

BUDGET ENTITY	D3A ISSUE CODE	COLUMN NUMBERS	CODE	ERROR MESSAGE	PAGE
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THERE WERE 0 ERRORS DETECTED

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: ADMINISTRATION PGM							72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							72010100
GOV OPERATIONS/SUPPORT							16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>							<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	5,512,087						
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	168,095						1000 1
ADMINISTRATIVE TRUST FUND -STATE	7,684,925						2021 1
TOTAL POSITIONS.....	85.00						
TOTAL APPRO.....	7,853,020						
=====							
OTHER PERSONAL SERVICES							030000
ADMINISTRATIVE TRUST FUND -STATE	342,514						2021 1
=====							
EXPENSES							040000
GENERAL REVENUE FUND -STATE	41,497						1000 1
ADMINISTRATIVE TRUST FUND -STATE	746,608						2021 1
TOTAL APPRO.....	788,105						
=====							
OPERATING CAPITAL OUTLAY							060000
ADMINISTRATIVE TRUST FUND -STATE	9,688						2021 1
=====							
SPECIAL CATEGORIES							100000
TRANS TO DIV ADM HEARINGS							100565
ADMINISTRATIVE TRUST FUND -STATE	76,480						2021 1
=====							
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE	51,680						1000 1
ADMINISTRATIVE TRUST FUND -STATE	329,612						2021 1
OPERATING TRUST FUND -STATE	50,000						2510 1

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: ADMINISTRATION PGM							72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							72010100
GOV OPERATIONS/SUPPORT							16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>							<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
TOTAL APPRO.....		431,292					
=====							
TRAVEL MANAGEMENT SYSTEM							100788
GENERAL REVENUE FUND -STATE		2,150,000					1000 1
=====							
MAIL SERVICES							101089
ADMINISTRATIVE TRUST FUND -STATE		50,004					2021 1
=====							
RISK MANAGEMENT INSURANCE							103241
ADMINISTRATIVE TRUST FUND -STATE		28,237					2021 1
=====							
CONTRACTED LEGAL SERVICES							103884
ADMINISTRATIVE TRUST FUND -STATE		891,000					2021 1
=====							
LEASE/PURCHASE/EQUIPMENT							105281
ADMINISTRATIVE TRUST FUND -STATE		22,427					2021 1
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
ADMINISTRATIVE TRUST FUND -STATE		31,890					2021 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -STATE		22,483					1000 1
ADMINISTRATIVE TRUST FUND -STATE		236,493					2021 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				72010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
TOTAL APPRO.....		258,976		
=====		=====		=====
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	85.00			
TOTAL ISSUE.....	12,933,633			
TOTAL SALARY RATE.....	5,512,087			
=====		=====		=====
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
ADMINISTRATIVE TRUST FUND -STATE		30,442		2021 1
=====		=====		=====
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT FOR FY 2019-20 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001680
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		507		1000 1
ADMINISTRATIVE TRUST FUND -STATE		23,173		2021 1
-----		-----		-----
TOTAL APPRO.....		23,680		
=====		=====		=====
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
GENERAL REVENUE FUND -STATE		11		1000 1
ADMINISTRATIVE TRUST FUND -STATE		114		2021 1
-----		-----		-----
TOTAL APPRO.....		125		
=====		=====		=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				72010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT FOR FY 2019-20 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001680
TOTAL: FLORIDA RETIREMENT SYSTEM				1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....		23,805		
	=====	=====	=====	
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION - FY				
2019-20 - EFFECTIVE 12/1/2019				1001690
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		579		1000 1
ADMINISTRATIVE TRUST FUND -STATE		26,488		2021 1
TOTAL APPRO.....		27,067		
	=====	=====	=====	
OTHER PERSONAL SERVICES				030000
ADMINISTRATIVE TRUST FUND -STATE		412		2021 1
	=====	=====	=====	
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
GENERAL REVENUE FUND -STATE		21		1000 1
ADMINISTRATIVE TRUST FUND -STATE		217		2021 1
TOTAL APPRO.....		238		
	=====	=====	=====	
TOTAL: ADJUSTMENT TO STATE HEALTH				1001690
INSURANCE PREMIUM CONTRIBUTION - FY				
2019-20 - EFFECTIVE 12/1/2019				
TOTAL ISSUE.....		27,717		
	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				72010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
ADMINISTRATIVE TRUST FUND -STATE	336-			2021 1
STATE ENTERPRISE INFORMATION				
TECHNOLOGY DISTRIBUTION				1006600
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
GENERAL REVENUE FUND -STATE	4,208-			1000 1
ADMINISTRATIVE TRUST FUND -STATE	44,260-			2021 1
TOTAL APPRO.....	48,468-			
ESTIMATED EXPENDITURES REALIGNMENT				2000000
TRANSFER FROM EXECUTIVE DIRECTION				
TO OFFICE OF THE STATE CHIEF				
INFORMATION OFFICER - DEDUCT				2008720
SALARY RATE				000000
SALARY RATE.....	184,565-			
SALARIES AND BENEFITS				010000
ADMINISTRATIVE TRUST FUND -STATE	3.00-			2021 1
ADMINISTRATIVE TRUST FUND -STATE	246,028-			
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
ADMINISTRATIVE TRUST FUND -STATE	987-			2021 1
TOTAL: TRANSFER FROM EXECUTIVE DIRECTION				2008720
TO OFFICE OF THE STATE CHIEF				
INFORMATION OFFICER - DEDUCT				
TOTAL POSITIONS.....	3.00-			
TOTAL ISSUE.....	247,015-			
TOTAL SALARY RATE.....	184,565-			

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72010000
						72010100
						16
						<u>1602.00.00.00</u>
						2000000
						2008720

MANAGEMENT SRVCS, DEPT OF
 PGM: ADMINISTRATION PGM
EXECUTIVE DIR/SUPPORT SVCS
 GOV OPERATIONS/SUPPORT
EXEC LEADERSHIP/SUPPRT SVC
 ESTIMATED EXPENDITURES REALIGNMENT
 TRANSFER FROM EXECUTIVE DIRECTION
 TO OFFICE OF THE STATE CHIEF
 INFORMATION OFFICER - DEDUCT

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Transfer from Executive Direction to the Office of the State Chief Information Officer - Deduct

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2: Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

DEPARTMENT OF MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective technology services.

SUMMARY:

The Department of Management Services (department) requests to transfer three Full-Time Equivalent (FTE) positions, \$247,015 in budget authority (\$246,028 in Salaries and Benefits and \$987 in HR Services) and the associated Salary Rate of 184,565 from the Executive Direction and Support Services budget entity within the Administrative Trust Fund to the Office of the State Chief Information Officer budget entity with in the Working Capital Trust Fund.

This issue nets to zero when combined with companion issue 2008730.

RETURN ON INVESTMENT (ROI):

Transferring the three FTE from the Executive Direction and Support Services budget entity and moving them to the Office of the State Chief Information Officer will better align the roles and responsibilities of the FTE with the division served. These three positions are the billing section for the State Data Center and solely serve to bill customers of the State Data Center. Administratively housing these positions within Office of the State Chief Information Officer is more appropriate as the functions of the Executive Direction and Support Services budget entity are to serve the department for shared administrative services.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

If this issue is not funded, the Billing Section will remain within the Executive Direction and Support Services budget entity as they are currently but continue to serve the State Data Center.

BACKGROUND:

In 2018-19, the Budget and Billing Sections of the Agency for State Technology (AST) were type two transferred from AST to the department. The two sections were comprised of five FTE, two for budget and three for billing, all placed within the Executive Direction and Support Services budget entity. Administrative Overhead authority was provided to AST to pay

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: ADMINISTRATION PGM						72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>						72010100
GOV OPERATIONS/SUPPORT						16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>						<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES REALIGNMENT						2000000
TRANSFER FROM EXECUTIVE DIRECTION						
TO OFFICE OF THE STATE CHIEF						
INFORMATION OFFICER - DEDUCT						2008720

for the services provided, now by the department. The billing section is physically housed within the Division of Telecommunications, now the Division of State Technology, due to the nature of the services and support provided, while the budget section is physically housed within the Planning and Budget Office in the Division of Finance and Administration. Other Salary Amount transaction was utilized to balance actual expenditure data for the three FTE against the auto- population of data of LAS/PBS.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2020-21							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
1679 PLANNING & BUDGETING SPECIALIST							
03847 001	1.00-	48,185-		21,286-	69,471-	0.00	69,471-
2236 GOVERNMENT OPERATIONS CONSULTANT II							
03848 001	1.00-	48,294-		16,394-	64,688-	0.00	64,688-
2225 SENIOR MANAGEMENT ANALYST II - SES							
03846 001	1.00-	88,086-		28,745-	116,831-	0.00	116,831-

TOTALS FOR ISSUE BY FUND							
2021 ADMINISTRATIVE TRUST FUND							250,990-
	3.00-	184,565-		66,425-	250,990-		250,990-
							=====
OTHER SALARY AMOUNT							
2021 ADMINISTRATIVE TRUST FUND							4,962

							246,028-
							=====

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: ADMINISTRATION PGM							72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							72010100
GOV OPERATIONS/SUPPORT							16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>							<u>1602.00.00.00</u>
NONRECURRING EXPENDITURES							2100000
INFORMATION TECHNOLOGY - SECURITY							2103037
CONSOLIDATION							040000
EXPENSES							
ADMINISTRATIVE TRUST FUND -STATE		10,000-					2021 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
ADMINISTRATIVE TRUST FUND -STATE		121,500-					2021 1
=====							
TOTAL: INFORMATION TECHNOLOGY - SECURITY							2103037
CONSOLIDATION							
TOTAL ISSUE.....		131,500-					
=====							
STATEWIDE TRAVEL MANAGEMENT SYSTEM							
ENHANCEMENTS TO PROVIDE PUBLIC							
VIEWING CAPABILITIES							2103044
SPECIAL CATEGORIES							100000
TRAVEL MANAGEMENT SYSTEM							100788
GENERAL REVENUE FUND -STATE		175,000-					1000 1
=====							
ANNUALIZATION OF ADMINISTERED							
FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH							
INSURANCE ADJUSTMENTS FOR FY							
2019-20 - FIVE MONTHS ANNUALIZATION							26A1690
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		414					1000 1
ADMINISTRATIVE TRUST FUND -STATE		18,920					2021 1

TOTAL APPRO.....		19,334					
=====							

	COL A03 AGY REQUEST FY 2020-21 POS	COL A04 AGY REQ N/R FY 2020-21 POS	COL A05 AG REQ ANZ FY 2020-21 POS	AMOUNT	AMOUNT	AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: ADMINISTRATION PGM							72010000
EXECUTIVE DIR/SUPPORT SVCS							72010100
GOV OPERATIONS/SUPPORT							16
EXEC LEADERSHIP/SUPPRT SVC							1602.00.00.00
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION OTHER PERSONAL SERVICES							26A1690 030000
ADMINISTRATIVE TRUST FUND -STATE		294					2021 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -STATE		15					1000 1
ADMINISTRATIVE TRUST FUND -STATE		155					2021 1
TOTAL APPRO.....		170					
=====							
TOTAL: ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION TOTAL ISSUE.....		19,798					26A1690
=====							
FUNDING DEFICIENCIES TO MEET							
CURRENT LEVEL PROGRAM REQUIREMENTS							4100000
ADDITIONAL RESOURCES FOR STATEWIDE TRAVEL MANAGEMENT SYSTEM SPECIAL CATEGORIES CONTRACTED SERVICES							41006C0 100000 100777
GENERAL REVENUE FUND -STATE		675,000	675,000				1000 1
=====							

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Statewide Travel Management System and Florida Planning And Ledger Management System Integration

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2: Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: ADMINISTRATION PGM						72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>						72010100
GOV OPERATIONS/SUPPORT						16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>						<u>1602.00.00.00</u>
FUNDING DEFICIENCIES TO MEET						
CURRENT LEVEL PROGRAM REQUIREMENTS						4100000
ADDITIONAL RESOURCES FOR STATEWIDE						
TRAVEL MANAGEMENT SYSTEM						41006C0

6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:
 GOAL #12: To deliver and promote the development of high-quality, innovative, cost-effective technology services.

SUMMARY:

The Department of Management Services (department), Office of Information Technology, requests \$675,000 in non-recurring budget authority in the Statewide Travel Management System appropriation category within the General Revenue fund to integrate the Statewide Travel Management System (STMS) with the Department of Financial Services' (DFS) Planning, Accounting, and Ledger Management (PALM) system.

This Legislative Budget Request issue is to reprogram the STMS to connect to PALM instead of the Florida Accounting Information Resource (FLAIR) system. FLAIR is in the process of being replaced by the PALM system. The department is a pilot agency and intends to migrate its existing business systems that connect to FLAIR today to the PALM system. FLAIR uses an antiquated batching text file system to process inputs to the system from other business applications and the PALM system offers a modern Application Program Interface (API) to connect. This will require development within the travel system to migrate from the batch file process to the modern API connection.

RETURN ON INVESTMENT (ROI):

This integration point to the PALM system will provide greater efficiencies with improved security, infrastructure, configuration, modern data interfaces, and more detailed fiscal management for state agencies.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

The department will continue to operate with a flat file batch connection that has limitations due to the age of FLAIR, which is scheduled to be decommissioned within the next 10 years. Without this integration, STMS will not be able to communicate with PALM, similarly to how it communicates with FLAIR currently.

BACKGROUND:

In Chapter 2016-66, Laws of Florida, Specific Appropriation 1965A, The Executive Office of the Governor was appropriated \$1,800,000 in recurring general revenue funds and directed to competitively procure and implement an electronic statewide travel management system that standardizes and automates travel management to include travel planning and approval, expense reporting, and reimbursement. \$2,800,000 in nonrecurring general revenue funds was provided to the executive branch state agencies and the judicial branch for the implementation of a statewide travel management system.

The Executive Office of the Governor directed the department to assist with the procurement and implementation of STMS.

In Chapter 2017-70, Laws of Florida, Specific Appropriation 2718A, the department was appropriated \$1,800,000 for the operation and maintenance of a statewide travel management system. The department initiated a competitive procurement in

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				72010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
ADDITIONAL RESOURCES FOR STATEWIDE				
TRAVEL MANAGEMENT SYSTEM				41006C0

August of 2016 and executed a contract with the selected vendor on March 2, 2017. The system went live on August 1, 2018. Implementation and agency integrations are complete.

As the State of Florida implements the PALM system, each business application will need to be integrated with PALM. STMS currently integrates with FLAIR, the current accounting system in use today. FLAIR is an old mainframe platform and PALM is a modern platform. The integration with PALM will require programming changes to STMS as the connections between the systems are very different.

RESTORE NONRECURRING FOR STATEWIDE				
TRAVEL MANAGEMENT SYSTEM				41016C0
SPECIAL CATEGORIES				100000
TRAVEL MANAGEMENT SYSTEM				100788
GENERAL REVENUE FUND	-STATE	175,000		1000 1

=====

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Statewide Travel Public Information Portal

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2: Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: To deliver and promote the development of high-quality, innovative, cost-effective technology services.

SUMMARY:

The Department of Management Services (department), Office of Information Technology, requests \$175,000 in recurring budget authority in the Executive Direction and Support Service Budget Entity and Statewide Travel Management category within the General Revenue Fund to operate and maintain a public information web portal for statewide travel expenses.

This Legislative Budget Request is for the restoration of nonrecurring funds as recurring which are necessary to continue

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72010000
						72010100
						16
						<u>1602.00.00.00</u>
						4100000
						41016C0

MANAGEMENT SRVCS, DEPT OF
 PGM: ADMINISTRATION PGM
EXECUTIVE DIR/SUPPORT SVCS
 GOV OPERATIONS/SUPPORT
EXEC LEADERSHIP/SUPPRT SVC
 FUNDING DEFICIENCIES TO MEET
 CURRENT LEVEL PROGRAM REQUIREMENTS
 RESTORE NONRECURRING FOR STATEWIDE
 TRAVEL MANAGEMENT SYSTEM

72000000
 72010000
 72010100
 16
1602.00.00.00
 4100000
 41016C0

the operation of this public portal. This funding provides for the operation and maintenance of a cloud-based data warehouse, the necessary software to extract travel expense data from the statewide travel management system (STMS), the resources needed to manage and operate the system, as well as the costs of hosting the front-end web portal for public access.

RETURN ON INVESTMENT (ROI):
 The public information portal provides users with information regarding state agency and judicial travel. This provides additional transparency as to how the state is spending tax dollars.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?
 Without this funding, the department cannot continue to operate a reporting portal for public viewing of travel expenses.

BACKGROUND:
 In Chapter 2016-66, Laws of Florida, Specific Appropriation 1965A, The Executive Office of the Governor was appropriated \$1,800,000 in recurring general revenue funds and directed to competitively procure and implement an electronic statewide travel management system that standardizes and automates travel management to include travel planning and approval, expense reporting, and reimbursement. \$2,800,000 in nonrecurring general revenue funds was provided to the executive branch state agencies and the judicial branch for the implementation of a statewide travel management system.

The Executive Office of the Governor directed the department to assist with the procurement and implementation of STMS.

In Chapter 2017-70, Laws of Florida, Specific Appropriation 2718A, the department was appropriated \$1,800,000 for the operation and maintenance of a statewide travel management system. The department initiated a competitive procurement in August of 2016 and executed a contract with the selected vendor on March 2, 2017. The system went live on August 1, 2018. Implementation and agency integrations are complete.

In Chapter 2018-9, Laws of Florida, Specific Appropriation 2708, the department was appropriated \$405,000 in nonrecurring funds from the General Revenue Fund to provide public viewing access to travel reports posted on STMS by executive branch state agencies and the judicial branch.

In Chapter 2019-115, Laws of Florida, Specific Appropriation 2788, the department was appropriated \$350,000 in General Revenue funds, of which \$175,000 was recurring and \$175,000 was nonrecurring. The funds were provided for the public viewing access to travel reports posted to the system by the agencies and judicial branch users.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				72010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
TOTAL: EXEC LEADERSHIP/SUPPRT SVC				<u>1602.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	3,106,094	675,000		1000
TRUST FUNDS	10,176,982			2000
TOTAL POSITIONS.....	82.00			
TOTAL PROG COMP.....	13,283,076	675,000		
TOTAL SALARY RATE.....	5,327,522			

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: ADMINISTRATION PGM							72010000
STATE EMPLOYEE LEASING							72010300
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	63,359						
=====							
SALARIES AND BENEFITS							010000
ADMINISTRATIVE TRUST FUND -STATE	1.00	88,700					2021 1
=====							
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
ADMINISTRATIVE TRUST FUND -STATE		756					2021 1
=====							
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	1.00						
TOTAL ISSUE.....		89,456					
TOTAL SALARY RATE.....	63,359						
=====							
FLORIDA RETIREMENT SYSTEM							1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL							010000
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
SALARIES AND BENEFITS							
ADMINISTRATIVE TRUST FUND -STATE		320					2021 1
=====							
ADJUSTMENT TO STATE HEALTH							1001690
INSURANCE PREMIUM CONTRIBUTION - FY							010000
2019-20 - EFFECTIVE 12/1/2019							
SALARIES AND BENEFITS							
ADMINISTRATIVE TRUST FUND -STATE		463					2021 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>STATE EMPLOYEE LEASING</u>				72010300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
ADMINISTRATIVE TRUST FUND -STATE		8-		2021 1
=====		=====		
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH				
INSURANCE ADJUSTMENTS FOR FY				
2019-20 - FIVE MONTHS ANNUALIZATION				26A1690
SALARIES AND BENEFITS				010000
ADMINISTRATIVE TRUST FUND -STATE		331		2021 1
=====		=====		
TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
TRUST FUNDS.....	1.00	90,562		2000
SALARY RATE.....	63,359			
=====		=====		

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>FACILITIES MANAGEMENT</u>							72400100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....		9,964,472					
=====							
SALARIES AND BENEFITS							010000
SUPERVISION TRUST FUND -STATE		256.50					
		14,811,995					2696 1
=====							
OTHER PERSONAL SERVICES							030000
SUPERVISION TRUST FUND -STATE		268,123					2696 1
=====							
EXPENSES							040000
SUPERVISION TRUST FUND -STATE		5,176,035					2696 1
=====							
OPERATING CAPITAL OUTLAY							060000
SUPERVISION TRUST FUND -STATE		73,727					2696 1
=====							
SPECIAL CATEGORIES							100000
ACQUISITION/MOTOR VEHICLES							100021
SUPERVISION TRUST FUND -STATE		150,000					2696 1
=====							
TR/FDLE-CAPITOL POLICE							100661
SUPERVISION TRUST FUND -STATE		7,320,997					2696 1
=====							
CONTRACTED SERVICES							100777
SUPERVISION TRUST FUND -STATE		10,800,370					2696 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>FACILITIES MANAGEMENT</u>							72400100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
DMS/FACILITIES SECURITY							100854
SUPERVISION TRUST FUND -STATE		1,148,387					2696 1
=====							
INTERIOR REFURBISH / LEASE							100857
SUPERVISION TRUST FUND -STATE		1,942,689					2696 1
=====							
RISK MANAGEMENT INSURANCE							103241
SUPERVISION TRUST FUND -STATE		257,416					2696 1
=====							
STATE UTILITY PAYMENTS							103647
SUPERVISION TRUST FUND -STATE		14,502,406					2696 1
=====							
DEFERRED-PAY COM CONTRACTS							105280
SUPERVISION TRUST FUND -STATE		1,657,550					2696 1
=====							
LEASE/PURCHASE/EQUIPMENT							105281
SUPERVISION TRUST FUND -STATE		97,570					2696 1
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
SUPERVISION TRUST FUND -STATE		78,520					2696 1
=====							
CAPITOL REPAIRS							108900
SUPERVISION TRUST FUND -STATE		50,000					2696 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
SUPERVISION TRUST FUND -STATE		310,602		2696 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	256.50			
TOTAL ISSUE.....	58,646,387			
TOTAL SALARY RATE.....	9,964,472			
CASUALTY INSURANCE PREMIUM				1001090
ADJUSTMENT				100000
SPECIAL CATEGORIES				103241
RISK MANAGEMENT INSURANCE				
SUPERVISION TRUST FUND -STATE		26,323-		2696 1
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT FOR FY 2019-20 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001680
SALARIES AND BENEFITS				010000
SUPERVISION TRUST FUND -STATE		23,037		2696 1
SPECIAL CATEGORIES				100000
TR/FDLE-CAPITOL POLICE				100661
SUPERVISION TRUST FUND -STATE		28,529		2696 1
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
SUPERVISION TRUST FUND -STATE		150		2696 1

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>FACILITIES MANAGEMENT</u>							72400100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001680
TOTAL: FLORIDA RETIREMENT SYSTEM							1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
TOTAL ISSUE.....		51,716					
=====							
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
SALARIES AND BENEFITS							010000
SUPERVISION TRUST FUND -STATE		81,174					2696 1
=====							
OTHER PERSONAL SERVICES							030000
SUPERVISION TRUST FUND -STATE		463					2696 1
=====							
SPECIAL CATEGORIES							100000
TR/FDLE-CAPITOL POLICE							100661
SUPERVISION TRUST FUND -STATE		28,343					2696 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
SUPERVISION TRUST FUND -STATE		285					2696 1
=====							
TOTAL: ADJUSTMENT TO STATE HEALTH							1001690
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							
TOTAL ISSUE.....		110,265					
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>FACILITIES MANAGEMENT</u>							72400100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
SUPERVISION TRUST FUND -STATE		829-					2696 1
	=====		=====		=====		
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
SUPERVISION TRUST FUND -STATE		58,129-					2696 1
	=====		=====		=====		
NONRECURRING EXPENDITURES							2100000
INTERIOR REFURBISHMENT OF LEASED							
SPACE IN THE FLORIDA FACILITIES							
POOL							2103070
SPECIAL CATEGORIES							100000
INTERIOR REFURBISH / LEASE							100857
SUPERVISION TRUST FUND -STATE		1,942,689-					2696 1
	=====		=====		=====		
ANNUALIZATION OF ADMINISTERED							
FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH							
INSURANCE ADJUSTMENTS FOR FY							
2019-20 - FIVE MONTHS ANNUALIZATION							26A1690
SALARIES AND BENEFITS							010000
SUPERVISION TRUST FUND -STATE		57,981					2696 1
	=====		=====		=====		
OTHER PERSONAL SERVICES							030000
SUPERVISION TRUST FUND -STATE		331					2696 1
	=====		=====		=====		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH				
INSURANCE ADJUSTMENTS FOR FY				
2019-20 - FIVE MONTHS ANNUALIZATION				26A1690
SPECIAL CATEGORIES				100000
TR/FDLE-CAPITOL POLICE				100661
SUPERVISION TRUST FUND -STATE		20,245		2696 1
=====		=====		=====
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
SUPERVISION TRUST FUND -STATE		204		2696 1
=====		=====		=====
TOTAL: ANNUALIZATION OF STATE HEALTH				26A1690
INSURANCE ADJUSTMENTS FOR FY				
2019-20 - FIVE MONTHS ANNUALIZATION				
TOTAL ISSUE.....		78,761		
=====		=====		=====
STATE FUNDING REDUCTIONS				3300000
DECREASE EXCESS BUDGET AUTHORITY				
IN THE DEFERRED PAYMENT COMMODITY				
CONTRACTS				3300760
SPECIAL CATEGORIES				100000
DEFERRED-PAY COM CONTRACTS				105280
SUPERVISION TRUST FUND -STATE		30,543-		2696 1
=====		=====		=====

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

ISSUE TITLE: Reduction of Deferred Payment Commodity Contracts

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: FACILITIES PROGRAM						72400000
<u>FACILITIES MANAGEMENT</u>						72400100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
STATE FUNDING REDUCTIONS						3300000
DECREASE EXCESS BUDGET AUTHORITY						
IN THE DEFERRED PAYMENT COMMODITY						
CONTRACTS						3300760

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:
 GOAL #11: Provide cost-effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management (division) proposes a reduction of (\$30,543) in the Facilities Management budget entity in the Deferred-Payment Commodity Contracts category within the Supervision Trust Fund used in the operations of the Florida Facilities Pool (FFP).

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Without this decrease, the budget authority will not be aligned with the contract obligations for Fiscal Year 2020-2021 regarding the division's energy initiatives.

BACKGROUND:

Section 489.145, Florida Statutes, gives the department the option to enter into energy, water, and wastewater performance contracts. Section 489.145(7) provides the funding to carry out the intent of the Statute. In Fiscal Year 2008-2009, the department entered into performance contracts, some of which are reaching the end of their payment schedules, leaving a balance of funds no longer required.

PROGRAM OR SERVICE-LEVEL						
INFORMATION TECHNOLOGY						3630000
FACILITIES MANAGEMENT SYSTEM						36345C0
EXPENSES						040000
SUPERVISION TRUST FUND	-STATE	490,000	300,000			2696 1
=====						
SPECIAL CATEGORIES						100000
CONTRACTED SERVICES						100777
SUPERVISION TRUST FUND	-STATE	686,400	507,000			2696 1
=====						
TOTAL: FACILITIES MANAGEMENT SYSTEM						36345C0
TOTAL ISSUE.....		1,176,400	807,000			
=====						

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: FACILITIES PROGRAM						72400000
<u>FACILITIES MANAGEMENT</u>						72400100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL						
INFORMATION TECHNOLOGY						3630000
FACILITIES MANAGEMENT SYSTEM						36345C0

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Asset Management System Enhancements

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost-effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

GOAL #12: Deliver and promote the development of high quality, innovative, cost effective technology services.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management (division) requests \$1,176,400 in additional budget authority: \$490,000 (\$300,000 non-recurring) in the Expenses category and \$686,400 (\$507,000 non-recurring) in the Contracted Services category in the Facilities Management budget entity for system upgrades, enhancements, and training associated with the TRIRIGA Real Estate software utilized by all agencies.

RETURN ON INVESTMENT (ROI):

The funding for this issue will provide upgrades, design features, and continued support of the asset management system. The ROI is directly correlated to ensure the State of Florida's investment of \$4,000,000 for the replacement of the Facilities Management System in fiscal year 2014-2015 is maintained and upgraded with the latest technology and security enhancements. The enhancements are in support of the plan for predictive data analytics that will allow the department to perform comparative analyses of buildings and equipment to enable data driven decisions on operational efficiencies, best practices for portfolio management, and increase the longevity of equipment in the Florida Facilities Pool.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

The software upgrade improves system use and performance by allowing staff to rapidly configure intuitive user interfaces, use touch screens, and collect data from the underlying TRIRIGA application. Without this funding, functions cannot be integrated or managed electronically in the system, which will adversely affect operational process improvement, future data analytic capabilities, and decision-making.

BACKGROUND:

The division purchased the TRIRIGA real estate software solution from a state term contract and hired a support vendor to install and maintain the product. A contracted services vendor, a third-party oversight vendor, and several key internal

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>FACILITIES MANAGEMENT</u>							72400100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
FACILITIES MANAGEMENT SYSTEM							36345C0

subject matter experts, managed the initial implementation. The application is driven by complex software routines that cannot be implemented without additional resources that specialize in custom TRIRIGA software development. In order to continue to take advantage of the functionality within each upgrade, enhancements are required to implement a scalable platform and a predictive analytic service model that allows the department to define long-term needs for optimization of life cycle real estate costs. The software upgrades include compatibility with: FedRAMP, the highest standard in data security and a federal government-wide program that provides improved system and cyber security with continuous monitoring of cloud products and services; added functionality that allows technicians to access, receive, and provide real-time data for more efficient and effective customer service; and integration with smart building systems to track, monitor, and maintain business automation systems that provide predictive analytics. These analytics will lead to more effectively forecasting equipment failure, maintenance, repairs and replacements, and installation of energy management devices will monitor consumption and weather patterns for reducing operational costs.

RE-ENGINEERING THE WORKPLACE							4000000
BUILDING AUTOMATION SYSTEMS							40030C0
EXPENSES							040000
SUPERVISION TRUST FUND -STATE		50,000					2696 1
	=====		=====		=====		
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
SUPERVISION TRUST FUND -STATE		450,000					2696 1
	=====		=====		=====		
TOTAL: BUILDING AUTOMATION SYSTEMS							40030C0
TOTAL ISSUE.....		500,000					
	=====		=====		=====		

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Building Automation System Modernizations

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72400000
						72400100
						16
						<u>1601.00.00.00</u>
						4000000
						40030C0

MANAGEMENT SRVCS, DEPT OF
 PGM: FACILITIES PROGRAM
FACILITIES MANAGEMENT
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 RE-ENGINEERING THE WORKPLACE
 BUILDING AUTOMATION SYSTEMS

3. Economic Development and Job Creation

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost-effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management (division) requests \$500,000 in recurring budget authority in the Facilities Management budget entity of which \$450,000 is in Contracted Services and \$50,000 is in Expenses within the Supervision Trust Fund to modernize the Building Automation Systems (BAS) in facilities in the Florida Facilities Pool (FFP).

RETURN ON INVESTMENT (ROI):

Currently, many FFP locations have one utility meter tracking multiple buildings and the department is unable to confirm the usage per building or facility type. The BAS modernization will harden the systems to reduce security risks and generate large amounts of data analytics and automation with granular data and control capabilities that will decrease total cost of ownership. This includes energy efficiencies resulting in currently unquantifiable cost avoidance associated with aging buildings. The upgrade will also improve workflow management for impacted agencies, better management of building preventative and predictive maintenance resulting in a cost avoidance to the state.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Without this funding, there is insufficient budget to address the modernization of building automation systems within the FFP.

BACKGROUND:

Currently, there are three disparate, proprietary, sole source BAS used in the division's managed facilities throughout 17 cities, impacting 68 buildings and 17 garages. Two of the three systems are obsolete and require replacement to control industrial heating, ventilation and air conditioning equipment used to regulate temperature, humidity, carbon monoxide, and carbon dioxide levels. To protect the FFP investments and ensure operational efficiencies, the department is adopting smart building technology to integrate a variety of devices and protocols into a common, distributed automation system. The current plan for BAS replacements will cost approximately \$1.51/square foot, and will reduce risk of intrusion, enable future integration of life safety, access control, power monitoring systems, and improve indoor air quality. The centralized BAS platform supports our predictive analytics model, and will provide real-time fault detection and diagnostics for facility staff to quickly diagnose issue(s) before becoming a problem.

Chapter 282, Florida Statutes defines the Information Technology Security Act outlining requirements for state agencies to determine security threats to data, information, and information technology resources. The network resources supporting BAS in the division's managed facilities are outdated (out of 461 building-level controllers, 212 are obsolete = 45.9 percent obsolete) and have been identified as a high risk. The network infrastructure in these facilities will be completely overhauled to mitigate risks in accordance with Florida Administrative Code 74-2. The upgrades are part of

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
RE-ENGINEERING THE WORKPLACE				4000000
BUILDING AUTOMATION SYSTEMS				40030C0

the 5-year plan and will ensure compliance with the National Institute of Standards and Technology Framework and the Federal Information Security Management Act of 2002. As a result, the division will be better suited to protect critical infrastructure and enable tenants to fulfill their core missions.

FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
INTERIOR REFURBISHMENT OF LEASED SPACE IN THE FLORIDA FACILITIES POOL				4100150
SPECIAL CATEGORIES				100000
INTERIOR REFURBISH / LEASE				100857
SUPERVISION TRUST FUND -STATE	1,942,689	1,942,689		2696 1

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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Interior Refurbishment of Leased Space in the Florida Facilities Pool

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost-effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management (division) requests \$1,942,689 in non-recurring budget authority in the Facilities Management budget entity in the Interior Refurbishment/Lease category within the Supervision Trust Fund for the refurbishment of tenant space in several buildings within the Florida Facilities Pool (FFP).

RETURN ON INVESTMENT (ROI):

While the return on investment is not quantifiable, the continued investment in the FFP will provide for a comfortable

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
INTERIOR REFURBISHMENT OF LEASED				
SPACE IN THE FLORIDA FACILITIES				
POOL				4100150

and safe environment for both visitors and employees in the facilities.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Without this funding, there is insufficient budget to pay for the refurbishment of tenant space.

BACKGROUND:

Chapter 255, Florida Statutes defines requirements for how publicly owned buildings are developed, operated, and maintained, including statewide rule related authority for the department. Sections 255.501 through 255.525, Florida Statutes, comprise the "Building and Facilities Act," which relates specifically to the creation and management of the FFP. This includes implementation of construction appropriations, project management oversight and building maintenance, and leasing and long-range strategic planning to address the state's future workspace needs. This chapter also authorizes the department to operate and maintain state-owned structures, defines energy conservation and building sustainability implementation, and directs the department to develop and maintain a state energy management plan.

Due to age and condition, these facilities need re-carpeting, painting, and tenant refurbishment. The total amount necessary for each facility is:

Building:

Hurston (Orlando, Orange County)	\$ 934,375
Orlando Regional Crime Lab (Orlando, Orange County)	\$ 343,750
Contingency (Statewide)	\$ 164,564
Capital Circle Office Complex (Tallahassee, Leon County)	\$ 500,000
Total	\$ 1,942,689

ADDITIONAL FUNDING IN CONTRACTED

SERVICES		4100300
SPECIAL CATEGORIES		100000
CONTRACTED SERVICES		100777

SUPERVISION TRUST FUND -STATE 300,000 2696 1

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	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
ADDITIONAL FUNDING IN CONTRACTED				
SERVICES				4100300

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Contracted Services Increase

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: To provide cost-effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management (division) requests \$300,000 of recurring budget authority in the Facilities Management budget entity in the Contracted Services category within the Supervision Trust Fund due to various factors. The authority is requested to be held in reserve until the procurements have been completed, and the department is able to complete an analysis of the services and prices submitted.

This increased need is due to various factors including new procurements with unknown results, changes in vendors based on performance issues, and additional scope added to existing contracts associated with properly maintaining the Florida Facilities Pool (FFP).

RETURN ON INVESTMENT (ROI):

While the return on investment is not quantifiable, the continued investment in service contracts in the FFP will provide for a comfortable and safe environment for both visitors and employees in the facilities.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Without this investment in the operations and maintenance of the facilities, it is likely that this will result in higher long-term maintenance and operating costs.

BACKGROUND:

Chapter 255, Florida Statutes defines the requirements for how publicly owned buildings are developed, operated and maintained, including statewide rule related authority for the department. Sections 255.501 through 255.525, Florida Statutes, comprise the "Building and Facilities Act," which relates specifically to the creation and management of the

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: FACILITIES PROGRAM						72400000
<u>FACILITIES MANAGEMENT</u>						72400100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET						
CURRENT LEVEL PROGRAM REQUIREMENTS						4100000
ADDITIONAL FUNDING IN CONTRACTED						
SERVICES						4100300

FFP. This includes implementation of construction appropriations, project management oversight, and building maintenance, leasing and long-range strategic planning to address the state's future workspace needs. This chapter also authorizes our responsibility for the operation and maintenance of state-owned structures, defines energy conservation and building sustainability implementation, and directs the department to develop and maintain a state energy management plan.

The division manages more than three dozen service contracts which provide services such as custodial, elevator maintenance, fire alarm, access and security testing and maintenance, pest control, lawn care, etc. Some of these contracts were originally procured as far back as Fiscal Year 2008-09 and are set to expire between May 31 and December 31, 2020. Due to the projected increase in services required at department managed facility locations throughout the state and based on ProcurementIQ (IBISWorld) research for each industry, market rates and projections of prices reflect an increase in cost for these services ranging from .8 percent to 2.6 percent estimated compound increase per year for the next 3 years. There are also some changes in standards for certain industry technology and inspection requirements adding to the increased cost. For example, new National Fire Protection Association (NFPA) standards (NFPA 25, Standards for the Inspection, Testing and Maintenance of Water-Based Fire Protection Systems) were adopted by Florida's State Fire Marshal, which require new, expensive, and labor-intensive testing at all facilities.

The division has historically only reverted approximately 2 percent of the total contracted services budget over the last three fiscal years. The reversions have remained low compared to the appropriation amount, and the division is not anticipating significant reversions for Fiscal Year 2018-19, as well as a potential reduction in services.

INCREASE IN FACILITIES SECURITY						4100360
SPECIAL CATEGORIES						100000
DMS/FACILITIES SECURITY						100854
SUPERVISION TRUST FUND	-STATE	100,000				2696 1

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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Facilities Security Increase

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72400000
						72400100
						16
						<u>1601.00.00.00</u>
						4100000
						4100360

MANAGEMENT SRVCS, DEPT OF
 PGM: FACILITIES PROGRAM
FACILITIES MANAGEMENT
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 FUNDING DEFICIENCIES TO MEET
 CURRENT LEVEL PROGRAM REQUIREMENTS
 INCREASE IN FACILITIES SECURITY

3. Economic Development and Job Creation

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: To provide cost-effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management (division) requests \$100,000 of recurring budget authority in the Facilities Management budget entity in the Department of Management Services Provisions for Facilities Security category within the Supervision Trust Fund due to the re-procurement of the state term contract. The funds are requested to be held in reserve until the procurement has been completed, and the department is able to complete an analysis of the services and prices submitted.

RETURN ON INVESTMENT (ROI):

While the return on investment is not quantifiable, the continued investment in security for the Florida Facilities Pool (FFP) will provide for a comfortable and safe environment for both visitors and employees in the facilities.

BACKGROUND:

Chapter 255, Florida Statutes defines the requirements for how publicly owned buildings are developed, operated and maintained, including statewide rule related authority for the department. Sections 255.501 through 255.525, Florida Statutes, comprise the "Building and Facilities Act," which relates specifically to the creation and management of the FFP. This includes implementation of construction appropriations, project management oversight, and building maintenance, leasing and long-range strategic planning to address the state's future workspace needs. This chapter also authorizes our responsibility for the operation and maintenance of state-owned structures, defines energy conservation and building sustainability implementation, and directs the department to develop and maintain a state energy management plan.

The current state term contract for security guard services was procured in 2014. The most recent ProcurementIQ (IBISWorld) report states security guard services pricing increased 2.2% compounded annually between 2016 and 2019, with another expected increase of approximately 1.6% annually between 2019 and 2022. Based on growing demand for trained security guards in high-stress, potentially dangerous encounters, along with economic growth and increasing market share concentration, the department is anticipating increased contract costs.

The reversions have remained low compared to the appropriation amount, and the division is not anticipating significant reversions for Fiscal Year 2018-19.

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: FACILITIES PROGRAM						72400000
<u>FACILITIES MANAGEMENT</u>						72400100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES						4300000
TRANSFER FROM DATA PROCESSING ASSESSMENT TO CONTRACTED SERVICES - DEDUCT						43020C0
DATA PROCESSING SERVICES						210000
DP ASSESSMENT (DMS)						210004
SUPERVISION TRUST FUND -STATE	60,000-					2696 1

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Migrate Asset Management System to the Cloud

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

GOAL #12: Deliver and promote the development of high quality, innovative, cost effective technology services.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management (division) requests the transfer of \$60,000 of recurring budget authority from the Data Processing Services category to the Contracted Services category in the Facilities Management budget entity within the Supervision Trust Fund to complete the transfer of the division's asset management system to the cloud.

This issue nets to zero when combined with issue 43021C0.

RETURN ON INVESTMENT (ROI):

The proposed cloud offering provides full backups every four hours, and system and user data is copied across multiple secure off-site locations. In addition, redundant server capacity of the cloud service offering increases system performance and user uptime. The funding for this issue will provide continued support of the asset management system as a cloud service. The ROI is directly correlated to ensuring the State of Florida's investment of \$4,000,000 in the replacement of the Facilities Management System in Fiscal Year 2014-2015 is maintained.

Some benefits of migrating to the cloud include: a) reduced risk for data loss, with full system backups every 4 hours

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES				4300000
TRANSFER FROM DATA PROCESSING ASSESSMENT TO CONTRACTED SERVICES - DEDUCT				43020C0

(as opposed to daily); b) elimination of a single point of failure, as system and user data is copied to another U.S. location in real time using high speed fiber optic networks; c) improved continuity of operations to restore downtime caused by disasters from weeks to 24 hours; d) enhanced system integration with reduced cost and time to deploy server and network changes; and e) increased cost allocation transparency with the budget and management of software licenses by changing the role-based cost structure to a time and process basis. The funding for this issue will provide a continued software platform for the license fees and support of the TRIRIGA system in a secured cloud environment rather than being hosted on premise by the state data center.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

The transfer of this application to the cloud will ensure increased server/performance capacity, enhanced system integration, higher availability, and greater continuity of operations. If this issue is not funded the department will not be able to take advantage of these cloud services.

BACKGROUND:

The department requested and received authority in Fiscal Year 2019-20, for the transfer of \$75,943 of recurring budget authority from the Data Processing Services category to the Contracted Services category in the Facilities Management budget entity to initiate the migration of the division's asset management system to the cloud. The department is now requesting the transfer of \$60,000 to complete the cloud migration process.

TRANSFER FROM DATA PROCESSING ASSESSMENT TO CONTRACTED SERVICES - ADD				43021C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
SUPERVISION TRUST FUND -STATE		60,000		2696 1

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Migrate Asset Management System to the Cloud

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES				4300000
TRANSFER FROM DATA PROCESSING ASSESSMENT TO CONTRACTED SERVICES - ADD				43021C0

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

GOAL #12: Deliver and promote the development of high quality, innovative, cost effective technology services.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management (division) requests the transfer of \$60,000 of recurring budget authority from the Data Processing Services category to the Contracted Services category in the Facilities Management budget entity within the Supervision Trust Fund to complete the transfer of the division's asset management system to the cloud.

This issue nets to zero when combined with issue 43020C0.

RETURN ON INVESTMENT (ROI):

The proposed cloud offering provides full backups every four hours, and system and user data is copied across multiple secure off-site locations. In addition, redundant server capacity of the cloud service offering increases system performance and user uptime. The funding for this issue will provide continued support of the asset management system as a cloud service. The ROI is directly correlated to ensuring the State of Florida's investment of \$4,000,000 in the replacement of the Facilities Management System in Fiscal Year 2014-2015 is maintained.

Some benefits of migrating to the cloud include: a) reduced risk for data loss, with full system backups every 4 hours (as opposed to daily); b) elimination of a single point of failure, as system and user data is copied to another U.S. location in real time using high speed fiber optic networks; c) improved continuity of operations to restore downtime caused by disasters from weeks to 24 hours; d) enhanced system integration with reduced cost and time to deploy server and network changes; and e) increased cost allocation transparency with the budget and management of software licenses by changing the role-based cost structure to a time and process basis. The funding for this issue will provide a continued software platform for the license fees and support of the TRIRIGA system in a secured cloud environment rather than being hosted on premise by the state data center.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

The transfer of this application to the cloud will ensure increased server/performance capacity, enhanced system integration, higher availability, and greater continuity of operations. If this issue is not funded the department will not be able to take advantage of these cloud services.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES				4300000
TRANSFER FROM DATA PROCESSING ASSESSMENT TO CONTRACTED SERVICES - ADD				43021C0

BACKGROUND:

The department requested and received authority in Fiscal Year 2019-20, for the transfer of \$75,943 of recurring budget authority from the Data Processing Services category to the Contracted Services category in the Facilities Management budget entity to initiate the migration of the division's asset management system to the cloud. The department is now requesting the transfer of \$60,000 to complete the cloud migration process.

FUNDING FOR NON-RECURRING PROJECTS				4400000
AGENCY SPATIAL PROGRAMMING AND BUSINESS REQUIREMENTS FOR FACILITIES				4400610
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	431,932	431,932		1000 1
SUPERVISION TRUST FUND -STATE	1,322,968	1,322,968		2696 1
TOTAL APPRO.....	1,754,900	1,754,900		
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Aging Government Facilities Infrastructure

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost-effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: FACILITIES PROGRAM						72400000
<u>FACILITIES MANAGEMENT</u>						72400100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
FUNDING FOR NON-RECURRING PROJECTS						4400000
AGENCY SPATIAL PROGRAMMING AND BUSINESS REQUIREMENTS FOR FACILITIES						4400610

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management (division) requests \$1,754,900 nonrecurring budget authority in the Facilities Management budget entity in the Contracted Services category, of which \$431,932 is within General Revenue Fund and \$1,322,968 is within the Supervision Trust Fund for agency programming and agency business requirements development for Leon County facilities re-alignment as identified in the 2017 Leon County Property Portfolio Study (LCPP).

This request will provide funding to update the Capital Circle Office Complex (CCOC) Master Plan and Development of Regional Impacts (DRI), which are now greater than ten years old, as well as, agency programming dollars to restack the Gunter, 4030, 4040, 4050, and 4070 CCOC buildings more efficiently. Agencies impacted by this request include: Florida Fish and Wildlife Conservation Commission (FWC) (Bryant Building and 2 private leases), Department of Agriculture and Consumer Services (DACS) (Mayo Building and 4050), Department of Management Services (DMS), Agency for Persons with Disabilities (APD), Department of Education (DOE), Department of Elder Affairs (DEA), Florida Department of Corrections (FDC), Florida Commission on Offender Review, and Public Service Commission (PSC) (4030, 4040, 4050, 4070, Gunter). The requested funds are part of the preliminary due diligence required to realize the initial recommendations of the LCPP, which requires detailed research on actual operational functions and agency affected work concurrencies to best determine recommended solutions, locations, and costs, focusing on:

- Consolidation of FWC from the Bryant building and two private sector leases into space better suited for their needs.
- Leveraging the CCOC, which should be able to house significantly more Full Time Equivalent (FTE) at current space standards of 180 Rentable Square Feet (RSF) per person in both existing buildings and selective new construction. Updating the CCOC master plan (which is greater than ten years old), and DRI is the first step in this process.
- Rather than modernize the existing Mayo building, consolidate DACS from the Mayo Building, a small presence in five other state-owned facilities in town, and one private lease, into a newly constructed State-owned facility at DACS' existing Conner campus. The costs of constructing a new State building should be largely offset by the cost avoidance of full Mayo building modernization and swing space needs. Disposition proceeds and savings associated with the collapse of private leases represent additional reductions of capital outlay.

RETURN ON INVESTMENT (ROI):

These actions will help reduce long term annual lease, operations, maintenance, and administration costs while improving agencies productivity by providing modern spaces for modern mission needs and co-location of their operation.

Examples of specific areas to be addressed through Planning and Programming:

- Improvement in workflow management for agency daily operations with efficiencies in their workforce
- Space to support customer service requirements
- Better management of building preventive and predictive maintenance, decreasing overall costs to the state
- Increase in optimization and utilization of current and future buildings
- Decrease in the amount of overall owned square feet the state manages

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING FOR NON-RECURRING PROJECTS				4400000
AGENCY SPATIAL PROGRAMMING AND				
BUSINESS REQUIREMENTS FOR				
FACILITIES				4400610

- More productive office atmospheres for staff and visitors resulting in a stable workforce

BACKGROUND:

A previously funded study cited more than \$1 billion in deficiencies and like-kind replacements. Agency programming entails the basis of design and complete documentation of agency business needs for space, circulation, work unit adjacency, service delivery model, Information Technology infrastructure, Full Time Equivalent projections, physical security, data security, etc. It defines the basis of design and sets the baseline for construction costs and schedules. Programming will also include identification of opportunities to implement consistent spatial management policies at both intra and interagency levels. This is the planning phase for modernizing and replacing functionally obsolete buildings, increasing agency functionality and improving service delivery to the tenants.

CAPITAL IMPROVEMENT PLAN				9900000
CODE CORRECTIONS				990C000
FIXED CAPITAL OUTLAY				080000
COMPL/AMER DISABIL ACT				081010
SUPERVISION TRUST FUND	-STATE	1,100,000	1,100,000	2696 1

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AGENCY NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: COMPL/AMER DISABIL ACT IT COMPONENT? NO
 ISSUE TITLE: Code Corrections

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 3. Economic Development and Job Creation
- 5. Public Safety

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost-effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

SUMMARY:

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: FACILITIES PROGRAM						72400000
<u>FACILITIES MANAGEMENT</u>						72400100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
CAPITAL IMPROVEMENT PLAN						99000000
CODE CORRECTIONS						990C000

The Department of Management Services (department), Division of Real Estate Development and Management (division) requests \$1,100,000 of non-recurring budget authority in the Facilities Management budget entity in the Compliance with The Americans With Disabilities Act category within the Supervision Trust Fund to correct deficiencies within the Florida Facilities Pool (FFP) to comply with the Americans with Disabilities Act (ADA).

RETURN ON INVESTMENT (ROI):
 This investment will assist in ensuring that state buildings are within ADA standards with such items as facility access and restroom accessibility.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?
 Without this funding, there is insufficient budget to address ADA deficiencies within the FFP.

BACKGROUND:
 Chapter 255, Florida Statutes defines requirements for how publicly owned buildings are developed, operated and maintained, including statewide rule related authority for the department. Sections 255.501 through 255.525, Florida Statutes, comprise the "Building and Facilities Act," which relates specifically to the creation and management of the FFP. This includes implementation of construction appropriations, project management oversight, and building maintenance, leasing and long-range strategic planning to address the state's future workspace needs. This chapter also authorizes the department to operate and maintain state-owned structures, defines energy conservation and building sustainability implementation and directs the department to develop and maintain a state energy management plan.

LIFE SAFETY PROJ, STW						081400
SUPERVISION TRUST FUND	-STATE	1,420,000	1,420,000			2696 1

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AGENCY NARRATIVE:
 2020-2021 BUDGET YEAR NARRATIVE: LIFE SAFETY PROJ, STW IT COMPONENT? NO
 ISSUE TITLE: Code Corrections

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:
 3. Economic Development and Job Creation
 5. Public Safety

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
CAPITAL IMPROVEMENT PLAN				9900000
CODE CORRECTIONS				990C000

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost-effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management (division) requests \$1,420,000 of non-recurring budget authority in the Facilities Management budget entity in the Life Safety Code Compliance Projects Statewide category within the Supervision Trust Fund to provide funding to address correction of fire, life safety, and health deficiencies within the Florida Facilities Pool (FFP).

RETURN ON INVESTMENT (ROI):

This investment helps to ensure state buildings are safe for employees and visitors. This includes replacement of fire alarm systems.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Without this funding, there is insufficient budget to address the correction of fire, life safety and health deficiencies within the FFP.

BACKGROUND:

Chapter 255, Florida Statutes defines requirements for how publicly owned buildings are developed, operated and maintained, including statewide rule related authority for the department. Sections 255.501 through 255.525, Florida Statutes, comprise the "Building and Facilities Act," which relates specifically to the creation and management of the FFP. This includes implementation of construction appropriations, project management oversight, building maintenance, and leasing and long-range strategic planning to address the state's future workspace needs. This chapter also authorizes the department to operate and maintain state-owned structures, defines energy conservation and building sustainability implementation, and directs the department to develop and maintain a state energy management plan.

TOTAL: CODE CORRECTIONS				990C000
TOTAL ISSUE.....	2,520,000	2,520,000		
	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
CAPITAL IMPROVEMENT PLAN				9900000
DEBT SERVICE				990D000
FIXED CAPITAL OUTLAY				080000
DEBT SERVICE				089070
FL FACILITIES POOL CLR TF -STATE	2,972,036-			2313 1

AGENCY NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: DEBT SERVICE IT COMPONENT? NO
 ISSUE TITLE: Debt Service Adjustment

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 3. Economic Development and Job Creation
- 5. Public Safety

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost-effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management (division) requests a reduction of (\$2,972,036) in recurring budget authority in the Facilities Management budget entity in the Debt Service category within the Florida Facilities Pool Clearing Trust Fund based on the decreased debt service obligation for Fiscal Year 2020-2021.

This decrease in budget authority is to align budget authority with debt service obligations for Fiscal Year 2020-2021.

RETURN ON INVESTMENT (ROI):

The proposed decrease will continue to allow the department to meet the debt service obligations of the Florida Facilities Pool (FFP).

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Without this decrease in budget authority, the budget authority will not be aligned with the debt service obligations for the FFP for Fiscal Year 2020-2021.

BACKGROUND:

Chapter 255, Florida Statutes defines requirements for how publicly owned buildings are developed, operated and maintained, including statewide rule related authority for the department. Sections 255.501 through 255.525, Florida

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
CAPITAL IMPROVEMENT PLAN				9900000
DEBT SERVICE				990D000

Statutes, comprise the "Building and Facilities Act," which relates specifically to the creation and management of the FFP. This includes implementation of construction appropriations, project management oversight, and building maintenance, leasing and long-range strategic planning to address the state's future workspace needs. This chapter also authorizes the department to operate and maintain state-owned structures, defines energy conservation and building sustainability implementation and directs the department to develop and maintain a state energy management plan.

ESTIMATED EXPENDITURES - FIXED				
CAPITAL OUTLAY				990I000
FIXED CAPITAL OUTLAY				080000
DEBT SERVICE				089070
FL FACILITIES POOL CLR TF -STATE	22,939,269			2313 1
	=====	=====	=====	
MAINTENANCE AND REPAIR				990M000
FIXED CAPITAL OUTLAY				080000
CAP. DEPRE. - GENERAL				083400
GENERAL REVENUE FUND -STATE	1	1		1000 1
SUPERVISION TRUST FUND -STATE	5,741,345	5,741,345		2696 1
	-----	-----	-----	
TOTAL APPRO.....	5,741,346	5,741,346		
	=====	=====	=====	

AGENCY NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: CAP. DEPRE. - GENERAL IT COMPONENT? NO
 ISSUE TITLE: Maintenance and Repair including Waller Park

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 3. Economic Development and Job Creation
- 5. Public Safety

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost-effective, efficient real estate development and management services to our customers in the

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72400000
						72400100
						16
						<u>1601.00.00.00</u>
						9900000
						990M000

MANAGEMENT SRVCS, DEPT OF
 PGM: FACILITIES PROGRAM
FACILITIES MANAGEMENT
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 CAPITAL IMPROVEMENT PLAN
 MAINTENANCE AND REPAIR

Department of Management Services pool facilities.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management (division) requests \$5,741,345 of non-recurring budget authority in the Facilities Management budget entity in the Statewide Capital Depreciation - General category within the Supervision Trust Fund to correct statewide general building deficiencies within the Florida Facilities Pool (FFP) and a \$1 placeholder in non-recurring budget authority within General Revenue to correct deficiencies in Waller Park. The cost of renovations to Waller Park includes replacing the waterproofing system, repairing damage from water intrusion, and replacing expansion joints. The project will replace deteriorated hardscape, improve the landscaping, and meet Americans with Disabilities Act (ADA) requirements, improving accessibility to our State Capitol for everyone.

RETURN ON INVESTMENT (ROI):

The continued investment in capital maintenance items in the FFP and Waller Park will provide for an efficient and safe environment for both the employees that are housed in the facilities, as well as visitors to facilities.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Without this funding, there is insufficient budget to address the correction of building deficiencies including Waller Park within the FFP. Facilities within the FFP require general building maintenance to include: electrical, roofing, plumbing, mechanical, etc. If this issue is not funded, the department will not have the ability to fund critical projects that are necessary for these various building systems.

BACKGROUND:

Chapter 255, Florida Statutes defines requirements for how publicly owned buildings are developed, operated, and maintained, including statewide rule related authority for the department. Sections 255.501 through 255.525, Florida Statutes, comprise the Building and Facilities Act, which relates specifically to the creation and management of the FFP. This includes implementation of construction appropriations, project management oversight, and building maintenance, leasing and long-range strategic planning to address the state's future workspace needs. This chapter also authorizes our responsibility for the operation and maintenance of state-owned structures, defines energy conservation and building sustainability implementation, and directs the department to develop and maintain a state energy management plan.

The department has statutory oversight for the construction, operation, custodial care, preventive maintenance, repair, alteration, modification, and allocation of space for all buildings in the FFP, and administers the state's lease procurement process. The department provides shared services to state agencies and local governments, allowing them to focus on their core mission providing cost-effective real estate management and recommendations for the operation of pool buildings. The department advises agencies, the Executive Office of the Governor, and the Florida Legislature on fixed capital outlay project needs and manage the costs associated with pool buildings.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
CAPITAL IMPROVEMENT PLAN				9900000
MAINTENANCE AND REPAIR				990M000
FIXED CAPITAL OUTLAY				080000
FL HOLOCAUST MEMORIAL				089976
GENERAL REVENUE FUND -STATE	1	1		1000 1

AGENCY NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: FL HOLOCAUST MEMORIAL IT COMPONENT? NO
 ISSUE TITLE: Florida Holocaust Memorial

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost-effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management (division) requests \$1 placeholder of non-recurring budget authority in the Facilities Management budget entity in the Florida Holocaust Memorial Capitol Complex - DMS Managed category within the General Revenue Fund to construct a Florida Holocaust Memorial on the premises of the Capitol Complex.

RETURN ON INVESTMENT (ROI):

It is the intent of the Legislature to recognize and commemorate the millions of people, including six million Jews, murdered by the Nazis and their collaborators before and during World War II in Europe and to honor the survivors of the Holocaust through the establishment of the Florida Holocaust Memorial.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Without this investment, funding might not be available to ensure that an appropriate memorial is designed and constructed.

BACKGROUND:

In Chapter 2016-66, Laws of Florida, Specific Appropriation 114B appropriated \$100,000 in General Revenue to the Florida Department of Education for the Holocaust Memorial contingent upon Senate Bill 716 becoming law. That same year, Senate Bill 716 was signed into law becoming Chapter 2016-191 which established the Florida Holocaust Memorial at the Capitol Complex, and provided administration by the department. However, the memorial could not be established due to ongoing

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: FACILITIES PROGRAM						72400000
<u>FACILITIES MANAGEMENT</u>						72400100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
CAPITAL IMPROVEMENT PLAN						9900000
MAINTENANCE AND REPAIR						990M000

construction at the Florida Capitol.

In Chapter 2019-115, Laws of Florida, Section 78 reverted and reappropriated the unexpended balance of funds to the department to carry out the duties of section 265.005, Florida Statutes. It requires the department to construct and place the Florida Holocaust Memorial, after it has considered the recommendations of the Florida Historical Commission and coordinated with the Division of Historical Resources of the Department of State regarding the memorial's design and placement. The Department is developing designs of the Memorial in order to meet the statutory requirements established in 2016.

FLORIDA SLAVERY MEMORIAL						089977
GENERAL REVENUE FUND	-STATE	1	1			1000 1

AGENCY NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: FLORIDA SLAVERY MEMORIAL IT COMPONENT? NO
 ISSUE TITLE: Florida Slavery Memorial

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost-effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management (division) requests \$1 placeholder of non-recurring budget authority in the Facilities Management budget entity in the Florida Slavery Memorial Capitol Complex - DMS Managed category within the General Revenue Fund to construct a Florida Slavery Memorial on the premises of the Capitol Complex.

RETURN ON INVESTMENT (ROI):

It is the intent of the Legislature to recognize the fundamental injustice, cruelty, brutality, and inhumanity of slavery in the United States and the American Colonies, and to honor the nameless and forgotten men, women, and children who have

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
CAPITAL IMPROVEMENT PLAN				9900000
MAINTENANCE AND REPAIR				990M000

gone unrecognized for their undeniable and weighty contributions to the United States.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Without this investment, funding might not be available to ensure that an appropriate memorial is designed and constructed.

BACKGROUND:

In 2018, House Bill 67 was signed into law, becoming Chapter 2018-31, Laws of Florida. This created section 265.006, Florida Statute, which established the Florida Slavery Memorial at the Capitol Complex, and provided for administration of the memorial by the department. The department is to construct and place the Florida Slavery Memorial after it has considered the recommendations of the Florida Historical Commission and coordinated with the Division of Historical Resources of the Department of State regarding the memorial's design and placement. Using existing funds, the department is developing designs of the Florida Slavery Memorial in order to meet the statutory requirements.

TOTAL: MAINTENANCE AND REPAIR				990M000
TOTAL ISSUE.....	5,741,348	5,741,348		
	=====	=====	=====	
TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	431,935	431,935		1000
TRUST FUNDS	90,399,251	12,334,002		2000
	-----	-----	-----	
TOTAL POSITIONS.....	256.50			
TOTAL PROG COMP.....	90,831,186	12,765,937		
TOTAL SALARY RATE.....	9,964,472			
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>BUILDING CONSTRUCTION</u>							72400200
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	622,635						
=====							
SALARIES AND BENEFITS							010000
ARCHITECTS INCIDENTAL TF -STATE	11.00	889,317					2033 1
=====							
EXPENSES							040000
ARCHITECTS INCIDENTAL TF -STATE		122,002					2033 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
ARCHITECTS INCIDENTAL TF -STATE		46,341					2033 1
=====							
RISK MANAGEMENT INSURANCE							103241
ARCHITECTS INCIDENTAL TF -STATE		5,834					2033 1
=====							
LEASE/PURCHASE/EQUIPMENT							105281
ARCHITECTS INCIDENTAL TF -STATE		1,613					2033 1
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
ARCHITECTS INCIDENTAL TF -STATE		3,502					2033 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
ARCHITECTS INCIDENTAL TF -STATE		7,299					2033 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>BUILDING CONSTRUCTION</u>				72400200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	11.00			
TOTAL ISSUE.....		1,075,908		
TOTAL SALARY RATE.....	622,635			
=====				
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
ARCHITECTS INCIDENTAL TF -STATE		1,436-		2033 1
=====				
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT FOR FY 2019-20 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001680
SALARIES AND BENEFITS				010000
ARCHITECTS INCIDENTAL TF -STATE		1,492		2033 1
=====				
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
ARCHITECTS INCIDENTAL TF -STATE		4		2033 1
=====				
TOTAL: FLORIDA RETIREMENT SYSTEM				1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....		1,496		
=====				

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>BUILDING CONSTRUCTION</u>							72400200
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
SALARIES AND BENEFITS							010000
ARCHITECTS INCIDENTAL TF -STATE		4,193					2033 1
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
ARCHITECTS INCIDENTAL TF -STATE		7					2033 1
TOTAL: ADJUSTMENT TO STATE HEALTH							1001690
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							
TOTAL ISSUE.....		4,200					
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
ARCHITECTS INCIDENTAL TF -STATE		37-					2033 1
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
ARCHITECTS INCIDENTAL TF -STATE		1,366-					2033 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>BUILDING CONSTRUCTION</u>				72400200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH				
INSURANCE ADJUSTMENTS FOR FY				26A1690
2019-20 - FIVE MONTHS ANNUALIZATION				010000
SALARIES AND BENEFITS				
ARCHITECTS INCIDENTAL TF -STATE		2,995		2033 1
=====		=====		=====
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
ARCHITECTS INCIDENTAL TF -STATE		5		2033 1
=====		=====		=====
TOTAL: ANNUALIZATION OF STATE HEALTH				26A1690
INSURANCE ADJUSTMENTS FOR FY				
2019-20 - FIVE MONTHS ANNUALIZATION				
TOTAL ISSUE.....		3,000		
=====		=====		=====
TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
	11.00			
TRUST FUNDS.....		1,081,765		2000
SALARY RATE.....		622,635		
=====		=====		=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>FEDERAL PROPERTY ASSIST</u>				72600200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	155,476			
=====				
SALARIES AND BENEFITS				010000
	5.00			
SURPLUS PROPERTY REVOLV TF-STATE	268,314			2699 1
=====				
EXPENSES				040000
SURPLUS PROPERTY REVOLV TF-STATE	89,938			2699 1
=====				
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
SURPLUS PROPERTY REVOLV TF-STATE	16,379			2699 1
=====				
RISK MANAGEMENT INSURANCE				103241
SURPLUS PROPERTY REVOLV TF-STATE	790			2699 1
=====				
TR/DMS/HR SVCS/STW CONTRCT				107040
SURPLUS PROPERTY REVOLV TF-STATE	1,438			2699 1
=====				
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
SURPLUS PROPERTY REVOLV TF-STATE	1,380			2699 1
=====				
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	5.00			
TOTAL ISSUE.....	378,239			
TOTAL SALARY RATE.....	155,476			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>FEDERAL PROPERTY ASSIST</u>				72600200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
SURPLUS PROPERTY REVOLV TF-STATE		1,201		2699 1
	=====	=====	=====	
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT FOR FY 2019-20 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001680
SALARIES AND BENEFITS				010000
SURPLUS PROPERTY REVOLV TF-STATE		365		2699 1
	=====	=====	=====	
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
SURPLUS PROPERTY REVOLV TF-STATE		1		2699 1
	=====	=====	=====	
TOTAL: FLORIDA RETIREMENT SYSTEM				1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....		366		
	=====	=====	=====	
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION - FY				
2019-20 - EFFECTIVE 12/1/2019				1001690
SALARIES AND BENEFITS				010000
SURPLUS PROPERTY REVOLV TF-STATE		1,724		2699 1
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>FEDERAL PROPERTY ASSIST</u>							72600200
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
SURPLUS PROPERTY REVOLV TF-STATE		1					2699 1
=====							
TOTAL: ADJUSTMENT TO STATE HEALTH							1001690
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							
TOTAL ISSUE.....		1,725					
=====							
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
SURPLUS PROPERTY REVOLV TF-STATE		15-					2699 1
=====							
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
SURPLUS PROPERTY REVOLV TF-STATE		258-					2699 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>FEDERAL PROPERTY ASSIST</u>				72600200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH				
INSURANCE ADJUSTMENTS FOR FY				
2019-20 - FIVE MONTHS ANNUALIZATION				26A1690
SALARIES AND BENEFITS				010000
SURPLUS PROPERTY REVOLV TF-STATE		1,231		2699 1
	=====	=====	=====	
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
SURPLUS PROPERTY REVOLV TF-STATE		1		2699 1
	=====	=====	=====	
TOTAL: ANNUALIZATION OF STATE HEALTH				26A1690
INSURANCE ADJUSTMENTS FOR FY				
2019-20 - FIVE MONTHS ANNUALIZATION				
TOTAL ISSUE.....		1,232		
	=====	=====	=====	
RE-ENGINEERING THE WORKPLACE				4000000
STATE AGENCY FOR SURPLUS PROPERTY				
PROGRAM ASSISTANCE				4005040
OPERATING CAPITAL OUTLAY				060000
SURPLUS PROPERTY REVOLV TF-STATE		49,550	49,550	2699 1
	=====	=====	=====	
SPECIAL CATEGORIES				100000
ACQUISITION/MOTOR VEHICLES				100021
SURPLUS PROPERTY REVOLV TF-STATE		61,820	61,820	2699 1
	=====	=====	=====	
TOTAL: STATE AGENCY FOR SURPLUS PROPERTY				4005040
PROGRAM ASSISTANCE				
TOTAL ISSUE.....		111,370	111,370	
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: State Agency For Surplus Property Program Assistance

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>FEDERAL PROPERTY ASSIST</u>				72600200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
RE-ENGINEERING THE WORKPLACE				4000000
STATE AGENCY FOR SURPLUS PROPERTY				
PROGRAM ASSISTANCE				4005040

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2: Improve the efficiency and effectiveness of government agencies at all levels

LINKAGE TO GOVERNOR'S PRIORITIES:

- 3. Economic Development and Job Creation
- 5. Public Safety
- 6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #8: Provide excess federal property to affected organizations efficiently.

SUMMARY:

The Department of Management Services (department), Division of Specialized Services, Federal Property Assistance Program requests \$111,370 in nonrecurring Surplus Property Revolving Trust Fund budget authority within Federal Property Assistance budget entity for the following categories: \$61,820 in Acquisition of Motor Vehicles, and \$49,550 in Operating Capital Outlay to support the Florida State Agency for Surplus Property (SASP) program located in Starke, in Bradford County, Florida.

The budget authority requested for the Acquisition of Motor Vehicles is for a replacement Ford F-450 diesel truck. The truck will be used for program operations to include distribution of property, program utilizations, and transport of inmates and will replace the surplused Ford F-450 box truck that is unsafe to operate and is in need of costly maintenance repairs.

The requested budget authority for Operating Capital Outlay is to procure a new 53' Dry Van trailer with a 5,500-pound Leyman Rail lift to receive and distribute federal surplus property within the State Agencies for Surplus Property (SASP) program. The trailer will be used with the semi-truck for program operations to include distribution of property, program utilizations, and will replace the existing Dry Van Trailer that is in disrepair and can no longer protect goods and equipment from the elements during transport. The liftgate will allow the SASP program to expand to additional sites for pickup.

RETURN ON INVESTMENT (ROI):

The SASP program assesses a service charge on each item of donated surplus property. The service charge covers the program's costs to administer, transport, warehouse and distribute the surplus property. All service charges are deposited into the Federal Surplus Property Revolving Trust Fund. The SASP program is fully self-supporting and receives no funding through the state.

Currently, the SASP program has to utilize the semi-truck and semi-trailer that is in disrepair to acquire and distribute all federal property to eligible public agencies and nonprofits. The ability to utilize a F-450 for property pickups and

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>FEDERAL PROPERTY ASSIST</u>				72600200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
RE-ENGINEERING THE WORKPLACE				4000000
STATE AGENCY FOR SURPLUS PROPERTY				
PROGRAM ASSISTANCE				4005040

distribution that do not require a semi-truck and dry van trailer will reduce fuel and maintenance expenses and will allow better access and maneuverability to delivery and pickup sites.

Additionally, when attempting to use the current Dry Van trailer it is unable to be loaded to capacity due to its disrepair. Not having the Dry van trailer at capacity poses operational challenges. As a result of the disrepair of the trailer, the SASP driver is having to make additional deliveries which is inefficient operationally.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Without a functioning F-450 truck and new Dry Van Trailer, the SASP program is severely limited in its ability to pick up and distribute federal property. The towing capacity of a F-450 truck provides the means to gain and distribute federal to donees throughout the state as well as a functioning Dry Van Trailer. As a result, this could force eligible public agencies and non-profits to expend additional budget dollars purchasing new property that could otherwise be acquired from the SASP program more economically. Limiting the states fair share of Federal property directly impacts the State's distribution target rate set by the General Services Administration (GSA).

BACKGROUND:

Pursuant to Chapter 217, Florida Statutes, the Department of Management Services is designated as the state agency authorized to receive federal surplus property for distribution to eligible donees within the state. The Bureau of Fleet and Federal Property Assistance (Bureau) within the Division of Specialized Services has been assigned the responsibility for acting as the SASP program. The SASP program is responsible for operating in accordance with a State Plan of Operation approved by both the Legislature and the federal government's GSA. The Bureau has a distribution center located in Starke, Florida with four (4) authorized positions to carry out this responsibility. Through this program, the state receives surplus personal property from federal agencies and distributes the surplus property to eligible public agencies and nonprofits. Effective January 3, 2019, the Veteran Small Business Enhancement Act of 2018 was signed into law, becoming Public Law No: 115-416. It is anticipated that veterans could bring a significant increase in donee participation to the SASP program.

The SASP program uses a heavy-duty F-450 truck with a gooseneck trailer for distribution of property in the area surrounding the Starke distribution center and when high-capacity and covered storage isn't needed. Typically, the F-450 is used between 5-10 times per month based on awards of property. Currently, the SASP program is having to utilize a semi-truck with a dry van trailer in disrepair for these shorter trips which is inhibiting their ability to accept awarded property based on location and the ability to fit the much larger semi in loading zones.

The existing 2008 F-450 meets minimum replacement criteria for age, and in addition, is unsafe to operate and beyond economical repair. Over the past five years, the program has spent in excess of \$5,000 in maintenance and repairs. The program recently spent \$2,500 to repair rusted components in the cooling system. In addition, repairs were required to replace the transmission and the worn rear differential. An initial estimate for transmission repairs is at least \$2,000, but that was without a full inspection. Since the vehicle was placed into service for the department in October 2007, more than \$12,000 has been spent on maintenance and repair. The vehicle falls above the state's Replacement Eligibility

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>FEDERAL PROPERTY ASSIST</u>				72600200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
RE-ENGINEERING THE WORKPLACE				4000000
STATE AGENCY FOR SURPLUS PROPERTY				
PROGRAM ASSISTANCE				4005040

Factor (REF) calculation, which factors a variety of variables from age and mileage to condition, maintenance costs, and cost per mile to operate. The F-450 scores out to a 310 and vehicles with a minimum REF score of 300 are deemed eligible for replacement.

The SASP program uses the semi-truck with a dry van trailer for long distance trips, whereas the use of the F-450 truck and trailer is for sort distance pickup and distribution of property. The use of both means of transporting property is necessary for the program to function properly.

CAPITAL IMPROVEMENT PLAN				9900000
MAINTENANCE AND REPAIR				990M000
FIXED CAPITAL OUTLAY				080000
HVAC REPLACEMENT-DMS MGD				080184

SURPLUS PROPERTY REVOLV TF-STATE	22,148	22,148		2699 1
	=====	=====	=====	

AGENCY NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: HVAC REPLACEMENT-DMS MGD IT COMPONENT? NO
 ISSUE TITLE: HVAC Replacement

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

#5.2: Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 3. Economic Development and Job Creation
- 6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #8: Provide excess federal property to affected organizations efficiently. This issue impacts the "Federal Property Assistance" activity.

SUMMARY:

The Department of Management Services (department) requests \$22,148 in the Federal property Assistance budget entity in the Heating Ventilation and Air Conditioning Replacement - DMS Managed appropriation category within the Surplus Property Revolving Trust Fund to replace the end of life heating, ventilation, and air-conditioning (HVAC) unit at the department's Starke Surplus Property Distribution Center in Bradford County, Florida.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>FEDERAL PROPERTY ASSIST</u>				72600200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
CAPITAL IMPROVEMENT PLAN				9900000
MAINTENANCE AND REPAIR				990M000

The specific extent of the work includes: Installation of a new 10-ton heat pump split system with zone modifications to duct work. The system would be tied into the existing electrical.

RETURN ON INVESTMENT (ROI):

The State Agency for Surplus Property (SASP) program requires a functioning HVAC unit to ensure the integrity of the property held and acceptance of customers being served within the location. Without the climate control area some of the property that is stored for resale could become damaged; thus being unacceptable for resale.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

The distribution center would close or be forced to purchase an alternative cooling system until the HVAC was installed, which could be more costly and less efficient.

BACKGROUND:

The department is authorized to receive and distribute federal surplus property pursuant to Chapter 217, Florida Statutes. The federal surplus property donation program is administered by the General Services Administration (GSA) consistent with the provisions of the Federal Property and Administrative Services Act of 1949, 63 Stat. 377 as amended, and Federal Management Regulation 94-519. SASP allows eligible states, public agencies, and certain non-profits, to obtain personal property that the federal government no longer needs. Surplus personal property includes all types and categories of personal property except land or other real property, certain naval vessels, and records of the federal government. The program operates from a warehouse facility in Starke, Florida. The current HVAC unit is over thirteen-years-old and has been repaired multiple times. It was recommended that the unit be replaced.

TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
TRUST FUNDS.....	5.00	516,008	133,518	2000
SALARY RATE.....	155,476			
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>MOTOR VEHIC/WATERCRAFT MGT</u>							72600300
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....		346,395					
=====							
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE	6.00	516,313					2510 1
=====							
EXPENSES							040000
OPERATING TRUST FUND -STATE		58,708					2510 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
OPERATING TRUST FUND -STATE		279,332					2510 1
=====							
FLEET MANAGEMENT SYSTEM							100796
OPERATING TRUST FUND -STATE		462,603					2510 1
=====							
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE		5,067					2510 1
=====							
LEASE/PURCHASE/EQUIPMENT							105281
OPERATING TRUST FUND -STATE		1,247					2510 1
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
OPERATING TRUST FUND -STATE		2,591					2510 1
=====							

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
MOTOR VEHIC/WATERCRAFT MGT							72600300
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
PAY/EXP/SALE OF AGENCY VEH							107260
OPERATING TRUST FUND -STATE		695,000					2510 1
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		26,857					2510 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....		6.00					
TOTAL ISSUE.....		2,047,718					
TOTAL SALARY RATE.....		346,395					
CASUALTY INSURANCE PREMIUM							1001090
ADJUSTMENT							100000
SPECIAL CATEGORIES							103241
RISK MANAGEMENT INSURANCE							
OPERATING TRUST FUND -STATE		2,583					2510 1
FLORIDA RETIREMENT SYSTEM							1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL							010000
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
SALARIES AND BENEFITS							
OPERATING TRUST FUND -STATE		799					2510 1
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		13					2510 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
MOTOR VEHIC/WATERCRAFT MGT				72600300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT FOR FY 2019-20 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001680
TOTAL: FLORIDA RETIREMENT SYSTEM				1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....	812			
=====				
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION - FY				
2019-20 - EFFECTIVE 12/1/2019				1001690
SALARIES AND BENEFITS				010000
OPERATING TRUST FUND -STATE	1,647			2510 1
=====				
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
OPERATING TRUST FUND -STATE	25			2510 1
=====				
TOTAL: ADJUSTMENT TO STATE HEALTH				1001690
INSURANCE PREMIUM CONTRIBUTION - FY				
2019-20 - EFFECTIVE 12/1/2019				
TOTAL ISSUE.....	1,672			
=====				
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
OPERATING TRUST FUND -STATE	27-			2510 1
=====				

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>MOTOR VEHIC/WATERCRAFT MGT</u>							72600300
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		5,026-					2510 1
=====							
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS							26A1690
OPERATING TRUST FUND -STATE		1,176					010000
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		18					2510 1
=====							
TOTAL: ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION							26A1690
TOTAL ISSUE.....		1,194					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
MOTOR VEHIC/WATERCRAFT MGT				72600300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
PROGRAM REDUCTIONS				33V0000
REDUCE CONTRACTED SERVICES				33V0820
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
OPERATING TRUST FUND -STATE	30,548-			2510 1

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 ISSUE TITLE: Reduce Fleet Management Contracted Services Operating Budget

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:
 6. Public Integrity

DEPARTMENT OF MANAGEMENT SERVICES:
 Goal #9: Provide timely fleet management of motor vehicles and watercraft.

SUMMARY:
 The Department of Management Services (department) requests the reduction of \$30,548 in Contracted Services budget authority from the Fleet Management budget entity within the Operating Trust Fund that is no longer needed due to efficiencies within the program related to process improvements.

WHAT IS THE IMPACT OF TAKING THIS REDUCTION?
 This will not negatively impact the operation of the program. Due to process improvements these funds are no longer necessary.

TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
TRUST FUNDS.....	6.00			
SALARY RATE.....		2,018,378		2000
		346,395		

=====

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PURCHASING OVERSIGHT</u>							72600400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	2,996,312						
=====							
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE	49.00						
	4,212,646						2510 1
=====							
OTHER PERSONAL SERVICES							030000
OPERATING TRUST FUND -STATE	10,000						
							2510 1
=====							
EXPENSES							040000
OPERATING TRUST FUND -STATE	390,418						
							2510 1
=====							
OPERATING CAPITAL OUTLAY							060000
OPERATING TRUST FUND -STATE	15,859						
							2510 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
OPERATING TRUST FUND -STATE	365,847						
							2510 1
=====							
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE	6,711						
							2510 1
=====							
CONTRACTED LEGAL SERVICES							103884
OPERATING TRUST FUND -STATE	30,000						
							2510 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PURCHASING OVERSIGHT</u>							72600400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
WEB-BASED E-PROCUREMENT SYS							104502
OPERATING TRUST FUND -STATE		10,509,600					2510 1
=====		=====					
PROJECT MGT PROF TRAINING							104514
OPERATING TRUST FUND -STATE		180,000					2510 1
=====		=====					
LEASE/PURCHASE/EQUIPMENT							105281
OPERATING TRUST FUND -STATE		5,000					2510 1
=====		=====					
TR/DMS/HR SVCS/STW CONTRCT							107040
OPERATING TRUST FUND -STATE		14,921					2510 1
=====		=====					
TR/DEPT OF FINANCIAL SRVCS							109257
OPERATING TRUST FUND -STATE		1,500,000					2510 1
=====		=====					
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		144,167					2510 1
=====		=====					
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	49.00						
TOTAL ISSUE.....	17,385,169						
TOTAL SALARY RATE.....	2,996,312						
=====	=====						

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PURCHASING OVERSIGHT</u>							72600400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE		5,372					2510 1
=====							
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001680
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE		7,203					2510 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		70					2510 1
=====							
TOTAL: FLORIDA RETIREMENT SYSTEM							1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
TOTAL ISSUE.....		7,273					
=====							
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE		16,853					2510 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PURCHASING OVERSIGHT</u>							72600400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		132					2510 1
=====							
TOTAL: ADJUSTMENT TO STATE HEALTH							1001690
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							
TOTAL ISSUE.....		16,985					
=====							
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
OPERATING TRUST FUND -STATE		157-					2510 1
=====							
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		26,981-					2510 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PURCHASING OVERSIGHT</u>							72600400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
NONRECURRING EXPENDITURES							2100000
MYFLORIDAMARKETPLACE							2103045
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
OPERATING TRUST FUND -STATE		277,000-					2510 1
=====							
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS							26A1690 010000
OPERATING TRUST FUND -STATE		12,038					2510 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		94					2510 1
=====							
TOTAL: ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION							26A1690
TOTAL ISSUE.....		12,132					
=====							
FUNDING DEFICIENCIES TO MEET							
CURRENT LEVEL PROGRAM REQUIREMENTS							4100000
MYFLORIDAMARKETPLACE							41007C0
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
OPERATING TRUST FUND -STATE		360,000	360,000				2510 1
=====							

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: MyFloridaMarketPlace (MFMP) Project Planning, IT Research, and Independent Verification and Validation Support Services

COL A03		COL A04		COL A05		CODES
AGY REQUEST	FY 2020-21	AGY REQ N/R	FY 2020-21	AG REQ ANZ	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72600000
						72600400
						16
						<u>1601.00.00.00</u>
						4100000
						41007C0

MANAGEMENT SRVCS, DEPT OF
 PGM: SUPPORT PROGRAM
PURCHASING OVERSIGHT
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 FUNDING DEFICIENCIES TO MEET
 CURRENT LEVEL PROGRAM REQUIREMENTS
 MYFLORIDAMARKETPLACE

72000000
 72600000
 72600400
 16
1601.00.00.00
 4100000
 41007C0

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2: Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:
 3. Economic Development and Job Creation

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:
 GOAL #7: Enhance purchasing processes using MyFloridaMarketPlace (MFMP).

SUMMARY:
 The Department of Management Services (department), Division of State Purchasing (division) requests \$360,000 in nonrecurring budget authority in the Purchasing Oversight budget entity in the Contracted Services category within the Operating Trust Fund to provide consultative services to assist with project planning for the implementation of the future MyFloridaMarketPlace (MFMP) platform. MFMP is maintained by the department in accordance with subsection 287.057(22), Florida Statutes.

As a significant enterprise system, any migration of MFMP will require the department to consider consultative services to assist with the development of the project plan prior to implementation. These services would be used in fiscal year 2020-2021 to develop the project plan for implementation. These services will ensure that the schedule will meet the State's needs and provide the necessary eProcurement functions at a reasonable cost.

RETURN ON INVESTMENT (ROI):
 The department seeks to maintain an efficient and dynamic online marketplace for agencies to use to acquire commodities and services necessary to fulfill their mission. As the department continues to leverage technology to provide enhanced services to its agency customers and the citizens of Florida, an efficient, scalable marketplace platform plays a critical role in ensuring that agencies can acquire the commodities and services they need.

While Chapter 287, Florida Statutes, requires agencies to use MFMP, eligible users may also use the system to purchase goods and services via state term contracts established by the department. Currently, state term contract purchases by eligible users are not reported through MFMP; vendors are required to report purchases to the department in a separate, manual process. Capturing eligible user purchases in MFMP would reduce the burden on the vendor community and enable the department to accurately track eligible user spend. An increase in verifiable spend by eligible users, in addition to state agency spend, would significantly increase the purchasing power of the State of Florida.

Migrating MFMP to a new platform is an important risk mitigation strategy with regard to the ever rapidly advancing web standards and technologies, security threat considerations, and overall technology support requirements. Additionally, providing a new platform will sustain Florida as the leader in government procurement operations. Finally, the success, stability, and maturity of MFMP as a program will be extended, taking advantage of the next generation of information

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>PURCHASING OVERSIGHT</u>				72600400
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
MYFLORIDAMARKETPLACE				41007C0

technology.

TIMELINE:

FY 2020-21	July 2020	Procure project management and IV and V services for implementation
FY 2020-21	July 2020	Final approval of project implementation plan
FY 2020-21	July 2020	Begin implementation
FY 2020-21	June 2021	Complete MFMP application migration and transition in conjunction with IV and V services
FY 2021-22	July 1, 2021	New support and maintenance contract begins

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

The migration of MFMP to a new platform is absolutely essential to maintain operation of the system. The heart of the current MFMP platform, Ariba version 9r1 with its Buyer, Sourcing and Analysis modules, is a highly-customized eProcurement solution which operates on an Oracle 11.2 database environment. The Oracle environment reached the end of its support in December of 2015. This means that the system is no longer receiving updates to patch security flaws in the database software. As the MFMP code base stagnates, browser incompatibilities arise and system functionality becomes deprecated. Without a migration to a new platform, MFMP will eventually suffer a failure.

BACKGROUND:

In accordance with subsection 287.057(22), Florida Statutes, MFMP is the State of Florida's web-based electronic procurement system, serving both agencies and vendors, by providing a web-based program for state purchasers and vendors to exchange products and services. MFMP allows for the registration of vendors, management and display of contracted catalogs of products, the location of products by buyers, order placement, purchase approvals, invoice reconciliations and payment approvals, all within one system. Users can create solicitations in the Sourcing module, and users can analyze spend using various reporting capabilities in the Analysis module. Through its integration with the state's accounting system, the Florida Accounting Information Resource (FLAIR), MFMP has full procurement capability offering supply management, purchase orders, invoice reconciliation, and accounts payable.

MFMP's core system is based on the Ariba application platform. Ariba is a Commercial off the Shelf (COTS) system on which more than 350 customizations have been programmed over the life of the system. Many of these customizations were developed to integrate MFMP with FLAIR, are required by statute, or rule. MFMP's service and support is currently outsourced to a vendor. The vendor's staff maintain the hardware, operating system infrastructure, procurement application modules and components of Ariba, which includes the Buyer, Sourcing, and Analysis modules. Ariba Buyer provides for purchase orders, invoicing, receiving, contract compliance, and the online catalog. Ariba Sourcing provides for the posting of bids and solicitations. Ariba Analysis provides reporting and spend analytics of transactions. The vendor also developed the Vendor Information Portal (VIP) which is a completely customized application that provides for vendor registrations, contract reporting, commodity codes, and the billing and collection of transaction fees in accordance with paragraph 287.042(1)(h), Florida Statutes. The vendor also provides project administration, operational support, technical application support, and the MFMP customer help desk services. The final component of the MFMP system is the Vendor Bid System (VBS), developed by the department to provide the state with an online repository for formal

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>PURCHASING OVERSIGHT</u>				72600400
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				4100000
CURRENT LEVEL PROGRAM REQUIREMENTS				41007C0
MYFLORIDAMARKETPLACE				

competitive solicitations, pursuant to subsection 287.042(3), Florida Statutes. The department provides project administration, operational support, technical application support, and customer support for this application.

The current contract with the vendor began on February 1, 2013 and was renewed through June 30, 2021. The current version of the Ariba platform (9r1) has been in continuous operation since the last upgrade of MFMP. The vendor has provided the state with a transition plan to a new vendor that will take at least twelve months to execute.

TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
	49.00			
TRUST FUNDS.....	17,482,793	360,000		2000
SALARY RATE.....	2,996,312			
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
OFFICE OF SUPPLIER DIVERSI							72600500
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	222,984						
=====							
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE	6.00	357,899					2510 1
=====							
EXPENSES							040000
OPERATING TRUST FUND -STATE		55,641					2510 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
OPERATING TRUST FUND -STATE		11,573					2510 1
=====							
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE		821					2510 1
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
OPERATING TRUST FUND -STATE		3,090					2510 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		10,519					2510 1
=====							
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	6.00						
TOTAL ISSUE.....		439,543					
TOTAL SALARY RATE.....	222,984						
=====							

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
OFFICE OF SUPPLIER DIVERSI							72600500
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE		7					2510 1
=====							
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001680
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE		674					2510 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		5					2510 1
=====							
TOTAL: FLORIDA RETIREMENT SYSTEM							1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
TOTAL ISSUE.....		679					
=====							
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE		1,672					2510 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
OFFICE OF SUPPLIER DIVERSI							72600500
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		10					2510 1
TOTAL: ADJUSTMENT TO STATE HEALTH							1001690
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							
TOTAL ISSUE.....		1,682					
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
OPERATING TRUST FUND -STATE		33-					2510 1
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		1,969-					2510 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>OFFICE OF SUPPLIER DIVERSI</u>				72600500
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH				
INSURANCE ADJUSTMENTS FOR FY				26A1690
2019-20 - FIVE MONTHS ANNUALIZATION				010000
SALARIES AND BENEFITS				
OPERATING TRUST FUND -STATE	1,194			2510 1
=====	=====	=====	=====	
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
OPERATING TRUST FUND -STATE	7			2510 1
=====	=====	=====	=====	
TOTAL: ANNUALIZATION OF STATE HEALTH				26A1690
INSURANCE ADJUSTMENTS FOR FY				
2019-20 - FIVE MONTHS ANNUALIZATION				
TOTAL ISSUE.....	1,201			
=====	=====	=====	=====	
TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
TRUST FUNDS.....	6.00			2000
SALARY RATE.....	441,110			
	222,984			
=====	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PRIVATE PRISON MONITORING</u>							72600800
PUBLIC PROTECTION							12
<u>ADULT PRISONS</u>							<u>1206.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....		788,421					
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		1,056,059					1000 1
OPERATING TRUST FUND -STATE		97,409					2510 1

TOTAL POSITIONS.....		15.00					
TOTAL APPRO.....		1,153,468					
=====							
EXPENSES							040000
GENERAL REVENUE FUND -STATE		91,246					1000 1
OPERATING TRUST FUND -STATE		14,175					2510 1

TOTAL APPRO.....		105,421					
=====							
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -STATE		3,890					1000 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		11,556					1000 1
=====							
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		3,597					1000 1
=====							
CONTRACTED LEGAL SERVICES							103884
GENERAL REVENUE FUND -STATE		23,169					1000 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PRIVATE PRISON MONITORING</u>							72600800
PUBLIC PROTECTION							12
<u>ADULT PRISONS</u>							<u>1206.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
ADMINISTRATIVE OVERHEAD							105002
GENERAL REVENUE FUND -STATE		113,489					1000 1
LEASE/PURCHASE/EQUIPMENT							105281
GENERAL REVENUE FUND -STATE		2,767					1000 1
PRIVATE PRISON-MAINT/REPAI							105554
OPERATING TRUST FUND -STATE		1,500,000					2510 1
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		4,521					1000 1
OPERATING TRUST FUND -STATE		387					2510 1
TOTAL APPRO.....		4,908					
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -STATE		6,715					1000 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....		15.00					
TOTAL ISSUE.....		2,928,980					
TOTAL SALARY RATE.....		788,421					

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PRIVATE PRISON MONITORING</u>							72600800
PUBLIC PROTECTION							12
<u>ADULT PRISONS</u>							<u>1206.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
CASUALTY INSURANCE PREMIUM ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		1,526-					1000 1
=====							
FLORIDA RETIREMENT SYSTEM ADJUSTMENT FOR FY 2019-20 - NORMAL COST AND UNFUNDED ACTUARIAL LIABILITY							1001680
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		1,600					1000 1
OPERATING TRUST FUND -STATE		148					2510 1
TOTAL APPRO.....		1,748					
=====							
DATA PROCESSING SERVICES DP ASSESSMENT (DMS)							210000 210004
GENERAL REVENUE FUND -STATE		3					1000 1
=====							
TOTAL: FLORIDA RETIREMENT SYSTEM ADJUSTMENT FOR FY 2019-20 - NORMAL COST AND UNFUNDED ACTUARIAL LIABILITY							1001680
TOTAL ISSUE.....		1,751					
=====							
ADJUSTMENT TO STATE HEALTH INSURANCE PREMIUM CONTRIBUTION - FY 2019-20 - EFFECTIVE 12/1/2019							1001690
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		6,007					1000 1
OPERATING TRUST FUND -STATE		554					2510 1
TOTAL APPRO.....		6,561					
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PRIVATE PRISON MONITORING</u>							72600800
PUBLIC PROTECTION							12
<u>ADULT PRISONS</u>							<u>1206.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -STATE		6					1000 1
TOTAL: ADJUSTMENT TO STATE HEALTH							1001690
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							
TOTAL ISSUE.....		6,567					
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		48-					1000 1
OPERATING TRUST FUND -STATE		4-					2510 1
TOTAL APPRO.....		52-					
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -STATE		1,257-					1000 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>PRIVATE PRISON MONITORING</u>				72600800
PUBLIC PROTECTION				12
<u>ADULT PRISONS</u>				<u>1206.00.00.00</u>
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS				26A1690 010000
GENERAL REVENUE FUND -STATE	4,291			1000 1
OPERATING TRUST FUND -STATE	396			2510 1
TOTAL APPRO.....	4,687			
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
GENERAL REVENUE FUND -STATE	4			1000 1
TOTAL: ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION				26A1690
TOTAL ISSUE.....	4,691			
CAPITAL IMPROVEMENT PLAN				9900000
MAINTENANCE AND REPAIR				990M000
FIXED CAPITAL OUTLAY				080000
FACILITIES REPAIR & MAINT				080956
OPERATING TRUST FUND -STATE	1,500,000	1,500,000		2510 1

AGENCY NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: FACILITIES REPAIR & MAINT IT COMPONENT? NO
 ISSUE TITLE: Maintenance and Repair

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 3. Economic Development and Job Creation
- 5. Public Safety

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72600000
						72600800
						12
						<u>1206.00.00.00</u>
						9900000
						990M000

MANAGEMENT SRVCS, DEPT OF
 PGM: SUPPORT PROGRAM
PRIVATE PRISON MONITORING
 PUBLIC PROTECTION
ADULT PRISONS
 CAPITAL IMPROVEMENT PLAN
 MAINTENANCE AND REPAIR

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:
 GOAL #10: Provide effective management and oversight of private prisons.

SUMMARY:

The Department of Management Services (department), Division of Specialized Services (division), Bureau of Private Prison Monitoring requests \$1,500,000 in nonrecurring budget authority in the Private Prison Monitoring budget entity and the Facilities Repair and Maintenance category within the Operating Trust Fund for to replace the roofs at the Lake City Correctional Facility (\$1,000,000) located in Columbia County, Florida and for Repair and Maintenance at the Gadsden Correctional Facility (\$500,000) in Gadsden County, Florida.

RETURN ON INVESTMENT (ROI):

This investment will ensure and improve the health, safety and security of the inmate population, staff and general public, address environmental concerns, ensure continued compliance with current codes and federal standards and will maintain the integrity of the bond financed assets for the Lake City Correctional Facility.

BACKGROUND:

The Lake City Correctional Facility was built in 1995. The requested funding will replace the original roofing system. In response to Private Prison Monitoring concerns, the Division of Real Estate Development and Management contracted with a vendor to conduct an investigative study on the Lake City Correctional Facility roofing system. In November 2015, the contractor concluded the study on the roof. The study concluded the entire roof needed to be replaced at a total cost of approximately \$5.2 million dollars. During Fiscal Year 2018-2019, bidding revealed that it would become necessary to revise the budget estimates due to inflation of construction values. In addition to originally submitted estimates, approximately \$1.79 million in increased funding will be necessary to complete Phases IV and V. Additionally, it became necessary to revise the phasing plan due to changes in the roof surface integrity on certain buildings. Phase I and II are complete and bidding for Phase III along with design work for the remaining phases is underway. Phase III will commence upon successful completion of the bidding process.

The Gadsden Correctional Facility was built in 1994. In 2017, the Division of Real Estate Development and Management contracted with an engineering firm to conduct a survey of the mechanical and electrical systems, roofing, site drainage and erosion, and food service systems at the Gadsden Correctional Facility located in Gadsden County, Florida. This survey and subsequent report and cost analysis were completed August 2017. As the cost analysis utilized current year pricing at the time of completion, an annual inflation rate of approximately 7% could be expected over the span of the project phasing. The requested funding will provide repairs and improvements to the facilities and infrastructure that comprise the correctional facility. This is the second construction phase with an initial estimated total cost of approximately \$21 million, with an expected inflation of approximately \$3.54 million over a five-year span, to comprehensively address end of life and dysfunctional facility systems, as identified in the survey.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>PRIVATE PRISON MONITORING</u>				72600800
PUBLIC PROTECTION				12
<u>ADULT PRISONS</u>				<u>1206.00.00.00</u>
TOTAL: ADULT PRISONS				<u>1206.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	1,326,089			1000
TRUST FUNDS	3,113,065	1,500,000		2000
TOTAL POSITIONS.....	15.00			
TOTAL PROG COMP.....	4,439,154	1,500,000		
TOTAL SALARY RATE.....	788,421			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: INS BENEFITS ADMIN</u>				72750200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	1,420,047			
=====				
SALARIES AND BENEFITS				010000
PRETAX BENEFITS TRUST FUND-STATE	399,140			2570 1
STATE EMPLOY LIFE INS TF -STATE	22,546			2667 1
STATE EMPLOY HEALTH INS TF -STATE	1,594,226			2668 1
STATE EMPLOYEES DIS INS TF-STATE	29,514			2671 1

TOTAL POSITIONS.....	24.00			
TOTAL APPRO.....	2,045,426			
=====				
OTHER PERSONAL SERVICES				030000
PRETAX BENEFITS TRUST FUND-STATE	14,935			2570 1
STATE EMPLOY HEALTH INS TF -STATE	143,150			2668 1

TOTAL APPRO.....	158,085			
=====				
EXPENSES				040000
PRETAX BENEFITS TRUST FUND-STATE	47,531			2570 1
STATE EMPLOY LIFE INS TF -STATE	1,984			2667 1
STATE EMPLOY HEALTH INS TF -STATE	294,096			2668 1
STATE EMPLOYEES DIS INS TF-STATE	2,875			2671 1

TOTAL APPRO.....	346,486			
=====				
OPERATING CAPITAL OUTLAY				060000
PRETAX BENEFITS TRUST FUND-STATE	10,000			2570 1
STATE EMPLOY HEALTH INS TF -STATE	8,000			2668 1

TOTAL APPRO.....	18,000			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: INS BENEFITS ADMIN</u>				72750200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
TRANS TO DIV ADM HEARINGS				100565
STATE EMPLOY HEALTH INS TF -STATE	35,721			2668 1
POST PAYMENT CLAIMS/SVCS				100701
STATE EMPLOY HEALTH INS TF -STATE	400,000			2668 1
CONTRACTED SERVICES				100777
PRETAX BENEFITS TRUST FUND-STATE	348,505			2570 1
STATE EMPLOY HEALTH INS TF -STATE	1,159,157			2668 1
TOTAL APPRO.....	1,507,662			
ASO CONTRACT/HEALTH INS				101520
STATE EMPLOY HEALTH INS TF -STATE	49,400,000			2668 1
PRESCRIPTION DRUG CLMS AD				101530
STATE EMPLOY HEALTH INS TF -STATE	4,406,020			2668 1
TRSP-BND-ADM SVC STW CON				101565
STATE EMPLOY HEALTH INS TF -STATE	6,400,000			2668 1
RISK MANAGEMENT INSURANCE				103241
PRETAX BENEFITS TRUST FUND-STATE	1,275			2570 1
STATE EMPLOY LIFE INS TF -STATE	334			2667 1
STATE EMPLOY HEALTH INS TF -STATE	7,976			2668 1

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
<u>PGM: INS BENEFITS ADMIN</u>							72750200
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
TOTAL APPRO.....		9,585					
=====		=====					
CONTRACTED LEGAL SERVICES							103884
STATE EMPLOY HEALTH INS TF -STATE		300,000					2668 1
=====		=====					
PMT/EMPL CON/HSA CUSTODIAN							105001
STATE EMPLOY HEALTH INS TF -STATE		3,008,000					2668 1
=====		=====					
LEASE/PURCHASE/EQUIPMENT							105281
STATE EMPLOY HEALTH INS TF -STATE		6,435					2668 1
=====		=====					
TRSP-BND SVC EMP TRNSF							105870
STATE EMPLOY HEALTH INS TF -STATE		4,500,000					2668 1
=====		=====					
TR/DMS/HR SVCS/STW CONTRCT							107040
PRETAX BENEFITS TRUST FUND-STATE		3,733					2570 1
STATE EMPLOY HEALTH INS TF -STATE		11,347					2668 1
-----		-----					
TOTAL APPRO.....		15,080					
=====		=====					
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
PRETAX BENEFITS TRUST FUND-STATE		2,666					2570 1
STATE EMPLOY HEALTH INS TF -STATE		8,303					2668 1
-----		-----					
TOTAL APPRO.....		10,969					
=====		=====					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
PGM: INS BENEFITS ADMIN				72750200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	24.00			
TOTAL ISSUE.....	72,567,469			
TOTAL SALARY RATE.....	1,420,047			
=====				
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
PRETAX BENEFITS TRUST FUND-STATE	758-			2570 1
STATE EMPLOY LIFE INS TF -STATE	199-			2667 1
STATE EMPLOY HEALTH INS TF -STATE	4,744-			2668 1
TOTAL APPRO.....	5,701-			
=====				
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT FOR FY 2019-20 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001680
SALARIES AND BENEFITS				010000
PRETAX BENEFITS TRUST FUND-STATE	683			2570 1
STATE EMPLOY LIFE INS TF -STATE	38			2667 1
STATE EMPLOY HEALTH INS TF -STATE	2,724			2668 1
STATE EMPLOYEES DIS INS TF-STATE	50			2671 1
TOTAL APPRO.....	3,495			
=====				
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
PRETAX BENEFITS TRUST FUND-STATE	1			2570 1
STATE EMPLOY HEALTH INS TF -STATE	4			2668 1
TOTAL APPRO.....	5			
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
<u>PGM: INS BENEFITS ADMIN</u>							72750200
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001680
TOTAL: FLORIDA RETIREMENT SYSTEM							1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
TOTAL ISSUE.....		3,500					
=====							
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
SALARIES AND BENEFITS							010000
PRETAX BENEFITS TRUST FUND-STATE		1,672					2570 1
STATE EMPLOY LIFE INS TF -STATE		94					2667 1
STATE EMPLOY HEALTH INS TF -STATE		6,678					2668 1
STATE EMPLOYEES DIS INS TF-STATE		124					2671 1
TOTAL APPRO.....		8,568					
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
PRETAX BENEFITS TRUST FUND-STATE		2					2570 1
STATE EMPLOY HEALTH INS TF -STATE		8					2668 1
TOTAL APPRO.....		10					
=====							
TOTAL: ADJUSTMENT TO STATE HEALTH							1001690
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							
TOTAL ISSUE.....		8,578					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: INS BENEFITS ADMIN</u>				72750200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
PRETAX BENEFITS TRUST FUND-STATE	39-			2570 1
STATE EMPLY HEALTH INS TF -STATE	120-			2668 1
TOTAL APPRO.....	159-			
=====				
STATE ENTERPRISE INFORMATION				
TECHNOLOGY DISTRIBUTION				1006600
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
PRETAX BENEFITS TRUST FUND-STATE	499-			2570 1
STATE EMPLY HEALTH INS TF -STATE	1,554-			2668 1
TOTAL APPRO.....	2,053-			
=====				
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REALIGNMENT OF LEASE OR LEASE				
PURCHASE EQUIPMENT - DEDUCT				160M060
EXPENSES				040000
STATE EMPLY HEALTH INS TF -STATE	2,800-			2668 1
=====				

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Realign the Division of State Group Insurance Operating Resources from Expenses to Lease/Lease Purchase of Equipment - Deduct

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72750000
						72750200
						16
						<u>1601.00.00.00</u>
						1600000
						160M060

MANAGEMENT SRVCS, DEPT OF
 WORKFORCE PROGRAMS
PGM: INS BENEFITS ADMIN
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 ADJUSTMENTS TO CURRENT YEAR
 ESTIMATED EXPENDITURES
 REALIGNMENT OF LEASE OR LEASE
 PURCHASE EQUIPMENT - DEDUCT

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #3: Offer a portfolio of employee benefit products and services that are cost-effective while allowing members the option to choose benefit plans that best suit their individual needs.

SUMMARY:

The Department of Management Services (department), Division of State Group Insurance (division) requests the transfer of \$2,800 of recurring budget authority in the Insurance Benefits Administration budget entity from the Expense category to the Lease/Lease Purchase of Equipment category within the State Employees Health Insurance Trust Fund.

Budget Amendment EOG LOG# B7019 was approved in Fiscal Year 2019-20. This realignment of recurring funding will be used to fund the leasing of three photocopiers for the division. This is a zero-impact issue when combined with issue code 160M070.

RETURN ON INVESTMENT (ROI):

The funding of this issue will ensure that sufficient equipment and technology is in place for the division to effectively provide for its customers (i.e., 178,000 members enrolled in the State Group Health Insurance Program). This equipment is essential to the operations of the division. The division recently expanded into another suite and currently maintains one black and white and a color copier. By adding an additional black and white copier, will allow the division to spend resources in a more efficient manner.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Without the realignment of this funding, the division will not be able to lease an additional photocopier for fiscal year 2020-21 and beyond.

BACKGROUND:

It is the intent of the Legislature to offer a comprehensive package of health insurance and retirement benefits for state employees, which are provided in a cost-efficient and prudent manner, and to allow state employees the option to choose benefit plans which best suit their individual needs.

The division is responsible for the procurement of the health insurance benefits offered to employees in the Legislative, Judicial, and Executive branches of government, the state university system, and other entities; retirees and COBRA participants; surviving spouses; and dependents. The program currently offers one self-insured standard Preferred Provider Organization (PPO) plan, three self-insured standard Health Maintenance Organization (HMO) plans, one fully-insured standard HMO plan, one self-insured High Deductible PPO plan, three self-insured High Deductible HMO plans, and one fully-insured High Deductible HMO plan.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: INS BENEFITS ADMIN</u>				72750200
<u>GOV OPERATIONS/SUPPORT</u>				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REALIGNMENT OF LEASE OR LEASE				
PURCHASE OF EQUIPMENT - ADD				160M070
SPECIAL CATEGORIES				100000
LEASE/PURCHASE/EQUIPMENT				105281
STATE EMPLOY HEALTH INS TF -STATE		2,800		2668 1

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Realign the Division of State Group Insurance Operating Resources from Expenses to Lease/Lease Purchase of Equipment - Add

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #3: Offer a portfolio of employee benefit products and services that are cost-effective while allowing members the option to choose benefit plans that best suit their individual needs.

SUMMARY:

The Department of Management Services (department), Division of State Group Insurance (division) requests the transfer of \$2,800 of recurring budget authority in the Insurance Benefits Administration budget entity from the Expense category to the Lease/Lease Purchase of Equipment category within the State Employees Health Insurance Trust Fund.

Budget Amendment EOG LOG# B7019 was approved in Fiscal Year 2019-20. This realignment of recurring funding will be used to fund the leasing of three photocopiers for the division. This is a zero-impact issue when combined with issue code 160M060.

RETURN ON INVESTMENT (ROI):

The funding of this issue will ensure that sufficient equipment and technology is in place for the division to effectively provide for its customers (i.e., 178,000 members enrolled in the State Group Health Insurance Program). This equipment is essential to the operations of the division. The division recently expanded into another suite and currently maintains one black and white and a color copier. By adding an additional black and white copier, will allow the division to spend resources in a more efficient manner.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
WORKFORCE PROGRAMS						72750000
<u>PGM: INS BENEFITS ADMIN</u>						72750200
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
ADJUSTMENTS TO CURRENT YEAR						
ESTIMATED EXPENDITURES						1600000
REALIGNMENT OF LEASE OR LEASE						
PURCHASE OF EQUIPMENT - ADD						160M070

Without the realignment of this funding, the division will not be able to lease an additional photocopier for fiscal year 2020-21 and beyond.

BACKGROUND:

It is the intent of the Legislature to offer a comprehensive package of health insurance and retirement benefits for state employees, which are provided in a cost-efficient and prudent manner, and to allow state employees the option to choose benefit plans which best suit their individual needs.

The division is responsible for the procurement of the health insurance benefits offered to employees in the Legislative, Judicial, and Executive branches of government, the state university system, and other entities; retirees and COBRA participants; surviving spouses; and dependents. The program currently offers one self-insured standard Preferred Provider Organization (PPO) plan, three self-insured standard Health Maintenance Organization (HMO) plans, one fully-insured standard HMO plan, one self-insured High Deductible PPO plan, three self-insured High Deductible HMO plans, and one fully-insured High Deductible HMO plan.

ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS						26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS						26A1690 010000
PRETAX BENEFITS TRUST FUND-STATE	1,194					2570 1
STATE EMPLOY LIFE INS TF -STATE	67					2667 1
STATE EMPLOY HEALTH INS TF -STATE	4,770					2668 1
STATE EMPLOYEES DIS INS TF-STATE	89					2671 1
TOTAL APPRO.....	6,120					
=====						
DATA PROCESSING SERVICES						210000
DP ASSESSMENT (DMS)						210004
PRETAX BENEFITS TRUST FUND-STATE	1					2570 1
STATE EMPLOY HEALTH INS TF -STATE	6					2668 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: INS BENEFITS ADMIN</u>				72750200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH				
INSURANCE ADJUSTMENTS FOR FY				26A1690
2019-20 - FIVE MONTHS ANNUALIZATION				210000
DATA PROCESSING SERVICES				210004
DP ASSESSMENT (DMS)				
TOTAL APPRO.....		7		
	=====	=====	=====	
TOTAL: ANNUALIZATION OF STATE HEALTH				26A1690
INSURANCE ADJUSTMENTS FOR FY				
2019-20 - FIVE MONTHS ANNUALIZATION				
TOTAL ISSUE.....		6,127		
	=====	=====	=====	
TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
	24.00			
TRUST FUNDS.....		72,577,761		2000
SALARY RATE.....		1,420,047		
	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	8,078,336			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	805,861			1000 1
OPERATING TRUST FUND -STATE	10,421,192			2510 1
OPTIONAL RETIREMENT PRG TF-STATE	200,850			2517 1
POL/FIREMEN PREMIUM TAX TF-STATE	846,058			2532 1
RET HLTH INS SUBSIDY TF -STATE	137,099			2583 1

TOTAL POSITIONS.....	192.00			
TOTAL APPRO.....	12,411,060			
=====				
OTHER PERSONAL SERVICES				030000
OPERATING TRUST FUND -STATE	232,027			2510 1
OPTIONAL RETIREMENT PRG TF-STATE	15,000			2517 1

TOTAL APPRO.....	247,027			
=====				
EXPENSES				040000
OPERATING TRUST FUND -STATE	2,606,741			2510 1
OPTIONAL RETIREMENT PRG TF-STATE	28,011			2517 1
POL/FIREMEN PREMIUM TAX TF-STATE	57,139			2532 1
RET HLTH INS SUBSIDY TF -STATE	17,817			2583 1

TOTAL APPRO.....	2,709,708			
=====				
OPERATING CAPITAL OUTLAY				060000
OPERATING TRUST FUND -STATE	100,000			2510 1
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>							72750300
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
TRANS TO DIV ADM HEARINGS							100565
OPERATING TRUST FUND -STATE		30,226					2510 1
=====		=====					
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		65,500					1000 1
OPERATING TRUST FUND -STATE		7,442,292					2510 1
OPTIONAL RETIREMENT PRG TF-STATE		26,000					2517 1
POL/FIREMEN PREMIUM TAX TF-STATE		238,305					2532 1
RET HLTH INS SUBSIDY TF -STATE		40,000					2583 1
TOTAL APPRO.....		7,812,097					
=====		=====					
OVERTIME							102331
OPERATING TRUST FUND -STATE		122,571					2510 1
=====		=====					
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE		101,687					2510 1
=====		=====					
CONTRACTED LEGAL SERVICES							103884
OPERATING TRUST FUND -STATE		148,891					2510 1
=====		=====					
LEASE/PURCHASE/EQUIPMENT							105281
OPERATING TRUST FUND -STATE		33,571					2510 1
POL/FIREMEN PREMIUM TAX TF-STATE		2,000					2532 1
TOTAL APPRO.....		35,571					
=====		=====					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
PGM: RETIRE BENEFITS ADMIN				72750300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -STATE		2		1000 1
OPERATING TRUST FUND -STATE		51,657		2510 1
OPTIONAL RETIREMENT PRG TF-STATE		1,221		2517 1
POL/FIREMEN PREMIUM TAX TF-STATE		3,835		2532 1
RET HLTH INS SUBSIDY TF -STATE		1,018		2583 1
TOTAL APPRO.....		57,733		
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
OPERATING TRUST FUND -STATE		327,719		2510 1
PENSIONS AND BENEFITS				300000
DISAB BENE/JUSTICES/JUDGES				300014
GENERAL REVENUE FUND -STATE		1,290,151		1000 1
FLORIDA NATIONAL GUARD				300021
GENERAL REVENUE FUND -STATE		16,181,034		1000 1
ST OFCRS/EMPLY/NON-CONTRIB				300049
GENERAL REVENUE FUND -STATE		130,061		1000 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....		192.00		
TOTAL ISSUE.....		41,705,536		
TOTAL SALARY RATE.....		8,078,336		

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF WORKFORCE PROGRAMS <u>PGM: RETIRE BENEFITS ADMIN</u> GOV OPERATIONS/SUPPORT <u>GOVERNMENTAL OPERATIONS</u>							72000000 72750000 72750300 16 <u>1601.00.00.00</u>
ESTIMATED EXPENDITURES CASUALTY INSURANCE PREMIUM ADJUSTMENT SPECIAL CATEGORIES RISK MANAGEMENT INSURANCE							1000000 1001090 100000 103241
OPERATING TRUST FUND -STATE		51,462-					2510 1
=====							
FLORIDA RETIREMENT SYSTEM ADJUSTMENT FOR FY 2019-20 - NORMAL COST AND UNFUNDED ACTUARIAL LIABILITY SALARIES AND BENEFITS							1001680 010000
GENERAL REVENUE FUND -STATE		1,184					1000 1
OPERATING TRUST FUND -STATE		15,319					2510 1
OPTIONAL RETIREMENT PRG TF-STATE		296					2517 1
POL/FIREMEN PREMIUM TAX TF-STATE		1,244					2532 1
RET HLTH INS SUBSIDY TF -STATE		201					2583 1
TOTAL APPRO.....		18,244					
=====							
DATA PROCESSING SERVICES DP ASSESSMENT (DMS)							210000 210004
OPERATING TRUST FUND -STATE		158					2510 1
=====							
TOTAL: FLORIDA RETIREMENT SYSTEM ADJUSTMENT FOR FY 2019-20 - NORMAL COST AND UNFUNDED ACTUARIAL LIABILITY TOTAL ISSUE.....							1001680 18,402
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
PGM: RETIRE BENEFITS ADMIN				72750300
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION - FY				
2019-20 - EFFECTIVE 12/1/2019				1001690
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		3,756		1000 1
OPERATING TRUST FUND -STATE		48,607		2510 1
OPTIONAL RETIREMENT PRG TF-STATE		938		2517 1
POL/FIREMEN PREMIUM TAX TF-STATE		3,948		2532 1
RET HLTH INS SUBSIDY TF -STATE		637		2583 1
TOTAL APPRO.....		57,886		
OTHER PERSONAL SERVICES				030000
OPERATING TRUST FUND -STATE		412		2510 1
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
OPERATING TRUST FUND -STATE		301		2510 1
TOTAL: ADJUSTMENT TO STATE HEALTH				1001690
INSURANCE PREMIUM CONTRIBUTION - FY				
2019-20 - EFFECTIVE 12/1/2019				
TOTAL ISSUE.....		58,599		
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
OPERATING TRUST FUND -STATE		545-		2510 1
OPTIONAL RETIREMENT PRG TF-STATE		13-		2517 1
POL/FIREMEN PREMIUM TAX TF-STATE		40-		2532 1
RET HLTH INS SUBSIDY TF -STATE		11-		2583 1
TOTAL APPRO.....		609-		

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>							72750300
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -STATE		61,332-					2510 1
=====							
NONRECURRING EXPENDITURES							2100000
DIVISION OF RETIREMENT INFORMATION							
TECHNOLOGY TRANSITION							2103024
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
OPERATING TRUST FUND -STATE		1,500,000-					2510 1
=====							
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS							26A1690 010000
GENERAL REVENUE FUND -STATE		2,683					1000 1
OPERATING TRUST FUND -STATE		34,719					2510 1
OPTIONAL RETIREMENT PRG TF-STATE		670					2517 1
POL/FIREMEN PREMIUM TAX TF-STATE		2,820					2532 1
RET HLTH INS SUBSIDY TF -STATE		455					2583 1
TOTAL APPRO.....		41,347					
=====							
OTHER PERSONAL SERVICES							030000
OPERATING TRUST FUND -STATE		294					2510 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH				
INSURANCE ADJUSTMENTS FOR FY				
2019-20 - FIVE MONTHS ANNUALIZATION				26A1690
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
OPERATING TRUST FUND -STATE	215			2510 1
TOTAL: ANNUALIZATION OF STATE HEALTH				26A1690
INSURANCE ADJUSTMENTS FOR FY				
2019-20 - FIVE MONTHS ANNUALIZATION				
TOTAL ISSUE.....	41,856			
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
RETIREMENT CONTACT CENTER				4100070
OTHER PERSONAL SERVICES				030000
OPERATING TRUST FUND -STATE	609,002			2510 1
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
OPERATING TRUST FUND -STATE	425,000			2510 1
TOTAL: RETIREMENT CONTACT CENTER				4100070
TOTAL ISSUE.....	1,034,002			

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Improving Retirement Contact Center Services

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2: Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
WORKFORCE PROGRAMS						72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>						72750300
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET						4100000
CURRENT LEVEL PROGRAM REQUIREMENTS						4100070
RETIREMENT CONTACT CENTER						

6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #4: Administer efficient state retirement programs by utilizing appropriate technology. This issue impacts the Administer the Florida Retirement System activity.

SUMMARY:

The Department of Management Services (department), Division of Retirement (division) requests \$1,034,002 in recurring budget authority in the Retirement Benefit Administration budget entity, of which \$609,002 is in the Other Personal Services (OPS) category and \$425,000 is in the Contracted Services category within the Operating Trust Fund to significantly improve the services provided by the Retirement Contact Center.

The technology necessary for a world class contact center would require a telephony infrastructure, including multichannel capabilities, such as a self-service Interactive Voice Response (IVR) system, chat, website, social media, and other methods of communication and services. Additional enhancements include virtual hold, callback assist, and analytics.

One of the most significant technological improvements will be the addition of an IVR (\$120,000). The Contact Center anticipates that approximately 15 percent of callers will use the self-service option in an IVR system that will drive down the number of calls offered to agents.

The division is also requesting funds to pursue technology to address fraudulent calls (\$185,000). Fraud is an ever-increasing problem in this age of identity theft. The Contact Center's main, although not only source of fraud, is from family members posing as the benefit recipient. Although customer service agents try to identify these callers, it can be difficult because family members often have all the verification data necessary to initiate the call. New technology can help combat this using over various features to identify callers. This includes speech recognition, speech probabilities (sex, age, etc.) and number spoofing (a fraudster's phone number is routed through a legitimate phone number). It would decrease the amount of information fraudsters can glean through social engineering multiple calls in which the fraudster can gain increasing amounts of information about the benefit recipient through sophisticated methods of interaction. This technology can alert agents that there may be a problem with the caller, and it can even block known fraudsters from ever reaching the queue.

The last major new technology is the need for significant improvements in reporting and analytics (\$120,000). The reporting capability is limited, and predictive analytics is non-existent. With the need to report on Contact Center performance metrics, various statistics, agent-specific measures, quality assurance activities, and better manage daily staffing needs, the division is requesting funds to meet this need.

The division evaluated the number of full-time agents needed to answer the calls and respond to emails timely against the current number of staff available. It was estimated an additional 21 customer service agents is needed to respond to the

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72750000
						72750300
						16
						<u>1601.00.00.00</u>
						4100000
						4100070

MANAGEMENT SRVCS, DEPT OF
 WORKFORCE PROGRAMS
PGM: RETIRE BENEFITS ADMIN
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 FUNDING DEFICIENCIES TO MEET
 CURRENT LEVEL PROGRAM REQUIREMENTS
 RETIREMENT CONTACT CENTER

72000000
 72750000
 72750300
 16
1601.00.00.00
 4100000
 4100070

volume of inbound calls and emails within a timely manner. To offset the request for 21 positions and encourage member self-service, the division recommends adding an Interactive Voice Response (IVR) system to the existing Contact Center infrastructure which would reduce the staffing need to 13 agents.

In lieu of requesting 13 new Full Time Equivalents, the division is requesting \$534,002 in OPS budget authority to support 13 additional OPS staff working 40 hours per week, which entitles them to receive health insurance benefits. ((13 employees x \$14.00/hr. x 2000 hours per year) + (13 x \$500 Medicare) x 44.13 benefits rate). There is sufficient office space already to house the additional staff needed.

Additionally, the division is requesting an additional \$75,000 in OPS budget authority to permanently fund the recurring OPS staffing needs that have been demonstrated over the past two years. The division has requested and received an additional \$75,000 through a budget amendment to hire OPS to address peaks in call volumes. The Contact Center is allocated an annual OPS budget of \$225,000. However, OPS staffing can fluctuate between 12 to 34 employees, depending upon peak seasonal call times and budget constraints. It is necessary to establish this budget for the recurring annual need during the peak call seasons.

RETURN ON INVESTMENT (ROI):

This request will significantly improve Contact Center performance, employee turnover, employee morale, and overall customer satisfaction. The more than one million members will be able to reach a customer service representative to receive answers to their questions within a timely and accurate manner.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Current staffing levels, limited technology, and compensation inequities are resulting in poor customer service, hundreds of thousands of unanswered calls, and overall customer dissatisfaction and frustration. The division is highly committed to providing exceptional customer service to the more than one million active and retired members and participating agencies but are not able to do so due to inadequate resources. Without an infusion of additional resources and more efficient technology, the issues plaguing the Contact Center will only worsen and result in increased delays in receiving services, member frustration, and customer dissatisfaction.

BACKGROUND:

The Contact Center has been in operation since August 2014, and was established by restructuring the division and transferring existing positions from the division's other bureaus to the Contact Center. However, the Contact Center has never been adequately staffed to handle the call volume. For Fiscal Year 2017-18, 127,534 calls were unanswered. In Fiscal Year 2018-19, 156,281 calls were unanswered out of 494,293 inbound calls representing 32 percent of total member calls. This is a total of 283,815 member calls that did not reach a Contact Center representative over the past two fiscal years. This can lead to caller frustration and customer dissatisfaction. A call is considered unanswered when a call is disconnected (i.e., caller could not get to the queue due to high call volume) or when a call is abandoned (i.e., caller got to the queue but hung up prior to speaking to an agent due to a long hold time).

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
WORKFORCE PROGRAMS						72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>						72750300
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET						4100000
CURRENT LEVEL PROGRAM REQUIREMENTS						4100070
RETIREMENT CONTACT CENTER						

Currently, the Contact Center operates on a hybrid of an on-premises Avaya platform hosted on the cloud. Callers' options are limited due to the outdated phone system menu being used today. Callers do not have a self-service choice, which limits service to the Contact Center's hours of operation.

Callers are generally actively employed members, retired members, and vested non-retired members, who are looking for assistance on their Florida Retirement System (FRS) service history, total service credit, vesting and retirement eligibility, Deferred Retirement Option Program (DROP), and other retirement-related questions. In Fiscal Year 2018-19, Contact Center employee turnover rate was 39 percent compared to the department's overall turnover rate of 12 percent. Turnover contributes to a poor level of customer service.

As of July 1, 2019, the Contact Center had 49 Full Time Equivalent positions as well as 18 OPS employees who work an average of 20 hours per week, or the equivalent number of work hours per week of 9 full-time employees. Of the total 67 positions, 54 positions are front-line floor agents answering member calls.

The division formed a project team to assess resources needed to set the Contact Center on a course of providing the State's members with a high level of customer service. The team benchmarked its current hiring practices, staffing levels, organizational structure, performance standards, technology, and employee compensation against other State of Florida contact centers, private sector contact centers, and various industry benchmarking data. Specifically, the team focused on ways to: (1) improve hiring practices to recruit and hire the staff necessary for an effective workforce; (2) identify the appropriate type of job roles and number of staff necessary to adequately answer calls and respond to emails in a timely and accurate manner; (3) implement key performance measures to drive improved performance and accountability; (4) enhance technology and provide additional tools to provide better service and utilize resources more efficiently; and (5) improve staff retention, training, and compensation efforts to reduce staff turnover.

INCREASES/DECREASES IN GENERAL
 REVENUE FUNDED PENSIONS AND
 BENEFITS

4105600
 300000
 300014

GENERAL REVENUE FUND -STATE 28,166
 =====

FLORIDA NATIONAL GUARD

300021

GENERAL REVENUE FUND -STATE 106,812
 =====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
INCREASES/DECREASES IN GENERAL				
REVENUE FUNDED PENSIONS AND				
BENEFITS				4105600
PENSIONS AND BENEFITS				300000
ST OFCRS/EMPLY/NON-CONTRIB				300049
GENERAL REVENUE FUND -STATE	13,690-			1000 1
TOTAL: INCREASES/DECREASES IN GENERAL				4105600
REVENUE FUNDED PENSIONS AND				
BENEFITS				
TOTAL ISSUE.....	121,288			

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: General Revenue Pensions and Benefits

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #4: To administer efficient state retirement programs.

SUMMARY:

The Department of Management Services (department), Division of Retirement (division) requests a net increase of \$121,288 in the Retirement Benefits Administration budget entity in General Revenue funds for pension and benefit payments to the retirees of Disability Benefits to Justices and Judges category, the Florida National Guard category and certain state officers and employees category.

A recurring increase of \$28,166 in the General Revenue appropriation is necessary to provide the estimated funds for retirement benefit payments to certain disabled justices and judges. Pursuant to the Fiscal Year 2018-19 General Appropriations Act, justices' salaries increased effective July 1, 2018. The salaries of other state judges were previously increased. The number of judges and justices did not increase from the previous year. The salary increases for both justices and judges, as well as an estimated three (3) percent cost of living adjustment, contributed to the increase in the projected estimated appropriation. A total appropriation of \$1,318,317 (\$1,290,151 Fiscal Year 2019-20 base + 28,166 Fiscal Year 2020-21 requested increase) is required to fund the estimated pension benefit payments in

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
INCREASES/DECREASES IN GENERAL				
REVENUE FUNDED PENSIONS AND				
BENEFITS				4105600

Fiscal Year 2020-21.

A recurring increase of \$106,812 in the General Revenue appropriation is necessary to provide the estimated funds for retirement benefit payments to the retired members of the Florida National Guard. A total appropriation of \$16,287,846 (\$16,181,034 Fiscal Year 2019-20 base + \$106,812 Fiscal Year 2020-21 requested increase) is required to fund the estimated pension benefit payments in Fiscal Year 2020-21. The total pension benefits to be paid to Florida National Guard retirees is dependent on future military pay increases provided by the federal government, and as a result, cannot be precisely forecasted.

A recurring decrease of \$13,690 is required to fund the estimated pension benefit payments in Fiscal Year 2020-21. This is a closed fund, meaning no new members may be added. As the number of members paid declines, the appropriation needed is also reduced.

RETURN ON INVESTMENT (ROI):

Funding this issue ensures the uninterrupted payment of General Revenue funded Pensions and Benefits for Disability Benefits to disabled Justices and Judges, adjusts the funding needed for the Florida National Guard pension, and adjusts the State Officers' and Employees' Noncontributory pension for certain state officers and employees to a more appropriate level.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

If this issue is not funded, the department cannot ensure the uninterrupted payment of General Revenue funded Pensions and Benefits for: 1) Disability Benefits to disabled Justices and Judges; 2) the Florida National Guard pension; and 3) the State Officers' and Employees' Noncontributory pension for certain state officers and employees.

BACKGROUND:

Pursuant to Chapters 112, 121, 122, and 250, Florida Statutes, and Specific Acts of the Legislature, the department is required to provide General Revenue funded Pensions and Benefits for: 1) Disability Benefits to disabled Justices and Judges; 2) the Florida National Guard pension; and 3) the State Officers' and Employees' Noncontributory pension for certain state officers and employees. The division accounts for the general revenue dollars paid out annually for monthly pensions and benefits. General Revenue funded pensions and benefits remain in the division's operating budget as pass-through expenditures.

Pensions and Benefits - Disability Benefits to Justices and Judges

As provided by section 12(a) of Article V of the State Constitution and section 121.091(4)(j), Florida Statutes, General Revenue is provided to pay pension benefits (including any applicable Cost of Living Adjustment (COLA)) to certain disabled justices and judges, who had at least ten years of service, and who are retired involuntarily due to disability upon recommendation by the judicial qualification commission. The amount of the pension shall not be less than two-thirds

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
INCREASES/DECREASES IN GENERAL				
REVENUE FUNDED PENSIONS AND				
BENEFITS				4105600

of the individual's active salary regardless of the number of years of service. Any employer contributions paid to the Florida Retirement System Trust Fund on behalf of the judge or justice retired under this provision are reverted to General Revenue when this disability benefit payment begins. There are 11 payees as of June 30, 2019.

Pensions and Benefits - Florida National Guard

As provided by section 250.22, Florida Statutes, a General Revenue appropriation is provided for the estimated funds for retirement benefit payments to the retired members of the Florida National Guard. A pension benefit is provided for members of the Florida National Guard who are age 62 with 30 years of service in the Florida National Guard. Normal retirement is at age 62 and early retirement is available starting at age 60. This benefit program has been administered by the division since 1972. The retirement benefit amount paid to an individual is one-half of the base pay of the highest rank attained while serving in the Florida National Guard or the federal military forces, reduced by the federal reservist pension benefit received from the federal government for military service. Increases to the amount needed for this item are dependent upon changes to the federal military pay scales, cost-of-living adjustments on federal retirement benefits, and growth in the number of retired participants. There are 754 payees as of June 30, 2019.

Pensions and Benefits - State Officers and Employees (Non-Contributory)

As provided by section 112.05, Florida Statutes, a General Revenue appropriation is provided to pay pension benefits to certain state officers and employees who were continuously on the payroll on and after June 30, 1953, with 20 years of service at age 70, or with 30 continuous or 35 aggregate years at any age, regardless of whether they did or did not participate in an existing retirement system. Early retirement is provided for any state official or employee on or after January 1, 1976, with 29 consecutive years of service, regardless of age, who has a terminal or critical illness certified by two Florida-licensed physicians. The pension amount is calculated at one-half of the average salary received during the last ten years of service. Annual COLAs are specified in section 121.101, Florida Statutes. There are 6 payees as of June 30, 2019.

TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND		18,601,520		1000
TRUST FUNDS		22,764,760		2000
TOTAL POSITIONS.....	192.00			
TOTAL PROG COMP.....	41,366,280			
TOTAL SALARY RATE.....	8,078,336			
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
<u>PRG: ST PERSON POLICY ADMN</u>							72750400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....		1,161,080					
=====							
SALARIES AND BENEFITS							010000
17.00							
STATE PERSONNEL SYSTEM TF -STATE		1,561,431					2678 1
=====							
EXPENSES							040000
STATE PERSONNEL SYSTEM TF -STATE		118,741					2678 1
=====							
OPERATING CAPITAL OUTLAY							060000
STATE PERSONNEL SYSTEM TF -STATE		1,500					2678 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
STATE PERSONNEL SYSTEM TF -STATE		22,576					2678 1
=====							
RISK MANAGEMENT INSURANCE							103241
STATE PERSONNEL SYSTEM TF -STATE		17,230					2678 1
=====							
CONTRACTED LEGAL SERVICES							103884
STATE PERSONNEL SYSTEM TF -STATE		100,000					2678 1
=====							
LEASE/PURCHASE/EQUIPMENT							105281
STATE PERSONNEL SYSTEM TF -STATE		3,191					2678 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
<u>PRG: ST PERSON POLICY ADMN</u>							72750400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
STATE PERSONNEL SYSTEM TF -STATE		7,346					2678 1
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
STATE PERSONNEL SYSTEM TF -STATE		20,493					2678 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	17.00						
TOTAL ISSUE.....		1,852,508					
TOTAL SALARY RATE.....		1,161,080					
CASUALTY INSURANCE PREMIUM							1001090
ADJUSTMENT							100000
SPECIAL CATEGORIES							103241
RISK MANAGEMENT INSURANCE							
STATE PERSONNEL SYSTEM TF -STATE		8,567-					2678 1
FLORIDA RETIREMENT SYSTEM							1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL							010000
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
SALARIES AND BENEFITS							
STATE PERSONNEL SYSTEM TF -STATE		3,521					2678 1
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
STATE PERSONNEL SYSTEM TF -STATE		10					2678 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PRG: ST PERSON POLICY ADMN</u>				72750400
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT FOR FY 2019-20 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001680
TOTAL: FLORIDA RETIREMENT SYSTEM				1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....	3,531			
=====				
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION - FY				
2019-20 - EFFECTIVE 12/1/2019				1001690
SALARIES AND BENEFITS				010000
STATE PERSONNEL SYSTEM TF -STATE	7,230			2678 1
=====				
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
STATE PERSONNEL SYSTEM TF -STATE	19			2678 1
=====				
TOTAL: ADJUSTMENT TO STATE HEALTH				1001690
INSURANCE PREMIUM CONTRIBUTION - FY				
2019-20 - EFFECTIVE 12/1/2019				
TOTAL ISSUE.....	7,249			
=====				
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
STATE PERSONNEL SYSTEM TF -STATE	77-			2678 1
=====				

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
<u>PRG: ST PERSON POLICY ADMN</u>							72750400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
STATE PERSONNEL SYSTEM TF -STATE		3,835-					2678 1
=====							
ANNUALIZATION OF ADMINISTERED							
FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH							
INSURANCE ADJUSTMENTS FOR FY							
2019-20 - FIVE MONTHS ANNUALIZATION							26A1690
SALARIES AND BENEFITS							010000
STATE PERSONNEL SYSTEM TF -STATE		5,164					2678 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
STATE PERSONNEL SYSTEM TF -STATE		14					2678 1
=====							
TOTAL: ANNUALIZATION OF STATE HEALTH							26A1690
INSURANCE ADJUSTMENTS FOR FY							
2019-20 - FIVE MONTHS ANNUALIZATION							
TOTAL ISSUE.....		5,178					
=====							
TOTAL: GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
BY FUND TYPE							
TRUST FUNDS.....	17.00						
SALARY RATE.....		1,855,987					2000
		1,161,080					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
PRG: PEOPLE FIRST				72750500
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	984,485			
=====				
SALARIES AND BENEFITS				010000
	15.00			
STATE PERSONNEL SYSTEM TF -STATE	1,398,710			2678 1
=====				
EXPENSES				040000
STATE PERSONNEL SYSTEM TF -STATE	104,006			2678 1
=====				
OPERATING CAPITAL OUTLAY				060000
STATE PERSONNEL SYSTEM TF -STATE	1,500			2678 1
=====				
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
STATE PERSONNEL SYSTEM TF -STATE	21,075			2678 1
=====				
RISK MANAGEMENT INSURANCE				103241
STATE PERSONNEL SYSTEM TF -STATE	6,388			2678 1
=====				
LEASE/PURCHASE/EQUIPMENT				105281
STATE PERSONNEL SYSTEM TF -STATE	1,860			2678 1
=====				
TR/DMS/HR SVCS/STW CONTRCT				107040
STATE PERSONNEL SYSTEM TF -STATE	5,900			2678 1
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
PRG: PEOPLE FIRST							72750500
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
HUMAN RES SVC/STW CONTRACT							107080
STATE PERSONNEL SYSTEM TF -STATE		32,054,977					2678 1
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
STATE PERSONNEL SYSTEM TF -STATE		10,299					2678 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	15.00						
TOTAL ISSUE.....	33,604,715						
TOTAL SALARY RATE.....	984,485						
CASUALTY INSURANCE PREMIUM							1001090
ADJUSTMENT							100000
SPECIAL CATEGORIES							103241
RISK MANAGEMENT INSURANCE							
STATE PERSONNEL SYSTEM TF -STATE		1,768-					2678 1
FLORIDA RETIREMENT SYSTEM							1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL							010000
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
SALARIES AND BENEFITS							
STATE PERSONNEL SYSTEM TF -STATE		2,148					2678 1
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
STATE PERSONNEL SYSTEM TF -STATE		5					2678 1

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
<u>PRG: PEOPLE FIRST</u>							72750500
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001680
TOTAL: FLORIDA RETIREMENT SYSTEM							1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
TOTAL ISSUE.....		2,153					
=====							
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
SALARIES AND BENEFITS							010000
STATE PERSONNEL SYSTEM TF -STATE		5,068					2678 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
STATE PERSONNEL SYSTEM TF -STATE		9					2678 1
=====							
TOTAL: ADJUSTMENT TO STATE HEALTH							1001690
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							
TOTAL ISSUE.....		5,077					
=====							
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
STATE PERSONNEL SYSTEM TF -STATE		62-					2678 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PRG: PEOPLE FIRST</u>				72750500
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
STATE ENTERPRISE INFORMATION				
TECHNOLOGY DISTRIBUTION				1006600
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
STATE PERSONNEL SYSTEM TF -STATE		1,927-		2678 1
=====				
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REALIGNMENT OF LEASE OR LEASE				
PURCHASE EQUIPMENT - DEDUCT				160M060
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
STATE PERSONNEL SYSTEM TF -STATE		1,000-		2678 1
=====				

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Realign People First Administrative Resources from Contracted Services to Lease/Lease Purchase of Equipment - Deduct

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #2: To provide user-friendly, reliable human resource services through People First in the most efficient and cost-effective manner.

SUMMARY:

The Department of Management Services (department), People First (PF) Team, requests the transfer of \$1,000 of recurring budget authority within the People First budget entity from the Contracted Services category to the Lease/Lease Purchase of Equipment category in the State Personnel System Trust Fund to allow for yearly leasing of color photocopier services for the PF Team. This is a net zero impact issue when combined with issue code 160M070.

RETURN ON INVESTMENT (ROI):

The funding of this issue will ensure that sufficient equipment and technology is in place for the PF Team to effectively

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72750000
						72750500
						16
						<u>1601.00.00.00</u>
						1600000
						160M060

MANAGEMENT SRVCS, DEPT OF
 WORKFORCE PROGRAMS
PRG: PEOPLE FIRST
GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 ADJUSTMENTS TO CURRENT YEAR
 ESTIMATED EXPENDITURES
 REALIGNMENT OF LEASE OR LEASE
 PURCHASE EQUIPMENT - DEDUCT

72000000
 72750000
 72750500
 16
1601.00.00.00
 1600000
 160M060

provide for its customers (i.e., State of Florida job applicants and 232,000 system users). This equipment is essential to the operations of the PF Team. It will also allow the team to spend resources in a more efficient manner. Currently, the team maintains a black and white copier and a color printer. By upgrading to a color copier, the PF team can consolidate and will no longer need to support the upkeep of the color printer with yearly maintenance and toner purchases.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Should this category not be increased for Fiscal Year 2020-2021, the PF Team will not be able to lease color photocopier equipment to support its customers (i.e., State of Florida job applicants and 232,000 system users). It would require that the PF team continue leasing a black and white copier and maintaining a color printer.

BACKGROUND:

The PF Team manages the State of Florida human resource outsourcing (HRO) contract and oversees the performance of the service provider, NorthgateArinso. The HRO contract includes appointments and status, time and attendance, insurance benefits administration, classification and organizational management, payroll preparation, performance management, and recruitment and reporting, including the data warehouse. As part of this HRO contract, the service provider builds and maintains a human resource information system known as People First. This system is a large enterprise-wide Enterprise Resources Planning (ERP) that supports four pay cycles, eight work schedule variations, 580 interfaces, and more than nine terabytes of data.

The PF Team acts as the contract manager to oversee performance and ensure service provider compliance with contract provisions, including agreed-upon performance metrics and delivery of quality services to job applicants and over 232,000 system users (state employees and state retirees). The team is a very small, but efficient, and has three distinct and important roles: contract management, project management, and agency support. In addition to its normal contract oversight and operational responsibilities, the PF team will be overseeing critical project planning activities associated with the major system projects that will be deployed over the next few years (e.g., new comprehensive learning management system, automated position description, and new onboarding functionality).

The PF Team currently enters into 4-year leasing agreements for photocopier needs. The current lease will expire in July of fiscal year 2020-2021.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PRG: PEOPLE FIRST</u>				72750500
<u>GOV OPERATIONS/SUPPORT</u>				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
REALIGNMENT OF LEASE OR LEASE				
PURCHASE OF EQUIPMENT - ADD				160M070
SPECIAL CATEGORIES				100000
LEASE/PURCHASE/EQUIPMENT				105281
STATE PERSONNEL SYSTEM TF -STATE		1,000		2678 1

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Realign People First Administrative Resources from Contracted Services to Lease/Lease Purchase of Equipment - Deduct

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #2: To provide user-friendly, reliable human resource services through People First in the most efficient and cost-effective manner.

SUMMARY:

The Department of Management Services (department), People First (PF) Team, requests the transfer of \$1,000 of recurring budget authority within the People First budget entity from the Contracted Services category to the Lease/Lease Purchase of Equipment category in the State Personnel System Trust Fund to allow for yearly leasing of color photocopier services for the PF Team. This is a net zero impact issue when combined with issue code 160M070.

RETURN ON INVESTMENT (ROI):

The funding of this issue will ensure that sufficient equipment and technology is in place for the PF Team to effectively provide for its customers (i.e., State of Florida job applicants and 232,000 system users). This equipment is essential to the operations of the PF Team. It will also allow the team to spend resources in a more efficient manner. Currently, the team maintains a black and white copier and a color printer. By upgrading to a color copier, the PF team can consolidate and will no longer need to support the upkeep of the color printer with yearly maintenance and toner purchases.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Should this category not be increased for Fiscal Year 2020-2021, the PF Team will not be able to lease color photocopier equipment to support its customers (i.e., State of Florida job applicants and 232,000 system users). It would require

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ N/R	AGY REQ ANZ	AGY REQUEST	AGY REQ ANZ	
FY 2020-21	FY 2020-21	FY 2020-21	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
WORKFORCE PROGRAMS						72750000
<u>PRG: PEOPLE FIRST</u>						72750500
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
ADJUSTMENTS TO CURRENT YEAR						
ESTIMATED EXPENDITURES						1600000
REALIGNMENT OF LEASE OR LEASE						
PURCHASE OF EQUIPMENT - ADD						160M070

that the PF team continue leasing a black and white copier and maintaining a color printer.

BACKGROUND:

The PF Team manages the State of Florida human resource outsourcing (HRO) contract and oversees the performance of the service provider, NorthgateArinso. The HRO contract includes appointments and status, time and attendance, insurance benefits administration, classification and organizational management, payroll preparation, performance management, and recruitment and reporting, including the data warehouse. As part of this HRO contract, the service provider builds and maintains a human resource information system known as People First. This system is a large enterprise-wide Enterprise Resources Planning (ERP) that supports four pay cycles, eight work schedule variations, 580 interfaces, and more than nine terabytes of data.

The PF Team acts as the contract manager to oversee performance and ensure service provider compliance with contract provisions, including agreed-upon performance metrics and delivery of quality services to job applicants and over 232,000 system users (state employees and state retirees). The team is a very small, but efficient, and has three distinct and important roles: contract management, project management, and agency support. In addition to its normal contract oversight and operational responsibilities, the PF team will be overseeing critical project planning activities associated with the major system projects that will be deployed over the next few years (e.g., new comprehensive learning management system, automated position description, and new onboarding functionality).

The PF Team currently enters into 4-year leasing agreements for photocopier needs. The current lease will expire in July of fiscal year 2020-2021.

ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS						26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS						26A1690 010000
STATE PERSONNEL SYSTEM TF -STATE	3,620					2678 1
=====						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PRG: PEOPLE FIRST</u>				72750500
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH				
INSURANCE ADJUSTMENTS FOR FY				
2019-20 - FIVE MONTHS ANNUALIZATION				26A1690
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
STATE PERSONNEL SYSTEM TF -STATE		6		2678 1
TOTAL: ANNUALIZATION OF STATE HEALTH				26A1690
INSURANCE ADJUSTMENTS FOR FY				
2019-20 - FIVE MONTHS ANNUALIZATION				
TOTAL ISSUE.....		3,626		
RE-ENGINEERING THE WORKPLACE				4000000
DEPENDENT ELIGIBILITY VERIFICATION				
SERVICES				4000800
SPECIAL CATEGORIES				100000
HUMAN RES SVC/STW CONTRACT				107080
STATE PERSONNEL SYSTEM TF -STATE		175,000		2678 1

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 ISSUE TITLE: Ongoing Dependent Eligibility Quality Assurance Review

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

4. Health Care

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #3: Offer a portfolio of employee benefit products and services that are cost-effective while allowing members the option to choose benefit plans that best suit their individual needs.

SUMMARY:

The Department of Management Services (department), People First (PF) team, requests an increase of \$175,000 in recurring budget authority in the People First budget entity in the Human Resource Services / Statewide Contract category within

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72750000
						72750500
						16
						<u>1601.00.00.00</u>
						4000000
						4000800

MANAGEMENT SRVCS, DEPT OF
 WORKFORCE PROGRAMS
PRG: PEOPLE FIRST
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 RE-ENGINEERING THE WORKPLACE
 DEPENDENT ELIGIBILITY VERIFICATION
 SERVICES

72000000
 72750000
 72750500
 16
1601.00.00.00
 4000000
 4000800

the State Personnel System Trust Fund. This increase is to cover recurring funding needs to outsource the administration of dependent eligibility quality assurance review for newly added dependents to NorthGateAriso (NGA). These funds would be used to require NGA to conduct a 100 percent verification of eligibility, update dependents as eligible or ineligible, remove ineligible dependents, reinstate eligible dependents based on appeals, and other related administrative actions as required by the department.

RETURN ON INVESTMENT (ROI):

The department expects a full return on investment based on the verification of dependents eligibility and removal of ineligible dependents. If only 50 ineligible dependents are denied or removed from coverage, the estimated cost avoidance is \$175,800. The estimate is based on a claims data analysis conducted by Division of State Group Insurance (DSGI) for 5,419 ineligible dependents (3 percent of the dependent population) removed from coverage as result of dependent eligibility verification audits (DEVA). Based on the analysis, the average 2017 Per Member Per Year (PMPY) cost was \$3,516 for dependents removed.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Without this funding, the department cannot effectively maintain the return on investment realized from a recent statewide audit and ensure long-term accountability and cost avoidance to the state group health program. With the expiration of Other Personal Services (OPS) budget on June 30, 2019, the department does not have resources to verify dependent eligibility for coverage, potentially resulting in the state paying premiums or claims for ineligible dependents.

BACKGROUND:

The DSGI is responsible for the procurement and administration of the health insurance benefits offered to legislative, judicial, and executive branches, state and university employees, retirees and COBRA participants, surviving spouses and dependents, and other entities. Current administrative practices rely on self-disclosure (honor system) without required submission of documents to substantiate dependent eligibility. Subscribers who enroll for the first time or subsequently make changes to their program benefits must certify that their dependents are eligible to be covered based on the definitions provided to them in People First. Documentation substantiating eligibility is not requested as part of the overall process. Once dependents lose eligibility (e.g., in the event of divorce, the ex-spouse and stepchildren are no longer eligible), the state must rely on the self-disclosure of subscribers for these dependents to be dis-enrolled. Frequently, subscribers fail to report the loss of eligibility timely, if at all.

Dependent eligibility verification audits are performed to identify and remove ineligible dependents and to ensure that funds are only authorized for dependents who are eligible for coverage. DSGI is responsible for the fiscal integrity of the insurance benefit programs offered to state employees and retirees and the safeguarding of trust fund assets. The increase in trust fund activity heightens the importance of identifying opportunities to monitor and improve administration of the state group health insurance program to protect the fiscal condition of the trust fund.

In 2018, the DEVA resulted in a significant return on investment for the state. With an appropriation of \$1 million for a

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PRG: PEOPLE FIRST</u>				72750500
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
RE-ENGINEERING THE WORKPLACE				4000000
DEPENDENT ELIGIBILITY VERIFICATION				
SERVICES				4000800

third-party vendor, the department conducted a statewide dependent eligibility audit and recognized an annual cost avoidance of \$20.5 million.

Post-DEVA, DSGI utilized OPS funds to conduct quality assurance reviews of newly added dependents. However, OPS budget of \$115,000 for DSGI were not reappropriated during the 2019 Legislative Session, effectively halting ongoing quality assurance reviews past June 30, 2019. Consequently, the program may continue to pay claims for people who do not meet program eligibility requirements. Moving forward, the department recommends outsourcing 100 percent verification of dependent eligibility to NGA to safeguard the return on investment realized by DEVA, and to ensure future cost avoidance and long-term accountability in the state group health insurance program.

Without dedicated funds for this best practice, the department would not be able to engage NGA to review documentation that independently substantiates the relationship between enrollees of the program and their spouse and child dependents. Ineligible dependents may include ex-spouses, ex-stepchildren, and other relatives not qualified for coverage. Currently, DEVA is 18-months old and DSGI has continued a small level of review over that period, but not all dependents are audited. Subscribers add 1,000's of dependents annually, and without a continued review of the newly added dependents eligibility, the volume of ineligible dependents covered could quickly return to the numbers before DEVA.

TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
	15.00			
TRUST FUNDS.....	33,786,814			2000
SALARY RATE.....	984,485			
	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
TELECOMMUNICATIONS SVCS				72900100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	3,921,183			
=====				
SALARIES AND BENEFITS				010000
COMMUNICATIONS WKG CAP TF -STATE	5,183,752			2105 1
WIRELESS COMM E911 TF -STATE	392,217			2344 1
TOTAL POSITIONS.....	68.00			
TOTAL APPRO.....	5,575,969			
=====				
OTHER PERSONAL SERVICES				030000
COMMUNICATIONS WKG CAP TF -STATE	378,996			2105 1
WIRELESS COMM E911 TF -STATE	269,537			2344 1
TOTAL APPRO.....	648,533			
=====				
EXPENSES				040000
COMMUNICATIONS WKG CAP TF -STATE	613,454			2105 1
WIRELESS COMM E911 TF -STATE	204,929			2344 1
TOTAL APPRO.....	818,383			
=====				
AID TO LOCAL GOVERNMENTS				050000
DIST/COUNTIES-WIRELESS 911				055610
WIRELESS COMM E911 TF -STATE	67,769,330			2344 1
=====				
DIST/SVC PROV-WIRELESS 911				055612
WIRELESS COMM E911 TF -STATE	6,000,000			2344 1
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
AID TO LOCAL GOVERNMENTS				050000
DIST/CO-NONWIRELESS E911				055614
WIRELESS COMM E911 TF -STATE	32,166,463			2344 1
=====				
DIST/CO PREPA-WIRELESS 911				055617
WIRELESS COMM E911 TF -STATE	21,600,000			2344 1
=====				
OPERATING CAPITAL OUTLAY				060000
COMMUNICATIONS WKG CAP TF -STATE	92,159			2105 1
WIRELESS COMM E911 TF -STATE	3,600			2344 1

TOTAL APPRO.....	95,759			
=====				
SPECIAL CATEGORIES				100000
G/A-IMPLEMENTATION GRANTS				100197
WIRELESS COMM E911 TF -STATE	1,270,000			2344 1
=====				
CENTREX & SUNCOM PAYMENTS				100350
COMMUNICATIONS WKG CAP TF -STATE	109,033,421			2105 1
=====				
CONTRACTED SERVICES				100777
COMMUNICATIONS WKG CAP TF -STATE	1,938,404			2105 1
WIRELESS COMM E911 TF -STATE	250,827			2344 1

TOTAL APPRO.....	2,189,231			
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
<u>TELECOMMUNICATIONS SVCS</u>							72900100
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
FIRN/DIST BANDWIDTH SUPPOR							100835
COMMUNICATIONS WKG CAP TF -STATE		6,453,217					2105 1
RISK MANAGEMENT INSURANCE							103241
COMMUNICATIONS WKG CAP TF -STATE		56,537					2105 1
CONTRACTED LEGAL SERVICES							103884
WIRELESS COMM E911 TF -STATE		92,159					2344 1
LEASE/PURCHASE/EQUIPMENT							105281
COMMUNICATIONS WKG CAP TF -STATE		3,241					2105 1
WIRELESS COMM E911 TF -STATE		1,845					2344 1
TOTAL APPRO.....		5,086					
TR/DMS/HR SVCS/STW CONTRCT							107040
COMMUNICATIONS WKG CAP TF -STATE		22,523					2105 1
WIRELESS COMM E911 TF -STATE		214					2344 1
TOTAL APPRO.....		22,737					
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
COMMUNICATIONS WKG CAP TF -STATE		489,144					2105 1
WIRELESS COMM E911 TF -STATE		3,571					2344 1
TOTAL APPRO.....		492,715					

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
TELECOMMUNICATIONS SVCS							72900100
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							1603.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	68.00						
TOTAL ISSUE.....	254,289,540						
TOTAL SALARY RATE.....	3,921,183						
=====							
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
COMMUNICATIONS WKG CAP TF -STATE	16,814						2105 1
=====							
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001680
SALARIES AND BENEFITS							010000
COMMUNICATIONS WKG CAP TF -STATE	9,444						2105 1
WIRELESS COMM E911 TF -STATE	714						2344 1
TOTAL APPRO.....	10,158						
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
COMMUNICATIONS WKG CAP TF -STATE	236						2105 1
WIRELESS COMM E911 TF -STATE	2						2344 1
TOTAL APPRO.....	238						
=====							
TOTAL: FLORIDA RETIREMENT SYSTEM							1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
TOTAL ISSUE.....	10,396						
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
TELECOMMUNICATIONS SVCS				72900100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES				1000000
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION - FY				
2019-20 - EFFECTIVE 12/1/2019				1001690
SALARIES AND BENEFITS				010000
COMMUNICATIONS WKG CAP TF -STATE	23,323			2105 1
WIRELESS COMM E911 TF -STATE	1,763			2344 1
TOTAL APPRO.....	25,086			
OTHER PERSONAL SERVICES				030000
COMMUNICATIONS WKG CAP TF -STATE	1,338			2105 1
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
COMMUNICATIONS WKG CAP TF -STATE	449			2105 1
WIRELESS COMM E911 TF -STATE	3			2344 1
TOTAL APPRO.....	452			
TOTAL: ADJUSTMENT TO STATE HEALTH				1001690
INSURANCE PREMIUM CONTRIBUTION - FY				
2019-20 - EFFECTIVE 12/1/2019				
TOTAL ISSUE.....	26,876			
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
COMMUNICATIONS WKG CAP TF -STATE	237-			2105 1
WIRELESS COMM E911 TF -STATE	2-			2344 1
TOTAL APPRO.....	239-			

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
<u>TELECOMMUNICATIONS SVCS</u>							72900100
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
COMMUNICATIONS WKG CAP TF -STATE		91,543-					2105 1
WIRELESS COMM E911 TF -STATE		668-					2344 1
TOTAL APPRO.....		92,211-					
NONRECURRING EXPENDITURES							2100000
E911 NEXT GENERATION GRANT							2103043
SPECIAL CATEGORIES							100000
G/A-IMPLEMENTATION GRANTS							100197
WIRELESS COMM E911 TF -STATE		1,270,000-					2344 1
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS							26A1690 010000
COMMUNICATIONS WKG CAP TF -STATE		16,659					2105 1
WIRELESS COMM E911 TF -STATE		1,259					2344 1
TOTAL APPRO.....		17,918					
OTHER PERSONAL SERVICES							030000
COMMUNICATIONS WKG CAP TF -STATE		956					2105 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
TELECOMMUNICATIONS SVCS				72900100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION				26A1690
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
COMMUNICATIONS WKG CAP TF -STATE	321			2105 1
WIRELESS COMM E911 TF -STATE	2			2344 1
TOTAL APPRO.....	323			
TOTAL: ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION				26A1690
TOTAL ISSUE.....	19,197			
WORKLOAD				3000000
E911 NEXT GENERATION GRANT				3003000
SPECIAL CATEGORIES				100000
G/A-IMPLEMENTATION GRANTS				100197
WIRELESS COMM E911 TF -FEDERL	3,228,960	3,228,960		2344 3

AGENCY ISSUE NARRATIVE:
 2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: FLORIDA NEXT GENERATION (NG) 911 GRANT

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:
 3. Economic Development and Job Creation
 5. Public Safety

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:
 GOAL #12: To deliver and promote the development of high quality, innovative, cost-efficient technology services.

SUMMARY:

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
WORKLOAD				3000000
E911 NEXT GENERATION GRANT				3003000

The Department of Management Services (department), Division of State Technology (division) requests \$3,228,960 nonrecurring in the Grants and Aids - Implementation Grant appropriations category within the Emergency Communications Number E911 System Trust Fund within the Telecommunications budget entity to fund the Department of Transportation, National Highway Traffic Safety Administration (NHTSA) and Department of Commerce, National Telecommunication and Information Administration (NTIA) 911 Grant. The funds will assist in modernizing Public Safety Answering Points (PSAP) that are still using legacy analog telecommunications equipment; new technologies will support callers who wish to send text messages, images, video, and other communications that utilize large amounts of data.

Florida's 911 infrastructure is over 50 years old, and consists of both traditional two-line landline phone systems and more modern computer-controlled switching equipment. Investment in new IP based solutions is needed. This new infrastructure will allow integration with the Next Generation (NG) of 911 communications capabilities. In addition, a statewide Geographic Information Systems (GIS) repository for county data will be analyzed, synchronized and brought up the 98 percent accuracy required by national standards for next generation call routing, and will include Emergency Service Zones, Boundary layers, and address points that will be utilized by the counties to route 911 calls and improve the ability for first responders to locate callers that are in need. This will enhance the safety of all of Florida's 22 million residents, the estimated 126 million annual visitors, and 267,228 public safety-first responders within the state.

This is a grant award with a maximum of 36 months spanning three fiscal years beginning August 2019 and ending March 31, 2022. The department requested \$1,270,000 for Fiscal Year 2019-2020. The remaining \$1,815,088 of the \$6,314,048 Federal grant will be requested for Fiscal Year 2021-2022. For NG-911 to become viable and efficient, it is critical to have accurate data, updated data, and data that is seamless across the entire region and state. Geographic Information Systems (GIS) data is very useful to emergency responders. It is important for the state, counties and emergency responders to form a partnership with each other to create the most accurate GIS data. GIS is fully integrated and required for NG-911 since the caller location data and the responder information comes with the 911 call. GIS allows complete integration into 911 systems. Grant funds will be used to implement a statewide GIS system database repository.

The implementation of a statewide GIS system will facilitate NG-911 services. This integrates hardware, software and data for capturing, managing, analyzing, and displaying all forms of geographically referenced information or location information. The GIS database will be used by all the counties as a repository to store statewide GIS data, provide a backup site for counties use if their primary system is damaged or lost due to a manmade or natural disaster, and will allow all 67 counties to access statewide data.

Grant funds will be used to host and facilitate regionalizing meetings for PSAPs and to provide GIS training. During a series of regionalizing meetings, the counties can strategize towards regionalizing, utilizing PSAPs expertise, and developing Memorandums of Understanding (MOU), with new Standard of Operation (SOP) procedures related to NG 911. A recent survey to county E911 Coordinators shows a need for GIS training for E911 Coordinators and the GIS technicians. Grant funds will also be used for an OPS Grants Manager to coordinate and report grant activities and progress. Without this funding, some counties will not be able to update their GIS systems as necessary for emergency responders.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
WORKLOAD				3000000
E911 NEXT GENERATION GRANT				3003000

RETURN ON INVESTMENT (ROI):

NG-911 is an initiative to modernize today's 911 services so that citizens, first responders, and 911 call-takers can use Internet Protocol (IP) infrastructure to coordinate emergency responses. Using multiple formats, such as voice, text messages, photos, and video, NG-911 enables 911 calls to contain real-time caller location and emergency information, improve coordination among the PSAPs, dynamically re-route calls based on location and PSAP congestion, and connect first responders to key health and government services in the event of an emergency. The infrastructure component in the NG-911 system providing real-time caller location is GIS. The return on investment for public safety communications systems and networks includes improved communications capability provided for public safety emergency responders (state and local) in the protection of lives and property for Florida's citizens and visitors. It is critical for all counties to have access to a GIS database that has been synchronized to the currently acceptable national standard of a minimum of 98 percent accuracy. The GIS system automates the process, from creation or update of an address or geographic feature to disseminating the revised data into the relevant databases. Additionally, this initiative will fund efforts to regionalize telecommunications infrastructure in support of NG-911 services included but not limited to regional planning and training meetings, MOU development between the counties and a consistent methodology for hardware implementation that will support statewide call routing functions. This reduces the time and resources needed to maintain combined datasets, provides quicker updates, and fewer errors. The return on investment falls in the area of public safety, the safety of first responders, and the protection of Florida's citizens, visitors, and law enforcement officers.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

If this issue is not funded, the department will have no established budget authority to support grant activities. Established budget authority within the division will be necessary to expend the grant proceeds for the implementation of a GIS system for NG-911 services, and efforts to improve and streamline NG-911 within the state. Some counties are in the process of building out a GIS system for their respective counties. Counties in the state do not have the ability to undertake the process of implementing a statewide coordinated NG-911 and GIS. If this issue is not funded and implemented on the State level, standardization of NG-911 hardware, software, and GIS systems will likely not occur. Overall, the implementation of a NG-911 system statewide will not be realized until all 67 counties have components of NG-911 in place. Also, if implemented on a county by county level, the potential to have many versions of this GIS system, will create a daunting task to maintain interoperability between all the networks. This will ultimately place a burden on the citizens and visitors to the state of Florida.

BACKGROUND:

In 2009, NTIA and NHTSA issued regulations implementing the E-911 Grant Program enacted in the "Ensuring Needed Help Arrives Near Callers Employing 911" (ENHANCE 911) Act of 2004 (codified at 47 U.S.C. 942). In 2012, the NG-911 Advancement Act of 2012 (Middle Class Tax Relief and Job Creation Act of 2012) enacted changes to the program. The NG 911 Advancement Act provides new funding for grants to be used for the implementation and operation of E911 services, NG 911 services, NG 911 applications, and E911 training.

There are over 200 local 911 call centers, also known as PSAPs in Florida that are responsible for answering and processing 911 calls requiring a response from emergency responders, such as police, fire, and emergency medical services. Many PSAPs rely on legacy 911 networks capable of carrying only voice calls and very limited amounts of data.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
<u>TELECOMMUNICATIONS SVCS</u>							72900100
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
WORKLOAD							3000000
E911 NEXT GENERATION GRANT							3003000

Advances in consumer technology offering capabilities such as text messaging and video communications have quickly outpaced those of PSAPs, which often cannot support callers who wish to send text messages, images, video, and other communications that utilize large amounts of data.

PROGRAM REDUCTIONS							33V0000
REDUCE CONTRACTED LEGAL SERVICES							33V0620
SPECIAL CATEGORIES							100000
CONTRACTED LEGAL SERVICES							103884

WIRELESS COMM E911 TF -STATE 25,000- 2344 1

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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? YES

ISSUE TITLE: Reduction of Telecommunications Contracted Legal Services

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

5. Public Safety

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: To deliver and promote the development of high quality, innovative, cost-efficient technology services.

SUMMARY:

The Department of Management Services (department), Division of State Technology (division) proposes a reduction of (\$25,000) in the Telecommunications Services budget entity in the Contracted Legal Services category within the Emergency Communications E911 System Trust Fund.

BACKGROUND:

Section 365.172, Florida Statutes, gives the department the responsibility to oversee the administration of the E911 program.

WHAT IS THE IMPACT OF TAKING THIS REDUCTION:

In the event any future lawsuits should arise, the department would have to rely on the department's Office of General Counsel, creating a significant increase in workload. The Florida E911 Board, as established in section 365.172, Florida

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
PROGRAM REDUCTIONS				33V0000
REDUCE CONTRACTED LEGAL SERVICES				33V0620

Statutes has the same power as a corporate body and is authorized in subsection 6 (a) and 8 to secure the services of an independent, private attorney. The law states that the E911 Board may sue and be sued, and appear and defend in all actions and proceedings, in its corporate name to the same extent as a natural person. The E911 Board deals with a number of issues which may require the services of an independent attorney. However, in the past few years, the E911 Board has not required extensive legal intervention. If this reduction is taken, the E911 Board would be left without the proper funding to defend any legal actions brought forward, and would be dependent on the department's General Counsel's office ability to handle new caseloads.

RE-ENGINEERING THE WORKPLACE				4000000
COMMUNICATIONS SERVICES MIGRATION				
STAFF AUGMENTATION				40015C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
COMMUNICATIONS WKG CAP TF -STATE	674,160	674,160		2105 1

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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: SUNCOM Communication Services migration Staff Augmentation and Independent Verification and Validation Services

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: To deliver and promote the development of high-quality, innovative, cost-effective technology services.

SUMMARY:

The Department of Management Services (department), Division of State Technology (division) requests \$674,160 of non-recurring budget authority in the Telecommunications Services budget entity in the Contracted Services category within the Communications Working Capital Trust Fund to fund the second year of a two-year staff augmentation in the amount of \$524,160 to assist with the SUNCOM Communications Services (SCS) migration and to fund Independent Verification and Validation (IV and V) in the amount of \$150,000. The department is currently in the solicitation process to establish

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>TELECOMMUNICATIONS SVCS</u>						72900100
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
RE-ENGINEERING THE WORKPLACE						4000000
COMMUNICATIONS SERVICES MIGRATION						
STAFF AUGMENTATION						40015C0

a new contract(s) for SCS, replacing its existing voice related contracts.

Three contracted telecommunications engineering project managers with expertise in Voice over Internet Protocol (VoIP) system design and implementation are needed to manage the migration of services from existing SUNCOM contracts to the SCS contract(s). Current staffing is not adequate to undertake a significant migration of this scope and complexity. Without the increase to the Contracted Services category, the department will be unable to migrate all customers to SCS in the required timeframe. Migrating existing voice services to SCS will be a complex and substantial task and will be the first time the department has attempted a voice services migration of this magnitude. The first-year staff augmentation and IV and V was funded for Fiscal Year 2018-19. These funds have been reverted and re-appropriated for Fiscal Year 2019-20, no funds have been expended to date for staff augmentation due to the delayed solicitation launch. Funds were not requested during Fiscal Year 2019-20 due to this delay.

RETURN ON INVESTMENT (ROI):

The return on investment for this issue is the ability to maintain the current quality of mission critical voice services for existing customers and mitigate the risk of service disruptions for critical agency operations. Maintaining current operations and conducting a seamless migration is critical since customers, including Public Safety, depend upon these services to serve and protect the citizens of Florida. The department can avoid costs once the sites are migrated.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

If this issue is not funded, due to the significant volume and complexity of tasks to be accomplished during the migration, department staff resources will be re-directed from supporting existing services and normal operations to support the migration. The department can avoid costs once the sites are migrated, therefore state agencies and other eligible customers will pay more if the migration is delayed. The current customers could incur costs associated with delayed response time due to the re-direction of current resources to the migration project. In addition, without the requested expert project resources, the SCS migration schedule will likely be compromised requiring additional department resources to prepare additional extensions or alternate source contracts (which may have higher rates and compromised contract terms and conditions) to the current contracts and defer realizing anticipated savings related to deploying lower cost, Internet Protocol based communication services.

Without funding, maintaining current SUNCOM operations while conducting a seamless migration of SUNCOM voice services to SCS will be in jeopardy as existing staff will be re-directed from supporting existing services and normal operations to support the migration. The contracts expiring will pose potential service interruptions to current ongoing services. Customers, including Public Safety, depend upon these services to serve and protect the citizens of Florida. The department will not have IV and V from an independent party to provide an objective assessment of products and processes throughout the project management lifecycle without funding. As enacted by Florida Administrative Code Rule Chapter 74-1.009 (7) IV and V must be employed for any project that meets the criteria for oversight.

BACKGROUND:

The division provides SUNCOM services to all state agencies, which are required to use SUNCOM services, and other

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>TELECOMMUNICATIONS SVCS</u>						72900100
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
RE-ENGINEERING THE WORKPLACE						4000000
COMMUNICATIONS SERVICES MIGRATION						
STAFF AUGMENTATION						40015C0

eligible users including state and local governments, educational institutions, libraries, and non-profit organizations. By achieving economies of scale through volume procurement and competitive bidding, SUNCOM prices are on average 52% below commercial rates.

SUNCOM Communications services provides mission critical voice services such as the Department of Children and Families (DCF) Abuse Hotline, Department of Economic Opportunity (DEO) Reemployment Assistance Hotline, DEO FRAUD hotline, and Agency for Health Care Administration (AHCA) Consumer Complaint Call Center. The State contracts with multiple service providers to provide local phone service, contact center, long distance, toll free, and conferencing services, through a technology program known as SUNCOM, as required under section 282.703, Florida Statutes. SUNCOM voice services provides legacy Centrex services for over 65,000 subscribers, Hosted VoIP service for over 20,000 subscribers, and Session Initiation Protocol Trunking (SIP) service with over 4,000 concurrent call paths and 50,000 phone numbers serving approximately 40 premise-based phone systems. Maintaining current operations and conducting a seamless migration is critical since customers, including Public Safety, depend upon these services to serve and protect the 22 million Florida residents.

SUNCOM's portfolio of voice services are spread across multiple contracts with different durations, Service Level Agreements (SLAs), terms, and conditions. According to the December 2014 SUNCOM services business case, there are nine types of services provided under contracts with ten different providers. During fiscal year 2015-2016, the total spend for these services totaled \$51.8 million. Several contracts have been extended or services contracted for the short term through other means as a bridge to new contracts. To address these business concerns and improve services, the Department will procure SUNCOM Communications Services (SCS) as a multi-year contract.

SCS will be a multi-year, multi-vendor contract, which will include unified communications, SIP trucking, contact centers, and Centrex. SCS will provide customers several service providers to select from for their communications needs using a quoting process. SCS will provide fully managed services with strict service level agreements. The will need to migrate over 65,000 Centrex line subscribers and 500 Primary Rate Interfaces (PRI) to the SCS service. Migrating legacy Centrex services to VoIP is anticipated to reduce customer costs. SIP Trunking is 40% cheaper than PRI and Hosted Voice Service (HVS) with the bundled long-distance costs.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
CENTREX AND SUNCOM CATEGORY				
INCREASE				4100370
SPECIAL CATEGORIES				100000
CENTREX & SUNCOM PAYMENTS				100350
COMMUNICATIONS WKG CAP TF -STATE	2,000,000			2105 1

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: CENTREX AND SUNCOM CATEGORY INCREASE

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT: 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 5. Public Safety
- 6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: To deliver and promote the development of high-quality, innovative, cost-effective technology services.

SUMMARY:

The Department of Management Services (department), Division of State Technology (division) requests \$2,000,000 in recurring budget authority in the Telecommunications Services budget entity and the Centrex and SUNCOM appropriations category within the Communications Working Capital Trust Fund to allow for increased contract activity for the Telecommunications Infrastructure Project Services (TIPS) contract.

The department has awarded new contract(s) in August 2019. These contracts include a new service for the Schools and Libraries E-Rate Program to help obtain the infrastructure for high-speed Internet access known as Category Two. The contract(s) are structured at a fixed rate based on utilization. This meaning, payment is only due to the vendor if these specific services are requested and utilized by the customer. If current utilization is maintained, then there is sufficient budget to award the contract(s). However, based on the new TIPS structure it is favorable for schools and libraries to purchase the service (which is new for these customers) therefore there is an anticipated increase in utilization based on survey results that show a required need of \$2,000,000. This authority is for pass through funds for TIPS from schools and libraries to the vendor providing the service. The services under these contracts will support the schools upgrading their security, which is a Governor's priority.

Once schools and libraries receive a funding commitment for Category Two infrastructure services from the Universal Service Administrative Company (USAC), an entity designated by the Federal Communications Commission, the schools and

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900100
						16
						<u>1603.00.00.00</u>
						4100000
						4100370

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
TELECOMMUNICATIONS SVCS
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 FUNDING DEFICIENCIES TO MEET
 CURRENT LEVEL PROGRAM REQUIREMENTS
 CENTREX AND SUNCOM CATEGORY
 INCREASE

72000000
 72900000
 72900100
 16
1603.00.00.00
 4100000
 4100370

libraries receive discounts or reimbursement. Based on survey results from 35 Florida schools and libraries, their projected annual spend for infrastructure projects of \$4,181,373 would leverage \$20,414,940 of E-rate funds to procure \$24,596,313 in TIPS projects. This calculation is based on the average E-Rate Category Two discount or reimbursement for the division's schools and libraries which is 83 percent.

USAC pays the vendors 83 percent of the cost of service on behalf of the schools and libraries. The remaining 17 percent is pass through from the schools and libraries to the vendor by the department. The division currently has a shortfall of \$2,000,000 in the Centrex and SUNCOM appropriation category to be able to pay the vendor.

RETURN ON INVESTMENT (ROI):

The department expects a full Return on Investment (ROI) in two years after the contract is awarded. The ROI will be realized through the department's increased cost recovery. TIPS services provided to Florida schools and libraries are eligible for the E-Rate Program which offers discounts for infrastructure projects. The department has surveyed E-Rate eligible SUNCOM customers (Florida schools and libraries) on their interest in an E-Rate eligible contract for TIPS services and received a positive response on upcoming planned projects. The current cost recovery for TIPS is 10 percent for projects less than \$25,000, and 6 percent for projects over \$25,000. The cost recovery is deposited into the Communications Working Capital Trust Fund and used to pay for the division's telecommunications overhead costs, including staffing.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

If not funded, the department will be unable to pay contractors' invoices and subsequently bill customers. This would create a situation whereby the department would not be able to accept any orders from SUNCOM customers for TIPS services.

BACKGROUND:

The department currently has in place a contract for TIPS services with fourteen contractors. The TIPS contracts provide SUNCOM customers with infrastructure cabling, equipment components, and design of telecommunications infrastructure systems. The contract expired in June 2019. The department reprocured the TIPS contract and was awarded with a new contract in August 2019. The procurement included a new service for the Schools and Libraries E-Rate Program to help them obtain the Category Two infrastructure for high-speed Internet access. The new contract(s) will be divided into two divisions. Division one provides labor, materials, tools, and equipment for cabling distribution systems for analog, digital, and Voice over Internet Protocol (VoIP) telephony, audio, video, and networking data. The division one contractors will provide cabling distribution systems for new building construction, building renovations, inter-building, intra-building, outside plant, and Multiplexed Analog Components (MACs) to existing systems. The division two contractors will provide labor, equipment and services designated by the Federal Communications Commission as eligible under the E-Rate Program Category Two Internal Connections. All SUNCOM customers and E-Rate SUNCOM customers may purchase from both divisions.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ADVANCED TELECOMMUNICATIONS				4200000
EMERGENCY 911 CALL ROUTING SYSTEM				42001C0
EXPENSES				040000
WIRELESS COMM E911 TF -STATE	250,000	250,000		2344 1
AID TO LOCAL GOVERNMENTS				050000
DIST/COUNTIES-WIRELESS 911				055610
WIRELESS COMM E911 TF -STATE	5,750,000	5,750,000		2344 1
TOTAL: EMERGENCY 911 CALL ROUTING SYSTEM				42001C0
TOTAL ISSUE.....	6,000,000	6,000,000		

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: E911 Regional Call Routing System

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 3. Economic Development and Job Creation
- 5. Public Safety

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: To deliver and promote the development of high quality, innovative, cost-efficient technology services.

SUMMARY:

The Department of Management Services (department), Division of State Technology (division) requests \$6,000,000, of which \$250,000 in the Expenses category and \$5,750,000 in the Distributions to Counties - Wireless 911 category in nonrecurring funding within the Telecommunications budget entity for the Emergency Communications Number E911 System Trust Fund to implement one of seven regional call routing solutions which will be designed to interconnect other regional call routing solutions. These regions would consist of multiple counties within nearby geographical locations. The 911 call routing solution will be a multi-year funding request to implement regional call routing systems with the end goal of creating a statewide interconnected call routing system.

The department has been awarded a Federal Next Generation 911 (NG-911) grant to help with the implementation of these initiatives. The grant includes a phased in approach of implementing regional call routing networks eventually tied together as a statewide call routing system. Funding for one regional call routing system is planned with grant funds.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ADVANCED TELECOMMUNICATIONS				4200000
EMERGENCY 911 CALL ROUTING SYSTEM				42001C0

These funds are for the second regional call routing system implementation. The federal grant, once awarded, will help fund the first regional call routing system. Additional funding requests will be needed in subsequent years to cover the entire State, provide for annual maintenance, and ultimately tie the regional systems together.

RETURN ON INVESTMENT (ROI):

This issue is a public life-safety issue. The implementation of a statewide call routing system, based on the IP network, will facilitate the upgrade of the aging 911 infrastructure which is based on legacy analog switched circuits, to next generation of 911 services and address Public Safety, the safety of first responders, and Ch. 2019-146, Laws of Florida (HB 441), passed in the 2019 Florida Legislative session, by ensuring public safety communications and technology systems are coordinated and interoperable.

This will provide 911 call centers the ability to transfer a call using an IP based solution to any of the 257 primary, secondary and backup 911 call centers in the state. Once NG-911 services are fully implemented in Florida, citizens calling 911 will be able to send multimedia attachments to a call center, which then can be sent to first responders in the field. If needed or requested, a 911 call will be able to be routed to any other 911 call center, as required by HB 441. A NG-911 call system will enable quicker response times and reduce the number of calls misrouted that then must be transferred to the correct 911 call center. This would allow first responders to respond to a caller in need of services in a more expeditious manner.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

If this issue is not funded and implemented at the state level, the timeline for the statewide call routing and call transfer may stretch many years into the future. Counties that will have migrated to an IP network will have to maintain connections to the old legacy circuit switched network to transfer calls to adjacent counties that have not made the migration to NG-911 services. The counties that have made the transition will be burdened with the cost and responsibility of maintaining both the IP network and their old legacy network. Florida's 67 counties are in various states of migration to NG-911. Some counties are in the process of building out their county infrastructure and services to implement call routing in their respective counties. Most of the counties in the State do not have the resources to undertake the process of implementing NG-911.

Moreover, if the migration is accomplished county by county, the potential to have multiple versions of this IP network for call routing and transfer, will create a significant challenge in maintaining interoperability between many different networks. Choosing to remain on the current network would be depriving the citizens and visitors of Florida the highest level of public safety possible today.

BACKGROUND:

Florida's 911 infrastructure is over 50 years old and consists of both traditional two-line landline phone systems and more modern computer-controlled switching equipment, investment in new IP based solutions is needed. This new infrastructure will allow integration with the Next Generation (NG) of 911 communications capabilities. This will enhance the safety of all of Florida's 22 million residents, the estimated 126 million annual visitors, and 267,228 public safety-first responders within the state. The Florida E911 Board established by section 365.172(5), Florida Statute, is

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>TELECOMMUNICATIONS SVCS</u>						72900100
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
ADVANCED TELECOMMUNICATIONS						4200000
EMERGENCY 911 CALL ROUTING SYSTEM						42001C0

charged with the responsibility to administer the 911 fee, deposited in the Emergency Communications Number E911 Trust Fund, with support and oversight of the division. The Florida E911 Board is required by statute to meet once a month to review the status of the Emergency Communications Number E911 Trust fund and approve all financial disbursements from the trust fund.

As outlined in the State of Florida E911 Board 2017 Annual Report, the E911 Board has formulated several strategic initiatives. The first two E911 Board's key strategic initiatives include NG-911 Call Routing on a Statewide basis and NG-911 Geographic Information System (statewide 911 Mapping System), which are imperative in moving Florida toward NG-911. The groundwork for NG-911, interoperability, transport, and security are all requirements for a correctly designed and implemented statewide call routing system. The most important outcomes of such a statewide call routing system are:

- improved access to emergency response services for 911 callers,
- improved communications for call takers and first responders, and
- overall increased effectiveness and efficiency of emergency communications response.

These outcomes address Public Safety, the safety of first responders, and HB 441 by ensuring public safety communications and technology systems are coordinated and interoperable.

Currently in Florida there are both completed IP regional routing projects and counties collaborating on new IP regional routing projects. The completed projects have been funded by the E911 grant programs. Most of the counties continue to operate on legacy systems that require upgrading to take full advantage of IP based technologies. Almost all of the rural counties fall into this category. The evolution of a statewide enhanced 911 system will provide connectivity ability to these regional routing projects, establishing a network of networks.

TRANSFER APPROPRIATIONS BETWEEN CATEGORIES						4300000
REALIGN AUTHORITY TO THE DISTRIBUTION TO COUNTIES - WIRELESS 911 CATEGORY FROM NONWIRELESS 911 CATEGORY - ADD						4300220
AID TO LOCAL GOVERNMENTS						050000
DIST/COUNTIES-WIRELESS 911						055610
WIRELESS COMM E911 TF	-STATE	1,283,440				2344 1

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COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>TELECOMMUNICATIONS SVCS</u>						72900100
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES						4300000
REALIGN AUTHORITY TO THE DISTRIBUTION TO COUNTIES - WIRELESS 911 CATEGORY FROM NONWIRELESS 911 CATEGORY - ADD						4300220

AGENCY ISSUE NARRATIVE:
 2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: E911 Wireless Category Funding Realignment (Increase)

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:
 5. Public Safety
 6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:
 GOAL #12: To deliver and promote the development of high-quality, innovative, cost-effective technology services.

SUMMARY:
 The Department of Management Services (department), Division of State Technology (division) requests a recurring transfer of \$1,283,440 from the Distribution to Counties - Nonwireless 911 appropriations category to the Distribution to Counties - Wireless 911 category within the Telecommunications budget entity for the Emergency Communications Number E911 System Trust Fund. The E911 Board is constantly reviewing the E911 Trust Fund, as outlined in section 365.172(8)(h), Florida Statutes, to prevent over recovery of funds intended to reimburse wireless service providers. The cost for Wireless service providers to deliver Enhanced 911 services has been decreasing over time while the revenue from wireless providers from E911 Fees is increasing. At the September 18, 2018 meeting the Florida E911 Board initiated rulemaking to increase funding for payment distribution to counties from wireless funds. Effective January 1, 2019 to December 31, 2022, rule 60FF1-5.010 increased the monthly wireless distribution to counties to 88 percent of the wireless funds.

Pursuant to section 365.172 (1)(e), Florida Statutes, the department must ensure that the fee established is used exclusively for recovery by wireless providers and by counties for costs associated with developing and maintaining E911 systems and networks in a manner that is competitively and technologically neutral as to all voice communications services providers. For Fiscal Year 2017-18, the E911 fee revenues disbursed totaled 39 percent of the counties' actual costs for E911 expenditures. The E911 fee revenues disbursed through grants, special and supplemental disbursements provided an additional 4 percent of the counties' actual costs for E911 expenditures. In continuation of budget amendment EOG #B2019-0482, this request adds an additional \$1,283,440 for counties to provide 911 services.

In continuation of budget amendment EOG Log #B2019-0482, and in order to properly align the budget due to both wireless fee revenue increases and wireless distribution to counties increases, the department is requesting the recurring

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>TELECOMMUNICATIONS SVCS</u>						72900100
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES						4300000
REALIGN AUTHORITY TO THE DISTRIBUTION TO COUNTIES - WIRELESS 911 CATEGORY FROM NONWIRELESS 911 CATEGORY - ADD						4300220

Distribution to Counties - Wireless 911 category increase of \$1,283,440. This issue has a corresponding issue requesting a reduction in the Distribution to Counties - Nonwireless 911 of \$1,283,440.

This issue nets to zero with issue #4300230.

RETURN ON INVESTMENT (ROI):

In continuation of budget amendment EOG Log #B2019-0482, this issue will provide additional financial resources to the counties. Rule 60FF1-5.010 increased the fee remittance for the Wireless 911 appropriations category disbursement to the counties from 76 percent to 88 percent. Transferring the Wireless 911 funds from Service Providers to the Counties and the Nonwireless 911 Counties to the Wireless Counties will allow the department to continue to meet this obligation as the wireless revenue continues to increase. The return on investment falls in the area of public safety and the protection of Florida's citizens, visitors, and law enforcement officers.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

If this issue is not funded, the E911 Board will not be able to fulfill its legislative responsibility to oversee the E911 Trust Fund, and prevent over recovery of the cost to provision E911 services and disburse 88 percent of the wireless 911 fees to the counties. The appropriation for the Distribution to Counties - Wireless 911 appropriations category is projected to be exhausted by Fiscal Year 2020-21. The department will not be able to disburse all collected fee revenues to the counties.

BACKGROUND:

The Florida E911 Board established by section 365.172(5), Florida Statutes, is charged with the responsibility to administer the 911 fee, deposited in the Emergency Communications Number E911 Trust Fund, with support and oversight of the division. The division staff receive and process all fees collected from wireless, non-wireless, and prepaid wireless telecommunication devices registered in the State of Florida. Fees collected are reviewed and approved by the E911 Board for disbursement to individual Florida counties to assist with the cost associated with operating and improving E911 services. Beginning in 1996, with FCC docket 94-102, and followed by several amendments, wireless service providers (WSP), were directed to implement several technical improvements to improve location accuracy for wireless subscribers. WSP were permitted to request reimbursement for cost to provision E911 services. The E911 Board has overseen the reimbursement of the WSP. The WSP are required to submit cost recovery proposals each year, if desired, to the E911 Board for review and approval. Over the past few years, the number of WSPs requesting reimbursement has decreased and the ones still requesting reimbursement have reduced their reimbursement amount each year. The request for cost recovery reimbursement for Fiscal Years 2018-19 and 2019-20 are less than \$5.2 million each year. For Fiscal Year 2019-20, the appropriation for cost recovery was reduced by \$4,000,000 which increased the Wireless 911 Distribution to Counties. For Fiscal Year 2019-20, the appropriation for Wireless 911 Distribution to Counties was also increased by \$3,480,210, and the Nonwireless 911 Distribution to Counties was decreased by \$3,480,210. The wireless fee revenue increased 3.62 percent

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>TELECOMMUNICATIONS SVCS</u>						72900100
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES						4300000
REALIGN AUTHORITY TO THE DISTRIBUTION TO COUNTIES - WIRELESS 911 CATEGORY FROM NONWIRELESS 911 CATEGORY - ADD						4300220

in Fiscal Year 2016-17, 5.6 percent in Fiscal Year 2017-18 and 4.41 percent for the first seven months of Fiscal Year 2018-19. With the wireless fee revenue projected to continue to increase annually, the disbursements to the counties is projected to increase approximately \$3.4 million each year for the next several years. As the number of households that use a traditional telephone line decrease and become a wireless only household, Nonwireless revenues will continue to decrease.

To prevent over recovery of the cost to provision E911 services and to be responsive to county E911 program's needs, the Florida E911 Board initiated rulemaking to increase funding for payment distribution to counties from wireless funds. Effective January 1, 2019 to December 31, 2022, Rule 60FF1-5.010, Florida Administrative Code, increased the monthly wireless distribution to counties to 88% of the wireless funds. The disbursements to counties are projected to increase approximately \$8.8 million annually from this distribution change.

REALIGN AUTHORITY FROM THE DISTRIBUTION TO COUNTIES - NONWIRELESS 911 CATEGORY TO WIRELESS 911 CATEGORY - DEDUCT AID TO LOCAL GOVERNMENTS DIST/CO-NONWIRELESS E911						4300230
						050000
						055614
WIRELESS COMM E911 TF -STATE			1,283,440-			2344 1

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AGENCY ISSUE NARRATIVE:
 2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: E911 Wireless Category Funding Realignment (Decrease)

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:
 5. Public Safety
 6. Public Integrity

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES				4300000
REALIGN AUTHORITY FROM THE DISTRIBUTION TO COUNTIES - NONWIRELESS 911 CATEGORY TO WIRELESS 911 CATEGORY - DEDUCT				4300230

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: To deliver and promote the development of high-quality, innovative, cost-effective technology services.

SUMMARY:

The Department of Management Services (department), Division of State Technology (division) requests a recurring transfer of \$1,283,440 to the Distribution to Counties - Wireless 911 category from the Distribution to Counties - Nonwireless 911 appropriations category (\$1,283,440) within the Telecommunications budget entity for the Emergency Communications Number E911 System Trust Fund. The E911 Board is constantly reviewing the E911 Trust Fund, as outlined in section 365.172(8)(h), Florida Statutes, to prevent over recovery of funds intended to reimburse wireless service providers. The cost for Wireless service providers to deliver Enhanced 911 services has been decreasing over time while the revenue from wireless providers from E911 Fees is increasing. At the September 18, 2018 meeting the Florida E911 Board initiated rulemaking to increase funding for payment distribution to counties from wireless funds. Effective January 1, 2019 to December 31, 2022, rule 60FF1-5.010 increased the monthly wireless distribution to counties to 88% of the wireless funds.

The Legislature recognizes the fee authorized under 365.172 Florida Statutes may not necessarily provide the total funding required for providing E911 services. For fiscal year 2017-18, the E911 fee revenues disbursed totaled 39 percent of the counties' actual costs for E911 expenditures. The E911 fee revenues disbursed through grants, special and supplemental disbursements, provided an additional 4 percent of the counties' actual costs for E911 expenditures.

This issue nets to zero with issue #4300220.

RETURN ON INVESTMENT (ROI):

In continuation of budget amendment EOG #B2019-0482, the funding of this issue will provide additional financial resources to the counties. Rule 60FF1-5.010 increased the fee remittance for the Wireless 911 appropriations category disbursement to the counties from 76 percent to 88 percent. Transferring the Wireless 911 funds from Service Providers to the Counties and the Nonwireless 911 Counties to the Wireless Counties will allow the department to continue to meet this obligation as the wireless revenue continues to increase. The return on investment falls in the area of public safety and the protection of Florida's citizens, visitors, and law enforcement officers.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

If this issue is not funded, the E911 Board will not be able to fulfill its legislative responsibility to oversee the E911 Trust Fund and prevent over recovery of the cost to provision E911 services and disburse 88 percent of the wireless 911 fees to the counties. The appropriation for the Distribution to Counties - Wireless 911 appropriations category is projected to be exhausted by Fiscal Year 2020-21. The department will not be able to disburse all collected fee revenues to the counties.

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>TELECOMMUNICATIONS SVCS</u>						72900100
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES						4300000
REALIGN AUTHORITY FROM THE DISTRIBUTION TO COUNTIES - NONWIRELESS 911 CATEGORY TO WIRELESS 911 CATEGORY - DEDUCT						4300230

BACKGROUND:

The Florida E911 Board established by section 365.172(5), Florida Statutes, is charged with the responsibility to administer the 911 fee, deposited in the Emergency Communications Number E911 Trust Fund, with support and oversight of the division. The division staff receive and process all fees collected from wireless, non-wireless, and prepaid wireless telecommunication devices registered in the State of Florida. Fees collected are reviewed and approved by the E911 Board for disbursement to individual Florida counties to assist with the cost associated with operating and improving E911 services. Beginning in 1996, with FCC docket 94-102, and followed by several amendments, wireless service providers (WSP), were directed to implement several technical improvements to improve location accuracy for wireless subscribers. WSP were permitted to request reimbursement for cost to provision E911 services. The E911 Board has overseen the reimbursement of the WSP. The WSP are required to submit cost recovery proposals each year, if desired, to the E911 Board for review and approval. Over the past few years, the number of WSPs requesting reimbursement has decreased and the ones still requesting reimbursement have reduced their reimbursement amount each year. The request for cost recovery reimbursement for Fiscal Years 2018-19 and 2019-20 are less than \$5.2 million each year. For Fiscal Year 2019-20, the appropriation for cost recovery was reduced by \$4,000,000 which increased the Wireless 911 Distribution to Counties. For Fiscal Year 2019-20, the appropriation for Wireless 911 Distribution to Counties was also increased by \$3,480,210, and the Nonwireless 911 Distribution to Counties was decreased by \$3,480,210. The wireless fee revenue increased 3.62 percent in Fiscal Year 2016-17, 5.6 percent in Fiscal Year 2017-18 and 4.41 percent for the first seven months of Fiscal Year 2018-19. With the wireless fee revenue projected to continue to increase annually, the disbursements to the counties is projected to increase approximately \$3.4 million each year for the next several years. As the number of households that use a traditional telephone line decrease and become a wireless only household, Nonwireless revenues will continue to decrease.

To prevent over recovery of the cost to provision E911 services and to be responsive to county E911 program's needs, the Florida E911 Board initiated rulemaking to increase funding for payment distribution to counties from wireless funds. Effective January 1, 2019 to December 31, 2022, Rule 60FF1-5.010, Florida Administrative Code, increased the monthly wireless distribution to counties to 88 percent of the wireless funds. The disbursements to counties are projected to increase approximately \$8.8 million annually from this distribution change.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES				4300000
CONSOLIDATE FLORIDA INFORMATION RESOURCE NETWORK PAYMENTS TO CENTREX AND SUNCOM PAYMENTS - ADD SPECIAL CATEGORIES				4300250
CENTREX & SUNCOM PAYMENTS				100000
				100350
COMMUNICATIONS WKG CAP TF -STATE		6,453,217		2105 1

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: Deduct Centrex, SUNCOM and Florida Information Resource Network Payments Category Consolidation

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:
 6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:
 GOAL #12: To deliver and promote the development of high-quality, innovative, cost-effective technology services.

SUMMARY:
 To gain administrative efficiencies in the Department of Management Services (department), Division of State Technology (division), to reduce budget amendments, and streamline the workflow process, requests a transfer of \$6,453,217 recurring budget authority to the Centrex and SUNCOM Payments category from the Florida Information Resource Network (FIRN) Category in the Telecommunications Services budget entity for the Communications Working Capital Trust Fund to consolidate budget category for the SUNCOM services which includes FIRN services. For Fiscal Year 2019-2020, this appropriation is in two separate categories: Centrex and SUNCOM Payments Category and FIRN Category.

This issue nets to zero with issue #4300260.

RETURN ON INVESTMENT (ROI):
 The original purpose of two separate categories is no longer required as tracking by services provided to customers is managed in both FLAIR and the Communications Service Authorization and Billing System, the department's Agency Business System. Combining the Centrex and SUNCOM Payment and FIRN categories will create administrative efficiencies in vendor payments, reduction of budget amendments, and streamlined workflow process.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?
 Administrative efficiencies, reduction of budget amendments, and streamlined workflow process in the department will not

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES				4300000
CONSOLIDATE FLORIDA INFORMATION RESOURCE NETWORK PAYMENTS TO CENTREX AND SUNCOM PAYMENTS - ADD				4300250

be realized.

BACKGROUND:

The division provides enterprise telecommunications (voice, data, video, image, and radio) for state agencies, local governments, educational institutions, libraries, and non-profit organizations through procurements that create public private partnerships. The division contracts with multiple vendors for telecommunication services. All services are funded through cost-recovery. The division staff and partners design, engineer, implement, manage, and operate facilities and equipment that provide the SUNCOM Network services as outlined in section 282.703, Florida Statutes.

The division provides SUNCOM services by coordinating and contracting telecommunications services from vendors and providing these services to its customers. SUNCOM offers discounted prices for these services through volume purchasing and contract management. This results in minimization of risk by ensuring customers only purchase necessary equipment and services. Orders are placed for telecommunications services by state and local governments, educational institutions, libraries, and non-profit organizations, through the department, which aligns the service needs with the appropriate mix of vendor services. Orders are then sent to the vendor for services to be activated, changed, or terminated. Upon the completion of the billing cycle, the department accepts consolidated service invoices from the third-party vendors that include detailed invoicing data such as voice minutes directly extracted from telephone company switches. The department then reconciles the vendor invoices against customer inventory in order to create chargeback invoices for its customers.

CONSOLIDATE FLORIDA INFORMATION RESOURCE NETWORK PAYMENTS TO CENTREX AND SUNCOM PAYMENTS - DEDUCT				4300260
SPECIAL CATEGORIES				100000
FIRN/DIST BANDWIDTH SUPPOR				100835
COMMUNICATIONS WKG CAP TF -STATE	6,453,217-			2105 1

=====

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Deduct Centrex, SUNCOM and Florida Information Resource Network Payments Category Consolidation

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES				4300000
CONSOLIDATE FLORIDA INFORMATION RESOURCE NETWORK PAYMENTS TO CENTREX AND SUNCOM PAYMENTS - DEDUCT				4300260

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: To deliver and promote the development of high-quality, innovative, cost-effective technology services.

SUMMARY:

To gain administrative efficiencies in the Department of Management Services (department), Division of State Technology (division), to reduce budget amendments, and streamline the workflow process, requests a transfer of \$6,453,217 recurring budget authority to the Centrex and SUNCOM Payments category from the Florida Information Resource Network (FIRN) Category in the Telecommunications Services budget entity for the Communications Working Capital Trust Fund to consolidate budget category for the SUNCOM services which includes FIRN services. For Fiscal Year 2019-2020, this appropriation is in two separate categories: Centrex and SUNCOM Payments Category and FIRN Category.

This issue nets to zero with issue #4300250.

RETURN ON INVESTMENT (ROI):

The original purpose of two separate categories is no longer required as tracking by services provided to customers is managed in both FLAIR and the Communications Service Authorization and Billing System, the department's Agency Business System. Combining the Centrex and SUNCOM Payment and FIRN categories will create administrative efficiencies in vendor payments, reduction of budget amendments, and streamlined workflow process.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Administrative efficiencies, reduction of budget amendments, and streamlined workflow process in the department will not be realized.

BACKGROUND:

The division provides enterprise telecommunications (voice, data, video, image, and radio) for state agencies, local governments, educational institutions, libraries, and non-profit organizations through procurements that create public private partnerships. The division contracts with multiple vendors for telecommunication services. All services are funded through cost-recovery. The division staff and partners design, engineer, implement, manage, and operate facilities and equipment that provide the SUNCOM Network services as outlined in section 282.703, Florida Statutes.

The division provides SUNCOM services by coordinating and contracting telecommunications services from vendors and

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>TELECOMMUNICATIONS SVCS</u>						72900100
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES						4300000
CONSOLIDATE FLORIDA INFORMATION RESOURCE NETWORK PAYMENTS TO CENTREX AND SUNCOM PAYMENTS - DEDUCT						4300260

providing these services to its customers. SUNCOM offers discounted prices for these services through volume purchasing and contract management. This results in minimization of risk by ensuring customers only purchase necessary equipment and services. Orders are placed for telecommunications services by state and local governments, educational institutions, libraries, and non-profit organizations, through the department, which aligns the service needs with the appropriate mix of vendor services. Orders are then sent to the vendor for services to be activated, changed, or terminated. Upon the completion of the billing cycle, the department accepts consolidated service invoices from the third-party vendors that include detailed invoicing data such as voice minutes directly extracted from telephone company switches. The department then reconciles the vendor invoices against customer inventory in order to create chargeback invoices for its customers.

TOTAL: INFORMATION TECHNOLOGY						<u>1603.00.00.00</u>
BY FUND TYPE						
TRUST FUNDS.....	68.00					
SALARY RATE.....		264,878,493	9,903,120			2000
		3,921,183				
	=====	=====	=====			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
WIRELESS SERVICES				72900200
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	756,132			
=====				
SALARIES AND BENEFITS				010000
	11.00			
LAW ENFORCEMENT RADIO TF -STATE	959,031			2432 1
=====				
OTHER PERSONAL SERVICES				030000
LAW ENFORCEMENT RADIO TF -STATE	93,400			2432 1
=====				
EXPENSES				040000
LAW ENFORCEMENT RADIO TF -STATE	262,601			2432 1
=====				
OPERATING CAPITAL OUTLAY				060000
LAW ENFORCEMENT RADIO TF -STATE	60,208			2432 1
=====				
SPECIAL CATEGORIES				100000
ACQUISITION/MOTOR VEHICLES				100021
LAW ENFORCEMENT RADIO TF -STATE	76,192			2432 1
=====				
G/A-IMPLEMENTATION GRANTS				100197
OPERATING TRUST FUND -FEDERL	322,762			2510 3
=====				
CONTRACTED SERVICES				100777
LAW ENFORCEMENT RADIO TF -STATE	3,183,800			2432 1
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
WIRELESS SERVICES							72900200
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
BRADFORD CO COMMS							100798
GENERAL REVENUE FUND -STATE		750,000					1000 1
=====							
FLORIDA INTEROPER NETWORK							100831
GENERAL REVENUE FUND -STATE		1,296,900					1000 1
=====							
MUTUAL AID BUILD-OUT							100832
GENERAL REVENUE FUND -STATE		464,935					1000 1
=====							
RISK MANAGEMENT INSURANCE							103241
LAW ENFORCEMENT RADIO TF -STATE		1,647					2432 1
=====							
SW LAW ENF RADIO CONTR PMT							104486
LAW ENFORCEMENT RADIO TF -STATE		22,451,298					2432 1
=====							
LEASE/PURCHASE/EQUIPMENT							105281
LAW ENFORCEMENT RADIO TF -STATE		2,229					2432 1
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
LAW ENFORCEMENT RADIO TF -STATE		4,090					2432 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
LAW ENFORCEMENT RADIO TF -STATE	2,300			2432 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	11.00			
TOTAL ISSUE.....	29,931,393			
TOTAL SALARY RATE.....	756,132			
CASUALTY INSURANCE PREMIUM				1001090
ADJUSTMENT				100000
SPECIAL CATEGORIES				103241
RISK MANAGEMENT INSURANCE				
LAW ENFORCEMENT RADIO TF -STATE	51			2432 1
FLORIDA RETIREMENT SYSTEM				1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL				010000
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
SALARIES AND BENEFITS				
LAW ENFORCEMENT RADIO TF -STATE	1,405			2432 1
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
LAW ENFORCEMENT RADIO TF -STATE	1			2432 1
TOTAL: FLORIDA RETIREMENT SYSTEM				1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....	1,406			

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
<u>WIRELESS SERVICES</u>							72900200
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
SALARIES AND BENEFITS							010000
LAW ENFORCEMENT RADIO TF -STATE		3,885					2432 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
LAW ENFORCEMENT RADIO TF -STATE		2					2432 1
=====							
TOTAL: ADJUSTMENT TO STATE HEALTH							1001690
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							
TOTAL ISSUE.....		3,887					
=====							
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
LAW ENFORCEMENT RADIO TF -STATE		43-					2432 1
=====							
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
LAW ENFORCEMENT RADIO TF -STATE		430-					2432 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
<u>WIRELESS SERVICES</u>							72900200
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
NONRECURRING EXPENDITURES							2100000
FIRST RESPONDER NETWORK AUTHORITY (FIRSTNET) GRANT							2103040
SPECIAL CATEGORIES							100000
G/A-IMPLEMENTATION GRANTS							100197
OPERATING TRUST FUND -FEDERL		322,762-					2510 3
=====							
STATEWIDE LAW ENFORCEMENT RADIO SYSTEM (SLERS) STAFF AUGMENTATION AND INDEPENDENT VERIFICATION AND VALIDATION SERVICES							2103041
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
LAW ENFORCEMENT RADIO TF -STATE		1,083,800-					2432 1
=====							
BRADFORD COUNTY COMMUNICATIONS SYSTEM UPGRADE							2103051
SPECIAL CATEGORIES							100000
BRADFORD CO COMMS							100798
GENERAL REVENUE FUND -STATE		750,000-					1000 1
=====							
REPLACEMENT OF MOTOR VEHICLES OPERATING CAPITAL OUTLAY							2103080
							060000
LAW ENFORCEMENT RADIO TF -STATE		38,208-					2432 1
=====							
SPECIAL CATEGORIES							100000
ACQUISITION/MOTOR VEHICLES							100021
LAW ENFORCEMENT RADIO TF -STATE		76,192-					2432 1
=====							
TOTAL: REPLACEMENT OF MOTOR VEHICLES							2103080
TOTAL ISSUE.....		114,400-					
=====							

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
WIRELESS SERVICES							72900200
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							1603.00.00.00
NONRECURRING EXPENDITURES							2100000
STATEWIDE LAW ENFORCEMENT RADIO							
SYSTEM (SLERS)							2103081
SPECIAL CATEGORIES							100000
SW LAW ENF RADIO CONTR PMT							104486
LAW ENFORCEMENT RADIO TF -STATE		1,357,165-					2432 1
=====							
DOMESTIC SECURITY - FLORIDA MUTUAL							
AID BUILD OUT (MAB)							
INSUFFICIENT FUNDING							2103082
SPECIAL CATEGORIES							100000
MUTUAL AID BUILD-OUT							100832
GENERAL REVENUE FUND -STATE		464,935-					1000 1
=====							
DOMESTIC SECURITY - FLORIDA							
INTEROPERABILITY NETWORK (FIN)							
INSUFFICIENT FUNDING							2103083
SPECIAL CATEGORIES							100000
FLORIDA INTEROPER NETWORK							100831
GENERAL REVENUE FUND -STATE		1,296,900-					1000 1
=====							
ANNUALIZATION OF ADMINISTERED							
FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH							
INSURANCE ADJUSTMENTS FOR FY							
2019-20 - FIVE MONTHS ANNUALIZATION							26A1690
SALARIES AND BENEFITS							010000
LAW ENFORCEMENT RADIO TF -STATE		2,775					2432 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
LAW ENFORCEMENT RADIO TF -STATE		1					2432 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH				
INSURANCE ADJUSTMENTS FOR FY				
2019-20 - FIVE MONTHS ANNUALIZATION				26A1690
TOTAL: ANNUALIZATION OF STATE HEALTH				26A1690
INSURANCE ADJUSTMENTS FOR FY				
2019-20 - FIVE MONTHS ANNUALIZATION				
TOTAL ISSUE.....		2,776		
	=====	=====	=====	

STATE ENTERPRISE INFORMATION				
TECHNOLOGY				3610000
STATEWIDE LAW ENFORCEMENT RADIO				
SYSTEM (SLERS)				36135C0
SPECIAL CATEGORIES				100000
SW LAW ENF RADIO CONTR PMT				104486
LAW ENFORCEMENT RADIO TF -STATE		467,496		2432 1
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: State Law Enforcement Radio System Contract

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 5. Public Safety
- 6. Public Integrity

DEPARTMENT OF MANAGEMENT SERVICES:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective technology services.

SUMMARY:

The Department of Management Services (department), Division of State Technology (division) requests \$467,496 of recurring budget authority in the Statewide Law Enforcement Radio Contract Payment appropriations category within the Law Enforcement Radio System Trust Fund to provide increased budget authority for the statewide radio communications system to serve law enforcement units of state agencies and local law enforcement agencies.

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>WIRELESS SERVICES</u>						72900200
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
STATE ENTERPRISE INFORMATION TECHNOLOGY						3610000
STATEWIDE LAW ENFORCEMENT RADIO SYSTEM (SLERS)						36135C0

RETURN ON INVESTMENT (ROI):

The funding of this issue will provide increased budget authority for the statewide radio communications system that serves law enforcement units of state agencies and local law enforcement agencies. The return on investment falls in the area of public safety and the protection of Florida's citizens, visitors, and law enforcement officers.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

In the event this issue is not funded, the gross proceeds from the \$1 surcharge authorized by sections 328.72(9) and 320.0802, Florida Statutes, deposited in the trust fund which exceed the annual appropriation will not be paid to the vendor as Trust Fund Net Proceeds deposited during the term.

BACKGROUND:

Florida's Statewide Law Enforcement Radio System (SLERS) is a single, unified digital radio network that meets the radio voice communications needs of state law enforcement officers and other participating agencies throughout the state. The goal of SLERS is to provide state law enforcement personnel with a shared radio system. The current system serves over 20,500 radios in patrol cars, boats, motorcycles, and aircraft throughout the State.

SLERS was established with oversight by the department in section 282.709(1), Florida Statutes. The department is required to design, engineer, acquire, implement, operate, and maintain the statewide radio communications system to serve law enforcement units of state agencies and local law enforcement agencies. The department pays its service provider on a quarterly basis for providing the state with access to a statewide radio communication system and other deliverables explained in Section 7.2 of the contract (which includes):

- Meet or exceed a quarterly communications system uptime of 99 percent.
- Deliver reports identified in Section 6.2.
- Provide a quarterly Executive Summary, which shall include, but is not limited to, a narrative describing the current status of the system and significant events occurring in the preceding quarter, including the progress of any system build outs or modifications.

In addition, section 318.18(17), Florida Statutes, imposes a \$3 surcharge on all criminal offenses listed in section 318.17, Florida Statutes, and all noncriminal moving traffic violations under Chapter 316, Florida Statutes, which is used to fund SLERS enhancements.

The department remits certain identified percentage amounts to the SLERS vendor on a quarterly basis for the operation of the statewide radio system that was operational when the last contract was executed on September 16, 2010. These percentage amounts are based upon the total amounts collected for vehicle and boat registration revenues received by the state during the fiscal year. When vehicle and boat registration revenues increase and the necessary required budget authority does not increase concurrently, a budget authority appropriation shortfall occurs.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>WIRELESS SERVICES</u>						72900200
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
STATE ENTERPRISE INFORMATION TECHNOLOGY						3610000
STATEWIDE LAW ENFORCEMENT RADIO SYSTEM (SLERS)						36135C0

Additional budgetary authority is needed in the Statewide Law Enforcement Radio Contract Payment appropriations category to provide payment for the statewide radio communications system to serve law enforcement units of state agencies and local law enforcement agencies as contemplated in the current contract. The division is projecting a budgetary shortfall of \$467,496 for Fiscal Year 2020-21 due to vehicle and boat registration revenues exceeding budget authority.

Per Section 7.3 of the contract, the department remits quarterly payments in arrears for the "Trust Fund Net Proceeds" deposited during the term. Payments are subject to the annual appropriation. "Trust Fund Net Proceeds" is defined as the gross proceeds from the \$1 surcharge authorized by sections 328.72(9) and 320.0802, Florida Statutes, less (i) the 8% General Revenue Surcharge, (ii) any funds required to maintain the 5 percent statutory reserve, and (iii) a \$100,000 administrative charge. The total amount paid each year fluctuates to the same extent that revenues fluctuate. This contract is a 20-year contract through June 30, 2021.

The 2018 General Appropriations Act (Section 75) provided nonrecurring funding of \$1,717,564 for Fiscal Year 2017-18, a recurring increase of \$2,011,476 for Fiscal Year 2018-19 and \$862,657 for Fiscal Year 2019-20, and nonrecurring funding of \$1,357,165 for Fiscal Year 2019-20. The current base appropriation of \$21,956,790 (2019 General Appropriations Act) reflects the growing revenues received. As Florida's population grows, the trend of increased revenues is expected to continue.

RE-ENGINEERING THE WORKPLACE						4000000
STATEWIDE LAW ENFORCEMENT RADIO SYSTEM (SLERS) STAFF AUGMENTATION AND INDEPENDENT VERIFICATION AND VALIDATION SERVICES						40014C0
SPECIAL CATEGORIES						100000
CONTRACTED SERVICES						100777
LAW ENFORCEMENT RADIO TF -STATE	362,377		362,377			2432 1

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Statewide Law Enforcement Radio System Staff Augmentation and Independent Verification and Validation Services

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>WIRELESS SERVICES</u>						72900200
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
RE-ENGINEERING THE WORKPLACE						4000000
STATEWIDE LAW ENFORCEMENT RADIO SYSTEM (SLERS) STAFF AUGMENTATION AND INDEPENDENT VERIFICATION AND VALIDATION SERVICES						40014C0

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

- 3. Economic Development and Job Creation
- 5. Public Safety

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: To deliver and promote the development of high quality, innovative, cost-efficient technology services.

SUMMARY:

The Department of Management Services (department), Division of State Technology (division) requests \$362,377 of nonrecurring budget authority in the Wireless Services budget entity in the Contracted Services appropriations category within the Law Enforcement Radio Trust Fund to fund Independent Verification and Validation (IV and V) services and staff augmentation to provide management consulting resources to manage the competitive procurement process to replace the existing Statewide Law Enforcement Radio System (SLERS) contract. This radio system has achieved end-of-life, and is scheduled to be upgraded to a non-proprietary public safety grade radio system in the next few years. As required by statute, IV and V Services are required to verify the new system is built in the best interest of the state. This annual request ranges from \$800,000 to \$1,300,000. Due to contract issues, \$775,803 of the SLERS staff augmentation funded for Fiscal Year 2018-2019 was reverted and re-appropriated for Fiscal Year 2019-2020. The SLERS staff augmentation and IV and V funded for Fiscal Year 2019-2020 can be reverted and reappropriated, and used for Fiscal Year 2020-2021 leaving funding needed of \$362,377.

RETURN ON INVESTMENT (ROI):

This is a public life-safety issue which will provide funding for appropriate resources to manage a competitive procurement to replace the SLERS Contract, and IV and V from an independent party to provide an objective assessment of products and processes throughout the project management lifecycle. The monetary return on investment will be through robust project monitoring of a critical public safety asset and its improved service delivery.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

If not funded, the department will not have the appropriate resources to manage the implementation and migration to replace the SLERS Contract, and IV and V from an independent party will not be contracted with to provide an objective assessment of products and processes throughout the project management lifecycle.

BACKGROUND:

The Statewide Law Enforcement Radio System (SLERS) provides critical life safety communications services for state and local public safety agencies in all 67 counties, and includes over 122,800 statewide miles, and extends 25 miles offshore. The system provides public safety communications for police, fire, and emergency medical services for all

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>WIRELESS SERVICES</u>						72900200
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
RE-ENGINEERING THE WORKPLACE						4000000
STATEWIDE LAW ENFORCEMENT RADIO						
SYSTEM (SLERS) STAFF AUGMENTATION						
AND INDEPENDENT VERIFICATION AND						
VALIDATION SERVICES						40014C0

Florida residents and approximately 126 million annual visitors. The current radio system serves all state agencies, has over 20,500 radios in patrol cars, boats, motorcycles, and aircraft out of 267,228 first responders in the state.

The staff augmentation continuation includes:

- Project Manager - Maintain Project Management Plan including timeline, communications, status updates, monitoring and risk management;
- Technical Project Manager - Oversee all project management activities, inspect contractor deliverables, lead coverage testing plan, and advise department on build-out progress;
- Project Manager/Project Leader - Lead the Project team, develop Project Management Plan for build-out/migration phase, accountable for successful delivery of milestones within period permitted, monitor contractor performance and documentation of progress and deliverables;
- Quality Assurance Analyst - Provide quality assurance subject matter expertise to the department;
- Transition Network Engineer - Provide transition subject matter expertise to the Department during migration;
- Verification Network Engineer - Provide subject matter expertise to the department during migration close-out;
- Construction Network Engineer - Project management and technical subject matter expertise during build out.

The department plans for the contract to be executed in Fiscal Year 2019-20, depending on the current litigation hold, and the four-year contract transition to begin subsequent to contract execution. Migration of current users must occur before expiration of the current contract on June 30, 2021, or the current contract will require an extension. Project closeout is expected to continue through the end of Fiscal Year 2022-23.

The division, under section 282.0051(4), Florida Statute, is required to perform project oversight on all state agency information technology projects that have total project costs of \$10 million or more and that are funded in the General Appropriations Act or any other law. As enacted by Florida Administrative Code Rule Chapter 74-1.009 (7) IV and V must be employed for any project that meets the criteria for oversight. The department will purchase IV and V services in compliance with section 287.056, Florida Statute, or procure such services in a manner consistent with Florida procurement laws.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
DOMESTIC SECURITY - FLORIDA MUTUAL				
AID BUILD OUT (MAB)				
INSUFFICIENT FUNDING				41004C0
SPECIAL CATEGORIES				100000
MUTUAL AID BUILD-OUT				100832
GENERAL REVENUE FUND				
-STATE	412,000	412,000		1000 1

AGENCY ISSUE NARRATIVE:
 2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: DOMESTIC SECURITY - FLORIDA MUTUAL AID (MAB) FUNDING

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:
 3. Economic Development and Job Creation
 5. Public Safety

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:
 GOAL #12: To deliver and promote the development of high quality, innovative, cost-efficient technology services.

SUMMARY:
 The Department of Management Services (department), Division of State Technology (division) requests \$412,000 nonrecurring General Revenue budget authority in the Wireless Services budget entity in the Mutual Aid Build-Out (MAB) category for the operation and maintenance of the MAB to include: network connectivity, tower rent and maintenance. \$137,000 will be used for network connectivity and \$275,000 for the MAB tower rent and maintenance. This system is comprised of radio equipment at 21 sites that facilitate communications between disparate radio systems. These systems are used by state and local public safety agencies including law enforcement, emergency medical, and fire services when first responders travel outside of their home radio system service area to assist in times of disaster and multi-jurisdictional incidents.

RETURN ON INVESTMENT (ROI):
 The funding of this issue will provide continued operations and maintenance of the MAB system, enabling communications between public safety emergency responders who rely on these services to provide communications to users with disparate radio equipment. The return on investment for public safety communications systems and networks is in the improved communications capability provided for public safety emergency responders (state and local) in the protection of lives and property for Florida's citizens and visitors, more effectively and efficiently fulfilling their missions. The MAB request for this fiscal year includes a \$52,935 savings from Fiscal Year 2019-2020.

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ ANZ				
FY 2020-21	FY 2020-21	FY 2020-21				
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>WIRELESS SERVICES</u>						72900200
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
FUNDING DEFICIENCIES TO MEET						
CURRENT LEVEL PROGRAM REQUIREMENTS						4100000
DOMESTIC SECURITY - FLORIDA MUTUAL						
AID BUILD OUT (MAB)						
INSUFFICIENT FUNDING						41004C0

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

This is a life-safety issue. Without the MAB system, public safety emergency responders from neighboring or distant jurisdictions (including other states) will be unable to communicate using the radios they bring with them to the incident. In the absence of funding, the department must begin terminating tower leases, network connections, and begin removing mutual aid radio equipment as early as May 1, 2020.

BACKGROUND:

The Florida mutual aid radio resources, known as the Mutual Aid Buildout (MAB), was established in 2005 under the authority of sections 282.709(1) and (4), Florida Statutes, and designed to provide interoperability of the many disparate public safety radio systems operating throughout the state and are used by state and local public safety agencies when traveling outside of the home radio system service area to assist in times of disaster and during multi-jurisdictional major incidents.

During Hurricane Michael, the devastation to local radio systems and infrastructure created local public safety communications failures within the impact area. The significant response of state and other local law enforcement agencies to the panhandle coupled with the existence of disparate local systems, highlighted the continued need for support of the Mutual Aid Buildout. Without the existence of the MAB, the first responders would not have been able to effectively communicate with each other and the local communities who needed their support.

Non-recurring funding in the MAB category was appropriated for Fiscal Year 2019-20. However, these amounts are subject to change with the tower rent recprocurement. It should be noted MAB efficiencies have been aggressively pursued resulting in significant cost reductions. Moreover, these efficiencies were implemented with the cooperation of respective MAB users without negatively affecting their interoperable communications capability.

Prior to 2011, the MAB system had been fully funded by federal grants from the Department of Homeland Security based on approval by the Florida Domestic Security Oversight Council. Federal funding for this system has steadily decreased, ultimately forcing the department to leverage funds from the Statewide Law Enforcement Radio System Trust Fund, and recently, non-recurring General Revenue. The authority to leverage federal funds expired June 30, 2014. There is no assurance that any federal funding will be available for MAB in the future.

The Regional Co-Chairs of the State Working Group on Interoperable Communications, representing county and local public safety communications centers, have notified the department that mutual aid radio resources provided by the MAB system are needed to maintain interoperable communications between Florida's emergency responders.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
DOMESTIC SECURITY - FLORIDA				
INTEROPERABILITY NETWORK (FIN)				
INSUFFICIENT FUNDING				41005C0
SPECIAL CATEGORIES				100000
FLORIDA INTEROPER NETWORK				100831
GENERAL REVENUE FUND				
-STATE	1,250,000	1,250,000		1000 1

AGENCY ISSUE NARRATIVE:
 2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: DOMESTIC SECURITY - FLORIDA INTEROPERABILITY NETWORK (FIN) FUNDING

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:
 3. Economic Development and Job Creation
 5. Public Safety

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:
 GOAL #12: To deliver and promote the development of high quality, innovative, cost-efficient technology services.

SUMMARY:
 The Department of Management Services (department), Division of State Technology (division) requests \$1,250,000 of nonrecurring General Revenue budget authority in the Wireless Services budget entity in the Florida Interoperability Network category to fund the maintenance and operation of the Florida Interoperability Network (FIN). These funds are used for network connectivity and maintenance to provide the ability to interconnect both Mutual Aid Buildout systems and primary state and local public safety radio systems during both planned and unplanned events. This system allows radio dispatchers throughout all 67 counties and at the State Regional Communications Centers, operated by the Florida Highway Patrol, the ability to interconnect public safety radio systems as necessary.

RETURN ON INVESTMENT (ROI):
 This issue is a public life-safety issue, and will provide the maintenance and operation of FIN, enabling communications between public safety emergency responders, who rely on these services to provide communications to users with disparate radio equipment. The return on investment for public safety communications systems and networks is in the improved communications capability provided for public safety emergency responders (state and local) in the protection of lives and property for Florida's citizens and visitors, more effectively and efficiently fulfilling their missions. FIN efficiencies have been aggressively pursued resulting in significant cost reductions. These efficiencies were implemented with the cooperation of respective FIN users without negatively affecting their interoperable communications capability.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
DOMESTIC SECURITY - FLORIDA				
INTEROPERABILITY NETWORK (FIN)				
INSUFFICIENT FUNDING				41005C0

The FIN request for this fiscal year includes a \$46,900 savings from Fiscal Year 2019-2020.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

If not funded, the program will not be available to state and local public safety agencies including law enforcement, emergency medical services, and fire. Without the FIN program, public safety emergency responders using disparate radio systems will not be able to communicate during multi-jurisdictional incidents. In the absence of funding, the department must begin terminating FIN sites, network connections, and begin removing equipment as early as May 1, 2020.

BACKGROUND:

FIN was established in 2005 by the department pursuant to sections 282.709(1) and (4), Florida Statutes. FIN is comprised of radio network devices installed at 118 communication sites throughout the state that provide communication patches between disparate radio systems. These communication patches are necessary when multi-jurisdictional first responders are each within their home radio system service area but utilize disparate radio systems that cannot communicate for various reasons such as different manufacturer's or different radio frequency technology. The program is available to state and local public safety agencies including law enforcement, emergency medical services, and fire.

Prior to 2011, FIN had been fully funded by federal grants from the Department of Homeland Security based on approval by the Florida Domestic Security Oversight Council. Federal funding for this system has steadily decreased in recent years, ultimately forcing the department to leverage funds from General Revenue. The authority to leverage federal funds expired June 30, 2014 and there is no assurance any such funding will be available for FIN in the future. \$650,000 will be used for network connectivity and \$600,000 for maintenance; these amounts are subject to change with the renewal of the FIN maintenance contracts.

The Regional Co-Chairs of the State Working Group on Interoperable Communications, representing county and local public safety communications centers, have notified the department that FIN resources are needed to maintain interoperable communications between Florida's public safety emergency responders.

TOTAL: INFORMATION TECHNOLOGY				<u>1603.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	1,662,000	1,662,000		1000
TRUST FUNDS	25,378,951	362,377		2000
TOTAL POSITIONS.....	11.00			
TOTAL PROG COMP.....	27,040,951	2,024,377		
TOTAL SALARY RATE.....	756,132			
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
STATE DATA CENTER							72900600
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							1603.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	10,243,915						
=====							
SALARIES AND BENEFITS							010000
WORKING CAPITAL TRUST FUND-STATE	170.00						2792 1
	14,269,635						
=====							
OTHER PERSONAL SERVICES							030000
WORKING CAPITAL TRUST FUND-STATE	374,481						2792 1
=====							
EXPENSES							040000
WORKING CAPITAL TRUST FUND-STATE	3,756,217						2792 1
=====							
OPERATING CAPITAL OUTLAY							060000
WORKING CAPITAL TRUST FUND-STATE	61,334						2792 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
WORKING CAPITAL TRUST FUND-STATE	26,695,044						2792 1
=====							
CLOUD COMP SVCS							100787
WORKING CAPITAL TRUST FUND-STATE	100,000						2792 1
=====							
RISK MANAGEMENT INSURANCE							103241
WORKING CAPITAL TRUST FUND-STATE	30,093						2792 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
STATE DATA CENTER							72900600
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							1603.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
DEFERRED-PAY COM CONTRACTS							105280
WORKING CAPITAL TRUST FUND-STATE	3,043,790						2792 1
LEASE/PURCHASE/EQUIPMENT							105281
WORKING CAPITAL TRUST FUND-STATE	4,394,246						2792 1
DISASTER RECOVERY SERVICE							105300
WORKING CAPITAL TRUST FUND-STATE	4,000,537						2792 1
TR/DMS/HR SVCS/STW CONTRCT							107040
WORKING CAPITAL TRUST FUND-STATE	55,173						2792 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	170.00						
TOTAL ISSUE.....	56,780,550						
TOTAL SALARY RATE.....	10,243,915						
CASUALTY INSURANCE PREMIUM							1001090
ADJUSTMENT							100000
SPECIAL CATEGORIES							103241
RISK MANAGEMENT INSURANCE							
WORKING CAPITAL TRUST FUND-STATE	4,280-						2792 1

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
STATE DATA CENTER							72900600
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001680
SALARIES AND BENEFITS							010000
WORKING CAPITAL TRUST FUND-STATE		23,805					2792 1
=====							
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
SALARIES AND BENEFITS							010000
WORKING CAPITAL TRUST FUND-STATE		57,400					2792 1
=====							
OTHER PERSONAL SERVICES							030000
WORKING CAPITAL TRUST FUND-STATE		463					2792 1
=====							
TOTAL: ADJUSTMENT TO STATE HEALTH							1001690
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							
TOTAL ISSUE.....		57,863					
=====							
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
WORKING CAPITAL TRUST FUND-STATE		582-					2792 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
STATE DATA CENTER							72900600
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUST STATE DATA CENTER BUDGET							
AUTHORITY BASED ON ESTIMATED							
REVENUES							1006400
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
WORKING CAPITAL TRUST FUND-STATE		169,606					2792 1
=====							
ANNUALIZATION OF ADMINISTERED							
FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH							
INSURANCE ADJUSTMENTS FOR FY							
2019-20 - FIVE MONTHS ANNUALIZATION							26A1690
SALARIES AND BENEFITS							010000
WORKING CAPITAL TRUST FUND-STATE		41,000					2792 1
=====							
OTHER PERSONAL SERVICES							030000
WORKING CAPITAL TRUST FUND-STATE		331					2792 1
=====							
TOTAL: ANNUALIZATION OF STATE HEALTH							26A1690
INSURANCE ADJUSTMENTS FOR FY							
2019-20 - FIVE MONTHS ANNUALIZATION							
TOTAL ISSUE.....		41,331					
=====							

	COL A03 AGY REQUEST FY 2020-21 POS	COL A04 AGY REQ N/R FY 2020-21 POS	COL A05 AG REQ ANZ FY 2020-21 POS	AMOUNT	AMOUNT	AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
STATE DATA CENTER							72900600
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							1603.00.00.00
WORKLOAD							3000000
INCREASED WORKLOAD FOR DATA CENTER							
TO SUPPORT AN AGENCY							30010C0
EXPENSES							040000
WORKING CAPITAL TRUST FUND-STATE	114,769						2792 1
OPERATING CAPITAL OUTLAY							060000
WORKING CAPITAL TRUST FUND-STATE	259,662	259,662					2792 1
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
WORKING CAPITAL TRUST FUND-STATE	164,732						2792 1
TOTAL: INCREASED WORKLOAD FOR DATA CENTER							30010C0
TO SUPPORT AN AGENCY							
TOTAL ISSUE.....	539,163	259,662					

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: Increased Workload for Data Center to Support an Agency

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:
 6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:
 GOAL #12: To deliver and promote the development of high-quality, innovative, cost-effective technology services.

SUMMARY:
 The Department of Management Services (department), Division of State Technology (division) requests \$539,163 Working Capital Trust fund to address increased workload for the State Data Center to support the agencies, which includes \$164,732 in the Contracted Services category, \$259,662 in nonrecurring Operating Capital Outlay (OCO) category, and \$114,769 in the Expense category all within the State Data Center budget entity. The following addresses the breakout of need per service type.

COL A03		COL A04		COL A05		CODES
AGY REQUEST	FY 2020-21	AGY REQ N/R	FY 2020-21	AG REQ ANZ	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900600
						16
						<u>1603.00.00.00</u>
						3000000
						30010C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
STATE DATA CENTER
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY

WORKLOAD
 INCREASED WORKLOAD FOR DATA CENTER
 TO SUPPORT AN AGENCY

Public Cloud Migration 10Gigabit Ethernet (GbE) Port Capacity (\$128,462 recurring Contracted Services): as demonstrated in the division's capacity report, by the end of Fiscal Year 2019-20, 10GbE port capacity for customer requests will be exhausted. Once exhausted, the division will no longer be able to provide additional capacity. The division requests \$128,462 to provide additional 10GbE ports to meet current demand and anticipated capacity for customer requests.

Oracle Private Cloud Appliance (PCA) Expansion (\$112,728 nonrecurring OCO and \$36,270 recurring Contracted Services): the Oracle PCA is currently at full capacity but has the capability to be expanded by purchasing additional blades. This request provides enough compute and license capacity to continue to support expected customer upgrades and expanding service requests for the next fiscal year, while efforts to fund, plan, design, test, and implement viable cloud operations continue. In the most recent 5-year period, Open Systems managed server implementations have grown by 38.72 percent and demand from agencies is predicted to grow another 8.1 percent in the upcoming year. The division requests \$149,028 to procure hardware blade servers and operating system software license and maintenance subscriptions to expand capacity on the Oracle Private Cloud Appliance and licensing capacity enabling continued expansion to accommodate cloud enablement for customers.

Managed SQL Service Capacity (SQL)(\$114,769 recurring Expenses and \$146,904 nonrecurring OCO): SQL is used to create, query, and manage data within databases. Databases provide a framework for storing and securing the data used by critical business applications across the state. The division is requesting funding to acquire additional hardware and software licensing for the existing shared database environment to address continued need of customers for capacity, performance, enhanced security, and version upgrades. This issue requests \$261,673 to procure SQL hardware and software to provide enough computing and licensing capacity to continue to support expected customer upgrades and expanding service requests for the next fiscal year, while efforts to fund, plan, design, test, and transition workload to the cloud continue.

RETURN ON INVESTMENT (ROI):

If funded, this issue will increase capacity for the agencies to allow for all required business systems to perform efficiently and effectively throughout the state. The return on investment will be seen in increased performance speeds and flexibility for the state to retire unsupported operating systems that have reached end-of-life and are susceptible to security vulnerabilities.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

If this issue is not funded, customer expansion and upgrade projects will be delayed or will fail without the necessary resources.

Public Cloud Migration - 10GbE Port Capacity: As the division prepares to support cloud migration, high-speed connectivity between components is required for all business systems to perform efficiently and effectively. This request utilizes a capacity on demand subscription model to provide 192 ports to continue to support expected customer service requests in Fiscal Year 2020-21. Demand for 10GbE ports this past fiscal year have been driven by customer projects such as the Department of Highway Safety and Motor Vehicles' (DHSMV) Data Loss Prevention implementation and the

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900600
						16
						<u>1603.00.00.00</u>
						3000000
						30010C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
STATE DATA CENTER
GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 WORKLOAD
 INCREASED WORKLOAD FOR DATA CENTER
 TO SUPPORT AN AGENCY

Department of Corrections' (FDC) Virtual Desktop Infrastructure deployment.

Oracle Private Cloud Appliance (PCA) Expansion: If not funded and customers require the creation of virtual servers to host Oracle software products, licensing costs for the Oracle software products hosted on non-Oracle hardware platforms will incur significant licensing and recurring maintenance costs that could be avoided.

Managed SQL Service Capacity: If not funded the customers' ability to support the their mission will be diminished and program areas may not be able to provide timely services to Florida citizens. Customers will be unable to grow program areas and upgrade to the latest, most secure, and supported database engines. End-of-life database and operating systems will continue to run without security updates and features leaving the systems and the data at risk to security vulnerabilities. Databases running on these SQL instances are more likely to suffer downtime due to lack of support from the manufacturer and are harder to recover in the event of a disaster.

BACKGROUND:

The division is responsible for providing highly available, low latency, high speed connectivity within the State Data Center. This issue supports all critical applications hosted in the State Data Center and is relied upon to deliver connectivity to all critical components of data center infrastructure.

PROGRAM REDUCTIONS						33V0000
STATE TECHNOLOGY REORGANIZATION						
EFFICIENCY REDUCTIONS						33V1130
SALARIES AND BENEFITS						010000
	3.00-					
WORKING CAPITAL TRUST FUND-STATE		192,832-				2792 1
	=====	=====	=====	=====		

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: State Technology Reorganization Efficiency Reductions

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
STATE DATA CENTER						72900600
GOV OPERATIONS/SUPPORT						16
INFORMATION TECHNOLOGY						1603.00.00.00
PROGRAM REDUCTIONS						33V0000
STATE TECHNOLOGY REORGANIZATION						
EFFICIENCY REDUCTIONS						33V1130

DEPARTMENT OF MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective technology services.

SUMMARY:

The Department of Management Services (department) requests the reduction of three Full-Time Equivalent (FTE) positions and \$192,832 in Salaries and Benefits budget authority in the State Data Center budget entity within the Working Capital Trust Fund due to operational efficiencies achieved through the Type 2 transfer.

BACKGROUND:

In Fiscal Year 2019-20, the Agency for State Technology (AST) was Type 2 transferred to the department pursuant to Ch. 2019-118, L.O.F. (HB 5301), and created the Division of State Technology. Through the reorganization process, three FTE where identified for reduction through the process of identifying efficiencies within the State Data Center. Other Salary Amount transaction was used to maximize FTE classification options for reduction purposes.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2020-21							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
P101 PROPOSED CLASS CODE							
C1001 001	3.00-					0.00	
TOTALS FOR ISSUE BY FUND							
	3.00-						
OTHER SALARY AMOUNT							
2792 WORKING CAPITAL TRUST FUND							192,832-
							192,832-

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
STATE DATA CENTER				72900600
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
STATE FUNDING REDUCTIONS				3300000
DECREASE EXCESS BUDGET AUTHORITY				
IN THE DEFERRED PAYMENT COMMODITY				
CONTRACTS				3300760
SPECIAL CATEGORIES				100000
DEFERRED-PAY COM CONTRACTS				105280
WORKING CAPITAL TRUST FUND-STATE	1,000,000-			2792 1

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: Reduce the Deferred-Payment Commodity Contract in the State Data Center

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

DEPARTMENT OF MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective technology services.

SUMMARY:

The Department of Management Services (department), Division of State Technology (division), proposes a reduction of (\$1,000,000) from the Deferred-Payment Commodity Contract appropriation category within the State Data Center budget entity. This issue would reduce budget authority that is not currently obligated to cover deferred-payment commodity contracts. The excess authority is due to moving in the direction of leasing equipment rather than purchasing equipment under the Consolidated Equipment Finance Program (CEFP).

WHAT IS THE IMPACT OF TAKING THIS REDUCTION:

This reduction will limit the State Data Center's ability to execute deferred-payment commodity contracts in the future.

	COL A03 AGY REQUEST FY 2020-21 POS	COL A04 AGY REQ N/R FY 2020-21 POS	COL A05 AG REQ ANZ FY 2020-21 POS	AMOUNT	AMOUNT	AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
STATE DATA CENTER							72900600
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							1603.00.00.00
STATE ENTERPRISE INFORMATION TECHNOLOGY							3610000
MAINFRAME VIRTUAL TAPE LIBRARY CONSOLIDATION							36102C0
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
WORKING CAPITAL TRUST FUND-STATE	60,000	60,000					2792 1
LEASE/PURCHASE/EQUIPMENT							105281
WORKING CAPITAL TRUST FUND-STATE	135,588						2792 1
TOTAL: MAINFRAME VIRTUAL TAPE LIBRARY CONSOLIDATION							36102C0
TOTAL ISSUE.....	195,588	60,000					

AGENCY ISSUE NARRATIVE:
 2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: DCF, DOT, FDC, and HSMV Mainframe Virtual Tape Library (VTL)

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:
 6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:
 GOAL #12: To deliver and promote the development of high-quality, innovative, cost-effective technology services.

SUMMARY
 The Department of Management Services (department), Division of State Technology (division) requests \$195,588 of which \$135,588 is recurring in the Special Categories: Lease/Purchase/Equipment appropriations category and \$60,000 non-recurring in the Contracted Services appropriations category in budget authority within the Working Capital Trust Fund, to consolidate the EMC DLm6000 Virtual Tape Library (VTL), supporting the Department of Children and Families (DCF) into the EMC DLm8100 VTL, supporting the Department of Transportation (DOT), the Florida Department of Corrections (FDC), and the Department of Highway Safety and Motor Vehicles (DHSMV). The funding will be used to acquire hardware and services to consolidate the units into a single VTL.

RETURN ON INVESTMENT (ROI):

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900600
						16
						<u>1603.00.00.00</u>
						3610000
						36102C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
STATE DATA CENTER
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 STATE ENTERPRISE INFORMATION
 TECHNOLOGY
 MAINFRAME VIRTUAL TAPE LIBRARY
 CONSOLIDATION

72000000
 72900000
 72900600
 16
1603.00.00.00
 3610000
 36102C0

Funding this issue will allow for migration of the DLm6000 VTL consolidating with the DLm8100 VTL into a single, fully supported and shared environment. This will help mitigate the likelihood of decreased service availability to the FLORIDA application by providing an updated virtual tape environment with continued support by the service provider for hardware and software failures. This will also provide the added benefit of simplifying transition of this component for potential future outsourcing of mainframe services. Furthermore, this consolidation provides a cost avoidance by allowing the state to purchase less hardware and fewer maintenance contracts, use less space in the State Data Center, reduce energy costs, and cut the time administrators spend maintaining hardware.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED:

The equipment manufacturer for the DLm6000 VTL ended its support in January 2019. If this issue is not funded, the capability of the FLORIDA system will be severely degraded if the current DCF virtual tape environment has a hardware failure, and cannot be returned to service because product manufacturer microcode is not available. Data that has been historically kept on tape will not be available to the application which could cause DCF to lose the ability to issue Federal Supplemental Nutrition Assistance Program (SNAP) benefits and lose the ability to determine Medicaid eligibility for the children of the State of Florida. The division would also lose the ability to recover the DCF mainframe (and the FLORIDA application), and the data that would necessitate the recovery of the environment at the disaster recovery provider.

BACKGROUND:

The DLm6000 was purchased in April 2012 through the Consolidated Equipment Finance Program for the State of Florida, and included a five-year warranty period that expired in April of 2017. Following that, there were no recurring funds available for purchase of a replacement VTL. Maintenance contracts to provide support for hardware and microcode fixes were procured and renewed each subsequent year until the service provider would no longer sell the services. As a contingency measure, since that support service ended, the division secured maintenance from a 3rd party hardware provider for replacement of commonly available hardware parts that experience failure. However, this support does not provide proprietary manufacturer microcode or software, and does not ensure that the overall unit continues to function in the event of a failure.

The DCF VTL is used by the FLORIDA system for daily operations, continuous online and batch processing, routine backups, and replication of data for disaster recovery. The FLORIDA application provides critical citizen services for the State of Florida SNAP benefits, Disaster SNAP benefits in the event of a natural disaster, and Medicaid eligibility determination for the Agency for Health Care Administration (AHCA).

FLORIDA also provides data for the continued operation of the Child Support system maintained by the Department of Revenue (DOR), and interfaces with the Social Security Administration, Internal Revenue Service, Florida Healthy Kids program and systems, maintained by the Department of Health (DOH), Department of Education (DOE), the Department of Elderly Affairs (DOEA), FDC, and the Department of Economic Opportunity (DEO).

	COL A03	COL A04	COL A05		
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ		
	FY 2020-21	FY 2020-21	FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	
				AMOUNT	
				CODES	
MANAGEMENT SRVCS, DEPT OF					72000000
PGM: TECHNOLOGY PROGRAM					72900000
STATE DATA CENTER					72900600
GOV OPERATIONS/SUPPORT					16
INFORMATION TECHNOLOGY					1603.00.00.00
STATE ENTERPRISE INFORMATION					
TECHNOLOGY					3610000
MAINFRAME VIRTUAL TAPE LIBRARY					
CONSOLIDATION					36102C0

The other current mainframe customers hosted at the State Data Center (DOT, FDC, and HSMV) utilize an EMC DLm8100 VTL, which is fully supported and can be expanded to add more capacity. The proposed solution would upgrade the capacity of the DLm8100, migrate the data from the DLm6000, and consolidate both virtual tape environments into one.

PUBLIC CLOUD STORAGE					36104C0
EXPENSES					040000
WORKING CAPITAL TRUST FUND-STATE	41,350	41,350			2792 1
=====	=====	=====	=====		
SPECIAL CATEGORIES					100000
CONTRACTED SERVICES					100777
WORKING CAPITAL TRUST FUND-STATE	86,722				2792 1
=====	=====	=====	=====		
TOTAL: PUBLIC CLOUD STORAGE					36104C0
TOTAL ISSUE.....	128,072	41,350			
=====	=====	=====	=====		

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Public Cloud Storage

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: To deliver and promote the development of high-quality, innovative, cost-effective technology services.

SUMMARY:

The Department of Management Services (department), Division of State Technology (division) requests \$128,072 of which \$41,350 is non-recurring in the Expenses appropriations category and \$86,722 recurring in the Contracted Services

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
STATE DATA CENTER						72900600
GOV OPERATIONS/SUPPORT						16
INFORMATION TECHNOLOGY						<u>1603.00.00.00</u>
STATE ENTERPRISE INFORMATION						3610000
TECHNOLOGY						36104C0
PUBLIC CLOUD STORAGE						

appropriations category in funding within the Working Capital Trust Fund to move rarely accessed data to the cloud and a one-time expense to procure licensing.

RETURN ON INVESTMENT (ROI):

The cloud is well suited to provide long-term, durable, and low-cost storage for rarely-utilized data. Leveraging the cloud in this way maximizes the utility of high speed, low-latency on-premises investments, while taking advantage of the cloud's near infinite capacity. This hybrid cloud model begins the transformation of on-premises, object-based storage services to cloud-based, object-based storage services. Furthermore, this issue delays, and potentially eliminates, the need to purchase additional infrastructure to meet the increasing demand.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

If this issue is not funded, the State Data Center's object-based storage service customers will no longer be able to expand their usage of the highly redundant, disaster recovery enabled service. Requests for new storage will require purchasing additional infrastructure to meet the increased demand, which would be more costly than moving rarely-utilized data to the cloud.

BACKGROUND:

Object-based storage utilization continues to grow as customers realize the benefits with its ability to quickly recover in a disaster scenario. Up to 40% of data in object-based storage is historical and has not been accessed in more than three years. New capacity needs, such as the Department of Environmental Protection's (DEP) LiDAR project, and continued growing usage due to increased security logging and from large document imaging applications such as the Department of Children and Families' (DCF) Access Document Imaging (ADI) continue to stress existing capacity. There are two solutions to this problem: either purchase additional capacity (infrastructure) or migrate rarely used data to the cloud in order to free up capacity at the State Data Center (SDC). This issue proposes the latter.

The division's object-based storage service is a highly available, enterprise-class storage system that provides storage capacity for critical customer business applications and user data. The existing storage platform is 90 percent utilized, and it is predicted to be exhausted by the end of Fiscal Year 2019-20. Moving infrequently used data to public cloud storage in a hybrid private/public cloud model increases on-premises capacity for data requiring high-speed access. Based on current statistics, this model avoids the cost of expanding on-premises capacity for one to two years while a potential full cloud migration strategy is developed.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS AMOUNT
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
STATE DATA CENTER				72900600
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
STATE ENTERPRISE INFORMATION				
TECHNOLOGY				3610000
INFORMATION TECHNOLOGY STAFF				
AUGMENTATION				36142C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
WORKING CAPITAL TRUST FUND-STATE	1,525,002	663,984		2792 1

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Information Technology Staff Augmentation

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: To deliver and promote the development of high-quality, innovative, cost-effective technology services.

SUMMARY:

The Department of Management Services (department), Division of State Technology (division) requests \$1,525,002 of which \$663,984 is non-recurring in the Contracted Services appropriations category within the Working Capital Trust Fund for staff augmentation for support of the mainframe, database, open systems, and cloud architecture.

The requested staff augmentation for mainframe, database, and open systems support is needed to insure service levels are maintained for critical functions of the State Data Center. Staff augmentation requested for cloud architecture will support critical infrastructure for business applications that provide health and human safety, secure transportation infrastructure, support criminal justice operations, and environmental protection services covering the entire state of Florida. Without standardized designs, planning, and secured architecture, cyber security risk for agencies business applications and data is greatly increased which could lead to data loss or malware. As required by statute, customers are required to analyze their applications and develop plans for cloud migrations when cost effective. At current count there are more than 2,100 applications hosted in the State Data Center.

RETURN ON INVESTMENT (ROI):

Funding this issue will help mitigate the likelihood of decreased service availability to customers hosted in the Mainframe, Database, and Open Systems services at the division. Keeping proper staffing (and/or contractor) levels is key to providing proper service levels, and for maintaining system availability. Outages that can occur as a result of improper maintenance and support, have a very noticeable impact to customer agencies and the citizens of the State of

COL A03		COL A04		COL A05		CODES
AGY REQUEST	FY 2020-21	AGY REQ N/R	FY 2020-21	AG REQ ANZ	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900600
						16
						<u>1603.00.00.00</u>
						3610000
						36142C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
STATE DATA CENTER
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 STATE ENTERPRISE INFORMATION
 TECHNOLOGY
 INFORMATION TECHNOLOGY STAFF
 AUGMENTATION

Florida they support.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Without standardized designs, planning, and secured architecture, cyber security risk for agencies business applications and data is greatly increased which could lead to data loss or malware. The State Data Center provides critical infrastructure for business applications that provide health and human safety, criminal justice, and environmental protection services covering the entire state of Florida. At current count there are more than 2,100 applications hosted in the State Data Center. As required by statute, customers are required to analyze their applications and develop plans for cloud migrations when cost effective. If this issue is not funded, workload and skillset constraints will continue, increasing operational delays and security risks as necessary tasks are delayed. It will take longer to fulfill service requests from customers, and impact the ability to keep staff available to respond to incidents when they occur. This will have a direct impact to customer agencies' ability to provide services to the citizens of the State of Florida.

BACKGROUND:

Recruitment for full time equivalent (FTE) support positions in the Mainframe, Database, and Open Systems services has been challenging due to the specialized experience and skills required, candidate employee compensation requirements, and particularly for Mainframe, an extremely limited local availability of resources. Acquisition of experienced and skilled resources through contracted services has historically been successful.

The division mainframe support section provides hardware and system software support for four agency customers: Department of Children and Families (DCF), Department of Transportation (DOT), Florida Department of Corrections (FDC), and the Department of Highway Safety and Motor Vehicles (DHSMV) hosting some of the State's most critical applications that include the DCF FLORIDA and the FDC Offender Based Information System systems. With potential future efforts to outsource mainframe services, the division seeks non-recurring funding for three staff augmentation contractors.

In the past two years, the Oracle Database platform has experienced significant growth in customer deployments (5.2 percent in Fiscal Year 2017-18 and 18.2 percent in Fiscal Year 2018-19). Market research recommends an Oracle staffing ratio of one staff for every 40 databases. The division's current ratio is one staff for every 57 databases. This ratio is further impacted by the overall complexity of maintaining multiple versions of the vendor database software throughout its customer deployments that are necessary to support environments for both legacy and newer customer application environments. The division seeks recurring funding for one staff augmentation contractor for database support.

In the past year, the Open Systems platform has experienced growth of 22.5 percent for servers it manages. Market research recommends a Linux staffing ratio of one staff for every 47 servers. The current staffing is one staff for every 102 servers. The division seeks recurring funding for one staff augmentation contractor for open systems support.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
STATE DATA CENTER				72900600
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
INFORMATION TECHNOLOGY RESOURCES				4700000
DATA CATALOG				47001C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
WORKING CAPITAL TRUST FUND-STATE	850,000	500,000		2792 1

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Data Catalog

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: To deliver and promote the development of high-quality, innovative, cost-effective technology services.

SUMMARY:

The Department of Management Services (department), Division of State Technology (division) requests \$850,000 in the Contracted Services appropriation category within the Working Capital Trust Fund; of which \$500,000 is nonrecurring for the purchase of software and services to create a metadata catalog of all state data resources and leverage data catalog information to link data sources. The \$350,000 in recurring funding will be used for the annual subscription that will provide data stewards with the ability to grow the data catalog with additional enterprise data.

To ensure that the full context of state data is available to all state agencies where permitted by law, statute, and regulation we propose procuring tools and services to create a metadata repository of all state datasets and to determine linkages between datasets. The selected vendor shall provide tools, support services, and an execution plan that will have minimal impact on existing agency staff. To support this effort, the initiative will leverage machine learning and natural language processing where possible as well as support human interaction to determine metadata and linkage in cases where automated systems require assistance from business unit subject matter experts. Tools should be able to classify semantic concepts in data systems and relationships between semantic concepts to aid in data linkage.

RETURN ON INVESTMENT (ROI):

The artifacts and information that result from this effort will support secure sharing of data and self-service use of data with established data sharing agreements. The tool must support algorithms and human interaction to determine data classification; such as, but not limited to designations of sensitive data such as Personally Identifiable Information (PII), Personal Health Information (PHI), Family Education Rights and Privacy (FERPA) Information and Health Insurance and Portability and Accountability Act (HIPPA) to the field level for structured data, and to the document level for

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
STATE DATA CENTER						72900600
GOV OPERATIONS/SUPPORT						16
INFORMATION TECHNOLOGY						<u>1603.00.00.00</u>
INFORMATION TECHNOLOGY RESOURCES						4700000
DATA CATALOG						47001C0

unstructured data.

This effort will result in a more complete understanding of data throughout the enterprise. Complete data classification will provide assurance and understanding of all relevant compliance and regulatory requirements. This classification will also help agencies craft clear requirements for data use to expedite the execution of data licensing agreements. The metadata catalog will provide business context for data enabling its use with limited involvement from the data stewards and subject matter experts in the agency housing the dataset. A contextualized understanding of the state's data will assist agencies identify map both systems and dataflows within their business units which is a foundational cybersecurity effort that allows any agency to know its risk profile and better protect its resources (as per rule 60GG-2, the Florida Cybersecurity Standards.)

Mapping key business concepts in many contexts will provide a nuanced understanding of data and be a first step to achieving master data management (MDM) within the state enterprise. Mature MDM will support the identification of core business functions across the enterprise and the source systems from which the most reliable and accurate data for those functions reside. These efforts will help locate duplicative or deficient data stored and processed in state agencies which will improve reporting and policy making and reduce duplicated resources. In addition, cataloging and categorization of data is essential to the application of key information security capabilities, such as Data Loss Prevention (DLP).

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED:

If this issue is not funded, the state will continue to have many datasets existing in disparate and disconnected silos. This disconnection results in lost opportunity when making policy and budget decisions, sometimes causing dire impact on public safety. The state lacks a complete view of both contextual and conceptual relationships between data types and operations internal and external to its many business units. The absence of well-integrated data presents significant challenges in efficient processing, storage, and security of the data of Florida's citizens and businesses.

BACKGROUND:

This issue is an implementation of the legislative mandate that the division recommend methods for standardizing data across state agencies to promote interoperability, contextual understanding, and reduce the collection and processing of duplicative data.

TOTAL: INFORMATION TECHNOLOGY						<u>1603.00.00.00</u>
BY FUND TYPE						
	167.00					
TRUST FUNDS.....	59,113,286	1,524,996				2000
SALARY RATE.....	10,243,915					
	=====	=====	=====	=====		

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
OFFICE OF THE STATE CIO							72900700
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							1603.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	2,701,761						
=====							
SALARIES AND BENEFITS							010000
WORKING CAPITAL TRUST FUND-STATE	33.00						2792 1
	3,797,035						
=====							
OTHER PERSONAL SERVICES							030000
WORKING CAPITAL TRUST FUND-STATE	195,594						2792 1
=====							
EXPENSES							040000
WORKING CAPITAL TRUST FUND-STATE	963,087						2792 1
=====							
OPERATING CAPITAL OUTLAY							060000
WORKING CAPITAL TRUST FUND-STATE	37,000						2792 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE	44,002						1000 1
WORKING CAPITAL TRUST FUND-STATE	790,297						2792 1

TOTAL APPRO.....	834,299						
=====							
RISK MANAGEMENT INSURANCE							103241
WORKING CAPITAL TRUST FUND-STATE	9,245						2792 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
OFFICE OF THE STATE CIO				72900700
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
ADMINISTRATIVE OVERHEAD				105002
WORKING CAPITAL TRUST FUND-STATE	539,243			2792 1
LEASE/PURCHASE/EQUIPMENT				105281
WORKING CAPITAL TRUST FUND-STATE	7,102			2792 1
TR/DMS/HR SVCS/STW CONTRCT				107040
WORKING CAPITAL TRUST FUND-STATE	11,893			2792 1
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
WORKING CAPITAL TRUST FUND-STATE	50,862			2792 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	33.00			
TOTAL ISSUE.....	6,445,360			
TOTAL SALARY RATE.....	2,701,761			
CASUALTY INSURANCE PREMIUM				1001090
ADJUSTMENT				100000
SPECIAL CATEGORIES				103241
RISK MANAGEMENT INSURANCE				
WORKING CAPITAL TRUST FUND-STATE	1,647			2792 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
OFFICE OF THE STATE CIO				72900700
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT FOR FY 2019-20 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001680
SALARIES AND BENEFITS				010000
WORKING CAPITAL TRUST FUND-STATE	12,480			2792 1
=====				
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION - FY				
2019-20 - EFFECTIVE 12/1/2019				1001690
SALARIES AND BENEFITS				010000
WORKING CAPITAL TRUST FUND-STATE	11,654			2792 1
=====				
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
WORKING CAPITAL TRUST FUND-STATE	125-			2792 1
=====				
STATE ENTERPRISE INFORMATION				
TECHNOLOGY DISTRIBUTION				1006600
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
WORKING CAPITAL TRUST FUND-STATE	50,862-			2792 1
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
OFFICE OF THE STATE CIO				72900700
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES REALIGNMENT				2000000
TRANSFER FROM EXECUTIVE DIRECTION				
TO OFFICE OF THE STATE CHIEF				
INFORMATION OFFICER - ADD				2008730
SALARY RATE				000000
SALARY RATE.....	184,565			
=====				
SALARIES AND BENEFITS				010000
	3.00			
WORKING CAPITAL TRUST FUND-STATE	246,028			2792 1
=====				
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
WORKING CAPITAL TRUST FUND-STATE	987			2792 1
=====				
TOTAL: TRANSFER FROM EXECUTIVE DIRECTION				2008730
TO OFFICE OF THE STATE CHIEF				
INFORMATION OFFICER - ADD				
TOTAL POSITIONS.....	3.00			
TOTAL ISSUE.....	247,015			
TOTAL SALARY RATE.....	184,565			
=====				

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Transfer from Executive Direction to the Office of the State Chief Information Officer - Add

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:

6. Public Integrity

DEPARTMENT OF MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective technology services

SUMMARY:

The Department of Management Services (department) requests to transfer three Full-Time Equivalent (FTE) positions, \$247,015 in budget authority and the associated Salary Rate of 184,565 from the Executive Direction and Support Services

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>OFFICE OF THE STATE CIO</u>						72900700
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES REALIGNMENT						2000000
TRANSFER FROM EXECUTIVE DIRECTION						
TO OFFICE OF THE STATE CHIEF						
INFORMATION OFFICER - ADD						2008730

budget entity within the Administrative Trust Fund to the Office of the State Chief Information Officer budget entity with in the Working Capital Trust Fund.

This issue nets to zero when combined with companion issue 2008720.

RETURN ON INVESTMENT (ROI):

Transferring the three FTE from the Executive Direction and Support Services budget entity and moving them to the Office of the State Chief Information Officer will better align the roles and responsibilities of the FTE with the division served. These three positions are the billing section for the State Data Center and solely serve to bill customers of the State Data Center. Administratively housing these positions within Office of the State Chief Information Officer is more appropriate as the functions of the Executive Direction and Support Services budget entity are to serve the department for shared administrative services.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

If this issue is not funded, then the Billing Section will remain within the Executive Direction and Support Services budget entity as they are currently but continue to serve the State Data Center.

BACKGROUND:

In 2018-19, the Budget and Billing Sections of the Agency for State Technology (AST) were Type-II Transferred from AST to the department. The two sections were comprised of five FTE, two for budget and three for billing, all placed within the Executive Direction and Support Services budget entity. Administrative Overhead authority was provided to AST to pay for the services provided, now by the department. The billing section is physically housed within the Division of Telecommunications, now the Division of State Technology, due to the nature of the services and support provided, while the budget section is physically housed within the Planning and Budget Office in the Division of Administration. Other Salary Amount transaction was utilized to balance actual expenditure data for the three FTE against the auto-population of data of LAS/PBS.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
OFFICE OF THE STATE CIO
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 ESTIMATED EXPENDITURES REALIGNMENT
 TRANSFER FROM EXECUTIVE DIRECTION
 TO OFFICE OF THE STATE CHIEF
 INFORMATION OFFICER - ADD

72000000
 72900000
 72900700
 16
1603.00.00.00
 2000000

 2008730

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2020-21						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
1679 PLANNING & BUDGETING SPECIALIST						
03847 001	1.00	48,185	21,286	69,471	0.00	69,471
2236 GOVERNMENT OPERATIONS CONSULTANT II						
03848 001	1.00	48,294	16,394	64,688	0.00	64,688
2225 SENIOR MANAGEMENT ANALYST II - SES						
03846 001	1.00	88,086	28,745	116,831	0.00	116,831

TOTALS FOR ISSUE BY FUND						
2792 WORKING CAPITAL TRUST FUND						
3.00	184,565		66,425	250,990		250,990
=====						

OTHER SALARY AMOUNT
 2792 WORKING CAPITAL TRUST FUND

4,962-

 246,028
 =====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>OFFICE OF THE STATE CIO</u>				72900700
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH				
INSURANCE ADJUSTMENTS FOR FY				
2019-20 - FIVE MONTHS ANNUALIZATION				26A1690
SALARIES AND BENEFITS				010000
WORKING CAPITAL TRUST FUND-STATE		8,324		2792 1
=====				
STATE FUNDING REDUCTIONS				3300000
REDUCTION IN ADMINISTRATIVE				
OVERHEAD				3300280
SPECIAL CATEGORIES				100000
ADMINISTRATIVE OVERHEAD				105002
WORKING CAPITAL TRUST FUND-STATE		539,243-		2792 1
=====				

AGENCY ISSUE NARRATIVE:
 2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: Reduce Administrative Overhead

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

LINKAGE TO GOVERNOR'S PRIORITIES:
 6. Public Integrity

DEPARTMENT OF MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:
 Goal #12: Deliver and promote the development of high-quality, innovative, cost-effective technology services.

SUMMARY:
 The Department of Management Services (department) requests to eliminate \$539,243 in budget authority from the Administrative Overhead appropriation category in the Office of the State Chief Information Officer budget entity within the Working Capital Trust Fund.

BACKGROUND:
 In Fiscal Year 2018-19, the Budget and Billing Sections of the Agency for State Technology (AST) was Type 2 transferred from AST to the department pursuant to Ch. 2018-10, L.O.F. (HB 5003). The two sections were comprised of five FTE, two for budget and three for billing, all placed within the Executive Direction and Support Services budget entity. Administrative Overhead authority was provided to AST to pay for the services provided, now by the department through a

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>OFFICE OF THE STATE CIO</u>				72900700
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
STATE FUNDING REDUCTIONS				3300000
REDUCTION IN ADMINISTRATIVE				
OVERHEAD				3300280

Memorandum of Understanding between the two agencies.

In Fiscal Year 2019-20, AST was Type 2 transferred to the department pursuant to Ch. 2019-118, L.O.F. (HB 5301), and created the Division of State Technology. For the payment of the assessment for the Administrative Overhead for Fiscal Year 2019-20, two budget entities will pay using nonoperating and the two new budget entities (prior AST) will pay using the operating appropriation category. The methodology for the current amount is the total Salaries and Benefits and basic Expenses of the 5 full-time equivalents that were transferred in Fiscal Year 2018-19.

The department assesses the fee for administrative overhead for all the divisions during the third quarter based on actual expenditure data and other data counts from the prior year and requests authority to transfer to the Executive Direction and Support Services budget entity through nonoperating authority. This process will be set into place for the Division of State Technology Fiscal Year 2020-21 in which all budget entities will be assessed with the same methodology. This will provide efficiencies to the process that is justifiable and trackable.

TOTAL: INFORMATION TECHNOLOGY				<u>1603.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	44,002			1000
TRUST FUNDS	6,092,248			2000
TOTAL POSITIONS.....	36.00			
TOTAL PROG COMP.....	6,136,250			
TOTAL SALARY RATE.....	2,886,326			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: PERC				72920000
<u>PUBLIC EMPLOYEES RELATIONS</u>				72920100
ECONOMIC OPPORTUNITIES				11
<u>WORKFORCE SERVICES</u>				<u>1102.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	1,772,297			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	1,434,569			1000 1
PERC TRUST FUND -STATE	1,318,037			2558 1
TOTAL POSITIONS.....	24.00			
TOTAL APPRO.....	2,752,606			
=====				
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE	149,277			1000 1
PERC TRUST FUND -STATE	53,628			2558 1
TOTAL APPRO.....	202,905			
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	57,094			1000 1
PERC TRUST FUND -STATE	345,814			2558 1
TOTAL APPRO.....	402,908			
=====				
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -STATE	37,399			1000 1
PERC TRUST FUND -STATE	5,721			2558 1
TOTAL APPRO.....	43,120			
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: PERC							72920000
<u>PUBLIC EMPLOYEES RELATIONS</u>							72920100
ECONOMIC OPPORTUNITIES							11
<u>WORKFORCE SERVICES</u>							<u>1102.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		35,070					1000 1
PERC TRUST FUND -STATE		32,500					2558 1
TOTAL APPRO.....		67,570					
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		1,864					1000 1
PERC TRUST FUND -STATE		2,859					2558 1
TOTAL APPRO.....		4,723					
ADMINISTRATIVE OVERHEAD							105002
GENERAL REVENUE FUND -STATE		34,314					1000 1
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		5,073					1000 1
PERC TRUST FUND -STATE		4,946					2558 1
TOTAL APPRO.....		10,019					
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -STATE		19,119					1000 1
PERC TRUST FUND -STATE		19,429					2558 1
TOTAL APPRO.....		38,548					

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: PERC							72920000
<u>PUBLIC EMPLOYEES RELATIONS</u>							72920100
ECONOMIC OPPORTUNITIES							11
<u>WORKFORCE SERVICES</u>							<u>1102.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	24.00						
TOTAL ISSUE.....		3,556,713					
TOTAL SALARY RATE.....		1,772,297					
=====							
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		556-					1000 1
PERC TRUST FUND -STATE		853-					2558 1
TOTAL APPRO.....		1,409-					
=====							
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001680
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		3,787					1000 1
PERC TRUST FUND -STATE		3,479					2558 1
TOTAL APPRO.....		7,266					
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -STATE		24					1000 1
PERC TRUST FUND -STATE		25					2558 1
TOTAL APPRO.....		49					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: PERC				72920000
<u>PUBLIC EMPLOYEES RELATIONS</u>				72920100
ECONOMIC OPPORTUNITIES				11
<u>WORKFORCE SERVICES</u>				<u>1102.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT FOR FY 2019-20 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001680
TOTAL: FLORIDA RETIREMENT SYSTEM				1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....	7,315			
=====				
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION - FY				
2019-20 - EFFECTIVE 12/1/2019				1001690
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	4,828			1000 1
PERC TRUST FUND -STATE	4,435			2558 1
TOTAL APPRO.....	9,263			
=====				
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
GENERAL REVENUE FUND -STATE	47			1000 1
PERC TRUST FUND -STATE	47			2558 1
TOTAL APPRO.....	94			
=====				
TOTAL: ADJUSTMENT TO STATE HEALTH				1001690
INSURANCE PREMIUM CONTRIBUTION - FY				
2019-20 - EFFECTIVE 12/1/2019				
TOTAL ISSUE.....	9,357			
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: PERC							72920000
<u>PUBLIC EMPLOYEES RELATIONS</u>							72920100
ECONOMIC OPPORTUNITIES							11
<u>WORKFORCE SERVICES</u>							<u>1102.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		53-					1000 1
PERC TRUST FUND -STATE		52-					2558 1
TOTAL APPRO.....		105-					
=====							
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -STATE		22,121					1000 1
PERC TRUST FUND -STATE		22,480					2558 1
TOTAL APPRO.....		44,601					
=====							
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS							26A1690 010000
GENERAL REVENUE FUND -STATE		3,449					1000 1
PERC TRUST FUND -STATE		3,168					2558 1
TOTAL APPRO.....		6,617					
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -STATE		34					1000 1
PERC TRUST FUND -STATE		34					2558 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: PERC				72920000
<u>PUBLIC EMPLOYEES RELATIONS</u>				72920100
ECONOMIC OPPORTUNITIES				11
<u>WORKFORCE SERVICES</u>				<u>1102.00.00.00</u>
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH				
INSURANCE ADJUSTMENTS FOR FY				
2019-20 - FIVE MONTHS ANNUALIZATION				26A1690
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
TOTAL APPRO.....	68			
=====		=====		
TOTAL: ANNUALIZATION OF STATE HEALTH				26A1690
INSURANCE ADJUSTMENTS FOR FY				
2019-20 - FIVE MONTHS ANNUALIZATION				
TOTAL ISSUE.....	6,685			
=====		=====		
TOTAL: WORKFORCE SERVICES				<u>1102.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	1,807,460			1000
TRUST FUNDS	1,815,697			2000
-----		-----		
TOTAL POSITIONS.....	24.00			
TOTAL PROG COMP.....	3,623,157			
TOTAL SALARY RATE.....	1,772,297			
=====		=====		

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: COMM ON HUMAN RELAT							72950000
<u>HUMAN RELATIONS</u>							72950100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	2,613,108						
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	3,375,875						1000 1
OPERATING TRUST FUND -FEDERL	420,221						2510 3
TOTAL POSITIONS.....	60.00						
TOTAL APPRO.....	3,796,096						
=====							
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -STATE	62,440						1000 1
OPERATING TRUST FUND -FEDERL	41,040						2510 3
TOTAL APPRO.....	103,480						
=====							
EXPENSES							040000
GENERAL REVENUE FUND -STATE	125,243						1000 1
OPERATING TRUST FUND -FEDERL	420,090						2510 3
TOTAL APPRO.....	545,333						
=====							
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -STATE	11,736						1000 1
OPERATING TRUST FUND -FEDERL	5,000						2510 3
TOTAL APPRO.....	16,736						
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: COMM ON HUMAN RELAT							72950000
<u>HUMAN RELATIONS</u>							72950100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
TRANS TO DIV ADM HEARINGS							100565
GENERAL REVENUE FUND -STATE		479,030					1000 1
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		53,506					1000 1
OPERATING TRUST FUND -FEDERL		69,000					2510 3
TOTAL APPRO.....		122,506					
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		37,846					1000 1
OPERATING TRUST FUND -STATE		13,211					2510 1
OPERATING TRUST FUND -FEDERL		74,301					2510 3
TOTAL OPERATING TRUST FUND		87,512					2510
TOTAL APPRO.....		125,358					
ADMINISTRATIVE OVERHEAD							105002
OPERATING TRUST FUND -FEDERL		120,051					2510 3
LEASE/PURCHASE/EQUIPMENT							105281
OPERATING TRUST FUND -FEDERL		23,753					2510 3
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		15,538					1000 1
OPERATING TRUST FUND -FEDERL		8,139					2510 3

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: COMM ON HUMAN RELAT							72950000
<u>HUMAN RELATIONS</u>							72950100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
TOTAL APPRO.....		23,677					
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -FEDERL		67,005					2510 3
=====							
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	60.00						
TOTAL ISSUE.....		5,423,025					
TOTAL SALARY RATE.....		2,613,108					
=====							
CASUALTY INSURANCE PREMIUM							1001090
ADJUSTMENT							100000
SPECIAL CATEGORIES							103241
RISK MANAGEMENT INSURANCE							
GENERAL REVENUE FUND -STATE		6,516-					1000 1
=====							
OPERATING TRUST FUND -STATE		2,275-					2510 1
-FEDERL		12,793-					2510 3

TOTAL OPERATING TRUST FUND		15,068-					2510
=====							
TOTAL APPRO.....		21,584-					
=====							
FLORIDA RETIREMENT SYSTEM							1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL							010000
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
SALARIES AND BENEFITS							
GENERAL REVENUE FUND -STATE		6,004					1000 1
OPERATING TRUST FUND -FEDERL		747					2510 3

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: COMM ON HUMAN RELAT							72950000
<u>HUMAN RELATIONS</u>							72950100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001680
SALARIES AND BENEFITS							010000
TOTAL APPRO.....		6,751					
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -FEDERL		40					2510 3
=====							
TOTAL: FLORIDA RETIREMENT SYSTEM							1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
TOTAL ISSUE.....		6,791					
=====							
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		16,998					1000 1
OPERATING TRUST FUND -FEDERL		2,116					2510 3
TOTAL APPRO.....		19,114					
=====							
OTHER PERSONAL SERVICES							030000
OPERATING TRUST FUND -STATE		1,338					2510 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -FEDERL		76					2510 3
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: COMM ON HUMAN RELAT							72950000
<u>HUMAN RELATIONS</u>							72950100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
TOTAL: ADJUSTMENT TO STATE HEALTH							1001690
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							
TOTAL ISSUE.....		20,528					
=====							
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		164-					1000 1
OPERATING TRUST FUND -FEDERL		86-					2510 3
TOTAL APPRO.....		250-					
=====							
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -FEDERL		114					2510 3
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: COMM ON HUMAN RELAT							72950000
<u>HUMAN RELATIONS</u>							72950100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
NONRECURRING EXPENDITURES							2100000
STAFFING FOR THE FLORIDA COMMISSION							
ON HUMAN RELATIONS							2103052
EXPENSES							040000
OPERATING TRUST FUND -FEDERL		30,040-					2510 3
=====							
ANNUALIZATION OF ADMINISTERED							
FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH							
INSURANCE ADJUSTMENTS FOR FY							
2019-20 - FIVE MONTHS ANNUALIZATION							26A1690
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		12,141					1000 1
OPERATING TRUST FUND -FEDERL		1,511					2510 3
TOTAL APPRO.....		13,652					
=====							
OTHER PERSONAL SERVICES							030000
OPERATING TRUST FUND -STATE		956					2510 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
OPERATING TRUST FUND -FEDERL		54					2510 3
=====							
TOTAL: ANNUALIZATION OF STATE HEALTH							26A1690
INSURANCE ADJUSTMENTS FOR FY							
2019-20 - FIVE MONTHS ANNUALIZATION							
TOTAL ISSUE.....		14,662					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
WORKLOAD				3000000
ADDITIONAL RESOURCES FOR THE				
FLORIDA COMMISSION ON HUMAN				
RELATIONS				3000950
SALARY RATE				000000
SALARY RATE.....	266,532			
=====				
SALARIES AND BENEFITS				010000
	5.00			
GENERAL REVENUE FUND -STATE	380,830			1000 1
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	49,613	20,321		1000 1
=====				
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -STATE	1,645			1000 1
=====				
TOTAL: ADDITIONAL RESOURCES FOR THE				3000950
FLORIDA COMMISSION ON HUMAN				
RELATIONS				
TOTAL POSITIONS.....	5.00			
TOTAL ISSUE.....	432,088	20,321		
TOTAL SALARY RATE.....	266,532			
=====				

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Additional Staff for Commission on Human Relations

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

6.1 Create and sustain vibrant, safe, and healthy communities that attract workers, residents, business, and visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

COMMISSION ON HUMAN RELATIONS LONG RANGE PROGRAM PLAN:

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: COMM ON HUMAN RELAT						72950000
<u>HUMAN RELATIONS</u>						72950100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
WORKLOAD						3000000
ADDITIONAL RESOURCES FOR THE						
FLORIDA COMMISSION ON HUMAN						
RELATIONS						3000950

Goal #13: Ensure fair treatment of both complainants and respondents in instances of alleged discrimination and promote mutual respect and greater harmony among diverse groups.

SUMMARY:

The Florida Commission on Human Relations (FCHR) requests 5 full time equivalent (FTE) positions and \$432,088 in budget authority consisting of \$380,830 Salaries and Benefits, \$49,613 (\$20,321 non-recurring), Expense, and \$1,645 Human Resource Allocation in General Revenue to fund 1 FTE Senior Network Analysts, 2 FTE Attorneys, 1 FTE Inspector General, and 1 FTE Records Technician in the Information Technology Services, Enforcement Investigations, General Counsel and Inspector General.

RETURN ON INVESTMENT (ROI):

The Florida stakeholders avoid over \$19 million in litigation expenses. For Fiscal Year 2017-2018, the Return on Investments is 304% - which means that for every \$1 the state provides the FCHR in its annual budget; there is a return of an additional \$3.04 to the state through the Commission's successful mediations alone.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

By not funding this issue, the agency will continue to operate with an insufficient level of staffing which exposes the commission to the risk of not being able to meet its statutory obligations as defined in Chapter 760, Florida Statutes and exposes the Commission. These positions are critical to bringing to compliance a minimum level of support for essential operations to meet and be able to maintain a minimum of LRPP requirements and resources, continuity of operations, internal controls, appropriate workload levels to avoid high turnover/(attrition), and performance compliance. Section 20.055, Florida Statutes, established that each agency has an Inspector General as a central point for coordination of and responsibility for activities that promote accountability, integrity, and efficiency in government. Inspector General position will educate employees and agency stakeholders and perform audits, investigations and other engagements to promote economy and efficiency in the administration of the Florida Commission on Human Relations (FCHR) program and operations. This position will also prevent and detect fraud waste and abuse within FCHR. The agency has failed to meet its LRPP goals.

BACKGROUND:

The mission of the commission under the Florida Civil Rights Act of 1992 (Part I, Chapter 760, Florida Statutes [F.S.]) and the Florida Fair Housing Act (Part II, Chapter 760, F.S.) is to promote and encourage fair treatment of all persons in Florida regardless of race, color, religion, sex, pregnancy, national origin, age, disability and familial or marital status. The commission's primary responsibility is to enforce Florida's employment and housing discrimination laws. Also, the commission partners with community organizations, associations and federal, state and local public-sector entities to address human and civil rights issues in Florida. Furthermore, pursuant to the Florida Civil Rights Act, the commission investigates discrimination in public accommodations, such as lodging and food establishments.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: COMM ON HUMAN RELAT							72950000
<u>HUMAN RELATIONS</u>							72950100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
WORKLOAD							3000000
ADDITIONAL RESOURCES FOR THE FLORIDA COMMISSION ON HUMAN RELATIONS							3000950

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2020-21							
NEW POSITIONS							
0045 RECORDS TECHNICIAN							
N1004 001	1.00	30,413		18,465	48,878	0.00	48,878
2124 SENIOR NETWORK SYSTEMS ANALYST							
N1008 001	1.00	56,304		22,638	78,942	0.00	78,942
7736 ATTORNEY							
N1001 001	2.00	86,315		43,373	129,688	0.00	129,688
9571 INSPECTOR GENERAL-DMS							
N1003 001	1.00	93,500		29,822	123,322	0.00	123,322

TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							380,830
	5.00	266,532		114,298	380,830		380,830
	=====	=====	=====	=====	=====		=====

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72950000
						72950100
						16
						<u>1601.00.00.00</u>
						3400000
						34001C0
						210000
						210004
OPERATING TRUST FUND	-FEDERL		67,289-			2510 3

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? YES

ISSUE TITLE: Information Technology Resources for Commission on Human Relations

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

6.1 Create and sustain vibrant, safe and healthy communities that attract workers, residents, business, and visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

COMMISSION ON HUMAN RELATIONS LONG RANGE PROGRAM PLAN:

Goal #13: Ensure fair treatment of both complainants and respondents in instances of alleged discrimination and promote mutual respect and greater harmony among diverse groups.

SUMMARY:

The Florida Commission on Human Relations (FCHR) request to transfer \$67,289 of recurring Operating Trust Fund (OTF) budget authority from the Data Processing Services (DST) category to Northwest Regional Data Center (NWRDC) category in General Revenue (GR) as this is essential for such needs as security services and Backend as a Service (BaaS) Data Primary Storage. The OTF revenues only come from two federal cooperative agreements, which are the Housing and Urban Development and Equal Employment Opportunity Commission federal grants. There are no state revenues or fees collected in the OTF to cover the state requirements under Chapter 760, Florida Statutes for the FCHR, Information Technology Services (ITS) infrastructure.

This issue nets to zero with issue #34002C0.

RETURN ON INVESTMENT (ROI):

FCHR, Information Technology Services (ITS) are required to provide a reliable infrastructure to sustain services for the utility servers and support and monitor all infrastructure framework. The visibility as a service offering administered by the NWRDC dynamically identifies and evaluates network endpoints and applications providing remediation, control, and continuous monitoring capabilities as identified in the Cybersecurity: Rule Chapter 60GG-2, F.A.C. In addition, FCHR seeks to gain improvements in identity management, disaster recovery, and other new cloud-based services.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUND SHIFT				3400000
FLORIDA COMMISSION ON HUMAN				
RELATIONS - TRANSFER FROM OPERATING				
TRUST FUND TO GENERAL REVENUE -				
DEDUCT				34001C0

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

By not funding this issue, this will prevent FCHR from being able to implement appropriate infrastructure and services solutions. FCHR seeks to achieve the following business objectives:

1. Security needs identified in Auditor General audit findings.
2. Improve network service through NWRDC.
3. Address incidents related to security.
4. Cloud services, identity management, disaster recovery and data center services.

BACKGROUND:

FCHR seeks the NWRDS's ability to provide a redundant, secure and controlled environment offering 24/7/365 on-site support operations, which FCHR is unable to fully support with current ITS staffing resources and infrastructure.

FLORIDA COMMISSION ON HUMAN
 RELATIONS - TRANSFER FROM OPERATING
 TRUST FUND TO GENERAL REVENUE - ADD
 DATA PROCESSING SERVICES
 NORTHWEST REGIONAL DC

34002C0
 210000
 210023

GENERAL REVENUE FUND -STATE 67,289 1000 1

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 ISSUE TITLE: Information Technology Resources for Commission on Human Relations

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

6.1 Create and sustain vibrant, safe and healthy communities that attract workers, residents, business, and visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

COMMISSION ON HUMAN RELATIONS LONG RANGE PROGRAM PLAN:

Goal #13: Ensure fair treatment of both complainants and respondents in instances of alleged discrimination and promote

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUND SHIFT				3400000
FLORIDA COMMISSION ON HUMAN				
RELATIONS - TRANSFER FROM OPERATING				
TRUST FUND TO GENERAL REVENUE - ADD				34002C0

mutual respect and greater harmony among diverse groups.

SUMMARY:

The Florida Commission on Human Relations (FCHR) request to transfer \$67,289 of recurring Operating Trust Fund (OTF) budget authority from the Data Processing Services (DST) category to Northwest Regional Data Center (NWRDC) category in General Revenue (GR) as this is essential for such needs as security services and Backend as a Service (BaaS) Data Primary Storage. The OTF revenues only come from two federal cooperative agreements, which are the Housing and Urban Development and Equal Employment Opportunity Commission federal grants. There are no state revenues or fees collected in the OTF to cover the state requirements under Chapter 760, Florida Statutes for the FCHR, Information Technology Services (ITS) infrastructure.

This issue nets to zero with issue #34001C0.

RETURN ON INVESTMENT (ROI):

FCHR, Information Technology Services (ITS) are required to provide a reliable infrastructure to sustain services for the utility servers and support and monitor all infrastructure framework. The visibility as a service offering administered by the NWRDC dynamically identifies and evaluates network endpoints and applications providing remediation, control, and continuous monitoring capabilities as identified in the Cybersecurity: Rule Chapter 60GG-2, F.A.C. In addition, FCHR seeks to gain improvements in identity management, disaster recovery, and other new cloud-based services.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

By not funding this issue, this will prevent FCHR from being able to implement appropriate infrastructure and services solutions. FCHR seeks to achieve the following business objectives:

1. Security needs identified in Auditor General audit findings.
2. Improve network service through NWRDC.
3. Address incidents related to security.
4. Cloud services, identity management, disaster recovery and data center services.

BACKGROUND:

FCHR seeks the NWRDS's ability to provide a redundant, secure and controlled environment offering 24/7/365 on-site support operations, which FCHR is unable to fully support with current ITS staffing resources and infrastructure.

COL A03		COL A04		COL A05		CODES
AGY REQUEST	FY 2020-21	AGY REQ N/R	FY 2020-21	AG REQ ANZ	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72950000
						72950100
						16
						<u>1601.00.00.00</u>
						3630000
						36339C0
						210000
						210023
GENERAL REVENUE FUND	-STATE	54,900	5,000			1000 1

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Information Technology Resources for Commission on Human Relations

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

6.1 Create and sustain vibrant, safe and healthy communities that attract workers, residents, business, and visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

COMMISSION ON HUMAN RELATIONS LONG RANGE PROGRAM PLAN:

Goal #13: Ensure fair treatment of both complainants and respondents in instances of alleged discrimination and promote mutual respect and greater harmony among diverse groups.

SUMMARY:

The Florida Commission on Human Relations (FCHR) request budget authority in the amount of \$54,900 (\$5,000 non-recurring) for the Northwest Regional Data Center (NWRDC) category in General Revenue (GR) to utilize services offered from the NWRDC. The critical service needs include Data Replication/Cloud Storage, Azure Cloud Services, and hardware on the floor to support the Security and (Backend as a Service (BaaS) services which are essential to the agency. The Operating Trust Fund (OTF) revenues consist of two federal cooperative agreements, which are Housing and Urban Development (HUD) and Equal Employment Opportunity Commission (EEOC) federal grants. There are no state revenues or fees collected in the OTF to cover the state requirements under Chapter 760, Florida Statutes for the FCHR, Information Technology Services infrastructure. The total budget request of \$54,900 GR will satisfy the agency's critical need.

RETURN ON INVESTMENT (ROI):

FCHR, Information Technology Services (ITS) are required to provide a reliable infrastructure to sustain services, support, and monitor all infrastructure framework. The solution to procure Azure Cloud Services through NWRDC is fiscally advantageous per their agreement. Also, FCHR seeks to house hardware at NWRDC that is related to NWRDC's Security and Visibility Service and BaaS with provided redundancy. Each service gains improvements in security management, disaster recovery, and other cloud-based services.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: COMM ON HUMAN RELAT						72950000
<u>HUMAN RELATIONS</u>						72950100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL						
INFORMATION TECHNOLOGY						3630000
ADDITIONAL FUNDING FOR FLORIDA						
COMMISSION ON HUMAN RELATIONS						
INFORMATION TECHNOLOGY						36339C0

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

By not funding this issue, it will prevent FCHR from being able to implement appropriate infrastructure and services solutions. FCHR seeks to achieve the following business objectives:

1. Provide adequate redundancy of data and its application services
2. Azure Cloud Service procurement opportunities
3. Utilize already funded MFN connectivity to NWRDC.
4. Cloud service infrastructure using the data center.

BACKGROUND:

FCHR seeks the NWRDS's ability to provide a redundant, secure and controlled environment offering 24/7/365 on-site and Cloud supported operations, which FCHR is unable to fully support with current ITS staffing resources and infrastructure.

AUDIT FINDINGS AND RECOMMENDATIONS						4A00000
STAFFING FOR THE FLORIDA COMMISSION						
ON HUMAN RELATIONS						4A01000
SALARY RATE						000000
SALARY RATE.....	134,874					
=====						
SALARIES AND BENEFITS						010000
GENERAL REVENUE FUND	-STATE	3.00	197,302			1000 1
=====						
EXPENSES						040000
GENERAL REVENUE FUND	-STATE	30,519	12,435			1000 1
=====						
SPECIAL CATEGORIES						100000
TR/DMS/HR SVCS/STW CONTRCT						107040
GENERAL REVENUE FUND	-STATE	987				1000 1
=====						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
<u>GOV OPERATIONS/SUPPORT</u>				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
AUDIT FINDINGS AND RECOMMENDATIONS				4A00000
STAFFING FOR THE FLORIDA COMMISSION				
ON HUMAN RELATIONS				4A01000
TOTAL: STAFFING FOR THE FLORIDA COMMISSION				4A01000
ON HUMAN RELATIONS				
TOTAL POSITIONS.....	3.00			
TOTAL ISSUE.....		228,808	12,435	
TOTAL SALARY RATE.....	134,874			

AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

ISSUE TITLE: Additional Staff for Commission on Human Relations

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

6.1 Create and sustain vibrant, safe, and healthy communities that attract workers, residents, business, and visitors.

LINKAGE TO GOVERNOR'S PRIORITIES:

3. Economic Development and Job Creation

COMMISSION ON HUMAN RELATIONS LONG RANGE PROGRAM PLAN:

Goal #13: Ensure fair treatment of both complainants and respondents in instances of alleged discrimination and promote mutual respect and greater harmony among diverse groups.

SUMMARY:

The Florida Commission on Human Relations (FCHR) requests 3 full time equivalent (FTE) positions and \$228,808 in budget authority consisting of \$197,302 Salaries and Benefits, \$30,519 (\$12,435 nonrecurring), Expense, and \$987 Human Resource Allocation in General Revenue to fund 3 FTE Investigator Specialist IIs in the Enforcement Investigations.

RETURN ON INVESTMENT (ROI):

The Florida stakeholders avoid over \$19 million in litigation expenses. For FY 2017-2018, the Return on Investments (ROI) is 304% - which means that for every \$1 the state provides the FCHR in its annual budget; there is a return of an additional \$3.04 to the state through the Commission's successful mediations alone.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

By not funding this issue, the agency will continue to operate with an insufficient level of staffing which exposes the commission to the risk of not being able to meet its statutory obligations as defined in Chapter 760, Florida Statutes and exposes the Commission. These positions are critical to bringing to compliance a minimum level of support for essential operations to meet and be able to maintain a minimum of LRPP requirements and resources, continuity of operations, internal controls, appropriate workload levels to avoid high turnover/(attrition), and performance compliance. The Investigator Specialist II positions for the Enforcement Investigations unit for 3 FTEs are critically

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: COMM ON HUMAN RELAT						72950000
<u>HUMAN RELATIONS</u>						72950100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
AUDIT FINDINGS AND RECOMMENDATIONS						4A00000
STAFFING FOR THE FLORIDA COMMISSION						
ON HUMAN RELATIONS						4A01000

needed to meet the Auditor General recommendations. AG Report No. 2017-214 presented a finding that the Commission did not always investigate or handle employment and public accommodation discrimination complaints or allegations of retaliation against state agency whistle-blowers within the time frame specified by state law. This LBR represents the third year of requesting 3 FTEs for the Employment Investigation unit. The agency has failed to meet its LRPP goals.

BACKGROUND:

The mission of the commission under the Florida Civil Rights Act of 1992 (Part I, Chapter 760, Florida Statutes [F.S.]) and the Florida Fair Housing Act (Part II, Chapter 760, F.S.) is to promote and encourage fair treatment of all persons in Florida regardless of race, color, religion, sex, pregnancy, national origin, age, disability and familial or marital status. The commission's primary responsibility is to enforce Florida's employment and housing discrimination laws. Also, the commission partners with community organizations, associations and federal, state and local public-sector entities to address human and civil rights issues in Florida. Furthermore, pursuant to the Florida Civil Rights Act, the commission investigates discrimination in public accommodations, such as lodging and food establishments.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2020-21							
NEW POSITIONS							
8318 INVESTIGATION SPECIALIST II							
N1005 001	3.00	134,874		62,428	197,302	0.00	197,302
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							197,302
	3.00	134,874		62,428	197,302		197,302

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: COMM ON HUMAN RELAT							72950000
<u>HUMAN RELATIONS</u>							72950100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
TOTAL: GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
BY FUND TYPE							
GENERAL REVENUE FUND		4,972,762		37,756			1000
TRUST FUNDS		1,156,280					2000
TOTAL POSITIONS.....	68.00						
TOTAL PROG COMP.....		6,129,042		37,756			
TOTAL SALARY RATE.....		3,014,514					


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* BPEADL01                                STATISTICAL INFORMATION                                09/16/2019 15:40:36 *
* BUDGET PERIOD: 2008-2021                EXHIBIT A, D AND D-3A LIST REQUEST                MBH 72      SP      *
* COMPILE DATE: 09/16/2015                COMPILE TIME: 09:40:41                                PAGE:      1      *
*****
*                                     SAVE INITIALS:                SAVE DEPARTMENT: 07      SAVE ID: ED3A
* -----
* SELECT CODES AND ACCUMULATION LEVELS WHERE ALLOWED.  WHEN NO CODE IS SELECTED, ALL CODES WILL BE REPORTED.
* ITEMIZATION OF EXPENDITURE:                IOE ACCUMULATION LEVEL: 0 (1=OPER/FCO, 2=IOE, 0=MERGED)
* MERGE GROUPS (Y/N): Y
* BUDGET ENTITY OR GROUP/ACCUMULATION LEVEL (DEP, DIV, BUR, SUB, LBE, MRG):
*   1-7: DMS      LBE
*   8-14:
*   15-21:
*   22-27:
* EXCLUDE:
*
* PROGRAM COMPONENT/ACCUMULATION LEVEL (1, 2, 3, 4 OR 5 FOR 2, 4, 6, 8 OR 10 DIGITS, 6=MERGE POLICY, 0=MERGED):
*   5
*
* APPROPRIATION CATEGORY OR GROUP/ACCUMULATION LEVEL (1=MAJOR, 2=MINOR, 0=MERGED):
*   2
*
* FUND GROUPS SET:                OR FUND:                FUNDING SOURCE IDENTIFIER:                MERGE FSI (Y/N): N
* FCO (Y/N): Y      FTE (Y/N): Y                SALARY RATE (Y/N): Y
* -----
* ISSUE CODE OR GROUP/ACCUMULATION LEVEL (1, 2 OR 3 FOR 1, 3 OR 7 CHARACTERS, 0=MERGED):
*   3
*
* REPORT OPTION: 1      COLUMN SELECTION: A03      A04      A05      CODES
* 1=EAD REPORT
* 2=SCHEDULE IV/IT ISSUES      REPORT COLUMNS WITH CALCULATION DIFFERENCE ONLY (Y/N): N  THAT EXCEED:
* 3=STATEWIDE ISSUES
* 4=SCHEDULE VIIIA ISSUES
* SCHEDULE VIIIA ISSUES SPREADSHEET (Y/N): N
*
* LEVELS OF TOTALS: (N=NO TOTAL, L=LINE TOTAL, T=BY FUND TYPE, D=BY DETAIL FUND, B=BY DETAIL FUND AND FUND TYPE,
* G=FUND GROUP LINE TOTALS, E=BY DETAIL FUND AND FUND GROUP)
* RUN: N      ITEM OF EXP: N      GROUP: N      DEPARTMENT: N      DIVISION: N      BUREAU: N
* SUB-BUREAU: N      LBE: T      POLICY AREA: N      PROG COMP: T      D3A SUM ISSUE: N      D3A DETAIL ISSUE: L
* MAJOR APP CAT: N      MINOR APP CAT: D
*
* APPROPRIATION CATEGORY TITLES: S (S=SHORT, L=LONG)      REPORT SEQUENCE: DEPT/BUDGET ENTITY: N  A=ALPHABETICAL
*                                     PROGRAM COMPONENT: N  N=NUMERICAL
* -----
* DEPARTMENT NARRATIVE SET:
* BUDGET ENTITY NARRATIVE SET:                PROGRAM COMPONENT NARRATIVE (Y/N): N
*
* ISSUE/ACTIVITY NARRATIVE SET: A1                PRIORITY ISSUE NARRATIVE SET (1-9):
*
* INCLUDE POSITION DATA (Y/N): Y
*
* INCLUDE COLUMN CODES (Y/N): Y
*
* OUTPUT FORMAT: L                PAGE BREAKS: LBE  PRC
* L=LANDSCAPE                (IOE, GRP, DEP, DIV,      REPORT HEADING:                EXHIBIT D-3A
* P=PORTRAIT                BUR, SUB, LBE, PRC,      EXPENDITURES BY
*                                     SIS, ISC)                ISSUE AND APPROPRIATION CATEGORY
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* BPEADL01                               STATISTICAL INFORMATION                09/16/2019 15:40:36 *
* BUDGET PERIOD: 2008-2021                EXHIBIT A, D AND D-3A LIST REQUEST        MBH 72      SP      *
* COMPILE DATE: 09/16/2015                COMPILE TIME: 09:40:41                    PAGE:      2      *
*****
*
* TOTAL RECORDS READ FROM SORT:           649                                         *
* TOTAL RECORDS READ FROM CARD:           43                                         *
* TOTAL PAF RECORDS READ:                 12                                         *
* TOTAL OAF RECORDS READ:                  3                                         *
* TOTAL IEF RECORDS READ:                  0                                         *
* TOTAL BGF RECORDS READ:                  0                                         *
* TOTAL BEF RECORDS READ:                  46                                         *
* TOTAL PCF RECORDS READ:                  38                                         *
* TOTAL ICF RECORDS READ:                  283                                        *
* TOTAL INF RECORDS READ:                  3,015                                       *
* TOTAL ACF RECORDS READ:                  101                                        *
* TOTAL FCF RECORDS READ:                  21                                         *
* TOTAL FSF RECORDS READ:                  10                                         *
* TOTAL PCN RECORDS READ:                  0                                         *
* TOTAL BEN RECORDS READ:                  0                                         *
* TOTAL DPC RECORDS READ:                  24                                         *
* TOTAL RECORDS IN ERROR:                  0                                         *
*
*****
*
* BUDGET ENTITIES SELECTED:
*   1-9: 7201      7240      7260      7275      7290      7292      7295      7298
*   10-18:
*   19-27:
*
*****

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