

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				73010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	15,479,613			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	11,623,535			1000 1
-MATCH	300,057			1000 2

TOTAL GENERAL REVENUE FUND	11,923,592			1000
=====				
FEDERAL GRANTS TRUST FUND -FEDERL	7,043,549			2261 3
=====				
OPERATING TRUST FUND -STATE	2,774,969			2510 1
=====				
TOTAL POSITIONS.....	257.50			
TOTAL APPRO.....	21,742,110			
=====				
OTHER PERSONAL SERVICES				030000
OPERATING TRUST FUND -STATE	74,902			2510 1
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	351,165			1000 1
-MATCH	14,771			1000 2

TOTAL GENERAL REVENUE FUND	365,936			1000
=====				
FEDERAL GRANTS TRUST FUND -FEDERL	461,726			2261 3
=====				
OPERATING TRUST FUND -STATE	1,342,155			2510 1
=====				
TOTAL APPRO.....	2,169,817			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				73010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				1000000
ACQUISITION/MOTOR VEHICLES				100021
OPERATING TRUST FUND -STATE	56,000			2510 1
=====	=====	=====	=====	
TRANS TO DIV ADM HEARINGS				100565
GENERAL REVENUE FUND -MATCH	1,732,575			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	3,363,235			2261 3
OPERATING TRUST FUND -STATE	75,082			2510 1
TOTAL APPRO.....	5,170,892			
=====	=====	=====	=====	
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	26,813			1000 1
=====	=====	=====	=====	
FEDERAL GRANTS TRUST FUND -FEDERL	281,028			2261 3
-RECPNT	147,053			2261 9
TOTAL FEDERAL GRANTS TRUST FUND	428,081			2261
=====	=====	=====	=====	
OPERATING TRUST FUND -STATE	115,227			2510 1
TOTAL APPRO.....	570,121			
=====	=====	=====	=====	
CONTRACT LEGAL - ATTY GEN				100904
GENERAL REVENUE FUND -STATE	1,578,604			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	252,947			2261 9
OPERATING TRUST FUND -STATE	1,037,943			2510 1
TOTAL APPRO.....	2,869,494			
=====	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2024-25 POS	AMOUNT	AGY REQ N/R FY 2024-25 POS	AMOUNT	AG REQ ANZ FY 2024-25 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: ADMIN SERVICES PGM							73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							73010100
GOV OPERATIONS/SUPPORT							16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>							<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
FEDERAL GRANTS TRUST FUND -FEDERL		22,284					2261 3
-RECPNT		1,715					2261 9
TOTAL FEDERAL GRANTS TRUST FUND		23,999					2261
OPERATING TRUST FUND -STATE		56,034					2510 1
TOTAL APPRO.....		80,033					
TENANT BROKER COMMISSIONS							105084
OPERATING TRUST FUND -STATE		350,000					2510 1
LEASE/PURCHASE/EQUIPMENT							105281
GENERAL REVENUE FUND -STATE		16,864					1000 1
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		1,261,394					1000 1
-MATCH		502					1000 2
TOTAL GENERAL REVENUE FUND		1,261,896					1000
FEDERAL GRANTS TRUST FUND -FEDERL		150,862					2261 3
OPERATING TRUST FUND -STATE		228,788					2510 1
TOTAL APPRO.....		1,641,546					
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	257.50						
TOTAL ISSUE.....	34,741,779						
TOTAL SALARY RATE.....	15,479,613						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				73010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
SALARY INCREASE FY 2023-24 -				
STATEWIDE 5% PAY INCREASE -				
EFFECTIVE 7/1/2023				1001010
SALARY RATE				000000
SALARY RATE.....	773,991			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND	-STATE	505,778		1000 1
	-MATCH	13,075		1000 2

TOTAL GENERAL REVENUE FUND		518,853		1000
=====				
FEDERAL GRANTS TRUST FUND	-FEDERL	306,544		2261 3
=====				
OPERATING TRUST FUND	-STATE	120,725		2510 1
=====				
TOTAL APPRO.....		946,122		
=====				
TOTAL: SALARY INCREASE FY 2023-24 -				1001010
STATEWIDE 5% PAY INCREASE -				
EFFECTIVE 7/1/2023				
TOTAL ISSUE.....		946,122		
TOTAL SALARY RATE.....	773,991			
=====				
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
FEDERAL GRANTS TRUST FUND	-FEDERL	1,825		2261 3
	-RECPNT	141		2261 9

TOTAL FEDERAL GRANTS TRUST FUND		1,966		2261
=====				
OPERATING TRUST FUND	-STATE	4,589		2510 1
=====				
TOTAL APPRO.....		6,555		
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				73010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEMS				
CONTRIBUTIONS FOR FY 2023-24				1001215
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	144,200			1000 1
-MATCH	3,728			1000 2
TOTAL GENERAL REVENUE FUND	147,928			1000
FEDERAL GRANTS TRUST FUND -FEDERL	87,398			2261 3
OPERATING TRUST FUND -STATE	34,420			2510 1
TOTAL APPRO.....	269,746			
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
FEDERAL GRANTS TRUST FUND -FEDERL	14,913			2261 3
OPERATING TRUST FUND -STATE	22,616			2510 1
TOTAL APPRO.....	37,529			
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
AGENCY DISCRETIONARY PAY INCREASE				
FOR FY 2023-24 - EFFECTIVE				
10/1/2023				1600980
SALARY RATE				000000
SALARY RATE.....	735,042			
SALARIES AND BENEFITS				010000
FEDERAL GRANTS TRUST FUND -RECPNT	668,263			2261 9

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				73010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
AGENCY DISCRETIONARY PAY INCREASE				
FOR FY 2023-24 - EFFECTIVE				
10/1/2023				1600980
TOTAL: AGENCY DISCRETIONARY PAY INCREASE				1600980
FOR FY 2023-24 - EFFECTIVE				
10/1/2023				
TOTAL ISSUE.....	668,263			
TOTAL SALARY RATE.....	735,042			

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
C0229 001		735,042					
TOTAL SALARY RATE		735,042					
OTHER SALARY AMOUNT							
2261 FEDERAL GRANTS TRUST FUND							668,263
							668,263

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF						73000000
PGM: ADMIN SERVICES PGM						73010000
EXECUTIVE DIR/SUPPORT SVCS						73010100
GOV OPERATIONS/SUPPORT						16
EXEC LEADERSHIP/SUPPRT SVC						1602.00.00.00
ANNUALIZATION OF ISSUES PARTIALLY FUNDED IN PRIOR YEAR						2600000
ANNUALIZATION OF AGENCY DISCRETIONARY PAY INCREASE FOR FY 2023-24 - THREE MONTHS						
ANNUALIZATION SALARIES AND BENEFITS						2600980
						010000
FEDERAL GRANTS TRUST FUND -RECPNT						2261 9
222,755						

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
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A03 - AGY REQUEST FY 2024-25

CHANGES TO CURRENTLY AUTHORIZED POSITIONS
 OTHER SALARY AMOUNT
 2261 FEDERAL GRANTS TRUST FUND

222,755

 222,755
 =====

WORKLOAD	3000000
INCREASE CYBERSECURITY	30001C0
SPECIAL CATEGORIES	100000
TR/DMS/HR SVCS/STW CONTRCT	107040

GENERAL REVENUE FUND -STATE	2,878	1000 1
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AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? YES

The Department of Revenue (Department) requests \$2,878 in the Transfer to DMS Human Resources category in the Executive Direction program for the HR assessment of eight new positions in the Information Services program. This assessment must be paid by each agency to the Department of Management Services for human resources management services.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
PGM: ADMIN SERVICES PGM						73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>						73010100
GOV OPERATIONS/SUPPORT						16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>						<u>1602.00.00.00</u>
WORKLOAD						3000000
INCREASE CYBERSECURITY						30001C0

This issue supports Statewide Economic Development Strategy 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

ATTORNEY GENERAL COMPENSATION						3000240
INCREASES						100000
SPECIAL CATEGORIES						100904
CONTRACT LEGAL - ATTY GEN						

GENERAL REVENUE FUND	-STATE	231,911				1000 1
=====						

AGENCY ISSUE NARRATIVE:
 2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

The Department of Revenue (Department) is requesting an increase of \$231,911 in the Executive Direction and Support Services Program (EXE), in recurring General Revenue in the Contracted Legal Services - Office of the Attorney General category (100904), for the increase in the legal services agreement between the Department of Revenue and the Office of the Attorney General (OAG).

Currently, the Department has an agreement with the OAG that allows the OAG to provide legal services to the Department for various matters through "Letters of Authorization" (LOAs).

During the 2023 Legislative Session, an additional appropriation was included in the back of the bill (Section 8(2)(a)) that provided funds to agencies to grant special pay adjustments to address pay plan compression, recruitment, and retention issues for eligible employees or cohorts of employees which effected certain class titles at the OAG associated with this contract totaling \$70,646. The OAG has also advised that its current contract with the Department will need to be increased again for an increase in hourly rates (\$99,399 for Legal Support Staff and \$61,866 for Attorney's) totaling a contract increase of \$231,911. This will result in a budget shortfall in the Contracted Legal Services Office of the Attorney General category (100904) in the EXE program.

Without this increase, the Department will be unable to execute the new contract for the necessary services provided by the OAG.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				73010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				1602.00.00.00
PROGRAM REDUCTIONS				33V0000
EXECUTIVE DIRECTION - REDUCE				
SALARIES IN GENERAL REVENUE				33V5100
SALARY RATE				000000
SALARY RATE.....	180,180-			
=====				
SALARIES AND BENEFITS				010000
	5.50-			
GENERAL REVENUE FUND -STATE		298,096-		1000 1
=====				
TOTAL: EXECUTIVE DIRECTION - REDUCE				33V5100
SALARIES IN GENERAL REVENUE				
TOTAL POSITIONS.....	5.50-			
TOTAL ISSUE.....		298,096-		
TOTAL SALARY RATE.....	180,180-			
=====				

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This item proposes a reduction of 5.50 full-time equivalent (FTE) positions and \$298,096 in General Revenue in the Salaries and Benefits category for the Executive Direction & Support Services Program (EXE). This reduction is based on improved work efficiencies within the EXE offices. This reduction will have no impact on program performance or services to customers.

This reduction proposal will have no impact on the program.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS

A03 - AGY REQUEST FY 2024-25							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
0001 CLERK							
C1040 001	1.00-	32,760-		21,482-	54,242-	0.00	54,242-
0090 WORD PROCESSING SYSTEMS OPERATOR							
C1041 001	1.00-	32,760-		21,482-	54,242-	0.00	54,242-
0120 STAFF ASSISTANT							

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						73000000
						73010000
						73010100
						16
						1602.00.00.00
						33V0000
						33V5100

REVENUE, DEPARTMENT OF
 PGM: ADMIN SERVICES PGM
EXECUTIVE DIR/SUPPORT SVCS
 GOV OPERATIONS/SUPPORT
EXEC LEADERSHIP/SUPPRT SVC
 PROGRAM REDUCTIONS
 EXECUTIVE DIRECTION - REDUCE
 SALARIES IN GENERAL REVENUE

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
C1043 001	1.00-	32,760-		21,482-	54,242-	0.00	54,242-
0130 RECORDS SPECIALIST							
C1044 001	1.00-	32,760-		21,482-	54,242-	0.00	54,242-
0709 ADMINISTRATIVE ASSISTANT I							
C1042 001	0.50-	16,380-		10,742-	27,122-	0.00	27,122-
0712 ADMINISTRATIVE ASSISTANT II							
C1045 001	1.00-	32,760-		21,482-	54,242-	0.00	54,242-

TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							298,332-

	5.50-	180,180-		118,152-	298,332-		298,332-
							=====
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							236

							298,096-
							=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				73010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ADMINISTRATIVE SERVICES PROGRAM				
INITIATIVES				4200000
DEPARTMENT OF REVENUE MERIT PAY				
ADJUSTMENTS				4200A40
SALARY RATE				000000
SALARY RATE.....	46,800			
=====				
SALARIES AND BENEFITS				010000
FEDERAL GRANTS TRUST FUND -RECPNT	56,731			2261 9
=====				
TOTAL: DEPARTMENT OF REVENUE MERIT PAY				4200A40
ADJUSTMENTS				
TOTAL ISSUE.....	56,731			
TOTAL SALARY RATE.....	46,800			
=====				

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department request \$56,731 in recurring Federal Grants Trust Fund in the Salaries and Benefits category and 46,800 in salary rate in the Executive Direction and Support Services (EXE) to award proficiency increases with a goal to retain high-performing team members by providing opportunities to increase pay and linking pay to performance. This will award approximately 26 FTE (10%) of the EXE authorized positions.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
C1048 001		46,800					

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF	73000000
PGM: ADMIN SERVICES PGM	73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>	73010100
GOV OPERATIONS/SUPPORT	16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>	<u>1602.00.00.00</u>
ADMINISTRATIVE SERVICES PROGRAM	
INITIATIVES	4200000
DEPARTMENT OF REVENUE MERIT PAY	
ADJUSTMENTS	4200A40

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
TOTAL SALARY RATE		46,800				
=====						
OTHER SALARY AMOUNT						
2261 FEDERAL GRANTS TRUST FUND						56,731

						56,731
						=====

TOTAL: EXEC LEADERSHIP/SUPPRT SVC		<u>1602.00.00.00</u>
BY FUND TYPE		
GENERAL REVENUE FUND	17,509,754	1000
TRUST FUNDS	19,376,419	2000

TOTAL POSITIONS.....	252.00	
TOTAL PROG COMP.....	36,886,173	
TOTAL SALARY RATE.....	16,855,266	
=====		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
REVENUE, DEPARTMENT OF				73000000
PROPERTY TAX OVERSIGHT				73210000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	10,273,428			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	12,997,817			1000 1
CERTIFICATION PROGRAM TF -STATE	247,272			2092 1
TOTAL POSITIONS.....	160.00			
TOTAL APPRO.....	13,245,089			
=====				
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE	21,503			1000 1
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	936,623			1000 1
=====				
AID TO LOCAL GOVERNMENTS				050000
AERIAL PHOTO AND MAPPING				050021
GENERAL REVENUE FUND -STATE	175,437			1000 1
CERTIFICATION PROGRAM TF -STATE	676,266			2092 1
TOTAL APPRO.....	851,703			
=====				
DIST- LOCAL TAX JURIS				050415
GENERAL REVENUE FUND -STATE	35,000,000			1000 1
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2024-25 POS	AMOUNT	AGY REQ N/R FY 2024-25 POS	AMOUNT	AG REQ ANZ FY 2024-25 POS	AMOUNT	
REVENUE, DEPARTMENT OF PROPERTY TAX OVERSIGHT							73000000 73210000
GOV OPERATIONS/SUPPORT GOVERNMENTAL OPERATIONS							16 <u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
PROP APP/TAX COLL CERT PRG							100049
CERTIFICATION PROGRAM TF -STATE		570,148					2092 1
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		259,323					1000 1
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		71,239					1000 1
LEASE/PURCHASE/EQUIPMENT							105281
GENERAL REVENUE FUND -STATE		22,000					1000 1
FIS CST COUNTIES CONS LAND							107038
GENERAL REVENUE FUND -STATE		1,322,626					1000 1
FISC CONSTRAINED COUNTIES							107039
GENERAL REVENUE FUND -STATE		58,092,492					1000 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....		160.00					
TOTAL ISSUE.....		110,392,746					
TOTAL SALARY RATE.....		10,273,428					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PROPERTY TAX OVERSIGHT				73210000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
SALARY INCREASE FY 2023-24 -				
STATEWIDE 5% PAY INCREASE -				
EFFECTIVE 7/1/2023				1001010
SALARY RATE				000000
SALARY RATE.....	513,674			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	601,969			1000 1
CERTIFICATION PROGRAM TF -STATE	11,471			2092 1
TOTAL APPRO.....	613,440			
	=====	=====	=====	
TOTAL: SALARY INCREASE FY 2023-24 -				1001010
STATEWIDE 5% PAY INCREASE -				
EFFECTIVE 7/1/2023				
TOTAL ISSUE.....	613,440			
TOTAL SALARY RATE.....	513,674			
	=====	=====	=====	
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -STATE	14,324-			1000 1
	=====	=====	=====	
FLORIDA RETIREMENT SYSTEMS				
CONTRIBUTIONS FOR FY 2023-24				1001215
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	153,740			1000 1
CERTIFICATION PROGRAM TF -STATE	2,930			2092 1
TOTAL APPRO.....	156,670			
	=====	=====	=====	

	COL A03	COL A04	COL A05		
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ		
	FY 2024-25	FY 2024-25	FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	
				AMOUNT	
				CODES	
REVENUE, DEPARTMENT OF					73000000
PROPERTY TAX OVERSIGHT					73210000
GOV OPERATIONS/SUPPORT					16
GOVERNMENTAL OPERATIONS					1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR					
ESTIMATED EXPENDITURES					1600000
AGENCY DISCRETIONARY PAY INCREASE					
FOR FY 2023-24 - EFFECTIVE					
10/1/2023					1600980
SALARY RATE					000000
SALARY RATE.....	458,606				
=====					
SALARIES AND BENEFITS					010000
GENERAL REVENUE FUND -STATE	416,942				1000 1
=====					
TOTAL: AGENCY DISCRETIONARY PAY INCREASE					1600980
FOR FY 2023-24 - EFFECTIVE					
10/1/2023					
TOTAL ISSUE.....	416,942				
TOTAL SALARY RATE.....	458,606				
=====					

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
C0230 001		458,606					
TOTAL SALARY RATE		458,606					
=====							

OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							416,942

							416,942
							=====

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2024-25 POS	AMOUNT	AGY REQ N/R FY 2024-25 POS	AMOUNT	AG REQ ANZ FY 2024-25 POS	AMOUNT	
REVENUE, DEPARTMENT OF PROPERTY TAX OVERSIGHT							73000000 73210000
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
NONRECURRING EXPENDITURES							2100000
TAXATION CH 2023-157, LOF (HB 7063)							2103001
AID TO LOCAL GOVERNMENTS							050000
DIST- LOCAL TAX JURIS							050415
GENERAL REVENUE FUND	-STATE	35,000,000-					1000 1
=====							
AID TO LOCAL GOVERNMENTS - AERIAL PHOTOGRAPHY/MAPPING							2103004
AID TO LOCAL GOVERNMENTS							050000
AERIAL PHOTO AND MAPPING							050021
GENERAL REVENUE FUND	-STATE	175,437-					1000 1
=====							
FISCALLY CONSTRAINED COUNTIES - AD VALOREM TAX							2103066
SPECIAL CATEGORIES							100000
FIS CST COUNTIES CONS LAND							107038
GENERAL REVENUE FUND	-STATE	1,322,626-					1000 1
=====							
FISC CONSTRAINED COUNTIES							107039
GENERAL REVENUE FUND	-STATE	58,092,492-					1000 1
=====							
TOTAL: FISCALLY CONSTRAINED COUNTIES - AD VALOREM TAX							2103066
TOTAL ISSUE.....		59,415,118-					
=====							

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
PROPERTY TAX OVERSIGHT						73210000
GOV OPERATIONS/SUPPORT						16
GOVERNMENTAL OPERATIONS						1601.00.00.00
ANNUALIZATION OF ISSUES PARTIALLY FUNDED IN PRIOR YEAR						2600000
ANNUALIZATION OF AGENCY DISCRETIONARY PAY INCREASE FOR FY 2023-24 - THREE MONTHS						2600980
ANNUALIZATION SALARIES AND BENEFITS						010000
GENERAL REVENUE FUND -STATE	138,980					1000 1

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
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A03 - AGY REQUEST FY 2024-25						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
OTHER SALARY AMOUNT						
1000 GENERAL REVENUE FUND						138,980
						138,980

WORKLOAD						3000000
CENTRAL ASSESSMENT LITIGATION - FILED LAWSUITS						3000050
SPECIAL CATEGORIES						100000
CONTRACTED SERVICES						100777
GENERAL REVENUE FUND -STATE	319,260					1000 1

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 The Department of Revenue (Department) requests \$319,260 in recurring General Revenue for the Contractual Services category in the Property Tax Oversight Program for litigation costs related to defending the Department's \$2 billion statewide valuation of 16 railroads and 250 private carlines. Under section 193.085, F.S., the Department is responsible for assessing the values of all railroads, railroad terminal companies and private car lines annually in Florida and

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF						73000000
PROPERTY TAX OVERSIGHT						73210000
GOV OPERATIONS/SUPPORT						16
GOVERNMENTAL OPERATIONS						1601.00.00.00
WORKLOAD						3000000
CENTRAL ASSESSMENT LITIGATION -						
FILED LAWSUITS						3000050

distributes these centrally assessed values to the county property appraisers. Railroad companies must submit tax returns to the Program by April 1st of each year which includes certain required financial and operating information such as financial statements, balance sheets, income statements, and cash flow statements. The Program values railroads using the traditional cost, income, and market approaches to valuation. The program participates in informal conferences to resolve disputes over assessed values; however, when disputes cannot be otherwise resolved, litigation may result.

In November and December of 2021, the following complaints were filed against the Department, et al., with the Circuit Court of the Second Judicial Circuit in and for Leon County, Florida Civil Division contesting the Department's assessments:

- Florida Central Railroad Company v. DOR, Leon County Circuit Court Case No. 2021-CA-2054
- Florida Central Railroad Company v. DOR, Leon County Circuit Court Case No. 2022-CA-2161
- Florida Midland Railroad Company v. DOR, Leon County Circuit Court Case No. 2021-CA-2028
- Florida Midland Railroad Company v. DOR, Leon County Circuit Court Case No. 2022-CA-2158
- Florida Northern Railroad Company v. DOR, Leon County Circuit Court Case No. 2021-CA-2029
- Florida Northern Railroad Company v. DOR, Leon County Circuit Court Case No. 2022-CA-2099

The Department anticipates additional filings for its 2023 assessments and requires expert appraisal, valuation review, litigation consulting, and expert witness services for current and future assessment disputes. Litigation costs for a single case in FY 22/23 were covered with lapse salary funding, however, the program's vacancy rate has dropped from 14.38% in FY 21/22 to 7.50% in FY 23/24 and funding will no longer be available to transfer to continue to cover these litigation costs in the future and the Department does not currently have an existing budget for central assessment litigation.

If funding is not provided for this issue, the Department risks reductions in its \$2 billion statewide valuation of 16 railroads and 250 private carlines negatively impacting ad valorem funding for school districts and taxing authorities.

This issue supports Statewide Economic Development Strategy 5.4 Provide local, regional, and statewide assistance for the protection, provision and resiliency of resources and infrastructure.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
PROPERTY TAX OVERSIGHT				73210000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
WORKLOAD				3000000
ECONOMIC AND MARKET DATABASE				
SUBSCRIPTION				3000060
EXPENSES				040000
GENERAL REVENUE FUND -STATE	70,440			1000 1

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AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue (Department) requests \$70,440 in recurring General Revenue funding in Expenses in the Property Tax Oversight program to expand its use of an economic and real estate market database subscription and cover contract cost escalations. This request includes \$55,958 for 23 additional licenses for the program's appraisal staff and provides \$14,482 in additional funding for a 15% increase in license costs for 45 existing licenses from FY 22/23 to FY 24/25.

The Program's appraisal workforce values subject properties with three industry standard approaches to value: Sales Comparison, Income, and Cost Approach. The Department relies heavily on sales and income data from independent, third-party real estate publications to complete appraisal for each year's in-depth study. Annually, the Department studies 33 to 34 counties and conducts approximately 900 to 1,200 appraisals. The Department utilizes sales and income verification letters and property owner interviews to the greatest extent possible, however, response rates are generally less than 15% in any given year. Real estate and industry standard data publications are critical to the Department's success in conducting real property appraisals and fulfilling the requirements of section 195.096, F.S. to complete statistically reliable in-depth study of county assessment rolls. In addition, during the studies, the Department also provides aid and assistance to county property appraisers by sharing its findings from the latest industry data publications, statewide/nation trends, and researching specialty property types. These additional licenses will provide the program sufficient licenses needed by its appraisal staff to gather the necessary economic and real estate information to complete all assigned appraisal work.

If funding is not provided for this issue, the Department risks not having real-time industry data necessary to complete its appraisal work and risks the quality and statistical reliability of the in-depth study of county assessment rolls and the levels of assessments certified to the Department of Education for reliable and accurate equalization of school funding.

This issue supports Statewide Economic Development Strategy 5.4 Provide local, regional, and statewide assistance for the protection, provision and resiliency of resources and infrastructure.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2024-25 POS	AMOUNT	AGY REQ N/R FY 2024-25 POS	AMOUNT	AG REQ ANZ FY 2024-25 POS	AMOUNT	
REVENUE, DEPARTMENT OF PROPERTY TAX OVERSIGHT							73000000 73210000
GOV OPERATIONS/SUPPORT GOVERNMENTAL OPERATIONS							16 1601.00.00.00
WORKLOAD							3000000
AID TO LOCAL GOVERNMENTS - AERIAL PHOTOGRAPHY/MAPPING							3002000
AID TO LOCAL GOVERNMENTS AERIAL PHOTO AND MAPPING							050000 050021
GENERAL REVENUE FUND -STATE		922,812		922,812			1000 1

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 The Department of Revenue (Department) Requests \$922,812 in nonrecurring General Revenue in the Aerial Photography and Mapping category in the Property Tax Oversight program to meet the Department's statutory obligation for providing aerial photography to counties with a population of 25,000 or less. Section 195.022, F.S., requires the Department, upon request of any property appraiser, or at least once every 3 years, to prescribe and furnish aerial photographs to the property appraisers as necessary to ensure that all real property within the state is properly listed on the roll. All photographs and maps furnished to counties with a population of 25,000 or less are paid for by the Department, as provided by statute. The counties with a population of 25,000 or less that are scheduled to receive photographs during FY 2024-25 are Bradford, Calhoun, Dixie, Franklin, Gilchrist, Gulf, Hamilton, Holmes, Jefferson, Lafayette, Liberty, Madison, Taylor, Union, and Washington.

This issue supports Statewide Economic Development Strategy 5.4 Provide local, regional, and statewide assistance for the protection, provision and resiliency of resources and infrastructure.

PROGRAM OR SERVICE-LEVEL INFORMATION TECHNOLOGY PROPERTY TAX OVERSIGHT - DATABASE CONVERSION							3630000 36320C0
SPECIAL CATEGORIES CONTRACTED SERVICES							100000 100777

GENERAL REVENUE FUND -STATE		679,569		600,000			1000 1
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AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 The Department of Revenue (Department) requests \$679,569 (\$79,569 recurring and \$600,000 nonrecurring General Revenue) in the Contractual Services category for the Property Tax Oversight program. This funding will support the development of a cloud-based SQL database for the Property Tax Oversight (PTO) program. This database will streamline and enhance the program's mission to ensure a fair, uniform, and equitable property tax system in the State of Florida. The Program has

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
<u>PROPERTY TAX OVERSIGHT</u>				73210000
<u>GOV OPERATIONS/SUPPORT</u>				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
PROPERTY TAX OVERSIGHT - DATABASE				
CONVERSION				36320C0

oversight responsibility for 11.8 million parcels with \$4.8 Trillion in just value statewide annually.

Program Strategy:

The PTO program's strategic plan for FY 23/24 through FY 28/29 involves the ongoing development of cloud-based .NET applications within the recently launched Oversight Aid and Assistance System (OASYS) online portal. OASYS serves as the platform for various core business processes interacting with county property appraisers, tax collectors, taxing authorities, value adjustment boards, and other local officials. The system handles tasks such as tax roll submissions, tax roll approval, budget reviews, assessment of railroads and private carlines, Truth in Millage (TRIM) compliance reviews, property tax refund claims, certification and training, and non-ad valorem reporting.

Challenges and Solutions:

The next phase of OASYS development requires the creation of a more agile and efficient database structure for roll approval functions and a data warehouse. Currently, PTO business processes house historical data in disparate databases, excel tables, and paper files, relying on manual and time-consuming processes. The proposed solution involves converting these disjointed systems into a unified SQL data warehouse, linking the OASYS .NET applications together and moving substantial historic data off operational systems into a linked data warehouse using modern data management tools. This transformation will allow the program to perform additional statistical and longitudinal analyses for internal and external stakeholders.

Benefits:

The proposed SQL database solution offers numerous benefits:

Centralized Data Access: The solution ensures secure and accessible data, facilitating operational processes and data sharing with the public, policy makers, Revenue Estimating Conference, the Legislature, other state agencies, and local officials.

Scalability and Real-time Analysis: The cloud-based setup allows flexible computing resource allocation and real-time data analysis capabilities.

Data Integrity and Security: The platform improves data integrity, security, and compliance with state and federal protocols.

Enhanced Data Accessibility: Improved access to property tax data encourages collaboration and advanced data analytics capabilities for over 20 years of tax roll data and over 10 million records from 67 counties.

Improved Decision Making: Enhanced data analytics empower better decision-making processes.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
REVENUE, DEPARTMENT OF				73000000
<u>PROPERTY TAX OVERSIGHT</u>				73210000
<u>GOV OPERATIONS/SUPPORT</u>				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
PROPERTY TAX OVERSIGHT - DATABASE				
CONVERSION				36320C0

Technical Aid and Assistance: The program can effectively provide technical support county property appraisers and tax collectors as required by section 195.002, F.S. and perform more advanced statistical analyses.

Cost Analysis:

Year 1: \$679,569; Year 2: \$474,569; Year 3: \$79,569

- SQL Database Management - \$54,569 Recurring
- SQL Database Training / Consulting - \$25,000 recurring; \$25,000 non-recurring (1 year)
- Staff Augmentation Contractors
 - Database Architect - \$215,000 non-recurring for 2 years
 - Database Analyst - \$180,000 non-recurring for 2 years
 - Database Analyst - \$180,000 non-recurring for 1 year

Utilizing this platform will enable Department staff and resources to be utilized more effectively for more advanced analyses for stakeholder's use and decision making on ad valorem matters. If funding is not provided for this issue, the Department must continue to use slow and outdated delivery solutions that may potentially cause delays in critical business processes, impede the performance of tax roll review and approval, revenue estimating conference support, and the administration of ad valorem.

This issue supports Statewide Economic Development Strategy 5.4 Provide local, regional, and statewide assistance for the protection, provision and resiliency of resources and infrastructure.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PROPERTY TAX OVERSIGHT				73210000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADMINISTRATIVE SERVICES PROGRAM				
INITIATIVES				4200000
DEPARTMENT OF REVENUE MERIT PAY				
ADJUSTMENTS				4200A40
SALARY RATE				000000
SALARY RATE.....	28,800			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	34,912			1000 1
=====				
TOTAL: DEPARTMENT OF REVENUE MERIT PAY				4200A40
ADJUSTMENTS				
TOTAL ISSUE.....	34,912			
TOTAL SALARY RATE.....	28,800			
=====				

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 The Department requests \$34,912 in recurring General Revenue in the Salaries and Benefits category and 28,800 in salary rate in the Property Tax Oversight (PTO) program to award proficiency increases with a goal to retain high-performing team members by providing opportunities to increase pay and linking pay to performance. This will award approximately 16 FTE (10%) of the PTO authorized positions.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
C1047 001		28,800					

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
PROPERTY TAX OVERSIGHT						73210000
GOV OPERATIONS/SUPPORT						16
GOVERNMENTAL OPERATIONS						1601.00.00.00
ADMINISTRATIVE SERVICES PROGRAM						
INITIATIVES						4200000
DEPARTMENT OF REVENUE MERIT PAY						
ADJUSTMENTS						4200A40

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
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A03 - AGY REQUEST FY 2024-25

CHANGES TO CURRENTLY AUTHORIZED POSITIONS

TOTAL SALARY RATE		28,800				
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OTHER SALARY AMOUNT

1000 GENERAL REVENUE FUND						34,912
						34,912

PROPERTY TAX OVERSIGHT -
 PROFESSIONAL DEVELOPMENT PAY
 INCREASES

SALARY RATE						4200A70
SALARY RATE.....	34,400					000000

SALARIES AND BENEFITS 010000

GENERAL REVENUE FUND -STATE	41,699					1000 1
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TOTAL: PROPERTY TAX OVERSIGHT - 4200A70

PROFESSIONAL DEVELOPMENT PAY
 INCREASES

TOTAL ISSUE.....	41,699					
TOTAL SALARY RATE.....	34,400					

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
<u>PROPERTY TAX OVERSIGHT</u>						73210000
<u>GOV OPERATIONS/SUPPORT</u>						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
ADMINISTRATIVE SERVICES PROGRAM						
INITIATIVES						4200000
PROPERTY TAX OVERSIGHT -						
PROFESSIONAL DEVELOPMENT PAY						
INCREASES						4200A70

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

The Department of Revenue (Department) \$41,699 in recurring General Revenue funding in Salaries & Benefits and 34,400 in annual salary rate in the Property Tax Oversight program to provide additional duties increases and professional designation stipends to the program's workforce. These pay increases provide the program with the capability to strategically develop, recognize and award high-performing employees who produce value and quality work in the program's oversight duties to ensure a fair, uniform, and equitable property tax system in the State of Florida. The Department has oversight responsibility for 11.8 million parcels with \$4.8 Trillion in just value statewide and requires a highly knowledgeable workforce to achieve its mission.

* Job Duties Increases: Provide up to a 3% pay increase for 5% of authorized FTE for additional duties required by business process needs, succession planning, and workforce skill development.

* Professional Certification Increases: Award up to 10 FTE \$2,000 salary stipends for holding a professional appraisal industry certification or designation that substantially benefits the quality and credibility of the Department's work products in positions directly responsible for administering work under s. 195.096, F.S. The Department currently provides salary stipends to appraisers who hold a certified residential or certified general license and proposes to expand that policy to include professional appraisal industry designations such as the Appraisal Institute's MAI, the International Association of Assessing Officers AAS, and others which require rigorous education and examination requirements.

If funding is not provided for this issue, the Department risks recruitment and retention efforts, not being able to adequately train and develop staff in the face of 20% of the program retiring in the next five years, and the quality and credibility of its statutorily required work diminishing.

This issue supports Statewide Economic Development Strategy 5.4 Provide local, regional, and statewide assistance for the protection, provision and resiliency of resources and infrastructure.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF
 PROPERTY TAX OVERSIGHT 73000000
 GOV OPERATIONS/SUPPORT 73210000
 GOVERNMENTAL OPERATIONS 16
 1601.00.00.00
 ADMINISTRATIVE SERVICES PROGRAM 4200000
 INITIATIVES
 PROPERTY TAX OVERSIGHT -
 PROFESSIONAL DEVELOPMENT PAY 4200A70
 INCREASES

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS						
C1001 001		34,400				
TOTAL SALARY RATE		34,400				
OTHER SALARY AMOUNT						
1000 GENERAL REVENUE FUND						
						41,699
						41,699

FISCALLY CONSTRAINED COUNTIES 52M0000
 FISCALLY CONSTRAINED COUNTIES -
 AD VALOREM TAX 52M0540
 SPECIAL CATEGORIES 100000
 FIS CST COUNTIES CONS LAND 107038
 GENERAL REVENUE FUND -STATE 1,215,211 1,215,211 1000 1
 FISC CONSTRAINED COUNTIES 107039
 GENERAL REVENUE FUND -STATE 70,671,609 70,671,609 1000 1

	COL A03 AGY REQUEST FY 2024-25 POS	COL A04 AGY REQ N/R FY 2024-25 POS	COL A05 AG REQ ANZ FY 2024-25 POS	AMOUNT	AMOUNT	AMOUNT	CODES
REVENUE, DEPARTMENT OF							73000000
PROPERTY TAX OVERSIGHT							73210000
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
FISCALLY CONSTRAINED COUNTIES							52M0000
FISCALLY CONSTRAINED COUNTIES -							
AD VALOREM TAX							52M0540
TOTAL: FISCALLY CONSTRAINED COUNTIES -							52M0540
AD VALOREM TAX							
TOTAL ISSUE.....	71,886,820	71,886,820					

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 The Department of Revenue requests \$70,671,609 in nonrecurring General Revenue in the Fiscally Constrained Counties category and \$1,215,211 in nonrecurring General Revenue in the Fiscally Constrained Counties - Conservation Lands category in the Property Tax Oversight Program as determined by the August 8th, 2023, Revenue Estimating Conference (REC) to offset reductions in ad valorem tax revenue experienced by fiscally constrained counties that occur as a direct result of implementing the revisions to the Florida Constitution for homestead exemption and conservation lands approved by Florida voters in January and November of 2008. Sections 218.12 and 218.125, Florida Statutes, which implement the constitutional amendments, direct this revenue loss to be offset and appropriated funds be distributed among the fiscally constrained counties based on each county's proportion of the total reduction in ad valorem tax revenue resulting from the revisions. In Fiscal Year 2024-25, twenty-nine counties will be compensated.

This issue supports Statewide Economic Development Strategy 5.4 Provide local, regional, and statewide assistance for the protection, provision and resiliency of resources and infrastructure.

TOTAL: GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
BY FUND TYPE							
GENERAL REVENUE FUND	89,561,324	73,409,632					1000
TRUST FUNDS	1,508,087						2000
TOTAL POSITIONS.....	160.00						
TOTAL PROG COMP.....	91,069,411	73,409,632					
TOTAL SALARY RATE.....	11,308,908						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	95,746,264			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	371,730			1000 1
-MATCH	46,438,518			1000 2
	-----	-----	-----	
TOTAL GENERAL REVENUE FUND	46,810,248			1000
	=====	=====	=====	
CSE APP FEE & PROG REV TF -MATCH	1,807,590			2104 2
	=====	=====	=====	
FEDERAL GRANTS TRUST FUND -FEDERL	93,742,839			2261 3
	=====	=====	=====	
TOTAL POSITIONS.....	2,266.00			
TOTAL APPRO.....	142,360,677			
	=====	=====	=====	
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -MATCH	53,019			1000 2
CSE APP FEE & PROG REV TF -MATCH	310,151			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	705,596			2261 3
	-----	-----	-----	
TOTAL APPRO.....	1,068,766			
	=====	=====	=====	
EXPENSES				040000
GENERAL REVENUE FUND -STATE	66,745			1000 1
-MATCH	7,449,621			1000 2
	-----	-----	-----	
TOTAL GENERAL REVENUE FUND	7,516,366			1000
	=====	=====	=====	
CSE APP FEE & PROG REV TF -MATCH	13,336			2104 2
	=====	=====	=====	
FEDERAL GRANTS TRUST FUND -FEDERL	14,569,483			2261 3
	=====	=====	=====	
TOTAL APPRO.....	22,099,185			
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2024-25 POS	AMOUNT	AGY REQ N/R FY 2024-25 POS	AMOUNT	AG REQ ANZ FY 2024-25 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
CHILD SUPPORT ENFORCEMENT							73310000
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -MATCH		158,348					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		307,381					2261 3
TOTAL APPRO.....		465,729					
SPECIAL CATEGORIES							100000
CONTRACT LEGAL - ATTY GEN							100904
GENERAL REVENUE FUND -MATCH		3,246,805					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		6,302,624					2261 3
TOTAL APPRO.....		9,549,429					
TR GR TO CHILD SUPP ENFORC							101133
GENERAL REVENUE FUND -STATE		1,241,987					1000 1
CSE ANNUAL FEE							101137
GENERAL REVENUE FUND -STATE		3,926,098					1000 1
MANATEE CCOC-CHILD SUPPORT							102875
GENERAL REVENUE FUND -MATCH		1,492,261					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		2,926,743					2261 3
TOTAL APPRO.....		4,419,004					
TR/M-D CO 11 CIR CHILD SUP							102876
GENERAL REVENUE FUND -MATCH		12,794,345					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		26,276,695					2261 3
TOTAL APPRO.....		39,071,040					

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2024-25 POS	AMOUNT	AGY REQ N/R FY 2024-25 POS	AMOUNT	AG REQ ANZ FY 2024-25 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
CHILD SUPPORT ENFORCEMENT							73310000
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
PUR/SVCS-CHILD SUPP ENF							102877
GENERAL REVENUE FUND -STATE		429,531					1000 1
-MATCH		4,831,666					1000 2
TOTAL GENERAL REVENUE FUND		5,261,197					1000
CHILD SUPPORT INCENTIVE TF-FEDERL		39,343,279					2075 3
CSE APP FEE & PROG REV TF -MATCH		836,969					2104 2
COURT/CSE COLL SYS TF -STATE		858,628					2115 1
FEDERAL GRANTS TRUST FUND -FEDERL		39,330,808					2261 3
TOTAL APPRO.....		85,630,881					
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -MATCH		273,060					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		530,054					2261 3
TOTAL APPRO.....		803,114					
LEASE/PURCHASE/EQUIPMENT							105281
GENERAL REVENUE FUND -MATCH		98,994					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		192,164					2261 3
TOTAL APPRO.....		291,158					
FINANCIAL ASSISTANCE PAYMT							110000
CHILD SUPPORT-POL SUBD							110042
CHILD SUPPORT INCENTIVE TF-FEDERL		750,000					2075 3

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
CHILD SUPPORT ENFORCEMENT				73310000
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
DATA PROCESSING SERVICES				210000
NORTHWEST REGIONAL DC				210023
GENERAL REVENUE FUND -MATCH	492,807			1000 2
CHILD SUPPORT INCENTIVE TF-FEDERL	145,200			2075 3
FEDERAL GRANTS TRUST FUND -FEDERL	956,701			2261 3
TOTAL APPRO.....	1,594,708			
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	2,266.00			
TOTAL ISSUE.....	313,271,776			
TOTAL SALARY RATE.....	95,746,264			
SALARY INCREASE FY 2023-24 -				
STATEWIDE 5% PAY INCREASE -				
EFFECTIVE 7/1/2023				1001010
SALARY RATE				000000
SALARY RATE.....	4,768,950			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	15,038			1000 1
-MATCH	1,888,513			1000 2
TOTAL GENERAL REVENUE FUND	1,903,551			1000
CSE APP FEE & PROG REV TF -MATCH	73,525			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	3,812,312			2261 3
TOTAL APPRO.....	5,789,388			
SPECIAL CATEGORIES				100000
CONTRACT LEGAL - ATTY GEN				100904
GENERAL REVENUE FUND -MATCH	107,694			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	209,054			2261 3

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
CHILD SUPPORT ENFORCEMENT				73310000
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
SALARY INCREASE FY 2023-24 -				
STATEWIDE 5% PAY INCREASE -				
EFFECTIVE 7/1/2023				1001010
SPECIAL CATEGORIES				100000
CONTRACT LEGAL - ATTY GEN				100904
TOTAL APPRO.....	316,748			
=====				
TR/M-D CO 11 CIR CHILD SUP				102876
GENERAL REVENUE FUND -MATCH	372,776			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	782,213			2261 3
TOTAL APPRO.....	1,154,989			
=====				
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	137,988			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	267,859			2261 3
TOTAL APPRO.....	405,847			
=====				
TOTAL: SALARY INCREASE FY 2023-24 -				1001010
STATEWIDE 5% PAY INCREASE -				
EFFECTIVE 7/1/2023				
TOTAL ISSUE.....	7,666,972			
TOTAL SALARY RATE.....	4,768,950			
=====				
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -MATCH	33,237-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	64,518-			2261 3
TOTAL APPRO.....	97,755-			
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2024-25 POS	AMOUNT	AGY REQ N/R FY 2024-25 POS	AMOUNT	AG REQ ANZ FY 2024-25 POS	AMOUNT	
REVENUE, DEPARTMENT OF CHILD SUPPORT ENFORCEMENT							73000000
HEALTH AND HUMAN SERVICES SERVICES/MOST VULNERABLE							73310000
ESTIMATED EXPENDITURES							13
FLORIDA RETIREMENT SYSTEMS							1304.00.00.00
CONTRIBUTIONS FOR FY 2023-24							1000000
SALARIES AND BENEFITS							1001215
							010000
GENERAL REVENUE FUND -STATE		4,195					1000 1
-MATCH		526,806					1000 2
TOTAL GENERAL REVENUE FUND		531,001					1000
CSE APP FEE & PROG REV TF -MATCH		20,510					2104 2
FEDERAL GRANTS TRUST FUND -FEDERL		1,063,455					2261 3
TOTAL APPRO.....		1,614,966					
SPECIAL CATEGORIES							100000
CONTRACT LEGAL - ATTY GEN							100904
GENERAL REVENUE FUND -MATCH		33,343					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		64,724					2261 3
TOTAL APPRO.....		98,067					
TR/M-D CO 11 CIR CHILD SUP							102876
GENERAL REVENUE FUND -MATCH		112,919					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		219,197					2261 3
TOTAL APPRO.....		332,116					
PUR/SVCS-CHILD SUPP ENF							102877
GENERAL REVENUE FUND -MATCH		40,160					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		77,957					2261 3
TOTAL APPRO.....		118,117					

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2024-25 POS	AMOUNT	AGY REQ N/R FY 2024-25 POS	AMOUNT	AG REQ ANZ FY 2024-25 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
<u>CHILD SUPPORT ENFORCEMENT</u>							73310000
HEALTH AND HUMAN SERVICES							13
<u>SERVICES/MOST VULNERABLE</u>							<u>1304.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FLORIDA RETIREMENT SYSTEMS							
CONTRIBUTIONS FOR FY 2023-24							1001215
TOTAL: FLORIDA RETIREMENT SYSTEMS							1001215
CONTRIBUTIONS FOR FY 2023-24							
TOTAL ISSUE.....		2,163,266					
=====							
SALARY INCREASE FY 2023-24 -							
JUSTICE ADMINISTRATION ATTORNEYS -							
EFFECTIVE 7/1/2023							1001990
SPECIAL CATEGORIES							100000
TR/M-D CO 11 CIR CHILD SUP							102876
GENERAL REVENUE FUND -MATCH		37,508					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		77,970					2261 3
TOTAL APPRO.....		115,478					
=====							
PUR/SVCS-CHILD SUPP ENF							102877
GENERAL REVENUE FUND -MATCH		17,793					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		34,539					2261 3
TOTAL APPRO.....		52,332					
=====							
TOTAL: SALARY INCREASE FY 2023-24 -							1001990
JUSTICE ADMINISTRATION ATTORNEYS -							
EFFECTIVE 7/1/2023							
TOTAL ISSUE.....		167,810					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
AGENCY DISCRETIONARY PAY INCREASE				
FOR FY 2023-24 - EFFECTIVE				
10/1/2023				1600980
SALARY RATE				000000
SALARY RATE.....	1,952,885			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	603,658			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	1,171,807			2261 3
	-----	-----	-----	
TOTAL APPRO.....	1,775,465			
	=====	=====	=====	
TOTAL: AGENCY DISCRETIONARY PAY INCREASE				1600980
FOR FY 2023-24 - EFFECTIVE				
10/1/2023				
TOTAL ISSUE.....	1,775,465			
TOTAL SALARY RATE.....	1,952,885			
	=====	=====	=====	

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
C0231 001		663,981					
C0232 001		1,288,904					
		-----	-----	-----	-----		
TOTAL SALARY RATE		1,952,885					
		=====	=====	=====	=====		

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ N/R	AGY REQ N/R	AG REQ ANZ	AG REQ ANZ	
FY 2024-25	FY 2024-25	FY 2024-25	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
<u>CHILD SUPPORT ENFORCEMENT</u>						73310000
HEALTH AND HUMAN SERVICES						13
<u>SERVICES/MOST VULNERABLE</u>						<u>1304.00.00.00</u>
ADJUSTMENTS TO CURRENT YEAR						
ESTIMATED EXPENDITURES						1600000
AGENCY DISCRETIONARY PAY INCREASE						
FOR FY 2023-24 - EFFECTIVE						
10/1/2023						1600980

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
OTHER SALARY AMOUNT						
						603,658
						1,171,807
						<u>1,775,465</u>
						=====

NONRECURRING EXPENDITURES						2100000
CHILD SUPPORT AUTOMATED MANAGEMENT						
SYSTEM (CAMS) TRANSITION TO SAP S/4						2103002
SPECIAL CATEGORIES						100000
PUR/SVCS-CHILD SUPP ENF						102877
CHILD SUPPORT INCENTIVE TF-FEDERL	995,200-					2075 3
	=====	=====	=====	=====		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
CHILD SUPPORT ENFORCEMENT				73310000
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ANNUALIZATION OF ISSUES PARTIALLY FUNDED IN PRIOR YEAR				2600000
ANNUALIZATION OF AGENCY DISCRETIONARY PAY INCREASE FOR FY 2023-24 - THREE MONTHS				
ANNUALIZATION SALARIES AND BENEFITS				2600980
				010000
GENERAL REVENUE FUND -MATCH	201,219			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	390,602			2261 3
TOTAL APPRO.....	591,821			

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
OTHER SALARY AMOUNT							
2261 FEDERAL GRANTS TRUST FUND							390,602
1000 GENERAL REVENUE FUND							201,219
							591,821

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
WORKLOAD				3000000
INCREASE EXPENSES CATEGORY FOR				
POSTAGE				3000080
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	163,203			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	316,805			2261 3
TOTAL APPRO.....	480,008			

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 The Department of Revenue requests \$480,008 (\$163,203 General Revenue and \$316,805 Federal Grants Trust Fund) in the Expenses category in the Child Support Budget Entity to fund postal rate increases over the last two years that the Program can no longer fund within existing resources.

The Child Support Program's primary method of communicating with customers is the U.S Postal Service. The US Postal Service has increased metered postal rates by 12 cents from January 2021 to July 2023. Child Support is currently mailing out approximately 390,253 pieces of mail monthly. Based upon this volume the Program needs \$480,008 to cover the postal rate increases.

This issue supports Statewide Economic Development 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

INCREASE PURCHASE OF SERVICES -				
CHILD SUPPORT ENFORCEMENT CATEGORY				
FOR SECURITY GUARDS				3000250
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	255,735			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	496,428			2261 3
TOTAL APPRO.....	752,163			

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 The Department of Revenue requests \$752,163 (\$255,735 General Revenue and \$496,428 Federal Grants Trust Fund) in the

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
<u>CHILD SUPPORT ENFORCEMENT</u>						73310000
HEALTH AND HUMAN SERVICES						13
<u>SERVICES/MOST VULNERABLE</u>						<u>1304.00.00.00</u>
WORKLOAD						3000000
INCREASE PURCHASE OF SERVICES -						
CHILD SUPPORT ENFORCEMENT CATEGORY						
FOR SECURITY GUARDS						3000250

Purchase of Services-Child Support category in the Child Support Budget Entity for the return of more security guards to Child Support service centers. The presence of security guards provides parents and employees a necessary level of security in our offices.

The state contract rates for level two security guards have increased by over 100%, depending upon location. Due primarily to the increase in hourly costs under the current state-term contract, the Program is requesting additional funding to return to having guards in Child Support offices. Based on the current state-term contract rates, the cost to implement full and part-time guards at 27 offices locations where we have in-person visits would be \$1,254,021. The Program is requesting \$752,163, the difference in the actual costs and the estimated cost using the new hourly rates.

Providing child support services involves very sensitive family matters. The Program is working with parents to exchange private income for the care of their children. The combination of the parents' relationships with one another and the administrative and judicial actions that the Program takes to establish and enforce orders results in some parents making threats of self-harm and threats toward one another and Program employees and partners. In the first 6 months of calendar year 2023, the Program received 48 threats and 60% of these threats were made while the parent was in our office location or on the phone with us.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

JUDICIAL HEARING OFFICER RESOURCES						3001500
SPECIAL CATEGORIES						100000
PUR/SVCS-CHILD SUPP ENF						102877

GENERAL REVENUE FUND	-MATCH	657,833	24,302	205,361		1000 2
FEDERAL GRANTS TRUST FUND	-FEDERL	1,276,970	47,174	398,644		2261 3
TOTAL APPRO.....		1,934,803	71,476	604,005		
		=====	=====	=====		

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue requests \$1,934,803 (\$657,833 General Revenue and \$1,276,970 Federal Grants Trust Fund) in the Purchase of Services-Child Support category in the Child Support Budget Entity to fund 20 additional child support hearing officers. Of this amount, \$71,476 (\$24,302 General Revenue and \$47,174 Federal Grants Trust Fund) is non-recurring and the annualization is \$604,005 (\$205,361 General Revenue and \$398,644 Federal Grants Trust Fund).

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF						73000000
<u>CHILD SUPPORT ENFORCEMENT</u>						73310000
HEALTH AND HUMAN SERVICES						13
<u>SERVICES/MOST VULNERABLE</u>						<u>1304.00.00.00</u>
WORKLOAD						3000000
JUDICIAL HEARING OFFICER RESOURCES						3001500

The Department contracts with the Office of the State Courts Administrator (OSCA) for hearing officers and the associated administrative support. This cost reimbursable contractual arrangement allows the Department to leverage federal funding for these positions, which is then passed through to the State Courts System budget. The current annual contract budget will be \$8.5 million after the FY 2023-24 pay increase and retirement rates are accounted for, which funds 77 hearing officer FTE (this includes hearing officers and administrative staff). This issue mirrors State Courts' issue number 3001500.

Child Support Enforcement Hearing Officers conduct hearings regarding the establishment, enforcement, and modification of child support. Rule 12.491, Fla. Fam. Law. R. P., which governs child support enforcement, when specifically invoked by administrative order of the chief justice for use in a particular county or circuit, empowers hearing officers to issue process, administer oaths, require the production of documents, and conduct hearings for the purpose of taking evidence.

Upon the filing of a cause of action or other proceeding for the establishment, enforcement, or modification of child support, the court or clerk assigns the proceeding to a hearing officer. The hearing officer must then:

- Designate a time and place for an appropriate hearing and give notice to the parties;
- Take testimony and establish a record;
- Accept voluntary acknowledgment of paternity and child support liability and stipulated agreements setting the amount of support to be paid; and
- Evaluate the evidence and promptly make a recommended order to the court (setting forth findings of fact).

Upon receipt, the court reviews the recommended order and enters an order (unless good cause appears to amend the order), conduct further proceedings, or reassign the matter back to the hearing officer to conduct further proceedings.

Hearing officers are appointed by the chief judge of each judicial circuit and must be a member of The Florida Bar (unless waived by the chief justice).

The number of hearing officer positions and workload has not been reviewed since 2005. As such, over the past year, the Department analyzed judicial referral volumes, hearing trends, and potential future growth in judicial hearings to determine if additional hearing officers are needed to process cases timely.

The Department's analysis forecasted the number of hearings needed to meet the Program's current volume of judicial referrals (including an acknowledgment that some offices are not referring all eligible cases due to low docket time availability). This analysis resulted in a need for five additional hearing officer positions and five corresponding administrative support positions. If funded, these positions will be effective July 1, 2024.

The Department next considered future growth based on strategic projects that will increase enforcement actions on non-paying cases and help parents better cooperate in establishing initial support orders. The Department anticipates that these projects will likely result in higher child support enforcement hearing demands in the future. When the impact of the Program's strategic projects is incorporated into the forecast, an additional five hearing officer positions and

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
WORKLOAD				3000000
JUDICIAL HEARING OFFICER RESOURCES				3001500

five corresponding administrative support positions will be needed in FY 2024-25. If funded, these positions will be effective January 1, 2025.

To determine the number of hearing officers needed, the Department divided the number of filled hearing officer FTE into the actual number of hearings held as reported by OSCA. In April 2023, 9,498 hearings were held by 41.25 hearing officers, resulting in 230.25 hearings completed per month per FTE. This methodology was applied to the forecasted current hearing demand of 10,694 per month and the forecasted growth to 11,687 hearings per month.

The cost for these positions was generated by OSCA using minimum plus 10% and standard packages. The Department also reimburses OSCA's indirect costs at 6.84% of modified total direct costs

If this issue is not funded, Child Support may experience delays in establishing, enforcing, and modifying support orders adversely affecting services to citizens and child support distributions.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

MANATEE COUNTY CLERK OF CIRCUIT COURT				3002170
SPECIAL CATEGORIES				100000
MANATEE CCOC-CHILD SUPPORT				102875
GENERAL REVENUE FUND -MATCH	92,035			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	178,655			2261 3
TOTAL APPRO.....	270,690			
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue (Department), on behalf of the Manatee County Clerk of Circuit Court, requests \$270,690 (\$92,035 in General Revenue and \$178,655 in Federal Grants Trust Fund) in the Special Category - Manatee CCOC Child Support (102875) in the Child Support Budget Entity for Manatee County's increased employer expenses under its cost reimbursement contract with the Department to provide full child support services in Manatee County as required by Section 6 of Chapter 85-178, Laws of Florida. The increased employer expenses include changes in the Florida Retirement System employer contribution, health insurance costs and employee cost of living pay increases. Additionally, like the state, the county has addressed pay compression.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
<u>CHILD SUPPORT ENFORCEMENT</u>						73310000
HEALTH AND HUMAN SERVICES						13
<u>SERVICES/MOST VULNERABLE</u>						<u>1304.00.00.00</u>
WORKLOAD						3000000
MANATEE COUNTY CLERK OF CIRCUIT COURT						3002170

This \$270,690 request includes:

State Fiscal Year 23-24 Florida Retirement System Employer Contribution Increase effective 7/1/2023: \$41,980

County Fiscal Year 23-24 Health Insurance Increase effective 1/1/2024: \$6,654

County Fiscal Year 23-24 5% Pay Increase (COLA) effective 10/1/2023: \$111,028

County Fiscal Year 23-24 Market adjustment/Compression Increases effective 10/1/2023: \$111,028

If this issue is not funded, the Manatee County Clerk of Circuit Court would be forced to increase vacancies in child support positions which would negatively impact services to customers, child support collections and performance.

This issue supports Statewide Economic Development Strategy 4.2 - Ensure state, regional and local agencies provide collaborative and timely customer service to businesses and workers; and Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

PROGRAM REDUCTIONS						33V0000
CHILD SUPPORT PROGRAM - OTHER						
PERSONAL SERVICES						33V0100
OTHER PERSONAL SERVICES						030000
GENERAL REVENUE FUND -MATCH		50,000-				1000 2
CSE APP FEE & PROG REV TF -MATCH		120,000-				2104 2
FEDERAL GRANTS TRUST FUND -FEDERL		330,000-				2261 3
TOTAL APPRO.....		500,000-				
		=====				

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This item proposes a reduction of \$500,000 (\$50,000 General Revenue, \$120,000 Child Support Enforcement Application and Program Revenue Trust Fund, and \$330,000 Federal Grants Trust Fund) in the Other Personal Services (OPS) category.

This reduction proposal will have no impact on the program.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
PROGRAM REDUCTIONS				33V0000
CHILD SUPPORT ENFORCEMENT				
REDUCE GENERAL REVENUE FOR				
FINANCIAL LOSSES				33V0200
SPECIAL CATEGORIES				100000
TR GR TO CHILD SUPP ENFORC				101133
GENERAL REVENUE FUND -STATE		471,818-		1000 1

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This item proposes a reduction of \$471,818 in General Revenue appropriations in the Transfer General Revenue to Child Support Enforcement category. The Child Support Program currently receives a recurring General Revenue appropriation of \$1,241,987 to pay for financial losses resulting from the processing of over \$1.5 billion of child support collections. The program estimates that this amount could be reduced by \$478,818 without impacting performance or services to citizens.

This reduction proposal will have no impact on the program.

POSTAL SAVINGS FROM STATUTORY
 CHANGES
 EXPENSES

33V0340
 040000

GENERAL REVENUE FUND -MATCH	114,518-	
FEDERAL GRANTS TRUST FUND -FEDERL	222,299-	
TOTAL APPRO.....	336,817-	

1000 2
 2261 3

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This item proposes a reduction of \$336,817 (\$114,518 in General Revenue and \$222,299 in the Federal Grants Trust Fund) in the Expenses category for the Child Support Program.

This reduction can be achieved by amending current law to allow:

- 1) administrative paternity and/or support actions to be sent by certified mail rather than certified mail, restricted delivery;

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
PROGRAM REDUCTIONS				33V0000
POSTAL SAVINGS FROM STATUTORY				
CHANGES				33V0340

- 2) deemed income withholding notices to be sent by regular mail rather than certified mail; and
- 3) notices of freeze, intent to levy, and notice of levy issued to be sent by regular mail rather than certified mail.

Currently, notice of administrative paternity and/or support actions must be sent by certified mail, restricted delivery (sections 409.256(4) and 409.2563(4), F.S.) at a cost of \$7.90 for certified mail plus an additional \$6.00 for restricted delivery. According to the US Postal Service, restricted delivery ensures that your mail is only delivered to the person you specify, or to the person authorized in writing to sign for the intended recipient. Nonetheless, signatures are often accepted from individuals other than the person to whom the mail is addressed. When someone other than the addressee signs the receipt card, statutes require the Child Support Program to contact the addressee to confirm that he or she received the mail in question. During State Fiscal Year (SFY) 2022-23, the Program mailed an estimated 38,365 initial notices of administrative paternity and/or support. The additional cost for the restricted delivery component was \$230,190. The Program continues to expand its use of administrative paternity and/or support actions.

Currently, sections 61.1301 and 409.2574, F.S., require deemed income deduction notices be sent by certified mail with return receipt requested at a cost of \$7.90 per piece. In SFY 2022-23, there were 3,264 deemed income deduction notices mailed. The additional cost of the certified mail component for sending these notices was \$25,786.

Currently, section 409.25656, F.S., requires the Child Support Program to send the garnishee an initial garnishment notice (notice of freeze) and a subsequent notice (notice of levy) by registered mail, which under section 1.01(11), F.S., includes certified mail with return receipt requested. The Child Support Program must also send the obligor a notice of intent to levy by registered mail. During SFY 2022-23, the Child Support Program mailed an estimated 3,093 notices of freeze, 4,526 notices of intent to levy, and 2,614 notices of levy issued. The cost of the certified mail component for sending these three notices was \$80,841.

The Program proposes the following three changes:

- 1) Amend sections 409.256(4) and 409.2563(4), F.S., to remove the requirement for restricted delivery when using certified mail service, effective July 1, 2024, for the initial notice of administrative paternity and/or support. Removing the requirement for restricted delivery will not impact successful certified mail service for the Child Support Program and will result in a savings of \$6.00 for each notice for a total savings of \$230,190 annually.
- 2) Amend sections 61.1301 and 409.2574, F.S., to allow deemed income deduction notices to be sent by regular mail rather than certified mail. This will provide a more efficient process for notifying customers and will reduce the cost for notifying customers. The regular mail cost would be \$0.63 per notice, resulting in a savings of \$7.90 per notice for a total savings of \$25,786 annually.
- 3) Amend section 409.25656, F.S., to allow notices of freeze, intent to levy, and levy issued to be sent by regular mail rather than certified mail. This will provide a more efficient process for notifying the garnishee and the obligor and will reduce the cost for notifying the garnishee and the obligor. The regular mail cost would be \$0.63 per notice,

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
<u>CHILD SUPPORT ENFORCEMENT</u>						73310000
HEALTH AND HUMAN SERVICES						13
<u>SERVICES/MOST VULNERABLE</u>						<u>1304.00.00.00</u>
PROGRAM REDUCTIONS						33V0000
POSTAL SAVINGS FROM STATUTORY						
CHANGES						33V0340

resulting in a savings of \$7.90 per notice for a total savings of \$80,841 annually.

The Child Support Program currently sends most notices for enforcement actions by regular mail, including past due notices; driver license suspension; consumer reporting; business, professional and recreational license suspension; contempt, notice of hearing; income deduction; and IRS/passports/admin offsets.

The estimated savings are calculated as shown on the following table. The Child Support Program will continue to refine its estimate of the savings.

Notice	# Mailed Annually	Savings per notice	Total Savings
Administrative Paternity/Support	38,365	\$6.00	\$230,190
Deemed Income Deduction	3,264	\$7.90	\$25,786
Notice of Freeze Issued	3,093	\$7.90	\$24,435
Notice of Intent to Levy issued	4,526	\$7.90	\$35,755
Notice of Levy issued	2,614	\$7.90	\$20,651
Total			\$336,817

This reduction proposal will have no adverse impact on the program.

CHILD SUPPORT PROGRAM - ANNUAL FEE						
RECURRING						33V0400
SPECIAL CATEGORIES						100000
CSE ANNUAL FEE						101137

GENERAL REVENUE FUND	-STATE	653,151-				1000 1
=====						

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This item proposes a reduction of \$653,151 in General Revenue in the Child Support Enforcement Annual Fee category. Based

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
<u>CHILD SUPPORT ENFORCEMENT</u>						73310000
HEALTH AND HUMAN SERVICES						13
<u>SERVICES/MOST VULNERABLE</u>						<u>1304.00.00.00</u>
PROGRAM REDUCTIONS						33V0000
CHILD SUPPORT PROGRAM - ANNUAL FEE						
RECURRING						33V0400

on estimates provided to the Legislature for the FY 2024-25 Long Range Financial Outlook, the largest annual payment for the mandatory annual child support fee will be \$3,272,947 which is estimated for FY 2026-27. The current appropriation of \$3,926,098 exceeds that amount by \$653,151. Assuming the estimates hold true, the Program can reduce recurring nonmatching General Revenue appropriations by \$653,151 without needing to request additional funding until at least FY 2027-28.

This reduction proposal will have no impact on the program.

PARENTING TIME EXPENSE						33V1690
EXPENSES						040000
GENERAL REVENUE FUND	-STATE	66,745-				1000 1
=====						

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This item proposes a reduction of \$66,745 in General Revenue in the Expense category in the Child Support Program. Section 10 of Chapter 2017-117, L.O.F., Child Support and Parenting Time, provided an appropriation to the Child Support Program which was annualized by the 2018 Legislature. The amounts appropriated were based on the fiscal analysis and included an appropriation of \$66,745 nonmatching General Revenue annually in the Expenses category for a new notice to be mailed to parents. In the final implementation of the parenting time requirements, the new notice is mailed with other federally reimbursable notices with no significant increase in cost.

This reduction proposal will have no impact on the program.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
NEW INFORMATION RESOURCE MANAGEMENT				
INFRASTRUCTURE PROJECT				3600000
FLORIDA PLANNING, ACCOUNTING, AND				
LEDGER MANAGEMENT (PALM) READINESS				3600PC0
SPECIAL CATEGORIES				100000
FLAIR SYSTEM REPLACEMENT				100781
GENERAL REVENUE FUND -MATCH	141,440	141,440		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	274,560	274,560		2261 3
TOTAL APPRO.....	416,000	416,000		

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue (Department) requests \$1,825,280 in nonrecurring funds (\$1,550,720 in General Revenue and \$274,560 in Federal Grants Trust Fund) in the FLAIR System Replacement category to procure additional staff augmentation services to continue the implementation of the Planning, Accounting, and Ledger Management (PALM). The addition of IT contracted services dedicated to the implementation of PALM will allow existing staff to ensure that continued operations of the primary missions of the Department are conducted without interruption. The Department requested \$1,056,960 pursuant to Specific Appropriation 2107 for the integration of Department applications with the new PALM system for FY 2023-2024.

IT Staff Augmentation:

- 1 .Net Developer - ISP - \$177,480
- 1 SAP Developer - ISP - \$208,800
- 1 Business Analyst - ISP - \$187,920
- 1 Technical Project Manager - ISP \$261,000
- 1 Project Manager - GTA - \$228,800
- 2 Business Analysts - GTA - \$345,280
- 2 Business Analysts- CSP - \$416,000

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
CONTACT CENTER COST INCREASE				36285C0
EXPENSES				040000
GENERAL REVENUE FUND -MATCH	82,513			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	160,172			2261 3
TOTAL APPRO.....	242,685			

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue requests \$242,685 (\$82,513 General Revenue and \$160,172 Federal Grants Trust Fund) in Expense category in the Child Support Budget entity to fund for increased costs associated with the transition to the new call center software and Voice Over Internet Protocol (VOIP) technology.

During FY 2022-23, the Department converted to a new telephone customer service contractor, Lumen, offered under a DMS state contract. The telephone system is an advanced inbound voice service for customers that provides a single telephone number for callers to reach each program's centralized call center staff. This request is for additional funding to cover the per minute cost for inbound and outbound call center calls (average of 2.23M minutes monthly). The rate for inbound calls is \$0.01/minute and the rate for outbound calls is \$0.02 /per minute.

Increase by Program

Child Support - \$242,685

General Tax Admin - \$20,186

Information Services - \$4,137

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) TRANSITION TO SAP S/4				36314C0
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	10,976,656	10,976,656		1000 2
CHILD SUPPORT INCENTIVE TF-FEDERL	12,000,000	12,000,000		2075 3
FEDERAL GRANTS TRUST FUND -FEDERL	21,307,626	21,307,626		2261 3
TOTAL APPRO.....	44,284,282	44,284,282		
DATA PROCESSING SERVICES				210000
NORTHWEST REGIONAL DC				210023
GENERAL REVENUE FUND -MATCH	786,773	786,773		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	1,527,265	1,527,265		2261 3
TOTAL APPRO.....	2,314,038	2,314,038		
TOTAL: CHILD SUPPORT AUTOMATED MANAGEMENT				36314C0
SYSTEM (CAMS) TRANSITION TO SAP S/4				
TOTAL ISSUE.....	46,598,320	46,598,320		

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue requests \$46,598,320 (\$11,763,429 General Revenue, \$12,000,000 Child Support Incentive Trust Fund, and \$22,834,891 Federal Grants Trust Fund) in the Purchase of Services-Child Support Enforcement category and the Northwest Regional Data Center Category in the Child Support Budget Entity to upgrade the Child Support Automated Management System (CAMS) to SAP S/4HANA (S/4). This upgrade is required by SAP for future support, current upgrades and security patches. This funding is year one of a three-year project with a large portion being matched by federal funds.

Federal law requires states to have a federally certified automated Child Support system. Florida meets this requirement with the CAMS. CAMS is an SAP based system and primarily runs on the following SAP modules: SAP CRM for the Customer Relationship Management component, SAP ECC for the Financials component and SAP BW for the Reporting component. CAMS was implemented in 2006 for compliance and 2012 for establishment and financials.

CAMS currently runs on SAP Business Suite 7 and NetWeaver. SAP is ending support for these products in 2027 with extended support available at a premium through 2030. SAP has announced no plans to support Business Suite 7 or NetWeaver after 2030. The current product is S/4 which SAP has committed to support through 2040. This upgrade is needed to preserve the

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
CHILD SUPPORT AUTOMATED MANAGEMENT				
SYSTEM (CAMS) TRANSITION TO SAP S/4				36314C0

state and federal government's investment in CAMS using commercial off the shelf software (COTS). The Program plans to use a brownfield approach, migrating the existing CAMS functionality into the new version of SAP.

The project is tentatively scheduled to last three years. Implementation would be in two major phases. Phase 1 would include migration of the CAMS CRM (Customer Relations Management) & ECC (Financials) modules to S/4. This phase is anticipated to be complete by the end of FY 2025-26 and represents the bulk of the non-recurring expense. Phase 2 is anticipated to be completed in FY 2026-27 and includes migration of the CAMS business warehouse.

Project costs are primarily based on three sources: 1) estimates produced using in-house experience combined with published costs and rates, 2) a rough order of magnitude estimate for software licenses prepared by SAP Public Services and 3) a rough order of magnitude estimate for deliverable based services to implement three aspects of the transition the Department cannot implement in house with existing resources (functionality mapping, data migration and custom code analysis) prepared by a representative from SAP America. This last component was inflated 50% for ancillary costs, project management and QA associated with using an implementation vendor. IV&V costs are estimated at 2% of annual costs. The total cost to implement over three years is currently estimated to be \$97,559,340.

See the LBR Schedule IV-B baseline project budget for additional detail. The table below displays anticipated costs by year.

Project Cost Table

FY 2024-25:	\$46,598,320
FY 2025-26:	\$36,990,163
FY 2026-27:	\$13,970,857
Total Project	\$97,559,340

In addition to the state funding requested in this document, completion of this project is dependent on continued Federal approval of federal financial participation in the Program's Annual Advanced Planning Document Updates (AAPDU). The Federal Office of Child Support Services approved the balance of the SFY 2023-24 planning LBR and the first quarter of this issue when they approved the Program's submission for FFY 2023-24 (October 2023-September 2024). The Program's request for October 2024-September 2025 is due in July 2024.

Upon completion of the project, annual operating costs are estimated to be \$8.2 million (29%) greater than current costs, increasing from \$28.4 million to \$36.6 million, primarily due to the increased costs of the SAP software. The state cost (34%) of preserving the state and federal investment and maintaining state of the art technology for at least another 10 years is \$2.8 million annually. Total state and federal to initially build CAMS exceeded \$300 million.

The Program considered four operating models: one which is fully on-premises using COTS hardware at the state data center, another model which uses server hardware managed and maintained by a professional services company but located

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
<u>CHILD SUPPORT ENFORCEMENT</u>						73310000
HEALTH AND HUMAN SERVICES						13
<u>SERVICES/MOST VULNERABLE</u>						<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL						
INFORMATION TECHNOLOGY						3630000
CHILD SUPPORT AUTOMATED MANAGEMENT						
SYSTEM (CAMS) TRANSITION TO SAP S/4						36314C0

on-premises (hybrid-cloud), as well as two models using FedRAMP-compliant public cloud offerings. The Program did not consider transforming to a non-SAP solution as the benefits of SAP and the investments made are too great to forgo. The Program selected the hybrid cloud solution as it is the solution with the lowest cost and least risk and offers the greatest flexibility to convert to another solution at a future time.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

ADMINISTRATIVE SERVICES PROGRAM						
INITIATIVES						4200000
DEPARTMENT OF REVENUE MERIT PAY						
ADJUSTMENTS						4200A40
SALARY RATE						000000
SALARY RATE.....	408,600					
	=====	=====	=====	=====		
SALARIES AND BENEFITS						010000
CHILD SUPPORT INCENTIVE TF-FEDERL	495,305					2075 3
	=====	=====	=====	=====		
TOTAL: DEPARTMENT OF REVENUE MERIT PAY						4200A40
ADJUSTMENTS						
TOTAL ISSUE.....	495,305					
TOTAL SALARY RATE.....	408,600					
	=====	=====	=====	=====		

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department requests \$495,305 in recurring Federal Incentive Trust Fund in the Salaries and Benefits category and 408,600 in salary rate in the Child Support Program (CSP) to award proficiency increases with a goal to retain high-performing team members by providing opportunities to increase pay and linking pay to performance. This will award approximately 227 FTE (10%) of the CSP authorized positions.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
<u>CHILD SUPPORT ENFORCEMENT</u>						73310000
HEALTH AND HUMAN SERVICES						13
<u>SERVICES/MOST VULNERABLE</u>						<u>1304.00.00.00</u>
ADMINISTRATIVE SERVICES PROGRAM						4200000
INITIATIVES						
DEPARTMENT OF REVENUE MERIT PAY						4200A40
ADJUSTMENTS						

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
C1038 001		408,600					
TOTAL SALARY RATE		408,600					
OTHER SALARY AMOUNT							
2075 CHILD SUPPORT INCENTIVE TF							495,305
							495,305

CHILD SUPPORT RECRUITMENT AND							
RETENTION FOR MISSION CRITICAL							
POSITIONS							4200A60
SALARY RATE							000000
SALARY RATE.....	689,428						
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -MATCH	284,147						1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	551,578						2261 3
TOTAL APPRO.....	835,725						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
ADMINISTRATIVE SERVICES PROGRAM				
INITIATIVES				4200000
CHILD SUPPORT RECRUITMENT AND				
RETENTION FOR MISSION CRITICAL				
POSITIONS				4200A60
TOTAL: CHILD SUPPORT RECRUITMENT AND				4200A60
RETENTION FOR MISSION CRITICAL				
POSITIONS				
TOTAL ISSUE.....		835,725		
TOTAL SALARY RATE.....		689,428		

=====

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue requests 689,428 in rate and \$835,725 (\$284,147 General Revenue and \$551,578 Federal Grants Trust Fund) in the Salary & Benefits Category in the Child Support Budget Entity to fund changes to position levels based on work complexity and retention initiatives in the Child Support Program.

Career Ladder Improvements

616,886 in rate and \$747,789 in salary is requested to fund career ladder improvements to increase 61 positions above paygrade 16 with a goal to align complex work with higher paygrades and retain trained and skilled employees by providing opportunities for career advancement. The Child Support Program continues to experience high turnover in positions paygrade 17 and below. Separations in SFY 2022-23 in these paygrades accounted for 85% of all separations. The Program sees the opportunity to align the more complex work with promotional opportunities as a strategic project allowing higher performance and better retention. Additionally, the Program is implementing new federal international case processing procedures which are very complex.

Merit Increases

50,000 in rate and \$60,610 in salary is requested to bring performing team members whose salary is below the median salary for their position class and who meet comparative merit eligibility closer to the position class median. Merit eligibility requires a 3.0 or higher performance evaluation, no score below 2.0 on any performance expectation, a minimum of one year's tenure in the position, and no disciplinary action within the last 12 months.

Program Office Change of Duties for Career Service Positions

22,542 in rate and \$27,326 in salary is requested to provide 3% increase for 12 FTE (5% of authorized) with added duties to provide professional development.

Career Ladder Improvement	616,886
Merit Increases	50,000

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF
 CHILD SUPPORT ENFORCEMENT
 HEALTH AND HUMAN SERVICES
 SERVICES/MOST VULNERABLE
 ADMINISTRATIVE SERVICES PROGRAM
 INITIATIVES
 CHILD SUPPORT RECRUITMENT AND
 RETENTION FOR MISSION CRITICAL
 POSITIONS

73000000
 73310000
 13
 1304.00.00.00
 4200000
 4200A60

Program Office Change of Duties 22,542
 Total Rate Need 689,428
 Benefits @ 21.22% \$146,297
 Total Salary needed \$835,725

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS						
C1039 001	689,428					
TOTAL SALARY RATE	689,428					

OTHER SALARY AMOUNT

1000 GENERAL REVENUE FUND 284,147
 2261 FEDERAL GRANTS TRUST FUND 551,578
 835,725

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT

CODES

REVENUE, DEPARTMENT OF					73000000
<u>CHILD SUPPORT ENFORCEMENT</u>					73310000
HEALTH AND HUMAN SERVICES					13
<u>SERVICES/MOST VULNERABLE</u>					<u>1304.00.00.00</u>
DEPARTMENT WIDE ISSUES					4300000
PRIVATE CONTRACT WAGE INFLATION					4300300
SPECIAL CATEGORIES					100000
PUR/SVCS-CHILD SUPP ENF					102877
CHILD SUPPORT INCENTIVE TF-FEDERL	524,701				2075 3

=====

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

The Department of Revenue (Department) requests \$524,701 in the Child Support Incentive Trust Fund in the Purchase of Service category in the Child Support Budget Entity to continue to address impacts of wage inflation on the Child Support Program's private sector contracts.

The Child Support Program (Program) provides services to more than one million children and families. These services rely on partnerships with other state and federal agencies as well as private companies. The Program contracts with private companies for critical services that cannot otherwise be provided by the agency. Private contractors of the Program continue to be impacted by wage inflation and are having difficulty in retaining and filling positions.

The Program received \$2.7 million targeting most of the Program's private contracts to address these issues in the FY 2023-24 GAA. Some contracts were excluded from that request due to timing of renewals or lack of evidence of the impact of wage inflation. Some of the remaining contractors now are due for renewal or re-procurement or having issues retaining staff within the amounts they are currently reimbursed. The Program is requesting funds related to most of these remaining contracts by the same 10.48% requested for the contracts funded this year. This percentage is based on the increase in the Employer Cost Index from the average of four quarters of the pre-pandemic fiscal year 2018-19 to 2021-22.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

TOTAL: SERVICES/MOST VULNERABLE					<u>1304.00.00.00</u>
BY FUND TYPE					
GENERAL REVENUE FUND	99,516,011	11,929,171	205,361		1000
TRUST FUNDS	275,550,013	35,156,625	398,644		2000
TOTAL POSITIONS.....	2,266.00				
TOTAL PROG COMP.....	375,066,024	47,085,796	604,005		
TOTAL SALARY RATE.....	103,566,127				

=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
GENERAL TAX ADMINISTRATION				73410000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	105,882,196			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	88,994,537			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	1,270,684			2261 9
OPERATING TRUST FUND -STATE	37,453,787			2510 1
TOTAL POSITIONS.....	2,146.25			
TOTAL APPRO.....	127,719,008			
	=====	=====	=====	
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE	6,390			1000 1
OPERATING TRUST FUND -STATE	73,237			2510 1
TOTAL APPRO.....	79,627			
	=====	=====	=====	
EXPENSES				040000
GENERAL REVENUE FUND -STATE	1,535,351			1000 1
OPERATING TRUST FUND -STATE	13,368,860			2510 1
TOTAL APPRO.....	14,904,211			
	=====	=====	=====	
AID TO LOCAL GOVERNMENTS				050000
G/A-DISTRIB/CLERKS/COURT				050105
CLERKS OF THE COURT TF -STATE	47,402,734			2588 1
	=====	=====	=====	
EMERGENCY DISTRIBUTIONS				050490
L/G HF-CT SALES TAX CL TF -STATE	33,807,042			2455 1
	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
GENERAL TAX ADMINISTRATION				73410000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
AID TO LOCAL GOVERNMENTS				050000
INMATE SUPPLEMENTAL DISTR				050491
L/G HF-CT SALES TAX CL TF -STATE	592,958			2455 1
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -STATE	14,556			1000 1
OPERATING TRUST FUND -STATE	1,133,954			2510 1
TOTAL APPRO.....	1,148,510			
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	4,591,900			1000 1
OPERATING TRUST FUND -STATE	6,483,717			2510 1
TOTAL APPRO.....	11,075,617			
PUR/SVCS - COLLECTION AGEN				102900
OPERATING TRUST FUND -STATE	414,000			2510 1
REEMPLOYMENT SVCS - DEO				103009
FEDERAL GRANTS TRUST FUND -RECPNT	25,228,396			2261 9
RISK MANAGEMENT INSURANCE				103241
OPERATING TRUST FUND -STATE	917,449			2510 1
LEASE/PURCHASE/EQUIPMENT				105281
GENERAL REVENUE FUND -STATE	214,749			1000 1
OPERATING TRUST FUND -STATE	127,251			2510 1

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2024-25 POS	AMOUNT	AGY REQ N/R FY 2024-25 POS	AMOUNT	AG REQ ANZ FY 2024-25 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
GENERAL TAX ADMINISTRATION							73410000
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
LEASE/PURCHASE/EQUIPMENT							105281
TOTAL APPRO.....		342,000					
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....		2,146.25					
TOTAL ISSUE.....		263,631,552					
TOTAL SALARY RATE.....		105,882,196					
SALARY INCREASE FY 2023-24 - STATEWIDE 5% PAY INCREASE - EFFECTIVE 7/1/2023							1001010
SALARY RATE							000000
SALARY RATE.....		5,229,676					
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		4,430,919					1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		62,954					2261 9
OPERATING TRUST FUND -STATE		1,865,081					2510 1
TOTAL APPRO.....		6,358,954					
TOTAL: SALARY INCREASE FY 2023-24 - STATEWIDE 5% PAY INCREASE - EFFECTIVE 7/1/2023							1001010
TOTAL ISSUE.....		6,358,954					
TOTAL SALARY RATE.....		5,229,676					
CASUALTY INSURANCE PREMIUM ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE		12,114					2510 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
REVENUE, DEPARTMENT OF				73000000
GENERAL TAX ADMINISTRATION				73410000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEMS				
CONTRIBUTIONS FOR FY 2023-24				1001215
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	1,266,170			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	17,989			2261 9
OPERATING TRUST FUND -STATE	532,962			2510 1
TOTAL APPRO.....	1,817,121			
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
AGENCY DISCRETIONARY PAY INCREASE				
FOR FY 2023-24 - EFFECTIVE				
10/1/2023				1600980
SALARY RATE				000000
SALARY RATE.....	495,454			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	450,442			1000 1
TOTAL: AGENCY DISCRETIONARY PAY INCREASE				1600980
FOR FY 2023-24 - EFFECTIVE				
10/1/2023				
TOTAL ISSUE.....	450,442			
TOTAL SALARY RATE.....	495,454			

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
GENERAL TAX ADMINISTRATION						73410000
GOV OPERATIONS/SUPPORT						16
GOVERNMENTAL OPERATIONS						1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR						
ESTIMATED EXPENDITURES						1600000
AGENCY DISCRETIONARY PAY INCREASE						
FOR FY 2023-24 - EFFECTIVE						
10/1/2023						1600980

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
C0233 001		495,454					
TOTAL SALARY RATE		495,454					
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							450,442
							450,442

NONRECURRING EXPENDITURES						2100000
TAXATION CH 2023-157, LOF (HB 7063)						2103001
EXPENSES						040000
GENERAL REVENUE FUND -STATE		65,232-				1000 1
SPECIAL CATEGORIES						100000
CONTRACTED SERVICES						100777
GENERAL REVENUE FUND -STATE		45,304-				1000 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS AMOUNT
REVENUE, DEPARTMENT OF				73000000
GENERAL TAX ADMINISTRATION				73410000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
NONRECURRING EXPENDITURES				2100000
TAXATION CH 2023-157, LOF (HB 7063)				2103001
TOTAL: TAXATION CH 2023-157, LOF (HB 7063)				2103001
TOTAL ISSUE.....	110,536-			
=====				
REPLACE AND UPGRADE OPEX				2103003
SORTER/SCANNING EQUIPMENT				060000
OPERATING CAPITAL OUTLAY				
OPERATING TRUST FUND -STATE	525,873-			2510 1
=====				
ANNUALIZATION OF ISSUES PARTIALLY FUNDED IN PRIOR YEAR				2600000
ANNUALIZATION OF AGENCY DISCRETIONARY PAY INCREASE FOR FY 2023-24 - THREE MONTHS				
ANNUALIZATION SALARIES AND BENEFITS				2600980
				010000
GENERAL REVENUE FUND -STATE	150,147			1000 1
=====				

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
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A03 - AGY REQUEST FY 2024-25

CHANGES TO CURRENTLY AUTHORIZED POSITIONS

OTHER SALARY AMOUNT						
1000 GENERAL REVENUE FUND						150,147

						150,147
						=====

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
GENERAL TAX ADMINISTRATION						73410000
GOV OPERATIONS/SUPPORT						16
GOVERNMENTAL OPERATIONS						1601.00.00.00
WORKLOAD						3000000
INCREASE EXPENSES CATEGORY FOR						
POSTAGE						3000080
EXPENSES						040000
GENERAL REVENUE FUND	-STATE	330,829				1000 1

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 The Department of Revenue (Department) requests \$330,829 in General Revenue in the Expense category in the General Tax Administration (GTA) program for postal rate increases.

The postage increase is based on average of a 12% increase over the past three fiscal years expenses and FY 23/24 estimates. GTA spent a total of \$2,172,159 in 20/21, \$2,619,827 in 21/22, \$2,799,747 in 22/23 and 23/24 estimation totaled \$2,967,000. GTA is projected to spend \$3,320,000 for FY 24/25.

As inflation continues to rise, U.S. Postal Service has increased mailing service prices for presort First Class, presort Standard Mail and First Class Metered Mail, effective July 9, 2023. The Postal Service is also seeking price adjustments for Special Services products.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

NATURAL GAS MOTOR FUEL						3000090
IMPLEMENTATION						100000
SPECIAL CATEGORIES						100777
CONTRACTED SERVICES						
GENERAL REVENUE FUND	-STATE	221,064	221,064			1000 1

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 The Department of Revenue (Department) requests \$221,064 in non-recurring General Revenue in the Contracted Services category in the General Tax Administration (GTA) program to implement the Natural Gas Fuel Tax that will become effective January 1,2026, as adopted in Chapter 2013-198, Laws of Florida.

The implementation will require modification to the SUNTAX system and incorporate the tax into outward facing web applications and databases.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
<u>GENERAL TAX ADMINISTRATION</u>						73410000
<u>GOV OPERATIONS/SUPPORT</u>						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
WORKLOAD						3000000
NATURAL GAS MOTOR FUEL						
IMPLEMENTATION						3000090

The legislation was adopted in 2013 and referenced a future date of implementation. Funding was not appropriated in 2013. The Department is requesting funds to prepare for the implementation of the legislation prior to 2026. The legislation requires a natural gas fuel retailer to register, report monthly, and pay tax on natural gas fuel placed into the supply tank of a motor vehicle beginning January 1, 2026.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

PROGRAM REDUCTIONS						33V0000
REDUCE EXPENSE						33V0170
EXPENSES						040000
GENERAL REVENUE FUND	-STATE	44,576-				1000 1

=====

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This item proposes a reduction of \$44,576 in General Revenue in the Expenses category for the General Tax Administration Program by eliminating the certified mail requirement for issuing a Notice of Levy for Bank Garnishments to financial institutions (not notices to the taxpayer).

Upon statutory changes to section 213.67 Florida Statutes, which would be required to implement this proposal, the Department would send these notices to financial institutions by regular mail or electronic means. During Fiscal Year 24-25, it is estimated that 5,600 notices will be mailed. The certified mail cost attributed to this service is \$8.56 per item, and this change would result in at least \$7.96 postage savings per item.

This reduction proposal will have no impact on the program.

	COL A03	COL A04	COL A05		
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ		
	FY 2024-25	FY 2024-25	FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	
				AMOUNT	
				CODES	
REVENUE, DEPARTMENT OF					73000000
GENERAL TAX ADMINISTRATION					73410000
GOV OPERATIONS/SUPPORT					16
GOVERNMENTAL OPERATIONS					1601.00.00.00
PROGRAM REDUCTIONS					33V0000
ELIMINATE SENIOR CLERK POSITIONS					33V0470
SALARY RATE					000000
SALARY RATE.....	655,200-				
=====					
SALARIES AND BENEFITS					010000
GENERAL REVENUE FUND -STATE	20.00-				
	970,998-				1000 1
=====					
TOTAL: ELIMINATE SENIOR CLERK POSITIONS					33V0470
TOTAL POSITIONS.....	20.00-				
TOTAL ISSUE.....		970,998-			
TOTAL SALARY RATE.....	655,200-				
=====					

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This item proposes a reduction of 20 full-time equivalent (FTE) and \$970,998 in General Revenue in the Salaries and Benefits category. The Return and Revenue Processing unit has gained efficiencies due to the modernization of the Image Management System. These positions have been held vacant and are no longer needed by Revenue Processing.

This reduction proposal will have no impact on the program.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
0004 SENIOR CLERK							
C1036 001	20.00-	655,200-		429,634-	1,084,834-	0.00	1,084,834-

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF
GENERAL TAX ADMINISTRATION
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 PROGRAM REDUCTIONS
 ELIMINATE SENIOR CLERK POSITIONS

73000000
 73410000
 16
1601.00.00.00
 33V0000
 33V0470

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
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A03 - AGY REQUEST FY 2024-25

CHANGES TO CURRENTLY AUTHORIZED POSITIONS

TOTALS FOR ISSUE BY FUND
 1000 GENERAL REVENUE FUND

						1,084,834-
20.00-	655,200-		429,634-	1,084,834-		1,084,834-
=====						=====

OTHER SALARY AMOUNT
 1000 GENERAL REVENUE FUND

113,836

 970,998-
 =====

REDUCE OPERATING CAPITAL OUTLAY
 OPERATING CAPITAL OUTLAY

33V1660
 060000

OPERATING TRUST FUND -STATE 100,000-

=====

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This item proposes a reduction of \$100,000 in the Operating Trust Fund Capital Outlay Category in the General Tax Administration program for cost savings associated with the Image Management System replacement.

This reduction proposal will have no impact on the program.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
GENERAL TAX ADMINISTRATION						73410000
GOV OPERATIONS/SUPPORT						16
GOVERNMENTAL OPERATIONS						1601.00.00.00
PROGRAM REDUCTIONS						33V0000
GENERAL TAX ADMINISTRATION - OUT OF						33V3080
STATE LEASE SAVINGS						040000
EXPENSES						
OPERATING TRUST FUND	-STATE	57,084-				2510 1

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AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This item proposes a reduction of \$57,084 in the Operating Trust Fund in the Expense category in the General Tax Administration Program for the reduction of lease space in the Atlanta, Georgia office location. The Atlanta office was reduced by 4,100 square feet effective 06/01/22 that resulted in \$57,084 in annual lease savings.

This reduction proposal will have no impact on the program.

GENERAL TAX ADMINISTRATION - LEASE						33V4080
SAVINGS						040000
EXPENSES						
OPERATING TRUST FUND	-STATE	73,135-				2510 1

=====

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 This item proposes a reduction of \$73,135 in the Operating Trust Fund in the Expense category in the General Tax Administration Program for the reduction of lease space in the Jacksonville, Florida office location. The Jacksonville office space was reduced by 4,257 square feet which resulted in annual cost savings of \$73,135 beginning April 2021.

This reduction proposal will have no impact on the program.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS AMOUNT
REVENUE, DEPARTMENT OF				73000000
<u>GENERAL TAX ADMINISTRATION</u>				73410000
<u>GOV OPERATIONS/SUPPORT</u>				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
NEW INFORMATION RESOURCE MANAGEMENT				
INFRASTRUCTURE PROJECT				3600000
FLORIDA PLANNING, ACCOUNTING, AND				
LEDGER MANAGEMENT (PALM) READINESS				3600PC0
SPECIAL CATEGORIES				100000
FLAIR SYSTEM REPLACEMENT				100781
GENERAL REVENUE FUND				
-STATE	574,080	574,080		1000 1

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue (Department) requests \$1,825,280 in nonrecurring funds (\$1,550,720 in General Revenue and \$274,560 in Federal Grants Trust Fund) in the FLAIR System Replacement category to procure additional staff augmentation services to continue the implementation of the Planning, Accounting, and Ledger Management (PALM). The addition of IT contracted services dedicated to the implementation of PALM will allow existing staff to ensure that continued operations of the primary missions of the Department are conducted without interruption. The Department requested \$1,056,960 pursuant to Specific Appropriation 2107 for the integration of Department applications with the new PALM system for FY 2023-2024.

IT Staff Augmentation:

- 1 .Net Developer - ISP - \$177,480
- 1 SAP Developer - ISP - \$208,800
- 1 Business Analyst - ISP - \$187,920
- 1 Technical Project Manager - ISP - \$261,000
- 1 Project Manager - GTA - \$228,800
- 2 Business Analysts - GTA - \$345,280
- 2 Business Analysts - CSP - \$416,000

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
<u>GENERAL TAX ADMINISTRATION</u>						73410000
<u>GOV OPERATIONS/SUPPORT</u>						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY						3620000
CONTACT CENTER COST INCREASE						36285C0
EXPENSES						040000
GENERAL REVENUE FUND	-STATE	20,186				1000 1

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 The Department of Revenue (Department) requests \$20,186 in recurring General Revenue in the Expense category in the General Tax Administration (GTA) program for increased costs associated with the transition to the new call center software and Voice Over Internet Protocol (VOIP) technology.

During FY 2022-23, the Department converted to a new telephone customer service contractor, Lumen, offered under a DMS state contract. The telephone system is an advanced inbound voice service for customers that provides a single telephone number for callers to reach each program's centralized call center staff. This request is for additional funding to cover the per minute cost for inbound and outbound call center calls (average of 2.23M minutes monthly). The rate for inbound calls is \$0.01/minute and the rate for outbound calls is \$0.02 /per minute.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

PROGRAM OR SERVICE-LEVEL						3630000
INFORMATION TECHNOLOGY						36322C0
ELECTRONIC FILE AND PAY SYSTEM						100000
SPECIAL CATEGORIES						100777
CONTRACTED SERVICES						

GENERAL REVENUE FUND	-STATE	1				1000 1
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AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 The Department of Revenue (Department) requests a placeholder of \$1 for the electronic file and pay system. The contract for services for electronic filing of tax returns and electronic remittances is currently being finalized in a formal competitive solicitation. The new contract costs will be finalized prior to the Amended Legislative Budget Request period and the Department will update this issue at that time.

Taxpayers are required by statute to electronically file and pay if they remit more than \$5,000 in taxes annually or have 10 or more employees. Additionally, taxpayers can pay outstanding liabilities, submit information reports and look up tax

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
GENERAL TAX ADMINISTRATION						73410000
GOV OPERATIONS/SUPPORT						16
GOVERNMENTAL OPERATIONS						1601.00.00.00
PROGRAM OR SERVICE-LEVEL						
INFORMATION TECHNOLOGY						3630000
ELECTRONIC FILE AND PAY SYSTEM						36322C0

rates. This service is offered for over 30 different Department administered taxes.

Currently, the Department manages over 1.8 million registered tax accounts. During Fiscal Year (FY) 2022-23, the Department collected over \$73 billion in taxes and fees, of which approximately \$6.9 billion were on behalf of other state agencies.

The Department processes over 10.5 million tax returns annually, 90% of which are filed electronically. The Department also processes approximately 7 million remittances, 88% of which are transmitted electronically. Additionally, over 11 million wage items for reemployment tax are received and processed each quarter electronically.

The electronic file and pay services enable efficient and effective administration of the state's tax laws and are critical to the Department's core mission of depositing and distributing state funds.

This issue supports Statewide Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

ADMINISTRATIVE SERVICES PROGRAM						
INITIATIVES						4200000
GENERAL TAX ADMINISTRATION SALARY						
DEFICIT IN FEDERAL REEMPLOYMENT TAX						
CONTRACT						4200A30
SALARIES AND BENEFITS						010000
FEDERAL GRANTS TRUST FUND -RECPNT	1,131,328-					2261 9
	=====	=====	=====	=====		
SPECIAL CATEGORIES						100000
REEMPLOYMENT SVCS - DEO						103009
FEDERAL GRANTS TRUST FUND -RECPNT	1,398,391					2261 9
	=====	=====	=====	=====		
TOTAL: GENERAL TAX ADMINISTRATION SALARY						4200A30
DEFICIT IN FEDERAL REEMPLOYMENT TAX						
CONTRACT						
TOTAL ISSUE.....	267,063					
	=====	=====	=====	=====		

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
<u>GENERAL TAX ADMINISTRATION</u>						73410000
<u>GOV OPERATIONS/SUPPORT</u>						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
ADMINISTRATIVE SERVICES PROGRAM						
INITIATIVES						4200000
GENERAL TAX ADMINISTRATION SALARY						
DEFICIT IN FEDERAL REEMPLOYMENT TAX						
CONTRACT						4200A30

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 The Department of Revenue requests to realign \$1,131,328 in the Federal Grants Trust Fund in the General Tax Administration program from the Salaries and Benefits category to the Reemployment Services - DEO special category (103009) and increase the Federal Grants Trust Fund in the General Tax Administration Program Reemployment Services - DEO special category (103009) by \$267,063. Due to the FY 23-24 pay increase, this increase is needed to fund a deficit created by performing reemployment tax collection services to the Department of Commerce under an annual federal contract.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
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A03 - AGY REQUEST FY 2024-25

CHANGES TO CURRENTLY AUTHORIZED POSITIONS

OTHER SALARY AMOUNT						
2261 FEDERAL GRANTS TRUST FUND						1,131,328-

						1,131,328-
						=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
GENERAL TAX ADMINISTRATION				73410000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADMINISTRATIVE SERVICES PROGRAM				
INITIATIVES				4200000
DEPARTMENT OF REVENUE MERIT PAY				
ADJUSTMENTS				4200A40
SALARY RATE				000000
SALARY RATE.....	387,000			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	469,122			1000 1
=====				
TOTAL: DEPARTMENT OF REVENUE MERIT PAY				4200A40
ADJUSTMENTS				
TOTAL ISSUE.....	469,122			
TOTAL SALARY RATE.....	387,000			
=====				

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 The Department requests \$469,122 in recurring General Revenue in the Salaries and Benefits category and 387,000 in salary rate in the General Tax Administration (GTA) program to award proficiency increases with a goal to retain high-performing team members by providing opportunities to increase pay and linking pay to performance. This will award approximately 215 FTE (10%) of the GTA authorized positions.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
C1046 001		387,000					

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
GENERAL TAX ADMINISTRATION						73410000
GOV OPERATIONS/SUPPORT						16
GOVERNMENTAL OPERATIONS						1601.00.00.00
ADMINISTRATIVE SERVICES PROGRAM						
INITIATIVES						4200000
DEPARTMENT OF REVENUE MERIT PAY						
ADJUSTMENTS						4200A40

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
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A03 - AGY REQUEST FY 2024-25

CHANGES TO CURRENTLY AUTHORIZED POSITIONS
 TOTAL SALARY RATE

387,000

OTHER SALARY AMOUNT
 1000 GENERAL REVENUE FUND

469,122

469,122

AUDITOR MARKET PAY ADJUSTMENT
 SALARY RATE

4200A80
 000000

SALARY RATE..... 2,690,465

SALARIES AND BENEFITS

010000

GENERAL REVENUE FUND -STATE 3,954,983

1000 1

TOTAL: AUDITOR MARKET PAY ADJUSTMENT

4200A80

TOTAL ISSUE..... 3,954,983

TOTAL SALARY RATE..... 2,690,465

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue requests \$3,954,983 in General Revenue in the Salaries and Benefits category in the General Tax Administration Program (Program) to fund a salary market adjustment for Tax Auditor class series positions and Tax Audit Supervisor positions. This issue also requests 2,690,465 in rate for these same position classes and would increase the

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF						73000000
<u>GENERAL TAX ADMINISTRATION</u>						73410000
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
ADMINISTRATIVE SERVICES PROGRAM						
INITIATIVES						4200000
AUDITOR MARKET PAY ADJUSTMENT						4200A80

salaries of 425 positions (386 filled, 39 vacant) by \$5,200 annually.

Historically, the Program has experienced high turnover in the Tax Auditor series positions with vacancy rates consistently staying above 34% since Fiscal Year 2018-19. These positions currently comprise 19% of the Program FTE.

In Fiscal Year 2022-23, GTA hired a consulting firm to perform a market study for compensation. The firm reviewed GTA's auditor classes in comparison to both public and private sectors. This analysis found that DOR salaries were below the market rates and recommended bringing DOR salaries more in alignment with current compensation levels.

The salary market adjustment is requested to improve recruitment and retention by bringing the salaries of positions in the Tax Auditor class series and Tax Audit Supervisor series closer to market. The issue also includes rate and salary to fill 39 vacant positions in the above classes that cannot be filled with existing rate and salary.

A potential offset to this request would involve redirecting the funds from Issue Code 33V0470 in the amount of (665,200) in rate and (\$970,998) in Salaries and Benefits.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
C1037 001		2,690,465					
TOTAL SALARY RATE		2,690,465					
		=====	=====	=====	=====		=====

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ N/R	AG REQ ANZ	AG REQ ANZ		
FY 2024-25	FY 2024-25	FY 2024-25	FY 2024-25	FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
<u>GENERAL TAX ADMINISTRATION</u>						73410000
<u>GOV OPERATIONS/SUPPORT</u>						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
ADMINISTRATIVE SERVICES PROGRAM						
INITIATIVES						4200000
AUDITOR MARKET PAY ADJUSTMENT						4200A80

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
OTHER SALARY AMOUNT						
1000 GENERAL REVENUE FUND						3,954,983

						3,954,983
						=====

CONTINUATION OF DISTRIBUTIONS TO LOCAL GOVERNMENTS						5000000
CONTINUATION OF EMERGENCY DISTRIBUTION TO COUNTIES						5006080
AID TO LOCAL GOVERNMENTS						050000
EMERGENCY DISTRIBUTIONS						050490
L/G HF-CT SALES TAX CL TF -STATE	400,000					2455 1
=====						

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue (Department) requests an increase of \$400,000 in the Emergency Distributions category, Local Half Cent Sales Tax Clearing Trust Fund, to make the statutorily authorized emergency distributions pursuant to section 218.65, Florida Statutes.

The emergency and supplemental distributions are available to select counties that meet certain fiscal-related eligibility requirements or have an inmate population of greater than seven (7) percent of the total county population, respectively. The Department is responsible for these distributions to county governments as defined in s. 218.65, F. S. The Revenue Estimating Conference (REC) estimated on August 18, 2023 that the small county distributions will be \$34,200,000 for Fiscal Year 2024-25, which is \$400,000 over current appropriations.

The counties receiving emergency distributions are: Baker, Calhoun, Desoto, Dixie, Gadsden, Gilchrist, Glades, Hamilton,

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES

REVENUE, DEPARTMENT OF					73000000
<u>GENERAL TAX ADMINISTRATION</u>					73410000
<u>GOV OPERATIONS/SUPPORT</u>					16
<u>GOVERNMENTAL OPERATIONS</u>					<u>1601.00.00.00</u>
CONTINUATION OF DISTRIBUTIONS TO					
LOCAL GOVERNMENTS					5000000
CONTINUATION OF EMERGENCY					
DISTRIBUTION TO COUNTIES					5006080

Hardee, Hendry, Holmes, Jackson, Lafayette, Levy, Liberty, Madison, Suwannee, Union, Wakulla, and Washington.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

TOTAL: GOVERNMENTAL OPERATIONS					<u>1601.00.00.00</u>
BY FUND TYPE					
GENERAL REVENUE FUND	106,099,316	795,144			1000
TRUST FUNDS	170,676,140				2000
TOTAL POSITIONS.....	2,126.25				
TOTAL PROG COMP.....	276,775,456	795,144			
TOTAL SALARY RATE.....	114,029,591				
	=====	=====	=====		

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2024-25 POS	AMOUNT	AGY REQ N/R FY 2024-25 POS	AMOUNT	AG REQ ANZ FY 2024-25 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: INFO SERVS PROGRAM							73710000
<u>INFORMATION TECHNOLOGY</u>							73710100
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	9,174,259						
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	5,605,954						1000 1
=====							
FEDERAL GRANTS TRUST FUND -FEDERL	2,019,109						2261 3
-RECPNT	802,990						2261 9

TOTAL FEDERAL GRANTS TRUST FUND	2,822,099						2261
=====							
OPERATING TRUST FUND -STATE	5,005,111						2510 1
=====							
TOTAL POSITIONS.....	182.00						
TOTAL APPRO.....	13,433,164						
=====							
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -STATE	67,009						1000 1
=====							
FEDERAL GRANTS TRUST FUND -FEDERL	85,899						2261 3
-RECPNT	37,303						2261 9

TOTAL FEDERAL GRANTS TRUST FUND	123,202						2261
=====							
OPERATING TRUST FUND -STATE	29,839						2510 1
=====							
TOTAL APPRO.....	220,050						
=====							
EXPENSES							040000
GENERAL REVENUE FUND -STATE	1,019,869						1000 1
=====							
FEDERAL GRANTS TRUST FUND -FEDERL	270,046						2261 3
-RECPNT	66,027						2261 9

TOTAL FEDERAL GRANTS TRUST FUND	336,073						2261
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
EXPENSES				040000
OPERATING TRUST FUND -STATE	2,049,004			2510 1
TOTAL APPRO.....	3,404,946			
OPERATING CAPITAL OUTLAY				060000
FEDERAL GRANTS TRUST FUND -FEDERL	40,290			2261 3
-RECPNT	68,739			2261 9
TOTAL FEDERAL GRANTS TRUST FUND	109,029			2261
OPERATING TRUST FUND -STATE	274,310			2510 1
TOTAL APPRO.....	383,339			
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	3,013,507			1000 1
FEDERAL GRANTS TRUST FUND -FEDERL	2,750,503			2261 3
-RECPNT	649,831			2261 9
TOTAL FEDERAL GRANTS TRUST FUND	3,400,334			2261
OPERATING TRUST FUND -STATE	1,532,100			2510 1
TOTAL APPRO.....	7,945,941			
RISK MANAGEMENT INSURANCE				103241
FEDERAL GRANTS TRUST FUND -FEDERL	13,681			2261 3
-RECPNT	4,656			2261 9
TOTAL FEDERAL GRANTS TRUST FUND	18,337			2261
OPERATING TRUST FUND -STATE	22,950			2510 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
TOTAL APPRO.....		41,287		
=====		=====		=====
LEASE/PURCHASE/EQUIPMENT				105281
FEDERAL GRANTS TRUST FUND -FEDERL		4,950		2261 3
-RECPNT		2,150		2261 9
-----		-----		-----
TOTAL FEDERAL GRANTS TRUST FUND		7,100		2261
=====		=====		=====
OPERATING TRUST FUND -STATE		40,000		2510 1
=====		=====		=====
TOTAL APPRO.....		47,100		
=====		=====		=====
DATA PROCESSING SERVICES				210000
NORTHWEST REGIONAL DC				210023
GENERAL REVENUE FUND -STATE		959,868		1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		1,248,144		2261 3
OPERATING TRUST FUND -STATE		2,712,068		2510 1
-----		-----		-----
TOTAL APPRO.....		4,920,080		
=====		=====		=====
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	182.00			
TOTAL ISSUE.....	30,395,907			
TOTAL SALARY RATE.....	9,174,259			
=====	=====	=====		=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
SALARY INCREASE FY 2023-24 -				
STATEWIDE 5% PAY INCREASE -				
EFFECTIVE 7/1/2023				1001010
SALARY RATE				000000
SALARY RATE.....	457,841			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	232,700			1000 1
	=====	=====	=====	
FEDERAL GRANTS TRUST FUND -FEDERL	83,827			2261 3
-RECPNT	33,331			2261 9
	-----	-----	-----	
TOTAL FEDERAL GRANTS TRUST FUND	117,158			2261
	=====	=====	=====	
OPERATING TRUST FUND -STATE	207,773			2510 1
	=====	=====	=====	
TOTAL APPRO.....	557,631			
	=====	=====	=====	
TOTAL: SALARY INCREASE FY 2023-24 -				1001010
STATEWIDE 5% PAY INCREASE -				
EFFECTIVE 7/1/2023				
TOTAL ISSUE.....	557,631			
TOTAL SALARY RATE.....	457,841			
	=====	=====	=====	
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
FEDERAL GRANTS TRUST FUND -FEDERL	2,724			2261 3
-RECPNT	927			2261 9
	-----	-----	-----	
TOTAL FEDERAL GRANTS TRUST FUND	3,651			2261
	=====	=====	=====	
OPERATING TRUST FUND -STATE	4,570			2510 1
	=====	=====	=====	
TOTAL APPRO.....	8,221			
	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEMS				
CONTRIBUTIONS FOR FY 2023-24				1001215
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	65,657			1000 1
FEDERAL GRANTS TRUST FUND -FEDERL	23,652			2261 3
-RECPNT	9,404			2261 9
TOTAL FEDERAL GRANTS TRUST FUND	33,056			2261
OPERATING TRUST FUND -STATE	58,623			2510 1
TOTAL APPRO.....	157,336			
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
AGENCY DISCRETIONARY PAY INCREASE				
FOR FY 2023-24 - EFFECTIVE				
10/1/2023				1600980
SALARY RATE				000000
SALARY RATE.....	935,584			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	711,674			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	138,912			2261 9
TOTAL APPRO.....	850,586			
TOTAL: AGENCY DISCRETIONARY PAY INCREASE				1600980
FOR FY 2023-24 - EFFECTIVE				
10/1/2023				
TOTAL ISSUE.....	850,586			
TOTAL SALARY RATE.....	935,584			

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
PGM: INFO SERVS PROGRAM						73710000
<u>INFORMATION TECHNOLOGY</u>						73710100
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
ADJUSTMENTS TO CURRENT YEAR						
ESTIMATED EXPENDITURES						1600000
AGENCY DISCRETIONARY PAY INCREASE						
FOR FY 2023-24 - EFFECTIVE						
10/1/2023						1600980

 POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
C0234 001		782,790					
C0235 001		152,794					
TOTAL SALARY RATE		935,584					
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							711,674
2261 FEDERAL GRANTS TRUST FUND							138,912
							<u>850,586</u>

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES REALIGNMENT				2000000
REALIGNMENT OF INFORMATION SERVICES				
BUDGET - ADD				2000210
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE		745,454		1000 1
=====		=====		
DATA PROCESSING SERVICES				210000
NORTHWEST REGIONAL DC				210023
GENERAL REVENUE FUND -STATE		387,597		1000 1
=====		=====		
TOTAL: REALIGNMENT OF INFORMATION SERVICES				2000210
BUDGET - ADD				
TOTAL ISSUE.....		1,133,051		
=====		=====		

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue (Department) Information Services Program requests a budget realignment of \$1,133,051 in General Revenue between the Expense category, Contracted Services category and the Northwest Regional Data Center category. In Fiscal Year 2023-24, the Department requested \$745,454 for infrastructure monitoring software and \$387,597 to migrate the Property Tax Application to the cloud. The Department has started the initial procurements for each project, and it has been determined that a budget realignment is needed to move these funded issues into the proper categories. The monitoring tool will be paid out of the Contracted Services category and the migration of the property tax application to the cloud will be procured through the Northwest Data Center category. The Department plans to submit a budget amendment in the current fiscal year to address these concerns. (See companion issue 2000220).

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES REALIGNMENT				2000000
REALIGNMENT OF INFORMATION SERVICES				
BUDGET - DEDUCT				2000220
EXPENSES				040000
GENERAL REVENUE FUND -STATE	826,651-			1000 1
=====				
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	306,400-			1000 1
=====				
TOTAL: REALIGNMENT OF INFORMATION SERVICES				2000220
BUDGET - DEDUCT				
TOTAL ISSUE.....	1,133,051-			
=====				

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue (Department) Information Services Program requests a budget realignment of \$1,133,051 in General Revenue between the Expense category, Contracted Services category and the Northwest Regional Data Center category. In Fiscal Year 2023-24, the Department requested \$745,454 for infrastructure monitoring software and \$387,597 to migrate the Property Tax Application to the cloud. The Department has started the initial procurements for each project, and it has been determined that a budget realignment is needed to move these funded issues into the proper categories. The monitoring tool will be paid out of the Contracted Services category and the migration of the property tax application to the cloud will be procured through the Northwest Data Center category. The Department plans to submit a budget amendment in the current fiscal year to address these concerns. (See companion issue 2000210).

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: INFO SERVS PROGRAM							73710000
<u>INFORMATION TECHNOLOGY</u>							73710100
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
NONRECURRING EXPENDITURES							2100000
IMPLEMENT AN INFORMATION TECHNOLOGY							
(IT) RISK MANAGEMENT TOOL							2103010
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
FEDERAL GRANTS TRUST FUND -FEDERL		165,200-					2261 3
=====							
ALWAYS ON VIRTUAL PRIVATE NETWORK							
(VPN)							2103032
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
FEDERAL GRANTS TRUST FUND -RECPNT		51,140-					2261 9
=====							
SUNTAX MIGRATION TO CLOUD SERVICE							2103033
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
FEDERAL GRANTS TRUST FUND -FEDERL		460,000-					2261 3
=====							
ANNUALIZATION OF ISSUES PARTIALLY							
FUNDED IN PRIOR YEAR							2600000
ANNUALIZATION OF AGENCY							
DISCRETIONARY PAY INCREASE FOR FY							
2023-24 - THREE MONTHS							
ANNUALIZATION							2600980
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		237,224					1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		46,305					2261 9

TOTAL APPRO.....		283,529					
=====							

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF
 PGM: INFO SERVS PROGRAM
INFORMATION TECHNOLOGY
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 ANNUALIZATION OF ISSUES PARTIALLY
 FUNDED IN PRIOR YEAR
 ANNUALIZATION OF AGENCY
 DISCRETIONARY PAY INCREASE FOR FY
 2023-24 - THREE MONTHS
 ANNUALIZATION

73000000
 73710000
 73710100
 16
1603.00.00.00
 2600000
 2600980

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
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A03 - AGY REQUEST FY 2024-25

CHANGES TO CURRENTLY AUTHORIZED POSITIONS

OTHER SALARY AMOUNT	
1000 GENERAL REVENUE FUND	237,224
2261 FEDERAL GRANTS TRUST FUND	46,305

	283,529
	=====

WORKLOAD						3000000
INCREASE CYBERSECURITY						30001C0
SALARY RATE						000000
SALARY RATE.....	1,001,988					
	=====	=====	=====	=====		
SALARIES AND BENEFITS						010000
GENERAL REVENUE FUND	-STATE	8.00	751,491			1000 1
		=====	=====	=====		
EXPENSES						040000
GENERAL REVENUE FUND	-STATE	75,382				1000 1
FEDERAL GRANTS TRUST FUND	-FEDERL	28,576	28,576			2261 3
		-----	-----	-----		
TOTAL APPRO.....		103,958	28,576			
		=====	=====	=====		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				1603.00.00.00
WORKLOAD				3000000
INCREASE CYBERSECURITY				30001C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	520,000			1000 1
TOTAL: INCREASE CYBERSECURITY				30001C0
TOTAL POSITIONS.....	8.00			
TOTAL ISSUE.....	1,375,449	28,576		
TOTAL SALARY RATE.....	1,001,988			

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue (Department) requests 8.0 FTE and \$1,375,449 (\$751,491 in General Revenue in Salaries and Benefits category, \$103,958 (\$75,382 in General Revenue, \$28,576 nonrecurring in Federal Grants Trust Fund) in the Expense category, and \$520,000 in General Revenue in the Contracted Services category) to support cybersecurity initiatives in the Information Services Program. \$2,878 is requested under the Executive Direction Budget Entity (73010100) issue code (30001C0) for the Human Resources Services Assessment (107040).

These positions are requested at a higher rate above the minimum pay grade as a result of a pay study completed in FY 22-23 for critical informational technology positions. These positions will be used to implement critical initiatives, security frameworks, policies, processes, compliance, and tools. Increasing external threats and the escalating rate of technology transformation present an ever-changing risk to cybersecurity. The Agency has made cybersecurity a priority.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						73000000
						73710000
						73710100
						16
						<u>1603.00.00.00</u>
						3000000
						30001C0

REVENUE, DEPARTMENT OF
 PGM: INFO SERVS PROGRAM
INFORMATION TECHNOLOGY
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 WORKLOAD
 INCREASE CYBERSECURITY

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25							
NEW POSITIONS							
2057 INFORMATION SECURITY ANALYST III							
N1002 001	1.00	68,067		28,974	97,041	0.00	97,041
2058 INFORMATION SECURITY ANALYST IV							
N1003 001	1.00	84,432		32,446	116,878	0.00	116,878
2113 SYSTEMS PROGRAMMER II							
N1005 001	3.00	166,119		78,840	244,959	0.00	244,959
2122 SENIOR DATA BASE ANALYST							
N1004 001	1.00	75,665		30,586	106,251	0.00	106,251
2224 GOVERNMENT ANALYST I							
N1000 001	1.00	47,115		24,528	71,643	0.00	71,643
2225 GOVERNMENT ANALYST II							
N1035 001	1.00	59,596		27,176	86,772	0.00	86,772

TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							723,544
	8.00	500,994		222,550	723,544		723,544
=====							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
N1001 001		500,994					

TOTAL SALARY RATE		500,994					
=====							
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							27,947

							751,491
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
NEW INFORMATION RESOURCE MANAGEMENT				
INFRASTRUCTURE PROJECT				3600000
FLORIDA PLANNING, ACCOUNTING, AND				
LEDGER MANAGEMENT (PALM) READINESS				3600PC0
SPECIAL CATEGORIES				100000
FLAIR SYSTEM REPLACEMENT				100781
GENERAL REVENUE FUND				
-STATE	835,200	835,200		1000 1

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue (Department) requests \$1,825,280 in nonrecurring funds (\$1,550,720 in General Revenue and \$274,560 in Federal Grants Trust Fund) in the FLAIR System Replacement category to procure additional staff augmentation services to continue the implementation of the Planning, Accounting, and Ledger Management (PALM). The addition of IT contracted services dedicated to the implementation of PALM will allow existing staff to ensure that continued operations of the primary missions of the Department are conducted without interruption. The Department requested \$1,056,960 pursuant to Specific Appropriation 2107 for the integration of Department applications with the new PALM system for FY 2023-2024.

IT Staff Augmentation:

- 1 .Net Developer - ISP - \$177,480
- 1 SAP Developer - ISP - \$208,800
- 1 Business Analyst - ISP - \$187,920
- 1 Technical Project Manager - ISP - \$261,000
- 1 Project Manager - GTA - \$228,800
- 2 Business Analysts - GTA - \$345,280
- 2 Business Analysts- CSP - \$416,000

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				1603.00.00.00
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
ANNUAL AGENCY-WIDE RISK ASSESSMENT				36206C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE		275,000		1000 1

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue (Department) requests \$275,000 in General Revenue in the Contracted Services Category. The Department is statutorily required to perform an agency-wide risk assessment every 3-years which identifies security risks and associated security controls gap analysis. The 3-year report also provides an overall agency cybersecurity posture and identifies and prioritizes remediation efforts to assist with cyber risks.

Completion of the 2023 agency-wide risk assessment determined FDOR had a very high inherent security risk with the security program maturity to be at the performed level.

Implementation of annual assessment would allow for earlier identification and prioritization of cyber risks. Further, the prioritization of cyber risks on an annual basis will allow for strategic mitigation efforts planned on closing identified cyber risk gaps.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

AUTOMATE APPLICATION SECURITY
 TESTING
 SPECIAL CATEGORIES
 CONTRACTED SERVICES

36211C0
 100000
 100777

GENERAL REVENUE FUND -STATE 316,210
 FEDERAL GRANTS TRUST FUND -FEDERL 83,400 83,400

1000 1
 2261 3

TOTAL APPRO..... 399,610 83,400

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue (Department) requests \$399,610 (\$316,210 recurring in General Revenue and \$83,400 nonrecurring

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
AUTOMATE APPLICATION SECURITY				
TESTING				36211C0

in Federal Grants Trust Fund) in the Contracted Services Category to procure a tool that will automate application security testing. The Florida Department of Revenue performs application testing manually, which raises the risk of cyber-attacks and reduces the guarantee of robustness and security software testing. Applications used by the Department contain important Federal Tax Information and confidential information that needs to be guarded and protected. Applications have emerged as a key vector for cyber-attacks, accounting for around 75% of cyberattacks that include vulnerable code.

In addition, manual testing is susceptible to human error, vulnerabilities, loopholes, and weaknesses in applications, which can be exploited by attackers. By simulating various attack scenarios, such as input manipulation, injection attacks, and unauthorized access attempts, automation testing assists in uncovering potential security flaws before deployment. This proactive approach enables developers to address these issues promptly, fortify the application's defenses, and minimize the risk of successful cyber-attacks, thereby enhancing the overall security posture of the applications.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

IMPLEMENT AGENCY WIDE VIRTUAL ASSISTANT				36212C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	125,127			1000 1
FEDERAL GRANTS TRUST FUND -FEDERL	50,127	50,127		2261 3
TOTAL APPRO.....	175,254	50,127		
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue requests \$175,254 (\$125,127 recurring in General Revenue and \$50,127 nonrecurring in Federal Grants Trust Fund) in Contracted Services. The current Child Support Program virtual assistant is scheduled to be removed from operation by the vendor the 3rd quarter of 2024. The goal of implementing this new Virtual Assistant will be an agency wide solution, enhancing understanding and improving communication with customers by offering 24/7 support.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
PGM: INFO SERVS PROGRAM						73710000
<u>INFORMATION TECHNOLOGY</u>						73710100
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY						3620000
IMPLEMENT AGENCY WIDE VIRTUAL ASSISTANT						36212C0

agencies at all levels.

REPLACE EXISTING INFORMATION TECHNOLOGY (IT) PLATFORM						36213C0
SPECIAL CATEGORIES						100000
CONTRACTED SERVICES						100777

GENERAL REVENUE FUND -STATE	641,760					1000 1
FEDERAL GRANTS TRUST FUND -FEDERL	250,000	250,000				2261 3
TOTAL APPRO.....	891,760	250,000				

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue (Department) requests \$891,760 (\$641,760 recurring in General Revenue and \$250,000 nonrecurring in Federal Grants Trust Fund) in the contracted services category to procure a new Information Technology (IT) service management platform. The Department's current IT service management platform, Cherwell, is no longer supported by the vendor and must be replaced. The Department is requesting funding to replace the current product with a new cloud-based solution. This new solution will provide all functionality of the current system and allow for integration and modernization with other security and HR systems.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
AUGMENT RESEARCH AND ADVISORY				
SERVICES				36214C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	662,842			1000 1

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue (Department) requests \$662,842 in General Revenue in Contracted Services Category to expand the use of our current Gartner subscription. The Department has a current Gartner subscription within the Information Services Program (ISP). ISP would like to expand usage in the agency to include other business Programs such as Child Support Program, General Tax Administration, and Property Tax Oversight program. Additionally, the expansion includes the Chief Information Security role to support cybersecurity leadership and IT Risk technical implementations and security operations within the Department.

The Department of Revenue utilizes Gartner to provide practical insights, advice, and research of tools and products allowing the Department to make efficient and effective decisions, based on rigorous research of current technology, enabling the programs to achieve superior results on our IT initiatives.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

IMPROVE SECURITY AND COMPLIANCE OF
 SENSITIVE DATA BY IMPLEMENTING A
 DATA SECURITY SOLUTION
 SPECIAL CATEGORIES
 CONTRACTED SERVICES

36215C0
 100000
 100777

GENERAL REVENUE FUND -STATE	610,250			1000 1
FEDERAL GRANTS TRUST FUND -FEDERL	250,000	250,000		2261 3
TOTAL APPRO.....	<u>860,250</u>	<u>250,000</u>		

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
PGM: INFO SERVS PROGRAM						73710000
<u>INFORMATION TECHNOLOGY</u>						73710100
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY						3620000
IMPROVE SECURITY AND COMPLIANCE OF						
SENSITIVE DATA BY IMPLEMENTING A						
DATA SECURITY SOLUTION						36215C0

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 The Department of Revenue (Department) requests \$891,760 (\$641,760 recurring in General Revenue and \$250,000 nonrecurring in Federal Grants Trust Fund) in Contracted Services to procure a data security solution. This platform will allow the Department to implement information protection for all unstructured data including data classification, discovery, monitoring, and protecting sensitive data in the SDC and in the cloud. More importantly, this solution will allow the Department to build governance policies for data access, retention, and security to ensure compliance with F.A.C. 60GG-2, IRS 1075 controls, and the National Institute of Standards and Technology (NIST) Special Publication 800-53.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

ROBOTIC PROCESS AUTOMATION FOR						36216C0
ACCESS MANAGEMENT						100000
SPECIAL CATEGORIES						100777
CONTRACTED SERVICES						

GENERAL REVENUE FUND	-STATE	302,624				1000 1
=====						

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 The Department of Revenue (Department) requests \$302,624 in General Revenue in Contracted Services to purchase a robotic process automation tool and implement this process. The Florida Department of Revenue performs Systems Applications and Products (SAP) user provisioning manually. The Department is requesting funding to implement robotic process automation. By automating SAP user provisioning using robotic process automation (RPA) will provide for more efficient and secure workflows with fewer errors.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
CONTACT CENTER COST INCREASE				36285C0
EXPENSES				040000
FEDERAL GRANTS TRUST FUND -FEDERL	4,137			2261 3

=====

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department requests \$4,137 in recurring General Revenue in the Expense category in the Information Services Program (ISP) to fund for increased costs associated with the transition to the new call center software and Voice Over Internet Protocol (VOIP) technology.

During FY 2022-23, the Department converted to a new telephone customer service contractor, Lumen, offered under a DMS state contract. The telephone system is an advanced inbound voice service for customers that provides a single telephone number for callers to reach each program's centralized call center staff. This request is for additional funding to cover the per minute cost for inbound and outbound call center calls (average of 2.23M minutes monthly). The rate for inbound calls is \$0.01/minute and the rate for outbound calls is \$0.02 /per minute.

Increase by Program

- Child Support - \$242,685
- General Tax Admin - \$20,186
- Information Services - \$4,137

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
SUNTAX MIGRATION TO HANA				36321C0
EXPENSES				040000
FEDERAL GRANTS TRUST FUND -FEDERL	775,463	775,463		2261 3
=====	=====	=====	=====	
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	1,230,130			1000 1
=====	=====	=====	=====	
DATA PROCESSING SERVICES				210000
NORTHWEST REGIONAL DC				210023
GENERAL REVENUE FUND -STATE	1,611,018			1000 1
=====	=====	=====	=====	
TOTAL: SUNTAX MIGRATION TO HANA				36321C0
TOTAL ISSUE.....	3,616,611	775,463		
=====	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue (Department) requests \$3,616,611 (\$1,230,130 recurring in General Revenue in the Contracted Services category, \$1,611,018 recurring in General Revenue in the Northwest Regional Data Center category and \$775,463 nonrecurring in Federal Grants Trust Fund in the Expense category). The Department's System for Unified Taxation (SUNTAX) is built on SAP with Microsoft SQL database. SAP will no longer support SQL and the system must be upgraded to S4 HANA. The Department is requesting funding for this migration from SQL to S4 HANA.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
AUTOMATE COMMUNICATION WITH				
EXTERNAL ENTITIES				36325C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	540,000			1000 1
FEDERAL GRANTS TRUST FUND -FEDERL	425,001	425,001		2261 3
TOTAL APPRO.....	965,001	425,001		

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue (Department) requests \$965,001 (\$540,000 recurring in General Revenue and \$425,001 nonrecurring in Federal Grants Trust Fund) in the Contracted Services Category to procure a tool to offer an alternate electronic communication platform. The Department of Revenue mails around 9 million pieces of paper to its customers every year. The cost of paper mailings continues to increase each year and put customer's data at risk of unintentional customer data access.

The Department requests funds to offer an alternate electronic communication platform that integrates with Systems Applications and Products (SAP). By offering additional forms of communication with the customer will reduce printing and postal cost and better serve the citizens of Florida.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2024-25	FY 2024-25	FY 2024-25	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ADMINISTRATIVE SERVICES PROGRAM				
INITIATIVES				4200000
DEPARTMENT OF REVENUE MERIT PAY				
ADJUSTMENTS				4200A40
SALARY RATE				000000
SALARY RATE.....	34,200			
=====				
SALARIES AND BENEFITS				010000
FEDERAL GRANTS TRUST FUND -FEDERL	41,458			2261 3
=====				
TOTAL: DEPARTMENT OF REVENUE MERIT PAY				4200A40
ADJUSTMENTS				
TOTAL ISSUE.....	41,458			
TOTAL SALARY RATE.....	34,200			
=====				

AGENCY ISSUE NARRATIVE:

2024-2025 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 The Department requests \$41,458 in recurring Federal Grants Trust Fund in the Salaries and Benefits category and 34,200 in salary rate in the Information Services Program (ISP) to award proficiency increases with a goal to retain high-performing team members by providing opportunities to increase pay and linking pay to performance. This will award approximately 19 FTE (10%) of the ISP authorized positions.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS							
C1049 001		34,200					

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2024-25		FY 2024-25		FY 2024-25		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
PGM: INFO SERVS PROGRAM						73710000
<u>INFORMATION TECHNOLOGY</u>						73710100
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
ADMINISTRATIVE SERVICES PROGRAM						
INITIATIVES						4200000
DEPARTMENT OF REVENUE MERIT PAY						
ADJUSTMENTS						4200A40

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2024-25						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
TOTAL SALARY RATE		34,200				
=====						
OTHER SALARY AMOUNT						
2261 FEDERAL GRANTS TRUST FUND						41,458

						41,458
						=====

TOTAL: INFORMATION TECHNOLOGY						<u>1603.00.00.00</u>
BY FUND TYPE						
GENERAL REVENUE FUND	20,410,496	835,200				1000
TRUST FUNDS	21,571,570	1,862,567				2000

TOTAL POSITIONS.....	190.00					
TOTAL PROG COMP.....	41,982,066	2,697,767				
TOTAL SALARY RATE.....	11,603,872					
=====						