
 COL All
 SCH VIIIIB-2
 REDUCTIONS
 POS AMOUNT PRIORITY CODES

BUSINESS/PROFESSIONAL REG 79000000

PRIORITY SUMMARY NARRATIVE:

In preparing the Schedule VIIIIB-2 Priority Listing of Possible Budget Reductions for FY 2010-11 the Department first looked at appropriation categories that could be reduced with little to no impact on the service levels; next programs or activities that are not required by statute and recurring appropriations that support activities that are not critical to the Department in achieving its mission to "license efficiently and regulate fairly" were considered; the finally consideration was program and staff reductions that will impact service to internal and external customers some having significant impact on regulatory requirements but were necessary to meet the required reduction target.

In consideration of the economic condition and the Governor's Accelerative Florida initiative, the Department made an attempt to avoid proposing reductions that would impact the service level to citizens seeking individual or business licenses. The goal is to allow qualified candidates to complete the requirements and obtain licenses allowing for employment opportunities and for the opening of businesses. The reductions that have a significant impact on service levels are more focused on the compliance and enforcement activities of the Department.

SCHEDULE VIIIIB REDUCTIONS -
 OPERATING
 CELL PHONE AND BLACKBERRY
 EXPENDITURES

33B0000
 1 33B2280

TRUST FUNDS..... 6,200- 2000
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SCH VIIIIB-2 NARR 10-11 NOTES:

Priority #1 Implementation of new policy and procedures regarding cell phones and Blackberries allow for a reduction in Contracted Services. When a position is vacated and the employee turns in the cell phone or Blackberry, service will be disconnected until it is reissued.

DIVISION HOTEL AND RESTAURANTS
 EXPENSE APPROPRIATION

2 33B2510

TRUST FUNDS..... 50,000- 2000
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SCH VIIIIB-2 NARR 10-11 NOTES:

Priority #2 - Reduction of expense due to excess appropriation.

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SCHEDULE VIIIB REDUCTIONS -
OPERATING 33B0000
TESTING AND EDUCATION RELATED TO
THE ELIMINATION OF BARBER PRACTICAL
EXAMINATION 3 33B3120
TRUST FUNDS..... 24,192- 2000

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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #3 - Due to the elimination of the Barber Practical examination, the Bureau of Education and Testing can reduce the budget for the proctor and consultant cost for the examination. The three examination sites utilized for these examinations were provided at no charge. No savings will be associated with the exam site rentals.

RELOCATION OF OFFICE SPACE FROM
PRIVATE RENTAL TO STATE-OWNED
FACILITIES

4 33B3070

TRUST FUNDS..... 136,160- 2000

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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #4 - Relocation of office space in Ft. Myers and Tampa from private rental to state-owned facilities will result in a \$136,160 reduction of rent expenditures.

OFFICE OF THE SECRETARY/DIVISION OF
ADMINISTRATION DOWNGRADE POSITION

5 33B3110

TRUST FUNDS..... 17,564- 2000

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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #5- Moderate impact on the division. This reduction would downgrade a security position (Sr. Management Analyst Supv. SES) responsible for background checks.

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SCHEDULE VIIIB REDUCTIONS -
OPERATING 33B0000
OFFICE OF THE SECRETARY/DIVISION OF
ADMINISTRATION OPERATING CAPITAL
OUTLAY 6 33B3100
TRUST FUNDS..... 59,874- 2000
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #6- Moderate impact on division. This reduction will result in the department decreasing the use of copy machines department-wide in conjunction with paperless initiatives.

OFFICE OF THE SECRETARY/DIVISION
OF ADMINISTRATION EXPENSES 7 33B3080
TRUST FUNDS..... 52,757- 2000
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority # 7 - The department will focus on increased operational efficiencies in an effort to reduce expenses as a result of streamlining mail operations.

OFFICE OF THE SECRETARY/DIVISION OF
ADMINISTRATION TRAVEL 8 33B3090
TRUST FUNDS..... 15,000- 2000
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #8 Training is needed throughout the department on a statewide basis. This reduction will result in a moderate impact on the department's ability to provide training for field offices and related support as required.

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| SCHEDULE VIIIB REDUCTIONS - | | | |
| OPERATING | | | 33B0000 |
| CONDOMINIUM COOP MANAGEMENT | | | |
| EDUCATION | | 9 | 33B0120 |
| TRUST FUNDS..... | 50,000- | | 2000 |

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SCH VIIIB-2 NARR 10-11 NOTES:

Priority Issue #9 - Sections 718.501(1)(j) and 719.501(1)(k), Florida Statutes, require the Division of Florida Condominiums, Timeshares, and Mobile Homes to provide training programs for condominium and cooperative board members and unit owners. An appropriation in the amount of \$50,000 is provided for this purpose. The division has complied with this mandate through a contract with a private vendor but is transitioning from classroom training to DVD training programs and handling more of the functions with existing staff.

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| SPRING BREAK COVERAGE | | 10 | 33B2930 |
| TRUST FUNDS..... | 17,000- | | 2000 |

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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #10 - Spring break coverage provides local law enforcement with additional resources and manpower dedicated to enforcement of underage drinking laws. Expense reduction is for travel costs directly related to spring break coverage.

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| DIVISION OF REAL ESTATE - ELIMINATE | | | |
| CONFERENCE TRAVEL | | 11 | 33B2820 |
| TRUST FUNDS..... | 15,000- | | 2000 |

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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #11 - Elimination of attendance at ARELLO & AARO conferences by Commission/Board/Staff results in a reduction of \$15,000. Impacts the division's ability to stay current with national events, trends and issues.

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 SCHEDULE VIIIIB REDUCTIONS -
 OPERATING 33B0000
 DIVISION OF REAL ESTATE - REDUCE
 TRAVEL 12 33B2810
 TRUST FUNDS..... 77,810- 2000
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SCH VIIIIB-2 NARR 10-11 NOTES:

Priority #12 - A further reduction in the Expense category to include travel expenditures of \$30,000. This will have a negative impact on legal staff's ability to prosecute state-wide DOAH cases and mission - critical travel by the Director.

DIVISION OF REAL ESTATE
 EXPENDITURE REDUCTIONS 13 33B2800
 TRUST FUNDS..... 54,500- 2000
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SCH VIIIIB-2 NARR 10-11 NOTES:

Priority #13 - A reduction of \$18,000 OCO allotment (moderate impact on replacement of old PCs and furniture.) A reduction in office supplies of \$30,000, a 22% reduction in IT Comm, IT Supplies, Telephone, Furniture, DP Equipment (moderate impact to daily operations due to consolidation of investigation staff.) Reduction of Operation of Motor Vehicles category of \$6500 due to the purchase of new, fuel-efficient models and the retiring of older models.

HOTEL & RESTAURANT SCHOOL TO CAREER
 GRANT 14 33B0110
 TRUST FUNDS..... 706,698- 2000
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SCH VIIIIB-2 NARR 10-11 NOTES:

Priority #14 - Eliminates grant funding for the school-to-career training and transition programs which provides, supports, and enhances school-to-career training and transition programs for students interested in pursuing careers in a hospitality industry. The division currently has a contract for a four-year grant with annual funding based on appropriations.

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SCHEDULE VIIIB REDUCTIONS -
OPERATING 33B0000
CONTRACTED SERVICES REDUCTION 15 33B2960

TRUST FUNDS..... 2,118- 2000
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #15 - The primary expenditures in the Contracted Services appropriation category for the Bureau of Auditing are security services and equipment maintenance agreements.

OFFICE CONSOLIDATIONS 16 33B2950

TRUST FUNDS..... 97,974- 2000
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #16 - Savings are realized by consolidating four Law Enforcement Offices. These positions will be housed at alternative offices if donated office space cannot be located in their current areas.

SLOT MACHINE REGULATION - TRANSFER
TO THE OFFICE OF THE STATE ATTORNEY
- SLOT INVESTIGATIONS AND
PROSECUTIONS

17 33B2910

TRUST FUNDS..... 183,097- 2000
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #17 - This is a reduction in the transfer to the State Attorney's Office for the investigation and prosecution of slot activity.

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 SCHEDULE VIIIB REDUCTIONS -
 OPERATING 33B0000
 SLOT MACHINE REGULATION - TRANSFER
 TO FLORIDA DEPARTMENT OF LAW
 ENFORCEMENT - SLOT INVESTIGATIONS 18 33B2900
 TRUST FUNDS..... 43,000- 2000
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #18 - This is a reduction in the transfer to the Florida Department of Law Enforcement (FDLE) for investigations.

TESTING AND EDUCATION FOR BUILDING
 CODE INSPECTORS AND ADMINISTRATIONS 19 33B2630
 TRUST FUNDS..... 155,065- 2000
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #19 - Convert Building Code candidates to a direct pay procedure for examination fees. Currently the department pays all Building Code candidate's examination fees to the national vendor, per statute, to International Code Council (ICC). The applicants do not reimburse the Department if they are State or County employees who only pay the Department a \$5.00 Unlicensed Activity Fee. This action is contingent upon the Division of Professions requesting a statute change. In fiscal year 2008/2009, a total of 1,279 candidates took examinations with ICC and the department paid \$155,065 for those examination.

SLOT MACHINE GAMING COMPULSIVE
 GAMBLING CONTRACT 20 33B2100
 TRUST FUNDS..... 550,000- 2000
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #20 - Section 551.118(3), Florida Statutes, requires each slot licensee to pay an annual fee of \$250,000 for the compulsive or addictive gambling prevention program. The division has a contract with the Florida Council on Compulsive Gambling (FCCG), which is required by Subsection (2) of the same statute. The contract was competitively bid prior to

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| SCHEDULE VIIIB REDUCTIONS - | | | |
| OPERATING | | | 33B0000 |
| SLOT MACHINE GAMING COMPULSIVE | | | |
| GAMBLING CONTRACT | | 20 | 33B2100 |

the issuance of the contract. FCCG provides assistance to problem gamblers related to the department's division of Pari-Mutuel Wagering statutory mission. FCCG also provides 24 hour helpline, advertising (billboards, and other outdoor advertising) radio, TV and print advertising.

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| FLORIDA ENGINEERS MANAGEMENT CORPORATION CONTRACT (FEMC) | | 21 | 33B2020 |
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| TRUST FUNDS..... | 270,000- | | 2000 |
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority # 21 - The Board of Professional Engineers is privatized and all regulatory functions are performed by the Florida Engineering Management Corp (FEMC). The Board of Architecture & Interior Design has privatized the compliance and enforcement activities and contracts with a private firm to provide services. They are restricted in expenditures by the appropriations that provide for the transfer of operating cash to the entities. This issue would reduce cash transfers and therefore the budgets of those entities.

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| ARCHITECTS CONTRACTED SERVICES | | 22 | 33B2010 |
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| TRUST FUNDS..... | 42,000- | | 2000 |
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #22 - Provides funding for the Board of Architecture and Interior Design to contract for compliance and enforcement functions with a private provider, in accordance with section 481.205(3), F.S. Activities are performed under a two year renewable contract with Smith, Thompson, Shaw & Manausa, PA. Funds are restricted by a specific appropriation.

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| SCHEDULE VIIIIB REDUCTIONS - | | | |
| OPERATING | | | 33B0000 |
| AUCTIONEER RECOVERY FUND | | 23 | 33B0160 |
| TRUST FUNDS..... | 100,000- | | 2000 |
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SCH VIIIIB-2 NARR 10-11 NOTES:
 Priority #23 - An appropriation of \$100,000 is provided for payment of claims in satisfaction of a judgments against an auctioneer or auction business. In the past 6 years claims payments have not exceeded \$50,000 and in 3 of the 6 years there were no payments.

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| CONSTRUCTION INDUSTRY RECOVERY FUND | | 24 | 33B0140 |
| TRUST FUNDS..... | 325,000- | | 2000 |
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SCH VIIIIB-2 NARR 10-11 NOTES:
 Priority #24 - Protects homeowners from financial loss as a result of wrong doings by licensed contractors . The funding source for the Recovery Fund is excess revenue generated from a surcharge on building permits of one-half cent per square foot of under-roof floor space permitted (468.631, F.S.). Local governments collect and forward the surcharge to the department on a quarterly basis. Revenue from the surcharge is first used to fund the Building Code Administrators and Inspectors Board and then the Recovery Fund. Due to the decrease in building permits it is not anticipated that there will be excess revenue in FY 2009-10 until the housing industry significantly improves.

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| REAL ESTATE SCHOLARSHIP AND RECOVERY FUND | | 25 | 33B2030 |
| TRUST FUNDS..... | 256,052- | | 2000 |
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SCH VIIIIB-2 NARR 10-11 NOTES:
 Priority #25 - A reduction in Real Estate Recovery/Scholarship category of \$256,052 (significant impact on recovery pay-outs and RE scholarship activity.)

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 SCHEDULE VIIIB REDUCTIONS -
 OPERATING 33B0000
 MINORITY SCHOLARSHIPS FOR CERTIFIED
 PUBLIC ACCOUNTANTS 26 33B0130
 TRUST FUNDS..... 16,849- 2000
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #26 - If a 10% budget cut was made, it would create a tremendous hardship in the Division of CPA. The Division is already understaffed despite experiencing an increased volume of applications since FY 2000-01. Newly enacted CPA legislation will increase the number of applications received through June 2010 and place additional burden on the small existing staff. Additionally, the Division conservatively utilizes its budget to meet the demands of office operations relating to Enforcement and Licensing. We propose the funds to be taken from the minority scholarships. Reduced funding in this category would severely disrupt and handicap the abilities of the Division to carry out statutory requirements. A decrease in funding for minority scholarships will limit financial resources available for students seeking to enter the profession.

PARI-MUTUEL WAGERING EQUALIZATION 27 33B2150
 TRUST FUNDS..... 60,725- 2000
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #27 - Review of prior year expenditure history allows for a reduction in this category.

SLOT MACHINE REGULATION CONTRACTED SERVICES 28 33B2890
 TRUST FUNDS..... 115,000- 2000
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #28 - Review of prior year expenditure history allows for a reduction in this category.

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| OPERATING | | | |
| SLOT MACHINE REGULATION EXPENSE | | | |
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| | | | 33B0000 |
| | | | 33B2880 |
| TRUST FUNDS..... | | 100,000- | 2000 |
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #29 - Review of prior year expenditure history allows for a reduction in this category.

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| PARI-MUTUEL WAGERING OTHER | | | |
| PERSONAL SERVICES (OPS) | | | 33B2860 |
| TRUST FUNDS..... | | 150,000- | 2000 |
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #30 - The Office of Operations and the Office of Auditing currently have over 125 Other Personnel Services (OPS) employees. Operations OPS employees collect urine and blood samples from racing animals which are analyzed for prohibited substances at the University of Florida College of Veterinary Medicine's Racing Lab. The Auditing OPS employees are responsible for the audit of pari-mutuel records, transporting records at the tracks as well as the input of out-of-state handles into the CMS (Central Monitoring System) database.

The OPS employees are critical to ensure that all types of wagering are conducted in compliance with Florida Statutes and Florida Administrative Codes as well as the welfare and the integrity of the racing animals. By not deleting the OPS budget the division can continue to achieve the efficient and effective regulatory oversight of the industry.

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| DIVISION OF REGULATION COMPLIANCE | | | |
| AND ENFORCEMENT ACTIVITIES | | | 33B2730 |
| TRUST FUNDS..... | | 391,123- | 2000 |
| | | ===== | |

SCH VIIIB-2 NARR 10-11 NOTES:

Priority #31 - The recurring appropriation for acquisition of motor vehicles for the division is \$203,900. The division currently has 78 cars with 19 over 5 years old. The FY 2010-2011 state standard for replacement is 120,000 miles. The division will have approximately 9 cars that will be close to this replacement mileage (9 x 17,000 = 153,000). Therefore,

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 OPERATING 33B0000
 DIVISION OF REGULATION COMPLIANCE
 AND ENFORCEMENT ACTIVITIES 31 33B2730

appropriation can be cut by \$50,900 and would not negatively impact the division.

BUREAU OF EDUCATION AND TESTING 32 33B3130
 TRUST FUNDS..... 57,001- 2000
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #32 - Reducing \$57,000 would have a minimal impact on The Bureau of Education and Testing; however, all vacant positions could only be filled at the base salary. This would be a negative impact when hiring specialized positions such as an Examination Development Specialist due to the training and knowledge expected from these positions.

CIGARETTE TAX STAMPS 33 33B3150
 TRUST FUNDS..... 97,651- 2000
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #33 - The Cigarette Tax Stamp appropriation category is used to pay for the printing costs of the tax stamps for licensees. The reduction is based on prior year reversions.

OFFICE CLOSURE 34 33B2980
 TRUST FUNDS..... 1.00- 41,930- 2000
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #34 - By closing one Licensing office a position can be eliminated and costs associated with housing an employee can be reduced. Some expense funds will need to shift to other offices to cover the cost of printing and mailing of applications and licenses as well increased phone and fax costs and increased office supply costs.

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| OPERATING | | | 33B0000 |
| OFFICE CLOSURE | | 34 | 33B2980 |

Applicants and licensees will be impacted by having to travel to another office. The increased workload on the other offices would reduce the availability for appointments and would increase the number of days it takes to process an application and issue the license.

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| MANAGEMENT EFFICIENCIES | | 35 | 33B2970 |
| TRUST FUNDS..... | 11,415- | | 2000 |

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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #35 - The issue downgrades three Lieutenants to Law Enforcement Investigator IIs, resulting in a 5% savings in Salaries and Benefits for those positions.

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| HOMEOWNER ASSOCIATION (HOA) ARBITRATION | | 36 | 33B3010 |
| TRUST FUNDS..... | 1.00- 79,847- | | 2000 |

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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #36 - Chapter 720, F.S., requires the division to arbitrate election and recall disputes in homeowner associations. Last year, approximately 46 petitions for arbitration were received and the division collected \$9,200.00 in filing fees; however the actual cost to handle these disputes for FY 2008/2009 was \$72,256. This budget reduction would eliminate one (1) FTE (Senior Attorney) that handles HOA and condominium disputes. This budget reduction would be contingent on legislative action.

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| BRAND REGISTRATION OF ALCOHOLIC BEVERAGES | | 37 | 33B2920 |
| TRUST FUNDS..... | 1.50- 75,400- | | 2000 |

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| OPERATING | | | 33B0000 |
| BRAND REGISTRATION OF ALCOHOLIC | | | |
| BEVERAGES | | 37 | 33B2920 |

SCH VIIIB-2 NARR 10-11 NOTES:

Priority #37 - Eliminate the requirement for registration of Brands being shipped into Florida. Sections 563.045, 564.045, and 565.095, F.S., require an annual license fee to be submitted with the application for registration of each brand shipped into the state for beer, wine, and liquor, respectively. Because of the increased volume and the processing steps, the division is unable to process these applications timely. This delays the ability of the manufacturer and importers to get their product to market in Florida. The Brands would still be required to be registered through the Federal Brand Registration system, Florida would just not verify that information. Based on revenue collections in fiscal year 2008-09, the elimination of the Brand Registration requirement will reduce revenues to the State of Florida by \$732,094. The division will also be able to eliminate 1.5 FTE positions currently tasked with maintaining the brand records.

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| DELINQUENT LIST | | 38 | 33B2940 |
| TRUST FUNDS..... | 1.50- | | |
| | | 65,230- | 2000 |
| | ===== | | |

SCH VIIIB-2 NARR 10-11 NOTES:

Priority #38 - The delinquent list is provided to wholesalers indicating retailers who, because of unpaid accounts, must pay cash on delivery or who are not allowed to purchase any alcoholic beverages from the wholesalers until the accounts have been paid. The elimination of the program could allow a wholesaler to gain economic control over a retail license through excessive debt via unpaid accounts. Note: Section 561.42, F.S., would need to be amended in order to take this reduction.

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| OTHER PERSONAL SERVICES (OPS) STAFF | | 39 | 33B3050 |
| TRUST FUNDS..... | | 402,747- | 2000 |
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority # 39
 Customer Contact Center \$226,729

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| OTHER PERSONAL SERVICES (OPS) STAFF | 39 | | 33B3050 |

This issue also eliminates the total OPS budget for the Customer Contact Center Budget Entity. The OPS staff is an integral part of the Call Center and elimination the OPS staff would cause an estimated 433 additional calls to go unanswered daily. Consequently, caller hold times will increase and the abandonment call rate will increase as well. This OPS budget also supports the Service Operations, Director's Office. One of the OPS staff members work in the capacity of Administrative Assistant providing phone assistance, greeting the public and supports the Director's Office staff daily. Two other OPS staff members are part-time, which assist in quality control of the electronic finger print system.

The call agents primarily receive calls from applicants and licensees for information in regards to licensure, checking the status on applications, examinations, renewals and continuing education requirements. In the last 2 years the caller hold times have been reduced from a high of 20 to 30 minutes to an average of 2 minutes, a backlog of over 8,000 e-mails was eliminated and e-mails are now answered within 48 hours. This reduction in staff will cause an estimated 190,764 calls not being answered annually. It is anticipated that there will be an increase in the call hold time from 2 minutes to 12 minutes. Also there will be an increase in the abandonment rate and a delay in the response to e-mails potentially creating a backlog. Reducing call agents and the email team will cause a delay in the applicants getting information associated with their licensure or potential licensure.

Central Intake- \$176,018

This issue also reduces OPS Budget within the Bureau of Central Intake and Licensure. This reduction in budget supports 10 OPS staff members of the CIU Mail Intake Unit and one OPS staff member supporting the CIU Tier N Team. The OPS staff is an integral part of the Bureau of Central Intake and eliminating this group will significantly impeded the department's ability to prepare and scan thousands of applications that come in daily through the CIU Mail Intake Unit. The department implemented the document imaging system in 2007, which requires every document received by the department to be prepared and digitally scanned for processing purposes. The OPS staff is an integral part of this process where they receive the mail, open and sort them, prepare the documents for scanning, digitally scan the documents, quality control the scanned documents, and store and destroy the documents based on a retention schedule.

Eliminating the OPS staff will significantly impact the department's ability to timely process the mail and thereby affect our ability to process applications with the statutory mandates of Section 120.60, Florida Statutes. Delays in processing mail will also impeded the ability to process fees and make timely fee deposits as mandated by Section 116.01 Florida Statutes. The Mail Intake Unit receives an average of 10,000 pieces of mail each week. In the FY 2008-2009, the unit opened, prepped and scanned over 2.3 million pages into the On-Base Document Imaging System. The scanned documents have completely eliminated the need for paper files. The Document Imaging System has allowed the department to prepare electronic agendas for board meetings, enabled the Customer Contact Center (CCC) agents immediate access to applicant files and has made it possible for the CCC to provide comprehensive and superior customer service to our clients.

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 OPERATING 33B0000
 LEASE RENEGOTIATION 40 33B3000

TRUST FUNDS..... 62,412- 2000
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SCH VIIIIB-2 NARR 10-11 NOTES:

Priority #40 - Schedule VIIIIB issues for the elimination of the Delinquent List, Brand Registration, Staff Reductions, and the Automation of the Monthly Tax Reports include multiple positions located in the Northwood Center. If the issues are utilized as reductions and the positions eliminated, a renegotiation of the Northwood Center lease would save an estimated \$62,412 in rent reductions.

BUREAU OF TESTING AND EDUCATION
 CONTINUING EDUCATION SECTION 41 33B2720

TRUST FUNDS..... 6.00- 285,475- 2000
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SCH VIIIIB-2 NARR 10-11 NOTES:

Priority #41 - Reduction of six FTE from the Bureau of Testing and Continuing Education, Continuing Education Section (CES). The section processes continuing education requirements, performs audits of continuing education for license renewal, course review from authorized vendors that submit courses for continuing education, provides for review and approval of authorized course providers, in compliance with 455.2177, F.S. With an approximately 800,000 renewal license base, eliminating this service will increase call volume during peak renewal times. Licensees will not be renewed timely when continuing education course hours are not properly loaded into the License Ease Record System; resulting in license statuses changed to delinquent and null and void. With these status changes, the licenses renewal process will be delayed and the licensees will not be permitted to legally perform in their profession.

CONDOMINIUM MEDIATION SERVICES 42 33B2260

TRUST FUNDS..... 1.00- 86,564- 2000
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SCH VIIIIB-2 NARR 10-11 NOTES:

Priority #42 - The division currently has one FTE that provides mediation services for condominiums. While this service benefits the condominium community, it is not a part of the division's mandate, and private mediators are available to

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 OPERATING 33B0000
 CONDOMINIUM MEDIATION SERVICES 42 33B2260

perform this service. The division mediated 60 condominium disputes during FY 2008-2009.

ALCOHOLIC BEVERAGES & TOBACCO
 INSPECTORS 43 33B2690
 TRUST FUNDS..... 14.00-
 706,825- 2000
 =====

SCH VIIIB-2 NARR 10-11 NOTES:

Priority #43 - The Bureau of Enforcement's non-sworn Inspectors perform tobacco inspections throughout the state. The elimination of the non-sworn Inspectors will reduce the division's ability/time for dealing with underage sales and possession, and conducting site inspections for licensure qualifications. Sworn officers will need to absorb the inspection workload, which will reduce the time available to perform administrative investigations and may result in difficulty meeting government mandates relating to tobacco and alcohol inspections.

YACHT AND SHIP REGULATION 44 33B3030
 TRUST FUNDS..... 3.00-
 164,988- 2000
 =====

SCH VIIIB-2 NARR 10-11 NOTES:

Priority #44 - Chapter 326, F.S. provides the division with authority to license and regulate yacht and ship brokers and salespersons who offer for sale vessels which exceed 32 feet in length and weigh less than 300 gross tons. These transactions do not include the sale of new vessels. License requirements include: submission of an application, proof of good moral character, a bond, and payment of a license and fingerprint fee. The division currently licenses 1,530 salespersons and 1,090 brokers. During FY 2008-2009, this program generated approximately \$726,000 in revenues. The elimination of this regulatory program would be contingent on legislative action.

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| COL All | | | | |
| SCH VIIIIB-2 | | | | |
| REDUCTIONS | | | | |
| POS | AMOUNT | PRIORITY | CODES | |
| ----- | | | | |
| BUSINESS/PROFESSIONAL REG | | | | 79000000 |
| SCHEDULE VIIIIB REDUCTIONS - | | | | |
| OPERATING | | | | 33B0000 |
| MOBILE HOME REGULATION | | 45 | | 33B3020 |
| | 5.00- | | | |
| TRUST FUNDS..... | 261,383- | | | 2000 |
| | ===== | | | |

SCH VIIIIB-2 NARR 10-11 NOTES:

Priority #45 - Chapter 723, F.S., provides the division with authority to regulate the rental of mobile home park lots where the home owner owns his mobile home. This regulation includes the review of mobile home park lot rental documents for compliance with the law and the investigation of allegations of violations of the law. Over the last few years, the number of mobile home complaints have increased as the creation of new mobile home parks have declined and existing park are converted to other uses, as the land is more valuable for other purposes. Most of the division's current workload is the review of amendments to current park documents and the investigation of complaints which does not generate revenue. Elimination of this regulatory program would be contingent on legislative action. During FY 2008-2009, this program generated approximately \$1.2 million in revenue, primarily from annual fees.

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|-------------------------------|---------|----|--|---------|
| SLOT MACHINE REGULATION STAFF | | | | |
| REDUCTION | | 46 | | 33B2870 |
| | 1.00- | | | |
| TRUST FUNDS..... | 56,792- | | | 2000 |
| | ===== | | | |

SCH VIIIIB-2 NARR 10-11 NOTES:

Priority #46 - With the reduction in salaries & benefits in PMW, the division would have to eliminate one position in the Office of Slot Operations. The Office of Slot Operations has oversight responsibility of state personnel located at each of the pari-mutuel facilities that have slot gaming activity, as well as the regulation of the day-to-day operations at the slot machine facilities, the daily revenue reconciliation and licensing of individuals.

This position is critical to ensure the integrity of the slot machine gaming activity is in compliance with the requirements of Chapter 551, Florida Statutes, Chapter 61D, Florida Administrative Code, and internal controls of the individual facilities located in South Florida and to ensure the public's confidence in the integrity of wagering activity.

| | COL All SCH VIIIB-2 REDUCTIONS | | | |
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| | POS | AMOUNT | PRIORITY | CODES |
| | ----- | | | |
| BUSINESS/PROFESSIONAL REG | | | | 79000000 |
| SCHEDULE VIIIB REDUCTIONS - | | | | |
| OPERATING | | | | 33B0000 |
| PARI-MUTUEL WAGERING STAFF | | | | 33B2850 |
| REDUCTIONS | | | 47 | |
| TRUST FUNDS..... | 3.00- | 132,634- | | 2000 |
| | ===== | | | |

SCH VIIIB-2 NARR 10-11 NOTES:

Priority #47 - With the reduction in salaries & benefits in PMW, the division would have to eliminate two positions in the Office of Auditing and one position in the Office of Operations that are currently occupied. The Office of Auditing is responsible for the oversight of the pari-mutuel cardroom operations, as well as responsible for auditing and ensuring the integrity of wagering activity. The Office of Operations is responsible for the issuance of all pari-mutuel permit holder annual operating dates licenses, as well as cardroom operator and slot machine licenses to authorized facilities.

These positions are critical for the division to maintain the public's confidence in the integrity of wagering activity.

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|------------------------------|-------|----------|----|---------|
| INVESTIGATION OF CONDOMINIUM | | | | |
| DISPUTES | | | 48 | 33B3040 |
| TRUST FUNDS..... | 3.00- | 153,019- | | 2000 |
| | ===== | | | |

SCH VIIIB-2 NARR 10-11 NOTES:

Priority #48 - The division currently employs three (3) FTE to investigate condominium and cooperative disputes out of an Orlando field office. The division proposes the elimination of these three (3) FTE. This investigative workload would be picked up by condominium investigative field offices in Tallahassee, Tampa and Ft. Lauderdale. This workload would be spread among the remaining investigators which could result in increased case load and an increase in the amount of time it takes to resolve complaints.

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|---------------------------------|--------|------------|----|---------|
| ALCOHOLIC BEVERAGES AND TOBACCO | | | | |
| STAFF REDUCTIONS | | | 49 | 33B2990 |
| TRUST FUNDS..... | 24.00- | 1,372,029- | | 2000 |
| | ===== | | | |

 COL All
 SCH VIIIB-2
 REDUCTIONS
 POS AMOUNT PRIORITY CODES

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|---------------------------------|--|----|----------|
| BUSINESS/PROFESSIONAL REG | | | 79000000 |
| SCHEDULE VIIIB REDUCTIONS - | | | |
| OPERATING | | | 33B0000 |
| ALCOHOLIC BEVERAGES AND TOBACCO | | | |
| STAFF REDUCTIONS | | 49 | 33B2990 |

SCH VIIIB-2 NARR 10-11 NOTES:

Priority #49 - Eliminates 24 positions in the Division of Alcoholic Beverages and Tobacco.

The Bureau of Law Enforcement is responsible for the conduct, management, and operation of the manufacturing, packaging, distribution, and sale within the state of all alcoholic beverages and enforcement of the Beverage Law and the tobacco law and rules and regulations. They fulfill their oversight responsibilities of the 71,000 active alcoholic beverage and tobacco license holders by conducting license discipline investigations; providing guidance, direction and leadership to licensees; conducting criminal investigations pursuant to beverage and cigarette laws and statutes; and determining the need for using extraordinary emergency suspension powers when a business has become an immediate danger to the health, safety and welfare of Florida's citizens. The reduction of 10 law enforcement positions, 2 Lieutenants and 8 LE Investigator IIs, would impact the Division's ability to ensure compliance with Florida's beverage and tobacco laws.

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|---------------------------------|---------|----|---------|
| FLORIDA STATE BOXING COMMISSION | | 50 | 33B2840 |
| TRUST FUNDS..... | 54,945- | | 2000 |
| | ===== | | |

SCH VIIIB-2 NARR 10-11 NOTES:

Priority #50 - The reduction of OPS salary and Expenses would be a negative impact to the professional boxing, kickboxing, and mixed martial arts events held in Florida. The reduction of funds would hinder the ability of the Commission to ensure that all matches are conducted in accordance with the provisions of Chapter 548, Florida Statutes, and the rules 61K1-1, Florida Administrative Code.

The reduction of OPS salary would limit the number of Inspectors assigned to each event. Limiting the number Inspectors assigned to each event would jeopardize the health, safety, and welfare of the individuals participating and attending events. In accordance to Chapter 548, F.S. and Rule 61K1-1.0028, F.A.C., inspectors enforce the rules regarding hand wraps, glove weights and type, approve substances and equipment and oversees and coordinates the activities occurring in the dressing rooms and the activities occurring at ringside. The reduction of expense would limit the number of professional boxing, kickboxing and mixed martial arts event held in Florida. Approximately thirteen (13) events would be cancelled (3,000/event for travel x 13 events= \$39,960 and \$1,125/event for OPS salaries x 13 events = \$14,985). The Commission collects revenue when events are hosted. When the commission declines an event it has a negative impact on potential revenue and the Florida economy. The Florida economy would be impacted by reducing the revenue of venue rentals, hotel rentals, car rentals, and restaurants and the increase risk of underground matches being held due to the decline of approved events in Florida.

 COL All
 SCH VIIIB-2
 REDUCTIONS
 POS AMOUNT PRIORITY CODES

BUSINESS/PROFESSIONAL REG 79000000
 SCHEDULE VIIIB REDUCTIONS -
 OPERATING 33B0000
 INFORMATION TECHNOLOGY 51 33B3140

TRUST FUNDS..... 862,203- 2000
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #51- This reduction eliminates \$50,000 in OPS; \$706,166 in contracted services; \$76,646 in salaries and benefits; and \$29,391 in expense. However, in accordance with Chapter 80-2009 and 91-2009, Laws of Florida, during FY 2010-2011 the Department of Business and Professional Regulation will be transferring its computing resources from existing facilities into the Northwood Shared Resource Center. Reductions associated with this project are estimates at this time. Resources should not be taken for both the data center consolidation effort as well as the agency budget reduction exercise from the Division of Technology.

TESTING AND EDUCATION RELATED TO 52 33B2610
 CONSTRUCTION EXAMINATIONS

TRUST FUNDS..... 116,861- 2000
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #52 - Reduce the number of examination sites for Construction from 3 sites to 2. This option would eliminate the Miami location. All candidates would be tested in the Orlando and Tallahassee locations. This option is not customer service friendly as numerous candidates would be required to travel to the Orlando or Tallahassee sites and will incur additional charges for travel and hotel expenses. Additionally this proposal would require a rule change. The examination would continue to be held six (6) times per year. Also if candidate count begins to increase then we will need to return to Miami with a possibility of higher than current site rental cost. Such a move will require Department/Board approval.

CENTRAL INTAKE UNIT STAFF 53 33B3060
 REDUCTIONS

TRUST FUNDS..... 11.00- 531,790- 2000
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 COL All
 SCH VIIIB-2
 REDUCTIONS
 POS AMOUNT PRIORITY CODES

BUSINESS/PROFESSIONAL REG 79000000
 SCHEDULE VIIIB REDUCTIONS -
 OPERATING 33B0000
 CENTRAL INTAKE UNIT STAFF
 REDUCTIONS 53 33B3060

SCH VIIIB-2 NARR 10-11 NOTES:

Priority # 53- This budget reduction eliminates eight full time positions from the CIU Tier N Team and partially reduces OPS budget for the Central Intake (CIU) Budget Entity. The CIU Tier N Team is responsible for researching the contents and applicability of undetermined documents; providing customer support to applicants and the general public that are outside the purview of the Customer Contact Center; investigating customer concerns regarding applications; and responding to hundreds of telephonic inquiries for over twenty different professional boards and commissions. This unit also responds to all public records request for professions that fall under the Division of Service Operations and interacts with the Records Administration to retrieve and prepare documents that are requested pursuant to Chapter 119, Florida Statutes.

The staff members on this team are cross- trained in application processing procedures and provide immediate and critical assistance to consumers who contact the department. This team is vital in the licensure process, as they handle complicated licensure issues that can potentially cause hardship to the department's customers if not handle appropriately. Eliminating the Tier N Support Team will significantly affect the department's ability to provide vital assistance to licensure applicants.

CUSTOMER CONTACT CENTER CALL AGENTS 54 33B2740
 7.50-
 TRUST FUNDS..... 302,251- 2000
 =====

SCH VIIIB-2 NARR 10-11 NOTES:

Priority #54 - This reduction would eliminate 7.5 full time positions. Six of these 7.5 FTE positions are call agent positions and the other one and one-half (1.5) FTE positions make up the Call Center's Email Team. Eliminating these positions will significantly increase callers hold times, increase the abandonment call rate and an estimated 324 calls will go unanswered each day as a result of eliminating six call agents. Eliminating the email team will increase email response time from 48 hours to approximately 5 days if the email team is eliminated.

PROFESSIONAL REGULATION UNLICENSED
 ACTIVITY 55 33B2040
 TRUST FUNDS..... 675,868- 2000
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 COL All
 SCH VIIIB-2
 REDUCTIONS
 POS AMOUNT PRIORITY CODES

BUSINESS/PROFESSIONAL REG 79000000
 SCHEDULE VIIIB REDUCTIONS -
 OPERATING 33B0000
 PROFESSIONAL REGULATION UNLICENSED
 ACTIVITY 55 33B2040

SCH VIIIB-2 NARR 10-11 NOTES:

Priority #55 - The recurring appropriation for Unlicensed Activity is \$1,280,050. The fund is allocated to the Divisions of Professions, Regulation, Real Estate, Certified Public Accountants and the Florida Engineering Management Corporation. Funds are used to hire temporary employees for investigating complaints and seek out unlicensed activity through sweep and sting operations. The Division of Regulation also mans a toll-free hotline for consumers to report suspected unlicensed activity. There is also a media component to stopping unlicensed activity by educating the public of the dangers in hiring unlicensed people through public service announcements, brochures, trade shows, conferences and speaking engagements. Budget reductions in this area will reduce the effectiveness of the education and enforcement efforts of the divisions. The Division of Regulation proposes to cut the appropriation (\$579,175) by \$375,868. The Division of Real Estate proposes a cut of the appropriation (\$400,000) by \$200,000. Certified Public Accountancy proposes a cut of the appropriation (\$200,000) by \$100,000.

DIVISION OF REGULATION STAFF
 REDUCTION 56 33B2790
 TRUST FUNDS..... 5.00- 254,520- 2000
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #56 - Reduction of 5 Investigators in the Division of Regulation are responsible for investigating complaints against licensees under 18 Boards and Commissions. The reduction will negatively impact the goal of processing claims within 3 months. It will jeopardize the integrity of the investigative process increasing processing time and cases per investigator and decreasing quality and effectiveness of the investigation.

DIVISION OF REAL ESTATE STAFF
 REDUCTION 57 33B2830
 TRUST FUNDS..... 7.50- 375,923- 2000
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SCH VIIIB-2 NARR 10-11 NOTES:

Priority #57 - Eliminate one Consumer Service/Complaint Analyst and six investigators for the Division of Real Estate

 COL All
 SCH VIII B-2
 REDUCTIONS
 POS AMOUNT PRIORITY CODES

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| <u>BUSINESS/PROFESSIONAL REG</u> | | | 79000000 |
| SCHEDULE VIII B REDUCTIONS - | | | |
| OPERATING | | | 33B0000 |
| DIVISION OF REAL ESTATE STAFF | | | |
| REDUCTION | | 57 | 33B2830 |

Office of Compliance and Enforcement. The reduction will impact processing and assigning complaints creating a backlog and may result in the failure to meet Federal standards. Investigations will not be completed in 90 or less days, cases per investigator will increase and quality of the case will decrease.

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|---------------------------------|------------|----|---------|
| HOTEL AND RESTAURANT INSPECTION | | 58 | 33B2300 |
| POSITIONS | 25.00- | | |
| TRUST FUNDS..... | 1,295,217- | | 2000 |
| | ===== | | |

SCH VIII B-2 NARR 10-11 NOTES:

Priority #58 - Eliminates 25 food and lodging inspector FTE. The elimination of these positions would reduce compliance with the statutorily mandated inspection activities from 98% to 72% for food establishments and from 99% to 79% for lodging establishments. This reduction would significantly compromise public safety, increase risk of food borne illness outbreaks, and prevent the division from meeting Legislative Performance Measures.

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| TOTAL: BUSINESS/PROFESSIONAL REG | | | 79000000 |
| BY FUND TYPE | | | |
| TRUST FUNDS..... | 121.00- | | |
| | 12,723,678- | | 2000 |
| | ===== | | |