? NO
 Priority #19

In the event additional budget reductions to a 15% level is deemed appropriate, additional positions have been identified. See Issue number 13.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
7738 SENIOR ATTORNEY							
N0061 001	1.00-	56,790-		21,067-	77,857-	0.00	77,857-

	COL A93 SCH VIIIB-2 REDUCTIONS	COL A94 SCH VIIIB-2 NR FY11-12	COL A95 SCH VIIIB-2 ANZ FY11-12	
	POS	AMOUNT	POS	AMOUNT
PUBLIC SERVICE COMMISSION				61000000
PRG: COMMISSIONERS/ADMIN				61020000
<u>LEGAL SERVICES</u>				61020300
PUBLIC PROTECTION				12
<u>CONSUMER SAFETY/PROTECTION</u>				<u>1205.00.00.00</u>
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
ADDITIONAL REDUCTIONS TO MANAGERIAL				
AND/OR ADMINISTRATIVE SUPPORT				33B0620

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
TOTALS FOR ISSUE BY FUND							
2573 REGULATORY TRUST FUND							77,857-
	1.00-	56,790-		21,067-	77,857-		77,857-

TOTAL: CONSUMER SAFETY/PROTECTION							<u>1205.00.00.00</u>
BY FUND TYPE							
TRUST FUNDS.....	2.00-	346,298-					2000
SALARY RATE.....		109,790-					

=====

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE THE NUMBER OF MANAGERIAL				33B0190
AND/OR ADMINISTRATIVE SUPPORT STAFF				010000
SALARIES AND BENEFITS				
REGULATORY TRUST FUND	-STATE	44,236-		2573 1
EXPENSES				040000
REGULATORY TRUST FUND	-STATE	5,816-		2573 1
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
REGULATORY TRUST FUND	-STATE	356-		2573 1
TOTAL: REDUCE THE NUMBER OF MANAGERIAL				33B0190
AND/OR ADMINISTRATIVE SUPPORT STAFF				
TOTAL ISSUE.....		50,408-		

AGENCY ISSUE NARRATIVE:
 SCH VIIIB-2 NARR 11-12 NARRATIVE: IT COMPONENT? NO
 Priority #13

In the event of a major reduction of the Public Service Commission's budget resulting in the loss of professional staff positions, there would be a corresponding reduction in the positions that provide support in such areas as information technology services, court reporting, Commission Clerk services, reference library, and administrative services such as HR, accounting, facilities management, print shop, mailroom, etc.

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE THE NUMBER OF MANAGERIAL				
AND/OR ADMINISTRATIVE SUPPORT STAFF				33B0190

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
2573 REGULATORY TRUST FUND							44,236-
							44,236-
							=====

DECLINE TO PROCESS ARBITRATION							
REQUESTS THAT COULD BE ARBITRATED							
BY THE FEDERAL COMMUNICATIONS							
COMMISSION							33B0290
SALARIES AND BENEFITS							010000
REGULATORY TRUST FUND -STATE		69,525-					2573 1
		=====					
EXPENSES							040000
REGULATORY TRUST FUND -STATE		6,508-					2573 1
		=====					
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
REGULATORY TRUST FUND -STATE		356-					2573 1
		=====					

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
DECLINE TO PROCESS ARBITRATION				
REQUESTS THAT COULD BE ARBITRATED				
BY THE FEDERAL COMMUNICATIONS				
COMMISSION				33B0290
TOTAL: DECLINE TO PROCESS ARBITRATION				33B0290
REQUESTS THAT COULD BE ARBITRATED				
BY THE FEDERAL COMMUNICATIONS				
COMMISSION				
TOTAL ISSUE.....		76,389-		

AGENCY ISSUE NARRATIVE:
 SCH VIIIB-2 NARR 11-12 NARRATIVE:
 Priority #8

IT COMPONENT? NO

An interconnection agreement is a contract between a local exchange company such as AT&T, Embarq, or Verizon and a competitive carrier which governs the wholesale relationship between the two carriers. If negotiations fail, carriers can request arbitration from the Public Service Commission, which hears the dispute and, based on evidence, determines the resolution of the dispute. If carriers cannot come to the Commission for arbitration, they would petition the Federal Communications Commission (FCC) for a decision on the disputed issues. The arbitration petition would be filed pursuant to federal law, and the FCC would not be required to consider state law. The FCC, rather than the PSC, would resolve any subsequent allegation of contract breach, which would strip the state of its ability to address anticompetitive behavior by one or more parties under the contract. The PSC would lose control of making a decision that could impact Florida's competitive telecommunications market.

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
DECLINE TO PROCESS ARBITRATION				
REQUESTS THAT COULD BE ARBITRATED				
BY THE FEDERAL COMMUNICATIONS				
COMMISSION				33B0290

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
2573 REGULATORY TRUST FUND							69,525-

							69,525-
							=====

ELIMINATE REVIEW OF							
INTEREXCHANGE TELECOMMUNICATIONS							
COMPANY TARIFFS							33B0400
SALARIES AND BENEFITS							010000
REGULATORY TRUST FUND -STATE		28,329-					2573 1
		=====					
EXPENSES							040000
REGULATORY TRUST FUND -STATE		3,254-					2573 1
		=====					
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
REGULATORY TRUST FUND -STATE		178-					2573 1
		=====					

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
ELIMINATE REVIEW OF				
INTEREXCHANGE TELECOMMUNICATIONS				
COMPANY TARIFFS				33B0400
TOTAL: ELIMINATE REVIEW OF				33B0400
INTEREXCHANGE TELECOMMUNICATIONS				
COMPANY TARIFFS				
TOTAL ISSUE.....	31,761-			

AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 11-12 NARRATIVE: IT COMPONENT? NO
 Priority #1

Interexchange Telecommunications Companies (IXCs) file tariffs with the Public Service Commission stating all the charges to consumers. The tariffs are maintained for use in responding to consumer complaints. Elimination of this requirement would handicap the PSC in responding to consumer complaints. Consumers may be charged more than expected and not receive the services desired. Complaints may not be addressed in a meaningful way. In FY 2009-10 there were 358 IXC billing complaints filed with the PSC.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
2573 REGULATORY TRUST FUND							28,329-

							28,329-
							=====

	COL A93	COL A94	COL A95	
	SCH VIII B-2	SCH VIII B-2	SCH VIII B-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIII B REDUCTIONS -				
OPERATING				33B0000
ELIMINATE MONITORING AND EVALUATION				
OF WHOLESALE TELECOMMUNICATIONS				
SERVICES				33B0410
SALARIES AND BENEFITS				010000
REGULATORY TRUST FUND	-STATE	51,082-		2573 1
EXPENSES				040000
REGULATORY TRUST FUND	-STATE	3,254-		2573 1
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
REGULATORY TRUST FUND	-STATE	178-		2573 1
TOTAL: ELIMINATE MONITORING AND EVALUATION				33B0410
OF WHOLESALE TELECOMMUNICATIONS				
SERVICES				
TOTAL ISSUE.....		54,514-		

AGENCY ISSUE NARRATIVE:

SCH VIII B-2 NARR 11-12 NARRATIVE:

IT COMPONENT? NO

Priority #5

The Public Service Commission developed wholesale performance measurement plans for the ongoing evaluation of operations support systems provided by incumbent local exchange carriers to competitive carriers. The performance measurement plans provide a standard against which competitors and the PSC can measure performance to detect and correct any degradation of service provided to the competing carriers. Elimination of this activity may result in a less competitive local market resulting in fewer competitors to offer choice to consumers.

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE NUMBER OF CUSTOMER MEETINGS				
AND SERVICE HEARINGS AND HOLD IN				
TALLAHASSEE VERSUS SERVICE				33B0420
TERRITORY				
TOTAL: REDUCE NUMBER OF CUSTOMER MEETINGS				33B0420
AND SERVICE HEARINGS AND HOLD IN				
TALLAHASSEE VERSUS SERVICE				
TERRITORY				
TOTAL ISSUE.....		59,345-		

AGENCY ISSUE NARRATIVE:
 SCH VIIIB-2 NARR 11-12 NARRATIVE: IT COMPONENT? NO
 Priority #11

The Public Service Commission conducts customer meetings and service hearings for every petition for a rate increase filed by a utility. These meetings and hearings are held in the service territory of the utility so consumers can better understand the utility's request and the regulatory process, and can meet with commissioners to express their concerns. Reducing the number of meetings and holding them in Tallahassee instead of in the service territory will result in consumers being less informed on pending utility petitions. Also, commissioners will have less direct input from and involvement with the utility's customers.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
2573 REGULATORY TRUST FUND							52,481-

							52,481-
							=====

	COL A93 SCH VIIIB-2 REDUCTIONS	COL A94 SCH VIIIB-2 NR FY11-12	COL A95 SCH VIIIB-2 ANZ FY11-12	CODES
POS	AMOUNT	POS	AMOUNT	
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				<u>1205.00.00.00</u>
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
ELIMINATE THE PUBLIC SERVICE				
COMMISSION'S CONSUMER CALL CENTER				33B0440
SALARIES AND BENEFITS				010000
REGULATORY TRUST FUND	-STATE	134,736-		2573 1
	=====	=====	=====	
EXPENSES				040000
REGULATORY TRUST FUND	-STATE	73,680-		2573 1
	=====	=====	=====	
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
REGULATORY TRUST FUND	-STATE	1,068-		2573 1
	=====	=====	=====	
TOTAL: ELIMINATE THE PUBLIC SERVICE				33B0440
COMMISSION'S CONSUMER CALL CENTER				
TOTAL ISSUE.....		209,484-		
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 11-12 NARRATIVE:
 Priority #9

IT COMPONENT? NO

The Public Service Commission's consumer call center is a central contact location where consumers can call toll free regarding utility services. Complaints identified during these calls are routed through trained staff to the appropriate location for resolution; in FY 2009-10 more than 81,000 customer complaints and information requests were closed. The centralization of phone complaints is critical for early detection of general industry trends (such as slamming and cramming) as well as a particular utility's performance. Elimination of the call center will dramatically reduce the number of complaints closed and will increase the number of state agencies and offices receiving complaints. Without centralization and handling of these complaints, consumers will call other state agencies and state offices such as the Attorney General and possibly legislators, resulting in longer resolution times. The lack of centralized handling by the PSC will result in increased consumer dissatisfaction with complaint resolution, and a decrease in the ability of consumers to obtain information. In addition, early detection of trends in industry and utility performance that may require enforcement action would not be possible.

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
ELIMINATE THE PUBLIC SERVICE				
COMMISSION'S CONSUMER CALL CENTER				33B0440

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
2573 REGULATORY TRUST FUND							134,736-

							134,736-
							=====

ELIMINATE PAY TELEPHONE							
EVALUATIONS, 911 TEST CALLS,							
TESTING OF PREPAID CALLING CARDS							
AND POLE INSPECTIONS							33B0460
SALARIES AND BENEFITS							010000
REGULATORY TRUST FUND -STATE		58,033-					2573 1
		=====					=====
EXPENSES							040000
REGULATORY TRUST FUND -STATE		6,508-					2573 1
		=====					=====
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
REGULATORY TRUST FUND -STATE		356-					2573 1
		=====					=====

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
ELIMINATE PAY TELEPHONE				
EVALUATIONS, 911 TEST CALLS,				
TESTING OF PREPAID CALLING CARDS				33B0460
AND POLE INSPECTIONS				
TOTAL: ELIMINATE PAY TELEPHONE				33B0460
EVALUATIONS, 911 TEST CALLS,				
TESTING OF PREPAID CALLING CARDS				
AND POLE INSPECTIONS				
TOTAL ISSUE.....		64,897-		

 =====

AGENCY ISSUE NARRATIVE:
 SCH VIIIB-2 NARR 11-12 NARRATIVE:
 Priority #6

IT COMPONENT? NO

The Public Service Commission conducts numerous tests and inspections related to the telecommunications industry. Pay telephones are inspected to ensure they have dial tone, meet ADA standards, are well maintained and offer directory assistance; 911 calls are tested for connection, answer time, and address verification. Prepaid calling cards are tested for accuracy of rates, times, surcharges and expiration. Poles are inspected for visible damage, downed lines, vegetation or unsafe condition. Elimination of these activities may well result in decline of the quality and condition of pay telephone service, failure of 911 calls to be completed in a timely manner and consumers being overcharged for calls using prepaid cards. In addition, many problems with poles may go undetected resulting in service failures or downed poles during inclement weather.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
2573 REGULATORY TRUST FUND							58,033-

							58,033-
							=====

	COL A93 SCH VIIIB-2 REDUCTIONS	COL A94 SCH VIIIB-2 NR FY11-12	COL A95 SCH VIIIB-2 ANZ FY11-12	CODES
POS	AMOUNT	POS	AMOUNT	
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE FREQUENCY OF SURVEILLANCE				
REPORT REVIEWS				33B0470
SALARIES AND BENEFITS				010000
REGULATORY TRUST FUND	-STATE	52,850-		2573 1
EXPENSES				040000
REGULATORY TRUST FUND	-STATE	5,816-		2573 1
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
REGULATORY TRUST FUND	-STATE	356-		2573 1
TOTAL: REDUCE FREQUENCY OF SURVEILLANCE				33B0470
REPORT REVIEWS				
TOTAL ISSUE.....		59,022-		

AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 11-12 NARRATIVE:
 Priority #12

IT COMPONENT? NO

The Commission has the statutory responsibility to ensure utility rates are fair and reasonable. One way this obligation is met is by evaluating the financial status of utilities on a routine basis and ensuring utilities are not earning an excessive profit (above their authorized rate of return range). This "Earnings Surveillance Program" involves the review of certain financial information that is required to be filed with the Commission. Reducing the number of reviews may result in overearnings not being detected for some period of time. If overearnings are undetected, utilities will earn excess revenue and customers will pay excessive rates until the overearnings are detected and steps are taken to refund money and reduce rates.

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE FREQUENCY OF SURVEILLANCE				
REPORT REVIEWS				33B0470

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
2573 REGULATORY TRUST FUND							52,850-
							52,850-
							=====

ELIMINATE REPORTS							33B0550
SALARIES AND BENEFITS							010000
REGULATORY TRUST FUND	-STATE	52,048-					2573 1
		=====					
EXPENSES							040000
REGULATORY TRUST FUND	-STATE	6,508-					2573 1
		=====					
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
REGULATORY TRUST FUND	-STATE	356-					2573 1
		=====					
TOTAL: ELIMINATE REPORTS							33B0550
TOTAL ISSUE.....		58,912-					
		=====					

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
ELIMINATE REPORTS				33B0550

AGENCY ISSUE NARRATIVE:
 SCH VIIIB-2 NARR 11-12 NARRATIVE:
 Priority #2

IT COMPONENT? NO

Eliminate the Production of the Report to the Legislature on Status of Competition in the Telecommunications Market, the Annual Lifeline Report, and the Annual Telecommunications Relay Access System Act (TASA) Report. Currently the Commission undertakes the production of these reports and provides them to the Legislature annually. Each of these reports offers information that is not otherwise available and no other agency has the authority to ask for most of the information. Most of the germane information for the Status of Competition report is not public information and is filed on a confidential basis to be aggregated. The information for the Lifeline and TASA reports is not reported on a Florida basis in such detail any where else.

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
OTHER SALARY AMOUNT						
2573 REGULATORY TRUST FUND						52,048-
						52,048-
						=====

	COL A93 SCH VIIIB-2 REDUCTIONS	COL A94 SCH VIIIB-2 NR FY11-12	COL A95 SCH VIIIB-2 ANZ FY11-12	CODES
POS	AMOUNT	POS	AMOUNT	
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
ELIMINATE SERVICE EVALUATIONS				33B0560
SALARIES AND BENEFITS				010000
REGULATORY TRUST FUND -STATE	65,542-			2573 1
EXPENSES				040000
REGULATORY TRUST FUND -STATE	6,508-			2573 1
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
REGULATORY TRUST FUND -STATE	356-			2573 1
TOTAL: ELIMINATE SERVICE EVALUATIONS				33B0560
TOTAL ISSUE.....	72,406-			

AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 11-12 NARRATIVE: IT COMPONENT? NO
 Priority #7

The PSC conducts tests and inspection of the telecommunications industry for safety, answer times, dial tone, correct rates, and other items related to quality of basic telephone service. Without the evaluations, the quality of service to consumers in Florida will decline. The type of evaluation varies by company type. Some of the items incumbent local exchange companies (ILECs) are evaluated on include grounding, repair time for outages, repair for service affecting problems, appropriate refunds for service issues, correct directory assistance information, and the amount of time a consumer must wait to talk to a live person upon request when calling the company. Under a Memorandum of Understanding, the PSC does 911 test calls to measure answer time as established by the Department of Management Services. The 911 testing would be eliminated leaving a void for ensuring consumers have readily accessible 911 service. If all service evaluations are eliminated consumers may experience electrical safety problems caused by improper grounds; failure to receive billing credits for commission approved service guarantee programs and improper charges for services that were not provided.

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
ELIMINATE SERVICE EVALUATIONS				33B0560

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
2573 REGULATORY TRUST FUND							65,542-
							65,542-
							=====

REDUCE ELECTRIC SAFETY INSPECTIONS							33B0570
SALARY RATE							000000
SALARY RATE.....	110,690-						
	=====	=====	=====	=====			
SALARIES AND BENEFITS							010000
REGULATORY TRUST FUND	-STATE	2.00-					2573 1
		151,122-					
	=====	=====	=====	=====			
EXPENSES							040000
REGULATORY TRUST FUND	-STATE						2573 1
		13,110-					
	=====	=====	=====	=====			
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
REGULATORY TRUST FUND	-STATE						2573 1
		712-					
	=====	=====	=====	=====			

	COL A93	COL A94	COL A95	
	SCH VIIIIB-2	SCH VIIIIB-2	SCH VIIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE ELECTRIC SAFETY INSPECTIONS				33B0570
TOTAL: REDUCE ELECTRIC SAFETY INSPECTIONS				33B0570
TOTAL POSITIONS.....	2.00-			
TOTAL ISSUE.....		164,944-		
TOTAL SALARY RATE.....	110,690-			

AGENCY ISSUE NARRATIVE:

SCH VIIIIB-2 NARR 11-12 NARRATIVE: IT COMPONENT? NO
 Priority #15

Chapter 366.04 (6), F. S. states that "the Commission shall have exclusive jurisdiction to prescribe and enforce safety standards for transmission and distribution facilities of all public utilities." The Commission established an inspection program to ensure that investor-owned, municipal and cooperative electric utilities are constructing transmission and distribution systems safely, in accordance with the National Electric Safety Code. The program evaluates the safety compliance of 54 electric utilities including all investor-owned, municipal, and rural cooperatives throughout Florida. During the first five years of the electric utility inspection program (1986-90), there were 249 accidents and 85 fatalities; during 2005-09, there were 177 accidents and 54 fatalities. Electric safety staff have found ground level pad mounted transformers unlocked and accessible near schools and playgrounds where children play, energized down guy lines near sidewalks and in public rights-of-ways, and energized and exposed power line risers going from above ground to below ground service in accessible public areas. Reduction of electric safety inspections places the public at higher risk of being injured or killed by contact with these facilities. A reduction in this program will increase the probability of safety problems with electric utilities.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
4635 ENGINEERING SPECIALIST IV							
N0048 001	1.00-	48,246-	1,977-	18,685-	68,908-	0.00	68,908-
4679 UTILITIES SYSTM/ENGINERING SPEC							
N0047 001	1.00-	60,467-		21,747-	82,214-	0.00	82,214-

	COL A93 SCH VIIIB-2 REDUCTIONS	COL A94 SCH VIIIB-2 NR FY11-12	COL A95 SCH VIIIB-2 ANZ FY11-12	CODES
POS	AMOUNT	POS	AMOUNT	
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE ELECTRIC SAFETY INSPECTIONS				33B0570

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
TOTALS FOR ISSUE BY FUND							
2573 REGULATORY TRUST FUND							151,122-
	2.00-	108,713-	1,977-	40,432-	151,122-		151,122-

REDUCE GAS SAFETY INSPECTIONS							33B0580
SALARY RATE							000000
SALARY RATE.....	2.00-	113,100-					
SALARIES AND BENEFITS							010000
REGULATORY TRUST FUND	-STATE	2.00-	152,801-				2573 1
EXPENSES							040000
REGULATORY TRUST FUND	-STATE	2.00-	13,110-				2573 1
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
REGULATORY TRUST FUND	-STATE	2.00-	712-				2573 1

	COL A93 SCH VIIIB-2 REDUCTIONS	COL A94 SCH VIIIB-2 NR FY11-12	COL A95 SCH VIIIB-2 ANZ FY11-12	CODES
POS	AMOUNT	POS	AMOUNT	
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE GAS SAFETY INSPECTIONS				33B0580
TOTAL: REDUCE GAS SAFETY INSPECTIONS				33B0580
TOTAL POSITIONS.....	2.00-			
TOTAL ISSUE.....		166,623-		
TOTAL SALARY RATE.....	113,100-			

AGENCY ISSUE NARRATIVE:
 SCH VIIIB-2 NARR 11-12 NARRATIVE:
 Priority #14

IT COMPONENT? NO

Chapter 368.03 F. S. authorizes the Commission to inspect, for safety purposes, natural gas pipelines. The Commission established an inspection program of pipelines operated by Florida's investor-owned and municipal natural gas systems, special natural gas districts, intrastate transmission systems, housing authorities, and private master meter operations. Evaluations include new construction, operations and maintenance, as well as operator qualifications, drug and alcohol testing, and emergency plans. In 2009, the most recent reporting period, 10,891 gas leaks were discovered and corrected. Reducing the number of inspections may result in leaks or unsafe conditions not being detected increasing the safety risk to the public. A reduction in this program will increase the probability of safety related problems with natural gas pipelines.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
4635 ENGINEERING SPECIALIST IV							
N0046 001	1.00-	50,158-	1,977-	19,037-	71,172-	0.00	71,172-
4678 UTILITIES SYSTEM/ENGINEERING SPECIALIST							
N0045 001	1.00-	60,965-		20,664-	81,629-	0.00	81,629-

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE GAS SAFETY INSPECTIONS				33B0580

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
TOTALS FOR ISSUE BY FUND							
2573 REGULATORY TRUST FUND							152,801-
	2.00-	111,123-	1,977-	39,701-	152,801-		152,801-

REDUCE CUSTOMER COMPLAINT HANDLING							33B0590
SALARY RATE							000000
SALARY RATE.....	220,120-						
SALARIES AND BENEFITS							010000
REGULATORY TRUST FUND -STATE	4.00-	299,590-					2573 1
EXPENSES							040000
REGULATORY TRUST FUND -STATE		24,862-					2573 1

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE CUSTOMER COMPLAINT				
HANDLING				33B0590
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
REGULATORY TRUST FUND				
-STATE		1,424-		2573 1
TOTAL: REDUCE CUSTOMER COMPLAINT				33B0590
HANDLING				
TOTAL POSITIONS.....	4.00-			
TOTAL ISSUE.....		325,876-		
TOTAL SALARY RATE.....	220,120-			

AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 11-12 NARRATIVE:
 Priority #16

IT COMPONENT? NO

The Commission currently conducts a full investigation of each complaint received. Utilities are required to provide a response that explains the company's actions, and must also describe all attempts to resolve the dispute. Commission staff propose resolution of the complaint based on the information provided by all participants to the complaint and applicable statutes and regulations. This process allows disputes between regulated companies and their customers to be resolved quickly, effectively, and inexpensively as possible. During 2008, the PSC handled approximately 48,000 contacts from consumers and obtained savings of more than \$1.1 million for consumers. If complaint handling is significantly reduced, some consumers will not have a process available for resolution of complaints that cannot be resolved by the company and the customer.

POS	COL A93	COL A94	COL A95	CODES
	SCH VIIIB-2 REDUCTIONS	SCH VIIIB-2 NR FY11-12	SCH VIIIB-2 ANZ FY11-12	
	AMOUNT	AMOUNT	AMOUNT	
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE CUSTOMER COMPLAINT				
HANDLING				33B0590

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
0120 STAFF ASSISTANT							
N0051 001	1.00-	29,431-		14,855-	44,286-	0.00	44,286-
0442 REGULATORY CONSULTANT							
N0049 001	1.00-	35,267-		15,930-	51,197-	0.00	51,197-
N0050 001	1.00-	62,557-		20,957-	83,514-	0.00	83,514-
9747 ASST DIR OF SERV, SAFTY & CONSUMR ASSIST							
N0052 001	1.00-	92,865-		27,728-	120,593-	0.00	120,593-
TOTALS FOR ISSUE BY FUND							
2573 REGULATORY TRUST FUND							299,590-
	4.00-	220,120-		79,470-	299,590-		299,590-

REDUCE OVERSIGHT OF COST RECOVERY							
CLAUSES							33B0610
SALARY RATE							000000
SALARY RATE.....	49,026-						
SALARIES AND BENEFITS							010000
REGULATORY TRUST FUND	1.00-						
-STATE		67,490-					2573 1

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE OVERSIGHT OF COST RECOVERY				
CLAUSES				33B0610
EXPENSES				040000
REGULATORY TRUST FUND	-STATE	6,555-		2573 1
		=====		
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
REGULATORY TRUST FUND	-STATE	356-		2573 1
		=====		
TOTAL: REDUCE OVERSIGHT OF COST RECOVERY				33B0610
CLAUSES				
TOTAL POSITIONS.....	1.00-			
TOTAL ISSUE.....		74,401-		
TOTAL SALARY RATE.....	49,026-			
		=====		

AGENCY ISSUE NARRATIVE:
 SCH VIIIB-2 NARR 11-12 NARRATIVE:
 Priority #18

IT COMPONENT? NO

The Commission conducts annual cost recovery proceedings in the electric and gas industries. These proceeding involve cost recovery for certain nuclear preconstruction costs, fuel costs, environmental costs, conservation costs, capacity costs and purchase gas costs. Company cost filings are reviewed and audited to ensure only reasonable and prudent costs are recoverable by rate payers. A reduction in any of the review of any of the cost recovery clauses increases the probability that inappropriate costs are recovered by ratepayers.

	COL A93 SCH VIII B-2 REDUCTIONS	COL A94 SCH VIII B-2 NR FY11-12	COL A95 SCH VIII B-2 ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				61000000
PUBLIC SERVICE COMMISSION				61030000
PRG: UTIL REG/CONSUM/ASST				61030100
UTILITY REGULATION				12
PUBLIC PROTECTION				1205.00.00.00
CONSUMER SAFETY/PROTECTION				
SCHEDULE VIII B REDUCTIONS -				
OPERATING				33B0000
REDUCE OVERSIGHT OF COST RECOVERY				
CLAUSES				33B0610

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIII B-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1644 REGULATORY ANALYST IV							
N0056 001	1.00-	49,026-		18,464-	67,490-	0.00	67,490-
TOTALS FOR ISSUE BY FUND							
2573 REGULATORY TRUST FUND							67,490-
	1.00-	49,026-		18,464-	67,490-		67,490-

ADDITIONAL REDUCTIONS TO MANAGERIAL AND/OR ADMINISTRATIVE SUPPORT							33B0620
SALARY RATE							000000
SALARY RATE.....	68,455-						
SALARIES AND BENEFITS							010000
REGULATORY TRUST FUND -STATE	1.00-	91,677-					2573 1
EXPENSES							040000
REGULATORY TRUST FUND -STATE		6,555-					2573 1

	COL A93 SCH VIIIB-2 REDUCTIONS POS	COL A94 SCH VIIIB-2 NR FY11-12 POS	COL A95 SCH VIIIB-2 ANZ FY11-12 POS	AMOUNT	AMOUNT	AMOUNT	CODES
PUBLIC SERVICE COMMISSION							61000000
PRG: UTIL REG/COMSUM/ASST							61030000
UTILITY REGULATION							61030100
PUBLIC PROTECTION							12
CONSUMER SAFETY/PROTECTION							1205.00.00.00
SCHEDULE VIIIB REDUCTIONS - OPERATING							33B0000
ADDITIONAL REDUCTIONS TO MANAGERIAL AND/OR ADMINISTRATIVE SUPPORT							33B0620
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
REGULATORY TRUST FUND -STATE		356-					2573 1
TOTAL: ADDITIONAL REDUCTIONS TO MANAGERIAL AND/OR ADMINISTRATIVE SUPPORT							33B0620
TOTAL POSITIONS.....	1.00-						
TOTAL ISSUE.....		98,588-					
TOTAL SALARY RATE.....	68,455-						

AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 11-12 NARRATIVE:
 Priority #19

IT COMPONENT? NO

In the event additional budget reductions to a 15% level is deemed appropriate, additional positions have been identified. See Issue number 13.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
9091 CHIEF OF CONSUMER ASSISTANCE-PSC							
N0063 001	1.00-	68,455-		23,222-	91,677-	0.00	91,677-

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
UTILITY REGULATION				61030100
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				<u>1205.00.00.00</u>
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
ADDITIONAL REDUCTIONS TO MANAGERIAL				
AND/OR ADMINISTRATIVE SUPPORT				33B0620

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
TOTALS FOR ISSUE BY FUND							
2573 REGULATORY TRUST FUND							91,677-
	1.00-	68,455-		23,222-	91,677-		91,677-

TOTAL: CONSUMER SAFETY/PROTECTION							<u>1205.00.00.00</u>
BY FUND TYPE							
TRUST FUNDS.....	10.00-			1,567,570-			2000
SALARY RATE.....		561,391-					

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	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/CONSUM/ASST				61030000
AUDITING/PERF ANALYSIS				61030300
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
REDUCE THE PUBLIC SERVICE				
COMMISSION'S FIELD OFFICE STAFF				33B0430
SALARIES AND BENEFITS				010000
REGULATORY TRUST FUND -STATE	108,588-			2573 1
EXPENSES				040000
REGULATORY TRUST FUND -STATE	12,324-			2573 1
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
REGULATORY TRUST FUND -STATE	712-			2573 1
TOTAL: REDUCE THE PUBLIC SERVICE				33B0430
COMMISSION'S FIELD OFFICE STAFF				
TOTAL ISSUE.....	121,624-			

AGENCY ISSUE NARRATIVE:

SCH VIIIB-2 NARR 11-12 NARRATIVE:
 Priority #10

IT COMPONENT? NO

The Public Service Commission currently has three field offices located in Tampa, Miami, and Tallahassee. Field office staff consists of auditors and safety engineers who must travel to the regulated utilities' facilities throughout the state to perform their respective job functions. Reducing the number of field office staff would require the remaining field office and Tallahassee headquarters staff to absorb more duties and responsibilities and increase their travel to accomplish the necessary company audits and safety evaluations. These changes may have a negative impact on quality and efficiencies of the audit and safety programs.

	COL A93	COL A94	COL A95		
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2		
	REDUCTIONS	NR FY11-12	ANZ FY11-12		
POS	AMOUNT	POS	AMOUNT	POS	
				AMOUNT	
				CODES	
PUBLIC SERVICE COMMISSION					61000000
PRG: UTIL REG/CONSUM/ASST					61030000
AUDITING/PERF ANALYSIS					61030300
PUBLIC PROTECTION					12
CONSUMER SAFETY/PROTECTION					1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -					
OPERATING					33B0000
REDUCE THE PUBLIC SERVICE					
COMMISSION'S FIELD OFFICE STAFF					33B0430

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
2573 REGULATORY TRUST FUND							108,588-
							108,588-
							=====

ELIMINATE REPORTS							33B0550
SALARIES AND BENEFITS							010000
REGULATORY TRUST FUND -STATE		28,855-					2573 1
		=====					
EXPENSES							040000
REGULATORY TRUST FUND -STATE		3,254-					2573 1
		=====					
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
REGULATORY TRUST FUND -STATE		178-					2573 1
		=====					
TOTAL: ELIMINATE REPORTS							33B0550
TOTAL ISSUE.....		32,287-					=====

	COL A93	COL A94	COL A95	
	SCH VIIIB-2	SCH VIIIB-2	SCH VIIIB-2	
	REDUCTIONS	NR FY11-12	ANZ FY11-12	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
PUBLIC SERVICE COMMISSION				61000000
PRG: UTIL REG/COMSUM/ASST				61030000
AUDITING/PERF ANALYSIS				61030300
PUBLIC PROTECTION				12
CONSUMER SAFETY/PROTECTION				1205.00.00.00
SCHEDULE VIIIB REDUCTIONS -				
OPERATING				33B0000
ELIMINATE REPORTS				33B0550

AGENCY ISSUE NARRATIVE:
 SCH VIIIB-2 NARR 11-12 NARRATIVE:
 Priority #2

IT COMPONENT? NO

Eliminate the Production of the Report to the Legislature on Status of Competition in the Telecommunications Market, the Annual Lifeline Report, and the Annual Telecommunications Relay Access System Act (TASA) Report. Currently the Commission undertakes the production of these reports and provides them to the Legislature annually. Each of these reports offers information that is not otherwise available and no other agency has the authority to ask for most of the information. Most of the germane information for the Status of Competition report is not public information and is filed on a confidential basis to be aggregated. The information for the Lifeline and TASA reports is not reported on a Florida basis in such detail any where else.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A93 - SCH VIIIB-2 REDUCTIONS							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
2573 REGULATORY TRUST FUND							28,855-
							28,855-
							=====

TOTAL: CONSUMER SAFETY/PROTECTION							1205.00.00.00
BY FUND TYPE							
TRUST FUNDS.....		153,911-					2000
		=====					=====