

BUDGET ENTITY	D3A ISSUE CODE	COLUMN NUMBERS	CODE	ERROR MESSAGE	PAGE
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THERE WERE 0 ERRORS DETECTED

	COL A12	COL A14	COL A15	COL A16	COL A14-A12	
	AGY FIN REQ FY 2023-24	AGY AMD REQ FY 2023-24	AGY AMD N/R FY 2023-24	AGY AMD ANZ FY 2023-24	AGY AMD REQ FY 2023-24 OVER(UNDER) AGY FIN REQ FY 2023-24	CODES
	POS AMOUNT	POS AMOUNT	POS AMOUNT	POS AMOUNT	POS AMOUNT	
FINANCIAL SERVICES						43000000
PGM: FIN ACCT/PUBLIC FUNDS						43200000
FL PALM						43200300
GOV OPERATIONS/SUPPORT						16
INFORMATION TECHNOLOGY						1603.00.00.00
STATE ENTERPRISE INFORMATION						
TECHNOLOGY						3610000
FLAIR REPLACEMENT						36105C0
SALARY RATE						000000
SALARY RATE.....		2,000,000			2,000,000	
SALARIES AND BENEFITS						010000
INSURANCE REG TF -STATE		20.00			20.00	
		2,705,600			2,705,600	2393 1
SPECIAL CATEGORIES						100000
FLAIR SYSTEM REPLACEMENT						100781
GENERAL REVENUE FUND -STATE	1	43,678,408	43,678,408		43,678,407	1000 1
TR/DMS/HR SVCS/STW CONTRCT						107040
INSURANCE REG TF -STATE		6,840			6,840	2393 1
TOTAL: FLAIR REPLACEMENT						36105C0
TOTAL POSITIONS.....		20.00			20.00	
TOTAL ISSUE.....	1	46,390,848	43,678,408		46,390,847	
TOTAL SALARY RATE.....		2,000,000			2,000,000	

AGENCY ISSUE NARRATIVE:

2023-2024 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

This issue requests funding for year ten of the Florida PALM Project and year six of the SSI contract. The Project currently has an amendment (A8) in development for the SSI Contract that will include updates to Deliverables related to Implementation Services in Att. 2 - Payment Schedule. This issue is requesting funds for \$1 as a placeholder from the General Revenue fund. Upon execution of A8, the Department will submit an amended LBR to refine the requested amount.

The State of Florida Accounting Information Resource (FLAIR) system, is based on software developed in the 1970s and implemented as the core of the state's financial system in 1981. FLAIR is an inefficient and wholly inadequate system, not suitable for delivering the functionality of a modern, twenty-first century financial platform or safeguarding the

	COL A12	COL A14	COL A15	COL A16	COL A14-A12	
					AGY AMD REQ	
					FY 2023-24	
					OVER(UNDER)	
	AGY FIN REQ	AGY AMD REQ	AGY AMD N/R	AGY AMD ANZ	AGY FIN REQ	
	FY 2023-24	FY 2023-24	FY 2023-24	FY 2023-24	FY 2023-24	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	POS
						AMOUNT
						CODES
FINANCIAL SERVICES						43000000
PGM: FIN ACCT/PUBLIC FUNDS						43200000
FL PALM						43200300
GOV OPERATIONS/SUPPORT						16
INFORMATION TECHNOLOGY						1603.00.00.00
STATE ENTERPRISE INFORMATION						
TECHNOLOGY						3610000
FLAIR REPLACEMENT						36105C0

financial credibility of an enterprise the magnitude of Florida's. Recognizing the risks and shortcomings of FLAIR, the Legislature authorized and appropriated funds to the Department of Financial Services in Fiscal Year 2013-2014 to conduct a study of replacement options. The ultimate result of this study was a recommendation to replace the core functionality of FLAIR and the Treasury cash management system (CMS). The replacement of FLAIR and CMS has been renamed the Florida Planning Accounting and Ledger Management (PALM) Project.

The Department released an ITN on November 1, 2016 for a software and system integrator. On June 15, 2018, the negotiation team held a public meeting to make a recommendation for vendor selection. A contract was executed on July 20, 2018 and years 1-5 funding of the Software and System Integrator (SSI) contract have been provided through Fiscal Year 2022-2023.

Second Amended 2023-24 Narrative after February 24, 2023

The State of Florida Accounting Information Resource (FLAIR) system, is based on software developed in the 1970s and implemented as the core of the state's financial system in 1981. FLAIR is an inefficient and wholly inadequate system, not suitable for delivering the functionality of a modern, twenty-first century financial platform or safeguarding the financial credibility of an enterprise the magnitude of Florida's. Recognizing the risks and shortcomings of FLAIR, the Legislature authorized and appropriated funds to the Department of Financial Services in Fiscal Year 2013-2014 to conduct a study of replacement options. The ultimate result of this study was a recommendation to replace the core functionality of FLAIR and the Treasury cash management system (CMS). The replacement of FLAIR and CMS has been renamed the Florida Planning Accounting and Ledger Management (PALM) Project.

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This issue requests funding for year ten of the Florida PALM Project and year six of the SSI contract. The Project currently has an amendment (A8) in development for the SSI Contract that will include updates to Deliverables related to Implementation Services in Att. 2 - Payment Schedule. This issue amends the initial request, which was submitted as a placeholder, and is based on the projected need for implementation activities planned to occur during the upcoming fiscal

	COL A12	COL A14	COL A15	COL A16	COL A14-A12	
					AGY AMD REQ	
					FY 2023-24	
					OVER(UNDER)	
	AGY FIN REQ	AGY AMD REQ	AGY AMD N/R	AGY AMD ANZ	AGY FIN REQ	
	FY 2023-24	FY 2023-24	FY 2023-24	FY 2023-24	FY 2023-24	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	POS
						AMOUNT
						CODES
FINANCIAL SERVICES						43000000
PGM: FIN ACCT/PUBLIC FUNDS						43200000
FL PALM						43200300
GOV OPERATIONS/SUPPORT						16
INFORMATION TECHNOLOGY						1603.00.00.00
STATE ENTERPRISE INFORMATION						
TECHNOLOGY						3610000
FLAIR REPLACEMENT						36105C0

year.

PALM FLAIR Replacement Category

The Department requests 43,678,408 in non-recurring appropriations from the General Revenue Fund in the Florida Accounting Information Resource System Replacement category within the Florida Planning Accounting and Ledger Management budget entity. This request includes \$39,217,118 for the sixth year of the SSI contract, of which, \$29,995,300 is for Implementation Services, \$955,692 is for Facilities Expense Deliverables and \$8,266,126 is for Production Support deliverables. This request also includes \$2,452,228 for Oracle Software and Maintenance, \$51,862 for administrative Production Support costs, \$1,807,200 for Enterprise Resource Planning (ERP) Support Services and \$150,000 for other Project Administration costs, including software purchase and maintenance, computer hardware, supplies and other operating costs.

Additional PALM FTE

This issue requests recurring appropriation in the Salaries and Benefits category of 2,705,600 from the Insurance Regulatory Trust Fund and 6,840 in the Transfer to DMS category to fund an additional 20 FTE within the Department's Florida PALM Project team. This request includes: a Quality Assurance Lead with PeopleSoft experience that will lead the new Quality Assurance team (separate LBR submitted for staff augmentation funding) within the Florida PALM Project; two additional functional team members, one to serve as the interunit lead and to assist with overall coordination of the Department's functional development activities and one to serve as the co-lead for projects and grants; three additional reporting team members to assist with accounting activities and standardization, data and tree maintenance and standardization, support agency and enterprise reporting, support reconciliations and implementation of the Florida PALM data warehouse; two additional project management resources (one would be a manager position) to support project and contractor oversight and administration activities; four additional technical resources (two would be manager positions) to assist with enterprise and agency data conversion efforts, complete technical specifications reviews and ensure the overall security of the solution; four additional change management resources (two would be lead positions) to assist agencies and enterprise partners prepare for Florida PALM; four additional training resources (two would be lead positions) to assist with training development, written end-user guidance and documentation, and training agency end-users.

Project management, change management and training responsibilities were primarily shifted from the SSI Vendor to the Department in Amendment 3 to the SSI contract. These (project management, change management and training) resources are needed to ensure the Department's project team is sufficiently staffed to complete it's project responsibilities, to meet the recommendations in the IV&V's Comprehensive Assessment of Florida PALM and to ensure the agencies receive the support needed from the Project team as we move forward with the Financials, Payroll and Data Warehouse Major Implementation. The

COL A12		COL A14		COL A15		COL A16		COL A14-A12		CODES
AGY FIN REQ FY 2023-24	POS AMOUNT	AGY AMD REQ FY 2023-24	POS AMOUNT	AGY AMD N/R FY 2023-24	POS AMOUNT	AGY AMD ANZ FY 2023-24	POS AMOUNT	AGY FIN REQ FY 2023-24	AMOUNT	
FINANCIAL SERVICES										43000000
PGM: FIN ACCT/PUBLIC FUNDS										43200000
FL PALM										43200300
GOV OPERATIONS/SUPPORT										16
INFORMATION TECHNOLOGY										1603.00.00.00
STATE ENTERPRISE INFORMATION										
TECHNOLOGY										3610000
FLAIR REPLACEMENT										36105C0

remaining resources are needed to ensure successful execution of the system development life cycle responsibilities for the Florida PALM solution and includes staffing to address numerous accounting and data inconsistencies across the state.

Summary: This issue has been amended to replace the placeholder with the actual requested amount from the FLAIR System Replacement category from the General Revenue Fund and adds an additional 20 FTE and associated costs from the Insurance Regulatory Trust Fund.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A14 - AGY AMD REQ FY 2023-24							
NEW POSITIONS							
1587 FINANCIAL ADMINISTRATOR - SES							
N0002 002	8.00	800,000		282,240	1,082,240	0.00	1,082,240
2225 SENIOR MANAGEMENT ANALYST II - SES							
N0001 001	12.00	1,200,000		423,360	1,623,360	0.00	1,623,360
TOTALS FOR ISSUE BY FUND							
2393 INSURANCE REG TF							2,705,600
	20.00	2,000,000		705,600	2,705,600		2,705,600

	COL A12	COL A14	COL A15	COL A16	COL A14-A12	
					AGY AMD REQ	
					FY 2023-24	
					OVER(UNDER)	
	AGY FIN REQ	AGY AMD REQ	AGY AMD N/R	AGY AMD ANZ	AGY FIN REQ	
	FY 2023-24	FY 2023-24	FY 2023-24	FY 2023-24	FY 2023-24	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	POS
FINANCIAL SERVICES						43000000
PGM: FIN ACCT/PUBLIC FUNDS						43200000
FL PALM						43200300
GOV OPERATIONS/SUPPORT						16
INFORMATION TECHNOLOGY						1603.00.00.00
STATE ENTERPRISE INFORMATION						
TECHNOLOGY						3610000
PLANNING, ACCOUNTING, AND LEDGER						
MANAGEMENT CONTRACT CONTINGENCY						36105C1
SPECIAL CATEGORIES						100000
FLORIDA PALM CONTINGENCY						100819
GENERAL REVENUE FUND -STATE	5,500,000	1,500,000	1,500,000		4,000,000-	1000 1

AGENCY ISSUE NARRATIVE:

2023-2024 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 This issue is requesting non-recurring budget authority for contingency funds.

Starting in Fiscal Year 2021-2022, the Legislature created a separate category for the contingency amount for the Florida Planning Accounting and Ledger Management (PALM) project. For Fiscal Year 2023-2024, the Department of Financial Services is requesting 5,500,000 in the PALM Contingency category within the Florida Planning Accounting and Ledger Management budget entity. This request is for unforeseen expenditures that are essential to the implementation of the Florida PALM Solution.

Second Amended 2023-24 Narrative after February 24, 2023

The Department is requesting 1,500,000 in the Florida PALM Contingency category within the Florida Planning Accounting and Ledger Management budget entity for unforeseen expenditures that are essential to the implementation of the Florida PALM Solution. The original issue included 4,000,000 for the Information Warehouse which has been included in the new PALM contract issue.

Summary: This issue has been amended to reduce the requested amount from 5,500,000 to 1,500,000.

COL A12		COL A14		COL A15		COL A16		COL A14-A12		CODES
AGY FIN REQ FY 2023-24	POS	AGY AMD REQ FY 2023-24	POS	AGY AMD N/R FY 2023-24	POS	AGY AMD ANZ FY 2023-24	POS	AGY AMD REQ FY 2023-24 OVER(UNDER)	AGY FIN REQ FY 2023-24	
AMOUNT		AMOUNT		AMOUNT		AMOUNT		AMOUNT	AMOUNT	
FINANCIAL SERVICES										43000000
PGM: FIN ACCT/PUBLIC FUNDS										43200000
FL PALM										43200300
GOV OPERATIONS/SUPPORT										16
INFORMATION TECHNOLOGY										1603.00.00.00
STATE ENTERPRISE INFORMATION TECHNOLOGY										3610000
PLANNING, ACCOUNTING, AND LEDGER MANAGEMENT QUALITY ASSURANCE										
TESTING RESOURCES										36111C0
SPECIAL CATEGORIES										100000
FLAIR SYSTEM REPLACEMENT										100781
GENERAL REVENUE FUND -STATE		762,000		762,000				762,000		1000 1

AGENCY ISSUE NARRATIVE:
 2023-2024 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 Second Amended 2023-24 Narrative after February 24, 2023

This issue requests 762,000 in non-recurring appropriations from the General Revenue Fund.

The State of Florida Accounting Information Resource (FLAIR) system, is based on software developed in the 1970s and implemented as the core of the state's financial system in 1981. FLAIR is an inefficient and wholly inadequate system, not suitable for delivering the functionality of a modern, twenty-first century financial platform or safeguarding the financial credibility of an enterprise the magnitude of Florida's. Recognizing the risks and shortcomings of FLAIR, the Legislature authorized and appropriated funds to the Department of Financial Services in Fiscal Year 2013-2014 to conduct a study of replacement options. The ultimate result of this study was a recommendation to replace the core functionality of FLAIR and the Treasury cash management system (CMS). The replacement of FLAIR and CMS has been renamed the Florida Planning Accounting and Ledger Management (PALM) Project.

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This issue is being submitted to address a recommendation from the Independent Verification and Validation (IV&V) in their Comprehensive Assessment report, released in March 2023, regarding the addition of Quality Assurance (QA) testing resources. The Department supports the recommendation and requests funding for five contracted QA resources with PeopleSoft experience to be procured off of State Term Contract, anticipated to start in January 2024. The resources will be used for testing related activities to include supporting: development and execution of testing plans, strategies, and artifacts; testing coordination and execution; and evaluation of testing efficacy and improvement options to be used

	COL A12	COL A14	COL A15	COL A16	COL A14-A12	
					AGY AMD REQ	
					FY 2023-24	
					OVER(UNDER)	
	AGY FIN REQ	AGY AMD REQ	AGY AMD N/R	AGY AMD ANZ	AGY FIN REQ	
	FY 2023-24	FY 2023-24	FY 2023-24	FY 2023-24	FY 2023-24	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	CODES
FINANCIAL SERVICES						43000000
PGM: FIN ACCT/PUBLIC FUNDS						43200000
FL PALM						43200300
GOV OPERATIONS/SUPPORT						16
INFORMATION TECHNOLOGY						<u>1603.00.00.00</u>
STATE ENTERPRISE INFORMATION						
TECHNOLOGY						3610000
PLANNING, ACCOUNTING, AND LEDGER						
MANAGEMENT TICKET TRACKING AND						
MANAGEMENT						36112C0

of FLAIR and the Treasury cash management system (CMS). The replacement of FLAIR and CMS has been renamed the Florida Planning Accounting and Ledger Management (PALM) Project.

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This issue is being submitted to address recommendations from the Independent Verification and Validation (IV&V) in their Comprehensive Assessment report, released in March 2023, regarding ticket and customer tracking and management. The Florida PALM Production Operations currently uses a shared instance of ServiceNow provided by the SSI vendor through the SSI Contract (FP004). The shared instance is used across multiple clients and therefore limited in its ability to provide desired functionality to Florida PALM Production Operations. The shared nature of the platform has resulted in limitations in taking advantage of the information technology service management (ITSM) tool's robust capabilities. With a Department-owned instance, additional benefits of the ITSM can be leveraged, including enhanced communication and end-user engagement through messaging, surveys, and stored content, and enhanced reporting through creation of dashboards and tracking of key performance indicators.

This issue requests funding for the procurement, implementation, licensing and administration of a State run instance of ServiceNow for Florida PALM Production Operations.

The Department requests 2,000,000 in non-recurring appropriations from the General Revenue Fund in the Florida Accounting Information Resource System Replacement category within the Florida Planning Accounting and Ledger Management budget entity.

Summary: This is a new issue.

	COL A12	COL A14	COL A15	COL A16	COL A14-A12	
					AGY AMD REQ	
					FY 2023-24	
					OVER(UNDER)	
	AGY FIN REQ	AGY AMD REQ	AGY AMD N/R	AGY AMD ANZ	AGY FIN REQ	
	FY 2023-24	FY 2023-24	FY 2023-24	FY 2023-24	FY 2023-24	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	POS
						AMOUNT
						CODES
FINANCIAL SERVICES						43000000
PGM: FIN ACCT/PUBLIC FUNDS						43200000
FL PALM						43200300
GOV OPERATIONS/SUPPORT						16
INFORMATION TECHNOLOGY						1603.00.00.00
TOTAL: INFORMATION TECHNOLOGY						1603.00.00.00
BY FUND TYPE						
GENERAL REVENUE FUND	5,500,001	47,940,408	47,940,408		42,440,407	1000
TRUST FUNDS		2,712,440			2,712,440	2000
TOTAL POSITIONS.....		20.00			20.00	
TOTAL PROG COMP.....	5,500,001	50,652,848	47,940,408		45,152,847	
TOTAL SALARY RATE.....		2,000,000			2,000,000	

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* BPEADL01                               STATISTICAL INFORMATION                               03/14/2023 13:42:51 *
* BUDGET PERIOD: 2013-2024                EXHIBIT A, D AND D-3A LIST REQUEST                TJM 43      SP      *
* COMPILE DATE: 02/16/2023                COMPILE TIME: 09:50:30                                PAGE:      1      *
*****
*                                     SAVE INITIALS:          SAVE DEPARTMENT: 07      SAVE ID: ED3R
* -----
* SELECT CODES AND ACCUMULATION LEVELS WHERE ALLOWED.  WHEN NO CODE IS SELECTED, ALL CODES WILL BE REPORTED.
* ITEMIZATION OF EXPENDITURE:                IOE ACCUMULATION LEVEL: 0 (1=OPER/FCO, 2=IOE, 0=MERGED)
* MERGE GROUPS (Y/N): Y
* BUDGET ENTITY OR GROUP/ACCUMULATION LEVEL (DEP, DIV, BUR, SUB, LBE, MRG):
*   1-7: 43200300 LBE
*   8-14:
*   15-21:
*   22-27:
* EXCLUDE:
*
* PROGRAM COMPONENT/ACCUMULATION LEVEL (1, 2, 3, 4 OR 5 FOR 2, 4, 6, 8 OR 10 DIGITS, 6=MERGE POLICY, 0=MERGED):
*   5
*
* APPROPRIATION CATEGORY OR GROUP/ACCUMULATION LEVEL (1=MAJOR, 2=MINOR, 0=MERGED):
*   2
*
* FUND GROUPS SET:          OR FUND:                FUNDING SOURCE IDENTIFIER:                MERGE FSI (Y/N): N
* FCO (Y/N): Y      FTE (Y/N): Y                SALARY RATE (Y/N): Y
* -----
* ISSUE CODE OR GROUP/ACCUMULATION LEVEL (1, 2 OR 3 FOR 1, 3 OR 7 CHARACTERS, 0=MERGED):
*   361---- 3
*
* REPORT OPTION: 1          COLUMN SELECTION: A12          A14          A15          A16          A14-A12          CODES
*   1=EAD REPORT
*   2=SCHEDULE IV/IT ISSUES          REPORT COLUMNS WITH CALCULATION DIFFERENCE ONLY (Y/N): Y  THAT EXCEED:
*   3=STATEWIDE ISSUES
*   4=SCHEDULE VIIIA ISSUES
*   SCHEDULE VIIIA ISSUES SPREADSHEET (Y/N): N
*
* LEVELS OF TOTALS:  (N=NO TOTAL, L=LINE TOTAL, T=BY FUND TYPE, D=BY DETAIL FUND, B=BY DETAIL FUND AND FUND TYPE,
*   G=FUND GROUP LINE TOTALS, E=BY DETAIL FUND AND FUND GROUP)
*   RUN: N          ITEM OF EXP: N          GROUP: N          DEPARTMENT: N          DIVISION: N          BUREAU: N
*   SUB-BUREAU: N          LBE: T          POLICY AREA: N          PROG COMP: T          D3A SUM ISSUE: N          D3A DETAIL ISSUE: L
*   MAJOR APP CAT: N          MINOR APP CAT: D
*
* APPROPRIATION CATEGORY TITLES: S (S=SHORT, L=LONG)          REPORT SEQUENCE: DEPT/BUDGET ENTITY: N  A=ALPHABETICAL
*                                     PROGRAM COMPONENT: N  N=NUMERICAL
* -----
* DEPARTMENT NARRATIVE SET:
* BUDGET ENTITY NARRATIVE SET:                PROGRAM COMPONENT NARRATIVE (Y/N): N
*
* ISSUE/ACTIVITY NARRATIVE SET: A1          PRIORITY ISSUE NARRATIVE SET (1-9):
*
* INCLUDE POSITION DATA (Y/N): Y
*
* INCLUDE COLUMN CODES (Y/N): Y
*
* OUTPUT FORMAT: L          PAGE BREAKS: LBE  PRC
*   L=LANDSCAPE                (IOE, GRP, DEP, DIV,          REPORT HEADING:                EXHIBIT D-3A
*   P=PORTRAIT                BUR, SUB, LBE, PRC,          EXPENDITURES BY
*                                     SIS, ISC)                ISSUE AND APPROPRIATION CATEGORY
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* BPEADL01                               STATISTICAL INFORMATION                03/14/2023 13:42:51 *
* BUDGET PERIOD: 2013-2024              EXHIBIT A, D AND D-3A LIST REQUEST          TJM  43      SP   *
* COMPILE DATE: 02/16/2023              COMPILE TIME: 09:50:30                      PAGE:      2   *
*****
*
* TOTAL RECORDS READ FROM SORT:          8                                           *
* TOTAL RECORDS READ FROM CARD:         43                                          *
* TOTAL PAF RECORDS READ:                2                                           *
* TOTAL OAF RECORDS READ:                0                                           *
* TOTAL IEF RECORDS READ:                0                                           *
* TOTAL BGF RECORDS READ:                0                                           *
* TOTAL BEF RECORDS READ:                4                                           *
* TOTAL PCF RECORDS READ:                2                                           *
* TOTAL ICF RECORDS READ:                5                                           *
* TOTAL INF RECORDS READ:                179                                         *
* TOTAL ACF RECORDS READ:                6                                           *
* TOTAL FCF RECORDS READ:                3                                           *
* TOTAL FSF RECORDS READ:                10                                          *
* TOTAL PCN RECORDS READ:                0                                           *
* TOTAL BEN RECORDS READ:                0                                           *
* TOTAL DPC RECORDS READ:                4                                           *
* TOTAL RECORDS IN ERROR:                0                                           *
*
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