

BPEADL01 LAS/PBS SYSTEM  
BUDGET PERIOD: 2008-2021  
STATE OF FLORIDA

EXHIBIT D-3A  
EXPENDITURES BY  
ISSUE AND APPROPRIATION CATEGORY

SP 09/16/2019 20:33 PAGE: 1  
EXHIBIT D-3A ERROR REPORT

BUDGET ENTITY	D3A ISSUE CODE	COLUMN NUMBERS	CODE	ERROR MESSAGE	PAGE
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THERE WERE 0 ERRORS DETECTED

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>COMPREHENSIVE ELIGIB SVCS</u>							65100200
HEALTH AND HUMAN SERVICES							13
<u>LONG-TERM CARE</u>							<u>1303.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	9,711,662						
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -MATCH	5,954,930						1000 2
OPERATIONS AND MAINT TF -FEDERL	7,790,789						2516 3
TOTAL POSITIONS.....	246.50						
TOTAL APPRO.....	13,745,719						
=====							
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -MATCH	476,485						1000 2
OPERATIONS AND MAINT TF -FEDERL	699,529						2516 3
TOTAL APPRO.....	1,176,014						
=====							
EXPENSES							040000
GENERAL REVENUE FUND -MATCH	828,998						1000 2
OPERATIONS AND MAINT TF -FEDERL	1,065,600						2516 3
TOTAL APPRO.....	1,894,598						
=====							
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -MATCH	17,885						1000 2
OPERATIONS AND MAINT TF -FEDERL	24,698						2516 3
TOTAL APPRO.....	42,583						
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>COMPREHENSIVE ELIGIB SVCS</u>							65100200
HEALTH AND HUMAN SERVICES							13
<u>LONG-TERM CARE</u>							<u>1303.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -MATCH		88,162					1000 2
OPERATIONS AND MAINT TF -FEDERL		117,167					2516 3
TOTAL APPRO.....		205,329					
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -MATCH		154,512					1000 2
OPERATIONS AND MAINT TF -FEDERL		134,057					2516 3
TOTAL APPRO.....		288,569					
LEASE/PURCHASE/EQUIPMENT							105281
GENERAL REVENUE FUND -MATCH		60,061					1000 2
OPERATIONS AND MAINT TF -FEDERL		81,402					2516 3
TOTAL APPRO.....		141,463					
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -MATCH		35,199					1000 2
OPERATIONS AND MAINT TF -FEDERL		48,019					2516 3
TOTAL APPRO.....		83,218					
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	246.50						
TOTAL ISSUE.....	17,577,493						
TOTAL SALARY RATE.....	9,711,662						

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
COMPREHENSIVE ELIGIB SVCS							65100200
HEALTH AND HUMAN SERVICES							13
LONG-TERM CARE							<u>1303.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
OPERATIONS AND MAINT TF -FEDERL		33,298-					2516 3
=====							
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001680
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -MATCH		9,637					1000 2
OPERATIONS AND MAINT TF -FEDERL		12,608					2516 3
TOTAL APPRO.....		22,245					
=====							
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -MATCH		34,320					1000 2
OPERATIONS AND MAINT TF -FEDERL		44,904					2516 3
TOTAL APPRO.....		79,224					
=====							
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -MATCH		886					1000 2
OPERATIONS AND MAINT TF -FEDERL		1,276					2516 3
TOTAL APPRO.....		2,162					
=====							
TOTAL: ADJUSTMENT TO STATE HEALTH							1001690
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							
TOTAL ISSUE.....		81,386					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>COMPREHENSIVE ELIGIB SVCS</u>				65100200
HEALTH AND HUMAN SERVICES				13
<u>LONG-TERM CARE</u>				<u>1303.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -MATCH		162-		1000 2
OPERATIONS AND MAINT TF -FEDERL		219-		2516 3
TOTAL APPRO.....		381-		
=====		=====		=====
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS				26A1690
GENERAL REVENUE FUND -MATCH		24,514		1000 2
OPERATIONS AND MAINT TF -FEDERL		32,074		2516 3
TOTAL APPRO.....		56,588		
=====		=====		=====
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -MATCH		633		1000 2
OPERATIONS AND MAINT TF -FEDERL		911		2516 3
TOTAL APPRO.....		1,544		
=====		=====		=====
TOTAL: ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION				26A1690
TOTAL ISSUE.....		58,132		
=====		=====		=====

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>COMPREHENSIVE ELIGIB SVCS</u>							65100200
HEALTH AND HUMAN SERVICES							13
<u>LONG-TERM CARE</u>							<u>1303.00.00.00</u>
FUND SHIFT							3400000
REALIGNMENT OF FUNDS TO SUPPORT THE COMPREHENSIVE ELIGIBILITY SERVICES PROGRAM - ADD SALARIES AND BENEFITS							3400050 010000
GENERAL REVENUE FUND -MATCH		917,929					1000 2
=====							
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -MATCH		111,522					1000 2
=====							
EXPENSES							040000
GENERAL REVENUE FUND -MATCH		118,301					1000 2
=====							
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -MATCH		3,407					1000 2
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -MATCH		14,503					1000 2
=====							
RISK MANAGEMENT INSURANCE							103241
OPERATIONS AND MAINT TF -FEDERL		10,227					2516 3
=====							
LEASE/PURCHASE/EQUIPMENT							105281
GENERAL REVENUE FUND -MATCH		10,670					1000 2
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>COMPREHENSIVE ELIGIB SVCS</u>				65100200
HEALTH AND HUMAN SERVICES				13
<u>LONG-TERM CARE</u>				<u>1303.00.00.00</u>
FUND SHIFT				3400000
REALIGNMENT OF FUNDS TO SUPPORT THE				
COMPREHENSIVE ELIGIBILITY SERVICES				
PROGRAM - ADD				3400050
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -MATCH	6,410			1000 2
TOTAL: REALIGNMENT OF FUNDS TO SUPPORT THE				3400050
COMPREHENSIVE ELIGIBILITY SERVICES				
PROGRAM - ADD				
TOTAL ISSUE.....	1,192,969			

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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

Issue Title: Comprehensive Assessment and Review for Long-Term Care Services (CARES) Program - Add 3400050

Priority Narrative: This issue relates to and implements the Department's priority to "ensure federal and state funds are used to effectively and efficiently serve elders' needs."

Summary: The Department of Elder Affairs (DOEA) operates the Comprehensive Assessment and Review for Long-Term Care Services (CARES) program through the Comprehensive Eligibility Services' Budget Entity. DOEA is requesting an increase of \$1,172,515 in General Revenue and a decrease of \$1,172,515 from the Operations and Maintenance Trust Fund in recurring funding for CARES in Fiscal Year 2020-2021.

Background: CARES is responsible for nursing facility (NF) pre-admission screening to ensure that Medicaid payment for NF care is made only for individuals whose conditions require such care and to ensure that long-term care services are provided in the setting most appropriate to the needs of the person and in the most economical manner possible. DOEA administers the program through various agreements with the Agency for Health Care Administration (AHCA), which is the designated state Medicaid agency. There are 18 CARES offices located throughout the state.

CARES is responsible for conducting a Level of Care (LOC) assessment to determine medical eligibility for individuals applying for the Medicaid Institutional Care Program (ICP) for NF care, or for certain Medicaid waivers that provide home and community-based services; this includes, but is not limited to, individuals seeking enrollment into the Statewide Medicaid Managed Care Long-Term Care (SMMC LTC) program. Medicaid eligible individuals may be admitted to a NF only if they are assessed to need NF LOC.

The CARES program is no longer responsible for NF pre-admission screenings for serious mental illness (SMI) and/or intellectual disability or related condition (ID) for individuals who are ages 21 or older prior to admission to a Medicaid certified NF, regardless of payment source. Pre-admission Screening and Resident Reviews (PASRR) is a federally

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>COMPREHENSIVE ELIGIB SVCS</u>							65100200
HEALTH AND HUMAN SERVICES							13
<u>LONG-TERM CARE</u>							<u>1303.00.00.00</u>
FUND SHIFT							3400000
REALIGNMENT OF FUNDS TO SUPPORT THE COMPREHENSIVE ELIGIBILITY SERVICES PROGRAM - ADD							3400050

mandated pre-admission screening program to ensure these individuals are appropriately placed in the least restrictive environment and to identify needed specialized services. This responsibility was transferred to AHCA as of January 1, 2019.

For many years, the total funding of the CARES program has received reimbursement from the Federal Centers for Medicare and Medicaid Services (CMS) at the Federal Financial Participation (FFP) enhanced match of 75 percent (compared to the general 50 percent match rate). On May 31, 2016 CMS approved the AHCA's Public Assistance Cost Allocation Plan which also incorporated the Cost Allocation Plan for DOEA. This approval reduced the level of federal reimbursement available while increasing the required General Revenue matching funds. As of January 1, 2019, with the transfer of PASRR responsibilities to AHCA, the CARES program is only eligible to receive the standard 50 percent match rate.

Solution/Justification: This issue requests an additional need of \$1,172,515 in General Revenue. Conversely, there is \$1,172,515 of budget authority in the Operations and Maintenance Trust Fund (OMTF) that is no longer needed.

This issue adds \$1,182,742 in General Revenue and \$10,227 of OMTF authority in various categories. The deduct issue (3400060) reduces General Revenue by \$10,227 and reduces OMTF by \$1,182,742 in various categories. The net increase to General Revenue is \$1,172,515. The net decrease to OMTF is \$1,172,515.

This issue utilizes other salary adjustment amounts of \$917,929 in order to add and deduct the accurate salaries and benefits appropriation since this issue is not related to a particular position or positions.

LINKAGE TO THE GOVERNOR'S PRIORITIES: Restores and Protects Florida's Environment, Improves Florida's Education System, Economic Development and Job Creation, Health Care, Public Safety and Public Integrity.

Category	Fund	Budget Entity	Amount	Activity #
Salaries and Benefits (010000)	1000	65100200	\$ 917,929	ACT2000
Other Personal Services (030000)	1000	65100200	\$ 111,522	ACT2000
Expenses (040000)	1000	65100200	\$ 118,301	ACT2000
Operating Capital Outlay (060000)	1000	65100200	\$ 3,407	ACT2000
Contracted Services (100777)	1000	65100200	\$ 14,503	ACT2000
Risk Management Insurance (103241)	2516	65100200	\$ 10,227	ACT2000
Lease/Lease-Purchase (105281)	1000	65100200	\$ 10,670	ACT2000
Human Resources Assessment (107040)	1000	65100200	\$ 6,410	ACT2000

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COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

ELDER AFFAIRS, DEPT OF						65000000
PGM: SERVICE TO ELDERS PGM						65100000
<u>COMPREHENSIVE ELIGIB SVCS</u>						65100200
HEALTH AND HUMAN SERVICES						13
<u>LONG-TERM CARE</u>						<u>1303.00.00.00</u>
FUND SHIFT						3400000
REALIGNMENT OF FUNDS TO SUPPORT THE						
COMPREHENSIVE ELIGIBILITY SERVICES						
PROGRAM - ADD						3400050

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2020-21						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
OTHER SALARY AMOUNT						
						917,929
						-----
						917,929
						=====

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REALIGNMENT OF FUNDS TO SUPPORT THE						
COMPREHENSIVE ELIGIBILITY SERVICES						
PROGRAM - DEDUCT						3400060
SALARIES AND BENEFITS						010000
OPERATIONS AND MAINT TF	-FEDERL	917,929-				2516 3
		=====				
OTHER PERSONAL SERVICES						030000
OPERATIONS AND MAINT TF	-FEDERL	111,522-				2516 3
		=====				
EXPENSES						040000
OPERATIONS AND MAINT TF	-FEDERL	118,301-				2516 3
		=====				

	COL A03	COL A04	COL A05		
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ		
	FY 2020-21	FY 2020-21	FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	
				AMOUNT	
				CODES	
ELDER AFFAIRS, DEPT OF					65000000
PGM: SERVICE TO ELDERS PGM					65100000
<u>COMPREHENSIVE ELIGIB SVCS</u>					65100200
HEALTH AND HUMAN SERVICES					13
<u>LONG-TERM CARE</u>					<u>1303.00.00.00</u>
FUND SHIFT					3400000
REALIGNMENT OF FUNDS TO SUPPORT THE					
COMPREHENSIVE ELIGIBILITY SERVICES					
PROGRAM - DEDUCT					3400060
OPERATING CAPITAL OUTLAY					060000
OPERATIONS AND MAINT TF -FEDERL	3,407-				2516 3
=====					
SPECIAL CATEGORIES					100000
CONTRACTED SERVICES					100777
OPERATIONS AND MAINT TF -FEDERL	14,503-				2516 3
=====					
RISK MANAGEMENT INSURANCE					103241
GENERAL REVENUE FUND -MATCH	10,227-				1000 2
=====					
LEASE/PURCHASE/EQUIPMENT					105281
OPERATIONS AND MAINT TF -FEDERL	10,670-				2516 3
=====					
TR/DMS/HR SVCS/STW CONTRCT					107040
OPERATIONS AND MAINT TF -FEDERL	6,410-				2516 3
=====					
TOTAL: REALIGNMENT OF FUNDS TO SUPPORT THE					3400060
COMPREHENSIVE ELIGIBILITY SERVICES					
PROGRAM - DEDUCT					
TOTAL ISSUE.....	1,192,969-				
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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

Issue Title: Comprehensive Assessment and Review for Long-Term Care Services (CARES) Program - Deduct 3400060

Priority Narrative: This issue relates to and implements the Department's priority to "ensure federal and state funds are used to effectively and efficiently serve elders' needs."

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>COMPREHENSIVE ELIGIB SVCS</u>				65100200
HEALTH AND HUMAN SERVICES				13
<u>LONG-TERM CARE</u>				<u>1303.00.00.00</u>
FUND SHIFT				3400000
REALIGNMENT OF FUNDS TO SUPPORT THE				
COMPREHENSIVE ELIGIBILITY SERVICES				
PROGRAM - DEDUCT				3400060

Summary: The Department of Elder Affairs (DOEA) operates the Comprehensive Assessment and Review for Long-Term Care Services (CARES) program through the Comprehensive Eligibility Services' Budget Entity. DOEA is requesting an increase of \$1,172,515 in General Revenue and a decrease of \$1,172,515 from the Operations and Maintenance Trust Fund in recurring funding for CARES in Fiscal Year 2020-2021.

Background: CARES is responsible for nursing facility (NF) pre-admission screening to ensure that Medicaid payment for NF care is made only for individuals whose conditions require such care and to ensure that long-term care services are provided in the setting most appropriate to the needs of the person and in the most economical manner possible. DOEA administers the program through various agreements with the Agency for Health Care Administration (AHCA), which is the designated state Medicaid agency. There are 18 CARES offices located throughout the state.

CARES is responsible for conducting a Level of Care (LOC) assessment to determine medical eligibility for individuals applying for the Medicaid Institutional Care Program (ICP) for NF care, or for certain Medicaid waivers that provide home and community-based services; this includes, but is not limited to, individuals seeking enrollment into the Statewide Medicaid Managed Care Long-Term Care (SMMC LTC) program. Medicaid eligible individuals may be admitted to a NF only if they are assessed to need NF LOC.

The CARES program is no longer responsible for NF pre-admission screenings for serious mental illness (SMI) and/or intellectual disability or related condition (ID) for individuals who are ages 21 or older prior to admission to a Medicaid certified NF, regardless of payment source. Pre-admission Screening and Resident Reviews (PASRR) is a federally mandated pre-admission screening program to ensure these individuals are appropriately placed in the least restrictive environment and to identify needed specialized services. This responsibility was transferred to AHCA as of January 1, 2019.

For many years, the total funding of the CARES program has received reimbursement from the Federal Centers for Medicare and Medicaid Services (CMS) at the Federal Financial Participation (FFP) enhanced match of 75 percent (compared to the general 50 percent match rate). On May 31, 2016 CMS approved the AHCA's Public Assistance Cost Allocation Plan which also incorporated the Cost Allocation Plan for DOEA. This approval reduced the level of federal reimbursement available while increasing the required General Revenue matching funds. As of January 1, 2019, with the transfer of PASRR responsibilities to AHCA, the CARES program is only eligible to receive the standard 50 percent match rate.

Solution/Justification: This issue requests an additional need of \$1,172,515 in General Revenue. Conversely, there is \$1,172,515 of budget authority in the Operations and Maintenance Trust Fund (OMTF) that is no longer needed.

This issue reduces \$1,182,742 in OMTF and \$10,227 of General Revenue authority in various categories. The add issue (3400050) adds OMTF by \$10,227 and adds General Revenue by \$1,182,742 in various categories. The net increase to General Revenue is \$1,172,515. The net decrease to OMTF is \$1,172,515.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
ELDER AFFAIRS, DEPT OF						
PGM: SERVICE TO ELDERS PGM						
<u>COMPREHENSIVE ELIGIB SVCS</u>						
HEALTH AND HUMAN SERVICES						
<u>LONG-TERM CARE</u>						
FUND SHIFT						65000000
REALIGNMENT OF FUNDS TO SUPPORT THE						65100000
COMPREHENSIVE ELIGIBILITY SERVICES						65100200
PROGRAM - DEDUCT						13
						<u>1303.00.00.00</u>
						3400000
						3400060

This issue utilizes other salary adjustment amounts of \$917,929 in order to add and deduct the accurate salaries and benefits appropriation since this issue is not related to a particular position or positions.

LINKAGE TO THE GOVERNOR'S PRIORITIES: Restores and Protects Florida's Environment, Improves Florida's Education System, Economic Development and Job Creation, Health Care, Public Safety and Public Integrity.

Category	Fund	Budget Entity	Amount	Activity #
Salaries and Benefits (010000)	2516	65100200	\$( 917,929)	ACT2000
Other Personal Services (030000)	2516	65100200	\$( 111,522)	ACT2000
Expenses (040000)	2516	65100200	\$( 118,301)	ACT2000
Operating Capital Outlay (060000)	2516	65100200	\$( 3,407)	ACT2000
Contracted Services (100777)	2516	65100200	\$( 14,503)	ACT2000
Risk Management Insurance (103241)	1000	65100200	\$( 10,227)	ACT2000
Lease/Lease-Purchase (105281)	2516	65100200	\$( 10,670)	ACT2000
Human Resources Assessment (107040)	2516	65100200	\$( 6,410)	ACT2000

POSITION DETAIL OF SALARIES AND BENEFITS:

FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2020-21						
CHANGES TO CURRENTLY AUTHORIZED POSITIONS						
OTHER SALARY AMOUNT						
2516 OPERATIONS AND MAINT TF						917,929-
						-----
						917,929-
						=====

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	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>COMPREHENSIVE ELIGIB SVCS</u>				65100200
HEALTH AND HUMAN SERVICES				13
<u>LONG-TERM CARE</u>				<u>1303.00.00.00</u>
TOTAL: LONG-TERM CARE				<u>1303.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	8,858,575			1000
TRUST FUNDS	8,847,002			2000
TOTAL POSITIONS.....	246.50			
TOTAL PROG COMP.....	17,705,577			
TOTAL SALARY RATE.....	9,711,662			

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>HOME &amp; COMMUNITY SERVICES</u>							65100400
HEALTH AND HUMAN SERVICES							13
<u>LONG-TERM CARE</u>							<u>1303.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	2,953,003						
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	151,679						1000 1
-MATCH	1,352,424						1000 2
-----							
TOTAL GENERAL REVENUE FUND	1,504,103						1000
=====							
FEDERAL GRANTS TRUST FUND -FEDERL	2,102,651						2261 3
=====							
OPERATIONS AND MAINT TF -FEDERL	907,199						2516 3
=====							
TOTAL POSITIONS.....	60.00						
TOTAL APPRO.....	4,513,953						
=====							
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -STATE	103,975						1000 1
-MATCH	161,828						1000 2
-----							
TOTAL GENERAL REVENUE FUND	265,803						1000
=====							
FEDERAL GRANTS TRUST FUND -FEDERL	832,756						2261 3
=====							
OPERATIONS AND MAINT TF -FEDERL	230,954						2516 3
=====							
TOTAL APPRO.....	1,329,513						
=====							
EXPENSES							040000
GENERAL REVENUE FUND -STATE	92,247						1000 1
-MATCH	301,852						1000 2
-----							
TOTAL GENERAL REVENUE FUND	394,099						1000
=====							
FEDERAL GRANTS TRUST FUND -FEDERL	1,085,024						2261 3
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERERS PGM							65100000
<u>HOME &amp; COMMUNITY SERVICES</u>							65100400
HEALTH AND HUMAN SERVICES							13
<u>LONG-TERM CARE</u>							<u>1303.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
EXPENSES							040000
OPERATIONS AND MAINT TF -FEDERL		441,437					2516 3
TOTAL APPRO.....		1,920,560					
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -STATE		5,905					1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		5,000					2261 3
OPERATIONS AND MAINT TF -FEDERL		5,000					2516 3
TOTAL APPRO.....		15,905					
SPECIAL CATEGORIES							100000
AAS TRAINING & EDUCATION							100007
FEDERAL GRANTS TRUST FUND -FEDERL		119,493					2261 3
G/A-ALZHEIMER'S/SERVICES							100041
GENERAL REVENUE FUND -STATE		26,474,254					1000 1
-MATCH		2,010,000					1000 2
TOTAL GENERAL REVENUE FUND		28,484,254					1000
TOTAL APPRO.....		28,484,254					
G/A-COMMUNITY CARE/ELDERLY							100547
GENERAL REVENUE FUND -STATE		63,391,955					1000 1
-MATCH		6,468,765					1000 2
TOTAL GENERAL REVENUE FUND		69,860,720					1000
FEDERAL GRANTS TRUST FUND -FEDERL		269,851					2261 3
OPERATIONS AND MAINT TF -FEDERL		3,215,056					2516 3

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERERS PGM							65100000
<u>HOME &amp; COMMUNITY SERVICES</u>							65100400
HEALTH AND HUMAN SERVICES							13
<u>LONG-TERM CARE</u>							<u>1303.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							1000000
G/A-COMMUNITY CARE/ELDERLY							100547
TOTAL APPRO.....		73,345,627					
=====							
G/A-HOME ENERGY ASSISTANCE							100570
FEDERAL GRANTS TRUST FUND -FEDERL		5,963,764					2261 3
=====							
G/A-OLDER AMERICANS ACT							100604
GENERAL REVENUE FUND -STATE		9,699,602					1000 1
-MATCH		346,998					1000 2
-----							
TOTAL GENERAL REVENUE FUND		10,046,600					1000
=====							
FEDERAL GRANTS TRUST FUND -FEDERL		94,743,728					2261 3
=====							
TOTAL APPRO.....		104,790,328					
=====							
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -MATCH		114,710					1000 2
FEDERAL GRANTS TRUST FUND -FEDERL		458,925					2261 3
GRANTS AND DONATIONS TF -STATE		22,700					2339 1
OPERATIONS AND MAINT TF -FEDERL		53,564					2516 3
-----							
TOTAL APPRO.....		649,899					
=====							
G/A-CONTRACTED SERVICES							100778
GENERAL REVENUE FUND -STATE		1,207,035					1000 1
-MATCH		796,510					1000 2
-----							
TOTAL GENERAL REVENUE FUND		2,003,545					1000
=====							
FEDERAL GRANTS TRUST FUND -FEDERL		9,135,359					2261 3
=====							
OPERATIONS AND MAINT TF -FEDERL		796,511					2516 3
=====							



	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>HOME &amp; COMMUNITY SERVICES</u>							65100400
HEALTH AND HUMAN SERVICES							13
<u>LONG-TERM CARE</u>							<u>1303.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							1000000
G/A-CONTRACTED SERVICES							100778
TOTAL APPRO.....		11,935,415					
=====							
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -MATCH		27,396					1000 2
=====							
LEASE/PURCHASE/EQUIPMENT							105281
GENERAL REVENUE FUND -STATE		2,353					1000 1
-MATCH		7,286					1000 2
-----							
TOTAL GENERAL REVENUE FUND		9,639					1000
=====							
FEDERAL GRANTS TRUST FUND -FEDERL		6,635					2261 3
=====							
OPERATIONS AND MAINT TF -FEDERL		6,182					2516 3
=====							
TOTAL APPRO.....		22,456					
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		1,694					1000 1
-MATCH		5,373					1000 2
-----							
TOTAL GENERAL REVENUE FUND		7,067					1000
=====							
FEDERAL GRANTS TRUST FUND -FEDERL		10,873					2261 3
=====							
OPERATIONS AND MAINT TF -FEDERL		3,901					2516 3
=====							
TOTAL APPRO.....		21,841					
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>HOME &amp; COMMUNITY SERVICES</u>							65100400
HEALTH AND HUMAN SERVICES							13
<u>LONG-TERM CARE</u>							<u>1303.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
PROG CARE FOR THE ELDERLY							109971
GENERAL REVENUE FUND -MATCH		25,838,246					1000 2
OPERATIONS AND MAINT TF -RECPNT		40,961,769					2516 9
TOTAL APPRO.....		66,800,015					
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	60.00						
TOTAL ISSUE.....		299,940,419					
TOTAL SALARY RATE.....		2,953,003					
CASUALTY INSURANCE PREMIUM ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -MATCH		7,350					1000 2
FLORIDA RETIREMENT SYSTEM ADJUSTMENT FOR FY 2019-20 - NORMAL COST AND UNFUNDED ACTUARIAL LIABILITY							1001680
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		258					1000 1
-MATCH		2,297					1000 2
TOTAL GENERAL REVENUE FUND		2,555					1000
FEDERAL GRANTS TRUST FUND -FEDERL		3,572					2261 3
OPERATIONS AND MAINT TF -FEDERL		1,541					2516 3
TOTAL APPRO.....		7,668					

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>HOME &amp; COMMUNITY SERVICES</u>							65100400
HEALTH AND HUMAN SERVICES							13
<u>LONG-TERM CARE</u>							<u>1303.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		631					1000 1
-MATCH		5,628					1000 2
TOTAL GENERAL REVENUE FUND		6,259					1000
FEDERAL GRANTS TRUST FUND -FEDERL		8,748					2261 3
OPERATIONS AND MAINT TF -FEDERL		3,775					2516 3
TOTAL APPRO.....		18,782					
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -STATE		270					1000 1
-MATCH		404					1000 2
TOTAL GENERAL REVENUE FUND		674					1000
FEDERAL GRANTS TRUST FUND -FEDERL		2,123					2261 3
OPERATIONS AND MAINT TF -FEDERL		573					2516 3
TOTAL APPRO.....		3,370					
TOTAL: ADJUSTMENT TO STATE HEALTH							1001690
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							
TOTAL ISSUE.....		22,152					

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>HOME &amp; COMMUNITY SERVICES</u>							65100400
HEALTH AND HUMAN SERVICES							13
<u>LONG-TERM CARE</u>							<u>1303.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		8-					1000 1
-MATCH		25-					1000 2
TOTAL GENERAL REVENUE FUND		33-					1000
FEDERAL GRANTS TRUST FUND -FEDERL		50-					2261 3
OPERATIONS AND MAINT TF -FEDERL		18-					2516 3
TOTAL APPRO.....		101-					
NONRECURRING EXPENDITURES							2100000
ALZHEIMER'S PROJECT, INC							2103004
SPECIAL CATEGORIES							100000
G/A-ALZHEIMER'S/SERVICES							100041
GENERAL REVENUE FUND -STATE		100,000-					1000 1
ALZHEIMER'S COMMUNITY CARE, INC.							2103005
SPECIAL CATEGORIES							100000
G/A-ALZHEIMER'S/SERVICES							100041
GENERAL REVENUE FUND -STATE		500,000-					1000 1
CITY OF HIALEAH GARDENS - HOT MEALS							2103018
SPECIAL CATEGORIES							100000
G/A-OLDER AMERICANS ACT							100604
GENERAL REVENUE FUND -STATE		292,000-					1000 1

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>HOME &amp; COMMUNITY SERVICES</u>							65100400
HEALTH AND HUMAN SERVICES							13
<u>LONG-TERM CARE</u>							<u>1303.00.00.00</u>
NONRECURRING EXPENDITURES							2100000
CITY OF HIALEAH - MEALS PROGRAM							2103019
SPECIAL CATEGORIES							100000
G/A-OLDER AMERICANS ACT							100604
GENERAL REVENUE FUND -STATE		1,400,000-					1000 1
=====							
JEWISH FAMILY AND COMMUNITY							2103024
SERVICES OF SOUTHWEST FLORIDA							100000
SPECIAL CATEGORIES							100041
G/A-ALZHEIMER'S/SERVICES							
GENERAL REVENUE FUND -STATE		75,000-					1000 1
=====							
NORTH MIAMI FOUNDATION FOR SENIOR							2103038
CITIZENS SERVICES, INC.							100000
SPECIAL CATEGORIES							100604
G/A-OLDER AMERICANS ACT							
GENERAL REVENUE FUND -STATE		50,000-					1000 1
=====							
ALZHEIMER'S MEMORY MOBILE							2103040
SPECIAL CATEGORIES							100000
G/A-ALZHEIMER'S/SERVICES							100041
GENERAL REVENUE FUND -STATE		334,140-					1000 1
=====							
DEERFIELD BEACH DAY CARE CENTER							2103058
SPECIAL CATEGORIES							100000
G/A-ALZHEIMER'S/SERVICES							100041
GENERAL REVENUE FUND -STATE		195,150-					1000 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>HOME &amp; COMMUNITY SERVICES</u>							65100400
HEALTH AND HUMAN SERVICES							13
<u>LONG-TERM CARE</u>							<u>1303.00.00.00</u>
NONRECURRING EXPENDITURES							2100000
NORTH EAST FLORIDA SENIOR HOME							
DELIVERED MEALS PROGRAM							2103059
SPECIAL CATEGORIES							100000
G/A-OLDER AMERICANS ACT							100604
GENERAL REVENUE FUND -STATE		400,000-					1000 1
=====							
NASSAU - OVERCOMING HUNGER FOR							
NEEDY SENIORS							2103062
SPECIAL CATEGORIES							100000
G/A-OLDER AMERICANS ACT							100604
GENERAL REVENUE FUND -STATE		296,000-					1000 1
=====							
SELF RELIANCE, INC. - HOME							
MODIFICATION FOR ELDERS PROGRAM							2103064
SPECIAL CATEGORIES							100000
G/A-OLDER AMERICANS ACT							100604
GENERAL REVENUE FUND -STATE		150,000-					1000 1
=====							
AUSTIN HEPBURN SENIOR MINI CENTER							
- CITY OF HALLANDALE BEACH							2103065
SPECIAL CATEGORIES							100000
G/A-OLDER AMERICANS ACT							100604
GENERAL REVENUE FUND -STATE		82,080-					1000 1
=====							
DAVID POSNACK JEWISH COMMUNITY							
CENTER - SENIOR KOSHER MEAL							
PROGRAM							2103067
SPECIAL CATEGORIES							100000
G/A-OLDER AMERICANS ACT							100604
GENERAL REVENUE FUND -STATE		149,537-					1000 1
=====							

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>HOME &amp; COMMUNITY SERVICES</u>							65100400
HEALTH AND HUMAN SERVICES							13
<u>LONG-TERM CARE</u>							<u>1303.00.00.00</u>
NONRECURRING EXPENDITURES							2100000
CITY OF WEST PARK - SENIOR							
PROGRAMMING							2103069
SPECIAL CATEGORIES							100000
G/A-OLDER AMERICANS ACT							100604
GENERAL REVENUE FUND -STATE		200,000-					1000 1
=====							
AREA AGENCY ON AGING OF PASCO-							
PINELLAS, INC.							2103072
SPECIAL CATEGORIES							100000
G/A-OLDER AMERICANS ACT							100604
GENERAL REVENUE FUND -STATE		100,000-					1000 1
=====							
LAUDERDALE LAKES ALZHEIMER'S CARE							
CENTER							2103073
SPECIAL CATEGORIES							100000
G/A-ALZHEIMER'S/SERVICES							100041
GENERAL REVENUE FUND -STATE		250,000-					1000 1
=====							
ANNUALIZATION OF ADMINISTERED							
FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH							
INSURANCE ADJUSTMENTS FOR FY							
2019-20 - FIVE MONTHS ANNUALIZATION							26A1690
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		451					1000 1
-MATCH		4,020					1000 2
-----							
TOTAL GENERAL REVENUE FUND		4,471					1000
=====							
FEDERAL GRANTS TRUST FUND -FEDERL		6,249					2261 3
=====							
OPERATIONS AND MAINT TF -FEDERL		2,696					2516 3
=====							
TOTAL APPRO.....		13,416					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERERS PGM				65100000
<u>HOME &amp; COMMUNITY SERVICES</u>				65100400
HEALTH AND HUMAN SERVICES				13
<u>LONG-TERM CARE</u>				<u>1303.00.00.00</u>
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION OTHER PERSONAL SERVICES				26A1690 030000
GENERAL REVENUE FUND -STATE	193			1000 1
-MATCH	289			1000 2
TOTAL GENERAL REVENUE FUND	482			1000
FEDERAL GRANTS TRUST FUND -FEDERL	1,516			2261 3
OPERATIONS AND MAINT TF -FEDERL	409			2516 3
TOTAL APPRO.....	2,407			
TOTAL: ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION				26A1690
TOTAL ISSUE.....	15,823			
COMMUNITY BASED SERVICES FOR THE FRAIL ELDERLY				4100000
AGING RESOURCE CENTERS				4100030
SPECIAL CATEGORIES				100000
G/A-COMMUNITY CARE/ELDERLY				100547
GENERAL REVENUE FUND -MATCH	1,000,000			1000 2
OPERATIONS AND MAINT TF -FEDERL	1,000,000			2516 3
TOTAL APPRO.....	2,000,000			

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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

Issue Title: Aging Resource Centers (ARC) - 4100030

Priority Narrative: This issue relates to and implements the Department's priority to "ensure federal and state funds are used to effectively and efficiently serve elders' needs."



	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>HOME &amp; COMMUNITY SERVICES</u>				65100400
HEALTH AND HUMAN SERVICES				13
<u>LONG-TERM CARE</u>				<u>1303.00.00.00</u>
COMMUNITY BASED SERVICES FOR THE				
FRAIL ELDERLY				4100000
AGING RESOURCE CENTERS				4100030

Summary: The Department of Elder Affairs (DOEA) contracts with the Aging Resource Centers (ARC) through the Area Agencies on Aging (AAA). DOEA is requesting an additional \$1,000,000 from General Revenue and \$1,000,000 from the Operations and Maintenance Trust Fund for the ARCs in Fiscal Year 2020-2021.

Background: In 2011, the Florida Legislature passed legislation that created Statewide Medicaid Managed Care, consisting of Long-term Care Managed Care and Managed Medical Assistance, with full implementation of both components by October 1, 2014. Section 430.2053, Florida Statutes addresses new responsibilities of the Aging and Resource Centers in regard to Statewide Medicaid Managed Care Long-Term Care (SMMC LTC) as follows:

- (h) Assist clients who request long-term care services in being evaluated for eligibility for enrollment in the Medicaid long-term care managed care program as eligible plans become available in each of the regions pursuant to section 409.981(2).
- (i) Provide enrollment and coverage information to Medicaid managed long-term care enrollees as qualified plans become available in each of the regions pursuant to section 409.981(2).
- (j) Assist Medicaid recipients enrolled in the Medicaid long-term care managed care program with informally resolving grievances with a managed care network and assist Medicaid recipients in accessing the managed care network's formal grievance process as eligible plans become available in each of the regions defined in section 409.981(2).

Since the inception of the SMMC LTC program, funding to serve the waitlist has increased by over \$11.3 million. Subsequently, the ARCs have experienced an increased workload since the introduction of SMMC LTC due to more clients contacting the ARCs for information and referral services, initial intake screenings, as well as required annual waitlist re-screenings and assistance with the long-term care eligibility process. A recent study indicates a 21.6 percent increase in total client contacts over the prior four fiscal years from 482,828 in FY 2015-2016 to 587,222 in FY 2018-2019.

Solution/Justification: This issue requests an additional \$1,000,000 from General Revenue and \$1,000,000 from the Operations and Maintenance Trust Fund to address the ARCs increased workload in SMMC LTC. The amount requested represents a 31.1 percent increase to the current level of funding of \$6,430,641 to the ARCs.

This request is consistent with the statutory requirement for ARCs to enhance the existing AAA in each planning and service area through integrating AAA staff activities with those of the Department's local Comprehensive Assessment and Review for Long-Term Care Services (CARES) program units and the Department of Children and Families' Economic Self-Sufficiency Unit. This integration helps to facilitate the Medical and Financial Eligibility Determination process for all persons seeking Medicaid services, Supplemental Security Income, and food assistance.

These funds will allow the ARCs to hire approximately 40 additional staff to address the rapidly growing volume of Medicaid related consumer contacts. If this issue is not funded, the ARCs will not only continue to fall behind on annual waitlist re-screenings could also inhibit the ARCs ability to serve initial screenings and provide necessary assistance to those applying for long-term care. Thus, the timely and efficient delivery of services will be negatively

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS AMOUNT
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERERS PGM				65100000
<u>HOME &amp; COMMUNITY SERVICES</u>				65100400
HEALTH AND HUMAN SERVICES				13
<u>LONG-TERM CARE</u>				<u>1303.00.00.00</u>
COMMUNITY BASED SERVICES FOR THE				
FRAIL ELDERLY				4100000
AGING RESOURCE CENTERS				4100030

affected.

LINKAGE TO THE GOVERNOR'S PRIORITIES: Restores and Protects Florida's Environment, Improves Florida's Education System, Economic Development and Job Creation, Health Care, Public Safety and Public Integrity.

Category	Fund	Budget Entity	Amount	Activity
G/A Community Care for the Elderly (100547)	1000	65100400	\$1,000,000	ACT4500
G/A Community Care for the Elderly (100547)	2516	65100400	\$1,000,000	ACT4500

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ALZHEIMER'S DISEASE INITIATIVE -				
FRAIL ELDERS WAITING FOR SERVICES				4100040
SPECIAL CATEGORIES				100000
G/A-ALZHEIMER'S/SERVICES				100041
GENERAL REVENUE FUND	-STATE	3,610,500		1000 1

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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

Issue Title: Alzheimer's Disease Initiative (ADI) - Frail Elders Waiting for Services - 4100040

Priority Narrative: This issue relates to and implements the Department's priority to "provide home and community-based services for elders and their caregivers to ensure that elders can choose to remain safely in their homes and communities."

Summary: The Department of Elder Affairs (DOEA) administers the Alzheimer's Disease Initiative (ADI) and is requesting \$32,094,754 in General Revenue for Fiscal Year 2020-2021. This request represents an increase of \$3,610,500 in General Revenue from the Fiscal Year 2019-2020 appropriation of \$28,484,254.

Background: With over 560,000 individuals currently living with Alzheimer's disease, Florida has the second highest incidence of Alzheimer's in the nation. This is projected to increase to more than 720,000 individuals by 2025. This number does not include the tens of thousands more with other forms of dementia nor does it include the informal caregivers of these individuals which is estimated to be over 1 million.

These statistics put the state in a unique position to become a national model for how state and local entities leverage

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>HOME &amp; COMMUNITY SERVICES</u>				65100400
HEALTH AND HUMAN SERVICES				13
<u>LONG-TERM CARE</u>				<u>1303.00.00.00</u>
COMMUNITY BASED SERVICES FOR THE				
FRAIL ELDERLY				4100000
ALZHEIMER'S DISEASE INITIATIVE -				
FRAIL ELDERS WAITING FOR SERVICES				4100040

resources and state-of-the-art research and treatments to assist individuals living with dementia. Working with the federal government, Florida is implementing new, innovative, and bold programs that will drastically improve the quality of life for persons living with dementia, as well as their caregivers.

Included in those efforts is the Alzheimer's Disease Initiative which provides funding for services to individuals diagnosed or suspected of having probable Alzheimer's disease or other related memory disorders and their caregivers.

Three quarters of the individuals enrolled in ADI are incontinent and all suffer dementia. Dementia and incontinence are two clear indicators of nursing home risk. Caring for a person with Alzheimer's or other dementia is very difficult, and many family caregivers experience high levels of emotional stress and depression as well as negative impacts on their health, employment, income and financial security. The ADI respite program provides relief for caregivers in this situation to help prevent caregiver burnout and placement of the frail elder into a nursing home.

These services, when provided in the home or community setting, allow elders to remain in a familiar environment which allows them to live and live well, despite their challenges. Being able to Age in Place is an important part of a livable community and investing in these services recognizes and realizes both substantial cost and societal advantages.

Solution/Justification: This issue requests:

- \* An additional \$3,000,000 to serve approximately 257 of the frailest elders waiting for ADI services.
- \* An additional \$610,500 (2.5 percent) which will be used for contractual oversight of ADI funds at each Area Agency on Aging to ensure funds are being expended effectively, efficiently and in accordance with legislative expectations. Currently there is no funding provided for this critical issue.

This request will allow the frailest individuals and caregivers to receive day care, respite, counseling, education, training, and specialized medical equipment and supplies. If this request is not funded, these individuals will be at risk for nursing home placement that is significantly more costly to the state.

The program cost estimates are based upon prior year performance, current year funding, and the number of very frail elders in need of services. The \$3 million increase in funding would serve approximately 257 additional ADI clients on the waitlist.

When compared to the annual cost of Medicaid nursing home placement of \$68,568, the ADI program's annual cost of \$11,654 saves approximately \$56,914 per individual per year.

LINKAGE TO THE GOVERNOR'S PRIORITIES: Restores and Protects Florida's Environment, Improves Florida's Education System, Economic Development and Job Creation, Health Care, Public Safety and Public Integrity.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

ELDER AFFAIRS, DEPT OF  
 PGM: SERVICE TO ELDERERS PGM  
HOME & COMMUNITY SERVICES  
 HEALTH AND HUMAN SERVICES  
LONG-TERM CARE  
 COMMUNITY BASED SERVICES FOR THE  
 FRAIL ELDERLY  
 ALZHEIMER'S DISEASE INITIATIVE -  
 FRAIL ELDERERS WAITING FOR SERVICES

65000000  
 65100000  
 65100400  
 13  
1303.00.00.00  
 4100000  
 4100040

Category	Fund	Budget Entity	Amount	Activity
G/A Alzheimer's Disease Initiative (100041)	1000	65100400	\$3,610,500	ACT4200

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SERVE ADDITIONAL CLIENTS IN THE  
 COMMUNITY CARE FOR THE ELDERLY  
 (CCE) PROGRAM  
 SPECIAL CATEGORIES  
 G/A-COMMUNITY CARE/ELDERLY

4100200  
 100000  
 100547

GENERAL REVENUE FUND      -STATE      6,000,000  
 =====

1000 1

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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

Issue Title: Serve Additional Clients in the Community Care for the Elderly (CCE) Program - 4100200

Priority Narrative: This issue relates to and implements the Department's priority to "provide home and community-based services for elders and their caregivers to ensure that elders can choose to remain safely in their homes and communities."

Summary: The Department of Elder Affairs (DOEA) administers the Community Care for the Elderly (CCE) Program, which is funded through the Grants and Aids - Community Care for the Elderly category (100547). DOEA is requesting \$63,338,170 in General Revenue for CCE services in Fiscal Year 2020-2021. This request represents an increase of \$6,000,000 in General Revenue for CCE Services from the Fiscal Year 2019-2020 appropriation of \$57,338,170.

Background: Community Care for the Elderly services are provided to persons, 60 years or older assessed as frail, functionally impaired, and at risk of nursing home placement. These services are designed to assist the recipients to remain in the least restrictive, cost-effective environment most suitable to their needs for as long as possible.

Eligible clients may receive a wide range of goods and services, including: adult day care, adult day health care, case management, case aide, chore, companionship, consumable medical supplies, counseling, escort, emergency alert response, emergency home repair, home-delivered meals, home health aide, homemaker, home nursing, information and referral, legal assistance, material aid, medical therapeutic services, personal care, respite, shopping assistance, transportation, and other community-based services. These services, when provided in the home or community setting, allow elders to remain in a familiar environment which allows them to live and live well, despite their challenges. Being able to Age in Place is

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF						65000000
PGM: SERVICE TO ELDERERS PGM						65100000
<u>HOME &amp; COMMUNITY SERVICES</u>						65100400
HEALTH AND HUMAN SERVICES						13
<u>LONG-TERM CARE</u>						<u>1303.00.00.00</u>
COMMUNITY BASED SERVICES FOR THE FRAIL ELDERLY						4100000
SERVE ADDITIONAL CLIENTS IN THE COMMUNITY CARE FOR THE ELDERLY (CCE) PROGRAM						4100200

an important part of a livable community and investing in these services recognizes and realizes both substantial cost and societal advantages.

Many very frail elders are individuals being cared for by other frail elders. More than half of them have caregivers that are also in crisis. In addition, more than half of the very frail CCE clients are incontinent and more than a third have dementia. Dementia and incontinence are two clear indicators of nursing home risk.

Solution/Justification: This issue requests:

- \* An additional \$5,000,000 to serve the frailest elders on the waitlist.
- \* An additional \$1,000,000 to provide services to existing clients which will produce further efficiencies based on the department's "needs gap" analysis.

This request is consistent with the Department of Elder Affairs Long-Range Program Plan priority to create a long-term care system that is streamlined, cost-effective and consumer-friendly. The CCE program and services enable seniors to receive needed services without the expense and loss of personal freedoms associated with placement in a nursing home.

This request will allow the frailest of individuals to receive services.

The program cost estimates are based upon prior year performance, current year funding, and the number of very frail elders in need of services. The \$5 million increase in funding would serve approximately 593 additional CCE clients.

When compared to the annual cost of Medicaid nursing home placement of \$68,568, the CCE program's annual cost of \$8,418 saves approximately \$60,150 per individual per year.

LINKAGE TO THE GOVERNOR'S PRIORITIES: Restores and Protects Florida's Environment, Improves Florida's Education System, Economic Development and Job Creation, Health Care, Public Safety and Public Integrity.

Category	Fund	Budget	Entity	Amount	Activity #
G/A Community Care for the Elderly (100547)	1000	65100400		\$6,000,000	ACT4200

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	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERERS PGM				65100000
<u>HOME &amp; COMMUNITY SERVICES</u>				65100400
HEALTH AND HUMAN SERVICES				13
<u>LONG-TERM CARE</u>				<u>1303.00.00.00</u>
COMMUNITY BASED SERVICES FOR THE				
FRAIL ELDERLY				4100000
SERVE ADDITIONAL CLIENTS IN THE				
HOME CARE FOR THE ELDERLY (HCE)				
PROGRAM				4100210
SPECIAL CATEGORIES				100000
G/A-COMMUNITY CARE/ELDERLY				100547
GENERAL REVENUE FUND				
-STATE		1,000,000		1000 1

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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

Issue Title: Serve Additional Clients in the Home Care for the Elderly (HCE) Program - 4100210

Priority Narrative: This issue relates to and implements the Department's priority to "provide home and community-based services for elders and their caregivers to ensure that elders can choose to remain safely in their homes and communities."

Summary: The Department of Elder Affairs (DOEA) administers the Home Care for the Elderly (HCE) Program, which is funded through the Grants and Aids - Community Care for the Elderly category (100547). DOEA is requesting \$10,703,357 in General Revenue for HCE services in Fiscal Year 2020-2021. This request represents an increase of \$1,000,000 in General Revenue for HCE services from the Fiscal Year 2019-2020 appropriation of \$9,703,357.

Background: The Home Care for the Elderly (HCE) program encourages the provision of care for elders age 60 and older in family-type living arrangements in private homes as an alternative to institutional or nursing home care. Individuals must be 60 or older, have an income less than the Institutional Care Program (ICP) standard, meet the ICP asset limitation, be at risk of nursing home placement, and have an approved adult caregiver living with them who is willing and able to provide or assist in arranging for care. A basic financial subsidy is provided each month to the adult caregiver for support and maintenance of the elder, including some medical costs. A special subsidy may also be provided for services/supplies to help the elder remain in the home.

Solution/Justification: This issue requests an additional \$1,000,000 to serve approximately 242 of frail elders currently on the waitlist for services. Increased funding will be used to provide stipends to additional caregivers who are appropriate, willing and able to care for and meet the needs of elders. In addition, supportive services may also be provided in the home where elders can live and prosper within the community.

The program cost estimates are based upon prior year performance, current year funding, and the number of very frail elders in need of services. This increase in funding would serve approximately 242 additional HCE clients.

When compared to the annual cost of Medicaid nursing home placement of \$68,568, the HCE program's annual cost of \$4,119 saves approximately \$64,449 per individual per year.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

ELDER AFFAIRS, DEPT OF						65000000
PGM: SERVICE TO ELDERERS PGM						65100000
<u>HOME &amp; COMMUNITY SERVICES</u>						65100400
HEALTH AND HUMAN SERVICES						13
<u>LONG-TERM CARE</u>						<u>1303.00.00.00</u>
COMMUNITY BASED SERVICES FOR THE						
FRAIL ELDERLY						4100000
SERVE ADDITIONAL CLIENTS IN THE						
HOME CARE FOR THE ELDERLY (HCE)						
PROGRAM						4100210

LINKAGE TO THE GOVERNOR'S PRIORITIES: Restores and Protects Florida's Environment, Improves Florida's Education System, Economic Development and Job Creation, Health Care, Public Safety and Public Integrity.

Category	Fund	Budget Entity	Amount	Activity #
G/A Community Care for the Elderly (100547)	1000	65100400	\$1,000,000	ACT4500

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COMMUNITY INITIATIVES						7400000
LIVABLE FLORIDA						7400010
SALARY RATE						000000
SALARY RATE.....	80,000					
=====						
SALARIES AND BENEFITS						010000
GENERAL REVENUE FUND	-STATE	1.00	112,281			1000 1
=====						
EXPENSES						040000
GENERAL REVENUE FUND	-STATE		327,900			1000 1
=====						
SPECIAL CATEGORIES						100000
TR/DMS/HR SVCS/STW CONTRCT						107040
GENERAL REVENUE FUND	-STATE		329			1000 1
=====						
TOTAL: LIVABLE FLORIDA						7400010
TOTAL POSITIONS.....	1.00					
TOTAL ISSUE.....			440,510			
TOTAL SALARY RATE.....	80,000					
=====						

COL A03		COL A04		COL A05		CODES
AGY REQUEST	FY 2020-21	AGY REQ N/R	FY 2020-21	AG REQ ANZ	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						65000000
						65100000
						65100400
						13
						<u>1303.00.00.00</u>
						7400000
						7400010

ELDER AFFAIRS, DEPT OF  
 PGM: SERVICE TO ELDERS PGM  
HOME & COMMUNITY SERVICES  
 HEALTH AND HUMAN SERVICES  
LONG-TERM CARE  
 COMMUNITY INITIATIVES  
 LIVABLE FLORIDA

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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

Issue Title: Livable Florida - 7400010

Priority Narrative: Community Initiative for Elders

Summary: This issue requests \$440,510 to assist in creating Livable Communities throughout Florida where all people can live and age well which provides both societal and economic benefits for communities.

Background: Currently, there are more than 5.5 million residents age 60 or older in Florida, and this state has the highest population percentage of people over age 65+ in the nation.

Florida's senior population outnumbers the senior populations of 20 other states combined, as well as the total population of Alaska, Delaware, North Dakota, Rhode Island, South Dakota, Vermont, and Wyoming.

By 2030, the senior population in Florida will increase to 7.6 million which is an increase of more than 38 percent. The latest statistics show that more than 800 people move to Florida every day, of which more than half are over 60 years old.

There are challenges in promoting the health and well-being of this growing and increasingly diverse older adult population which emphasizes the importance of ensuring that the department and the Aging Network is meeting and will continue to meet the needs of our frail elders.

However, an important part of the challenge is the societal stigma and negative stereotypes about aging, including beliefs that all older adults are frail, lonely, depressed, and physically and mentally impaired and are an inevitable drain on health care resources.

Not only do older adults hold the demographic majority, they also make significant contributions to their communities in more ways than one. For example:

- \* When older adults move to Florida to retire, they contribute significantly to the economy. The department contracted with the University of Florida Bureau of Business Research to complete a study that calculated the net economic benefit of the average retiree in Florida. Annually, they contribute \$2,900 more to the state and local economy than they consume in public services.
- \* Retirees and all adults over 50 are fueling the significant, fast-growing and often overlooked "longevity economy." which is the sum of all economic activity driven by the needs of individuals aged 50 or older. These individuals contribute to the economy in a positive, outsized proportion to their share of the population. Despite being 40 percent of Florida's population in 2015, the total economic contribution of the Longevity Economy accounted for 54 percent of Florida's gross domestic product of \$478 billion.



	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>HOME &amp; COMMUNITY SERVICES</u>				65100400
HEALTH AND HUMAN SERVICES				13
<u>LONG-TERM CARE</u>				<u>1303.00.00.00</u>
COMMUNITY INITIATIVES				7400000
LIVABLE FLORIDA				7400010

- \* People over age 50 are staying employed longer, thereby earning wages, spending more money, generating tax revenue, and producing economic value for an extended period of time. Overall, people over 50 represent about 35 percent of Florida's workforce.
- \* Older adults are found to donate at a larger rate than younger generations, with 80 percent of those over age 65 giving to charity in 2015.
- \* Older adults in Florida also contribute greatly to their communities by volunteering. Annually, they volunteer more than 205 million hours, at a value of almost \$3 billion in potential cost savings to the state for their service.

Therefore, communities should integrate individual and community interests in order to facilitate living and aging well in the community - making existing systems and structures more "age-friendly". Everything points to the fact that the communities that fare best in the 21st century will be those that both tackle the challenges and embrace the positive possibilities that an aging population creates - essentially becoming livable communities.

The amenities of an age friendly/ livable community help to maximize the independence and quality of life of older adults while also enhancing the economic, civic and social vitality of the community. Essentially this means addressing the social determinants of health - which are the conditions in which people are born, grow, live, work and age. They include factors like socioeconomic status, education, appropriate and affordable housing, neighborhood and physical environment, employment, and social support networks, as well as access to health care.

Livable Florida is the outcome of Florida receiving the Age-Friendly designation on April 23, 2019 from the AARP through its Age Friendly Network of States and Communities. This designation facilitates the connectivity between public and private partnerships that are already in place and lays the foundation for policy and programmatic work that will be beneficial for people of all ages. Since the Aging Network is a key partner in community change efforts in neighborhoods, cities and counties, this places Florida in a unique position to integrate these individual and community partnerships.

Solutions to complex social problems do not emerge from the activities of a single individual, social service agency or sector but rather from the activities of multiple entities including businesses, non-profits, local governments and the general public. Therefore, it is important to note that the state is and will be working with communities to ensure that they achieve the goals that are relevant and specific to the needs of that community.

A Livable Florida not only embraces the positive possibilities of an aging population but tackles the challenges as well. With over 560,000 individuals currently living with Alzheimer's disease, Florida has the second highest incidence of Alzheimer's in the nation. This is projected to increase to more than 720,000 individuals by 2025. This number does not include the tens of thousands more with other forms of dementia nor does it include the informal caregivers of these individuals which is estimated to be over 1 million.

These statistics put the state in a unique position to become a national model for how state and local entities leverage resources and state-of-the-art research and treatments to assist individuals living with dementia. Working with the federal government, Florida is implementing new, innovative, and bold programs that will drastically improve the quality

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>HOME &amp; COMMUNITY SERVICES</u>				65100400
HEALTH AND HUMAN SERVICES				13
<u>LONG-TERM CARE</u>				<u>1303.00.00.00</u>
COMMUNITY INITIATIVES				7400000
LIVABLE FLORIDA				7400010

of life for persons living with dementia, as well as their caregivers. The department will be leading those efforts.

A Florida where elders are free from abuse is also a component of a Livable Florida. This initiative takes into consideration that:

- \* The trauma of elder abuse can result in premature death, the deterioration of physical and psychological health, destruction of social and familial ties and devastating financial loss.
- \* Elders who experienced abuse, even modest abuse, had a 300 percent higher risk of death when compared to those who had not been abused.
- \* Elders who were victims of abuse or neglect were twice as likely to be hospitalized than other elders.
- \* It is estimated that elder financial exploitation results in billions of dollars of losses each year in the United States, although these numbers are likely substantially underreported.

Opportunities to stop abuse, neglect and exploitation include:

- \* Conducting a comprehensive assessment of federal, state, and business / industry programs that address abuse, neglect and exploitation of elders, including funding for each of the programs;
- \* Analyzing the effectiveness of programs and identifying best practices, opportunities for collaboration and achieving efficiencies / breaking down silos;
- \* Creating a process for all programs to coordinate to stay on top of developments and ensure programs are up-to-date regarding the latest in scams and technology in real-time rather than waiting for a report at the end of the year or at budget time;
- \* Reviewing reported case statistics to determine who the perpetrators of elder abuse are and determining whether legislation is needed to increase penalties; and,
- \* Serving as a clearinghouse to centralize the resources available and facilitate public awareness of all programs.

Solution/Justification: In order to advance the vision of a Florida where all can live and age well, including those living with dementia and their caregivers and stopping abuse, neglect and exploitation, the department requests the following to invest in a Livable Florida.

Livable Communities:

The department has restructured to ensure that no additional positions are required to facilitate and assist communities to become livable communities. However, it is anticipated that existing positions will incur increased travel and other expenses including printed and graphic materials and educational items to educate communities, local governments, businesses and individuals about the societal and economic benefits of being a livable community.

Dementia Action Plan:

The state is committed to supporting individuals living with the Alzheimer's disease and related dementias (ADRD) and

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2020-21		FY 2020-21		FY 2020-21		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
ELDER AFFAIRS, DEPT OF						65000000
PGM: SERVICE TO ELDERS PGM						65100000
<u>HOME &amp; COMMUNITY SERVICES</u>						65100400
HEALTH AND HUMAN SERVICES						13
<u>LONG-TERM CARE</u>						<u>1303.00.00.00</u>
COMMUNITY INITIATIVES						7400000
LIVABLE FLORIDA						7400010

their caregivers, and important steps have been taken to ensure these individuals receive the care they deserve. The department is taking the lead in those efforts and the following is requested.

- \* Create a dedicated Dementia Director for Florida. This individual will research and coordinate policies and programs that relate to dementia; support the Alzheimer's Disease Advisory Committee and update the department's State Alzheimer's Plan which is required to be updated every three years (section 430.501, Florida Statutes. (2019)); provide support to Memory Disorder Clinics in pursuit of each clinic's minimum performance standards pursuant to section 430.502, Florida Statute; facilitate coordination of services and activities between groups interested in dementia research, programs and services, including, but not limited to, Area Agencies on Aging, service providers, advocacy groups, legal services, emergency personnel, law enforcement, and state colleges and universities; and collect and monitor data related to the impact of dementia in the state.
- \* It is anticipated that existing positions will also incur increased travel and other expenses including printed and graphic materials and educational items to successfully implement this initiative.

Stopping Abuse, Neglect and Exploitation:

The following is requested to pursue opportunities to stop the abuse, neglect and exploitation of elders in Florida:

- \* Expand World Elder Abuse Awareness Day into a summit of leading experts and law enforcement officials with activities and extensive media coverage to promote awareness of elder abuse, neglect and exploitation;
  - \* Increase awareness through extensive media campaigns of the Serving Health Insurance Needs of Elders (SHINE) and Senior Medicare Patrol (SMP) programs and expanding on the success of both programs;
  - \* Continue partnering with the Florida Fusion Center (FFC) in its data collection activities and collaborate on the FFC's project focused on elder fraud and financial exploitation; and
- It is anticipated that existing positions will also incur increased travel and other expenses including printed and graphic materials and educational items to educate practitioners, businesses, communities, local governments, and individuals about elder abuse, neglect and exploitation.

This issue utilizes an other salary adjustment amount of \$4,641 in order to reflect the accurate Salaries and Benefits appropriation for the requested position.

LINKAGE TO GOVERNOR'S PRIORITIES: Livable Florida reflects all the Governor's priorities: Restores and Protects Florida's Environment, Improves Florida's Education System, Economic Development and Job Creation, Health Care, Public Safety and Public Integrity.

Category	Fund	Budget Entity	Amount	Activity #
Salaries and Benefits (010000)	1000	65100400	\$ 112,281	ACT4100
Expenses (040000)	1000	65100400	\$ 327,900	ACT4100
Human Resources Assessment (107040)	1000	65100400	\$ 329	ACT4100

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	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>HOME &amp; COMMUNITY SERVICES</u>							65100400
HEALTH AND HUMAN SERVICES							13
<u>LONG-TERM CARE</u>							<u>1303.00.00.00</u>
COMMUNITY INITIATIVES							7400000
LIVABLE FLORIDA							7400010

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2020-21							
NEW POSITIONS							
8765 DIR OF STATEWIDE COMMUNITY BASED SERVICE							
N1001 001	1.00	80,000		27,640	107,640	0.00	107,640
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							107,640
	1.00	80,000		27,640	107,640		107,640
OTHER SALARY AMOUNT							
1000 GENERAL REVENUE FUND							4,641
							112,281
*****							
TOTAL: LONG-TERM CARE							<u>1303.00.00.00</u>
BY FUND TYPE							
GENERAL REVENUE FUND		146,060,948					1000
TRUST FUNDS		162,409,466					2000
TOTAL POSITIONS.....	61.00						
TOTAL PROG COMP.....		308,470,414					
TOTAL SALARY RATE.....		3,033,003					

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
EXECUTIVE DIR/SUPPORT SVCS							65100600
PUBLIC PROTECTION							12
EMERGENCY PREV/PREP/RESPNS							1208.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....		52,871					
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		2,523					1000 1
-MATCH		72,686					1000 2
-----							
TOTAL GENERAL REVENUE FUND		75,209					1000
=====							
FEDERAL GRANTS TRUST FUND -FEDERL		1,342					2261 3
=====							
TOTAL POSITIONS.....	1.00						
TOTAL APPRO.....		76,551					
=====							
EXPENSES							040000
GENERAL REVENUE FUND -STATE		962					1000 1
-MATCH		24,769					1000 2
-----							
TOTAL GENERAL REVENUE FUND		25,731					1000
=====							
FEDERAL GRANTS TRUST FUND -FEDERL		10,000					2261 3
=====							
TOTAL APPRO.....		35,731					
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -MATCH		1,800					1000 2
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -MATCH		563					1000 2
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							65100600
PUBLIC PROTECTION							12
<u>EMERGENCY PREV/PREP/RESPNS</u>							<u>1208.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	1.00						
TOTAL ISSUE.....		114,645					
TOTAL SALARY RATE.....	52,871						
=====							
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001680
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		3					1000 1
-MATCH		86					1000 2
TOTAL GENERAL REVENUE FUND		89					1000
=====							
FEDERAL GRANTS TRUST FUND -FEDERL		2					2261 3
TOTAL APPRO.....		91					
=====							
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		15					1000 1
-MATCH		440					1000 2
TOTAL GENERAL REVENUE FUND		455					1000
=====							
FEDERAL GRANTS TRUST FUND -FEDERL		8					2261 3
TOTAL APPRO.....		463					
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							65100600
PUBLIC PROTECTION							12
<u>EMERGENCY PREV/PREP/RESPNS</u>							<u>1208.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -MATCH			3-				1000 2
=====							
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS							26A1690 010000
GENERAL REVENUE FUND -STATE		11					1000 1
-MATCH		314					1000 2
TOTAL GENERAL REVENUE FUND		325					1000
=====							
FEDERAL GRANTS TRUST FUND -FEDERL		6					2261 3
TOTAL APPRO.....		331					
=====							
TOTAL: EMERGENCY PREV/PREP/RESPNS BY FUND TYPE							<u>1208.00.00.00</u>
GENERAL REVENUE FUND		104,169					1000
TRUST FUNDS		11,358					2000
TOTAL POSITIONS.....	1.00						
TOTAL PROG COMP.....		115,527					
TOTAL SALARY RATE.....	52,871						
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
EXECUTIVE DIR/SUPPORT SVCS							65100600
GOV OPERATIONS/SUPPORT							16
EXEC LEADERSHIP/SUPPRT SVC							1602.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	2,807,148						
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	1,309,420						1000 1
-MATCH	351,008						1000 2
-----							
TOTAL GENERAL REVENUE FUND	1,660,428						1000
=====							
ADMINISTRATIVE TRUST FUND -FEDERL	1,487,196						2021 3
=====							
FEDERAL GRANTS TRUST FUND -FEDERL	974,577						2261 3
=====							
TOTAL POSITIONS.....	50.50						
TOTAL APPRO.....	4,122,201						
=====							
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -STATE	17,284						1000 1
-MATCH	68,378						1000 2
-----							
TOTAL GENERAL REVENUE FUND	85,662						1000
=====							
ADMINISTRATIVE TRUST FUND -FEDERL	92,401						2021 3
=====							
FEDERAL GRANTS TRUST FUND -FEDERL	493,408						2261 3
=====							
TOTAL APPRO.....	671,471						
=====							
EXPENSES							040000
GENERAL REVENUE FUND -STATE	136,157						1000 1
-MATCH	71,723						1000 2
-----							
TOTAL GENERAL REVENUE FUND	207,880						1000
=====							
ADMINISTRATIVE TRUST FUND -FEDERL	275,655						2021 3
=====							



	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
EXECUTIVE DIR/SUPPORT SVCS							65100600
GOV OPERATIONS/SUPPORT							16
EXEC LEADERSHIP/SUPPRT SVC							1602.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
EXPENSES							040000
FEDERAL GRANTS TRUST FUND -FEDERL		663,982					2261 3
TOTAL APPRO.....		1,147,517					
OPERATING CAPITAL OUTLAY							060000
FEDERAL GRANTS TRUST FUND -FEDERL		2,000					2261 3
SPECIAL CATEGORIES							100000
TRANS TO DIV ADM HEARINGS							100565
GENERAL REVENUE FUND -STATE		67,321					1000 1
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		2,485					1000 1
-MATCH		1,200					1000 2
TOTAL GENERAL REVENUE FUND		3,685					1000
ADMINISTRATIVE TRUST FUND -FEDERL		100,012					2021 3
FEDERAL GRANTS TRUST FUND -FEDERL		94,966					2261 3
TOTAL APPRO.....		198,663					
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		67,613					1000 1
LEASE/PURCHASE/EQUIPMENT							105281
GENERAL REVENUE FUND -STATE		2,713					1000 1
-MATCH		2,309					1000 2
TOTAL GENERAL REVENUE FUND		5,022					1000

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							65100600
GOV OPERATIONS/SUPPORT							16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>							<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
LEASE/PURCHASE/EQUIPMENT							105281
ADMINISTRATIVE TRUST FUND -FEDERL		4,159					2021 3
	=====		=====		=====		
FEDERAL GRANTS TRUST FUND -FEDERL		7,016					2261 3
	=====		=====		=====		
TOTAL APPRO.....		16,197					
	=====		=====		=====		
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		7,502					1000 1
-MATCH		145					1000 2
	-----		-----		-----		
TOTAL GENERAL REVENUE FUND		7,647					1000
	=====		=====		=====		
ADMINISTRATIVE TRUST FUND -FEDERL		9,070					2021 3
	=====		=====		=====		
TOTAL APPRO.....		16,717					
	=====		=====		=====		
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	50.50						
TOTAL ISSUE.....	6,309,700						
TOTAL SALARY RATE.....	2,807,148						
	=====		=====		=====		
CASUALTY INSURANCE PREMIUM ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		8,180-					1000 1
	=====		=====		=====		

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
EXECUTIVE DIR/SUPPORT SVCS							65100600
GOV OPERATIONS/SUPPORT							16
EXEC LEADERSHIP/SUPPRT SVC							<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001680
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		3,617					1000 1
-MATCH		970					1000 2
TOTAL GENERAL REVENUE FUND		4,587					1000
ADMINISTRATIVE TRUST FUND -FEDERL		4,110					2021 3
FEDERAL GRANTS TRUST FUND -FEDERL		2,693					2261 3
TOTAL APPRO.....		11,390					
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		5,987					1000 1
-MATCH		1,605					1000 2
TOTAL GENERAL REVENUE FUND		7,592					1000
ADMINISTRATIVE TRUST FUND -FEDERL		6,800					2021 3
FEDERAL GRANTS TRUST FUND -FEDERL		4,455					2261 3
TOTAL APPRO.....		18,847					
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -STATE		51					1000 1
-MATCH		170					1000 2
TOTAL GENERAL REVENUE FUND		221					1000
ADMINISTRATIVE TRUST FUND -FEDERL		238					2021 3

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							65100600
GOV OPERATIONS/SUPPORT							16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>							<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
OTHER PERSONAL SERVICES							030000
FEDERAL GRANTS TRUST FUND -FEDERL		1,241					2261 3
		=====		=====			
TOTAL APPRO.....		1,700					
		=====		=====			
TOTAL: ADJUSTMENT TO STATE HEALTH							1001690
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							
TOTAL ISSUE.....		20,547					
		=====		=====			
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND							1000 1
-STATE		35-					1000 2
-MATCH		1-					
		-----		-----			
TOTAL GENERAL REVENUE FUND		36-					1000
		=====		=====			
ADMINISTRATIVE TRUST FUND -FEDERL		42-					2021 3
		=====		=====			
TOTAL APPRO.....		78-					
		=====		=====			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				65100600
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS				26A1690 010000
GENERAL REVENUE FUND -STATE	4,276			1000 1
-MATCH	1,146			1000 2
TOTAL GENERAL REVENUE FUND	5,422			1000
ADMINISTRATIVE TRUST FUND -FEDERL	4,857			2021 3
FEDERAL GRANTS TRUST FUND -FEDERL	3,182			2261 3
TOTAL APPRO.....	13,461			
OTHER PERSONAL SERVICES				030000
GENERAL REVENUE FUND -STATE	36			1000 1
-MATCH	121			1000 2
TOTAL GENERAL REVENUE FUND	157			1000
ADMINISTRATIVE TRUST FUND -FEDERL	170			2021 3
FEDERAL GRANTS TRUST FUND -FEDERL	886			2261 3
TOTAL APPRO.....	1,213			
TOTAL: ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION TOTAL ISSUE.....	14,674			26A1690

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				65100600
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
TOTAL: EXEC LEADERSHIP/SUPPRT SVC				<u>1602.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	2,115,021			1000
TRUST FUNDS	4,233,032			2000
TOTAL POSITIONS.....	50.50			
TOTAL PROG COMP.....	6,348,053			
TOTAL SALARY RATE.....	2,807,148			

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							65100600
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	629,168						
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	58,575						1000 1
-MATCH	63,447						1000 2
-----							
TOTAL GENERAL REVENUE FUND	122,022						1000
=====							
ADMINISTRATIVE TRUST FUND -FEDERL	267,953						2021 3
=====							
FEDERAL GRANTS TRUST FUND -FEDERL	383,497						2261 3
=====							
TOTAL POSITIONS.....	12.00						
TOTAL APPRO.....	773,472						
=====							
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -MATCH	8,529						1000 2
ADMINISTRATIVE TRUST FUND -FEDERL	306,200						2021 3
FEDERAL GRANTS TRUST FUND -FEDERL	157,576						2261 3
-----							
TOTAL APPRO.....	472,305						
=====							
EXPENSES							040000
ADMINISTRATIVE TRUST FUND -FEDERL	108,652						2021 3
FEDERAL GRANTS TRUST FUND -FEDERL	127,246						2261 3
-----							
TOTAL APPRO.....	235,898						
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				65100600
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -MATCH	292,720			1000 2
ADMINISTRATIVE TRUST FUND -FEDERL	12,777			2021 3
FEDERAL GRANTS TRUST FUND -FEDERL	110,823			2261 3
OPERATIONS AND MAINT TF -FEDERL	2,634,480			2516 3
TOTAL APPRO.....	3,050,800			
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -STATE	1,045			1000 1
ADMINISTRATIVE TRUST FUND -FEDERL	5,916			2021 3
TOTAL APPRO.....	6,961			
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (DMS)				210004
GENERAL REVENUE FUND -MATCH	41,636			1000 2
ADMINISTRATIVE TRUST FUND -FEDERL	65,691			2021 3
FEDERAL GRANTS TRUST FUND -FEDERL	225,759			2261 3
OPERATIONS AND MAINT TF -FEDERL	452,484			2516 3
TOTAL APPRO.....	785,570			
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	12.00			
TOTAL ISSUE.....	5,325,006			
TOTAL SALARY RATE.....	629,168			



	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							65100600
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001680
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		94					1000 1
-MATCH		101					1000 2
TOTAL GENERAL REVENUE FUND		195					1000
ADMINISTRATIVE TRUST FUND -FEDERL		430					2021 3
FEDERAL GRANTS TRUST FUND -FEDERL		615					2261 3
TOTAL APPRO.....		1,240					
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -MATCH		24					1000 2
ADMINISTRATIVE TRUST FUND -FEDERL		37					2021 3
FEDERAL GRANTS TRUST FUND -FEDERL		128					2261 3
OPERATIONS AND MAINT TF -FEDERL		256					2516 3
TOTAL APPRO.....		445					
TOTAL: FLORIDA RETIREMENT SYSTEM							1001680
ADJUSTMENT FOR FY 2019-20 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
TOTAL ISSUE.....		1,685					

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							65100600
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		265					1000 1
-MATCH		287					1000 2
TOTAL GENERAL REVENUE FUND		552					1000
ADMINISTRATIVE TRUST FUND -FEDERL		1,212					2021 3
FEDERAL GRANTS TRUST FUND -FEDERL		1,735					2261 3
TOTAL APPRO.....		3,499					
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -MATCH		12					1000 2
ADMINISTRATIVE TRUST FUND -FEDERL		768					2021 3
FEDERAL GRANTS TRUST FUND -FEDERL		402					2261 3
TOTAL APPRO.....		1,182					
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -MATCH		45					1000 2
ADMINISTRATIVE TRUST FUND -FEDERL		71					2021 3
FEDERAL GRANTS TRUST FUND -FEDERL		243					2261 3
OPERATIONS AND MAINT TF -FEDERL		486					2516 3
TOTAL APPRO.....		845					
TOTAL: ADJUSTMENT TO STATE HEALTH							1001690
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							
TOTAL ISSUE.....		5,526					

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							65100600
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		5-					1000 1
ADMINISTRATIVE TRUST FUND -FEDERL		27-					2021 3
TOTAL APPRO.....		32-					
=====							
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -MATCH		2,013-					1000 2
ADMINISTRATIVE TRUST FUND -FEDERL		3,176-					2021 3
FEDERAL GRANTS TRUST FUND -FEDERL		10,915-					2261 3
OPERATIONS AND MAINT TF -FEDERL		21,877-					2516 3
TOTAL APPRO.....		37,981-					
=====							
NONRECURRING EXPENDITURES							2100000
CLIENT INFORMATION AND REGISTRATION							
TRACKING SYSTEM PROJECT							
IMPLEMENTATION							2103071
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -MATCH		292,720-					1000 2
OPERATIONS AND MAINT TF -FEDERL		2,634,480-					2516 3
TOTAL APPRO.....		2,927,200-					
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
EXECUTIVE DIR/SUPPORT SVCS							65100600
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							1603.00.00.00
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS							26A1690 010000
GENERAL REVENUE FUND -STATE		189					1000 1
-MATCH		205					1000 2
TOTAL GENERAL REVENUE FUND		394					1000
ADMINISTRATIVE TRUST FUND -FEDERL		866					2021 3
FEDERAL GRANTS TRUST FUND -FEDERL		1,239					2261 3
TOTAL APPRO.....		2,499					
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -MATCH		9					1000 2
ADMINISTRATIVE TRUST FUND -FEDERL		549					2021 3
FEDERAL GRANTS TRUST FUND -FEDERL		287					2261 3
TOTAL APPRO.....		845					
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (DMS)							210004
GENERAL REVENUE FUND -MATCH		32					1000 2
ADMINISTRATIVE TRUST FUND -FEDERL		51					2021 3
FEDERAL GRANTS TRUST FUND -FEDERL		174					2261 3
OPERATIONS AND MAINT TF -FEDERL		347					2516 3
TOTAL APPRO.....		604					
TOTAL: ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2019-20 - FIVE MONTHS ANNUALIZATION TOTAL ISSUE.....		3,948					26A1690

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				65100600
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
CLIENT INFORMATION AND REGISTRATION				
TRACKING SYSTEM PROJECT				
IMPLEMENTATION				36201C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -MATCH	366,590	322,840		1000 2
OPERATIONS AND MAINT TF -FEDERL	3,036,810	2,905,560		2516 3
TOTAL APPRO.....	3,403,400	3,228,400		

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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

ISSUE TITLE: Enterprise Client Information and Registration Tracking System Project Implementation - 36201C0

Priority Narrative: This issue relates to and implements the Department's priority to "ensure federal and state funds are used to effectively and efficiently serve elders' needs."

Summary: The Department of Elder Affairs (DOEA) requests \$3,403,400 of which \$3,228,400 is nonrecurring budget authority (\$322,840 in General Revenue and \$2,905,560 in the Operations and Maintenance Trust Fund) and \$175,000 in recurring budget authority (\$43,750 in General Revenue and \$131,250 in the Operations and Maintenance Trust Fund) in the Contracted Services category (100777) in Fiscal Year 2020-2021 to implement a statewide system for the management, reporting, and trending of data for all clients served by the Department. In addition, these funds will be used to obtain Oracle database administration services to assist the Department with extract, transform, and load data conversion activities as well as maintain network infrastructure performance and redundancy at DOEA offices throughout the state.

The eCIRTS system, with dependable network maintenance, will increase data integrity, provide dependable, faster communication and collaboration within the aging network, enhance mobile device capabilities, and improve DOEA state and federal program reporting capabilities to plan resource allotments used to better serve its client population.

Background: DOEA provides services through the aging network which consists of the state's eleven Area Agencies on Aging (AAAs)/Aging and Disability Resource Centers (ADRCs) (AAA/ADRC), Lead Agencies, and local service providers. DOEA also administers a wide range of programs, ranging from the Long-Term Care Ombudsman Program (LTCOP), Office of Public and Professional Guardians, Communities for a Lifetime, SHINE (Serving Health Insurance Needs of Elders), and CARES (Comprehensive Assessment and Review for Long-Term Care Services).

Impeding DOEA's ability to meet a significant portion of its goals and objectives are the reliance on a preponderance of manual processes as well as antiquated hardware and software technologies, software design methodologies, and data exchange interfaces with external agencies. In addition, there are differing processes and associated data sets unique to Divisions, AAAs/ADRCs, and Lead Agencies operating without centralized, enterprise standardization. This environment

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				65100600
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
CLIENT INFORMATION AND REGISTRATION				
TRACKING SYSTEM PROJECT				
IMPLEMENTATION				36201C0

produces non-uniform, inefficient processes resulting in redundant, non-standardized data to the stakeholders, creating a challenging environment within which to effectively collaborate and communicate information throughout DOEA and its partner agencies.

Overlying these current systems' issues, DOEA has also identified four key strategic challenges:

- \* The proliferation of inefficient and redundant processes (manual and automated), along with the disparate supporting systems, databases, and spreadsheets, exposes DOEA to operational challenges which increases administrative and support costs, while decreasing its operational efficiency and effectiveness.
- \* The existing systems are lacking efficient functionality available in current technologies and are insufficient to meet the changing needs and demands of staff and clients. This is primarily due to outdated, unsupported, and difficult to modify, enhance, and maintain technologies.
- \* The age of existing automated processes and the impact of a siloed implementation and operation make these systems difficult to continue to support and less than ideal in terms of cost-effectiveness to maintain, change, and operate.
- \* From an external perspective, State and Federal legislative changes require DOEA to make frequent system modifications. It is difficult for DOEA to be agile enough to address these changes with outdated, inflexible, and expensive-to-modify technologies.

To overcome the system issues described above, provide a foundation for future needs, and effectively serve the elder population of Florida, DOEA is proposing to replace its antiquated, siloed architecture with an enterprise-class system leveraging business process reengineering that enables:

- \* Seamless sharing of data as appropriate among partners in the elder support network;
- \* Real-time or near real-time exchange and processing of data;
- \* Implementation of an enterprise system that relies more on configuration than custom coding;
- \* Standardized workflow for Department and contractor staff; and
- \* Enhanced security for protection of sensitive or confidential data.

The current Client Information and Registration Tracking System (CIRTS), which is over 25 years old, no longer meets the business needs of DOEA and its clients due to changes in industry standards and federal reporting requirements. DOEA needs a cohesive system that will support all the goals of DOEA and the aging network with the scalability to meet the future demands of the growing elderly population.

CIRTS is the main client management system along with eight other standalone systems DOEA utilizes to provide services and manage the elderly population under its care. CIRTS was created, developed, and is maintained by DOEA staff. CARES staff uses CIRTS as a case management tool to record assessments, level of care determinations, follow-ups, referrals, and case notes.

The eleven ADRCs and direct service providers utilize CIRTS as a client management tool for assessments, enrollments, care plans, and services provided to clients. CIRTS tracks the unit reimbursement rates for these services and budgeted

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				65100600
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
CLIENT INFORMATION AND REGISTRATION				
TRACKING SYSTEM PROJECT				
IMPLEMENTATION				36201C0

contract amounts.

A recent CIRTS survey to the aging network revealed that the top three unmet needs for CIRTS are:

- \* Enhanced functionality (such as improved ability to search fields or making the application mobile device-friendly);
- \* Capturing and sharing additional data; and
- \* Making the system more user-friendly.

In addition to collecting client data, the system is also needed to measure program performance, quality, and cost-effectiveness and to ensure the effective and efficient delivery of high-quality services to clients. For example, there is no systematic confirmation of service authorizations or alerts provided to DOEA or the consumer if a provider fails to provide services which introduces the opportunity for fraudulent activity. The potential for additional fraud, waste, and abuse are also of concern in other areas which DOEA must be able to effectively address, manage, and resolve. Finally, the tracking of provider delivery of services via data reporting is essential to ensure that provider invoices and expected improvements in client skills and abilities are tracked and analyzed.

Solution/Justification: The Department requests \$3,228,400 of nonrecurring budget authority to implement the design, development, and implementation (DDI) phase of the Enterprise Client Information and Registration Tracking System (eCIRTS) Project and \$175,000 of recurring General Revenue funds for network infrastructure maintenance costs for a total request of \$3,403,400. The requested amount is predicated upon beginning implementation in September 2019, completing in August 2021, and contracting with a Project Management resource and a Database Management resource to support the DDI phase of the project. On January 18, 2018, the Department received approval from the Centers for Medicare and Medicaid Services (CMS) to provide up to a ninety percent (90%) match on the replacement system implementation costs and a seventy-five percent (75%) match on equipment costs.

Upon issuing the Intent to Award, the Department will have selected a vendor which will determine the full technical platform, hardware, software, and staffing requirements needed for the eCIRTS project. The selected vendor will provide the software and configure it to the Department's specifications in accordance with its approved business rules. DOEA staff will be required to work with the vendor to ensure the software is configured to meet the needs of the Department and the clients it serves.

The estimated costs can be viewed on the Schedule IV-B Cost Benefit Analysis.

LINKAGE TO THE GOVERNOR'S PRIORITIES: Restores and Protects Florida's Environment, Improves Florida's Education System, Economic Development and Job Creation, Health Care, Public Safety and Public Integrity.

Category	Fund	Budget Entity	Amount	Activity
Contracted Services (100777)	1000	65100600	\$ 366,590	ACT4500

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				65100600
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
CLIENT INFORMATION AND REGISTRATION				
TRACKING SYSTEM PROJECT				
IMPLEMENTATION				36201C0

Contracted Services (100777) 2516 65100600 \$3,036,810 ACT4500  
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CYBERSECURITY RISK ASSESSMENT				36204C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777

GENERAL REVENUE FUND -STATE 250,000 250,000 1000 1  
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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

Issue Title: Cybersecurity Risk Assessment - 36204C0

Priority Narrative: This issue relates to and implements the department's priority to "ensure the legal rights of older Floridians are protected and prevent their abuse, neglect, and exploitation."

Summary: The Florida Department of Elder Affairs (DOEA) requests \$250,000 to conduct a cybersecurity risk assessment targeted at identifying vulnerabilities that may result in the exploitation of Florida's elders and interrupt continuity of operations.

Background: DOEA manages the personally identifiable information (PII) and protected health information (PHI) of thousands of elders in the course of administering Medicaid, Medicare, and other health and human services programs. The technology systems and resources that support the administration of these programs, and maintain PII/PHI, are subject to ongoing cybersecurity threats that have the potential to compromise the identity and safety of Florida's elders and interfere with DOEA's ability to serve this vulnerable population.

State agencies, pursuant to section 282.318, Florida Statutes, must conduct a comprehensive risk assessment every three years to determine the security threats to data, information, and information technology resources of the agency.

Solution/Justification: State agencies, pursuant section to 282.318, Florida Statute, must conduct a comprehensive risk assessment every three years to determine the security threats to data, information, and information technology resources of the agency. The comprehensive risk assessment may be completed by a private sector vendor.

DOEA seeks the services of a vendor with the subject matter expertise to conduct an objective and thorough assessment of our cybersecurity standing.



	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							65100600
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY							3620000
CYBERSECURITY RISK ASSESSMENT							36204C0

The request for \$250,000 is estimated based on the vendor proposals and historical archives from DOEA's 2016 comprehensive risk assessment, as well as the size and scope of DOEA's information technology enterprise.

LINKAGE TO GOVERNOR'S PRIORITIES: Restore and Protect Florida's Environment, Improve Florida's Education System, Economic Development and Job Creation, Health Care, Public Safety and Public Integrity.

Category	Fund	Budget Entity	Amount	Activity #
Contracted Services (100777)	1000	65100600	\$ 250,000	ACT0340

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COMMUNITY OUTREACH AND ACCESSIBILITY					36206C0
SPECIAL CATEGORIES					100000
CONTRACTED SERVICES					100777

GENERAL REVENUE FUND	-STATE	100,000	100,000		1000 1
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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

Issue Title: Community Outreach and Accessibility - 36206C0

Priority Narrative: This issue relates to and implements the Department's priority to "ensure federal and state funds are used to effectively and efficiently serve elders' needs."

Summary: The Florida Department of Elder Affairs (DOEA) requests \$100,000 to upgrade existing facility and infrastructure with audio, visual, and information technology equipment targeted at increasing the frequency and quality of face-to-face and virtual community outreach opportunities with Florida's elders and the health and human services partner network, creating a more inclusive and immersive meeting experience for face-to-face and virtual meetings.

Background: DOEA's meeting space, dedicated to community outreach, collaboration with Florida's elders and the health and human services partner network, and policy and program development, does not support the audio, visual, and information technology equipment necessary to conduct high quality, modern meetings. Presentations are delivered via old technology and failing equipment that deliver poor picture quality and is cost prohibitive to maintain. In addition, audio options are limited to a single phone for conference calls and inadequate speakers for conference call and presentation audio playback. The audio and video options currently available also pose a significant safety hazard to DOEA employees and meeting attendees due to cables needing to run across the meeting room floor to support various

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				65100600
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
COMMUNITY OUTREACH AND				
ACCESSIBILITY				36206C0

meeting configurations.

Solution/Justification: DOEA has contacted other state agencies and requested vendor quotes to evaluate the feasibility of completing the audio and visual upgrades.

The requested funds will upgrade the existing meeting space and address the deficiencies, limitations, and safety hazards by: rewiring audio, video, network, and power outlets; installing modern audio equipment that will increase the incoming, outgoing, and recorded meeting and/or training audio and quality of sound for hearing impaired individuals; and installing modern video equipment and size appropriate monitors that will increase the quality of presentations and meeting visibility for multiple generations and sight impaired individuals. In addition, a dedicated desktop computer is required to connect the audio and visual equipment together and maximize the capabilities of the upgraded meeting space.

The request for \$100,000 is estimated based on DOEA's discussions with other state agencies with similar audio, video, and technical meeting spaces and state-term contract vendors who have worked with other state agencies to implement similar solutions.

LINKAGE TO THE GOVERNOR'S PRIORITIES: Restores and Protects Florida's Environment, Improves Florida's Education System, Economic Development and Job Creation, Health Care, Public Safety and Public Integrity.

Category	Fund	Budget Entity	Amount	Activity #
Contracted Services (100777)	1000	65100600	\$ 100,000	ACT0340

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TOTAL: INFORMATION TECHNOLOGY				<u>1603.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	889,067	672,840		1000
TRUST FUNDS	5,235,285	2,905,560		2000
TOTAL POSITIONS.....	12.00			
TOTAL PROG COMP.....	6,124,352	3,578,400		
TOTAL SALARY RATE.....	629,168			
=====				
TOTAL: EXECUTIVE DIR/SUPPORT SVCS				65100600
BY FUND TYPE				
GENERAL REVENUE FUND	3,108,257	672,840		1000
TRUST FUNDS	9,479,675	2,905,560		2000
TOTAL POSITIONS.....	63.50			
TOTAL BUREAU.....	12,587,932	3,578,400		
TOTAL SALARY RATE.....	3,489,187			
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
CONSUMER ADVOCATE SERVICES							65101000
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							1304.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....		1,543,860					
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		674,881					1000 1
-MATCH		71,495					1000 2
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TOTAL GENERAL REVENUE FUND		746,376					1000
=====							
FEDERAL GRANTS TRUST FUND -FEDERL		1,429,393					2261 3
=====							
TOTAL POSITIONS.....		34.00					
TOTAL APPRO.....		2,175,769					
=====							
OTHER PERSONAL SERVICES							030000
ADMINISTRATIVE TRUST FUND -STATE		156,599					2021 1
FEDERAL GRANTS TRUST FUND -FEDERL		409,989					2261 3
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TOTAL APPRO.....		566,588					
=====							
EXPENSES							040000
GENERAL REVENUE FUND -STATE		209,359					1000 1
ADMINISTRATIVE TRUST FUND -STATE		106,740					2021 1
FEDERAL GRANTS TRUST FUND -FEDERL		107,427					2261 3
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TOTAL APPRO.....		423,526					
=====							
SPECIAL CATEGORIES							100000
PUBLIC GUARDIAN CONTR. SVC							100633
GENERAL REVENUE FUND -STATE		8,178,853					1000 1
ADMINISTRATIVE TRUST FUND -STATE		154,816					2021 1
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	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>CONSUMER ADVOCATE SERVICES</u>							65101000
HEALTH AND HUMAN SERVICES							13
<u>SERVICES/MOST VULNERABLE</u>							<u>1304.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
PUBLIC GUARDIAN CONTR. SVC							100633
TOTAL APPRO.....		8,333,669					
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		272,722					1000 1
ADMINISTRATIVE TRUST FUND -STATE		149,000					2021 1
TOTAL APPRO.....		421,722					
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		37,103					1000 1
LONG TERM CARE OMBUD CNCL							103566
GENERAL REVENUE FUND -STATE		877,388					1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		626,020					2261 3
TOTAL APPRO.....		1,503,408					
LEASE/PURCHASE/EQUIPMENT							105281
GENERAL REVENUE FUND -STATE		30,092					1000 1
-MATCH		20,000					1000 2
TOTAL GENERAL REVENUE FUND		50,092					1000
TOTAL APPRO.....		50,092					
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		5,789					1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		7,971					2261 3

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
CONSUMER ADVOCATE SERVICES							65101000
HEALTH AND HUMAN SERVICES							13
SERVICES/MOST VULNERABLE							<u>1304.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
TOTAL APPRO.....		13,760					
=====							
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....		34.00					
TOTAL ISSUE.....		13,525,637					
TOTAL SALARY RATE.....		1,543,860					
=====							
CASUALTY INSURANCE PREMIUM ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		2,673-					1000 1
=====							
FLORIDA RETIREMENT SYSTEM ADJUSTMENT FOR FY 2019-20 - NORMAL COST AND UNFUNDED ACTUARIAL LIABILITY							1001680
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		916					1000 1
-MATCH		97					1000 2
TOTAL GENERAL REVENUE FUND		1,013					1000
=====							
FEDERAL GRANTS TRUST FUND -FEDERL		1,941					2261 3
TOTAL APPRO.....		2,954					
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF							65000000
PGM: SERVICE TO ELDERS PGM							65100000
<u>CONSUMER ADVOCATE SERVICES</u>							65101000
HEALTH AND HUMAN SERVICES							13
<u>SERVICES/MOST VULNERABLE</u>							<u>1304.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							1001690
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		3,344					1000 1
-MATCH		354					1000 2
TOTAL GENERAL REVENUE FUND		3,698					1000
FEDERAL GRANTS TRUST FUND -FEDERL		7,083					2261 3
TOTAL APPRO.....		10,781					
OTHER PERSONAL SERVICES							030000
ADMINISTRATIVE TRUST FUND -STATE		1,340					2021 1
FEDERAL GRANTS TRUST FUND -FEDERL		3,447					2261 3
TOTAL APPRO.....		4,787					
TOTAL: ADJUSTMENT TO STATE HEALTH							1001690
INSURANCE PREMIUM CONTRIBUTION - FY							
2019-20 - EFFECTIVE 12/1/2019							
TOTAL ISSUE.....		15,568					
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		27-					1000 1
FEDERAL GRANTS TRUST FUND -FEDERL		37-					2261 3
TOTAL APPRO.....		64-					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
CONSUMER ADVOCATE SERVICES				65101000
HEALTH AND HUMAN SERVICES				13
SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH				
INSURANCE ADJUSTMENTS FOR FY				
2019-20 - FIVE MONTHS ANNUALIZATION				26A1690
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		2,389		1000 1
-MATCH		253		1000 2
TOTAL GENERAL REVENUE FUND		2,642		1000
FEDERAL GRANTS TRUST FUND -FEDERL		5,059		2261 3
TOTAL APPRO.....		7,701		
OTHER PERSONAL SERVICES				030000
ADMINISTRATIVE TRUST FUND -STATE		957		2021 1
FEDERAL GRANTS TRUST FUND -FEDERL		2,462		2261 3
TOTAL APPRO.....		3,419		
TOTAL: ANNUALIZATION OF STATE HEALTH				26A1690
INSURANCE ADJUSTMENTS FOR FY				
2019-20 - FIVE MONTHS ANNUALIZATION				
TOTAL ISSUE.....		11,120		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>CONSUMER ADVOCATE SERVICES</u>				65101000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
WORKLOAD				3000000
OFFICE OF PUBLIC AND PROFESSIONAL				
GUARDIANS				3000510
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	454,930			1000 1

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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? NO  
 Issue Title: Office of Public and Professional Guardians - 3000510

Priority Narrative: This issue related to and implements the Department's priority to "ensure the legal rights of older Floridians are protected and prevent their abuse, neglect, and exploitation." Office of Public and Professional Guardians Funding Increase Request for Professional Guardian Investigations and administrative complaint legal costs.

Summary: There are approximately 550 registered professional guardians in Florida. The Office of Public and Professional Guardians (OPPG) is seeking an increase of \$ 454,930 in recurring General Revenue funds for professional guardian investigative services statewide provided to the Department.

Due to an increased public awareness of guardianship, concerns about guardianship abuse and exploitation and outreach about the program's responsibilities, OPPG anticipates an increase in the number of professional guardian complaints, investigations and subsequent legal costs.

Background: During the 2016 Legislative Session, Governor Scott signed Senate Bill 232, concerning guardianship, into law. The bill expanded and renamed the Statewide Public Guardianship Office (SPGO) within the Department of Elder Affairs (Department) as the Office of Public and Professional Guardians (OPPG). The impetus behind the passage of Senate Bill 232 occurred in December of 2014 when the Sarasota Herald Tribune published a series of articles titled "The Kindness of Strangers - Inside Elder Guardianship in Florida," which detailed abuses occurring in guardianships. In response, Senate Bill 232 assigned the OPPG the additional responsibility of regulating professional guardians, who have not previously been closely regulated by the state.

- Senate Bill 232 directed the OPPG to;
- \* Adopt rules to establish standards of practice for public and professional guardians,
  - \* Receive and investigate complaints,
  - \* Establish procedures for disciplinary oversight,
  - \* Conduct hearings, specify penalties, and take administrative action pursuant to Chapter 120, Florida Statutes.

The Department adopted the standards of practice and disciplinary guidelines rules for professional guardians on June 23, 2017.



	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>CONSUMER ADVOCATE SERVICES</u>				65101000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
WORKLOAD				3000000
OFFICE OF PUBLIC AND PROFESSIONAL				
GUARDIANS				3000510

When OPPG receives a legally-sufficient complaint about a professional guardian, that if true, would be a violation of Florida guardianship laws, it is referred for investigation.

The OPPG is legislatively tasked with working with existing entities in the investigation process. Because the department is not an investigatory body, OPPG entered a Memorandum of Understanding (MOU) with the Clerks' Statewide Investigations Alliance (Clerks' SIA) to provide investigative services on behalf of the OPPG. Not only are the Clerks tasked with expanded guardianship audits under Ch. 744, Florida Statutes, but the investigators in this alliance have Inspector General status, have specialized training related to guardianship and provide independent and objective investigative reports on their findings. OPPG then reviews the findings and takes administrative action as appropriate. To date OPPG has filed one administrative case with the Division of Administrative Hearing (DOAH) revoking a professional guardian's registration. There have been several other cases that would have resulted in an Administrative Complaint being filed to revoke registrations, but those guardians resigned. It should be noted that those individuals may never again register as a professional guardian.

The partnership with the Clerks' SIA allowed the Department to meet the statutory requirement for professional guardian investigations, filling only two of the six FTE positions provided through SB 232. Accordingly, OPPG reverted four of the allocated FTE positions, and contracted \$150,000 for investigative needs to the Clerks' SIA.

The FY 2019-2020 allocation for these investigative services is \$250,000 from \$265,962 appropriated in the Contracted Services category (100777).

However, with the increased public awareness of guardianship, concerns about guardianship abuse and exploitation and outreach about the program's responsibilities, OPPG anticipates an increase in the number of professional guardian complaints, investigations, administrative complaints and subsequent legal costs.

Solution/Justification: The Office of Public and Professional Guardians (OPPG) is seeking an increase of \$454,930 in recurring General Revenue funds for professional guardian investigative services and legal fees provided to the Department. If approved, this request will result in a total of \$720,892 recurring dollars.

In FY 2018-2019, the Clerks' SIA closed 48 investigations and was reimbursed \$194,423 for an average cost per investigation of \$4,050.

However, with the increased public awareness of guardianship, concerns about guardianship abuse and exploitation and outreach about the program's responsibilities, OPPG anticipates an increase not only in the number of complaints made against professional guardians but also the number of allegations per complaint resulting in an increased number of investigations.

Therefore, for FY 2019-2020 the department is projecting the number of closed investigations to be 75 at a cost of \$5,265 each for a total of \$ 394,875. Since the current allocation for these services is \$250,000, the department is working on

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>CONSUMER ADVOCATE SERVICES</u>				65101000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
WORKLOAD				3000000
OFFICE OF PUBLIC AND PROFESSIONAL				
GUARDIANS				3000510

a plan to identify additional funds to address the projected need.

For FY 2020-2021, the department is projecting the number of closed investigations to be 94 at a cost of \$6,318 each for a total of \$593,892.

Based on the estimated cost for legal administrative procedures resulting from administrative action imposed by the department, included in this request is \$112,000 for legal fees.

The department will hold a specialized training event for staff and the Clerks' SIA at a projected cost of \$15,000.

TOTAL FY 2020-2021 REQUEST

Investigations	\$ 593,892
Legal costs	\$ 112,000
Training	\$ 15,000

TOTAL	\$ 720,892
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TOTAL	\$ 720,892
Current Allocation	\$(265,962)

\$ 454,930

LINKAGE TO GOVERNOR'S PRIORITIES: Restores and Protects Florida's Environment, Improves Florida's Education System, Economic Development and Job Creation, Health Care, Public Safety and Public Integrity.

Category	Fund	Budget Entity	Amount	Activity #
Contracted Services (100777)	1000	65101000	\$ 454,930	ACT1200
*****				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>CONSUMER ADVOCATE SERVICES</u>				65101000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
PUBLIC GUARDIANSHIP SERVICES				4400000
RECURRING FUNDING FOR PUBLIC				
GUARDIANSHIP PROGRAM				4400080
SPECIAL CATEGORIES				100000
PUBLIC GUARDIAN CONTR. SVC				100633
GENERAL REVENUE FUND				
-STATE		5,537,448		1000 1

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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE: IT COMPONENT? NO  
 Issue Title: Recurring Funding for Public Guardianship Program - 4400080

Priority Narrative: This issue relates to and implements the Department's priority to "ensure the legal rights of older Floridians are protected and prevent their abuse, neglect, and exploitation." The Office of Public and Professional Guardians Request Increase Funding for the Statewide Public Guardian Program.

Summary: The Office of Public and Professional Guardians (OPPG) is seeking an increase of \$5,537,448 in recurring General Revenue funds for the statewide offices of public guardians. The total recurring funding request for operation of the program is \$13,871,117. (\$5,084.72 x 2,728 state-funded wards).

The OPPG is legislatively tasked with the contracting, oversight, and monitoring of the public guardian programs statewide. Prior to 2014, public guardianship was available in only 27 counties in Florida.

In 2011, the Department procured a study to determine the cost to serve a public guardian client or "ward" by the public guardian offices. It was determined that \$2,625.38 is the annual cost for serving one ward.

In 2014, the Florida Legislature appropriated, and the Governor approved an additional \$3 million in recurring General Revenue funds to expand public guardian services to all 67 counties in the state. Since then, an additional \$750,000 recurring General Revenue has been allocated to meet unmet needs for those indigent and incapacitated persons in need of public guardian services.

For Fiscal Year 2019-2020, it was determined that the cost to serve a ward increased from \$2,625.38 to \$3,054.09 based on the cost of living. As a result, the Legislature appropriated, and the Governor approved an additional recurring \$2,491,326 for FY 2019-2020 to provide funding to the statewide offices of public guardians to serve additional incapacitated and indigent individuals and 453 wards on wait lists. The total funding for the program is currently \$8,333,669.

In 2018, the OPPG procured a study through Virginia Polytechnic University to determine the actual cost for administering public guardian services. In the study, it was determined that the current annual cost to serve a public ward is actually \$5,084.72. An additional component of the study illustrates tangible cost savings can be derived to the state every year in the amount of approximately \$23,000,000 from the public guardian services.

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF						65000000
PGM: SERVICE TO ELDERS PGM						65100000
<u>CONSUMER ADVOCATE SERVICES</u>						65101000
HEALTH AND HUMAN SERVICES						13
<u>SERVICES/MOST VULNERABLE</u>						<u>1304.00.00.00</u>
PUBLIC GUARDIANSHIP SERVICES						4400000
RECURRING FUNDING FOR PUBLIC						
GUARDIANSHIP PROGRAM						4400080

The state currently contracts with 17 offices of public guardian statewide serving a total of 2,728 state-funded wards.

Background: Guardianship is the process designed to protect and exercise the legal rights of individuals with functional limitations that prevent them from being able to make their own decisions when they have not otherwise planned in advance for such a loss of capacity. Those individuals in need of guardianship may have dementia, Alzheimer's disease, a developmental disability, chronic mental illness or other conditions that may limit the ability to make personal decisions. In such instances, a guardian may be appointed by the court to manage some or all the affairs of another person.

Florida public guardians positively impact the lives of wards being served, including social, financial, medical and emotional aspects of life. Many of the key domains for Age Friendly Communities are met within the Florida public guardian programs, including better access to key decisions for individuals adjudicated without capacity and requiring services under guardianship such as safe and reliable living areas, medical needs, financial aspects, respect and social inclusion, and transportation.

The Legislature created the Statewide Public Guardianship Office (SPGO) in 1999 to provide oversight for all public guardians. In 2016, the Legislature renamed the Statewide Public Guardianship Office within the Department of Elder Affairs as the Office of Public and Professional Guardians (OPPG) and expanded the OPPG's responsibilities.

The OPPG contracts with 17 public guardian programs to meet the needs of some of the most vulnerable Floridians. To be eligible for public guardian services, a person must be indigent, have no family or friends willing or able to serve, and be determined incapacitated by a court.

The Department procured a study through the Virginia Polytechnic University's Center for Gerontology to determine the correct allocation for the cost to administer services as a public guardian. As an additional component, the study examined the overall cost to the state by having a public guardian office responsible for the care of the vulnerable adult. The study reports overall cost savings to the state of Florida (cost savings minus total state funding) is approximately \$23,000,000. Cost savings show that when incapacitated individuals use guardianship services, there is less indication of multiple arrests, emergency room utilization, hospital readmissions, involuntary hospitalizations, adult protective services, homelessness, and emergency housing.

The study provides details on:

- \* Ward demographic information, such as nature of disability, socio-economic status, health status, age, distribution, and governmental benefits and support; and
- \* Existing supportive resources and available funding.

COL A03		COL A04		COL A05		CODES
AGY REQUEST	FY 2020-21	AGY REQ N/R	FY 2020-21	AG REQ ANZ	FY 2020-21	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
ELDER AFFAIRS, DEPT OF						
PGM: SERVICE TO ELDERS PGM						
<u>CONSUMER ADVOCATE SERVICES</u>						
HEALTH AND HUMAN SERVICES						
<u>SERVICES/MOST VULNERABLE</u>						
						65000000
						65100000
						65101000
						13
						<u>1304.00.00.00</u>
PUBLIC GUARDIANSHIP SERVICES						4400000
RECURRING FUNDING FOR PUBLIC						
GUARDIANSHIP PROGRAM						4400080

Solution/Justification:

The Office of Public and Professional Guardians (OPPG) seeks an additional \$5,537,448 in recurring General Revenue funds for public guardianship services in Florida. By fiscally supporting Public Guardians within the framework of Age Friendly Communities, Florida's most vulnerable adults are protected from harm, exploitation, abuse and/or neglect.

The study provided by Virginia Polytechnic University's Center for Gerontology determines that the average yearly cost for serving the ward is \$5,084.72. Currently, there are 2,728 state-funded wards.

LINKAGE TO GOVERNOR'S PRIORITIES:

Restore and Protect Florida's Environment, Improve Florida's Education System, Economic Development and Job Creation, Health Care, Public Safety and Public Integrity

Category	Fund	Budget Entity	Amount	Activity #
Public Guardianship Contracted Services (100633)	1000	65101000	\$ 5,537,448	ACT1200

OFFICE OF PUBLIC AND PROFESSIONAL					4400090
GUARDIANS MONITORING TOOL					100000
SPECIAL CATEGORIES					100777
CONTRACTED SERVICES					

GENERAL REVENUE FUND	-STATE	500,000	500,000		1000	1
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AGENCY ISSUE NARRATIVE:

2020-2021 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

Issue Title: Office of Public and Professional Guardians Monitoring Tool - 4400090

Priority Narrative: This issue related to and implements the Department's priority to "ensure the legal rights of older Floridians are protected and prevent their abuse, neglect, and exploitation." Office of Public and Professional Guardians Funding Increase Request for a tool to monitor the compliance of professional guardians with established standards of practice for professional guardians.

Summary: The Office of Public and Professional Guardians (OPPG) is charged with investigating complaints made against professional guardians in the State of Florida and enacting appropriate administrative discipline, if necessary, based on the findings of the investigation. OPPG is also responsible for the registration and education of professional guardians.

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2020-21 POS	AMOUNT	AGY REQ N/R FY 2020-21 POS	AMOUNT	AG REQ ANZ FY 2020-21 POS	AMOUNT	
ELDER AFFAIRS, DEPT OF						65000000
PGM: SERVICE TO ELDERS PGM						65100000
<u>CONSUMER ADVOCATE SERVICES</u>						65101000
HEALTH AND HUMAN SERVICES						13
<u>SERVICES/MOST VULNERABLE</u>						<u>1304.00.00.00</u>
PUBLIC GUARDIANSHIP SERVICES						4400000
OFFICE OF PUBLIC AND PROFESSIONAL GUARDIANS MONITORING TOOL						4400090

As such, the OPPG is seeking an increase of \$500,000 in recurring General Revenue funds to monitor over 550 professional guardians' compliance with established standards of practice, working in consultation with professional guardianship associations such as the Florida Public Guardian Coalition, Inc., Statewide Clerk of Courts' Investigative Alliance, and other interested stakeholders or advocates.

OPPG will use the funds to develop, implement and operate a monitoring tool to ensure compliance of professional guardians, ensuring oversight against abuse, neglect, and exploitation of wards in their care.

As the elder population of Florida continues to grow, the OPPG anticipates an increase in the use of professional guardians. Therefore, a monitoring tool is essential to ensure their compliance with statutory standards of conduct and protect of one of Florida's most vulnerable populations.

Background:

During the 2016 Legislative Session, Governor Scott signed Senate Bill 232, concerning guardianship, into law. The bill expanded and renamed the Statewide Public Guardianship Office (SPGO) within the Department of Elder Affairs (Department) as the Office of Public and Professional Guardians (OPPG). The impetus behind the passage of Senate Bill 232 occurred in December of 2014 when the Sarasota Herald Tribune published a series of articles titled "The Kindness of Strangers - Inside Elder Guardianship in Florida," which detailed abuses occurring in guardianships. In response, Senate Bill 232 assigned the OPPG the additional responsibility of regulating professional guardians, who had not previously been closely regulated by the state.

Senate Bill 232 directed the OPPG to;

- \* Adopt rules to establish standards of practice for public and professional guardians,
- \* Receive and investigate complaints,
- \* Establish procedures for disciplinary oversight,
- \* Conduct hearings, specify penalties, and take administrative action pursuant to Chapter 120, Florida Statutes.

The Department adopted the standards of practice and disciplinary guidelines rules for professional guardians on June 23, 2017.

When OPPG receives a legally-sufficient complaint about a professional guardian, that if true, would be a violation of Florida guardianship laws, it is referred for investigation.

The OPPG is legislatively tasked with working with existing entities in the investigation process. Because the department is not an investigatory body, OPPG entered a Memorandum of Understanding (MOU) with the Clerks' Statewide Investigations Alliance (Clerks' SIA) to provide investigative services on behalf of the OPPG. Not only are the Clerks tasked with expanded guardianship audits under Ch. 744, Florida Statutes, but the investigators in this alliance have Inspector General status, have specialized training related to guardianship and provide independent and objective

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2020-21	FY 2020-21	FY 2020-21	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
ELDER AFFAIRS, DEPT OF				65000000
PGM: SERVICE TO ELDERS PGM				65100000
<u>CONSUMER ADVOCATE SERVICES</u>				65101000
HEALTH AND HUMAN SERVICES				13
<u>SERVICES/MOST VULNERABLE</u>				<u>1304.00.00.00</u>
PUBLIC GUARDIANSHIP SERVICES				4400000
OFFICE OF PUBLIC AND PROFESSIONAL				
GUARDIANS MONITORING TOOL				4400090

investigative reports on their findings. OPPG then reviews the findings and takes administrative action as appropriate. To date OPPG has filed one administrative case with the Division of Administrative Hearing (DOAH) revoking a professional guardian's registration. There have been several other cases that would have resulted in an Administrative Complaint being filed to revoke registrations, but those guardians resigned. It should be noted that those individuals may never again register as a professional guardian.

Although the complete cost of this issue is not known at this time, full implementation will take at least two years and \$500,000 can be considered as a substantial commitment to the final product.

There is an increasing public awareness of guardianship, concerns about guardianship abuse and exploitation which will result in the increase of the number of professional guardian complaints, investigations, administrative complaints and subsequent legal costs.

However, much of this can be mitigated by the development, implementation and operation of a professional guardian monitoring tool that can appropriately monitor guardian compliance with the legislatively mandated standards of conduct and prevent abuse, neglect and exploitation.

Solution/Justification: The Office of Public and Professional Guardians (OPPG) is seeking a \$500,000 increase in recurring General Revenue funds to develop, implement and operate a tool to monitor compliance with standards of practice for professional guardians to ensure better oversight and to stop abuse, neglect, and exploitation of Florida's most vulnerable population.

LINKAGE TO GOVERNOR'S PRIORITIES:

Restore and Protect Florida's Environment, Improve Florida's Education System, Economic Development and Job Creation, Health Care, Public Safety and Public Integrity

Category	Fund	Budget Entity	Amount	Activity #
Contracted Services (100777)	1000	65101000	\$500,000	ACT1200
*****				

TOTAL: SERVICES/MOST VULNERABLE				<u>1304.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	16,874,713	500,000		1000
TRUST FUNDS	3,170,207			2000
TOTAL POSITIONS.....	34.00			
TOTAL PROG COMP.....	20,044,920	500,000		
TOTAL SALARY RATE.....	1,543,860			
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* COMPILE DATE: 09/16/2015                COMPILE TIME: 09:40:41                        PAGE:      1      *
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*                                     SAVE INITIALS:          SAVE DEPARTMENT: 07      SAVE ID: ED3A
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* SELECT CODES AND ACCUMULATION LEVELS WHERE ALLOWED.  WHEN NO CODE IS SELECTED, ALL CODES WILL BE REPORTED.
* ITEMIZATION OF EXPENDITURE:                IOE ACCUMULATION LEVEL: 0 (1=OPER/FCO, 2=IOE, 0=MERGED)
* MERGE GROUPS (Y/N): Y
* BUDGET ENTITY OR GROUP/ACCUMULATION LEVEL (DEP, DIV, BUR, SUB, LBE, MRG):
*   1-7:                LBE
*   8-14:
*   15-21:
*   22-27:
* EXCLUDE:
*
* PROGRAM COMPONENT/ACCUMULATION LEVEL (1, 2, 3, 4 OR 5 FOR 2, 4, 6, 8 OR 10 DIGITS, 6=MERGE POLICY, 0=MERGED):
*   5
*
* APPROPRIATION CATEGORY OR GROUP/ACCUMULATION LEVEL (1=MAJOR, 2=MINOR, 0=MERGED):
*   2
*
* FUND GROUPS SET:                OR FUND:                FUNDING SOURCE IDENTIFIER:                MERGE FSI (Y/N): N
* FCO (Y/N): Y                FTE (Y/N): Y                SALARY RATE (Y/N): Y
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* ISSUE CODE OR GROUP/ACCUMULATION LEVEL (1, 2 OR 3 FOR 1, 3 OR 7 CHARACTERS, 0=MERGED):
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* 2=SCHEDULE IV/IT ISSUES                REPORT COLUMNS WITH CALCULATION DIFFERENCE ONLY (Y/N): N THAT EXCEED:
* 3=STATEWIDE ISSUES
* 4=SCHEDULE VIIIA ISSUES
* SCHEDULE VIIIA ISSUES SPREADSHEET (Y/N): N
*
* LEVELS OF TOTALS: (N=NO TOTAL, L=LINE TOTAL, T=BY FUND TYPE, D=BY DETAIL FUND, B=BY DETAIL FUND AND FUND TYPE,
* G=FUND GROUP LINE TOTALS, E=BY DETAIL FUND AND FUND GROUP)
* RUN: N                ITEM OF EXP: N                GROUP: N                DEPARTMENT: N                DIVISION: N                BUREAU: N
* SUB-BUREAU: N                LBE: T                POLICY AREA: N                PROG COMP: T                D3A SUM ISSUE: N                D3A DETAIL ISSUE: L
* MAJOR APP CAT: N                MINOR APP CAT: D
*
* APPROPRIATION CATEGORY TITLES: S (S=SHORT, L=LONG)                REPORT SEQUENCE: DEPT/BUDGET ENTITY: N A=ALPHABETICAL
*                                     PROGRAM COMPONENT: N N=NUMERICAL
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* DEPARTMENT NARRATIVE SET:
* BUDGET ENTITY NARRATIVE SET:                PROGRAM COMPONENT NARRATIVE (Y/N): N
*
* ISSUE/ACTIVITY NARRATIVE SET: A1                PRIORITY ISSUE NARRATIVE SET (1-9):
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* INCLUDE POSITION DATA (Y/N): Y
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* INCLUDE COLUMN CODES (Y/N): Y
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* P=PORTRAIT                BUR, SUB, LBE, PRC,                EXPENDITURES BY
*                                     SIS, ISC)                ISSUE AND APPROPRIATION CATEGORY
* -----

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* BPEADL01                               STATISTICAL INFORMATION                09/16/2019 20:33:01 *
* BUDGET PERIOD: 2008-2021                EXHIBIT A, D AND D-3A LIST REQUEST          MLG 65      SP   *
* COMPILE DATE: 09/16/2015                COMPILE TIME: 09:40:41                        PAGE:      2   *
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*
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* TOTAL RECORDS READ FROM CARD:           43
* TOTAL PAF RECORDS READ:                  1
* TOTAL OAF RECORDS READ:                  3
* TOTAL IEF RECORDS READ:                  0
* TOTAL BGF RECORDS READ:                  0
* TOTAL BEF RECORDS READ:                  10
* TOTAL PCF RECORDS READ:                  11
* TOTAL ICF RECORDS READ:                  71
* TOTAL INF RECORDS READ:                  902
* TOTAL ACF RECORDS READ:                  22
* TOTAL FCF RECORDS READ:                  6
* TOTAL FSF RECORDS READ:                  10
* TOTAL PCN RECORDS READ:                  0
* TOTAL BEN RECORDS READ:                  0
* TOTAL DPC RECORDS READ:                  2
* TOTAL RECORDS IN ERROR:                  0
*
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*
* BUDGET ENTITIES SELECTED:
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*  10-18:
*  19-27:
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