

BUDGET ENTITY	D3A ISSUE CODE	COLUMN NUMBERS	CODE	ERROR MESSAGE	PAGE
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THERE WERE 0 ERRORS DETECTED

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				72010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	6,348,657			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	177,673			1000 1
ADMINISTRATIVE TRUST FUND -STATE	9,070,847			2021 1
TOTAL POSITIONS.....	95.00			
TOTAL APPRO.....	9,248,520			
=====				
OTHER PERSONAL SERVICES				030000
ADMINISTRATIVE TRUST FUND -STATE	346,350			2021 1
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	41,497			1000 1
ADMINISTRATIVE TRUST FUND -STATE	746,296			2021 1
TOTAL APPRO.....	787,793			
=====				
SPECIAL CATEGORIES				100000
TRANS TO DIV ADM HEARINGS				100565
ADMINISTRATIVE TRUST FUND -STATE	56,244			2021 1
=====				
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	51,680			1000 1
ADMINISTRATIVE TRUST FUND -STATE	208,112			2021 1
OPERATING TRUST FUND -STATE	50,000			2510 1
TOTAL APPRO.....	309,792			
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: ADMINISTRATION PGM							72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							72010100
GOV OPERATIONS/SUPPORT							16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>							<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
TRAVEL MANAGEMENT SYSTEM							100788
GENERAL REVENUE FUND -STATE		2,150,000					1000 1
MAIL SERVICES							101089
ADMINISTRATIVE TRUST FUND -STATE		50,004					2021 1
RISK MANAGEMENT INSURANCE							103241
ADMINISTRATIVE TRUST FUND -STATE		32,448					2021 1
CONTRACTED LEGAL SERVICES							103884
ADMINISTRATIVE TRUST FUND -STATE		891,000					2021 1
LEASE/PURCHASE/EQUIPMENT							105281
ADMINISTRATIVE TRUST FUND -STATE		22,427					2021 1
TR/DMS/HR SVCS/STW CONTRCT							107040
ADMINISTRATIVE TRUST FUND -STATE		30,454					2021 1
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -STATE		18,744					1000 1
ADMINISTRATIVE TRUST FUND -STATE		197,113					2021 1
TOTAL APPRO.....		215,857					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				72010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	95.00			
TOTAL ISSUE.....		14,140,889		
TOTAL SALARY RATE.....		6,348,657		
	=====	=====	=====	
SALARY INCREASES FOR FY 2021-22 -				
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				1001030
SALARY RATE				000000
SALARY RATE.....	935			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		22		1000 1
ADMINISTRATIVE TRUST FUND -STATE		1,128		2021 1
TOTAL APPRO.....		1,150		
	=====	=====	=====	
OTHER PERSONAL SERVICES				030000
ADMINISTRATIVE TRUST FUND -STATE		1,047		2021 1
	=====	=====	=====	
TOTAL: SALARY INCREASES FOR FY 2021-22 -				1001030
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				
TOTAL ISSUE.....		2,197		
TOTAL SALARY RATE.....	935			
	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				72010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
SALARY INCREASE FOR FY 2021-22 -				
AGENCY HEADS PAY INCREASE -				
EFFECTIVE 7/1/2021				1001050
SALARY RATE				000000
SALARY RATE.....	28,177			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		706		1000 1
ADMINISTRATIVE TRUST FUND -STATE		36,065		2021 1
TOTAL APPRO.....		36,771		
	=====	=====	=====	
TOTAL: SALARY INCREASE FOR FY 2021-22 -				1001050
AGENCY HEADS PAY INCREASE -				
EFFECTIVE 7/1/2021				
TOTAL ISSUE.....		36,771		
TOTAL SALARY RATE.....	28,177			
	=====	=====	=====	
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001070
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		1,205		1000 1
ADMINISTRATIVE TRUST FUND -STATE		61,552		2021 1
TOTAL APPRO.....		62,757		
	=====	=====	=====	
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
GENERAL REVENUE FUND -STATE		34		1000 1
ADMINISTRATIVE TRUST FUND -STATE		361		2021 1
TOTAL APPRO.....		395		
	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				72010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001070
TOTAL: FLORIDA RETIREMENT SYSTEM				1001070
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....	63,152			
=====				
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
ADMINISTRATIVE TRUST FUND -STATE	11,356-			2021 1
=====				
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
ADMINISTRATIVE TRUST FUND -STATE	1,076-			2021 1
=====				
STATE ENTERPRISE INFORMATION				
TECHNOLOGY DISTRIBUTION				1006600
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
GENERAL REVENUE FUND -STATE	294-			1000 1
ADMINISTRATIVE TRUST FUND -STATE	3,090-			2021 1

TOTAL APPRO.....	3,384-			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				72010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
DATA PROCESSING ASSESSMENT BASE				
BUDGET ADJUSTMENT				1006800
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
GENERAL REVENUE FUND -STATE		2,163		1000 1
ADMINISTRATIVE TRUST FUND -STATE		22,742		2021 1
TOTAL APPRO.....		24,905		
		=====		
EQUIPMENT NEEDS				2400000
INFORMATION TECHNOLOGY				
INFRASTRUCTURE REPLACEMENT				24010C0
EXPENSES				040000
ADMINISTRATIVE TRUST FUND -STATE		250,000	250,000	2021 1
		=====		

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: Computer Equipment Refresh

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficieincy and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITY:
 6. Public Integrity

LONG RANGE PROGRAM PLAN:
 Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:
 The Department of Management Services (department) requests authority in the amount of \$395,000, of which \$250,000 is nonrecurring in the Expenses category (040000), within the Administrative Trust Fund (2021) in the Executive Direction budget entity (72010100), and recurring authority of \$145,000 in the Working Capital Trust Fund (2792) in the Office of the State Chief Information Officer budget entity (72900700), to refresh computers, laptops, and tablets within the Department.

The nonrecurring budget of \$250,000 will provide 200 laptops, docking stations, and one additional monitor for each

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: ADMINISTRATION PGM						72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>						72010100
GOV OPERATIONS/SUPPORT						16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>						<u>1602.00.00.00</u>
EQUIPMENT NEEDS						2400000
INFORMATION TECHNOLOGY						
INFRASTRUCTURE REPLACEMENT						24010C0

laptop, totaling \$1,250 for each set.

RETURN ON INVESTMENT (ROI):

The department would expect an annual cost avoidance of 10 percent, or approximately \$20,000, by purchasing the end-user workstations in larger quantity from a centralized budget entity. Standardizing on a consistent hardware and software configuration would allow for the increased automation of workstation imaging, rapid deployment of imaged workstations, and a reduction in trouble tickets for aging workstations. Reducing the number of software and hardware configurations greatly improves the security posture of the department. These funds will ensure department staff can carry out their job functions in an efficient manner with less downtime due to hardware with up to date processors. Additionally, the hardware refresh will provide Florida Digital Service (FL[DS]) support securing technology assets. FL[DS], specifically, runs sophisticated systems and programs that require up-to-date, high performance computers to have the capacity to meet customer needs. Ultimately, the investment of the department's new hardware will result in less support, improve security against malware, and provide improved response in day-to-day activities.

IMPACT:

A number of the department's computers have hardware that is no longer supported by the manufacturer (to include driver updates and support), and are performing slowly with modern applications, thus negatively impacting employee productivity and increasing the cyber risk footprint. Florida Administrative Code 60GG-2 PR.IP-12 requires a Vulnerability Management plan. Without refreshing the hardware on a standard refresh schedule, the cyber security risk footprint grows. Obsolete and unsupported hardware create one of the largest exploitable set of vulnerabilities. Malicious actors including known Nation State threat utilize these vulnerabilities in an attempt to breach the Florida digital enterprise. Additionally, the support of the hardware becomes more difficult for the Office of Information Technology within the department adding to costs and delaying response times to critical issues. The department requests funding to address highest-need replacements and to ensure continued priority replacements to support job functions and security. Funding requested includes computers and peripheral equipment. FL[DS], as the lead entity for state technology, runs sophisticated systems and programs that require up-to-date, high performance computers to carry out essential functions. Many staff are currently working on outdated computers that are overdue for replacement. A systematic computer replacement schedule is necessary to provide staff with resources to effectively carry out job functions, as well as ensure all equipment meets the highest security standards.

BACKGROUND:

The department has been unable to complete an agency-wide hardware refresh for the last several years and as a result needs to update outdated computers. Many staff are currently working on computers that are overdue for replacement. A systematic computer replacement schedule is necessary to provide staff with resources to effectively carry out job functions, as well as ensure all equipment meets the highest security standards. Computers in circulation range in age from 3 to 7 years old. Newer equipment uses less power, is covered by manufacturer warranty, and supports newer security standards. FL[DS] has not had a refresh in 3 years since departure from the Agency for State Technology. As the lead entity for state technology, FL[DS] runs sophisticated systems and programs that require up-to-date, high performance computers to carry out essential functions. FL[DS] requests recurring funding to address highest-need replacements and to

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: ADMINISTRATION PGM						72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>						72010100
GOV OPERATIONS/SUPPORT						16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>						<u>1602.00.00.00</u>
EQUIPMENT NEEDS						2400000
INFORMATION TECHNOLOGY						
INFRASTRUCTURE REPLACEMENT						24010C0

ensure continued priority replacements to support job functions and security. Funding requested includes computers and peripheral equipment.

NEW INFORMATION RESOURCE MANAGEMENT						
INFRASTRUCTURE PROJECT						3600000
FLORIDA PLANNING, ACCOUNTING, AND						
LEDGER MANAGEMENT (PALM) READINESS						3600PC0
SPECIAL CATEGORIES						100000
FLAIR SYSTEM REPLACEMENT						100781

GENERAL REVENUE FUND -STATE	224,200	224,200				1000 1
ADMINISTRATIVE TRUST FUND -STATE	352,560	352,560				2021 1
TOTAL APPRO.....	576,760	576,760				

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES

ISSUE TITLE: Financial Management Services PALM Staff Augmentation

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 3. Economic Development and Job Creation
- 6. Public Integrity

LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests \$576,760 in nonrecurring budget authority in the Executive Direction and Support Services budget entity (72010100) in the Florida Accounting Information Resource (FLAIR) System Replacement category (100781). Of this funding, \$352,560 within the Administrative Trust Fund (2021) will support the implementation of the Florida Planning, Accounting, and Ledger (PALM) system within the department. The funds will be

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: ADMINISTRATION PGM						72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>						72010100
GOV OPERATIONS/SUPPORT						16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>						<u>1602.00.00.00</u>
NEW INFORMATION RESOURCE MANAGEMENT						
INFRASTRUCTURE PROJECT						3600000
FLORIDA PLANNING, ACCOUNTING, AND						
LEDGER MANAGEMENT (PALM) READINESS						3600PC0

used to procure staff augmentation services to review and map accounting processes, make recommendations to improve processes to increase accuracy and gain efficiencies and review and map accounting and programmatic software that integrate with current accounting software that would need to be integrated with Florida PALM.

The remaining \$224,200 is within General Revenue (1000) to integrate the existing Statewide Travel Management System (STMS) with the new Florida PALM system. There is one additional year of funding required for STMS of \$414,200 for Fiscal Year 2023-24.

As an enterprise system that integrates with the state's financial management information system to process travel related expenses, all updates to the STMS must be completed as part of the Florida PALM financials implementation in July 2024. This includes significant development within the STMS and the related integrations to use Florida PALM chart of account values; and to send and receive travel transactions and voucher information to and from Florida PALM. An additional developer, business analyst, and an additional full sandbox development environment will be needed to support the integration. This will also include development within the travel system to migrate from the batch file process to the modern application programming interface (API) connection available with Florida PALM.

While the implementation will occur in July 2024, as STMS is heavily integrated with the current financial management information system, FLAIR, the development efforts required to integrate STMS with the Florida PALM accounting information management system will span across multiple years between system and integration design, development, testing and training (all agencies will have to be retrained on how to use the accounting and travel reimbursement processes in STMS). Approximately 87% of the work effort will be covered by existing funding. The remaining 13% requires additional funding in order to fully integrate STMS with the Florida PALM system.

The following reflects the anticipated high level key activities and budget needs for the next two fiscal years to fully integrate with the Florida PALM system.

Fiscal Year	Amount/Funding Type	Activity
2022-23	\$224,200 (nonrecurring)	Purchase, Configure and Stand-up Separate Parallel Sandbox Development Environment Requirements Development, Preparation and Analysis Initial Development
2023-24	\$414,200 (nonrecurring)	Finalize Development Integration Testing User-Acceptance Testing (UAT) Training Development

COL A03		COL A04		COL A05		CODES
AGY REQUEST	FY 2022-23	AGY REQ N/R	FY 2022-23	AG REQ ANZ	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72010000
						72010100
						16
						<u>1602.00.00.00</u>
						3600000
						3600PC0

MANAGEMENT SRVCS, DEPT OF
 PGM: ADMINISTRATION PGM
EXECUTIVE DIR/SUPPORT SVCS
 GOV OPERATIONS/SUPPORT
EXEC LEADERSHIP/SUPPRT SVC
 NEW INFORMATION RESOURCE MANAGEMENT
 INFRASTRUCTURE PROJECT
 FLORIDA PLANNING, ACCOUNTING, AND
 LEDGER MANAGEMENT (PALM) READINESS

Training for Agency Administrators and Travelers

RETURN ON INVESTMENT (ROI):

Regarding the staff augmentation request, currently the process mapping is being completed by the department staff in addition to their existing duties and responsibilities. These services are currently requiring in excess of 80-100 hours per month and are expected to increase as Florida PALM is fully implemented for both the Payroll and Financial components in the year 2024. Financial Management Services (FMS) staff lack the technical expertise to adapt current programs and processes to Florida PALM. Utilizing contracted staff augmentation services to provide these critical services will allow existing staff to focus on their core mission and ensure accurate and high-quality results are achieved in both the day-to-day operations and the successful implementation of Florida PALM.

For STMS, the department will reprogram the STMS application which currently connects to FLAIR to a new integration point with Florida PALM. This will provide greater efficiencies with improved security, infrastructure, configuration, modern data interfaces, and more detailed fiscal management for state agencies.

TIMELINE:

STMS:(dates are subject to change depending on the pending revised Florida PALM implementation schedule):

Fiscal Years

2021-22	Legislative Session - Obtain funding for integration with Florida PALM Procure additional licenses and sandbox environment (Request Back of Bill Authority)
2022-23	Requirements Development, Preparation and Analysis Procure staff augmentation resources to assist with integration with Florida PALM Development and initial testing Integration testing with Florida PALM User-acceptance testing Training and cutover readiness activities
2024-25	Cutover Hypercare (no additional resources planned)

IMPACT:

If this request is not funded, adaption of current programs and processes will not be able to be performed due to the lack of technical expertise to complete these tasks. Existing staff will continue to perform the process mapping and preparation for implementation of Florida PALM in addition to their current duties and responsibilities, potentially

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: ADMINISTRATION PGM						72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>						72010100
GOV OPERATIONS/SUPPORT						16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>						<u>1602.00.00.00</u>
NEW INFORMATION RESOURCE MANAGEMENT						
INFRASTRUCTURE PROJECT						3600000
FLORIDA PLANNING, ACCOUNTING, AND						
LEDGER MANAGEMENT (PALM) READINESS						3600PC0

resulting in errors, omissions, decrease in the quality and accuracy of services and financial reporting, as well as impacts to employee morale.

For STMS without this funding, integrations between the Florida PALM system and the STMS application would not occur. As a result, the STMS will not provide seamless integrations for travel reimbursements, requiring state agency staff to manually key these reimbursements in FLAIR. On average 4,000 travel reimbursements are sent from STMS to FLAIR per month. The STMS would then be relegated to only being used for travel requests, and not for reimbursements.

BACKGROUND:

Regarding the staff augmentation request, the State utilizes FLAIR as its accounting system and Cash Management Systems (CMS) as its deposit and investment system. FLAIR and CMS were implemented in the 1980's. Over time these system's functionalities decreased and the need to replace it became necessary. The Department of Financial Services (DFS) began working on a transition to Florida PALM in 2012.

Florida PALM will be a single, integrated financial management solution that modernizes the state's financial business practices. The transition to Florida PALM for agencies is scheduled to occur in multiple phases termed "waves" with staggered implementation in years 2021 and 2024.

The first phase of Florida PALM was the implementation of CMS on July 6, 2021. The next phase of Florida PALM is the implementation of payroll on January 1, 2024 with the final transition of all remaining financial accounting and reporting transactions on July 1, 2024.

Prior to implementation of the CMS wave, FMS staff have experienced an exponential increase in workload in preparing to transition onto the Florida PALM. Transition onto Florida PALM requires FMS to perform a "Data Cleansing" and data code consolidation. FMS processes must be standardized and adapted to PALM prior to full implementation in the year 2024.

Regarding the STMS portion of the request: In Specific Appropriation 1965A of Chapter 2016-66, Laws of Florida, the Executive Office of the Governor was allocated \$1,800,000 in recurring general revenue funds and directed to acquire and implement an electronic "statewide travel management system that standardizes and automates travel management to include travel planning and approval, expense reporting, and reimbursement. The Executive Office of the Governor shall undertake a competitive procurement for a statewide travel management system pursuant to section 287.057, Florida Statutes. The system must be able to electronically: (a) interface with the Florida Accounting Information Resource Subsystem and the Personnel Information System, (b) generate the uniform travel authorization request and travel voucher forms pursuant to section 112.061, Florida Statutes, and (c) receive approvals for travel. The system must also include search features that query travel information by specific criteria to minimally include employee name and position title, purpose of travel, dates and location of travel, mode of travel, confirmation of agency head or designee authorization if required, and total travel cost. The system must allow executive branch state agencies and the judicial branch to retain current customized organizational code information to ensure that travel reimbursements are made from the appropriate fund

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				72010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
NEW INFORMATION RESOURCE MANAGEMENT				
INFRASTRUCTURE PROJECT				3600000
FLORIDA PLANNING, ACCOUNTING, AND				
LEDGER MANAGEMENT (PALM) READINESS				3600PC0

source. The Executive Office of the Governor and the Legislature shall be provided access to the statewide travel management system for purposes of generating reports on all travel completed by executive branch state agencies and the judicial branch." The department was tasked with procurement, implementation, and maintenance of STMS.

In Specific Appropriation 2718A of Chapter 2017-70, Laws of Florida, the department received \$1,800,000 for the operation and maintenance of a statewide travel management system that standardizes and automates travel management to include travel planning and approval, expense reporting, and reimbursement. The department initiated a competitive procurement in August 2016 and executed a contract with the selected vendor on March 2, 2017. The system went live on August 1, 2018. Implementation and agency integrations are complete.

This legislative budget request issue is to reprogram the STMS to connect to Florida PALM instead of FLAIR. The department will reprogram the STMS and system integrations, which currently connects to FLAIR, to a new integration point with Florida PALM. This will provide greater efficiencies with improved security, infrastructure, configuration, modern data interfaces and more detailed fiscal management for state agencies.

AUDIT FINDINGS AND RECOMMENDATIONS				4A00000
FEDERAL RECOVERY AND OVERSIGHT UNIT				4A01A00
SALARY RATE				000000
SALARY RATE.....	132,000			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
	2.00			
ADMINISTRATIVE TRUST FUND -STATE	187,793			2021 1
	=====	=====	=====	
EXPENSES				040000
ADMINISTRATIVE TRUST FUND -STATE	21,255	8,635		2021 1
	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS AMOUNT
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				72010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
AUDIT FINDINGS AND RECOMMENDATIONS				4A00000
FEDERAL RECOVERY AND OVERSIGHT UNIT				4A01A00
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
ADMINISTRATIVE TRUST FUND -STATE	611			2021 1
TOTAL: FEDERAL RECOVERY AND OVERSIGHT UNIT				4A01A00
TOTAL POSITIONS.....	2.00			
TOTAL ISSUE.....	209,659	8,635		
TOTAL SALARY RATE.....	132,000			

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Federal Recovery and Oversight Unit

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 3. Economic Development and Job Creation
- 6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital, and technology services.

SUMMARY:

The Department of Management (department) Services requests \$209,659 Administrative Trust Fund (2021) budget authority in multiple categories and 132,000 in Salary Rate and two full-time equivalent (FTE) positions in the Executive Direction and Support Services budget entity (72010100) for the creation of a Federal Recovery and Oversight Unit within the Division of Administration. The budget authority break out is \$187,793 in the Salaries and Benefits category (010000), \$21,255 in the Expenses category (040000), of which \$8,635 is nonrecurring, and \$611 is in the Transfer to DMS Human Resource Services Statewide Contract category (107040). The request for rate over the base for the classification is due to the necessary skillset required for the position. Other class codes where the minimum may have been appropriate, were not appropriate for the type of position responsibilities.

The department has acted in many roles related to grants activities in the last few years. As a subrecipient of Federal Emergency Management Agency reimbursement funds, a grantor for direct grants to counties for E911 efforts, and as a passthrough grant recipient for the NG-911 Grant, the grant activity has drastically increased. Based on guidelines of the Single Audit Act, the Department of Financial Services, Florida Statutes, Code of Federal Regulation, and of the

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: ADMINISTRATION PGM						72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>						72010100
GOV OPERATIONS/SUPPORT						16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>						<u>1602.00.00.00</u>
AUDIT FINDINGS AND RECOMMENDATIONS						4A00000
FEDERAL RECOVERY AND OVERSIGHT UNIT						4A01A00

Federal Government, recipients of state or federal funds must maintain adequate reporting, oversight, and monitoring of the grants and awards to ensure accountability, accurate reporting, and compliance with rules, laws, and regulations governing the grants and awards. Currently, the Division Director of Finance and Administration signs all federal and state reporting forms; however, these grant oversight responsibilities do not directly report to this position. Uniformity and compliance with all regulations and standards are best accomplished through a centralized oversight of grants activities.

The department has determined based on the number of grants the department manages and the number of divisions that are affected by grant activity, a unit of two personnel is sufficient to provide the financial oversight and accountability required by Uniform Guidance, Sections 215.97 and 215.971, Florida Statutes, and any other applicable rules, laws, and regulations specific to the grant or award. The staff will be housed within existing office space.

RETURN ON INVESTMENT (ROI):

The department will have improved tracking, uniform reporting, and the required oversight and accountability of all grant and award activities, which is not currently taking place at the level as required by Single Audit Act, Florida Statutes, Code of Federal Regulations, and of specific requirements within the grant or award.

IMPACT:

The department will continue to lack in resources required by CFR 200, Code of Federal Regulations, and sections 215.97 and 215.971, Florida Statutes, for the oversight and verification of grants management.

BACKGROUND:

In January 2020, the department received an audit finding from the Florida Auditor General, regarding the department's non-compliance with the Florida Single Audit Act (FSAA). More specifically, the Florida Auditor General discovered, the department "had not established policies and procedures for administering the requirements of the Florida Single Audit Act, such as procedures for identifying non-state entities required to submit financial reporting packages (FRP) or for tracking the receipt and review of the financial reporting packages." The finding further indicates that the department recorded \$359,070 in expenditures to the incorrect code. The Florida Auditor General recommended "department management establish policies and procedures for administering the requirements of the FSAA, including policies and procedures for identifying non-State entities required to submit an FRP, tracking the receipt and review of FRPs, and determining whether timely and appropriate corrective action was taken for applicable audit findings and recommendations. We also recommend that department management strengthen controls to ensure that SFA is appropriately recorded in department records."

Pursuant to 2 Code of Federal Regulations (C.F.R.) 200.302(a), Financial Management, "Each state must expend and account for the Federal award in accordance with state laws and procedures for expending and accounting for the state's own funds. In addition, the state's and the other non-Federal entity's financial management systems, including records documenting compliance with Federal statutes, regulations, and the terms and conditions of the Federal award, must be sufficient to permit the preparation of reports required by general and program-specific terms and conditions; and the tracing of funds to a level of expenditures adequate to establish that such funds have been used according to the Federal

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				72010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
AUDIT FINDINGS AND RECOMMENDATIONS				4A00000
FEDERAL RECOVERY AND OVERSIGHT UNIT				4A01A00

statutes, regulations, and the terms and conditions of the Federal award."

Pursuant to section 215.97(5)(f), Florida Statutes (F.S.), requires each state awarding agency must designate an organizational unit that will be responsible for reviewing financial reporting packages.

Section 215.97(4)(e), F.S., requires state agencies to record state financial assistance and federal financial assistance appropriations and expenditure within the state awarding agencies' operating funds for each transaction. Without a centralized grants management unit, transactions may not be properly recorded as a state or federal expenditure.

Section 215.971(2)(b), F.S., requires Department of Financial Services "to establish and disseminate uniform procedures for grant management pursuant to section 17.03(3), F.S., to ensure that services have been rendered in accordance with the agreement terms before the agency processes an invoice for payment. The procedures must include, but not need to be limited to, procedures for monitoring and documenting recipient or subrecipient performance, reviewing and documenting all deliverables for which payment is requested by the recipient or subrecipient, and providing written certification by the grant manager of the agency's receipts of goods and services."

2 C.F.R. 200.332, Requirements for Pass-Through Entities, requires pass-through entities to include the following:

- Ensuring that every subaward is clearly marked as a subaward and include data elements to ensure it is properly identified and tracked by the subrecipient.
- Evaluate each subrecipient's risk of noncompliance with Federal statutes, regulations, and terms and conditions of the subaward to determine the appropriate monitoring of the subrecipient.
- Impose specific subaward conditions, as appropriate.
- Monitor the activities of the subrecipient to ensure that subaward is used for authorized purposes and the subaward performance goals are achieved.
- Ensure proper accountability and compliance with program requirements and achievement of performance goals.
- Verify that each subrecipient is audited if the expenditures exceed the audit threshold.
- Consider whether the results of the subrecipient's audit, on-site reviews, or other monitoring indicate conditions that necessitate adjustments to the pass-through entity's own records; and
- Consider taking enforcement action against noncompliance subrecipients as described in 2 C.F.R. 200.339.

	COL A03	COL A04	COL A05		
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ		
	FY 2022-23	FY 2022-23	FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	
				AMOUNT	
				CODES	
MANAGEMENT SRVCS, DEPT OF					72000000
PGM: ADMINISTRATION PGM					72010000
EXECUTIVE DIR/SUPPORT SVCS					72010100
GOV OPERATIONS/SUPPORT					16
EXEC LEADERSHIP/SUPPRT SVC					1602.00.00.00
AUDIT FINDINGS AND RECOMMENDATIONS					4A00000
FEDERAL RECOVERY AND OVERSIGHT UNIT					4A01A00

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23							
NEW POSITIONS							
2228 SENIOR MANAGEMENT ANALYST SUPV - SES							
N0001 001	1.00	72,000		29,007	101,007	0.00	101,007
2235 GOVERNMENT OPERATIONS CONSULTANT III-SES							
N0002 001	1.00	60,000		26,786	86,786	0.00	86,786
TOTALS FOR ISSUE BY FUND							
2021 ADMINISTRATIVE TRUST FUND							187,793
	2.00	132,000		55,793	187,793		187,793

TRANSFER APPROPRIATIONS BETWEEN CATEGORIES							4300000
REALIGN INFO TECH AND INFORMATION SECURITY MANAGEMENT RESOURCES FROM THE STATE DATA CENTER TO THE OFFICE OF INFORMATION TECHNOLOGY - ADD SALARY RATE							4306AC000000
SALARY RATE.....	386,857						
SALARIES AND BENEFITS	6.00						010000
ADMINISTRATIVE TRUST FUND -STATE	545,487						2021 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				72010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES				4300000
REALIGN INFO TECH AND INFORMATION SECURITY MANAGEMENT RESOURCES FROM THE STATE DATA CENTER TO THE OFFICE OF INFORMATION TECHNOLOGY - ADD EXPENSES				4306AC0 040000
ADMINISTRATIVE TRUST FUND -STATE	40,356			2021 1
=====				
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
ADMINISTRATIVE TRUST FUND -STATE	1,831			2021 1
=====				
TOTAL: REALIGN INFO TECH AND INFORMATION SECURITY MANAGEMENT RESOURCES FROM THE STATE DATA CENTER TO THE OFFICE OF INFORMATION TECHNOLOGY - ADD				4306AC0
TOTAL POSITIONS.....	6.00			
TOTAL ISSUE.....		587,674		
TOTAL SALARY RATE.....		386,857		
=====				

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Realign Information Technology Security Management Resources from the State Data Center to the Office of Information Technology - Add

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 3. Economic Development and Job Creation
- 6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital, and technology services.

SUMMARY: The Department of Management Services (department) requests to realign six full-time equivalent (FTE) positions,

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: ADMINISTRATION PGM						72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>						72010100
GOV OPERATIONS/SUPPORT						16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>						<u>1602.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES						4300000
REALIGN INFO TECH AND INFORMATION SECURITY MANAGEMENT RESOURCES FROM THE STATE DATA CENTER TO THE OFFICE OF INFORMATION TECHNOLOGY - ADD						4306AC0

386,858 in Salary Rate, and budget authority in the amount of \$587,674 which includes \$545,487 in the Salaries and Benefits category (010000), \$40,356 in the Expenses category (040000), and \$1,831 in the Human Resource Assessment category (107040) from the State Data Center budget entity (72900600) to the Executive Direction and Support Services budget entity (72010100). The realignment of positions are at the rate of what the current incumbent is paid or at the level of which the agency intends to hire.

This issue nets to zero when combined with Issue Code 4305AC0.

RETURN ON INVESTMENT (ROI):

This will move and align the positions within the Executive Direction and Support Services program where the positions perform functions that support the department as a whole, address the organizational structure of the department, as well as codify the reorganization amendment that was approved in Fiscal Year 2020-21.

IMPACT:

If this realignment of resources is not funded, this may negatively affect the transition of the State Data Center (SDC) to the managed service provider and/or negatively affect the staff that are currently in these roles.

BACKGROUND:

These positions are located in the State Data Center (SDC) budget entity from a budget perspective; however, they do not directly support the data center's operations. The SDC will be transitioning to a managed service provider during Fiscal Year 2021-22, and realignment of these positions is necessary to align the data center following transition. These FTE support the enterprise of the department with services, of this request three FTEs provide desktop support of personnel, network connections, and application support for the department. Due to the type-2 transfer during Fiscal Year 2019-20, these positions were organizationally placed within the Office of Information Technology within the Executive Direction and Support Services budget entity. These positions are information technology support positions that are supporting the department as a whole. Based on the administrative organization of the agency and the support services provided to all of the divisions, these positions should no longer be located within the SDC, respectively.

The remaining three FTEs report to the Information Security Manager. It was identified in the Office of Inspector General (OIG) Report No. IA 2020-2072 that there was a duplication of roles and responsibilities within the Chief Information Security Office and the department's Information Security Manager's unit. The management consideration was to reassign the responsibility for the SDC Operational Security to the Information Security Manager as this entity is responsible for the agency's information security program and serves as the contact for all information security matters. The department addressed this consideration in the reorganization package that was approved in Fiscal Year 2020-21 via EOG Log# 06001.

Realigning these positions will codify the organizational structure of the department and Florida Digital Service.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF
 PGM: ADMINISTRATION PGM
EXECUTIVE DIR/SUPPORT SVCS
 GOV OPERATIONS/SUPPORT
EXEC LEADERSHIP/SUPPRT SVC
 TRANSFER APPROPRIATIONS BETWEEN
 CATEGORIES
 REALIGN INFO TECH AND INFORMATION
 SECURITY MANAGEMENT RESOURCES FROM
 THE STATE DATA CENTER TO THE OFFICE
 OF INFORMATION TECHNOLOGY - ADD

72000000
 72010000
 72010100
 16
1602.00.00.00
 4300000
 4306AC0

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
2047 OFFICE AUTOMATION ANALYST						
03936 002	1.00	50,459	23,850	74,309	0.00	74,309
2053 DISTRIBUTED COMPUTER SYSTEMS CONSULTANT						
03942 002	1.00	53,405	24,393	77,798	0.00	77,798
2054 DISTRIBUTED COMPUTER SYSTEMS ANALYST II						
03851 002	1.00	53,454	24,403	77,857	0.00	77,857
2109 SYSTEM PROJECT CONSULTANT						
03868 002	1.00	72,377	27,898	100,275	0.00	100,275
03941 002	1.00	78,581	29,043	107,624	0.00	107,624
04027 002	1.00	78,581	29,043	107,624	0.00	107,624
TOTALS FOR ISSUE BY FUND						
2021 ADMINISTRATIVE TRUST FUND						
6.00	386,857		158,630	545,487		545,487

 TOTAL: EXEC LEADERSHIP/SUPPRT SVC 1602.00.00.00
 BY FUND TYPE
 GENERAL REVENUE FUND 2,667,630 224,200 1000
 TRUST FUNDS 13,208,561 611,195 2000

TOTAL POSITIONS..... 103.00
 TOTAL PROG COMP..... 15,876,191 835,395
 TOTAL SALARY RATE..... 6,896,626

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>FACILITIES MANAGEMENT</u>							72400100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....		10,365,025					
=====							
SALARIES AND BENEFITS							010000
SUPERVISION TRUST FUND -STATE		256.50					
SUPERVISION TRUST FUND -STATE		15,757,590					2696 1
=====							
OTHER PERSONAL SERVICES							030000
SUPERVISION TRUST FUND -STATE		268,917					2696 1
=====							
EXPENSES							040000
SUPERVISION TRUST FUND -STATE		5,336,035					2696 1
=====							
OPERATING CAPITAL OUTLAY							060000
SUPERVISION TRUST FUND -STATE		73,727					2696 1
=====							
SPECIAL CATEGORIES							100000
ACQUISITION/MOTOR VEHICLES							100021
SUPERVISION TRUST FUND -STATE		150,000					2696 1
=====							
TR/FDLE-CAPITOL POLICE							100661
SUPERVISION TRUST FUND -STATE		7,621,383					2696 1
=====							
CONTRACTED SERVICES							100777
SUPERVISION TRUST FUND -STATE		12,062,970					2696 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>FACILITIES MANAGEMENT</u>							72400100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
DMS/FACILITIES SECURITY							100854
SUPERVISION TRUST FUND -STATE		1,248,387					2696 1
=====							
INTERIOR REFURBISH / LEASE							100857
SUPERVISION TRUST FUND -STATE		1,942,689					2696 1
=====							
RISK MANAGEMENT INSURANCE							103241
SUPERVISION TRUST FUND -STATE		435,014					2696 1
=====							
STATE UTILITY PAYMENTS							103647
SUPERVISION TRUST FUND -STATE		14,302,406					2696 1
=====							
DEFERRED-PAY COM CONTRACTS							105280
SUPERVISION TRUST FUND -STATE		1,627,007					2696 1
=====							
LEASE/PURCHASE/EQUIPMENT							105281
SUPERVISION TRUST FUND -STATE		97,570					2696 1
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
SUPERVISION TRUST FUND -STATE		77,404					2696 1
=====							
CAPITOL REPAIRS							108900
SUPERVISION TRUST FUND -STATE		250,000					2696 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>FACILITIES MANAGEMENT</u>							72400100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
SUPERVISION TRUST FUND -STATE		258,882					2696 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....		256.50					
TOTAL ISSUE.....		61,509,981					
TOTAL SALARY RATE.....		10,365,025					
SALARY INCREASES FOR FY 2021-22 - STATE EMPLOYEE MINIMUM WAGE INCREASE - EFFECTIVE 7/1/2021							1001030
SALARY RATE							000000
SALARY RATE.....		354,121					
SALARIES AND BENEFITS							010000
SUPERVISION TRUST FUND -STATE		419,932					2696 1
OTHER PERSONAL SERVICES							030000
SUPERVISION TRUST FUND -STATE		813					2696 1
SPECIAL CATEGORIES							100000
TR/FDLE-CAPITOL POLICE							100661
SUPERVISION TRUST FUND -STATE		13,877					2696 1
TOTAL: SALARY INCREASES FOR FY 2021-22 - STATE EMPLOYEE MINIMUM WAGE INCREASE - EFFECTIVE 7/1/2021							1001030
TOTAL ISSUE.....		434,622					
TOTAL SALARY RATE.....		354,121					

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>FACILITIES MANAGEMENT</u>							72400100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT - FY 2021-22 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001070
SALARIES AND BENEFITS							010000
SUPERVISION TRUST FUND -STATE		84,003					2696 1
=====							
SPECIAL CATEGORIES							100000
TR/FDLE-CAPITOL POLICE							100661
SUPERVISION TRUST FUND -STATE		52,566					2696 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
SUPERVISION TRUST FUND -STATE		474					2696 1
=====							
TOTAL: FLORIDA RETIREMENT SYSTEM							1001070
ADJUSTMENT - FY 2021-22 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
TOTAL ISSUE.....		137,043					
=====							
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
SUPERVISION TRUST FUND -STATE		73,295					2696 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>FACILITIES MANAGEMENT</u>							72400100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
SUPERVISION TRUST FUND -STATE		2,735-					2696 1
	=====		=====		=====		
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
SUPERVISION TRUST FUND -STATE		4,058-					2696 1
	=====		=====		=====		
DATA PROCESSING ASSESSMENT BASE							
BUDGET ADJUSTMENT							1006800
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
SUPERVISION TRUST FUND -STATE		29,868					2696 1
	=====		=====		=====		
WORKLOAD							3000000
FIXED CAPITAL OUTLAY PROJECT							
MANAGEMENT WORKLOAD INCREASE							3009A90
OTHER PERSONAL SERVICES							030000
SUPERVISION TRUST FUND -STATE		231,210					2696 1
	=====		=====		=====		
EXPENSES							040000
SUPERVISION TRUST FUND -STATE		10,866	4,077				2696 1
	=====		=====		=====		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
WORKLOAD				3000000
FIXED CAPITAL OUTLAY PROJECT				
MANAGEMENT WORKLOAD INCREASE				3009A90
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
SUPERVISION TRUST FUND -STATE	288			2696 1
=====				
TOTAL: FIXED CAPITAL OUTLAY PROJECT				3009A90
MANAGEMENT WORKLOAD INCREASE				
TOTAL ISSUE.....	242,364	4,077		
=====				

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 ISSUE TITLE: Fixed Capital Outlay Project Oversight and Management Workload

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2: Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:
 GOAL #11: Provide cost-effective, efficient real estate development and management services to our customers in the OMS pool facilities.

SUMMARY: The Department of Management Services (department), Division of Real Estate Development and Management (division), requests Salary Rate of 265,000 and budget authority of \$921,609 (\$13,591 nonrecurring) in: Other Personal Services category (030000) for seven (7) Other Personal Services (OPS) staff, Salaries and Benefits category (010000) for three full time equivalent (FTE) positions, Expenses category (040000), and Transfer to Department of Management Services - Human Resources Services Purchased per Statewide Contract category (107040) for additional resources needed due to a workload increase in Fixed Capital Outlay (FCO) projects and oversight. The request for rate over the base for the classification is due to the necessary skillset required for the position. Other class codes where the minimum may have been appropriate, were not appropriate for the type of position responsibilities.

In the Facilities Management Budget Entity (72400100) within the Supervision Trust Fund (2696), budget authority of \$231,210 is requested in Other Personal Services category (030000) for three (3) full-time OPS staff consisting of a Grants Coordinator/General Administrative Support and two Project Managers, \$10,866 (\$4,077 nonrecurring) in Expenses category (040000), and \$288 in Transfer to Department of Management Services - Human Resources Services Purchased per Statewide Contract category (107040).

In the Building Construction Budget Entity (72400200) within the Architects Incidental Trust Fund (2033), 265,000 in Salary Rate and budget authority of \$361,092 is requested in the Salaries and Benefits category (010000) for three FTE staff consisting of a Professional Engineer Supervisor, Construction Projects Administrator, and Professional Engineer,

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
WORKLOAD				3000000
FIXED CAPITAL OUTLAY PROJECT				
MANAGEMENT WORKLOAD INCREASE				3009A90

\$291,497 in the Other Personal Services category (030000) for four OPS staff consisting of a Quality Control Analyst, Facility Assessor, Administrative Assistant, and Data Analytics Specialist, \$25,354(\$9,514 nonrecurring) in the Expenses category (040000), and \$1,302 in the Transfer to Department of Management Services - Human Resources Services Purchased per Statewide Contract category (107040).

To continue the outstanding work maintaining the Florida Facilities Pool (FFP) and to continue the excellent service provided for construction needs to our agency partners, the department needs additional qualified staff to support a multitude of business areas. The increase in volume of the FCO projects, including projects associated with the American Rescue Plan-Deferred Building Maintenance Program, require the need for additional support in field observation, management support, documentation requirements, project management, communication, financial oversight, management and coordination of grants, and other administrative needs. A few of these new positions will require certifications or higher skillsets to support the increased workload and to support the ability to grow new project managers as they work alongside more experienced project managers, leading to a stronger team for future projects.

There is sufficient space currently for the additional FTE and OPS.

RETURN ON INVESTMENT (ROI):

The additional FTE will allow the department to take on additional projects to maintain FFP and to better serve our sister agencies in their construction needs. This will allow the division to improve the ability to assess the many building systems, resulting in improved Capital Planning and long-range projections. The increased staffing will assist the department with meeting project timelines for the increase in workload that cannot be attained at current staffing levels.

IMPACT:

If the issue is not funded project timelines will be extended due to the lack of resources to properly manage the workload. With extended timelines, this may affect the cost of the project or negatively affect funding sources for the projects.

BACKGROUND:

Currently within the Division of Real Estate Development and Management (REDM) there are only 10 FTEs dedicated to Fixed Capital Outlay projects, all of which are fully tasked. There are currently 219 active projects, with another 209 in the current work plan and out five years. This number of projects doesn't include any client agency projects with other agencies, which could total another 100 projects managed by REDM. There is the potential that REDM could be handling more than 500 projects over the next five years of different complexities in locations across the state. Over the last 9 years the budget authority appropriated has increased to address the growing projects of the Capital Improvement Plan (CIP). The additional FTE will allow REDM to take on additional projects to maintain the FFP locations and serve sister agencies in their construction needs. Some new positions require certifications or higher skill sets to support the increased workload, but it will also support the ability to grow newer or younger Project Managers as they work with the more experienced Project Managers, leading to a stronger team for future projects. The increased staffing will allow the

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
WORKLOAD				3000000
FIXED CAPITAL OUTLAY PROJECT				
MANAGEMENT WORKLOAD INCREASE				3009A90

division to improve its abilities to assess the many building systems, resulting in improved Capital Planning and long-range projections and will assist REDM with meeting project timelines for the increase in workload that cannot be attained at current staffing levels.

REDM has considered staff augmentation options but they do not include Construction Project Managers. Due to the nature of these projects, tasks and the skillsets needed to support upcoming projects (some of which are associated with the American Rescue Plan - Deferred Building Maintenance Program), continuity is critical for a multitude of business areas including field observation opportunities, management support, documentation requirements, management and coordination of grants, and other administrative needs associated with the increased volume of projects, paperwork, and oversight required to meet project deadlines.

FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
INCREASE IN FACILITIES SECURITY				4100360
SPECIAL CATEGORIES				100000
DMS/FACILITIES SECURITY				100854
SUPERVISION TRUST FUND	-STATE	150,000		2696 1

=====

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Facilities Security Service Add

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITY:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #11 Provide cost-effective, efficient real estate development and management services to our customers in the OMS pool facilities.

SUMMARY:

The Department of Management Services (department) requests \$150,000 in Supervision Trust Fund budget authority (2696) in

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
INCREASE IN FACILITIES SECURITY				4100360

the DMS/Facilities Security category (100854) in the Facilities Management budget entity (72400100) for increases related to the procurement of services that are a recurring requirement of the state-term contract for security services.

RETURN ON INVESTMENT (ROI):

While the return on investment is not quantifiable, the continued investment in the security contracts in the Florida Facilities Pool (FFP) will provide for a safe environment for both visitors and employees in the facilities.

IMPACT:

Without this investment in the security of the facilities, these 18 buildings with this current level of security coverage will need to reduce or eliminate services.

BACKGROUND:

The department's program manages contracts that provide security officer service within 18 buildings used by state agencies across the State. The terms for both contracts are June 2020 - March 2025 (with a 5-year renewal). This contract is very labor intensive, and wages are market driven. Vendors have expressed concern with the impact made by the increase in minimum wage and the department's Division of State Purchasing has received and approved a request for a price increase pursuant to Section 21.11 (Price Adjustments) of State Term Contract 92121500-20-1 for Security Guard Services.

<https://www.dms.myflorida.com/content/download/148150/988975/file/First%20Coast%20Security%20Inc.%20Contract.pdf>

ISSUE TITLE: Facilities Security Service Add

INFORMATION TECHNOLOGY RESOURCES				4700000
ASSET MANAGEMENT SYSTEM INFORMATION				
TECHNOLOGY RESOURCES				47002C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777

SUPERVISION TRUST FUND -STATE 211,200 192,000 2696 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Asset Management System Enhancements

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72400000
						72400100
						16
						<u>1601.00.00.00</u>
						4700000
						47002C0

MANAGEMENT SRVCS, DEPT OF
 PGM: FACILITIES PROGRAM
FACILITIES MANAGEMENT
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 INFORMATION TECHNOLOGY RESOURCES
 ASSET MANAGEMENT SYSTEM INFORMATION
 TECHNOLOGY RESOURCES

72000000
 72400000
 72400100
 16
1601.00.00.00
 4700000
 47002C0

LINKAGE TO GOVERNOR'S PRIORITY:
 6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:
 Goal #11: Provide cost-effective, efficient real estate development and management services to our customers in the OMS pool facilities

SUMMARY:
 The Department of Management Services (department) requests \$211,200, of which \$192,000 is nonrecurring, in Supervision Trust Fund budget authority (2696) in the Contracted Services category (100777) in the Facilities Management budget entity (72400100) for required system upgrades and enhancements associated with the TRIRIGA Real Estate software utilized by all state agencies.

RETURN ON INVESTMENT (ROI):
 The funding for this issue will provide upgrades, design features, and continued support of the asset management system. The ROI is directly correlated to ensure the State of Florida's investment of \$4,000,000 for the replacement of the Facilities Management System in Fiscal Year 2014-15 is maintained and upgraded with the latest technology and security enhancements. The enhancements are in support of the department's plan to enable data driven decisions on operational efficiencies, best practices for portfolio management, and increase the longevity of equipment in the Florida Facilities Pool.

IMPACT:
 The department will not meet its mission to continue to improve the TRIRIGA system, which was part of the initial plan and funding approved by the legislature. In addition, the improvements that impact other agencies will not be completed.

BACKGROUND:
 The enhancements to this system will positively impact several agencies and create efficiencies that reduce the cost of doing business, provide easier reporting, and will streamline data for analytics. Through enhancements such as automation, there will be a 60 percent decrease in the task/work effort required on the front end and a time savings for reconciliation efforts as well. Improvements will also include additional functionality for integration of a document management system interface tool to link TRIRIGA with an existing Axiom-Pro document imaging software. This document imaging system is assisting with the initiative of moving to a paperless process and/or consuming/storing less paper, which will result in cost avoidance of time associated with the use of data catalogs and creation of workflows, paper/printing/copier costs, and process time. In addition, the imaging software will allow staff to perform duties from any location and will provide electronic sign-off capabilities, enhanced tracking, and reporting. These improvements will allow staff to better analyze and address maintenance tasks and anticipate future building needs.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
CAPITAL IMPROVEMENT PLAN				9900000
DEBT SERVICE				990D000
FIXED CAPITAL OUTLAY				080000
DEBT SERVICE				089070
FL FACILITIES POOL CLR TF -STATE		30,512		2313 1

AGENCY NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: DEBT SERVICE IT COMPONENT? NO
 ISSUE TITLE: FCO - Debt Service

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2: Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITY:
 6. Public Integrity

LONG RANGE PROGRAM PLAN:
 Goal #11 Provide cost-effective, efficient real estate development and management services to our customers in the OMS pool facilities.

SUMMARY:
 The Department of Management Services (department) requests an increase of \$30,512 in recurring budget authority in the Facilities Management budget entity (72400100), Debt Service category (089070) within the Florida Facilities Pool Clearing Trust Fund (2313) based on the increased debt service obligation for Fiscal Year 2022-23. This increase in budget authority is to align budget authority with debt service obligations for Fiscal Year 2022-23.

RETURN ON INVESTMENT (ROI):
 The proposed increase will continue to allow the department to meet the debt service obligations of the Florida Facilities Pool (FFP).

IMPACT:
 Without this increase in budget authority, the budget authority will not be aligned with the debt service obligations for the FFP for Fiscal Year 2022-23.

BACKGROUND:
 Chapter 255, Florida Statutes defines requirements for how publicly owned buildings are developed, operated, and maintained, including statewide rule related authority for the department. Sections 255.501 through 255.525, Florida Statutes, comprise the "Building and Facilities Act," which relates specifically to the creation and management of the FFP. This includes implementation of construction appropriations, project management oversight, and building maintenance, leasing, and long-range strategic planning to address the state's future workspace needs. This chapter also authorizes

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
CAPITAL IMPROVEMENT PLAN				9900000
DEBT SERVICE				990D000

the department to operate and maintain state-owned structures, defines energy conservation and building sustainability implementation, and directs the department to develop and maintain a state energy management plan.

ESTIMATED EXPENDITURES - FIXED				
CAPITAL OUTLAY				990I000
FIXED CAPITAL OUTLAY				080000
DEBT SERVICE				089070

FL FACILITIES POOL CLR TF -STATE	20,040,320			2313 1
	=====	=====	=====	

MAINTENANCE AND REPAIR				990M000
FIXED CAPITAL OUTLAY				080000
CAP. DEPRE. - GENERAL				083400

SUPERVISION TRUST FUND -STATE	5,602,000	5,602,000		2696 1
	=====	=====	=====	

AGENCY NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: CAP. DEPRE. - GENERAL IT COMPONENT? NO
 ISSUE TITLE: FCO - General Building Repairs

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2: Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITY:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #11: Provide cost-effective, efficient real estate development and management services to our customers in the OMS pool facilities.

SUMMARY:

The Department of Management Services (department) requests \$5,602,000 of nonrecurring budget authority in the Facilities Management budget entity (72400100), Statewide Capital Depreciation - General category (083400) within the Supervision Trust Fund (2696) to correct statewide general building deficiencies within the Florida Facilities Pool (FFP).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
CAPITAL IMPROVEMENT PLAN				9900000
MAINTENANCE AND REPAIR				990M000

RETURN ON INVESTMENT (ROI):

The continued investment in capital maintenance items in the FFP will provide for an efficient and safe environment for both the employees that are housed in the facilities, as well as visitors to facilities.

IMPACT:

Without this funding, there is insufficient budget to address the correction of building deficiencies within the FFP. Facilities within the FFP require general building maintenance to include electrical, roofing, plumbing, mechanical, etc. If this issue is not funded, the division will not have the ability to fund critical projects that are necessary for these various building systems.

BACKGROUND:

Chapter 255, Florida Statutes defines requirements for how publicly owned buildings are developed, operated, and maintained, including statewide rule related authority for the department. Sections 255.501 through 255.525, Florida Statutes, comprise the "Building and Facilities Act," which relates specifically to the creation and management of the FFP. This includes implementation of construction appropriations, project management oversight, and building maintenance, leasing, and long-range strategic planning to address the state's future workspace needs. This chapter also authorizes our responsibility for the operation and maintenance of state-owned structures, defines energy conservation and building sustainability implementation and directs the department to develop and maintain a state energy management plan.

The department has statutory oversight for the construction, operation, custodial care, preventive maintenance, repair, alteration, modification, and allocation of space for all buildings in the FFP and administers the state's lease procurement process. The department provides shared services to state agencies and local governments allowing them to focus on their core mission providing cost-effective real estate management and recommendations for the operation of pool buildings. The department advises agencies, the Executive Office of the Governor, and the Florida Legislature on fixed capital outlay project needs and manage the costs associated with pool buildings.

DEFERRED BUILDING MAINTENANCE				990Z000
FIXED CAPITAL OUTLAY				080000
COMPL/AMER DISABIL ACT				081010
SUPERVISION TRUST FUND	-STATE	11,525,500		2696 1
		=====	=====	=====

AGENCY NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: COMPL/AMER DISABIL ACT IT COMPONENT? NO
 ISSUE TITLE: Deferred Building Maintenance

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72400000
						72400100
						16
						<u>1601.00.00.00</u>
						9900000
						990Z000

MANAGEMENT SRVCS, DEPT OF
 PGM: FACILITIES PROGRAM
FACILITIES MANAGEMENT
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 CAPITAL IMPROVEMENT PLAN
 DEFERRED BUILDING MAINTENANCE

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITY:
 6. Public Integrity

LONG RANGE PROGRAM PLAN:
 Goal #11: Provide cost-effective, efficient real estate development and management services to our customers in the OMS pool facilities.

SUMMARY:
 The Department of Management Services (department), requests \$23,423,500 of nonrecurring budget authority in the Facilities Management budget entity (72400100), Compliance with The Americans with Disabilities Act category (081010) within the Supervision Trust Fund (2696) in the amount of \$11,525,500 to fund deferred building maintenance projects to correct deficiencies within the Florida Facilities Pool (FFP) to comply with the Americans with Disabilities Act (ADA), and Life Safety Code Compliance Projects Statewide category (081400) within the General Revenue Fund (1000) in the amount of \$11,898,000 to fund critical corrections of fire, life safety and health deficiencies within the FFP. These funding levels are based on the Governor's Deferred Maintenance Recommendation as presented to the legislature.

RETURN ON INVESTMENTS:
 This investment will assist to ensure that state buildings are within ADA standards with such items as facility and restroom accessibility, as well as to correct critical life safety issues to ensure state buildings and parking areas are safe for employees and visitors, with replacement of fire alarm systems and installation of cameras and increased lighting in the Capitol Complex parking garage.

IMPACT:
 Without this funding, there is insufficient budget to address ADA deficiencies or the correction of fire, life safety and health deficiencies within the FFP.

BACKGROUND:
 Chapter 255, Florida Statutes defines requirements for how publicly owned buildings are developed, operated and maintained, including statewide rule related authority for the department. Sections 255.501 through 255.525, Florida Statutes, comprise the "Building and Facilities Act," which relates specifically to the creation and management of the FFP. This includes implementation of construction appropriations, project management oversight, building maintenance, leasing, and long-range strategic planning to address the state's future workspace needs. This chapter also authorizes the department to operate and maintain state-owned structures, defines energy conservation and building sustainability implementation, and directs the department to develop and maintain a state energy management plan.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
CAPITAL IMPROVEMENT PLAN				9900000
DEFERRED BUILDING MAINTENANCE				990Z000
FIXED CAPITAL OUTLAY				080000
LIFE SAFETY PROJ, STW				081400
GENERAL REVENUE FUND				1000 1
-STATE	11,898,000			

AGENCY NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: LIFE SAFETY PROJ, STW IT COMPONENT? NO
 ISSUE TITLE: Deferred Building Maintenance

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITY:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #11: Provide cost-effective, efficient real estate development and management services to our customers in the OMS pool facilities.

SUMMARY:

The Department of Management Services (department), requests \$23,423,500 of nonrecurring budget authority in the Facilities Management budget entity (72400100), Compliance with The Americans with Disabilities Act category (081010) within the Supervision Trust Fund (2696) in the amount of \$11,525,500 to fund deferred building maintenance projects to correct deficiencies within the Florida Facilities Pool (FFP) to comply with the Americans with Disabilities Act (ADA), and Life Safety Code Compliance Projects Statewide category (081400) within the General Revenue Fund (1000) in the amount of \$11,898,000 to fund critical corrections of fire, life safety and health deficiencies within the FFP. These funding levels are based on the Governor's Deferred Maintenance Recommendation as presented to the legislature.

RETURN ON INVESTMENTS:

This investment will assist to ensure that state buildings are within ADA standards with such items as facility and restroom accessibility, as well as to correct critical life safety issues to ensure state buildings and parking areas are safe for employees and visitors, with replacement of fire alarm systems and installation of cameras and increased lighting in the Capitol Complex parking garage.

IMPACT:

Without this funding, there is insufficient budget to address ADA deficiencies or the correction of fire, life safety and health deficiencies within the FFP.

BACKGROUND:

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: FACILITIES PROGRAM						72400000
<u>FACILITIES MANAGEMENT</u>						72400100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
CAPITAL IMPROVEMENT PLAN						9900000
DEFERRED BUILDING MAINTENANCE						990Z000

Chapter 255, Florida Statutes defines requirements for how publicly owned buildings are developed, operated and maintained, including statewide rule related authority for the department. Sections 255.501 through 255.525, Florida Statutes, comprise the "Building and Facilities Act," which relates specifically to the creation and management of the FFP. This includes implementation of construction appropriations, project management oversight, building maintenance, leasing, and long-range strategic planning to address the state's future workspace needs. This chapter also authorizes the department to operate and maintain state-owned structures, defines energy conservation and building sustainability implementation, and directs the department to develop and maintain a state energy management plan.

TOTAL: DEFERRED BUILDING MAINTENANCE						990Z000
TOTAL ISSUE.....	23,423,500					
=====						
TOTAL: GOVERNMENTAL OPERATIONS						<u>1601.00.00.00</u>
BY FUND TYPE						
GENERAL REVENUE FUND	11,898,000					1000
TRUST FUNDS	99,979,912	5,798,077				2000

TOTAL POSITIONS.....	256.50					
TOTAL PROG COMP.....	111,877,912	5,798,077				
TOTAL SALARY RATE.....	10,719,146					
=====						

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>BUILDING CONSTRUCTION</u>							72400200
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....		641,432					
=====							
SALARIES AND BENEFITS							010000
11.00							
ARCHITECTS INCIDENTAL TF -STATE		941,926					2033 1
=====							
EXPENSES							040000
ARCHITECTS INCIDENTAL TF -STATE		122,002					2033 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
ARCHITECTS INCIDENTAL TF -STATE		46,341					2033 1
=====							
RISK MANAGEMENT INSURANCE							103241
ARCHITECTS INCIDENTAL TF -STATE		3,478					2033 1
=====							
LEASE/PURCHASE/EQUIPMENT							105281
ARCHITECTS INCIDENTAL TF -STATE		1,613					2033 1
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
ARCHITECTS INCIDENTAL TF -STATE		3,452					2033 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
ARCHITECTS INCIDENTAL TF -STATE		6,085					2033 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>BUILDING CONSTRUCTION</u>							72400200
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	11.00						
TOTAL ISSUE.....		1,124,897					
TOTAL SALARY RATE.....	641,432						
=====							
SALARY INCREASES FOR FY 2021-22 -							
STATE EMPLOYEE MINIMUM WAGE							
INCREASE - EFFECTIVE 7/1/2021							1001030
SALARY RATE							000000
SALARY RATE.....	18,751						
=====							
SALARIES AND BENEFITS							010000
ARCHITECTS INCIDENTAL TF -STATE		18,751					2033 1
=====							
TOTAL: SALARY INCREASES FOR FY 2021-22 -							1001030
STATE EMPLOYEE MINIMUM WAGE							
INCREASE - EFFECTIVE 7/1/2021							
TOTAL ISSUE.....		18,751					
TOTAL SALARY RATE.....	18,751						
=====							
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT - FY 2021-22 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001070
SALARIES AND BENEFITS							010000
ARCHITECTS INCIDENTAL TF -STATE		5,901					2033 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
ARCHITECTS INCIDENTAL TF -STATE		11					2033 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>BUILDING CONSTRUCTION</u>				72400200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001070
TOTAL: FLORIDA RETIREMENT SYSTEM				1001070
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....	5,912			
=====				
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
ARCHITECTS INCIDENTAL TF -STATE	800-			2033 1
=====				
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
ARCHITECTS INCIDENTAL TF -STATE	122-			2033 1
=====				
STATE ENTERPRISE INFORMATION				
TECHNOLOGY DISTRIBUTION				1006600
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
ARCHITECTS INCIDENTAL TF -STATE	95-			2033 1
=====				

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>BUILDING CONSTRUCTION</u>							72400200
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
DATA PROCESSING ASSESSMENT BASE							
BUDGET ADJUSTMENT							1006800
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
ARCHITECTS INCIDENTAL TF -STATE		702					2033 1
=====							
WORKLOAD							3000000
FIXED CAPITAL OUTLAY PROJECT							
MANAGEMENT WORKLOAD INCREASE							3009A90
SALARY RATE							000000
SALARY RATE.....		265,000					
=====							
SALARIES AND BENEFITS							010000
ARCHITECTS INCIDENTAL TF -STATE		3.00		361,092			2033 1
=====							
OTHER PERSONAL SERVICES							030000
ARCHITECTS INCIDENTAL TF -STATE		291,497					2033 1
=====							
EXPENSES							040000
ARCHITECTS INCIDENTAL TF -STATE		25,354		9,514			2033 1
=====							
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
ARCHITECTS INCIDENTAL TF -STATE		1,302					2033 1
=====							
TOTAL: FIXED CAPITAL OUTLAY PROJECT							3009A90
MANAGEMENT WORKLOAD INCREASE							
TOTAL POSITIONS.....		3.00					
TOTAL ISSUE.....		679,245		9,514			
TOTAL SALARY RATE.....		265,000					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>BUILDING CONSTRUCTION</u>				72400200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
WORKLOAD				3000000
FIXED CAPITAL OUTLAY PROJECT				
MANAGEMENT WORKLOAD INCREASE				3009A90

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 ISSUE TITLE: Fixed Capital Outlay Project Oversight and Management Workload

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2: Improve the efficiency and effectiveness of government agencies at all levels.

LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost-effective, efficient real estate development and management services to our customers in the OMS pool facilities.

SUMMARY: The Department of Management Services (department), Division of Real Estate Development and Management (division), requests Salary Rate of 265,000 and budget authority of \$921,609 (\$13,591 nonrecurring) in: Other Personal Services category (030000) for seven (7) Other Personal Services (OPS) staff, Salaries and Benefits category (010000) for three full time equivalent (FTE) positions, Expenses category (040000), and Transfer to Department of Management Services - Human Resources Services Purchased per Statewide Contract category (107040) for additional resources needed due to a workload increase in Fixed Capital Outlay (FCO) projects and oversight. The request for rate over the base for the classification is due to the necessary skillset required for the position. Other class codes where the minimum may have been appropriate, were not appropriate for the type of position responsibilities.

In the Building Construction Budget Entity (72400200) within the Architects Incidental Trust Fund (2033), 265,000 in Salary Rate and budget authority of \$361,092 is requested in the Salaries and Benefits category (010000) for three FTE staff consisting of a Professional Engineer Supervisor, Construction Projects Administrator, and Professional Engineer, \$291,497 in the Other Personal Services category (030000) for four OPS staff consisting of a Quality Control Analyst, Facility Assessor, Administrative Assistant, and Data Analytics Specialist, \$25,354(\$9,514 nonrecurring) in the Expenses category (040000), and \$1,302 in the Transfer to Department of Management Services - Human Resources Services Purchased per Statewide Contract category (107040).

In the Facilities Management Budget Entity (72400100) within the Supervision Trust Fund (2696), budget authority of \$231,210 is requested in Other Personal Services category (030000) for three (3) full-time OPS staff consisting of a Grants Coordinator/General Administrative Support and two Project Managers, \$10,866 (\$4,077 nonrecurring) in Expenses category (040000), and \$288 in Transfer to Department of Management Services - Human Resources Services Purchased per Statewide Contract category (107040).

To continue the outstanding work maintaining the Florida Facilities Pool (FFP) and to continue the excellent service provided for construction needs to our agency partners, the department needs additional qualified staff to support a multitude of business areas. The increase in volume of the FCO projects, including projects associated with the American

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>BUILDING CONSTRUCTION</u>				72400200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
WORKLOAD				3000000
FIXED CAPITAL OUTLAY PROJECT				
MANAGEMENT WORKLOAD INCREASE				3009A90

Rescue Plan-Deferred Building Maintenance Program, require the need for additional support in field observation, management support, documentation requirements, project management, communication, financial oversight, management and coordination of grants, and other administrative needs. A few of these new positions will require certifications or higher skillsets to support the increased workload and to support the ability to grow new project managers as they work alongside more experienced project managers, leading to a stronger team for future projects.

There is sufficient space currently for the additional FTE and OPS.

RETURN ON INVESTMENT (ROI):

The additional FTE will allow the department to take on additional projects to maintain FFP and to better serve our sister agencies in their construction needs. This will allow the division to improve the ability to assess the many building systems, resulting in improved Capital Planning and long-range projections. The increased staffing will assist the department with meeting project timelines for the increase in workload that cannot be attained at current staffing levels.

IMPACT:

If the issue is not funded project timelines will be extended due to the lack of resources to properly manage the workload. With extended timelines, this may affect the cost of the project or negatively affect funding sources for the projects.

BACKGROUND:

Currently within the Division of Real Estate Development and Management (REDM) there are only 10 FTEs dedicated to Fixed Capital Outlay projects, all of which are fully tasked. There are currently 219 active projects, with another 209 in the current work plan and out 5 years. This number of projects doesn't include any client agency projects with other agencies, which could total another 100 projects managed by REDM. There is the potential that REDM could be handling more than 500 projects over the next five years of different complexities in locations across the state. Over the last 9 years the budget authority appropriated has increased to address the growing projects of the Capital Improvement Plan (CIP). The additional FTE will allow REDM to take on additional projects to maintain the FFP locations and serve sister agencies in their construction needs. Some new positions require certifications or higher skill sets to support the increased workload, but it will also support the ability to grow newer or younger Project Managers as they work with the more experienced Project Managers, leading to a stronger team for future projects. The increased staffing will allow the division to improve its abilities to assess the many building systems, resulting in improved capital planning and long-range projections and will assist REDM with meeting project timelines for the increase in workload that cannot be attained at current staffing levels.

REDM has considered staff augmentation options but they do not include construction Project Managers. Due to the nature of these projects, tasks and the skillsets needed to support upcoming projects (some of which are associated with the American Rescue Plan - Deferred Building Maintenance Program), continuity is critical for a multitude of business areas including field observation opportunities, management support, documentation requirements, management and coordination of

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>FEDERAL PROPERTY ASSIST</u>				72600200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	138,462			
=====		=====		
SALARIES AND BENEFITS				010000
3.00				
SURPLUS PROPERTY REVOLV TF-STATE	207,493			2699 1
=====		=====		
EXPENSES				040000
SURPLUS PROPERTY REVOLV TF-STATE	17,117			2699 1
=====		=====		
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
SURPLUS PROPERTY REVOLV TF-STATE	16,379			2699 1
=====		=====		
RISK MANAGEMENT INSURANCE				103241
SURPLUS PROPERTY REVOLV TF-STATE	2,139			2699 1
=====		=====		
TR/DMS/HR SVCS/STW CONTRCT				107040
SURPLUS PROPERTY REVOLV TF-STATE	1,418			2699 1
=====		=====		
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
SURPLUS PROPERTY REVOLV TF-STATE	1,150			2699 1
=====		=====		
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	3.00			
TOTAL ISSUE.....	245,696			
TOTAL SALARY RATE.....	138,462			
=====		=====		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>FEDERAL PROPERTY ASSIST</u>				72600200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
SALARY INCREASES FOR FY 2021-22 -				
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				1001030
SALARY RATE				000000
SALARY RATE.....	3,467			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
SURPLUS PROPERTY REVOLV TF-STATE	4,108			2699 1
	=====	=====	=====	
TOTAL: SALARY INCREASES FOR FY 2021-22 -				1001030
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				
TOTAL ISSUE.....	4,108			
TOTAL SALARY RATE.....	3,467			
	=====	=====	=====	
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001070
SALARIES AND BENEFITS				010000
SURPLUS PROPERTY REVOLV TF-STATE	1,211			2699 1
	=====	=====	=====	
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
SURPLUS PROPERTY REVOLV TF-STATE	2			2699 1
	=====	=====	=====	
TOTAL: FLORIDA RETIREMENT SYSTEM				1001070
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....	1,213			
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>FEDERAL PROPERTY ASSIST</u>							72600200
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
SURPLUS PROPERTY REVOLV TF-STATE		1,293-					2699 1
=====							
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
SURPLUS PROPERTY REVOLV TF-STATE		50-					2699 1
=====							
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
SURPLUS PROPERTY REVOLV TF-STATE		18-					2699 1
=====							
DATA PROCESSING ASSESSMENT BASE							
BUDGET ADJUSTMENT							1006800
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
SURPLUS PROPERTY REVOLV TF-STATE		133					2699 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>FEDERAL PROPERTY ASSIST</u>				72600200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
SPECIALIZED SERVICES INFORMATION				
TECHNOLOGY STAFF AUGMENTATION				36302C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
SURPLUS PROPERTY REVOLV TF-STATE	180,000	180,000		2699 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Staff Augmentation for SASP Automation

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

4.2 Ensure state, regional, and local agencies provide collaborative and timely customer service to businesses and workers.

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITY:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #8: Provide federal excess property to affected organizations efficiently.

SUMMARY:

The Department of Management Services (department) requests authority in the amount of \$180,000 in the Contracted Services category (100777), Federal Property Assistance budget entity (72600200), within the Federal Surplus Property Revolving Trust Fund (2699) to provide staff augmentation for support to automate and streamline processes. This will be a two-year project totaling \$360,000. The current software system, AssetWork's Asset Management Platform (AMP), was designed specifically for receiving and donating inventory and does not have the ability to manage a customer database or to connect (link) with the primary partnerships in the Federal Donation program, the General Services Administrative (GSA) and Defense Logistics Agency (DLA). Currently, the department is supplementing AMP by using numerous excel spreadsheets, which is ineffective in compiling data or running comprehensive reports. The automation would allow the existing staff and manager to focus on the core mission and ensure accurate and high-quality results are achieved in the day-to-day operations and the successful implementation of the direct ship federal donation program. Software designed for the unique needs of the various required components of the program will ensure accurate information and reduce data entry time and will allow increased productivity by allowing online submissions of compliance and applications. In 2021, eligible veteran-owned businesses are now eligible to participate in the federal donation program, potentially increasing the customer base for this program. This funding will enhance service to these businesses and other eligible donees in the program.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72600000
						72600200
						16
						<u>1601.00.00.00</u>
						3630000
						36302C0

MANAGEMENT SRVCS, DEPT OF
 PGM: SUPPORT PROGRAM
FEDERAL PROPERTY ASSIST
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS

PROGRAM OR SERVICE-LEVEL
 INFORMATION TECHNOLOGY
 SPECIALIZED SERVICES INFORMATION
 TECHNOLOGY STAFF AUGMENTATION

72000000
 72600000
 72600200
 16
1601.00.00.00
 3630000
 36302C0

RETURN ON INVESTMENT (ROI):

The automation would reduce time spent on manual processes by 35 percent and improve the application process and customer experience. It will also allow for increased productivity by having online submissions for compliance and applications.

TIMELINE:

Year 1 - Staff augmentation for development
 Year 2 - Staff augmentation for maintenance and transition back to Office of Information Technology for support

IMPACT:

Due to the high level of donee participation and the onboarding of the veteran-owned small businesses, there has been a significant impact on the Florida State Agency for Surplus Property (SASP) Program direct ship business model. The SASP program has a significant number of federal requirements to be met by donees that must be verified and validated by program staff. Without automation assistance to increase productivity by connecting the partnerships in the program, the SASP program will eventually suffer from delays in all areas of the program from eligibility to compliance. Without software automation to replace some portion of responsibilities, the program will continue to grow but the high level of customer service will ultimately decline due to the workload.

BACKGROUND:

The department is designated the official agency of the state to negotiate with any federal agency in accordance and compliance with the Federal Property and Administrative Services Act of 1949 and subsequent amendments thereto, and any other federal law or regulation providing for the procurement and distribution of federal surplus personal property. Chapter 217, Florida Statutes, gives the department the responsibility and authority to acquire and distribute U.S. Department of Defense, and federally owned tangible personal property declared excess/surplus by the military and federal government. The SASP coordinates with GSA, DLAs, and customers in the federal program for the donation of federal surplus property Florida's Small Business Administration Business Development Program, Veteran-Owned Small Business (VOSB), public agencies, state agencies, nonprofits, educational institutes, homeless, and needy and many more eligible organizations of need. Without assistance, those agencies who currently benefit and those who could, with proper marketing, would lose out on federal assistance. The SASP must evaluate all organizations, determine and approve eligibility based proper documentation, request for surplus property for customer, liaison between DLA, customer, and logistics, compliance, site visits and finance of the program. With proper workflow and event-driven automation we can support and have quicker response times for program eligibility, request for property and ensure processes are initiated on time.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>FEDERAL PROPERTY ASSIST</u>				72600200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
FEDERAL PROPERTY ASSISTANCE -				
INFORMATION TECHNOLOGY				36393C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
SURPLUS PROPERTY REVOLV TF-STATE	45,450	5,450		2699 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: Software, Databases, and Licenses for SASP Automation

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

- 4.2 Ensure state, regional, and local agencies provide collaborative and timely customer service to businesses and workers.
- 5.2 Improve the efficiency of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITY:

- 6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #8: Provide federal excess property to affected organizations efficiently.

SUMMARY:

The Department of Management Services (department) requests \$45,450 in Federal Surplus Property Revolving Trust Fund budget authority (2699) in the Contracted Services category (100777) in the Federal Property Assistance budget entity (72600200) to provide software, database, AssetWork's Asset Management Platform (AMP) updates, and license needs for streamlining and automation of the Florida State Agency for Surplus Property Program (SASP) processes. This will provide support to automate and streamline the SASP processes between GSAXcess.gov, AMP, SharePoint, and the in-house digital filing system, all of which will provide a better customer service experience and improve response times. The current software system AMP was designed specifically for receiving and donating inventory and does not have the ability to connect to or manage a customer database with the General Services Administrative (GSA) or Defense Logistics Agency (DLA), the department's primary partnerships in the federal donation program. Currently, AMP is supplemented by using numerous excel spreadsheets, which is ineffective and does not allow for the compilation of data and for the ability to run reports to capture important data. Adding the software upgrades would auto-generate these tasks, saving staff time, creating efficiencies, and developing software that talks to each other. New component testing has been conducted and staff time was reduced by approximately 50 percent.

RETURN ON INVESTMENT (ROI):

The automation would allow existing staff and managers to focus on the core mission and ensure accurate and high-quality

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: SUPPORT PROGRAM						72600000
<u>FEDERAL PROPERTY ASSIST</u>						72600200
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL						
INFORMATION TECHNOLOGY						3630000
FEDERAL PROPERTY ASSISTANCE -						
INFORMATION TECHNOLOGY						36393C0

results are achieved in the day-to-day operations and the successful implementation of the direct ship Federal Donation Program. Having a software designed to the specific unique needs for the various required components of the program will ensure accurate information and reduce data entry time and will allow increased productivity by allowing online submissions of compliance and applications.

IMPACT:

Currently, the reports are manually input in several steps that each take multiple steps and three different software to complete. Property cannot be reported as received until retrieved from the Defense Logistics Agency (DLA). It is the process that is standardized in the AMP program. Without automation, it takes several processes to complete one critical function, invoicing. The SASP program is self-sufficient and is solely funded by the service charges received by the donations of the program. The State does not contribute to the funding of the program. Without the upgrade, multiple reports such as the 3040 which reflects inventory and original acquisition cost (OAC) will be incorrect which will change the true customer "donee" savings reported to GSA and the State. Without the software, databases, and licenses for SASP automation, inventory will not be correct going forward.

BACKGROUND:

The Department of Management Services is designated the official agency of the state to negotiate with any federal agency in accordance and compliance with the Federal Property and Administrative Services Act of 1949 and subsequent amendments thereto, and any other federal law or regulation providing for the procurement and distribution of federal surplus personal property. Chapter 217, Florida Statutes, gives the department the responsibility and authority to acquire and distribute U.S. Department of Defense, and federally owned tangible personal property declared excess/surplus by the military and federal government. The SASP coordinates with GSA, DLAs, and customers in the federal program for the donation of federal surplus property to Florida's Small Business Administration Business Development Program, Veteran Owned Small Business (VOSB), Public agencies, State Agencies, nonprofits, educational institutes, homeless and needy, and many more eligible organizations of need. Without assistance, those agencies who currently benefit and those who could with proper marketing, would lose out on federal assistance. The SASP must evaluate all organizations, determine and approve eligibility based upon proper documentation, request for surplus property for customer, liaison between DLA, customer and logistics, compliance, site visits and finance of the program. With proper workflow and event-driven automation we can support and have quicker response times for program eligibility, request for property and ensure processes are initiated on time.

TOTAL: GOVERNMENTAL OPERATIONS						<u>1601.00.00.00</u>
BY FUND TYPE						
TRUST FUNDS.....	3.00	475,239	185,450			2000
SALARY RATE.....	141,929					
=====						

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>MOTOR VEHIC/WATERCRAFT MGT</u>							72600300
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	357,071						
=====							
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE	6.00	543,545					2510 1
=====							
EXPENSES							040000
OPERATING TRUST FUND -STATE		58,708					2510 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
OPERATING TRUST FUND -STATE		248,784					2510 1
=====							
FLEET MANAGEMENT SYSTEM							100796
OPERATING TRUST FUND -STATE		462,603					2510 1
=====							
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE		2,470					2510 1
=====							
LEASE/PURCHASE/EQUIPMENT							105281
OPERATING TRUST FUND -STATE		1,247					2510 1
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
OPERATING TRUST FUND -STATE		2,555					2510 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>MOTOR VEHIC/WATERCRAFT MGT</u>							72600300
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
PAY/EXP/SALE OF AGENCY VEH							107260
OPERATING TRUST FUND -STATE		695,000					2510 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		22,386					2510 1
=====							
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	6.00						
TOTAL ISSUE.....		2,037,298					
TOTAL SALARY RATE.....		357,071					
=====							
SALARY INCREASES FOR FY 2021-22 - STATE EMPLOYEE MINIMUM WAGE INCREASE - EFFECTIVE 7/1/2021							1001030
SALARY RATE							000000
SALARY RATE.....		2,169					
=====							
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE		2,169					2510 1
=====							
TOTAL: SALARY INCREASES FOR FY 2021-22 - STATE EMPLOYEE MINIMUM WAGE INCREASE - EFFECTIVE 7/1/2021							1001030
TOTAL ISSUE.....		2,169					
TOTAL SALARY RATE.....		2,169					
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
MOTOR VEHIC/WATERCRAFT MGT							72600300
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT - FY 2021-22 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001070
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE		2,974					2510 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		41					2510 1
=====							
TOTAL: FLORIDA RETIREMENT SYSTEM							1001070
ADJUSTMENT - FY 2021-22 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
TOTAL ISSUE.....		3,015					
=====							
CASUALTY INSURANCE PREMIUM							1001090
ADJUSTMENT							100000
SPECIAL CATEGORIES							103241
RISK MANAGEMENT INSURANCE							
OPERATING TRUST FUND -STATE		1,493					2510 1
=====							
REALLOCATION OF HUMAN RESOURCES							1005900
OUTSOURCING							100000
SPECIAL CATEGORIES							107040
TR/DMS/HR SVCS/STW CONTRCT							
OPERATING TRUST FUND -STATE		90-					2510 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
MOTOR VEHIC/WATERCRAFT MGT				72600300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
STATE ENTERPRISE INFORMATION				
TECHNOLOGY DISTRIBUTION				1006600
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
OPERATING TRUST FUND -STATE		351-		2510 1
DATA PROCESSING ASSESSMENT BASE				
BUDGET ADJUSTMENT				1006800
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
OPERATING TRUST FUND -STATE		2,583		2510 1
PROGRAM REDUCTIONS				33V0000
REDUCE MOTOR VEHICLE AND WATERCRAFT				33V0500
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
OPERATING TRUST FUND -STATE		180,000-		2510 1
FLEET MANAGEMENT SYSTEM				100796
OPERATING TRUST FUND -STATE		6,603-		2510 1
TOTAL: REDUCE MOTOR VEHICLE AND WATERCRAFT				33V0500
TOTAL ISSUE.....		186,603-		

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

ISSUE TITLE: Reduction to Motor Vehicle/Watercraft Management Operating Budget

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>MOTOR VEHIC/WATERCRAFT MGT</u>				72600300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
PROGRAM REDUCTIONS				33V0000
REDUCE MOTOR VEHICLE AND WATERCRAFT				33V0500

LONG RANGE PROGRAM PLAN:

Goal #6: Provide best value in purchasing to provide a high level of services to the public while reducing costs for taxpayers.

SUMMARY: The Department of Management Services (department) proposes a reduction of (\$186,603), of which (\$180,000) is in the Contracted Services category (100777) and (\$6,603) is in the Fleet Management System category (100796), Motor Vehicle and Watercraft Management budget entity (72600300), within the Operating Trust Fund (2510).

RETURN ON INVESTMENT (ROI):

This reduction does not impact the operations of the program area.

IMPACT:

This is budget that is no longer necessary for utilizing outside maintenance and support for the fleet management system.

BACKGROUND:

Section 287.16, Florida Statutes, gives the department the responsibility to obtain the most effective and efficient use of motor vehicles, watercraft, and aircraft for state purposes and the authority to require any state agency to keep records and make reports regarding aircraft and motor vehicles. Maintenance and support for the fleet management system will be provided by the department therefore, funds appropriated for staff augmentation for these services are no longer needed. The proposed reduction is due to an annual rate decrease of 1.43 percent for the fleet management system category.

TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
	6.00			
TRUST FUNDS.....	1,859,514			2000
SALARY RATE.....	359,240			
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PURCHASING OVERSIGHT</u>							72600400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	3,086,262						
=====							
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE	49.00						
	4,446,354						2510 1
=====							
OTHER PERSONAL SERVICES							030000
OPERATING TRUST FUND -STATE	10,000						
							2510 1
=====							
EXPENSES							040000
OPERATING TRUST FUND -STATE	390,418						
							2510 1
=====							
OPERATING CAPITAL OUTLAY							060000
OPERATING TRUST FUND -STATE	15,859						
							2510 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
OPERATING TRUST FUND -STATE	12,448,847						
							2510 1
=====							
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE	14,979						
							2510 1
=====							
CONTRACTED LEGAL SERVICES							103884
OPERATING TRUST FUND -STATE	30,000						
							2510 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PURCHASING OVERSIGHT</u>							72600400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
WEB-BASED E-PROCUREMENT SYS							104502
OPERATING TRUST FUND -STATE		10,509,600					2510 1
=====							
PROJECT MGT PROF TRAINING							104514
OPERATING TRUST FUND -STATE		180,000					2510 1
=====							
LEASE/PURCHASE/EQUIPMENT							105281
OPERATING TRUST FUND -STATE		5,000					2510 1
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
OPERATING TRUST FUND -STATE		14,709					2510 1
=====							
TR/DEPT OF FINANCIAL SRVCS							109257
OPERATING TRUST FUND -STATE		1,500,000					2510 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		120,162					2510 1
=====							
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....		49.00					
TOTAL ISSUE.....		29,685,928					
TOTAL SALARY RATE.....		3,086,262					
=====							

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PURCHASING OVERSIGHT</u>							72600400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
SALARY INCREASES FOR FY 2021-22 -							
STATE EMPLOYEE MINIMUM WAGE							
INCREASE - EFFECTIVE 7/1/2021							1001030
OTHER PERSONAL SERVICES							030000
OPERATING TRUST FUND -STATE		30					2510 1
=====							
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT - FY 2021-22 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001070
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE		26,236					2510 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		220					2510 1
=====							
TOTAL: FLORIDA RETIREMENT SYSTEM							1001070
ADJUSTMENT - FY 2021-22 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
TOTAL ISSUE.....		26,456					
=====							
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE		4,790-					2510 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>PURCHASING OVERSIGHT</u>				72600400
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
OPERATING TRUST FUND -STATE		520-		2510 1
=====				
STATE ENTERPRISE INFORMATION				
TECHNOLOGY DISTRIBUTION				1006600
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
OPERATING TRUST FUND -STATE		1,883-		2510 1
=====				
DATA PROCESSING ASSESSMENT BASE				
BUDGET ADJUSTMENT				1006800
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
OPERATING TRUST FUND -STATE		13,864		2510 1
=====				
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REALIGN OPERATING CAPITAL OUTLAY -				
ADD				160F320
EXPENSES				040000
OPERATING TRUST FUND -STATE		15,859		2510 1
=====				

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 ISSUE TITLE: Realignment of Operating Capital Outlay Budget to Expense - ADD

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficieincy and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITY:

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ N/R	AGY REQ N/R	AG REQ ANZ	AG REQ ANZ	
FY 2022-23	FY 2022-23	FY 2022-23	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: SUPPORT PROGRAM						72600000
<u>PURCHASING OVERSIGHT</u>						72600400
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
ADJUSTMENTS TO CURRENT YEAR						
ESTIMATED EXPENDITURES						1600000
REALIGN OPERATING CAPITAL OUTLAY -						
ADD						160F320

6. Public Integrity

LONG RANGE PROGRAM PLAN:

GOAL #4: Administer efficient state retirement programs by utilizing the best technology.
 GOAL #6: Provide best value in purchasing to provide a high level of services to the public while reducing costs for taxpayers.

SUMMARY:

The Department of Management Services (department) requests the realignment of \$90,859 in the Operating Trust Fund (2510) from Operating Capital Outlay category (060000) to Expenses category (040000), of which \$75,000 is in the Retirement Benefits Administration (72750300) budget entity and \$15,859 is in the Purchasing Oversight budget entity (72600400). The department has a corresponding DEDUCT issue. This request aligns with approved Budget Amendment EOG Log# B7013.

This issue nets to zero when combined with the issue 160F330.

RETURN ON INVESTMENT (ROI):

This realignment will create efficiencies within the department's budget to allow the department to utilize funds appropriately based on the ruling to increase the Operating Capital Outlay threshold.

IMPACT:

The department will not be able to utilize the funds appropriated within the Operating Capital Outlay category due to the threshold increase.

BACKGROUND:

In Fiscal Year 2020-21 the Department of Financial Services updated the rule FLA. Admin Code 69I-72.00, which changed the Operating Capital Outlay threshold from \$1,000 to \$5,000. This transfer of authority will enable the department to have appropriate funds in the Operating Capital Outlay category (060000), and Expenses category (040000) based on the changes in the Operating Capital Outlay threshold increase and will allow the department to manage the budget more efficiently.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>PURCHASING OVERSIGHT</u>				72600400
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REALIGN OPERATING CAPITAL OUTLAY -				
DEDUCT				160F330
OPERATING CAPITAL OUTLAY				060000
OPERATING TRUST FUND				
-STATE		15,859-		2510 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 ISSUE TITLE: Realignment of Operating Capital Outlay Budget to Expense - DEDUCT

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITY:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

GOAL #4: Administer efficient state retirement programs by utilizing the best technology.
 GOAL #6: Provide best value in purchasing to provide a high level of services to the public while reducing costs for taxpayers.

SUMMARY:

The Department of Management Services (department) requests the realignment of \$90,859 in the Operating Trust Fund (2510) from Operating Capital Outlay category (060000) to Expenses category (040000), of which \$75,000 is in the Retirement Benefits Administration budget entity (72750300) and \$15,859 is in the Purchasing Oversight budget entity (72600400). The department has a corresponding ADD issue. This request aligns with approved Budget Amendment EOG Log# B7013.

This issue nets to zero when combined with issue 160F320.

RETURN ON INVESTMENT (ROI):

This realignment will create efficiencies within the department's budget to allow the department to utilize funds appropriately based on the ruling to increase the Operating Capital Outlay threshold.

IMPACT:

The department will not be able to utilize those funds appropriated within the Operating Capital Outlay category due to the threshold increase.

BACKGROUND:

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PURCHASING OVERSIGHT</u>							72600400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ADJUSTMENTS TO CURRENT YEAR							
ESTIMATED EXPENDITURES							1600000
REALIGN OPERATING CAPITAL OUTLAY -							
DEDUCT							160F330

In Fiscal Year 2020-21 the Department of Financial Services updated the rule FLA. Admin Code 69I-72.00, which changed the Operating Capital Outlay threshold from \$1,000 to \$5,000. This transfer of authority will enable the department to have appropriate funds in the Operating Capital Outlay category (060000), and Expenses category (040000) based on the changes in the Operating Capital Outlay threshold increase and will allow the department to manage the budget more efficiently.

NONRECURRING EXPENDITURES							2100000
MYFLORIDAMARKETPLACE							2103045
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
OPERATING TRUST FUND	-STATE	12,360,000-					2510 1
		=====	=====	=====			
RE-ENGINEERING THE WORKPLACE							4000000
STATEWIDE PROCUREMENT TRAINING							4000A80
SALARY RATE							000000
SALARY RATE.....		110,000					
		=====	=====	=====			
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND	-STATE	2.00	159,378				2510 1
		=====	=====	=====			
EXPENSES							040000
OPERATING TRUST FUND	-STATE	30,574	9,976				2510 1
		=====	=====	=====			
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
OPERATING TRUST FUND	-STATE	30,600					2510 1
		=====	=====	=====			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS AMOUNT
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>PURCHASING OVERSIGHT</u>				72600400
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
RE-ENGINEERING THE WORKPLACE				4000000
STATEWIDE PROCUREMENT TRAINING				4000A80
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
OPERATING TRUST FUND -STATE	611			2510 1
TOTAL: STATEWIDE PROCUREMENT TRAINING				4000A80
TOTAL POSITIONS.....	2.00			
TOTAL ISSUE.....	221,163	9,976		
TOTAL SALARY RATE.....	110,000			

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 ISSUE TITLE: Public Procurement Professional Development for Eligible Users

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

- 1.1 Continue to align education and workforce development programs to foster employment opportunities and develop and retain talented workers with the skills to meet current and future employer needs.
- 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 2. Improve Florida's Education System
- 3. Economic Development and Job Creation
- 6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #6: Provide best value in purchasing to provide a high level of services to the public while reducing costs for taxpayers.

SUMMARY: The Department of Management Services (department), Division of State Purchasing (division) requests Salary Rate of 120,000 and funding of \$221,163, of which \$9,976 is nonrecurring, in the Purchasing Oversight budget entity (72600400) within the Operating Trust Fund (2510) to fund two Research and Training Specialist positions. This request includes \$159,378 in the Salaries and Benefits category (010000), \$30,574 (\$9,976 nonrecurring) in the Expenses category (040000), \$30,600 in the Contracted Services category (100777), and \$611 in the Human Resources Services category (107040). Funding is requested to provide Florida Certified Contract Manager (FCCM) and Florida Certified Contract Negotiator (FCCN) training and certification to eligible users, as defined by Rule 60A-1.041, Florida Administrative Code. FCCM and FCCN training and certification is administered by the department in accordance with subsections 287.057(14) and 287.057(16), Florida Statutes, respectively. The requested amount includes standard expenses and HR assessment fees for two FTE's, travel expenses for in person classes, and contracted services to provide online exam proctoring for virtual classes. The request for rate over the base for the classification is due to the necessary skillset required for the position. Other

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AG REQ ANZ				
FY 2022-23	FY 2022-23	FY 2022-23				
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: SUPPORT PROGRAM						72600000
<u>PURCHASING OVERSIGHT</u>						72600400
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
RE-ENGINEERING THE WORKPLACE						4000000
STATEWIDE PROCUREMENT TRAINING						4000A80

class codes where the minimum may have been appropriate, were not appropriate for the type of position responsibilities. There is sufficient space to accommodate the additional FTE.

RETURN ON INVESTMENT (ROI):

The FCCM and FCCN training and certification programs have been very successful since relaunching in 2015 and 2016 respectively. As evidenced by contract and grant reviews conducted by the Department of Financial Services' Bureau of Auditing since fiscal year 2012-13, when the legislature passed new requirements for FCCM, the contract deficiencies error rate has dropped from 55% to 8% in fiscal year 2020-21 across all state agencies. Though a direct correlation is difficult to measure, over 5,200 state employees have completed the FCCM training and certification program, meaning that a vast majority of contract managers have gained new knowledge and skills relating to best practices in managing contracts and grants; this level of saturation supports the significant reductions in contract deficiencies. FCCN, a three-day instructor-led course, allows participants to develop negotiation skills and practice these using role-playing modeled on realistic negotiation simulations. Like FCCM, the FCCN course is award-winning, having earned both plaque-level Prudential Productivity Awards and honorable mention for the prestigious Cronin Award for Procurement Excellence sponsored by the National Association of State Procurement Officials (NASPO). Despite the success of these programs, a substantial segment of Florida's governmental structure has been unable to access these training offerings, as the program is only available to state employees. Funding this issue will allow the department to offer employees of eligible users, such as state universities and colleges, political subdivisions (e.g., counties, cities, towns, villages, and districts), and school districts, the opportunity to participate in the FCCM and FCCN training and certification programs, thereby improving their procurement and contract management outcomes and potentially saving thousands of taxpayer dollars in the process.

IMPACT:

The department will continue to offer the FCCM and FCCN training and certification program to state employees, as statutorily mandated, but eligible users will not be given the opportunity to participate. There is a potential for missed cost savings and time avoidance for eligible users, as they will not have access to this educational resource to learn best practices in contract and grant management or negotiation of solicitations.

BACKGROUND:

The state continues to outsource commodities and services to the private sector, which accounts for nearly 70 percent of Florida's annual budget. This trend is mirrored in the eligible user community. As such, public procurement professionals play a vital role in good stewardship of taxpayer dollars, while contract managers must ensure that commodities and contractual services are provided in accordance with terms and conditions of the contract or grant. Offering continued education to public procurement professionals at all levels of government provides them with the skills and abilities needed to fulfill their job functions in accordance with statute and rule, while also offering opportunities for professional development and growth within the field of public procurement. A well-trained public procurement workforce provides direct value to the taxpayers of Florida and promotes the principles of a transparent, level playing field for all vendors interested in doing business with the public sector.

	COL A03	COL A04	COL A05		
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ		
	FY 2022-23	FY 2022-23	FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	
				AMOUNT	
				CODES	
MANAGEMENT SRVCS, DEPT OF					72000000
PGM: SUPPORT PROGRAM					72600000
<u>PURCHASING OVERSIGHT</u>					72600400
GOV OPERATIONS/SUPPORT					16
<u>GOVERNMENTAL OPERATIONS</u>					<u>1601.00.00.00</u>
RE-ENGINEERING THE WORKPLACE					4000000
STATEWIDE PROCUREMENT TRAINING					4000A80

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23							
NEW POSITIONS							
1334 RESEARCH AND TRAINING SPECIALIST							
N0006 001	1.00	55,000		24,689	79,689	0.00	79,689
N0007 001	1.00	55,000		24,689	79,689	0.00	79,689
TOTALS FOR ISSUE BY FUND							
2510 OPERATING TRUST FUND							159,378
	2.00	110,000		49,378	159,378		159,378

FUNDING DEFICIENCIES TO MEET							
CURRENT LEVEL PROGRAM REQUIREMENTS							4100000
MYFLORIDAMARKETPLACE							41007C0
EXPENSES							040000
OPERATING TRUST FUND -STATE	73,743						2510 1
SPECIAL CATEGORIES							100000
WEB-BASED E-PROCUREMENT SYS							104502
OPERATING TRUST FUND -STATE	5,745,200	5,254,800					2510 1
TOTAL: MYFLORIDAMARKETPLACE							41007C0
TOTAL ISSUE.....	5,818,943	5,254,800					

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72600000
						72600400
						16
						<u>1601.00.00.00</u>
						4100000
						41007C0

MANAGEMENT SRVCS, DEPT OF
 PGM: SUPPORT PROGRAM
PURCHASING OVERSIGHT
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS

FUNDING DEFICIENCIES TO MEET
 CURRENT LEVEL PROGRAM REQUIREMENTS
 MYFLORIDAMARKETPLACE

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: Next Generation MyFloridaMarketPlace (MFMP) Contract Funding and Transition

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITY:

- 3. Economic Development and Job Creation
- 6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #7: Enhance purchasing processes using MyFloridaMarketPlace.

SUMMARY:

The Department of Management Services (department), Division of State Purchasing requests \$5,818,943 in recurring budget authority, of which \$5,254,800 is nonrecurring, in the Purchasing Oversight budget entity (72600400) within the Operating Trust Fund (2510) to fund the annual cost of the next generation MyFloridaMarketPlace (MFMP) contract starting in fiscal year 2022-23, as well as a six-month overlap in services to finalize the transition from the previous system. This request includes \$5,745,200 (\$5,254,800 nonrecurring) in the Web-Based E-Procurement System category (104502), and \$73,743 in the Expenses category (040000). MFMP is maintained by the department in accordance with subsection 287.057(22), Florida Statutes.

RETURN ON INVESTMENT (ROI):

The department strives to maintain an efficient and dynamic online marketplace for state agencies to acquire the commodities and services necessary to fulfill their missions. As technology is continuously leveraged to provide enhanced services to state agency customers and, ultimately, the citizens of Florida, an efficient, scalable marketplace platform plays a critical role in ensuring that agencies can acquire the commodities and services needed. The next generation MFMP platform requires a financial commitment to continue the success, stability, and maturity of MFMP as an enterprise system and sustain Florida as a leader in government procurement operations. The next generation MFMP platform also mitigates risks regarding rapidly advancing web standards and technologies, security threat considerations, and overall technology support requirements.

IMPACT:

The migration of MFMP to a new platform is essential to maintain operation of a web-based electronic procurement system in accordance with subsection 287.057(22), Florida Statutes. The heart of the current MFMP platform, Ariba version 9r1, is a highly customized eProcurement solution which operates on an Oracle 11.2 database environment. The Oracle environment reached the end of its support in December 2015, and Ariba ceased support for version 9r1 in December 2020.

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: SUPPORT PROGRAM						72600000
<u>PURCHASING OVERSIGHT</u>						72600400
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET						4100000
CURRENT LEVEL PROGRAM REQUIREMENTS						41007C0
MYFLORIDAMARKETPLACE						

This means that the system is no longer receiving updates to patch security flaws in the database software, and product support is no longer available. As the MFMP code base stagnates, browser incompatibilities arise, and system functionality becomes deprecated. Without a migration to a new platform, MFMP will eventually suffer a failure.

BACKGROUND:

In accordance with subsection 287.057(22), Florida Statutes, MFMP is the State of Florida's web-based electronic procurement system, serving both state agencies and vendors, by providing a web-based program for state purchasers and vendors to exchange products and services. MFMP allows for the registration of vendors, management and display of contracted catalogs of products, the location of products by buyers, order placement, purchase approvals, invoice reconciliations, and payment approvals, all within one system. Customers can create solicitations in the Sourcing module and analyze spend using various reporting capabilities in the Analysis module. Through its integration with the state's accounting system, MFMP has full procurement capabilities, offering supply management, purchase orders, invoice reconciliation, and accounts payable.

Service and support for MFMP is outsourced to a vendor; the contract began on February 1, 2013 and has been renewed/extended through December 31, 2021. The vendor's staff maintain the hardware, operating system infrastructure, procurement application modules, and components which include the Buyer, Sourcing, and Analysis modules, as well as the Vendor Information Portal (VIP). Buyer provides for purchase orders, invoicing, receiving, contract compliance, and the online catalog. Sourcing provides for the posting of bids and solicitations. Analysis provides reporting and spend analytics of transactions. VIP provides for vendor registrations, contract reporting, commodity codes, and the billing and collection of transaction fees in accordance with paragraph 287.042(1)(h), Florida Statutes. The vendor also provides project administration, operational support, technical application support, and customer help desk services. An additional component of the MFMP system, the Vendor Bid System (VBS), was developed by the department to provide the state with an online repository for formal competitive solicitations, pursuant to subsection 287.042(3), Florida Statutes. The department provides project administration, operational support, technical application support, and customer support for VBS. VBS will be integrated into the next generation MFMP, and associated support services will be transitioned from the department to the vendor.

The department has executed a five-year contract for the next generation MFMP, which started on July 1, 2021. The first year of the contract, the implementation phase, is funded by a nonrecurring appropriation in the Contracted Services category (100777) for fiscal year 2021-22, in accordance with Specific Appropriation 2761. This issue increases the recurring appropriation in the Web-Based E-Procurement System category (104502) to fund licensing/maintenance and ongoing support for the second and subsequent years of the contract. The amount (\$490,400) represents the increased annual cost between the previous contract (\$10,509,600), and the new contract (\$11,000,000). This issue also increases the recurring appropriation in the Expenses category (040000) to allow the department to provide SUNCOM data communication and telephony services at the MFMP service center; the amount (\$73,743) represents the annual cost of these services, as estimated by SUNCOM. The department was able to avoid an additional annual cost of \$206,457 by providing data communication and telephony services through SUNCOM, rather than requiring the vendor to obtain these services from a third-party provider and extend those costs to the department under the terms of the contract. Lastly, this issue

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: SUPPORT PROGRAM						72600000
<u>PURCHASING OVERSIGHT</u>						72600400
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET						4100000
CURRENT LEVEL PROGRAM REQUIREMENTS						41007C0
MYFLORIDAMARKETPLACE						

provides a nonrecurring appropriation in the Web-Based E-Procurement System category (104502) to fund the cost of a six-month overlap in services to accommodate the final phases of onboarding for state agencies, as well as certified forward processing for fiscal year 2021-22; the amount (\$5,254,800) represents one half of the annual cost of the previous contract (\$10,509,600).

TOTAL: GOVERNMENTAL OPERATIONS						<u>1601.00.00.00</u>
BY FUND TYPE						
	51.00					
TRUST FUNDS.....	23,399,191	5,264,776				2000
SALARY RATE.....	3,196,262					
	=====	=====	=====	=====		

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
OFFICE OF SUPPLIER DIVERSI							72600500
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	231,845						
=====							
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE	6.00	379,770					2510 1
=====							
EXPENSES							040000
OPERATING TRUST FUND -STATE		55,641					2510 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
OPERATING TRUST FUND -STATE		11,573					2510 1
=====							
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE		844					2510 1
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
OPERATING TRUST FUND -STATE		3,046					2510 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		8,767					2510 1
=====							
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	6.00						
TOTAL ISSUE.....		459,641					
TOTAL SALARY RATE.....	231,845						
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
OFFICE OF SUPPLIER DIVERSI							72600500
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT - FY 2021-22 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001070
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE		2,167					2510 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		16					2510 1
=====							
TOTAL: FLORIDA RETIREMENT SYSTEM							1001070
ADJUSTMENT - FY 2021-22 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
TOTAL ISSUE.....		2,183					
=====							
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE		12-					2510 1
=====							
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
OPERATING TRUST FUND -STATE		108-					2510 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>OFFICE OF SUPPLIER DIVERSI</u>							72600500
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		137-					2510 1
=====							
DATA PROCESSING ASSESSMENT BASE							
BUDGET ADJUSTMENT							1006800
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		1,011					2510 1
=====							
TOTAL: GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
BY FUND TYPE							
TRUST FUNDS.....	6.00	462,578					2000
SALARY RATE.....		231,845					
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PRIVATE PRISON MONITORING</u>							72600800
PUBLIC PROTECTION							12
<u>ADULT PRISONS</u>							<u>1206.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	812,132						
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	1,120,883						1000 1
OPERATING TRUST FUND -STATE	103,384						2510 1
TOTAL POSITIONS.....	15.00						
TOTAL APPRO.....	1,224,267						
=====							
EXPENSES							040000
GENERAL REVENUE FUND -STATE	95,136						1000 1
OPERATING TRUST FUND -STATE	14,175						2510 1
TOTAL APPRO.....	109,311						
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE	11,556						1000 1
=====							
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE	2,111						1000 1
=====							
CONTRACTED LEGAL SERVICES							103884
GENERAL REVENUE FUND -STATE	23,169						1000 1
=====							
ADMINISTRATIVE OVERHEAD							105002
GENERAL REVENUE FUND -STATE	142,823						1000 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>PRIVATE PRISON MONITORING</u>				72600800
PUBLIC PROTECTION				12
<u>ADULT PRISONS</u>				<u>1206.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
LEASE/PURCHASE/EQUIPMENT				105281
GENERAL REVENUE FUND -STATE	2,767			1000 1
PRIVATE PRISON-MAINT/REPAI				105554
OPERATING TRUST FUND -STATE	1,500,000			2510 1
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -STATE	4,456			1000 1
OPERATING TRUST FUND -STATE	382			2510 1
TOTAL APPRO.....	4,838			
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
GENERAL REVENUE FUND -STATE	5,594			1000 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	15.00			
TOTAL ISSUE.....	3,026,436			
TOTAL SALARY RATE.....	812,132			
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001070
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	5,439			1000 1
OPERATING TRUST FUND -STATE	501			2510 1
TOTAL APPRO.....	5,940			

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PRIVATE PRISON MONITORING</u>							72600800
PUBLIC PROTECTION							12
<u>ADULT PRISONS</u>							<u>1206.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT - FY 2021-22 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001070
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -STATE		10					1000 1
TOTAL: FLORIDA RETIREMENT SYSTEM							1001070
ADJUSTMENT - FY 2021-22 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
TOTAL ISSUE.....		5,950					
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		1,416					1000 1
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		157-					1000 1
OPERATING TRUST FUND -STATE		13-					2510 1
TOTAL APPRO.....		170-					

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PRIVATE PRISON MONITORING</u>							72600800
PUBLIC PROTECTION							12
<u>ADULT PRISONS</u>							<u>1206.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -STATE		87-					1000 1
=====							
DATA PROCESSING ASSESSMENT BASE							
BUDGET ADJUSTMENT							1006800
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -STATE		645					1000 1
=====							
TOTAL: ADULT PRISONS							<u>1206.00.00.00</u>
BY FUND TYPE							
GENERAL REVENUE FUND		1,415,761					1000
TRUST FUNDS		1,618,429					2000

TOTAL POSITIONS.....	15.00						
TOTAL PROG COMP.....		3,034,190					
TOTAL SALARY RATE.....		812,132					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
PGM: INS BENEFITS ADMIN				72750200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	1,623,679			
=====				
SALARIES AND BENEFITS				010000
PRETAX BENEFITS TRUST FUND-STATE	421,766			2570 1
STATE EMPLOY LIFE INS TF -STATE	23,820			2667 1
STATE EMPLOY HEALTH INS TF -STATE	1,920,584			2668 1
STATE EMPLOYEES DIS INS TF-STATE	31,186			2671 1

TOTAL POSITIONS.....	27.00			
TOTAL APPRO.....	2,397,356			
=====				
OTHER PERSONAL SERVICES				030000
PRETAX BENEFITS TRUST FUND-STATE	14,935			2570 1
STATE EMPLOY HEALTH INS TF -STATE	143,150			2668 1

TOTAL APPRO.....	158,085			
=====				
EXPENSES				040000
PRETAX BENEFITS TRUST FUND-STATE	47,531			2570 1
STATE EMPLOY LIFE INS TF -STATE	1,984			2667 1
STATE EMPLOY HEALTH INS TF -STATE	309,311			2668 1
STATE EMPLOYEES DIS INS TF-STATE	2,875			2671 1

TOTAL APPRO.....	361,701			
=====				
OPERATING CAPITAL OUTLAY				060000
PRETAX BENEFITS TRUST FUND-STATE	10,000			2570 1
STATE EMPLOY HEALTH INS TF -STATE	8,000			2668 1

TOTAL APPRO.....	18,000			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: INS BENEFITS ADMIN</u>				72750200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
TRANS TO DIV ADM HEARINGS				100565
STATE EMPLOY HEALTH INS TF -STATE	29,917			2668 1
=====				
POST PAYMENT CLAIMS/SVCS				100701
STATE EMPLOY HEALTH INS TF -STATE	400,000			2668 1
=====				
CONTRACTED SERVICES				100777
PRETAX BENEFITS TRUST FUND-STATE	348,505			2570 1
STATE EMPLOY HEALTH INS TF -STATE	1,159,157			2668 1

TOTAL APPRO.....	1,507,662			
=====				
ASO CONTRACT/HEALTH INS				101520
STATE EMPLOY HEALTH INS TF -STATE	44,625,034			2668 1
=====				
SSDI CONTRACT				101521
STATE EMPLOY HEALTH INS TF -STATE	375,000			2668 1
=====				
PRESCRIPTION DRUG CLMS AD				101530
STATE EMPLOY HEALTH INS TF -STATE	4,406,020			2668 1
=====				
TRSP-BND-ADM SVC STW CON				101565
STATE EMPLOY HEALTH INS TF -STATE	6,400,000			2668 1
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: INS BENEFITS ADMIN</u>				72750200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
PRETAX BENEFITS TRUST FUND-STATE	1,707			2570 1
STATE EMPLOY LIFE INS TF -STATE	447			2667 1
STATE EMPLOY HEALTH INS TF -STATE	10,682			2668 1
TOTAL APPRO.....	12,836			
CONTRACTED LEGAL SERVICES				103884
STATE EMPLOY HEALTH INS TF -STATE	300,000			2668 1
PMT/EMPL CON/HSA CUSTODIAN				105001
STATE EMPLOY HEALTH INS TF -STATE	3,308,000			2668 1
LEASE/PURCHASE/EQUIPMENT				105281
STATE EMPLOY HEALTH INS TF -STATE	9,235			2668 1
TRSP-BND SVC EMP TRNSF				105870
STATE EMPLOY HEALTH INS TF -STATE	4,500,000			2668 1
TR/DMS/HR SVCS/STW CONTRCT				107040
PRETAX BENEFITS TRUST FUND-STATE	3,680			2570 1
STATE EMPLOY HEALTH INS TF -STATE	12,169			2668 1
TOTAL APPRO.....	15,849			

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
PGM: INS BENEFITS ADMIN							72750200
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
PRETAX BENEFITS TRUST FUND-STATE		2,221					2570 1
STATE EMPLOY HEALTH INS TF -STATE		6,921					2668 1
TOTAL APPRO.....		9,142					
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	27.00						
TOTAL ISSUE.....		68,833,837					
TOTAL SALARY RATE.....	1,623,679						
SALARY INCREASES FOR FY 2021-22 -							
STATE EMPLOYEE MINIMUM WAGE							1001030
INCREASE - EFFECTIVE 7/1/2021							030000
OTHER PERSONAL SERVICES							
PRETAX BENEFITS TRUST FUND-STATE		45					2570 1
STATE EMPLOY HEALTH INS TF -STATE		432					2668 1
TOTAL APPRO.....		477					
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT - FY 2021-22 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001070
SALARIES AND BENEFITS							010000
PRETAX BENEFITS TRUST FUND-STATE		2,569					2570 1
STATE EMPLOY LIFE INS TF -STATE		144					2667 1
STATE EMPLOY HEALTH INS TF -STATE		11,692					2668 1
STATE EMPLOYEES DIS INS TF-STATE		190					2671 1
TOTAL APPRO.....		14,595					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
PGM: INS BENEFITS ADMIN				72750200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001070
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
PRETAX BENEFITS TRUST FUND-STATE	4			2570 1
STATE EMPLOY HEALTH INS TF -STATE	13			2668 1
TOTAL APPRO.....	17			
TOTAL: FLORIDA RETIREMENT SYSTEM				1001070
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....	14,612			
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
PRETAX BENEFITS TRUST FUND-STATE	343			2570 1
STATE EMPLOY LIFE INS TF -STATE	90			2667 1
STATE EMPLOY HEALTH INS TF -STATE	2,145			2668 1
TOTAL APPRO.....	2,578			
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
PRETAX BENEFITS TRUST FUND-STATE	130-			2570 1
STATE EMPLOY HEALTH INS TF -STATE	430-			2668 1
TOTAL APPRO.....	560-			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: INS BENEFITS ADMIN</u>				72750200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
STATE ENTERPRISE INFORMATION				
TECHNOLOGY DISTRIBUTION				1006600
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
PRETAX BENEFITS TRUST FUND-STATE	35-			2570 1
STATE EMPLOY HEALTH INS TF -STATE	108-			2668 1
TOTAL APPRO.....	143-			
DATA PROCESSING ASSESSMENT BASE				
BUDGET ADJUSTMENT				1006800
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
PRETAX BENEFITS TRUST FUND-STATE	256			2570 1
STATE EMPLOY HEALTH INS TF -STATE	798			2668 1
TOTAL APPRO.....	1,054			
PROGRAM REDUCTIONS				33V0000
REDUCE POST PAYMENT CLAIMS AUDIT				
SERVICES				33V0570
SPECIAL CATEGORIES				100000
POST PAYMENT CLAIMS/SVCS				100701
STATE EMPLOY HEALTH INS TF -STATE	200,000-			2668 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Reduction in Post Payment Claims Audit Services

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: INS BENEFITS ADMIN</u>				72750200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
PROGRAM REDUCTIONS				33V0000
REDUCE POST PAYMENT CLAIMS AUDIT				
SERVICES				33V0570

LONG RANGE PROGRAM PLAN:

Goal #3: Offer a portfolio of employee benefit products and services that are cost-effective while allowing members the option to choose benefit plans that best suit their individual needs.

SUMMARY:

The Department of Management Services (department), Division of State Group Insurance (DSGI) proposes a reduction of (\$200,000) from the Special Categories: Post Payment Claims Audit appropriation category (100701) within the State Employees' Group Health Insurance Trust Fund (2668).

IMPACT:

Based on the vendor's audit findings, which have yielded lower than projected amounts of claim overpayments, excess budget is available in the post payment claims audit appropriation category. This reduction will not cause the state to be in noncompliance with contract terms and conditions and will not limit the ability of the vendor to recover all overpayments identified through the project.

FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
FRAUD, WASTE, AND ABUSE ANALYTIC SOLUTION				4100020
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
STATE EMPLOY HEALTH INS TF -STATE	2,200,000	1,300,000		2668 1
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Fraud, Waste, and Abuse Analytic Solution

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: INS BENEFITS ADMIN</u>				72750200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
FRAUD, WASTE, AND ABUSE ANALYTIC				
SOLUTION				4100020

Goal #3: Offer a portfolio of employee benefit products and services that are cost-effective while allowing members the option to choose benefit plans that best suit their individual needs.

SUMMARY:

The Department of Management Services (department) requests authority in the amount of \$2,200,000, of which \$1,300,00 is nonrecurring in the State Employees' Group Health Self-Insurance Trust Fund (2668), Special Categories Contracted Services (100777) within the Insurance Benefit Administration (72750200) budget entity to contract with a vendor to provide a hosted, modern, and comprehensive fraud, waste, and abuse analytic solution through a Commercial Off-the-Shelf (COTS) or Software as a Service (SaaS) product for the Program Integrity Unit.

RETURN ON INVESTMENTS:

The department expects a full return on investment realized by the cost savings (state's share) using a comprehensive fraud, waste, and abuse analytic solution. Identifying a greater number of fraudulent claims faster and more efficiently will lead to increased savings that can be passed on to customers and ultimately Florida taxpayers. Nationally, an estimated 3% to 10% of total healthcare expenditures are a result of fraud each year. Based on the National Health Care Anti-Fraud Association's estimates, the State could experience between \$71.0 million and \$236.6 million in fraud, waste, and abuse.

IMPACT:

Due to the lack of a comprehensive fraud, waste, and abuse analytic solution, the department cannot get a clear picture of the amount of fraud occurring. Not funding this request potentially allows fraud to continue within the State Employees' Group Health Insurance Program and keeps the department reactive to fraud, versus proactive in identifying such claims before they are paid out.

BACKGROUND:

In accordance with section 110.123, Florida Statutes, the department offers and manages a portfolio of health and welfare insurance benefits for active and retired state employees and their families, including a \$2.8 billion state health plan serving approximately 360,000 individuals. During the 2020 legislative session, three new positions were created within the department to serve as the Program Integrity Unit, focused on identifying and preventing potential fraud, waste, and abuse.

The department currently lacks a comprehensive fraud analytic solution that prohibits them from quickly and efficiently identifying fraud, waste, and abuse occurring in the State Employees' Group Health Insurance Program. The department will benefit from a fraud analytic solution in several ways. First, using the solution to proactively detect fraudulent claims before they are paid out will lead to increased savings that can be passed on to enrollees, and ultimately Florida taxpayers. Secondly, the solution will allow staff to dramatically increase their efficiency using analytic models. These models will reduce the number of incorrectly identified fraudulent claims, as well as prioritize cases based on severity so staff can tackle the most pressing cases first, increasing their overall productivity. Similar solutions implemented

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: INS BENEFITS ADMIN</u>				72750200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
FRAUD, WASTE, AND ABUSE ANALYTIC				
SOLUTION				4100020

in other states saw a 90% increase in staff efficiency.

A comprehensive analytic solution also features a case management and tracking feature that will increase efficiency with a customizable workflow, reduce reporting time with ad-hoc and predefined reports, provide the ability to view/report real-time case metrics, and give staff the ability to monitor a potentially fraudulent claim from identification to disposition. This will ensure that no cases of potential fraud slip through the cracks, producing greater cost savings and the ability for the department to improve benefits to state employees and retirees.

TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
	27.00			
TRUST FUNDS.....	70,851,855	1,300,000		2000
SALARY RATE.....	1,623,679			
	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	9,249,645			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	851,087			1000 1
OPERATING TRUST FUND -STATE	11,911,780			2510 1
OPTIONAL RETIREMENT PRG TF-STATE	247,123			2517 1
POL/FIREMEN PREMIUM TAX TF-STATE	893,534			2532 1
RET HLTH INS SUBSIDY TF -STATE	144,782			2583 1

TOTAL POSITIONS.....	205.00			
TOTAL APPRO.....	14,048,306			
=====				
OTHER PERSONAL SERVICES				030000
OPERATING TRUST FUND -STATE	232,733			2510 1
OPTIONAL RETIREMENT PRG TF-STATE	15,000			2517 1

TOTAL APPRO.....	247,733			
=====				
EXPENSES				040000
OPERATING TRUST FUND -STATE	2,684,403			2510 1
OPTIONAL RETIREMENT PRG TF-STATE	28,011			2517 1
POL/FIREMEN PREMIUM TAX TF-STATE	57,139			2532 1
RET HLTH INS SUBSIDY TF -STATE	17,817			2583 1

TOTAL APPRO.....	2,787,370			
=====				
OPERATING CAPITAL OUTLAY				060000
OPERATING TRUST FUND -STATE	100,000			2510 1
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>							72750300
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
TRANS TO DIV ADM HEARINGS							100565
OPERATING TRUST FUND -STATE		87,357					2510 1
=====							
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		65,500					1000 1
OPERATING TRUST FUND -STATE		5,847,898					2510 1
OPTIONAL RETIREMENT PRG TF-STATE		26,000					2517 1
POL/FIREMEN PREMIUM TAX TF-STATE		238,305					2532 1
RET HLTH INS SUBSIDY TF -STATE		40,000					2583 1
TOTAL APPRO.....		6,217,703					
=====							
OVERTIME							102331
OPERATING TRUST FUND -STATE		122,571					2510 1
=====							
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE		46,551					2510 1
=====							
CONTRACTED LEGAL SERVICES							103884
OPERATING TRUST FUND -STATE		148,891					2510 1
=====							
LEASE/PURCHASE/EQUIPMENT							105281
OPERATING TRUST FUND -STATE		33,571					2510 1
POL/FIREMEN PREMIUM TAX TF-STATE		2,000					2532 1
TOTAL APPRO.....		35,571					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -STATE		2		1000 1
OPERATING TRUST FUND -STATE		55,184		2510 1
OPTIONAL RETIREMENT PRG TF-STATE		1,204		2517 1
POL/FIREMEN PREMIUM TAX TF-STATE		3,781		2532 1
RET HLTH INS SUBSIDY TF -STATE		1,003		2583 1
TOTAL APPRO.....		61,174		
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
OPERATING TRUST FUND -STATE		273,148		2510 1
PENSIONS AND BENEFITS				300000
DISAB BENE/JUSTICES/JUDGES				300014
GENERAL REVENUE FUND -STATE		1,354,171		1000 1
FLORIDA NATIONAL GUARD				300021
GENERAL REVENUE FUND -STATE		16,506,459		1000 1
ST OFCRS/EMPLY/NON-CONTRIB				300049
GENERAL REVENUE FUND -STATE		102,676		1000 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	205.00			
TOTAL ISSUE.....	42,139,681			
TOTAL SALARY RATE.....	9,249,645			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
SALARY INCREASES FOR FY 2021-22 -				
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				1001030
SALARY RATE				000000
SALARY RATE.....	28,158			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	2,009			1000 1
OPERATING TRUST FUND -STATE	28,104			2510 1
OPTIONAL RETIREMENT PRG TF-STATE	583			2517 1
POL/FIREMEN PREMIUM TAX TF-STATE	2,108			2532 1
RET HLTH INS SUBSIDY TF -STATE	341			2583 1
	-----	-----	-----	
TOTAL APPRO.....	33,145			
	=====	=====	=====	
OTHER PERSONAL SERVICES				030000
OPERATING TRUST FUND -STATE	703			2510 1
OPTIONAL RETIREMENT PRG TF-STATE	45			2517 1
	-----	-----	-----	
TOTAL APPRO.....	748			
	=====	=====	=====	
TOTAL: SALARY INCREASES FOR FY 2021-22 -				1001030
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				
TOTAL ISSUE.....	33,893			
TOTAL SALARY RATE.....	28,158			
	=====	=====	=====	
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001070
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	4,716			1000 1
OPERATING TRUST FUND -STATE	65,976			2510 1
OPTIONAL RETIREMENT PRG TF-STATE	1,369			2517 1
POL/FIREMEN PREMIUM TAX TF-STATE	4,949			2532 1
RET HLTH INS SUBSIDY TF -STATE	801			2583 1
	-----	-----	-----	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001070
SALARIES AND BENEFITS				010000
TOTAL APPRO.....	77,811			
=====				
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
OPERATING TRUST FUND -STATE	500			2510 1
=====				
TOTAL: FLORIDA RETIREMENT SYSTEM				1001070
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....	78,311			
=====				
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
OPERATING TRUST FUND -STATE	8,727-			2510 1
=====				
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
OPERATING TRUST FUND -STATE	1,950-			2510 1
OPTIONAL RETIREMENT PRG TF-STATE	43-			2517 1
POL/FIREMEN PREMIUM TAX TF-STATE	134-			2532 1
RET HLTH INS SUBSIDY TF -STATE	35-			2583 1
TOTAL APPRO.....	2,162-			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
STATE ENTERPRISE INFORMATION				
TECHNOLOGY DISTRIBUTION				1006600
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
OPERATING TRUST FUND -STATE	4,282-			2510 1
=====				
DATA PROCESSING ASSESSMENT BASE				
BUDGET ADJUSTMENT				1006800
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
OPERATING TRUST FUND -STATE	31,514			2510 1
=====				
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REALIGN BUDGET AUTHORITY IN THE				
DIVISION OF RETIREMENT - DEDUCT				160F190
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
OPERATING TRUST FUND -STATE	120,000-			2510 1
=====				

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 ISSUE TITLE: Realignment of Interactive Voice Response Budget -DEDUCT

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

#5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITY:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

LRPP Goal #4: Administer efficient state retirement programs by utilizing the best technology.

SUMMARY:

The Department of Management Services (department) requests to realign \$120,000 in recurring budget authority for

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REALIGN BUDGET AUTHORITY IN THE				
DIVISION OF RETIREMENT - DEDUCT				160F190

Interactive Voice Response from Contracted Services category (100777) to Expenses category (040000) within the Florida Retirement System Operating Trust Fund (2510). This request corresponds with approved Budget Amendment EOG Lo# B7012.

The department has a corresponding ADD issue code(160F220). These issues net to zero.

RETURN ON INVESTMENT (ROI):

Recurring expenditures for the IVR system are incurred through SUNCOM billing in Expenses category (040000). Therefore, the \$120,000 appropriation needs to be realigned to the appropriate category for yearly expenditures.

IMPACT:

Expenditures will not be aligned with the proper appropriation category.

BACKGROUND:

In the fiscal year 2020-2021 General Appropriations Act, the department was appropriated \$120,000 in Contracted Services category (100777) for implementation of an Interactive Voice Response (IVR) system. This implementation was completed, and the enhancements allow the department to leverage additional self-service options and real-time customer satisfaction survey functionality to drive down the number of calls to be answered by agents and improve customer service. Funding of this IVR system needs to be properly aligned to the expense category for ongoing expenditures.

REALIGN BUDGET AUTHORITY IN THE				
DIVISION OF RETIREMENT - ADD				160F220
EXPENSES				040000
OPERATING TRUST FUND	-STATE	120,000		2510 1

=====

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Realignment of Interactive Voice Response Budget - ADD

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITY:

6. Public Integrity

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
WORKFORCE PROGRAMS						72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>						72750300
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
ADJUSTMENTS TO CURRENT YEAR						
ESTIMATED EXPENDITURES						1600000
REALIGN BUDGET AUTHORITY IN THE						
DIVISION OF RETIREMENT - ADD						160F220

LONG RANGE PROGRAM PLAN:

Goal #4: Administer efficient state retirement programs by utilizing the best technology.

SUMMARY:

The Department of Management Services (department) requests to realign \$120,000 in recurring budget authority for Interactive Voice Response (IVR) from Contracted Services category (100777) to Expenses category (040000) within the Florida Retirement System Operating Trust Fund (2510). This request corresponds with approved Budget Amendment EOG Lo# B7012.

The department has a corresponding DEDUCT issue code# (160F190). These issues net to zero.

RETURN ON INVESTMENT (ROI):

Recurring expenditures for the IVR system are incurred through SUNCOM billing in the Expenses category (040000). Therefore, the \$120,000 appropriation needs to be realigned to the appropriate category for yearly expenditures.

IMPACT:

Expenditures will not be aligned with the proper appropriation category.

BACKGROUND:

In the Fiscal Year 2020-21 General Appropriations Act, the department was appropriated \$120,000 in Contracted Services category (100777) for implementation of an IVR system. This implementation was completed, and the enhancements allow the department to leverage additional self-service options and real-time customer satisfaction survey functionality to drive down the number of calls to be answered by agents and improve customer service. Funding of this IVR system needs to be properly aligned to the Expenses category for ongoing expenditures.

REALIGN OPERATING CAPITAL OUTLAY -						
ADD						160F320
EXPENSES						040000
OPERATING TRUST FUND	-STATE	75,000				2510 1
=====						

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ ANZ				
FY 2022-23	FY 2022-23	FY 2022-23				
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72750000
						72750300
						16
						<u>1601.00.00.00</u>
						1600000
						160F320

MANAGEMENT SRVCS, DEPT OF
 WORKFORCE PROGRAMS
PGM: RETIRE BENEFITS ADMIN
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 ADJUSTMENTS TO CURRENT YEAR
 ESTIMATED EXPENDITURES
 REALIGN OPERATING CAPITAL OUTLAY -
 ADD

72000000
 72750000
 72750300
 16
1601.00.00.00
 1600000
 160F320

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 ISSUE TITLE: Realignment of Operating Capital Outlay Budget to Expense - ADD

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficieincy and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITY:
 6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:
 Goal #4: Administer efficient state retirement programs by utilizing the best technology.
 GOAL #6: Provide best value in purchasing to provide a high level of services to the public while reducing costs for taxpayers.

SUMMARY:
 The Department of Management Services (department) requests the realignment of \$90,859 in the Operating Trust Fund (2510) from Operating Capital Outlay category (060000) to Expenses category (040000), of which \$75,000 is in the Retirement Benefits Administration budget entity (72750300) and \$15,859 is in the Purchasing Oversight budget entity (72600400). The department has a corresponding ADD issue. This request aligns with approved Budget Amendment EOG Log# B7013.

This issue nets to zero when combined with issue #160F330.

RETURN ON INVESTMENT (ROI):
 This realignment will create efficiencies within the department's budget to allow the department to utilize funds appropriately based on the ruling to increase the Operating Capital Outlay threshold.

IMPACT:
 The department will not be able to utilize those funds appropriated within the Operating Capital Outlay category due to the threshold increase.

BACKGROUND:
 In Fiscal Year 2020-2021 the Department of Financial Services updated the rule FLA. Admin Code 69I-72.00, which changed the Operating Capital Outlay threshold from \$1,000 to \$5,000. This transfer of authority will enable the department to have appropriate funds in the Operating Capital Outlay category (060000) and Expenses category (040000) based on the changes in the Operating Capital Outlay threshold increase and will allow the department to manage the budget more

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REALIGN OPERATING CAPITAL OUTLAY -				
ADD				160F320

efficiently.

REALIGN OPERATING CAPITAL OUTLAY -				
DEDUCT				160F330
OPERATING CAPITAL OUTLAY				060000
OPERATING TRUST FUND	-STATE	75,000-		2510 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Realignment of Operating Capital Outlay Budget to Expense - DEDUCT

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficieincy and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITY:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

GOAL #4: Administer efficient state retirement programs by utilizing the best technology.

GOAL #6: Provide best value in purchasing to provide a high level of services to the public while reducing costs for taxpayers.

SUMMARY:

The Department of Management Services (department) requests the realignment of \$90,859 in the Operating Trust Fund (2510) from Operating Capital Outlay category (060000) to Expenses category (040000), of which \$75,000 is in the Retirement Benefits Administration budget entity (72750300) and \$15,859 is in the Purchasing Oversight budget entity (72600400). The department has a corresponding ADD issue. This request aligns with approved Budget Amendment EOG Log# B7013.

This issue nets to zero when combined with issue 160F320.

RETURN ON INVESTMENT (ROI):

This realignment will create efficiencies within the department's budget to allow the department to utilize funds

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REALIGN OPERATING CAPITAL OUTLAY -				
DEDUCT				160F330

appropriately based on the ruling to increase the Operating Capital Outlay threshold.

IMPACT:

The department will not be able to utilize the funds appropriated within the Operating Capital Outlay category due to the threshold increase.

BACKGROUND:

In Fiscal Year 2020-21 the Department of Financial Services updated the rule FLA. Admin Code 69I-72.00, which changed the Operating Capital Outlay threshold from \$1,000 to \$5,000. This transfer of authority will enable the department to have appropriate funds in the Operating Capital Outlay category (060000) and Expenses category (040000) based on the changes in the Operating Capital Outlay threshold increase and will allow the department to manage the budget more efficiently.

EQUIPMENT NEEDS				2400000
REPLACEMENT OF MOTOR VEHICLES				2401500
SPECIAL CATEGORIES				100000
ACQUISITION/MOTOR VEHICLES				100021
OPERATING TRUST FUND	-STATE	30,000	30,000	2510 1
		=====	=====	=====

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Departmentwide Vehicle Needs

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

3.4 Ensure the availability of workforce housing, the future supply of quality water, cutting-edge telecommunications, and effective energy sources to meet Florida's economic and quality of life goals.

4.2 Ensure state, regional, and local agencies provide collaborative and timely customer service to businesses and workers.

5.2 To improve the efficiency and effectiveness of government agencies at all levels.

5.4 To provide local, regional and statewide assistance for the protection, provision and resiliency of resources and infrastructure.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
WORKFORCE PROGRAMS						72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>						72750300
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
EQUIPMENT NEEDS						2400000
REPLACEMENT OF MOTOR VEHICLES						2401500

- 5. Public Safety
- 6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #4: Administer efficient state retirement programs by utilizing the best technology.
 Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY: The Department of Management Services (department) requests nonrecurring authority of \$236,180 in the Acquisition of Motor Vehicles category (100021) and \$79,544 the Operating Capital Outlay category (060000) within multiple budget entities and trust funds.

Of this request, \$248,034 is in the Law Enforcement Radio System Trust Fund (2432) with \$168,490 in the Acquisition of Motor Vehicles category (100021) and \$79,544 in the Operating Capital Outlay category (060000) within the Wireless Services budget entity (72900200). This will fund four public safety Chevy Tahoe Special Service four-wheel drive (4WD) vehicles for the department's Bureau of Public Safety field engineers. Additionally, \$37,690 is in the Telecommunications Services budget entity (72900100) within the Communications Working Capital Trust Fund (2105) to replace two vehicles for SUNCOM consultants. Finally, \$30,000 is in the Retirement Benefits Administration budget entity (72750300), within the Operating Trust Fund (2510) to replace a courier vehicle for the Division of Retirement (division).

Wireless Services:

The Chevy Tahoe Special Service vehicles will increase the department's Bureau of Public Safety's fleet size to eight vehicles and allow eight field engineers to perform contractor performance inspections, system performance investigations, and customer complaint resolution. Currently, only four of the six current Public Safety field engineers have access to these specialized vehicles to perform their mission. In Fiscal Year 2022-23, the department is requesting an increase of two full-time equivalent (FTE) positions for additional field engineers, bringing the total field engineers to eight; therefore, the Bureau of Public Safety will need a total fleet of eight vehicles for field engineers.

Telecommunications Services:

The request with SUNCOM will provide a low-cost, safe, and reliable way to provide transportation for two SUNCOM consultants to cover approximately 56,804 square miles throughout the State of Florida to continue supporting the telecommunication needs of state agencies and local governments within the SUNCOM Network, as directed by Florida Statute 282.703. Currently, the Division of Telecommunications (DivTel) has two obsolete vehicles which are 16 and 20 years old respectively. The state's minimum criteria for replacing this type of vehicle is 12 years and/or 120,000 miles. They have exceeded their useful life.

Retirement Benefits Administration:

Lastly, the department needs to replace its courier vehicle within the division. The current courier vehicle for the division is a 2007 Toyota Prius that will be 15 years old by July 1, 2022. Based on the state's minimum criteria for replacing vehicle, it has exceeded its useful life.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
WORKFORCE PROGRAMS						72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>						72750300
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
EQUIPMENT NEEDS						2400000
REPLACEMENT OF MOTOR VEHICLES						2401500

RETURN ON INVESTMENT (ROI):

Wireless Services:

In 2021, the Florida Legislature tasked the department with managing the newly executed \$638 million dollar contract for the Statewide Law Enforcement Radio System (SLERS), pursuant to section 282.709(1)(b), Florida Statutes. The department's Bureau of Public Safety field engineers have the responsibility to maintain and operate SLERS. While the department previously managed SLERS, the new legislation adds additional duties to the department. This request is to help facilitate these extra responsibilities.

Telecommunications Services:

With the implementation of the new SUNCOM Communication Services (SCS), the continued delivery of high-quality, secure telecommunications services remains a top priority for DivTel. DivTel represents the state as a technical agent in the volume purchase of telecommunications services and strives to obtain best value for all its customers.

Retirement Benefits Administration:

Purchasing a small utility/cargo van will make loading and unloading the vehicle easier for employees, as well as eliminate multiple trips to transport deliveries. Funding this issue will allow the division to continue serving the needs of the 2.6 million active and retired Florida Retirement System members.

IMPACT:

Wireless Services:

These vehicles are critical to ensuring the operation of the SLERS. In the Fiscal Year 2022-23, the department is requesting an increase of two FTEs for additional field engineers, bringing the total field engineers to eight and the Bureau of Public Safety currently has only four total vehicles. Currently, only four of the field engineers are able to respond to certain site locations within the statewide network due to their access to these specialized vehicles and equipment and participate in on-call activities. This creates an unequal burden on the field engineers that have the equipment needed to perform these critical functions. Failure to fund these vehicles will likely result in diminished service capabilities to SLERS which is contractually required to maintain a 99% performance reliability standard.

Telecommunications Services:

If this issue is not funded, the consultants will not have the appropriate tools to perform their job responsibility of providing support to agencies and local governments regarding their telecommunication needs.

Retirement Benefits Administration:

The division will continue to utilize a courier vehicle that has exceeded its functional life, leading to the potential use of an unsafe vehicle to provide necessary services and will continue to incur maintenance costs that have already exceeded its market value.

BACKGROUND:

Wireless Services:

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ ANZ				
FY 2022-23	FY 2022-23	FY 2022-23				
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72750000
						72750300
						16
						<u>1601.00.00.00</u>
						2400000
						2401500

MANAGEMENT SRVCS, DEPT OF
 WORKFORCE PROGRAMS
PGM: RETIRE BENEFITS ADMIN
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 EQUIPMENT NEEDS
 REPLACEMENT OF MOTOR VEHICLES

Pursuant to section 282.709(1)(b), Florida Statutes, which states "the department shall bear the overall responsibility for the design, engineering, acquisition, and implementation of the statewide radio communications system and for ensuring the proper operation and maintenance of all common system equipment", the department's Bureau of Public Safety field engineers have the responsibility to maintain and operate the SLERS. As the department transitions this network to a new system, SLERS field engineers will have the additional responsibility of increased vendor and contractor oversight, troubleshooting, drive testing and immediate response. Deployment of vehicles includes both scheduled and unscheduled events when a quick response is needed during the day and at all hours of the night. Vehicle repairs and mechanical downtimes make it progressively difficult to achieve the performance metrics associated with customer service and contract performance monitoring.

SLERS provides critical life safety communications services for state and local public safety agencies throughout 122,848.4 statewide miles, including all 67 counties extending 25 miles offshore. It provides public safety communications to police, fire and emergency medical services for 22 million Florida residents and approximately 126 million annual visitors. The current radio system serves all state agencies and has over 20,500 radios in patrol cars, boats, motorcycles and aircraft for first responders in the state. The department's field engineers are reliant upon their state-owned vehicles to perform contractor performance inspections, Public Safety radio system performance investigations, and customer complaint resolution in remote locations where the SLERS communication tower sites are located. The vehicles must sometimes travel on non-maintained dirt roads to the tower locations, which are frequently located on unimproved roads, and roads flooded with water. It is normal for the engineer to use 4WD and make use of the installed bumper-mounted winches.

Telecommunications Services:

Pursuant to section 282.703, Florida Statutes, DivTel is directed to establish the SUNCOM Network, the state enterprise telecommunications system for providing local and long-distance communications services to state agencies, political subdivisions of the state, municipalities, and nonprofit corporations throughout the state of Florida. DivTel has two aging vehicles for field consultants. The vehicles are used to visit agencies and local governments throughout the State of Florida. The vehicles provide transportation for the two consultants, which are required to cover approximately 56,804 square miles throughout the State of Florida, requiring extensive travel to meet with and determine the telecommunication needs of each of the eligible users of SUNCOM services. Due to extensive engine damage and the age of the vehicles, they are posed a liability issue.

With the implementation of the new SCS, the continued delivery of high-quality, secure telecommunications services will remain a top priority for DivTel. DivTel represents the state as a technical agent in the volume purchase of telecommunications services and strive to obtain best value for all its customers. DivTel relies on the need's assessment and demand from its state agency customers to determine its purchasing schedule and to establish contracts for the provisioning of services. DivTel assures safety through improved communications for law enforcement and emergency personnel. As the provider of telecommunications services for state agencies, DivTel will continue to find the best value to allow government entities to function within a secure, reliable communications environment.

Retirement Benefits Administration:

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
EQUIPMENT NEEDS				2400000
REPLACEMENT OF MOTOR VEHICLES				2401500

The division currently has a 2007 Toyota Prius with 116,084 miles that is used for interoffice mail deliveries of retirement documents such as member checks and forms between the division and the department main office as well as other state agencies. Trays of mail from retirement members are picked up daily from the Post Office and delivered to the division office to be entered into workflow and assigned to the members' accounts. Additionally, the division regularly picks up record storage boxes from archives and boxes of publications stored at the Records Center Warehouse Building and delivers to the desired locations. Because of this volume, purchasing a small utility/cargo van will make loading and unloading the vehicle easier for employees, as well as eliminate multiple trips to transport deliveries.

The division's courier vehicle will be 15 years old by July 1, 2022, currently has approximately 116,000 miles, and has exceeded its functional life. The minimum criteria, referred to as "DROPDEAD values", for replacing this type of vehicle is 12 years and/or 120,000 miles. Per the department's Minimum Equipment Replacement Criteria, "Once a vehicle reaches a 'DROPDEAD' value it is automatically deemed eligible for replacement regardless of any other factors." The division courier vehicle, currently at 14 years, qualifies as having reached its 'DROPDEAD' value.

The vehicle has rising maintenance costs and has become a personal safety concern for the couriers traveling in it every day. As the usage of this vehicle continues, repairs will only become more frequent and costly. The costs of repairing the existing vehicle in the last five years are over \$7,800 and easily exceed its market value of approximately \$2,400.

PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
DIVISION OF RETIREMENT INFORMATION				
TECHNOLOGY RESOURCES				36390C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
OPERATING TRUST FUND	-STATE	361,858		2510 1

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AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Information Technology Specialized Support Services

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITY:

6. Public Integrity

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
WORKFORCE PROGRAMS						72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>						72750300
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL						
INFORMATION TECHNOLOGY						3630000
DIVISION OF RETIREMENT INFORMATION						
TECHNOLOGY RESOURCES						36390C0

LONG RANGE PROGRAM PLAN:

Goal #4 Administer efficient state retirement programs by utilizing the best technology.

SUMMARY:

The Department of Management Services (department), Division of Retirement, requests budget authority of \$361,858 in Contracted Services category (100777) in the Retirement Benefits Administration Budget Entity (72750300) within the Florida Retirement System (FRS) Operating Trust Fund (2510) for Information Technology (IT) services.

RETURN ON INVESTMENT (ROI):

Having specialized IT computer, network, domain, and telephony technical support resources located and managed on-site will allow the department to quickly respond to IT issues, implementations, and other needs so that the department can better serve over one million active and retired FRS members.

IMPACT:

The Department will continue to provide sub-standard services to our members by directly impacting their ability to receive estimates, retire, enter DROP, receive their DROP payout, etc.

BACKGROUND:

The Division of Retirement is housed in two separate Tallahassee locations: Headquarters at 3189 S. Blairstone Road; and the Contact Center at 2450 Shumard Oak Boulevard, Building #2. Staff at these locations require on-site technical support from the hours of 7:00 AM to 6:00 PM, in addition to after-hours updates, upgrades, deployments, configurations and testing as well as on-call support services. Technical services are delivered to approximately 256 FTE, OPS, and contracted positions making up the staff supporting the daily operations of the department who, in turn, provide mission critical services to the FRS members through IRIS.

Specialized technical support in the areas of computer, network, domain, and telephony technical support services are needed to fully support the complex and highly specialized environment of the Integrated Retirement Information System (IRIS). IRIS consists of five, fully integrated systems (IRIS 1.0, IRIS 2.0, FRS Online, Process 360 document management system ("Workflow") and Customer Relationship Management (CRM by Microsoft)), each with customized integrations that impact the delivery of computer, network, domain and telephony technical support services. The department requires specialized subject matter expertise to understand the custom-built, Commercial Off the Shelf (COTS) and Software as a Service (SaaS) software components and how they integrate with IRIS. Given this fact, current support is not adequate.

A total of \$361,858, estimated for three contractors at the vendor contract rate of \$57.99 for 40 hrs. per week and 52 weeks per year, is needed for on-site and department-managed specialized technical support.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
PGM: RETIRE BENEFITS ADMIN				72750300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
INCREASES/DECREASES IN GENERAL				
REVENUE FUNDED PENSIONS AND				
BENEFITS				4105600
PENSIONS AND BENEFITS				300000
DISAB BENE/JUSTICES/JUDGES				300014
GENERAL REVENUE FUND -STATE	34,009			1000 1
FLORIDA NATIONAL GUARD				300021
GENERAL REVENUE FUND -STATE	130,815			1000 1
ST OFCRS/EMPLY/NON-CONTRIB				300049
GENERAL REVENUE FUND -STATE	34,221-			1000 1
TOTAL: INCREASES/DECREASES IN GENERAL				4105600
REVENUE FUNDED PENSIONS AND				
BENEFITS				
TOTAL ISSUE.....	130,603			

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: General Revenue Pensions and Benefits

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

6.2 Ensure Floridians in all communities and life stages have opportunities to achieve healthier outcomes and societal contributions.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

GOAL #4: Administer efficient state retirement programs by utilizing the best technology.

SUMMARY:

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
INCREASES/DECREASES IN GENERAL				
REVENUE FUNDED PENSIONS AND				
BENEFITS				4105600

The Department of Management Services, Division of Retirement, requests a General Revenue net increase in funds of \$130,603 needed for pension and benefit payments to the retirees of Disability Benefits to Justices and Judges (300014), the Florida National Guard (300021) and certain state officers and employees (300049).

RETURN ON INVESTMENTS:

Funding this issue ensures the uninterrupted payment of General Revenue funded Pensions and Benefits for Disability Benefits to disabled Justices and Judges, adjusts the funding needed for the Florida National Guard pension, and adjusts the State Officers' and Employees' Non-Contributory pension for certain state officers and employees to a more appropriate level.

IMPACT:

If this issue is not funded, the department cannot ensure the uninterrupted payment of General Revenue funded Pensions and Benefits for: 1) Disability Benefits to disabled Justices and Judges; 2) the Florida National Guard pension; and 3) the State Officers' and Employees' Non-Contributory pension for certain state officers and employees. This issue impacts the Pensions and Benefits Payment - General Revenue Only activity.

BACKGROUND:

Pursuant to Chapters 112, 121, 122, and 250, Florida Statutes, and Specific Acts of the Legislature, the department is required to provide General Revenue funded Pensions and Benefits for: 1) Disability Benefits to disabled Justices and Judges; 2) the Florida National Guard pension; and 3) the State Officers' and Employees' Non-Contributory pension for certain state officers and employees. The department accounts for the general revenue dollars paid out annually for monthly pensions and benefits. General Revenue funded pensions and benefits remain in the department's operating budget as pass-through expenditures.

Pensions and Benefits - Disability Benefits to Justices and Judges

As provided by section 12(a) of Article V of the State Constitution and section 121.091(4)(j), Florida Statutes, General Revenue is provided to pay pension benefits (including any applicable Cost of Living Adjustment (COLA)) to certain disabled justices and judges, who had at least ten years of service, and who are retired involuntarily due to disability upon recommendation by the judicial qualification commission. The amount of the pension shall not be less than two-thirds of the individual's active salary regardless of the number of years of service. Any employer contributions paid to the Florida Retirement System Trust Fund on behalf of the judge or justice retired under this provision are reverted to General Revenue when this disability benefit payment begins. There are 11 payees as of June 30, 2021

This request is for a recurring increase of \$34,009 in the General Revenue appropriation to provide the estimated funds for retirement benefit payments to certain disabled justices and judges. Pursuant to the FY 2021-22 General Appropriations Act, justices' and other state judges' salaries increased effective October 1, 2021. The number of judges and justices did not change from the previous year. The salary increases for both justices and judges as well as an

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
WORKFORCE PROGRAMS						72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>						72750300
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET						
CURRENT LEVEL PROGRAM REQUIREMENTS						4100000
INCREASES/DECREASES IN GENERAL						
REVENUE FUNDED PENSIONS AND						
BENEFITS						4105600

estimated three percent cost of living adjustment contributed to the increase in the projected estimated appropriation. A total appropriation of \$1,388,180 (\$1,354,171 Fiscal Year 2021-22 base + 34,009 Fiscal Year 2022-23 requested increase) is required to fund the estimated pension benefit payments in Fiscal Year 2022-23.

Pensions and Benefits - Florida National Guard

As provided by section 250.22, Florida Statutes, a General Revenue appropriation is provided for the estimated funds for retirement benefit payments to the retired members of the Florida National Guard. A pension benefit is provided for members of the Florida National Guard who are age 62 with 30 years of service in the Florida National Guard. Normal retirement is at age 62 and early retirement is available starting at age 60. This benefit program has been administered by the department since 1972. The retirement benefit amount paid to an individual is one-half of the base pay of the highest rank attained while serving in the Florida National Guard or the federal military forces, reduced by the federal reservist pension benefit received from the federal government for military service. Increases to the amount needed for this item are dependent upon changes to the federal military pay scales, cost-of-living adjustments on federal retirement benefits, and growth in the number of retired participants. There are 730 payees as of June 30, 2021.

This request is for a recurring increase of \$130,815 in the General Revenue appropriation to provide the estimated funds for retirement benefit payments to the retired members of the Florida National Guard. A total appropriation of \$16,637,274 (\$16,506,459 Fiscal Year 2021-22 base + \$130,815 Fiscal Year 2022-23 requested increase) is required to fund the estimated pension benefit payments in Fiscal Year 2022-23. The total pension benefits to be paid to Florida National Guard retirees is dependent on future military pay increases provided by the federal government, and as a result, cannot be precisely forecasted.

Pensions and Benefits - State Officers and Employees (Non-Contributory)

As provided by section 112.05, Florida Statutes, a General Revenue appropriation is provided to pay pension benefits to certain state officers and employees who were continuously on the payroll on and after June 30, 1953, with 20 years of service at age 70, or with 30 continuous or 35 aggregate years at any age, regardless of whether they did or did not participate in an existing retirement system. Early retirement is provided for any state official or employee on or after January 1, 1976, with 29 consecutive years of service, regardless of age, who has a terminal or critical illness certified by two Florida-licensed physicians. The pension amount is calculated at one-half of the average salary received during the last ten years of service. Annual COLAs are specified in section 121.101, Florida Statutes. There are 3 payees as of June 30, 2021.

This request is for a recurring decrease of \$34,221. A total appropriation of \$64,455 (\$102,676 Fiscal Year 2021-22 base - 34,221 Fiscal Year 2022-23 requested decrease) is required to fund the estimated pension benefit payments in Fiscal Year 2022-23. This is a closed fund, meaning no new members may be added. As the number of members paid declines, the appropriation needed is also reduced.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	19,017,223			1000
TRUST FUNDS	23,773,466	30,000		2000
TOTAL POSITIONS.....	205.00			
TOTAL PROG COMP.....	42,790,689	30,000		
TOTAL SALARY RATE.....	9,277,803			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PRG: ST PERSON POLICY ADMN</u>				72750400
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	1,195,913			
=====				
SALARIES AND BENEFITS				010000
	17.00			
STATE PERSONNEL SYSTEM TF -STATE	1,653,294			2678 1
=====				
EXPENSES				040000
STATE PERSONNEL SYSTEM TF -STATE	120,241			2678 1
=====				
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
STATE PERSONNEL SYSTEM TF -STATE	22,576			2678 1
=====				
RISK MANAGEMENT INSURANCE				103241
STATE PERSONNEL SYSTEM TF -STATE	9,658			2678 1
=====				
CONTRACTED LEGAL SERVICES				103884
STATE PERSONNEL SYSTEM TF -STATE	100,000			2678 1
=====				
LEASE/PURCHASE/EQUIPMENT				105281
STATE PERSONNEL SYSTEM TF -STATE	3,191			2678 1
=====				
TR/DMS/HR SVCS/STW CONTRCT				107040
STATE PERSONNEL SYSTEM TF -STATE	7,242			2678 1
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PRG: ST PERSON POLICY ADMN</u>				72750400
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
STATE PERSONNEL SYSTEM TF -STATE		17,082		2678 1
=====		=====		=====
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	17.00			
TOTAL ISSUE.....		1,933,284		
TOTAL SALARY RATE.....	1,195,913			
=====		=====		=====
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001070
SALARIES AND BENEFITS				010000
STATE PERSONNEL SYSTEM TF -STATE		9,022		2678 1
=====		=====		=====
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
STATE PERSONNEL SYSTEM TF -STATE		31		2678 1
=====		=====		=====
TOTAL: FLORIDA RETIREMENT SYSTEM				1001070
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....		9,053		
=====		=====		=====

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF WORKFORCE PROGRAMS							72000000 72750000
<u>PRG: ST PERSON POLICY ADMN</u>							72750400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
CASUALTY INSURANCE PREMIUM ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
STATE PERSONNEL SYSTEM TF -STATE		2,664-					2678 1
=====							
REALLOCATION OF HUMAN RESOURCES OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
STATE PERSONNEL SYSTEM TF -STATE		256-					2678 1
=====							
STATE ENTERPRISE INFORMATION TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
STATE PERSONNEL SYSTEM TF -STATE		268-					2678 1
=====							
DATA PROCESSING ASSESSMENT BASE BUDGET ADJUSTMENT							1006800
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
STATE PERSONNEL SYSTEM TF -STATE		1,970					2678 1
=====							
TOTAL: GOVERNMENTAL OPERATIONS BY FUND TYPE							<u>1601.00.00.00</u>
TRUST FUNDS.....	17.00						
SALARY RATE.....		1,941,119					2000
		1,195,913					
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
<u>PRG: PEOPLE FIRST</u>							72750500
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	1,015,196						
=====							
SALARIES AND BENEFITS							010000
STATE PERSONNEL SYSTEM TF -STATE	15.00						
	1,479,185						2678 1
=====							
OTHER PERSONAL SERVICES							030000
STATE PERSONNEL SYSTEM TF -STATE	8,000						2678 1
=====							
EXPENSES							040000
STATE PERSONNEL SYSTEM TF -STATE	105,506						2678 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
STATE PERSONNEL SYSTEM TF -STATE	12,075						2678 1
=====							
RISK MANAGEMENT INSURANCE							103241
STATE PERSONNEL SYSTEM TF -STATE	7,035						2678 1
=====							
LEASE/PURCHASE/EQUIPMENT							105281
STATE PERSONNEL SYSTEM TF -STATE	2,860						2678 1
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
STATE PERSONNEL SYSTEM TF -STATE	5,816						2678 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
PRG: PEOPLE FIRST							72750500
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
HUMAN RES SVC/STW CONTRACT							107080
STATE PERSONNEL SYSTEM TF -STATE		29,828,201					2678 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
STATE PERSONNEL SYSTEM TF -STATE		8,582					2678 1
=====							
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	15.00						
TOTAL ISSUE.....		31,457,260					
TOTAL SALARY RATE.....		1,015,196					
=====							
SALARY INCREASES FOR FY 2021-22 -							
STATE EMPLOYEE MINIMUM WAGE							
INCREASE - EFFECTIVE 7/1/2021							1001030
SALARY RATE							000000
SALARY RATE.....		10,295					
=====							
SALARIES AND BENEFITS							010000
STATE PERSONNEL SYSTEM TF -STATE		10,496					2678 1
=====							
OTHER PERSONAL SERVICES							030000
STATE PERSONNEL SYSTEM TF -STATE		24					2678 1
=====							
TOTAL: SALARY INCREASES FOR FY 2021-22 -							1001030
STATE EMPLOYEE MINIMUM WAGE							
INCREASE - EFFECTIVE 7/1/2021							
TOTAL ISSUE.....		10,520					
TOTAL SALARY RATE.....		10,295					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PRG: PEOPLE FIRST</u>				72750500
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001070
SALARIES AND BENEFITS				010000
STATE PERSONNEL SYSTEM TF -STATE		8,839		2678 1
=====		=====		=====
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
STATE PERSONNEL SYSTEM TF -STATE		16		2678 1
=====		=====		=====
TOTAL: FLORIDA RETIREMENT SYSTEM				1001070
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....		8,855		
=====		=====		=====
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
STATE PERSONNEL SYSTEM TF -STATE		3,655-		2678 1
=====		=====		=====
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
STATE PERSONNEL SYSTEM TF -STATE		205-		2678 1
=====		=====		=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PRG: PEOPLE FIRST</u>				72750500
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
STATE ENTERPRISE INFORMATION				
TECHNOLOGY DISTRIBUTION				1006600
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
STATE PERSONNEL SYSTEM TF -STATE	135-			2678 1
=====				
DATA PROCESSING ASSESSMENT BASE				
BUDGET ADJUSTMENT				1006800
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
STATE PERSONNEL SYSTEM TF -STATE	990			2678 1
=====				
NEW INFORMATION RESOURCE MANAGEMENT				
INFRASTRUCTURE PROJECT				3600000
FLORIDA PLANNING, ACCOUNTING, AND				
LEDGER MANAGEMENT (PALM) READINESS				3600PC0
SPECIAL CATEGORIES				100000
FLAIR SYSTEM REPLACEMENT				100781
STATE PERSONNEL SYSTEM TF -STATE	2,689,220	2,689,220		2678 1
=====				

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: People First Integration with Florida PALM

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

5.3 Strengthen local, regional, and statewide partnerships to accomplish Florida's economic and quality of life & quality places goals.

LINKAGE TO GOVERNOR'S PRIORITY:

6. Public Integrity

3. Economic Development and Job Creation

RANGE PROGRAM PLAN:

Goal #2: Provide user-friendly, reliable human resource services through People First in the most cost-effective manner.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PRG: PEOPLE FIRST</u>				72750500
<u>GOV OPERATIONS/SUPPORT</u>				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
NEW INFORMATION RESOURCE MANAGEMENT				
INFRASTRUCTURE PROJECT				3600000
FLORIDA PLANNING, ACCOUNTING, AND				
LEDGER MANAGEMENT (PALM) READINESS				3600PC0

SUMMARY:

The Department of Management Services (department), People First (PF) Team requests \$7,873,540 of nonrecurring budget authority, \$2,689,220 for the Fiscal Year 2022-23 and \$5,184,320 for the Fiscal Year 2023-24. \$7,193,540 (\$2,349,220 for Fiscal Year 2022-23 and \$4,844,320 for Fiscal Year 2023-24 within the Florida Accounting Information Resource (FLAIR) System Replacement category (100781) and \$680,000 (\$340,000 for each fiscal year) in the Contracted Services category (100777), in the State Personnel System Trust Fund (2678), People First budget entity (72750500). These funds will be used to integrate the existing PF system with the new Florida PALM system.

As a financial management information system (FMIS) and an enterprise system that integrates with the state's financial management information system and payroll subsystem to process payroll and related activities, all updates to PF must be completed as part of the Florida PALM combined financials and payroll implementation in July 2024. While the implementation will occur in July 2024, as the PF system is heavily integrated with the Florida Accounting Information Resource System (FLAIR), the development efforts required to integrate PF with both the Florida PALM financial information management system and the Florida PALM payroll subsystem will span across multiple years between requirements finalization, system and integration design, development, testing and training (all agencies will have to be re-trained on how to use the accounting and payroll preparation functions in PF). Approximately 40% of the required work effort is covered under the current PF Amended and Restated Next Generation contract. The remaining 60% requires additional resources and funding in order to fully integrate with Florida PALM.

In order to mitigate risks associated with the integration of the PF system with Florida PALM, separate (dual) development, quality assurance and testing environments will be required in order to avoid a complete system freeze during the implementation timeline with Florida PALM (estimated at \$2,100,000 over two years). In order to integrate with Florida PALM, all core modules (appointments and status, organizational management, payroll preparation, insurance benefits administration, data warehouse and reporting) of PF are impacted and require significant development efforts. In total, over 2,000 system updates, ranging from simple (e.g., cascading label changes) to complex (new processes, new integration programs, new payroll preparation engine), are required to update the PF system to fully integrate with the Florida PALM financial management information system and payroll sub-system (estimated at \$5,093,540 over two years). Additionally, the department will need additional IT staff augmentation resources (i.e., dedicated project manager and dedicated business analyst) to support the integration effort (estimated at \$680,000 over two years -- \$340,000 per year).

The following reflects the anticipated high level key activities and budget needs for the next two fiscal years to fully integrate the PF system with the Florida PALM.

Fiscal Year	Amount/Funding Type	Activity
2022-23	\$2,689,220 (nonrecurring)	Purchase hardware, licenses, and setup parallel test environments

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
WORKFORCE PROGRAMS						72750000
<u>PRG: PEOPLE FIRST</u>						72750500
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
NEW INFORMATION RESOURCE MANAGEMENT						
INFRASTRUCTURE PROJECT						3600000
FLORIDA PLANNING, ACCOUNTING, AND						
LEDGER MANAGEMENT (PALM) READINESS						3600PC0

Agency Workshops, Requirements
 Development, Preparation and Analysis
 Begin Development

2023-24	\$5,184,320 (nonrecurring)	Finalize Development
		Quality Assurance Testing
		Integration Testing
		User-Acceptance Testing
		Training Development
		Conduct Statewide Training for Agency Human Resource and
		Payroll Staff
		System Cutover

RETURN ON INVESTMENT (ROI):

The department will reprogram the PF system, system integrations, agency payroll files, payroll preparation processes, insurance benefits processes, position funding, etc., which currently connect to FLAIR, to integrate with Florida PALM. This will provide greater efficiencies with improved security, infrastructure, configuration, modern data interfaces and more detailed fiscal management for state agencies.

TIMELINE:

Activities will overlap between development and testing. (dates are subject to change depending on the pending revised Florida PALM implementation schedule).

Fiscal Year:

2021-22

Legislative Session - Obtain funding for integration with Florida PALM
 Execute change order with PF Service Provider for integration with Florida PALM (Request Back of Bill Authority)
 Procure staff augmentation resources to assist with integration with Florida PALM (Request Back of Bill Authority)

2022-23

Purchase hardware, license, and setup parallel test environments
 Agency workshops (change order and staff augmentation resources must be in place)
 Requirements development, preparation and analysis
 Requirements finalization with PF Service Provider and Florida PALM
 Begin development

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
WORKFORCE PROGRAMS						72750000
<u>PRG: PEOPLE FIRST</u>						72750500
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
NEW INFORMATION RESOURCE MANAGEMENT						
INFRASTRUCTURE PROJECT						3600000
FLORIDA PLANNING, ACCOUNTING, AND						
LEDGER MANAGEMENT (PALM) READINESS						3600PC0

2023-24

Finalize Development
 Quality Assurance Testing
 Integration testing with Florida PALM and agency subsystems
 User-acceptance testing
 Training and cutover readiness activities

2024-25

Cutover
 Hypercare (no additional resources planned)

IMPACT:

Without this funding, integrations between the Florida PALM and the PF system would not occur. As a result, the PF system will not provide seamless integrations for personnel services such as payroll and insurance benefits, resulting in over 110,000 state employees not being paid timely or accurately and causing more than 360,000 covered lives having their insurance benefits coverage in jeopardy.

BACKGROUND:

PF is the State of Florida's self-service, secure, web-based human resource information system (HRIS), the public-facing State of Florida job site, and the enterprise-wide suite of human resource (HR) and insurance benefit services as performed by outsourced service center staff, pursuant to Sections 110.116, 110.123, 110.12303, and 215.93-94, Florida Statutes. The goal of PF is to provide the state with an employee and manager self-service online tool, to more effectively and efficiently provide services by streamlining and standardizing HR transactional processes, and to reduce the cost of government. The current contract expires on August 20, 2021. The department has exercised the five-year renewal option which will begin on August 21, 2021 and end on August 20, 2026.

This Legislative Budget Request issue is to reprogram the PF system to connect to Florida PALM instead of FLAIR. FLAIR is in the process of being replaced by the Florida PALM. The department will reprogram the PF system, system integrations, agency payroll files, payroll preparation processes, insurance benefits processes, etc. which currently connect to FLAIR, to a new integration point with Florida PALM. This will provide greater efficiencies with improved security, infrastructure, configuration, modern data interfaces, and more detailed fiscal management for state agencies.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PRG: PEOPLE FIRST</u>				72750500
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
EMPLOYEE ASSISTANCE PROGRAM				4100030
SPECIAL CATEGORIES				100000
HUMAN RES SVC/STW CONTRACT				107080
STATE PERSONNEL SYSTEM TF -STATE		219,561		2678 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 ISSUE TITLE: Employee Assistance Program (EAP) Funding for Dependents Coverage

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

- 5.2 Improve the efficiency and effectiveness of government agencies at all levels.
- 6.1 Create and sustain vibrant, safe, healthy, and resilient communities that attract workers, residents, businesses, and visitors.

LINKAGE TO GOVERNOR'S PRIORITY:

- 4. Health Care
- 6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #2: Provide user-friendly, reliable human resource services through People First in the most cost-effective manner.

SUMMARY:

The Department of Management Services (department), People First (PF) Team requests \$219,561 recurring budget authority in the Human Resource Services/Statewide Contract category (107080), People First budget entity (72750500), within the State Personnel System Trust Fund (2678). This increase is to provide Employee Assistance Program (EAP) services to dependents of benefits-eligible employees to provide them with mental health services aimed at assisting them with challenges or significant life events through a support network of local resources.

RETURN ON INVESTMENT (ROI):

The department estimates that it will realize a savings in mental health claims in the amount of \$2,198,510. Employees will save on cost-sharing for mental health specialist visits in the amount of \$236,703.

IMPACT:

Without this funding, the department cannot provide EAP services to dependents of benefits-eligible employees to provide them with mental health services to assist them with challenges or significant life events through a support network of local resources. Employees would be required to pay copays or deductibles for mental health visits for up to four visits per issue.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PRG: PEOPLE FIRST</u>				72750500
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
EMPLOYEE ASSISTANCE PROGRAM				4100030

BACKGROUND:

In accordance with s. 110.123, Florida Statutes, the department is responsible for procuring health and welfare insurance benefits offered in the State Group Insurance Program (Program). The department manages a \$2.8 billion state health plan serving approximately 360,000 individuals to include employees in the Legislative, Judicial, and Executive branches of government, the state university system, and other entities; retirees and COBRA participants; surviving spouses; and dependents.

The Program includes an EAP for benefits-eligible employees at no cost to the employee. The EAP uses a network of licensed Mental Health providers to provide counseling,

FUNDING FOR NON-RECURRING PROJECTS				4400000
PROCURE CONTRACTOR FOR HUMAN				
RESOURCE PROCUREMENT				44004C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
STATE PERSONNEL SYSTEM TF -STATE	1,200,000	1,200,000		2678 1

=====

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: People First Procurement Support

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2: Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITY:

- 6. Public Integrity
- 3. Economic Development and Job Creation

LONG RANGE PROGRAM PLAN:

Goal #2: Provide user-friendly, reliable human resource service through People First in the most cost-effective manner.

SUMMARY:

The Department of Management Services (department), People First (PF) Team requests \$1,200,000 of nonrecurring budget authority in the Contracted Services category (100777) in the State Personnel System Trust Fund (2678), People First

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
WORKFORCE PROGRAMS						72750000
<u>PRG: PEOPLE FIRST</u>						72750500
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
FUNDING FOR NON-RECURRING PROJECTS						4400000
PROCURE CONTRACTOR FOR HUMAN						
RESOURCE PROCUREMENT						44004C0

budget entity (72750500). The department will use these funds to (1) procure an independent third-party contractor to complete a business case of the PF System and services and (2) to procure IT staff augmentation support. The business case will determine the best and most appropriate means of providing human resource information technology services. The IT staff augmentation support will complete an analysis on identifying necessary improvements to highly customized, State of Florida unique processes, identifying unnecessary or inefficient processes, reviewing current laws and rules impacting the system, and fully documenting the state's business requirements.

This effort is anticipated to take between two and three years to fully complete. Upon completion of the business case and requirements review and documentation efforts, the department will use the results to finalize the state's business requirements and immediately start the procurement cycle for the next PF system and services contract. The goal is to ensure the PF system and services are adjusting and adapting to rapidly changing technology advancements in the industry.

RETURN ON INVESTMENT (ROI):

Meets the requirements of Section 287.0571(4), Florida Statutes, which requires a business case be conducted for any outsourcing initiative over \$10 million per fiscal year. In addition to meeting the statutory requirements, the results will be used by the department in the next PF procurement.

As the department continues to leverage technology to provide enhanced services to its agency customers and the citizens of Florida, an efficient, scalable human resource information system plays a critical role in ensuring that state agencies have a system that keeps up with ever changing technology.

As a significant enterprise system, transition to a new platform will require the department to use staff augmentation services to fully develop the state's business requirements, implementation timeline and project plan. Migrating PF to a new platform is an important risk mitigation strategy about the ever rapidly advancing web standards and technologies, security threat considerations, and overall technology support requirements. Additionally, providing a new platform will sustain Florida as the leader in government HR outsourcing.

TIMELINE:

Business Case:

Fiscal Year 2021-22	May 2022	Issue procurement for business case (Request Back of Bill Authority)
Fiscal Year 2022-23	July 2022	Award contract and start business case
Fiscal Year 2022-23	March 2023	Final business case report completed and submitted to Legislature

Customization Review and Human Resource Information System Procurement Assistance:

Fiscal Year 2021-22	May 2022	Issue procurement for staff augmentation resources (Request Back of Bill Authority)
Fiscal Year 2022-23	July 2022	Award contract and start requirements development

Future Procurement Support Needs:

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
WORKFORCE PROGRAMS						72750000
<u>PRG: PEOPLE FIRST</u>						72750500
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
FUNDING FOR NON-RECURRING PROJECTS						4400000
PROCURE CONTRACTOR FOR HUMAN						
RESOURCE PROCUREMENT						44004C0

Fiscal Year 2023-24	July 2023	Procure IT staff augmentation resources to continue procurement assistance (e.g., requirements development). Future request --\$250,000
Fiscal Year 2023-24	October 2023	Procure outside legal counsel for procurement assistance. Future request \$300,000
Fiscal Year 2023-24	January 2024	Issue Invitation to Negotiation (ITN) for human resource information system
Fiscal Year 2024-25	September 2024	Award and execute contract
Fiscal Year 2024-25	October 2024	Vendor Transition and Ramp-up period (if applicable). Budget needs are TBD
Fiscal Year 2026-27	August 2026	New Contract Go Live. Budget needs are TBD

IMPACT:

If this issue is not funded, the department will not be able to meet statutory requirements of Section 287.0571(4), Florida Statutes, conduct necessary analyses or procure the most effective technology solution for the state. In addition, the PF Team anticipates existing resources being fully dedicated to implementing system requirements for integrating with the Florida PALM financial system and payroll sub-system during the Fiscal Year 2023-24. In order to ensure the PF Team is able to successfully plan for the future of PF and to integrate with the Florida PALM, it's critical that this initiative is funded for the Fiscal Year 2022-23.

Additionally, the current PF System platform is scheduled for end of life in December 2027. It is critical that the state prepare for and complete a transition to a modern, scalable solution prior to the end of life in December 2027. If this does not occur, the state is likely to incur exorbitant support fees for an extended maintenance period to use what will be a stagnant system. This will cause the PF System code base to become stagnate, suffer browser incompatibilities, and system functionality will become deprecated.

BACKGROUND:

PF is the State of Florida's self-service, secure, web-based human resource information system (HRIS), the public-facing State of Florida job site, and the enterprise-wide suite of human resource (HR) and insurance benefit services as performed by outsourced service center staff, pursuant to Sections 110.116, 110.123, 110.12303, and 215.93-94, Florida Statutes. The goal of PF is to provide the state with an employee and manager self-service online tool, to more effectively and efficiently provide services by streamlining and standardizing HR transactional processes, and to reduce the cost of government.

The current contract expires on August 20, 2026. Section 287.0571(4), Florida Statutes, states that an agency shall complete a business case for any outsourcing project that has an expected cost in excess of \$10 million within a single fiscal year. The average annual value for the current PF contract is approximately \$27.2 million, which exceeds this statutory threshold.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PRG: PEOPLE FIRST</u>				72750500
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING FOR NON-RECURRING PROJECTS				4400000
PROCURE CONTRACTOR FOR HUMAN				
RESOURCE PROCUREMENT				44004C0

(1) The business case would include a detailed analysis of the software and platform upon which PF is built and determine both its current and future status in the industry and would provide a substantive recommendation regarding its continued use. The business case would also include a detailed operational assessment of PF (current and recommended enhancements or services), cost benefit analysis, risk analysis, and staffing analysis for each of the options determined to be feasible for continued operations, as well as ensure the statutory requirements contained in Sections 287.0571(4), Florida Statutes. This information is needed for the department and key stakeholders to make informed decisions. Once the business case is complete and a final determination is made in regard to which option is best, the department must begin the procurement process if the model calls for continued outsourcing.

(2) The requested funds would be used to procure IT staff augmentation staff members with extensive experience in enterprise resource planning (ERP) systems from July 1, 2022 - June 30, 2023. Per the current state term contract, the average hourly cost for the required resource type is between \$95.79 and \$111.68. Depending on the contract award the cost could be slightly higher or lower per resource. This request is based on an estimated cost for three full-time resources.

The IT staff augmentation resources will perform critical analyses required to prepare for the next PF procurement by identifying necessary improvements to highly customized, State of Florida unique processes, identifying unnecessary or inefficient processes, review of current law and rules impacting the system, and fully documenting the state's business requirements. The current system has more than 20,000 customizations to support State of Florida requirements, both legal and operational.

TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
	15.00			
TRUST FUNDS.....	35,582,411	3,889,220		2000
SALARY RATE.....	1,025,491			
	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
TELECOMMUNICATIONS SVCS				72900100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	4,039,494			
=====				
SALARIES AND BENEFITS				010000
COMMUNICATIONS WKG CAP TF -STATE	5,482,911			2105 1
WIRELESS COMM E911 TF -STATE	414,836			2344 1
TOTAL POSITIONS.....	68.00			
TOTAL APPRO.....	5,897,747			
=====				
OTHER PERSONAL SERVICES				030000
COMMUNICATIONS WKG CAP TF -STATE	383,824			2105 1
WIRELESS COMM E911 TF -STATE	272,218			2344 1
TOTAL APPRO.....	656,042			
=====				
EXPENSES				040000
COMMUNICATIONS WKG CAP TF -STATE	659,534			2105 1
WIRELESS COMM E911 TF -STATE	208,529			2344 1
TOTAL APPRO.....	868,063			
=====				
AID TO LOCAL GOVERNMENTS				050000
DIST/COUNTIES-WIRELESS 911				055610
WIRELESS COMM E911 TF -STATE	78,189,590			2344 1
=====				
DIST/SVC PROV-WIRELESS 911				055612
WIRELESS COMM E911 TF -STATE	6,000,000			2344 1
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
TELECOMMUNICATIONS SVCS							72900100
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							1603.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
AID TO LOCAL GOVERNMENTS							050000
DIST/CO-NONWIRELESS E911							055614
WIRELESS COMM E911 TF -STATE		30,883,023					2344 1
DIST/CO PREPA-WIRELESS 911							055617
WIRELESS COMM E911 TF -STATE		34,450,000					2344 1
OPERATING CAPITAL OUTLAY							060000
COMMUNICATIONS WKG CAP TF -STATE		46,079					2105 1
SPECIAL CATEGORIES							100000
G/A-IMPLEMENTATION GRANTS							100197
WIRELESS COMM E911 TF -FEDERL		1,815,685					2344 3
CENTREX & SUNCOM PAYMENTS							100350
COMMUNICATIONS WKG CAP TF -STATE		117,486,638					2105 1
CONTRACTED SERVICES							100777
COMMUNICATIONS WKG CAP TF -STATE		2,612,564					2105 1
WIRELESS COMM E911 TF -STATE		400,827					2344 1
TOTAL APPRO.....		3,013,391					
RISK MANAGEMENT INSURANCE							103241
COMMUNICATIONS WKG CAP TF -STATE		14,939					2105 1

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
TELECOMMUNICATIONS SVCS							72900100
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							1603.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
CONTRACTED LEGAL SERVICES							103884
WIRELESS COMM E911 TF -STATE		92,159					2344 1
LEASE/PURCHASE/EQUIPMENT							105281
COMMUNICATIONS WKG CAP TF -STATE		3,241					2105 1
WIRELESS COMM E911 TF -STATE		1,845					2344 1
TOTAL APPRO.....		5,086					
TR/DMS/HR SVCS/STW CONTRCT							107040
COMMUNICATIONS WKG CAP TF -STATE		22,204					2105 1
WIRELESS COMM E911 TF -STATE		211					2344 1
TOTAL APPRO.....		22,415					
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
COMMUNICATIONS WKG CAP TF -STATE		407,692					2105 1
WIRELESS COMM E911 TF -STATE		2,976					2344 1
TOTAL APPRO.....		410,668					
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....		68.00					
TOTAL ISSUE.....		279,851,525					
TOTAL SALARY RATE.....		4,039,494					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
TELECOMMUNICATIONS SVCS				72900100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES				1000000
SALARY INCREASES FOR FY 2021-22 -				
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				1001030
SALARY RATE				000000
SALARY RATE.....	4,500			
SALARIES AND BENEFITS				010000
COMMUNICATIONS WKG CAP TF -STATE	4,957			2105 1
WIRELESS COMM E911 TF -STATE	375			2344 1
TOTAL APPRO.....	5,332			
OTHER PERSONAL SERVICES				030000
COMMUNICATIONS WKG CAP TF -STATE	1,160			2105 1
WIRELESS COMM E911 TF -STATE	823			2344 1
TOTAL APPRO.....	1,983			
TOTAL: SALARY INCREASES FOR FY 2021-22 -				1001030
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				
TOTAL ISSUE.....	7,315			
TOTAL SALARY RATE.....	4,500			
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001070
SALARIES AND BENEFITS				010000
COMMUNICATIONS WKG CAP TF -STATE	32,258			2105 1
WIRELESS COMM E911 TF -STATE	2,439			2344 1
TOTAL APPRO.....	34,697			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
TELECOMMUNICATIONS SVCS				72900100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001070
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
COMMUNICATIONS WKG CAP TF -STATE	746			2105 1
WIRELESS COMM E911 TF -STATE	5			2344 1
TOTAL APPRO.....	751			
TOTAL: FLORIDA RETIREMENT SYSTEM				1001070
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....	35,448			
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
COMMUNICATIONS WKG CAP TF -STATE	6,649			2105 1
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
COMMUNICATIONS WKG CAP TF -STATE	785-			2105 1
WIRELESS COMM E911 TF -STATE	7-			2344 1
TOTAL APPRO.....	792-			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
TELECOMMUNICATIONS SVCS				72900100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES				1000000
STATE ENTERPRISE INFORMATION				
TECHNOLOGY DISTRIBUTION				1006600
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
COMMUNICATIONS WKG CAP TF -STATE	6,390-			2105 1
WIRELESS COMM E911 TF -STATE	47-			2344 1
TOTAL APPRO.....	6,437-			
DATA PROCESSING ASSESSMENT BASE				
BUDGET ADJUSTMENT				1006800
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
COMMUNICATIONS WKG CAP TF -STATE	47,037			2105 1
WIRELESS COMM E911 TF -STATE	343			2344 1
TOTAL APPRO.....	47,380			
NONRECURRING EXPENDITURES				2100000
E911 NEXT GENERATION GRANT				2103043
SPECIAL CATEGORIES				100000
G/A-IMPLEMENTATION GRANTS				100197
WIRELESS COMM E911 TF -FEDERL	1,815,088-			2344 3
COMMUNICATIONS SERVICES MIGRATION				
STAFF AUGMENTATION				2103047
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
COMMUNICATIONS WKG CAP TF -STATE	674,160-			2105 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
TELECOMMUNICATIONS SVCS				72900100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
NONRECURRING EXPENDITURES				2100000
EMERGENCY 911 CALL ROUTING SYSTEM				2103058
AID TO LOCAL GOVERNMENTS				050000
DIST/CO PREPA-WIRELESS 911				055617
WIRELESS COMM E911 TF -STATE	4,850,000-			2344 1
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
WIRELESS COMM E911 TF -STATE	150,000-			2344 1
TOTAL: EMERGENCY 911 CALL ROUTING SYSTEM				2103058
TOTAL ISSUE.....	5,000,000-			
EQUIPMENT NEEDS				2400000
REPLACEMENT OF MOTOR VEHICLES				2401500
SPECIAL CATEGORIES				100000
ACQUISITION/MOTOR VEHICLES				100021
COMMUNICATIONS WKG CAP TF -STATE	37,690	37,690		2105 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Departmentwide Vehicle Needs

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

- 3.4 Ensure the availability of workforce housing, the future supply of quality water, cutting-edge telecommunications, and effective energy sources to meet Florida's economic and quality of life goals.
- 4.2 Ensure state, regional, and local agencies provide collaborative and timely customer service to businesses and workers.
- 5.2 To improve the efficiency and effectiveness of government agencies at all levels.
- 5.4 To provide local, regional and statewide assistance for the protection, provision and resiliency of resources and infrastructure.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 3. Economic Development and Job Creation
- 5. Public Safety
- 6. Public Integrity

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
EQUIPMENT NEEDS				2400000
REPLACEMENT OF MOTOR VEHICLES				2401500

LONG RANGE PROGRAM PLAN:

Goal #4: Administer efficient state retirement programs by utilizing the best technology.
 Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY: The Department of Management Services (department) requests nonrecurring authority of \$236,180 in the Acquisition of Motor Vehicles category (100021) and \$79,544 the Operating Capital Outlay category (060000) within multiple budget entities and trust funds.

Of this request, \$248,034 is in Law Enforcement Radio System Trust Fund (2432) with \$168,490 in the Acquisition of Motor Vehicles category (100021) and \$79,544 in Operating Capital Outlay category (060000) within the Wireless Services budget entity (72900200). This will fund four public safety Chevy Tahoe Special Service four-wheel drive (4WD) vehicles for the department's Bureau of Public Safety field engineers. Additionally, \$37,690 is in the Telecommunications Services budget entity (72900100) within the Communications Working Capital Trust Fund (2105) to replace two vehicles for SUNCOM consultants. Finally, \$30,000 is within Retirement Benefits Administration budget entity (72750300), within the Operating Trust Fund (2510) to replace a courier vehicle for the Division of Retirement (division).

Wireless Services:

The Chevy Tahoe Special Service vehicles will increase the department's Bureau of Public Safety's fleet size to eight vehicles and allow eight field engineers to perform contractor performance inspections, system performance investigations, and customer complaint resolution. Currently, only four of the six current Public Safety field engineers have access to these specialized vehicles to perform their mission. In Fiscal Year 2022-23, the department is requesting an increase of two full-time equivalent (FTE) for additional field engineers, bringing the total field engineers to eight; therefore, the Bureau of Public Safety will need a total fleet of eight vehicles for field engineers.

Telecommunications Services:

The request with SUNCOM will provide a low-cost, safe, and reliable way to provide transportation for two SUNCOM consultants to cover approximately 56,804 square miles throughout the State of Florida to continue supporting the telecommunication needs of state agencies and local governments within the SUNCOM Network, as directed by Florida Statute 282.703. Currently, the Division of Telecommunications (DivTel) has two obsolete vehicles which are 16 and 20 years old respectively. The state's minimum criteria for replacing this type of vehicle is 12 years and/or 120,000 miles. They have exceeded their useful life.

Retirement Benefits Administration:

Lastly, the department needs to replace its courier vehicle within the division. The current courier vehicle for the division is a 2007 Toyota Prius that will be 15 years old by July 1, 2022. Based on the state's minimum criteria for replacing vehicle, it has exceeded its useful life.

RETURN ON INVESTMENT (ROI):

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
EQUIPMENT NEEDS				2400000
REPLACEMENT OF MOTOR VEHICLES				2401500

Wireless Services:

In 2021, the Florida Legislature tasked the department with managing the newly executed \$638 million dollar contract for the Statewide Law Enforcement Radio System (SLERS), pursuant to section 282.709(1)(b), Florida Statutes. The department's Bureau of Public Safety field engineers have the responsibility to maintain and operate SLERS. While the department previously managed SLERS, the new legislation adds additional duties to the department. This request is to help facilitate these extra responsibilities.

Telecommunications Services:

With the implementation of the new SUNCOM Communication Services (SCS), the continued delivery of high-quality, secure telecommunications services remains a top priority for DivTel. DivTel represents the state as a technical agent in the volume purchase of telecommunications services and strives to obtain best value for all its customers.

Retirement Benefits Administration:

Purchasing a small utility/cargo van will make loading and unloading the vehicle easier for employees, as well as eliminate multiple trips to transport deliveries. Funding this issue will allow the division to continue serving the needs of the 2.6 million active and retired Florida Retirement System members.

IMPACT:

Wireless Services:

These vehicles are critical to ensuring the operation of the SLERS. In the Fiscal Year 2022-23, the department is requesting an increase of two FTEs for additional field engineers, bringing the total field engineers to eight and the Bureau of Public Safety currently has only four total vehicles. Currently, only four of the field engineers are able to respond to certain site locations within the statewide network due to their access to these specialized vehicles and equipment and participate in on-call activities. This creates an unequal burden on the field engineers that have the equipment needed to perform these critical functions. Failure to fund these vehicles will likely result in diminished service capabilities to SLERS which is contractually required to maintain a 99% performance reliability standard.

Telecommunications Services:

If this issue is not funded, the consultants will not have the appropriate tools to perform their job responsibility of providing support to agencies and local governments regarding their telecommunication needs.

Retirement Benefits Administration:

The division will continue to utilize a courier vehicle that has exceeded its functional life, leading to the potential use of an unsafe vehicle to provide necessary services and will continue to incur maintenance costs that have already exceeded its market value.

BACKGROUND:

Wireless Services:

Pursuant to section 282.709(1)(b), Florida Statutes, which states "the department shall bear the overall responsibility for the design, engineering, acquisition, and implementation of the statewide radio communications system and for

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
EQUIPMENT NEEDS				2400000
REPLACEMENT OF MOTOR VEHICLES				2401500

ensuring the proper operation and maintenance of all common system equipment", the department's Bureau of Public Safety field engineers have the responsibility to maintain and operate the SLERS. As the department transitions this network to a new system, SLERS field engineers will have the additional responsibility of increased vendor and contractor oversight, troubleshooting, drive testing and immediate response. Deployment of vehicles includes both scheduled and unscheduled events when a quick response is needed during the day and at all hours of the night. Vehicle repairs and mechanical downtimes make it progressively difficult to achieve the performance metrics associated with customer service and contract performance monitoring.

SLERS provides critical life safety communications services for state and local public safety agencies throughout 122,848.4 statewide miles, including all 67 counties extending 25 miles offshore. It provides public safety communications to police, fire and emergency medical services for 22 million Florida residents and approximately 126 million annual visitors. The current radio system serves all state agencies and has over 20,500 radios in patrol cars, boats, motorcycles and aircraft for first responders in the state. The department's field engineers are reliant upon their state-owned vehicles to perform contractor performance inspections, Public Safety radio system performance investigations, and customer complaint resolution in remote locations where the SLERS communication tower sites are located. The vehicles must sometimes travel on non-maintained dirt roads to the tower locations, which are frequently located on unimproved roads, and roads flooded with water. It is normal for the engineer to use 4WD and make use of the installed bumper-mounted winches.

Telecommunications Services:

Pursuant to section 282.703, Florida Statutes, DivTel is directed to establish the SUNCOM Network, the state enterprise telecommunications system for providing local and long-distance communications services to state agencies, political subdivisions of the state, municipalities, and nonprofit corporations throughout the state of Florida. DivTel has two aging vehicles for field consultants. The vehicles are used to visit agencies and local governments throughout the State of Florida. The vehicles provide transportation for the two consultants, which are required to cover approximately 56,804 square miles throughout the State of Florida, requiring extensive travel to meet with and determine the telecommunication needs of each of the eligible users of SUNCOM services. Due to extensive engine damage and the age of the vehicles, they are posed a liability issue.

With the implementation of the new SCS, the continued delivery of high-quality, secure telecommunications services will remain a top priority for DivTel. DivTel represents the state as a technical agent in the volume purchase of telecommunications services and strive to obtain best value for all its customers. DivTel relies on the need's assessment and demand from its state agency customers to determine its purchasing schedule and to establish contracts for the provisioning of services. DivTel assures safety through improved communications for law enforcement and emergency personnel. As the provider of telecommunications services for state agencies, DivTel will continue to find the best value to allow government entities to function within a secure, reliable communications environment.

Retirement Benefits Administration:

The division currently has a 2007 Toyota Prius with 116,084 miles that is used for interoffice mail deliveries of retirement documents such as member checks and forms between the division and the department main office as well as other

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
EQUIPMENT NEEDS				2400000
REPLACEMENT OF MOTOR VEHICLES				2401500

state agencies. Trays of mail from retirement members are picked up daily from the Post Office and delivered to the division office to be entered into workflow and assigned to the members' accounts. Additionally, the division regularly picks up record storage boxes from archives and boxes of publications stored at the Records Center Warehouse Building and delivers to the desired locations. Because of this volume, purchasing a small utility/cargo van will make loading and unloading the vehicle easier for employees, as well as eliminate multiple trips to transport deliveries.

The division's courier vehicle will be 15 years old by July 1, 2022, currently has approximately 116,000 miles, and has exceeded its functional life. The minimum criteria, referred to as "DROPDEAD values", for replacing this type of vehicle is 12 years and/or 120,000 miles. Per the department's Minimum Equipment Replacement Criteria, "Once a vehicle reaches a 'DROPDEAD' value it is automatically deemed eligible for replacement regardless of any other factors." The division courier vehicle, currently at 14 years, qualifies as having reached its 'DROPDEAD' value.

The vehicle has rising maintenance costs and has become a personal safety concern for the couriers traveling in it every day. As the usage of this vehicle continues, repairs will only become more frequent and costly. The costs of repairing the existing vehicle in the last five years are over \$7,800 and easily exceed its market value of approximately \$2,400.

PROGRAM REDUCTIONS				33V0000
REDUCE CONTRACTED LEGAL SERVICES				33V0620
SPECIAL CATEGORIES				100000
CONTRACTED LEGAL SERVICES				103884

WIRELESS COMM E911 TF -STATE 30,000- 2344 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: Reduction of Telecommunications Administrative Costs

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 3. Economic Development and Job Creation
- 5. Public Safety

LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS AMOUNT
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
PROGRAM REDUCTIONS				33V0000
REDUCE CONTRACTED LEGAL SERVICES				33V0620

services.

SUMMARY:

The Department of Management Services (department) proposes a (\$30,000) reduction of recurring Emergency Communications E911 System Trust Fund (2344) authority in the Telecommunications Services budget entity (72900100) in the Contracted Legal Services category (103884).

IMPACT:

The impact of this reduction is not significant to the department.

ADVANCED TELECOMMUNICATIONS				4200000
EMERGENCY 911 CALL ROUTING SYSTEM				42001C0
AID TO LOCAL GOVERNMENTS				050000
DIST/CO PREPA-WIRELESS 911				055617

WIRELESS COMM E911 TF	-STATE	5,700,000	2,850,000	2344 1
=====				

SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777

WIRELESS COMM E911 TF	-STATE	300,000	300,000	2344 1
=====				

TOTAL: EMERGENCY 911 CALL ROUTING SYSTEM				42001C0
TOTAL ISSUE.....		6,000,000	3,150,000	
=====				

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: E911 Regional Call Routing System

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

5. Public Safety

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900100
						16
						<u>1603.00.00.00</u>
						4200000
						42001C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
TELECOMMUNICATIONS SVCS
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 ADVANCED TELECOMMUNICATIONS
 EMERGENCY 911 CALL ROUTING SYSTEM

LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department), requests \$6,000,000 budget authority in the Telecommunications Services budget entity (72900100) for the Emergency Communications Number E911 System Trust Fund (2344), of which \$300,000 will be nonrecurring in the Contracted Services category (100777) and \$5,700,000 in the Distribution of County Prepaid Wireless 911 category (055617) (\$2,850,000 recurring and \$2,850,000 nonrecurring) to implement the fourth of seven regional call routing solutions. These regions consist of multiple counties within nearby geographic locations. This is year three of a multi-year funding request to implement regional call routing systems with the end goal of creating a statewide interconnected call routing system. Additional funding requests will be needed in subsequent years to cover the entire State of Florida and ultimately tie the regional systems together.

RETURN ON INVESTMENT (ROI):

This is a public life safety issue. The implementation of a statewide call routing system will facilitate the upgrade of the aging 911 infrastructure, which is based on legacy technology, to Next Generation 911 (NG-911) services. This also addresses public safety, the safety of first responders, and Ch. 2019-146, Laws of Florida (HB 441), passed in the 2019 Florida Legislative session, by ensuring public safety communications and technology systems are coordinated and interoperable.

This will provide 911 call centers the ability to transfer a call using an Internet Protocol (IP) based solution to any of the 201 primary and secondary, and 58 backup 911 call centers in the state. Once NG-911 services are fully implemented in Florida, citizens calling 911 will be able to send multimedia attachments to a call center, which then can be sent to first responders in the field. If needed or requested, a 911 call can be routed to any other 911 call center, as required by HB 441. A NG-911 call system will enable quicker response times and reduce the number of calls misrouted that must be transferred to the correct 911 call center. This would allow first responders to respond to a caller in need of services in a more expeditious manner and provide additional situational awareness for the first responders.

IMPACT:

If this issue is not funded and implemented at the state level, the timeline for the statewide call routing and call transfer system will stretch many years into the future. Counties that have migrated to an IP network will have to maintain connections to the dated legacy network to transfer calls to adjacent counties that have not made the migration to NG-911 services. The counties that have made the transition will be burdened with the cost and responsibility of maintaining both the IP network and the legacy network. Florida's 67 counties are in various states of migration to NG-911. Some counties are in the process of building out their infrastructure and services to implement call routing; however, most of the counties in the state do not have the resources to undertake the process of implementing NG-911.

Moreover, if the migration is accomplished county by county, the potential to have multiple versions of this IP network

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ADVANCED TELECOMMUNICATIONS				4200000
EMERGENCY 911 CALL ROUTING SYSTEM				42001C0

for call routing and transfer will create a significant challenge in maintaining interoperability between many different networks. Choosing to remain on the current network would be depriving the citizens and visitors of Florida the highest level of public safety possible today.

BACKGROUND:

Florida's 911 infrastructure is over 50 years old and consists of both traditional two-line landline phone systems and more modern computer-controlled switching equipment; investment in new IP based solutions is needed. The traditional call routing is built on the concept derived from a stationary landline telephone system. Nationwide, approximately 80 percent of 911 calls are initiated by a mobile wireless device. This new infrastructure will allow integration with the Next Generation of 911 communications capabilities. This will enhance the safety of all of Florida's 22 million residents, the estimated 126 million annual visitors, and 267,228 public safety-first responders within the state.

As outlined in the State of Florida E911 Board (E911 Board) 2020 Annual Report, the E911 Board has formulated several strategic initiatives. The first two E911 Board's key strategic initiatives include NG-911 Call Routing on a Statewide basis and NG-911 Geographic Information System (statewide 911 Mapping System), which are imperative in moving Florida toward NG-911. The groundwork for NG-911, interoperability, transport, and security are all requirements for a correctly designed and implemented statewide call routing system.

The most important outcomes of such a statewide call routing system are:

- improved access to emergency response services for 911 callers,
- improved communications for call takers and first responders, and
- overall increased effectiveness and efficiency of emergency communications response.

These outcomes address Public Safety, the safety of first responders, and HB 441 by ensuring public safety communications and technology systems are coordinated and interoperable.

Currently in Florida there are both completed IP regional routing projects and counties collaborating on new IP regional routing projects. The completed projects have been funded by the E911 grant programs. Most of the counties continue to operate on legacy systems that require upgrading to take full advantage of IP based technologies with the latest NG-911 standards. Almost all the rural counties fall into this category. The evolution of a statewide enhanced 911 system will provide connectivity ability to these regional routing projects, establishing a network of networks.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES				4300000
REALIGN AUTHORITY TO THE DISTRIBUTION TO COUNTIES - WIRELESS 911 CATEGORY FROM NONWIRELESS 911 CATEGORY - ADD				4300220
AID TO LOCAL GOVERNMENTS				050000
DIST/COUNTIES-WIRELESS 911				055610
WIRELESS COMM E911 TF -STATE	5,515,434			2344 1

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AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: E911 Wireless Category Funding Realignment - Add

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 5. Public Safety
- 6. Public Integrity

LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department), requests a transfer of \$5,515,434 recurring budget authority in the Distributions to Counties - Wireless 911 Telephone Systems category (055610) of which \$1,515,434 will be from the Distributions to Counties - Non-Wireless E911 category (055614) and \$4,000,000 from the Distributions to Service Providers - Wireless 911 Telephone Systems category (055612) within the Emergency Communications Number E911 System Trust Fund (2344) authority in the Telecommunications Services budget entity (72900100) to fund the anticipated growth of wireless revenue and an increase in allocation to the counties.

The State of Florida E911 Board (E911 Board) is constantly reviewing the Emergency Communications Number E911 System Trust Fund, as outlined in section 365.172(8)(h), Florida Statutes, to prevent over recovery of funds intended to reimburse wireless service providers. The cost for wireless service providers to deliver enhanced 911 services has been decreasing over time while the revenue from wireless providers from E911 Fees is increasing. The E911 Board is promulgating rulemaking to approve an increase to the monthly wireless distributions to counties from 88% to 94.75% of net wireless funds to align with the revenue increases more accurately. This rulemaking change was voted on during the August 18, 2021 E911 board meeting. The proposed change through rule 60FF1-5.010 will increase funding to counties from

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES				4300000
REALIGN AUTHORITY TO THE DISTRIBUTION TO COUNTIES - WIRELESS 911 CATEGORY FROM NONWIRELESS 911 CATEGORY - ADD				4300220

wireless funds effective October 1, 2021 to December 31, 2026. The disbursements to counties are projected to increase, at minimum, approximately \$5.5 million annually from this allocation change.

The department has two corresponding DEDUCT issues (4300230 and 4300240). These three issues net to zero.

RETURN ON INVESTMENT (ROI):

This issue is a public life safety issue. Funding counties 911 services enhances the safety of all of Florida's 22 million residents, the estimated 126 million annual visitors, and 267,228 public safety-first responders within the state. The return on investment for public safety 911 services includes improved communications capability provided for state and local public safety emergency responders in the protection of lives and property for Florida's citizens and visitors.

IMPACT:

If this issue is not funded, the E911 Board will not be able to fulfill its legislative responsibility to oversee the Emergency Communications Number E911 System Trust Fund and prevent over recovery of the cost to provision E911 services and disburse all of the wireless 911 fees to the counties. The appropriation for the Distributions to Counties - Wireless 911 Telephone Systems category is projected to be exhausted by Fiscal Year 2021-22. The department will not be able to disburse all collected fee revenues to the counties.

BACKGROUND:

The E911 Board established by section 365.172(5), Florida Statutes, is charged with the responsibility to administer the 911 fee, deposited in the Emergency Communications Number E911 System Trust Fund, with support and oversight of the department. Department staff receive and process all fees collected from wireless, non-wireless, and prepaid wireless telecommunication devices registered in the State of Florida. Fees collected are reviewed and approved by the E911 Board for disbursement to individual Florida counties to assist with the cost associated with operating and improving E911 services.

Beginning in 1996, with Federal Communications Commission docket 94-102, and followed by several amendments, wireless service providers (WSP), were directed to implement several technical improvements to improve location accuracy for wireless subscribers. WSP were permitted to request reimbursement for cost to provision E911 services. The E911 Board has overseen the reimbursement of the WSP. The WSP submit cost recovery proposals each year to the E911 Board for review and approval. Over the past few years, the number of WSPs requesting reimbursement has decreased and the ones still requesting reimbursement have reduced their reimbursement request amount each year. The proposals submitted to the E911 Board for cost recovery reimbursement for Fiscal Years 2018-19 and 2019-20 was less than \$5.2 million each year. The proposal for cost recovery decreased to \$1.89 million for Fiscal Year 2020-21, and \$1.95 million for Fiscal Year 2021-22. The projected cost recovery proposal for Fiscal Year 2022-23 is expected to be under \$500,000. Only one provider will be

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>TELECOMMUNICATIONS SVCS</u>						72900100
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES						4300000
REALIGN AUTHORITY TO THE DISTRIBUTION TO COUNTIES - WIRELESS 911 CATEGORY FROM NONWIRELESS 911 CATEGORY - ADD						4300220

requesting reimbursement after December 31, 2021.

For Fiscal Year 2019-20, the appropriation for cost recovery was reduced by \$4,000,000 which increased the Wireless 911 Distribution to Counties. For Fiscal Year 2019-20, the appropriation for Wireless 911 Distribution to Counties was also increased by \$3,480,210, and the Non-Wireless E911 Distribution to Counties was decreased by \$3,480,210. For Fiscal Year 2020-21 the appropriation for Wireless 911 Distribution to Counties increased by \$5,750,000. For Fiscal Year 2021-22 the appropriation for Wireless 911 Distribution to Counties increased by \$9,136,820 for anticipated revenue growth and to fund text-to-911 services. The wireless fee revenue increased 5.6 percent in Fiscal Year 2017-18, 5.2 percent in Fiscal Year 2018-19, 5.9 percent for Fiscal Year 2019-20, and 5.5 percent for Fiscal Year 2020-21. The revenue projections for the next two years show revenue growth over 5.0 percent annually. As the number of households that use a traditional telephone line decrease and become a wireless only household, non-wireless revenues will continue to decrease. The wireless disbursements to the counties will increase by approximately \$5.5 million in Fiscal Year 2022-23 due to the increase in the wireless fee allocation.

To properly align the budget due to both wireless fee revenue increases and wireless distribution to counties increases, we are requesting the recurring Distributions to Counties - Wireless 911 Telephone Systems category (055610) increase of \$5,515,434. This issue has a corresponding issue requesting a reduction in the Distributions to Counties - Non-Wireless E911 category (055614) of \$1,515,434 and a reduction in the Distributions to Service Providers- Wireless 911 Telephone Systems category (055612) of \$4,000,000. This is a net-zero issue.

REALIGN AUTHORITY FROM THE DISTRIBUTION TO COUNTIES - NONWIRELESS 911 CATEGORY TO WIRELESS 911 CATEGORY - DEDUCT AID TO LOCAL GOVERNMENTS DIST/CO-NONWIRELESS E911						4300230 050000 055614
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WIRELESS COMM E911 TF	-STATE	1,515,434-				2344 1
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AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: E911 Wireless Category Funding Realignment - Deduct

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900100
						16
						<u>1603.00.00.00</u>
						4300000
						4300230

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
TELECOMMUNICATIONS SVCS
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY

TRANSFER APPROPRIATIONS BETWEEN
 CATEGORIES
 REALIGN AUTHORITY FROM THE
 DISTRIBUTION TO COUNTIES -
 NONWIRELESS 911 CATEGORY TO
 WIRELESS 911 CATEGORY - DEDUCT

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 5. Public Safety
- 6. Public Integrity

LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services

SUMMARY:

The Department of Management Services (department), requests a transfer of \$5,515,434 recurring budget authority in the Distributions to Counties - Wireless 911 Telephone Systems category (055610) of which \$1,515,434 will be from the Distributions to Counties - Non-Wireless E911 category (055614) and \$4,000,000 from the Distributions to Service Providers - Wireless 911 Telephone Systems category (055612) within the Emergency Communications Number E911 System Trust Fund (2344) authority in the Telecommunications Services budget entity (72900100) to fund the anticipated growth of wireless revenue and an increase in allocation to the counties.

The State of Florida E911 Board (E911 Board) is constantly reviewing the Emergency Communications Number E911 System Trust Fund, as outlined in section 365.172(8)(h), Florida Statutes, to prevent over recovery of funds intended to reimburse wireless service providers. The cost for wireless service providers to deliver enhanced 911 services has been decreasing over time while the revenue from wireless providers from E911 Fees is increasing. The E911 Board is promulgating rulemaking to approve an increase to the monthly wireless distributions to counties from 88% to 94.75% of net wireless funds to align with the revenue increases more accurately. This rulemaking change was voted on during the August 18, 2021 E911 board meeting. The proposed change through rule 60FF1-5.010 will increase funding to counties from wireless funds effective October 1, 2021 to December 31, 2026. The disbursements to counties are projected to increase, at minimum, approximately \$5.5 million annually from this allocation change.

The department has a corresponding ADD issue (4300220) and DEDUCT issue (4300240). These three issues net to zero.

RETURN ON INVESTMENT (ROI):

This issue is a public life safety issue. Funding counties 911 services enhances the safety of all of Florida's 22 million residents, the estimated 126 million annual visitors, and 267,228 public safety-first responders within the state. The return on investment for public safety 911 services includes improved communications capability provided for state and local public safety emergency responders in the protection of lives and property for Florida's citizens and

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ ANZ				
FY 2022-23	FY 2022-23	FY 2022-23				
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>TELECOMMUNICATIONS SVCS</u>						72900100
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES						4300000
REALIGN AUTHORITY FROM THE DISTRIBUTION TO COUNTIES - NONWIRELESS 911 CATEGORY TO WIRELESS 911 CATEGORY - DEDUCT						4300230

visitors.

IMPACT:

If this issue is not funded, the E911 Board will not be able to fulfill its legislative responsibility to oversee the Emergency Communications Number 911 System Trust Fund and prevent over recovery of the cost to provision 911 services and disburse all of the wireless 911 fees to the counties. The appropriation for the Distributions to Counties - Wireless 911 Telephone Systems category is projected to be exhausted by Fiscal Year 2021-22. The department will not be able to disburse all collected fee revenues to the counties.

BACKGROUND:

The E911 Board established by section 365.172(5), Florida Statutes, is charged with the responsibility to administer the 911 fee, deposited in the Emergency Communications Number 911 System Trust Fund, with support and oversight of the department. Department staff receive and process all fees collected from wireless, non-wireless, and prepaid wireless telecommunication devices registered in the State of Florida. Fees collected are reviewed and approved by the E911 Board for disbursement to individual Florida counties to assist with the cost associated with operating and improving E911 services.

Beginning in 1996, with Federal Communications Commission docket 94-102, and followed by several amendments, wireless service providers (WSP), were directed to implement several technical improvements to improve location accuracy for wireless subscribers. WSP were permitted to request reimbursement for cost to provision E911 services. The E911 Board has overseen the reimbursement of the WSP. The WSP submit cost recovery proposals each year to the E911 Board for review and approval. Over the past few years, the number of WSPs requesting reimbursement has decreased and the ones still requesting reimbursement have reduced their reimbursement request amount each year. The proposals submitted to the E911 Board for cost recovery reimbursement for Fiscal Years 2018-19 and 2019-20 was less than \$5.2 million each year. The proposal for cost recovery decreased to \$1.89 million for Fiscal Year 2020-21, and \$1.95 million for Fiscal Year 2021-22. The projected cost recovery proposal for Fiscal Year 2022-23 is expected to be under \$500,000. Only one provider will be requesting reimbursement after December 31, 2021.

For Fiscal Year 2019-20, the appropriation for cost recovery was reduced by \$4,000,000 which increased the Wireless 911 Distribution to Counties. For Fiscal Year 2019-20, the appropriation for Wireless 911 Distribution to Counties was also increased by \$3,480,210, and the Non-Wireless E911 Distribution to Counties was decreased by \$3,480,210. For Fiscal Year 2020-21 the appropriation for Wireless 911 Distribution to Counties increased by \$5,750,000. For Fiscal Year 2021-22 the appropriation for Wireless 911 Distribution to Counties increased by \$9,136,820 for anticipated revenue growth and to fund text-to-911 services. The wireless fee revenue increased 5.6 percent in Fiscal Year 2017-18, 5.2 percent in Fiscal Year 2018-19, 5.9 percent for Fiscal Year 2019-20, and 5.5 percent for Fiscal Year 2020-21. The revenue projections for the next two years show revenue growth over 5.0 percent annually. As the number of households that use a traditional

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES				4300000
REALIGN AUTHORITY FROM THE DISTRIBUTION TO COUNTIES - NONWIRELESS 911 CATEGORY TO WIRELESS 911 CATEGORY - DEDUCT				4300230

telephone line decrease and become a wireless only household, non-wireless revenues will continue to decrease. The wireless disbursements to the counties will increase by approximately \$5.5 million in Fiscal Year 2022-23 due to the increase in the wireless fee allocation.

To properly align the budget due to both wireless fee revenue increases and wireless distribution to counties increases, we are requesting the recurring Distributions to Counties - Wireless 911 Telephone Systems category (055610) increase of \$5,515,434. This issue has a corresponding issue requesting a reduction in the Distributions to Counties - Non-Wireless E911 category (055614) of \$1,515,434 and a reduction in the Distributions to Service Providers- Wireless 911 Telephone Systems category (055612) of \$4,000,000. This is a net-zero issue.

REALIGN AUTHORITY TO THE DISTRIBUTIONS TO COUNTIES - WIRELESS 911 CATEGORY FROM WIRELESS 911 TELEPHONE SYSTEMS - DEDUCT				4300240
AID TO LOCAL GOVERNMENTS				050000
DIST/SVC PROV-WIRELESS 911				055612
WIRELESS COMM E911 TF -STATE		4,000,000-		2344 1

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: E911 Wireless Category Funding Realignment - Deduct

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:
 5. Public Safety
 6. Public Integrity

LONG RANGE PROGRAM PLAN:
 GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES				4300000
REALIGN AUTHORITY TO THE DISTRIBUTIONS TO COUNTIES - WIRELESS 911 CATEGORY FROM WIRELESS 911 TELEPHONE SYSTEMS - DEDUCT				4300240

SUMMARY:

The Department of Management Services (department), requests a transfer of \$5,515,434 recurring budget authority in the Distributions to Counties - Wireless 911 Telephone Systems category (055610) of which \$1,515,434 will be from the Distributions to Counties - Non-Wireless E911 category (055614) and \$4,000,000 from the Distributions to Service Providers - Wireless 911 Telephone Systems category (055612) within the Emergency Communications Number 911 System Trust Fund (2344) authority in the Telecommunications Services budget entity (72900100) to fund the anticipated growth of wireless revenue and an increase in allocation to the counties.

The State of Florida E911 Board (E911 Board) is constantly reviewing the Emergency Communications Number 911 System Trust Fund, as outlined in section 365.172(8)(h), Florida Statutes, to prevent over recovery of funds intended to reimburse wireless service providers. The cost for wireless service providers to deliver enhanced 911 services has been decreasing over time while the revenue from wireless providers from E911 Fees is increasing. The E911 Board is promulgating rulemaking to approve an increase to the monthly wireless distributions to counties from 88% to 94.75% of net wireless funds to align with the revenue increases more accurately. This rulemaking change was voted on during the August 18, 2021 E911 board meeting. The proposed change through rule 60FF1-5.010 will increase funding to counties from wireless funds effective October 1, 2021 to December 31, 2026. The disbursements to counties are projected to increase, at minimum, approximately \$5.5 million annually from this allocation change.

The department has a corresponding ADD issue (4300220) and DEDUCT issue (4300230). These three issues net to zero.

RETURN ON INVESTMENT (ROI):

This issue is a public life safety issue. Funding counties 911 services enhances the safety of all of Florida's 22 million residents, the estimated 126 million annual visitors, and 267,228 public safety-first responders within the state. The return on investment for public safety 911 services includes improved communications capability provided for state and local public safety emergency responders in the protection of lives and property for Florida's citizens and visitors.

IMPACT:

If this issue is not funded, the E911 Board will not be able to fulfill its legislative responsibility to oversee the Emergency Communications Number 911 System Trust Fund and prevent over recovery of the cost to provision E911 services and disburse all of the wireless 911 fees to the counties. The appropriation for the Distributions to Counties - Wireless 911 Telephone Systems category is projected to be exhausted by Fiscal Year 2021-22. The department will not be able to disburse all collected fee revenues to the counties.

BACKGROUND:

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ ANZ				
FY 2022-23	FY 2022-23	FY 2022-23				
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>TELECOMMUNICATIONS SVCS</u>						72900100
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES						4300000
REALIGN AUTHORITY TO THE DISTRIBUTIONS TO COUNTIES - WIRELESS 911 CATEGORY FROM WIRELESS 911 TELEPHONE SYSTEMS - DEDUCT						4300240

The E911 Board established by section 365.172(5), Florida Statutes, is charged with the responsibility to administer the 911 fee, deposited in the Emergency Communications Number E911 System Trust Fund, with support and oversight of the department. Department staff receive and process all fees collected from wireless, non-wireless, and prepaid wireless telecommunication devices registered in the State of Florida. Fees collected are reviewed and approved by the E911 Board for disbursement to individual Florida counties to assist with the cost associated with operating and improving E911 services.

Beginning in 1996, with Federal Communications Commission docket 94-102, and followed by several amendments, wireless service providers (WSP), were directed to implement several technical improvements to improve location accuracy for wireless subscribers. WSP were permitted to request reimbursement for cost to provision E911 services. The E911 Board has overseen the reimbursement of the WSP. The WSP submit cost recovery proposals each year to the E911 Board for review and approval. Over the past few years, the number of WSPs requesting reimbursement has decreased and the ones still requesting reimbursement have reduced their reimbursement request amount each year. The proposals submitted to the E911 Board for cost recovery reimbursement for Fiscal Years 2018-19 and 2019-20 was less than \$5.2 million each year. The proposal for cost recovery decreased to \$1.89 million for Fiscal Year 2020-21, and \$1.95 million for Fiscal Year 2021-22. The projected cost recovery proposal for Fiscal Year 2022-23 is expected to be under \$500,000. Only one provider will be requesting reimbursement after December 31, 2021.

For Fiscal Year 2019-20, the appropriation for cost recovery was reduced by \$4,000,000 which increased the Wireless 911 Distribution to Counties. For Fiscal Year 2019-20, the appropriation for Wireless 911 Distribution to Counties was also increased by \$3,480,210, and the Non-Wireless E911 Distribution to Counties was decreased by \$3,480,210. For Fiscal Year 2020-21 the appropriation for Wireless 911 Distribution to Counties increased by \$5,750,000. For Fiscal Year 2021-22 the appropriation for Wireless 911 Distribution to Counties increased by \$9,136,820 for anticipated revenue growth and to fund text-to-911 services. The wireless fee revenue increased 5.6 percent in Fiscal Year 2017-18, 5.2 percent in Fiscal Year 2018-19, 5.9 percent for Fiscal Year 2019-20, and 5.5 percent for Fiscal Year 2020-21. The revenue projections for the next two years show revenue growth over 5.0 percent annually. As the number of households that use a traditional telephone line decrease and become a wireless only household, non-wireless revenues will continue to decrease. The wireless disbursements to the counties will increase by approximately \$5.5 million in Fiscal Year 2022-23 due to the increase in the wireless fee allocation.

To properly align the budget due to both wireless fee revenue increases and wireless distribution to counties increases, we are requesting the recurring Distributions to Counties - Wireless 911 Telephone Systems category (055610) increase of \$5,515,434. This issue has a corresponding issue requesting a reduction in the Distributions to Counties - Non-Wireless E911 category (055614) of \$1,515,434 and a reduction in the Distributions to Service Providers- Wireless 911 Telephone Systems category (055612) of \$4,000,000. This is a net-zero issue.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
INFORMATION TECHNOLOGY RESOURCES				4700000
E911 GRANT PORTAL				47004C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
WIRELESS COMM E911 TF	-STATE	350,000	300,000	2344 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:
 ISSUE TITLE: E911 Grant Portal

IT COMPONENT? YES

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 3. Economic Development and Job Creation
- 5. Public Safety

LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department), requests \$350,000 budget authority in the Telecommunications Services budget entity (72900100) for the Emergency Communications Number E911 System Trust Fund (2344), in Contracted Services category (100777), of which \$300,000 is nonrecurring budget, to procure a new web-based portal for the administration of the State of Florida E911 Board (E911 Board) grant programs. This request aligns the division's initiatives and strategies with those identified by the E911 Board.

The grants portal for the management of the 911 grants will allow the department to continue to provide efficient services to the counties and the E911 Board in the administration and management of the grant programs and fulfill its statutory requirement to support the E911 Board.

RETURN ON INVESTMENT (ROI):

This issue is a public life safety issue. The funding of this issue will provide for implementation of a web-based portal that will eliminate the current manual process that can introduce human errors, improve efficiencies in the management of E911 Board's grant programs, and provide better service to the counties by simplifying their process to submit their grant applications, required documents and reports, and requesting reimbursements for funds spent on 911 projects. The portal will also allow E911 staff to create meaningful reports for department management and the E911 Board.

IMPACT:

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
INFORMATION TECHNOLOGY RESOURCES				4700000
E911 GRANT PORTAL				47004C0

If this issue is not funded, the department will not be able to provide timely support needed for the E911 Board and Florida counties. The increased administrative requirements will result in delays in processing grant reimbursement requests and would open the section to more audit findings from outside auditing agencies. The current process relies on a significant amount of manual tracking and processing of the grant applications. Grants are currently submitted via emails which has caused problems in the past due to attachment size limitation, emails can be mistakenly deleted or be lost. The increasing number of grant applications and increase in the number of grant cycles introduces more opportunity for errors.

BACKGROUND:

The E911 Board established by Florida Statute, 365.172(5), is charged with the responsibility to administer the 911 fee, deposited in the Emergency Communications Number 911 System Trust Fund, with support and oversight of the department. Department staff receive and process all fees collected from wireless, non-wireless, and prepaid telecommunication devices registered in the State of Florida. Fees collected are reviewed and approved by the E911 Board for disbursement to individual Florida counties for operating and improving E911 services. Department staff process the fee remittance, analyze the revenue stream, and provide monthly reports to the E911 Board. Division staff review and provide recommendations to the Board for the State Grant and Rural County grant programs funded by the 911 trust funds.

The E911 Board expanded the 911 Grant program to assist counties in the transition to NG-911 and to encourage text-to-911 service implementation. This has increased the number of grants processed by staff. In Fiscal Year 2018-19, 92 grants were approved, in Fiscal Year 2019-20, 100 grants were approved, and in Fiscal Year 2020-21, 131 grants were approved by the E911 Board. The E911 Board has increased the number of grant cycles or windows for counties to submit state grant applications from once per year to a minimum of twice per year. Also, a federal grant funded by the US Department of Transportation and the National Telecommunications and Information Administration (NTIA) to help expedite the implementation of NG-911 nationwide was awarded to the State. Additional federal grant funding is expected.

The new web-based portal will increase staff efficiency in processing the large increase in the volume of grant applications. The portal will reduce a significant amount of the manual process that is currently utilized by staff to process the grants. Counties will be able to submit all required documents into the portal and manage their grant applications from a secure web-based portal. If a county staff is replaced due to promotions and retirements, the county information will be available for other county staff to review and continue management of their grant or apply for new grants.

The department has also implemented a new contract agreement process for all grant recipients. This new process has significantly increased the workload for the E911 staff. Starting with the rural county grant cycle in April 2020, the department has required all grant recipients to enter into a contractual agreement with the department. This requirement has created a significant strain on staff time and has increased the time to complete the grant awards, review contract deliverables and approve grant reimbursement requests. Effective July 1, 2021, the Department of Financial Services (DFS), is requiring all grant application information be loaded into the Florida Accountability Contract Tracking System (FACTS) database. These different initiatives, coupled with an increase in number of grant applications and the number of grant cycles, has increased the workload on E911 staff.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
INFORMATION TECHNOLOGY RESOURCES				4700000
CSAB CLOUD MIGRATION				47005C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
COMMUNICATIONS WKG CAP TF -STATE	2	1		2105 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: CSAB Migration to the Cloud

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests \$2 budget authority, of which \$1 is nonrecurring, for the of Communications Working Capital Trust Fund (2105) in the Telecommunications Services budget entity (72900100) in the Contracted Services category (100777) for the migration and cloud hosting costs of the department's Communications Service Authorization and Billing (CSAB) system to cloud hosting ensuring compliance with section 282.206, Florida Statutes, and rule chapter 60GG-4, Florida Administrative Code.

RETURN ON INVESTMENT (ROI):

To ensure compliance with section 282.206, Florida Statutes, the hosting will be migrated to a cloud hosting provider mitigating risks due to the unknowns with the data center privatization (rates, support, platform stability). Additionally, there should be potential cost savings in the future with more access and new tools.

IMPACT:

If this issue is not funded, the migration of the department's CSAB system to cloud hosting will not occur, resulting in the department being out of compliance with section 282.206, Florida Statutes and Rule Chapter 60GG-4, Florida Administrative Code.

BACKGROUND:

The department's CSAB system will migrate from the State Data Center to a cloud hosting provider. This includes the implementation and migration costs of \$1 for Fiscal Year 2022-23 and the recurring \$1 for annual hosting costs.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>TELECOMMUNICATIONS SVCS</u>						72900100
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
INFORMATION TECHNOLOGY RESOURCES						4700000
CSAB CLOUD MIGRATION						47005C0

Anticipated costs include hosting, migration, and setup costs for the CSAB system to cloud.

The Request for Quote (RFQ) will be conducted from July to August 2021, with a projected start date of the Purchase Order on September 3, 2021. Currently funded staff augmentation positions will manage the implementation. The three environments: 1) Development, 2) Quality Assurance, and 3) Production will be developed and implemented consecutively, with a projected completion date of November 30, 2022 - best case scenario.

TOTAL: INFORMATION TECHNOLOGY						<u>1603.00.00.00</u>
BY FUND TYPE						
68.00						
TRUST FUNDS.....	278,809,532	3,487,691				2000
SALARY RATE.....	4,043,994					
=====						

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
WIRELESS SERVICES							72900200
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							1603.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....		778,756					
=====							
SALARIES AND BENEFITS							010000
		11.00					
LAW ENFORCEMENT RADIO TF -STATE		1,015,570					2432 1
=====							
OTHER PERSONAL SERVICES							030000
LAW ENFORCEMENT RADIO TF -STATE		93,400					2432 1
=====							
EXPENSES							040000
LAW ENFORCEMENT RADIO TF -STATE		262,601					2432 1
=====							
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -STATE		715,230					1000 1
LAW ENFORCEMENT RADIO TF -STATE		22,000					2432 1

TOTAL APPRO.....		737,230					
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		235,804					1000 1
LAW ENFORCEMENT RADIO TF -STATE		7,100,000					2432 1

TOTAL APPRO.....		7,335,804					
=====							
GLDS CO E911 PB SFTY FAC							100813
GENERAL REVENUE FUND -STATE		900,000					1000 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
<u>WIRELESS SERVICES</u>							72900200
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
FLORIDA INTEROPER NETWORK							100831
GENERAL REVENUE FUND -STATE		1,250,000					1000 1
MUTUAL AID BUILD-OUT							100832
GENERAL REVENUE FUND -STATE		412,000					1000 1
RISK MANAGEMENT INSURANCE							103241
LAW ENFORCEMENT RADIO TF -STATE		1,829					2432 1
SW LAW ENF RADIO CONTR PMT							104486
LAW ENFORCEMENT RADIO TF -STATE		19,000,000					2432 1
SLERS TOWER LEASES							104488
GENERAL REVENUE FUND -STATE		10,000,000					1000 1
LAW ENFORCEMENT RADIO TF -STATE		2,500,000					2432 1
TOTAL APPRO.....		12,500,000					
SLERS UPGRADE							104492
GENERAL REVENUE FUND -STATE		111,000,000					1000 1
LEASE/PURCHASE/EQUIPMENT							105281
LAW ENFORCEMENT RADIO TF -STATE		2,229					2432 1

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
WIRELESS SERVICES							72900200
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							1603.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
REPLACEMENT RADIOS							106710
GENERAL REVENUE FUND -STATE		54,548,820					1000 1
TR/DMS/HR SVCS/STW CONTRCT							107040
LAW ENFORCEMENT RADIO TF -STATE		4,032					2432 1
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
LAW ENFORCEMENT RADIO TF -STATE		1,915					2432 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....		11.00					
TOTAL ISSUE.....		209,065,430					
TOTAL SALARY RATE.....		778,756					
SALARY INCREASES FOR FY 2021-22 - STATE EMPLOYEE MINIMUM WAGE INCREASE - EFFECTIVE 7/1/2021							1001030
OTHER PERSONAL SERVICES							030000
LAW ENFORCEMENT RADIO TF -STATE		282					2432 1
FLORIDA RETIREMENT SYSTEM ADJUSTMENT - FY 2021-22 - NORMAL COST AND UNFUNDED ACTUARIAL LIABILITY							1001070
SALARIES AND BENEFITS							010000
LAW ENFORCEMENT RADIO TF -STATE		5,252					2432 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001070
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
LAW ENFORCEMENT RADIO TF -STATE		4		2432 1
=====				
TOTAL: FLORIDA RETIREMENT SYSTEM				1001070
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....		5,256		
=====				
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
LAW ENFORCEMENT RADIO TF -STATE		3		2432 1
=====				
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
LAW ENFORCEMENT RADIO TF -STATE		142-		2432 1
=====				
STATE ENTERPRISE INFORMATION				
TECHNOLOGY DISTRIBUTION				1006600
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
LAW ENFORCEMENT RADIO TF -STATE		30-		2432 1
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
<u>WIRELESS SERVICES</u>							72900200
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
DATA PROCESSING ASSESSMENT BASE							
BUDGET ADJUSTMENT							1006800
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
LAW ENFORCEMENT RADIO TF -STATE		221					2432 1
	=====		=====		=====		
NONRECURRING EXPENDITURES							2100000
STATEWIDE LAW ENFORCEMENT RADIO							
SYSTEM (SLERS) STAFF AUGMENTATION							2103020
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
LAW ENFORCEMENT RADIO TF -STATE		1,500,000-					2432 1
	=====		=====		=====		
GLADES COUNTY E-911 PUBLIC SAFETY							
FACILITY							2103062
SPECIAL CATEGORIES							100000
GLDS CO E911 PB SFTY FAC							100813
GENERAL REVENUE FUND -STATE		900,000-					1000 1
	=====		=====		=====		
INCREASE CONTRACTED SERVICES							
STATEWIDE LAW ENFORCEMENT RADIO							
SYSTEM (SLERS)							2103072
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
LAW ENFORCEMENT RADIO TF -STATE		3,500,000-					2432 1
	=====		=====		=====		

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23	POS	AGY REQ N/R FY 2022-23	POS	AG REQ ANZ FY 2022-23	POS	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
<u>WIRELESS SERVICES</u>							72900200
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
NONRECURRING EXPENDITURES							2100000
LAKE COUNTY PUBLIC SAFETY RADIO							
INFRASTRUCTURE							2103074
SPECIAL CATEGORIES							100000
LAKE CO PB SFTY RADIO INFR							100816
GENERAL REVENUE FUND -STATE	2,000,000-						1000 1
=====							
REPLACEMENT RADIOS FOR THE							
STATEWIDE LAW ENFORCEMENT RADIO							2103075
SYSTEM - CH 2021-36, LOF, SEC 121							100000
SPECIAL CATEGORIES							106710
REPLACEMENT RADIOS							
GENERAL REVENUE FUND -STATE	54,548,820-						1000 1
=====							
REPLACEMENT OF STATEWIDE LAW							
ENFORCEMENT RADIO EQUIPMENT							2103079
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -STATE	715,230-						1000 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE	235,804-						1000 1
=====							
TOTAL: REPLACEMENT OF STATEWIDE LAW							2103079
ENFORCEMENT RADIO EQUIPMENT							
TOTAL ISSUE.....	951,034-						
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
<u>WIRELESS SERVICES</u>							72900200
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
NONRECURRING EXPENDITURES							2100000
DOMESTIC SECURITY - FLORIDA MUTUAL							
AID BUILD OUT (MAB)							
INSUFFICIENT FUNDING							2103082
SPECIAL CATEGORIES							100000
MUTUAL AID BUILD-OUT							100832
GENERAL REVENUE FUND -STATE		412,000-					1000 1
=====							
DOMESTIC SECURITY - FLORIDA							
INTEROPERABILITY NETWORK (FIN)							
INSUFFICIENT FUNDING							2103083
SPECIAL CATEGORIES							100000
FLORIDA INTEROPER NETWORK							100831
GENERAL REVENUE FUND -STATE		1,250,000-					1000 1
=====							
STATEWIDE LAW ENFORCEMENT RADIO							
SYSTEM UPGRADE - CH 2021-36, LOF,							
SEC 122							2103116
SPECIAL CATEGORIES							100000
SLERS UPGRADE							104492
GENERAL REVENUE FUND -STATE		111,000,000-					1000 1
=====							
VETO LAKE COUNTY PUBLIC SAFETY							
RADIO INFRASTRUCTURE							2103117
SPECIAL CATEGORIES							100000
LAKE CO PB SFTY RADIO INFR							100816
GENERAL REVENUE FUND -STATE		2,000,000					1000 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
EQUIPMENT NEEDS				2400000
REPLACEMENT OF MOTOR VEHICLES				2401500
OPERATING CAPITAL OUTLAY				060000
LAW ENFORCEMENT RADIO TF -STATE	79,544	79,544		2432 1
=====	=====	=====	=====	
SPECIAL CATEGORIES				100000
ACQUISITION/MOTOR VEHICLES				100021
LAW ENFORCEMENT RADIO TF -STATE	168,490	168,490		2432 1
=====	=====	=====	=====	
TOTAL: REPLACEMENT OF MOTOR VEHICLES				2401500
TOTAL ISSUE.....	248,034	248,034		
=====	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Departmentwide Vehicle Needs

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

3.4 Ensure the availability of workforce housing, the future supply of quality water, cutting-edge telecommunications, and effective energy sources to meet Florida's economic and quality of life goals.

4.2 Ensure state, regional, and local agencies provide collaborative and timely customer service to businesses and workers.

5.2 To improve the efficiency and effectiveness of government agencies at all levels.

5.4 To provide local, regional and statewide assistance for the protection, provision and resiliency of resources and infrastructure.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

5. Public Safety

6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #4: Administer efficient state retirement programs by utilizing the best technology.

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY: The Department of Management Services (department) requests nonrecurring authority of \$236,180 in the Acquisition of Motor Vehicles category (100021) and \$79,544 the Operating Capital Outlay category (060000) within multiple budget entities and trust funds.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
EQUIPMENT NEEDS				2400000
REPLACEMENT OF MOTOR VEHICLES				2401500

Of this request, \$248,034 is in Law Enforcement Radio System Trust Fund (2432) with \$168,490 in the Acquisition of Motor Vehicles category (100021) and \$79,544 in Operating Capital Outlay category (060000) within the Wireless Services budget entity (72900200). This will fund four public safety Chevy Tahoe Special Service four-wheel drive (4WD) vehicles for the department's Bureau of Public Safety field engineers. Additionally, \$37,690 is in the Telecommunications Services budget entity (72900100) within the Communications Working Capital Trust Fund (2105) to replace two vehicles for SUNCOM consultants. Finally, \$30,000 is within Retirement Benefits Administration budget entity (72750300), within the Operating Trust Fund (2510) to replace a courier vehicle for the Division of Retirement (division).

Wireless Services:

The Chevy Tahoe Special Service vehicles will increase the department's Bureau of Public Safety's fleet size to eight vehicles and allow eight field engineers to perform contractor performance inspections, system performance investigations, and customer complaint resolution. Currently, only four of the six current Public Safety field engineers have access to these specialized vehicles to perform their mission. In Fiscal Year 2022-23, the department is requesting an increase of two full-time equivalent (FTE) for additional field engineers, bringing the total field engineers to eight; therefore, the Bureau of Public Safety will need a total fleet of eight vehicles for field engineers.

Telecommunications Services:

The request with SUNCOM will provide a low-cost, safe, and reliable way to provide transportation for two SUNCOM consultants to cover approximately 56,804 square miles throughout the State of Florida to continue supporting the telecommunication needs of state agencies and local governments within the SUNCOM Network, as directed by Florida Statute 282.703. Currently, the Division of Telecommunications (DivTel) has two obsolete vehicles which are 16 and 20 years old respectively. The state's minimum criteria for replacing this type of vehicle is 12 years and/or 120,000 miles. They have exceeded their useful life.

Retirement Benefits Administration:

Lastly, the department needs to replace its courier vehicle within the division. The current courier vehicle for the division is a 2007 Toyota Prius that will be 15 years old by July 1, 2022. Based on the state's minimum criteria for replacing vehicle, it has exceeded its useful life.

RETURN ON INVESTMENT (ROI):

Wireless Services:

In 2021, the Florida Legislature tasked the department with managing the newly executed \$638 million dollar contract for the Statewide Law Enforcement Radio System (SLERS), pursuant to section 282.709(1)(b), Florida Statutes. The department's Bureau of Public Safety field engineers have the responsibility to maintain and operate SLERS. While the department previously managed SLERS, the new legislation adds additional duties to the department. This request is to help facilitate these extra responsibilities.

Telecommunications Services:

With the implementation of the new SUNCOM Communication Services (SCS), the continued delivery of high-quality, secure

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900200
						16
						<u>1603.00.00.00</u>
						2400000
						2401500

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
WIRELESS SERVICES
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 EQUIPMENT NEEDS
 REPLACEMENT OF MOTOR VEHICLES

72000000
 72900000
 72900200
 16
1603.00.00.00
 2400000
 2401500

telecommunications services remains a top priority for DivTel. DivTel represents the state as a technical agent in the volume purchase of telecommunications services and strives to obtain best value for all its customers.

Retirement Benefits Administration:

Purchasing a small utility/cargo van will make loading and unloading the vehicle easier for employees, as well as eliminate multiple trips to transport deliveries. Funding this issue will allow the division to continue serving the needs of the 2.6 million active and retired Florida Retirement System members.

IMPACT:

Wireless Services:

These vehicles are critical to ensuring the operation of the SLERS. In the Fiscal Year 2022-23, the department is requesting an increase of two FTEs for additional field engineers, bringing the total field engineers to eight and the Bureau of Public Safety currently has only four total vehicles. Currently, only four of the field engineers are able to respond to certain site locations within the statewide network due to their access to these specialized vehicles and equipment and participate in on-call activities. This creates an unequal burden on the field engineers that have the equipment needed to perform these critical functions. Failure to fund these vehicles will likely result in diminished service capabilities to SLERS which is contractually required to maintain a 99% performance reliability standard.

Telecommunications Services:

If this issue is not funded, the consultants will not have the appropriate tools to perform their job responsibility of providing support to agencies and local governments regarding their telecommunication needs.

Retirement Benefits Administration:

The division will continue to utilize a courier vehicle that has exceeded its functional life, leading to the potential use of an unsafe vehicle to provide necessary services and will continue to incur maintenance costs that have already exceeded its market value.

BACKGROUND:

Wireless Services:

Pursuant to section 282.709(1)(b), Florida Statutes, which states "the department shall bear the overall responsibility for the design, engineering, acquisition, and implementation of the statewide radio communications system and for ensuring the proper operation and maintenance of all common system equipment", the department's Bureau of Public Safety field engineers have the responsibility to maintain and operate the SLERS. As the department transitions this network to a new system, SLERS field engineers will have the additional responsibility of increased vendor and contractor oversight, troubleshooting, drive testing and immediate response. Deployment of vehicles includes both scheduled and unscheduled events when a quick response is needed during the day and at all hours of the night. Vehicle repairs and mechanical downtimes make it progressively difficult to achieve the performance metrics associated with customer service and contract performance monitoring.

SLERS provides critical life safety communications services for state and local public safety agencies throughout

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
EQUIPMENT NEEDS				2400000
REPLACEMENT OF MOTOR VEHICLES				2401500

122,848.4 statewide miles, including all 67 counties extending 25 miles offshore. It provides public safety communications to police, fire and emergency medical services for 22 million Florida residents and approximately 126 million annual visitors. The current radio system serves all state agencies and has over 20,500 radios in patrol cars, boats, motorcycles and aircraft for first responders in the state. The department's field engineers are reliant upon their state-owned vehicles to perform contractor performance inspections, Public Safety radio system performance investigations, and customer complaint resolution in remote locations where the SLERS communication tower sites are located. The vehicles must sometimes travel on non-maintained dirt roads to the tower locations, which are frequently located on unimproved roads, and roads flooded with water. It is normal for the engineer to use 4WD and make use of the installed bumper-mounted winches.

Telecommunications Services:

Pursuant to section 282.703, Florida Statutes, DivTel is directed to establish the SUNCOM Network, the state enterprise telecommunications system for providing local and long-distance communications services to state agencies, political subdivisions of the state, municipalities, and nonprofit corporations throughout the state of Florida. DivTel has two aging vehicles for field consultants. The vehicles are used to visit agencies and local governments throughout the State of Florida. The vehicles provide transportation for the two consultants, which are required to cover approximately 56,804 square miles throughout the State of Florida, requiring extensive travel to meet with and determine the telecommunication needs of each of the eligible users of SUNCOM services. Due to extensive engine damage and the age of the vehicles, they are posed a liability issue.

With the implementation of the new SCS, the continued delivery of high-quality, secure telecommunications services will remain a top priority for DivTel. DivTel represents the state as a technical agent in the volume purchase of telecommunications services and strive to obtain best value for all its customers. DivTel relies on the need's assessment and demand from its state agency customers to determine its purchasing schedule and to establish contracts for the provisioning of services. DivTel assures safety through improved communications for law enforcement and emergency personnel. As the provider of telecommunications services for state agencies, DivTel will continue to find the best value to allow government entities to function within a secure, reliable communications environment.

Retirement Benefits Administration:

The division currently has a 2007 Toyota Prius with 116,084 miles that is used for interoffice mail deliveries of retirement documents such as member checks and forms between the division and the department main office as well as other state agencies. Trays of mail from retirement members are picked up daily from the Post Office and delivered to the division office to be entered into workflow and assigned to the members' accounts. Additionally, the division regularly picks up record storage boxes from archives and boxes of publications stored at the Records Center Warehouse Building and delivers to the desired locations. Because of this volume, purchasing a small utility/cargo van will make loading and unloading the vehicle easier for employees, as well as eliminate multiple trips to transport deliveries.

The division's courier vehicle will be 15 years old by July 1, 2022, currently has approximately 116,000 miles, and has exceeded its functional life. The minimum criteria, referred to as "DROPDEAD values", for replacing this type of vehicle is 12 years and/or 120,000 miles. Per the department's Minimum Equipment Replacement Criteria, "Once a vehicle reaches a

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
EQUIPMENT NEEDS				2400000
REPLACEMENT OF MOTOR VEHICLES				2401500

'DROPDEAD' value it is automatically deemed eligible for replacement regardless of any other factors." The division courier vehicle, currently at 14 years, qualifies as having reached its 'DROPDEAD' value.

The vehicle has rising maintenance costs and has become a personal safety concern for the couriers traveling in it every day. As the usage of this vehicle continues, repairs will only become more frequent and costly. The costs of repairing the existing vehicle in the last five years are over \$7,800 and easily exceed its market value of approximately \$2,400.

STATEWIDE LAW ENFORCEMENT RADIO				24017C0
SYSTEM NETWORK TESTING EQUIPMENT				060000
OPERATING CAPITAL OUTLAY				
LAW ENFORCEMENT RADIO TF -STATE	339,731	339,731		2432 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: STATEWIDE LAW ENFORCEMENT RADIO SYSTEM EQUIPMENT

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

6.1 Create and sustain vibrant, safe, healthy, and resilient communities, that attract workers, residents, businesses, and visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:

5. Public Safety

LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests \$339,731 nonrecurring budget authority in the Law Enforcement Radio System Trust Fund (2432) in the Wireless Services budget entity (72900200) in the Operating Capital Outlay category (060000) to fund specialized network testing equipment which would be utilized to monitor, troubleshoot and repair complex law enforcement radio systems and subscriber units and ensure compliance testing and contract performance monitoring of the Statewide Law Enforcement Radio System (SLERS) pursuant to section 282.709(1)(b), Florida Statutes. The funding of this issue will procure specialized radio network testing equipment that will be used by the department's Bureau of Public Safety field engineers to perform contractor performance inspections, system performance investigations,

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
<u>GOV OPERATIONS/SUPPORT</u>				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
EQUIPMENT NEEDS				2400000
STATEWIDE LAW ENFORCEMENT RADIO				
SYSTEM NETWORK TESTING EQUIPMENT				24017C0

and customer complaint resolution.

RETURN ON INVESTMENT (ROI):

This funding will immediately enhance life-saving efforts and public safety for first responders, all Florida residents, visitors to the state, public and private schools, healthcare facilities, and businesses in Florida. The ROI falls in the area of public safety and the protection of Florida's citizens, visitors, and law enforcement officers. Currently, the department relies on the vendor for system performance and customer complaint resolution. This network radio testing equipment gives the department the control and necessary radio network testing capability to be proactive in identifying these issues and maintain vendor performance as required in contracts.

IMPACT:

This is a life-safety issue. Failure to fund this request will result in the inability of the department's Bureau of Public Safety field engineers and technicians to provide full compliance testing and monitoring of the SLERS public safety radio system. This could create service delivery failure and lead to an inability of staff to enforce compliance with current and future vendor contracts.

BACKGROUND:

SLERS provides critical life safety communications services for state and local public safety agencies throughout 122,848.4 statewide miles, including all 67 counties extending 25 miles offshore. It provides public safety communications to police, fire, and emergency medical services for 22 million Florida residents and approximately 126 million annual visitors. The current radio system serves all state agencies and has over 20,500 radios in patrol cars, boats, motorcycles, and aircraft for first responders in the state. This radio system has achieved end-of-life and is scheduled to be upgraded to a non-proprietary public safety grade radio system in the next few years. As part of the system upgrade, upgraded radio testing and maintenance tools are needed to ensure that this critical public safety resource is properly built, configured, and operates to the highest standard for public safety radio communications systems. The department's Bureau of Public Safety is responsible for the management and operation of the SLERS. As part of the responsibility for the management and daily operation of the system, the department contracts with a vendor to provide the service with oversight by the department. The management of the contract requires the department to monitor both the performance of the vendor and the daily operations of the system. The department is responsible for performing radio network equipment testing, site inspections, policy and procedures oversight, and responding to critical issues identified including malfunction troubleshooting and recommended actions. Additionally, the department's Bureau of Public Safety has assumed the responsibility of maintenance and repair of the Capitol SLERS internal building radio system which interconnects with the SLERS providing security and safety for the Capitol buildings and offices.

The current system utilizes a combination of proprietary vendor systems and interoperable P-25 radio systems in the 700 and 800 MHz frequencies. This requested funding will allow the department to purchase current specialized radio network testing tools that can be utilized to perform testing, troubleshooting and verification of vendor compliance with required technical specifications required by contract. These tools will be needed by Bureau of Public Safety radio field engineers and technicians to conduct service acceptance and ensure vendor compliance with the additional technical

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>WIRELESS SERVICES</u>						72900200
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
EQUIPMENT NEEDS						2400000
STATEWIDE LAW ENFORCEMENT RADIO						
SYSTEM NETWORK TESTING EQUIPMENT						24017C0

specifications of P-25 radio network systems. These specialized radio network testing tools will help the department to achieve the performance metrics associated with customer service and contract performance monitoring pursuant to section 282.709(1)(b), Florida Statutes, which states "the department shall bear the overall responsibility for the design, engineering, acquisition, and implementation of the statewide radio communications system and for ensuring the proper operation and maintenance of all common current and future system equipment."

This new equipment is likely to remain in service for at least 15 years or more absent any technology advances or regulations that occur which would require updates or replacement. Since the useful life of current public safety radios is estimated at seven plus years, it is not unreasonable to assume this equipment will remain useful for multiple cycles of user radio equipment refresh.

WORKLOAD						3000000
STATEWIDE LAW ENFORCEMENT RADIO						
SYSTEM WORKLOAD INCREASE						3008AC0
SALARY RATE						000000
SALARY RATE.....	130,000					
=====						
SALARIES AND BENEFITS						010000
	2.00					
LAW ENFORCEMENT RADIO TF -STATE	183,072					2432 1
=====						
EXPENSES						040000
LAW ENFORCEMENT RADIO TF -STATE	19,800	7,790				2432 1
=====						
SPECIAL CATEGORIES						100000
TR/DMS/HR SVCS/STW CONTRCT						107040
LAW ENFORCEMENT RADIO TF -STATE	611					2432 1
=====						
TOTAL: STATEWIDE LAW ENFORCEMENT RADIO						3008AC0
SYSTEM WORKLOAD INCREASE						
TOTAL POSITIONS.....	2.00					
TOTAL ISSUE.....	203,483	7,790				
TOTAL SALARY RATE.....	130,000					
=====						

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>WIRELESS SERVICES</u>						72900200
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
WORKLOAD						3000000
STATEWIDE LAW ENFORCEMENT RADIO						
SYSTEM WORKLOAD INCREASE						3008AC0

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Staffing Increase Request Public Safety Radio Services

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

4.2 Ensure state, regional, and local agencies provide collaborative and timely customer service to businesses and workers.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 3. Economic Development and Job Creation
- 5. Public Safety

LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests \$203,483 budget authority, of which \$7,790 is nonrecurring, within the Law Enforcement Radio System Trust Fund (2432) in the Wireless Services budget entity (72900200). \$183,072 recurring will be in the Salaries and Benefits category (010000), \$611 recurring will be in the Transfer to Department of Management Services-Human Resources Services Purchased Per Statewide Contract category (107040), and \$12,010 recurring and \$7,790 nonrecurring will be in the Expenses category (040000) and 130,000 in rate for two additional full-time equivalent (FTE) engineering positions to address increased workloads and staffing limitations in the Bureau of Public Safety. The request for rate over the base for the classification is due to the necessary skillset required for the position. Other class codes where the minimum may have been appropriate, were not appropriate for the type of position responsibilities. There is sufficient space to accommodate the new positions.

RETURN ON INVESTMENT (ROI):

The return-on-investment falls in the area of public safety and the protection of Florida's citizens, visitors, and law enforcement officers. These positions will increase the ability of the department to continue to manage the Statewide Law Enforcement Radio System (SLERS), increased responsibilities relating to the management and payment of third-party tower leases, and the coordination of users and stakeholders utilizing the SLERS for public safety emergency communications.

IMPACT:

If this issue is not funded, the department will not be able to provide timely support needed by the state's law enforcement stakeholders, the Joint Task Force (JTF) Board, the Department of Emergency Management, and individual Florida counties. This is especially critical during times of natural or man-made disasters. If this issue is not funded, the transition to the next generation of SLERS will be hampered by the lack of available personnel resources.

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ N/R	AGY REQ N/R	AG REQ ANZ	AG REQ ANZ	
FY 2022-23	FY 2022-23	FY 2022-23	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>WIRELESS SERVICES</u>						72900200
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
WORKLOAD						3000000
STATEWIDE LAW ENFORCEMENT RADIO						
SYSTEM WORKLOAD INCREASE						3008AC0

BACKGROUND:

During the 2021 Legislative Session, the legislature directed the department to enter in to a new 15-year contract with the SLERS vendor to continue to provide SLERS to the state's law enforcement and public safety users. Laws of Florida Chapter 2021-36, section 122 requires the upgrade of the current radio system to improve coverage and capabilities in accordance with the Association of Public Safety Communications Officials (APCO), Project-25 (P-25) standards for Land Mobile Radio (LMR) systems.

The upgrade and operation of a statewide LMR system will require additional personnel to verify operation and the management of the system and users. Additionally, the legislature directed the department to assume the management and payment of third-party tower leases associated with SLERS and to perform the purchase of new radios for the majority of the state law enforcement radio fleet. These added responsibilities to the current workload of the department requires significant resources to ensure the appropriate contract performance and monitoring.

One of the tasks that will need to be performed during the system upgrade will require department personnel to perform "drive tests" with sophisticated radio receiver equipment to ensure coverage and capacity requirements are met. Other ongoing department tasks must continue and include system monitoring, site inspections, Emergency Support Function (ESF-2) during disasters, Mobile Radio Site deployments during significant events, vendor contract management and monitoring, SLERS Partner applications, SLERS resource load studies, Emergency Medical Services (EMS) radio system approval, communications focus group meetings and tasks, updating the statewide law enforcement radio plan, 700MHz plan, drive tests and troubleshooting and system analysis of reported issues including drive testing and examination of user equipment, administrative support to the JTF Board and Technical Committee on statewide law enforcement communications and Region 9 800Mhz and 700 MHz committees, and additional technical and administrative tasks as needed.

The department anticipates that an increased workload will also occur as local agencies are likely to request permission to join SLERS. The department would like to encourage such requests; however, significant engineering functions must be performed to evaluate and mitigate any negative effects of additional radios utilizing the system.

	COL A03	COL A04	COL A05		
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ		
	FY 2022-23	FY 2022-23	FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	
				AMOUNT	
				CODES	
MANAGEMENT SRVCS, DEPT OF					72000000
PGM: TECHNOLOGY PROGRAM					72900000
WIRELESS SERVICES					72900200
GOV OPERATIONS/SUPPORT					16
INFORMATION TECHNOLOGY					1603.00.00.00
WORKLOAD					3000000
STATEWIDE LAW ENFORCEMENT RADIO					
SYSTEM WORKLOAD INCREASE					3008AC0

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23							
NEW POSITIONS							
4630 ENGINEERING SPECIALIST II							
N0008 001	1.00	65,000		26,536	91,536	0.00	91,536
N0009 001	1.00	65,000		26,536	91,536	0.00	91,536
TOTALS FOR ISSUE BY FUND							
2432 LAW ENFORCEMENT RADIO TF							183,072
	2.00	130,000		53,072	183,072		183,072

FUND SHIFT							3400000
FUND SHIFT STATEWIDE LAW ENFORCEMENT RADIO SYSTEM TRUST FUND							
TO GENERAL REVENUE FUND - DEDUCT							34010C0
SPECIAL CATEGORIES							100000
SLERS TOWER LEASES							104488
LAW ENFORCEMENT RADIO TF -STATE	2,500,000-						2432 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Statewide Law Enforcement Radio System (SLERS) Tower Lease Realignment - Add

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900200
						16
						<u>1603.00.00.00</u>
						3400000
						34010C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
WIRELESS SERVICES
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY

FUND SHIFT
 FUND SHIFT STATEWIDE LAW
 ENFORCEMENT RADIO SYSTEM TRUST FUND
 TO GENERAL REVENUE FUND - DEDUCT

- 5.4 Provide local, regional, and statewide partnerships to accomplish Florida's economic and quality of life & quality places goals.
- 6.1 Create and sustain vibrant, safe, healthy, and resilient communities that attract workers, residents, businesses, and visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 5. Public Safety
- 3. Economic Development and Job Creation

LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests a recurring transfer of \$2,500,000 in the Statewide Law Enforcement Radio Tower Leases category (104488) from the Law Enforcement Radio System Trust Fund (2432) to General Revenue (1000) within the Wireless Services budget entity (72900200) for the radio tower leases assigned to the department during the 2021 Florida Legislative Session from the current operator of the Statewide Law Enforcement Radio System (SLERS).

The department has a corresponding DEDUCT issue (34011C0). These issues net to zero.

RETURN ON INVESTMENT (ROI):

Public safety communications systems and networks improve communications capability allowing the state and local public safety emergency responders to fulfill their missions more effectively and efficiently in the protection of lives and property for Florida's citizens and visitors.

IMPACT:

This is a life-safety issue. SLERS will not operate within the state and SLERS users and public safety emergency responders will be unable to communicate in the regional area if this issue is not funded.

BACKGROUND:

Pursuant to section 282.709(1)(b), Florida Statutes, which states "the department shall bear the overall responsibility for the design, engineering, acquisition, and implementation of the statewide radio communications system and for ensuring the proper operation and maintenance of all common system equipment", the department operates SLERS providing life safety and public safety services to citizens, businesses, and visitors to the State of Florida.

The department entered into various tower lease agreements during Fiscal Year 2021-22. There are 210 towers as part of

	COL A03	COL A04	COL A05		
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ		
	FY 2022-23	FY 2022-23	FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	
				AMOUNT	
				CODES	
MANAGEMENT SRVCS, DEPT OF					72000000
PGM: TECHNOLOGY PROGRAM					72900000
WIRELESS SERVICES					72900200
GOV OPERATIONS/SUPPORT					16
INFORMATION TECHNOLOGY					1603.00.00.00
FUND SHIFT					3400000
FUND SHIFT STATEWIDE LAW					
ENFORCEMENT RADIO SYSTEM TRUST FUND					
TO GENERAL REVENUE FUND - DEDUCT					34010C0

the SLERS network of which 147 have been assigned to the department. The Fiscal Year 2021-22 appropriation as listed in Laws of Florida, Chapter 2021-36, line 2860, provides for \$12,500,000 for the radio tower leases assigned to the department from the current operator of the SLERS, of which \$10,000,000 was appropriated as recurring General Revenue (1000) and \$2,500,000 was appropriated as recurring authority in the Law Enforcement Radio System Trust Fund (2432). This issue requests the realignment of the \$2,500,000 Law Enforcement Radio System Trust Fund (2432) appropriation to be funded from General Revenue (1000) based on current trust fund cash balance projections.

FUND SHIFT STATEWIDE LAW					
ENFORCEMENT RADIO SYSTEM TRUST FUND					
TO GENERAL REVENUE FUND - ADD					34011C0
SPECIAL CATEGORIES					100000
SLERS TOWER LEASES					104488
GENERAL REVENUE FUND	-STATE	2,500,000			1000 1

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AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Statewide Law Enforcement Radio System (SLERS) Tower Lease Realignment - Deduct

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

5.4 Provide local, regional, and statewide partnerships to accomplish Florida's economic and quality of life & quality places goals.

6.1 Create and sustain vibrant, safe, healthy, and resilient communities that attract workers, residents, businesses, and visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:

5. Public Safety

3. Economic Development and Job Creation

LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
FUND SHIFT				3400000
FUND SHIFT STATEWIDE LAW				
ENFORCEMENT RADIO SYSTEM TRUST FUND				
TO GENERAL REVENUE FUND - ADD				34011C0

SUMMARY:

The Department of Management Services (department) requests a recurring transfer of \$2,500,000 in the Statewide Law Enforcement Radio Tower Leases category (104488) from the Law Enforcement Radio System Trust Fund (2432) to General Revenue (1000) within the Wireless Services budget entity (72900200) for the radio tower leases assigned to the department during the 2021 Florida Legislative Session from the current operator of the Statewide Law Enforcement Radio System (SLERS).

This issue nets to zero when combined with issue 34010C0.

RETURN ON INVESTMENT (ROI):

Public safety communications systems and networks improve communications capability allowing the state and local public safety emergency responders to fulfill their missions more effectively and efficiently in the protection of lives and property for Florida's citizens and visitors.

IMPACT:

This is a life-safety issue. SLERS will not operate within the state and SLERS users and public safety emergency responders will be unable to communicate in the regional area if this issue is not funded.

BACKGROUND:

Pursuant to section 282.709(1)(b), Florida Statutes, which states "the department shall bear the overall responsibility for the design, engineering, acquisition, and implementation of the statewide radio communications system and for ensuring the proper operation and maintenance of all common system equipment", the department operates SLERS providing life safety and public safety services to citizens, businesses, and visitors to the State of Florida.

The department entered into various tower lease agreements during Fiscal Year 2021-22. There are 210 towers as part of the SLERS network of which 147 have been assigned to the department. The Fiscal Year 2021-22 appropriation as listed in Laws of Florida, Chapter 2021-36, line 2860, provides for \$12,500,000 for the radio tower leases assigned to the department from the current operator of the SLERS, of which \$10,000,000 was appropriated as recurring General Revenue (1000) and \$2,500,000 was appropriated as recurring authority in the Law Enforcement Radio System Trust Fund (2432). This issue requests the realignment of the \$2,500,000 Law Enforcement Radio System Trust Fund (2432) appropriation to be funded from General Revenue (1000) based on current trust fund cash balance projections.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS AMOUNT
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
RE-ENGINEERING THE WORKPLACE				4000000
STATEWIDE LAW ENFORCEMENT RADIO				
SYSTEM CONTRACTED LEGAL SERVICES				40005C0
SPECIAL CATEGORIES				100000
CONTRACTED LEGAL SERVICES				103884
LAW ENFORCEMENT RADIO TF -STATE	250,000			2432 1

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: Statewide Law Enforcement Radio System (SLERS) Leasing Attorney

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.
 5.4 Provide local, regional, and statewide partnerships to accomplish Florida's economic and quality of life & quality places goals.
 6.1 Create and sustain vibrant, safe, healthy, and resilient communities that attract workers, residents, businesses, and visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:
 5. Public Safety
 3. Economic Development and Job Creation

LONG RANGE PROGRAM PLAN:
 GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:
 The Department of Management Services (department) requests \$250,000 recurring budget authority within the Law Enforcement Radio System Trust Fund (2432) in the Wireless Services budget entity (72900200) in the Contracted Legal Services category (103884) for securing an attorney for the legal advice on the annual renewals of the Statewide Law Enforcement Radio System (SLERS) tower leases assigned to the department during the 2021 Florida Legislative Session from the current operator of SLERS. The attorney will be used as needed during the fiscal year. Approximately, one-third of the current tower leases will be up for annual renewal and contracted legal counsel from an attorney will be needed.

RETURN ON INVESTMENT (ROI):
 SLERS provides critical life safety communications services for state and local public safety agencies in all 67 counties, and includes over 122,800 statewide miles, and extends 25 miles offshore. The system provides public safety communications for police, fire, and emergency medical services for all Florida residents and approximately 126 million annual visitors. The current radio system serves all state agencies, has over 20,500 radios in patrol cars, boats, motorcycles, and aircraft for first responders in the state. The monetary return on investment will be through robust

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
RE-ENGINEERING THE WORKPLACE				4000000
STATEWIDE LAW ENFORCEMENT RADIO				
SYSTEM CONTRACTED LEGAL SERVICES				40005C0

monitoring of a critical public safety asset and its improved service delivery.

IMPACT:

This is a life-safety issue. SLERS will not operate within the state and SLERS users and public safety emergency responders will be unable to communicate in the regional area if this issue is not funded.

BACKGROUND:

Pursuant to section 282.709(1)(b), Florida Statutes, which states "the department shall bear the overall responsibility for the design, engineering, acquisition, and implementation of the statewide radio communications system and for ensuring the proper operation and maintenance of all common system equipment", the department's Bureau of Public Safety has the responsibility to maintain and operate SLERS. As the department transitions the network to a new system, the radio tower leases must remain active to provide life safety and public safety services to citizens, businesses, and visitors to the state of Florida.

The department entered into various tower lease agreements starting in Fiscal Year 2021-22. There are 210 towers as part of the SLERS network of which 147 are assigned to the department. The department anticipates about 50 lease renewals annually which will require legal guidance on these leases and property issues. The vendor who assigned the leases to the department employed 1.5 attorneys to provide legal guidance regarding the leases and property issues. The department plans to engage legal support on an as needed basis.

STATEWIDE LAW ENFORCEMENT RADIO				
SYSTEM (SLERS) STAFF AUGMENTATION				
AND INDEPENDENT VERIFICATION AND				
VALIDATION SERVICES				40014C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777

LAW ENFORCEMENT RADIO TF	-STATE	1,500,000	1,500,000		2432	1
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AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Statewide Law Enforcement Radio System (SLERS) Staff Augmentation and Independent Verification and Validation

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>WIRELESS SERVICES</u>						72900200
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
RE-ENGINEERING THE WORKPLACE						4000000
STATEWIDE LAW ENFORCEMENT RADIO SYSTEM (SLERS) STAFF AUGMENTATION AND INDEPENDENT VERIFICATION AND VALIDATION SERVICES						40014C0

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

6.1 Create and sustain vibrant, safe, healthy, and resilient communities that attract workers, residents, businesses, and visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 5. Public Safety
- 3. Economic Development and Job Creation

LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests \$1,500,000 in nonrecurring budget authority in the Wireless Services budget entity (72900200) within the Statewide Law Enforcement Radio System Trust Fund (2432) in the Contracted Services category (100777) to fund Independent Verification and Validation (IV and V) services and management consulting to provide resources to manage the process to upgrade the existing Statewide Law Enforcement Radio System (SLERS) as a result of legislative direction to sign a new 15-year contract with the existing vendor during the 2021 Florida Legislative Session.

This radio system has reached end-of-life and will be upgraded to a nonproprietary public safety grade radio system in the next few years in accordance with legislative direction. As required by section 282.0051(4), Florida Statutes, IV and V services are required to verify the new system is built in the best interest of the state.

The management consulting continuation includes:

Project Manager - Maintain the project management plan including timeline, communications, status updates, monitoring, and risk management.

Technical Project Manager - Oversee all project management activities, inspect contractor deliverables, lead coverage testing plan, and advise department on build-out progress.

Project Manager/Project Leader - Lead the project team, develop the project management plan for build-out/migration phase, accountable for the successful delivery of milestones within the period permitted, monitor contractor performance and documentation of progress and deliverables.

Transition Network Engineer - Provide transition subject matter expertise to the department during migration.

Construction Network Engineer - Project management and technical subject matter expertise during build out.

RETURN ON INVESTMENT (ROI):

SLERS provides critical life safety communications services for state and local public safety agencies in all 67

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ ANZ				
FY 2022-23	FY 2022-23	FY 2022-23				
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900200
						16
						<u>1603.00.00.00</u>
						4000000
						40014C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
WIRELESS SERVICES
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY

RE-ENGINEERING THE WORKPLACE
 STATEWIDE LAW ENFORCEMENT RADIO
 SYSTEM (SLERS) STAFF AUGMENTATION
 AND INDEPENDENT VERIFICATION AND
 VALIDATION SERVICES

counties, and includes over 122,800 statewide miles, and extends 25 miles offshore. The system provides public safety communications for police, fire, and emergency medical services for all Florida residents and approximately 126 million annual visitors. The current radio system serves all state agencies and has over 20,500 radios in patrol cars, boats, motorcycles, and aircraft for first responders in the state. The monetary return on investment will be through robust project monitoring of a critical public safety asset and its improved service delivery.

IMPACT:

The department will not have the appropriate resources to manage the implementation and migration of the updated SLERS, and to contract with an independent party to provide an objective assessment of products and processes throughout the project management lifecycle.

BACKGROUND:

This is a public life-safety issue which will provide funding for appropriate resources to manage the upgrade of the new SLERS, and IV and V from an independent party to provide an objective assessment of products and processes throughout the project management lifecycle.

During the 2021 Florida Legislative Session, the legislature directed the department to complete a new 15-year contract to provide and upgrade SLERS to an interoperable (i.e., system with the ability to work with or use the parts or equipment of another system) public safety Land Mobile Radio (LMR) system. The department, under section 282.0051(4), Florida Statutes, is required to perform project oversight on all state agency information technology projects that have total project costs of \$10,000,000 or more and that are funded in the General Appropriations Act or any other law. As enacted by 60GG-1.009 (8), Florida Administrative Code, IV and V must be employed for any project that meets the criteria for oversight. The department will purchase IV and V services in compliance with section 287.056, Florida Statutes, or procure such services in a manner consistent with Florida procurement laws.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
DOMESTIC SECURITY - FLORIDA MUTUAL				
AID BUILD OUT (MAB)				
INSUFFICIENT FUNDING				41004C0
SPECIAL CATEGORIES				100000
MUTUAL AID BUILD-OUT				100832
GENERAL REVENUE FUND				
-STATE	120,000	120,000		1000 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: DOMESTIC SECURITY - FLORIDA MUTUAL AID BUILD-OUT (MAB) FUNDING

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

- 5.2 Improve the efficiency and effectiveness of government agencies at all levels.
- 6.1 Create and sustain vibrant, safe, healthy, and resilient communities that attract workers, residents, businesses, and visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 5. Public Safety
- 3. Economic Development and Job Creation

LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests \$120,000 in nonrecurring budget authority in the Wireless Services budget entity (72900200) in General Revenue (1000) in the Mutual Aid Build-Out category (100832) for the operation and maintenance of the Mutual Aid Build-Out (MAB) to include: network connectivity, tower rent, and maintenance.

This system is comprised of radio equipment at 21 sites that facilitate communications between disparate radio systems. These systems are used by state and local public safety agencies, including law enforcement, emergency medical, and fire services when first responders travel outside of their home radio system service area to assist in times of disaster and multi-jurisdictional incidents. This request will provide the maintenance and operation of the MAB system enabling communications between public safety emergency responders who rely on these services to provide communications to users with disparate radio equipment.

RETURN ON INVESTMENT (ROI):

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>WIRELESS SERVICES</u>						72900200
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
FUNDING DEFICIENCIES TO MEET						
CURRENT LEVEL PROGRAM REQUIREMENTS						4100000
DOMESTIC SECURITY - FLORIDA MUTUAL						
AID BUILD OUT (MAB)						
INSUFFICIENT FUNDING						41004C0

Public safety communications systems and networks improve communications capability allowing the state and local public safety emergency responders to more effectively and efficiently fulfill their missions in the protection of lives and property for Florida's citizens and visitors.

IMPACT:

This is a life-safety issue. Without the MAB system, public safety emergency responders from neighboring or distant jurisdictions (including other states) will be unable to communicate using the radios they bring with them to the incident. In the absence of funding, the department must begin terminating tower leases, network connections, and begin removing mutual aid radio equipment as early as May 1, 2022.

BACKGROUND:

The MAB system was established in 2005 under the authority of sections 282.709(1) and (4), Florida Statutes, and designed to provide interoperability of the many disparate public safety radio systems operating throughout the state. These systems are used by state and local public safety agencies, including law enforcement, emergency medical, and fire services, when first responders travel outside of their home radio system service area to assist in times of disaster and during multi-jurisdictional major incidents.

During Hurricane Michael, the devastation to local radio systems and infrastructure created local public safety communications failures within the impact area. The significant response of state and other local law enforcement agencies to the Panhandle, coupled with the existence of disparate local systems, highlighted the continued need for support of the MAB. Without the existence of the Mutual Aid radio system, these first responders would not have been able to effectively communicate with each other and the local communities who needed their support.

Nonrecurring funding for \$421,000 in the MAB category was appropriated for Fiscal Year 2021-22. It should be noted MAB efficiencies have been aggressively pursued resulting in significant cost reductions. Moreover, these efficiencies were implemented with the cooperation of respective MAB users without negatively affecting their interoperable communications capability. Prior to 2011, the MAB system had been fully funded by federal grants from the Department of Homeland Security based on approval by the Florida Domestic Security Oversight Council. Federal funding for this system has steadily decreased, ultimately forcing the department to leverage funds from the Statewide Law Enforcement Radio System Trust Fund, and recently, nonrecurring General Revenue. The authority to leverage Federal funds expired June 30, 2014. There is no assurance that any federal funding will be available for MAB in the future.

The Regional Co-Chairs of the State Working Group on Interoperable Communications, representing county and local public safety communications centers, have notified the department that Mutual Aid radio resources provided by the MAB system are needed to maintain interoperable communications between Florida's emergency responders.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
DOMESTIC SECURITY - FLORIDA				
INTEROPERABILITY NETWORK (FIN)				
INSUFFICIENT FUNDING				41005C0
SPECIAL CATEGORIES				100000
FLORIDA INTEROPER NETWORK				100831
GENERAL REVENUE FUND -STATE	1,250,000	1,250,000		1000 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: DOMESTIC SECURITY - FLORIDA INTEROPERABILITY NETWORK (FIN) FUNDING

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

6.1 Create and sustain vibrant, safe, healthy, and resilient communities that attract workers, residents, businesses, and visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:

5. Public Safety

3. Economic Development and Job Creation

LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department), requests \$1,250,000 in nonrecurring budget authority in the Wireless Services budget entity (72900200) in General Revenue (1000) in the Florida Interoperability Network category (100831) to fund the maintenance and operation of the Florida Interoperability Network (FIN). The \$1,250,000 in nonrecurring General Revenue funds for FIN includes \$650,000 for network connectivity and \$600,000 for maintenance. These amounts are subject to change with the renewal of the FIN maintenance contracts.

These funds are used for network connectivity and maintenance to provide the ability to interconnect both Mutual Aid Buildout systems and primary state and local public safety radio systems during both planned and unplanned events. This system allows radio dispatchers throughout all 67 counties and at the State Regional Communications Centers, operated by the Florida Highway Patrol, the ability to interconnect public safety radio systems as necessary.

RETURN ON INVESTMENT (ROI):

Public safety communications systems and networks improve the communication capability provided for state and local

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
DOMESTIC SECURITY - FLORIDA				
INTEROPERABILITY NETWORK (FIN)				
INSUFFICIENT FUNDING				41005C0

public safety emergency responders to more effectively and efficiently fulfill their missions in the protection of lives and property for Florida's citizens and visitors.

IMPACT:

The program will not be available to state and local public safety agencies including law enforcement, emergency medical services, and fire. Without the FIN program, public safety emergency responders using disparate radio systems will not be able to communicate during multi-jurisdictional incidents. In the absence of funding, the department must begin terminating FIN sites, network connections, and begin removing equipment as early as May 1, 2022.

BACKGROUND:

FIN was established in 2005 by the department pursuant to section 282.709(1) and section 282.709(4), Florida Statutes. FIN is comprised of radio network devices installed at 118 communication sites throughout the state that provide communication patches between disparate radio systems. These communication patches are necessary when multi-jurisdictional first responders are each within their home radio system service area but utilize disparate radios that cannot communicate for various reasons such as different manufacturer brands or different radio frequency technology. The program is available to state and local public safety agencies including law enforcement, emergency medical services, and fire. Nonrecurring funding for \$1,250,000 in the FIN category was appropriated for Fiscal Year 2021-22.

It should be noted FIN efficiencies have been aggressively pursued resulting in significant cost reductions. Moreover, these efficiencies were implemented with the cooperation of respective FIN users without negatively affecting their interoperable communications capability.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ADVANCED TELECOMMUNICATIONS				4200000
INCREASE TO STATEWIDE LAW				
ENFORCEMENT RADIO SYSTEM TOWER				
LEASES				42022C0
SPECIAL CATEGORIES				100000
SLERS TOWER LEASES				104488
GENERAL REVENUE FUND				
-STATE		430,768		1000 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: Statewide Law Enforcement Radio System (SLERS) Tower Lease Increase

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

- 5.2 Improve the efficiency and effectiveness of government agencies at all levels.
- 6.1 Create and sustain vibrant, safe, healthy, and resilient communities that attract workers, residents, businesses, and visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 5. Public Safety
- 3. Economic Development and Job Creation

LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests \$430,768 recurring General Revenue (1000) budget authority in the Wireless Services budget entity (72900200) in the Statewide Law Enforcement Radio System Tower Leases category (104488) for the radio tower leases assigned to the department during the 2021 Florida Legislative Session from the current operator of the Statewide Law Enforcement Radio System (SLERS). Due to the annual cost escalation calculator that projects the 2022-23 Fiscal Year need, there will be a budgetary shortfall in the Statewide Law Enforcement Radio System Tower Leases category (104488) unless additional appropriation is received.

RETURN ON INVESTMENT (ROI):

Public safety communications systems and networks improve communications capability allowing the state and local public safety emergency responders to fulfill their missions more effectively and efficiently in the protection of lives and property for Florida's citizens and visitors.

IMPACT:

This is a life-safety issue. SLERS will not operate within the state, and SLERS users and public safety emergency

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ ANZ				
FY 2022-23	FY 2022-23	FY 2022-23				
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900200
						16
						<u>1603.00.00.00</u>
						4200000
						42022C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
WIRELESS SERVICES
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 ADVANCED TELECOMMUNICATIONS
 INCREASE TO STATEWIDE LAW
 ENFORCEMENT RADIO SYSTEM TOWER
 LEASES

responders will be unable to communicate in the regional area if this issue is not funded.

BACKGROUND:

Pursuant to section 282.709(1)(b), Florida Statutes, which states "the department shall bear the overall responsibility for the design, engineering, acquisition, and implementation of the statewide radio communications system and for ensuring the proper operation and maintenance of all common system equipment", the department operates SLERS providing life safety and public safety services to citizens, businesses, and visitors to the state of Florida.

The department entered into various tower lease agreements during Fiscal Year 2021-22. There are 210 towers as part of the SLERS network of which 147 have been assigned to the department. The 2021-22 Fiscal Year appropriation as listed in Laws of Florida, Chapter 2021-36, line 2860, provides for \$12,500,000 for the radio tower leases assigned to the department from the current operator of the SLERS, of which \$10,000,000 was appropriated as recurring General Revenue (1000) and \$2,000,000 was appropriated as recurring authority in the Law Enforcement Radio System Trust Fund (2432).

The 2021-22 Fiscal Year total SLERS tower lease budget needed is \$12,518,643. A nonrecurring budget amendment was submitted in Fiscal Year 2021-22 to increase funding in the Statewide Law Enforcement Radio System Tower Leases category (104488) from \$12,500,000 to \$12,518,643 based on the 2021-22 SLERS tower lease agreements. Current escalation calculations show a \$430,768 increase in budget authority will be needed for Fiscal Year 2022-23.

STATEWIDE LAW ENFORCEMENT RADIO
 SYSTEM TOWER RELOCATION
 SPECIAL CATEGORIES
 CONTRACTED SERVICES

42023C0
 100000
 100777

GENERAL REVENUE FUND -STATE 1 1 1000 1
 =====

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Statewide Law Enforcement Radio System (SLERS) Tower Relocation- Ft. Lauderdale, Dredger's Key, and Carnestown

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

6.1 Create and sustain vibrant, safe, healthy, and resilient communities that attract workers, residents, businesses, and

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2022-23	POS	AGY REQ N/R FY 2022-23	POS	AG REQ ANZ FY 2022-23	POS	
						72000000
						72900000
						72900200
						16
						<u>1603.00.00.00</u>
						4200000
						42023C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
WIRELESS SERVICES
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 ADVANCED TELECOMMUNICATIONS
 STATEWIDE LAW ENFORCEMENT RADIO
 SYSTEM TOWER RELOCATION

visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 5. Public Safety
- 3. Economic Development and Job Creation

LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests \$2 in nonrecurring budget authority in the Wireless Services budget entity (72900200) in General Revenue (1000) with \$1 in the Contracted Services category (100777) and \$1 in the Statewide Law Enforcement Radio System Towers Relocation/Reconstruction - DMS Managed category (089978) for the relocation/installation of equipment for the Ft. Lauderdale, Dredger's Key, and Carnestown Statewide Law Enforcement Radio System (SLERS) towers.

This issue is in conjunction with issue 990S000.

RETURN ON INVESTMENT (ROI):

Public safety communications systems and networks improve communications capability allowing the state and local public safety emergency responders to fulfill their missions more effectively and efficiently in the protection of lives and property for Florida's citizens and visitors.

IMPACT:

This is a life-safety issue. If this issue is not funded, SLERS will not operate within these regions. Therefore, State SLERS users and public safety emergency responders will be unable to communicate.

BACKGROUND:

The department operates SLERS under the authority of section 282.709(1)(b), Florida Statutes, providing life safety and public safety services to citizens, businesses, and visitors to the state of Florida.

The department entered into a 20-year tower lease agreement with the City of Fort Lauderdale in 1992 to utilize space upon the grounds of the Fort Lauderdale Police Department complex for the first version of the SLERS buildout. This lease expired in 2012. As part of the lease agreement, the city has the right to request the department to remove the radio communication tower and shelter, including all equipment, from the police department property complex with 180 days' notice. The city sent the department the required notice in December of 2020. The city has notified the department that they wish to utilize the existing tower location for other purposes, and they have begun researching alternative radio communication tower sites nearby. The city expects to have the new tower location identified by the end of calendar year

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>WIRELESS SERVICES</u>						72900200
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
ADVANCED TELECOMMUNICATIONS						4200000
STATEWIDE LAW ENFORCEMENT RADIO						
SYSTEM TOWER RELOCATION						42023C0

2021 and plans to begin construction on their new police facility as soon as possible with an expected move date in 2023.

The city has indicated that they are willing to share their new tower space with the department to continue to operate SLERS but will need the department to obtain the necessary funding for tower equipment relocation and subsequent tower and shelter removal once they have vacated the current police department complex.

This SLERS tower relocation project is expected to be a multi-year funding request to perform the following functions: Enter into a new long term lease agreement with the City of Fort Lauderdale to utilize newly constructed radio communication tower space on their new communications tower, design, engineer and build new tower equipment, communications equipment shelter, power supplies and other necessary components to operate a radio communications service, and then once successful operation of the new equipment has been established, remove the existing communications equipment and power generation equipment, deconstruct the communications tower and demolish and remove the existing communications shelter in accordance with the 1992 lease agreement.

The Dredger's Key SLERS tower is owned by Monroe County and is located on land owned by the United States Navy. Currently, there are discussions regarding the condition of the tower and allocation of costs to repair.

The Carnestown SLERS tower is a leased tower owned by a tower company on federal park service land. The Park Service is discussing using the tower property as a parking lot, and this will require discussion on potential tower relocation and possibly a new tower construction. This tower is on the edge of the Everglades in Collier County.

STATEWIDE LAW ENFORCEMENT RADIO						42024C0
SYSTEM TOWER REPAIR AND REPLACEMENT						100000
SPECIAL CATEGORIES						100777
CONTRACTED SERVICES						

GENERAL REVENUE FUND	-STATE	1,000,000	1,000,000			1000 1
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AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Statewide Law Enforcement Radio System-2 (SLERS-2) Repairs and Replacement Reserve

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

6.1 Create and sustain vibrant, safe, healthy, and resilient communities that attract workers, residents, businesses, and

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ ANZ				
FY 2022-23	FY 2022-23	FY 2022-23				
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900200
						16
						<u>1603.00.00.00</u>
						4200000
						42024C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
WIRELESS SERVICES
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 ADVANCED TELECOMMUNICATIONS
 STATEWIDE LAW ENFORCEMENT RADIO
 SYSTEM TOWER REPAIR AND REPLACEMENT

72000000
 72900000
 72900200
 16
1603.00.00.00
 4200000
 42024C0

visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:
 5. Public Safety

LONG RANGE PROGRAM PLAN:
 GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:
 The Department of Management Services (department) requests \$1,000,000 nonrecurring General Revenue (1000) budget authority in reserve in the Wireless Services budget entity (72900200) in the Contracted Services category (100777) for establishment of a reserve fund to be used in the event the Statewide Law Enforcement Radio System (SLERS) sustains repair and replacement costs due to catastrophic events which exceed \$1,000,000 in a fiscal year. This reserve will also be requested for Fiscal Year 2023-24. In Fiscal Year 2024-25, once the system ownership is transferred to the department, the need for this funding will cease as the department will insure all system components.

RETURN ON INVESTMENT (ROI):
 SLERS provides critical life safety communications services for state and local public safety agencies in all 67 counties, and includes over 122,800 statewide miles, and extends 25 miles offshore. The system provides public safety communications for police, fire, and emergency medical services for all Florida residents and approximately 126 million annual visitors. The current radio system serves all state agencies, has over 20,500 radios in patrol cars, boats, motorcycles, and aircraft for first responders in the state. The monetary return on investment will be through robust monitoring of a critical public safety asset and its improved service delivery.

IMPACT:
 This is a life-safety issue. SLERS will not operate within the state, and SLERS users and public safety emergency responders will be unable to communicate in the regional area if this issue is not funded.

BACKGROUND:
 Pursuant to section 282.709(1)(b), Florida Statutes, which states "the department shall bear the overall responsibility for the design, engineering, acquisition, and implementation of the statewide radio communications system and for ensuring the proper operation and maintenance of all common system equipment", the department's Bureau of Public Safety has the responsibility to maintain and operate SLERS. As the department transitions ownership of SLERS, the department anticipates additional funds needed for SLERS if the costs for repair and replacement exceeds \$1,000,000.

By the terms of the SLERS-2 contract:
 The contractor retains title to, and all risk of loss or damage to the Communications System and SLERS-2 until the conveyance of assets pursuant to Section 17, Conveyance of Assets, below. Upon conveyance, title and all risk of loss or

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900200
						16
						<u>1603.00.00.00</u>
						4200000
						42024C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
WIRELESS SERVICES
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 ADVANCED TELECOMMUNICATIONS
 STATEWIDE LAW ENFORCEMENT RADIO
 SYSTEM TOWER REPAIR AND REPLACEMENT

72000000
 72900000
 72900200
 16
1603.00.00.00
 4200000
 42024C0

damage to the Communications System and SLERS-2 shall pass to the department. Notwithstanding this conveyance, at all times during the term of this contract, the contractor shall continue to be responsible for all repair and replacement costs for the Communications System and SLERS-2. However, to the extent the Communications System and SLERS-2 repair and replacement costs exceed an aggregate cumulative amount of one million dollars (\$1,000,000.00) during a State fiscal year of the Term related to Catastrophic Events, the contractor shall provide the department written notice of the aggregate cumulative costs incurred and submit all records, invoices, receipts, pictures, and any documentation requested by the department to support all costs incurred during the State fiscal year related to Catastrophic Events. Upon receipt of the required information and the department's verification of all incurred costs, the department shall use its best efforts to obtain funding to compensate the contractor for any repair and replacement costs over one million dollars (\$1,000,000.00) during the State fiscal year. The definition of "Catastrophic Events" includes, without limitation, acts of God, wars, acts of public enemies, civil unrest, sabotage, terrorism, criminal mischief, riots, fires, floods, sabotage, nuclear incidents, earthquakes, storms, tropical storms, hurricanes, tornadoes, sinkholes, and other similar events beyond the reasonable control of the Contactor. If the department obtains additional funding to compensate the contractor for such additional repair and replacement costs, the contractor shall invoice the department in accordance with the terms of this contract.

Continued operation of SLERS after catastrophic events may require expenditure of funds above the contract limit of \$1,000,000 by the contractor. The department is to use best efforts to ensure that additional funding is available.

The department requests \$1,000,000 in General Revenue reserve to be utilized once the contractor provides written notice of the SLERS2 repair and replacement costs exceeding \$1,000,000. Once written notice has been provided to the department, the department will prepare and provide a budget amendment to release the reserved funds for this purpose.

Once the system ownership has been transferred to the department, the need for this funding will cease as the department will insure all system components. This will happen in Fiscal Year 2024-25.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
CAPITAL IMPROVEMENT PLAN				9900000
SPECIAL PURPOSE				990S000
FIXED CAPITAL OUTLAY				080000
SLERS TOWERS - DMS MGD				089978
GENERAL REVENUE FUND				
-STATE	1	1		1000 1

AGENCY NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: SLERS TOWERS - DMS MGD IT COMPONENT? YES
 ISSUE TITLE: Statewide Law Enforcement Radio System (SLERS) Tower Relocation- Ft. Lauderdale, Dredger's Key, and Carnestown

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

- 5.2 Improve the efficiency and effectiveness of government agencies at all levels.
- 6.1 Create and sustain vibrant, safe, healthy, and resilient communities that attract workers, residents, businesses, and visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 5. Public Safety
- 3. Economic Development and Job Creation

LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests \$2 in nonrecurring budget authority in the Wireless Services budget entity (72900200) in General Revenue (1000) with \$1 in the Contracted Services category (100777) and \$1 in the Statewide Law Enforcement Radio System Towers Relocation/Reconstruction - DMS Managed category (089978) for the relocation/installation of equipment for the Ft. Lauderdale, Dredger's Key, and Carnestown Statewide Law Enforcement Radio System (SLERS) towers.

This issue is in conjunction with issue 990S000.

RETURN ON INVESTMENT (ROI):

Public safety communications systems and networks improve communications capability allowing the state and local public safety emergency responders to fulfill their missions more effectively and efficiently in the protection of lives and property for Florida's citizens and visitors.

IMPACT:

This is a life-safety issue. If this issue is not funded, SLERS will not operate within these regions. Therefore, State

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ N/R	AG REQ ANZ	AG REQ ANZ	AG REQ ANZ	
FY 2022-23	FY 2022-23	FY 2022-23	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>WIRELESS SERVICES</u>						72900200
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
CAPITAL IMPROVEMENT PLAN						9900000
SPECIAL PURPOSE						990S000

SLERS users and public safety emergency responders will be unable to communicate.

BACKGROUND:

The department operates SLERS under the authority of section 282.709(1)(b), Florida Statutes, providing life safety and public safety services to citizens, businesses, and visitors to the state of Florida.

The department entered into a 20-year tower lease agreement with the City of Fort Lauderdale in 1992 to utilize space upon the grounds of the Fort Lauderdale Police Department complex for the first version of the SLERS buildout. This lease expired in 2012. As part of the lease agreement, the city has the right to request the department to remove the radio communication tower and shelter, including all equipment, from the police department property complex with 180 days' notice. The city sent the department the required notice in December of 2020. The city has notified the department that they wish to utilize the existing tower location for other purposes, and they have begun researching alternative radio communication tower sites nearby. The city expects to have the new tower location identified by the end of calendar year 2021 and plans to begin construction on their new police facility as soon as possible with an expected move date in 2023.

The city has indicated that they are willing to share their new tower space with the department to continue to operate SLERS but will need the department to obtain the necessary funding for tower equipment relocation and subsequent tower and shelter removal once they have vacated the current police department complex.

This SLERS tower relocation project is expected to be a multi-year funding request to perform the following functions: Enter into a new long term lease agreement with the City of Fort Lauderdale to utilize newly constructed radio communication tower space on their new communications tower, design, engineer and build new tower equipment, communications equipment shelter, power supplies and other necessary components to operate a radio communications service, and then once successful operation of the new equipment has been established, remove the existing communications equipment and power generation equipment, deconstruct the communications tower and demolish and remove the existing communications shelter in accordance with the 1992 lease agreement.

The Dredger's Key SLERS tower is owned by Monroe County and is located on land owned by the United States Navy. Currently, there are discussions regarding the condition of the tower and allocation of costs to repair.

The Carnestown SLERS tower is a leased tower owned by a tower company on federal park service land. The Park Service is discussing using the tower property as a parking lot, and this will require discussion on potential tower relocation and possibly a new tower construction. This tower is on the edge of the Everglades in Collier County.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
TOTAL: INFORMATION TECHNOLOGY				<u>1603.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	15,300,770	2,370,002		1000
TRUST FUNDS	25,050,414	2,095,555		2000
TOTAL POSITIONS.....	13.00			
TOTAL PROG COMP.....	40,351,184	4,465,557		
TOTAL SALARY RATE.....	908,756			

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
STATE DATA CENTER							72900600
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							1603.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	9,571,899						
=====							
SALARIES AND BENEFITS							010000
	145.00						
WORKING CAPITAL TRUST FUND-STATE	12,954,589						2792 1
=====							
OTHER PERSONAL SERVICES							030000
WORKING CAPITAL TRUST FUND-STATE	377,956						2792 1
=====							
EXPENSES							040000
WORKING CAPITAL TRUST FUND-STATE	3,177,637						2792 1
=====							
OPERATING CAPITAL OUTLAY							060000
WORKING CAPITAL TRUST FUND-STATE	61,334						2792 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
WORKING CAPITAL TRUST FUND-STATE	10,211,376						2792 1
=====							
CLOUD COMP SVCS							100787
WORKING CAPITAL TRUST FUND-STATE	987,860						2792 1
=====							
RISK MANAGEMENT INSURANCE							103241
WORKING CAPITAL TRUST FUND-STATE	32,146						2792 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
STATE DATA CENTER							72900600
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
DEFERRED-PAY COM CONTRACTS							105280
WORKING CAPITAL TRUST FUND-STATE		1,684,861					2792 1
=====		=====					
LEASE/PURCHASE/EQUIPMENT							105281
WORKING CAPITAL TRUST FUND-STATE		2,639,443					2792 1
=====		=====					
DISASTER RECOVERY SERVICE							105300
WORKING CAPITAL TRUST FUND-STATE		4,000,537					2792 1
=====		=====					
MAINFRAME SERVICES							105305
WORKING CAPITAL TRUST FUND-STATE		20,000,000					2792 1
=====		=====					
DATA CENTER MSP CONTRACT							105306
GENERAL REVENUE FUND -STATE		4,000,000					1000 1
=====		=====					
TR/DMS/HR SVCS/STW CONTRCT							107040
WORKING CAPITAL TRUST FUND-STATE		54,389					2792 1
=====		=====					
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....		145.00					
TOTAL ISSUE.....		60,182,128					
TOTAL SALARY RATE.....		9,571,899					
=====		=====					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
STATE DATA CENTER				72900600
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES				1000000
SALARY INCREASES FOR FY 2021-22 -				
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				1001030
OTHER PERSONAL SERVICES				030000
WORKING CAPITAL TRUST FUND-STATE	1,143			2792 1
=====				
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001070
SALARIES AND BENEFITS				010000
WORKING CAPITAL TRUST FUND-STATE	74,200			2792 1
=====				
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
WORKING CAPITAL TRUST FUND-STATE	4,648-			2792 1
=====				
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
WORKING CAPITAL TRUST FUND-STATE	1,922-			2792 1
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
STATE DATA CENTER				72900600
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES				1000000
ADJUST STATE DATA CENTER BUDGET				
AUTHORITY BASED ON ESTIMATED				
REVENUES				1006400
SPECIAL CATEGORIES				100000
DEFERRED-PAY COM CONTRACTS				105280
WORKING CAPITAL TRUST FUND-STATE	1,684,861-			2792 1
DISASTER RECOVERY SERVICE				105300
WORKING CAPITAL TRUST FUND-STATE	1,026,618-			2792 1
MAINFRAME SERVICES				105305
WORKING CAPITAL TRUST FUND-STATE	506,142-			2792 1
TOTAL: ADJUST STATE DATA CENTER BUDGET				1006400
AUTHORITY BASED ON ESTIMATED				
REVENUES				
TOTAL ISSUE.....	3,217,621-			
ESTIMATED EXPENDITURES REALIGNMENT				2000000
REALIGN DATA CATALOG BUDGET -				
DEDUCT				20006C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
WORKING CAPITAL TRUST FUND-STATE	350,000-			2792 1

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: Data Catalog Realignment - Deduct

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900600
						16
						<u>1603.00.00.00</u>
						2000000
						20006C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
STATE DATA CENTER
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 ESTIMATED EXPENDITURES REALIGNMENT
 REALIGN DATA CATALOG BUDGET -
 DEDUCT

6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests the realignment of \$350,000 Working Capital Trust Fund (2792) budget authority in the Contracted Services category (100777) from the State Data Center budget entity (72900600) to the Office of the State Chief Information Officer budget entity (72900700) for the continual funding of the enterprise data catalog.

This issue nets to zero when combined with ADD issue code 20007C0.

RETURN ON INVESTMENT (ROI):

The Florida Digital Service (FL[DS]) was funded in the State Data Center budget entity in Fiscal Year 2020-21 to implement an enterprise data catalog. The data catalog better aligns with the Office of the State Chief Information Officer budget entity functions in serving the enterprise by promoting standardization of information technology services and data interoperability.

IMPACT:

If the realignment is not funded, then expenditures will continue in the State Data Center budget entity.

BACKGROUND:

The initial budget for the data catalog was requested and funded for Fiscal Year 2020-21 to create a metadata catalog of all state data resources to identify the data assets in the enterprise, the systems and applications that house them, and the definition of the data assets for the purpose of ultimately being able to leverage data catalog information to standardize and link data sources. The artifacts and information that result from this effort will support secure sharing of data and self-service use of data with established data sharing agreements.

This effort results in a more complete understanding of data throughout the enterprise. Complete data classification will provide assurance and understanding of all relevant compliance and regulatory requirements. This classification will also help agencies craft clear requirements for data use to expedite the execution of data sharing agreements. The data catalog will provide business context for data enabling its use with limited involvement from the data stewards and subject matter experts in the agency housing the dataset. A contextualized understanding of the state's data will assist agencies in identifying and mapping systems and dataflows within their business units, which is a foundational cybersecurity effort that allows any agency to know its risk profile and better protect its resources (as per rule 60GG-2, Information Technology Security).

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
STATE DATA CENTER				72900600
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
NONRECURRING EXPENDITURES				2100000
STATE DATA CENTER MANAGED SERVICE				
PROVIDER TRANSITION				2103118
SPECIAL CATEGORIES				100000
DATA CENTER MSP CONTRACT				105306
GENERAL REVENUE FUND -STATE		4,000,000-		1000 1
=====		=====		=====
OUTSOURCING OF STATE PROGRAMS,				
SERVICES OR ACTIVITIES				33J0000
SAVINGS OF FULL TIME EQUIVALENT				
(FTE) AND RATE THROUGH OUTSOURCING				
THE STATE DATA CENTER				33J0AC0
SALARY RATE				000000
SALARY RATE.....		7,147,234-		
=====		=====		=====
SALARIES AND BENEFITS				010000
		117.00-		
=====		=====		=====
TOTAL: SAVINGS OF FULL TIME EQUIVALENT				33J0AC0
(FTE) AND RATE THROUGH OUTSOURCING				
THE STATE DATA CENTER				
TOTAL POSITIONS.....		117.00-		
TOTAL ISSUE.....				
TOTAL SALARY RATE.....		7,147,234-		
=====		=====		=====

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: Reduction of Rate and FTE due to Outsourcing the State Data Center

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:
 6. Public Integrity

LONG RANGE PROGRAM PLAN:
 Goal #12 Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900600
						16
						<u>1603.00.00.00</u>
						33J0000
						33J0AC0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
STATE DATA CENTER
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY

OUTSOURCING OF STATE PROGRAMS,
 SERVICES OR ACTIVITIES
 SAVINGS OF FULL TIME EQUIVALENT
 (FTE) AND RATE THROUGH OUTSOURCING
 THE STATE DATA CENTER

72000000
 72900000
 72900600
 16
1603.00.00.00
 33J0000
 33J0AC0

SUMMARY: The Department of Management Services (department) proposes a reduction of 7,147,234 in Salary Rate and 117 Full Time Equivalent (FTE) positions due to the outsourcing of the State Data Center (SDC) to a Managed Service Provider (MSP).

RETURN ON INVESTMENT (ROI):
 N/A

IMPACT:

The funding of this reduction would align resources with the operations of the State Data Center following transition to the Managed Service Provider.

BACKGROUND:

The department currently provides data center services to state agencies pursuant to Section 282.201, Florida Statutes. The SDC provides both on premises hosted services and externally managed services as agencies continue to migrate to externally managed services offered by cloud service providers. The menu of services complies with applicable state and federal laws, regulations, and policies, including all security, privacy, and auditing requirements. These services include Backup and Recovery, Cloud, Database, Data Center Facility and Operations, Mainframe, Managed Applications, Network, Open Systems, Storage, Windows, Direct Service Offerings, and Cloud-Based Custom Support.

During Fiscal Year 2019-2020, the State of Florida contracted with a vendor for a business case to provide the department with a formal recommendation for the best and most appropriate method for the department to operate the SDC. The business case recommended the most effective method to manage the SDC is to leverage a contracted managed service provider to run data center operations. Additionally, an MSP model aims to remove administrative burdens created by the current cost-recovery methodology, making capacity planning and budgeting easier for state agencies. Managed services pricing assumes a baseline of fixed costs with unit pricing that will vary if volumes go above or below negotiated pricing bands. This business model is anticipated to provide more flexibility in service and staffing resources without a corresponding increase in per unit costs compared to fixed asset and staffing level reallocation each year that results in an increase in per unit price. This business model also provides transparency of costs to SDC customers through defined and predictable resource unit pricing.

The department is leading efforts to deliver a more agile, cost effective, and enterprise approach to data center services. Toward this purpose, pursuant to the 2020 General Appropriations Act, Section 86, the department was authorized to release one or more competitive solicitations in Fiscal Year 2019-2020, pursuant to Sections 282.201 and 282.318(4)(h), Florida Statutes, and Chapter 287, Florida Statutes, to outsource or obtain third-party managed services for all or part of the operation of the SDC. Services obtained must comply with all applicable federal and state security and privacy requirements and must be located in the United States.

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ N/R	AGY REQ ANZ	AGY REQUEST	AGY REQ ANZ	
FY 2022-23	FY 2022-23	FY 2022-23	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>STATE DATA CENTER</u>						72900600
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
OUTSOURCING OF STATE PROGRAMS, SERVICES OR ACTIVITIES						33J0000
SAVINGS OF FULL TIME EQUIVALENT (FTE) AND RATE THROUGH OUTSOURCING THE STATE DATA CENTER						33J0AC0

A vendor has been selected and, with the exception of certain operations that must remain with the state for fiscal or operational reasons, transition of the SDC to the MSP is anticipated in the latter half of Fiscal Year 2021-2022. Services will continue to be available for use by state agencies and political subdivisions of the state, municipalities, and non-profit corporations. The MSP is anticipated to provide a more cost efficient and modern environment for SDC customers, including refresh of SDC hardware and infrastructure, all while improving security of data and resources. Additionally, the MSP model will provide increased flexibility in service and staffing resources as compared to fixed asset and staffing level allocations under the current model. The MSP will reduce or eliminate fixed asset ownership and refresh costs for the state. The MSP will identify and deploy technology, which complies with the enterprise architecture standards, to securely modernize the SDC's offerings to increase interoperability and data sharing between agencies in order to avoid increase in costs for the state. Further, the MSP is anticipated provide increased access to operational best practices and faster access to technology innovation.

Finalization of the MSP contract terms and conditions is ongoing. Final pricing for year two of the contract is not yet determined, pending disposition of all software licenses, tools, and assets. Due to this uncertain position, accurate projections of costs to be retained by the department necessary to continue SDC operations have yet to be determined. For fiscal and operational reasons, it is certain that the department will be required to continue supporting various software licenses and tools beyond year one of the contract. In many instances, retention of licenses and tools is the most cost effective option for the state. Until disposition and final pricing are decided, the department is unable to provide accurate assessments of the amount of funds available to realign from each category.

It is anticipated that the contract will be executed in 2022 and the transition to the MSP will occur in the latter half of Fiscal Year 2021-2022. Under this timeline, 117 FTE that currently support day-to-day SDC operations will transition to the MSP for employment. The department requests a reduction of 117 FTE and associated salary rate to correspond with the transition of these employees to the MSP.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
 STATE DATA CENTER
 GOV OPERATIONS/SUPPORT
 INFORMATION TECHNOLOGY
 72000000
 72900000
 72900600
 16
 1603.00.00.00

OUTSOURCING OF STATE PROGRAMS,
 SERVICES OR ACTIVITIES
 SAVINGS OF FULL TIME EQUIVALENT
 (FTE) AND RATE THROUGH OUTSOURCING
 THE STATE DATA CENTER
 33J0000
 33J0AC0

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
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A03 - AGY REQUEST FY 2022-23

CHANGES TO CURRENTLY AUTHORIZED POSITIONS

RA02 RATE & SALARY ADJ - FTE - NO BENEFITS
 C1004 001 117.00- 7,147,234- 7,147,234- 0.00 7,147,234-

TOTALS FOR ISSUE BY FUND

2792 WORKING CAPITAL TRUST FUND 7,147,234-
 117.00- 7,147,234- 7,147,234- 7,147,234-

OTHER SALARY AMOUNT

2792 WORKING CAPITAL TRUST FUND 7,147,234

	COL A03	COL A04	COL A05		
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ		
	FY 2022-23	FY 2022-23	FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	
				AMOUNT	
				CODES	
MANAGEMENT SRVCS, DEPT OF					72000000
PGM: TECHNOLOGY PROGRAM					72900000
STATE DATA CENTER					72900600
GOV OPERATIONS/SUPPORT					16
INFORMATION TECHNOLOGY					1603.00.00.00
STATE ENTERPRISE INFORMATION					
TECHNOLOGY					3610000
REALIGN STATE DATA CENTER OPERATING					
BUDGET TO MANAGED SERVICE PROVIDER					
CONTRACT CATEGORY - DEDUCT					36119C0
SALARIES AND BENEFITS					010000
WORKING CAPITAL TRUST FUND-STATE	9,609,993-				2792 1
=====		=====		=====	
OTHER PERSONAL SERVICES					030000
WORKING CAPITAL TRUST FUND-STATE	379,099-				2792 1
=====		=====		=====	
EXPENSES					040000
WORKING CAPITAL TRUST FUND-STATE	2,989,309-				2792 1
=====		=====		=====	
OPERATING CAPITAL OUTLAY					060000
WORKING CAPITAL TRUST FUND-STATE	61,334-				2792 1
=====		=====		=====	
SPECIAL CATEGORIES					100000
CONTRACTED SERVICES					100777
WORKING CAPITAL TRUST FUND-STATE	9,861,376-				2792 1
=====		=====		=====	
CLOUD COMP SVCS					100787
WORKING CAPITAL TRUST FUND-STATE	987,860-				2792 1
=====		=====		=====	
RISK MANAGEMENT INSURANCE					103241
WORKING CAPITAL TRUST FUND-STATE	27,498-				2792 1
=====		=====		=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
STATE DATA CENTER				72900600
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
STATE ENTERPRISE INFORMATION TECHNOLOGY				3610000
REALIGN STATE DATA CENTER OPERATING BUDGET TO MANAGED SERVICE PROVIDER CONTRACT CATEGORY - DEDUCT SPECIAL CATEGORIES LEASE/PURCHASE/EQUIPMENT				36119C0 100000 105281
WORKING CAPITAL TRUST FUND-STATE	2,639,443-			2792 1
DISASTER RECOVERY SERVICE				105300
WORKING CAPITAL TRUST FUND-STATE	2,973,919-			2792 1
TR/DMS/HR SVCS/STW CONTRCT				107040
WORKING CAPITAL TRUST FUND-STATE	43,925-			2792 1
TOTAL: REALIGN STATE DATA CENTER OPERATING BUDGET TO MANAGED SERVICE PROVIDER CONTRACT CATEGORY - DEDUCT TOTAL ISSUE.....	29,573,756-			36119C0

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Managed Service Provider Contract Funding

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY: The Department of Management Services (department) requests \$15,082,220 Working Capital Trust Fund (2792) budget authority in the State Data Center Managed Service Provider Contract category (105306) in the State Data Center budget

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
STATE DATA CENTER				72900600
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				<u>1603.00.00.00</u>
STATE ENTERPRISE INFORMATION				
TECHNOLOGY				3610000
REALIGN STATE DATA CENTER OPERATING				
BUDGET TO MANAGED SERVICE PROVIDER				
CONTRACT CATEGORY - DEDUCT				36119C0

entity (72900600) fund the Managed Service Provider (MSP) contract to operate the State Data Center (SDC). This request is in association with a request to realign \$9,609,993 from the Salaries and Benefits category (010000), \$379,099 from the Other Personal Services category (030000), \$2,989,309 from the Expenses category (040000), \$61,334 from the Operating Capital Outlay category (060000), \$9,861,376 from the Contracted Services category (100777), \$987,860 from the Cloud Computing Services category (100787), \$27,498 from the Risk Management Insurance category (103241), \$2,639,443 from the Lease or Lease-Purchase of Equipment category (105281), \$2,973,919 from the Disaster Recovery Service category (105300), and \$43,925 in the Transfer to Department of Management Services-Human Resources Services Purchased Per Statewide Contract category (10740) to the State Data Center Managed Service Provider Contract category (105306) in the State Data Center budget entity (72900600) for a net increase of \$29,573,756 in Working Capital Trust Fund (2792) budget authority and a total increase of \$44,655,976 to fund this issue.

This issue corresponds with issues 36120C0 and 36121C0.

RETURN ON INVESTMENT (ROI):

Based on Fiscal Year 2021-22, this issue requests a reduction in multiple categories and additional budget authority to fund the MSP contract for the SDC. The MSP is anticipated to provide many benefits to SDC customer agencies and the state, including more cost-effective services, increased cost transparency, decreased administrative burdens in cost recovery, flexibility in service and staffing resources, cost avoidance for hardware refresh, and more modern technology solutions. Recurring funding authority in this category is necessary for ongoing funding of the MSP contract.

IMPACT:

The department requests funding to continue outsourcing efforts of the SDC. With the exception of certain operations that must remain with the state for fiscal or operational reasons, the department is scheduled to transition operation of the SDC to the MSP in the latter half of Fiscal Year 2021-22. Recurring funding authority in this category is necessary for ongoing funding of the MSP contract. If not funded, this issue may result in a contract termination, assuming the MSP contract is executed as anticipated in Fiscal Year 2021-22. The SDC outsourcing would stop moving forward, leaving the department in an untenable position to operate the SDC and likely resulting in service disruptions to SDC customer agencies. Funding of this issue is required to continue SDC operations. However, accurate projections of funds available for realignment without impacting service levels have yet to be determined. The department anticipates submitting an amended request once these items are finalized.

BACKGROUND:

The department currently provides data center services to state agencies pursuant to Section 282.201, Florida Statutes. The SDC provides both on premises hosted services and externally managed services as agencies continue to migrate to externally managed services offered by cloud service providers. The menu of services complies with applicable state and federal laws, regulations, and policies, including all security, privacy, and auditing requirements. These services include Backup and Recovery, Cloud, Database, Data Center Facility and Operations, Mainframe, Managed Applications,

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
STATE DATA CENTER						72900600
GOV OPERATIONS/SUPPORT						16
INFORMATION TECHNOLOGY						<u>1603.00.00.00</u>
STATE ENTERPRISE INFORMATION TECHNOLOGY						3610000
REALIGN STATE DATA CENTER OPERATING BUDGET TO MANAGED SERVICE PROVIDER CONTRACT CATEGORY - DEDUCT						36119C0

Network, Open Systems, Storage, Windows, Direct Service Offerings, and Cloud-Based Custom Support.

During Fiscal Year 2019-20, the State of Florida contracted with a vendor for a business case to provide the department with a formal recommendation for the best and most appropriate method for the department to operate the SDC. The business case recommended the most effective method to manage the SDC is to leverage a contracted MSP to run data center operations. Additionally, an MSP model aims to remove administrative burdens created by the current cost-recovery methodology, making capacity planning and budgeting easier for state agencies. Managed services pricing assumes a baseline of fixed costs with unit pricing that will vary if volumes go above or below negotiated pricing bands. This business model is anticipated to provide more flexibility in service and staffing resources without a corresponding increase in per unit costs compared to fixed asset and staffing level reallocation each year that results in an increase in per unit price. This business model also provides transparency of costs to SDC customers through defined and predictable resource unit pricing.

The department is leading efforts to deliver a more agile, cost-effective, and enterprise approach to data center services. Toward this purpose, pursuant to the 2020 General Appropriations Act, Section 86, the department was authorized to release one or more competitive solicitations in Fiscal Year 2019-20, pursuant to Sections 282.201 and 282.318(4)(h), Florida Statutes, and Chapter 287, Florida Statutes, to outsource or obtain third-party managed services for all or part of the operation of the SDC. Services obtained must comply with all applicable federal and state security and privacy requirements and must be located in the United States.

A vendor has been selected and, with the exception of certain operations that must remain with the state for fiscal or operational reasons, transition of the SDC to the MSP is anticipated in the latter half of Fiscal Year 2021-22. Services will continue to be available for use by state agencies and political subdivisions of the state, municipalities, and non-profit corporations. The MSP is anticipated to provide a more cost efficient and modern environment for SDC customers, including refresh of SDC hardware and infrastructure, all while improving security of data and resources. Additionally, the MSP model will provide increased flexibility in service and staffing resources as compared to fixed asset and staffing level allocations under the current model. The MSP will reduce or eliminate fixed asset ownership and refresh costs for the state. The MSP will identify and deploy technology, which complies with the enterprise architecture standards, to securely modernize the SDC's offerings to increase interoperability and data sharing between agencies in order to avoid increase in costs for the state. Furthermore, the MSP is anticipated to provide increased access to operational best practices and faster access to technology innovation.

Finalization of the MSP contract terms and conditions is ongoing. Final pricing for year two of the contract is not yet determined, pending disposition of all software licenses, tools, and assets. Due to this uncertain position, accurate projections of costs to be retained by the department necessary to continue SDC operations have yet to be determined. For fiscal and operational reasons, it is certain that the department will be required to continue supporting various software licenses and tools beyond year one of the contract. In many instances, retention of licenses and tools is the

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
STATE DATA CENTER						72900600
GOV OPERATIONS/SUPPORT						16
INFORMATION TECHNOLOGY						1603.00.00.00
STATE ENTERPRISE INFORMATION TECHNOLOGY						3610000
REALIGN STATE DATA CENTER OPERATING BUDGET TO MANAGED SERVICE PROVIDER CONTRACT CATEGORY - DEDUCT						36119C0

most cost-effective option for the state. Until disposition and final pricing are decided, the department is unable to provide accurate assessments of the amount of funds available to realign from each category. The department anticipates submitting an amended request once these items are finalized.

The costs of the second year of the MSP contract, as provided in the vendor's best and final offer, are \$44,655,976. To fully fund this amount, the department would be required to realign \$29,573,756 in Working Capital Trust Fund (2792) budget authority within the State Data Center budget entity (72900600) and request an additional \$15,082,220 Working Capital Trust Fund (2792) budget authority. This potential realignment would eliminate budget authority from all relevant categories, including budget authority for necessary software, tools, and services required to continue SDC operations beyond the transition to the MSP. This potential realignment would eliminate funding for certain operations that must remain with the state for fiscal or operational reasons, which would leave the department in an untenable position to maintain the systems and applications required to support SDC customers. Accurate projections of funds available for realignment without impacting service levels have yet to be determined. The department anticipates submitting an amended request once these items are finalized.

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
OTHER SALARY AMOUNT						
2792 WORKING CAPITAL TRUST FUND						9,609,993-
						9,609,993-
						=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
STATE DATA CENTER				72900600
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
STATE ENTERPRISE INFORMATION				
TECHNOLOGY				3610000
REALIGN STATE DATA CENTER OPERATING				
BUDGET TO MANAGED SERVICE PROVIDER				
CONTRACT CATEGORY - ADD				36120C0
SPECIAL CATEGORIES				100000
DATA CENTER MSP CONTRACT				105306
WORKING CAPITAL TRUST FUND-STATE	29,573,756			2792 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Managed Service Provider Contract Funding

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY: The Department of Management Services (department) requests \$15,082,220 Working Capital Trust Fund (2792) budget authority in the State Data Center Managed Service Provider Contract category (105306) in the State Data Center budget entity (72900600) fund the Managed Service Provider (MSP) contract to operate the State Data Center (SDC). This request is in association with a request to realign \$9,609,993 from the Salaries and Benefits category (010000), \$379,099 from the Other Personal Services category (030000), \$2,989,309 from the Expenses category (040000), \$61,334 from the Operating Capital Outlay category (060000), \$9,861,376 from the Contracted Services category (100777), \$987,860 from the Cloud Computing Services category (100787), \$27,498 from the Risk Management Insurance category (103241), \$2,639,443 from the Lease or Lease-Purchase of Equipment category (105281), \$2,973,919 from the Disaster Recovery Service category (105300), and \$43,925 in the Transfer to Department of Management Services-Human Resources Services Purchased Per Statewide Contract category (10740) to the State Data Center Managed Service Provider Contract category (105306) in the State Data Center budget entity (72900600) for a net increase of \$29,573,756 in Working Capital Trust Fund (2792) budget authority and a total increase of \$44,655,976 to fund this issue.

This issue corresponds with issues 36119C0 and 36121C0.

RETURN ON INVESTMENT (ROI):

Based on Fiscal Year 2021-22, this issue requests a reduction in multiple categories and additional budget authority to

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>STATE DATA CENTER</u>						72900600
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
STATE ENTERPRISE INFORMATION TECHNOLOGY						3610000
REALIGN STATE DATA CENTER OPERATING BUDGET TO MANAGED SERVICE PROVIDER CONTRACT CATEGORY - ADD						36120C0

fund the MSP contract for the SDC. The MSP is anticipated to provide many benefits to SDC customer agencies and the state, including more cost-effective services, increased cost transparency, decreased administrative burdens in cost recovery, flexibility in service and staffing resources, cost avoidance for hardware refresh, and more modern technology solutions. Recurring funding authority in this category is necessary for ongoing funding of the MSP contract.

IMPACT:

The department requests funding to continue outsourcing efforts of the SDC. With the exception of certain operations that must remain with the state for fiscal or operational reasons, the department is scheduled to transition operation of the SDC to the MSP in the latter half of Fiscal Year 2021-22. Recurring funding authority in this category is necessary for ongoing funding of the MSP contract. If not funded, this issue may result in a contract termination, assuming the MSP contract is executed as anticipated in Fiscal Year 2021-22. The SDC outsourcing would stop moving forward, leaving the department in an untenable position to operate the SDC and likely resulting in service disruptions to SDC customer agencies. Funding of this issue is required to continue SDC operations. However, accurate projections of funds available for realignment without impacting service levels have yet to be determined. The department anticipates submitting an amended request once these items are finalized.

BACKGROUND:

The department currently provides data center services to state agencies pursuant to Section 282.201, Florida Statutes. The SDC provides both on premises hosted services and externally managed services as agencies continue to migrate to externally managed services offered by cloud service providers. The menu of services complies with applicable state and federal laws, regulations, and policies, including all security, privacy, and auditing requirements. These services include Backup and Recovery, Cloud, Database, Data Center Facility and Operations, Mainframe, Managed Applications, Network, Open Systems, Storage, Windows, Direct Service Offerings, and Cloud-Based Custom Support.

During Fiscal Year 2019-20, the State of Florida contracted with a vendor for a business case to provide the department with a formal recommendation for the best and most appropriate method for the department to operate the SDC. The business case recommended the most effective method to manage the SDC is to leverage a contracted MSP to run data center operations. Additionally, an MSP model aims to remove administrative burdens created by the current cost-recovery methodology, making capacity planning and budgeting easier for state agencies. Managed services pricing assumes a baseline of fixed costs with unit pricing that will vary if volumes go above or below negotiated pricing bands. This business model is anticipated to provide more flexibility in service and staffing resources without a corresponding increase in per unit costs compared to fixed asset and staffing level reallocation each year that results in an increase in per unit price. This business model also provides transparency of costs to SDC customers through defined and predictable resource unit pricing.

The department is leading efforts to deliver a more agile, cost-effective, and enterprise approach to data center services. Toward this purpose, pursuant to the 2020 General Appropriations Act, Section 86, the department was authorized

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
STATE DATA CENTER						72900600
GOV OPERATIONS/SUPPORT						16
INFORMATION TECHNOLOGY						<u>1603.00.00.00</u>
STATE ENTERPRISE INFORMATION TECHNOLOGY						3610000
REALIGN STATE DATA CENTER OPERATING BUDGET TO MANAGED SERVICE PROVIDER CONTRACT CATEGORY - ADD						36120C0

to release one or more competitive solicitations in Fiscal Year 2019-20, pursuant to Sections 282.201 and 282.318(4)(h), Florida Statutes, and Chapter 287, Florida Statutes, to outsource or obtain third-party managed services for all or part of the operation of the SDC. Services obtained must comply with all applicable federal and state security and privacy requirements and must be located in the United States.

A vendor has been selected and, with the exception of certain operations that must remain with the state for fiscal or operational reasons, transition of the SDC to the MSP is anticipated in the latter half of Fiscal Year 2021-22. Services will continue to be available for use by state agencies and political subdivisions of the state, municipalities, and non-profit corporations. The MSP is anticipated to provide a more cost efficient and modern environment for SDC customers, including refresh of SDC hardware and infrastructure, all while improving security of data and resources. Additionally, the MSP model will provide increased flexibility in service and staffing resources as compared to fixed asset and staffing level allocations under the current model. The MSP will reduce or eliminate fixed asset ownership and refresh costs for the state. The MSP will identify and deploy technology, which complies with the enterprise architecture standards, to securely modernize the SDC's offerings to increase interoperability and data sharing between agencies in order to avoid increase in costs for the state. Furthermore, the MSP is anticipated to provide increased access to operational best practices and faster access to technology innovation.

Finalization of the MSP contract terms and conditions is ongoing. Final pricing for year two of the contract is not yet determined, pending disposition of all software licenses, tools, and assets. Due to this uncertain position, accurate projections of costs to be retained by the department necessary to continue SDC operations have yet to be determined. For fiscal and operational reasons, it is certain that the department will be required to continue supporting various software licenses and tools beyond year one of the contract. In many instances, retention of licenses and tools is the most cost-effective option for the state. Until disposition and final pricing are decided, the department is unable to provide accurate assessments of the amount of funds available to realign from each category. The department anticipates submitting an amended request once these items are finalized.

The costs of the second year of the MSP contract, as provided in the vendor's best and final offer, are \$44,655,976. To fully fund this amount, the department would be required to realign \$29,573,756 in Working Capital Trust Fund (2792) budget authority within the State Data Center budget entity (72900600) and request an additional \$15,082,220 Working Capital Trust Fund (2792) budget authority. This potential realignment would eliminate budget authority from all relevant categories, including budget authority for necessary software, tools, and services required to continue SDC operations beyond the transition to the MSP. This potential realignment would eliminate funding for certain operations that must remain with the state for fiscal or operational reasons, which would leave the department in an untenable position to maintain the systems and applications required to support SDC customers. Accurate projections of funds available for realignment without impacting service levels have yet to be determined. The department anticipates submitting an amended request once these items are finalized.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
STATE DATA CENTER				72900600
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
STATE ENTERPRISE INFORMATION				
TECHNOLOGY				3610000
MANAGED SERVICE PROVIDER CONTRACT				
INCREASE				36121C0
SPECIAL CATEGORIES				100000
DATA CENTER MSP CONTRACT				105306
WORKING CAPITAL TRUST FUND-STATE	15,082,220			2792 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Managed Service Provider Contract Funding

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY: The Department of Management Services (department) requests \$15,082,220 Working Capital Trust Fund (2792) budget authority in the State Data Center Managed Service Provider Contract category (105306) in the State Data Center budget entity (72900600) fund the Managed Service Provider (MSP) contract to operate the State Data Center (SDC). This request is in association with a request to realign \$9,609,993 from the Salaries and Benefits category (010000), \$379,099 from the Other Personal Services category (030000), \$2,989,309 from the Expenses category (040000), \$61,334 from the Operating Capital Outlay category (060000), \$9,861,376 from the Contracted Services category (100777), \$987,860 from the Cloud Computing Services category (100787), \$27,498 from the Risk Management Insurance category (103241), \$2,639,443 from the Lease or Lease-Purchase of Equipment category (105281), \$2,973,919 from the Disaster Recovery Service category (105300), and \$43,925 in the Transfer to Department of Management Services-Human Resources Services Purchased Per Statewide Contract category (10740) to the State Data Center Managed Service Provider Contract category (105306) in the State Data Center budget entity (72900600) for a net increase of \$29,573,756 in Working Capital Trust Fund (2792) budget authority and a total increase of \$44,655,976 to fund this issue.

This issue corresponds with issues 36119C0 and 36120C0.

RETURN ON INVESTMENT (ROI):

Based on Fiscal Year 2021-22, this issue requests a reduction in multiple categories and additional budget authority to fund the MSP contract for the SDC. The MSP is anticipated to provide many benefits to SDC customer agencies and the

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
STATE DATA CENTER				72900600
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				<u>1603.00.00.00</u>
STATE ENTERPRISE INFORMATION				
TECHNOLOGY				3610000
MANAGED SERVICE PROVIDER CONTRACT				
INCREASE				36121C0

state, including more cost-effective services, increased cost transparency, decreased administrative burdens in cost recovery, flexibility in service and staffing resources, cost avoidance for hardware refresh, and more modern technology solutions. Recurring funding authority in this category is necessary for ongoing funding of the MSP contract.

IMPACT:

The department requests funding to continue outsourcing efforts of the SDC. With the exception of certain operations that must remain with the state for fiscal or operational reasons, the department is scheduled to transition operation of the SDC to the MSP in the latter half of Fiscal Year 2021-22. Recurring funding authority in this category is necessary for ongoing funding of the MSP contract. If not funded, this issue may result in a contract termination, assuming the MSP contract is executed as anticipated in Fiscal Year 2021-22. The SDC outsourcing would stop moving forward, leaving the department in an untenable position to operate the SDC and likely resulting in service disruptions to SDC customer agencies. Funding of this issue is required to continue SDC operations. However, accurate projections of funds available for realignment without impacting service levels have yet to be determined. The department anticipates submitting an amended request once these items are finalized.

BACKGROUND:

The department currently provides data center services to state agencies pursuant to Section 282.201, Florida Statutes. The SDC provides both on premises hosted services and externally managed services as agencies continue to migrate to externally managed services offered by cloud service providers. The menu of services complies with applicable state and federal laws, regulations, and policies, including all security, privacy, and auditing requirements. These services include Backup and Recovery, Cloud, Database, Data Center Facility and Operations, Mainframe, Managed Applications, Network, Open Systems, Storage, Windows, Direct Service Offerings, and Cloud-Based Custom Support.

During Fiscal Year 2019-20, the State of Florida contracted with a vendor for a business case to provide the department with a formal recommendation for the best and most appropriate method for the department to operate the SDC. The business case recommended the most effective method to manage the SDC is to leverage a contracted MSP to run data center operations. Additionally, an MSP model aims to remove administrative burdens created by the current cost-recovery methodology, making capacity planning and budgeting easier for state agencies. Managed services pricing assumes a baseline of fixed costs with unit pricing that will vary if volumes go above or below negotiated pricing bands. This business model is anticipated to provide more flexibility in service and staffing resources without a corresponding increase in per unit costs compared to fixed asset and staffing level reallocation each year that results in an increase in per unit price. This business model also provides transparency of costs to SDC customers through defined and predictable resource unit pricing.

The department is leading efforts to deliver a more agile, cost-effective, and enterprise approach to data center services. Toward this purpose, pursuant to the 2020 General Appropriations Act, Section 86, the department was authorized to release one or more competitive solicitations in Fiscal Year 2019-20, pursuant to Sections 282.201 and 282.318(4)(h), Florida Statutes, and Chapter 287, Florida Statutes, to outsource or obtain third-party managed services for all or part

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900600
						16
						<u>1603.00.00.00</u>
						3610000
						36121C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
STATE DATA CENTER
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 STATE ENTERPRISE INFORMATION
 TECHNOLOGY
 MANAGED SERVICE PROVIDER CONTRACT
 INCREASE

72000000
 72900000
 72900600
 16
1603.00.00.00
 3610000
 36121C0

of the operation of the SDC. Services obtained must comply with all applicable federal and state security and privacy requirements and must be located in the United States.

A vendor has been selected and, with the exception of certain operations that must remain with the state for fiscal or operational reasons, transition of the SDC to the MSP is anticipated in the latter half of Fiscal Year 2021-22. Services will continue to be available for use by state agencies and political subdivisions of the state, municipalities, and non-profit corporations. The MSP is anticipated to provide a more cost efficient and modern environment for SDC customers, including refresh of SDC hardware and infrastructure, all while improving security of data and resources. Additionally, the MSP model will provide increased flexibility in service and staffing resources as compared to fixed asset and staffing level allocations under the current model. The MSP will reduce or eliminate fixed asset ownership and refresh costs for the state. The MSP will identify and deploy technology, which complies with the enterprise architecture standards, to securely modernize the SDC's offerings to increase interoperability and data sharing between agencies in order to avoid increase in costs for the state. Furthermore, the MSP is anticipated to provide increased access to operational best practices and faster access to technology innovation.

Finalization of the MSP contract terms and conditions is ongoing. Final pricing for year two of the contract is not yet determined, pending disposition of all software licenses, tools, and assets. Due to this uncertain position, accurate projections of costs to be retained by the department necessary to continue SDC operations have yet to be determined. For fiscal and operational reasons, it is certain that the department will be required to continue supporting various software licenses and tools beyond year one of the contract. In many instances, retention of licenses and tools is the most cost-effective option for the state. Until disposition and final pricing are decided, the department is unable to provide accurate assessments of the amount of funds available to realign from each category. The department anticipates submitting an amended request once these items are finalized.

The costs of the second year of the MSP contract, as provided in the vendor's best and final offer, are \$44,655,976. To fully fund this amount, the department would be required to realign \$29,573,756 in Working Capital Trust Fund (2792) budget authority within the State Data Center budget entity (72900600) and request an additional \$15,082,220 Working Capital Trust Fund (2792) budget authority. This potential realignment would eliminate budget authority from all relevant categories, including budget authority for necessary software, tools, and services required to continue SDC operations beyond the transition to the MSP. This potential realignment would eliminate funding for certain operations that must remain with the state for fiscal or operational reasons, which would leave the department in an untenable position to maintain the systems and applications required to support SDC customers. Accurate projections of funds available for realignment without impacting service levels have yet to be determined. The department anticipates submitting an amended request once these items are finalized.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
STATE DATA CENTER				72900600
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
INSUFFICIENT BUDGET AUTHORITY FOR				
STATE DATA CENTER UTILITY COSTS				41010C0
SPECIAL CATEGORIES				100000
STATE UTILITY PAYMENTS				103647
WORKING CAPITAL TRUST FUND-STATE	250,000			2792 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Utility Consumption by SDC Building

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests \$250,000 Working Capital Trust Fund (2792) budget authority in Expenses category (040000) in the State Data Center budget entity (72900600) to cover cost-shifting of utility costs of the State Data Center (SDC).

RETURN ON INVESTMENT (ROI):

Utility costs are necessary for the SDC to provide services to customer agencies.

IMPACT:

Although the SDC is transitioning to the Managed Service Provider (MSP), the department is retaining the lease to the SDC building. Without the additional budget, the cost of utilities outside of the rental rate will be unpaid.

BACKGROUND:

Historically, SDC paid the department standard lease rate of \$17.18 per square foot which includes \$2.55 per square foot utility recover fee. Actual utility costs were unknown until February 2021 when utility sub-meters were installed at SDC. The utility costs in the 6-months since sub-meter installation exceeds the lease recovery fee by an average of \$20,000 monthly. The SDC costs per square foot for utilities are significantly above average due to the extensive amount of equipment and associated cooling needs. Data centers consume 10 to 50 times more energy than a typical commercial office

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES

MANAGEMENT SRVCS, DEPT OF					72000000
PGM: TECHNOLOGY PROGRAM					72900000
STATE DATA CENTER					72900600
GOV OPERATIONS/SUPPORT					16
INFORMATION TECHNOLOGY					1603.00.00.00
FUNDING DEFICIENCIES TO MEET					
CURRENT LEVEL PROGRAM REQUIREMENTS					4100000
INSUFFICIENT BUDGET AUTHORITY FOR					
STATE DATA CENTER UTILITY COSTS					41010C0

building according to the U.S. Department of Energy. Beginning in Fiscal Year 2022-23, the SDC will be billed for actual metered utility costs. Sections 255.503 and 255.505, Florida Statutes, provides the authority for Real Estate Development and Management to collect funds for the purpose of paying facility operating costs. The department requests \$250,000 to pay the actual metered utility costs at SDC not covered by revenue generated from the standard lease rate.

TRANSFER APPROPRIATIONS BETWEEN CATEGORIES					4300000
REALIGN RESOURCES TO SUPPORT THE OFFICE OF STATE CHIEF INFORMATION OFFICER FROM STATE DATA CENTER - DEDUCT					
SALARY RATE					4303AC0
SALARY RATE.....	2,037,808-				000000
	=====	=====	=====		
SALARIES AND BENEFITS					010000
WORKING CAPITAL TRUST FUND-STATE	22.00-				
	2,873,309-				2792 1
	=====	=====	=====		
EXPENSES					040000
WORKING CAPITAL TRUST FUND-STATE	147,972-				2792 1
	=====	=====	=====		
SPECIAL CATEGORIES					100000
TR/DMS/HR SVCS/STW CONTRCT					107040
WORKING CAPITAL TRUST FUND-STATE	6,711-				2792 1
	=====	=====	=====		
TOTAL: REALIGN RESOURCES TO SUPPORT THE OFFICE OF STATE CHIEF INFORMATION OFFICER FROM STATE DATA CENTER - DEDUCT					4303AC0
TOTAL POSITIONS.....	22.00-				
TOTAL ISSUE.....	3,027,992-				
TOTAL SALARY RATE.....	2,037,808-				
	=====	=====	=====		

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
STATE DATA CENTER						72900600
GOV OPERATIONS/SUPPORT						16
INFORMATION TECHNOLOGY						<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES						4300000
REALIGN RESOURCES TO SUPPORT THE OFFICE OF STATE CHIEF INFORMATION OFFICER FROM STATE DATA CENTER - DEDUCT						4303AC0

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: Realignment of Resources within Florida Digital Services - Deduct

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests to realign 22 full-time equivalents (FTE), 2,037,808 in Salary Rate, and \$3,027,992 in budget authority from the State Data Center budget entity (72900600) to the Office of the State Chief Information Officer budget entity (72900700) to properly align the resources needed within the Florida Digital Service (FL[DS]). The breakout of authority is as follows: \$2,873,309 in the Salaries and Benefits category (010000), \$147,972 in the Expenses category (040000), and \$6,711 in Transfer to Department of Management Services-Human Resources Services Purchased Per Statewide Contract category (107040). The realignment of positions are at the rate of what the current incumbent is paid or at the level of which the agency intends to hire.

These positions serve dual purpose and functionality between the State Data Center (SDC) and Office of the State Chief Information Officer (OSCIO) budget entities in their current state. The SDC will be transitioning to a Managed Service Provider (MSP) during Fiscal Year 2021-22, and realignment of these positions is necessary to reorganize and right-size the OSCIO following transition. The positions carry out responsibilities related to FL[DS] operations, such as technical, administrative, and strategic initiative implementation.

This issue nets to zero when combined with ADD issue code 4304AC0.

RETURN ON INVESTMENT (ROI):

This will allow the department to reorganize and right-size the OSCIO budget entity to better align with the mission to transform state technology across the enterprise.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
STATE DATA CENTER						72900600
GOV OPERATIONS/SUPPORT						16
INFORMATION TECHNOLOGY						<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES						4300000
REALIGN RESOURCES TO SUPPORT THE OFFICE OF STATE CHIEF INFORMATION OFFICER FROM STATE DATA CENTER - DEDUCT						4303AC0

IMPACT:

If this issue is not funded, the FTE, Salaries and Benefits, and Rate will remain within the SDC; however, the transition to the MSP may impact these positions. Transfer to the OSCIO will provide greater organizational and fiscal clarity, and provide stability to current staff.

BACKGROUND:

The department currently provides data center services to state agencies pursuant to Section 282.201, Florida Statutes. In Fiscal Year 2019-20, the department issued a competitive solicitation to outsource the operation of the SDC to an MSP. A vendor has been selected, and transition of the SDC to the MSP is anticipated in the latter half of Fiscal Year 2021-22. It is anticipated that the existing FTE, Rate, and Salaries and Benefits will be realigned following transition. Realignment of positions is requested to allow the department to reorganize and right-size the OSCIO budget entity, ensure continuity of operations, and align with the mission of FL[DS] following transition.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
P101 PROPOSED CLASS CODE							
C1001 002	22.00-	2,037,808-		696,044-	2,733,852-	0.00	2,733,852-
TOTALS FOR ISSUE BY FUND							
2792 WORKING CAPITAL TRUST FUND							2,733,852-
	22.00-	2,037,808-		696,044-	2,733,852-		2,733,852-

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
 STATE DATA CENTER
 GOV OPERATIONS/SUPPORT
 INFORMATION TECHNOLOGY
 72000000
 72900000
 72900600
 16
 1603.00.00.00

TRANSFER APPROPRIATIONS BETWEEN
 CATEGORIES
 REALIGN RESOURCES TO SUPPORT THE
 OFFICE OF STATE CHIEF INFORMATION
 OFFICER FROM STATE DATA CENTER -
 DEDUCT
 4300000
 4303AC0

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
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A03 - AGY REQUEST FY 2022-23

CHANGES TO CURRENTLY AUTHORIZED POSITIONS
 OTHER SALARY AMOUNT
 2792 WORKING CAPITAL TRUST FUND

139,457-
 2,873,309-
 =====

REALIGN INFO TECH AND INFORMATION
 SECURITY MANAGEMENT RESOURCES FROM
 THE STATE DATA CENTER TO THE OFFICE
 OF INFORMATION TECHNOLOGY - DEDUCT
 SALARY RATE
 4305AC0
 000000

SALARY RATE..... 386,857-
 =====

SALARIES AND BENEFITS 010000

WORKING CAPITAL TRUST FUND-STATE 6.00- 545,487-
 2792 1
 =====

EXPENSES 040000

WORKING CAPITAL TRUST FUND-STATE 40,356-
 2792 1
 =====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
STATE DATA CENTER				72900600
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES				4300000
REALIGN INFO TECH AND INFORMATION SECURITY MANAGEMENT RESOURCES FROM THE STATE DATA CENTER TO THE OFFICE OF INFORMATION TECHNOLOGY - DEDUCT SPECIAL CATEGORIES				4305AC0
TR/DMS/HR SVCS/STW CONTRCT				100000
				107040
WORKING CAPITAL TRUST FUND-STATE		1,831-		2792 1
TOTAL: REALIGN INFO TECH AND INFORMATION SECURITY MANAGEMENT RESOURCES FROM THE STATE DATA CENTER TO THE OFFICE OF INFORMATION TECHNOLOGY - DEDUCT				4305AC0
TOTAL POSITIONS.....	6.00-			
TOTAL ISSUE.....		587,674-		
TOTAL SALARY RATE.....		386,857-		

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Realign Information Technology Security Management Resources from the State Data Center to the Office of Information Technology - Deduct

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY: The Department of Management Services (department) requests to realign six full-time equivalents (FTE), 386,858 in Salary Rate, and budget authority in the amount of \$587,674 which includes \$545,487 in Salary and Benefits category (010000), \$40,356 in Expenses category (040000), and \$1,831 in Human Resource Assessment category (107040) from the State Data Center (72900600) budget entity to Executive Direction and Support Services (72010100) budget entity. The realignment of positions are at the rate of what the current incumbent is paid or at the level of which the agency intends to hire.

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ ANZ				
FY 2022-23	FY 2022-23	FY 2022-23				
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
STATE DATA CENTER						72900600
GOV OPERATIONS/SUPPORT						16
INFORMATION TECHNOLOGY						<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES						4300000
REALIGN INFO TECH AND INFORMATION SECURITY MANAGEMENT RESOURCES FROM THE STATE DATA CENTER TO THE OFFICE OF INFORMATION TECHNOLOGY - DEDUCT						4305AC0

This issue nets to zero when combined with ADD issue code 4306AC0.

RETURN ON INVESTMENT (ROI):

This will move and align the positions within the Executive Direction and Support Services program where they directly support functions that support the department as a whole and address the organizational structure of the department as well as codify the reorganization amendment that was approved in Fiscal Year 2020-21.

IMPACT:

If this realignment of resources is not funded, this may negatively affect the transition of the State Data Center (SDC) to the managed service provider and/or negatively affect the staff that are currently in these roles.

BACKGROUND:

These positions are located in the SDC budget entity from a budget perspective; however, they do not directly support the data center's operations. The SDC will be transitioning to a managed service provider during Fiscal Year 2021-22, and realignment of these positions is necessary to align the data center following transition. These FTE support the enterprise of the department with services, of this request three FTEs provide desktop support of personnel, network connections, and application support for the department. Due to the type-2 transfer during Fiscal Year 2019-20, these positions were organizationally placed within the Office of Information Technology within the Executive Direction and Support Services budget entity. These positions are Information Technology support positions that are supporting the department as a whole. Based on the administrative organization of the agency and the support services provided to all of the divisions, these positions should no longer be located within the SDC, respectively.

The remaining three FTEs report to the Information Security Manager. It was identified in the OIG Report No. IA 2020-2072 that there was a duplication of roles and responsibilities within the Chief Information Security Office and the department's Information Security Manager's unit. The Management Consideration was to reassign the responsibility for the SDC Operational Security to the Information Security Manager as this entity is responsible for the agency's information security program and serves as the contact for all information security matters. The department addressed this consideration in the reorganization package that was approved in Fiscal Year 2020-21 via EOG Log# 06001.

Realigning these positions will codify the organizational structure of the department and Florida Digital Service.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
 STATE DATA CENTER
 GOV OPERATIONS/SUPPORT
 INFORMATION TECHNOLOGY
 72000000
 72900000
 72900600
 16
 1603.00.00.00

TRANSFER APPROPRIATIONS BETWEEN
 CATEGORIES
 REALIGN INFO TECH AND INFORMATION
 SECURITY MANAGEMENT RESOURCES FROM
 THE STATE DATA CENTER TO THE OFFICE
 OF INFORMATION TECHNOLOGY - DEDUCT
 4300000
 4305AC0

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
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A03 - AGY REQUEST FY 2022-23

CHANGES TO CURRENTLY AUTHORIZED POSITIONS

2047 OFFICE AUTOMATION ANALYST						
03936 001	1.00-	50,459-	23,850-	74,309-	0.00	74,309-
2053 DISTRIBUTED COMPUTER SYSTEMS CONSULTANT						
03942 001	1.00-	53,405-	24,393-	77,798-	0.00	77,798-
2054 DISTRIBUTED COMPUTER SYSTEMS ANALYST II						
03851 001	1.00-	53,454-	24,403-	77,857-	0.00	77,857-
2109 SYSTEM PROJECT CONSULTANT						
03868 001	1.00-	72,377-	27,898-	100,275-	0.00	100,275-
03941 001	1.00-	78,581-	29,043-	107,624-	0.00	107,624-
04027 001	1.00-	78,581-	29,043-	107,624-	0.00	107,624-

TOTALS FOR ISSUE BY FUND
 2792 WORKING CAPITAL TRUST FUND

6.00-	386,857-	158,630-	545,487-	545,487-		545,487-
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 TOTAL: INFORMATION TECHNOLOGY
 BY FUND TYPE
 TRUST FUNDS..... 64,399,834
 1603.00.00.00
 2000

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
OFFICE OF THE STATE CIO				72900700
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	2,879,108			
SALARIES AND BENEFITS				010000
WORKING CAPITAL TRUST FUND-STATE	40.00			2792 1
4,190,187				
OTHER PERSONAL SERVICES				030000
WORKING CAPITAL TRUST FUND-STATE	195,594			2792 1
EXPENSES				040000
WORKING CAPITAL TRUST FUND-STATE	1,000,087			2792 1
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	44,002			1000 1
WORKING CAPITAL TRUST FUND-STATE	790,297			2792 1
TOTAL APPRO.....	834,299			
RPA SERVICES				100814
WORKING CAPITAL TRUST FUND-STATE	2,000,000			2792 1
CYBERSECURITY RESILIENCY				100815
GENERAL REVENUE FUND -STATE	30,000,000			1000 1

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
OFFICE OF THE STATE CIO							72900700
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							1603.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
WORKING CAPITAL TRUST FUND-STATE		4,903					2792 1
LEASE/PURCHASE/EQUIPMENT							105281
WORKING CAPITAL TRUST FUND-STATE		7,102					2792 1
TR/DMS/HR SVCS/STW CONTRCT							107040
WORKING CAPITAL TRUST FUND-STATE		12,708					2792 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	40.00						
TOTAL ISSUE.....	38,244,880						
TOTAL SALARY RATE.....	2,879,108						
SALARY INCREASES FOR FY 2021-22 - STATE EMPLOYEE MINIMUM WAGE INCREASE - EFFECTIVE 7/1/2021							1001030
OTHER PERSONAL SERVICES							030000
WORKING CAPITAL TRUST FUND-STATE		591					2792 1
FLORIDA RETIREMENT SYSTEM ADJUSTMENT - FY 2021-22 - NORMAL COST AND UNFUNDED ACTUARIAL LIABILITY							1001070
SALARIES AND BENEFITS							010000
WORKING CAPITAL TRUST FUND-STATE		23,323					2792 1

	COL A03 AGY REQUEST FY 2022-23 POS	COL A04 AGY REQ N/R FY 2022-23 POS	COL A05 AG REQ ANZ FY 2022-23 POS	AMOUNT	AMOUNT	AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
<u>OFFICE OF THE STATE CIO</u>							72900700
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
WORKING CAPITAL TRUST FUND-STATE		345					2792 1
=====							
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
WORKING CAPITAL TRUST FUND-STATE		449-					2792 1
=====							
ESTIMATED EXPENDITURES REALIGNMENT							2000000
REALIGN DATA CATALOG BUDGET - ADD							20007C0
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
WORKING CAPITAL TRUST FUND-STATE		350,000					2792 1
=====							

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Data Catalog Realignment - Add

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests the realignment of \$350,000 Working Capital Trust Fund (2792) budget authority in the Contracted Services category (100777) from the State Data Center budget entity (72900600) to the

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900700
						16
						<u>1603.00.00.00</u>
						2000000
						20007C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
OFFICE OF THE STATE CIO
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 ESTIMATED EXPENDITURES REALIGNMENT
 REALIGN DATA CATALOG BUDGET - ADD

72000000
 72900000
 72900700
 16
1603.00.00.00
 2000000
 20007C0

Office of the State Chief Information Officer budget entity (72900700) for the continual funding of the enterprise data catalog.

This issue nets to zero when combined with DEDUCT issue code 20006C0.

RETURN ON INVESTMENT (ROI):

The Florida Digital Service (FL[DS]) was funded in the State Data Center budget entity in Fiscal Year 2020-21 to implement an enterprise data catalog. The data catalog better aligns with the Office of the State Chief Information Officer budget entity functions in serving the enterprise by promoting standardization of information technology services and data interoperability.

IMPACT:

If the realignment is not funded, then expenditures will continue in the State Data Center budget entity.

BACKGROUND:

The initial budget for the data catalog was requested and funded for Fiscal Year 2020-21 to create a metadata catalog of all state data resources to identify the data assets in the enterprise, the systems and applications that house them, and the definition of the data assets for the purpose of ultimately being able to leverage data catalog information to standardize and link data sources. The artifacts and information that result from this effort will support secure sharing of data and self-service use of data with established data sharing agreements.

This effort results in a more complete understanding of data throughout the enterprise. Complete data classification will provide assurance and understanding of all relevant compliance and regulatory requirements. This classification will also help agencies craft clear requirements for data use to expedite the execution of data sharing agreements. The data catalog will provide business context for data enabling its use with limited involvement from the data stewards and subject matter experts in the agency housing the dataset. A contextualized understanding of the state's data will assist agencies in identifying and mapping systems and dataflows within their business units, which is a foundational cybersecurity effort that allows any agency to know its risk profile and better protect its resources (as per rule 60GG-2, Information Technology Security).

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
<u>OFFICE OF THE STATE CIO</u>							72900700
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
NONRECURRING EXPENDITURES							2100000
ENTERPRISE CYBERSECURITY RESILIENCY							2103119
SPECIAL CATEGORIES							100000
CYBERSECURITY RESILIENCY							100815
GENERAL REVENUE FUND -STATE		30,000,000-					1000 1
=====							
AUTOMATION SERVICES							2103120
SPECIAL CATEGORIES							100000
RPA SERVICES							100814
WORKING CAPITAL TRUST FUND-STATE		2,000,000-					2792 1
=====							
EQUIPMENT NEEDS							2400000
INFORMATION TECHNOLOGY							24010C0
INFRASTRUCTURE REPLACEMENT							040000
EXPENSES							
WORKING CAPITAL TRUST FUND-STATE		145,000					2792 1
=====							

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Computer Equipment Refresh

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficieincy and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITY:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests authority in the amount of \$395,000, of which \$250,000 is nonrecurring in the Expenses category (040000), within the Administrative Trust Fund (2021) in the Executive Direction budget entity (72010100), and recurring authority of \$145,000 in the Working Capital Trust Fund (2792) in the Office of the State Chief Information Officer budget entity (72900700), to refresh computers, laptops, and tablets within the

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900700
						16
						<u>1603.00.00.00</u>
						2400000
						24010C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
OFFICE OF THE STATE CIO
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 EQUIPMENT NEEDS
 INFORMATION TECHNOLOGY
 INFRASTRUCTURE REPLACEMENT

Department.

The nonrecurring budget of \$250,000 will provide 200 laptops, docking stations, and one additional monitor for each laptop, totaling \$1,250 for each set.

RETURN ON INVESTMENT (ROI):

The department would expect an annual cost avoidance of 10 percent, or approximately \$20,000, by purchasing the end-user workstations in larger quantity from a centralized budget entity. Standardizing on a consistent hardware and software configuration would allow for the increased automation of workstation imaging, rapid deployment of imaged workstations, and a reduction in trouble tickets for aging workstations. Reducing the number of software and hardware configurations greatly improves the security posture of the department. These funds will ensure department staff can carry out their job functions in an efficient manner with less downtime due to hardware with up to date processors. Additionally, the hardware refresh will provide Florida Digital Service (FL[DS]) support securing technology assets. FL[DS], specifically, runs sophisticated systems and programs that require up-to-date, high performance computers to have the capacity to meet customer needs. Ultimately, the investment of the department's new hardware will result in less support, improve security against malware, and provide improved response in day-to-day activities.

IMPACT:

A number of the department's computers have hardware that is no longer supported by the manufacturer (to include driver updates and support), and are performing slowly with modern applications, thus negatively impacting employee productivity and increasing the cyber risk footprint. Florida Administrative Code 60GG-2 PR.IP-12 requires a Vulnerability Management plan. Without refreshing the hardware on a standard refresh schedule, the cyber security risk footprint grows. Obsolete and unsupported hardware create one of the largest exploitable set of vulnerabilities. Malicious actors including known Nation State threat utilize these vulnerabilities in an attempt to breach the Florida digital enterprise. Additionally, the support of the hardware becomes more difficult for the Office of Information Technology within the department adding to costs and delaying response times to critical issues. The department requests funding to address highest-need replacements and to ensure continued priority replacements to support job functions and security. Funding requested includes computers and peripheral equipment. FL[DS], as the lead entity for state technology, runs sophisticated systems and programs that require up-to-date, high performance computers to carry out essential functions. Many staff are currently working on outdated computers that are overdue for replacement. A systematic computer replacement schedule is necessary to provide staff with resources to effectively carry out job functions, as well as ensure all equipment meets the highest security standards.

BACKGROUND:

The department has been unable to complete an agency-wide hardware refresh for the last several years and as a result needs to update outdated computers. Many staff are currently working on computers that are overdue for replacement. A systematic computer replacement schedule is necessary to provide staff with resources to effectively carry out job functions, as well as ensure all equipment meets the highest security standards. Computers in circulation range in age from 3 to 7 years old. Newer equipment uses less power, is covered by manufacturer warranty, and supports newer security

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ ANZ	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900700
						16
						<u>1603.00.00.00</u>
						2400000
						24010C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
OFFICE OF THE STATE CIO
GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 EQUIPMENT NEEDS
 INFORMATION TECHNOLOGY
 INFRASTRUCTURE REPLACEMENT

72000000
 72900000
 72900700
 16
1603.00.00.00
 2400000
 24010C0

standards. FL[DS] has not had a refresh in 3 years since departure from the Agency for State Technology. As the lead entity for state technology, FL[DS] runs sophisticated systems and programs that require up-to-date, high performance computers to carry out essential functions. FL[DS] requests recurring funding to address highest-need replacements and to ensure continued priority replacements to support job functions and security. Funding requested includes computers and peripheral equipment.

WORKLOAD
 INCREASED WORKLOAD FOR DATA CENTER
 TO SUPPORT AN AGENCY
 DATA PROCESSING SERVICES
 DP ASSESSMENT (DMS)

3000000
 30010C0
 210000
 210004

WORKING CAPITAL TRUST FUND-STATE 802,417

2792 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: Establish Base Budget Authority for Data Processing Services

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests \$802,417 Working Capital Trust Fund (2792) budget authority in the Data Processing Assessment-Department of Management Services category (210004) in the Office of the State Chief Information Officer budget entity (72900700) to use data processing services.

RETURN ON INVESTMENT (ROI):

Funding in the Data Processing Assessment-Department of Management Services category is necessary for the Florida Digital

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>OFFICE OF THE STATE CIO</u>						72900700
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
WORKLOAD						3000000
INCREASED WORKLOAD FOR DATA CENTER						
TO SUPPORT AN AGENCY						30010C0

Service (FL[DS]) to continue current internal services and functions that will shift to external services and functions following the transition of the State Data Center (SDC) to the Managed Service Provider (MSP).

IMPACT:

Following the transition of the SDC to the MSP, FL[DS] will require funds for data processing services that FL[DS] currently receives as internal resources through the SDC. These services will be provided by the MSP and FL[DS] will become a customer agency requiring funding in the Data Processing Assessment-Department of Management Services category. If this issue is not funded, FL[DS] will not be able to use SDC resources.

BACKGROUND:

The department currently provides data center services to state agencies pursuant to section 282.201, Florida Statutes. The SDC provides both on premises hosted services and externally managed services as agencies continue to migrate to externally managed services offered by cloud service providers. The menu of services complies with applicable state and federal laws, regulations, and policies, including all security, privacy, and auditing requirements. These services include Backup and Recovery, Cloud, Database, Data Center Facility and Operations, Mainframe, Managed Applications, Network, Open Systems, Storage, Windows, Direct Service Offerings, and Cloud-Based Custom Support. As the service provider, FL[DS] does not currently pay for its use of internal SDC resources.

In Fiscal Year 2019-20, the department issued a competitive solicitation to outsource the operation of the SDC to an MSP. A vendor has been selected and transition of the SDC to the MSP is anticipated in the latter half of Fiscal Year 2021-22. Following the transition of the SDC to the MSP, FL[DS] will require funds for data processing services that FL[DS] currently receives as internal resources through the SDC. These services will be provided by the MSP and FL[DS] will become a customer agency requiring funding in the Data Processing Assessment-Department of Management Services category. Funding in the Data Processing Services category is necessary for FL[DS] to continue current internal services and functions that will shift to external services and functions following the transition of the SDC to the MSP.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>OFFICE OF THE STATE CIO</u>				72900700
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
STATE ENTERPRISE INFORMATION				
TECHNOLOGY				3610000
ENTERPRISE CLOUD SOLUTIONS				36106C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
WORKING CAPITAL TRUST FUND-STATE		2,000,000		2792 1

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Enterprise Cloud Solutions

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 5. Public Safety
- 6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests \$2,000,000 Working Capital Trust Fund (2792) budget authority in Contracted Services category (100777) in the Office of the State Chief Information Officer budget entity (72900700) to further align with the State of Florida's cloud-first policy and support enterprise initiatives.

Whether in support of cloud-first initiatives or in triage of enterprise challenges, the Florida Digital Service (FL[DS]) is regularly required to support agencies' needs in a cloud environment. To be able to advance cloud-first and to support enterprise needs which unexpectedly arise, FL[DS] needs to have its own instances of cloud solutions used by agencies. This request will allow FL[DS] to have small environments of multiple cloud vendors to support design, triage, and testing for enterprise agencies.

RETURN ON INVESTMENT (ROI):

Increased cloud services will support core FL[DS] functions and align with directives on enterprise modernization and cloud migration. These resources will support and augment FL[DS] work with agencies to sunset hardware, modernize legacy systems, and migrate to the cloud. Cloud services provide flexibility of scale to respond to rapidly changing needs and create cost avoidance by eliminating unnecessary long term spend to support short term resource increases. These resources will help reduce the dependency on state-purchased hardware, which will decrease costs for the state by reducing the need to fund expensive hardware refresh cycles, while increasing flexibility and scalability.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>OFFICE OF THE STATE CIO</u>				72900700
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
STATE ENTERPRISE INFORMATION				
TECHNOLOGY				3610000
ENTERPRISE CLOUD SOLUTIONS				36106C0

IMPACT:

Increased cloud services will support core FL[DS] functions and align with directives on enterprise modernization and cloud migration. These resources will support and augment FL[DS] work with agencies to sunset hardware, modernize legacy systems, and migrate to the cloud. Cloud services provide flexibility of scale to respond to rapidly changing needs and create cost avoidance by eliminating unnecessary long term spend to support short term resource increases. These resources also support cybersecurity efforts across the enterprise to safeguard state technology resources and data. Without these cloud solutions, FL[DS] will be unable to effectively support agencies with cloud migration efforts, as well as security issues that arise.

BACKGROUND:

Currently there is no environment separate and distinct from the existing infrastructure to perform innovative cybersecurity proofing, load testing, or proof of concept design services. The current environment consists of various software and hardware components fully engaged in supporting managed services at the State Data Center. The components largely consist of on-premises infrastructure hardware and supporting software. Within the current footprint, there is no available capacity to provide the services listed in this request. Performing cybersecurity proofing, load testing, or proof of concept design activities within the current environment adversely affects production systems and services to Floridians, as well as relies on after the fact reactions to remediate issues.

FL[DS] operations include leveraging technical expertise and resources to support the enterprise. When FL[DS] is deployed to support a project or emerging issue, current operating procedures may require the procurement of a cloud environment specific to the agency project. To be able to onboard and deploy projects faster, FL[DS] requests funds for cloud environments that would be ready to support agency projects at all times, rather than requiring a separate procurement. Standing up cloud environments aligned with those most-commonly used by state agencies will position FL[DS] to more rapidly triage and resolve security incident and other urgent issues. These cloud solutions will leverage dynamic capacity and provide FL[DS] with agility to rapidly stand up and bring down projects without additional investment.

The purchase of these cloud solutions supports the provisions of Section 282.206, Florida Statutes, the cloud-first policy in state agencies, and the FL[DS] mission to support innovative solutions to modernize state government and achieve value through digital transformation and interoperability. With these cloud solutions, FL[DS] intends to:

- Assist agencies with migration to the cloud;
- Provide proof of concept design services;
- Enhance cybersecurity of planned solutions;
- Respond quickly to emergency requests without additional procurements;
- Enhance cybersecurity testing standards and compliance; and
- Expand the enterprise's ability to respond to various cybersecurity threats.

The funding requested will provide tools and services necessary to implement the cloud solutions, including hardware, rack space, labor, and software estimates. The requested cloud solutions include three cloud environments, anticipated to

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>OFFICE OF THE STATE CIO</u>						72900700
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
STATE ENTERPRISE INFORMATION						3610000
TECHNOLOGY						36106C0
ENTERPRISE CLOUD SOLUTIONS						

include the three most-utilized cloud service providers among state agencies, in an environment separate and distinct from existing production environments. The requested cloud solutions provide flexibility to match the unique performance, security and access requirements of the enterprise. These cloud solutions will simplify and streamline the rapid setup of flexible application environments for evaluation, testing proof of concept, testing response for the new emergency support function, ESF-20, cybersecurity, and disaster response. Functional requirements will be defined during formal planning.

ENTERPRISE DATA MANAGEMENT						36107C0
EXPENSES						040000
WORKING CAPITAL TRUST FUND-STATE	310,000					2792 1
=====						
SPECIAL CATEGORIES						100000
CONTRACTED SERVICES						100777
WORKING CAPITAL TRUST FUND-STATE	1,090,000	355,000				2792 1
=====						
TOTAL: ENTERPRISE DATA MANAGEMENT						36107C0
TOTAL ISSUE.....	1,400,000	355,000				
=====						

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: Enterprise Data Management Platform

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:
 6. Public Integrity

LONG RANGE PROGRAM PLAN:
 Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900700
						16
						<u>1603.00.00.00</u>
						3610000
						36107C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
OFFICE OF THE STATE CIO
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 STATE ENTERPRISE INFORMATION
 TECHNOLOGY
 ENTERPRISE DATA MANAGEMENT

SUMMARY:

The Department of Management Services (department) requests \$1,400,000, of which \$355,000 is nonrecurring, Working Capital Trust Fund (2792) budget authority in the amount of \$310,000 in Expenses (040000) category, and \$1,090,000, of which \$355,000 is nonrecurring, in Contracted Services category (100777) in the Office of the State Chief Information Officer budget entity (72900700) for a platform to support enterprise data management.

Building upon the discovery and inventory phases of the Enterprise Data Catalog, the Florida Digital Service (FL[DS]) will need cloud-based resources to begin leveraging the enterprise's data to provide additional value to enterprise agencies. This enterprise data management platform will serve as a resource for the entire enterprise, facilitating the secure hosting and permissioned exchange of data, which will serve as a starting point to data interoperability. The platform will provide secure and scalable technologies, allowing agencies within the enterprise to make their data available to other stakeholders for interoperable service delivery and reporting without giving up the ability to manage access to their data. The platform will also integrate with the Enterprise Data Catalog, ensuring assets created using the platform are identified and cataloged for discovery.

RETURN ON INVESTMENT (ROI):

This platform will provide a unified resource to accurately and securely share, analyze, and report data located in disparate sources across the enterprise. This will create efficiencies in data collection, management, and analysis, while also allowing agencies to maintain ownership and necessary security requirements for their data. The platform will support and streamline statutory functions, including the Enterprise Data Catalog and Enterprise Architecture. The platform will eliminate manual processes by FL[DS] and state agencies by providing integration with the Enterprise Data Catalog. Manual processes will also be reduced by implementing advanced data visualization and analysis that will provide accurate, real-time data for decision makers.

IMPACT:

Without this platform, the state will not be able to use and create value from the assets discovered and cataloged by the Enterprise Data Catalog.

BACKGROUND:

Currently, there is no centralized resource for enterprise agencies to leverage for data sharing. When data sharing is necessary between agencies, each project currently requires stand-alone development and implementation to facilitate moving the needed data between stakeholders. Significant opportunities exist to streamline data sharing between agencies, creating efficiencies and improving service delivery.

FL[DS] is currently working with state agencies to develop an Enterprise Data Catalog and Data Dictionary of all data within the state's enterprise. On track for October 1, 2021, the initial phase will improve data discovery, governance, and access. To create additional value to enterprise agencies, FL[DS] plans to improve data governance and data sharing by leveraging the Enterprise Data Catalog towards increasing interoperability. An enterprise data management platform will build on the Enterprise Data Catalog to support deployment of secure and interoperable solutions that reduce

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>OFFICE OF THE STATE CIO</u>				72900700
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
STATE ENTERPRISE INFORMATION				
TECHNOLOGY				3610000
ENTERPRISE DATA MANAGEMENT				36107C0

duplication of data collection across state agencies, facilitate secure and confidential data sharing where appropriate, create efficiencies in enterprise data collection and management, and streamline data analytics to provide better information to decision makers. When implemented, the platform will promote development of solutions and technologies that prioritize Floridians' user experience and improve usability of state technology.

ENTERPRISE CYBERSECURITY RESILIENCY				36109C0
SPECIAL CATEGORIES				100000
CYBERSECURITY RESILIENCY				100815
GENERAL REVENUE FUND	-STATE	30,000,000		1000 1

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AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES

ISSUE TITLE: Enterprise Cybersecurity Resiliency

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 5. Public Safety
- 6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests \$30,000,000 recurring General Revenue Fund (1000) budget authority in the Enterprise Cybersecurity Resiliency category (100815) in the Office of the State Chief Information Officer budget entity (72900700) to continue initiatives taken on by the Florida Digital Service (FL[DS]) in Fiscal Year 2021-22.

Recognizing that cybersecurity is a growing threat to state technology and data, FL[DS] was provided \$30 million in Fiscal Year 2021-22 to implement the Florida Cybersecurity Task Force recommendations to secure and protect the state's technology resources. To continue protecting the enterprise in the midst of ever-increasing cybersecurity threats, FL[DS]

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>OFFICE OF THE STATE CIO</u>				72900700
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
STATE ENTERPRISE INFORMATION				
TECHNOLOGY				3610000
ENTERPRISE CYBERSECURITY RESILIENCY				36109C0

needs to continue the investment and scale of resources appropriated in Fiscal Year 2021-22. FL[DS] is currently working to develop a detailed plan to implement this funding and it is anticipated that funding will be necessary to continue these efforts into the future. A recurring funding stream is necessary to ensure these cybersecurity initiatives proceed without interruption. Following approval of the Operational Work Plan for Fiscal Year 2021-22 funding, FL[DS] will assess future needs to safeguard agency data, information, and resources and to mitigate risks.

RETURN ON INVESTMENT (ROI):

This funding will ensure that the essential cybersecurity initiatives funded in Fiscal Year 2021-22 will continue without any interruptions and avoid vulnerabilities to state technology resources. Following approval of the Operational Work Plan for Fiscal Year 2021-22 funding, FL[DS] will deploy solutions aimed at discovery and identification of the state's threat landscape, as well as establish the Security Operations Center with the tools necessary to support the enterprise. Throughout the design and launch of this program, FL[DS] will assess existing threat and resource needs to ensure there is no disruption to the state's efforts, which will also be addressed in the 2021-2024 Strategic Security Plan.

IMPACT:

Continued implementation of tools and services offered through Fiscal Year 2021-22 funding will no longer be offered. This will negatively impact security of data and technology assets throughout the enterprise. The ability for FL[DS] to support state agencies with intelligence and deployment for incident response will also be negatively impacted.

BACKGROUND:

Current cybersecurity tools and services are provided through multiple applications, process, formats, and communications across the enterprise. Enterprise Cybersecurity Resiliency funding in Fiscal Year 2021-22 will improve on the current situation by:

- Rebuilding the state's cyber defense capabilities to create the foundation for the future of cybersecurity in Florida government;
- Providing endpoint protection software and services across the enterprise;
- Implementing cybersecurity training to technology professionals and system users across the enterprise;
- Implementing cybersecurity technology resources to identify vulnerabilities, monitor threats, and protect enterprise assets;
- Implementing centralized resources for tracking cybersecurity incidents and service requests; and
- Creating a centralized Security Operations Center (SOC) to ensure continuity between enterprise agencies that share data and critical infrastructure.

The recurring funding requested is necessary for FL[DS] to continue to provide tools and services to enterprise agencies on an ongoing basis. These tools and services support securing technology systems through active monitoring of information systems and engagement of cybersecurity professionals. These requested tools and services aim to address risks and protect the enterprise from cyber threats that could impact the continuity of government operations. Fiscal Year 2022-23 requested funding is targeted to operating the SOC, identifying vulnerabilities, monitoring threats, protecting enterprise assets, increasing cybersecurity intelligence services in collaboration with external partners, and

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>OFFICE OF THE STATE CIO</u>				72900700
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
STATE ENTERPRISE INFORMATION				
TECHNOLOGY				3610000
ENTERPRISE CYBERSECURITY RESILIENCY				36109C0

conducting cybersecurity training, education, and awareness campaigns focused on risk mitigation. Additionally, FL[DS] is able to leverage economies of scale to create cost savings and cost avoidance when providing tools and services across the enterprise, as compared to individual agency procurement of these same tools and services.

Functional requirements will be defined during formal planning, but are expected to focus on:

- Asset discovery and management;
- SOC support to visualize, monitor, and neutralize cyber threats;
- Endpoint protection software and services;
- Security information and event management software and services;
- Enterprise cybersecurity training;
- Domain protection software;
- Vulnerability management services;
- Identity access management software and services;
- Industrial control system and critical infrastructure protection;
- Cybersecurity public awareness campaigns; and
- Centralized service delivery tracking software.

Funding is necessary to continue the initiatives begun in Fiscal Year 2021-22. Continued scale of technology assets is essential to continue efforts to implement tools and services in all enterprise agencies. As the implementation strategy is executed in the current fiscal year, FL[DS] will monitor implementation efforts to identify and evaluate areas for improvement in Fiscal Year 2022-23. FL[DS] will continuously evaluate the state's cybersecurity posture and develop strategies for further securing the state's cybersecurity in Fiscal Year 2022-23.

RE-ENGINEERING THE WORKPLACE				4000000
INFORMATION TECHNOLOGY PROJECT				
OVERSIGHT				40017C0
EXPENSES				040000
WORKING CAPITAL TRUST FUND-STATE	995,201	112,000		2792 1
=====				
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
WORKING CAPITAL TRUST FUND-STATE	1,483,530	1,483,530		2792 1
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>OFFICE OF THE STATE CIO</u>				72900700
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
RE-ENGINEERING THE WORKPLACE				4000000
INFORMATION TECHNOLOGY PROJECT				
OVERSIGHT				40017C0
TOTAL: INFORMATION TECHNOLOGY PROJECT				40017C0
OVERSIGHT				
TOTAL ISSUE.....	2,478,731	1,595,530		

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: Project Oversight and Enterprise Agency Management Tools

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:
 6. Public Integrity

LONG RANGE PROGRAM PLAN:
 Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:
 The Department of Management Services (department) requests \$2,478,731, of which \$1,595,530 is nonrecurring, Working Capital Trust Fund (2792) budget authority with \$995,201 in Expenses category (040000) and \$1,483,530 in Contracted Services category (100777) in the Office of the State Chief Information Officer budget entity (72900700) to obtain and/or renew project oversight, enterprise agency management, and quality assurance tools.

The Florida Digital Service (FL[DS]) requests funding for tools to implement and improve statutorily required functions, including agency technology project oversight, development and publication of rules and standards, and implementation of the enterprise architecture and other enterprise-wide initiatives. Funds are requested to purchase tools that will assist in the facilitation of the FL[DS] mission to transform state technology and safeguard the state's systems and data. These tools will allow FL[DS] to carry out its mission using fewer resources while also improving service to partner agencies.

RETURN ON INVESTMENT (ROI):
 These tools will create efficiencies and improve services within FL[DS]. Project oversight tools will create significant efficiencies, improve program productivity, reduce the administrative burden on FL[DS] and state agency project teams, and streamline records documentation, storage, and access to improve technology project information management and data analytics. Enterprise agency management tools will support implementation of the enterprise architecture and other enterprise-wide standards, facilitate FL[DS] management of enterprise projects and data, and support agency compliance with enterprise initiatives. All of these tools will support increased efficiency in delivery of products and services,

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900700
						16
						<u>1603.00.00.00</u>
						4000000
						40017C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
OFFICE OF THE STATE CIO
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 RE-ENGINEERING THE WORKPLACE
 INFORMATION TECHNOLOGY PROJECT
 OVERSIGHT

72000000
 72900000
 72900700
 16
1603.00.00.00
 4000000
 40017C0

increased customer service to agency partners, improve reporting and analytics, and potential cost savings through elimination of costly and time-consuming manual data entry and analysis. These tools will allow FL[DS] to carry out its mission using fewer resources, eliminating the need to request additional resources to support existing manual processes in a rapidly growing enterprise.

IMPACT:

FL[DS] will continue to rely on current processes that are exceedingly inefficient, rely extensively on individual staff operating within manual solutions, and create significant operational and security risks to the state.

BACKGROUND:

FL[DS] is responsible for supporting the entire enterprise across a number of technology functions, including project oversight responsibilities for state agency technology projects. FL[DS] is currently responsible for providing project oversight for 11 projects with an estimated spend of at least \$1.02 billion in state funds. FL[DS] does not have resources that are streamlined and designed to conduct those responsibilities, which limits the ability to provide expected customer service. Current delivery of services is provided through multiple applications, process, formats, and communications. To improve service delivery and customer relations, FL[DS] requires a Customer Relationship Management (CRM) and other foundational tools necessary to track, log, and report on customer relations and project oversight tools designed to track, document, and report on project statuses and risks.

The ability to track, document, and report on these projects will drastically increase FL[DS]'s ability to de-risk projects by better supporting enterprise agencies. This request will provide FL[DS] with baseline tools necessary to exponentially increase the enterprise's ability to accurately communicate, resolve agency needs, and eliminate misinformation which results in inaccurate expectations. The ability to perform technology project oversight, independent verification and validation, and similar functions will be drastically improved with tools which structure and streamline processes.

A potential use case to be addressed by the funding requested is an agency waiver request for an oversight requirement submitted to FL[DS]. Currently, the agency would submit an email to a designated email account requesting waiver approval, which would then be reviewed and routed for approval to both internal and external partners via email. Approval would be limited to an email, eventually making it back to the member of the project oversight team who originally received the request. In the event that a project oversight team member is unavailable, other members of the project oversight team do not have access to the email correspondence and current status information, delaying FL[DS] responsiveness. A CRM tool would allow the agency to submit a waiver request form, which would then allow for a digital solution to automatically route the request to internal and external contacts using logic as approvals were provided. All members of the project oversight team would have access to correspondence and files in the event that any team member is unavailable, and records would already be maintained in a central location in the event of attrition. In addition, the requesting agency would be able to track the progress of its request in real time and receive status notifications. Approval history would be stored in the CRM tool for auditing purposes. CRM tools provide an enhanced customer experience while improving workflow efficiencies.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>OFFICE OF THE STATE CIO</u>						72900700
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
RE-ENGINEERING THE WORKPLACE						4000000
INFORMATION TECHNOLOGY PROJECT						
OVERSIGHT						40017C0

The funding requested will provide tools that by design are aimed at improving delivery of service through structured, standardized processes and expectations for end users. As there is not one universal tool designed to support the responsibilities of FL[DS], this project will include the design and implementation of multiple tools to satisfy the business need. Requirements for each tool will vary based on audience, function, and intended benefit. Functional requirements will be defined during formal planning, but will focus on requirements, that at a minimum provide tracking, documenting, and reporting on customer relations, technology project oversight, independent verification and validation, and similar functions that will improve productivity, help to create standards of practice for the enterprise, and improve customer relations. Requirements development will involve direct input from end users within FL[DS] and partnering state agencies.

FUNDING DEFICIENCIES TO MEET						
CURRENT LEVEL PROGRAM REQUIREMENTS						4100000
ADDITIONAL SALARIES AND BENEFITS						
AND SALARY RATE FOR THE OFFICE OF						
THE STATE CHIEF INFORMATION OFFICER						4101AC0
SALARY RATE						000000
SALARY RATE.....	793,771					
	=====	=====	=====	=====		
SALARIES AND BENEFITS						010000
WORKING CAPITAL TRUST FUND-STATE	940,380					2792 1
	=====	=====	=====	=====		
TOTAL: ADDITIONAL SALARIES AND BENEFITS						4101AC0
AND SALARY RATE FOR THE OFFICE OF						
THE STATE CHIEF INFORMATION OFFICER						
TOTAL ISSUE.....	940,380					
TOTAL SALARY RATE.....	793,771					
	=====	=====	=====	=====		

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Additional Rate and Salaries and Benefits in the Office of the State Chief Information Officer Budget Entity

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>OFFICE OF THE STATE CIO</u>						72900700
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
FUNDING DEFICIENCIES TO MEET						
CURRENT LEVEL PROGRAM REQUIREMENTS						4100000
ADDITIONAL SALARIES AND BENEFITS						
AND SALARY RATE FOR THE OFFICE OF						
THE STATE CHIEF INFORMATION OFFICER						4101AC0

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests 793,771 in Salary Rate and \$940,380 Working Capital Trust Fund (2792) budget authority within the Office of the State Chief Information Officer budget entity (72900700) to address shortfall of authority needed to attract and acquire appropriately skilled talent to meet the needs of the Office of the State Chief Information Officer (OSCIO) and fulfill required roles and responsibilities of the Florida Digital Service (FL[DS]). The request for rate over the base for the classification is due to the necessary skillset required for the position. Other class codes where the minimum may have been appropriate, were not appropriate for the type of position responsibilities.

RETURN ON INVESTMENT (ROI):

This will allow the OSCIO budget entity to remain in compliance with its legislative mandates to provide project oversight of state technology projects, strengthen the state's cybersecurity, develop and maintain an enterprise data catalog, and establish an enterprise architecture by recruiting and retaining qualified staff within the OSCIO.

IMPACT:

The OSCIO currently has insufficient authority to fill all legislatively required positions with highly skilled talent. If additional authority is not provided, the OSCIO will continue to hold vacancies to retain current skilled staff.

BACKGROUND:

FL[DS] was established in 2020 to deliver better government services and transparency to Floridians through design and technology. FL[DS] is committed to transforming government technology to better serve Floridians. FL[DS] partners with state agencies in leveraging data and technology to transform state government digital services, with the ultimate goal of creating a better experience for Floridians. FL[DS] aims to serve Florida through the development of user-friendly interactions with state government and works to make changes with all users, not just state government, in mind.

FL[DS] has several key objectives including facilitating data interoperability, establishing an enterprise architecture, developing an enterprise data catalog and data dictionary, implementing Automation as a Service with agency partners, performing project oversight of state technology projects, and strengthening the state's cybersecurity. Highly skilled

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
OFFICE OF THE STATE CIO
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 FUNDING DEFICIENCIES TO MEET
 CURRENT LEVEL PROGRAM REQUIREMENTS
 ADDITIONAL SALARIES AND BENEFITS
 AND SALARY RATE FOR THE OFFICE OF
 THE STATE CHIEF INFORMATION OFFICER

72000000
 72900000
 72900700
 16
1603.00.00.00
 4100000
 4101AC0

technical talent is needed to carry out these objectives, and additional salary rate and salaries and benefits is necessary to recruit and retain these individuals.

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
RA01 RATE & SALARY ADJ - BENEFITS NO FTE						
C1002 001	0.00	793,771	146,609	940,380	0.00	940,380
TOTALS FOR ISSUE BY FUND						
2792 WORKING CAPITAL TRUST FUND						940,380
	0.00	793,771	146,609	940,380		940,380

FLORIDA CYBERSECURITY ADVISORY
 COUNCIL TRAVEL
 EXPENSES

41012C0
 040000

WORKING CAPITAL TRUST FUND-STATE 40,000 2792 1

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE:
 ISSUE TITLE: Travel for Florida Cybersecurity Advisory Council

IT COMPONENT? YES

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900700
						16
						<u>1603.00.00.00</u>
						4100000
						41012C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
OFFICE OF THE STATE CIO
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY

FUNDING DEFICIENCIES TO MEET
 CURRENT LEVEL PROGRAM REQUIREMENTS
 FLORIDA CYBERSECURITY ADVISORY
 COUNCIL TRAVEL

72000000
 72900000
 72900700
 16
1603.00.00.00
 4100000
 41012C0

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:
 5. Public Safety
 6. Public Integrity

LONG RANGE PROGRAM PLAN:
 Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:
 The Department of Management Services (department) requests \$40,000 Working Capital Trust Fund (2792) budget authority in Expenses category (040000) in the Office of the State Chief Information Officer budget entity (72900700) for funding to support travel and per diem for the Florida Cybersecurity Advisory Council.

Chapter 2021-234, Laws Of Florida (L.O.F.), created the Florida Cybersecurity Advisory Council within the department. Members of the council serve without compensation but are entitled to receive reimbursement for per diem and travel expenses pursuant to Section 112.061, Florida Statutes. Additional funding is necessary in the Expenses category to support these additional travel and per diem costs.

RETURN ON INVESTMENT (ROI):
 This funding ensures the department is able to support the Florida Cybersecurity Advisory Council as required by law.

IMPACT:
 Insufficient funds may be available to support travel and per diem expenses by the Florida Cybersecurity Advisory Council.

BACKGROUND:
 Chapter 2021-234, L.O.F., created the Florida Cybersecurity Advisory Council within the department. The purpose of the council is to assist state agencies in protecting their information technology resources from cyber threats and incidents. Additionally, the council assists the Florida Digital Service in implementing best cybersecurity practices, taking into consideration the final recommendations of the Florida Cybersecurity Task Force created under Chapter 2019-118, L.O.F. Members of the council serve without compensation but are entitled to receive reimbursement for per diem and travel expenses pursuant to Section 112.061, Florida Statutes.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
OFFICE OF THE STATE CIO				72900700
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
ADDITIONAL RESOURCES FOR THE OFFICE				
OF THE CHIEF INFORMATION OFFICER				4102AC0
SALARY RATE				000000
SALARY RATE.....	2,475,000			
SALARIES AND BENEFITS				010000
	29.00			
WORKING CAPITAL TRUST FUND-STATE	3,526,276			2792 1
EXPENSES				040000
WORKING CAPITAL TRUST FUND-STATE	195,054			2792 1
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
WORKING CAPITAL TRUST FUND-STATE	8,846			2792 1
TOTAL: ADDITIONAL RESOURCES FOR THE OFFICE				4102AC0
OF THE CHIEF INFORMATION OFFICER				
TOTAL POSITIONS.....	29.00			
TOTAL ISSUE.....	3,730,176			
TOTAL SALARY RATE.....	2,475,000			

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: Additional Full-Time Equivalent Resources for OSCIO

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

#5.2: Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900700
						16
						<u>1603.00.00.00</u>
						4100000
						4102AC0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
OFFICE OF THE STATE CIO
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY

FUNDING DEFICIENCIES TO MEET
 CURRENT LEVEL PROGRAM REQUIREMENTS
 ADDITIONAL RESOURCES FOR THE OFFICE
 OF THE CHIEF INFORMATION OFFICER

services.

SUMMARY:

The Department of Management Services (department) requests 29 Full-Time Equivalent (FTE) positions, 2,475,000 in Salary Rate, \$3,526,276 Working Capital Trust Fund (2792) budget authority in the Salaries and Benefits (010000) category, \$195,054 in the Expenses (040000) category, and \$8,846 in the Transfer to DMS for the Human Resource Statewide Contract (107040) in the Office of the State CIO (72900700) budget entity to hire staff to carry out statutory duties, enterprise-wide functions, legal, compliance, and contract management associated with required business functions and enterprise agency support. There is sufficient space to accommodate the additional positions. Additionally, positions are anticipated to be hired above the base rate of the classification due to the necessary skillset required to carry of the roles and responsibilities of the position.

RETURN ON INVESTMENT (ROI):

Additional FTE are necessary to support enterprise projects and associated support across all state agencies. The additional FTE will allow the department to have the dedicated staff necessary to scale with the enterprise's technological growth in a proactive manner.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Full-time equivalent (FTE) positions are necessary to ensure the Florida Digital Service (FL[DS]) can effectively carry out its responsibilities in statute and law while supporting state agencies across the enterprise. Additional staff are needed in critical functional areas, including supporting cybersecurity, the Enterprise Architecture, the Enterprise Data Catalog, Automation as a Service, and project oversight among others. If additional staff are not provided, FL[DS] will not be able to provide the ideal level of service and support to state agencies and critical projects.

BACKGROUND:

FL[DS] is statutorily charged to propose innovative technology and information solutions that securely modernize state government to achieve value through digital transformation and interoperability. FL[DS] is responsible for supporting the entire enterprise across a number of technology functions, including project oversight responsibilities for state agency technology projects. Further, FL[DS] is mandated to develop an enterprise architecture that acknowledges the unique needs of the enterprise's entities in the development and publication of stands and terminologies to facilitate digital interoperability; supports the cloud-first policy; and address how information technology may be modernized to achieve cloud-first objectives. Additionally, FL[DS] must perform project oversight on all state agency information technology projects that have total project costs of \$10 million or more and that are funded in the General Appropriations Act or any other law. FL[DS] is currently responsible for providing project oversight for 11 projects with an estimated spend of at least \$1.02 billion in state funds.

Recognizing that cybersecurity is a growing threat to state technology and data, FL[DS] was provided \$30 million in Fiscal Year 2021-2022 to implement the Florida Cybersecurity Task Force recommendations to secure and protect the state's

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>OFFICE OF THE STATE CIO</u>						72900700
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
FUNDING DEFICIENCIES TO MEET						
CURRENT LEVEL PROGRAM REQUIREMENTS						4100000
ADDITIONAL RESOURCES FOR THE OFFICE						
OF THE CHIEF INFORMATION OFFICER						4102AC0

technology resources. To continue protecting the enterprise in the midst of ever-increasing cybersecurity threats, FL[DS] needs to continue the investment and scale of resources appropriated in Fiscal Year 2021-2022. FL[DS] is requesting a recurring funding stream to ensure these cybersecurity initiatives proceed without interruption, including both recurring costs for initiatives implemented in Fiscal Year 2021-2022 and new efforts to further safeguard agency data, information, and resources and to mitigate risks. FL[DS] also received \$2 million in Fiscal Year 2021-2022 to deploy robotic processing automation services at the request of agencies within the enterprise.

As a result, the need for additional and committed staff to ensure the successful implementation of these solutions is required to help offset the accompanying workload increase. Florida's digital landscape is everchanging and expanding, and FL[DS] needs to be in the position to leverage its technological assets to be able to best serve enterprise agencies and the citizens of Florida.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23							
NEW POSITIONS							
0830 PURCHASING ANALYST							
N0027 001	1.00	55,000		24,689	79,689	0.00	79,689
2062 COMPUTER NETWORK ARCHIECT IV							
N0022 001	1.00	85,000		30,230	115,230	0.00	115,230
N0023 001	1.00	85,000		30,230	115,230	0.00	115,230
N0036 001	1.00	95,000		32,077	127,077	0.00	127,077
2109 SYSTEM PROJECT CONSULTANT							
N0038 001	1.00	85,000		30,230	115,230	0.00	115,230
N0039 001	1.00	85,000		30,230	115,230	0.00	115,230
N0040 001	1.00	85,000		30,230	115,230	0.00	115,230
N0044 001	1.00	90,000		31,153	121,153	0.00	121,153
N0045 001	1.00	90,000		31,153	121,153	0.00	121,153
N0046 001	1.00	90,000		31,153	121,153	0.00	121,153
2225 GOVERNMENT ANALYST II							
N0019 001	1.00	95,000		32,077	127,077	0.00	127,077
N0020 001	1.00	95,000		32,077	127,077	0.00	127,077

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
OFFICE OF THE STATE CIO
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 FUNDING DEFICIENCIES TO MEET
 CURRENT LEVEL PROGRAM REQUIREMENTS
 ADDITIONAL RESOURCES FOR THE OFFICE
 OF THE CHIEF INFORMATION OFFICER

72000000
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1603.00.00.00
 4100000
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POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23						
NEW POSITIONS						
N0021 001	1.00	95,000	32,077	127,077	0.00	127,077
N0024 001	1.00	70,000	27,459	97,459	0.00	97,459
N0025 001	1.00	70,000	27,459	97,459	0.00	97,459
N0026 001	1.00	95,000	32,077	127,077	0.00	127,077
N0028 001	1.00	90,000	31,153	121,153	0.00	121,153
N0029 001	1.00	75,000	28,383	103,383	0.00	103,383
N0030 001	1.00	75,000	28,383	103,383	0.00	103,383
N0033 001	1.00	95,000	32,077	127,077	0.00	127,077
N0034 001	1.00	95,000	32,077	127,077	0.00	127,077
N0035 001	1.00	95,000	32,077	127,077	0.00	127,077
N0037 001	1.00	105,000	33,924	138,924	0.00	138,924
N0041 001	1.00	65,000	26,536	91,536	0.00	91,536
N0042 001	1.00	65,000	26,536	91,536	0.00	91,536
N0043 001	1.00	65,000	26,536	91,536	0.00	91,536
2238 OPERATIONS & MGMT CONSULTANT MGR - SES						
N0031 001	1.00	95,000	47,582	142,582	0.00	142,582
N0032 001	1.00	85,000	44,224	129,224	0.00	129,224
7738 SENIOR ATTORNEY						
N0018 001	1.00	105,000	35,116	140,116	0.00	140,116
TOTALS FOR ISSUE BY FUND						
2792 WORKING CAPITAL TRUST FUND						
29.00	2,475,000		909,205	3,384,205		3,384,205

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
OFFICE OF THE STATE CIO
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 FUNDING DEFICIENCIES TO MEET
 CURRENT LEVEL PROGRAM REQUIREMENTS
 ADDITIONAL RESOURCES FOR THE OFFICE
 OF THE CHIEF INFORMATION OFFICER

72000000
 72900000
 72900700
 16
1603.00.00.00
 4100000
 4102AC0

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23						
NEW POSITIONS						
OTHER SALARY AMOUNT						
2792 WORKING CAPITAL TRUST FUND						142,071

						3,526,276
						=====

TRANSFER APPROPRIATIONS BETWEEN
 CATEGORIES 4300000
 REALIGN RESOURCES TO SUPPORT THE
 OFFICE OF STATE CHIEF INFORMATION
 OFFICER FROM STATE DATA CENTER -
 ADD 4304AC0
 SALARY RATE 000000
 SALARY RATE..... 2,037,808
 =====

SALARIES AND BENEFITS 010000
 22.00
 WORKING CAPITAL TRUST FUND-STATE 2,873,309 2792 1
 =====

EXPENSES 040000
 WORKING CAPITAL TRUST FUND-STATE 147,972 2792 1
 =====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
OFFICE OF THE STATE CIO				72900700
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES				4300000
REALIGN RESOURCES TO SUPPORT THE OFFICE OF STATE CHIEF INFORMATION OFFICER FROM STATE DATA CENTER - ADD				4304AC0
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
WORKING CAPITAL TRUST FUND-STATE		6,711		2792 1
TOTAL: REALIGN RESOURCES TO SUPPORT THE OFFICE OF STATE CHIEF INFORMATION OFFICER FROM STATE DATA CENTER - ADD				4304AC0
TOTAL POSITIONS.....	22.00			
TOTAL ISSUE.....		3,027,992		
TOTAL SALARY RATE.....		2,037,808		

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: Realignment of Resources within Florida Digital Services - Add

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective digital and technology services.

SUMMARY:

The Department of Management Services (department) requests to realign 22 full-time equivalents (FTE), 2,037,808 in Salary Rate, and \$3,027,992 in budget authority from the State Data Center budget entity (72900600) to the Office of the State Chief Information Officer budget entity (72900700) to properly align the resources needed within the Florida Digital Service (FL[DS]). The breakout of authority is as follows: \$2,873,309 in the Salaries and Benefits category (010000), \$147,972 in the Expenses category (040000), and \$6,711 in Transfer to Department of Management Services-Human Resources Services Purchased Per Statewide Contract category (107040).

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>OFFICE OF THE STATE CIO</u>						72900700
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES						4300000
REALIGN RESOURCES TO SUPPORT THE OFFICE OF STATE CHIEF INFORMATION OFFICER FROM STATE DATA CENTER - ADD						4304AC0

These positions serve dual purpose and functionality between the State Data Center (SDC) and Office of the State Chief Information Officer (OSCIO) budget entities in their current state. The SDC will be transitioning to a Managed Service Provider (MSP) during Fiscal Year 2021-22, and realignment of these positions is necessary to reorganize and right-size the OSCIO following transition. The positions carry out responsibilities related to FL[DS] operations, such as technical, administrative, and strategic initiative implementation.

This department has a corresponding DEDUCT issue (4303AC0). These issues net to zero.

RETURN ON INVESTMENT (ROI):

This will allow the department to reorganize and right-size the OSCIO budget entity to better align with the mission to transform state technology across the enterprise.

IMPACT:

If this issue is not funded, the FTE, Salaries and Benefits, and Rate will remain within the SDC; however, the transition to the MSP may impact these positions. Transfer to the OSCIO will provide greater organizational and fiscal clarity and provide stability to current staff.

BACKGROUND:

The department currently provides data center services to state agencies pursuant to Section 282.201, Florida Statutes. In Fiscal Year 2019-20, the department issued a competitive solicitation to outsource the operation of the SDC to an MSP. A vendor has been selected, and transition of the SDC to the MSP is anticipated in the latter half of Fiscal Year 2021-22. It is anticipated that the existing FTE, Rate, and Salaries and Benefits will be realigned following transition. Realignment of positions is requested to allow the department to reorganize and right-size the OSCIO budget entity, ensure continuity of operations, and align with the mission of FL[DS] following transition.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
OFFICE OF THE STATE CIO
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY 72000000
 72900000
 72900700
 16
1603.00.00.00

TRANSFER APPROPRIATIONS BETWEEN
 CATEGORIES 4300000
 REALIGN RESOURCES TO SUPPORT THE
 OFFICE OF STATE CHIEF INFORMATION
 OFFICER FROM STATE DATA CENTER -
 ADD 4304AC0

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
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A03 - AGY REQUEST FY 2022-23

CHANGES TO CURRENTLY AUTHORIZED POSITIONS

P101 PROPOSED CLASS CODE						
C1001 002	22.00	2,037,808	696,044	2,733,852	0.00	2,733,852

TOTALS FOR ISSUE BY FUND

2792 WORKING CAPITAL TRUST FUND						2,733,852
	22.00	2,037,808	696,044	2,733,852		2,733,852

OTHER SALARY AMOUNT

2792 WORKING CAPITAL TRUST FUND						139,457
						2,873,309

 TOTAL: INFORMATION TECHNOLOGY 1603.00.00.00

BY FUND TYPE			
GENERAL REVENUE FUND	30,044,002		1000
TRUST FUNDS	21,139,384	1,950,530	2000

TOTAL POSITIONS.....	91.00		
TOTAL PROG COMP.....	51,183,386	1,950,530	
TOTAL SALARY RATE.....	8,185,687		

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: PERC							72920000
<u>PUBLIC EMPLOYEES RELATIONS</u>							72920100
ECONOMIC OPPORTUNITIES							11
<u>WORKFORCE SERVICES</u>							<u>1102.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....		1,825,474					
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		1,510,659					1000 1
PERC TRUST FUND -STATE		1,387,934					2558 1

TOTAL POSITIONS.....		24.00					
TOTAL APPRO.....		2,898,593					
=====							
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -STATE		149,277					1000 1
PERC TRUST FUND -STATE		53,628					2558 1

TOTAL APPRO.....		202,905					
=====							
EXPENSES							040000
GENERAL REVENUE FUND -STATE		57,094					1000 1
PERC TRUST FUND -STATE		345,814					2558 1

TOTAL APPRO.....		402,908					
=====							
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -STATE		37,399					1000 1
PERC TRUST FUND -STATE		5,721					2558 1

TOTAL APPRO.....		43,120					
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: PERC							72920000
<u>PUBLIC EMPLOYEES RELATIONS</u>							72920100
ECONOMIC OPPORTUNITIES							11
<u>WORKFORCE SERVICES</u>							<u>1102.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		35,070					1000 1
PERC TRUST FUND -STATE		32,500					2558 1
TOTAL APPRO.....		67,570					
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		1,333					1000 1
PERC TRUST FUND -STATE		2,044					2558 1
TOTAL APPRO.....		3,377					
ADMINISTRATIVE OVERHEAD							105002
GENERAL REVENUE FUND -STATE		27,328					1000 1
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		5,001					1000 1
PERC TRUST FUND -STATE		4,876					2558 1
TOTAL APPRO.....		9,877					
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -STATE		23,888					1000 1
PERC TRUST FUND -STATE		24,276					2558 1
TOTAL APPRO.....		48,164					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: PERC				72920000
<u>PUBLIC EMPLOYEES RELATIONS</u>				72920100
ECONOMIC OPPORTUNITIES				11
<u>WORKFORCE SERVICES</u>				<u>1102.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	24.00			
TOTAL ISSUE.....		3,703,842		
TOTAL SALARY RATE.....		1,825,474		
	=====	=====	=====	
SALARY INCREASES FOR FY 2021-22 -				
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				1001030
SALARY RATE				000000
SALARY RATE.....		13,902		
	=====	=====	=====	
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		7,246		1000 1
PERC TRUST FUND -STATE		6,656		2558 1
TOTAL APPRO.....		13,902		
	=====	=====	=====	
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE		451		1000 1
PERC TRUST FUND -STATE		162		2558 1
TOTAL APPRO.....		613		
	=====	=====	=====	
TOTAL: SALARY INCREASES FOR FY 2021-22 -				1001030
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				
TOTAL ISSUE.....		14,515		
TOTAL SALARY RATE.....		13,902		
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: PERC							72920000
<u>PUBLIC EMPLOYEES RELATIONS</u>							72920100
ECONOMIC OPPORTUNITIES							11
<u>WORKFORCE SERVICES</u>							<u>1102.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT - FY 2021-22 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001070
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		10,126					1000 1
PERC TRUST FUND -STATE		9,302					2558 1
TOTAL APPRO.....		19,428					
=====							
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		558					1000 1
PERC TRUST FUND -STATE		856					2558 1
TOTAL APPRO.....		1,414					
=====							
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		177-					1000 1
PERC TRUST FUND -STATE		172-					2558 1
TOTAL APPRO.....		349-					
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: PERC							72920000
<u>PUBLIC EMPLOYEES RELATIONS</u>							72920100
ECONOMIC OPPORTUNITIES							11
<u>WORKFORCE SERVICES</u>							<u>1102.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
DATA PROCESSING ASSESSMENT BASE							
BUDGET ADJUSTMENT							1006800
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -STATE		23,888-					1000 1
PERC TRUST FUND -STATE		24,276-					2558 1
TOTAL APPRO.....		48,164-					
=====							
TOTAL: WORKFORCE SERVICES							<u>1102.00.00.00</u>
BY FUND TYPE							
GENERAL REVENUE FUND		1,841,365					1000
TRUST FUNDS		1,849,321					2000
TOTAL POSITIONS.....	24.00						
TOTAL PROG COMP.....		3,690,686					
TOTAL SALARY RATE.....		1,839,376					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	2,844,776			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	3,662,018			1000 1
FEDERAL GRANTS TRUST FUND -FEDERL	583,406			2261 3
TOTAL POSITIONS.....	63.00			
TOTAL APPRO.....	4,245,424			
=====				
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE	62,440			1000 1
FEDERAL GRANTS TRUST FUND -FEDERL	43,334			2261 3
TOTAL APPRO.....	105,774			
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	131,248			1000 1
FEDERAL GRANTS TRUST FUND -FEDERL	402,106			2261 3
TOTAL APPRO.....	533,354			
=====				
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -STATE	11,736			1000 1
FEDERAL GRANTS TRUST FUND -FEDERL	5,000			2261 3
TOTAL APPRO.....	16,736			
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: COMM ON HUMAN RELAT							72950000
<u>HUMAN RELATIONS</u>							72950100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
TRANS TO DIV ADM HEARINGS							100565
GENERAL REVENUE FUND -STATE		530,129					1000 1
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		53,506					1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		69,000					2261 3
TOTAL APPRO.....		122,506					
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		35,619					1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		83,478					2261 3
TOTAL APPRO.....		119,097					
ADMINISTRATIVE OVERHEAD							105002
FEDERAL GRANTS TRUST FUND -FEDERL		242,855					2261 3
LEASE/PURCHASE/EQUIPMENT							105281
FEDERAL GRANTS TRUST FUND -FEDERL		23,753					2261 3
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		15,645					1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		8,679					2261 3
TOTAL APPRO.....		24,324					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
FEDERAL GRANTS TRUST FUND -FEDERL		50,141		2261 3
	=====	=====	=====	
NORTHWEST REGIONAL DC				210023
FEDERAL GRANTS TRUST FUND -FEDERL		116,959		2261 3
	=====	=====	=====	
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	63.00			
TOTAL ISSUE.....	6,131,052			
TOTAL SALARY RATE.....	2,844,776			
	=====	=====	=====	
SALARY INCREASES FOR FY 2021-22 -				
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				1001030
SALARY RATE				000000
SALARY RATE.....	10,176			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		10,455		1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		1,665		2261 3
	-----	-----	-----	
TOTAL APPRO.....		12,120		
	=====	=====	=====	
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE		188		1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		131		2261 3
	-----	-----	-----	
TOTAL APPRO.....		319		
	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
SALARY INCREASES FOR FY 2021-22 -				
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				1001030
TOTAL: SALARY INCREASES FOR FY 2021-22 -				1001030
STATE EMPLOYEE MINIMUM WAGE				
INCREASE - EFFECTIVE 7/1/2021				
TOTAL ISSUE.....		12,439		
TOTAL SALARY RATE.....	10,176			
	=====	=====	=====	
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT - FY 2021-22 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001070
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		20,949		1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		3,337		2261 3
TOTAL APPRO.....		24,286		
	=====	=====	=====	
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -STATE		2,434-		1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		5,706-		2261 3
TOTAL APPRO.....		8,140-		
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: COMM ON HUMAN RELAT							72950000
<u>HUMAN RELATIONS</u>							72950100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		553-					1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		307-					2261 3
TOTAL APPRO.....		860-					
DATA PROCESSING ASSESSMENT BASE							1006800
BUDGET ADJUSTMENT							210000
DATA PROCESSING SERVICES							210004
DP ASSESSMENT (DMS)							
FEDERAL GRANTS TRUST FUND -FEDERL		50,141-					2261 3
WORKLOAD							3000000
ADDITIONAL POSITIONS FOR							3009AC0
INFORMATION TECHNOLOGY							000000
SALARY RATE							
SALARY RATE.....		52,361					
SALARIES AND BENEFITS							010000
FEDERAL GRANTS TRUST FUND -FEDERL		1.00 76,562					2261 3
EXPENSES							040000
FEDERAL GRANTS TRUST FUND -FEDERL		11,358	4,492				2261 3
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
FEDERAL GRANTS TRUST FUND -FEDERL		306					2261 3

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
WORKLOAD				3000000
ADDITIONAL POSITIONS FOR				
INFORMATION TECHNOLOGY				3009AC0
TOTAL: ADDITIONAL POSITIONS FOR				3009AC0
INFORMATION TECHNOLOGY				
TOTAL POSITIONS.....	1.00			
TOTAL ISSUE.....		88,226	4,492	
TOTAL SALARY RATE.....	52,361			
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? YES

ISSUE TITLE: Additional Resources for Information Technology

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

6.1 Create and sustain vibrant, safe, healthy and resilient communities that attract workers, residents, businesses, and visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

LONG RANGE PROGRAM PLAN:

Goal #13: Ensure fair treatment of both complainants and respondents in instances of alleged discrimination and promote mutual respect and greater harmony among diverse groups.

SUMMARY:

The Florida Commission on Human Relations (FCHR) requests \$88,226, of which \$4,492 is nonrecurring, Federal Grants Trust Fund (2261) authority in the Human Relations budget entity (72950100). \$76,562 will be in the Salaries and Benefits category (010000), \$6,866 will be recurring and \$4,492 will be nonrecurring in the Expenses category (040000), and \$306 will be in the Transfer to Department of Management Services-Human Resources Services Purchased Per Statewide Contract category (107040); 52,361 in rate for one full-time equivalent (FTE) Senior-Level Technician position. The request for rate over the base for the classification is due to the necessary skillset required for the position. Other class codes where the minimum may have been appropriate, were not appropriate for the type of position responsibilities. There is sufficient space to accommodate this position.

RETURN ON INVESTMENT (ROI):

FCHR's Information Technology Services (ITS) is required to provide a reliable infrastructure to sustain services, support, and monitor all infrastructure framework. The funding of this request will ensure FCHR technical support is staffed at an adequate level as demands of Information Technology (IT) and the IT landscape change.

IMPACT:

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72950000
						72950100
						16
						<u>1601.00.00.00</u>
						3000000
						3009AC0

MANAGEMENT SRVCS, DEPT OF
 PGM: COMM ON HUMAN RELAT
HUMAN RELATIONS
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 WORKLOAD
 ADDITIONAL POSITIONS FOR
 INFORMATION TECHNOLOGY

72000000
 72950000
 72950100
 16
1601.00.00.00
 3000000
 3009AC0

If this issue is not funded, it will limit the IT security risk, prevent the insurance of business continuity, limit IT innovation, and restrict efficient delivery of the data needed by FCHR management and staff.

BACKGROUND:

Workload has increased and the technology landscape has evolved to be more technical. ITS' ability to limit the IT security risk, ensure business continuity, promote IT innovation, and efficiently deliver data to FCHR management and staff with the current resources is challenging. The technical needs of the agency have outpaced the resources available on the technical team. This request works to solve this issue with one Senior-Level Technician position to handle these responsibilities and serve the following purposes:

1. Retain the existing technical staff by having salaries comparable to the State's average IT technical salary levels;
2. Provide for a scaled growth opportunity for existing staff;
3. Add one Senior-Level FTE to the IT staff for handling more advanced application programming, web development tasks, Cloud services, cybersecurity, and network operational tasks;
4. Implement critical IT projects;
5. Implement essential business continuity in IT projects; and
6. Serve as Tier II or III resource to ITS team.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23							
NEW POSITIONS							
2118 COMPUTER SUPPORT SPECIALIST N0017 001	1.00	52,361		24,201	76,562	0.00	76,562
TOTALS FOR ISSUE BY FUND							
2261 FEDERAL GRANTS TRUST FUND							76,562
	1.00	52,361		24,201	76,562		76,562
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
WORKLOAD				3000000
ADDITIONAL WORKLOAD INCREASE				3009A60
SALARY RATE				000000
SALARY RATE.....	291,205			
=====				
SALARIES AND BENEFITS				010000
	7.00			
FEDERAL GRANTS TRUST FUND -FEDERL	449,042			2261 3
=====				
EXPENSES				040000
FEDERAL GRANTS TRUST FUND -FEDERL	75,123	30,419		2261 3
=====				
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
FEDERAL GRANTS TRUST FUND -FEDERL	2,142			2261 3
=====				
TOTAL: ADDITIONAL WORKLOAD INCREASE				3009A60
TOTAL POSITIONS.....	7.00			
TOTAL ISSUE.....	526,307	30,419		
TOTAL SALARY RATE.....	291,205			
=====				

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Fair Housing Unit Additional Workload Increase

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

6.1 Create and sustain vibrant, safe, healthy and resilient communities that attract workers, residents, businesses, and visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

LONG RANGE PROGRAM PLAN:

Goal #13: Ensure fair treatment of both complainants and respondents in instances of alleged discrimination and promote mutual respect and greater harmony among diverse groups.

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: COMM ON HUMAN RELAT						72950000
<u>HUMAN RELATIONS</u>						72950100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
WORKLOAD						3000000
ADDITIONAL WORKLOAD INCREASE						3009A60

SUMMARY:

The Florida Commission on Human Relations (FCHR) requests Salary Rate of 291,205 and budget authority of \$526,307 of which \$30,419 is nonrecurring, within Federal Grants Trust Fund (2261) in the Human Relations budget entity (72950100). \$449,042 is requested in the Salaries and Benefits category (010000), \$75,123 (\$30,419 nonrecurring) is requested in the Expenses category (040000), and \$2,142 is requested in the Transfer to Department of Management Services-Human Resources Services Purchased Per Statewide Contract category (107040), for seven full-time equivalent (FTE) positions for two Regulatory Specialist Is, two Inspector Specialists, one Government Operations Consultant III, and two Senior Attorneys. The request for rate over the base for the classification is due to the necessary skillset required for the position. Other class codes where the minimum may have been appropriate, were not appropriate for the type of position responsibilities. There is existing space to accommodate the additional staff.

RETURN ON INVESTMENT (ROI):

The Florida stakeholders avoid over \$19 million in litigation expenses. For Fiscal Year 2017-18, the ROI is 304% - which means that for every \$1 the state provides FCHR in its annual budget, there is a return of an additional \$3.04 to the state through FCHR's successful mediations alone.

IMPACT:

If this issue is not funded, FCHR will continue to operate with an insufficient level of staffing which exposes the commission to the risk of not being able to meet its statutory obligations as defined in Chapter 760, Florida Statutes. These positions are critical to bringing FCHR to compliance at a minimum level of support for essential operations to meet and be able to maintain the strategic planning under the minimum Long Range Program Plan (LRPP) requirements and resources, continuity of operations, internal controls, appropriate workload levels to retain employees and avoid high turnover/attrition, and performance compliance. FCHR has failed its' LRPP goal requirements another year, and we will need mission critical staffing levels in order to meet the LRPP goals.

BACKGROUND:

The FCHR Fair Housing Unit provides education, outreach, and investigation of complaints of discrimination for the citizens of the State of Florida pursuant to the Florida Fair Housing Act and Title VIII through a partnership with the U.S. Department of Housing and Urban Development (HUD). FCHR covers the entire State of Florida, with a few exceptions. The protected bases covered are race, color, national origin, religion, sex, disability, and familiar status. FCHR receives complaints as referrals from HUD, or they may be directly filed by the aggrieved party. FCHR has been successfully processing the inquiries/complaints HUD has referred. In Fiscal Year 2019-20, FCHR averaged about 35 inquiries/complaints per month, but over the first three quarters of Fiscal Year 2020-21, that average has increased to about 63 inquiries/complaints per month.

FCHR has processed 87% of this workload within required metrics. Beginning April 1, 2021, HUD has determined that all incoming State of Florida inquiries/complaints will be referred to FCHR, which will increase the current fiscal year average from 63 to approximately 100 inquiries/complaints each month. To maintain the high quality and productivity of this unit, FCHR requests two FTE Regulatory Specialist IIII (proposed salary \$30,900.62). The Intake Unit currently consists of four FTE career service Regulatory Specialists, but this staffing level will not be sufficient to

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ ANZ				
FY 2022-23	FY 2022-23	FY 2022-23				
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72950000
						72950100
						16
						<u>1601.00.00.00</u>
						3000000
						3009A60

MANAGEMENT SRVCS, DEPT OF
 PGM: COMM ON HUMAN RELAT
HUMAN RELATIONS
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 WORKLOAD
 ADDITIONAL WORKLOAD INCREASE

successfully process the identified workload increases.

As a result of an increased number of inquiries and complaints, there will be an increase in the number of complaints that will ultimately require an investigation. HUD recently determined that all cases must be assigned to an investigator within seven days of filing, rather than 30 days which had been the previous expectation, which has in turn resulted in a 50% increase in each investigator's inventory. This does not yet include the increased workload that will result once FCHR begins receiving all State of Florida inquiries/complaints. Additionally, due to other external changes, FCHR anticipates further increases in the number of complaints it will receive. For example, the current social climate, the end of the statewide eviction moratorium on evictions due to the COVID-19 pandemic as of March 31, 2021, which will result in more complaints as evictions occur, and FCHR's decision to begin accepting complaints based upon sexual orientation and gender identity as sex discrimination could increase the number of complaints being filed. Furthermore, because of these issues, various individuals and organizations across the State of Florida have requested to be educated on the FCHR Housing program. As this education is shared throughout the state, this could also potentially increase the number of complaints being filed due to the knowledge of our existence. On top of this, FCHR wants to continue being successful in meeting its quality, quantity, and timeliness standards. HUD's federal guidelines indicate that investigators should submit 4-5 quality cases per month. With 10 investigators, this would result in a minimum of 40 cases per month or 480 cases per year, which should allow FCHR to handle the anticipated workload.

FCHR is anticipating it will close more than 350 cases in Fiscal Year 2020-21, but this was achieved by spending more than \$33,000.00 in overtime expenses, which does not even take into consideration the mental and physical toll taken on staff. Note: all cases accepted by FCHR as jurisdictional must also be investigated within 100 days. To maintain the high quality and productivity of this unit, FCHR requests two FTE Inspector Specialist positions (proposed salary \$40,948). The Investigation Unit currently consists of eight FTE career service Investigators, but this staffing level will not be sufficient to successfully process the identified workload increases.

Additionally, FCHR is required to attempt conciliation throughout the investigation of each housing discrimination complaint, and if a case is successfully settled, it results in a positive outcome for both parties. In order to attempt conciliation of more cases, and based upon current staffing, FCHR requests one Government Operations Consultant III (Master Conciliator) to focus on this area (proposed salary \$43,507). This would allow cases to be resolved quickly, instead of going through a full investigation, and ultimately reduce the number of investigations that need to be completed.

The Fair Housing Unit is asking to increase its staff to meet the demand to produce at least 480 completed investigations per year. This will require additional resources in the Office of General Counsel as well. All investigative case files must undergo legal review before they are considered by FCHR's Executive Director. As more investigators are added to FCHR's staff to address the increased workload, the legal staff must also be increased to keep pace with the number of completed investigations that will be coming to the Office of General Counsel for review. To maintain the high quality and productivity of this unit, FCHR requests two FTE Senior Attorney (proposed salary \$52,000).

The Office of General Counsel currently consists of two Staff Attorneys and three Senior Attorneys reviewing all cases.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: COMM ON HUMAN RELAT						72950000
<u>HUMAN RELATIONS</u>						72950100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
WORKLOAD						3000000
ADDITIONAL WORKLOAD INCREASE						3009A60

Senior Attorneys are expected to review at least 24 cases per month, or 288 cases per year, so this would allow the Office of General Counsel to cover the expected increase from the Fair Housing Unit while also addressing some of its other ongoing deficits. For example, FHCR's former Chief Legal Counsel (now Executive Director) has been reviewing housing cases to assist the unit since February 2019 due to a lack of resources, which is outside that position's regular duties.

Additionally, in the event FCHR issues a cause determination in a housing case, the aggrieved party may elect to have an FCHR attorney represent him or her in civil court, which the current staff would have difficulty managing in addition to its current workload. This request for two additional Senior Attorneys would help the Office of General Counsel address these anticipated workload increases and current production deficits, remain timely with final orders, cover potential litigation needs, and allow the Executive Director to focus on the true duties of the position.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23							
NEW POSITIONS							
0440 REGULATORY SPECIALIST I							
N0010 001	1.00	30,901		20,237	51,138	0.00	51,138
N0011 001	1.00	30,901		20,237	51,138	0.00	51,138
2238 GOVERNMENT OPERATIONS CONSULTANT III							
N0014 001	1.00	43,507		22,565	66,072	0.00	66,072
2240 INSPECTOR SPECIALIST							
N0012 001	1.00	40,948		22,094	63,042	0.00	63,042
N0013 001	1.00	40,948		22,094	63,042	0.00	63,042
7738 SENIOR ATTORNEY							
N0015 001	1.00	52,000		25,305	77,305	0.00	77,305
N0016 001	1.00	52,000		25,305	77,305	0.00	77,305

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
WORKLOAD				3000000
ADDITIONAL WORKLOAD INCREASE				3009A60

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23							
NEW POSITIONS							
TOTALS FOR ISSUE BY FUND							
2261 FEDERAL GRANTS TRUST FUND							449,042
	7.00	291,205		157,837	449,042		449,042
	=====	=====	=====	=====	=====		=====

FUND SHIFT							3400000
FUND SHIFT FROM GENERAL REVENUE TO							
FEDERAL GRANTS TRUST FUND - DEDUCT							3400A50
SALARY RATE							000000
SALARY RATE.....	84,000-						
	=====	=====	=====	=====			
SALARIES AND BENEFITS							010000
	3.00-						
GENERAL REVENUE FUND -STATE		143,106-					1000 1
	=====	=====	=====	=====			
EXPENSES							040000
GENERAL REVENUE FUND -STATE		21,255-					1000 1
	=====	=====	=====	=====			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUND SHIFT				3400000
FUND SHIFT FROM GENERAL REVENUE TO				
FEDERAL GRANTS TRUST FUND - DEDUCT				3400A50
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -STATE		612-		1000 1
=====				
TOTAL: FUND SHIFT FROM GENERAL REVENUE TO				3400A50
FEDERAL GRANTS TRUST FUND - DEDUCT				
TOTAL POSITIONS.....	3.00-			
TOTAL ISSUE.....		164,973-		
TOTAL SALARY RATE.....	84,000-			
=====				

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 ISSUE TITLE: Fund Shift from General Revenue to Federal Grants Trust Fund - Deduct

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

6.1 Create and sustain vibrant, safe, healthy and resilient communities that attract workers, residents, businesses, and visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

LONG RANGE PROGRAM PLAN:

Goal #13: Ensure fair treatment of both complainants and respondents in instances of alleged discrimination and promote mutual respect and greater harmony among diverse groups.

SUMMARY:

The Florida Commission on Human Relations (FCHR) requests to fund shift \$164,973 from General Revenue (1000) to Federal Grants Trust Fund (2261) authority in the Human Relations budget entity (72950100). \$143,106 will be in the Salaries and Benefits category (010000), \$21,255 will be in the Expenses category (040000), and \$612 will be in the Transfer to Department of Management Services-Human Resources Services Purchased Per Statewide Contract category (107040); 84,000 in rate to fund reclassifications for three existing positions within FCHR. The request for rate over the base for the reclassifications is due to the necessary skillset required for the positions. Other class codes where the minimum may have been appropriate, were not appropriate for the type of position responsibilities.

Funding this request supports subsequent issue code 4100A20.
 This issue nets to zero when combined with ADD issue code 3400A60.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72950000
						72950100
						16
						<u>1601.00.00.00</u>
						3400000
						3400A50

MANAGEMENT SRVCS, DEPT OF
 PGM: COMM ON HUMAN RELAT
HUMAN RELATIONS

GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS

FUND SHIFT
 FUND SHIFT FROM GENERAL REVENUE TO
 FEDERAL GRANTS TRUST FUND - DEDUCT

RETURN ON INVESTMENT (ROI):

The Florida stakeholders avoid over \$19 million in litigation expenses. For Fiscal Year 2017-18, the ROI is 304% - which means that for every \$1 the state provides FCHR in its annual budget, there is a return of an additional \$3.04 to the state through FCHR's successful mediations alone.

IMPACT:

If this issue is not funded, FCHR will be unable to reclass three positions in the proposed request for additional rate and salaries and benefits needed for position upgrades.

BACKGROUND:

FCHR is requesting to reclass/upgrade several positions within the Fair Housing Unit to better align salary with the workload, as well as create promotional opportunities within FCHR. The three positions within this request are funded from General Revenue. FCHR has the resources available in the Federal Grants Trust Fund and requests to fund shift the total budget from General Revenue to the Federal Grants Trust Fund in order to maximize the funds available and provide continuity within the Fair Housing Unit.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
0440 REGULATORY SPECIALIST I							
04053 002	1.00-	28,000-		19,702-	47,702-	0.00	47,702-
8315 INVESTIGATION SPECIALIST I							
03817 002	1.00-	28,000-		19,702-	47,702-	0.00	47,702-
04057 002	1.00-	28,000-		19,702-	47,702-	0.00	47,702-

TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							143,106-

	3.00-	84,000-		59,106-	143,106-		143,106-
							=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUND SHIFT				3400000
FUND SHIFT FROM GENERAL REVENUE TO				
FEDERAL GRANTS TRUST FUND - ADD				3400A60
SALARY RATE				000000
SALARY RATE.....	84,000			
	=====	=====	=====	
SALARIES AND BENEFITS				010000
3.00				
FEDERAL GRANTS TRUST FUND -FEDERL	143,106			2261 3
	=====	=====	=====	
EXPENSES				040000
FEDERAL GRANTS TRUST FUND -FEDERL	21,255			2261 3
	=====	=====	=====	
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
FEDERAL GRANTS TRUST FUND -FEDERL	612			2261 3
	=====	=====	=====	
TOTAL: FUND SHIFT FROM GENERAL REVENUE TO				3400A60
FEDERAL GRANTS TRUST FUND - ADD				
TOTAL POSITIONS.....	3.00			
TOTAL ISSUE.....	164,973			
TOTAL SALARY RATE.....	84,000			
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2022-2023 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Fund Shift from General Revenue to Federal Grants Trust Fund - Add

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

6.1 Create and sustain vibrant, safe, healthy and resilient communities that attract workers, residents, businesses, and visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

LONG RANGE PROGRAM PLAN:

Goal #13: Ensure fair treatment of both complainants and respondents in instances of alleged discrimination and promote

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUND SHIFT				3400000
FUND SHIFT FROM GENERAL REVENUE TO				
FEDERAL GRANTS TRUST FUND - ADD				3400A60

mutual respect and greater harmony among diverse groups.

SUMMARY:

The Florida Commission on Human Relations (FCHR) requests to fund shift \$164,973 from General Revenue (1000) to Federal Grants Trust Fund (2261) authority in the Human Relations budget entity (72950100). \$143,106 will be in the Salaries and Benefits category (010000), \$21,255 will be in the Expenses category (040000), and \$612 will be in the Transfer to Department of Management Services-Human Resources Services Purchased Per Statewide Contract category (107040); 84,000 in rate to fund reclassifications for three existing positions within FCHR. The request for rate over the base for the reclassifications is due to the necessary skillset required for the positions. Other class codes where the minimum may have been appropriate, were not appropriate for the type of position responsibilities.

Funding this request supports subsequent issue code 4100A20.
 This issue nets to zero when combined with ADD issue code 3400A50.

RETURN ON INVESTMENT (ROI):

The Florida stakeholders avoid over \$19 million in litigation expenses. For Fiscal Year 2017-18, the ROI is 304% - which means that for every \$1 the state provides FCHR in its annual budget, there is a return of an additional \$3.04 to the state through FCHR's successful mediations alone.

IMPACT:

If this issue is not funded, FCHR will be unable to reclass three positions in the proposed request for additional rate and salaries and benefits needed for position upgrades.

BACKGROUND:

FCHR is requesting to reclass/upgrade several positions within the Fair Housing Unit to better align salary with the workload, as well as create promotional opportunities within FCHR. The three positions within this request are funded from General Revenue. FCHR has the resources available in the Federal Grants Trust Fund and requests to fund shift the total budget from General Revenue to the Federal Grants Trust Fund in order to maximize the funds available and provide continuity within the Fair Housing Unit.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2022-23 POS	AMOUNT	AGY REQ N/R FY 2022-23 POS	AMOUNT	AG REQ ANZ FY 2022-23 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: COMM ON HUMAN RELAT							72950000
<u>HUMAN RELATIONS</u>							72950100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
FUND SHIFT							3400000
FUND SHIFT FROM GENERAL REVENUE TO							
FEDERAL GRANTS TRUST FUND - ADD							3400A60

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
0440 REGULATORY SPECIALIST I							
04053 002	1.00	28,000		19,702	47,702	0.00	47,702
8315 INVESTIGATION SPECIALIST I							
03817 002	1.00	28,000		19,702	47,702	0.00	47,702
04057 002	1.00	28,000		19,702	47,702	0.00	47,702
TOTALS FOR ISSUE BY FUND							
2261 FEDERAL GRANTS TRUST FUND							143,106
	3.00	84,000		59,106	143,106		143,106

FUNDING DEFICIENCIES TO MEET							
CURRENT LEVEL PROGRAM REQUIREMENTS							4100000
ADDITIONAL RATE AND SALARIES NEEDED							
FOR POSITION UPGRADES							4100A20
SALARY RATE							000000
SALARY RATE.....	61,370						
=====							
SALARIES AND BENEFITS							010000
FEDERAL GRANTS TRUST FUND -FEDERL	72,706						2261 3
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2022-23	FY 2022-23	FY 2022-23	
	POS	AMOUNT	POS	AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
ADDITIONAL RATE AND SALARIES NEEDED				
FOR POSITION UPGRADES				4100A20
TOTAL: ADDITIONAL RATE AND SALARIES NEEDED				4100A20
FOR POSITION UPGRADES				
TOTAL ISSUE.....		72,706		
TOTAL SALARY RATE.....	61,370			
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:
 2022-2023 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 ISSUE TITLE: Additional Rate and Salaries Needed for Position Upgrades

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 6.1 Create and sustain vibrant, safe, healthy and resilient communities that attract workers, residents, businesses, and visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:
 3. Economic Development and Job Creation

LONG RANGE PROGRAM PLAN:
 Goal #13: Ensure fair treatment of both complainants and respondents in instances of alleged discrimination and promote mutual respect and greater harmony among diverse groups.

SUMMARY:
 The Florida Commission on Human Relations (FCHR) requests \$72,706 Federal Grants Trust Fund (2261) authority in the Human Relations budget entity (72950100) in the Salaries and Benefits category (010000) and 61,370 in rate to fund reclassifications for existing positions. The request for rate over the base for the reclassifications is due to the necessary skillset required for the positions. Other class codes where the minimum may have been appropriate, were not appropriate for the type of position responsibilities.

RETURN ON INVESTMENT (ROI):
 The Florida stakeholders avoid over \$19 million in litigation expenses. For Fiscal Year 2017-18, the ROI is 304% - which means that for every \$1 the state provides FCHR in its annual budget, there is a return of an additional \$3.04 to the state through FCHR's successful mediations alone.

IMPACT:
 If this issue is not funded, FCHR will continue to experience difficulties in both recruiting and retaining qualified staff to handle the highly detailed and demanding positions within the Fair Housing Unit Intake Section. Additionally, the Fair Housing Unit Investigations Section has been experiencing the same issues. Without appropriate funding, FCHR

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ N/R	AGY REQ ANZ	AGY REQUEST	AGY REQ ANZ	
FY 2022-23	FY 2022-23	FY 2022-23	FY 2022-23	FY 2022-23	FY 2022-23	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: COMM ON HUMAN RELAT						72950000
<u>HUMAN RELATIONS</u>						72950100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET						
CURRENT LEVEL PROGRAM REQUIREMENTS						4100000
ADDITIONAL RATE AND SALARIES NEEDED						
FOR POSITION UPGRADES						4100A20

will continue to experience turnover due to the low pay and heavy workload.

BACKGROUND:

Over the past 2 years, FCHR's Fair Housing Unit has experienced difficulties in both recruiting and retaining qualified staff who can handle these highly detailed and demanding positions. Turnover further impedes the stability and production of the unit. When conducting exit interviews, FCHR has found that, oftentimes, the retention failure is a result of dissatisfaction with the salary combined with a heavy workload. Additionally, due to the complexities of processing incoming inquiries/complaints, the salaries are too low to attract highly skilled applicants needed to successfully complete the work.

FCHR has spent a considerable amount of time in training to build up employees' knowledge skill sets, only to have staff leave for other state and federal jobs, doing the same type of work, paying significantly higher salaries with smaller workloads. Then, because of turnover, the remaining staff must take on even higher workloads of their own and work overtime to meet the expected quality and timeliness requirements, which results in high overtime salary costs. Therefore, it is imperative for current staff's salaries to be increased through a reclassification, otherwise the vacancy and overtime cycle will continue, which will result in staff burnout and jeopardizes FCHR's ability to continue successfully meeting its performance metrics.

FCHR requests that two of its existing Regulatory Specialist I positions (current base salary \$28,000.00) be reclassified to Regulatory Specialist III positions (proposed salary \$30,900.62). Then, in order to create promotional opportunities and hierarchy within the unit, FCHR requests that the other two Regulatory Specialist I positions (current base salary \$28,000) be reclassified to Regulatory Consultant positions (proposed salary \$32,000), to serve as lead workers.

As detailed above, FCHR's Fair Housing Unit has experienced difficulties in both recruiting and retaining qualified staff who can handle these highly detailed and demanding positions. The reclassification of investigator positions will foster promotional hierarchy within the unit, eliminate the need for overtime resources, and will promote better employee retention. Therefore, FCHR requests that four of its existing Investigation Specialist I positions (current base salary \$33,000.00) be reclassified to Inspector Specialist positions (proposed salary \$40,948.00). Next, FCHR requests that the two Investigation Specialist II positions (current base salary \$38,000.00) be reclassified to Government Operations Consultant III positions (proposed salary \$43,507). Finally, FCHR requests that the two Government Analyst positions (current base salary \$44,000) be reclassified to Senior Management Analyst II positions (proposed salary \$46,381), to serve as lead workers.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2022-23		FY 2022-23		FY 2022-23		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF 72000000
 PGM: COMM ON HUMAN RELAT 72950000
HUMAN RELATIONS 72950100
 GOV OPERATIONS/SUPPORT 16
GOVERNMENTAL OPERATIONS 1601.00.00.00
 FUNDING DEFICIENCIES TO MEET
 CURRENT LEVEL PROGRAM REQUIREMENTS 4100000
 ADDITIONAL RATE AND SALARIES NEEDED
 FOR POSITION UPGRADES 4100A20

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2022-23						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
RA01 RATE & SALARY ADJ - BENEFITS NO FTE						
02726 002	0.00	2,381	440	2,821	0.00	2,821
02748 002	0.00	2,381	440	2,821	0.00	2,821
03218 002	0.00	5,507	1,017	6,524	0.00	6,524
03816 002	0.00	2,901	536	3,437	0.00	3,437
03817 002	0.00	7,948	1,468	9,416	0.00	9,416
04052 002	0.00	4,000	739	4,739	0.00	4,739
04053 002	0.00	2,901	536	3,437	0.00	3,437
04054 002	0.00	4,000	739	4,739	0.00	4,739
04056 002	0.00	7,948	1,468	9,416	0.00	9,416
04057 002	0.00	7,948	1,468	9,416	0.00	9,416
04058 002	0.00	7,948	1,468	9,416	0.00	9,416
04059 002	0.00	5,507	1,017	6,524	0.00	6,524
TOTALS FOR ISSUE BY FUND						
2261 FEDERAL GRANTS TRUST FUND						72,706
0.00	61,370		11,336	72,706		72,706

 TOTAL: GOVERNMENTAL OPERATIONS 1601.00.00.00

BY FUND TYPE		
GENERAL REVENUE FUND	4,365,973	1000
TRUST FUNDS	2,429,902	2000
TOTAL POSITIONS.....	71.00	
TOTAL PROG COMP.....	6,795,875	34,911
TOTAL SALARY RATE.....	3,259,888	


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* BPEADL01                                STATISTICAL INFORMATION                                09/15/2021 21:51:44 *
* BUDGET PERIOD: 2009-2023                EXHIBIT A, D AND D-3A LIST REQUEST                MBH 72      SP      *
* COMPILE DATE: 09/16/2015                COMPILE TIME: 09:40:41                                PAGE:      1      *
*****
*                                     SAVE INITIALS:          SAVE DEPARTMENT: 07      SAVE ID: ED3A
* -----
* SELECT CODES AND ACCUMULATION LEVELS WHERE ALLOWED.  WHEN NO CODE IS SELECTED, ALL CODES WILL BE REPORTED.
* ITEMIZATION OF EXPENDITURE:                IOE ACCUMULATION LEVEL: 0 (1=OPER/FCO, 2=IOE, 0=MERGED)
* MERGE GROUPS (Y/N): Y
* BUDGET ENTITY OR GROUP/ACCUMULATION LEVEL (DEP, DIV, BUR, SUB, LBE, MRG):
*   1-7: DMS      LBE
*   8-14:
*   15-21:
*   22-27:
* EXCLUDE:
*
* PROGRAM COMPONENT/ACCUMULATION LEVEL (1, 2, 3, 4 OR 5 FOR 2, 4, 6, 8 OR 10 DIGITS, 6=MERGE POLICY, 0=MERGED):
*   5
*
* APPROPRIATION CATEGORY OR GROUP/ACCUMULATION LEVEL (1=MAJOR, 2=MINOR, 0=MERGED):
*   2
*
* FUND GROUPS SET:          OR FUND:                FUNDING SOURCE IDENTIFIER:                MERGE FSI (Y/N): N
* FCO (Y/N): Y      FTE (Y/N): Y                SALARY RATE (Y/N): Y
* -----
* ISSUE CODE OR GROUP/ACCUMULATION LEVEL (1, 2 OR 3 FOR 1, 3 OR 7 CHARACTERS, 0=MERGED):
*   3
*
* REPORT OPTION: 1          COLUMN SELECTION: A03          A04          A05          CODES
* 1=EAD REPORT
* 2=SCHEDULE IV/IT ISSUES          REPORT COLUMNS WITH CALCULATION DIFFERENCE ONLY (Y/N): N  THAT EXCEED:
* 3=STATEWIDE ISSUES
* 4=SCHEDULE VIIIA ISSUES
* SCHEDULE VIIIA ISSUES SPREADSHEET (Y/N): N
*
* LEVELS OF TOTALS:  (N=NO TOTAL, L=LINE TOTAL, T=BY FUND TYPE, D=BY DETAIL FUND, B=BY DETAIL FUND AND FUND TYPE,
* G=FUND GROUP LINE TOTALS, E=BY DETAIL FUND AND FUND GROUP)
* RUN: N          ITEM OF EXP: N          GROUP: N          DEPARTMENT: N          DIVISION: N          BUREAU: N
* SUB-BUREAU: N          LBE: T          POLICY AREA: N          PROG COMP: T          D3A SUM ISSUE: N          D3A DETAIL ISSUE: L
* MAJOR APP CAT: N          MINOR APP CAT: D
*
* APPROPRIATION CATEGORY TITLES: S (S=SHORT, L=LONG)          REPORT SEQUENCE: DEPT/BUDGET ENTITY: N  A=ALPHABETICAL
*                                     PROGRAM COMPONENT: N  N=NUMERICAL
* -----
* DEPARTMENT NARRATIVE SET:
* BUDGET ENTITY NARRATIVE SET:                PROGRAM COMPONENT NARRATIVE (Y/N): N
*
* ISSUE/ACTIVITY NARRATIVE SET: A1          PRIORITY ISSUE NARRATIVE SET (1-9):
*
* INCLUDE POSITION DATA (Y/N): Y
*
* INCLUDE COLUMN CODES (Y/N): Y
*
* OUTPUT FORMAT: L          PAGE BREAKS: LBE  PRC
* L=LANDSCAPE                (IOE, GRP, DEP, DIV,          REPORT HEADING:                EXHIBIT D-3A
* P=PORTRAIT                BUR, SUB, LBE, PRC,          EXPENDITURES BY
*                                     SIS, ISC)                ISSUE AND APPROPRIATION CATEGORY
* -----

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* BPEADL01                               STATISTICAL INFORMATION                09/15/2021 21:51:44 *
* BUDGET PERIOD: 2009-2023              EXHIBIT A, D AND D-3A LIST REQUEST        MBH 72      SP      *
* COMPILE DATE: 09/16/2015              COMPILE TIME: 09:40:41                    PAGE:      2      *
*****
*
* TOTAL RECORDS READ FROM SORT:          662
* TOTAL RECORDS READ FROM CARD:          43
* TOTAL PAF RECORDS READ:                80
* TOTAL OAF RECORDS READ:                5
* TOTAL IEF RECORDS READ:                0
* TOTAL BGF RECORDS READ:                0
* TOTAL BEF RECORDS READ:                44
* TOTAL PCF RECORDS READ:                36
* TOTAL ICF RECORDS READ:                285
* TOTAL INF RECORDS READ:                4,796
* TOTAL ACF RECORDS READ:                117
* TOTAL FCF RECORDS READ:                22
* TOTAL FSF RECORDS READ:                10
* TOTAL PCN RECORDS READ:                0
* TOTAL BEN RECORDS READ:                0
* TOTAL DPC RECORDS READ:                70
* TOTAL RECORDS IN ERROR:                0
*
*****
*
* BUDGET ENTITIES SELECTED:
*   1-9: 7201      7240      7260      7275      7290      7292      7295      7298
*   10-18:
*   19-27:
*
*****

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