

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				73010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	14,625,387			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	10,920,099			1000 1
-MATCH	281,873			1000 2

TOTAL GENERAL REVENUE FUND	11,201,972			1000
=====				
FEDERAL GRANTS TRUST FUND -FEDERL	6,617,210			2261 3
=====				
OPERATING TRUST FUND -STATE	2,607,065			2510 1
=====				
TOTAL POSITIONS.....	257.50			
TOTAL APPRO.....	20,426,247			
=====				
OTHER PERSONAL SERVICES				030000
OPERATING TRUST FUND -STATE	73,740			2510 1
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	347,166			1000 1
-MATCH	14,771			1000 2

TOTAL GENERAL REVENUE FUND	361,937			1000
=====				
FEDERAL GRANTS TRUST FUND -FEDERL	461,726			2261 3
=====				
OPERATING TRUST FUND -STATE	1,342,155			2510 1
=====				
TOTAL APPRO.....	2,165,818			
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: ADMIN SERVICES PGM							73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							73010100
GOV OPERATIONS/SUPPORT							16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>							<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
ACQUISITION/MOTOR VEHICLES							100021
OPERATING TRUST FUND -STATE		56,000					2510 1
=====							
TRANS TO DIV ADM HEARINGS							100565
GENERAL REVENUE FUND -MATCH		1,637,045					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		3,177,794					2261 3
OPERATING TRUST FUND -STATE		49,064					2510 1
TOTAL APPRO.....		4,863,903					
=====							
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		268,346					1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		281,028					2261 3
OPERATING TRUST FUND -STATE		1,153,170					2510 1
TOTAL APPRO.....		1,702,544					
=====							
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		12,091					1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		16,528					2261 3
-RECPNT		1,272					2261 9
TOTAL FEDERAL GRANTS TRUST FUND		17,800					2261
OPERATING TRUST FUND -STATE		113,622					2510 1
TOTAL APPRO.....		143,513					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				73010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
TENANT BROKER COMMISSIONS				105084
OPERATING TRUST FUND -STATE	350,000			2510 1
LEASE/PURCHASE/EQUIPMENT				105281
GENERAL REVENUE FUND -STATE	16,864			1000 1
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -STATE	1,298,683			1000 1
-MATCH	517			1000 2
TOTAL GENERAL REVENUE FUND	1,299,200			1000
FEDERAL GRANTS TRUST FUND -FEDERL	147,023			2261 3
OPERATING TRUST FUND -STATE	222,967			2510 1
TOTAL APPRO.....	1,669,190			
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	257.50			
TOTAL ISSUE.....	31,467,819			
TOTAL SALARY RATE.....	14,625,387			
SALARY INCREASES FOR FY 2021-22 -				
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				1001030
SALARY RATE				000000
SALARY RATE.....	20,104			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				73010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
SALARY INCREASES FOR FY 2021-22 -				
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				1001030
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	12,735			1000 1
-MATCH	329			1000 2
TOTAL GENERAL REVENUE FUND	13,064			1000
FEDERAL GRANTS TRUST FUND -FEDERL	7,718			2261 3
OPERATING TRUST FUND -STATE	3,040			2510 1
TOTAL APPRO.....	23,822			
OTHER PERSONAL SERVICES				030000
OPERATING TRUST FUND -STATE	737			2510 1
TOTAL: SALARY INCREASES FOR FY 2021-22 -				1001030
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				
TOTAL ISSUE.....	24,559			
TOTAL SALARY RATE.....	20,104			
SALARY INCREASE FOR FY 2021-22 -				
AGENCY HEADS PAY INCREASE -				
EFFECTIVE 7/1/2021				1001050
SALARY RATE				000000
SALARY RATE.....	19,470			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	12,901			1000 1
-MATCH	333			1000 2
TOTAL GENERAL REVENUE FUND	13,234			1000
FEDERAL GRANTS TRUST FUND -FEDERL	7,819			2261 3

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: ADMIN SERVICES PGM							73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							73010100
GOV OPERATIONS/SUPPORT							16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>							<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
SALARY INCREASE FOR FY 2021-22 -							
AGENCY HEADS PAY INCREASE -							
EFFECTIVE 7/1/2021							1001050
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE		3,079					2510 1
TOTAL APPRO.....		24,132					
TOTAL: SALARY INCREASE FOR FY 2021-22 -							1001050
AGENCY HEADS PAY INCREASE -							
EFFECTIVE 7/1/2021							
TOTAL ISSUE.....		24,132					
TOTAL SALARY RATE.....		19,470					
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT - FY 2021-22 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001070
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		71,505					1000 1
-MATCH		1,849					1000 2
TOTAL GENERAL REVENUE FUND		73,354					1000
FEDERAL GRANTS TRUST FUND -FEDERL		43,338					2261 3
OPERATING TRUST FUND -STATE		17,068					2510 1
TOTAL APPRO.....		133,760					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
EXECUTIVE DIR/SUPPORT SVCS				73010100
GOV OPERATIONS/SUPPORT				16
EXEC LEADERSHIP/SUPPRT SVC				1602.00.00.00
ESTIMATED EXPENDITURES				1000000
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -STATE	12,091-			1000 1
OPERATING TRUST FUND -STATE	72,061-			2510 1
TOTAL APPRO.....	84,152-			
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -STATE	37,289-			1000 1
-MATCH	15-			1000 2
TOTAL GENERAL REVENUE FUND	37,304-			1000
FEDERAL GRANTS TRUST FUND -FEDERL	4,221-			2261 3
OPERATING TRUST FUND -STATE	6,402-			2510 1
TOTAL APPRO.....	47,927-			
EQUIPMENT NEEDS				2400000
REPLACEMENT OF MOTOR VEHICLES				2401500
SPECIAL CATEGORIES				100000
ACQUISITION/MOTOR VEHICLES				100021
OPERATING TRUST FUND -STATE	59,157	59,157		2510 1

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

The Department of Revenue (Department) requests \$59,157 in nonrecurring funds in the Operating Trust Fund in the

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: ADMIN SERVICES PGM				73010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				73010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
EQUIPMENT NEEDS				2400000
REPLACEMENT OF MOTOR VEHICLES				2401500

Acquisition of Motor Vehicle category to purchase the following two vehicles:

General Tax Administration - \$85,397 for a 16 Foot Dry Freight Truck to transport mail to the post office. Replaces current vehicle that exceeds the DMS replacement criteria.

Property Tax Oversight - \$29,760 for a Crew Cab 4x4 Truck to perform agricultural appraisals. New vehicle for new appraiser position.

Total estimated purchase price of two vehicles: \$115,157
 Current Vehicle Appropriation: \$56,000 Recurring
 Total LBR Need: \$59,157 Nonrecurring

As part of this issue, the Department requests the same proviso language for this category, as stated in the FY 21-22 General Appropriations Act (GAA).

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

TOTAL: EXEC LEADERSHIP/SUPPRT SVC				<u>1602.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	14,847,712			1000
TRUST FUNDS	16,729,636	59,157		2000
TOTAL POSITIONS.....	257.50			
TOTAL PROG COMP.....	31,577,348	59,157		
TOTAL SALARY RATE.....	14,664,961			
=====	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
REVENUE, DEPARTMENT OF				73000000
PROPERTY TAX OVERSIGHT				73210000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	8,090,533			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	11,469,120			1000 1
CERTIFICATION PROGRAM TF -STATE	233,788			2092 1
TOTAL POSITIONS.....	160.00			
TOTAL APPRO.....	11,702,908			
=====				
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE	21,170			1000 1
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	963,311			1000 1
=====				
AID TO LOCAL GOVERNMENTS				050000
AERIAL PHOTO AND MAPPING				050021
GENERAL REVENUE FUND -STATE	1,352,876			1000 1
CERTIFICATION PROGRAM TF -STATE	676,266			2092 1
TOTAL APPRO.....	2,029,142			
=====				
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -STATE	16,012			1000 1
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
REVENUE, DEPARTMENT OF PROPERTY TAX OVERSIGHT							73000000 73210000
GOV OPERATIONS/SUPPORT GOVERNMENTAL OPERATIONS							16 <u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
PROP APP/TAX COLL CERT PRG							100049
CERTIFICATION PROGRAM TF -STATE		485,000					2092 1
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		243,311					1000 1
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		46,877					1000 1
LEASE/PURCHASE/EQUIPMENT							105281
GENERAL REVENUE FUND -STATE		22,000					1000 1
FIS CST COUNTIES CONS LAND							107038
GENERAL REVENUE FUND -STATE		885,928					1000 1
FISC CONSTRAINED COUNTIES							107039
GENERAL REVENUE FUND -STATE		31,299,407					1000 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....		160.00					
TOTAL ISSUE.....		47,715,066					
TOTAL SALARY RATE.....		8,090,533					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PROPERTY TAX OVERSIGHT				73210000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
SALARY INCREASES FOR FY 2021-22 -				
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				1001030
SALARY RATE				000000
SALARY RATE.....	3,122			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	3,626			1000 1
CERTIFICATION PROGRAM TF -STATE	74			2092 1
TOTAL APPRO.....	3,700			
	=====	=====	=====	
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE	211			1000 1
	=====	=====	=====	
TOTAL: SALARY INCREASES FOR FY 2021-22 -				1001030
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				
TOTAL ISSUE.....	3,911			
TOTAL SALARY RATE.....	3,122			
	=====	=====	=====	
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001070
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	67,628			1000 1
CERTIFICATION PROGRAM TF -STATE	1,380			2092 1
TOTAL APPRO.....	69,008			
	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PROPERTY TAX OVERSIGHT				73210000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -STATE		31,400		1000 1

ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REAPPROVAL OF FIVE PERCENT BUDGET				
AMENDMENT - TRANSFER BETWEEN				
CATEGORIES IN PROPERTY TAX				
OVERSIGHT PROGRAM - DEDUCT				160F280
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -STATE		16,012-		1000 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

This issue is to continue Fiscal Year 2021-22 Budget Amendment EOG Log# B7014 to transfer budget in the Property Tax Oversight Program from the Operating Capital Outlay (060000) category to the Contracted Services (100777) category. See issue code 160F290 for the companion entry.

REAPPROVAL OF FIVE PERCENT BUDGET				
AMENDMENT - TRANSFER BETWEEN				
CATEGORIES IN PROPERTY TAX				
OVERSIGHT PROGRAM - ADD				160F290
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE		16,012		1000 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
PROPERTY TAX OVERSIGHT						73210000
GOV OPERATIONS/SUPPORT						16
GOVERNMENTAL OPERATIONS						1601.00.00.00
ADJUSTMENTS TO CURRENT YEAR						
ESTIMATED EXPENDITURES						1600000
REAPPROVAL OF FIVE PERCENT BUDGET						
AMENDMENT - TRANSFER BETWEEN						
CATEGORIES IN PROPERTY TAX						
OVERSIGHT PROGRAM - ADD						160F290

This issue is to continue Fiscal Year 2021-22 Budget Amendment EOG Log# B7014 to transfer budget in the Property Tax Oversight Program from the Operating Capital Outlay (060000) category to the Contracted Services (100777) category. See issue code 160F280 for the companion entry.

NONRECURRING EXPENDITURES						2100000
AID TO LOCAL GOVERNMENTS - AERIAL						
PHOTOGRAPHY/MAPPING						2103004
AID TO LOCAL GOVERNMENTS						050000
AERIAL PHOTO AND MAPPING						050021

GENERAL REVENUE FUND	-STATE	1,352,876-				1000 1
=====						

PROPERTY TAX OVERSIGHT REAL						2103021
PROPERTY APPRAISERS						040000
EXPENSES						

GENERAL REVENUE FUND	-STATE	26,688-				1000 1
=====						

FISCALLY CONSTRAINED COUNTIES -						
AD VALOREM TAX						2103066
SPECIAL CATEGORIES						100000
FIS CST COUNTIES CONS LAND						107038

GENERAL REVENUE FUND	-STATE	885,928-				1000 1
=====						

FISC CONSTRAINED COUNTIES						107039
---------------------------	--	--	--	--	--	--------

GENERAL REVENUE FUND	-STATE	31,299,407-				1000 1
=====						

	COL A03 AGY REQUEST FY 2022-23 POS	COL A04 AGY REQ N/R FY 2022-23 POS	COL A05 AG REQ ANZ FY 2022-23 POS	AMOUNT	AMOUNT	AMOUNT	CODES
REVENUE, DEPARTMENT OF PROPERTY TAX OVERSIGHT							73000000 73210000
GOV OPERATIONS/SUPPORT GOVERNMENTAL OPERATIONS							16 1601.00.00.00
NONRECURRING EXPENDITURES FISCALLY CONSTRAINED COUNTIES - AD VALOREM TAX							2100000 2103066
TOTAL: FISCALLY CONSTRAINED COUNTIES - AD VALOREM TAX							2103066
TOTAL ISSUE.....		32,185,335-					
ADMINISTRATIVE SERVICES PROGRAM INITIATIVES							4200000
SALARY MARKET ADJUSTMENT SALARY RATE							4200A10 000000
SALARY RATE.....		732,675					
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE				868,000			1000 1
TOTAL: SALARY MARKET ADJUSTMENT							4200A10
TOTAL ISSUE.....		868,000					
TOTAL SALARY RATE.....		732,675					

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue requests \$868,000 in recurring General Revenue funds in the Salaries & Benefits category and 732,675 in salary rate in the Property Tax Oversight (PTO) program to implement the results of a pay study to address critical property appraisal staff turnover and retention. PTO experiences increasing challenges in hiring and retaining professionally licensed property appraisers. Historic swings in the real estate market, combined with record single-family home sales and historically low interest rates, as well as increasingly complex workloads, have added additional factors widening the gap between the program's current compensation plan for its appraisal workforce and the prevailing market compensation. This has resulted in the program consistently losing critical appraisal staff to other employers over the past several years. The program's appraisal staff consists of 73 FTE, both state-certified and non-certified appraisers, located in six offices throughout the state. The quality of the appraisal work produced by the program is critical to the success of work under s. 195.096, F.S., to conduct studies of each county's assessment roll. Current compensation is not sufficient to attract and retain qualified staff. Of the program's filled appraisal staff, only 25% hold a Certified General license and 19% hold a Certified Residential license. Within the last five years, the program has experienced a 22% turnover rate for its appraisal staff who left for higher wages to other Florida state agencies, local county governments, and the private sector.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
REVENUE, DEPARTMENT OF PROPERTY TAX OVERSIGHT							73000000 73210000
GOV OPERATIONS/SUPPORT GOVERNMENTAL OPERATIONS							16 <u>1601.00.00.00</u>
ADMINISTRATIVE SERVICES PROGRAM INITIATIVES							4200000
SALARY MARKET ADJUSTMENT							4200A10

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA01 RATE & SALARY ADJ - BENEFITS NO FTE							
C1001 001	0.00	732,675		135,325	868,000	0.00	868,000
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							868,000
	0.00	732,675		135,325	868,000		868,000
	=====	=====	=====	=====	=====		=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
PROPERTY TAX OVERSIGHT				73210000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
FISCALLY CONSTRAINED COUNTIES				52M0000
FISCALLY CONSTRAINED COUNTIES -				
AD VALOREM TAX				52M0540
SPECIAL CATEGORIES				100000
FIS CST COUNTIES CONS LAND				107038
GENERAL REVENUE FUND -STATE	1,150,526	1,150,526		1000 1
FISC CONSTRAINED COUNTIES				107039
GENERAL REVENUE FUND -STATE	35,457,962	35,457,962		1000 1
TOTAL: FISCALLY CONSTRAINED COUNTIES -				52M0540
AD VALOREM TAX				
TOTAL ISSUE.....	36,608,488	36,608,488		

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue requests \$36,608,488 in nonrecurring General Revenue funding as determined by the August 10, 2021 Revenue Estimating Conference (REC) to offset reductions in ad valorem tax revenue experienced by fiscally constrained counties that occur as a direct result of implementing the revisions to the Florida Constitution for homestead exemption and conservation lands approved by Florida voters in January and November of 2008. \$35,457,962 in nonrecurring General Revenue funding is requested in the Fiscally Constrained Counties category and \$1,150,526 in nonrecurring General Revenue funding is requested in the Fiscally Constrained Counties Conservation Lands category.

Sections 218.12 and 218.125, Florida Statutes, which implement the constitutional amendments, direct this revenue loss to be offset and appropriated funds to be distributed among the fiscally constrained counties based on each county's proportion of the total reduction in ad valorem tax revenue resulting from the revisions. The homestead revisions include the additional \$25,000 homestead exemption, the \$25,000 tangible personal property tax exemption, homestead assessment difference transferability, and the 10% assessment increase limitation on non-homestead property. The conservation lands revisions include the tax exemption for real property dedicated in perpetuity for conservation purposes and classified use assessments for land used for conservation purposes.

The fiscally constrained counties receiving distributions are: Baker, Bradford, Calhoun, Columbia, DeSoto, Dixie, Franklin, Gadsden, Gilchrist, Glades, Gulf, Hamilton, Hardee, Hendry, Holmes, Jackson, Jefferson, Lafayette, Levy, Liberty, Madison, Okeechobee, Suwannee, Taylor, Wakulla, Washington, Union, Highlands, and Putnam.

This issue supports Statewide Economic Development Strategy 5.4 Provide local, regional and statewide assistance for the protection, provision and resiliency of resources and infrastructure.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PROPERTY TAX OVERSIGHT				73210000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	50,334,466	36,608,488		1000
TRUST FUNDS	1,396,508			2000
TOTAL POSITIONS.....	160.00			
TOTAL PROG COMP.....	51,730,974	36,608,488		
TOTAL SALARY RATE.....	8,826,330			
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
<u>CHILD SUPPORT ENFORCEMENT</u>							73310000
HEALTH AND HUMAN SERVICES							13
<u>SERVICES/MOST VULNERABLE</u>							<u>1304.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	79,935,589						
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	349,015						1000 1
-MATCH	39,940,260						1000 2
TOTAL GENERAL REVENUE FUND	40,289,275						1000
CSE APP FEE & PROG REV TF -MATCH	1,697,883						2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	80,719,715						2261 3
TOTAL POSITIONS.....	2,266.00						
TOTAL APPRO.....	122,706,873						
=====							
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -MATCH	52,197						1000 2
CSE APP FEE & PROG REV TF -MATCH	305,338						2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	694,646						2261 3
TOTAL APPRO.....	1,052,181						
=====							
EXPENSES							040000
GENERAL REVENUE FUND -STATE	66,745						1000 1
-MATCH	7,338,656						1000 2
TOTAL GENERAL REVENUE FUND	7,405,401						1000
CSE APP FEE & PROG REV TF -MATCH	13,336						2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	14,354,079						2261 3
TOTAL APPRO.....	21,772,816						
=====							

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
CHILD SUPPORT ENFORCEMENT							73310000
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -MATCH		158,348					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		307,381					2261 3
TOTAL APPRO.....		465,729					
SPECIAL CATEGORIES							100000
TR GR TO CHILD SUPP ENFORC							101133
GENERAL REVENUE FUND -STATE		1,241,987					1000 1
CSE ANNUAL FEE							101137
GENERAL REVENUE FUND -STATE		3,926,098					1000 1
PUR/SVCS-CHILD SUPP ENF							102877
GENERAL REVENUE FUND -STATE		318,024					1000 1
-MATCH		16,349,877					1000 2
TOTAL GENERAL REVENUE FUND		16,667,901					1000
CHILD SUPPORT INCENTIVE TF-FEDERL		39,216,291					2075 3
CSE APP FEE & PROG REV TF -STATE		85,000					2104 1
-MATCH		836,969					2104 2
TOTAL CSE APP FEE & PROG REV TF		921,969					2104
COURT/CSE COLL SYS TF -STATE		858,628					2115 1
FEDERAL GRANTS TRUST FUND -FEDERL		63,030,378					2261 3
TOTAL APPRO.....		120,695,167					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -MATCH	324,077			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	629,087			2261 3
TOTAL APPRO.....	953,164			
LEASE/PURCHASE/EQUIPMENT				105281
GENERAL REVENUE FUND -MATCH	98,994			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	192,164			2261 3
TOTAL APPRO.....	291,158			
FINANCIAL ASSISTANCE PAYMT				110000
CHILD SUPPORT-POL SUBD				110042
CHILD SUPPORT INCENTIVE TF-FEDERL	750,000			2075 3
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
GENERAL REVENUE FUND -MATCH	3,264			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	6,419			2261 3
TOTAL APPRO.....	9,683			
NORTHWEST REGIONAL DC				210023
GENERAL REVENUE FUND -MATCH	381,065			1000 2
CHILD SUPPORT INCENTIVE TF-FEDERL	40,687			2075 3
FEDERAL GRANTS TRUST FUND -FEDERL	739,713			2261 3
TOTAL APPRO.....	1,161,465			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	2,266.00			
TOTAL ISSUE.....	275,026,321			
TOTAL SALARY RATE.....	79,935,589			
=====				
SALARY INCREASES FOR FY 2021-22 -				
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				1001030
SALARY RATE				000000
SALARY RATE.....	147,037			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	499			1000 1
-MATCH	56,808			1000 2
TOTAL GENERAL REVENUE FUND	57,307			1000
=====				
CSE APP FEE & PROG REV TF -MATCH	2,408			2104 2
=====				
FEDERAL GRANTS TRUST FUND -FEDERL	114,789			2261 3
=====				
TOTAL APPRO.....	174,504			
=====				
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -MATCH	521			1000 2
CSE APP FEE & PROG REV TF -MATCH	3,053			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	6,946			2261 3
TOTAL APPRO.....	10,520			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
SALARY INCREASES FOR FY 2021-22 -				
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				1001030
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	32,524			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	63,133			2261 3
TOTAL APPRO.....	95,657			
TOTAL: SALARY INCREASES FOR FY 2021-22 -				1001030
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				
TOTAL ISSUE.....	280,681			
TOTAL SALARY RATE.....	147,037			
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001070
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	1,949			1000 1
-MATCH	222,080			1000 2
TOTAL GENERAL REVENUE FUND	224,029			1000
CSE APP FEE & PROG REV TF -MATCH	9,414			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	448,740			2261 3
TOTAL APPRO.....	682,183			
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	84,270			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	163,583			2261 3

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
CHILD SUPPORT ENFORCEMENT				73310000
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				1304.00.00.00
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001070
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
TOTAL APPRO.....	247,853			
	=====	=====	=====	
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
GENERAL REVENUE FUND -MATCH	5			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	10			2261 3
TOTAL APPRO.....	15			
	=====	=====	=====	
TOTAL: FLORIDA RETIREMENT SYSTEM				1001070
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....	930,051			
	=====	=====	=====	
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -MATCH	6,012			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	11,670			2261 3
TOTAL APPRO.....	17,682			
	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
STATE ENTERPRISE INFORMATION				
TECHNOLOGY DISTRIBUTION				1006600
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
GENERAL REVENUE FUND -MATCH	45-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	88-			2261 3
TOTAL APPRO.....	133-			
DATA PROCESSING ASSESSMENT BASE				
BUDGET ADJUSTMENT				1006800
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
GENERAL REVENUE FUND -MATCH	112-			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	221-			2261 3
TOTAL APPRO.....	333-			
NONRECURRING EXPENDITURES				2100000
CHILD SUPPORT ENFORCEMENT GUIDELINE				
SCHEDULE REVIEW				2103013
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
CSE APP FEE & PROG REV TF -STATE	85,000-			2104 1
FEDERAL GRANTS TRUST FUND -FEDERL	165,000-			2261 3
TOTAL APPRO.....	250,000-			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
NONRECURRING EXPENDITURES				2100000
PROOF OF CONCEPT ORACLE DATABASE TO				
SAP HANA DATABASE IN CHILD SUPPORT				
AUTOMATED MANAGEMENT SYSTEM				2103023
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
CHILD SUPPORT INCENTIVE TF-FEDERL	2,265,108-			2075 3
=====				
DATA PROCESSING SERVICES				210000
NORTHWEST REGIONAL DC				210023
CHILD SUPPORT INCENTIVE TF-FEDERL	40,687-			2075 3
=====				
TOTAL: PROOF OF CONCEPT ORACLE DATABASE TO				2103023
SAP HANA DATABASE IN CHILD SUPPORT				
AUTOMATED MANAGEMENT SYSTEM				
TOTAL ISSUE.....	2,305,795-			
=====				
WORKLOAD				3000000
COMPETITIVE AREA DIFFERENTIAL				
FUNDING FOR MIAMI DADE SUPPORT				
STAFF				3000180
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	621,092			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	1,205,649			2261 3

TOTAL APPRO.....	1,826,741			
=====				

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue requests \$1,826,741 (\$621,092 in General Revenue and \$ 1,205,649 in the Federal Grants Trust Fund) in the Purchase of Services Child Support Enforcement category mirroring the Child Support portion of Justice Administrative Commission (JAC) issue #3000180. The State Attorney's Office, Eleventh Judicial Circuit, provides Child Support Program services in Miami-Dade County pursuant to a cost reimbursable contract with the Florida Department of Revenue.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
<u>CHILD SUPPORT ENFORCEMENT</u>						73310000
HEALTH AND HUMAN SERVICES						13
<u>SERVICES/MOST VULNERABLE</u>						<u>1304.00.00.00</u>
WORKLOAD						3000000
COMPETITIVE AREA DIFFERENTIAL						
FUNDING FOR MIAMI DADE SUPPORT						
STAFF						3000180

In issue #3000180, the JAC requests funding for the Eleventh Judicial Circuit, State Attorney's Office to implement a Competitive Area Differential (CAD) for support staff including 395 funded under through the Child Support contract. The CAD is generally \$5,000 annually though most (347) Child Support team members would receive \$3,752 augmenting an existing CAD of \$1,248. Associated benefits are also requested.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

COMPETITIVE AREA DIFFERENTIAL						
FUNDING FOR MIAMI DADE ASSISTANT						
STATE ATTORNEYS						3000190
SPECIAL CATEGORIES						100000
PUR/SVCS-CHILD SUPP ENF						102877
GENERAL REVENUE FUND -MATCH		85,494				1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		165,961				2261 3
TOTAL APPRO.....		251,455				
		=====				

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

The Department of Revenue requests \$251,455 (\$85,494 in General Revenue and \$165,961 in the Federal Grants Trust Fund) in the Purchase of Services Child Support Enforcement category mirroring the Child Support portion of Justice Administrative Commission (JAC) issue #3000190. The State Attorney's Office, Eleventh Judicial Circuit, provides Child Support Program services in Miami-Dade County pursuant to a cost reimbursable contract with the Florida Department of Revenue.

In issue #3000190, the JAC requests funding for the Eleventh Judicial Circuit, State Attorney's Office to implement a Competitive Area Differential (CAD) for Assistant State Attorneys staff including 23 staff funded through the Child Support contract. The CAD is \$8,000 annually and associated benefits are also requested.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
WORKLOAD				3000000
MANATEE COUNTY CLERK OF CIRCUIT COURT				3002170
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
GENERAL REVENUE FUND -MATCH	104,936			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	203,699			2261 3
TOTAL APPRO.....	308,635			

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue (Department), on behalf of the Manatee County Clerk of Circuit Court, requests \$308,635 in the Purchase of Services category in the Child Support Program (\$104,936 in General Revenue and \$203,699 in Federal Grants Trust Fund) for Manatee County's increased employer expenses under its cost reimbursement contract with the Department to provide full child support services in Manatee County as required by section 6 of Chapter 85-178, Laws of Florida. The increased employer expenses include changes in the Florida Retirement System employer contribution, health insurance costs and employee cost of living pay increases. Additionally, like the state, the county has implemented pay increases to get ahead of the constitutionally mandated minimum wage increases and address pay band compression.

This \$308,635 request includes:

County Minimum Wage Increase effective 6/14/2021: \$136,417

State Fiscal Year 21-22 Florida Retirement System Employer Contribution Increase effective 7/1/2021: \$20,748

County Fiscal Year 21-22 Health Insurance Increase effective 1/1/2022: \$45,456

County Fiscal Year 21-22 1% Pay Increase effective 10/1/2020: \$106,014

This issue supports Statewide Economic Development Strategy 4.2 - Ensure state, regional and local agencies provide collaborative and timely customer service to businesses and workers; and Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
PROGRAM REDUCTIONS				33V0000
CHILD SUPPORT PROGRAM - OTHER				
PERSONAL SERVICES				33V0100
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -MATCH	50,000-			1000 2
CSE APP FEE & PROG REV TF -MATCH	120,000-			2104 2
FEDERAL GRANTS TRUST FUND -FEDERL	330,000-			2261 3
TOTAL APPRO.....	500,000-			

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

The Department of Revenue proposes a reduction of \$500,000 (\$50,000 General Revenue, \$120,000 Child Support Enforcement Application and Program Revenue Trust Fund, and \$330,000 Federal Grants Trust Fund) in the Other Personal Services (OPS) category for the Child Support Program. Taking this reduction would reduce the Program's flexibility to use OPS to respond to unforeseen needs.

This reduction proposal is also included in the Schedule VIIIB-2.

CHILD SUPPORT ENFORCEMENT				
REDUCE GENERAL REVENUE FOR				
FINANCIAL LOSSES				33V0200
SPECIAL CATEGORIES				100000
TR GR TO CHILD SUPP ENFORC				101133
GENERAL REVENUE FUND -STATE	471,818-			1000 1

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

The Department of Revenue proposes a reduction of \$471,818 in General Revenue funds in the Transfer General Revenue to Child Support Enforcement category. The Child Support Program (Program) receives a recurring General Revenue appropriation to pay for financial losses resulting from the processing of child support collections. In FY 2020-21 the Program proposed and the Legislature approved a non-recurring VIIIB-1 reduction to the appropriation of \$471,818. The

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF						73000000
<u>CHILD SUPPORT ENFORCEMENT</u>						73310000
HEALTH AND HUMAN SERVICES						13
<u>SERVICES/MOST VULNERABLE</u>						<u>1304.00.00.00</u>
PROGRAM REDUCTIONS						33V0000
CHILD SUPPORT ENFORCEMENT						
REDUCE GENERAL REVENUE FOR						
FINANCIAL LOSSES						33V0200

Program can take this reduction on a recurring basis. This reduction will not impact performance or services to citizens.

This reduction proposal is also included in the Schedule VIII B-2.

CHILD SUPPORT PROGRAM - POSTAL
 SAVINGS FROM REVISED MAILING
 PRACTICES
 EXPENSES

33V0330
 040000

GENERAL REVENUE FUND -MATCH 209,206-
 FEDERAL GRANTS TRUST FUND -FEDERL 406,106-

1000 2
 2261 3

TOTAL APPRO..... 615,312-

=====

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue proposes a reduction of \$615,312 (\$209,206 in General Revenue funds and \$406,106 in the Federal Grants Trust Fund) in the Expenses category for the Child Support Program.

This reduction can be achieved by amending current law to allow:

- 1) Administrative paternity and/or support actions to be sent by certified mail rather than certified mail, restricted delivery;
- 2) Deemed income deduction notices to be sent by regular mail rather than certified mail; and
- 3) Notices of freeze, intent to levy, and notice of levy issued to be sent by regular mail rather than certified mail.

Currently, notice of administrative paternity and/or support actions must be sent by certified mail, restricted delivery (sections 409.256(4) and 409.2563(4), F.S.) at a cost of \$6.96 for certified mail plus an additional \$5.55 for restricted delivery. According to the US Postal Service, restricted delivery ensures that your mail is only delivered to the person

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
REVENUE, DEPARTMENT OF						73000000
<u>CHILD SUPPORT ENFORCEMENT</u>						73310000
HEALTH AND HUMAN SERVICES						13
<u>SERVICES/MOST VULNERABLE</u>						<u>1304.00.00.00</u>
PROGRAM REDUCTIONS						33V0000
CHILD SUPPORT PROGRAM - POSTAL						
SAVINGS FROM REVISED MAILING						
PRACTICES						33V0330

you specify, or to the person authorized in writing to sign for the intended recipient. Nonetheless, signatures are often accepted from individuals other than the person to whom the mail is addressed. When someone other than the addressee signs the receipt card, Florida law requires the Child Support Program to contact the addressee to confirm that he or she received the notice. During State Fiscal Year (SFY) 2019-20, the Program mailed an estimated 36,363 initial notices of administrative paternity and/or support. The additional cost for the restricted delivery component was \$201,815.

Sections 61.1301 and 409.2574, F.S., require deemed income deduction notices be sent by certified mail with return receipt requested at a cost of \$6.96 per piece. In SFY 2019-20, there were 4,058 deemed income deduction notices mailed. The additional cost of the certified mail component for sending these notices was \$26,174.

Section 409.25656, F.S., requires the Child Support Program to send the garnishee an initial garnishment notice (notice of freeze) and a subsequent notice (notice of levy) by registered mail, which under section 1.01(11), F.S., includes certified mail with return receipt requested. The Program must also send the obligor a notice of intent to levy by registered mail. During SFY 2019-20, the Program mailed 23,435 notices of freeze, 23,873 notices of intent to levy, and 12,742 notices of levy issued. The cost of the certified mail component for sending these three notices was \$387,323.

The Program proposes the following three changes:

- 1) Amend sections 409.256(4) and 409.2563(4), F.S., to remove the requirement for restricted delivery when using certified mail service, effective July 1, 2022, for the initial notice of administrative paternity and/or support. Removing the requirement for restricted delivery will not impact successful certified mail service for the Child Support Program and will result in a savings of \$5.55 for each notice for a total savings of \$201,815 annually.
- 2) Amend sections 61.1301 and 409.2574, F.S., to allow deemed income deduction notices to be sent by regular mail rather than certified mail. This will provide a more efficient process for notifying customers and will reduce costs. The regular mail cost would be \$0.51 per notice, resulting in a savings of \$6.45 per notice for a total savings of \$26,174 annually.
- 3) Amend section 409.25656, F.S., to allow notices of freeze, intent to levy, and levy issued to be sent by regular mail rather than certified mail. This will provide a more efficient process for notifying the garnishee and the obligor and will reduce the cost. The regular mail cost would be \$0.51 per notice, resulting in a savings of \$6.45 per notice for a total savings of \$387,323 annually.

The Child Support Program currently sends most notices for enforcement actions by regular mail, including past due notices; driver license suspension; consumer reporting; business, professional and recreational license suspension; contempt, notice of hearing; income deduction; and IRS/passports/admin offsets.

The estimated savings are calculated as shown on the following table.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF
CHILD SUPPORT ENFORCEMENT
 HEALTH AND HUMAN SERVICES
SERVICES/MOST VULNERABLE
 PROGRAM REDUCTIONS
 CHILD SUPPORT PROGRAM - POSTAL
 SAVINGS FROM REVISED MAILING
 PRACTICES

73000000
 73310000
 13
1304.00.00.00
 33V0000

 33V0330

Notice	# Mailed Annually	Savings per notice	Total Savings
Administrative Paternity/Support	36,363	\$5.55	\$201,815
Deemed Income Deduction	4,058	\$6.45	\$26,174
Notice of Freeze Issued	23,435	\$6.45	\$151,156
Notice of Intent to Levy issued	23,873	\$6.45	\$153,981
Notice of Levy issued	12,742	\$6.45	\$82,186
Total			\$615,312

This reduction proposal is also included in the Schedule VIII B-2.

CHILD SUPPORT PROGRAM - ANNUAL FEE
 RECURRING
 SPECIAL CATEGORIES
 CSE ANNUAL FEE

33V0400
 100000
 101137

GENERAL REVENUE FUND -STATE 115,499-

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue proposes a reduction of \$115,499 in General Revenue in the Child Support Enforcement Annual Fee Category. Based on estimates provided to the Legislature for the FY 2022-23 Long Range Financial Outlook, the largest annual payment for the mandatory annual child support fee will be \$3,810,599 which is estimated for FY 2024-25. The current appropriation of \$3,926,098 exceeds that amount by \$115,499. Assuming the estimates hold true, the Program can reduce recurring nonmatching General Revenue appropriations by \$115,499 without needing to request additional funding until FY 2025-26.

This reduction proposal is also included in the Schedule VIII B-2.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				1304.00.00.00
PROGRAM REDUCTIONS				33V0000
PARENTING TIME EXPENSE				33V1690
EXPENSES				040000
GENERAL REVENUE FUND -STATE	66,745-			1000 1

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue proposes a reduction of \$66,745 in General Revenue in the Expenses category in the Child Support Program (Program). Section 10 of Chapter 2017-117, Laws of Florida, Child Support and Parenting Time, provided an appropriation to the Program which was annualized by the 2018 Legislature. The amounts appropriated were based on the fiscal analysis and included an appropriation of \$66,745 nonmatching General Revenue annually in the Expenses category for a new notice to be mailed to parents. In the final implementation of the parenting time requirements, the new notice is mailed with other federally reimbursable notices with no significant increase in cost. This appropriation is not needed.

This reduction proposal is also included in the Schedule VIIIB-2.

AGENCY-WIDE INFORMATION TECHNOLOGY
 CUSTOMER CONTACT CENTER - MIGRATION
 COSTS
 SPECIAL CATEGORIES
 PUR/SVCS-CHILD SUPP ENF

3620000
 36284C0
 100000
 102877

GENERAL REVENUE FUND -MATCH	133,548	133,548		1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	259,242	259,242		2261 3
TOTAL APPRO.....	392,790	392,790		

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue (Department) requests \$392,790 (\$133,548 in General Revenue and \$259,242 in the Federal Grants Trust Fund) in nonrecurring funds, in the Child Support Program for the migration costs to transition the existing call center to a cloud-based contact center as a service (CCaaS). The total cost of this project is \$820,597. The General Tax

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
<u>CHILD SUPPORT ENFORCEMENT</u>						73310000
HEALTH AND HUMAN SERVICES						13
<u>SERVICES/MOST VULNERABLE</u>						<u>1304.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY						3620000
CUSTOMER CONTACT CENTER - MIGRATION COSTS						36284C0

Administration Program and the Information Systems Program will have cost associated with this service as well. The Department's existing communications budget is sufficient to support the recurring costs needed for the requested CCaaS.

The Department's current telephone system and contact center software was purchased in 2011 under a now-expired contract through the Department of Management Services (DMS) Division of Telecommunications. The agreement provides for voice and contact center services along with a contact center contact and staff management system. All services combined operate on approximately fifty (50) servers which are housed in the Department's Capital Circle Office Center (CCOC) facility. Three separate contact centers are being operated with a total of 539 agents: A Child Support Program contact center with 258 agents, a General Tax Administration contact center with 268 agents, and an Information Services Program contact center with 13 agents. Since the contract has expired, support for the telephone system and contact center has been continued through an Alternate Contract Source (ACS) which does not provide for system upgrades and which relies upon hardware and software that is at or nearing end of life.

DMS has executed new contracts for unified communications services and contact center services to five contractors and state agencies are transitioning services to the new contractors. The Department has been working with DMS to select one of the five contractors to provide these services and plans to have a provider selected and firm pricing obtained by October 2021 with services to begin under the new contractor on November 1, 2022. The current service provider will continue to provide services through October 31, 2022 under the Department's existing Communications Services Authorization (CSA). In keeping with the state's Cloud First initiative, the contact center will be a cloud-based contact center as a service (CCaaS).

Child Support Program: \$392,790

General Tax Administration: \$408,015

Information System Program: \$19,792

Total: \$820,597

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
PROOF OF CONCEPT ORACLE DATABASE TO				
SAP HANA DATABASE IN CHILD SUPPORT				
AUTOMATED MANAGEMENT SYSTEM				36318C0
SPECIAL CATEGORIES				100000
PUR/SVCS-CHILD SUPP ENF				102877
CHILD SUPPORT INCENTIVE TF-FEDERL	4,406,988	4,406,988		2075 3
=====				
DATA PROCESSING SERVICES				210000
NORTHWEST REGIONAL DC				210023
CHILD SUPPORT INCENTIVE TF-FEDERL	130,701	130,701		2075 3
=====				
TOTAL: PROOF OF CONCEPT ORACLE DATABASE TO				36318C0
SAP HANA DATABASE IN CHILD SUPPORT				
AUTOMATED MANAGEMENT SYSTEM				
TOTAL ISSUE.....	4,537,689	4,537,689		
=====				

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue requests \$4,537,689 in spending authority from the Child Support Incentive Trust Fund to fund the second year of implementation costs for transitioning to the SAP HANA database.

The 2021 Florida Legislature funded a Proof of Concept (POC) to evaluate the benefits and impacts of migrating the Child Support Automated Management System (CAMS) to the SAP HANA database. The POC will be used to test the performance of the HANA database within CAMS and if the test shows similar or better performance, a decision may be made to implement HANA across the CAMS landscape. The POC will be conducted July-December 2021. The legislature also funded Fiscal Year 2021-22 implementation costs, should the decision be made to proceed to full implementation.

Federal law requires states to have a federally certified automated computer system supporting the Child Support Program. Florida meets this requirement with the CAMS system. CAMS is an SAP based system and primarily runs on the SAP CRM for the Customer Relationship Management component, SAP ECC for the Financials component and SAP BI for the Reporting component. CAMS currently runs on an Oracle database. SAP now offers a database product, HANA, and SAP has notified customers that it is building its new software versions to be compatible only with their HANA database product. For customers not using the HANA database, support will become limited and more expensive beginning in 2025. One of the benefits of commercial off-the-self systems like SAP, is that the software is continuously improved and kept up to date with current technology and customer needs.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
PROOF OF CONCEPT ORACLE DATABASE TO				
SAP HANA DATABASE IN CHILD SUPPORT				
AUTOMATED MANAGEMENT SYSTEM				36318C0

If the decision is made to migrate to the HANA database platform following the POC, the program requests funding for FY 2022-23 costs to continue implementation as outlined below.

\$4,202,901 Hardware Purchases
 \$ 204,087 Software Maintenance
 \$ 130,701 Data Center Services
 \$4,537,689 Total

Hardware purchases are scheduled for August 2022 to initially migrate the Sandbox, Development, and Quality Assurance environments for the three main CAMS modules, Customer Relations Management (CRM), Enterprise Central Component (ECC), and Business Intelligence (BI). A second hardware purchase is scheduled for January 2023 to migrate the testing, production, and disaster recovery environments for CRM, ECC, and BI. This will complete the hardware purchases for the project. Hardware costs are extrapolated from a quote for a single SuperDome Flex Appliance and may be lower due to quantity.

Second year software maintenance costs are based on a nonbinding quote for SAP software.

Northwest Regional Data Center costs are extrapolated from existing costs.

Assuming the decision is made to proceed to full implementation, total project costs are estimated to be:

FY 2020-21: \$ 7,674
 FY 2021-22: \$2,305,795
 FY 2022-23: \$4,537,689
 FY 2023-24: \$ 384,441
 Total \$7,235,599

All project costs are anticipated to be funded using federal performance incentives. There would also be an ongoing recurring maintenance impact beginning in FY 2024-25. These costs are still under development but are estimated to be less than \$1 million and are also anticipated to be funded using federal performance incentives.

If this issue is not funded, the program would not be able to transition to the HANA database. The full transition to SAP HANA is anticipated to take over a year and the program could incur increased maintenance costs. As support for the existing Oracle environment runs out, besides not being able to leverage HANA related database and performance improvements, the program may be operating on an Oracle Runtime environment without SAP support which could mean that any defects or security weaknesses are not repaired.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
PROOF OF CONCEPT ORACLE DATABASE TO				
SAP HANA DATABASE IN CHILD SUPPORT				
AUTOMATED MANAGEMENT SYSTEM				36318C0
<p>This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.</p> <p>*****</p>				
ADMINISTRATIVE SERVICES PROGRAM				4200000
INITIATIVES				4200A10
SALARY MARKET ADJUSTMENT				000000
SALARY RATE				
SALARY RATE.....	9,707,706			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -MATCH	3,910,245			1000 2
FEDERAL GRANTS TRUST FUND -FEDERL	7,590,475			2261 3
	-----	-----	-----	
TOTAL APPRO.....	11,500,720			
	=====	=====	=====	
TOTAL: SALARY MARKET ADJUSTMENT				4200A10
TOTAL ISSUE.....	11,500,720			
TOTAL SALARY RATE.....	9,707,706			
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department requests \$11,500,720 (\$3,910,245 in General Revenue and \$7,590,475 in Federal Grants Trust Fund) in the Salaries and Benefits category in the Child Support Program to fund a salary market adjustment for Revenue Specialist class series positions and associated operational positions. This issue also requests 9,707,706 in rate for these same position classes.

Historically, the Program has experienced high turnover but for the first time in 20 years, the Program vacancy rate has exceeded 10% for 12 straight months and exceeded 13% for the past 7 months. The Program averaged 28 separations monthly over the last 5 years. However, monthly separations have spiked to 50 in June 2021 and 47 in July 2021. These separations are mainly occurring in operational positions that provide direct services to families and high vacancy levels are negatively impacting services to families.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
ADMINISTRATIVE SERVICES PROGRAM				
INITIATIVES				4200000
SALARY MARKET ADJUSTMENT				4200A10

The salary market adjustment is requested to improve recruitment and retention by addressing market-disconnect in the Revenue Specialist class series positions and associated operational positions. The proposal includes creating new Revenue Specialist position levels for paygrades 18, 19 and/or 20 which will allow greater recruitment within state government by having more competitive paygrades.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA01 RATE & SALARY ADJ - BENEFITS NO FTE							
C1001 001	0.00	9,707,706		1,793,014	11,500,720	0.00	11,500,720
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							3,910,245
2261 FEDERAL GRANTS TRUST FUND							7,590,475
	0.00	9,707,706		1,793,014	11,500,720		11,500,720

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF						
<u>CHILD SUPPORT ENFORCEMENT</u>						73000000
HEALTH AND HUMAN SERVICES						73310000
<u>SERVICES/MOST VULNERABLE</u>						13
SALARY RATE ADJUSTMENTS						<u>1304.00.00.00</u>
CHILD SUPPORT RATE ONLY ADJUSTMENT						51R0000
SALARY RATE						51R0020
SALARY RATE..... 1,308,686						000000

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue requests 1,308,686 in rate to support recruitment and retention in the Child Support Program (Program). During the last 5 years, the Program dedicated the majority of available rate to improving career ladders and compensation for operational positions. For the Program to continue these initiatives with a normalized vacancy rate, additional salary rate is needed. This rate would support compensation initiatives to attract new external hires and improve retention.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
RA06 RATE ADJ - NO FTE - NO SALARY - NO BENEFITS						
C1001 001	1,308,686					
TOTAL SALARY RATE	1,308,686					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
<u>CHILD SUPPORT ENFORCEMENT</u>				73310000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
TOTAL: SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	74,895,165	133,548		1000
TRUST FUNDS	215,851,965	4,796,931		2000
TOTAL POSITIONS.....	2,266.00			
TOTAL PROG COMP.....	290,747,130	4,930,479		
TOTAL SALARY RATE.....	91,099,018			
	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
GENERAL TAX ADMINISTRATION				73410000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	95,705,695			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	78,217,672			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	20,242,881			2261 9
OPERATING TRUST FUND -STATE	34,838,526			2510 1
TOTAL POSITIONS.....	2,154.25			
TOTAL APPRO.....	133,299,079			
=====				
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE	6,292			1000 1
OPERATING TRUST FUND -STATE	72,100			2510 1
TOTAL APPRO.....	78,392			
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	871,361			1000 1
FEDERAL GRANTS TRUST FUND -RECPNT	4,440,366			2261 9
OPERATING TRUST FUND -STATE	13,368,860			2510 1
TOTAL APPRO.....	18,680,587			
=====				
AID TO LOCAL GOVERNMENTS				050000
G/A-DISTRIB/CLERKS/COURT				050105
CLERKS OF THE COURT TF -STATE	40,902,734			2588 1
=====				
EMERGENCY DISTRIBUTIONS				050490
L/G HF-CT SALES TAX CL TF -STATE	25,107,042			2455 1
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
GENERAL TAX ADMINISTRATION							73410000
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
AID TO LOCAL GOVERNMENTS							050000
INMATE SUPPLEMENTAL DISTR							050491
L/G HF-CT SALES TAX CL TF -STATE		592,958					2455 1
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -STATE		14,556					1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		27,701					2261 9
OPERATING TRUST FUND -STATE		608,081					2510 1
TOTAL APPRO.....		650,338					
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		4,401,292					1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		1,357,735					2261 9
OPERATING TRUST FUND -STATE		3,162,229					2510 1
TOTAL APPRO.....		8,921,256					
PUR/SVCS - COLLECTION AGEN							102900
OPERATING TRUST FUND -STATE		990,000					2510 1
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		274,155					1000 1
OPERATING TRUST FUND -STATE		1,194,676					2510 1
TOTAL APPRO.....		1,468,831					
LEASE/PURCHASE/EQUIPMENT							105281
GENERAL REVENUE FUND -STATE		214,749					1000 1
OPERATING TRUST FUND -STATE		127,251					2510 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
GENERAL TAX ADMINISTRATION				73410000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
LEASE/PURCHASE/EQUIPMENT				105281
TOTAL APPRO.....		342,000		
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....		2,154.25		
TOTAL ISSUE.....		231,033,217		
TOTAL SALARY RATE.....		95,705,695		
SALARY INCREASES FOR FY 2021-22 -				
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				1001030
SALARY RATE				000000
SALARY RATE.....		297,516		
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		206,730		1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		53,524		2261 9
OPERATING TRUST FUND -STATE		92,107		2510 1
TOTAL APPRO.....		352,361		
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE		62		1000 1
OPERATING TRUST FUND -STATE		721		2510 1
TOTAL APPRO.....		783		
TOTAL: SALARY INCREASES FOR FY 2021-22 -				1001030
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				
TOTAL ISSUE.....		353,144		
TOTAL SALARY RATE.....		297,516		

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
REVENUE, DEPARTMENT OF GENERAL TAX ADMINISTRATION							73000000 73410000
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FLORIDA RETIREMENT SYSTEM ADJUSTMENT - FY 2021-22 - NORMAL COST AND UNFUNDED ACTUARIAL LIABILITY							1001070 010000
SALARIES AND BENEFITS							
GENERAL REVENUE FUND -STATE		483,872					1000 1
FEDERAL GRANTS TRUST FUND -RECPNT		125,277					2261 9
OPERATING TRUST FUND -STATE		215,585					2510 1
TOTAL APPRO.....		824,734					
=====							
CASUALTY INSURANCE PREMIUM ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE		77,275					2510 1
=====							
NONRECURRING EXPENDITURES							2100000
TAX ADMINISTRATION - CH 2021-31, LOF (HB 7061)							2103024
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		208,000-					1000 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
GENERAL TAX ADMINISTRATION				73410000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
PROGRAM REDUCTIONS				33V0000
REEMPLOYMENT TAX COLLECTIONS				
SERVICES				33V0080
SALARIES AND BENEFITS				010000
FEDERAL GRANTS TRUST FUND -RECPT	3,837,390-			2261 9

=====

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue (Department) requests a reduction of \$3,837,390 in the Salaries and Benefits category, in the Federal Grants Trust Fund in the General Tax Administration program to reduce unfunded budget. The Department is a subrecipient of federal funds by providing reemployment tax collection services to the Department of Economic Opportunity.

This issue supports Statewide Economic Development Strategy 4.2 - Ensure state, regional and local agencies provide collaborative and timely customer service to businesses and workers; and Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
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A03 - AGY REQUEST FY 2022-23

CHANGES TO CURRENTLY AUTHORIZED POSITIONS
 OTHER SALARY AMOUNT

2261 FEDERAL GRANTS TRUST FUND

3,837,390-

3,837,390-

=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
GENERAL TAX ADMINISTRATION				73410000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
PROGRAM REDUCTIONS				33V0000
REDUCE EXPENSE				33V0170
EXPENSES				040000
GENERAL REVENUE FUND	-STATE	28,560-		1000 1

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue proposes a reduction of \$28,560 in General Revenue in the Expenses category for the General Tax Administration Program by eliminating the certified mail requirement for issuing a Notice of Levy for Bank Garnishments to financial institutions (not notices to the taxpayer). Upon statutory changes to section 213.67, F.S., which would be required to implement this proposal, the Department would send these notices to financial institutions by regular mail or electronic means. During Fiscal Year 2022-23, it is estimated that 4,200 notices will be mailed. The certified mail cost attributed to this service is \$7.38 per item, and this change would result in at least \$6.80 postage savings per item.

This reduction proposal is also included in the Schedule VIIIB-2.

SAVINGS FROM REPLACING THE IMAGE				
MANAGEMENT SYSTEM				33V1000
SALARY RATE				000000
SALARY RATE.....	525,525-			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
	20.00-			
GENERAL REVENUE FUND	-STATE	971,493-		1000 1
	=====	=====	=====	
OPERATING CAPITAL OUTLAY				060000
OPERATING TRUST FUND	-STATE	100,000-		2510 1
	=====	=====	=====	
TOTAL: SAVINGS FROM REPLACING THE IMAGE				33V1000
MANAGEMENT SYSTEM				
TOTAL POSITIONS.....	20.00-			
TOTAL ISSUE.....	1,071,493-			
TOTAL SALARY RATE.....	525,525-			
	=====	=====	=====	

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
GENERAL TAX ADMINISTRATION						73410000
GOV OPERATIONS/SUPPORT						16
GOVERNMENTAL OPERATIONS						1601.00.00.00
PROGRAM REDUCTIONS						33V0000
SAVINGS FROM REPLACING THE IMAGE						
MANAGEMENT SYSTEM						33V1000

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue proposes a reduction of 20 full-time equivalent (FTE) and \$1,071,493 (\$971,493 in the General Revenue Salaries and Benefits category and \$100,000 in Operating Trust Fund Operating Capital Outlay category) in the General Tax Administration program for the third-year cost savings associated with the Image Management System replacement.

This reduction is proposal is also included in the Schedule VIIIIB-2.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1699 REVENUE SPECIALIST I							
C1001 001	5.00-	127,395-		96,180-	223,575-	0.00	223,575-
1700 REVENUE SPECIALIST II							
C1002 002	15.00-	398,130-		291,485-	689,615-	0.00	689,615-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							913,190-
	20.00-	525,525-		387,665-	913,190-		913,190-

OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							58,303-
							971,493-

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
GENERAL TAX ADMINISTRATION							73410000
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
PROGRAM REDUCTIONS							33V0000
LEASE PURCHASE CATEGORY - COPIER							
LEASE REDUCTION SAVINGS							33V1400
SPECIAL CATEGORIES							100000
LEASE/PURCHASE/EQUIPMENT							105281
OPERATING TRUST FUND							2510 1
-STATE		19,235-					
		=====					

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

The Department of Revenue proposes a reduction of \$19,235 in the Operating Trust Fund in the Lease/Purchase category in the General Tax Administration Program for the reduction of copier leases. The Department reviewed copier leases and returned 13 copiers upon lease expiration for machines that had low usage rates.

This reduction proposal is also included in the Schedule VIIIB-2.

REDUCE OPERATING CAPITAL OUTLAY							33V1660
OPERATING CAPITAL OUTLAY							060000
OPERATING TRUST FUND							2510 1
-STATE		308,081-					
		=====					

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

The Department of Revenue proposes a reduction of \$308,081 in the Operating Trust Fund in the Operating Capital Outlay category for the General Tax Administration Program. This reduction is based on a review of prior year budget reversions. This reduction will have minimal impact on the Program.

This reduction proposal is also included in the Schedule VIIIB-2.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS AMOUNT
REVENUE, DEPARTMENT OF				73000000
GENERAL TAX ADMINISTRATION				73410000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
PROGRAM REDUCTIONS				33V0000
GENERAL TAX ADMINISTRATION - OUT OF				33V3080
STATE LEASE SAVINGS				040000
EXPENSES				
OPERATING TRUST FUND -STATE	57,084-			2510 1

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

The Department of Revenue proposes a reduction of \$57,084 in the Operating Trust Fund Expenses category in the General Tax Administration Program for the reduction of lease space in the Atlanta, Georgia office location. The Atlanta office will be reduced by 4,100 square feet effective 06/01/22 that will result in \$57,084 in annual lease savings.

This reduction proposal is also included in the Schedule VIII B-2.

GENERAL TAX ADMINISTRATION - LEASE SAVINGS EXPENSES				33V4080
				040000
OPERATING TRUST FUND -STATE	73,135-			2510 1

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

The Department of Revenue proposes a reduction of \$73,135 in the Operating Trust Fund Expenses category in the General Tax Administration Program for the reduction of lease space in the Jacksonville, Florida office location. The Jacksonville office space was reduced by 4,257 square feet which resulted in annual cost savings of \$73,135 beginning April 2021.

This reduction proposal is also included in the Schedule VIII B-2.

	COL A03	COL A04	COL A05		
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ		
	FY 2022-23	FY 2022-23	FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	
				AMOUNT	
				CODES	
REVENUE, DEPARTMENT OF					73000000
GENERAL TAX ADMINISTRATION					73410000
GOV OPERATIONS/SUPPORT					16
GOVERNMENTAL OPERATIONS					1601.00.00.00
PROGRAM REDUCTIONS					33V0000
REDUCTION OF FULL TIME EQUIVALENT					
(FTE) DUE TO INCREASED EFFICIENCIES					
OF ELECTRONIC FILINGS					33V5080
SALARY RATE					000000
SALARY RATE.....	205,958-				
=====					
SALARIES AND BENEFITS					010000
	8.00-				
GENERAL REVENUE FUND -STATE		329,572-			1000 1
=====					
TOTAL: REDUCTION OF FULL TIME EQUIVALENT					33V5080
(FTE) DUE TO INCREASED EFFICIENCIES					
OF ELECTRONIC FILINGS					
TOTAL POSITIONS.....	8.00-				
TOTAL ISSUE.....		329,572-			
TOTAL SALARY RATE.....	205,958-				
=====					

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

The Department of Revenue proposes a reduction of 8 full-time equivalent (FTE) and \$329,572 in General Revenue in the Salaries and Benefits category in the General Tax Administration Program by lowering the e-filing threshold amount that obligates taxpayers to remit and file electronically from \$20,000 to \$5,000. This would result in a cost savings as fewer paper returns, and checks will be received by the Program. This proposed reduction would require amendments to section 213.755, F.S.

This proposed reduction would require amendments to s. 213.755, F.S., and is also included in the Schedule VIIIIB-2.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF
 GENERAL TAX ADMINISTRATION 73000000
 GOV OPERATIONS/SUPPORT 73410000
 GOVERNMENTAL OPERATIONS 16
 PROGRAM REDUCTIONS 1601.00.00.00
 REDUCTION OF FULL TIME EQUIVALENT 33V0000
 (FTE) DUE TO INCREASED EFFICIENCIES
 OF ELECTRONIC FILINGS 33V5080

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
1699 REVENUE SPECIALIST I						
C1001 001	6.00-	152,874-		268,290-	0.00	268,290-
1700 REVENUE SPECIALIST II						
C1002 002	2.00-	53,084-		91,949-	0.00	91,949-
TOTALS FOR ISSUE BY FUND						
1000 GENERAL REVENUE FUND						360,239-
	8.00-	205,958-		360,239-		360,239-

OTHER SALARY AMOUNT
 1000 GENERAL REVENUE FUND 30,667
 329,572-

		COL A03	COL A04	COL A05	
		AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
		FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT
					CODES
REVENUE, DEPARTMENT OF					73000000
<u>GENERAL TAX ADMINISTRATION</u>					73410000
GOV OPERATIONS/SUPPORT					16
<u>GOVERNMENTAL OPERATIONS</u>					<u>1601.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY					3620000
CUSTOMER CONTACT CENTER - MIGRATION COSTS					36284C0
SPECIAL CATEGORIES					100000
CONTRACTED SERVICES					100777
OPERATING TRUST FUND	-STATE	408,015	408,015		2510 1
=====					

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue (Department) requests \$408,015 in nonrecurring funds, in the Operating Trust Fund in the Contracted Services category in the General Tax Administration Program for the migration costs to transition the existing call center to a cloud-based contact center as a service (CCaaS). The total cost of this project is \$820,597. The Child Support Program and the Information Systems Program will have cost associated with this service as well. The Department's existing communications budget is sufficient to support the recurring costs needed for the requested CCaaS.

The Department's current telephone system and contact center software was purchased in 2011 under a now-expired contract through the Department of Management Services (DMS) Division of Telecommunications. The agreement provides for voice and contact center services along with a contact center contact and staff management system. All services combined operate on approximately fifty (50) servers which are housed in the Department's Capital Circle Office Center (CCOC) facility. Three separate contact centers are being operated with a total of 539 agents: A Child Support Program contact center with 258 agents, a General Tax Administration contact center with 268 agents, and an Information Services Program contact center with 13 agents. Since the contract has expired, support for the telephone system and contact center has been continued through an Alternate Contract Source (ACS) which does not provide for system upgrades and which relies upon hardware and software that is at or nearing end of life.

DMS has executed new contracts for unified communications services and contact center services to five contractors and state agencies are transitioning services to the new contractors. The Department has been working with DMS to select one of the five contractors to provide these services and plans to have a provider selected and firm pricing obtained by October 2021 with services to begin under the new contractor on November 1, 2022. The current service provider will continue to provide services through October 31, 2022 under the Department's existing Communications Services Authorization (CSA). In keeping with the state's Cloud First initiative, the contact center will be a cloud-based contact center as a service (CCaaS).

Child Support Program: \$392,790

General Tax Administration: \$408,015

Information System Program: \$19,792

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
<u>GENERAL TAX ADMINISTRATION</u>						73410000
<u>GOV OPERATIONS/SUPPORT</u>						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY						3620000
CUSTOMER CONTACT CENTER - MIGRATION COSTS						36284C0

Total: \$820,597

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

MAINTENANCE AND EQUIPMENT SUPPORT -						
IMAGE MANAGEMENT SYSTEM						36290C0
SPECIAL CATEGORIES						100000
CONTRACTED SERVICES						100777
OPERATING TRUST FUND	-STATE	760,823				2510 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue (Department) requests \$760,823 in recurring spending authority in the Operating Trust Fund in the Contracted Services category in the General Tax Administration Program to provide for recurring maintenance costs of the check remittance and document processing system, called the Image Management System.

This system is used by the Department and other state agencies to manage bank deposits and remittance processing; inbound mail processing; data exchange and integration with the System for Unified Taxation (SUNTAX) and the Child Support Automated Management System (CAMS); and the secure capture, storage and retrieval of electronic images.

In Fiscal Year 2020-21, the Department's system processed 2,178,815 envelopes, which included more than 1 million paper checks representing \$970 million, or two percent of the revenue collected and distributed by the Department. This system is vital to the day-to-day operations of the Department, as well as to the other state agencies, local government entities, children, families, and taxpayers we serve.

This issue supports Statewide Economic Development Strategy 4.2 - Ensure state, regional and local agencies provide collaborative and timely customer service to businesses and workers; and Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
GENERAL TAX ADMINISTRATION				73410000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
AUDIT PLATFORM RECURRING				
MAINTENANCE				36334C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
OPERATING TRUST FUND				
-STATE	602,285			2510 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue requests \$602,285 in recurring spending authority in the Operating Trust Fund Contracted Services category in the General Tax Administration program to provide for recurring maintenance costs of the audit platform. This system provides the ability to automate data conversion tasks, create reports, and import large data sets. The efficiencies gained by the implementation of this platform allows staff to efficiently perform a detailed analysis of taxpayer records, regardless of volume.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

ADMINISTRATIVE SERVICES PROGRAM				
INITIATIVES				4200000
SALARY MARKET ADJUSTMENT				4200A10
SALARY RATE				000000
SALARY RATE.....	3,559,145			
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND				
-STATE	4,216,520			1000 1
TOTAL: SALARY MARKET ADJUSTMENT				4200A10
TOTAL ISSUE.....	4,216,520			
TOTAL SALARY RATE.....	3,559,145			

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
<u>GENERAL TAX ADMINISTRATION</u>						73410000
<u>GOV OPERATIONS/SUPPORT</u>						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
ADMINISTRATIVE SERVICES PROGRAM						
INITIATIVES						4200000
SALARY MARKET ADJUSTMENT						4200A10

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue requests \$4,216,520 in General Revenue in the Salaries and Benefits category in the General Tax Administration Program (Program) to fund a salary market adjustment for Revenue Specialist class series positions and associated operational positions. This issue also requests 3,559,145 in rate for these same position classes.

Historically, the Program has experienced high turnover in the Revenue Specialist series positions and vacancy rates ranging from 9% up to 28%. Operational positions in paygrades 15-17 currently make up 36% of the Program FTE. These separations are mainly occurring in operational positions that provide direct services to taxpayers and high vacancy levels are negatively impacting services to taxpayers.

The salary market adjustment is requested to improve recruitment and retention by addressing market-disconnect in the Revenue Specialist class series positions and associated operational positions. The requested salary budget and rate will allow greater recruitment within state government and retention by having more competitive paygrades.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
RA01 RATE & SALARY ADJ - BENEFITS NO FTE						
C1001 001	0.00	3,559,145	657,374	4,216,519	0.00	4,216,519

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF	73000000
GENERAL TAX ADMINISTRATION	73410000
GOV OPERATIONS/SUPPORT	16
GOVERNMENTAL OPERATIONS	1601.00.00.00
ADMINISTRATIVE SERVICES PROGRAM	
INITIATIVES	4200000
SALARY MARKET ADJUSTMENT	4200A10

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND	0.00	3,559,145		657,374	4,216,519		4,216,519
OTHER SALARY AMOUNT							1
1000 GENERAL REVENUE FUND							4,216,520

GENERAL TAX ADMINISTRATION	
RECRUITMENT AND RETENTION FOR	
MISSION CRITICAL POSITIONS	4200A20
SALARY RATE	000000
SALARY RATE.....	878,582
SALARIES AND BENEFITS	010000
GENERAL REVENUE FUND -STATE	1,040,857
TOTAL: GENERAL TAX ADMINISTRATION	4200A20
RECRUITMENT AND RETENTION FOR	
MISSION CRITICAL POSITIONS	
TOTAL ISSUE.....	1,040,857
TOTAL SALARY RATE.....	878,582

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
GENERAL TAX ADMINISTRATION						73410000
GOV OPERATIONS/SUPPORT						16
GOVERNMENTAL OPERATIONS						1601.00.00.00
ADMINISTRATIVE SERVICES PROGRAM						
INITIATIVES						4200000
GENERAL TAX ADMINISTRATION						
RECRUITMENT AND RETENTION FOR						
MISSION CRITICAL POSITIONS						4200A20

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue requests \$1,040,857 in General Revenue in the Salaries and Benefits category and 878,852 in rate in the General Tax Administration Program (Program) to address recruitment and retention issues. This funding will allow the Program to increase the salary of mission critical positions to the median to address recruitment and retention issue.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
RA01 RATE & SALARY ADJ - BENEFITS NO FTE						
C1001 001	0.00	878,582	162,275	1,040,857	0.00	1,040,857
TOTALS FOR ISSUE BY FUND						
1000 GENERAL REVENUE FUND						
0.00	878,582		162,275	1,040,857		1,040,857

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
<u>GENERAL TAX ADMINISTRATION</u>				73410000
<u>GOV OPERATIONS/SUPPORT</u>				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ADMINISTRATIVE SERVICES PROGRAM				
INITIATIVES				4200000
GENERAL TAX ADMINISTRATION SALARY				
DEFICIT IN FEDERAL REEMPLOYMENT TAX				
CONTRACT				4200A30
SALARY RATE				000000
SALARY RATE.....	2,677,072			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	3,171,527			1000 1
	=====	=====	=====	
TOTAL: GENERAL TAX ADMINISTRATION SALARY				4200A30
DEFICIT IN FEDERAL REEMPLOYMENT TAX				
CONTRACT				
TOTAL ISSUE.....	3,171,527			
TOTAL SALARY RATE.....	2,677,072			
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue requests \$3,171,527 in General Revenue in the Salaries and Benefits category and 2,677,072 in rate in the General Tax Administration Program (Program) to fund the deficit created by performing reemployment tax collection services to the Department of Economic Opportunity under an annual federal contract. This funding will allow the Program to fill mission critical vacancies.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
GENERAL TAX ADMINISTRATION						73410000
GOV OPERATIONS/SUPPORT						16
GOVERNMENTAL OPERATIONS						1601.00.00.00
ADMINISTRATIVE SERVICES PROGRAM						
INITIATIVES						4200000
GENERAL TAX ADMINISTRATION SALARY						
DEFICIT IN FEDERAL REEMPLOYMENT TAX						
CONTRACT						4200A30

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA01 RATE & SALARY ADJ - BENEFITS NO FTE							
C1001 001	0.00	2,677,072		494,455	3,171,527	0.00	3,171,527
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND	0.00	2,677,072		494,455	3,171,527		3,171,527

REALIGNMENT OF GENERAL TAX							
ADMINISTRATION BUDGET - DEDUCT							4200100
SALARIES AND BENEFITS							010000
FEDERAL GRANTS TRUST FUND -RECPT	16,584,292-						2261 9
EXPENSES							040000
FEDERAL GRANTS TRUST FUND -RECPT	4,440,366-						2261 9

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
GENERAL TAX ADMINISTRATION				73410000
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ADMINISTRATIVE SERVICES PROGRAM				
INITIATIVES				4200000
REALIGNMENT OF GENERAL TAX				
ADMINISTRATION BUDGET - DEDUCT				4200100
OPERATING CAPITAL OUTLAY				060000
FEDERAL GRANTS TRUST FUND -RECPNT	27,701-			2261 9
=====				
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
FEDERAL GRANTS TRUST FUND -RECPNT	1,357,735-			2261 9
=====				
TOTAL: REALIGNMENT OF GENERAL TAX				4200100
ADMINISTRATION BUDGET - DEDUCT				
TOTAL ISSUE.....	22,410,094-			
=====				

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

The Department of Revenue (Department) requests to move \$22,410,094 from existing operating categories (Salaries & Benefits, Expenses, OCO and Contracted Services) into a new category titled, "Reemployment Services for the Department of Economic Opportunity" (Category 103009) in the Federal Grants Trust Fund. The Department provides reemployment tax collection services to the Department of Economic Opportunity under an annual contract. This issue aligns the appropriation to the actual cost to perform the services as determined by a recent professional study.

(See companion issue 4200200)

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
REVENUE, DEPARTMENT OF						73000000
GENERAL TAX ADMINISTRATION						73410000
GOV OPERATIONS/SUPPORT						16
GOVERNMENTAL OPERATIONS						1601.00.00.00
ADMINISTRATIVE SERVICES PROGRAM						
INITIATIVES						4200000
REALIGNMENT OF GENERAL TAX						
ADMINISTRATION BUDGET - DEDUCT						4200100

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
OTHER SALARY AMOUNT						
2261 FEDERAL GRANTS TRUST FUND						16,584,292-
						16,584,292-
						=====

REALIGNMENT OF GENERAL TAX						4200200
ADMINISTRATION BUDGET - ADD						100000
SPECIAL CATEGORIES						103009
REEMPLOYMENT SVCS - DEO						
FEDERAL GRANTS TRUST FUND -RECPNT						2261 9
22,410,094						
=====						

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

The Department of Revenue (Department) requests to move \$22,410,094 from existing operating categories (Salaries & Benefits, Expenses, OCO and Contracted Services) into a new category titled, "Reemployment Services for the Department of Economic Opportunity" (Category 103009) in the Federal Grants Trust Fund. The Department provides reemployment tax collection services to the Department of Economic Opportunity under an annual contract. This issue aligns the appropriation to the actual cost to perform the services as determined by a recent professional study.

(See companion issue 4200100)

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

REVENUE, DEPARTMENT OF						73000000
<u>GENERAL TAX ADMINISTRATION</u>						73410000
<u>GOV OPERATIONS/SUPPORT</u>						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
ADMINISTRATIVE SERVICES PROGRAM						
INITIATIVES						4200000
REALIGNMENT OF GENERAL TAX						
ADMINISTRATION BUDGET - ADD						4200200

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

CONTINUATION OF DISTRIBUTIONS TO						
LOCAL GOVERNMENTS						5000000
CONTINUATION OF EMERGENCY						
DISTRIBUTION TO COUNTIES						5006080
AID TO LOCAL GOVERNMENTS						050000
EMERGENCY DISTRIBUTIONS						050490
L/G HF-CT SALES TAX CL TF -STATE	2,900,000					2455 1

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

The Department of Revenue (Department) requests an increase of \$2,900,000 in the Emergency Distributions category, Local Half Cent Sales Tax Clearing Trust Fund in the General Tax Administration program to make statutorily authorized emergency distributions (218.65, F.S.).

The emergency and supplemental distributions are available to select counties that meet certain fiscal-related eligibility requirements or have an inmate population of greater than seven percent of the total county population, respectively. The Department is responsible for these distributions to county governments as defined in s. 218.65, F. S. The Office of Economic and Demographic Research (EDR) estimated on August 17, 2021 that the small county distributions will be \$28,600,000 for Fiscal Year 2022-23, which is \$2,900,000 over the FY 2021-22 General Appropriations Act amount.

The counties receiving emergency distributions are: Baker, Calhoun, Desoto, Dixie, Gadsden, Gilchrist, Glades, Hamilton, Hardee, Hendry, Holmes, Jackson, Lafayette, Levy, Liberty, Madison, Suwannee, Union, Wakulla and Washington.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
<u>GENERAL TAX ADMINISTRATION</u>				73410000
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	91,582,020			1000
TRUST FUNDS	147,873,827	408,015		2000
TOTAL POSITIONS.....	2,126.25			
TOTAL PROG COMP.....	239,455,847	408,015		
TOTAL SALARY RATE.....	102,386,527			
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: INFO SERVS PROGRAM							73710000
<u>INFORMATION TECHNOLOGY</u>							73710100
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....		8,693,677					
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		5,297,862					1000 1
=====							
FEDERAL GRANTS TRUST FUND -FEDERL		1,908,123					2261 3
-RECPNT		758,858					2261 9

TOTAL FEDERAL GRANTS TRUST FUND		2,666,981					2261
=====							
OPERATING TRUST FUND -STATE		4,730,021					2510 1
=====							
TOTAL POSITIONS.....		182.00					
TOTAL APPRO.....		12,694,864					
=====							
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -STATE		65,970					1000 1
=====							
FEDERAL GRANTS TRUST FUND -FEDERL		84,567					2261 3
-RECPNT		36,724					2261 9

TOTAL FEDERAL GRANTS TRUST FUND		121,291					2261
=====							
OPERATING TRUST FUND -STATE		29,377					2510 1
=====							
TOTAL APPRO.....		216,638					
=====							
EXPENSES							040000
GENERAL REVENUE FUND -STATE		3,233					1000 1
=====							
FEDERAL GRANTS TRUST FUND -FEDERL		270,046					2261 3
-RECPNT		66,027					2261 9

TOTAL FEDERAL GRANTS TRUST FUND		336,073					2261
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
EXPENSES				040000
OPERATING TRUST FUND -STATE	2,049,004			2510 1
	=====	=====	=====	
TOTAL APPRO.....	2,388,310			
	=====	=====	=====	
OPERATING CAPITAL OUTLAY				060000
FEDERAL GRANTS TRUST FUND -FEDERL	290,290			2261 3
-RECPNT	68,739			2261 9
	-----	-----	-----	
TOTAL FEDERAL GRANTS TRUST FUND	359,029			2261
	=====	=====	=====	
OPERATING TRUST FUND -STATE	274,310			2510 1
	=====	=====	=====	
TOTAL APPRO.....	633,339			
	=====	=====	=====	
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	681,257			1000 1
	=====	=====	=====	
FEDERAL GRANTS TRUST FUND -FEDERL	2,539,823			2261 3
-RECPNT	598,691			2261 9
	-----	-----	-----	
TOTAL FEDERAL GRANTS TRUST FUND	3,138,514			2261
	=====	=====	=====	
OPERATING TRUST FUND -STATE	1,332,100			2510 1
	=====	=====	=====	
TOTAL APPRO.....	5,151,871			
	=====	=====	=====	
RISK MANAGEMENT INSURANCE				103241
FEDERAL GRANTS TRUST FUND -FEDERL	11,164			2261 3
-RECPNT	7,796			2261 9
	-----	-----	-----	
TOTAL FEDERAL GRANTS TRUST FUND	18,960			2261
	=====	=====	=====	
OPERATING TRUST FUND -STATE	18,728			2510 1
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: INFO SERVS PROGRAM							73710000
<u>INFORMATION TECHNOLOGY</u>							73710100
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
TOTAL APPRO.....		37,688					
=====							
LEASE/PURCHASE/EQUIPMENT							105281
FEDERAL GRANTS TRUST FUND -FEDERL		4,950					2261 3
-RECPNT		2,150					2261 9

TOTAL FEDERAL GRANTS TRUST FUND		7,100					2261
=====							
OPERATING TRUST FUND -STATE		240,000					2510 1
=====							
TOTAL APPRO.....		247,100					
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -STATE		152,520					1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		136,505					2261 3
OPERATING TRUST FUND -STATE		1,553,044					2510 1

TOTAL APPRO.....		1,842,069					
=====							
NORTHWEST REGIONAL DC							210023
GENERAL REVENUE FUND -STATE		1,498,654					1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		782,632					2261 3
OPERATING TRUST FUND -STATE		1,306,701					2510 1

TOTAL APPRO.....		3,587,987					
=====							
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....		182.00					
TOTAL ISSUE.....		26,799,866					
TOTAL SALARY RATE.....		8,693,677					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
SALARY INCREASES FOR FY 2021-22 -				
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				1001030
SALARY RATE				000000
SALARY RATE.....	6,244			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	3,088			1000 1
	=====	=====	=====	
FEDERAL GRANTS TRUST FUND -FEDERL	1,113			2261 3
-RECPNT	442			2261 9
	-----	-----	-----	
TOTAL FEDERAL GRANTS TRUST FUND	1,555			2261
	=====	=====	=====	
OPERATING TRUST FUND -STATE	2,757			2510 1
	=====	=====	=====	
TOTAL APPRO.....	7,400			
	=====	=====	=====	
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE	659			1000 1
	=====	=====	=====	
FEDERAL GRANTS TRUST FUND -FEDERL	845			2261 3
-RECPNT	367			2261 9
	-----	-----	-----	
TOTAL FEDERAL GRANTS TRUST FUND	1,212			2261
	=====	=====	=====	
OPERATING TRUST FUND -STATE	293			2510 1
	=====	=====	=====	
TOTAL APPRO.....	2,164			
	=====	=====	=====	
TOTAL: SALARY INCREASES FOR FY 2021-22 -				1001030
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				
TOTAL ISSUE.....	9,564			
TOTAL SALARY RATE.....	6,244			
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: INFO SERVS PROGRAM							73710000
<u>INFORMATION TECHNOLOGY</u>							73710100
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT - FY 2021-22 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001070
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		31,540					1000 1
=====		=====					
FEDERAL GRANTS TRUST FUND -FEDERL		11,362					2261 3
-RECPT		4,518					2261 9
-----		-----					
TOTAL FEDERAL GRANTS TRUST FUND		15,880					2261
=====		=====					
OPERATING TRUST FUND -STATE		28,161					2510 1
=====		=====					
TOTAL APPRO.....		75,581					
=====		=====					
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -STATE		242					1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		216					2261 3
OPERATING TRUST FUND -STATE		2,461					2510 1
-----		-----					
TOTAL APPRO.....		2,919					
=====		=====					
TOTAL: FLORIDA RETIREMENT SYSTEM							1001070
ADJUSTMENT - FY 2021-22 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
TOTAL ISSUE.....		78,500					
=====		=====					

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
REVENUE, DEPARTMENT OF							73000000
PGM: INFO SERVS PROGRAM							73710000
<u>INFORMATION TECHNOLOGY</u>							73710100
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
FEDERAL GRANTS TRUST FUND -RECPNT		3,997-					2261 9
=====							
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -STATE		2,101-					1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		1,880-					2261 3
OPERATING TRUST FUND -STATE		21,390-					2510 1
TOTAL APPRO.....		25,371-					
=====							
DATA PROCESSING ASSESSMENT BASE							
BUDGET ADJUSTMENT							1006800
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -STATE		5,255-					1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		4,703-					2261 3
OPERATING TRUST FUND -STATE		53,510-					2510 1
TOTAL APPRO.....		63,468-					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
NONRECURRING EXPENDITURES				2100000
REPLACEMENT OF THE IMAGE MANAGEMENT				
SYSTEM				2103022
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
FEDERAL GRANTS TRUST FUND -FEDERL	1,021,165-			2261 3
=====				
CYBERSECURITY ENHANCEMENT				2103025
OPERATING CAPITAL OUTLAY				060000
FEDERAL GRANTS TRUST FUND -FEDERL	250,000-			2261 3
=====				
PROGRAM REDUCTIONS				33V0000
INFORMATION SYSTEMS PROGRAM -				
REDUCE OTHER PERSONAL SERVICES				
CATEGORY				33V5010
OTHER PERSONAL SERVICES				030000
OPERATING TRUST FUND -STATE	2,497-			2510 1
=====				

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES

The Department of Revenue proposes a reduction of \$2,497 in the Operating Trust Fund in the Other Personal Services category in the Information Services Program.

This reduction proposal is also included in the Schedule VIIIB-2.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
SECURITY ENHANCEMENTS				36282C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
FEDERAL GRANTS TRUST FUND -FEDERL	50,000			2261 3
DATA PROCESSING SERVICES				210000
NORTHWEST REGIONAL DC				210023
FEDERAL GRANTS TRUST FUND -FEDERL	370,000			2261 3
TOTAL: SECURITY ENHANCEMENTS				36282C0
TOTAL ISSUE.....	420,000			

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue (Department) requests \$420,000 (\$50,000 in the Contracted Services category and \$370,000 in the Northwest Regional Data Center category) of recurring funds in the Federal Grants Trust Fund in the Information Services Program to enhance security measures. This will allow the Department to enhance security measures by:

- Expanding the Department's ability to monitor and analyze network resources for signs of malicious activity that could be exploited to breach the Department's data security measures.
- Monitoring hidden areas of the internet for signs of Department data leaks, stolen passwords, and messages about potential hacks on the Department.
- Performing an in-depth assessment to gauge how the Department's IT security services are maturing and provide a separate test environment for testing possible malware, which will help identify attacks without endangering other areas of the Department's network.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
MIGRATING DATA AND SERVERS TO THE				
CLOUD				36283C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
FEDERAL GRANTS TRUST FUND -FEDERL	100,000	100,000		2261 3

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES

The Department of Revenue (Department) requests \$100,000 of nonrecurring funds in the Federal Grants Trust Fund in the Contracted Services category in the Information Services Program to begin moving data and servers to a cloud environment. The Department is currently conducting a pilot project to identify data and servers that can be moved to the cloud. Once that move begins, there will be a 180-day overlap when the data/server is stored both in the cloud and in the data center. This procurement will allow the Department to sustain that overlap period and comply with sensitive data policies while beginning to reduce the Department's server footprint. The goal is to reduce the Department's server footprint in the state data centers by 50% by 2025. The Department anticipates cost savings related to migrating to the cloud environment. These cost savings will be used to fund future overlap periods as the migration progresses.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

CUSTOMER CONTACT CENTER - MIGRATION				
COSTS				36284C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777

OPERATING TRUST FUND -STATE 19,792 19,792 2510 1

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES

The Department of Revenue (Department) requests \$19,792 in nonrecurring funds, in the Operating Trust Fund in the Contracted Services category in Information System Program for the migration costs to transition the existing call center

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
CUSTOMER CONTACT CENTER - MIGRATION				
COSTS				36284C0

to a cloud-based contact center as a service (CCaaS). The total cost of this project is \$820,597. The General Tax Administration Program and the Child Support Program will have cost associated with this service as well. The Department's existing communications budget is sufficient to support the recurring costs needed for the requested CCaaS.

The Department's current telephone system and contact center software was purchased in 2011 under a now-expired contract through the Department of Management Services (DMS) Division of Telecommunications. The agreement provides for voice and contact center services along with a contact center contact and staff management system. All services combined operate on approximately fifty (50) servers which are housed in the Department's Capital Circle Office Center (CCOC) facility. Three separate contact centers are being operated with a total of 539 agents: A Child Support Program contact center with 258 agents, a General Tax Administration contact center with 268 agents, and an Information Services Program contact center with 13 agents. Since the contract has expired, support for the telephone system and contact center has been continued through an Alternate Contract Source (ACS) which does not provide for system upgrades and which relies upon hardware and software that is at or nearing end of life.

DMS has executed new contracts for unified communications services and contact center services to five contractors and state agencies are transitioning services to the new contractors. The Department has been working with DMS to select one of the five contractors to provide these services and plans to have a provider selected and firm pricing obtained by October 2021 with services to begin under the new contractor on November 1, 2022. The current service provider will continue to provide services through October 31, 2022 under the Department's existing Communications Services Authorization (CSA). In keeping with the state's Cloud First initiative, the contact center will be a cloud-based contact center as a service (CCaaS).

Child Support Program: \$392,790

General Tax Administration: \$408,015

Information System Program: \$19,792

Total: \$820,597

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS AMOUNT
				CODES
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
PROOF OF CONCEPT AND SUNTAX				
MIGRATION TO CLOUD SERVICE				36317C0
EXPENSES				040000
OPERATING TRUST FUND -STATE	174,617	174,617		2510 1
=====				
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
OPERATING TRUST FUND -STATE	1,646,197	1,646,197		2510 1
=====				
TOTAL: PROOF OF CONCEPT AND SUNTAX				36317C0
MIGRATION TO CLOUD SERVICE				
TOTAL ISSUE.....	1,820,814	1,820,814		
=====				

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue (Department) requests \$1,820,814 of nonrecurring funding in the Operating Trust Fund (\$1,646,197 in the Contracted Services category and \$174,617 in the Expenses category) in the Information Services Program for a Proof of Concept (POC). The POC will test the performance of Florida's System for Unified Taxation (SUNTAX) in the cloud environment by migrating a sample of its applications and data. The Department will use the POC in determining system compatibility and developing the project plan for migrating the SUNTAX environment to a cloud-based solution. Once the project plan has been finalized the Department will proceed with full migration of the SUNTAX components during the Fiscal Year 2022-23. The current servers that SUNTAX utilizes are reaching end of life while the operating system is approaching obsolescence and will no longer be supported after October 2023.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS AMOUNT
REVENUE, DEPARTMENT OF				73000000
PGM: INFO SERVS PROGRAM				73710000
<u>INFORMATION TECHNOLOGY</u>				73710100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ADMINISTRATIVE SERVICES PROGRAM				
INITIATIVES				4200000
CONSULTING SERVICES				4200090
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
FEDERAL GRANTS TRUST FUND -FEDERL	200,000			2261 3

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

The Department of Revenue (Department) requests \$200,000 of recurring funding in the Federal Grants Trust Fund in the Contracted Services category in the Information Services Program. With this procurement, the Department will hire a contracted employee to oversee the Department's IT vulnerability management process. Responsibilities will include performing vulnerability scans, initiating remediation's to detected vulnerabilities, tracking the remediation progress, validating the results, and providing reports. The importance of vulnerability mitigation continues to rise as malicious entities escalate attacks on companies and governments for data theft and profit.

This issue supports Statewide Economic Development Strategy 5.2 - Improve the efficiency and effectiveness of government agencies at all levels.

TOTAL: INFORMATION TECHNOLOGY				<u>1603.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	7,727,669			1000
TRUST FUNDS	20,354,369	1,940,606		2000
TOTAL POSITIONS.....	182.00			
TOTAL PROG COMP.....	28,082,038	1,940,606		
TOTAL SALARY RATE.....	8,699,921			