

BUDGET ENTITY	D3A ISSUE CODE	COLUMN NUMBERS	CODE	ERROR MESSAGE	PAGE
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THERE WERE 0 ERRORS DETECTED

	COL A12		COL A14		COL A15		COL A16		COL A14-A12		CODES
	AGY FIN REQ		AGY AMD REQ		AGY AMD N/R		AGY AMD ANZ		AGY AMD REQ		
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
ELDER AFFAIRS, DEPT OF											65000000
PGM: SERVICE TO ELDER PGM											65100000
COMPREHENSIVE ELIGIB SVCS											65100200
HEALTH AND HUMAN SERVICES											13
LONG-TERM CARE											1303.00.00.00
FUND SHIFT											3400000
REALIGNMENT OF FUNDS TO SUPPORT THE											
COMPREHENSIVE ELIGIBILITY SERVICES											
PROGRAM - ADD											3400050
SALARIES AND BENEFITS											010000
GENERAL REVENUE FUND -MATCH		917,929								917,929-	1000 2
OTHER PERSONAL SERVICES											030000
GENERAL REVENUE FUND -MATCH		111,522								111,522-	1000 2
EXPENSES											040000
GENERAL REVENUE FUND -MATCH		118,301								118,301-	1000 2
OPERATING CAPITAL OUTLAY											060000
GENERAL REVENUE FUND -MATCH		3,407								3,407-	1000 2
SPECIAL CATEGORIES											100000
CONTRACTED SERVICES											100777
GENERAL REVENUE FUND -MATCH		14,503								14,503-	1000 2
RISK MANAGEMENT INSURANCE											103241
OPERATIONS AND MAINT TF -FEDERL		10,227								10,227-	2516 3
LEASE/PURCHASE/EQUIPMENT											105281
GENERAL REVENUE FUND -MATCH		10,670								10,670-	1000 2

COL A12		COL A14		COL A15		COL A16		COL A14-A12		CODES
AGY FIN REQ FY 2020-21 POS	AMOUNT	AGY AMD REQ FY 2020-21 POS	AMOUNT	AGY AMD N/R FY 2020-21 POS	AMOUNT	AGY AMD ANZ FY 2020-21 POS	AMOUNT	AGY AMD REQ FY 2020-21 OVER(UNDER) AGY FIN REQ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF										65000000
PGM: SERVICE TO ELDERS PGM										65100000
<u>COMPREHENSIVE ELIGIB SVCS</u>										65100200
HEALTH AND HUMAN SERVICES										13
<u>LONG-TERM CARE</u>										<u>1303.00.00.00</u>
FUND SHIFT										3400000
REALIGNMENT OF FUNDS TO SUPPORT THE										
COMPREHENSIVE ELIGIBILITY SERVICES										
PROGRAM - ADD										3400050
SPECIAL CATEGORIES										100000
TR/DMS/HR SVCS/STW CONTRCT										107040
GENERAL REVENUE FUND		-MATCH	6,410					6,410-	1000 2	
=====										
TOTAL: REALIGNMENT OF FUNDS TO SUPPORT THE										3400050
COMPREHENSIVE ELIGIBILITY SERVICES										
PROGRAM - ADD										
TOTAL ISSUE.....			1,192,969					1,192,969-		
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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? NO  
 Issue Title: Comprehensive Assessment and Review for Long-Term Care Services (CARES) Program - Add 3400050

Priority Narrative: This issue relates to and implements the Department's priority to "ensure federal and state funds are used to effectively and efficiently serve elders' needs."

Summary: The Department of Elder Affairs (DOEA) operates the Comprehensive Assessment and Review for Long-Term Care Services (CARES) program through the Comprehensive Eligibility Services' Budget Entity. DOEA is requesting an increase of \$1,172,515 in General Revenue and a decrease of \$1,172,515 from the Operations and Maintenance Trust Fund in recurring funding for CARES in Fiscal Year 2020-2021.

Background: CARES is responsible for nursing facility (NF) pre-admission screening to ensure that Medicaid payment for NF care is made only for individuals whose conditions require such care and to ensure that long-term care services are provided in the setting most appropriate to the needs of the person and in the most economical manner possible. DOEA administers the program through various agreements with the Agency for Health Care Administration (AHCA), which is the designated state Medicaid agency. There are 18 CARES offices located throughout the state.

CARES is responsible for conducting a Level of Care (LOC) assessment to determine medical eligibility for individuals applying for the Medicaid Institutional Care Program (ICP) for NF care, or for certain Medicaid waivers that provide home and community-based services; this includes, but is not limited to, individuals seeking enrollment into the Statewide Medicaid Managed Care Long-Term Care (SMMC LTC) program. Medicaid eligible individuals may be admitted to a NF only if they are assessed to need NF LOC.

COL A12	COL A14	COL A15	COL A16	COL A14-A12	
AGY FIN REQ FY 2020-21	AGY AMD REQ FY 2020-21	AGY AMD N/R FY 2020-21	AGY AMD ANZ FY 2020-21	AGY AMD REQ FY 2020-21 OVER(UNDER) AGY FIN REQ FY 2020-21	CODES
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT
					65000000
					65100000
					65100200
					13
					<u>1303.00.00.00</u>
					3400000
					3400050

ELDER AFFAIRS, DEPT OF  
 PGM: SERVICE TO ELDERS PGM  
COMPREHENSIVE ELIGIB SVCS  
 HEALTH AND HUMAN SERVICES  
LONG-TERM CARE

FUND SHIFT  
 REALIGNMENT OF FUNDS TO SUPPORT THE  
 COMPREHENSIVE ELIGIBILITY SERVICES  
 PROGRAM - ADD

The CARES program is no longer responsible for NF pre-admission screenings for serious mental illness (SMI) and/or intellectual disability or related condition (ID) for individuals who are ages 21 or older prior to admission to a Medicaid certified NF, regardless of payment source. Pre-admission Screening and Resident Reviews (PASRR) is a federally mandated pre-admission screening program to ensure these individuals are appropriately placed in the least restrictive environment and to identify needed specialized services. This responsibility was transferred to AHCA as of January 1, 2019.

For many years, the total funding of the CARES program has received reimbursement from the Federal Centers for Medicare and Medicaid Services (CMS) at the Federal Financial Participation (FFP) enhanced match of 75 percent (compared to the general 50 percent match rate). On May 31, 2016 CMS approved the AHCA's Public Assistance Cost Allocation Plan which also incorporated the Cost Allocation Plan for DOEA. This approval reduced the level of federal reimbursement available while increasing the required General Revenue matching funds. As of January 1, 2019, with the transfer of PASRR responsibilities to AHCA, the CARES program is only eligible to receive the standard 50 percent match rate.

Solution/Justification: This issue requests an additional need of \$1,172,515 in General Revenue. Conversely, there is \$1,172,515 of budget authority in the Operations and Maintenance Trust Fund (OMTF) that is no longer needed.

This issue adds \$1,182,742 in General Revenue and \$10,227 of OMTF authority in various categories. The deduct issue (3400060) reduces General Revenue by \$10,227 and reduces OMTF by \$1,182,742 in various categories. The net increase to General Revenue is \$1,172,515. The net decrease to OMTF is \$1,172,515.

This issue utilizes other salary adjustment amounts of \$917,929 in order to add and deduct the accurate salaries and benefits appropriation since this issue is not related to a particular position or positions.

LINKAGE TO THE GOVERNOR'S PRIORITIES: Restores and Protects Florida's Environment, Improves Florida's Education System, Economic Development and Job Creation, Health Care, Public Safety and Public Integrity.

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT: (5.3) Strengthen local, regional and statewide partnerships to accomplish Florida's economic and quality of life and quality places goals; (6.1) Create and sustain vibrant, safe, healthy and resilient communities that attract workers, residents, businesses and visitors; and (6.2) Ensure Floridians in all communities and life stages have opportunities to achieve healthier outcomes and societal contributions.

Category	Fund	Budget Entity	Amount	Activity #
Salaries and Benefits (010000)	1000	65100200	\$ 917,929	ACT2000

COL A12		COL A14		COL A15		COL A16		COL A14-A12		CODES
AGY FIN REQ FY 2020-21 POS	AMOUNT	AGY AMD REQ FY 2020-21 POS	AMOUNT	AGY AMD N/R FY 2020-21 POS	AMOUNT	AGY AMD ANZ FY 2020-21 POS	AMOUNT	AGY AMD REQ FY 2020-21 OVER(UNDER) AGY FIN REQ FY 2020-21 POS	AMOUNT	

ELDER AFFAIRS, DEPT OF 65000000  
 PGM: SERVICE TO ELDERS PGM 65100000  
COMPREHENSIVE ELIGIB SVCS 65100200  
 HEALTH AND HUMAN SERVICES 13  
LONG-TERM CARE 1303.00.00.00  
 FUND SHIFT 3400000  
 REALIGNMENT OF FUNDS TO SUPPORT THE  
 COMPREHENSIVE ELIGIBILITY SERVICES  
 PROGRAM - ADD 3400050

Other Personal Services (030000)	1000	65100200	\$	111,522	ACT2000
Expenses (040000)	1000	65100200	\$	118,301	ACT2000
Operating Capital Outlay (060000)	1000	65100200	\$	3,407	ACT2000
Contracted Services (100777)	1000	65100200	\$	14,503	ACT2000
Risk Management Insurance (103241)	2516	65100200	\$	10,227	ACT2000
Lease/Lease-Purchase (105281)	1000	65100200	\$	10,670	ACT2000
Human Resources Assessment (107040)	1000	65100200	\$	6,410	ACT2000

Amended 2020-21 Narrative after November 22, 2019

Issue Justification: The Department of Elder Affairs' amended request for Fiscal Year 2020-21 deletes this issue. This request is reflected in Issue Codes 3400100 and 3400110.

Summary: This issue requests an adjustment in the amount of (\$1,192,969). The adjusted budget amount for this issue is \$0.

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POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
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A12 - AGY FIN REQ FY 2020-21

CHANGES TO CURRENTLY AUTHORIZED POSITIONS  
 OTHER SALARY AMOUNT  
 1000 GENERAL REVENUE FUND

917,929  
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 917,929  
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	COL A12	COL A14	COL A15	COL A16	COL A14-A12	
	AGY FIN REQ	AGY AMD REQ	AGY AMD N/R	AGY AMD ANZ	AGY AMD REQ	
	FY 2020-21	FY 2020-21	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT
						CODES
ELDER AFFAIRS, DEPT OF						65000000
PGM: SERVICE TO ELDERS PGM						65100000
COMPREHENSIVE ELIGIB SVCS						65100200
HEALTH AND HUMAN SERVICES						13
LONG-TERM CARE						1303.00.00.00
FUND SHIFT						3400000
REALIGNMENT OF FUNDS TO SUPPORT THE						
COMPREHENSIVE ELIGIBILITY SERVICES						
PROGRAM - DEDUCT						3400060
SALARIES AND BENEFITS						010000
OPERATIONS AND MAINT TF -FEDERL	917,929-				917,929	2516 3
OTHER PERSONAL SERVICES						030000
OPERATIONS AND MAINT TF -FEDERL	111,522-				111,522	2516 3
EXPENSES						040000
OPERATIONS AND MAINT TF -FEDERL	118,301-				118,301	2516 3
OPERATING CAPITAL OUTLAY						060000
OPERATIONS AND MAINT TF -FEDERL	3,407-				3,407	2516 3
SPECIAL CATEGORIES						100000
CONTRACTED SERVICES						100777
OPERATIONS AND MAINT TF -FEDERL	14,503-				14,503	2516 3
RISK MANAGEMENT INSURANCE						103241
GENERAL REVENUE FUND -MATCH	10,227-				10,227	1000 2
LEASE/PURCHASE/EQUIPMENT						105281
OPERATIONS AND MAINT TF -FEDERL	10,670-				10,670	2516 3

COL A12		COL A14		COL A15		COL A16		COL A14-A12		CODES
AGY FIN REQ FY 2020-21	POS	AGY AMD REQ FY 2020-21	POS	AGY AMD N/R FY 2020-21	POS	AGY AMD ANZ FY 2020-21	POS	AGY AMD REQ FY 2020-21 OVER(UNDER) AGY FIN REQ FY 2020-21	AMOUNT	
ELDER AFFAIRS, DEPT OF										65000000
PGM: SERVICE TO ELDERS PGM										65100000
<u>COMPREHENSIVE ELIGIB SVCS</u>										65100200
HEALTH AND HUMAN SERVICES										13
<u>LONG-TERM CARE</u>										<u>1303.00.00.00</u>
FUND SHIFT										3400000
REALIGNMENT OF FUNDS TO SUPPORT THE										
COMPREHENSIVE ELIGIBILITY SERVICES										
PROGRAM - DEDUCT										3400060
SPECIAL CATEGORIES										100000
TR/DMS/HR SVCS/STW CONTRCT										107040
OPERATIONS AND MAINT TF -FEDERL										6,410
=====										=====
TOTAL: REALIGNMENT OF FUNDS TO SUPPORT THE										3400060
COMPREHENSIVE ELIGIBILITY SERVICES										
PROGRAM - DEDUCT										
TOTAL ISSUE.....										1,192,969
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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? NO  
Issue Title: Comprehensive Assessment and Review for Long-Term Care Services (CARES) Program - Deduct 3400060

Priority Narrative: This issue relates to and implements the Department's priority to "ensure federal and state funds are used to effectively and efficiently serve elders' needs."

Summary: The Department of Elder Affairs (DOEA) operates the Comprehensive Assessment and Review for Long-Term Care Services (CARES) program through the Comprehensive Eligibility Services' Budget Entity. DOEA is requesting an increase of \$1,172,515 in General Revenue and a decrease of \$1,172,515 from the Operations and Maintenance Trust Fund in recurring funding for CARES in Fiscal Year 2020-2021.

Background: CARES is responsible for nursing facility (NF) pre-admission screening to ensure that Medicaid payment for NF care is made only for individuals whose conditions require such care and to ensure that long-term care services are provided in the setting most appropriate to the needs of the person and in the most economical manner possible. DOEA administers the program through various agreements with the Agency for Health Care Administration (AHCA), which is the designated state Medicaid agency. There are 18 CARES offices located throughout the state.

CARES is responsible for conducting a Level of Care (LOC) assessment to determine medical eligibility for individuals applying for the Medicaid Institutional Care Program (ICP) for NF care, or for certain Medicaid waivers that provide home and community-based services; this includes, but is not limited to, individuals seeking enrollment into the Statewide Medicaid Managed Care Long-Term Care (SMMC LTC) program. Medicaid eligible individuals may be admitted to a NF only if they are assessed to need NF LOC.

COL A12	COL A14	COL A15	COL A16	COL A14-A12	
AGY FIN REQ FY 2020-21	AGY AMD REQ FY 2020-21	AGY AMD N/R FY 2020-21	AGY AMD ANZ FY 2020-21	AGY AMD REQ FY 2020-21	AGY FIN REQ FY 2020-21
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT
					65000000
					65100000
					65100200
					13
					<u>1303.00.00.00</u>
					3400000
					3400060

ELDER AFFAIRS, DEPT OF  
 PGM: SERVICE TO ELDERS PGM  
COMPREHENSIVE ELIGIB SVCS  
 HEALTH AND HUMAN SERVICES  
LONG-TERM CARE

FUND SHIFT  
 REALIGNMENT OF FUNDS TO SUPPORT THE  
 COMPREHENSIVE ELIGIBILITY SERVICES  
 PROGRAM - DEDUCT

The CARES program is no longer responsible for NF pre-admission screenings for serious mental illness (SMI) and/or intellectual disability or related condition (ID) for individuals who are ages 21 or older prior to admission to a Medicaid certified NF, regardless of payment source. Pre-admission Screening and Resident Reviews (PASRR) is a federally mandated pre-admission screening program to ensure these individuals are appropriately placed in the least restrictive environment and to identify needed specialized services. This responsibility was transferred to AHCA as of January 1, 2019.

For many years, the total funding of the CARES program has received reimbursement from the Federal Centers for Medicare and Medicaid Services (CMS) at the Federal Financial Participation (FFP) enhanced match of 75 percent (compared to the general 50 percent match rate). On May 31, 2016 CMS approved the AHCA's Public Assistance Cost Allocation Plan which also incorporated the Cost Allocation Plan for DOEA. This approval reduced the level of federal reimbursement available while increasing the required General Revenue matching funds. As of January 1, 2019, with the transfer of PASRR responsibilities to AHCA, the CARES program is only eligible to receive the standard 50 percent match rate.

Solution/Justification: This issue requests an additional need of \$1,172,515 in General Revenue. Conversely, there is \$1,172,515 of budget authority in the Operations and Maintenance Trust Fund (OMTF) that is no longer needed.

This issue reduces \$1,182,742 in OMTF and \$10,227 of General Revenue authority in various categories. The add issue (3400050) adds OMTF by \$10,227 and adds General Revenue by \$1,182,742 in various categories. The net increase to General Revenue is \$1,172,515. The net decrease to OMTF is \$1,172,515.

This issue utilizes other salary adjustment amounts of \$917,929 in order to add and deduct the accurate salaries and benefits appropriation since this issue is not related to a particular position or positions.

LINKAGE TO THE GOVERNOR'S PRIORITIES: Restores and Protects Florida's Environment, Improves Florida's Education System, Economic Development and Job Creation, Health Care, Public Safety and Public Integrity.

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT: (5.3) Strengthen local, regional and statewide partnerships to accomplish Florida's economic and quality of life and quality places goals; (6.1) Create and sustain vibrant, safe, healthy and resilient communities that attract workers, residents, businesses and visitors; and (6.2) Ensure Floridians in all communities and life stages have opportunities to achieve healthier outcomes and societal contributions.

Category	Fund	Budget Entity	Amount	Activity #
Salaries and Benefits (010000)	2516	65100200	\$( 917,929)	ACT2000



COL A12		COL A14		COL A15		COL A16		COL A14-A12		CODES
AGY FIN REQ FY 2020-21 POS	AMOUNT	AGY AMD REQ FY 2020-21 POS	AMOUNT	AGY AMD N/R FY 2020-21 POS	AMOUNT	AGY AMD ANZ FY 2020-21 POS	AMOUNT	AGY AMD REQ FY 2020-21 OVER(UNDER) AGY FIN REQ FY 2020-21 POS	AMOUNT	

ELDER AFFAIRS, DEPT OF 65000000  
 PGM: SERVICE TO ELDERS PGM 65100000  
COMPREHENSIVE ELIGIB SVCS 65100200  
 HEALTH AND HUMAN SERVICES 13  
LONG-TERM CARE 1303.00.00.00  
 FUND SHIFT 3400000  
 REALIGNMENT OF FUNDS TO SUPPORT THE  
 COMPREHENSIVE ELIGIBILITY SERVICES  
 PROGRAM - DEDUCT 3400060

Other Personal Services (030000)	2516	65100200	\$ (111,522)	ACT2000
Expenses (040000)	2516	65100200	\$ (118,301)	ACT2000
Operating Capital Outlay (060000)	2516	65100200	\$ (3,407)	ACT2000
Contracted Services (100777)	2516	65100200	\$ (14,503)	ACT2000
Risk Management Insurance (103241)	1000	65100200	\$ (10,227)	ACT2000
Lease/Lease-Purchase (105281)	2516	65100200	\$ (10,670)	ACT2000
Human Resources Assessment (107040)	2516	65100200	\$ (6,410)	ACT2000

Amended 2020-21 Narrative after November 22, 2019

Issue Justification: The Department of Elder Affairs' amended request for Fiscal Year 2020-21 deletes this issue. This request is reflected in Issue Codes 3400100 and 3400110.

Summary: This issue requests an adjustment in the amount of \$1,192,969. The adjusted budget amount for this issue is \$0.

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POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
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A12 - AGY FIN REQ FY 2020-21

CHANGES TO CURRENTLY AUTHORIZED POSITIONS

OTHER SALARY AMOUNT

2516 OPERATIONS AND MAINT TF

917,929-

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 917,929-

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	COL A12		COL A14		COL A15		COL A16		COL A14-A12		CODES
	AGY FIN REQ		AGY AMD REQ		AGY AMD N/R		AGY AMD ANZ		AGY AMD REQ		
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
ELDER AFFAIRS, DEPT OF											65000000
PGM: SERVICE TO ELDERS PGM											65100000
COMPREHENSIVE ELIGIB SVCS											65100200
HEALTH AND HUMAN SERVICES											13
LONG-TERM CARE											1303.00.00.00
FUND SHIFT											3400000
REALIGNMENT OF FUNDS TO SUPPORT THE											
COMPREHENSIVE ELIGIBILITY SERVICES											
PROGRAM - GENERAL REVENUE											3400100
SALARIES AND BENEFITS											010000
GENERAL REVENUE FUND -MATCH				928,487						928,487	1000 2
OTHER PERSONAL SERVICES											030000
GENERAL REVENUE FUND -MATCH				111,856						111,856	1000 2
EXPENSES											040000
GENERAL REVENUE FUND -MATCH				118,301						118,301	1000 2
OPERATING CAPITAL OUTLAY											060000
GENERAL REVENUE FUND -MATCH				3,407						3,407	1000 2
SPECIAL CATEGORIES											100000
CONTRACTED SERVICES											100777
GENERAL REVENUE FUND -MATCH				14,503						14,503	1000 2
RISK MANAGEMENT INSURANCE											103241
GENERAL REVENUE FUND -MATCH				26,877-						26,877-	1000 2
LEASE/PURCHASE/EQUIPMENT											105281
GENERAL REVENUE FUND -MATCH				10,670						10,670	1000 2

COL A12		COL A14		COL A15		COL A16		COL A14-A12		CODES
AGY FIN REQ FY 2020-21 POS	AMOUNT	AGY AMD REQ FY 2020-21 POS	AMOUNT	AGY AMD N/R FY 2020-21 POS	AMOUNT	AGY AMD ANZ FY 2020-21 POS	AMOUNT	AGY AMD REQ FY 2020-21 OVER(UNDER) AGY FIN REQ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF										65000000
PGM: SERVICE TO ELDERS PGM										65100000
COMPREHENSIVE ELIGIB SVCS										65100200
HEALTH AND HUMAN SERVICES										13
LONG-TERM CARE										1303.00.00.00
FUND SHIFT										3400000
REALIGNMENT OF FUNDS TO SUPPORT THE										
COMPREHENSIVE ELIGIBILITY SERVICES										
PROGRAM - GENERAL REVENUE										3400100
SPECIAL CATEGORIES										100000
TR/DMS/HR SVCS/STW CONTRCT										107040
GENERAL REVENUE FUND		-MATCH	6,382					6,382		1000 2
=====										
TOTAL: REALIGNMENT OF FUNDS TO SUPPORT THE										3400100
COMPREHENSIVE ELIGIBILITY SERVICES										
PROGRAM - GENERAL REVENUE										
TOTAL ISSUE.....										1,166,729
=====										1,166,729
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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

Amended 2020-21 Narrative after November 22, 2019

Issue Justification: The Department of Elder Affairs' amended request for Fiscal Year 2020-21 includes a fund shift of \$1,166,729 from the Operations and Maintenance Trust Fund to the General Revenue Fund due to a change in the allowable federal reimbursement rate. The Comprehensive Assessment and Review for Long-Term Care Services (CARES) Program is Florida's federally mandated pre-admission screening program for nursing home applicants. An assessment identifies long-term care needs, establishes the appropriate level of care based on medical eligibility for nursing facility (NF) care, and recommends the least restrictive and most appropriate placement. Federal law mandates that the CARES Program perform an assessment or review of each individual who requests Medicaid reimbursement for NF placement or who seeks to receive home and community-based services through Medicaid waivers. Any person or family member can initiate a CARES assessment by applying for the Medicaid Institutional Care Program. The Department of Elder Affairs administers the program through interagency agreements with the Agency for Health Care Administration (AHCA), which is the designated state Medicaid agency. There are 18 CARES offices located throughout the state.

As of January 1, 2019, CARES is no longer responsible for NF pre-admission screenings to ensure that Medicaid payment for NF care is made only for individuals whose conditions require such care and to ensure that long-term care services are provided in the setting most appropriate to the needs of the person and in the most economical manner possible. In addition, CARES is no longer responsible for NF pre-admission screenings for serious mental illness, intellectual disability or related conditions for individuals who are age 21 or older prior to admission to a Medicaid certified NF. Since these responsibilities for Pre-admission Screening and Resident Reviews were transferred to AHCA, CARES activities are funded at the standard 50% match rate instead of a 75% match rate. Therefore, additional General Revenue funding is

COL A12		COL A14		COL A15		COL A16		COL A14-A12		CODES
AGY FIN REQ FY 2020-21	POS AMOUNT	AGY AMD REQ FY 2020-21	POS AMOUNT	AGY AMD N/R FY 2020-21	POS AMOUNT	AGY AMD ANZ FY 2020-21	POS AMOUNT	AGY AMD REQ FY 2020-21 OVER(UNDER)	AGY FIN REQ FY 2020-21	

ELDER AFFAIRS, DEPT OF 65000000  
 PGM: SERVICE TO ELDERS PGM 65100000  
COMPREHENSIVE ELIGIB SVCS 65100200  
 HEALTH AND HUMAN SERVICES 13  
LONG-TERM CARE 1303.00.00.00  
 FUND SHIFT 3400000  
 REALIGNMENT OF FUNDS TO SUPPORT THE  
 COMPREHENSIVE ELIGIBILITY SERVICES  
 PROGRAM - GENERAL REVENUE 3400100

necessary.

Summary: This is a new issue.

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POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A14 - AGY AMD REQ FY 2020-21						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
OTHER SALARY AMOUNT						
1000 GENERAL REVENUE FUND						928,487
						-----
						928,487
						=====

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	COL A12	COL A14	COL A15	COL A16	COL A14-A12	AGY AMD REQ	AGY FIN REQ	CODES
	AGY FIN REQ	AGY AMD REQ	AGY AMD N/R	AGY AMD ANZ		AGY AMD REQ	AGY FIN REQ	
	FY 2020-21	FY 2020-21	FY 2020-21	FY 2020-21		FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT
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ELDER AFFAIRS, DEPT OF								65000000
PGM: SERVICE TO ELDERS PGM								65100000
COMPREHENSIVE ELIGIB SVCS								65100200
HEALTH AND HUMAN SERVICES								13
LONG-TERM CARE								1303.00.00.00
FUND SHIFT								3400000
REALIGNMENT OF FUNDS TO SUPPORT THE								
COMPREHENSIVE ELIGIBILITY SERVICES								
PROGRAM - OPERATIONS AND								
MAINTENANCE TRUST FUND								3400110
SPECIAL CATEGORIES								100000
TR/DMS/HR SVCS/STW CONTRCT								107040
OPERATIONS AND MAINT TF -FEDERL			6,382-				6,382-	2516 3
=====								
TOTAL: REALIGNMENT OF FUNDS TO SUPPORT THE								3400110
COMPREHENSIVE ELIGIBILITY SERVICES								
PROGRAM - OPERATIONS AND								
MAINTENANCE TRUST FUND								
TOTAL ISSUE.....			1,166,729-				1,166,729-	
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AGENCY ISSUE NARRATIVE:  
 2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

Amended 2020-21 Narrative after November 22, 2019

Issue Justification: The Department of Elder Affairs' amended request for Fiscal Year 2020-21 includes a fund shift of \$1,166,729 from the Operations and Maintenance Trust Fund to the General Revenue Fund due to a change in the allowable federal reimbursement rate. The Comprehensive Assessment and Review for Long-Term Care Services (CARES) Program is Florida's federally mandated pre-admission screening program for nursing home applicants. An assessment identifies long-term care needs, establishes the appropriate level of care based on medical eligibility for nursing facility (NF) care, and recommends the least restrictive and most appropriate placement. Federal law mandates that the CARES Program perform an assessment or review of each individual who requests Medicaid reimbursement for NF placement or who seeks to receive home and community-based services through Medicaid waivers. Any person or family member can initiate a CARES assessment by applying for the Medicaid Institutional Care Program. The Department of Elder Affairs administers the program through interagency agreements with the Agency for Health Care Administration (AHCA), which is the designated state Medicaid agency. There are 18 CARES offices located throughout the state.

As of January 1, 2019, CARES is no longer responsible for NF pre-admission screenings to ensure that Medicaid payment for NF care is made only for individuals whose conditions require such care and to ensure that long-term care services are provided in the setting most appropriate to the needs of the person and in the most economical manner possible. In addition, CARES is no longer responsible for NF pre-admission screenings for serious mental illness, intellectual disability or related conditions for individuals who are age 21 or older prior to admission to a Medicaid certified NF.

COL A12		COL A14		COL A15		COL A16		COL A14-A12		CODES
AGY FIN REQ FY 2020-21	POS AMOUNT	AGY AMD REQ FY 2020-21	POS AMOUNT	AGY AMD N/R FY 2020-21	POS AMOUNT	AGY AMD ANZ FY 2020-21	POS AMOUNT	AGY AMD REQ FY 2020-21 OVER(UNDER)	AGY FIN REQ FY 2020-21	
ELDER AFFAIRS, DEPT OF										65000000
PGM: SERVICE TO ELDERS PGM										65100000
<u>COMPREHENSIVE ELIGIB SVCS</u>										65100200
HEALTH AND HUMAN SERVICES										13
<u>LONG-TERM CARE</u>										<u>1303.00.00.00</u>
FUND SHIFT										3400000
REALIGNMENT OF FUNDS TO SUPPORT THE										
COMPREHENSIVE ELIGIBILITY SERVICES										
PROGRAM - OPERATIONS AND										
MAINTENANCE TRUST FUND										3400110

Since these responsibilities for Pre-admission Screening and Resident Reviews were transferred to AHCA, CARES activities are funded at the standard 50% match rate instead of a 75% match rate. Therefore, additional General Revenue funding is necessary.

Summary: This is a new issue.

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POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A14 - AGY AMD REQ FY 2020-21						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
OTHER SALARY AMOUNT						
2516 OPERATIONS AND MAINT TF						928,487-
						-----
						928,487-
						=====

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TOTAL: LONG-TERM CARE						<u>1303.00.00.00</u>
BY FUND TYPE						
GENERAL REVENUE FUND	1,172,515	1,166,729			5,786-	1000
TRUST FUNDS	1,172,515-	1,166,729-			5,786	2000
-----						
TOTAL PROG COMP.....						
=====						

COL A12		COL A14		COL A15		COL A16		COL A14-A12		CODES
AGY FIN REQ FY 2020-21	POS AMOUNT	AGY AMD REQ FY 2020-21	POS AMOUNT	AGY AMD N/R FY 2020-21	POS AMOUNT	AGY AMD ANZ FY 2020-21	POS AMOUNT	AGY AMD REQ FY 2020-21 OVER(UNDER)	AGY FIN REQ FY 2020-21	
ELDER AFFAIRS, DEPT OF										65000000
PGM: SERVICE TO ELDERS PGM										65100000
<u>HOME &amp; COMMUNITY SERVICES</u>										65100400
HEALTH AND HUMAN SERVICES										13
<u>LONG-TERM CARE</u>										<u>1303.00.00.00</u>
FUND SHIFT										3400000
CHANGES TO FEDERAL PARTICIPATION										
RATE - STATE EXPENSES										3401470
SPECIAL CATEGORIES										100000
PROG CARE FOR THE ELDERLY										109971
GENERAL REVENUE FUND		-MATCH		207,080-				207,080-		1000 2

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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

Amended 2020-21 Narrative after November 22, 2019

Issue Justification: The Department of Elder Affairs' amended request for Fiscal Year 2020-21 includes a technical adjustment to account for the Federal Medical Assistance Percentages (FMAP) change for the Program of All-Inclusive Care for the Elderly (PACE). This adjustment shifts funds from the General Revenue Fund to the Operations and Maintenance Trust Fund due to the federal financial participation rate change from 61.32% for Fiscal Year 2019-20 to 61.63% for Fiscal Year 2020-21.

Summary: This is a new issue.

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COL A12		COL A14		COL A15		COL A16		COL A14-A12		
AGY FIN REQ FY 2020-21		AGY AMD REQ FY 2020-21		AGY AMD N/R FY 2020-21		AGY AMD ANZ FY 2020-21		AGY AMD REQ FY 2020-21 OVER(UNDER) AGY FIN REQ FY 2020-21		CODES
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
										65000000
										65100000
										65100400
										13
										1303.00.00.00
										3400000
										3401480
										100000
										109971
OPERATIONS AND MAINT TF		-RECPNT			207,080				207,080	2516 9

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AGENCY ISSUE NARRATIVE:  
 2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

Amended 2020-21 Narrative after November 22, 2019

Issue Justification: The Department of Elder Affairs' amended request for Fiscal Year 2020-21 includes a technical adjustment to account for the Federal Medical Assistance Percentages (FMAP) change for the Program of All-Inclusive Care for the Elderly (PACE). This adjustment shifts funds from the General Revenue Fund to the Operations and Maintenance Trust Fund due to the federal financial participation rate change from 61.32% for Fiscal Year 2019-20 to 61.63% for Fiscal Year 2020-21.

Summary: This is a new issue.

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COL A12		COL A14		COL A15		COL A16		COL A14-A12		CODES
AGY FIN REQ FY 2020-21 POS	AMOUNT	AGY AMD REQ FY 2020-21 POS	AMOUNT	AGY AMD N/R FY 2020-21 POS	AMOUNT	AGY AMD ANZ FY 2020-21 POS	AMOUNT	AGY AMD REQ FY 2020-21 OVER(UNDER) AGY FIN REQ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF										65000000
PGM: SERVICE TO ELDERS PGM										65100000
<u>HOME &amp; COMMUNITY SERVICES</u>										65100400
HEALTH AND HUMAN SERVICES										13
<u>LONG-TERM CARE</u>										<u>1303.00.00.00</u>
COMMUNITY BASED SERVICES FOR THE										
FRAIL ELDERLY										4100000
SERVE ADDITIONAL CLIENTS IN THE										
COMMUNITY CARE FOR THE ELDERLY										
(CCE) PROGRAM										4100200
SPECIAL CATEGORIES										100000
G/A-COMMUNITY CARE/ELDERLY										100547
GENERAL REVENUE FUND	-STATE	6,000,000	5,000,000					1,000,000-	1000 1	

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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

Issue Title: Serve Additional Clients in the Community Care for the Elderly (CCE) Program - 4100200

Priority Narrative: This issue relates to and implements the Department's priority to "provide home and community-based services for elders and their caregivers to ensure that elders can choose to remain safely in their homes and communities."

Summary: The Department of Elder Affairs (DOEA) administers the Community Care for the Elderly (CCE) Program, which is funded through the Grants and Aids - Community Care for the Elderly category (100547). DOEA is requesting \$63,338,170 in General Revenue for CCE services in Fiscal Year 2020-2021. This request represents an increase of \$6,000,000, of which \$1,000,000 is non-recurring, in General Revenue for CCE Services from the Fiscal Year 2019-2020 appropriation of \$57,338,170.

Background: Community Care for the Elderly services are provided to persons, 60 years or older assessed as frail, functionally impaired, and at risk of nursing home placement. These services are designed to assist the recipients to remain in the least restrictive, cost-effective environment most suitable to their needs for as long as possible.

Eligible clients may receive a wide range of goods and services, including: adult day care, adult day health care, case management, case aide, chore, companionship, consumable medical supplies, counseling, escort, emergency alert response, emergency home repair, home-delivered meals, home health aide, homemaker, home nursing, information and referral, legal assistance, material aid, medical therapeutic services, personal care, respite, shopping assistance, transportation, and other community-based services. These services, when provided in the home or community setting, allow elders to remain in a familiar environment which allows them to live and live well, despite their challenges. Being able to Age in Place is an important part of a livable community and investing in these services recognizes and realizes both substantial cost and societal advantages.

Many very frail elders are individuals being cared for by other frail elders. More than half of them have caregivers that

COL A12	COL A14	COL A15	COL A16	COL A14-A12	
AGY FIN REQ FY 2020-21 POS	AGY AMD REQ FY 2020-21 POS	AGY AMD N/R FY 2020-21 POS	AGY AMD ANZ FY 2020-21 POS	AGY AMD REQ FY 2020-21 OVER(Under) AGY FIN REQ FY 2020-21 POS	AMOUNT AMOUNT AMOUNT AMOUNT AMOUNT AMOUNT CODES
					65000000
					65100000
					65100400
					13
					<u>1303.00.00.00</u>
					4100000
					4100200

are also in crisis. In addition, more than half of the very frail CCE clients are incontinent and more than a third have dementia. Dementia and incontinence are two clear indicators of nursing home risk.

Solution/Justification: This issue requests:  
 \* An additional \$5,000,000 to serve the frailest elders on the waitlist.  
 \* \$1,000,000 to provide services to existing clients which will produce further efficiencies based on the department's "needs gap" analysis.

This request is consistent with the Department of Elder Affairs Long-Range Program Plan priority to create a long-term care system that is streamlined, cost-effective and consumer-friendly. The CCE program and services enable seniors to receive needed services without the expense and loss of personal freedoms associated with placement in a nursing home.

This request will allow the frailest of individuals to receive services.

The program cost estimates are based upon prior year performance, current year funding, and the number of very frail elders in need of services. The \$5 million increase in funding would serve approximately 593 additional CCE clients.

When compared to the annual cost of Medicaid nursing home placement of \$68,568, the CCE program's annual cost of \$8,418 saves approximately \$60,150 per individual per year.

LINKAGE TO THE GOVERNOR'S PRIORITIES: Restores and Protects Florida's Environment, Improves Florida's Education System, Economic Development and Job Creation, Health Care, Public Safety and Public Integrity.

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT: (5.3) Strengthen local, regional and statewide partnerships to accomplish Florida's economic and quality of life and quality places goals; (6.1) Create and sustain vibrant, safe, healthy and resilient communities that attract workers, residents, businesses and visitors; and (6.2) Ensure Floridians in all communities and life stages have opportunities to achieve healthier outcomes and societal contributions.

Category	Fund	Budget Entity	Amount	Activity #
G/A Community Care for the Elderly (100547)	1000	65100400	\$6,000,000	ACT4200

COL A12		COL A14		COL A15		COL A16		COL A14-A12		CODES
AGY FIN REQ FY 2020-21	POS	AGY AMD REQ FY 2020-21	POS	AGY AMD N/R FY 2020-21	POS	AGY AMD ANZ FY 2020-21	POS	AGY AMD REQ FY 2020-21 OVER(UNDER)	AGY FIN REQ FY 2020-21	
AMOUNT		AMOUNT		AMOUNT		AMOUNT		AMOUNT	AMOUNT	

ELDER AFFAIRS, DEPT OF										65000000
PGM: SERVICE TO ELDERS PGM										65100000
<u>HOME &amp; COMMUNITY SERVICES</u>										65100400
HEALTH AND HUMAN SERVICES										13
<u>LONG-TERM CARE</u>										<u>1303.00.00.00</u>
COMMUNITY BASED SERVICES FOR THE										
FRAIL ELDERLY										4100000
SERVE ADDITIONAL CLIENTS IN THE										
COMMUNITY CARE FOR THE ELDERLY										
(CCE) PROGRAM										4100200

Issue Justification: The Department of Elder Affairs' amended request for Fiscal Year 2020-21 includes \$5 million in additional funding for the Community Care for the Elderly Program. The program provides community-based services organized in a continuum of care to help functionally impaired older people live in the least restrictive yet most cost-effective environment suitable to their needs. This funding will serve an estimated 593 frail individuals currently on the waitlist.

Summary: This issue requests an adjustment in the amount of (\$1,000,000) for the Community Care for the Elderly Program. The adjusted budget amount for this issue is \$5 million.

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TOTAL: LONG-TERM CARE										<u>1303.00.00.00</u>
BY FUND TYPE										
GENERAL REVENUE FUND										6,000,000
TRUST FUNDS										4,792,920
										207,080
TOTAL PROG COMP.....										6,000,000
										5,000,000
										1,207,080- 1000
										207,080 2000
										1,000,000-

COL A12		COL A14		COL A15		COL A16		COL A14-A12		CODES
AGY FIN REQ FY 2020-21	POS AMOUNT	AGY AMD REQ FY 2020-21	POS AMOUNT	AGY AMD N/R FY 2020-21	POS AMOUNT	AGY AMD ANZ FY 2020-21	POS AMOUNT	AGY AMD REQ FY 2020-21 OVER(UNDER)	AGY FIN REQ FY 2020-21	
										65000000
										65100000
										65100600
										16
										<u>1602.00.00.00</u>
										2500000
										2503080
										100000
										100565
GENERAL REVENUE FUND										
	-STATE		43,903-						43,903-	1000 1

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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

Amended 2020-21 Narrative after November 22, 2019

Issue Justification: The Department of Elder Affairs' amended request for Fiscal Year 2020-21 adjusts the base budget to provide the agency's allocated payment to the Division of Administrative Hearings (DOAH). DOAH provides a uniform, impartial and affordable forum for resolving conflicts between private citizens/organizations and agencies of the state. The agency's allocated share is based on the actual number of hearing hours utilized by the agency in Fiscal Year 2018-19. This issue represents any adjustments necessary to reflect that total amount.

Summary: This is a new issue.

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COL A12		COL A14		COL A15		COL A16		COL A14-A12		CODES
AGY FIN REQ FY 2020-21 POS	AMOUNT	AGY AMD REQ FY 2020-21 POS	AMOUNT	AGY AMD N/R FY 2020-21 POS	AMOUNT	AGY AMD ANZ FY 2020-21 POS	AMOUNT	AGY AMD REQ FY 2020-21 OVER(UNDER) AGY FIN REQ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF										65000000
PGM: SERVICE TO ELDERS PGM										65100000
EXECUTIVE DIR/SUPPORT SVCS										65100600
GOV OPERATIONS/SUPPORT										16
INFORMATION TECHNOLOGY										1603.00.00.00
AGENCY-WIDE INFORMATION TECHNOLOGY										3620000
CLIENT INFORMATION AND REGISTRATION										
TRACKING SYSTEM PROJECT										
IMPLEMENTATION										36201C0
SPECIAL CATEGORIES										100000
CONTRACTED SERVICES										100777
GENERAL REVENUE FUND	-MATCH	366,590	183,295		161,420			183,295-	1000 2	
OPERATIONS AND MAINT TF	-FEDERL	3,036,810	1,518,405		1,452,780			1,518,405-	2516 3	
TOTAL APPRO.....		3,403,400	1,701,700		1,614,200			1,701,700-		

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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Enterprise Client Information and Registration Tracking System Project Implementation - 36201C0

Priority Narrative: This issue relates to and implements the Department's priority to "ensure federal and state funds are used to effectively and efficiently serve elders' needs."

Summary: The Department of Elder Affairs (DOEA) requests \$3,403,400 of which \$3,228,400 is nonrecurring budget authority (\$322,840 in General Revenue and \$2,905,560 in the Operations and Maintenance Trust Fund) and \$175,000 in recurring budget authority (\$43,750 in General Revenue and \$131,250 in the Operations and Maintenance Trust Fund) in the Contracted Services category (100777) in Fiscal Year 2020-2021 to implement a statewide system for the management, reporting, and trending of data for all clients served by the Department. In addition, these funds will be used to obtain Oracle database administration services to assist the Department with extract, transform, and load data conversion activities as well as maintain network infrastructure performance and redundancy at DOEA offices throughout the state.

The eCIRTS system, with dependable network maintenance, will increase data integrity, provide dependable, faster communication and collaboration within the aging network, enhance mobile device capabilities, and improve DOEA state and federal program reporting capabilities to plan resource allotments used to better serve its client population.

Background: DOEA provides services through the aging network which consists of the state's eleven Area Agencies on Aging (AAAs)/Aging and Disability Resource Centers (ADRCs) (AAA/ADRC), Lead Agencies, and local service providers. DOEA also administers a wide range of programs, ranging from the Long-Term Care Ombudsman Program (LTCOP), Office of Public and Professional Guardians, Communities for a Lifetime, SHINE (Serving Health Insurance Needs of Elders), and CARES (Comprehensive Assessment and Review for Long-Term Care Services).

Impeding DOEA's ability to meet a significant portion of its goals and objectives are the reliance on a preponderance of

COL A12		COL A14		COL A15		COL A16		COL A14-A12		CODES
AGY FIN REQ FY 2020-21	AGY AMD REQ FY 2020-21	AGY AMD N/R FY 2020-21	AGY AMD ANZ FY 2020-21	AGY AMD REQ FY 2020-21	AGY AMD N/R FY 2020-21	AGY AMD ANZ FY 2020-21	AGY AMD REQ FY 2020-21	AGY FIN REQ FY 2020-21	OVER(UNDER)	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
										65000000
										65100000
										65100600
										16
										1603.00.00.00
										3620000
										36201C0

ELDER AFFAIRS, DEPT OF  
 PGM: SERVICE TO ELDERS PGM  
 EXECUTIVE DIR/SUPPORT SVCS  
 GOV OPERATIONS/SUPPORT  
 INFORMATION TECHNOLOGY  
 AGENCY-WIDE INFORMATION TECHNOLOGY  
 CLIENT INFORMATION AND REGISTRATION  
 TRACKING SYSTEM PROJECT  
 IMPLEMENTATION

65000000  
 65100000  
 65100600  
 16  
 1603.00.00.00  
 3620000  
 36201C0

manual processes as well as antiquated hardware and software technologies, software design methodologies, and data exchange interfaces with external agencies. In addition, there are differing processes and associated data sets unique to Divisions, AAAs/ADRCs, and Lead Agencies operating without centralized, enterprise standardization. This environment produces non-uniform, inefficient processes resulting in redundant, non-standardized data to the stakeholders, creating a challenging environment within which to effectively collaborate and communicate information throughout DOEA and its partner agencies.

- Overlying these current systems' issues, DOEA has also identified four key strategic challenges:
- \* The proliferation of inefficient and redundant processes (manual and automated), along with the disparate supporting systems, databases, and spreadsheets, exposes DOEA to operational challenges which increases administrative and support costs, while decreasing its operational efficiency and effectiveness.
  - \* The existing systems are lacking efficient functionality available in current technologies and are insufficient to meet the changing needs and demands of staff and clients. This is primarily due to outdated, unsupported, and difficult to modify, enhance, and maintain technologies.
  - \* The age of existing automated processes and the impact of a siloed implementation and operation make these systems difficult to continue to support and less than ideal in terms of cost-effectiveness to maintain, change, and operate.
  - \* From an external perspective, State and Federal legislative changes require DOEA to make frequent system modifications. It is difficult for DOEA to be agile enough to address these changes with outdated, inflexible, and expensive-to-modify technologies.

- To overcome the system issues described above, provide a foundation for future needs, and effectively serve the elder population of Florida, DOEA is proposing to replace its antiquated, siloed architecture with an enterprise-class system leveraging business process reengineering that enables:
- \* Seamless sharing of data as appropriate among partners in the elder support network;
  - \* Real-time or near real-time exchange and processing of data;
  - \* Implementation of an enterprise system that relies more on configuration than custom coding;
  - \* Standardized workflow for Department and contractor staff; and
  - \* Enhanced security for protection of sensitive or confidential data.

The current Client Information and Registration Tracking System (CIRTS), which is over 25 years old, no longer meets the business needs of DOEA and its clients due to changes in industry standards and federal reporting requirements. DOEA needs a cohesive system that will support all the goals of DOEA and the aging network with the scalability to meet the future demands of the growing elderly population.

CIRTS is the main client management system along with eight other standalone systems DOEA utilizes to provide services

COL A12	COL A14	COL A15	COL A16	COL A14-A12	
				AGY AMD REQ	
				FY 2020-21	
				OVER(UNDER)	
AGY FIN REQ	AGY AMD REQ	AGY AMD N/R	AGY AMD ANZ	AGY FIN REQ	
FY 2020-21	FY 2020-21	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT
					CODES
ELDER AFFAIRS, DEPT OF					65000000
PGM: SERVICE TO ELDERERS PGM					65100000
EXECUTIVE DIR/SUPPORT SVCS					65100600
GOV OPERATIONS/SUPPORT					16
INFORMATION TECHNOLOGY					1603.00.00.00
AGENCY-WIDE INFORMATION TECHNOLOGY					3620000
CLIENT INFORMATION AND REGISTRATION					
TRACKING SYSTEM PROJECT					
IMPLEMENTATION					36201C0

and manage the elderly population under its care. CIRTS was created, developed, and is maintained by DOEA staff. CARES staff uses CIRTS as a case management tool to record assessments, level of care determinations, follow-ups, referrals, and case notes.

The eleven ADRCs and direct service providers utilize CIRTS as a client management tool for assessments, enrollments, care plans, and services provided to clients. CIRTS tracks the unit reimbursement rates for these services and budgeted contract amounts.

- A recent CIRTS survey to the aging network revealed that the top three unmet needs for CIRTS are:
- \* Enhanced functionality (such as improved ability to search fields or making the application mobile device-friendly);
  - \* Capturing and sharing additional data; and
  - \* Making the system more user-friendly.

In addition to collecting client data, the system is also needed to measure program performance, quality, and cost-effectiveness and to ensure the effective and efficient delivery of high-quality services to clients. For example, there is no systematic confirmation of service authorizations or alerts provided to DOEA or the consumer if a provider fails to provide services which introduces the opportunity for fraudulent activity. The potential for additional fraud, waste, and abuse are also of concern in other areas which DOEA must be able to effectively address, manage, and resolve. Finally, the tracking of provider delivery of services via data reporting is essential to ensure that provider invoices and expected improvements in client skills and abilities are tracked and analyzed.

**Solution/Justification:** The Department requests \$3,228,400 of nonrecurring budget authority to implement the design, development, and implementation (DDI) phase of the Enterprise Client Information and Registration Tracking System (eCIRTS) Project and \$175,000 of recurring General Revenue funds for network infrastructure maintenance costs for a total request of \$3,403,400. The requested amount is predicated upon beginning implementation in September 2019, completing in August 2021, and contracting with a Project Management resource and a Database Management resource to support the DDI phase of the project. On January 18, 2018, the Department received approval from the Centers for Medicare and Medicaid Services (CMS) to provide up to a ninety percent (90%) match on the replacement system implementation costs and a seventy-five percent (75%) match on equipment costs.

Upon issuing the Intent to Award, the Department will have selected a vendor which will determine the full technical platform, hardware, software, and staffing requirements needed for the eCIRTS project. The selected vendor will provide the software and configure it to the Department's specifications in accordance with its approved business rules. DOEA staff will be required to work with the vendor to ensure the software is configured to meet the needs of the Department



COL A12	COL A14	COL A15	COL A16	COL A14-A12	
AGY FIN REQ FY 2020-21	AGY AMD REQ FY 2020-21	AGY AMD N/R FY 2020-21	AGY AMD ANZ FY 2020-21	AGY AMD REQ FY 2020-21 OVER(UNDER)	AGY FIN REQ FY 2020-21
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT
					CODES
					65000000
					65100000
					65100600
					16
					<u>1603.00.00.00</u>
					3620000
					36201C0

ELDER AFFAIRS, DEPT OF  
 PGM: SERVICE TO ELDERS PGM  
EXECUTIVE DIR/SUPPORT SVCS  
GOV OPERATIONS/SUPPORT  
INFORMATION TECHNOLOGY  
 AGENCY-WIDE INFORMATION TECHNOLOGY  
 CLIENT INFORMATION AND REGISTRATION  
 TRACKING SYSTEM PROJECT  
 IMPLEMENTATION

and the clients it serves.

The estimated costs can be viewed on the Schedule IV-B Cost Benefit Analysis.

LINKAGE TO THE GOVERNOR'S PRIORITIES: Restores and Protects Florida's Environment, Improves Florida's Education System, Economic Development and Job Creation, Health Care, Public Safety and Public Integrity.

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT: (5.3) Strengthen local, regional and statewide partnerships to accomplish Florida's economic and quality of life and quality places goals; (6.1) Create and sustain vibrant, safe, healthy and resilient communities that attract workers, residents, businesses and visitors; and (6.2) Ensure Floridians in all communities and life stages have opportunities to achieve healthier outcomes and societal contributions.

Category	Fund	Budget Entity	Amount	Activity
Contracted Services (100777)	1000	65100600	\$ 366,590	ACT4500
Contracted Services (100777)	2516	65100600	\$3,036,810	ACT4500

Amended 2020-21 Narrative after November 22, 2019

Issue Justification: The Department of Elder Affairs' amended request for Fiscal Year 2020-21 includes \$1,701,700, of which \$1,614,200 is nonrecurring. This funding will allow the Department of Elder Affairs (DOEA) to continue the implementation of the Enterprise Client Information and Registration Tracking System (eCIRTS), which will be a statewide system for the management, reporting and trending of data for all clients. The system will increase data integrity, provide dependable and faster communication and collaboration within the aging network, enhance mobile device capabilities, and improve DOEA state and federal program reporting capabilities to plan resource allotments that are used to better serve the department's client population. The proposed amount is predicated upon beginning implementation in September 2019, completing in August 2021 and contracting with Project Management and Database Management resources to support the Design, Development and Implementation (DDI) phase. On January 18, 2018, DOEA received approval from the Centers for Medicare and Medicaid Services to provide up to a 90% match on the replacement system implementation costs and a 75% match on equipment costs. When the Intent to Award has been issued, DOEA will have selected a vendor which will determine the full technical platform, hardware, software and staffing requirements needed for the eCIRTS project. The selected vendor will provide the software and configure it to the department's specifications in accordance with its approved business rules. DOEA staff will be required to work with the vendor to ensure the software is configured to meet the needs of the department and the clients it serves.

COL A12		COL A14		COL A15		COL A16		COL A14-A12		CODES
AGY FIN REQ FY 2020-21 POS	AMOUNT	AGY AMD REQ FY 2020-21 POS	AMOUNT	AGY AMD N/R FY 2020-21 POS	AMOUNT	AGY AMD ANZ FY 2020-21 POS	AMOUNT	AGY AMD REQ FY 2020-21 OVER(UNDER) AGY FIN REQ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF										65000000
PGM: SERVICE TO ELDERS PGM										65100000
EXECUTIVE DIR/SUPPORT SVCS										65100600
GOV OPERATIONS/SUPPORT										16
INFORMATION TECHNOLOGY										<u>1603.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY										3620000
CLIENT INFORMATION AND REGISTRATION										
TRACKING SYSTEM PROJECT										
IMPLEMENTATION										36201C0

The current system, Client Information and Registration Tracking System (CIRTS), is over 25 years old and no longer meets the business needs of the department and its clients due to changes in the industry standards as well as federal reporting requirements. Therefore, DOEA needs a cohesive system that will support all of the goals of the department and aging network with the scalability to meet the future demands of the growing elder population. CIRTS is the main client management system, along with eight other stand-alone systems, that DOEA utilizes to provide services and to manage the elder population under its care. CIRTS was created, was programmed and is maintained by DOEA staff. Comprehensive Assessment and Review for Long-Term Care Services staff uses CIRTS as a case management tool to record assessments, level of care determinations, follow-ups, referrals and case notes. The 11 Aging and Disability Resource Centers and direct service providers also utilize CIRTS as a client management tool for assessments, enrollments, care plans and services provided to clients. CIRTS tracks the unit reimbursement rates for these services and the budgeted contract amounts. This funding represents Year 3 of 7 for the DDI phase.

Summary: This issue requests an adjustment in the amount of (\$1,701,700) for the Enterprise Client Information and Registration Tracking System. The adjusted budget amount for this issue is \$1,701,700, of which \$1,614,200 is nonrecurring.

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TOTAL: INFORMATION TECHNOLOGY									<u>1603.00.00.00</u>	
BY FUND TYPE										
GENERAL REVENUE FUND		366,590	183,295	161,420		183,295-	1000			
TRUST FUNDS		3,036,810	1,518,405	1,452,780		1,518,405-	2000			
TOTAL PROG COMP.....		3,403,400	1,701,700	1,614,200		1,701,700-				
=====										
TOTAL: EXECUTIVE DIR/SUPPORT SVCS									65100600	
BY FUND TYPE										
GENERAL REVENUE FUND		366,590	139,392	161,420		227,198-	1000			
TRUST FUNDS		3,036,810	1,518,405	1,452,780		1,518,405-	2000			
TOTAL BUREAU.....		3,403,400	1,657,797	1,614,200		1,745,603-				
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* BPEADL01                                STATISTICAL INFORMATION                                12/16/2019 11:00:29 *
* BUDGET PERIOD: 2008-2021                EXHIBIT A, D AND D-3A LIST REQUEST                SRS 01      SP      *
* COMPILE DATE: 09/16/2015                COMPILE TIME: 09:40:41                                PAGE:      1      *
*****
*                                     SAVE INITIALS:                SAVE DEPARTMENT: 07      SAVE ID: ED3R
* -----
* SELECT CODES AND ACCUMULATION LEVELS WHERE ALLOWED.  WHEN NO CODE IS SELECTED, ALL CODES WILL BE REPORTED.
* ITEMIZATION OF EXPENDITURE:                IOE ACCUMULATION LEVEL: 0 (1=OPER/FCO, 2=IOE, 0=MERGED)
* MERGE GROUPS (Y/N): Y
* BUDGET ENTITY OR GROUP/ACCUMULATION LEVEL (DEP, DIV, BUR, SUB, LBE, MRG):
*   1-7: 65      LBE
*   8-14:
*   15-21:
*   22-27:
* EXCLUDE:
*
* PROGRAM COMPONENT/ACCUMULATION LEVEL (1, 2, 3, 4 OR 5 FOR 2, 4, 6, 8 OR 10 DIGITS, 6=MERGE POLICY, 0=MERGED):
*   5
*
* APPROPRIATION CATEGORY OR GROUP/ACCUMULATION LEVEL (1=MAJOR, 2=MINOR, 0=MERGED):
*   2
*
* FUND GROUPS SET:                OR FUND:                FUNDING SOURCE IDENTIFIER:                MERGE FSI (Y/N): N
* FCO (Y/N): Y      FTE (Y/N): Y      SUPPRESS SUS FTE (Y/N): N      SALARY RATE (Y/N): Y
* -----
* ISSUE CODE OR GROUP/ACCUMULATION LEVEL (1, 2 OR 3 FOR 1, 3 OR 7 CHARACTERS, 0=MERGED):
* 2503080 3 34----- 3 36201C0 3 4100200 3
*
* REPORT OPTION: 1      COLUMN SELECTION: A12      A14      A15      A16      A14-A12      CODES
* 1=EAD REPORT
* 2=SCHEDULE IV/IT ISSUES      REPORT COLUMNS WITH CALCULATION DIFFERENCE ONLY (Y/N): N      THAT EXCEED:
* 3=STATEWIDE ISSUES
* 4=SCHEDULE VIIIA ISSUES
* SCHEDULE VIIIA ISSUES SPREADSHEET (Y/N): N
*
* LEVELS OF TOTALS: (N=NO TOTAL, L=LINE TOTAL, T=BY FUND TYPE, D=BY DETAIL FUND, B=BY DETAIL FUND AND FUND TYPE,
* G=FUND GROUP LINE TOTALS, E=BY DETAIL FUND AND FUND GROUP)
* RUN: N      ITEM OF EXP: N      GROUP: N      DEPARTMENT: N      DIVISION: N      BUREAU: N
* SUB-BUREAU: N      LBE: T      POLICY AREA: N      PROG COMP: T      D3A SUM ISSUE: N      D3A DETAIL ISSUE: L
* MAJOR APP CAT: N      MINOR APP CAT: D
*
* APPROPRIATION CATEGORY TITLES: S (S=SHORT, L=LONG)      REPORT SEQUENCE: DEPT/BUDGET ENTITY: N      A=ALPHABETICAL
*                                     PROGRAM COMPONENT: N      N=NUMERICAL
* -----
* DEPARTMENT NARRATIVE SET:
* BUDGET ENTITY NARRATIVE SET:                PROGRAM COMPONENT NARRATIVE (Y/N): N
*
* ISSUE/ACTIVITY NARRATIVE SET: A1                PRIORITY ISSUE NARRATIVE SET (1-9):
*
* INCLUDE POSITION DATA (Y/N): Y
*
* INCLUDE COLUMN CODES (Y/N): Y
*
* OUTPUT FORMAT: L                PAGE BREAKS: LBE PRC ISC
* L=LANDSCAPE                (IOE, GRP, DEP, DIV,      REPORT HEADING:                EXHIBIT D-3A
* P=PORTRAIT                BUR, SUB, LBE, PRC,      EXPENDITURES BY
*                                     SIS, ISC)                ISSUE AND APPROPRIATION CATEGORY
* -----

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* BPEADL01                               STATISTICAL INFORMATION                12/16/2019 11:00:29 *
* BUDGET PERIOD: 2008-2021              EXHIBIT A, D AND D-3A LIST REQUEST        SRS 01      SP   *
* COMPILE DATE: 09/16/2015              COMPILE TIME: 09:40:41                    PAGE:      2   *
*****
*
* TOTAL RECORDS READ FROM SORT:          38
* TOTAL RECORDS READ FROM CARD:          43
* TOTAL PAF RECORDS READ:                0
* TOTAL OAF RECORDS READ:                4
* TOTAL IEF RECORDS READ:                0
* TOTAL BGF RECORDS READ:                0
* TOTAL BEF RECORDS READ:                8
* TOTAL PCF RECORDS READ:                7
* TOTAL ICF RECORDS READ:                14
* TOTAL INF RECORDS READ:                435
* TOTAL ACF RECORDS READ:                12
* TOTAL FCF RECORDS READ:                3
* TOTAL FSF RECORDS READ:                10
* TOTAL PCN RECORDS READ:                0
* TOTAL BEN RECORDS READ:                0
* TOTAL DPC RECORDS READ:                0
* TOTAL RECORDS IN ERROR:                0
*
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