

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: ADMINISTRATION PGM							72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							72010100
GOV OPERATIONS/SUPPORT							16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>							<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	5,512,087						
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE	166,148						1000 1
ADMINISTRATIVE TRUST FUND -STATE	7,592,737						2021 1
TOTAL POSITIONS.....	85.00						
TOTAL APPRO.....	7,758,885						
=====							
OTHER PERSONAL SERVICES							030000
ADMINISTRATIVE TRUST FUND -STATE	83,164						2021 1
=====							
EXPENSES							040000
GENERAL REVENUE FUND -STATE	41,497						1000 1
ADMINISTRATIVE TRUST FUND -STATE	727,108						2021 1
TOTAL APPRO.....	768,605						
=====							
OPERATING CAPITAL OUTLAY							060000
ADMINISTRATIVE TRUST FUND -STATE	9,688						2021 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE	51,680						1000 1
ADMINISTRATIVE TRUST FUND -STATE	208,112						2021 1
OPERATING TRUST FUND -STATE	50,000						2510 1
TOTAL APPRO.....	309,792						
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: ADMINISTRATION PGM							72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							72010100
GOV OPERATIONS/SUPPORT							16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>							<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
TRAVEL MANAGEMENT SYSTEM							100788
GENERAL REVENUE FUND -STATE		2,205,000					1000 1
=====		=====					
MAIL SERVICES							101089
ADMINISTRATIVE TRUST FUND -STATE		50,004					2021 1
=====		=====					
RISK MANAGEMENT INSURANCE							103241
ADMINISTRATIVE TRUST FUND -STATE		20,175					2021 1
=====		=====					
CONTRACTED LEGAL SERVICES							103884
ADMINISTRATIVE TRUST FUND -STATE		891,000					2021 1
=====		=====					
LEASE/PURCHASE/EQUIPMENT							105281
ADMINISTRATIVE TRUST FUND -STATE		22,427					2021 1
=====		=====					
TR/DMS/HR SVCS/STW CONTRCT							107040
ADMINISTRATIVE TRUST FUND -STATE		31,300					2021 1
=====		=====					
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
GENERAL REVENUE FUND -STATE		30,092					1000 1
ADMINISTRATIVE TRUST FUND -STATE		318,865					2021 1
-----		-----					
TOTAL APPRO.....		348,957					
=====		=====					

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: ADMINISTRATION PGM							72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							72010100
GOV OPERATIONS/SUPPORT							16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>							<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	85.00						
TOTAL ISSUE.....		12,498,997					
TOTAL SALARY RATE.....		5,512,087					
=====							
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
ADMINISTRATIVE TRUST FUND -STATE		8,062					2021 1
=====							
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT FOR FY 2018-19 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001770
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		635					1000 1
ADMINISTRATIVE TRUST FUND -STATE		29,019					2021 1
TOTAL APPRO.....		29,654					
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
GENERAL REVENUE FUND -STATE		19					1000 1
ADMINISTRATIVE TRUST FUND -STATE		200					2021 1
TOTAL APPRO.....		219					
=====							
TOTAL: FLORIDA RETIREMENT SYSTEM							1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
TOTAL ISSUE.....		29,873					
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: ADMINISTRATION PGM							72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							72010100
GOV OPERATIONS/SUPPORT							16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>							<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							1001780
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		777					1000 1
ADMINISTRATIVE TRUST FUND -STATE		37,390					2021 1
TOTAL APPRO.....		38,167					
=====							
OTHER PERSONAL SERVICES							030000
ADMINISTRATIVE TRUST FUND -STATE		291					2021 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
GENERAL REVENUE FUND -STATE		33					1000 1
ADMINISTRATIVE TRUST FUND -STATE		367					2021 1
TOTAL APPRO.....		400					
=====							
TOTAL: ADJUSTMENT TO STATE HEALTH							1001780
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							
TOTAL ISSUE.....		38,858					
=====							
FISCAL YEAR 2018-19 REDUCTION DUE TO BASIC LIFE INSURANCE CONTRACT SAVINGS							1001790
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		20-					1000 1
ADMINISTRATIVE TRUST FUND -STATE		928-					2021 1
TOTAL APPRO.....		948-					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				72010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FISCAL YEAR 2018-19 REDUCTION DUE TO BASIC LIFE INSURANCE CONTRACT SAVINGS				1001790
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
GENERAL REVENUE FUND -STATE		1-		1000 1
ADMINISTRATIVE TRUST FUND -STATE		8-		2021 1
TOTAL APPRO.....		9-		
TOTAL: FISCAL YEAR 2018-19 REDUCTION DUE TO BASIC LIFE INSURANCE CONTRACT SAVINGS				1001790
TOTAL ISSUE.....		957-		
REALLOCATION OF HUMAN RESOURCES OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
ADMINISTRATIVE TRUST FUND -STATE		162		2021 1
INFORMATION TECHNOLOGY - SECURITY TRAINING				1006100
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
GENERAL REVENUE FUND -STATE		251		1000 1
ADMINISTRATIVE TRUST FUND -STATE		887		2021 1
TOTAL APPRO.....		1,138		

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: ADMINISTRATION PGM							72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>							72010100
GOV OPERATIONS/SUPPORT							16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>							<u>1602.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
GENERAL REVENUE FUND -STATE		7,935-					1000 1
ADMINISTRATIVE TRUST FUND -STATE		84,080-					2021 1
TOTAL APPRO.....		92,015-					
=====							
NONRECURRING EXPENDITURES							2100000
STATEWIDE TRAVEL MANAGEMENT SYSTEM							
ENHANCEMENTS TO PROVIDE PUBLIC							
VIEWING CAPABILITIES							2103044
SPECIAL CATEGORIES							100000
TRAVEL MANAGEMENT SYSTEM							100788
GENERAL REVENUE FUND -STATE		405,000-					1000 1
=====							
ANNUALIZATION OF ADMINISTERED							
FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH							
INSURANCE ADJUSTMENTS FOR FY							
2018-19 FIVE MONTHS ANNUALIZATION							26A1780
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		555					1000 1
ADMINISTRATIVE TRUST FUND -STATE		26,707					2021 1
TOTAL APPRO.....		27,262					
=====							
OTHER PERSONAL SERVICES							030000
ADMINISTRATIVE TRUST FUND -STATE		208					2021 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				72010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH				
INSURANCE ADJUSTMENTS FOR FY				
2018-19 FIVE MONTHS ANNUALIZATION				26A1780
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
GENERAL REVENUE FUND -STATE	24			1000 1
ADMINISTRATIVE TRUST FUND -STATE	262			2021 1
TOTAL APPRO.....	286			
TOTAL: ANNUALIZATION OF STATE HEALTH				26A1780
INSURANCE ADJUSTMENTS FOR FY				
2018-19 FIVE MONTHS ANNUALIZATION				
TOTAL ISSUE.....	27,756			
WORKLOAD				3000000
STATEWIDE TRAVEL MANAGEMENT SYSTEM				
ENHANCEMENTS TO PROVIDE PUBLIC				
VIEWING CAPABILITIES				3000080
SPECIAL CATEGORIES				100000
TRAVEL MANAGEMENT SYSTEM				100788
GENERAL REVENUE FUND -STATE	350,000			1000 1

AGENCY ISSUE NARRATIVE:
 2019-2020 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:
 GOAL #12: Deliver and promote the development of high-quality, innovative, cost effective technology services.

SUMMARY:
 The Department of Management Services (department), Office of Information Technology, requests \$350,000 in recurring budget authority in the Executive Direction and Support Service budget entity (72010100) and Travel Management System category (100788) within the General Revenue Fund (1000) to operate and maintain a public information web portal for the statewide travel management system.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				72010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
WORKLOAD				3000000
STATEWIDE TRAVEL MANAGEMENT SYSTEM				
ENHANCEMENTS TO PROVIDE PUBLIC				
VIEWING CAPABILITIES				3000080

RETURN ON INVESTMENT (ROI):

In Specific Appropriation 2708, Chapter 2018-19 of the Laws of Florida, the department was provided \$405,000 in nonrecurring General Revenue for the implementation of a public web portal. The public information portal provides users with information regarding state agency and judicial travel. In order to maintain this investment this request must be appropriated.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

The department will not be able to continue to operate a reporting portal for public viewing of travel expenses. In fiscal year 2018-2019, the legislature appropriated \$405,000 in nonrecurring General Revenue to stand up and operate a public facing web portal for reporting of statewide travel expenses by executive branch state agencies and the judiciary.

BACKGROUND:

This Legislative Budget Request issue is for funds necessary to continue the operation of this public portal. This recurring funding provides for the operation and maintenance of a cloud-based data warehouse, the necessary software to extract travel expense data from the statewide travel management system, the resources needed to manage and operate the system, as well as the costs of hosting the front-end web portal for public access.

AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
INFORMATION TECHNOLOGY - SECURITY				
CONSOLIDATION				36291C0
OTHER PERSONAL SERVICES				030000
ADMINISTRATIVE TRUST FUND -STATE	258,851			2021 1
=====	=====	=====	=====	
EXPENSES				040000
ADMINISTRATIVE TRUST FUND -STATE	19,500	10,000		2021 1
=====	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				72010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
INFORMATION TECHNOLOGY - SECURITY				
CONSOLIDATION				36291C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
ADMINISTRATIVE TRUST FUND -STATE	121,500	121,500		2021 1
=====				
TR/DMS/HR SVCS/STW CONTRCT				107040
ADMINISTRATIVE TRUST FUND -STATE	428			2021 1
=====				
TOTAL: INFORMATION TECHNOLOGY - SECURITY				36291C0
CONSOLIDATION				
TOTAL ISSUE.....	400,279	131,500		
=====				

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost effective technology services.

SUMMARY:

The Department of Management Services (department), Office of Information Technology, requests \$400,279 in budget authority of which \$131,500 is nonrecurring in the Executive Direction and Support Service budget entity (72010100) and Expenses category (040000), Contract Services category (100777), Other Personal Services category (030000) and Transfer to Department of Management Services Human Resource Services Statewide Contract category (107040) within the Administrative Trust Fund (2021) to consolidate the department's two Windows domains and for desktop services.

RETURN ON INVESTMENT (ROI):

The department will combine its two existing Windows domains into a single domain and remove historical remnants of an older domain structure from when it was first created. This will provide greater efficiencies with uniform security, infrastructure, configuration, and policy management throughout the agency. Removal of historical remnants will also simplify the management of the domain and result in greater reliability and security. The Department will achieve significant efficiencies as security policies and service such as single-sign-on can be promulgated across the entire agency.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>EXECUTIVE DIR/SUPPORT SVCS</u>				72010100
GOV OPERATIONS/SUPPORT				16
<u>EXEC LEADERSHIP/SUPPRT SVC</u>				<u>1602.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
INFORMATION TECHNOLOGY - SECURITY				
CONSOLIDATION				36291C0

The department will continue to operate within a domain structure that is disparate and has remnants of previous domains. This connection has been problematic as changes within the environment can negatively impact the department's domain and its performance. The department has experienced significant domain degradation and performance issues under the current structure.

BACKGROUND:

The department currently has two separate Windows domains. There is one for the Division of Retirement and one for the rest of department. The department domain is a remnant for when the State Resource Center used to be a part of department. This has led to significant challenges for the department as it has attempted to modernize and migrate services.

The Division of Retirement has contracted with a vendor to provide desktop and network support as part of their previous support contract for the Florida Retirement System (FRS). The Department's leadership desires to shift the support for the desktops within the Division of Retirement to the Office of Information Technology as it procures a new support contract.

TOTAL: EXEC LEADERSHIP/SUPPRT SVC				<u>1602.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	2,433,755			1000
TRUST FUNDS	10,423,398	131,500		2000
TOTAL POSITIONS.....	85.00			
TOTAL PROG COMP.....	12,857,153	131,500		
TOTAL SALARY RATE.....	5,512,087			
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: ADMINISTRATION PGM							72010000
STATE EMPLOYEE LEASING							72010300
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....		63,359					
=====							
SALARIES AND BENEFITS							010000
ADMINISTRATIVE TRUST FUND -STATE	1.00	87,141					2021 1
=====							
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
ADMINISTRATIVE TRUST FUND -STATE		752					2021 1
=====							
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	1.00						
TOTAL ISSUE.....		87,893					
TOTAL SALARY RATE.....		63,359					
=====							
FLORIDA RETIREMENT SYSTEM							1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL							010000
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
SALARIES AND BENEFITS							
ADMINISTRATIVE TRUST FUND -STATE		448					2021 1
=====							
ADJUSTMENT TO STATE HEALTH							1001780
INSURANCE PREMIUM CONTRIBUTION FOR							010000
FY 2018-19 - EFFECTIVE 12/1/2018							
SALARIES AND BENEFITS							
ADMINISTRATIVE TRUST FUND -STATE		655					2021 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: ADMINISTRATION PGM				72010000
<u>STATE EMPLOYEE LEASING</u>				72010300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FISCAL YEAR 2018-19 REDUCTION DUE				
TO BASIC LIFE INSURANCE CONTRACT				
SAVINGS				1001790
SALARIES AND BENEFITS				010000
ADMINISTRATIVE TRUST FUND -STATE		12-		2021 1
=====		=====		=====
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
ADMINISTRATIVE TRUST FUND -STATE		4		2021 1
=====		=====		=====
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH				
INSURANCE ADJUSTMENTS FOR FY				
2018-19 FIVE MONTHS ANNUALIZATION				26A1780
SALARIES AND BENEFITS				010000
ADMINISTRATIVE TRUST FUND -STATE		468		2021 1
=====		=====		=====
TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
TRUST FUNDS.....	1.00	89,456		2000
SALARY RATE.....	63,359			
=====		=====		=====

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>FACILITIES MANAGEMENT</u>							72400100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....		9,614,472					
=====							
SALARIES AND BENEFITS							010000
SUPERVISION TRUST FUND -STATE		256.50					
SUPERVISION TRUST FUND -STATE		14,067,524					2696 1
=====							
OTHER PERSONAL SERVICES							030000
SUPERVISION TRUST FUND -STATE		267,000					2696 1
=====							
EXPENSES							040000
SUPERVISION TRUST FUND -STATE		5,176,035					2696 1
=====							
OPERATING CAPITAL OUTLAY							060000
SUPERVISION TRUST FUND -STATE		73,727					2696 1
=====							
SPECIAL CATEGORIES							100000
ACQUISITION/MOTOR VEHICLES							100021
SUPERVISION TRUST FUND -STATE		250,000					2696 1
=====							
TR/FDLE-CAPITOL POLICE							100661
SUPERVISION TRUST FUND -STATE		6,948,659					2696 1
=====							
CONTRACTED SERVICES							100777
SUPERVISION TRUST FUND -STATE		10,724,427					2696 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>FACILITIES MANAGEMENT</u>							72400100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
DMS/FACILITIES SECURITY							100854
SUPERVISION TRUST FUND -STATE		1,148,387					2696 1
=====							
INTERIOR REFURBISH / LEASE							100857
SUPERVISION TRUST FUND -STATE		1,951,762					2696 1
=====							
RISK MANAGEMENT INSURANCE							103241
SUPERVISION TRUST FUND -STATE		180,479					2696 1
=====							
STATE UTILITY PAYMENTS							103647
SUPERVISION TRUST FUND -STATE		15,061,129					2696 1
=====							
DEFERRED-PAY COM CONTRACTS							105280
SUPERVISION TRUST FUND -STATE		1,657,550					2696 1
=====							
LEASE/PURCHASE/EQUIPMENT							105281
SUPERVISION TRUST FUND -STATE		97,570					2696 1
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
SUPERVISION TRUST FUND -STATE		78,116					2696 1
=====							
CAPITOL REPAIRS							108900
SUPERVISION TRUST FUND -STATE		50,000					2696 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
SUPERVISION TRUST FUND -STATE	418,786			2696 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	256.50			
TOTAL ISSUE.....	58,151,151			
TOTAL SALARY RATE.....	9,614,472			
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
SUPERVISION TRUST FUND -STATE	76,937			2696 1
SALARY INCREASES FOR FY 2018-19 -				
LAW ENFORCEMENT - EFFECTIVE				
7/1/2018				1001700
SPECIAL CATEGORIES				100000
TR/FDLE-CAPITOL POLICE				100661
SUPERVISION TRUST FUND -STATE	268,597			2696 1
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT FOR FY 2018-19 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001770
SALARIES AND BENEFITS				010000
SUPERVISION TRUST FUND -STATE	35,504			2696 1

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>FACILITIES MANAGEMENT</u>							72400100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT FOR FY 2018-19 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001770
SPECIAL CATEGORIES							100000
TR/FDLE-CAPITOL POLICE							100661
SUPERVISION TRUST FUND -STATE		36,983					2696 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
SUPERVISION TRUST FUND -STATE		263					2696 1
=====							
TOTAL: FLORIDA RETIREMENT SYSTEM							1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
TOTAL ISSUE.....		72,750					
=====							
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							1001780
SALARIES AND BENEFITS							010000
SUPERVISION TRUST FUND -STATE		118,356					2696 1
=====							
OTHER PERSONAL SERVICES							030000
SUPERVISION TRUST FUND -STATE		655					2696 1
=====							
SPECIAL CATEGORIES							100000
TR/FDLE-CAPITOL POLICE							100661
SUPERVISION TRUST FUND -STATE		39,502					2696 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>FACILITIES MANAGEMENT</u>							72400100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							1001780
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
SUPERVISION TRUST FUND -STATE		483					2696 1
=====							
TOTAL: ADJUSTMENT TO STATE HEALTH							1001780
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							
TOTAL ISSUE.....		158,996					
=====							
FISCAL YEAR 2018-19 REDUCTION DUE							
TO BASIC LIFE INSURANCE CONTRACT							
SAVINGS							1001790
SALARIES AND BENEFITS							010000
SUPERVISION TRUST FUND -STATE		2,652-					2696 1
=====							
SPECIAL CATEGORIES							100000
TR/FDLE-CAPITOL POLICE							100661
SUPERVISION TRUST FUND -STATE		960-					2696 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
SUPERVISION TRUST FUND -STATE		11-					2696 1
=====							
TOTAL: FISCAL YEAR 2018-19 REDUCTION DUE							1001790
TO BASIC LIFE INSURANCE CONTRACT							
SAVINGS							
TOTAL ISSUE.....		3,623-					
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>FACILITIES MANAGEMENT</u>							72400100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
SUPERVISION TRUST FUND -STATE		404					2696 1
=====							
INFORMATION TECHNOLOGY - SECURITY							
TRAINING							1006100
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
SUPERVISION TRUST FUND -STATE		1,164					2696 1
=====							
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
SUPERVISION TRUST FUND -STATE		110,428-					2696 1
=====							
NONRECURRING EXPENDITURES							2100000
INTERIOR REFURBISHMENT OF LEASED							
SPACE IN THE FLORIDA FACILITIES							
POOL							2103070
SPECIAL CATEGORIES							100000
INTERIOR REFURBISH / LEASE							100857
SUPERVISION TRUST FUND -STATE		1,951,762-					2696 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>FACILITIES MANAGEMENT</u>							72400100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
NONRECURRING EXPENDITURES							2100000
REPLACEMENT OF MOTOR VEHICLES							2103080
SPECIAL CATEGORIES							100000
ACQUISITION/MOTOR VEHICLES							100021
SUPERVISION TRUST FUND -STATE		100,000-					2696 1
=====							
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS							26A1780 010000
SUPERVISION TRUST FUND -STATE		84,540					2696 1
=====							
OTHER PERSONAL SERVICES							030000
SUPERVISION TRUST FUND -STATE		468					2696 1
=====							
SPECIAL CATEGORIES TR/FDLE-CAPITOL POLICE							100000 100661
SUPERVISION TRUST FUND -STATE		28,216					2696 1
=====							
DATA PROCESSING SERVICES DP ASSESSMENT (AST)							210000 210003
SUPERVISION TRUST FUND -STATE		345					2696 1
=====							
TOTAL: ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION TOTAL ISSUE.....							26A1780 113,569
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
INTERIOR REFURBISHMENT OF LEASED				
SPACE IN THE FLORIDA FACILITIES				
POOL				4100150
SPECIAL CATEGORIES				100000
INTERIOR REFURBISH / LEASE				100857
SUPERVISION TRUST FUND -STATE	1,942,689	1,942,689		2696 1

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management, requests \$1,942,689 in non-recurring budget authority in the Facilities Management budget entity (72400100), Interior Refurbishment/Lease category (100857) within the Supervision Trust Fund (2696) for the refurbishment of tenant space in several buildings within the Florida Facilities Pool.

RETURN ON INVESTMENT (ROI):

The continued refurbishment of tenant space in the Florida Facilities Pool will provide for a more functional and productive work environment for the employees that work in the facility as well as citizens that visit the facility.

BACKGROUND:

Chapter 255, Florida Statutes, defines requirements for how publicly owned buildings are developed, operated and maintained, including statewide rule related authority for the department. Sections 255.501 through 255.525, Florida Statutes, comprise the Building and Facilities Act, which relates specifically to the creation and management of the Florida Facilities Pool. This includes implementation of construction appropriations, project management oversight, and building maintenance, leasing and long-range strategic planning to address the state's future workspace needs. This chapter also authorizes the department to operate and maintain state-owned structures, defines energy conservation and building sustainability implementation and directs the department to develop and maintain a state energy management plan.

Due to age and condition, these facilities are in need of re-carpeting, painting, and tenant refurbishment. The total amount necessary for each facility is:

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
INTERIOR REFURBISHMENT OF LEASED				
SPACE IN THE FLORIDA FACILITIES				
POOL				4100150
Building:				
RA Gray Building (Tallahassee)		\$616,250		
Rohde Building (Miami)		\$547,256		
Sebring (St. Petersburg)		\$112,556		
Holland (Tallahassee)		\$62,488		
Contingency (statewide)		\$104,139		
Department of Health - Capital Circle Office Complex		\$500,000		
Total		\$1,942,689		

ADVANCED TELECOMMUNICATIONS				4200000
BUILDING OPERATIONS COMPETENCIES				4201A10
SALARY RATE				000000
SALARY RATE.....	508,723			
=====				
SALARIES AND BENEFITS				010000
SUPERVISION TRUST FUND -STATE	508,723			2696 1
=====				
TOTAL: BUILDING OPERATIONS COMPETENCIES				4201A10
TOTAL ISSUE.....	508,723			
TOTAL SALARY RATE.....	508,723			
=====				

AGENCY ISSUE NARRATIVE:
 2019-2020 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:
 GOAL #11: Provide cost effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

COL A03		COL A04		COL A05		CODES
AGY REQUEST	FY 2019-20	AGY REQ N/R	FY 2019-20	AG REQ ANZ	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72400000
						72400100
						16
						<u>1601.00.00.00</u>
						4200000
						4201A10

MANAGEMENT SRVCS, DEPT OF
 PGM: FACILITIES PROGRAM
FACILITIES MANAGEMENT
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 ADVANCED TELECOMMUNICATIONS
 BUILDING OPERATIONS COMPETENCIES

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management (REDM), requests \$508,723 of recurring budget authority and rate in the Facilities Management budget entity (72400100), Salaries and Benefits category (010000) within the Supervision Trust Fund (2696), to support critical mission services directly affecting the oversight, operations and maintenance of the Florida Facilities Pool.

This request is in recognition of:

(a) The need to adequately maintain the value of the state's ongoing investment in real property, support the mission critical services of REDM and fulfill the state's bond covenants on the Florida Facilities Pool. The state has a substantive investment in its real estate assets and continues to invest in prolonging the useful life of these facilities. Ensuring the continuing care and maintenance of the buildings in order to realize the full value of this investment is both prudent and fiscally responsible.

(b) The average age of the buildings in the Capitol is over 50 years and regional facilities over 30 years. As the pool continues to age, more repairs and replacement of aging systems mandate the need to retain key operational and technical personnel with the requisite skills to perform and oversee this work. The department struggles with turnover, losing skilled workers to other state agencies and municipal entities as well as the private sector.

(c) The cost of the appropriate technical skillsets needed to properly maintain and oversee vendor work on more complex engineered building systems is increasing. As systems are replaced with increasingly more complex and highly engineered components, the department is seeing a rapidly growing convergence between information technology and building automation, and mechanical equipment. The department is experiencing a rapidly growing skills gap.

RETURN ON INVESTMENT (ROI):

Skilled operation of building systems lowers the state's operating and total lifecycle cost by providing greater day-to-day efficiency and minimizing repairs. Retention of skilled workers and acquisition of higher skilled employees (through training and natural attrition) will:

- 1) Maximize useful life of our investment in real property and the building systems and equipment that enables the operation of state buildings.
- 2) Minimize risk of mission disruption to the agencies housed in the state's facilities.

In the fall of 2016 the department analyzed its operations and staffing model, and in 2017 implemented a pilot program to adopt a private sector service model in the greater Tampa Bay metropolitan area where the department manages four Pool Facilities. The department streamlined its reporting structure to drive consistency in organizational communication and tenant expectations, merging two work groups under a single reporting authority. The department reclassified two low skill, low wage positions to higher skillsets at a higher pay grade and re-aligned staff work tasks based on skill

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: FACILITIES PROGRAM						72400000
<u>FACILITIES MANAGEMENT</u>						72400100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
ADVANCED TELECOMMUNICATIONS						4200000
BUILDING OPERATIONS COMPETENCIES						4201A10

requirements and needs across all four buildings, rather than assigning staff building specific duty stations. All staffing changes were accomplished through attrition. In May and July of 2017 the department successfully hired two building operational specialists at a higher rate and who possessed more sophisticated skills and experience in building trades than our prior staff. As a direct result of these actions the department is experiencing:

Workers with higher skillsets that avoid costs by performing more tasks in-house. As of May 2018, the cumulative cost avoidance tracked for specific repair jobs is over \$36,000. This amount exceeds the incremental cost in salary of acquiring higher skilled, higher paid employees.

With higher skillsets in use, the department's average response time to complete tenant originated work orders improved significantly, with more than a 60 percent increase in work orders received and completed.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

This request is essential to sustain operations of the state's pool facilities. Without appropriate funding the state will see shorter service life of building equipment, higher Fixed Capital Outlay costs and increasing disruption of tenant agency missions.

BACKGROUND:

In the last five years REDM has experienced 117% turnover in the Operations and Maintenance staff. In addition, REDM has also experienced 143% turnover in Heating, Ventilation, and Air Conditioning (HVAC) staff and advanced mechanical technicians. REDM is no longer in a position to ensure the proper operation of Pool buildings and oversight of vendor services. It is not uncommon for positions to be advertised four and five times, with vacancy periods in excess of a hundred days.

REDM salary levels are making it increasingly difficult to retain skilled labor, or to attract the skillsets it needs to operate and maintain increasingly more technical and highly engineered building systems. Over 30 percent of REDM's staff are non-custodial maintenance workers in pool facilities who are paid on average less than \$29,000 per year. In contrast, the average market for skilled building trades-people in Florida is over \$45,000 per year, in some cases substantively higher depending on skills and experience. The cost of outsourcing these skilled building trades for one off repairs is often \$80.00 an hour and up.

COST BREAKOUT:

The Department of Management Services, Division of Real Estate Development and Management, requests \$508,723 in recurring budget authority and rate needed to support the mission critical services.

REDM will utilize this funding to:

- To hire appropriately skilled individuals at market rates; and
- Provide a pay incentive for staff to obtain higher skillsets and certifications; and
- Retain high skilled employees;

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: FACILITIES PROGRAM						72400000
<u>FACILITIES MANAGEMENT</u>						72400100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
ADVANCED TELECOMMUNICATIONS						4200000
BUILDING OPERATIONS COMPETENCIES						4201A10

Reclassify positions and hire higher skillsets through natural attrition.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2019-20							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
RA00 RATE AND SALARY ADJ - NO FTE/BENEFITS							
N0015 001	0.00	508,723			508,723	0.00	508,723
TOTALS FOR ISSUE BY FUND							
2696 SUPERVISION TRUST FUND							508,723
	0.00	508,723			508,723		508,723

TRANSFER APPROPRIATIONS BETWEEN CATEGORIES

TRANSFER FROM DATA PROCESSING ASSESSMENT (AST) TO CONTRACTED SERVICES - DEDUCT	4300000
DATA PROCESSING SERVICES	43020C0
DP ASSESSMENT (AST)	210000
	210003

SUPERVISION TRUST FUND -STATE	75,943-	2696	1
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AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72400000
						72400100
						16
						<u>1601.00.00.00</u>
						4300000
						43020C0

MANAGEMENT SRVCS, DEPT OF
 PGM: FACILITIES PROGRAM
FACILITIES MANAGEMENT
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 TRANSFER APPROPRIATIONS BETWEEN
 CATEGORIES
 TRANSFER FROM DATA PROCESSING
 ASSESSMENT (AST) TO CONTRACTED
 SERVICES - DEDUCT

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.
 GOAL #12: Deliver and promote the development of high-quality, innovative, cost effective technology services.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management (REDM), requests the transfer of \$75,943 of recurring budget authority from the Data Processing Services category (210003) to the Contracted Services category (100777) in the Facilities Management budget entity (72400100) within the Supervision Trust Fund (2696) to transfer REDM's asset management system to the cloud.

RETURN ON INVESTMENT (ROI):

The funding for this issue will provide continued support of the asset management system as a cloud service. The ROI is directly correlated to ensuring the State of Florida's investment of \$4,000,000 in the replacement of the Facilities Management System in fiscal year 2014-2015 is maintained. The transfer of this application to the cloud will ensure increased server/performance capacity, enhanced system integration, higher availability, and greater continuity of operations.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

The proposed cloud offering provides full backups every four hours and system and user data is copied across multiple secure off-site locations. In addition, redundant server capacity of the cloud service offering increases system performance and user uptime. If this issue is not funded the department will not be able to take advantage of these cloud services.

BACKGROUND:

The department has statutory oversight for the construction, operation, custodial care, preventive maintenance, repair, alteration, modification and allocation of space for all buildings in the Florida Facilities Pool and administers the State's lease procurement process. The Department was appropriated \$4,000,000 in fiscal year 2014-15 for the purchase and initial implementation of a real estate software system to replace the existing home-grown system, which evolved from a non-enterprise minded approach over time by different developers and agency stakeholders.

REDM purchased the TRIRIGA real estate software solution from a state term contract and hired a support vendor to install and maintain the product. The initial implementation was managed by a contracted services vendor, a third-party oversight vendor and several key internal subject matter experts. This process has been successfully completed.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES				4300000
TRANSFER FROM DATA PROCESSING ASSESSMENT (AST) TO CONTRACTED SERVICES - ADD				43021C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
SUPERVISION TRUST FUND -STATE	75,943			2696 1

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

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SUMMARY:

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RETURN ON INVESTMENT (ROI):

The funding for this issue will provide continued support of the asset management as a cloud service. The ROI is directly correlated to ensuring the State of Florida's investment of \$4,000,000 in the replacement of the Facilities Management System in fiscal year 2014-2015 is maintained. The transfer of this application to the cloud will ensure increased server/performance capacity, enhanced system integration, higher availability, and greater continuity of operations.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

The proposed cloud offering provides full backups every four hours and system and user data is copied across multiple secure off-site locations. In addition, redundant server capacity of the cloud service offering increases system performance and user uptime. If this issue is not funded the department will not be able to take advantage of these cloud services.

BACKGROUND:

The department has statutory oversight for the construction, operation, custodial care, preventive maintenance, repair,

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
TRANSFER APPROPRIATIONS BETWEEN CATEGORIES				4300000
TRANSFER FROM DATA PROCESSING ASSESSMENT (AST) TO CONTRACTED SERVICES - ADD				43021C0

alteration, modification and allocation of space for all buildings in the Florida Facilities Pool and administers the state's lease procurement process. The department was appropriated \$4,000,000 in fiscal year 2014-15 for the purchase and initial implementation of a real estate software system to replace the existing home-grown system, which evolved from a non-enterprise minded approach over time by different developers and agency stakeholders.

REDM purchased the TRIRIGA real estate software solution from a state term contract and hired a support vendor to install and maintain the product. The initial implementation was managed by a contracted services vendor, a third-party oversight vendor and several key internal subject matter experts. This process has been successfully completed.

CAPITAL IMPROVEMENT PLAN				9900000
CODE CORRECTIONS				990C000
FIXED CAPITAL OUTLAY				080000
COMPL/AMER DISABIL ACT				081010
SUPERVISION TRUST FUND -STATE	1,600,000	1,600,000		2696 1

AGENCY NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE: COMPL/AMER DISABIL ACT IT COMPONENT? NO
 FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost effective, efficient real estate development and management services to our customers in the Department of Management Services (DMS) pool facilities.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management, requests \$1,600,000 of nonrecurring budget authority in the Facilities Management budget entity (72400100), Compliance With The Americans With Disabilities Act category (081010) within the Supervision Trust Fund (2696) to correct deficiencies within the Florida Facilities Pool in order to comply with the Americans with Disabilities Act (ADA).

RETURN ON INVESTMENT (ROI):

This investment will assist in ensuring that state buildings are within ADA standards with such items as facility access

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
CAPITAL IMPROVEMENT PLAN				9900000
CODE CORRECTIONS				990C000

and restroom accessibility.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Without this funding, there is insufficient budget to address ADA deficiencies within the Florida Facilities Pool.

BACKGROUND:

Chapter 255, Florida Statutes, defines requirements for how publicly owned buildings are developed, operated and maintained, including statewide rule related authority for the department. Sections 255.501 through 255.525, Florida Statutes, comprise the Building and Facilities Act, which relates specifically to the creation and management of the Florida Facilities Pool (FFP). This includes implementation of construction appropriations, project management oversight, and building maintenance, leasing and long-range strategic planning to address the state's future workspace needs. This chapter also authorizes the department to operate and maintain state-owned structures, defines energy conservation and building sustainability implementation and directs the department to develop and maintain a state energy management plan.

LIFE SAFETY PROJ, STW				081400
SUPERVISION TRUST FUND	-STATE	1,385,000	1,385,000	2696 1
		=====	=====	

AGENCY NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE: LIFE SAFETY PROJ, STW IT COMPONENT? NO

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management, requests \$1,385,000 of non-recurring budget authority in the Facilities Management budget entity (72400100), Life Safety Code Compliance Projects Statewide category (081400) within the Supervision Trust Fund (2696) to provide funding to address correction of fire, life safety and health deficiencies within the Florida Facilities Pool.

RETURN ON INVESTMENT (ROI):

This investment helps to ensure state buildings are safe for employees and visitors. This includes replacement of fire alarm systems.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
CAPITAL IMPROVEMENT PLAN				9900000
CODE CORRECTIONS				990C000

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Without this funding, there is insufficient budget to address the correction of fire, life safety and health deficiencies within the Florida Facilities Pool.

BACKGROUND:

Chapter 255, Florida Statutes, defines requirements for how publicly owned buildings are developed, operated and maintained, including statewide rule related authority for the department. Sections 255.501 through 255.525, Florida Statutes, comprise the Building and Facilities Act, which relates specifically to the creation and management of the Florida Facilities Pool. This includes implementation of construction appropriations, project management oversight, building maintenance, and leasing and long-range strategic planning to address the state's future workspace needs. This chapter also authorizes the department to operate and maintain state-owned structures, defines energy conservation and building sustainability implementation and directs the department to develop and maintain a state energy management plan.

TOTAL: CODE CORRECTIONS				990C000
TOTAL ISSUE.....	2,985,000	2,985,000		
	=====	=====	=====	

DEBT SERVICE				990D000
FIXED CAPITAL OUTLAY				080000
DEBT SERVICE				089070

FL FACILITIES POOL CLR TF -STATE	103,000-			2313 1
	=====	=====	=====	

AGENCY NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE: DEBT SERVICE IT COMPONENT? NO

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management (REDM), requests a decrease of (\$103,000) in recurring budget authority in the Facilities Management budget entity (72400100), Debt Service category (089070) within the Florida Facilities Pool Clearing Trust Fund (2313) based on the decreased debt service

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
CAPITAL IMPROVEMENT PLAN				9900000
DEBT SERVICE				990D000

obligation for fiscal year 2019-2020.

This decrease in budget authority is to align budget authority with debt service obligations for fiscal year 2019-2020.

RETURN ON INVESTMENT (ROI):

The proposed decrease will continue to allow the department to meet the debt service obligations of the Florida Facilities Pool (FFP).

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Without this decrease in budget authority, the budget authority will not be aligned with the debt service obligations for the FFP for fiscal year 2019-2020.

BACKGROUND:

Chapter 255, Florida Statutes, defines requirements for how publicly owned buildings are developed, operated and maintained, including statewide rule related authority for the department. Sections 255.501 through 255.525, Florida Statutes, comprise the Building and Facilities Act, which relates specifically to the creation and management of the FFP. This includes implementation of construction appropriations, project management oversight, and building maintenance, leasing and long-range strategic planning to address the state's future workspace needs. This chapter also authorizes the department to operate and maintain state-owned structures, defines energy conservation and building sustainability implementation and directs DMS to develop and maintain a state energy management plan.

ESTIMATED EXPENDITURES - FIXED

CAPITAL OUTLAY				990I000
FIXED CAPITAL OUTLAY				080000
DEBT SERVICE				089070
FL FACILITIES POOL CLR TF -STATE	23,042,269			2313 1
	=====	=====	=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
CAPITAL IMPROVEMENT PLAN				9900000
MAINTENANCE AND REPAIR				990M000
FIXED CAPITAL OUTLAY				080000
CAP. DEP. - GENERAL				083400
GENERAL REVENUE FUND -STATE	34,667,107	34,667,107		1000 1
SUPERVISION TRUST FUND -STATE	5,267,574	5,267,574		2696 1
TOTAL APPRO.....	39,934,681	39,934,681		

AGENCY NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE: CAP. DEP. - GENERAL IT COMPONENT? NO

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management (REDM), requests \$39,934,681 in nonrecurring budget authority in the Facilities Management budget entity (72400100), Statewide Capital Depreciation General category (083400) of which \$34,667,107 is requested within the General Revenue Fund (1000) to correct deficiencies at Waller Park located at the Capitol Complex, and \$5,267,574 is requested within the Supervision Trust Fund (2696) to correct statewide general building deficiencies within the Florida Facilities Pool (FFP).

RETURN ON INVESTMENT (ROI):

The continued investment in capital maintenance items in the FFP will provide for a comfortable and safe environment for both the employees that are housed in the facilities as well as the numerous visitors to the state capitol.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

If the Waller Park project is not funded, the park will continue to deteriorate and there will be more safety issues for visitors. The Waller Park project would also address end of life waterproofing and provide for American with Disabilities compliance. Additionally, costs may increase significantly with delay. The market for construction materials and labor has recently shown marked increases. Without the funding for general building repairs there will be insufficient budget to address the correction of other building deficiencies within the FFP.

BACKGROUND:

Chapter 255, Florida Statutes, defines requirements for how publicly owned buildings are developed, operated and maintained, including statewide rule related authority for the department. Sections 255.501 through 255.525, Florida Statutes, comprise the Building and Facilities Act, which relates specifically to the creation and management of the FFP.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
CAPITAL IMPROVEMENT PLAN				9900000
MAINTENANCE AND REPAIR				990M000

This includes implementation of construction appropriations, project management oversight, and building maintenance, leasing and long-range strategic planning to address the state's future workspace needs. This chapter also authorizes the department to operate and maintain state-owned structures, defines energy conservation and building sustainability implementation and directs the department to develop and maintain a state energy management plan.

FL HOLOCAUST MEMORIAL 089976

GENERAL REVENUE FUND -STATE 400,000 400,000 1000 1

=====

AGENCY NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE: FL HOLOCAUST MEMORIAL IT COMPONENT? NO

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #11: Provide cost effective, efficient real estate development and management services to our customers in the Department of Management Services pool facilities.

SUMMARY:

The Department of Management Services (department), Division of Real Estate Development and Management, requests \$400,000 of non-recurring budget authority in the Facilities Management budget entity (72400100), Florida Holocaust Memorial Capitol Complex - DMS Managed category (089976) within the General Revenue Fund (1000) to design and construct a Florida Holocaust Memorial on the premises of the Capitol Complex.

It is the intent of this request to recognize and commemorate the millions of people, including six million Jews, murdered by the Nazis and their collaborators before and during World War II in Europe and to honor the survivors of the Holocaust.

BACKGROUND:

The department shall construct and place the Florida Holocaust Memorial after it has considered the recommendations of the Florida Historical Commission and coordinated with the Division of Historical Resources of the Department of State regarding the memorial's design and placement.

	COL A03 AGY REQUEST FY 2019-20	COL A04 AGY REQ N/R FY 2019-20	COL A05 AG REQ ANZ FY 2019-20	CODES
POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>FACILITIES MANAGEMENT</u>				72400100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
CAPITAL IMPROVEMENT PLAN				9900000
MAINTENANCE AND REPAIR				990M000
TOTAL: MAINTENANCE AND REPAIR				990M000
TOTAL ISSUE.....	40,334,681	40,334,681		
=====				
TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	35,067,107	35,067,107		1000
TRUST FUNDS	90,321,010	10,195,263		2000

TOTAL POSITIONS.....	256.50			
TOTAL PROG COMP.....	125,388,117	45,262,370		
TOTAL SALARY RATE.....	10,123,195			
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>BUILDING CONSTRUCTION</u>							72400200
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	622,635						
=====							
SALARIES AND BENEFITS							010000
ARCHITECTS INCIDENTAL TF -STATE	11.00	877,312					2033 1
=====							
EXPENSES							040000
ARCHITECTS INCIDENTAL TF -STATE		122,002					2033 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
ARCHITECTS INCIDENTAL TF -STATE		46,341					2033 1
=====							
RISK MANAGEMENT INSURANCE							103241
ARCHITECTS INCIDENTAL TF -STATE		3,036					2033 1
=====							
LEASE/PURCHASE/EQUIPMENT							105281
ARCHITECTS INCIDENTAL TF -STATE		1,613					2033 1
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
ARCHITECTS INCIDENTAL TF -STATE		3,484					2033 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
ARCHITECTS INCIDENTAL TF -STATE		9,841					2033 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: FACILITIES PROGRAM				72400000
<u>BUILDING CONSTRUCTION</u>				72400200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	11.00			
TOTAL ISSUE.....		1,063,629		
TOTAL SALARY RATE.....		622,635		
	=====	=====	=====	
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
ARCHITECTS INCIDENTAL TF -STATE		2,798		2033 1
	=====	=====	=====	
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT FOR FY 2018-19 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001770
SALARIES AND BENEFITS				010000
ARCHITECTS INCIDENTAL TF -STATE		2,155		2033 1
	=====	=====	=====	
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
ARCHITECTS INCIDENTAL TF -STATE		6		2033 1
	=====	=====	=====	
TOTAL: FLORIDA RETIREMENT SYSTEM				1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....		2,161		
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>BUILDING CONSTRUCTION</u>							72400200
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							1001780
SALARIES AND BENEFITS							010000
ARCHITECTS INCIDENTAL TF -STATE		5,823					2033 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
ARCHITECTS INCIDENTAL TF -STATE		11					2033 1
=====							
TOTAL: ADJUSTMENT TO STATE HEALTH							1001780
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							
TOTAL ISSUE.....		5,834					
=====							
FISCAL YEAR 2018-19 REDUCTION DUE							
TO BASIC LIFE INSURANCE CONTRACT							
SAVINGS							1001790
SALARIES AND BENEFITS							010000
ARCHITECTS INCIDENTAL TF -STATE		132-					2033 1
=====							
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
ARCHITECTS INCIDENTAL TF -STATE		18					2033 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: FACILITIES PROGRAM							72400000
<u>BUILDING CONSTRUCTION</u>							72400200
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
INFORMATION TECHNOLOGY - SECURITY							
TRAINING							1006100
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
ARCHITECTS INCIDENTAL TF -STATE		28					2033 1
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
ARCHITECTS INCIDENTAL TF -STATE		2,595-					2033 1
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS							26A1780 010000
ARCHITECTS INCIDENTAL TF -STATE		4,159					2033 1
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
ARCHITECTS INCIDENTAL TF -STATE		8					2033 1
TOTAL: ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION							26A1780
TOTAL ISSUE.....		4,167					
TOTAL: GOVERNMENTAL OPERATIONS BY FUND TYPE							<u>1601.00.00.00</u>
TRUST FUNDS.....	11.00						2000
SALARY RATE.....		1,075,908					
		622,635					

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>FEDERAL PROPERTY ASSIST</u>							72600200
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	155,476						
=====							
SALARIES AND BENEFITS							010000
5.00							
SURPLUS PROPERTY REVOLV TF-STATE	263,288						2699 1
=====							
EXPENSES							040000
SURPLUS PROPERTY REVOLV TF-STATE	82,938						2699 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
SURPLUS PROPERTY REVOLV TF-STATE	6,379						2699 1
=====							
RISK MANAGEMENT INSURANCE							103241
SURPLUS PROPERTY REVOLV TF-STATE	1,354						2699 1
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
SURPLUS PROPERTY REVOLV TF-STATE	1,431						2699 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
SURPLUS PROPERTY REVOLV TF-STATE	1,862						2699 1
=====							
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	5.00						
TOTAL ISSUE.....	357,252						
TOTAL SALARY RATE.....	155,476						
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>FEDERAL PROPERTY ASSIST</u>				72600200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
CASUALTY INSURANCE PREMIUM				
ADJUSTMENT				1001090
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
SURPLUS PROPERTY REVOLV TF-STATE	564-			2699 1
=====				
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT FOR FY 2018-19 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001770
SALARIES AND BENEFITS				010000
SURPLUS PROPERTY REVOLV TF-STATE	595			2699 1
=====				
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
SURPLUS PROPERTY REVOLV TF-STATE	1			2699 1
=====				
TOTAL: FLORIDA RETIREMENT SYSTEM				1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....	596			
=====				
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2018-19 - EFFECTIVE 12/1/2018				1001780
SALARIES AND BENEFITS				010000
SURPLUS PROPERTY REVOLV TF-STATE	2,620			2699 1
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>FEDERAL PROPERTY ASSIST</u>							72600200
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							1001780
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
SURPLUS PROPERTY REVOLV TF-STATE		2					2699 1
=====							
TOTAL: ADJUSTMENT TO STATE HEALTH							1001780
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							
TOTAL ISSUE.....		2,622					
=====							
FISCAL YEAR 2018-19 REDUCTION DUE							
TO BASIC LIFE INSURANCE CONTRACT							
SAVINGS							1001790
SALARIES AND BENEFITS							010000
SURPLUS PROPERTY REVOLV TF-STATE		60-					2699 1
=====							
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
SURPLUS PROPERTY REVOLV TF-STATE		7					2699 1
=====							
INFORMATION TECHNOLOGY - SECURITY							
TRAINING							1006100
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
SURPLUS PROPERTY REVOLV TF-STATE		5					2699 1
=====							

	COL A03	COL A04	COL A05		
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ		
	FY 2019-20	FY 2019-20	FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	
				AMOUNT	
				CODES	
MANAGEMENT SRVCS, DEPT OF					72000000
PGM: SUPPORT PROGRAM					72600000
<u>FEDERAL PROPERTY ASSIST</u>					72600200
GOV OPERATIONS/SUPPORT					16
<u>GOVERNMENTAL OPERATIONS</u>					<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES					1000000
STATE ENTERPRISE INFORMATION					
TECHNOLOGY DISTRIBUTION					1006600
DATA PROCESSING SERVICES					210000
DP ASSESSMENT (AST)					210003
SURPLUS PROPERTY REVOLV TF-STATE	491-				2699 1
=====					
ANNUALIZATION OF ADMINISTERED					
FUNDS APPROPRIATIONS					26A0000
ANNUALIZATION OF STATE HEALTH					
INSURANCE ADJUSTMENTS FOR FY					
2018-19 FIVE MONTHS ANNUALIZATION					26A1780
SALARIES AND BENEFITS					010000
SURPLUS PROPERTY REVOLV TF-STATE	1,871				2699 1
=====					
DATA PROCESSING SERVICES					210000
DP ASSESSMENT (AST)					210003
SURPLUS PROPERTY REVOLV TF-STATE	1				2699 1
=====					
TOTAL: ANNUALIZATION OF STATE HEALTH					26A1780
INSURANCE ADJUSTMENTS FOR FY					
2018-19 FIVE MONTHS ANNUALIZATION					
TOTAL ISSUE.....	1,872				
=====					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>FEDERAL PROPERTY ASSIST</u>				72600200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
FEDERAL PROPERTY ASSISTANCE -				
INFORMATION TECHNOLOGY				36393C0
EXPENSES				040000
SURPLUS PROPERTY REVOLV TF-STATE	7,000			2699 1
=====				
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
SURPLUS PROPERTY REVOLV TF-STATE	10,000			2699 1
=====				
TOTAL: FEDERAL PROPERTY ASSISTANCE -				36393C0
INFORMATION TECHNOLOGY				
TOTAL ISSUE.....	17,000			
=====				

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE: IT COMPONENT? YES

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #8: Provide federal excess property to affected organizations efficiently.

SUMMARY:

The Department of Management Services (department), Federal Property Assistance program, requests \$17,000 in recurring budget authority in the Federal Property Assistance budget entity (72600200), Expenses category (040000) and Contracted Services category (100777) within the Federal Surplus Property Revolving Trust Fund (2699) to incorporate the State Agencies for Surplus Property (SASP), Starke, FL warehouse into the department's Information Technology (IT) system and to upgrade the current inventory management system.

The IT connection would provide reliable high-speed communications, better data security and allow more efficient remote access and assistance by the department's IT team. The inventory management license subscription would be \$7,000 recurring appropriation in Expenses category (040000) and the IT connection and management would require recurring appropriation of \$10,000 in Contracted Services category (100777).

The department has two Federal Property programs: 1) The SASP program (program office and warehouse located in Starke, FL) is a Federal surplus personal property donation program that enables certain nonfederal organizations to obtain property the federal government no longer needs. SASPs are state-run organizations that administer the federal program

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: SUPPORT PROGRAM						72600000
<u>FEDERAL PROPERTY ASSIST</u>						72600200
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL						
INFORMATION TECHNOLOGY						3630000
FEDERAL PROPERTY ASSISTANCE -						
INFORMATION TECHNOLOGY						36393C0

for the donation of federal surplus property to public, tax-supported entities and eligible private nonprofit tax-exempt organizations, and 2) The Law Enforcement Support Office (LESO) program provides federal excess and surplus property from the Department of Defense to law enforcement agencies within the state.

RETURN ON INVESTMENT (ROI):

The department would expect a full return on investment by bringing the SASP warehouse into the department's network, there will be increased speed, greater connectivity, security and continuity of services that the department's IT division can support. The Federal Property program has generated nearly a 100 percent increase in fees relative to a more aggressive marketing campaign the last three fiscal years. In addition, by contracting for an off the shelf inventory management system, SASP will better manage the inventory within the warehouse and provide quicker and more accurate responses to the program customers.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

The ability to be connected via the internet in a secure IT system is critical to the operations of the SASP Program. The frequent interruption and slowdown of the current DSL service at the facility interferes with the department IT's ability to secure information and SASP's ability to serve customers. The lack of the inventory software upgrade will negatively impact; 1) inventory control, 2) accountability, 3) SASP efficiency, and 4) customer satisfaction. Federal Property will experience limitations due to technology within the programs limiting the security and the outreach opportunities to other donees within the state. That would result in state, local, and non-profit agencies expending increased budget dollars to purchase property at retail pricing, thereby impacting federal entitlements and state budgets. As recommended by the 2018 GSA state review; FL SASP should implement greater use of technology via the internet to increase awareness of the donation program especially among non-profits.

BACKGROUND:

The department is authorized to receive and distribute federal surplus property pursuant to Chapter 217, Florida Statutes. The department oversees two federal surplus property programs, SASP and LESO. The federal surplus property donation program in the federal government is the State Agencies for Surplus Property (SASP) program, and is administered by the GSA and is a federal entitlement program. SASP enables certain nonfederal organizations, states, municipalities, certain non-profits, to obtain personal property that the federal government no longer needs. Surplus personal property includes all types and categories of personal property except land or other real property, certain naval vessels, and records of the federal government. Generally, to be an eligible donee (recipient) of federal surplus property, the organizations include public agencies, nonprofit educational and public health agencies, nonprofit and public programs for the elderly, public airports, and educational agencies of special interest to the Armed Services.

The National Distribution Target Report is used primarily by SASP and local General Services Administration (GSA) personnel to assist in distributing available surplus property. The report is based on census figures over a two-year period, and reflects each state agency's individual "piece of the surplus pie." Each individual state agency percentage is applied to both the distribution formula and the historical register. GSA uses the grid to distribute available

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: SUPPORT PROGRAM						72600000
<u>FEDERAL PROPERTY ASSIST</u>						72600200
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL						
INFORMATION TECHNOLOGY						3630000
FEDERAL PROPERTY ASSISTANCE -						
INFORMATION TECHNOLOGY						36393C0

surplus property fairly and equitably to state agencies requesting it. Florida, as established by census population, is eligible for up to 5.6 percent of the federal surplus property entering the SASP system through the GSA.

The FL SASP program is operated out of the department's warehouse in Starke, FL and has continuously done so since 1960. The program is self-supported through service fees on assets sold. The state plan approved by GSA requires the state to maintain the fund below the total operating expense for the previous three years. A GSA recommendation during the biennial review stated the fund balance was over and requires the plan of action to become compliant, such as a capital improvement plan. There are currently four FTE staff operating the warehouse, serving donees. SASP operates with one supervisor, two distribution agents and one storekeeper.

TOTAL: GOVERNMENTAL OPERATIONS						<u>1601.00.00.00</u>
BY FUND TYPE						
	5.00					
TRUST FUNDS.....		378,239				2000
SALARY RATE.....	155,476					
=====						

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>MOTOR VEHIC/WATERCRAFT MGT</u>							72600300
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....		346,395					
=====							
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE	6.00	511,162					2510 1
=====							
EXPENSES							040000
OPERATING TRUST FUND -STATE		58,708					2510 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
OPERATING TRUST FUND -STATE		561,935					2510 1
=====							
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE		1,706					2510 1
=====							
LEASE/PURCHASE/EQUIPMENT							105281
OPERATING TRUST FUND -STATE		1,247					2510 1
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
OPERATING TRUST FUND -STATE		2,578					2510 1
=====							
PAY/EXP/SALE OF AGENCY VEH							107260
OPERATING TRUST FUND -STATE		695,000					2510 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>MOTOR VEHIC/WATERCRAFT MGT</u>							72600300
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -STATE		36,210					2510 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	6.00						
TOTAL ISSUE.....		1,868,546					
TOTAL SALARY RATE.....	346,395						
CASUALTY INSURANCE PREMIUM ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE		3,361					2510 1
FLORIDA RETIREMENT SYSTEM ADJUSTMENT FOR FY 2018-19 - NORMAL COST AND UNFUNDED ACTUARIAL LIABILITY							1001770
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE		1,218					2510 1
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -STATE		23					2510 1
TOTAL: FLORIDA RETIREMENT SYSTEM							1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL COST AND UNFUNDED ACTUARIAL LIABILITY							
TOTAL ISSUE.....		1,241					

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
MOTOR VEHIC/WATERCRAFT MGT							72600300
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							1001780
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE		2,329					2510 1
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -STATE		42					2510 1
TOTAL: ADJUSTMENT TO STATE HEALTH							1001780
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							
TOTAL ISSUE.....		2,371					
FISCAL YEAR 2018-19 REDUCTION DUE							
TO BASIC LIFE INSURANCE CONTRACT							
SAVINGS							1001790
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE		60-					2510 1
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -STATE		1-					2510 1
TOTAL: FISCAL YEAR 2018-19 REDUCTION DUE							1001790
TO BASIC LIFE INSURANCE CONTRACT							
SAVINGS							
TOTAL ISSUE.....		61-					

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
MOTOR VEHIC/WATERCRAFT MGT							72600300
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
OPERATING TRUST FUND -STATE		13					2510 1
=====							
INFORMATION TECHNOLOGY - SECURITY							
TRAINING							1006100
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -STATE		101					2510 1
=====							
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -STATE		9,548-					2510 1
=====							
ANNUALIZATION OF ADMINISTERED							
FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH							
INSURANCE ADJUSTMENTS FOR FY							26A1780
2018-19 FIVE MONTHS ANNUALIZATION							010000
SALARIES AND BENEFITS							
OPERATING TRUST FUND -STATE		1,664					2510 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -STATE		30					2510 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>MOTOR VEHIC/WATERCRAFT MGT</u>				72600300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH				
INSURANCE ADJUSTMENTS FOR FY				
2018-19 FIVE MONTHS ANNUALIZATION				26A1780
TOTAL: ANNUALIZATION OF STATE HEALTH				26A1780
INSURANCE ADJUSTMENTS FOR FY				
2018-19 FIVE MONTHS ANNUALIZATION				
TOTAL ISSUE.....		1,694		
=====				
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
FLEET MANAGEMENT INFORMATION SYSTEM				36334C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
OPERATING TRUST FUND -STATE		180,000		2510 1
=====				

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE: IT COMPONENT? YES

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: To deliver and promote the development of high-quality, innovative, cost effective technology services.

SUMMARY:

The Department of Management Services (department), Motor Vehicle Watercraft Management program, requests \$180,000 in recurring budget authority in the Motor Vehicle/Watercraft Management budget entity (72600300), Contracted Services category (100777) within the Operating Trust Fund (2510) to provide ongoing support services to the Fleet Management Information System (FMIS) platform.

RETURN ON INVESTMENT (ROI):

The department seeks to support the new modern, cloud-based FMIS platform which is used to track and monitor the acquisition, service, repair, management and disposal of state vehicles necessary for agencies to fulfill their missions. As the department continues to leverage technology to provide enhanced services to its agency customers, a scalable FMIS platform plays a critical role in ensuring that agencies are able to manage their fleet.

As a significant enterprise system, support and operation of FMIS requires the department to provide consultative

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: SUPPORT PROGRAM						72600000
MOTOR VEHIC/WATERCRAFT MGT						72600300
GOV OPERATIONS/SUPPORT						16
GOVERNMENTAL OPERATIONS						<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL						
INFORMATION TECHNOLOGY						3630000
FLEET MANAGEMENT INFORMATION SYSTEM						36334C0

services to manage the data, reporting and system components of FMIS. These services would be used in fiscal year 2019-20 and beyond to maintain system functionality, test platform updates, maintain data integrity, and reporting functions within the system.

The upgrade of FLEET to FMIS is an important risk mitigation strategy with regard to the ever rapidly advancing web standards and technologies, security threat considerations, and overall technology support requirements. To ensure that the State receives maximum value for its investment, a skilled resource is necessary to manage and maintain the system. The success, stability, and maturity of FMIS as a program will be extended, taking advantage of the next generation of information technology.

TIMELINE:

Fiscal Year 2019-20	July 2019	Develop solicitation and procure Staff Augmentation services
Fiscal Year 2019-20	July 2019	Provide ongoing support services

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

The system receives periodic updates that need testing to understand their impact to the system. Any issue that arises will need to be remediated to ensure the continued operation of the FMIS platform. Without this resource, the Department cannot perform this function.

BACKGROUND:

The Fleet Management Information System (FMIS) is a cloud-based system that is a comprehensive asset management solution for tracking more than 26,000 assets owned and/or leased by the state. The legislature via the 2016 GAA directed the Executive Office of the Governor to procure a commercially available solution designed to centralize fleet management information with the capacity to manage all state-owned and leased equipment.

FMIS will help ensure equipment reliability with preventative maintenance and will help gain new visibility with advanced alerts, KPIs and dashboards. The system will allow agency managers to improve operations and costs by allowing them to track maintenance and repair histories. FMIS will also provide vehicle maintenance reporting standards (VMRS) that are automatically populated with standard codes provided by the department's Fleet Management. The warranty tracking will allow agencies to lower overall costs by immediately flagging warranty repairs for vehicles, components and replacement parts.

TOTAL: GOVERNMENTAL OPERATIONS						<u>1601.00.00.00</u>
BY FUND TYPE						
	6.00					
TRUST FUNDS.....		2,047,718				2000
SALARY RATE.....	346,395					
	=====	=====	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PURCHASING OVERSIGHT</u>							72600400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	2,996,312						
=====							
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE	49.00						
		4,160,847					2510 1
=====							
OTHER PERSONAL SERVICES							030000
OPERATING TRUST FUND -STATE		10,000					2510 1
=====							
EXPENSES							040000
OPERATING TRUST FUND -STATE		391,418					2510 1
=====							
OPERATING CAPITAL OUTLAY							060000
OPERATING TRUST FUND -STATE		15,859					2510 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
OPERATING TRUST FUND -STATE		163,847					2510 1
=====							
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE		7,981					2510 1
=====							
CONTRACTED LEGAL SERVICES							103884
OPERATING TRUST FUND -STATE		30,000					2510 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PURCHASING OVERSIGHT</u>							72600400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
WEB-BASED E-PROCUREMENT SYS							104502
OPERATING TRUST FUND -STATE		10,509,600					2510 1
=====		=====					
PROJECT MGT PROF TRAINING							104514
OPERATING TRUST FUND -STATE		180,000					2510 1
=====		=====					
LEASE/PURCHASE/EQUIPMENT							105281
OPERATING TRUST FUND -STATE		4,000					2510 1
=====		=====					
TR/DMS/HR SVCS/STW CONTRCT							107040
OPERATING TRUST FUND -STATE		14,844					2510 1
=====		=====					
TR/DEPT OF FINANCIAL SRVCS							109257
OPERATING TRUST FUND -STATE		1,500,000					2510 1
=====		=====					
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -STATE		194,382					2510 1
=====		=====					
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....		49.00					
TOTAL ISSUE.....		17,182,778					
TOTAL SALARY RATE.....		2,996,312					
=====		=====					

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PURCHASING OVERSIGHT</u>							72600400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE		1,270-					2510 1
=====							
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT FOR FY 2018-19 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001770
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE		11,719					2510 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -STATE		122					2510 1
=====							
TOTAL: FLORIDA RETIREMENT SYSTEM							1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
TOTAL ISSUE.....		11,841					
=====							
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							1001780
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE		23,688					2510 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PURCHASING OVERSIGHT</u>							72600400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							1001780
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -STATE		224					2510 1
=====							
TOTAL: ADJUSTMENT TO STATE HEALTH							1001780
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							
TOTAL ISSUE.....		23,912					
=====							
FISCAL YEAR 2018-19 REDUCTION DUE							
TO BASIC LIFE INSURANCE CONTRACT							
SAVINGS							1001790
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE		528-					2510 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -STATE		5-					2510 1
=====							
TOTAL: FISCAL YEAR 2018-19 REDUCTION DUE							1001790
TO BASIC LIFE INSURANCE CONTRACT							
SAVINGS							
TOTAL ISSUE.....		533-					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>PURCHASING OVERSIGHT</u>				72600400
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
OPERATING TRUST FUND -STATE		77		2510 1
=====				
INFORMATION TECHNOLOGY - SECURITY				
TRAINING				1006100
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
OPERATING TRUST FUND -STATE		540		2510 1
=====				
STATE ENTERPRISE INFORMATION				
TECHNOLOGY DISTRIBUTION				1006600
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
OPERATING TRUST FUND -STATE		51,256-		2510 1
=====				
ADJUSTMENTS TO CURRENT YEAR				
ESTIMATED EXPENDITURES				1600000
TRANSFER BUDGET AUTHORITY TO				
LEASE/PURCHASE OF EQUIPMENT -				
DEDUCT				1600240
EXPENSES				040000
OPERATING TRUST FUND -STATE		1,000-		2510 1
=====				

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

TRANSFER TO LEASE/LEASE PURCHASE OF EQUIPMENT - DEDUCT

Budget Amendment Agency #Department of Management Services 19-01, Executive Office of the Governor #B7013 was approved in fiscal year 2018-2019 to transfer \$1,000 from the Expenses appropriation category to the Lease or Lease-Purchase of Equipment appropriation category in the Purchasing Oversight budget entity, within the Operating Trust Fund. This transfer is necessary to realign expenditures to the Lease or Lease-Purchase of Equipment category.

	COL A03	COL A04	COL A05		
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ		
	FY 2019-20	FY 2019-20	FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	
				AMOUNT	
				CODES	
MANAGEMENT SRVCS, DEPT OF					72000000
PGM: SUPPORT PROGRAM					72600000
<u>PURCHASING OVERSIGHT</u>					72600400
GOV OPERATIONS/SUPPORT					16
<u>GOVERNMENTAL OPERATIONS</u>					<u>1601.00.00.00</u>
ADJUSTMENTS TO CURRENT YEAR					
ESTIMATED EXPENDITURES					1600000
TRANSFER BUDGET AUTHORITY TO					
LEASE/PURCHASE OF EQUIPMENT -					
DEDUCT					1600240

See companion issue #1600250 increasing the budget authority in the Lease or Lease-Purchase of Equipment category. These issues have a net zero impact.

Operating Trust Fund (2510)
 Expenses (040000) (1,000) Fund Source Indicator = 1

TRANSFER BUDGET AUTHORITY TO					
LEASE/PURCHASE OF EQUIPMENT - ADD					1600250
SPECIAL CATEGORIES					100000
LEASE/PURCHASE/EQUIPMENT					105281
OPERATING TRUST FUND	-STATE	1,000			2510 1

=====

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

TRANSFER TO LEASE/LEASE PURCHASE OF EQUIPMENT - ADD

Budget Amendment Agency #Department of Management Services 19-01, Executive Office of the Governor #B7013 was approved in fiscal year 2018-2019 to transfer \$1,000 from the Expenses appropriation category to the Lease or Lease-Purchase of Equipment appropriation category in the Purchasing Oversight budget entity, within the Operating Trust Fund. This transfer is necessary to realign expenditures to the Lease or Lease-Purchase of Equipment category.

See companion issue #1600240 decreasing the budget authority in the Expenses appropriation category. These issues have a net zero impact.

Operating Trust Fund (2510)
 Lease or Lease-Purchase of Equipment (105281) 1,000 Fund Source Indicator = 1

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PURCHASING OVERSIGHT</u>							72600400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
NONRECURRING EXPENDITURES							2100000
MYFLORIDAMARKETPLACE							2103045
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
OPERATING TRUST FUND -STATE		75,000-					2510 1
=====							
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS							26A1780 010000
OPERATING TRUST FUND -STATE		16,920					2510 1
=====							
DATA PROCESSING SERVICES DP ASSESSMENT (AST)							210000 210003
OPERATING TRUST FUND -STATE		160					2510 1
=====							
TOTAL: ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION							26A1780
TOTAL ISSUE.....		17,080					
=====							
FUNDING DEFICIENCIES TO MEET CURRENT LEVEL PROGRAM REQUIREMENTS MYFLORIDAMARKETPLACE SPECIAL CATEGORIES CONTRACTED SERVICES							4100000 41007C0 100000 100777
OPERATING TRUST FUND -STATE		277,000		277,000			2510 1
=====							

AGENCY ISSUE NARRATIVE:
 2019-2020 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72600000
						72600400
						16
						<u>1601.00.00.00</u>
						4100000
						41007C0

MANAGEMENT SRVCS, DEPT OF
 PGM: SUPPORT PROGRAM
PURCHASING OVERSIGHT
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 FUNDING DEFICIENCIES TO MEET
 CURRENT LEVEL PROGRAM REQUIREMENTS
 MYFLORIDAMARKETPLACE

72000000
 72600000
 72600400
 16
1601.00.00.00
 4100000
 41007C0

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #7: Enhance purchasing processes using MyFloridaMarketPlace (MFMP). This issue impacts the Establish and administer state term (master) contracts and negotiated agreements activity.

SUMMARY:

The Department of Management Services (department), Division of State Purchasing, requests \$277,000 in nonrecurring budget authority in the Purchasing Oversight budget entity (72600400) in the Contracted Services category (100777) within the Operating Trust Fund (2510) to provide consultative services to assist with project planning for the implementation of the future MyFloridaMarketPlace (MFMP) platform.

RETURN ON INVESTMENT (ROI):

The department seeks to maintain an efficient and dynamic online marketplace for agencies to use to acquire commodities and services necessary to fulfill their mission. As the department continues to leverage technology to provide enhanced services to its agency customers and the citizens of Florida, an efficient, scalable marketplace platform plays a critical role in ensuring that agencies are able to acquire the commodities and services they need.

As a significant enterprise system, any migration of MFMP will require the department to consider consultative services to assist with the development of the project plan prior to implementation. These services would be used in fiscal year 2019-2020 to develop the project plan for implementation. These services will ensure that the schedule will meet the State's needs and provide the necessary eProcurement functions at a reasonable cost.

Migrating MFMP to a new platform is an important risk mitigation strategy with regard to the ever rapidly advancing web standards and technologies, security threat considerations, and overall technology support requirements. Additionally, providing a new platform will sustain Florida as the leader in government procurement operations. Finally, the success, stability, and maturity of MFMP as a program will be extended, taking advantage of the next generation of information technology.

TIMELINE:

FY 2018-19 September 2018	Develop solicitation, scope of work, and project plans for next generation MFMP platform
FY 2018-19 December 2018	Issue the solicitation for next generation MFMP platform
FY 2019-20 October 15, 2019	Complete procurement and issue LBR for next generation MFMP platform
FY 2019-20 December 15, 2019	Contract Execution
FY 2019-20 June 2020	Final Approval of Project Implementation Plan
FY 2019-20 July 2020	Begin implementation
FY 2020-21 June 2021	Complete MFMP application migration and transition
FY 2021-22 July 1, 2021	New Support and Maintenance Contract begins

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72600000
						72600400
						16
						<u>1601.00.00.00</u>
						4100000
						41007C0

MANAGEMENT SRVCS, DEPT OF
 PGM: SUPPORT PROGRAM
PURCHASING OVERSIGHT
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 FUNDING DEFICIENCIES TO MEET
 CURRENT LEVEL PROGRAM REQUIREMENTS
 MYFLORIDAMARKETPLACE

72000000
 72600000
 72600400
 16
1601.00.00.00
 4100000
 41007C0

Note, Independent Verification and Validation services will be requested to support the procurement through June 30, 2021.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

The migration of MFMP to a new platform is essential to maintain operation of the system. The heart of the current MFMP platform, Ariba version 9r1 is a highly-customized eProcurement solution which operates on an Oracle 11.2 database environment. The Oracle environment is no longer supported. The system is no longer receiving security patches and as the MFMP code base ages, incompatibilities arise and system functionality is diminished. With the current MFMP contract concluding in June 2021, the department must procure for a system and ensure the system's platform is supported.

BACKGROUND:

In accordance with Section 287.057(22), Florida Statutes, MFMP is the State of Florida's web-based electronic procurement system, serving both agencies and vendors, by providing a web-based program for state purchasers and vendors to exchange products and services. MFMP allows for the registration of vendors, management and display of contracted catalogs of products, the location of products by buyers, order placement, purchase approvals, invoice reconciliations and payment approvals, all within one system. Users can create solicitations in the Sourcing module, and users can analyze spend using various reporting capabilities in the Analysis module. Through its integration with the state's accounting system, the Florida Accounting Information Resource (FLAIR), MFMP has full procurement capability offering supply management, purchase orders, invoice reconciliation, and accounts payable.

MFMP's core system is based on the Ariba application platform. Ariba is a COTS system on which more than 350 customizations have been programmed over the life of the system. Many of these customizations were developed to integrate MFMP with FLAIR, or are required by statute or rule. MFMP's service and support is currently outsourced to a vendor. The vendor's staff maintain the hardware, operating system infrastructure, procurement application modules and components of Ariba, which includes the Buyer, Sourcing, and Analysis modules. Ariba Buyer, provides for purchase orders, invoicing, receiving, contract compliance, and the online catalog. Ariba Sourcing provides for the posting of bids and solicitations. Ariba Analysis provides reporting and spend analytics of transactions. The vendor also developed the Vendor Information Portal (VIP) which is a completely customized application that provides for vendor registrations, contract reporting, commodity codes, and the billing and collection of transaction fees in accordance with Section 287.042(1)(h), Florida Statutes. The vendor also provides project administration, operational support, technical application support, and MFMP customer help desk services. The final component of the MFMP system is the Vendor Bid System (VBS), developed by the department to provide the state with an online repository for formal competitive solicitations, pursuant to Section 287.042(3), Florida Statutes. The department provides project administration, operational support, technical application support, and customer support for this application.

The current contract with the vendor began on February 1, 2013, and was renewed through June 30, 2021. The current version of the Ariba platform (9r1) has been in continuous operation since the last upgrade of MFMP. The vendor has provided the state with a transition plan to a new vendor that will take at least twelve months to execute.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>PURCHASING OVERSIGHT</u>				72600400
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
	49.00			
TRUST FUNDS.....	17,385,169	277,000		2000
SALARY RATE.....	2,996,312			
	=====	=====	=====	

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
OFFICE OF SUPPLIER DIVERSI							72600500
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	222,984						
=====							
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE	6.00	352,758					2510 1
=====							
EXPENSES							040000
OPERATING TRUST FUND -STATE		55,641					2510 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
OPERATING TRUST FUND -STATE		11,573					2510 1
=====							
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE		826					2510 1
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
OPERATING TRUST FUND -STATE		3,074					2510 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -STATE		14,182					2510 1
=====							
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	6.00						
TOTAL ISSUE.....		438,054					
TOTAL SALARY RATE.....	222,984						
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
OFFICE OF SUPPLIER DIVERSI							72600500
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
OPERATING TRUST FUND -STATE		5-					2510 1
=====							
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT FOR FY 2018-19 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001770
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE		847					2510 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -STATE		9					2510 1
=====							
TOTAL: FLORIDA RETIREMENT SYSTEM							1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
TOTAL ISSUE.....		856					
=====							
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							1001780
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE		2,547					2510 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>OFFICE OF SUPPLIER DIVERSI</u>							72600500
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							1001780
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -STATE		16					2510 1
=====							
TOTAL: ADJUSTMENT TO STATE HEALTH							1001780
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							
TOTAL ISSUE.....		2,563					
=====							
FISCAL YEAR 2018-19 REDUCTION DUE							
TO BASIC LIFE INSURANCE CONTRACT							
SAVINGS							1001790
SALARIES AND BENEFITS							010000
OPERATING TRUST FUND -STATE		72-					2510 1
=====							
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
OPERATING TRUST FUND -STATE		16					2510 1
=====							
INFORMATION TECHNOLOGY - SECURITY							
TRAINING							1006100
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -STATE		41					2510 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>OFFICE OF SUPPLIER DIVERSI</u>							72600500
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -STATE		3,740-					2510 1
=====							
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS							26A1780
OPERATING TRUST FUND -STATE		1,819					010000
=====							
DATA PROCESSING SERVICES DP ASSESSMENT (AST)							210000
OPERATING TRUST FUND -STATE		11					210003
=====							
TOTAL: ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION TOTAL ISSUE.....		1,830					2510 1
=====							
TOTAL: GOVERNMENTAL OPERATIONS BY FUND TYPE							26A1780
TRUST FUNDS.....	6.00	439,543					1601.00.00.00
SALARY RATE.....		222,984					2000
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PRIVATE PRISON MONITORING</u>							72600800
PUBLIC PROTECTION							12
<u>ADULT PRISONS</u>							<u>1206.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....		788,421					
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		1,039,549					1000 1
OPERATING TRUST FUND -STATE		95,818					2510 1
TOTAL POSITIONS.....		15.00					
TOTAL APPRO.....		1,135,367					
=====							
EXPENSES							040000
GENERAL REVENUE FUND -STATE		91,246					1000 1
OPERATING TRUST FUND -STATE		14,175					2510 1
TOTAL APPRO.....		105,421					
=====							
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -STATE		3,890					1000 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		11,556					1000 1
=====							
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		3,069					1000 1
=====							
CONTRACTED LEGAL SERVICES							103884
GENERAL REVENUE FUND -STATE		23,169					1000 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PRIVATE PRISON MONITORING</u>							72600800
PUBLIC PROTECTION							12
<u>ADULT PRISONS</u>							<u>1206.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
ADMINISTRATIVE OVERHEAD							105002
GENERAL REVENUE FUND -STATE		113,489					1000 1
LEASE/PURCHASE/EQUIPMENT							105281
GENERAL REVENUE FUND -STATE		2,767					1000 1
PRIVATE PRISON-MAINT/REPAI							105554
OPERATING TRUST FUND -STATE		1,500,000					2510 1
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		4,498					1000 1
OPERATING TRUST FUND -STATE		385					2510 1
TOTAL APPRO.....		4,883					
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
GENERAL REVENUE FUND -STATE		9,053					1000 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....		15.00					
TOTAL ISSUE.....		2,912,664					
TOTAL SALARY RATE.....		788,421					

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PRIVATE PRISON MONITORING</u>							72600800
PUBLIC PROTECTION							12
<u>ADULT PRISONS</u>							<u>1206.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
CASUALTY INSURANCE PREMIUM ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		528					1000 1
=====							
FLORIDA RETIREMENT SYSTEM ADJUSTMENT FOR FY 2018-19 - NORMAL COST AND UNFUNDED ACTUARIAL LIABILITY							1001770
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		2,563					1000 1
OPERATING TRUST FUND -STATE		236					2510 1
TOTAL APPRO.....		2,799					
=====							
DATA PROCESSING SERVICES DP ASSESSMENT (AST)							210000
							210003
GENERAL REVENUE FUND -STATE		6					1000 1
=====							
TOTAL: FLORIDA RETIREMENT SYSTEM ADJUSTMENT FOR FY 2018-19 - NORMAL COST AND UNFUNDED ACTUARIAL LIABILITY							1001770
TOTAL ISSUE.....		2,805					
=====							
ADJUSTMENT TO STATE HEALTH INSURANCE PREMIUM CONTRIBUTION FOR FY 2018-19 - EFFECTIVE 12/1/2018 SALARIES AND BENEFITS							1001780
							010000
GENERAL REVENUE FUND -STATE		8,232					1000 1
OPERATING TRUST FUND -STATE		799					2510 1
TOTAL APPRO.....		9,031					
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PRIVATE PRISON MONITORING</u>							72600800
PUBLIC PROTECTION							12
<u>ADULT PRISONS</u>							<u>1206.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							1001780
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
GENERAL REVENUE FUND -STATE		10					1000 1
TOTAL: ADJUSTMENT TO STATE HEALTH							1001780
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							
TOTAL ISSUE.....		9,041					
FISCAL YEAR 2018-19 REDUCTION DUE TO BASIC LIFE INSURANCE CONTRACT SAVINGS							1001790
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		165-					1000 1
OPERATING TRUST FUND -STATE		15-					2510 1
TOTAL APPRO.....		180-					
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		23					1000 1
OPERATING TRUST FUND -STATE		2					2510 1
TOTAL APPRO.....		25					

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: SUPPORT PROGRAM							72600000
<u>PRIVATE PRISON MONITORING</u>							72600800
PUBLIC PROTECTION							12
<u>ADULT PRISONS</u>							<u>1206.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
INFORMATION TECHNOLOGY - SECURITY							
TRAINING							1006100
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
GENERAL REVENUE FUND -STATE		26					1000 1
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
GENERAL REVENUE FUND -STATE		2,387-					1000 1
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS							26A1780 010000
GENERAL REVENUE FUND -STATE		5,880					1000 1
OPERATING TRUST FUND -STATE		571					2510 1
TOTAL APPRO.....		6,451					
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
GENERAL REVENUE FUND -STATE		7					1000 1
TOTAL: ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION							26A1780
TOTAL ISSUE.....		6,458					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>PRIVATE PRISON MONITORING</u>				72600800
<u>PUBLIC PROTECTION</u>				12
<u>ADULT PRISONS</u>				<u>1206.00.00.00</u>
CAPITAL IMPROVEMENT PLAN				9900000
MAINTENANCE AND REPAIR				990M000
FIXED CAPITAL OUTLAY				080000
FACILITIES REPAIR & MAINT				080956
GENERAL REVENUE FUND -STATE	3,807,060	3,807,060		1000 1
OPERATING TRUST FUND -STATE	2,100,000	2,100,000		2510 1
TOTAL APPRO.....	5,907,060	5,907,060		

AGENCY NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE: FACILITIES REPAIR & MAINT IT COMPONENT? NO
 FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #10: Provide effective management and oversight of private prisons.

SUMMARY:

The Department of Management Services (department), Bureau of Private Prison Monitoring, requests \$5,907,060 in nonrecurring budget authority in the Private Prison Monitoring budget entity (72600800) and the Facilities Repair and Maintenance category (080956) of which \$3,807,060 is within the General Revenue Fund (1000) to repair and maintain the aging Gadsden Correctional Facility and \$2,100,000 is within the Operating Trust Fund (2510) for Phase III of a five-year project to replace the roofs at the Lake City Correctional Facility.

RETURN ON INVESTMENT (ROI):

The department would expect a full return on investment after full implementation of the Gadsden Correction Facility repairs. This investment will improve the health, safety and security of the staff and inmate population, address environmental concerns, ensure continued compliance with current codes and will maintain the integrity of the bond financed asset.

The department would also expect a full return on investment after full implementation of the Lake City Correctional Facility roof repairs. This new roof system will ensure a safe and secure environment for the staff and inmate population and maintain the integrity of the bond financed asset.

TIMELINE:

Five-year, phased approach to modernizing the Gadsden Correctional Facility:

Fiscal Year

2018-19	Design and Initial Civil Work	\$2,985,000	
2019-20	Phase I Construction	\$3,807,060	(Facility site storm water, erosion and wastewater repairs)

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: SUPPORT PROGRAM						72600000
<u>PRIVATE PRISON MONITORING</u>						72600800
PUBLIC PROTECTION						12
<u>ADULT PRISONS</u>						<u>1206.00.00.00</u>
CAPITAL IMPROVEMENT PLAN						9900000
MAINTENANCE AND REPAIR						990M000

2020-21	Phase II Construction	\$5,583,677	(Building systems end of life replacements and repairs, Roof replacement; A, B, C, D Dormitories, Gym)
2021-22	Phase III Construction	\$5,478,392	(Building systems end of life replacements and repairs, Roof replacement; F Dormitory, Food Service)
2022-23	Phase IV Construction	\$6,658,844	(Building systems end of life replacements and repairs, Roof replacement; Administration and Support)

Total: \$24,512,973

Five-year, phased approach to replace roofs at the Lake City Correctional Facility:

Fiscal Year

2017-18	Phase I	\$1,131,489	Design and Partial Construction (South 2 N, O, R, P Pods, H Pod, built 2004)
2018-19	Phase II	\$933,846	Complete Phase I Construction and Phase II V Design
2019-20	Phase III	\$2,100,000	(Administration, Visitation, Medical, Food Service, Offices, Education A and B, Intake, Chemical Room, Maintenance, Warehouse, built 1995) (West 2 J, K, L, M Pods, Chapel, built 2004)
2020-21	Phase IV	\$720,205	(West 1 A, B Pods, built 1995)
2021-22	Phase V	\$325,127	(South 1 Tri Pod, Bi Pod, built 1995)

Total: \$5,210,667

BACKGROUND:

The Gadsden Correctional Facility was built in 1994. In 2017, the Division of Real Estate and Development Management contracted with an engineering firm to conduct a survey of the mechanical and electrical systems, roofing, site drainage and erosion, and food service systems at the Gadsden Correctional Facility located in Gretna, Florida. The requested funding will provide repairs and improvements to the facilities and infrastructure that comprise the correctional facility. This is the second stage of a five-year plan to comprehensively address end of life and dysfunctional facility systems, as identified in the survey. Specifically, the legislative budget request for fiscal year 2019-2020 will repair and improve site drainage and erosion as recommended in the engineer's survey findings and the engineered design.

The Lake City Correctional Facility was built in 1995. The requested funding will replace the original roofing system. In response to Private Prison Monitoring concerns the Division of Real Estate and Development Management contracted with a vendor to conduct an investigative study on the Lake City Correctional Facility roofing system. In November 2015 the contractor concluded the study on the roof and it concluded the entire roof needed to be replaced. Design and bidding for Phase I are complete and design work for Phase II is underway. The phasing plan has been adjusted to move up the Administration building. The Administration building, which includes visitation, medical, food service, education, intake, chemical room, maintenance, and the warehouse, has been identified as high priority, due to multiple leaks that have developed since the assessment was completed and continuing costs of interior repairs and program disruptions.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: SUPPORT PROGRAM				72600000
<u>PRIVATE PRISON MONITORING</u>				72600800
PUBLIC PROTECTION				12
<u>ADULT PRISONS</u>				<u>1206.00.00.00</u>
TOTAL: ADULT PRISONS				<u>1206.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	5,124,069	3,807,060		1000
TRUST FUNDS	3,711,971	2,100,000		2000
TOTAL POSITIONS.....	15.00			
TOTAL PROG COMP.....	8,836,040	5,907,060		
TOTAL SALARY RATE.....	788,421			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: INS BENEFITS ADMIN</u>				72750200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	1,420,047			
=====				
SALARIES AND BENEFITS				010000
PRETAX BENEFITS TRUST FUND-STATE	393,924			2570 1
STATE EMPLOY LIFE INS TF -STATE	22,252			2667 1
STATE EMPLOY HEALTH INS TF -STATE	1,573,394			2668 1
STATE EMPLOYEES DIS INS TF-STATE	29,128			2671 1

TOTAL POSITIONS.....	24.00			
TOTAL APPRO.....	2,018,698			
=====				
OTHER PERSONAL SERVICES				030000
PRETAX BENEFITS TRUST FUND-STATE	14,935			2570 1
STATE EMPLOY HEALTH INS TF -STATE	257,527			2668 1

TOTAL APPRO.....	272,462			
=====				
EXPENSES				040000
PRETAX BENEFITS TRUST FUND-STATE	47,531			2570 1
STATE EMPLOY LIFE INS TF -STATE	1,984			2667 1
STATE EMPLOY HEALTH INS TF -STATE	294,096			2668 1
STATE EMPLOYEES DIS INS TF-STATE	2,875			2671 1

TOTAL APPRO.....	346,486			
=====				
OPERATING CAPITAL OUTLAY				060000
PRETAX BENEFITS TRUST FUND-STATE	10,000			2570 1
STATE EMPLOY HEALTH INS TF -STATE	8,000			2668 1

TOTAL APPRO.....	18,000			
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: INS BENEFITS ADMIN</u>				72750200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
TRANS TO DIV ADM HEARINGS				100565
STATE EMPLOY HEALTH INS TF -STATE	50,076			2668 1
=====				
POST PAYMENT CLAIMS/SVCS				100701
STATE EMPLOY HEALTH INS TF -STATE	400,000			2668 1
=====				
CONTRACTED SERVICES				100777
PRETAX BENEFITS TRUST FUND-STATE	348,505			2570 1
STATE EMPLOY HEALTH INS TF -STATE	1,159,157			2668 1

TOTAL APPRO.....	1,507,662			
=====				
ASO CONTRACT/HEALTH INS				101520
STATE EMPLOY HEALTH INS TF -STATE	50,400,000			2668 1
=====				
PRESCRIPTION DRUG CLMS AD				101530
STATE EMPLOY HEALTH INS TF -STATE	4,406,020			2668 1
=====				
TRSP-BND-ADM SVC STW CON				101565
STATE EMPLOY HEALTH INS TF -STATE	3,400,000			2668 1
=====				
RISK MANAGEMENT INSURANCE				103241
PRETAX BENEFITS TRUST FUND-STATE	1,172			2570 1
STATE EMPLOY LIFE INS TF -STATE	307			2667 1
STATE EMPLOY HEALTH INS TF -STATE	7,333			2668 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: INS BENEFITS ADMIN</u>				72750200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
TOTAL APPRO.....	8,812			
CONTRACTED LEGAL SERVICES				103884
STATE EMPLOY HEALTH INS TF -STATE	300,000			2668 1
PMT/EMPL CON/HSA CUSTODIAN				105001
STATE EMPLOY HEALTH INS TF -STATE	3,008,000			2668 1
LEASE/PURCHASE/EQUIPMENT				105281
STATE EMPLOY HEALTH INS TF -STATE	6,435			2668 1
TRSP-BND SVC EMP TRNSF				105870
STATE EMPLOY HEALTH INS TF -STATE	4,500,000			2668 1
TR/DMS/HR SVCS/STW CONTRCT				107040
PRETAX BENEFITS TRUST FUND-STATE	3,714			2570 1
STATE EMPLOY HEALTH INS TF -STATE	11,289			2668 1
TOTAL APPRO.....	15,003			
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
PRETAX BENEFITS TRUST FUND-STATE	3,595			2570 1
STATE EMPLOY HEALTH INS TF -STATE	11,194			2668 1
TOTAL APPRO.....	14,789			

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
<u>PGM: INS BENEFITS ADMIN</u>							72750200
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	24.00						
TOTAL ISSUE.....		70,672,443					
TOTAL SALARY RATE.....		1,420,047					
=====							
CASUALTY INSURANCE PREMIUM							1001090
ADJUSTMENT							100000
SPECIAL CATEGORIES							103241
RISK MANAGEMENT INSURANCE							
PRETAX BENEFITS TRUST FUND-STATE		103					2570 1
STATE EMPLOY LIFE INS TF -STATE		27					2667 1
STATE EMPLOY HEALTH INS TF -STATE		643					2668 1
TOTAL APPRO.....		773					
=====							
FLORIDA RETIREMENT SYSTEM							1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL							010000
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
SALARIES AND BENEFITS							
PRETAX BENEFITS TRUST FUND-STATE		1,195					2570 1
STATE EMPLOY LIFE INS TF -STATE		67					2667 1
STATE EMPLOY HEALTH INS TF -STATE		4,769					2668 1
STATE EMPLOYEES DIS INS TF-STATE		88					2671 1
TOTAL APPRO.....		6,119					
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
PRETAX BENEFITS TRUST FUND-STATE		2					2570 1
STATE EMPLOY HEALTH INS TF -STATE		7					2668 1
TOTAL APPRO.....		9					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
PGM: INS BENEFITS ADMIN				72750200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT FOR FY 2018-19 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001770
TOTAL: FLORIDA RETIREMENT SYSTEM				1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....	6,128			
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2018-19 - EFFECTIVE 12/1/2018				1001780
SALARIES AND BENEFITS				010000
PRETAX BENEFITS TRUST FUND-STATE	2,379			2570 1
STATE EMPLY LIFE INS TF -STATE	134			2667 1
STATE EMPLY HEALTH INS TF -STATE	9,501			2668 1
STATE EMPLOYEES DIS INS TF-STATE	176			2671 1
TOTAL APPRO.....	12,190			
OTHER PERSONAL SERVICES				030000
STATE EMPLY HEALTH INS TF -STATE	655			2668 1
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
PRETAX BENEFITS TRUST FUND-STATE	4			2570 1
STATE EMPLY HEALTH INS TF -STATE	13			2668 1
TOTAL APPRO.....	17			
TOTAL: ADJUSTMENT TO STATE HEALTH				1001780
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2018-19 - EFFECTIVE 12/1/2018				
TOTAL ISSUE.....	12,862			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: INS BENEFITS ADMIN</u>				72750200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FISCAL YEAR 2018-19 REDUCTION DUE				
TO BASIC LIFE INSURANCE CONTRACT				
SAVINGS				1001790
SALARIES AND BENEFITS				010000
PRETAX BENEFITS TRUST FUND-STATE	57-			2570 1
STATE EMPLOY LIFE INS TF -STATE	3-			2667 1
STATE EMPLOY HEALTH INS TF -STATE	224-			2668 1
STATE EMPLOYEES DIS INS TF-STATE	4-			2671 1
TOTAL APPRO.....	288-			
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
PRETAX BENEFITS TRUST FUND-STATE	19			2570 1
STATE EMPLOY HEALTH INS TF -STATE	58			2668 1
TOTAL APPRO.....	77			
INFORMATION TECHNOLOGY - SECURITY				
TRAINING				1006100
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
PRETAX BENEFITS TRUST FUND-STATE	10			2570 1
STATE EMPLOY HEALTH INS TF -STATE	32			2668 1
TOTAL APPRO.....	42			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: INS BENEFITS ADMIN</u>				72750200
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
STATE ENTERPRISE INFORMATION				
TECHNOLOGY DISTRIBUTION				1006600
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
PRETAX BENEFITS TRUST FUND-STATE	948-			2570 1
STATE EMPLY HEALTH INS TF -STATE	2,952-			2668 1
TOTAL APPRO.....	3,900-			
NONRECURRING EXPENDITURES				2100000
OTHER PERSONAL SERVICES				2103046
OTHER PERSONAL SERVICES				030000
STATE EMPLY HEALTH INS TF -STATE	115,500-			2668 1
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS				26A1780
PRETAX BENEFITS TRUST FUND-STATE	1,699			010000
STATE EMPLY LIFE INS TF -STATE	96			2570 1
STATE EMPLY HEALTH INS TF -STATE	6,786			2667 1
STATE EMPLOYEES DIS INS TF-STATE	126			2668 1
TOTAL APPRO.....	8,707			2671 1
OTHER PERSONAL SERVICES				030000
STATE EMPLY HEALTH INS TF -STATE	468			2668 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
PGM: INS BENEFITS ADMIN				72750200
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH				
INSURANCE ADJUSTMENTS FOR FY				
2018-19 FIVE MONTHS ANNUALIZATION				26A1780
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
PRETAX BENEFITS TRUST FUND-STATE	3			2570 1
STATE EMPLOY HEALTH INS TF -STATE	9			2668 1
TOTAL APPRO.....	12			
TOTAL: ANNUALIZATION OF STATE HEALTH				26A1780
INSURANCE ADJUSTMENTS FOR FY				
2018-19 FIVE MONTHS ANNUALIZATION				
TOTAL ISSUE.....	9,187			
STATE ENTERPRISE INFORMATION				
TECHNOLOGY				3610000
BENEFITS EDUCATION TOOL FOR				
EMPLOYEES				36185C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
STATE EMPLOY HEALTH INS TF -STATE	500,000			2668 1

AGENCY ISSUE NARRATIVE:
 2019-2020 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:
 GOAL #3: Offer a portfolio of employee benefit products and services that are cost effective while allowing members the option to choose benefit plans that best suit their individual needs.

SUMMARY:
 The Department of Management Services (department), Division of State Group Insurance (DSGI), requests \$500,000 in recurring budget authority in the Insurance Benefit Administration budget entity (72750200), Contracted Services category (100777) within the State Employees Health Insurance Trust Fund (2668). This recurring funding will be used to purchase

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72750000
						72750200
						16
						<u>1601.00.00.00</u>
						3610000
						36185C0

MANAGEMENT SRVCS, DEPT OF
 WORKFORCE PROGRAMS
PGM: INS BENEFITS ADMIN
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 STATE ENTERPRISE INFORMATION
 TECHNOLOGY
 BENEFITS EDUCATION TOOL FOR
 EMPLOYEES

72000000
 72750000
 72750200
 16
1601.00.00.00
 3610000
 36185C0

an online benefits education tool to help inform and educate approximately 178,000 enrollees in the State Group Health Insurance Program on new health insurance plan options during the 2019 Open Enrollment (OE) period for Plan Year 2020 and beyond.

Senate Bill 7022 was passed during the 2017 Legislative Session and requires the department to offer four health insurance benefit levels (metal tier health plans) with varying cost-sharing requirements for the 2020 Plan Year. Due to significant changes to the health insurance program, enrollees will be required to consider multiple metal tier health plans with varying cost-sharing requirements and actively select a plan that best meets their needs.

Health insurance elections during the Open Enrollment period are administered by the state's People First Service Provider and are made either through the state's Human Resource Information System (People First) or by calling the People First Service Center. Information provided by the People First Service Center is specific to eligibility for health insurance coverage and enrollment in available plan options.

Given the extent of benefit changes, the narrow scope of the People First Service Center to inform enrollees of changes, and the expected influx of thousands of enrollees in need of assistance to navigate these new metal tier health plans, DSGI recommends procuring for and contracting with a third-party vendor to provide an online benefits education tool to help educate and assist enrollees in selecting a health plan that best meets their needs. The tool would access claims data for enrollees and their dependents, ask questions about future coverage needs, and visually communicate options and differences between options for enrollees. Final benefit elections would continue to be made in People First.

RETURN ON INVESTMENT (ROI):

The department expects a full return on investment realized by the cost savings (state's share) realized through the implementation of the metal tier health plans.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Without this funding, the department cannot effectively administer benefits for an active Open Enrollment in which approximately 178,000 enrollees must make an educated selection of a new health plan for the 2020 Plan Year.

BACKGROUND:

DSGI is responsible for the procurement of the health insurance benefits offered to employees in the Legislative, Judicial, and Executive branches of government, the state university system, and other entities; retirees and COBRA participants; surviving spouses; and dependents. The program currently offers one self-insured standard Preferred Provider Organization (PPO) plan, three self-insured standard Health Maintenance Organization (HMO) plans, one fully insured standard HMO plan, one self-insured High Deductible PPO plan, three self-insured High Deductible HMO plans, and one fully insured High Deductible HMO plan.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20	POS	AGY REQ N/R FY 2019-20	POS	AG REQ ANZ FY 2019-20	POS	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
<u>PGM: INS BENEFITS ADMIN</u>							72750200
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
TOTAL: GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
BY FUND TYPE							
	24.00						
TRUST FUNDS.....			71,081,824				2000
SALARY RATE.....			1,420,047				
	=====		=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SALARY RATE				000000
SALARY RATE.....	8,104,823			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	838,673			1000 1
OPERATING TRUST FUND -STATE	10,282,190			2510 1
OPTIONAL RETIREMENT PRG TF-STATE	212,973			2517 1
POL/FIREMEN PREMIUM TAX TF-STATE	834,780			2532 1
RET HLTH INS SUBSIDY TF -STATE	135,270			2583 1

TOTAL POSITIONS.....	193.00			
TOTAL APPRO.....	12,303,886			
=====				
OTHER PERSONAL SERVICES				030000
OPERATING TRUST FUND -STATE	231,029			2510 1
=====				
EXPENSES				040000
OPERATING TRUST FUND -STATE	2,633,241			2510 1
OPTIONAL RETIREMENT PRG TF-STATE	28,011			2517 1
POL/FIREMEN PREMIUM TAX TF-STATE	57,139			2532 1
RET HLTH INS SUBSIDY TF -STATE	17,817			2583 1

TOTAL APPRO.....	2,736,208			
=====				
OPERATING CAPITAL OUTLAY				060000
OPERATING TRUST FUND -STATE	100,000			2510 1
=====				

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
TRANS TO DIV ADM HEARINGS				100565
OPERATING TRUST FUND -STATE	32,619			2510 1
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	65,500			1000 1
OPERATING TRUST FUND -STATE	5,650,792			2510 1
OPTIONAL RETIREMENT PRG TF-STATE	26,000			2517 1
POL/FIREMEN PREMIUM TAX TF-STATE	238,305			2532 1
RET HLTH INS SUBSIDY TF -STATE	40,000			2583 1
TOTAL APPRO.....	6,020,597			
OVERTIME				102331
OPERATING TRUST FUND -STATE	122,571			2510 1
RISK MANAGEMENT INSURANCE				103241
OPERATING TRUST FUND -STATE	105,628			2510 1
CONTRACTED LEGAL SERVICES				103884
OPERATING TRUST FUND -STATE	148,891			2510 1
LEASE/PURCHASE/EQUIPMENT				105281
OPERATING TRUST FUND -STATE	23,571			2510 1
POL/FIREMEN PREMIUM TAX TF-STATE	2,000			2532 1
TOTAL APPRO.....	25,571			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -STATE	308			1000 1
OPERATING TRUST FUND -STATE	51,392			2510 1
OPTIONAL RETIREMENT PRG TF-STATE	1,215			2517 1
POL/FIREMEN PREMIUM TAX TF-STATE	3,815			2532 1
RET HLTH INS SUBSIDY TF -STATE	1,013			2583 1
TOTAL APPRO.....	57,743			
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
OPERATING TRUST FUND -STATE	441,866			2510 1
PENSIONS AND BENEFITS				300000
DISAB BENE/JUSTICES/JUDGES				300014
GENERAL REVENUE FUND -STATE	1,205,207			1000 1
FLORIDA NATIONAL GUARD				300021
GENERAL REVENUE FUND -STATE	15,914,898			1000 1
ST OFCRS/EMPLY/NON-CONTRIB				300049
GENERAL REVENUE FUND -STATE	172,819			1000 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	193.00			
TOTAL ISSUE.....	39,619,533			
TOTAL SALARY RATE.....	8,104,823			

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF WORKFORCE PROGRAMS PGM: RETIRE BENEFITS ADMIN GOV OPERATIONS/SUPPORT GOVERNMENTAL OPERATIONS							72000000 72750000 72750300 16 <u>1601.00.00.00</u>
ESTIMATED EXPENDITURES CASUALTY INSURANCE PREMIUM ADJUSTMENT SPECIAL CATEGORIES RISK MANAGEMENT INSURANCE							1000000 1001090 100000 103241
OPERATING TRUST FUND -STATE		3,941-					2510 1
=====							
FLORIDA RETIREMENT SYSTEM ADJUSTMENT FOR FY 2018-19 - NORMAL COST AND UNFUNDED ACTUARIAL LIABILITY SALARIES AND BENEFITS							1001770 010000
GENERAL REVENUE FUND -STATE		2,105					1000 1
OPERATING TRUST FUND -STATE		25,786					2510 1
OPTIONAL RETIREMENT PRG TF-STATE		534					2517 1
POL/FIREMEN PREMIUM TAX TF-STATE		2,092					2532 1
RET HLTH INS SUBSIDY TF -STATE		339					2583 1
TOTAL APPRO.....		30,856					
=====							
DATA PROCESSING SERVICES DP ASSESSMENT (AST)							210000 210003
OPERATING TRUST FUND -STATE		277					2510 1
=====							
TOTAL: FLORIDA RETIREMENT SYSTEM ADJUSTMENT FOR FY 2018-19 - NORMAL COST AND UNFUNDED ACTUARIAL LIABILITY TOTAL ISSUE.....							1001770 31,133
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2018-19 - EFFECTIVE 12/1/2018				1001780
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		5,204		1000 1
OPERATING TRUST FUND -STATE		67,106		2510 1
OPTIONAL RETIREMENT PRG TF-STATE		1,389		2517 1
POL/FIREMEN PREMIUM TAX TF-STATE		5,445		2532 1
RET HLTH INS SUBSIDY TF -STATE		883		2583 1
TOTAL APPRO.....		80,027		
OTHER PERSONAL SERVICES				030000
OPERATING TRUST FUND -STATE		582		2510 1
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
OPERATING TRUST FUND -STATE		509		2510 1
TOTAL: ADJUSTMENT TO STATE HEALTH				1001780
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2018-19 - EFFECTIVE 12/1/2018				
TOTAL ISSUE.....		81,118		
FISCAL YEAR 2018-19 REDUCTION DUE				
TO BASIC LIFE INSURANCE CONTRACT				
SAVINGS				1001790
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE		148-		1000 1
OPERATING TRUST FUND -STATE		1,823-		2510 1
OPTIONAL RETIREMENT PRG TF-STATE		38-		2517 1
POL/FIREMEN PREMIUM TAX TF-STATE		148-		2532 1
RET HLTH INS SUBSIDY TF -STATE		24-		2583 1

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>							72750300
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FISCAL YEAR 2018-19 REDUCTION DUE TO BASIC LIFE INSURANCE CONTRACT SAVINGS							1001790
SALARIES AND BENEFITS							010000
TOTAL APPRO.....		2,181-					
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -STATE		11-					2510 1
=====							
TOTAL: FISCAL YEAR 2018-19 REDUCTION DUE TO BASIC LIFE INSURANCE CONTRACT SAVINGS							1001790
TOTAL ISSUE.....		2,192-					
=====							
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		2					1000 1
OPERATING TRUST FUND -STATE		265					2510 1
OPTIONAL RETIREMENT PRG TF-STATE		6					2517 1
POL/FIREMEN PREMIUM TAX TF-STATE		20					2532 1
RET HLTH INS SUBSIDY TF -STATE		5					2583 1
TOTAL APPRO.....		298					
=====							
INFORMATION TECHNOLOGY - SECURITY							
TRAINING							1006100
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -STATE		1,228					2510 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF WORKFORCE PROGRAMS PGM: RETIRE BENEFITS ADMIN GOV OPERATIONS/SUPPORT GOVERNMENTAL OPERATIONS							72000000 72750000 72750300 16 <u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
STATE ENTERPRISE INFORMATION TECHNOLOGY DISTRIBUTION DATA PROCESSING SERVICES DP ASSESSMENT (AST)							1006600 210000 210003
OPERATING TRUST FUND -STATE		116,514-					2510 1
=====		=====					
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS							26A0000 26A1780 010000
GENERAL REVENUE FUND -STATE		3,717					1000 1
OPERATING TRUST FUND -STATE		47,933					2510 1
OPTIONAL RETIREMENT PRG TF-STATE		992					2517 1
POL/FIREMEN PREMIUM TAX TF-STATE		3,889					2532 1
RET HLTH INS SUBSIDY TF -STATE		631					2583 1
TOTAL APPRO.....		57,162					
=====		=====					
OTHER PERSONAL SERVICES							030000
OPERATING TRUST FUND -STATE		416					2510 1
=====		=====					
DATA PROCESSING SERVICES DP ASSESSMENT (AST)							210000 210003
OPERATING TRUST FUND -STATE		364					2510 1
=====		=====					
TOTAL: ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION TOTAL ISSUE.....							26A1780 57,942
=====		=====					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
PROGRAM REDUCTIONS				33V0000
DELETE POSITION AND RATE IN THE				
RETIREMENT PROGRAM				33V1110
SALARY RATE				000000
SALARY RATE.....	26,487-			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	1.00-	43,690-		1000 1
=====				
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -STATE		308-		1000 1
=====				
TOTAL: DELETE POSITION AND RATE IN THE				33V1110
RETIREMENT PROGRAM				
TOTAL POSITIONS.....	1.00-			
TOTAL ISSUE.....		43,998-		
TOTAL SALARY RATE.....	26,487-			
=====				

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

SUMMARY:

The Department of Management Services (department), Division of Retirement (division), proposes the elimination of (1.00) Full Time Equivalent (FTE) position and (\$43,690) in the Salaries and Benefits category (010000), (\$308) in the Transfer to Department of Management Services Human Resource Services Statewide Contract category (107040) for a total reduction of (1.00) FTE and (\$43,998) within the General Revenue Fund (1000).

BACKGROUND:

In fiscal year 2017-2018, the division completed the implementation of electronic reporting for local government retirement systems that are required to submit annual reports to the division pursuant to chapter 112, Florida Statutes. This new process has reduced the division's workload so that a position that previously focused on data entry is no longer necessary.

WHAT IS THE IMPACT OF TAKING THIS REDUCTION?

The division's new electronic reporting process has reduced the division's workload so that a position that previously focused on data entry is no longer necessary.

	COL A03	COL A04	COL A05		
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ		
	FY 2019-20	FY 2019-20	FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	
				AMOUNT	
				CODES	
MANAGEMENT SRVCS, DEPT OF					72000000
WORKFORCE PROGRAMS					72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>					72750300
GOV OPERATIONS/SUPPORT					16
<u>GOVERNMENTAL OPERATIONS</u>					<u>1601.00.00.00</u>
PROGRAM REDUCTIONS					33V0000
DELETE POSITION AND RATE IN THE					
RETIREMENT PROGRAM					33V1110

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2019-20							
CHANGES TO CURRENTLY AUTHORIZED POSITIONS							
2224 GOVERNMENT ANALYST I							
N0012 001	1.00-	26,487-		17,203-	43,690-	0.00	43,690-
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							43,690-
	1.00-	26,487-		17,203-	43,690-		43,690-

PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
RETIREMENT SYSTEM - INFORMATION							
TECHNOLOGY SECURITY							36391C0
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
OPERATING TRUST FUND	-STATE	275,000					2510 1

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
WORKFORCE PROGRAMS						72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>						72750300
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL						
INFORMATION TECHNOLOGY						3630000
RETIREMENT SYSTEM - INFORMATION						
TECHNOLOGY SECURITY						36391C0

GOAL #4: Administer efficient state retirement programs by utilizing best technology. This issue impacts the Administer the Florida Retirement System activity.

SUMMARY:

The Department of Management Services (department), Division of Retirement, requests \$275,000 in recurring budget authority in the Retirement Benefit Administration budget entity (72750300), Contracted Services category (100777) within the Operating Trust Fund (2510) for information technology security.

RETURN ON INVESTMENT (ROI):

A single instance of unauthorized activity can lead to a loss of member benefits and consume hundreds of hours of internal operational time for the investigation and remediation of an incident. The internal investigation and remediation of unauthorized activity has been merged into the job duties of nine Division of Retirement staff members and may also require participation from the department's Inspector General, Information Security Manager, Agency for State Technology, and the Florida Department of Law Enforcement.

The security challenges for identifying and authenticating Florida Retirement System (FRS) members through online services include: (1) a substantial increase of identity theft and fraud nationally, (2) rapidly evolving fraud schemes, and (3) the government's inability to collect and aggregate multiple sources of dynamically changing person-identifying information for the purposes of online identity verification.

The department is seeking to contract with a vendor to assist with identifying and authenticating individuals when they access the FRS self-service website, FRS Online. The benefits of this service include: (1) decreased risk of fraud through an identification and authentication (I and A) process which uses a dynamically updated comprehensive repository of person identification data, (2) decreased risk of theft of member benefits, (3) decreased manual workload for detecting, investigating, and managing fraudulent activity, (4) improved customer service due to increased security, and (5) increased member confidence which is expected to drive an increase in utilization of FRS Online automated processes over manual processes.

TIMELINE:

This request is a multi-year implementation of anti-fraud services. The department plans to implement anti-fraud solutions to online accounts prioritizing by highest risk of fraudulent activity. The department will continue the identification and authentication services implemented in fiscal year 2018-2019 as well as expand the services to a larger number of FRS members with online accounts based on risk.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

If the issue does not receive funding, security vulnerabilities will continue to exist in the FRS self-service website potentially leading to a loss of member benefits, decreased confidence in the system, and the unnecessary use of staff hours which detracts from mission critical services to FRS members.

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ ANZ				
FY 2019-20	FY 2019-20	FY 2019-20				
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
WORKFORCE PROGRAMS						72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>						72750300
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL						
INFORMATION TECHNOLOGY						3630000
RETIREMENT SYSTEM - INFORMATION						
TECHNOLOGY SECURITY						36391C0

BACKGROUND:

FRS Online was implemented in 2001. This self-service website allows members to perform various online functions including updating their address, designating beneficiaries, and changing their direct deposit bank account. Today, nearly 700,000 FRS members have FRS Online accounts, with approximately 2,000 new accounts added each month. FRS Online is accessed more than one million times each year.

In recent years, there has been a marked increase in attempted fraudulent and suspicious activity through online services identified by systems nationwide, including the FRS. Due to this fraudulent activity, the department seeks to contract with a vendor to assist with identifying and authenticating members gaining access to the FRS's online self-service website to help ensure that people gaining access to the online system are in fact our members. This not only helps maintain the security of our system, it helps ensure the department is compliant with minimum security requirements contained within Federal Information Processing Standards Publication 200, which provides that, organizations must identify information system users, processes acting on behalf of users, or devices, and authenticate (or verify) the identities of those users, processes, or devices, as a prerequisite to allowing access to organizational information systems.

FUNDING DEFICIENCIES TO MEET						
CURRENT LEVEL PROGRAM REQUIREMENTS						4100000
INCREASE IN PENSIONS AND BENEFITS						4105610
PENSIONS AND BENEFITS						300000
DISAB BENE/JUSTICES/JUDGES						300014
GENERAL REVENUE FUND	-STATE	84,944				1000 1
=====						
FLORIDA NATIONAL GUARD						300021
GENERAL REVENUE FUND	-STATE	265,275				1000 1
=====						
ST OFCRS/EMPLY/NON-CONTRIB						300049
GENERAL REVENUE FUND	-STATE	30,771-				1000 1
=====						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
INCREASE IN PENSIONS AND BENEFITS				4105610
TOTAL: INCREASE IN PENSIONS AND BENEFITS				4105610
TOTAL ISSUE.....	319,448			

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE: IT COMPONENT? NO

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #4: Administer efficient state retirement programs by utilizing the best technology.

SUMMARY:

The Department of Management Services (department), Division of Retirement, requests \$319,448 in recurring budget authority in the Retirement Benefits Administration budget entity (72750300) within the General Revenue Fund (1000) needed for pension and benefit payments to the retirees of Disability Benefits to Justices and Judges (300014), the Florida National Guard (300021) and State Officers and Employees Non-Contributory(300049).

RETURN ON INVESTMENT (ROI):

Funding this issue ensures the uninterrupted payment of General Revenue funded Pensions and Benefits for Disability Benefits to disabled Justices and Judges and adjusts the funding needed for the State Officers' and Employees' Non-Contributory pension for certain state officers and employees; and the Florida National Guard pension to a more appropriate level.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

If this issue is not funded, the department cannot ensure the uninterrupted payment of General Revenue funded Pensions and Benefits for 1) the State Officers' and Employees' Non-Contributory pension for certain state officers and employees; 2) Disability Benefits to disabled Justices and Judges; and 3) and the Florida National Guard pension.

BACKGROUND:

Pursuant to Chapters 112, 121, 122, and 250, Florida Statutes, and Specific Acts of the Legislature, the Department of Management Services, Division of Requirement, is required to provide General Revenue funded Pensions and Benefits for 1) the State Officers' and Employees' Non-Contributory pension for certain state officers and employees; 2) Disability Benefits to disabled Justices and Judges; 3) and the Florida National Guard pension. The Division of Retirement accounts for the general revenue dollars paid out annually for monthly pensions and benefits. General revenue funded pensions and benefits remain in the division's operating budget as pass through expenditures.

Pensions and Benefits - Disability Benefits to Justices and Judges

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72750000
						72750300
						16
						<u>1601.00.00.00</u>
						4100000
						4105610

MANAGEMENT SRVCS, DEPT OF
 WORKFORCE PROGRAMS
PGM: RETIRE BENEFITS ADMIN
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS

FUNDING DEFICIENCIES TO MEET
 CURRENT LEVEL PROGRAM REQUIREMENTS
 INCREASE IN PENSIONS AND BENEFITS

General Revenue is provided to pay pension benefits (including any applicable Cost of Living Adjustment (COLA) due to certain disabled justices and judges, who had at least ten years of service, and who are retired involuntarily due to disability upon recommendation by the judicial qualification commission, as provided by section 12(a) of Article V of the State Constitution and section 121.091(4)(j), Florida Statutes. The amount of the pension shall not be less than two-thirds of the individual's active salary regardless of the number of years of service. Any employer contributions paid to the Florida Retirement System Trust Fund on behalf of the judge or justice retired under this provision are reverted to General Revenue when this disability benefit payment begins. There are 11 payees as of June 30, 2018.

This request is for a recurring increase of \$84,944 in the General Revenue appropriation to provide the estimated funds for retirement benefit payments to certain disabled justices and judges. Pursuant to the fiscal year 2018-2019 General Appropriations Act, justices' salaries increased effective July 1, 2018. The salaries of other state judges were previously increased. These salary increases contributed to the increase in the projected estimated appropriation necessary. A total appropriation of \$1,290,151 (\$1,205,207 fiscal year 2018-2019 base + 84,944 fiscal year 2019-2020 requested increase) is required to fund the estimated pension benefit payments in fiscal year 2018-2019. While the number of judges and justices did not increase from the previous year, the requested increase is due to the increased salary which is used to calculate retirement benefits and an estimated three (3) percent cost of living adjustment increase for the yearly Pensions and Benefits Legislative Budget Request.

Pensions and Benefits - Florida National Guard

A General Revenue appropriation is provided for the estimated funds for retirement benefit payments to the retired members of the Florida National Guard. As provided by section 250.22, Florida Statutes, a pension benefit is provided from General Revenue for members of the Florida National Guard who are age 62 with 30 years of service in the Florida National Guard. Normal retirement is at age 62 and early retirement is available starting at age 60. This benefit program has been administered by the division since 1972, as provided by section 250.22, Florida Statutes. The retirement benefit amount paid to an individual is one-half of the base pay of the highest rank attained while serving in the Florida National Guard or the federal military forces, reduced by the federal reservist pension benefit received from the federal government for military service. Increases to the amount needed for this item are dependent upon changes to the federal military pay scales, cost-of-living adjustments on federal retirement benefits, and growth in the number of retired participants. Active Florida National Guard members are paid by the federal government.

The total pension benefits to be paid Florida National Guard retirees is dependent on future military pay increases provided by the federal government, and as a result, cannot be accurately forecast. There are 765 payees as of June 30, 2018.

This request is for a recurring increase of \$265,275 in the General Revenue appropriation to provide the estimated funds for retirement benefit payments to the retired members of the Florida National Guard. A total appropriation of \$16,180,173 (\$15,914,898 fiscal year 2018-2019 base + \$265,275 fiscal year 2019-2020 requested increase) is required to fund the estimated pension benefit payments in fiscal year 2019-2020. The total pension benefits to be paid Florida National Guard retirees is dependent on future military pay increases provided by the federal government, and as a

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
INCREASE IN PENSIONS AND BENEFITS				4105610

result, cannot be accurately forecast. During the past five years, however, the pension benefit payments to the Florida National Guard have increased an average of .41 percent annually and the estimated appropriation needed in fiscal year 2019-2020 is largely based on that actual experience.

Pensions and Benefits - State Officers and Employees (Non-Contributory)

A General Revenue appropriation is provided to pay pension benefits to certain state officers and employees who were continuously on the payroll on and after June 30, 1953, with 20 years of service at age 70, or with 30 continuous or 35 aggregate years at any age, regardless of whether they did or did not participate in an existing retirement system, as provided by section 112.05, Florida Statutes. Early retirement is provided for any state official or employee on or after January 1, 1976, with 29 consecutive years, regardless of age, who has a terminal or critical illness certified by two Florida-licensed physicians. The pension amount is calculated at one-half of the average salary received during the last ten years of service. Annual Cost of Living Adjustments (COLA) are specified in section 121.101, Florida Statutes. There are 8 payees as of June 30, 2018.

This request is for a recurring decrease of (\$30,771). A total appropriation of \$141,048 (\$171,819 fiscal year 2018-19 base - 30,771 fiscal year 2019-20 requested decrease) is required to fund the estimated pension benefit payments in fiscal year 2018-19. This is a closed fund, meaning no new members may be added. As the number of members paid declines, the appropriation needed is also reduced. The number of state officers and employees in this category decreased by two from the previous year, leading to a requested decrease in the total appropriation needed to pay pension benefits.

FUNDING FOR NON-RECURRING PROJECTS				4400000
DIVISION OF RETIREMENT INFORMATION				
TECHNOLOGY TRANSITION				44007C0
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
OPERATING TRUST FUND	-STATE	1,500,000	1,500,000	2510 1

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE: IT COMPONENT? YES

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #4: Administer efficient state retirement programs by utilizing best technology. This issue impacts the Administer

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72750000
						72750300
						16
						<u>1601.00.00.00</u>
						4400000
						44007C0

MANAGEMENT SRVCS, DEPT OF
 WORKFORCE PROGRAMS

PGM: RETIRE BENEFITS ADMIN

GOV OPERATIONS/SUPPORT

GOVERNMENTAL OPERATIONS

FUNDING FOR NON-RECURRING PROJECTS

DIVISION OF RETIREMENT INFORMATION

TECHNOLOGY TRANSITION

the Florida Retirement System activity.

SUMMARY:

The Department of Management Services (department), Division of Retirement, requests \$1,500,000 in nonrecurring budget authority in the Retirement Benefit Administration budget entity (72750300) in the Contracted Services category (100777) within the Operating Trust Fund (2510) for contract transition costs related to Information Technology Operations and Maintenance services to be placed in reserve and requested for release, if needed, subsequent to contract award.

RETURN ON INVESTMENT (ROI):

If the department awards a contract to a new Information Technology Operations and Maintenance service provider it will be necessary for there to be a period of transition and knowledge transfer to the new service provider. This would mean maintaining incumbent staff for a period of time while the new vendor assumes responsibility for all services.

BACKGROUND:

The Florida Retirement System (FRS) was established in 1970 as a consolidated statewide retirement system for Florida's public employees, the Division of Retirement has administered the Florida Retirement System (FRS) Pension Plan and other statewide retirement systems, offering a wide range of information and administrative services to over 1 million active and retired members through more than 1,000 employing agencies. In addition, the division monitors 490 local government retirement plans in Florida for actuarial soundness. These local plans provide retirement, death, and/or disability benefits for over 96,000 active members and nearly 95,000 Deferred Retirement Option Program (DROP) participants, retirees and beneficiaries. The division also has oversight responsibility for the Municipal Police and Firefighters' Pension Plans authorized under chapters 175 and 185 of the Florida Statutes. Today, the FRS is the primary retirement plan for employees of Florida's state and county government agencies, district school boards, and community colleges and universities, as well as for participating employees of the cities and independent special districts in Florida that have elected to join the system (dependent districts of participating local governments are compulsory participants). The FRS currently offers a defined benefit plan that provides retirement, disability, and death benefits for over 637,000 active members and over 406,000 retirees, surviving beneficiaries, and nearly 33,000 DROP participants. In addition, the FRS offers an integrated defined contribution plan alternative to the defined benefit plan with nearly 118,000 members. The integrated defined contribution plan offers an annuity option for total and permanent disability to all members or in line of duty death benefits for one membership class. There are also non-integrated defined contribution plans offered to eligible employees through programs covering about 20,000 active members.

The transition of Information Technology service delivery to another service provider, is a critical effort with potentially significant impact on operations and compliance issues. These impacts include financial, quality of service and compliance with applicable statutory mandates. It is also necessary to manage risks with an approach that includes executing transition activities and processes in a non-disruptive and responsive manner, always geared to successful transition, while managing any issues that might arise such as ensuring Information Technology services meet business and compliance requirements.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PGM: RETIRE BENEFITS ADMIN</u>				72750300
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	18,483,735			1000
TRUST FUNDS	23,235,320	1,500,000		2000
TOTAL POSITIONS.....	192.00			
TOTAL PROG COMP.....	41,719,055	1,500,000		
TOTAL SALARY RATE.....	8,078,336			

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
<u>PRG: ST PERSON POLICY ADMN</u>							72750400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	1,161,080						
=====							
SALARIES AND BENEFITS							010000
STATE PERSONNEL SYSTEM TF -STATE	17.00	1,541,000					2678 1
=====							
EXPENSES							040000
STATE PERSONNEL SYSTEM TF -STATE		118,741					2678 1
=====							
OPERATING CAPITAL OUTLAY							060000
STATE PERSONNEL SYSTEM TF -STATE		1,500					2678 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
STATE PERSONNEL SYSTEM TF -STATE		22,576					2678 1
=====							
RISK MANAGEMENT INSURANCE							103241
STATE PERSONNEL SYSTEM TF -STATE		19,868					2678 1
=====							
CONTRACTED LEGAL SERVICES							103884
STATE PERSONNEL SYSTEM TF -STATE		100,000					2678 1
=====							
LEASE/PURCHASE/EQUIPMENT							105281
STATE PERSONNEL SYSTEM TF -STATE		3,191					2678 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
<u>PRG: ST PERSON POLICY ADMN</u>							72750400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
STATE PERSONNEL SYSTEM TF -STATE		7,308					2678 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
STATE PERSONNEL SYSTEM TF -STATE		27,628					2678 1
=====							
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	17.00						
TOTAL ISSUE.....		1,841,812					
TOTAL SALARY RATE.....		1,161,080					
=====							
CASUALTY INSURANCE PREMIUM							1001090
ADJUSTMENT							100000
SPECIAL CATEGORIES							103241
RISK MANAGEMENT INSURANCE							
STATE PERSONNEL SYSTEM TF -STATE		2,638-					2678 1
=====							
FLORIDA RETIREMENT SYSTEM							1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL							010000
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
SALARIES AND BENEFITS							
STATE PERSONNEL SYSTEM TF -STATE		4,840					2678 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
STATE PERSONNEL SYSTEM TF -STATE		17					2678 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
PRG: ST PERSON POLICY ADMN				72750400
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT FOR FY 2018-19 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001770
TOTAL: FLORIDA RETIREMENT SYSTEM				1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....	4,857			
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2018-19 - EFFECTIVE 12/1/2018				1001780
SALARIES AND BENEFITS				010000
STATE PERSONNEL SYSTEM TF -STATE	9,207			2678 1
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
STATE PERSONNEL SYSTEM TF -STATE	32			2678 1
TOTAL: ADJUSTMENT TO STATE HEALTH				1001780
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2018-19 - EFFECTIVE 12/1/2018				
TOTAL ISSUE.....	9,239			
FISCAL YEAR 2018-19 REDUCTION DUE				
TO BASIC LIFE INSURANCE CONTRACT				
SAVINGS				1001790
SALARIES AND BENEFITS				010000
STATE PERSONNEL SYSTEM TF -STATE	192-			2678 1

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
<u>PRG: ST PERSON POLICY ADMN</u>							72750400
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FISCAL YEAR 2018-19 REDUCTION DUE TO BASIC LIFE INSURANCE CONTRACT SAVINGS							1001790
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
STATE PERSONNEL SYSTEM TF -STATE		1-					2678 1
=====							
TOTAL: FISCAL YEAR 2018-19 REDUCTION DUE TO BASIC LIFE INSURANCE CONTRACT SAVINGS							1001790
TOTAL ISSUE.....		193-					
=====							
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
STATE PERSONNEL SYSTEM TF -STATE		38					2678 1
=====							
INFORMATION TECHNOLOGY - SECURITY							
TRAINING							1006100
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
STATE PERSONNEL SYSTEM TF -STATE		79					2678 1
=====							
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
STATE PERSONNEL SYSTEM TF -STATE		7,285-					2678 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PRG: ST PERSON POLICY ADMN</u>				72750400
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH				
INSURANCE ADJUSTMENTS FOR FY				26A1780
2018-19 FIVE MONTHS ANNUALIZATION				010000
SALARIES AND BENEFITS				
STATE PERSONNEL SYSTEM TF -STATE	6,576			2678 1
=====		=====		
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
STATE PERSONNEL SYSTEM TF -STATE	23			2678 1
=====		=====		
TOTAL: ANNUALIZATION OF STATE HEALTH				26A1780
INSURANCE ADJUSTMENTS FOR FY				
2018-19 FIVE MONTHS ANNUALIZATION				
TOTAL ISSUE.....	6,599			
=====		=====		
TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
	17.00			
TRUST FUNDS.....	1,852,508			2000
SALARY RATE.....	1,161,080			
=====		=====		

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
PRG: PEOPLE FIRST							72750500
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	984,485						
=====							
SALARIES AND BENEFITS							010000
STATE PERSONNEL SYSTEM TF -STATE	15.00	1,382,593					2678 1
=====							
EXPENSES							040000
STATE PERSONNEL SYSTEM TF -STATE		104,006					2678 1
=====							
OPERATING CAPITAL OUTLAY							060000
STATE PERSONNEL SYSTEM TF -STATE		1,500					2678 1
=====							
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
STATE PERSONNEL SYSTEM TF -STATE		21,075					2678 1
=====							
RISK MANAGEMENT INSURANCE							103241
STATE PERSONNEL SYSTEM TF -STATE		4,200					2678 1
=====							
LEASE/PURCHASE/EQUIPMENT							105281
STATE PERSONNEL SYSTEM TF -STATE		1,860					2678 1
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
STATE PERSONNEL SYSTEM TF -STATE		5,870					2678 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
PRG: PEOPLE FIRST							72750500
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							1601.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
HUMAN RES SVC/STW CONTRACT							107080
STATE PERSONNEL SYSTEM TF -STATE		32,054,977					2678 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
STATE PERSONNEL SYSTEM TF -STATE		13,884					2678 1
=====							
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	15.00						
TOTAL ISSUE.....		33,589,965					
TOTAL SALARY RATE.....	984,485						
=====							
CASUALTY INSURANCE PREMIUM							1001090
ADJUSTMENT							100000
SPECIAL CATEGORIES							103241
RISK MANAGEMENT INSURANCE							
STATE PERSONNEL SYSTEM TF -STATE		2,188					2678 1
=====							
FLORIDA RETIREMENT SYSTEM							1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL							010000
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
SALARIES AND BENEFITS							
STATE PERSONNEL SYSTEM TF -STATE		3,675					2678 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
STATE PERSONNEL SYSTEM TF -STATE		9					2678 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
PRG: PEOPLE FIRST				72750500
GOV OPERATIONS/SUPPORT				16
GOVERNMENTAL OPERATIONS				1601.00.00.00
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT FOR FY 2018-19 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001770
TOTAL: FLORIDA RETIREMENT SYSTEM				1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....	3,684			
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2018-19 - EFFECTIVE 12/1/2018				1001780
SALARIES AND BENEFITS				010000
STATE PERSONNEL SYSTEM TF -STATE	7,360			2678 1
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
STATE PERSONNEL SYSTEM TF -STATE	16			2678 1
TOTAL: ADJUSTMENT TO STATE HEALTH				1001780
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2018-19 - EFFECTIVE 12/1/2018				
TOTAL ISSUE.....	7,376			
FISCAL YEAR 2018-19 REDUCTION DUE				
TO BASIC LIFE INSURANCE CONTRACT				
SAVINGS				1001790
SALARIES AND BENEFITS				010000
STATE PERSONNEL SYSTEM TF -STATE	175-			2678 1

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
WORKFORCE PROGRAMS							72750000
PRG: PEOPLE FIRST							72750500
GOV OPERATIONS/SUPPORT							16
GOVERNMENTAL OPERATIONS							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
STATE PERSONNEL SYSTEM TF -STATE		30					2678 1
=====							
INFORMATION TECHNOLOGY - SECURITY							
TRAINING							1006100
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
STATE PERSONNEL SYSTEM TF -STATE		40					2678 1
=====							
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
STATE PERSONNEL SYSTEM TF -STATE		3,661-					2678 1
=====							
ANNUALIZATION OF ADMINISTERED							
FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH							
INSURANCE ADJUSTMENTS FOR FY							
2018-19 FIVE MONTHS ANNUALIZATION							26A1780
SALARIES AND BENEFITS							010000
STATE PERSONNEL SYSTEM TF -STATE		5,257					2678 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
STATE PERSONNEL SYSTEM TF -STATE		11					2678 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PRG: PEOPLE FIRST</u>				72750500
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH				
INSURANCE ADJUSTMENTS FOR FY				
2018-19 FIVE MONTHS ANNUALIZATION				26A1780
TOTAL: ANNUALIZATION OF STATE HEALTH				26A1780
INSURANCE ADJUSTMENTS FOR FY				
2018-19 FIVE MONTHS ANNUALIZATION				
TOTAL ISSUE.....	5,268			
	=====	=====	=====	
WORKLOAD				3000000
ACTIVE OPEN ENROLLMENT FOR HEALTH				
INSURANCE ELECTIONS				3000360
SPECIAL CATEGORIES				100000
HUMAN RES SVC/STW CONTRACT				107080
STATE PERSONNEL SYSTEM TF -STATE	634,889	634,889		2678 1
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE: IT COMPONENT? NO
 FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #3: Offer a portfolio of employee benefit products and services that are cost effective while allowing enrollees the option to choose benefit plans that best suit their individual needs.

SUMMARY:

The Department of Management Services (department), Division of People First, requests \$634,889 in nonrecurring budget authority in the People First budget entity (72750500), Human Resource Services / Statewide Contract category (107080) within the State Personnel System Trust Fund (2678). This increase is to cover nonrecurring funding needs to administer an active Open Enrollment (OE) for health insurance elections during the 2019 OE period for the 2020 Plan Year.

Senate Bill 7022 was passed during the 2017 Legislative Session and requires the department to offer four health insurance benefit levels (metal tiers) for the 2020 Plan Year. Due to the significant changes to the health insurance program, employees will be required to actively choose the benefit levels and plan that best meets their needs if they want to continue coverage in the State Group Health Insurance Program.

Health insurance elections during the OE period are administered by the state's People First Service Provider and health

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PRG: PEOPLE FIRST</u>				72750500
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
WORKLOAD				3000000
ACTIVE OPEN ENROLLMENT FOR HEALTH				
INSURANCE ELECTIONS				3000360

insurance elections are made either through the state's Human Resource Information System (People First) or by calling the People First Service Center to make elections over the phone. Per the People First contract, if the state proceeds with an active enrollment (i.e., requires the covered population to affirmatively select a new plan in order to maintain coverage), the Service Provider shall be compensated for the portion of the work effort that is in excess of the standard changes. The additional work effort is primarily due to the significant increase in calls that would occur under such a scenario. The department estimates 55,900 additional calls to the People First Service Center due to an active OE for health insurance equating to an additional 57 HR representatives needed or \$634,889 in non-recurring funding.

RETURN ON INVESTMENT (ROI):

The department expects a full return on investment realized by the cost savings (state's share) realized through the implementation of the metal tier health plans.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

Without this funding, the department cannot effectively administer an active OE resulting in a percentage of existing health insurance enrollees potentially not making an educated election during the OE period, or potentially not making an election for the 2020 Plan Year.

BACKGROUND:

Health insurance elections during the OE period are administered by the state's People First Service Provider and health insurance elections are made either through the state's Human Resource Information System (People First) or by calling the People First Service Center to make elections over the phone. The Department of Management Services, Division of People First manages the People First contract and ensures the Service Provider effectively performs its OE responsibilities. The contract provides for a passive enrollment whereby the Service Provider is required to handle all calls and enrollments for employees that are making new elections or changes to their existing plans. However, if the state proceeds with an active enrollment (i.e., requires the Covered Population to affirmatively select a new Plan in order to maintain coverage), the Service Provider shall be compensated for the portion of the work effort that is in excess of the standard changes. The additional work effort is primarily due to the significant increase in calls that would occur under such a scenario.

The department estimates 55,900 additional calls to the People First Service Center due to an active OE for health insurance. The estimate was derived from the increase in calls during the 2018 OE (2019 Plan Year) that were the result of the active dental enrollment. The methodology takes the average number of calls (51,486) for the previous four OEs (2014 through 2017) and compares that to the total number of calls for the 2018 OE period (70,188). The additional calls (18,702) is divided by the total number of non-grandfathered dental enrollees (72,884) that had to actively elect a dental plan in order to continue with dental insurance into the 2019 Plan Year. The additional calls amount to 26 percent of the dental plan member population. The presumption is that dental active enrollment drove an additional 18,702 calls to the People First Service Center. A health insurance active enrollment is expected to result in an even greater increase in calls. The State of Florida's IV and V vendor recommends a mitigation risk factor of 25 percent to address the expected higher percentage of calls to the People First Service Center for an active health insurance OE than what

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
WORKFORCE PROGRAMS				72750000
<u>PRG: PEOPLE FIRST</u>				72750500
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
WORKLOAD				3000000
ACTIVE OPEN ENROLLMENT FOR HEALTH				
INSURANCE ELECTIONS				3000360

was experienced with the recent active dental insurance OE. This factor is added to the call volume ratio (from the active dental enrollment OE) to address the heightened sensitivity and importance to Enrollees in maintaining their health insurance. With approximately 172,000 enrollees with health insurance, 26 percent of the population is 44,720 additional calls, and a mitigation risk factor of 25 percent results in an estimated 55,900 additional calls. To handle this additional call volume, the Service Provider estimates an additional 57 HR representatives will be needed or \$634,889 (includes training and answering calls).

TOTAL: GOVERNMENTAL OPERATIONS				<u>1601.00.00.00</u>
BY FUND TYPE				
	15.00			
TRUST FUNDS.....	34,239,604	634,889		2000
SALARY RATE.....	984,485			
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
TELECOMMUNICATIONS SVCS							72900100
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							1603.00.00.00
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	3,921,183						
=====							
SALARIES AND BENEFITS							010000
COMMUNICATIONS WKG CAP TF -STATE	5,111,918						2105 1
WIRELESS COMM E911 TF -STATE	386,786						2344 1
TOTAL POSITIONS.....	68.00						
TOTAL APPRO.....	5,498,704						
=====							
OTHER PERSONAL SERVICES							030000
COMMUNICATIONS WKG CAP TF -STATE	376,812						2105 1
WIRELESS COMM E911 TF -STATE	101,414						2344 1
TOTAL APPRO.....	478,226						
=====							
EXPENSES							040000
COMMUNICATIONS WKG CAP TF -STATE	663,454						2105 1
WIRELESS COMM E911 TF -STATE	422,143						2344 1
TOTAL APPRO.....	1,085,597						
=====							
AID TO LOCAL GOVERNMENTS							050000
DIST/COUNTIES-WIRELESS 911							055610
WIRELESS COMM E911 TF -STATE	60,289,120						2344 1
=====							
DIST/SVC PROV-WIRELESS 911							055612
WIRELESS COMM E911 TF -STATE	10,000,000						2344 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
TELECOMMUNICATIONS SVCS				72900100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
AID TO LOCAL GOVERNMENTS				050000
DIST/CO-NONWIRELESS E911				055614
WIRELESS COMM E911 TF -STATE	38,146,673			2344 1
DIST/CO PREPA-WIRELESS 911				055617
WIRELESS COMM E911 TF -STATE	27,100,000			2344 1
OPERATING CAPITAL OUTLAY				060000
COMMUNICATIONS WKG CAP TF -STATE	92,159			2105 1
WIRELESS COMM E911 TF -STATE	3,600			2344 1
TOTAL APPRO.....	95,759			
SPECIAL CATEGORIES				100000
CENTREX & SUNCOM PAYMENTS				100350
COMMUNICATIONS WKG CAP TF -STATE	108,035,421			2105 1
CONTRACTED SERVICES				100777
COMMUNICATIONS WKG CAP TF -STATE	2,728,564			2105 1
WIRELESS COMM E911 TF -STATE	250,827			2344 1
TOTAL APPRO.....	2,979,391			
FIRN/DIST BANDWIDTH SUPPOR				100835
COMMUNICATIONS WKG CAP TF -STATE	7,451,217			2105 1

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
RISK MANAGEMENT INSURANCE				103241
COMMUNICATIONS WKG CAP TF -STATE	45,874			2105 1
CONTRACTED LEGAL SERVICES				103884
WIRELESS COMM E911 TF -STATE	92,159			2344 1
LEASE/PURCHASE/EQUIPMENT				105281
COMMUNICATIONS WKG CAP TF -STATE	3,241			2105 1
WIRELESS COMM E911 TF -STATE	1,845			2344 1
TOTAL APPRO.....	5,086			
TR/DMS/HR SVCS/STW CONTRCT				107040
COMMUNICATIONS WKG CAP TF -STATE	22,407			2105 1
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
COMMUNICATIONS WKG CAP TF -STATE	659,518			2105 1
WIRELESS COMM E911 TF -STATE	4,813			2344 1
TOTAL APPRO.....	664,331			
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	68.00			
TOTAL ISSUE.....	261,989,965			
TOTAL SALARY RATE.....	3,921,183			

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
TELECOMMUNICATIONS SVCS							72900100
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
COMMUNICATIONS WKG CAP TF -STATE		10,663					2105 1
=====							
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT FOR FY 2018-19 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001770
SALARIES AND BENEFITS							010000
COMMUNICATIONS WKG CAP TF -STATE		14,273					2105 1
WIRELESS COMM E911 TF -STATE		1,079					2344 1
TOTAL APPRO.....		15,352					
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
COMMUNICATIONS WKG CAP TF -STATE		414					2105 1
WIRELESS COMM E911 TF -STATE		3					2344 1
TOTAL APPRO.....		417					
=====							
TOTAL: FLORIDA RETIREMENT SYSTEM							1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
TOTAL ISSUE.....		15,769					
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
<u>TELECOMMUNICATIONS SVCS</u>							72900100
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ADJUSTMENT TO STATE HEALTH							
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							1001780
SALARIES AND BENEFITS							010000
COMMUNICATIONS WKG CAP TF -STATE		34,000					2105 1
WIRELESS COMM E911 TF -STATE		2,571					2344 1
TOTAL APPRO.....		36,571					
=====		=====					
OTHER PERSONAL SERVICES							030000
COMMUNICATIONS WKG CAP TF -STATE		1,274					2105 1
WIRELESS COMM E911 TF -STATE		655					2344 1
TOTAL APPRO.....		1,929					
=====		=====					
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
COMMUNICATIONS WKG CAP TF -STATE		760					2105 1
WIRELESS COMM E911 TF -STATE		6					2344 1
TOTAL APPRO.....		766					
=====		=====					
TOTAL: ADJUSTMENT TO STATE HEALTH							1001780
INSURANCE PREMIUM CONTRIBUTION FOR							
FY 2018-19 - EFFECTIVE 12/1/2018							
TOTAL ISSUE.....		39,266					
=====		=====					

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
TELECOMMUNICATIONS SVCS				72900100
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES				1000000
FISCAL YEAR 2018-19 REDUCTION DUE TO BASIC LIFE INSURANCE CONTRACT SAVINGS				1001790
SALARIES AND BENEFITS				010000
COMMUNICATIONS WKG CAP TF -STATE	725-			2105 1
WIRELESS COMM E911 TF -STATE	55-			2344 1
TOTAL APPRO.....	780-			
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
COMMUNICATIONS WKG CAP TF -STATE	17-			2105 1
TOTAL: FISCAL YEAR 2018-19 REDUCTION DUE TO BASIC LIFE INSURANCE CONTRACT SAVINGS				1001790
TOTAL ISSUE.....	797-			
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
COMMUNICATIONS WKG CAP TF -STATE	116			2105 1
INFORMATION TECHNOLOGY - SECURITY				
TRAINING				1006100
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
COMMUNICATIONS WKG CAP TF -STATE	1,832			2105 1
WIRELESS COMM E911 TF -STATE	14			2344 1
TOTAL APPRO.....	1,846			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS	AMOUNT	POS	AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
STATE ENTERPRISE INFORMATION				
TECHNOLOGY DISTRIBUTION				1006600
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
COMMUNICATIONS WKG CAP TF -STATE	173,906-			2105 1
WIRELESS COMM E911 TF -STATE	1,269-			2344 1
TOTAL APPRO.....	175,175-			
ESTIMATED EXPENDITURES REALIGNMENT				2000000
TRANSFER BUDGET FROM EXPENSES TO				
OTHER PERSONAL SERVICES - DEDUCT				20070C0
EXPENSES				040000
WIRELESS COMM E911 TF -STATE	167,214-			2344 1

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost efficient communication technology services.

SUMMARY:

The Department of Management Services (department), Division of Telecommunications (DivTel), requests a transfer of \$167,214 from the Expenses category (040000) to the Other Personal Services (OPS) category (030000) and Transfer to DMS Human Resource Services Statewide Contract category (107040) within the Telecommunications budget entity (72900100) for the Emergency Communications Number E911 System Trust Fund (2344) to address staffing limitations in the Bureau. In an effort to align DivTel's initiatives and strategies with those identified by the Florida E911 Board, DivTel requests the transfer of budget authority to hire two additional OPS positions.

The Board recently expanded the state grant program to assist counties in the transition of 911 and to encourage text-to-911 service implementation. In the past two fiscal years, the number of state grant applications reviewed by DivTel staff increased from 10 to 41 grant applications. The amount of grant funds requested has increased from \$1.56 million to over \$8.2 million dollars. This increase in grant applications also increased the work load on staff for reviewing the grant applications, preparing reports to the E911 Board, reviewing quarterly grant reports, managing close

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES REALIGNMENT				2000000
TRANSFER BUDGET FROM EXPENSES TO				
OTHER PERSONAL SERVICES - DEDUCT				20070C0

out documentation, reviewing and approving reimbursement requests, and other items associated with the grant programs.

RETURN ON INVESTMENT (ROI):

The funding of this issue will provide the recurring budget for two OPS Utilities System/Engineering Specialists working 40 hours per week and the employer's portion of health insurance benefits. The Engineering Specialists provide technical support to the E911 Board, technical assistance to the 67 counties, county E911 coordinator training and grant support, county grant application reviews, and the State E911 Plan reviews and updates. There is a nationwide program to move 911 call centers to next generation 911 services. The additional staff will be instrumental in the inspection of the two hundred and six (206) 911 call centers and support DivTel and the counties efforts to move the 911 call centers to next generation level of service. The additional staff will also reduce the time needed to review and process grants. The return on investment falls in the area of public safety and the protection of Florida's citizens, visitors, and law enforcement officers.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

If this issue is not funded, DivTel will not be able to provide timely support needed by the E911 Board and Florida counties.

BACKGROUND:

The Florida E911 Board established by section 364.172(5), Florida Statutes, is charged with the responsibility to administer the 911 fee, deposited in the Emergency Communications Number E911 Trust Fund, with support and oversight from DivTel. DivTel staff receive and process all fees collected from wireless, non-wireless, and prepaid telecommunication devices registered in the State of Florida. Fees collected are reviewed and approved by the E911 Board for disbursement to individual Florida counties for operating and improving E911 services. DivTel staff process the fee remittance, analyze the revenue stream and provide monthly reports to the E911 Board. DivTel staff review and provide recommendations to the Board for the State Grant and Rural County grant programs funded by the 911 trust funds.

The Board recently expanded the state grant program to assist counties in the transition to NG-911 and to encourage text-to-911 service implementation. In the past two fiscal years, the number of state grant applications reviewed by DivTel staff has tripled. The amount of grant funds requested has increased from \$1.56 million to over \$8.2 million dollars. This increase in grant applications also increased the work load on staff for reviewing the grant applications, preparing reports to the E911 Board, reviewing quarterly grant reports, managing close out documentation, reviewing and approving reimbursement requests, and other items associated with the grant programs. In 2017, the E911 Board also instituted a program to help accelerate the implementation of text-to-911. This program is a yearly reimbursement program for counties applying for financial reimbursement for some of the costs associated with the implementation of text-to-911. Currently 24 counties have implemented text-to-911 service. This program continues to increase the work load of staff as more counties implement text-to-911. DivTel staff also provide technical guidance and assistance to counties, training to county coordinators, support and recommendations to help with the transition to Next Generation 911 (NG-911) services in Florida. The additional staff will also facilitate independent state inspections of the two hundred and six (206) 911 calls centers throughout the State as required by the State E911 Plan. Inspections become more critical as we

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES REALIGNMENT				2000000
TRANSFER BUDGET FROM EXPENSES TO				
OTHER PERSONAL SERVICES - DEDUCT				20070C0

move to NG 911 and identify gaps in technology. The expanded grant programs and other items tasked by the Board with the completion of the NG-911 roadmap, have increased the workload of DivTel staff. Recently, staff have taken on the responsibility of analyzing the E911 fee revenues which was previously outsourced. With DivTel staff taking on these additional responsibilities, OPS support is needed.

The E911 Board is currently focused on transitioning the current E911 services to NG-911 services statewide. This is a major technical, administrative and financial effort which requires additional staff to safeguard increased communications, technical expertise and ongoing support to counties. As counties transition to NG-911, staff will be involved in increased grant application processing, visiting and performing site inspections of 911 call centers, attending, project meetings while continuing current activities to support the existing and new grant programs. DivTel staff process annual revenue in excess of \$115,000,000 on behalf of the E911 Board. The number of telecommunication providers remitting fees for services continues to increase.

TRANSFER BUDGET FROM EXPENSES TO				
OTHER PERSONAL SERVICES - ADD				20071C0
OTHER PERSONAL SERVICES				030000
WIRELESS COMM E911 TF -STATE	167,000			2344 1
=====	=====	=====	=====	
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
WIRELESS COMM E911 TF -STATE	214			2344 1
=====	=====	=====	=====	
TOTAL: TRANSFER BUDGET FROM EXPENSES TO				20071C0
OTHER PERSONAL SERVICES - ADD				
TOTAL ISSUE.....	167,214			
=====	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE: IT COMPONENT? YES

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900100
						16
						<u>1603.00.00.00</u>
						2000000
						20071C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
TELECOMMUNICATIONS SVCS
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 ESTIMATED EXPENDITURES REALIGNMENT
 TRANSFER BUDGET FROM EXPENSES TO
 OTHER PERSONAL SERVICES - ADD

72000000
 72900000
 72900100
 16
1603.00.00.00
 2000000
 20071C0

GOAL #12: Deliver and promote the development of high-quality, innovative, cost efficient communication technology services. This issue impacts the Telecommunications Services Network Operations activity.

SUMMARY:

The Department of Management Services (department), Division of Telecommunications (DivTel), requests a transfer of \$167,214 from the Expenses category (040000) to the Other Personal Services (OPS) category (030000) and Transfer to DMS Human Resource Services Statewide Contract category (107040) within the Telecommunications budget entity (72900100) for the Emergency Communications Number E911 System Trust Fund (2344) to address staffing limitations in the Bureau. In an effort to align DivTel's initiatives and strategies with those identified by the Florida E911 Board, DivTel requests the transfer of budget authority to hire two additional OPS positions.

The Board recently expanded the state grant program to assist counties in the transition of 911 and to encourage text-to-911 service implementation. In the past two fiscal years, the number of state grant applications reviewed by DivTel staff increased from 10 to 41 grant applications. The amount of grant funds requested has increased from \$1.56 million to over \$8.2 million dollars. This increase in grant applications also increased the work load on staff for reviewing the grant applications, preparing reports to the E911 Board, reviewing quarterly grant reports, managing close out documentation, reviewing and approving reimbursement requests, and other items associated with the grant programs.

RETURN ON INVESTMENT (ROI):

The funding of this issue will provide the recurring budget for two OPS Utilities System/Engineering Specialists working 40 hours per week and the employer's portion of health insurance benefits. The Engineering Specialists provide technical support to the E911 Board, technical assistance to the 67 counties, county E911 coordinator training and grant support, county grant application reviews, and the State E911 Plan reviews and updates. There is a nationwide program to move 911 call centers to next generation 911 services. The additional staff will be instrumental in the inspection of the two hundred and six (206) 911 call centers and support DivTel and the counties efforts to move the 911 call centers to next generation level of service. The additional staff will also reduce the time needed to review and process grants. The return on investment falls in the area of public safety and the protection of Florida's citizens, visitors, and law enforcement officers.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

If this issue is not funded, DivTel will not be able to provide timely support needed by the E911 Board and Florida counties.

BACKGROUND:

The Florida E911 Board established by section 365.172(5), Florida Statutes, is charged with the responsibility to administer the 911 fee, deposited in the Emergency Communications Number E911 Trust Fund, with support and oversight from DivTel. DivTel staff receive and process all fees collected from wireless, non-wireless, and prepaid telecommunication devices registered in the State of Florida. Fees collected are reviewed and approved by the E911 Board for disbursement to individual Florida counties for operating and improving E911 services. DivTel staff process the fee remittance,

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES REALIGNMENT				2000000
TRANSFER BUDGET FROM EXPENSES TO				
OTHER PERSONAL SERVICES - ADD				20071C0

analyze the revenue stream and provide monthly reports to the E911 Board. DivTel staff review and provide recommendations to the Board for the state grant and rural county grant programs funded by the 911 trust funds.

The Board recently expanded the state grant program to assist counties in the transition to NG-911 and to encourage text-to-911 service implementation. In the past two fiscal years, the number of State grant applications reviewed by DivTel staff has tripled. The amount of grant funds requested has increased from \$1.56 million to over \$8.2 million dollars. This increase in grant applications also increased the work load on staff for reviewing the grant applications, preparing reports to the E911 Board, reviewing quarterly grant reports, managing close out documentation, reviewing and approving reimbursement requests, and other items associated with the grant programs. In 2017, the E911 Board also instituted a program to help accelerate the implementation of text-to-911. This program is a yearly reimbursement program for counties applying for financial reimbursement for some of the costs associated with the implementation of text-to-911. Currently 24 counties have implemented text-to-911 service. This program continues to increase the work load of staff as more counties implement text-to-911. DivTel staff also provide technical guidance and assistance to counties, training to county coordinators, support and recommendations to help with the transition to Next Generation 911 (NG-911) services in Florida. The additional staff will also facilitate independent state inspections of the two hundred and six (206) 911 calls centers throughout the State as required by the State E911 Plan. Inspections become more critical as we move to NG 911 and identify gaps in technology. The expanded grant programs and other items tasked by the Board with the completion of the NG-911 roadmap, have increased the workload of DivTel staff. Recently, staff have taken on the responsibility of analyzing the E911 fee revenues which was previously outsourced. With DivTel staff taking on these additional responsibilities, OPS support is needed.

The E911 Board is currently focused on transitioning the current E911 services to NG-911 services statewide. This is a major technical, administrative and financial effort which requires additional staff to safeguard increased communications, technical expertise and ongoing support to counties. As counties transition to NG-911, staff will be involved in increased grant application processing, visiting and performing site inspections of 911 call centers, attending, project meetings while continuing current activities to support the existing and new grant programs. DivTel staff process annual revenue in excess of \$115,000,000 on behalf of the E911 Board. The number of telecommunication providers remitting fees for services continues to increase.

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
<u>TELECOMMUNICATIONS SVCS</u>							72900100
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
NONRECURRING EXPENDITURES							2100000
COMMUNICATIONS SERVICES MIGRATION							
STAFF AUGMENTATION							2103047
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
COMMUNICATIONS WKG CAP TF -STATE		674,160-					2105 1
=====		=====					
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS							26A1780 010000
COMMUNICATIONS WKG CAP TF -STATE		24,286					2105 1
WIRELESS COMM E911 TF -STATE		1,836					2344 1
TOTAL APPRO.....		26,122					
=====		=====					
OTHER PERSONAL SERVICES							030000
COMMUNICATIONS WKG CAP TF -STATE		910					2105 1
WIRELESS COMM E911 TF -STATE		468					2344 1
TOTAL APPRO.....		1,378					
=====		=====					
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
COMMUNICATIONS WKG CAP TF -STATE		543					2105 1
WIRELESS COMM E911 TF -STATE		4					2344 1
TOTAL APPRO.....		547					
=====		=====					
TOTAL: ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION TOTAL ISSUE.....		28,047					26A1780
=====		=====					

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
<u>TELECOMMUNICATIONS SVCS</u>							72900100
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
WORKLOAD							3000000
E911 NEXT GENERATION GRANT							3003000
SPECIAL CATEGORIES							100000
G/A-IMPLEMENTATION GRANTS							100197
WIRELESS COMM E911 TF							2344 1
-STATE		1		1			

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE: IT COMPONENT? YES

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: To deliver and promote the development of high-quality, innovative, cost efficient communication technology services.

SUMMARY:

The Department of Management Services (department), Division of Telecommunications (DivTel), requests a placeholder of \$1 in nonrecurring budget authority in the Telecommunications budget entity (72900100), Grants and Aids - State and Local Implementation Grant Program category (100197) within the Emergency Communications Number E911 System Trust Fund (2344) to fund the Department of Transportation, National Highway Traffic Safety Administration (NHTSA) and Department of Commerce, National Telecommunication and Information Administration (NTIA) 911 Grant.

This is a forty-eight-month grant award spanning five fiscal years beginning January 1, 2019. A budget amendment will be submitted for fiscal year 2018-2019 and the remaining budget authority will be requested in Legislative Budget Requests submitted for fiscal years 2020-2021, 2021-2022 and 2022-2023.

RETURN ON INVESTMENT (ROI):

The funding of this issue will provide budget authority for the NHTSA-NTIA-911 Grant Program that serves public safety emergency responders. The return on investment for public safety communications systems and networks includes improved communications capability provided for public safety emergency responders (state and local) in the protection of lives and property for Florida's citizens and visitors. The implementation of a statewide Geographic Information (GIS) system, will facilitate next generation 911 services. This integrates hardware, software and data for capturing, managing, analyzing and displaying all forms of geographically referenced information or location information. The GIS system automates the process, from creation or update of an address or geographic feature to disseminating the revised data into the relevant databases. Additionally, this initiative will fund efforts to regionalize telecommunications infrastructure in support of Next Generation 911 services included but not limited to regional planning meetings, Memorandum of Understanding development between the counties and a consistent methodology for hardware implementation that will support statewide call routing functions. This reduces the time and resources needed to maintain combined datasets, provides quicker updates, and fewer errors. The return on investment falls in the area of public safety and the protection of Florida's citizens, visitors, and law enforcement officers.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900100
						16
						<u>1603.00.00.00</u>
						3000000
						3003000

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
TELECOMMUNICATIONS SVCS
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 WORKLOAD
 E911 NEXT GENERATION GRANT

TIMELINE:

January 2019 February 2019 Submit budget amendment for fiscal year 2018-2019

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

In the event this issue is not funded, the department will have no established budget authority to support grant activities. Established budget authority within the departments's Division of Telecommunications will be necessary to expend the grant proceeds for the implementation of a statewide Geographic Information (GIS) system for NG 911 services and efforts to improve and streamline Next Generation 911 within the state. Some counties are in the process of building out a GIS system for their respective counties. Counties in the State do not have the ability to undertake the process of implementing a statewide coordinated Next Generation 911 and GIS. If this issue is not funded and implemented on the state level, standardization of NG 911 hardware, software and GIS systems will likely not occur. Also, if implemented on a county by county level, the potential to have many version of this GIS system, will create a daunting task to maintain interoperability between all the networks. This will ultimately place a burden on the citizens and visitors to the State of Florida.

BACKGROUND:

In 2009, NTIA and NHTSA issued regulations implementing the E-911 Grant Program enacted in the Ensuring Needed Help Arrives Near Callers Employing 911 (ENHANCE 911) Act of 2004 (codified at 47 U.S.C. 942). In 2012, the NG 911 Advancement Act of 2012 (Middle Class Tax Relief and Job Creation Act of 2012) enacted changes to the program. The NG 911 Advancement Act provides new funding for grants to be used for the implementation and operation of E911 services, NG 911 services, NG 911 applications, and E911 training.

There are approximately 263 local 911 call centers, also known as Public Safety Answering Points (PSAPs) in Florida that are responsible for answering and processing 911 calls requiring a response from emergency responders, such as police, fire, and emergency medical services. Many PSAPs rely on legacy 911 networks capable of carrying only voice calls and very limited amounts of data. Advances in consumer technology offering capabilities such as text messaging and video communications have quickly outpaced those of PSAPs, which often cannot support callers who wish to send text messages, images, video, and other communications that utilize large amounts of data.

NG 911 is an initiative to modernize today's 911 services so that citizens, first responders, and 911 call-takers can use Internet Protocol (IP) infrastructure to coordinate emergency responses. Using multiple formats, such as voice, text messages, photos, and video, NG 911 enables 911 calls to contain real-time caller location and emergency information, improve coordination among the PSAPs, dynamically re-route calls based on location and PSAP congestion, and connect first responders to key health and government services in the event of an emergency. The infrastructure component in the NG 911 system providing real-time caller location is Geographic Information System (GIS).

For NG 911 to become viable and efficient, it is critical to have accurate data, updated data, and data that is seamless across the entire region and state. Geographic Information Systems (GIS) data is very useful to emergency responders. It is important for the state, counties and emergency responders to form a partnership with each other to create the most

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>TELECOMMUNICATIONS SVCS</u>				72900100
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
WORKLOAD				3000000
E911 NEXT GENERATION GRANT				3003000

accurate GIS data. GIS is fully integrated and required for NG 911 since the caller location data and the responder information comes with the 911 call. GIS allows complete integration into 911 systems. Grant funds will be used to purchase a statewide GIS system.

Grant funds will be used to host and facilitate regionalizing meetings for PSAPs. During a series of regionalizing meetings, the counties can strategize towards regionalizing, utilizing PSAPs expertise, and developing Memorandums of Understanding, new Standard of Operation (SOP) procedures related to NG 911. Grant funds will also be used for an OPS Grants Manager to coordinate and report grant activities and progress.

PROGRAM REDUCTIONS				33V0000
REDUCE EXPENSES -				
TELECOMMUNICATIONS SERVICES				33V0420
EXPENSES				040000
COMMUNICATIONS WKG CAP TF -STATE	50,000-			2105 1
WIRELESS COMM E911 TF -STATE	50,000-			2344 1
TOTAL APPRO.....	100,000-			
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

SUMMARY:

The Department of Management Services (department), Division of Telecommunications, proposes a reduction of (\$100,000) in the Telecommunications Services budget entity (72900100) which includes a reduction of (\$50,000) from the Expenses category (040000) within the Working Capital Trust Fund (2105); and a reduction of (\$50,000) from the Expenses category (040000) within the Emergency Communications E911 System Trust Fund (2344) used in the operations of the Telecommunications Division.

BACKGROUND:

Section 282.703, Florida Statutes, gives the department the responsibility and authority for providing local and long-distance communications services to state agencies, political subdivisions of the state, municipalities, and nonprofit corporations. This responsibility is carried out using both in-house staff as well as private service providers. Section 365.171, Florida Statutes, gives the department the responsibility to implement and coordinate a statewide emergency communications E911 system plan.

WHAT IS THE IMPACT OF TAKING THIS REDUCTION?

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>TELECOMMUNICATIONS SVCS</u>						72900100
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
PROGRAM REDUCTIONS						33V0000
REDUCE EXPENSES -						
TELECOMMUNICATIONS SERVICES						33V0420

This reduction reduces budget authority within the Expenses category (040000) within the Division of Telecommunications that are no longer needed due to cost efficiencies implemented regarding travel.

REDUCE CONTRACTED SERVICES						33V0820
SPECIAL CATEGORIES						100000
CONTRACTED SERVICES						100777

COMMUNICATIONS WKG CAP TF -STATE 116,000- 2105 1

=====

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

SUMMARY:

The Department of Management Services (department), Division of Telecommunications (DivTel), proposes a reduction of (\$116,000) in the Telecommunications Services budget entity (72900100) in Contracted Services category (100777) within the Working Capital Trust Fund (2105).

BACKGROUND:

Section 282.703, Florida Statutes, gives the department the responsibility and authority for providing local and long-distance communications services to state agencies, political subdivisions of the state, municipalities, and nonprofit corporations. This responsibility is carried out using both in-house staff as well as private service providers. Section 365.171, Florida Statutes, gives the department the responsibility to implement and coordinate a statewide emergency communications E911 system plan.

WHAT IS THE IMPACT OF TAKING THIS REDUCTION?

This eliminates Contracted Service dollars within DivTel that are no longer needed to provide a Denial of Service attack or Distributed Denial of Service (DoS/DDoS) attack for MyFloridaNet. The MyFloridaNet-2 provider is incorporating DoS/DDoS protection with the MFN-2 service, eliminating the need to contract separately for this protection.

TOTAL: INFORMATION TECHNOLOGY						<u>1603.00.00.00</u>
BY FUND TYPE						

TRUST FUNDS.....	68.00					
SALARY RATE.....	261,019,541	1				2000
	3,921,183					

=====

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
<u>WIRELESS SERVICES</u>							72900200
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....	756,132						
=====							
SALARIES AND BENEFITS							010000
	11.00						
LAW ENFORCEMENT RADIO TF -STATE	947,802						2432 1
=====							
OTHER PERSONAL SERVICES							030000
LAW ENFORCEMENT RADIO TF -STATE	92,402						2432 1
=====							
EXPENSES							040000
LAW ENFORCEMENT RADIO TF -STATE	262,601						2432 1
=====							
OPERATING CAPITAL OUTLAY							060000
LAW ENFORCEMENT RADIO TF -STATE	22,000						2432 1
=====							
SPECIAL CATEGORIES							100000
G/A-IMPLEMENTATION GRANTS							100197
OPERATING TRUST FUND -FEDERL	623,174						2510 3
=====							
CONTRACTED SERVICES							100777
LAW ENFORCEMENT RADIO TF -STATE	3,542,320						2432 1
=====							
SEMINOLE COUNTY CAD							100791
GENERAL REVENUE FUND -STATE	1,000,000						1000 1
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
WIRELESS SERVICES							72900200
GOV OPERATIONS/SUPPORT							16
INFORMATION TECHNOLOGY							<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
PUTNAM CO COM EQUIP							100794
GENERAL REVENUE FUND -STATE		790,232					1000 1
=====							
FLORIDA INTEROPER NETWORK							100831
GENERAL REVENUE FUND -STATE		1,296,900					1000 1
=====							
MUTUAL AID BUILD-OUT							100832
GENERAL REVENUE FUND -STATE		565,852					1000 1
=====							
RISK MANAGEMENT INSURANCE							103241
LAW ENFORCEMENT RADIO TF -STATE		1,616					2432 1
=====							
SW LAW ENF RADIO CONTR PMT							104486
LAW ENFORCEMENT RADIO TF -STATE		20,231,476					2432 1
=====							
LEASE/PURCHASE/EQUIPMENT							105281
LAW ENFORCEMENT RADIO TF -STATE		2,229					2432 1
=====							
TR/DMS/HR SVCS/STW CONTRCT							107040
LAW ENFORCEMENT RADIO TF -STATE		4,069					2432 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
WIRELESS SERVICES				72900200
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
LAW ENFORCEMENT RADIO TF -STATE	3,100			2432 1
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS				1001000
TOTAL POSITIONS.....	11.00			
TOTAL ISSUE.....	29,385,773			
TOTAL SALARY RATE.....	756,132			
CASUALTY INSURANCE PREMIUM				1001090
ADJUSTMENT				100000
SPECIAL CATEGORIES				103241
RISK MANAGEMENT INSURANCE				
LAW ENFORCEMENT RADIO TF -STATE	31			2432 1
FLORIDA RETIREMENT SYSTEM				1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL				010000
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
SALARIES AND BENEFITS				
LAW ENFORCEMENT RADIO TF -STATE	2,241			2432 1
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
LAW ENFORCEMENT RADIO TF -STATE	2			2432 1
TOTAL: FLORIDA RETIREMENT SYSTEM				1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....	2,243			

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
WIRELESS SERVICES				72900200
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				1603.00.00.00
ESTIMATED EXPENDITURES				1000000
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2018-19 - EFFECTIVE 12/1/2018				1001780
SALARIES AND BENEFITS				010000
LAW ENFORCEMENT RADIO TF -STATE		5,313		2432 1
=====		=====		
OTHER PERSONAL SERVICES				030000
LAW ENFORCEMENT RADIO TF -STATE		582		2432 1
=====		=====		
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
LAW ENFORCEMENT RADIO TF -STATE		4		2432 1
=====		=====		
TOTAL: ADJUSTMENT TO STATE HEALTH				1001780
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2018-19 - EFFECTIVE 12/1/2018				
TOTAL ISSUE.....		5,899		
=====		=====		
FISCAL YEAR 2018-19 REDUCTION DUE				
TO BASIC LIFE INSURANCE CONTRACT				
SAVINGS				1001790
SALARIES AND BENEFITS				010000
LAW ENFORCEMENT RADIO TF -STATE		120-		2432 1
=====		=====		
REALLOCATION OF HUMAN RESOURCES				
OUTSOURCING				1005900
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
LAW ENFORCEMENT RADIO TF -STATE		21		2432 1
=====		=====		

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
WIRELESS SERVICES				72900200
GOV OPERATIONS/SUPPORT				16
INFORMATION TECHNOLOGY				<u>1603.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
INFORMATION TECHNOLOGY - SECURITY				
TRAINING				1006100
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
LAW ENFORCEMENT RADIO TF -STATE	8			2432 1
STATE ENTERPRISE INFORMATION				
TECHNOLOGY DISTRIBUTION				1006600
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
LAW ENFORCEMENT RADIO TF -STATE	817-			2432 1
NONRECURRING EXPENDITURES				
FIRST RESPONDER NETWORK AUTHORITY				2100000
(FIRSTNET) GRANT				2103040
SPECIAL CATEGORIES				100000
G/A-IMPLEMENTATION GRANTS				100197
OPERATING TRUST FUND -FEDERL	623,174-			2510 3
STATEWIDE LAW ENFORCEMENT RADIO				
SYSTEM (SLERS) STAFF AUGMENTATION				
AND INDEPENDENT VERIFICATION AND				
VALIDATION SERVICES				2103041
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
LAW ENFORCEMENT RADIO TF -STATE	1,292,220-			2432 1

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: TECHNOLOGY PROGRAM							72900000
<u>WIRELESS SERVICES</u>							72900200
GOV OPERATIONS/SUPPORT							16
<u>INFORMATION TECHNOLOGY</u>							<u>1603.00.00.00</u>
NONRECURRING EXPENDITURES							2100000
SEMINOLE COUNTY COMPUTER AIDED							
DISPATCH SYSTEM							2103042
SPECIAL CATEGORIES							100000
SEMINOLE COUNTY CAD							100791
GENERAL REVENUE FUND -STATE		1,000,000-					1000 1
=====							
FLORIDA REGION INTERFERENCE							
EQUIPMENT							2103048
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
LAW ENFORCEMENT RADIO TF -STATE		150,100-					2432 1
=====							
PUTNAM COUNTY COMMUNICATIONS							
EQUIPMENT UPGRADE							2103049
SPECIAL CATEGORIES							100000
PUTNAM CO COM EQUIP							100794
GENERAL REVENUE FUND -STATE		790,232-					1000 1
=====							
DOMESTIC SECURITY - FLORIDA MUTUAL							
AID BUILD OUT (MAB)							
INSUFFICIENT FUNDING							2103082
SPECIAL CATEGORIES							100000
MUTUAL AID BUILD-OUT							100832
GENERAL REVENUE FUND -STATE		565,852-					1000 1
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
NONRECURRING EXPENDITURES				2100000
DOMESTIC SECURITY - FLORIDA				
INTEROPERABILITY NETWORK (FIN)				
INSUFFICIENT FUNDING				2103083
SPECIAL CATEGORIES				100000
FLORIDA INTEROPER NETWORK				100831
GENERAL REVENUE FUND -STATE	1,296,900-			1000 1
	=====	=====	=====	
EQUIPMENT NEEDS				2400000
REPLACEMENT OF MOTOR VEHICLES				2401500
SPECIAL CATEGORIES				100000
ACQUISITION/MOTOR VEHICLES				100021
LAW ENFORCEMENT RADIO TF -STATE	114,400	114,400		2432 1
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE: IT COMPONENT? YES

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost efficient communication technology services.

SUMMARY:

The Department of Management Services (department), Division of Telecommunications (DivTel), requests a total of \$114,400 of nonrecurring budget authority in the Wireless Services budget entity (72900200), Law Enforcement Radio Trust Fund (2432) and the Vehicle Acquisition category (100021) to fund two (2) public safety replacement Chevrolet Tahoe Special Service four-wheel drive (4WD) vehicles for the radio field engineers in Orlando and Miami. Pursuant to the State of Florida Minimum Equipment Replacement Criteria, the currently operated vehicle meets the mileage DROPDEAD value of having over 120,000 miles and is currently eligible for replacement. One vehicle currently has 249,250 miles and is expected to have over 325,000 miles when replaced and the other has over 138,000 miles and is expected to have nearly 200,000 when replaced. These vehicles generally average 35,000 to 45,000 miles annually and support mission critical law enforcement and emergency operations. Upon buildout of the new P25 radio system, in 2020 and 2021, significant statewide drive testing utilizing these vehicles will occur significantly increasing current projected mileage estimates. In order to test the new generation of the Statewide Law Enforcement Radio System (SLERS), Land Mobile Radio (LMR) telecommunications service which provides voice and data communications capability to public safety agencies with statewide mobile radio coverage of 98 percent and portable statewide coverage of 95 percent, the SLERS field engineers must drive every highway mile in the state of Florida during the verification process. The 122,735.7 statewide miles will be shared by all four of

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
EQUIPMENT NEEDS				2400000
REPLACEMENT OF MOTOR VEHICLES				2401500

the SLERS field engineers in addition to responding to emergency incident response, hurricane deployment, contractor performance inspection, customer complaint resolution, system performance investigation, and tower inspections.

The 2011 Ford Escape, which has the lower mileage of the two vehicles, will continue to support mission critical law enforcement and emergency operations but is not able to support the P25 radio system statewide drive testing. DivTel is about to have dual Statewide Law Enforcement Radio Systems, so needs to monitor and maintain the current system while simultaneously testing the new system.

These vehicles must be customized to perform the mission critical law enforcement field work which adds an additional three to six months to the date of acquisition before the vehicle can be deployed. By the time funding is received in the middle of the calendar year, the vehicle is purchased, manufactured, and then upfitted with equipment, the model is already a year old. The model year is not indicative of the deployment year. The purchase of these vehicles is necessary in order to provide DivTel's workforce with safe, effective tools for the job, and lower operating costs.

RETURN ON INVESTMENT (ROI):

The acquisition of new vehicles will lead to lower operating costs and less downtime due to service needs. The 2019 Chevrolet Tahoe Special Service four-wheel drive (4WD) vehicles, 800 MHz law enforcement SLERS mobile radios and vehicle accessories will be used for the field engineers to perform contractor performance inspection, system performance investigation, emergency incident response, radio acceptance testing and customer complaint resolution. The return on investment falls in the area of public safety and the protection of Florida's citizens, visitors, and law enforcement officers. Failure to fund these vehicles will likely result in diminished service capabilities to the State Law Enforcement Radio system which is required to maintain a 99.999 percent performance reliability standard.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

As the usage of the vehicles continues, repairs will only become more frequent and costly. The field engineer's response time is delayed when the vehicle breaks down, which could become a public safety issue. The 2007 Ford Expedition will require a new transmission in the very near future which is estimated at \$5,500. Additional major repairs are probable as the vehicles continue to be heavily utilized. Both vehicles already exceed the DROPDEAD mileage metrics currently and by 2019 the 2007 Ford Expedition will also exceed the 12 year DROPDEAD age metric before replacement in 2019. Without replacement of these vehicles, the field engineers will not be able to perform contractor performance inspection, system performance investigation, emergency incident response, radio acceptance testing, and customer complaint resolution. Also the vehicles are not able to perform drive testing to perform acceptance testing of the new Project 25 radio system planned to replace SLERS. This testing requires specialized equipment to travel each square mile of the entire State of Florida prior to acceptance.

BACKGROUND:

Our field engineers are reliant upon their state vehicles to perform contractor performance inspection, Public Safety radio system performance investigation, emergency incident response, and customer complaint resolution in remote locations where the State Law Enforcement Radio System communication tower sites are located. The existing vehicles are no longer reliable for driving on secondary and unimproved roads, which can become flooded, muddy, and difficult to

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ ANZ				
FY 2019-20	FY 2019-20	FY 2019-20				
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900200
						16
						<u>1603.00.00.00</u>
						2400000
						2401500

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
WIRELESS SERVICES
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 EQUIPMENT NEEDS
 REPLACEMENT OF MOTOR VEHICLES

traverse. The vehicles must sometimes travel on non-maintained dirt roads to the tower locations, which are frequently located on unimproved roads, flooded with water. It is normal for the engineer to use four-wheel drive and make use of the installed bumper mounted winches. Deployment of the vehicles includes both scheduled and unscheduled events when quick response is needed during the day and at all hours of the night. Vehicle repairs and mechanical down times make it progressively difficult to achieve the performance metrics associated with customer service and contract performance monitoring pursuant to paragraph section 282.709(1)(b), Florida Statutes, to bear the overall responsibility for the design, engineering, acquisition, and implementation of the statewide radio communications system and for ensuring the proper operation and maintenance of all common system equipment.

Currently, Bureau of Public Safety Field engineers and radio technicians utilize (4) vehicles for use to conduct these tasks statewide. Two of the vehicles are Ford Sport Utility Vehicles that have reached the end of their service life and need replacing. The 2007 Ford Expedition currently has over 249,250 miles and a 2011 Ford Escape has over 138,000 miles. These two vehicles are expected to have over 325,000 miles and nearly 200,000 miles respectively upon their actual replacement. One of these vehicles, a 2011 Ford Escape can only carry the technician and one other passenger when operating radio-testing equipment inside the vehicle. Subsequently, the 2007 Ford Expedition is the only vehicle capable of completing the critical mission assignment of performing radio drive testing with passengers in a climate controlled cabin environment. This requires the vehicle and its operator to perform drive test assignments statewide, which has caused the vehicle to experience higher than expected use. Our radio technicians have identified that four-wheel drive SUV's such as the requested Chevrolet Special Service Tahoe's are the vehicles best suited for completing their assigned mission safely and efficiently. The Chevrolet Tahoe Special Service vehicle is equipped with specialized radio interference isolating power systems, grounding lugs, a climate controlled cabin storage and operations area, and adequate room for radio test equipment storage valued between \$85,000 to \$100,000 for each vehicle. The vehicles requested provide the metal roof and size necessary for the multiple mounted SLERS radio antennas to perform properly. Non-steel surfaces, like a fiberglass or aluminum cap on a pick-up truck or the aluminum construction of a Ford F-150, require alternate antennas, which are not suitable for testing and maintaining the current or Replacement State's Law Enforcement Radio System.

These vehicles have experienced rising maintenance costs and the transmission in the 2007 Ford Expedition needs to be replaced for \$5,500. The 2011 Ford Escape recently incurred over \$1,100 in service repairs to its air conditioning system. As the usage of the vehicles continues, repairs will only become more frequent and costly. The field engineers anticipate the vehicles travel between 35,000 to 45,000 miles annually and operate in remote locations that are accessible by secondary and unimproved roads, which can become flooded, muddy, and difficult to traverse. These mileage estimates would necessarily increase if both vehicles are not replaced. When a vehicle breaks down, the field engineer's response time is delayed, which could become a public safety issue.

A new Project 25 radio system is planned to replace the current SLERS radio system in July of 2021. Significant drive testing utilizing the entire fleet of Public Safety vehicles will be required to perform acceptance testing prior to that date. This drive testing requires specialized equipment to travel each square mile of the entire State of Florida prior to acceptance. Subsequently, extremely heavy use of these vehicles during 2020 and 2021 is expected.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>WIRELESS SERVICES</u>						72900200
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
EQUIPMENT NEEDS						2400000
REPLACEMENT OF MOTOR VEHICLES						2401500

COST BREAKOUT:

Category:	Acquisition of Motor Vehicles (100021)	Fiscal Year	Nonrecurring
		2019-2020	2019-2020
(2) 2019 Chevrolet Tahoe Special Service 4WD			\$76,192
Equipment			
(2) XG-75M Mobile Radios plus accessories			\$9,534
(2) After market equipment and installation			\$28,674
Total			<u>\$38,208</u>
Issue Total \$114,400			

After market equipment includes the following for two vehicles:

- Truck Vault
- Radio Installation
- Additional Lighting
- Winch
- Front Push Bumper
- Computer Stand and Console

ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS						26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS						26A1780 010000

LAW ENFORCEMENT RADIO TF -STATE		3,795				2432 1
	=====		=====		=====	

OTHER PERSONAL SERVICES						030000
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LAW ENFORCEMENT RADIO TF -STATE		416				2432 1
	=====		=====		=====	

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
ANNUALIZATION OF ADMINISTERED				
FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH				
INSURANCE ADJUSTMENTS FOR FY				
2018-19 FIVE MONTHS ANNUALIZATION				26A1780
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
LAW ENFORCEMENT RADIO TF -STATE		3		2432 1
TOTAL: ANNUALIZATION OF STATE HEALTH				26A1780
INSURANCE ADJUSTMENTS FOR FY				
2018-19 FIVE MONTHS ANNUALIZATION				
TOTAL ISSUE.....		4,214		
WORKLOAD				3000000
FIRST RESPONDER NETWORK AUTHORITY				
(FIRSTNET) GRANT				3002000
SPECIAL CATEGORIES				100000
G/A-IMPLEMENTATION GRANTS				100197
OPERATING TRUST FUND -STATE		322,762	322,762	2510 1

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE: IT COMPONENT? YES
 FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:
 5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT OF MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost effective technology services and in so doing provide support to state agencies and other eligible users in achieving their missions and goals.

SUMMARY:

The Department of Management Services (department), Division of Telecommunications (DivTel), requests \$322,762 of nonrecurring budget authority in the Wireless Services budget entity (72900200), Operating Trust Fund (2510) Grants and Aids Category - State and Local Implementation Grant Program (100197) for the support of the National Telecommunication and Information Administration (NTIA) State and Local Implementation Grant Program (SLIGP-2.0). This is the final budget request for the twenty-four month federal grant award of \$1,200,000 which spans three fiscal years beginning March 1, 2018. An appropriation in the amount of \$254,064 was received for fiscal year 2017-2018 and \$623,174 for fiscal year 2018-2019.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900200
						16
						<u>1603.00.00.00</u>
						3000000
						3002000

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
WIRELESS SERVICES
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY
 WORKLOAD
 FIRST RESPONDER NETWORK AUTHORITY
 (FIRSTNET) GRANT

72000000
 72900000
 72900200
 16
1603.00.00.00
 3000000
 3002000

RETURN ON INVESTMENT (ROI):

The funding of this issue will provide budget authority for the State and Local Implementation Grant Program that serves law enforcement units of state agencies and local first responder agencies. The return on investment for public safety communications systems and networks includes improved communications capability provided for public safety emergency responders (state and local) in the protection of lives and property for Florida's citizens and visitors, more effectively and efficiently fulfilling their missions.

TIMELINE:

Complete grant close-out March 2020 - May 2020

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

In the event this issue is not funded, the department will have no established budget authority to support grant activities.

BACKGROUND:

Signed into law on February 22, 2012, the Middle-Class Tax Relief and Job Creation Act created the First Responder Network Authority (FirstNet). The law gives FirstNet the mission to build, operate and maintain the first high-speed, nationwide wireless broadband network dedicated to public safety. FirstNet will provide a single interoperable platform for emergency and daily public safety communications. FloridaNet is a multi-year program designed to provide a framework for Florida First Responders to work with FirstNet in the design efforts for the nation's first Public Safety Broadband Network. The goal of this program is to work with FirstNet to create a network design that can meet the requirements of the public safety mission in Florida.

The State and Local Implementation Grant (SLIGP) was awarded to Florida Department of Emergency Management in 2013 with the department as sub-recipient. These grant proceeds provided the funding necessary to ascertain whether Florida desired to opt in or opt out of the First Responder Network Authority (FirstNet). On December 28, 2017 Governor Rick Scott accepted the First Responder Network Authority and vendor plan to design and build a wireless broadband network for the state's public safety community. FirstNet will bring advanced technologies that will help Florida's first responders save lives and protect communities.

The First Responder Network Authority's public-private partnership with the vendor provides first responders with immediate access to mission-critical capabilities over the FirstNet network. This includes priority and preemption features that give first responders their own 'fast lane' on the public safety network to communicate and share information during emergencies, large events or other situations when commercial networks could become congested. FirstNet is the only broadband network to provide preemption for public safety. The First Responder Network Authority is an independent authority within the U.S. Department of Commerce. Chartered in 2012, its mission is to ensure the building, deployment, and operation of the nationwide, broadband network that equips first responders to save lives and protect U.S. communities.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
WORKLOAD				3000000
FIRST RESPONDER NETWORK AUTHORITY				
(FIRSTNET) GRANT				3002000

The State and Local Implementation Grant (SLIGP-2.0), awarded to the department, is a twenty-four-month grant award spanning three fiscal years beginning March 1, 2018. The SLIGP-2.0 grant funds will be used for OPS and contract staff to maintain the website, support quarterly stakeholder FloridaNet Technical Advisory Group meetings, and provide grant reporting, Long-Term Evolution (LTE) education, tabletop exercises, and participate in first responder/emergency management to support the deployment of the Nationwide Public Safety Broadband Network (NPSBN) in Florida. The goals of the tabletop exercises are to identify planning and procedural deficiencies, test and validate current plans, improve coordination within regions, and increase awareness. This will also help the development of policies and agreements to increase sharing of data between existing public safety systems. The technical courses about LTE and advanced generation networks education is needed for basic understanding, development, and understanding limitations of these systems.

STATE ENTERPRISE INFORMATION				
TECHNOLOGY				3610000
STATEWIDE LAW ENFORCEMENT RADIO				
SYSTEM (SLERS)				36135C0
SPECIAL CATEGORIES				100000
SW LAW ENF RADIO CONTR PMT				104486
LAW ENFORCEMENT RADIO TF -STATE	2,219,822	1,357,165		2432 1
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT OF MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost effective technology services. This issue impacts the Wireless Services Network Operations activity.

SUMMARY:

The Department of Management Services (department), Division of Telecommunications (DivTel), requests \$1,357,165 of nonrecurring budget authority and \$862,657 of recurring budget authority for a total of \$2,219,822 in the Wireless Services budget entity (72900200) and Statewide Law Enforcement Radio Contract Payment category (104486) within the Law Enforcement Radio System Trust Fund (2432) to provide increased budget authority for the statewide radio communications system to serve law enforcement units of state agencies and local law enforcement agencies.

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>WIRELESS SERVICES</u>						72900200
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
STATE ENTERPRISE INFORMATION TECHNOLOGY						3610000
STATEWIDE LAW ENFORCEMENT RADIO SYSTEM (SLERS)						36135C0

RETURN ON INVESTMENT (ROI):

The funding of this issue will provide increased budget authority for the statewide radio communications system that serves law enforcement units of state agencies and local law enforcement agencies. The return on investment falls in the area of public safety and the protection of Florida's citizens, visitors, and law enforcement officers.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

In the event this issue is not funded, the gross proceeds from the \$1 surcharge authorized by sections 328.72(9) and 320.0802, Florida Statutes, deposited in the trust fund which exceed the annual appropriation will not be paid to the vendor as trust fund net proceeds deposited during the term.

BACKGROUND:

Florida's Statewide Law Enforcement Radio System (SLERS) is a single, unified digital radio network that meets the radio voice communications needs of state law enforcement officers and other participating agencies throughout the state. The goal of the Statewide Law Enforcement Radio System (SLERS) is to provide state law enforcement personnel with a shared radio system. The current system serves over 20,500 radios in patrol cars, boats, motorcycles, and aircraft throughout the State.

The Statewide Law Enforcement Radio System was established with oversight by the Department of Management Services in section 282.709(1), Florida Statutes. The department is required to design, engineer, acquire, implement, operate, and maintain the statewide radio communications system to serve law enforcement units of state agencies and local law enforcement agencies. The department pays its service provider on a quarterly basis for providing the state with access to a statewide radio communication system and other deliverables explained in Section 7.2 of the contract:

1. Meet or exceed a quarterly communications system uptime of 99.0 percent.
2. Deliver reports identified in Section 6.2.
3. Provide a quarterly Executive Summary, which shall include, but is not limited to, a narrative describing the current status of the system and significant events occurring in the preceding quarter, including the progress of any system build outs or modifications.

In addition, section 318.18(17), Florida Statutes, imposes a \$3 surcharge on all criminal offenses listed in section 318.17, Florida Statutes, and all noncriminal moving traffic violations under Chapter 316, Florida Statutes, which is used to fund Statewide Law Enforcement System enhancements.

The department remits certain identified percentage amounts to the SLERS vendor on a quarterly basis for the operation of the statewide radio system that was operational when the last contract was executed on September 16, 2010. These percentage amounts are based upon the total amounts collected for vehicle and boat registration revenues received by the state during the fiscal year. When vehicle and boat registration revenues increase and the necessary required budget

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>WIRELESS SERVICES</u>						72900200
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
STATE ENTERPRISE INFORMATION TECHNOLOGY						3610000
STATEWIDE LAW ENFORCEMENT RADIO SYSTEM (SLERS)						36135C0

authority does not increase concurrently, a budget authority appropriation shortfall occurs.

Additional budgetary authority is needed in the Statewide Law Enforcement Radio Contract Payment category to provide payment for the statewide radio communications system to serve law enforcement units of state agencies and local law enforcement agencies as contemplated in the current contract. The Division of Telecommunications is projecting a shortfall in budget authority of \$1,357,165 (\$902,197 for fiscal year 2016-17 and \$454,968 for fiscal year 2015-16) and \$862,657 for fiscal year 2019-20 for a total of \$2,219,822 due to vehicle and boat registration revenues exceeding budget authority.

Per Section 7.3 of the contract, the Department remits quarterly payments in arrears for the Trust Fund Net Proceeds deposited during the term. Payments are subject to the annual appropriation. "Trust Fund Net Proceeds" is defined as the gross proceeds from the \$1 surcharge authorized by sections 328.72(9) and 320.0802, Florida Statutes, less (i) the 8 percent General Revenue Surcharge, (ii) any funds required to maintain the 5 percent statutory reserve, and (iii) a \$100,000 administrative charge. The total amount paid each year fluctuates to the same extent that revenues fluctuate. This contract is a 20-year contract through June 30, 2021.

The General Appropriations Act, Section 75 provided nonrecurring funding of \$1,717,564 for fiscal year 2017-18 and a recurring increase of \$2,011,476 for fiscal year 2018-19. The current appropriation of \$20,231,476 reflects the growing revenues received. As Florida's population grows, the trend of increased revenues is expected to continue.

RE-ENGINEERING THE WORKPLACE						4000000
STATEWIDE LAW ENFORCEMENT RADIO SYSTEM (SLERS) STAFF AUGMENTATION AND INDEPENDENT VERIFICATION AND VALIDATION SERVICES						40014C0
SPECIAL CATEGORIES						100000
CONTRACTED SERVICES						100777
LAW ENFORCEMENT RADIO TF -STATE	1,083,800		1,083,800			2432 1

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AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>WIRELESS SERVICES</u>						72900200
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
RE-ENGINEERING THE WORKPLACE						4000000
STATEWIDE LAW ENFORCEMENT RADIO SYSTEM (SLERS) STAFF AUGMENTATION AND INDEPENDENT VERIFICATION AND VALIDATION SERVICES						40014C0

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, and cost effective communication technology services.

SUMMARY:

The Department of Management Services (department), Division of Telecommunications (DivTel), requests \$1,083,800 of nonrecurring budget authority in the Wireless Services budget entity (72900200) and Contracted Services category (100777) within the Law Enforcement Radio Trust Fund (2432) to fund Independent Verification and Validation (IV and V) and twelve months of staff augmentation to provide management consulting resources to manage the competitive procurement process to replace the existing Statewide Law Enforcement Radio System contract.

RETURN ON INVESTMENT (ROI):

The funding of this issue will provide funding for appropriate resources to manage a competitive procurement to replace the Statewide Law Enforcement Radio System Contract, and IV and V from an independent party to provide an objective assessment of products and processes throughout the project management lifecycle. The monetary return on investment will be through robust project monitoring of a critical public safety asset and its improved service delivery.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

The Department will not have the appropriate resources to manage the implementation and migration to replace the Statewide Law Enforcement Radio System Contract, and IV and V from an independent party to provide an objective assessment of products and processes throughout the project management lifecycle without funding. The Agency for State Technology (AST) under Section 282.0051(4), F.S., is required to perform project oversight on all state agency information technology projects that have total project costs of \$10 million or more and that are funded in the General Appropriations Act or any other law. As enacted by Florida Administrative Code Rule Chapter 74-1.009 (7) Independent Verification and Validation (IV and V) must be employed for any project that meets the criteria for AST oversight.

BACKGROUND:

Florida's Statewide Law Enforcement Radio System (SLERS) is a single, unified digital radio network that meets the radio voice communication needs of state law enforcement officers and other participating agencies throughout the state. The goal of the SLERS is to provide state law enforcement personnel with a shared radio system. The current system serves over 20,500 radios in patrol cars, boats, motorcycles and aircraft throughout the State.

The staff augmentation continuation includes:

Project Manager - Maintain Project Management Plan including timeline, communications, status updates, monitoring and risk management.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: TECHNOLOGY PROGRAM						72900000
<u>WIRELESS SERVICES</u>						72900200
GOV OPERATIONS/SUPPORT						16
<u>INFORMATION TECHNOLOGY</u>						<u>1603.00.00.00</u>
RE-ENGINEERING THE WORKPLACE						4000000
STATEWIDE LAW ENFORCEMENT RADIO						
SYSTEM (SLERS) STAFF AUGMENTATION						
AND INDEPENDENT VERIFICATION AND						
VALIDATION SERVICES						40014C0

Technical Project Manager Oversee all project management activates, inspect contractor deliverables, lead coverage testing plan and advise the department on build-out progress.

Procurement Development Manager and Business Process Consultant - Develop Project Management Plan for build-out/migration phase, accountable for successful delivery of milestones within period permitted, monitor contractor performance and documentation of progress and deliverables.

FUNDING DEFICIENCIES TO MEET						
CURRENT LEVEL PROGRAM REQUIREMENTS						4100000
DOMESTIC SECURITY - FLORIDA MUTUAL						
AID BUILD OUT (MAB)						
INSUFFICIENT FUNDING						41004C0
SPECIAL CATEGORIES						100000
MUTUAL AID BUILD-OUT						100832
GENERAL REVENUE FUND	-STATE	464,935	464,935			1000 1

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AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost efficient communication technology services.

SUMMARY:

The Department of Management Services(department), Division of Telecommunications (DivTel), requests \$464,935 of nonrecurring budget authority in the Wireless Services budget entity (72900200), Mutual Aid Build-Out category (100832) in the General Revenue Fund (1000) for the maintenance and operation of the Mutual Aid Build-Out (MAB). These funds are used for network connectivity, tower rent and maintenance. This system is comprised of radio coverage devices on 22 tower sites that provide a common radio signal to state and local public safety agencies including law enforcement, emergency medical services and fire when first responders travel outside of their home radio system service area to assist in times

COL A03		COL A04		COL A05		CODES
AGY REQUEST	FY 2019-20	AGY REQ N/R	FY 2019-20	AG REQ ANZ	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72900000
						72900200
						16
						<u>1603.00.00.00</u>
						4100000
						41004C0

MANAGEMENT SRVCS, DEPT OF
 PGM: TECHNOLOGY PROGRAM
WIRELESS SERVICES
 GOV OPERATIONS/SUPPORT
INFORMATION TECHNOLOGY

FUNDING DEFICIENCIES TO MEET
 CURRENT LEVEL PROGRAM REQUIREMENTS
 DOMESTIC SECURITY - FLORIDA MUTUAL
 AID BUILD OUT (MAB)
 INSUFFICIENT FUNDING

of disaster events and multi-jurisdictional incidents.

RETURN ON INVESTMENT (ROI):

The funding of this issue will provide continued funding for the maintenance and operation of the Mutual Aid Build-Out (MAB) system, enabling communications between public safety emergency responders who rely on these services to provide communications to users with disparate radio equipment. The return on investment for public safety communications systems and networks is in the improved communications capability provided for public safety emergency responders (state and local) in the protection of lives and property for Florida's citizens and visitors, more effectively and efficiently fulfilling their missions.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

This system is comprised of radio coverage devices on 22 tower sites that provide a common radio signal to state and local public safety agencies including law enforcement, emergency medical services and fire when first responders travel outside of their home radio system service area to assist in times of disaster events and multi-jurisdictional incidents. Without the MAB system, public safety emergency responders from neighboring or distant jurisdictions (including other states) will be unable to communicate using the radios they bring with them to the incident. In the absence of funding, DMS must begin terminating tower leases, network connections, and begin removing mutual aid radio equipment as early as May 1, 2019.

BACKGROUND:

The Florida mutual aid radio resources, known as the Mutual Aid Build-Out (MAB) system, was established in 2005 by the department in sections 282.709(1) and (4), Florida Statutes. Mutual aid resources are an important tool to provide communications on-ramps for public safety emergency responders from neighboring or distant jurisdictions (including other states) with disparate radio equipment. This system is comprised of radio coverage devices on 22 tower sites that provide a common radio signal to state and local public safety agencies including law enforcement, emergency medical services, and fire when first responders travel outside of their home radio system service area to assist in times of disaster events and multi-jurisdictional incidents. Without the MAB system, public safety responders from neighboring or distant jurisdictions (including other states) are not able to communicate using the radios they bring with them to the incident.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
DOMESTIC SECURITY - FLORIDA				
INTEROPERABILITY NETWORK (FIN)				
INSUFFICIENT FUNDING				41005C0
SPECIAL CATEGORIES				100000
FLORIDA INTEROPER NETWORK				100831
GENERAL REVENUE FUND				
-STATE	1,296,900	1,296,900		1000 1

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

5.2 Improve the efficiency and effectiveness of government agencies at all levels.

DEPARTMENT MANAGEMENT SERVICES LONG RANGE PROGRAM PLAN:

GOAL #12: Deliver and promote the development of high-quality, innovative, cost efficient communication technology services.

SUMMARY:

The Department of Management Services (department), Division of Telecommunications (DivTel), requests \$1,296,900 of nonrecurring budget authority in the Wireless Services budget entity (72900200), Florida Interoperability Network category (100831) within the General Revenue Fund (1000) for maintenance and operation of the Florida Interoperability Network (FIN). These funds are used for network connectivity and maintenance. The FIN is comprised of radio network devices installed at 118 communication centers throughout the state that provide communication patches between disparate radio systems. These communication patches are necessary when multi-jurisdictional first responders are each within their home radio system service area but utilize disparate radio systems that cannot communicate for various reasons such as different manufacturer brands or different radio frequency technology. The program is available to state and local public safety agencies including law enforcement, emergency medical services, and fire.

RETURN ON INVESTMENT (ROI):

The funding of this issue will provide continued funding for the maintenance and operation of the Florida Interoperability Network (FIN), enabling communications between public safety emergency responders who rely on these services to provide communications to users with disparate radio equipment. The return on investment for public safety communications systems and networks is in the improved communications capability provided for public safety emergency responders (state and local) in the protection of lives and property for Florida's citizens and visitors, more effectively and efficiently fulfilling their missions.

WHAT WILL HAPPEN IF THIS ISSUE IS NOT FUNDED?

The program is available to state and local public safety agencies including law enforcement, emergency medical services, and fire. Without the FIN program, public safety emergency responders using disparate radio systems will not be able to

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: TECHNOLOGY PROGRAM				72900000
<u>WIRELESS SERVICES</u>				72900200
GOV OPERATIONS/SUPPORT				16
<u>INFORMATION TECHNOLOGY</u>				<u>1603.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
DOMESTIC SECURITY - FLORIDA				
INTEROPERABILITY NETWORK (FIN)				
INSUFFICIENT FUNDING				41005C0

communicate during multi-jurisdictional incidents. In the absence of funding, the department must begin terminating FIN sites, network connections, and begin removing equipment as early as May 1, 2019.

BACKGROUND:

The Florida Interoperability Network (FIN) was established in 2005 by the department pursuant to sections 282.709(1) and (4), Florida Statutes. The FIN is comprised of radio network devices installed at 118 communication centers throughout the state that provide communication patches between disparate radio systems. These communication patches are necessary when multi-jurisdictional first responders are each within their home radio system service area but utilize disparate radios systems that cannot communicate for various reasons such as different manufacturer brands or different radio frequency technology. The program is available to state and local public safety agencies including law enforcement, emergency medical services, and fire.

TOTAL: INFORMATION TECHNOLOGY				<u>1603.00.00.00</u>
BY FUND TYPE				
GENERAL REVENUE FUND	1,761,835	1,761,835		1000
TRUST FUNDS	27,419,558	2,878,127		2000
TOTAL POSITIONS.....	11.00			
TOTAL PROG COMP.....	29,181,393	4,639,962		
TOTAL SALARY RATE.....	756,132			
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: PERC							72920000
<u>PUBLIC EMPLOYEES RELATIONS</u>							72920100
ECONOMIC OPPORTUNITIES							11
<u>WORKFORCE SERVICES</u>							<u>1102.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....		1,772,297					
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		1,418,266					1000 1
PERC TRUST FUND -STATE		1,302,525					2558 1

TOTAL POSITIONS.....		24.00					
TOTAL APPRO.....		2,720,791					
=====							
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND -STATE		149,277					1000 1
PERC TRUST FUND -STATE		53,628					2558 1

TOTAL APPRO.....		202,905					
=====							
EXPENSES							040000
GENERAL REVENUE FUND -STATE		57,094					1000 1
PERC TRUST FUND -STATE		345,814					2558 1

TOTAL APPRO.....		402,908					
=====							
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND -STATE		37,399					1000 1
PERC TRUST FUND -STATE		5,721					2558 1

TOTAL APPRO.....		43,120					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: PERC				72920000
<u>PUBLIC EMPLOYEES RELATIONS</u>				72920100
ECONOMIC OPPORTUNITIES				11
<u>WORKFORCE SERVICES</u>				<u>1102.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
ESTIMATED EXPENDITURES - OPERATIONS				1001000
SPECIAL CATEGORIES				100000
CONTRACTED SERVICES				100777
GENERAL REVENUE FUND -STATE	35,070			1000 1
PERC TRUST FUND -STATE	32,500			2558 1
TOTAL APPRO.....	67,570			
RISK MANAGEMENT INSURANCE				103241
GENERAL REVENUE FUND -STATE	1,359			1000 1
PERC TRUST FUND -STATE	2,083			2558 1
TOTAL APPRO.....	3,442			
ADMINISTRATIVE OVERHEAD				105002
GENERAL REVENUE FUND -STATE	34,314			1000 1
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -STATE	5,047			1000 1
PERC TRUST FUND -STATE	4,921			2558 1
TOTAL APPRO.....	9,968			
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
GENERAL REVENUE FUND -STATE	17,332			1000 1
PERC TRUST FUND -STATE	17,613			2558 1
TOTAL APPRO.....	34,945			

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: PERC							72920000
<u>PUBLIC EMPLOYEES RELATIONS</u>							72920100
ECONOMIC OPPORTUNITIES							11
<u>WORKFORCE SERVICES</u>							<u>1102.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....	24.00						
TOTAL ISSUE.....		3,519,963					
TOTAL SALARY RATE.....		1,772,297					
=====							
CASUALTY INSURANCE PREMIUM							
ADJUSTMENT							1001090
SPECIAL CATEGORIES							100000
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		505					1000 1
PERC TRUST FUND -STATE		776					2558 1
TOTAL APPRO.....		1,281					
=====							
FLORIDA RETIREMENT SYSTEM							
ADJUSTMENT FOR FY 2018-19 - NORMAL							
COST AND UNFUNDED ACTUARIAL							
LIABILITY							1001770
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		5,167					1000 1
PERC TRUST FUND -STATE		4,745					2558 1
TOTAL APPRO.....		9,912					
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
GENERAL REVENUE FUND -STATE		16					1000 1
PERC TRUST FUND -STATE		16					2558 1
TOTAL APPRO.....		32					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: PERC				72920000
<u>PUBLIC EMPLOYEES RELATIONS</u>				72920100
ECONOMIC OPPORTUNITIES				11
<u>WORKFORCE SERVICES</u>				<u>1102.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT FOR FY 2018-19 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001770
TOTAL: FLORIDA RETIREMENT SYSTEM				1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....	9,944			
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2018-19 - EFFECTIVE 12/1/2018				1001780
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	6,580			1000 1
PERC TRUST FUND -STATE	6,358			2558 1
TOTAL APPRO.....	12,938			
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
GENERAL REVENUE FUND -STATE	29			1000 1
PERC TRUST FUND -STATE	30			2558 1
TOTAL APPRO.....	59			
TOTAL: ADJUSTMENT TO STATE HEALTH				1001780
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2018-19 - EFFECTIVE 12/1/2018				
TOTAL ISSUE.....	12,997			

	COL A03		COL A04		COL A05		CODES
	POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: PERC							72920000
<u>PUBLIC EMPLOYEES RELATIONS</u>							72920100
ECONOMIC OPPORTUNITIES							11
<u>WORKFORCE SERVICES</u>							<u>1102.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FISCAL YEAR 2018-19 REDUCTION DUE TO BASIC LIFE INSURANCE CONTRACT SAVINGS							1001790
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND -STATE		144-					1000 1
PERC TRUST FUND -STATE		132-					2558 1
TOTAL APPRO.....		276-					
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
GENERAL REVENUE FUND -STATE		1-					1000 1
PERC TRUST FUND -STATE		1-					2558 1
TOTAL APPRO.....		2-					
=====							
TOTAL: FISCAL YEAR 2018-19 REDUCTION DUE TO BASIC LIFE INSURANCE CONTRACT SAVINGS							1001790
TOTAL ISSUE.....		278-					
=====							
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		26					1000 1
PERC TRUST FUND -STATE		25					2558 1
TOTAL APPRO.....		51					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: PERC				72920000
<u>PUBLIC EMPLOYEES RELATIONS</u>				72920100
ECONOMIC OPPORTUNITIES				11
<u>WORKFORCE SERVICES</u>				<u>1102.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
STATE ENTERPRISE INFORMATION				
TECHNOLOGY DISTRIBUTION				1006600
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
GENERAL REVENUE FUND -STATE	1,722			1000 1
PERC TRUST FUND -STATE	1,750			2558 1
TOTAL APPRO.....	3,472			
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS				26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS				26A1780
GENERAL REVENUE FUND -STATE	4,700			1000 1
PERC TRUST FUND -STATE	4,541			2558 1
TOTAL APPRO.....	9,241			
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
GENERAL REVENUE FUND -STATE	21			1000 1
PERC TRUST FUND -STATE	21			2558 1
TOTAL APPRO.....	42			
TOTAL: ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION				26A1780
TOTAL ISSUE.....	9,283			

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: PERC							72920000
<u>PUBLIC EMPLOYEES RELATIONS</u>							72920100
ECONOMIC OPPORTUNITIES							11
<u>WORKFORCE SERVICES</u>							<u>1102.00.00.00</u>
TOTAL: WORKFORCE SERVICES							<u>1102.00.00.00</u>
BY FUND TYPE							
GENERAL REVENUE FUND		1,773,779					1000
TRUST FUNDS		1,782,934					2000
TOTAL POSITIONS.....	24.00						
TOTAL PROG COMP.....		3,556,713					
TOTAL SALARY RATE.....	1,772,297						

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: COMM ON HUMAN RELAT							72950000
<u>HUMAN RELATIONS</u>							72950100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SALARY RATE							000000
SALARY RATE.....		2,306,444					
=====							
SALARIES AND BENEFITS							010000
GENERAL REVENUE FUND		52.00					
-STATE		3,330,929					1000 1
=====							
OTHER PERSONAL SERVICES							030000
GENERAL REVENUE FUND		62,440					1000 1
-STATE							
OPERATING TRUST FUND		391,040					2510 3
-FEDERL							
TOTAL APPRO.....		453,480					
=====							
EXPENSES							040000
GENERAL REVENUE FUND		125,243					1000 1
-STATE							
OPERATING TRUST FUND		307,946					2510 3
-FEDERL							
TOTAL APPRO.....		433,189					
=====							
OPERATING CAPITAL OUTLAY							060000
GENERAL REVENUE FUND		11,736					1000 1
-STATE							
OPERATING TRUST FUND		5,000					2510 3
-FEDERL							
TOTAL APPRO.....		16,736					
=====							
SPECIAL CATEGORIES							100000
TRANS TO DIV ADM HEARINGS							100565
GENERAL REVENUE FUND		574,732					1000 1
-STATE							
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: COMM ON HUMAN RELAT							72950000
<u>HUMAN RELATIONS</u>							72950100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
SPECIAL CATEGORIES							100000
CONTRACTED SERVICES							100777
GENERAL REVENUE FUND -STATE		53,506					1000 1
OPERATING TRUST FUND -FEDERL		69,000					2510 3
TOTAL APPRO.....		122,506					
RISK MANAGEMENT INSURANCE							103241
GENERAL REVENUE FUND -STATE		48,604					1000 1
OPERATING TRUST FUND -STATE		16,944					2510 1
OPERATING TRUST FUND -FEDERL		95,452					2510 3
TOTAL OPERATING TRUST FUND		112,396					2510
TOTAL APPRO.....		161,000					
ADMINISTRATIVE OVERHEAD							105002
OPERATING TRUST FUND -FEDERL		117,690					2510 3
LEASE/PURCHASE/EQUIPMENT							105281
OPERATING TRUST FUND -FEDERL		23,753					2510 3
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		15,458					1000 1
OPERATING TRUST FUND -FEDERL		5,479					2510 3
TOTAL APPRO.....		20,937					

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: COMM ON HUMAN RELAT							72950000
<u>HUMAN RELATIONS</u>							72950100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
ESTIMATED EXPENDITURES - OPERATIONS							1001000
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -FEDERL		70,347					2510 3
TOTAL: ESTIMATED EXPENDITURES - OPERATIONS							1001000
TOTAL POSITIONS.....		52.00					
TOTAL ISSUE.....		5,325,299					
TOTAL SALARY RATE.....		2,306,444					
CASUALTY INSURANCE PREMIUM							1001090
ADJUSTMENT							100000
SPECIAL CATEGORIES							103241
RISK MANAGEMENT INSURANCE							
GENERAL REVENUE FUND -STATE		10,758-					1000 1
OPERATING TRUST FUND -STATE		3,733-					2510 1
-FEDERL		21,151-					2510 3
TOTAL OPERATING TRUST FUND		24,884-					2510
TOTAL APPRO.....		35,642-					
FLORIDA RETIREMENT SYSTEM							1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL							010000
COST AND UNFUNDED ACTUARIAL							
LIABILITY							
SALARIES AND BENEFITS							
GENERAL REVENUE FUND -STATE		9,467					1000 1
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -FEDERL		57					2510 3

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS	POS	POS	CODES
	AMOUNT	AMOUNT	AMOUNT	
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES				1000000
FLORIDA RETIREMENT SYSTEM				
ADJUSTMENT FOR FY 2018-19 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				1001770
TOTAL: FLORIDA RETIREMENT SYSTEM				1001770
ADJUSTMENT FOR FY 2018-19 - NORMAL				
COST AND UNFUNDED ACTUARIAL				
LIABILITY				
TOTAL ISSUE.....	9,524			
=====				
ADJUSTMENT TO STATE HEALTH				
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2018-19 - EFFECTIVE 12/1/2018				1001780
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	21,025			1000 1
=====				
DATA PROCESSING SERVICES				210000
DP ASSESSMENT (AST)				210003
OPERATING TRUST FUND -FEDERL	104			2510 3
=====				
TOTAL: ADJUSTMENT TO STATE HEALTH				1001780
INSURANCE PREMIUM CONTRIBUTION FOR				
FY 2018-19 - EFFECTIVE 12/1/2018				
TOTAL ISSUE.....	21,129			
=====				
FISCAL YEAR 2018-19 REDUCTION DUE				
TO BASIC LIFE INSURANCE CONTRACT				
SAVINGS				1001790
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	564-			1000 1
=====				

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: COMM ON HUMAN RELAT							72950000
<u>HUMAN RELATIONS</u>							72950100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
FISCAL YEAR 2018-19 REDUCTION DUE TO BASIC LIFE INSURANCE CONTRACT SAVINGS							1001790
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -FEDERL		2-					2510 3
=====							
TOTAL: FISCAL YEAR 2018-19 REDUCTION DUE TO BASIC LIFE INSURANCE CONTRACT SAVINGS							1001790
TOTAL ISSUE.....		566-					
=====							
REALLOCATION OF HUMAN RESOURCES							
OUTSOURCING							1005900
SPECIAL CATEGORIES							100000
TR/DMS/HR SVCS/STW CONTRCT							107040
GENERAL REVENUE FUND -STATE		80					1000 1
OPERATING TRUST FUND -FEDERL		28					2510 3

TOTAL APPRO.....		108					
=====							
INFORMATION TECHNOLOGY - SECURITY TRAINING							1006100
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -FEDERL		6,286					2510 3
=====							

	COL A03		COL A04		COL A05		CODES
	AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF							72000000
PGM: COMM ON HUMAN RELAT							72950000
<u>HUMAN RELATIONS</u>							72950100
GOV OPERATIONS/SUPPORT							16
<u>GOVERNMENTAL OPERATIONS</u>							<u>1601.00.00.00</u>
ESTIMATED EXPENDITURES							1000000
STATE ENTERPRISE INFORMATION							
TECHNOLOGY DISTRIBUTION							1006600
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -FEDERL		9,861-					2510 3
=====							
ANNUALIZATION OF ADMINISTERED FUNDS APPROPRIATIONS							26A0000
ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION SALARIES AND BENEFITS							26A1780 010000
GENERAL REVENUE FUND -STATE		15,018					1000 1
=====							
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND -FEDERL		74					2510 3
=====							
TOTAL: ANNUALIZATION OF STATE HEALTH INSURANCE ADJUSTMENTS FOR FY 2018-19 FIVE MONTHS ANNUALIZATION							26A1780
TOTAL ISSUE.....		15,092					
=====							

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
INFORMATION TECHNOLOGY REFRESH				36270C0
EXPENSES				040000
GENERAL REVENUE FUND -STATE		20,100		1000 1
OPERATING CAPITAL OUTLAY				060000
GENERAL REVENUE FUND -STATE		14,500		1000 1
TOTAL: INFORMATION TECHNOLOGY REFRESH				36270C0
TOTAL ISSUE.....		34,600		

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT

6.1 Create and sustain vibrant, safe, healthy and resilient communities that attract workers, residents, businesses, and visitors.

COMMISSION ON HUMAN RELATIONS LONG RANGE PROGRAM PLAN

GOAL #13: Ensure fair treatment of both complainants and respondents in instances of alleged discrimination and promote mutual respect and greater harmony among diverse groups.

SUMMARY:

The Florida Commission on Human Relations (commission) requests \$34,600 in recurring budget authority in the Commission on Human Relations budget entity (72950100) of which \$20,100 is in the Expenses category (040000) and \$14,500 is in the Operating Capital Outlay category (060000) within General Revenue Fund (1000) to replace aging Information Technology (IT) equipment on a regular schedule. The commission's IT and security infrastructure serve a foundational role in the agency's responsibility to promote and encourage fair treatment of all persons in Florida regardless of race, color, religion, sex, pregnancy, national origin, age, disability and familial or marital status.

RETURN ON INVESTMENT(ROI)

The responsibility of the commission's IT unit is to provide a reliable infrastructure so the staff can serve the people of Florida by assuring equal protection against discrimination in employment, housing, certain public accommodations and state employee whistle-blower retaliation. The commission also provides an invaluable service to employers in Florida by providing mediation services to resolve discrimination complaints. This important role assures Florida citizens and visitors that their rights are protected, while fostering a favorable climate for job creators, businesses, and state agencies by preventing costly lawsuits. The commission helped Florida stakeholders avoid over \$19 million in potential litigation expenses. For fiscal year 2017-2018, the Return on Investment (ROI) was 304 percent - which means that for every \$1 the state provides in commission's annual budget; the commission has returned an additional \$3.04 to the State

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72950000
						72950100
						16
						<u>1601.00.00.00</u>
						3620000
						36270C0

MANAGEMENT SRVCS, DEPT OF
 PGM: COMM ON HUMAN RELAT
HUMAN RELATIONS
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 AGENCY-WIDE INFORMATION TECHNOLOGY
 INFORMATION TECHNOLOGY REFRESH

72000000
 72950000
 72950100
 16
1601.00.00.00
 3620000
 36270C0

of Florida through its successful mediations alone. The IT team plays a crucial role in supporting those ROI efforts through ensuring staff remain online.

WHAT IS THE IMPACT OF NOT FUNDING THE ISSUE?

Not funding the IT replacement program may result in the commission's delayed ability to replace outdated servers, network devices and desktop hardware, resulting in employees experiencing sub-standard business performance. A loss of productivity could also result from the unavailability of critical documents, print services, management and financial functions and the investigative units that utilize a cloud-based SaaS solution to access a case management system used for inputting or obtaining database information. Much of the commission's desktop hardware are used for mission-critical functions. Computer, network and server outages for any length of time have adversely affected the commission with the loss of the ability to track cases, respond to public records request and provide updates to citizens regarding their case status.

BACKGROUND:

The commission relies primarily on General Revenue from the state to conduct the commission's core functions as described in Chapter 760, Florida Statutes. The commission also receives federal funds from the United States Equal Employment Opportunity Commission (EEOC) and the United States Housing and Urban Development (HUD) to supplement the Operating Trust Fund for case investigation and closers of employment and housing cases, respectively. However, these revenues can be unpredictable and the commission is not compensated on a fixed schedule (such as quarterly or bi-annually) as the federal agencies undergo administrative changes or experience funding issues.

Agency applications are available to essential staff every day, around the clock. Any interruption to these services require prior notification to those affected users. The agency plan is to replace one-fourth of the agency's desktops and laptops and one-fifth of the utility servers and network device annually. Installation and maintenance is required during the commissions standard maintenance hours to minimize system downtime.

This replacement program will initiate the removal of aged IT equipment and technology that is reaching end of life/end of support (EOL/EOS) in the next fiscal year. Operating on unsupported, out of date technology and equipment will place the commission at risk of not being able to meet its statutory obligations defined in Chapter 760, Florida Statutes. A strategic and fiscally responsible plan to replace the IT equipment on a schedule will eliminate the risk of staff not being able to perform their functions in support of the agency's mission.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
INFORMATION TECHNOLOGY RESOURCES				36290C0
SALARY RATE				000000
SALARY RATE.....	51,185			
=====				
SALARIES AND BENEFITS				010000
GENERAL REVENUE FUND -STATE	1.00 73,489			1000 1
=====				
EXPENSES				040000
GENERAL REVENUE FUND -STATE	9,895	3,755		1000 1
=====				
SPECIAL CATEGORIES				100000
TR/DMS/HR SVCS/STW CONTRCT				107040
GENERAL REVENUE FUND -STATE	329			1000 1
=====				
TOTAL: INFORMATION TECHNOLOGY RESOURCES				36290C0
TOTAL POSITIONS.....	1.00			
TOTAL ISSUE.....	83,713	3,755		
TOTAL SALARY RATE.....	51,185			
=====				

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT

6.1 Create and sustain vibrant, safe, healthy and resilient communities that attract workers, residents, businesses, and visitors.

FLORIDA COMMISSION ON HUMAN RELATIONS LONG RANGE PROGRAM PLAN

GOAL #13: Ensure fair treatment of both complainants and respondents in instances of alleged discrimination and promote mutual respect and greater harmony among diverse groups.

ISSUE SUMMARY

The Florida Commission on Human Relations (commission) requests one (1) Full Time Equivalent (FTE) position and \$83,713 in budget authority in the Commission on Human Relations budget entity (72950100) in the General Revenue Fund (1000). The breakout of these funds consists of \$73,489 Salaries and Benefits (010000), \$9,895 (\$3,755 non-recurring) Expenses (040000), and \$329 Human Resources Allocation (107040) to fund a Senior Network Systems Analyst to provide IT and

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS	AMOUNT	POS	AMOUNT
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
<u>GOV OPERATIONS/SUPPORT</u>				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
INFORMATION TECHNOLOGY RESOURCES				36290C0

security infrastructure support, both on-premise and in the cloud, which serves a foundational role in the agency's responsibility to promote and encourage fair treatment of all persons in Florida regardless of race, color, religion, sex, pregnancy, national origin, age, disability and familial or marital status.

RETURN ON INVESTMENT (ROI)

The responsibility of the commission's information technology (IT) unit is to provide a reliable infrastructure, so the staff can serve the people of Florida by assuring equal protection against discrimination in employment, housing, certain public accommodations and state employee whistle-blower retaliation. The commission also provides an invaluable service to employers in Florida by providing mediation services to resolve discrimination complaints. This important role assures Florida citizens and visitors that their rights are protected while fostering a favorable climate for job creators, businesses, and state agencies by preventing costly lawsuits. The commission helped Florida stakeholders avoid over \$19 million in potential litigation expenses. For fiscal year 2017-2018, the Return on Investment (ROI) was 304 percent, which means that for every \$1 the state provides in the commission's annual budget; the commission has returned an additional \$3.04 to the State of Florida through its successful mediations alone. The IT team plays a crucial role in supporting those ROI efforts through ensuring staff remain online.

WHAT IS THE IMPACT OF NOT FUNDING THE ISSUE

By not funding this issue, the agency will continue to operate with an insufficient level of IT support which exposes the commission to the risk of not being able to meet its statutory obligations as defined in Chapter 760, Florida Statutes. One additional experienced full-time staff member is essential to maintain a minimum level of IT support for Continuity of Operations (COOP) and IT Disaster Recovery Plan (ITDRP) resource requirements. Other areas of vulnerability exist in the ability to respond to troubleshooting daily problems associated with new installs and change requests. Currently there are two FTE technical staff members for an agency of 52 FTE, 8 OPS and 11 board of commissioners. They are assigned to the full range of issues which include server, hardware maintenance and cloud portal configuration and database requests among numerous other projects. The unit director, who is also the ISM and assigned to other special projects and committees, must also assist handling daily user requests to maintain a minimal level of effective service.

BACKGROUND

The mission of the commission under the Florida Civil Rights Act of 1992 (Part I, Chapter 760, Florida Statutes [F.S.]) and the Florida Fair Housing Act (Part II, Chapter 760, F.S.) is to promote and encourage fair treatment of all persons in Florida regardless of race, color, religion, sex, pregnancy, national origin, age, disability and familial or marital status. The commission's primary responsibility is to enforce Florida's employment and housing discrimination laws. In addition, the commission partners with community organizations, associations and federal, state and local public-sector entities to address human and civil rights issues in Florida. In addition, pursuant to the Florida Civil Rights Act, the commission investigates discrimination in public accommodations, such as lodging and food establishments. Finally, under the Florida Whistle-blower's Act, the commission investigates allegations of retaliation against state employees who blow the whistle on government fraud, misuse of public resources or gross neglect (section 112.81395, F.S.).

The commission provides around the clock accessibility to its agency applications to critical personnel. Any interruption

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
INFORMATION TECHNOLOGY RESOURCES				36290C0

to these services requires prior notification to those affected users. The IT staff works on a wide range of issues which include hardware, software, and cloud-based applications. The commission also utilizes the IT staff's skills in evaluating selecting and testing new hardware and software systems whether on-premise or in the Cloud. Due to the limited size of the resources devoted to IT, little emphasis can be placed on examining the most beneficial and cost effective products to support our daily operations. This additional position will provide advanced IT expertise and will support the commission in efforts to: sustain infrastructure, expand cloud-based applications offerings, heighten security access management, prevent service disruptions and develop business continuity plans. This position will also serve to facilitate a tiered promotional path within the commission.

Helpdesk requests to IT staff are on average submitted at a rate of seven tickets per day. The ticket complexities range from lower level access management issues to more in-depth application development problems requiring more technician time to solve. In addition, the number of project hours needed for the IT staff to complete agency enhancements is increasing to well over a thousand hours of estimated work effort time and will continue as new ways to access essential information is maturing. An adequately staffed and competent IT department is critical to the ability to provide this information at support service levels that are reliable, properly maintained and managed so agency personnel can commit to the commission's statutory responsibilities.

Standard for Calculating Available Work Hours

	Hours
52 weeks x 40 hours/week	2080
Less: State Holidays 10 x 8 hours/day	80
Average Annual Leave Taken 11.4 days x 8 hours/day	91
Average Sick Leave Taken 6.67 days x 8 hours/day	53
Average Administrative Leave Taken	2

	1854

Management Information Services Unit FTE Needs:

- | | |
|--|----------------------|
| 1. Workload: Annual IT Issues Request FY 2017-18 | 1.820 issue requests |
| 2. Time to process 1 ticket Mid Level IT Technician | 2.50 hours on avg. |
| 3. Hours required on avg. to accomplish workload on issues: | 4,550 hours |
| 4. Hours required on avg. to accomplish workload for identified projects | 1,100 hours |
| 5. Total hours requiring workload resources | 5,650 hours |

- | | |
|------------------------------------|---------|
| 6. Technician staff FTE's Required | 3.0 FTE |
| Less: Current Staff Level | 2.0 FTE |
| | ----- |

- | | |
|------------------------------|----------|
| 7. Additional Staff Required | 1.00 FTE |
|------------------------------|----------|

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
AGENCY-WIDE INFORMATION TECHNOLOGY				3620000
INFORMATION TECHNOLOGY RESOURCES				36290C0

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2019-20							
NEW POSITIONS							
2124 SENIOR NETWORK SYSTEMS ANALYST - SES							
N1010 001	1.00	51,185		22,304	73,489	0.00	73,489
TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							73,489
	1.00	51,185		22,304	73,489		73,489

PROGRAM OR SERVICE-LEVEL							
INFORMATION TECHNOLOGY							3630000
INFORMATION TECHNOLOGY SERVICES -							
DEDUCT							36395C0
DATA PROCESSING SERVICES							210000
DP ASSESSMENT (AST)							210003
OPERATING TRUST FUND	-FEDERL	67,005-					2510 3

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

6.1 Create and sustain vibrant, safe, healthy and resilient communities that attract workers, residents, businesses, and visitors.

COMMISSION ON HUMAN RELATIONS LONG RANGE PROGRAM PLAN:

GOAL #13: Ensure fair treatment of both complainants and respondents in instances of alleged discrimination and promote

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
<u>GOV OPERATIONS/SUPPORT</u>				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
INFORMATION TECHNOLOGY SERVICES -				
DEDUCT				36395C0

mutual respect and greater harmony among diverse groups.

SUMMARY:

The Florida Commission on Human Relations (commission) requests to transfer \$67,005 of recurring budget authority in the Commission on Human Relations budget entity (72950100) from the Data Processing Assessment-Agency for State Technology category (210003) (Issue 36395C0) to Northwest Regional Data Center (NWRDC) category (210023)(Issue 36396C0) within the Operating Trust Fund (2510).

In the add issue (36396C0) an additional request of \$178,072 in budget authority (\$80,124 as non-recurring) is included for a total of \$245,077 (\$67,005+\$178,072=\$245,077) in the NWRDC category (210023) and an additional request of \$32,984 in recurring budget authority in the Expenses category (040000).

The NWRDC is a named state data center and the commission is requesting authorization to consume Information Technology (IT) services from the NWRDC and to procure MyFloridaNet (MFN2) Wide Area Network (WAN) services directly from the Department of Management Services, Division of Telecommunications, and remit payment through the Expenses category. The commission's IT and security infrastructure serve a foundational role in the agency's ability to promote and encourage fair treatment of all persons in Florida regardless of race, color, religion, sex, pregnancy, national origin, age, disability and familial or marital status.

RETURN ON INVESTMENT(ROI):

The responsibility of the commission's information technology (IT) unit is to provide a reliable infrastructure so the staff can serve the people of Florida by assuring equal protection against discrimination in employment, housing, certain public accommodations and state employee whistle-blower retaliation. The commission also provides an invaluable service to employers in Florida by providing mediation services to resolve discrimination complaints. This important role assures Florida citizens and visitors that their rights are protected, while fostering a favorable climate for job creators, businesses, and state agencies by preventing costly lawsuits. The commission helped Florida stakeholders avoid over \$19 million in potential litigation expenses. For fiscal 2017-2018, the Return on Investment (ROI) was 304 percent which means that for every \$1 the state provides in commission's annual budget, the commission has returned an additional \$3.04 to the state through its successful mediations alone. A reliable and properly managed data processing and security programs is vital to the commission's ability in meeting its statutory responsibilities and demonstrates a fiscally responsible plan.

WHAT IS THE IMPACT OF NOT FUNDING THE ISSUE:

Not funding the data center services realignment request will prevent FCHR from being able to implement a foundational Network Access Control (NAC) service offer by the NWRDC. Through the implementation of a NAC solution, the commission seeks to achieve the following business objectives:

1. Satisfy security needs identified in past Auditor General audit findings and provides a toolset to void future audit

COL A03		COL A04		COL A05		CODES
AGY REQUEST	AGY REQ N/R	AGY REQ ANZ				
FY 2019-20	FY 2019-20	FY 2019-20				
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	
						72000000
						72950000
						72950100
						16
						<u>1601.00.00.00</u>
						3630000
						36395C0

MANAGEMENT SRVCS, DEPT OF
 PGM: COMM ON HUMAN RELAT
HUMAN RELATIONS
 GOV OPERATIONS/SUPPORT
GOVERNMENTAL OPERATIONS
 PROGRAM OR SERVICE-LEVEL
 INFORMATION TECHNOLOGY
 INFORMATION TECHNOLOGY SERVICES -
 DEDUCT

- findings from external or internal auditors
- 2. Improve network visibility.
- 3. Manage access to the FCHR network.
- 4. Automate incident response for selected security incidents.

In addition, the commission would be unable to use other services NWRDC provides consisting of cloud service offerings, Identity Management, Disaster Recovery and general data center floor utilization.

BACKGROUND

The Commission relocated from a private leased facility to a state managed leased facility in 2014 and installed physical utility servers on the premises to properly support and monitor the infrastructure. In addition, the commission funded several virtual servers and two physical servers at the state data center at the Agency for State Technology. These data center servers have completed their purpose and are no longer required, so the commission will decommission these virtual and physical servers with sufficient notice to coincide with the culmination of the funding of the appropriation category 210003. The commission plans to relocate the utility servers from the agency premises and house at the NWRDC. The commission seeks the NWRDC's ability to provide a redundant, secure and controlled environment offering 24/7/365 on-site and cloud supported operations. Equally important, the commission seeks to take advantage of securing the agency's network via the use of a fully-managed Network Access Control (NAC) service. The Visibility as a Service offering administered by the NWRDC dynamically identifies and evaluates network endpoints and applications providing remediation, control and continuous monitoring of devices. The initial set up of 100 endpoints is a nonrecurring cost of \$27,898.85. In addition, the commission has a business need to utilize their local and out of state backup services currently in Tallahassee and Atlanta. The agency is also requesting network access through NWRDC to support the transport of data using their Tallahassee Fiber Loop (TFL) while still maintaining the MFN2 connection for VoIP, Common Services and primary Internet. The projected nonrecurring build-out for these services is \$48,409.85. A five percent increase of the two nonrecurring cost has been added to cover any potential changes in the rate of services that may occur between now and June 2019. In addition, the commission seeks to gain improvements in identity management, disaster recovery and other new cloud-based service offerings.

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL				
INFORMATION TECHNOLOGY				3630000
INFORMATION TECHNOLOGY SERVICES -				
ADD				36396C0
EXPENSES				040000
OPERATING TRUST FUND -FEDERL	32,984			2510 3
=====	=====	=====	=====	
DATA PROCESSING SERVICES				210000
NORTHWEST REGIONAL DC				210023
OPERATING TRUST FUND -FEDERL	245,077	80,124		2510 3
=====	=====	=====	=====	
TOTAL: INFORMATION TECHNOLOGY SERVICES -				36396C0
ADD				
TOTAL ISSUE.....	278,061	80,124		
=====	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? YES

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

6.1 Create and sustain vibrant, safe, healthy and resilient communities that attract workers, residents, businesses, and visitors.

COMMISSION ON HUMAN RELATIONS LONG RANGE PROGRAM PLAN:

GOAL #13: Ensure fair treatment of both complainants and respondents in instances of alleged discrimination and promote mutual respect and greater harmony among diverse groups.

SUMMARY:

The Florida Commission on Human Relations (commission) requests to transfer \$67,005 of recurring budget authority in the Commission on Human Relations budget entity (72950100) from the Data Processing Assessment-Agency for State Technology category (210003) (Issue 36395C0) to Northwest Regional Data Center (NWRDC) category (210023)(Issue 36396C0) within the Operating Trust Fund (2510).

In the add issue (36396C0) an additional request of \$178,072 in budget authority (\$80,124 as nonrecurring) is included for a total of \$245,077 (\$67,005+\$178,072=\$245,077) in the NWRDC category (210023) and an additional request of \$32,984 in recurring budget authority in the Expenses category (040000).

The NWRDC is a named state data center and the commission is requesting authorization to consume Information Technology (IT) services from the NWRDC and to procure MyFloridaNet (MFN2) Wide Area Network (WAN) services directly from the Department of Management Services, Division of Telecommunications and remit payment through the Expenses category. The

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: COMM ON HUMAN RELAT						72950000
<u>HUMAN RELATIONS</u>						72950100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL						
INFORMATION TECHNOLOGY						3630000
INFORMATION TECHNOLOGY SERVICES -						
ADD						36396C0

commission's IT and security infrastructure serve a foundational role in the agency's ability to promote and encourage fair treatment of all persons in Florida regardless of race, color, religion, sex, pregnancy, national origin, age, disability and familial or marital status.

RETURN ON INVESTMENT(ROI):

The responsibility of the commission's information technology (IT) unit is to provide a reliable infrastructure so the staff can serve the people of Florida by assuring equal protection against discrimination in employment, housing, certain public accommodations and state employee whistle-blower retaliation. The commission also provides an invaluable service to employers in Florida by providing mediation services to resolve discrimination complaints. This important role assures Florida citizens and visitors that their rights are protected, while fostering a favorable climate for job creators, businesses, and state agencies by preventing costly lawsuits. The commission helped Florida stakeholders avoid over \$19 million in potential litigation expenses. For fiscal year 2017-2018, the Return on Investment (ROI) was 304 percent which means that for every \$1 the state provides in the commission's annual budget, the commission has returned an additional \$3.04 to the state through its successful mediations alone. A reliable and properly managed data processing and security programs is vital to the commission's ability in meeting its statutory responsibilities and demonstrates a fiscally responsible plan.

WHAT IS THE IMPACT OF NOT FUNDING THE ISSUE:

Not funding the data center services realignment request will prevent the commission from being able to implement a foundational Network Access Control (NAC) service offer by the NWRDC. Through the implementation of a NAC solution, the commission seeks to achieve the following business objectives:

1. Satisfy security needs identified in past Auditor General audit findings and provides a toolset to void future audit findings from external or internal auditors
2. Improve network visibility.
3. Manage access to the FCHR network.
4. Automate incident response for selected security incidents.

In addition, the commission would be unable to use other services NWRDC provides consisting of cloud service offerings, Identity Management, Disaster Recovery and general data center floor utilization.

BACKGROUND

The commission relocated from a private leased facility to a state managed leased facility in 2014 and installed physical utility servers on the premises to properly support and monitor the infrastructure. In addition, the commission funded several virtual servers and two physical servers at the state data center at the Agency for State Technology. These data center servers have completed their purpose and are no longer required, so the commission will decommission these virtual and physical servers with sufficient notice to coincide with the culmination of the funding of the appropriation category 210003. The Commission plans to relocate the utility servers from the agency premises and house at the NWRDC. The

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: COMM ON HUMAN RELAT						72950000
<u>HUMAN RELATIONS</u>						72950100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
PROGRAM OR SERVICE-LEVEL						
INFORMATION TECHNOLOGY						3630000
INFORMATION TECHNOLOGY SERVICES -						
ADD						36396C0

commission seeks the NWRDC's ability to provide a redundant, secure and controlled environment offering 24/7/365 on-site and Cloud supported operations. Equally important, the commission seeks to take advantage of securing the agency's network via the use of a fully-managed Network Access Control (NAC) service. The Visibility as a Service offering administered by the NWRDC dynamically identifies and evaluates network endpoints and applications providing remediation, control and continuous monitoring of devices. The initial set up of 100 endpoints is a nonrecurring cost of \$27,898.85. In addition, the commission has a business need to utilize their local and out of state backup services currently in Tallahassee and Atlanta. The agency is also requesting network access through NWRDC to support the transport of data using their Tallahassee Fiber Loop (TFL) while still maintaining the MFN2 connection for VoIP, Common Services and primary Internet. The projected non-recurring build-out for these services is \$48,409.85. A five percent increase of the two nonrecurring cost has been added to cover any potential changes in the rate of services that may occur between now and June 2019. In addition, the commission seeks to gain improvements in identity management, disaster recovery and other new cloud-based service offerings.

AUDIT FINDINGS AND RECOMMENDATIONS						4A00000
STAFFING FOR THE FLORIDA COMMISSION						
ON HUMAN RELATIONS						4A01000
SALARY RATE						000000
SALARY RATE.....	306,664					
=====						
SALARIES AND BENEFITS						010000
8.00						
GENERAL REVENUE FUND -STATE	420,221					1000 1
=====						
EXPENSES						040000
GENERAL REVENUE FUND -STATE	79,160	30,040				1000 1
=====						
SPECIAL CATEGORIES						100000
TR/DMS/HR SVCS/STW CONTRCT						107040
GENERAL REVENUE FUND -STATE	2,632					1000 1
=====						

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
<u>GOV OPERATIONS/SUPPORT</u>				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
AUDIT FINDINGS AND RECOMMENDATIONS				4A00000
STAFFING FOR THE FLORIDA COMMISSION				
ON HUMAN RELATIONS				4A01000
TOTAL: STAFFING FOR THE FLORIDA COMMISSION				4A01000
ON HUMAN RELATIONS				
TOTAL POSITIONS.....	8.00			
TOTAL ISSUE.....		502,013	30,040	
TOTAL SALARY RATE.....	306,664			
	=====	=====	=====	

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT

6.1 Create and sustain vibrant, safe, healthy and resilient communities that attract workers, residents, businesses, and visitors.

THE FLORIDA COMMISSION ON HUMAN RELATIONS LONG RANGE PROGRAM PLAN

GOAL #13: Ensure fair treatment of both complainants and respondents in instances of alleged discrimination and promote mutual respect and greater harmony among diverse groups.

SUMMARY

The Florida Commission on Human Relations (commission) requests eight (8) Full Time Equivalent (FTE) positions and \$502,013 in budget authority. The breakout consists of \$420,221 in Salaries and Benefits category (010000), \$79,160 (\$30,040 nonrecurring) Expense category (040000), and \$2,632 Human Resources Service/Statewide Contract category (107040) in the Commission on Human Relations budget entity (72950100) in the General Revenue Fund (1000) to fund three (3)FTE Investigator Specialist II positions in the Enforcement Unit to lawfully investigate allegations of discrimination in employment, public accommodations and state employee whistle-blower retaliation, three (3) FTE Investigator Specialist II positions in the Housing Unit to lawfully investigate allegations of discrimination in housing and two (2) FTE Regulatory Specialist II position to process case intake.

RETURN ON INVESTMENT (ROI)

The commission relies primarily on General Revenue from the state to conduct the commission's core functions as described in Chapter 760, Florida Statutes (F.S.). The commission also receives 20 percent of its annual appropriation from federal funds from the United States Equal Employment Opportunity Commission (EEOC) and the United States Housing and Urban Development (HUD) for employment and housing cases, respectively, that the commission investigates and closes. A fully trained Enforcement Unit Investigator II has a case closure standard that earns the recurring cost to fund their position. Additionally, the commission serves the people of Florida by assuring equal protection against discrimination in employment, housing, certain public accommodations and state employee whistle-blower retaliation. The commission also provides an invaluable service to employers in Florida by offering mediation services to resolve discrimination complaints. This important role assures Florida citizens and visitors that their rights are protected, while fostering a favorable climate for job creators, businesses and state agencies by preventing costly lawsuits. Through successful

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
AUDIT FINDINGS AND RECOMMENDATIONS				4A00000
STAFFING FOR THE FLORIDA COMMISSION				
ON HUMAN RELATIONS				4A01000

mediations, the commission helped Florida stakeholders avoid over \$19 million dollars in potential litigation expenses. For fiscal year 2017-2018, the Return on Investment (ROI) was 304 percent which means that for every \$1 the state provides in the commission's annual budget, the commission has returned an additional \$3.04 to the state through its successful mediations alone.

WHAT IS THE IMPACT OF NOT FUNDING THIS ISSUE?

If a case is not investigated completely and a determination issued within the designated statutory time frame (90 days for state employee whistle-blower retaliation and 180 days for employment and public accommodations complaints) the complainant has two options: (1) request an administrative hearing from the Division of Administrative Hearings (DOAH) where a new trial (trial de novo) heard by an administrative law judge will be conducted; or (2) file a case in a civil court of law (see s. 760.11(8), F.S.). Either option requires the state to bear the cost. In addition, the expense to both the complainant and the respondent (business) could potentially be significant, with court costs, attorney fees and the resulting jury or judge award for damages. Fair housing complainants are not required to exhaust administrative remedies before taking their case to civil court. If they chose to file their case with the commission, the statutory time frame to investigate and provide a determination is 100 days.

BACKGROUND

The Auditor General (AG) conducted an operational audit of the commission from July 2014 through June 2016. AG Report No. 2017-214 presented a finding that The commission did not always investigate or handle employment and public accommodation discrimination complaints or allegations of retaliation against State agency whistle-blowers within the time frames specified by State law. Their recommendation: We recommend that commission management ensure that employment, public accommodation, and whistle-blower complaints are investigated within the statutory time frames. The key factors in the decline of the resolution rate are a reduced number of investigators in the enforcement unit, comprehensive training requirements, salary disparities and turnover. The AG Report finding is mentioned for external validation only of the difficulty experienced in meeting the statutory compliance time and is supported by the workload analysis provided below.

In fiscal year 2011-2012, the enforcement unit was staffed with 16 investigators and averaged 567 open cases or 35 open cases per investigator. The compliance rate (completion of investigations within 180 days statutory requirement) was 84 percent. In fiscal year 2017-2018, the enforcement unit, with 12 investigators, had an average of 1230 open cases or 101 cases per investigator. The LRPP compliance rate was 45 percent. The increased number of open cases requires less time be spent on each case interaction and more frequent interactions to work all open cases within a timely manner. Second, new investigators have a methodical nine-month training period. They start with an intense two-week training, during which time the new investigator receives one-on-one training with the investigator supervisor. This individual training allows the new investigator to become familiar with the applicable laws, rules, statutes, practices and procedures. Following this initial two-week training period, new investigators are given two to five cases to begin on-the-job training. The investigator seeks assistance from the investigator supervisor and veteran investigators. This training period can last up to nine months. The case load will vary monthly due to case time constraints. The investigator will also receive Equal Employment Opportunity Commission (EEOC) hosted training, which may occur at any time during the initial training period.

COL A03		COL A04		COL A05		CODES
AGY REQUEST FY 2019-20 POS	AMOUNT	AGY REQ N/R FY 2019-20 POS	AMOUNT	AG REQ ANZ FY 2019-20 POS	AMOUNT	
MANAGEMENT SRVCS, DEPT OF						72000000
PGM: COMM ON HUMAN RELAT						72950000
<u>HUMAN RELATIONS</u>						72950100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
AUDIT FINDINGS AND RECOMMENDATIONS						4A00000
STAFFING FOR THE FLORIDA COMMISSION						
ON HUMAN RELATIONS						4A01000

The final three months of the probationary period are used to evaluate the new investigator and provide any additional feedback and/or corrective action. Most new investigators can handle a full case load of 25-45 open cases after their first nine months. For the commission to achieve an open case load target of 25 cases per investigator with a maximum backlog of 5 percent at the inventory rate of 1,230 cases received, the unit requires 3 additional investigator specialist II positions. Acquiring the positions and training the investigators will also boost the LRPP measure compliance rate and increase the operating trust fund earnings from the EEOC work-share agreement for case resolutions. Finally, the initial hiring salary of an Investigator Specialist II with the commission is at the minimum of the pay grade, and without available rate, the salary of a new investigator does not change. Other state agencies and governmental and private entities that employ investigators pay at least 25 percent higher than the commission does for a skilled investigator. The commission cannot compete with this salary edge by both other state agencies and the private sector, resulting in an average turnover rate of 25 percent over the last five years. A 25 percent lapse is identified for the requested three (3) FTE for this unit to allow for recruitment and selection in the first quarter of the fiscal year.

Standard for Calculating Available Work Hours

52 weeks x 40 hours/week	Hours	2080
Less: State Holidays 10 x 8 hours/day		80
Average Annual Leave Taken 11.4 days x 8 hours/day		91
Average Sick Leave Taken 6.67 days x 8 hours/day		53
Average Administrative Leave Taken		2
	-----	1854

Enforcement Unit FTE Needs:

1. Workload: Annual Open Case Inventory FY 2017-18 1230 cases
2. Time to process 72 cases - Investigator Specialist I 1854 hours
3. Time to process 96 cases Investigator Specialist II 1854 hours
4. Total hours required to accomplish workload: 25,585 hours

72 cases x 4 Investigator Specialist I's x 1854 hours = 7,416 hours
 96 cases x 9.8 Investigator Specialist II's x 1854 hours = 18,169 hours

5. Number of FTE's required:

4 Investigator Specialist I's - currently appropriated and
 9.8 Investigator Specialist II's

6. Number of Investigator Specialist II FTE's Required 9.8 FTE
 Less: Current Staff Level 7.0 FTE

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
POS	AMOUNT	POS	AMOUNT	POS
				AMOUNT
				CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
AUDIT FINDINGS AND RECOMMENDATIONS				4A00000
STAFFING FOR THE FLORIDA COMMISSION				
ON HUMAN RELATIONS				4A01000

 Additional Staff Required 2.8 FTE

7. Additional Staff Requested for LRPP Compliance 3.0 FTE

Fiscal year 2014-2015 was the last fiscal year that allegations of housing discrimination cases met the LRPP compliance rate of 75 percent of cases being resolved within a 100 day as statutorily required. With staff turnover, a reduction in the number of investigators working in the unit and a surge in case workload due to increased referrals from HUD, the compliance rate has fallen from 92 percent of cases being resolved within 100 days in fiscal year 2014-2015 to 35 percent of cases being resolved within 100 days in fiscal year 2017-2018. In the past five years, FCHR received an average of 162 cases a year from HUD, with an annual resolution average of 184 cases. Fiscal year 2016-2017 yielded a marked increase in case carryover case workload due to increased referrals to commission from HUD. To address this notable increase in additional inventory workload, an addition of three investigators and two regulatory specialists are necessary to process this workload in a timely manner and allow the complainant and the respondent the opportunity to exercise all legal options. As with the enforcement unit request for FTE's, acquiring the positions and training in the housing unit will also boost the LRPP measure compliance rate and increase the operating trust fund earnings from the HUD work-share agreement for case resolutions. Finally, the initial hiring salary of an Investigator Specialist II is at the minimum of the pay grade, and without available rate, the salary of a new investigator doesn't change. Other state agencies and governmental and private entities that employ investigators pay at least 25 percent higher than the commission does for a skilled investigator. The commission cannot compete to maintain the skilled investigators. No lapse is identified for the five requested FTE for this unit as there are currently six OPS employees on staff in this unit actively seeking full-time employment.

Housing Unit FTE Needs:

1. Workload: Annual Open Case Inventory FY 2016-17 585 cases
2. Time to process 60 cases - Investigator Specialist I 5,562 hours
3. Time to process 84 cases Investigator Specialist II 8,938 hours
4. Total hours required to accomplish workload: 14,500 hours

60 cases x 3 Investigator Specialist I's x 1854 hours = 5,562 hours

84 cases x 4.8 Investigator Specialist II's x 1854 hours = 8,938 hours

5. Number of FTE's required:

- 3 Investigator Specialist I's - currently appropriated and
- 4.8 Investigator Specialist II's

6. Number of Investigator Specialist II FTE's Required 4.8 FTE
 Less: Current Staff Level 2.0 FTE

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: COMM ON HUMAN RELAT						72950000
<u>HUMAN RELATIONS</u>						72950100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
AUDIT FINDINGS AND RECOMMENDATIONS						4A00000
STAFFING FOR THE FLORIDA COMMISSION						
ON HUMAN RELATIONS						4A01000

Additional Staff Required 2.8 FTE

7. Additional Staff Requested for LRPP Compliance 3.0 FTE

The commission will reallocate existing cubicle space in accommodate eight additional FTE as follows:

- Two cubicles are currently vacant in the employment unit;
- Four teleworker dedicated cubicles will be reformed as two generic work-ready workstations for teleworkers, leaving two vacant cubicles for two FTE;
- Four furnished cubicles were purchased in June 2018 to accommodate the addition of OPS staffing in the Housing Unit.

POSITION DETAIL OF SALARIES AND BENEFITS:

	FTE	BASE RATE	ADDITIVES	BENEFITS	SUBTOTAL	LAPSE %	LAPSED SALARIES AND BENEFITS
A03 - AGY REQUEST FY 2019-20							
NEW POSITIONS							
0441 REGULATORY SPECIALIST II							
N1007 001	1.00	30,719		17,876	48,595	0.00	48,595
N1008 001	1.00	30,719		17,876	48,595	0.00	48,595
8317 INVESTIGATION SPECIALIST II - SES							
N1001 001	1.00	40,871		20,659	61,530	25.00	46,147
N1002 001	1.00	40,871		20,659	61,530	25.00	46,147
N1003 001	1.00	40,871		20,659	61,530	25.00	46,147
N1004 001	1.00	40,871		20,659	61,530	0.00	61,530
N1005 001	1.00	40,871		20,659	61,530	0.00	61,530
N1006 001	1.00	40,871		20,659	61,530	0.00	61,530

TOTALS FOR ISSUE BY FUND							
1000 GENERAL REVENUE FUND							420,221
	8.00	306,664		159,706	466,370		420,221
	=====	=====	=====	=====	=====		=====

	COL A03	COL A04	COL A05	
	AGY REQUEST	AGY REQ N/R	AG REQ ANZ	
	FY 2019-20	FY 2019-20	FY 2019-20	
	POS AMOUNT	POS AMOUNT	POS AMOUNT	CODES
MANAGEMENT SRVCS, DEPT OF				72000000
PGM: COMM ON HUMAN RELAT				72950000
<u>HUMAN RELATIONS</u>				72950100
GOV OPERATIONS/SUPPORT				16
<u>GOVERNMENTAL OPERATIONS</u>				<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET				
CURRENT LEVEL PROGRAM REQUIREMENTS				4100000
DEPARTMENT OF MANAGEMENT SERVICES				
ADMINISTRATIVE ASSESSMENT				4100050
SPECIAL CATEGORIES				100000
ADMINISTRATIVE OVERHEAD				105002
OPERATING TRUST FUND -FEDERL	2,361			2510 3

AGENCY ISSUE NARRATIVE:

2019-2020 BUDGET YEAR NARRATIVE:

IT COMPONENT? NO

FLORIDA STRATEGIC PLAN FOR ECONOMIC DEVELOPMENT:

6.1 Create and sustain vibrant, safe, healthy and resilient communities that attract workers, residents, businesses, and visitors.

THE FLORIDA COMMISSION ON HUMAN RELATIONS LONG RANGE PROGRAM PLAN:

GOAL #13: Ensure fair treatment of both complainants and respondents in instances of alleged discrimination and promote mutual respect and greater harmony among diverse groups.

SUMMARY:

The Florida Commission on Human Relations (commission) requests recurring budget authority of \$2,361 in the Commission on Human Relations budget entity (72950100), Administrative Overhead category (105002) within the Operating Trust Fund (2510) in order to have sufficient budget authority to pay for administrative services provided by the Department of Management Services.

RETURN ON INVESTMENT (ROI):

The commission obtains the following administrative services from the Department of Management Services: Inspector General, Planning and Budget, Financial Management Services (including Property Asset Management), Human Resources Services and Purchasing Services. It is more effective and efficient to procure these services through the Department of Management Services versus maintaining the staffing and resources in house to provide these critical operational functions.

WHAT IS THE IMPACT OF NOT FUNDING THIS ISSUE?

Without this increase, the commission will have insufficient budget authority to pay for administrative services in fiscal year 2019-2020.

BACKGROUND:

Under a Memorandum of Understanding for fiscal year 2018-2019, the Department of Management Services provides the commission with the following support services: Inspector General, Planning and Budget, Financial Management Services (including Property Asset Management), Human Resources Services and Purchasing Services.

COL A03		COL A04		COL A05		CODES
AGY REQUEST		AGY REQ N/R		AG REQ ANZ		
FY 2019-20		FY 2019-20		FY 2019-20		
POS	AMOUNT	POS	AMOUNT	POS	AMOUNT	

MANAGEMENT SRVCS, DEPT OF						72000000
PGM: COMM ON HUMAN RELAT						72950000
<u>HUMAN RELATIONS</u>						72950100
GOV OPERATIONS/SUPPORT						16
<u>GOVERNMENTAL OPERATIONS</u>						<u>1601.00.00.00</u>
FUNDING DEFICIENCIES TO MEET						
CURRENT LEVEL PROGRAM REQUIREMENTS						4100000
DEPARTMENT OF MANAGEMENT SERVICES						
ADMINISTRATIVE ASSESSMENT						4100050

In fiscal year 2018-2019 the commission was assessed \$120,051 for administrative services provided by the Department of Management Services; however, the commission was only appropriated \$117,690 in the Administrative Overhead category (105002) leaving difference of \$2,361.

TOTAL: GOVERNMENTAL OPERATIONS						<u>1601.00.00.00</u>
BY FUND TYPE						
GENERAL REVENUE FUND	4,877,242		33,795			1000
TRUST FUNDS	1,287,870		80,124			2000
TOTAL POSITIONS.....	61.00					
TOTAL PROG COMP.....	6,165,112		113,919			
TOTAL SALARY RATE.....	2,664,293					
=====		=====		=====		