

Listing of Strategic IT Services

(FY 2011-12 Schedule IV-C

Worksheet SC-2)

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1. Communication Services

This service consists of all network and voice connectivity provided to Federal and state workers within the Department of military affairs. This involves the collection, maintenance and organizing of metrics related to the maintenance of these links. This service also includes the care, maintenance and monitoring of email and data storage.

The following IT Systems are constituent elements of this Strategic IT Service.

- 1.a. **MPLS Circuits** – (Multiprotocol Label Switching) *Services paid for by the National Guard Bureau that provides an interconnected network for all facilities in Florida. In addition to data and server connections this also is the “carrier” for most voice communication services. These services are monitored and managed by National Guard employees.*
- 1.b. **Voice Communications** – *VOIP (voice over IP) and analog voice services provided to all National Guard Facilities in Florida. Basic dial tone service and voice mail provided to all facilities, new phone installation moves adds and removes.*
- 1.c. **Mobile device management** – *Management of multiple vendors for cellular and blackberry services, including the security and asset management of required devices.*
- 1.d. **Email Services** – *Email provided to all Department of Military Affairs employees, including the storage and backup of mail to comply with relevant regulations.*
- 1.e. **Server and Data Storage Services** – *Provide basic maintenance and services to all servers and storage systems on the network.*

2. Data Processing Service

DPCs are under the supervision and control of the USPFO to facilitate statutory reporting responsibilities, under Title 32, USC 708 and Title 10, USC 10503, with respect to accountability for Federal funds and property, both pre- and post-mobilization. These statutory requirements shall not be delegated.

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Supervise and control/administer all locally maintained Federal databases of record (DBOR) in support of the USPFO's Federal requirements to account for and make reports on Federal funds and property.

The Data Processing Service Acts as the primary interface for all Federal data bases of record information system customers that are supported by the USPFO.

This service determines local and wide area network (LAN/WAN) requirements for the USPFO and related management information systems. The Data Processing Service coordinates the purchase of information technology equipment with the G-6/DOIM to ensure compatibility.

The following IT Systems are constituent elements of this Strategic IT Service.

- 2.a. *Hosting Services*** – Host and support most personnel (S1), logistics (S4) data applications to include backups and COOP. Examples include the RCAS and FEDLOG applications
- 2.b. *Enterprise Management*** – Management of large scale applications to include, report writing and general maintenance of software systems.
- 2.c. *Programmer Analyst (PA)*** – design, programming application analysis and maintenance of custom or customizable applications managed by the Data Processing Services
- 2.d. *Data Base Administration*** – Maintenance backups and optimization of back end database systems.
- 2.e. *Customer support*** – Direct customer service to USPFO staff for applications that the Data Processing Service Manages.

3. Transportation Service

This service involves collecting, organizing, and maintaining data related to transportation activities related to military convoys, corridors, asset visibility, and traffic management. The technical foundation consists of on-line application systems, some of which are web enabled, that provide real-time updates and retrieval of data from various Department of Defense databases.

- 3.a. *Movement Tracking System (MTS)*** - MTS technology allows the transportation coordinator to track and “talk” to the driver of any truck, regardless of location, without having to put up antennas or involve more soldiers. MTS is currently being adapted to incorporate radio frequency technology, an upgraded military global positioning system (GPS) capability, automatic reporting of vehicle diagnostics (future), and

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other features that support in-transit visibility. The following IT Systems are constituent elements of this service.

- 3.b. Transportation Coordinators Automated Information for Movement System II (TCAIMS II)** - This system is capable of managing equipment, building load plans, managing convoy, mapping infrastructure changes using Google Maps, and writing radio frequency tags.
- 3.c. Radio Frequency Identification Tags (RFID)** – RFID Tags are used in-conjunction with MTS, and provide in-transit visibility to commanders.
- 3.d. Portable Deployment Kit (PDK)** – This system is a component of the Automatic Identification Technology and can be used to write tags, monitor an area and tracks assets. This technology is capable of sending GPS uploads to national and international servers to allow commanders to see information from any web-enabled computer.
- 3.e. The Intelligent Road/Rail Information Server (IRRIS)** - This system retrieves data about U.S. highways, bridges, traffic, military installations, and seaports. IRRIS tracks items like road characteristics, bridge locations, video logs of primary routes, feature attribute data, and aerial photo and satellite imagery. The system also provides real time travel information about traffic congestion, weather, road closures, and construction detours.

4. SUSTAINMENT AUTOMATION SUPPORT MANAGEMENT OFFICE (SASMO)

This office supports and maintains logistics hardware and software, databases, and systems.

- 4.a. Property Book Unit Supply-Enhanced (PBUS-E)** – This software provides units with a property accountability tool capable of downloading changes from the enterprise servers and capturing details on Army equipment.
- 4.b. Very Small Aperture Terminal (VSAT)** – This system provides units/Commands with satellite communication services.
- 4.c. Integrated Logistics Analysis Program (ILAP)** – This program allows logistics managers to capture information in regards to purchase orders, parts processing, and maintenance related information.
- 4.d. Integrated Material Automation Program (IMAP)** – This program provides an electronic database to submit purchase orders, track spending, and account for funds.
- 4.e. Combat Service Support Automated Information Systems Interface (CAISI)** – Provides a wireless LAN to be utilized in-conjunction with the VSAT to increase communications capabilities in remote and austere conditions.