

Listing of Agency IT Systems

FY 2010-11 Schedule IV-C
Worksheet SC-1

Dept/Agency: **Department of Revenue**
 Prepared by: **Joe Lockard**
 Phone: **850-414-9012**
 Date Completed: **11/30/2009**

#	Name of IT System	Description of IT System	Agency Program or Function Supported	Notes
1	CAMS	Child Support A utomated M anagement S ystem - This system consists of several components including the Customer Relationship, Business Warehouse. These components are used for activities associated with Child Support compliance determination and resolution, Case Management, enforcement tools, location of non-custodial parents, and enforcement of collections to help children receive the financial support they need. Included are selected Customer Service support functions. They are also used for reporting, data analysis, and access and data entry related to undistributed check data and employer data.	Child Support	
2	CAMS Procurement Library	CAMS Procurement Library.	Child Support	
3	CADET	Collection And Distribution Evaluation Technology	Child Support	
4	CAPS	CSE Administrative Process System	Child Support	
5	CCC Scripting	Customer Contact Center Scripting application for CSE	Child Support	

Listing of Agency IT Systems

FY 2010-11 Schedule IV-C
Worksheet SC-1

#	Name of IT System	Description of IT System	Agency Program or Function Supported	Notes
6	Child Support Undistributed Collections	Allows the public to search for undistributed checks where the department has been unable to locate the Custodial Parent	Child Support	
7	CSE Legislative Inquires	CSE Legislative Inquires	Child Support	
8	New Hire	Data entry of wage information	Child Support	
9	PAILS TRAINING TPAILS: Performance Accountability	PAILS (Performance Accountability and Invoicing for Legal Services) is a tool used by the State of Florida, Department of Revenue (DOR), Child Support Enforcement (CSE) Program to track the performance of Legal Service providers who, under contract with the State, provide legal services in support of the child support operations of CSE. This system provides a way for LSPs to report activities on cases referred to them and for the State to assess whether the performance of these activities satisfies contractually imposed performance accountability measures (PAMs).	Child Support	
10	PLUS	Parent Locator undeliverable System	Child Support	
11	SUNTAX	System for UNified TAX (Integrated Tax) System - This system consists of several components including the Enterprise Core Components, Customer Relationship, and Business Warehouse. These	Tax Administration	

Listing of Agency IT Systems

FY 2010-11 Schedule IV-C
Worksheet SC-1

#	Name of IT System	Description of IT System	Agency Program or Function Supported	Notes
		components are used for processing all tax returns and payments, managing tax accounts, managing collections, audits, bankruptcy, refunds, reporting and analyzing data. Allows Clerks of Court to remit taxes, verification of Sales Tax and Communication Services Tax certificate numbers, and allows access and processing of Unemployment Tax information. Access to Business Warehouse reports is also allowed for the Agency for Workforce Innovation, IRS, and Lead Development.		
12	Accounting Distribution System	Distributes various taxes to counties and municipalities	Tax Administration	
13	DocProc Account Management	This group will allow the helpdesk access to put users from document processing in our tables.	Tax Administration	
14	E-refunds	E-refunds application created for Tax Administration program.	Tax Administration	
15	Estate Tax	Estate Tax Receivable Tracking System	Tax Administration	
16	Estate Tax Calculator - ETC	Estate Tax Calculator application	Tax Administration	
17	External Image Retrieval	This is an outward facing imaging system that is used by other agencies. The data is collected by through IMS but the access method is different. The system is used by Highway Safety and Motor Vehicles, Department of Business and Professional Regulation,	Tax Administration	

Listing of Agency IT Systems

FY 2010-11 Schedule IV-C
Worksheet SC-1

#	Name of IT System	Description of IT System	Agency Program or Function Supported	Notes
		Agency for Workforce Innovation, and others.		
18	Film in Florida Inquiry	Allows DOR and Office of Governor to search for data filed by film companies.	Tax Administration	
19	GEOTAX	Geographical Tax Information - The Florida Department of Revenue (DOR) is required to create and maintain a statewide electronic database that designates for each statutory address type the local taxing jurisdiction in which the address is located and the appropriate code for each jurisdiction. The Florida Address/Jurisdiction Database has over 2.5 million street range and PO Box range records for the over 400 incorporated municipalities and 67 counties of Florida.	Tax Administration	
20	IMS	IMS – the Image Management System serves several different purposes. It manages the intake of documents including tax returns (checks coupons and full size returns) and other documents that need to be imaged or have some type of data captured. Some components are imaging, workflow, workflow management, image retrieval, data capture, data correction, and reporting. The IMS processes work from external agencies as well.	Tax Administration	

Listing of Agency IT Systems

FY 2010-11 Schedule IV-C
Worksheet SC-1

#	Name of IT System	Description of IT System	Agency Program or Function Supported	Notes
21	Compliance	Supports the Compliance Determination Core Process to verify the accuracy of information reported on tax returns, identify non-compliance with the tax laws, notify tax filers of errors and corrective actions required, and deter non-compliance.	Tax Administration	
22	Distribution	Supports the Tax Administration Distribution process by allowing Local Governments to access Communication Services tax information.	Tax Administration	
23	Enrollment	Supports the Tax Administration e-Services enrollment process to allow taxpayers to securely file and pay tax returns and liabilities electronically.	Tax Administration	
24	File and Pay	Allow taxpayers to file and pay tax returns online. The Receivables Management Core Process minimizes lost revenue to the State by identifying and pursuing past due liabilities.	Tax Administration	
25	Receivables	Supports the Receivables Management Core Process to minimize lost revenue to the State by identifying and pursuing past due liabilities.	Tax Administration	
26	Registration	Supports the Tax Administration Account Creation Business Process to create taxpayer/employer accounts for entities that are required to file tax returns and/or	Tax Administration	

Listing of Agency IT Systems

FY 2010-11 Schedule IV-C
Worksheet SC-1

#	Name of IT System	Description of IT System	Agency Program or Function Supported	Notes
		remit taxes, entities that are exempt from paying tax, and other entities required to have a relationship with the Department.		
27	Mapper Data Storage System	ISP Run Documentation System - This will contain an area where legacy data from Mapper will be stored in a secured area.	Tax Administration	
28	Miscellaneous Tax system	Processing of non imaged remittance documents	Tax Administration	
29	Municipal Public Service (MPST)	Municipal Public Service	Tax Administration	
30	Revenue Collections Online (RCO)	Revenue Collections Online (RCO)	Tax Administration	
31	Revenue Sharing Confirmation Online (RCO)	Revenue Sharing Confirmation Online	Tax Administration	
32	Samas	Tracking and distribution of funds at the state level.	Tax Administration	
33	SFO	Scholarship Funding Organizations	Tax Administration	
34	Tax Administration Revocation	The application tracks Tax Administration revocation hearings.	Tax Administration	
35	UCT Conversion	Application is used to facilitate data clean-up between UT TRAIN system and SUNTAX R/3. No data is being changed in the application, but notes are kept to identify the resolution for the Conversion programs.	Tax Administration	
36	DORWeb Library - PTA/PTL	One of the secure directories in the DORWeb Library.	Tax Oversight	
37	Elected Official Budget Submission	Elected Official Budget Submission	Tax Oversight	

Listing of Agency IT Systems

FY 2010-11 Schedule IV-C
Worksheet SC-1

#	Name of IT System	Description of IT System	Agency Program or Function Supported	Notes
38	Population Change Analysis	Population Change Analysis (Code 4 Analyses)	Tax Oversight	
39	Property Tax Database (VPI)	This application tracks parcel information for property appraisers.	Tax Oversight	
40	Property Tax Refunds	Data is entered by DOR staff from DR462 (request for refund) and DR510 (tax certificate) forms as submitted by tax collectors for corporations and individuals for the purpose of approving and denying refunds.	Tax Oversight	
41	PTA Project Tracking System (PTS)	An online application to track projects and generate reports for the PTA program.	Tax Oversight	
42	PTA Recap (Data Book)	Allows Property appraisers to submit recap sheets (DR-403) for inclusion into the DataBook and produces reports for posting.	Tax Oversight	
43	PTA Trust Fund Tracking System (TFT)	Trust Fund Tracking System (TFT)	Tax Oversight	
44	PTO .NET TRIM	Property Tax Oversight - Truth In Millage	Tax Oversight	
45	PTO Appraisal Tracking System	Application to track the Appraisal process for PTO	Tax Oversight	
46	Railroad	Allows data from Railroads to be entered and produces reports which aid in the assessment and distribution of values	Tax Oversight	
47	Real Property	The Real Property System statistically measures the values of the property data against various resources (Sales, Appraisal's etc.)	Tax Oversight	

Listing of Agency IT Systems

FY 2010-11 Schedule IV-C
Worksheet SC-1

#	Name of IT System	Description of IT System	Agency Program or Function Supported	Notes
		and produces statistical reports on how well the valuation of the properties in that County are assessed		
48	Role approval	Allows for approval of tax rolls submitted by each county	Tax Oversight	
49	Tangible Personal Property	This system measures the value of Personal Property to validate assessments and provides for online retrieval of data	Tax Oversight	
50	AppTrack: Application and User Tracking Center	AppTrack has been created as a central security system for DOR applications. It has two main modules "Applications" and "Users". Applications module is managed by DOR programmers who enter the basic application data and role/level specifications for each application they create. Users module is managed by Network security folks who authorize/deny the users to access a particular application or part of its functions.	Internal Support	
51	Adobe Form Server	Approved forms developers area	Internal Support	
52	BOD : Business Office Database	Business office database. This tracks the ISP requisitions and the budget.	Internal Support	
53	CARDS	Tcard and Pcard errors tracking system, users manually enter invoices, according the data of PCARD, then creating error for auditing memo	Internal Support	
54	CMS : Case	CMS: Case Management Systems -	Internal Support	

Listing of Agency IT Systems

FY 2010-11 Schedule IV-C
Worksheet SC-1

#	Name of IT System	Description of IT System	Agency Program or Function Supported	Notes
	Management Systems	Technical Assistance and dispute Resolution		
55	Contract Accountability & Tracking System (CATS)	Contract Accountability & Tracking System (CATS).	Internal Support	
56	Criminal Record Check (CRC)	This is used by the OIG to maintain a criminal record check for any DOR employee and potential employee	Internal Support	
57	CTS : Correspondence Tracking System	CTS : Correspondence Tracking System	Internal Support	
58	DORNET users	Application to avoid duplicate user name entries in LDAP directory. Before creating a new LDAP account, users must use this application to ensure a user ID is not already in LDAP system.	Internal Support	
59	DORWeb Library	Document management system for all of DOR	Internal Support	
60	DORWeb Library	The DORweb Library is here to provide DOR employees with a well documented, easy to transverse index of the plethora of departmental forms and documents. This application serves as a well documented and concise listing of DOR's most used documents & forms.	Internal Support	
61	EE&D: Employee Evaluation and Development	EE&D: Employee Evaluation and Development Supervisors needing access to this application should request access	Internal Support	

Listing of Agency IT Systems

FY 2010-11 Schedule IV-C
Worksheet SC-1

#	Name of IT System	Description of IT System	Agency Program or Function Supported	Notes
		to the HIRE application. Roles listed for EE&D are specialized roles.		
62	Facilities Tracking System	Facilities Tracking Application for the leasing group	Internal Support	
63	Facility Tracking	Facilities Tracking Application for the leasing group	Internal Support	
64	Financial Info Cost Allocation System (FICAS)	DOR Financial Information Cost Allocation System (FICAS).	Internal Support	
65	Forums	Discussion forums are intended to provide employees an on-line discussion area to facilitate communication on current issues or the various functional or technical areas in DOR.	Internal Support	
66	GWAR : GroupWise Archive	GroupWise Archive application system	Internal Support	
67	HERO : PEntry	PEntry is for a select few to create or modify Position Descriptions of employees.	Internal Support	
68	HIRE: DOR Hiring System	Department of Revenue Hiring System	Internal Support	
69	FO : Forms Ordering	Forms Ordering system	Internal Support	
70	Income Tax	State and federal tax calculator for out-of-state DOR employees.	Internal Support	
71	Project Management System (PMS)	Project Management System (PMS) is a project management tool used by DOR supervisors and employees.	Internal Support	
72	Knowledge Base (Kbase)	DOR Knowledge Base is a department-wide public online information retrieval system. It provides a searchable online data	Internal Support	

Listing of Agency IT Systems

FY 2010-11 Schedule IV-C
Worksheet SC-1

#	Name of IT System	Description of IT System	Agency Program or Function Supported	Notes
		repository for "Frequently Asked Questions". Each DOR program area manages its own knowledge bases and the categories under them. Some knowledge bases may be restricted and require permission to access.		
73	Legislative Bill Tracking System	Legislative Bill Tracking System	Internal Support	
74	MARS IG	This application is for the IG Office and allows them to retrieve archived emails on an as needed basis.	Internal Support	
75	Message Board and Highlights	DOR message board is used for important announcements by program areas.	Internal Support	
76	New Hire Enrollment	This application replaces the NEO system.	Internal Support	
77	OATS	Operational Accounting Tracking System	Internal Support	
78	Office Inspection Checklist (OIC)	This application is used for quarterly safety inspections for all of DOR's facilities	Internal Support	
79	Phone Book (PB)	Department's online Phone Book consists of three individual directories: phonebook, referral, and exec directories.	Internal Support	
80	Recognition	This is the online Recognition application.	Internal Support	
81	Revenue Venue Online (RNNT)	Venue - RNN is Revenue's online newsletter	Internal Support	
82	RunDoc	Rundoc system - mapper system converted to java application and contains Job Documentation.	Internal Support	

Listing of Agency IT Systems

FY 2010-11 Schedule IV-C
Worksheet SC-1

#	Name of IT System	Description of IT System	Agency Program or Function Supported	Notes
83	SATs : Survey and Test System	SATs is a survey and test system which allows users to create customized surveys and tests that can be distributed throughout DOR.	Internal Support	
84	Server Configuration Management (SCM)	System used to track hardware devices	Internal Support	
85	Sick Leave Pool (SLP)	Sick Leave Pool (SLP) online application tracks the SLP cases, maintains balances, and provides reports for SLP administrators.	Internal Support	
86	STARS	System for Tracking And ReportS, regarding DOR forms ordering, via Consultant, printing, inventory	Internal Support	
87	Stock Inventory System (SIS)	Florida Department of Revenue stock inventory system.	Internal Support	
88	TRA: Case Tracking System	TRA: Case Tracking System for EXEC	Internal Support	

(Insert as many rows into table as needed.)